2019 FALL

CUSTOMER SUCCESS REPORT





FRAUD PREVENTION SOFTWARE CATEGORY

featured customers

FRAUD PREVENTION SOFTWARE OVERVIEW

Fraud prevention or fraud protection software is utilized by e-commerce firms to analyze risk factors and identify high-risk transactions to prevent fraudulent consumer behavior. The tool applies algorithm-based evaluation to data sources to evaluate the risk of every transaction. E-commerce stores are particularly vulnerable to suspicious and fraudulent transactions because customers placed orders on a mobile device or website.

Fraud prevention software assesses info from multiple sources before advising rejection or approval of customer profiles. The tool spots irregularities and prevents chargebacks and lost sales. It integrates with e-commerce solutions and predictive and behavioral analytics software.



Customer Success Report Ranking Methodology

The FeaturedCustomers Customer Success ranking is based on data from our customer reference platform, market presence, web presence, & social presence as well as additional data aggregated from online sources and media properties. Our ranking engine applies an algorithm to all data collected to calculate the final Customer Success Report rankings. The overall Customer Success ranking is a weighted average based on 3 parts:

Content Score is affected by:

1. Total # of vendor generated customer references (case studies, success stories, testimonials, and customer videos)
2. Customer reference rating score
3. Year-over-year change in amount of customer references on FeaturedCustomers platform
4. Total # of profile views on FeaturedCustomers platform
5. Total # of customer reference views on FeaturedCustomers platform

Market Presence Score is affected by:

1. Social media followers including LinkedIn, Twitter, & Facebook
2. Vendor momentum based on web traffic and search trends
3. Organic SEO key term rankings
4. Company presence including # of press mentions

Company Score is affected by:

1. Total # of employees (based on social media and public resources)
2. Year-over-year change in # of employees over past 12 months
3. Glassdoor ranking
4. Venture capital raised

Customer Success Report Award Levels



Market Leader

Vendor on FeaturedCustomers.com with substantial customer base & market share. Leaders have the highest ratio of customer success content, content quality score, and social media presence relative to company size.



Top Performer

Vendor on FeaturedCustomers.com with significant market presence and resources and enough customer reference content to validate their vision. Top Performer's products are highly rated by its customers but have not achieved the customer base and scale of a Market Leader.



Rising Star

Vendor on FeaturedCustomers.com that does not have the market presence of Market Leaders or Top Performers, but understands where the market is going and has disruptive technology. Rising Stars have been around long enough to establish momentum and a minimum amount of customer reference content along with a growing social presence.

2019 Customer Success Awards

Check out this list of the highest rated Fraud Prevention Software software based on the FeaturedCustomers Customer Success Report.



FORTER

iovation
A TransUnion Company

Kount

riskified

sift

SIGNIFYD



Accertify
AN AMERICAN EXPRESS COMPANY

clearsale
Freedom to sell

simility
A PayPal Service

Trulioo



ARBUTUS
Drive Your Analytics

Fraud.net

NOFRAUD

Ravelin


OVERALL BEST
OF FRAUD PREVENTION SOFTWARE
BEST IN CATEGORY


sift



sift

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airbnb instacart OpenTable twitter wayfair
a zillion things home

ABOUT SIFT

Sift is the leader in Digital Trust & Safety, empowering companies of all sizes to unlock revenue without risk. Sift prevents fraud with industry-leading technology and expertise, an unrivaled global data network, and a commitment to building long-term partnerships with their customers. Twitter, Airbnb, and Twilio rely on Sift to stay competitive and secure.

99

Customer references from happy Sift users

VIEW ALL REFERENCES

"Sift Science helps us to identify more good customers and reduce the number of transactions that have to be authenticated, thus reducing payment friction and increasing overall conversion."

Wayan Tresna Perdana
Sr. Product Manager, Traveloka

"Sift has paved the way for us to scale our community effectively while building and maintaining user trust. Not only have they provided a real-time, automated solution for us to manage all types of fraud and content abuse, Sift has allowed us to confidently accelerate into new markets globally."

Craig Follett
Co-founder & CEO, Universe

"Everything about Sift is easy: integration, customization, and management. Not every fraud platform provides the flexibility that Sift does. It's saved us so much time. I can't imagine doing what I do without it."

Aaron Rennell
Trust and Safety Specialist, Atom

"The single strongest capability of Sift is the ability to catch entire networks of fraud. Once you find a single fraudster, you can trace and discover an entire ring of fraud."

Steven Ou
CTO, Touch of Modern


MARKET LEADERS

2019 **MARKET LEADERS**













FORTER

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ABOUT FORTER

Forter's integrated fraud prevention platform protects online merchants from fraud attacks and abuse at both the account level and the point of transaction. Forter protects more than $130B in online commerce transactions for more than 500 million global customers. The company's identity-based fraud prevention solution is formed through innovative machine learning technology, honed by ongoing expert predictive research and insights. This combination is further powered by Forter's rapidly growing Global Merchant Network that draws on more than 6,500 behavioral data points to distinguish good customers and interactions from fraudulent actors and abusive behaviors. Forter looks holistically at interactions throughout the customer journey and instantly decides trust questions at the point of checkout and beyond. As a result, Forter is trusted by Fortune 500 companies to deliver exceptional accuracy, a smoother user experience, and elevated sales at a much lower cost.

33

Customer references from happy Forter users

VIEW ALL REFERENCES

"Forter's system understands the nuances in our data and is able to differentiate minor details to create a whole picture that filters fraud from good customers, all in an instant."

Wayne Baskin
Deputy CEO, Chief Technology Officer, Booktopia

"We had a significant fraud problem and Forter was up for the challenge. They partnered with our team to understand our customers and business needs, committed to getting our fraud below 1%, and delivered well beyond our expectations. Our restaurant operators can now accept online orders and mobile check payments with confidence."

James Washington
Director of Product Management - Digital, TGI Fridays

"With food delivery especially, you're instant or you're out of pocket. So the speed of the decision was a crucial factor for us: real-time service drives sales, increasing conversions. With Forter, fraud prevention is instant every time."

Alexandra Blickley
Vice President of Marketing, delivery.com

"By partnering with Forter, Nordstrom was able to drastically reduce their chargeback fate and decline rate, without the need for manual reviews. This resulted in a significant increase in top line revenue, all while maintaining superior customer experience that Nordstrom is known for."

Adam Drake
VP Operations, Nordstrom



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Spotify

PETSMART

ABOUT KOUNT

Kount's best-in-class fraud prevention solutions protect the digital innovations of over 6,500 brands globally. Kount has earned recognition as the market leader in digital fraud prevention, with over 12 years of data informing their advanced ML/AI models. This patented technology prevents digital payments fraud, new account fraud, and account takeovers to increase revenue for digital businesses, acquiring banks, and payment service providers.

100

Customer references from happy Kount users

VIEW ALL REFERENCES

"The pricing and value we get from Kount is totally worth it. We avoided about $103,000 in chargeback fees and fines, as well as lost / stolen merchandise. You're going to want to go with Kount."

Kari Bernardo
E-Commerce Risk Manager, Speck

"Pricing is very effective, the partnership is strong, data is rich, and the mass of the Kount neural network is large. We average an 18% reduction in chargebacks while offering an 85% order acceptance rate."

Adam Pivko
Director of Client Success & Anti-Fraud Specialist, LimeLight

"Our chargeback rate dropped 50% in the very first month of using Kount. Now our chargeback rate averages 0.25% - 0.3% – about twenty times lower than when it peaked at 5.5%. And in our best month, we've been able to drop the chargeback rate as low as 0.11%."

Jeff Evans
eCommerce Operations Manager, Wasserstrom Company

"The big advantage of Kount is their sophisticated Rules Engine, which would take years to develop ourselves. The fact that we get that capability right out of the box is a big plus. In addition, the value that their Merchant Services group brings to continuously improving our fraud risk analysis system is impressive."

Niul Bird
Director of eCommerce Applications, InComm



riskified

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ABOUT RISKIFIED

Riskified is an all-in-one eCommerce fraud prevention solution and chargeback protection service for high volume and enterprise merchants. Riskified offers a 100% chargeback protection guarantee on every order. Riskified approves, allowing their merchants to sell with confidence. Riskified is the world's leading eCommerce fraud prevention company trusted by hundreds of global brands from luxury fashion houses and retail chains to gift card and ticket marketplaces. Riskified's pay for performance, guaranteed approval model provides a flexible, economical solution that prevents chargebacks, drives online revenue, and enables a frictionless shopping experience.

40

Customer references from happy Riskified users

VIEW ALL REFERENCES

"Since implementing Riskified, the number of fraudulent transactions has diminished, and we have been able to accept more domestic and international transactions with ease. Our acceptance rate has gone up over 10% so ultimately, implementing Riskified has increased our revenue!"

Alexis Clarbour
Director, Portero Luxury

"Riskified has proven to be the scalable solution we needed. Approval rates are high, my team's operational efficiency has improved, and most importantly - RevZilla's customers enjoy a great experience."

Patrick Roscoe
Director of Customer Experience, RevZilla

"Finding a scalable solution was critical to face our high growth situation and Riskified delivered on this key criteria in everything we do."

Michael Benisti
Head of Payments and Revenue Protection, Vestiaire Collective

"Fraud prevention is important, but it's not our key business. Riskified was the natural choice for us. I never need to worry about chargebacks or false declines and I know my customers enjoy a smooth shopping experience."

Joe Holtham
Ecommerce Manager, Burton



SIGNIFYD

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ABOUT SIGNIFYD

Signifyd, the world's largest provider of Guaranteed Fraud Protection, was founded on the belief that e-commerce businesses should grow without fear of fraud. Signifyd solves the challenges growing e-commerce businesses persistently face: billions of dollars lost in chargebacks, customer dissatisfaction and operational costs. Signifyd Guaranteed Payments protect online retailers supported by a full-service machine-learning engine that automates fraud prevention allowing businesses to increase sales and open new markets while reducing risk.

89

Customer references from happy Signifyd users

VIEW ALL REFERENCES

"If you care about your business and you're starting to grow, Signifyd is definitely necessary. There's so much that is affected by chargebacks, including your processing rate, and there are so many little hiccups that can derail your shipping when you're growing. This is just something that will give you ease of mind. It becomes something that just...

Travis Garrett
co-founder and creative director, Cap That

"I recommend using it for the peace of mind. Even if it costs us a little extra, we need to realize what is at stake here: You're going to frustrate customers, you're going to frustrate the business owner and you're going to frustrate the person who has to go through the process of reviewing orders. Regardless of which fraud prevention tool you use,...

Jon Smith
Operations Manager, HomeSeer

"I highly recommend the service especially if you have a fulfillment center and sophisticated back-end technology. To be manually handling any order is just a waste of time. Automating and ensuring that orders are guaranteed and that you won't get chargebacks is a really big help."

Emily Hayes
Operations Manager, Tuckernuck

"What I really like about Signifyd is that you're moving from an uncertain amount of risk to a very controllable amount of risk. We're trying to operate a sustainable business. In one month, if we were careless with screening, we could have $20,000 or $30,000 in chargebacks. That could kill our cash flow and set us back for months."

Donny Ton
Operations Director, FR Sport



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ABOUT IOVATION

iovation, a TransUnion company, was founded with a simple guiding mission: to make the Internet a safer place for people to conduct business. Since 2004, the company has been delivering against that goal, helping brands protect and engage their customers, and keeping them secure in the complex digital world. Armed with the world's largest and most precise database of reputation insights and cryptographically secure multi-factor authentication methods, iovation safeguards tens of millions of digital transactions each day.

96

Customer references from happy iovation users

VIEW ALL REFERENCES

"Before iovation, fraudsters would submit as many applications from a single device, or a batch of devices, as quickly as they could. If we couldn't connect clients with their devices or real IP addresses, fraud levels could skyrocket in no time. iovation gives us this insight. Now, we can recognize associated accounts and monitor them much more closely. It's...

Gatis Ilgazs
Fraud Analyst, 4Finance

"We know that iovation will alert us to fraudulent orders. Thanks to our higher tolerance level, our customers have an easier shopping experience."

Barry Goldstein
Fraud Manager, B&H; Photo and Video

"Since we deployed iovation, we have not experienced fraud losses resulting from a credit card application that was flagged by iovation."

Cristina Koder
Check Fraud Operations Supervisor, UMB Brand

"With iovation's Fraud Prevention service, we have the device-based intelligence we need to quickly approve good accounts and digital cash transfers, while stopping cybercriminals in their tracks. We have greatly reduced fraud losses and our manual reviews are now at a manageable level."

Angela Biener
Chief Operating Officer, NTrust


TOP
TOP PERFORMERS

2019 **TOP PERFORMERS**

Accertify
AN AMERICAN EXPRESS COMPANY

clearsale
Freedom to sell

simility
A PayPal Service

Trulioo



Accertify
AN AMERICAN EXPRESS COMPANY

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BRITISH AIRWAYS Greyhound EXPRESS Southwest URBAN OUTFITTERS

ABOUT ACCERTIFY

Accertify is a leader in providing e-commerce companies with hosted software solutions, tools and strategies for preventing online fraud and mitigating enterprise-wide risks. Accertify's Interceptas Platform integrates the various components of fraud prevention, applies state-of-the-art automation, and offers advanced capabilities for managing fraud data. Built with a merchant's perspective, the Interceptas Platform delivers flexibility in preventing fraud related to card-not-present purchases, online scams and policy abuse, merchandise returns and exchanges and other data management challenges.

46

Customer references from happy Accertify users

VIEW ALL REFERENCES

"Accertify has been a strong partner as we develop our fraud management processes and by working together we have reduced potential cases of fraud. Accertify's solutions continue to evolve with our business and help us maintain an industry leading fraud management ability."

Ian Southerland
Head of Financial Transactions, easyJet

"With Accertify, it's easy to optimize fraud management. We can change the fraud rules in real time without developer assistance, and the platform allows us to measure the effects more accurately than we could achieve with our existing in-house system."

Jonathan Harrison
Product Director, RSVP

"Accertify allows us to look at our clients' user-generated content exactly the way a retailer or bank would screen a financial transaction and verify its authenticity in real time. With this capability, Bazaarvoice can ensure that each piece of content coming onto our platform on behalf of clients is authentic and real – and as a result, protect the value of our...

Jim Houlihan
Director of Authenticity, Bazaarvoice

"One of the attractions of using Accertify was to have a one-stop shop. We wanted to integrate payment processing with fraud and chargeback management to minimize complexity. I didn't want to manage another team to handle fraud internally, so Accertify's integrated platform made a lot of sense for us."

Jason Miller
Chief Technology Officer, Motorcycle Superstore



clearsale
Freedom to sell

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ABOUT CLEARSALE

Other programs look for reasons to decline your orders. We look for reasons to approve your orders. ClearSale is the largest and only solution with the scale, flexibility, expertise, and experience to support any merchant globally. ClearSale is a multinational company whose mission is to stop fraud without affecting the customer experience. ClearSale's flagship solution is an end-to-end fraud management solution, combining advanced technology software, artificial intelligence algorithms and manual review when necessary. While most fraud prevention solutions are built on scoring and filters, ClearSale simply approves or declines each order, backing every order with a financial guarantee if desired. ClearSale knows that fraud prevention is not one-size-fits-all, and for this reason, we custom tailor our services to meet each client's needs. As clients' needs grow and change, we have the capacity and scalability to grow and change with them.

22

Customer references from happy ClearSale users

VIEW ALL REFERENCES

"Privalia believes that a successful partnership must be supported by 3 important pillars: (1) Quality of service, (2) Agile service, and (3) Speedy process execution. ClearSale fulfills all of these with excellence! ClearSale services are of outstanding quality. They make our day-to-day business easier and are very efficient when it comes to delivering...

Nerea Moreno
CFO, Privalia

"ClearSale allows us to focus on running a business instead of fighting fraud. We were skeptical, but ClearSale has proved themselves time and time again. We couldn't be happier with their performance."

ASUS

"Very fast and meets all our needs and expectations. Support is always very fast and courteous. Overall excellent service, gave our sales quite a boost."

Guilherme Nóbrega
Financial Analyst, Staples

"With ClearSale, our fraud management was integrated right into our Shopify within 10 minutes, and ClearSale was analyzing our transactions the same day. It's saved us a lot of money and time."

Mark May
Director, bloom



simility
A PayPal Service

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ABOUT SIMILITY

Simility provides a cloud based and on premise fraud detection software solution that combines the power of machine learning and human analysis. Simility's highly scalable platform protects enterprise clients and SMBs from the most sophisticated types of fraud, and empowers fraud analysts to quickly adapt to fraudsters' evolving tactics without having to write code. Built "by fraud fighters for fraud fighters," the founding team's combined 27 years of fighting fraud at Google puts them in a uniquely qualified class of fraud detection and prevention experts.

25

Customer references from happy Simility users

VIEW ALL REFERENCES

"Analysis and machine-learning models depend on the richness of data. Simility's ability to ingest custom data sources allowed Chime to drop fraud from 18 basis points to 11 in just a matter of a month."

Elizabeth Vogelsang
Director of Card Operations, Chime

"With Simility we not only have significantly reduced the time spent on manual reviews, but are also able to catch more fraudulent and undesirable profiles, even as our business grows."

Richard Maldonado
Senior Manager, Product Management, Dice.com

"With our old fraud solution, we had to review nearly every transaction manually. Now with Simility, our fraud detection efforts are fully automated, enabling us to scale effectively."

Pelle Vehreschild
Managing Director, Jumia

"With increasing sales, Simility not only helped us reduce fraud but also reduce the amount of false positives, which enabled us to provide a great customer experience to all our premium shoppers."

Ludovica Cantarelli
Customer Service Manager, Luisaviaroma



Trulioo

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ABOUT TRULIOO

Trulioo offers the most robust and comprehensive global identity verification solution in the market. Through one single portal/API, Trulioo can assist you with all your AML/KYC identity verification requirements by providing secure access to over 4 billion identities worldwide. Trulioo's mission is to create products that solve online identity verification challenges in a way that is accessible to both SME and large enterprise customers.

25

Customer references from happy Trulioo users

VIEW ALL REFERENCES

"Trulioo has become a crucial service provider, assisting us in verifying our clients more efficiently by leveraging their electronic Know Your Customer (eKYC) service as a gateway to dozens of countries."

William Sirett
Executive Director of Operations, Interactive Brokers

"Thanks to Trulioo, we now have a strong foothold in the Canadian market and are expanding very rapidly—40% growth year over year."

Phil Davies
CEO, PSI-Pay

"This catch saved us about $6,000 that we would have lost to a fraudster."

Craig Nott
Partner, CricketBet

"In the U.K. and Australia, we have automatic verification and we wanted to extend this into other territories. That's when we contracted with Trulioo and started looking at additional countries where they could offer real-time identity verification."

Catherine Jeetoo
Client Onboarding Operations, IG


RISING STARS

2019 **RISING STARS**











ARBUTUS

Drive Your Analytics

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ABOUT ARBUTUS SOFTWARE

Arbutus Software provides the best in audit and data analysis technology. Since 2003, they have been innovating and delivering specialized data analysis technology to their users. Their technology helps organizations test internal controls and perform audit tests. Today, they offer auditors the very best in audit analytics. Their goal is to exceed your expectations about what a technology vendor should be. Arbutus technology is based on 30 years of software innovation and development. It is designed to provide auditors, business analysts, and fraud investigators with the very best in data analysis technology.

30

Customer references from happy Arbutus Software users

VIEW ALL REFERENCES

"Arbutus frees up my time and I'm able to do a lot of extra things I wasn't previously able to do."

Irma Torres
Corporate Billing Manager, Disability Services of the Southwest

"Once we started using Arbutus, it just seemed so much easier that it has become our preferred data analysis tool."

Leigh Riddle
Internal Audit Manager, OSI Systems

"The flexibility of the technology allowed us to import multiple data files in multiple formats from multiple sources and then normalize it for further analysis."

Mike Mumford
Managing Director, Luminescent

"Support by the Arbutus team has been second to none. Often there has been a response time of less than 10 minutes, and they don't mind 'simple' enquiries either. Things are explained in a non-technical manner, which is very helpful."

Dick Price
S2M Profits



Fraud.net

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Digital Marketing Agency

Online Advertising Network

Top 10 Online Clothing Retailer

Top European Digital Payment Provider

Health & Beauty E-Commerce Marketplace

ABOUT FRAUD.NET

Fraud.net is a leader in AI-powered enterprise risk intelligence. Our award-winning fraud detection platform helps digital businesses to quickly identify transactional anomalies and pinpoint fraud using artificial intelligence, big data and live-streaming visualizations.Over 3 billion customer data records were stolen in 2018 and the number of breached records is expected to reach 5 billion in 2022. As businesses digitize their operations at unprecedented rates, they also create vulnerabilities. As a result, cybercrime is projected to grow 400% between 2017 and 2022 when the associated cost to business globally is expected to reach $8 Trillion. Contact us today to discuss a strategy best suited for your organization.

13

Customer references from happy Fraud.net users

VIEW ALL REFERENCES

> It's been a great experience to utilize Fraud.net's offerings. It's a lot more than just a portal to "approve" or "cancel" transactions, as we soon found out. Within a few months, the fraud.net team showed us things we never thought were even correlated as it relates to how to spot both good and bad users. We were then able to take that data and make adjustments to some of our business practices. As a result, we are approving more good orders and getting less chargebacks. Win-win. We migrated from another provider and at first it was frustrating to relearn a new product that...

> I've been a Fraud.net client for quite some time. I really like how they continue to improve the platform to make it so easy to use. They take my teams feedback seriously and I really feel like they are our partner. Oh and also, it helped lower my chargeback rate. Some systems are rules-based and others are more focused on Machine learning. Fraud.net uses both strategies and is really on the cutting edge. There's a lot of information Fraud.net provides back to me. I wish I had more time to look at it all because some of the data points seem really interesting....

> Knowledgeable and helpful team, fast and easy onboarding, rich data with clean interface for efficient management of order reviews. Appreciate the network feature and ability to report fraudsters to the community. Haven't found anything to dislike yet. Works as billed and can do much more than we need right now. Identify your biggest pain point for detecting and preventing fraud and start with that solution from Fraud.net. It will likely help you in short amount of time after which you can add services to help with other areas of your business....

> We had only been using a handful of datapoints to flag suspicious transactions, so the ease with which we could gain access to hundreds of additional datapoints has been the best feature for us. The rules engine and dashboard is clean and concise, helping us make much better decisions and much faster than in the past. Took a little time to understand some of the data for it to be meaningful for us, and for us to write rules with it. Highly recommend trying it out. It's been a no-brainer for our business. Fraud.net allowed us to add a multitude of checks and rules to help us catch more fraud...



NOFRAUD

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ABOUT NOFRAUD

NoFraud is the only eCommerce credit card fraud prevention system that fully eliminates merchant involvement while simultaneously having the largest impact on the bottom line. Their team developed an advanced algorithm designed to virtually eliminate false positives, manual review and significantly reduce charge backs. Using the largest data pools, their system is programmed to analyze fraudster behavior effectively reducing fraud to below .01% of online orders. NoFraud is dedicated to the merchant, with experts perpetually updating the system adapting to the constant change of the fraudster community, preventing fraud 24/7. NoFraud also offers live card holder verification for potential fraudulent transactions, so you could focus on growing your business while they take care.

29

Customer references from happy NoFraud users

VIEW ALL REFERENCES

"We have used NoFraud for nearly a year. We went from more than $10,000 in fraudulent orders per month to basically $0.00 per month. Only one fraudulent order has made it through and they reimbursed us for it. Great customer service as well."

Justin Baker
Cariloha

"Switched to NoFraud from another large competitor. We're saving time, money, but best of all is their acceptance rate which we find to be a significant improvement. We can truly trust that if NoFraud says it isn't good, that it probably isn't! Very happy with the service."

MMA Warehouse, LLC

"Implementing NoFraud has vastly improved our business operations, not only by significantly reducing chargebacks and false positives, but by turning our inefficient fraud prevention process into a simple pass/fail decision that saves us loads of time and stress."

Saurabh Abrol
Chief Executive Officer, Wine Chateau

"NoFraud has saved us from over 100k in fraudulent orders and has allowed our entire team to work on more urgent tasks. They are a rock and roll squad and their sales and support team respond very quickly to all my concerns. I recommend them to anyone with fraud orders coming into their system even just as our insurance policy. They beat the pricing we have gotten from other vendors of their type."

Steel Supplements

RISING STAR

Ravelin

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ABOUT RAVELIN TECHNOLOGY

Ravelin prevents fraud and protects margins for online businesses. Companies all over the world are accepting more transactions with fewer chargebacks thanks to their unique machine learning-based approach to fraud prevention. By automating standard fraud tasks, fraud teams can spend time focusing on the root causes of fraud instead of day-to-day review of transactions. In addition, all of their fraud decisions are explained, which means users not only stop fraud but receive insights regarding the fraud that is targeting their business.

25

Customer references from happy Ravelin Technology users

VIEW ALL REFERENCES

"At Urban Massage, we use Ravelin to route risky transactions through dynamic 3DS. The graph networks are fantastic for investigating potential fraud, it makes the few manual reviews we need to do fast and efficient. Ravelin is helping us grow without interruption and with much less risk."

Giles Williams
CTO and Co-Founder, Urban Massage

"We like how Ravelin aligns with our operations priorities. We need to have a frictionless sign-up process and Ravelin fits with that. It gives us the confidence to see bad actors and shut them down without interrupting the smooth experience the rest of our customers get. This is critical to a business likes ours and Ravelin gets that."

Miriam Grant
Financial Operations Manager, YPlan

"We have seen first-hand that machine learning is the future of the fraud prevention industry, thanks to Ravelin. Using their platform has meant we've only seen 1 chargeback in the entire time that we've been accepting CNP payments, which is unheard of in our industry."

Rusty Nash
Co-founder, Gift Off

“Thanks to Ravelin, we now feel confident that we can expand the in-app payments part of our business without undue exposure to fraud, which is huge as we are sure this is where the next phase of growth is going to come from for Easy Taxi.”

Zalan Lima
Head of Fraud, Easy Taxi