Benefits
Administration
Category
Benefits Administration Category

Benefits administration software aids companies to plan and manage staff benefits packages and comply with government rules. Benefits administration solutions are leveraged to manage staff benefits like stock options and insurance plans, and enable open enrollment periods via an admin dashboard. Enterprises can also utilize these applications to see and adjust staff benefits packages. The tools typically offer staff portals and self-service features to allow employees to see, update, and manage personal documents and information.

HR departments commonly use benefits administration software to manage benefits plans and inspire healthy habits among staff. The platform helps organizations pinpoint the most valuable benefits to their employees and minimize expenses. It can also assist enterprises to comply with local and federal regulations such as the Health Insurance Portability and Accountability Act (HIPAA) and the Affordable Care Act (ACA).
Customer Success Report Ranking Methodology

The FeaturedCustomers Customer Success ranking is based on data from our customer reference platform, market presence, web presence, & social presence as well as additional data aggregated from online sources and media properties. Our ranking engine applies an algorithm to all data collected to calculate the final Customer Success Report rankings.

The overall Customer Success ranking is a weighted average based on 3 parts:

**CONTENT SCORE**
- Total # of vendor generated customer references (case studies, success stories, testimonials, and customer videos)
- Customer reference rating score
- Year-over-year change in amount of customer references on FeaturedCustomers platform
- Total # of profile views on FeaturedCustomers platform
- Total # of customer reference views on FeaturedCustomers platform

**MARKET PRESENCE SCORE**
- Social media followers including LinkedIn, Twitter, & Facebook
- Vendor momentum based on web traffic and search trends
- Organic SEO key term rankings
- Company presence including # of press mentions

**COMPANY SCORE**
- Total # of employees (based on social media and public resources)
- Year-over-year change in # of employees over past 12 months
- Glassdoor ranking
- Venture capital raised

**Award Levels**

**MARKET LEADER**
Vendor on FeaturedCustomers.com with substantial customer base & market share. Leaders have the highest ratio of customer success content, content quality score, and social media presence relative to company size.

**TOP PERFORMER**
Vendor on FeaturedCustomers.com with significant market presence and resources and enough customer reference content to validate their vision. Top Performer’s products are highly rated by its customers but have not achieved the customer base and scale of a Market Leader.

**RISING STAR**
Vendor on FeaturedCustomers.com that does not have the market presence of Market Leaders or Top Performers, but understands where the market is going and has disruptive technology. Rising Stars have been around long enough to establish momentum and a minimum amount of customer reference content along with a growing social presence.
2020 Customer Success Awards
Check out this list of the highest rated Benefits Administration software based on the FeaturedCustomers Customer Success Report.

MARKET LEADERS

Benefitfocus  Castlight  Maxwell | Health.  PLANSOURCE  zenefits

TOP PERFORMERS

BENEFIOC  bswift  businessolver  LUMITY  PeopleKeep

RISING STARS

employee NAVIGATOR  EverythingBenefits  Flock  GóCo  NETCHEX  VBA

* Companies listed in alphabetical order
ABOUT BENEFITFOCUS

Benefitfocus, Inc. (NASDAQ: BNFT) is a leading provider of cloud-based benefits software solutions for consumers, employers, insurance carriers and brokers. Benefitfocus has served more than 20 million consumers on its platform, that consists of an integrated portfolio of products and services enabling clients to more efficiently shop, enroll, manage and exchange benefits information. With a user-friendly interface and consumer-centric design, the Benefitfocus Platform provides one place for consumers to access all their benefits. Benefitfocus solutions support the administration of all types of benefits including core medical, dental and other voluntary benefits plans as well as wellness programs.

Featured Testimonials

“Benefitfocus was just above and beyond what everybody else could provide. Then from a value proposition with the cost, it was a no brainer.”

APRIL FLOYD
MANAGER, BENEFITS, UNDER ARMOUR

“It’s easy to move through, and it looks like any other application you’d use for shopping on the Internet.”

LISA SALIMBENE
DIRECTOR OF COMPENSATION & BENEFITS, HAECO

“We can put everything online, they can see everything, compare our plans and it will just help them throughout the process.”

TERESA KLAWON
BENEFITS ADMINISTRATOR, TOPS FRIENDLY MARKETS

“Benefitfocus has been essential in providing us the ability to communicate effectively about the increasingly sophisticated benefits that we are providing employees.”

GLENN HASKELL
BENIFITS MANAGER, NEW BALANCE

TRUSTED BY

Florida Blue
Hard Rock
DANONE
new balance
UNDER ARMOUR
ABOUT CASTLIGHT HEALTH

Castlight Health enables employers, their employees, and health plans to take control of health care costs and improve care. Named #1 on The Wall Street Journal’s list of “The Top 50 Venture-Backed Companies” for 2011 and one of Dow Jones’ 50 Most Investment-Worthy Technology Start-Ups, Castlight Health helps the country’s self-insured employers and health plans empower consumers to shop for health care. Castlight Health is headquartered in San Francisco and backed by prominent investors including Allen & Company, Cleveland Clinic, Maverick Capital, Morgan Stanley Investment Management, Oak Investment Partners, Redmile Group, T. Rowe Price, U.S. Venture Partners, Venrock, Wellcome Trust and two unnamed mutual funds.

62 Total Customer References

VIEW ALL REFERENCES

Featured Testimonials

“"For organizations that are wrestling with what to do about the rising cost of healthcare, I say look to Castlight. Our employees now have the tools, technologies, and platform they need to become better healthcare consumers. Castlight’s with you every step of the way, and its value speaks for itself."”

KRISTI NELSON
GENERAL COUNSEL AND SENIOR VP OF SHARED BUSINESS SERVICES, POMEROY

“The one healthcare initiative where we can actually see and measure results is with Castlight. We have data to show employees are using the technology to find care at a lower cost. And that translates into a lower cost for Indiana University as well.”

CHRISTIAN ROYER
HEALTHCARE PROGRAMS MANAGER, INDIANA UNIVERSITY

“We’ve gotten more positive feedback on Castlight than anything we’ve ever implemented in benefits. We hear stories every week about how folks are using Castlight to find the information they need and save money. I’m excited to continue this journey of healthcare consumerism with Castlight.”

ERIC RECORD
MANAGER OF BENEFITS, STEEL DYNAMICS

“Our employees love Castlight. The solution is very intuitive and user friendly. We’ve received a lot of compliments. And that’s really out of the ordinary because benefits teams typically don’t get much positive feedback.”

CORY FITTS
DIRECTOR OF BENEFITS, HINES

TRUSTED BY

CVS Health
Kraft
Liberty Mutual Insurance
Adobe
Nielsen

FALL 2020 CUSTOMER SUCCESS REPORT
Benefits Administration Category
ABOUT MAXWELL HEALTH

Maxwell | Health.

Maxwell Health simplifies benefits and HR for small-to-mid-sized employers. The platform includes a marketplace that makes buying benefits intuitive for employees, tools that streamline HR processes including benefits administration and payroll, and a mobile app that makes using benefits easy. Their purpose is to help American families achieve health and financial well-being by modernizing how employees experience insurance, financial, and wellness benefits. The platform is provided by benefits advisors as well as insurance and retirement companies that license their technology.

Featured Testimonials

“Maxwell makes the enrollment process much quicker overall and is a huge timesaver. Benefits information is now easily accessible for our employees, and it’s also much easier for our team here to find what we need using the system, 24/7.”

RUTH DENHAM
HR DIRECTOR, TANEY COUNTY

“The employee onboarding process is now incredibly streamlined, and with Maxwell’s mobile app, Flowroute employees can easily self-manage their benefits and quickly get the answers they need.”

COLLEEN MARTIN
GENERAL COUNSEL, FLOWROUTE

“The overall benefit of Maxwell Health is the efficacy of creating an organized system to track employee benefits and provide employees with the information and tools necessary to manage their benefits.”

STEPHANIE CARRIER
FINANCE/HUMAN RESOURCES COORDINATOR, KALAMAZOO COMMUNITY FOUNDATION

“With just a few clicks, Maxwell generates all forms necessary to complete the onboarding process and benefit enrollments, greatly reducing administrative tasks and improving our department’s overall efficiency. Our benefits advisor, Webb Insurance, also provides comprehensive training and system support which made our transition to Maxwell Health effortless and an enjoyable experience for system administrators as well as our employees.”

JENNIFER MASTERS
VP OF HR, LEGACY ATHLETIC

TRUSTED BY
ABOUT PLANSOURCE

PLANSOURCE

PlanSource is a technology company driven to create a better benefits and HR experience for employers and their employees. Nearly 3.5 million consumers receive their benefits through the PlanSource platform, which provides flexible and intuitive software and services for benefits administration and human capital management. By combining industry-leading software and a full suite of professional services, PlanSource provides companies of all sizes with a complete solution for benefits shopping, enrollment, billing, compliance and administration.

83 Total Customer References

VIEW ALL REFERENCES

Featured Testimonials

“PlanSource was great. They communicated persistently and helped me resolve issues quickly and efficiently. I felt supported and that they were a great advocate for our employees.”

BECKY WRIGHT
COORDINATOR OF BENEFITS AND RISK MANAGEMENT, SANTA FE ISD

“Our partnership has allowed us to elevate our benefits and engagement. PlanSource is an extension of our team.”

JAMIE HIGDON
DIRECTOR OF COMPENSATION & BENEFITS, LEARNING CARE GROUP

“PlanSource manages all the tedious functions of benefits administration for me so I can spend my time on other value-added areas. Bill reconciliation alone is worth the cost of this platform! No other platform offers this service.”

LISA DEGISI
BENEFITS AND WELFARE SPECIALIST, BPM

“PlanSource has been so easy to use – incredibly helpful during open enrollment and throughout the year. It’s just a great tool for enrolling and educating around benefits, reporting and reconciling payroll.”

JAMIE KEMP
HUMAN RESOURCES MANAGER, MCMILLAN PAZDAN SMITH

TRUSTED BY

MetLife
Tijuana Flats
Cigna
Tecta America
Benefit Technology Resources, LLC
ABOUT ZENEFITS

Zenefits is committed to making entrepreneurship easier and more accessible for everyone. By using technology to unify the HR process, Zenefits helps eliminate thousands of hours of paperwork, enabling small businesses to focus on less tedious tasks, and more on what matters most—running and growing their business. Their best work is empowering people to work their best — whether you’re a consultant, broker, HR admin, or employee. They believe technology should champion people.

Featured Testimonials

“When you’re running a startup, you don’t have the resources—or the time—to be dealing with things like payroll and benefits all by yourself. It may not seem like a huge deal now, but after you see how easy it is with Zenefits, you can’t go back. I would tell any entrepreneur to sign up with Zenefits on Day 1.”

ADAM BENAYOUN
CO-FOUNDER & CHIEF EXECUTIVE OFFICER, BINPRESS

“Adding Expensify for expense management and Guideline for 401K management was easy as pie with Zenefits. It has given me the confidence, as we grow, that I won’t need to do a lot of homework researching additional apps. I know if it looks fine and Zenefits has already vetted it, I’m good.”

ANNE-SOPHIE WHITEHEAD
CHIEF EXECUTIVE OFFICER, LEAGUE NETWORK

“Zenefits makes everything simpler. It creates a single, useful and intuitive place to access, update, and use information. Zenefits replaces clutter and complexity with relevance and value.”

BRITTANY MARTIN
HR MANAGER, MEUNDIES

“With Zenefits, it is an amazing 180-degree difference we don’t even have to think about all of the process steps. And, we don’t have to employ someone whose whole job is to enter data in benefits forms.”

KRYSRALL KING
DIRECTOR OF OPERATIONS, LOFTY COFFEE
2020
FALL 2020
Benefits Administration Category
TOP PERFORMERS
ABOUT BENETRAC

BeneTrac has emerged as the leader in the online benefits administration field. Now, after almost two decades of improvements, they’ve expanded their cloud-based solutions to include comprehensive Human Capital Management.

10 Total Customer References

Featured Testimonials

“I love it. I just really do. It is so easy to use, so user friendly. I love the audit, which confirms everything is as it should be. It’s a very useful program. I would not change a thing.”

LISA RUSSELL
HR MANAGER, GALLAHER & ASSOCIATES, INC.

“I have been working in HR for 20 years and administering benefits for most of that time, and I have to say, I love the BeneTrac system. Everyone is so great to work with, very responsive, I couldn’t ask for anything more!”

RANDEY ARNOLD-KRAFT
DIRECTOR OF HUMAN RESOURCES, EVEO

“GlobalEnglish has used BeneTrac for over two years and we’re very pleased with the service. It has helped the GlobalEnglish Human Resources group significantly reduce the use of paper forms for new employees, changes and terminations. The direct electronic feeds to our insurance carriers ensure accuracy of the information. Any updates to our website are taken care of very quickly by our BeneTrac team.”

CARLA KLEIN
HUMAN RESOURCES GENERALIST, GLOBALENGLISH

“BeneTrac has been a big time saver for us in managing and automating benefits information online. Just one example is that in the past I had to log into two or three individual websites to change an employee address, plus send an email or two, and check the websites again to make sure the change was approved. Now, with BeneTrac, I can make the change one time and know it will be done correctly. The efficiency of doing everything in one place has greatly reduced time and the amount of paper we use.”

BARBARA E. WILSON
HUMAN RESOURCES MANAGER, BLAKELY SOKOLOFF TAYLOR & ZAFMAN LLP

TRUSTED BY
ABOUT BUSINESSOLVER

Founded by HR professionals, Businessolver delivers market-changing benefits administration technology supported by an intrinsic and unwavering responsiveness to client needs. You can trust Businessolver to take care of you and your employees with a configurable and secure SaaS platform and a culture of service, all aimed at total and measurable success and your complete delight. They’ll help you maximize the investment in your benefits program, minimize your exposure to risk, engage your employees with their easy-to-use solution and full suite of communication vehicles, and empower them to use their benefits wisely and control their costs and yours.

56 Total Customer References

VIEW ALL REFERENCES

Featured Testimonials

“As an administrator, I get the support that I need. I’m not routed to a call center where I wait on the line for two hours. I don’t have to file an issue online and wait days or weeks for a reply. People are there with me and for me. I had my first meeting with Businessolver on August 3, and we were live on November 1. That tells me all I need to know.”

JULIE KELLMAN
BENEFITS, COMPENSATION AND HR SYSTEM MANAGER, PEPPER CONSTRUCTION GROUP

“The [Benefitsolver] system makes it easy to give everything the same look and feel on the portal – plus we can use Service Center data to influence how we update the information featured there.”

TERRI WOOD
BENEFITS MANAGER, NORTHSIDE HOSPITAL

“The Layout Manager tool has given us the ability to create that one-stop Benefits place for our employees.”

KAREN ADAMS
BENEFIT PLANS MANAGERS, MOTOROLA MOBILITY

“What sets Businessolver apart is it’s the whole package – technology, service, communication, compliance. It’s what’s needed in benefits administration.”

KELLEY KORTE
DIRECTOR OF BENEFITS PLANNING, AMERICAN GREETINGS

TRUSTED BY

MOTOROLA MOBILITY
ANMED HEALTH
AMERICAN GREETINGS
Bob Evans
NORTHSIDE HOSPITAL

FALL 2020 CUSTOMER SUCCESS REPORT
Benefits Administration Category
ABOUT LUMITY, INC.

Lumity, Inc. partners with the modern employer and employee to drive a competitive benefits program that delivers a superior experience. Their data technology, expertise, and education is designed as an end-to-end solution for high growth companies seeking to competitively recruit, engage, and scale top talent. Their partnership approach to benefits powers the employer and employee experience at Lyft, Greenhouse, GoFundMe, Robinhood, Bird, and other fast-growing modern companies.

29
Total Customer References

Featured Testimonials

““It’s rare to ever say employees thoroughly enjoyed open enrollment, but the experience with Lumity was just that – clear and concise. From the branded benefit guides to the live open enrollment presentation and the modern, data-driven enrollment software, Lumity really delivered on their promise of a superior benefit experience.”

SUSAN RISKIN
VP HUMAN RESOURCES, BITLY

“The Lumity team goes above and beyond in their renewal strategy and client-first service mentality. Both our People team and tech-savvy employees value Lumity’s integrated platform and concierge service. They have been a true partner in helping us administer our benefits and support our people so that we can focus on other core strategic areas of employee experience.”

SAL CORNACCHIONE
HEAD OF PEOPLE OPERATIONS, PROPELLER HEALTH

“As a team of one, Lumity’s data-driven enrollment software and expert support have helped me manage our benefits and increase employee satisfaction. They literally came in at the last minute, helped us fight a high renewal, and structured our benefits to scale with our growth this year.”

JONATHAN AKHAVAN
HEAD OF PEOPLE OPERATIONS, THOUSANDEYES

“We knew success and satisfaction with our benefits program was necessary for the continued growth of our business and our culture – Lumity understood that and was laser-focused on supporting both aspects of that with their benefits approach. Their migration process not only got us better rates but really supported our People Ops team so we could improve the benefits experience for our employees.”

JESSICA PFISTERER
DIRECTOR OF PEOPLE OPERATIONS, GREENHOUSE SOFTWARE
ABOUT PEOPLEKEEP

PeopleKeep helps small businesses offer competitive benefits at a price they can afford. Personalized benefits automation software from PeopleKeep allows businesses to manage their benefits in minutes per month. PeopleKeep automates benefits compliance and employee support. Employees receive tax-advantaged reimbursements to pay for health insurance and other medical, dental, and vision expenses.

118
Total Customer References

Featured Testimonials

“Without ZaneHealth, we would not be providing the benefits to our employees that they are currently able to enjoy. With the changing landscape in healthcare costs and responsibilities of employers, Zane has been proactive in addressing questions with timely newsletters and email communications. They have helped us to formulate our plan for the future with regard to cost effective, yet competitive benefits for our employees.”

NATHAN CHRISTIANSON
CHIEF FINANCIAL OFFICER, M.I.A. HEALTHCARE

“Our company is saving a significant amount of money, and our employees are keeping more of their dollars each month by not having mandatory deductions to cover their portion of our old group health premium. Working with Zane Benefits has been a great experience for our company. I wish I would have slowed down enough to sign on the first time I had heard about them. It would have saved us several thousands of dollars. Zane Benefits is a cost effective alternative to conventional health care benefits.”

GREG SOLOMON
GENERAL MANAGER, BRIDGE BUILDERS

“Using Zane offered a simple transition for our employees from the traditional benefit plan to the defined contribution benefit plan. Zane is an easy, cost effective solution that allows Coda to realize the benefits of a defined contribution program without stressing our lean administrative model. The Zane process is well-engineered to the extent that our hands-on time is practically zero. Zane’s staff is always available for questions and always provides a quick resolution.”

ANNETTE DUNN
CHIEF EXECUTIVE OFFICER, CODA CORP USA

“PeopleKeep is easy to use and my overall experience has been positive. PeopleKeep helps me hire and retain talent by offering them benefits that may not have been financially viable otherwise.”

COLIN PETERSON
MANAGING DIRECTOR, ISOTALENT

TRUSTED BY
bswift is changing the world of benefits administration by combining deep expertise and a passion for technological innovation with a unique consumer-driven approach. Working with enterprises nationwide and serving millions of employees, bswift offers cloud-based technology and services for online enrollment, interactive decision support, ACA compliance reporting and employee engagement.

Featured Testimonials

“The bswift team has been really good with us and very responsive to our needs.”

LEONARD NATALE
 SENIOR DIRECTOR OF BENEFITS, SONY

“bswift is very flexible. We deal with Fortune 1000 clients with very complex environments. bswift has been able to handle all the complexity we can throw at them. It’s very capable of helping us engage and offer value to these larger corporations.”

ERIC FROST
 VICE PRESIDENT, DIRECTPATH

“The performance and service delivered by the bswift service center has been nothing short of superb.”

EVAN REMENIH
 MANAGER, FORTIVE

“Providing bswift to our clients makes HealthPass more competitive. It’s one of the differentiators we have in our marketplace, to be able to show people that we have an end-to-end solution frankly, in the small group market, that doesn’t really happen.”

VINCE ASHTON
 PRESIDENT, HEALTHPASS
2020

FALL 2020
Benefits Administration Category

RISING STARS
Employee Navigator simplifies benefits & HR for brokers and HR departments around the country. They've built an all-in-one product that consolidates everything from benefits administration to compliance, onboarding and more into one place. Employee Navigator works with the nation’s leading insurance brokers to make it easier for companies of all sizes to run and grow their businesses. See how 25,000+ companies better manage over 3,000,000+ employees with Employee Navigator.

Featured Testimonials

“The team at Employee Navigator is just awesome to work with. We like working with strategic partners that listen, act, and above all have an eye to the future.”

LOU FAIOLA
SENIOR VICE PRESIDENT, EMPLOYEE FAMILY PROTECTION

“With technology at the core of how we operate our business at Simpara, the value Employee Navigator brings to both our agency and clients has transformed the way we do everything.”

ADAM BERKOWITZ
FOUNDER & PRESIDENT, SIMPARAHR

“I haven’t seen any technology that can outdo Employee Navigator. The combination of a solid tech backbone and the knowledge and expertise of my agency, means we can compete with the biggest agencies out there, and blow away most.”

DAVE CONTORNO
PRESIDENT, LAKE NORMAN BENEFITS

“Ease of use, customization, constant updates. Very easy to learn and they are always making enhancements.”

DOUGLAS SIMMS
THE MEYER GROUP
ABOUT EVERYTHINGBENEFITS

EverythingBenefits is a leading provider of next-generation, end-to-end benefit automation technology solutions and services that help businesses of all sizes and their employees experience benefits in more meaningful ways. By leveraging an open business model, EverythingBenefits partners with benefit brokers, independent agents, insurers, payroll or human capital management companies, and other providers. The company’s philosophy is that technology should make life simpler, more rewarding, and more enjoyable.

22 Total Customer References

Featured Testimonials

“Everyone in HR should see the Financial Integrations demo - just to see what impact automation would have on their company. For us, EverythingBenefits Financial Integration boosted our productivity by 20%. The set up was quick and seamless. I love that everything is in one system now. Having EverythingBenefits gives us more time to focus on other projects and we’ve seen an increase in our productivity from not having to do manual work.”

TEQUILA BROOKS
DIRECTOR OF HUMAN RESOURCES, COVENANT HOUSE

“Our new COBRA solution through EverythingBenefits helps automate the entire process and cuts down the manual work that we have to do. The way everything feeds automatically is beautiful!”

SARAH DRIVER
SENIOR HR SPECIALIST, DE WAELBAKKERS

“Since switching to the integrated COBRA administration offering by EverythingBenefits, our tasks related to COBRA and State Compliance have been reduced. It has been a huge time-saver that leads to an ROI for other projects. EverythingBenefits team has been awesome to work with!”

EMPLOY SOURCE

“You definitely want to use automation for Benefits Enrollment because it cuts back on errors and you’ll never forget to enroll someone. Integrating Carrier Connectivity was seamless and now everything is running smoothly. It now takes no time at all - 20 seconds compared to an hour.”

DAWN FITZGERALD
HR MANAGER, HWI

TRUSTED BY
ABOUT FLOCK

Flock provides a paperless and automated system for the painful, but very important administrative tasks required to onboard and continuously manage employees. The platform limits risks and liability and they make it easier for HR and health insurance brokers/agents alike to be the strategic drivers and champions for their business counterparts.

Featured Testimonials

“I have used several HR and Benefits software, but Flock has been the best out of all. It’s a great HR and Benefits platform, available on mobile too. Highly recommend this platform to all the companies who are looking to provide a first-class onboarding and benefits enrollment experience to employees.”

LATONYA MCELROY
VICE PRESIDENT - HUMAN RESOURCES, BCS FM SOLUTIONS

“Flock is a great, user-friendly and cool product our employees love to use. With robust reporting, data management, seamless onboarding and above all an excellent customer service - Flock makes our life much more simple. It’s great to have such a tool that works well for our employees and HR team.”

CARI GRAHAM
DIRECTOR, HUMAN RESOURCES, BLACKBAG TECHNOLOGIES

“It’s a great platform for any company looking to streamline HR administration. Our onboarding and benefits admin process are vastly more efficient, and we have really benefited from its ease of use and self-service functionality. Thank you for offering a great service at an affordable price point!”

NATALIE DUKETTE
CORPORATE ACCOUNT, SEQUOIA CONSULTING

“Employee benefits communication is so much simpler on the Flock platform. It has become extremely convenient for the employees to understand and appreciate the benefits our College has to offer.”

LAUREN FLECK
HR GENERALIST, CECIL COLLEGE

TRUSTED BY
GoCo combines modern HR software with trusted advisors that will help you simplify your benefits, payroll, compliance and more. They’re headquartered in Houston, TX and growing quickly. They’re a little quirky. In a good way. They’re a startup, which means they infuse the entrepreneurial spirit into everything they do. They’re a close-knit team of highly passionate people working together to achieve their purpose: Bring joy to Employers & Employees across the nation.

**Featured Testimonials**

“GoCo is probably the easiest software I’ve used to manage benefits, vacation and my team, all in one place. It’s awesome.”

TAYLOR CORRADO  
DIRECTOR OF MARKETING, SHIFT

“GoCo saves me a lot of time in getting benefits organized and you really can’t beat the value that we get out of this platform.”

MICHELLE O’NEAL  
DIRECTOR OF OPERATIONS/HR, COMIT DEVELOPERS

“It’s pretty unusual to have a dedicated customer service person that I can reach out to directly via email or phone. I’ve even had the opportunity to speak with the CEO of GoCo when I’ve had larger needs. That just wouldn’t happen with any other software.”

NAOMI HONIG  
DIRECTOR OF HUMAN RESOURCES, CALIPER FOODS

“When a new team member starts, they complete all of their documents online through GoCo. And when they’re done, I get a notification email when someone has been hired so I can set them up on payroll. Everything’s in one spot to reduce extra paperwork.”

EMILY GRABOW  
PAYROLL BENEFITS ASSOCIATE, TOPPERS PIZZA

**TRUSTED BY**

Packaging & Ad-R-US, LLC  
QUOTAPATH  
Southwest  
textbroker  
TOPPERS

**Total Customer References**

27

VIEW ALL REFERENCES
Netchex offers businesses a comprehensive, web-based suite of payroll, human resource and benefit administrative services backed by dedicated support specialists. Regardless of the number of employees or your payroll complexity, Netchex can tailor solutions to fit your needs. This rare combination of comprehensive solutions, dedicated support and flexible offerings helps you easily manage employee information and simplify your entire payroll process.

Featured Testimonials

“Netchex has saved us time in timekeeping, reporting, and several other areas. Netchex has better customer service and helps correct any issues as quickly as possible. They work with you to find the best solutions to any problem.”

WENDY
PAYROLL ADMINISTRATOR, JM TEST SYSTEMS

“Netchex is a customer focused company, with customer service that is second to none, and their product is truly user friendly.”

VONDA BROUSSARD
CORPORATE DIRECTOR OF HUMAN RESOURCES, ACADIANA MANAGEMENT GROUP

“Customer service is extraordinary, and their team approach means that not only is someone always available to help you, but they’re familiar with your business, exact needs, and PR/HR personnel. They are very professional and knowledgeable.”

DENISE
CFO AND CONTROLLER, MONEY HILL

“Since we put Netchex in place, life as I know it has drastically improved! I now have access to the information I need. Candidates have a MUCH improved onboarding experience that starts before they step foot in the door on their first day. Our Open/Initial Enrollment process is so much smoother without having to fill out a ton of paperwork – just a few clicks of a mouse and they’re done.”

MEGAN GANN
HR MANAGER, CAMP GLADIATOR

TRUSTED BY
ABOUT VBASOFTWARE

Virtual Benefits Administrator (VBA) is a pro-active, leading edge software design company providing custom solutions to the insurance industry for nearly 20 years. Uniquely delivered on a secure, cloud-based architecture, VBA provides one common architecture for all Employee Benefit Administration. Their software development process focuses on continuous improvement to address the requirements in the ever changing healthcare industry. Their mission of providing Flexibility, Functionality, and Technology for their clients’ business solutions ensures they will optimize their daily business processes and deliver the highest level of customer satisfaction.

Featured Testimonials

“VBA has provided our company the opportunity to customize a life and disability claim system to meet the needs of the industry. VBA continues to be flexible, devoted and still cost effective for EPIC. Our service to our customers improves as a result of VBA’s staff and technological expertise.”

WENDY HOUGAN
MANAGER OF OPERATIONS, EPIC

“With VBA, we were given a software package that not only met our functional and technical requirements, but VBA IT Services also allowed us to reconfigure our own internal IT resources into experts on business data. This combination has made us highly scalable and more capable of handling marketing demands.”

JIM FARLEY
PRESIDENT AND CEO, J.P. FARLEY

“VBA is the best tool in my TPA tool box. The application is easy to use for all departments from claims processing to customer service. What I personally like about it is its adaptability. I administer a Medicaid HMO and change is inevitable. I like the fact that if I need to capture a new data value I can easily create a field for it.”

REBECA ORNELAS
DIRECTOR OF INFORMATION SYSTEMS, SCAS MANAGEMENT GROUP, LLC

“I’ve been involved in systems selection and implementation for 19 years. For the past 8 years I’ve been responsible for most of the systems replacements for Amalgamated Life. VBA has been an excellent business partner. Although they are smaller than our other system vendors we get excellent support from them. Their team is knowledgeable and friendly to work with. With what we know today, we definitely would make the same decision to go with them again.”

ROGER SPENCE
DIRECTOR – PMO, AMALGAMATED LIFE

TRUSTED BY