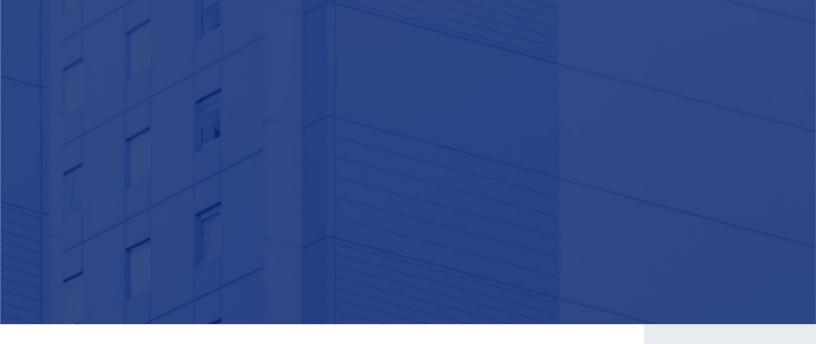


# Facilities Management Category





## **Facilities Management Category**

Facilities management software tools assist to align the physical workspace with the employees who carry out the task. This includes activities such as work order processing, equipment maintenance, and asset management. A wide range of products is available to aid facility managers to handle daily operations. You can thus select from a number of systems to best serve your facilities management requirements.

Typically, a facility management solution helps to minimize maintenance and space costs, simplify the work order procedures, and manage equipment and assets. Most tools present an automated system to handle scheduled and preventive maintenance of a company's assets and facilities. The lower-level staff gets features to work efficiently and input information about materials, parts, and repairs. Managers can obtain visibility and control over the condition of their organization's property, compliance, and maintenance histories.





# **Customer Success Report Ranking Methodology**

The FeaturedCustomers Customer Success ranking is based on data from our customer reference platform, market presence, web presence, & social presence as well as additional data aggregated from online sources and media properties. Our ranking engine applies an algorithm to all data collected to calculate the final Customer Success Report rankings.

The overall Customer Success ranking is a weighted average based on 3 parts:

#### **CONTENT SCORE**

- Total # of vendor generated customer references (case studies, success stories, testimonials, and customer videos)
- Customer reference rating score
- Year-over-year change in amount of customer references on FeaturedCustomers platform
- Total # of profile views on FeaturedCustomers platform
- Total # of customer reference views on FeaturedCustomers platform

#### MARKET PRESENCE SCORE

- Social media followers including LinkedIn, Twitter, & Facebook
- Vendor momentum based on web traffic and search trends
- Organic SEO key term rankings
- Company presence including # of press mentions

#### **COMPANY SCORE**

- Total # of employees (based on social media and public resources)
- Year-over-year change in # of employees over past 12 months
- Glassdoor ranking
- Venture capital raised

#### **Award Levels**



#### **MARKET LEADER**

Vendor on FeaturedCustomers.com with substantial customer base & market share. Leaders have the highest ratio of customer success content, content quality score, and social media presence relative to company size.



#### **TOP PERFORMER**

Vendor on FeaturedCustomers.com with significant market presence and resources and enough customer reference content to validate their vision. Top Performer's products are highly rated by its customers but have not achieved the customer base and scale of a Market Leader.



#### **RISING STAR**

Vendor on FeaturedCustomers.com that does not have the market presence of Market Leaders or Top Performers, but understands where the market is going and has disruptive technology. Rising Stars have been around long enough to establish momentum and a minimum amount of customer reference content along with a growing social presence.





## **2020 Customer Success Awards**

Check out this list of the highest rated Facilities Management software based on the FeaturedCustomers Customer Success Report.

































\* Companies listed in alphabetical order









#### ABOUT ACCRUENT



Accruent makes it easy for you to unlock the financial benefits and operational improvements trapped in inefficient systems and processes. Since 1995, Accruent has offered comprehensive facilities and real estate management systems that deliver long term, best in class, operational and financial performance. From watching your favorite university's sports team compete at a stadium, to catching up with friends at a coffee shop, to sharing a video on your mobile device - Accruent's solutions influence the lives of millions of people across the globe every day. Accruent provides site management, lease management, project management, facilities management, asset management, and facility capital planning software and services that are purpose-built for specific industries to deliver greater customer value.



**VIEW ALL REFERENCES** 

#### **Featured Testimonials**

66 Now, when we look at performance results, we're able to look at reasons for downtime or other maintenance-related issues. Breakdown is no longer a key issue. The ability to maintain the equipment has proven to be a massive benefit to L'Oréal. 🍤



HARRY SILVERMAN AVP ENGINEERING, L'OREAL

Since implementing Accruent's FAMIS software, for the first time in the university's history, no facilities request is forgotten or goes unaddressed. "



SARAH MCGING DIRECTOR OF OPERATIONS, COLUMBIA COLLEGE CHICAGO

🍑 For facility management at an airport, a system like Meridian is essential because it's multi-functional and has virtually no limitations. 🤧



PAUL MEIER SENIOR PROJECT MANAGER, ZURICH AIRPORT

66 Vx Field provides us greater control over our maintenance team. Because of the automated workflows based on skillsets and priorities, and the insights generated regarding task tracking, we have an increased ability to allocate jobs that ensures the team is operating as efficiently as possible. "



ADAM PALMER

SYSTEMS & INNOVATION MANAGER, EDGE HILL UNIVERSITY

**TRUSTED BY** 



The New York Times











#### **ABOUT ASSETWORKS**

### AssetW**O**RKS

For over 35 years, AssetWorks has offered industry-leading fleet management solutions to help organizations more accurately and efficiently manage their assets. Through AssetWorks' premier fleet management solution, FleetFocus, fleet managers are able to track and schedule preventive maintenance, inventory and parts requests, work orders and much more. With integration into GPS, payroll and other exclusive partnerships, fleet managers can rest assured that all of the important information they care about is accurate and maintained by industry-leaders. AssetWorks has developed a fuel management software, fuel purchasing card, motor pool management software and a host of other helpful and intuitive solutions to ensure that every aspect of a fleet manager's assets is integrated and available at a moment's notice.



**VIEW ALL REFERENCES** 

#### **Featured Testimonials**

**66** AssetWorks' field personnel were professional, on time, and efficient in obtaining the data they needed. When there were unique structures they actively listened to our members and adapted their valuation methods as appropriate. The end product exceeded our expectations. "



LARRY BAILEY

EXECUTIVE DIRECTOR, WATER & SEWER RISK MANAGEMENT POOL

44 Having all the information at your fingertips for utility costs per square foot, makes AiM EM superior to any other product available. 🧦



BUSINESS SYSTEMS ANALYST WITH WORKPLACE SERVICES, THE UNIVERSITY OF UTAH

**66** As a web based enterprise solution, the ability to deploy AiM across the university across multiple platforms was a breeze. Gaining visibility on our productivity, and training hours, as well as, access to work orders and vital building information from anywhere on campus has been priceless. ">>



MICHAEL O'CONNOR

PHYSICAL PLANT DIRECTOR, APPALACHIAN STATE UNIVERSITY

**66** AMP is great for a lot of things, but my favorite is probably the building attributes feature. Buildings are so important-that's the main stuff we're concerned with. [In AMP], it's so detailed, and even takes into account different roof types. That kind of information is extremely beneficial for risk management. I love that feature. It helps me keep track of everything. 🔧



ASSISTANT DIRECOR OF RISK MANAGEMENT, UNIVERSITY OF CENTRAL FLORIDA















#### **ABOUT DUDE SOLUTIONS**



Dude Solutions is a leading software-as-a-service (SaaS) provider of operations management solutions to education, government, healthcare, senior living, manufacturing and membership-based organizations. For nearly two decades, Dude Solutions has inspired clients to create better work and better lives. We combine innovative. user-friendly technology with the world's smartest operations engine, empowering operations leaders to transform the most important places in our lives. Today, more than 12,000 organizations use our award-winning software to manage maintenance, assets, energy, IT, events and more.



**VIEW ALL REFERENCES** 

#### **Featured Testimonials**

66 One of the greatest benefits of using FacilityDude is that our data is centralized so we can easily pull detailed reports. >>



**CARL LOCUS** 

ASSISTANT FACILITIES OPERATIONS MANAGER, CITY OF DURHAM, NC

66 Dude Solutions has become a part of our equation for success. [MaintenanceEdge] has helped us better maintain our equipment by clearly demonstrating when a change in maintenance frequency is necessary and the ability to add tasking is immediate. >>



DALE STEIN

PLANT ENGINEER, PEPSI BOTTLING VENTURES

66 The program has made my job much, much easier. Any information that's provided to me for planned maintenance or new purchases is sent through the program. There's a lot to do here; the program helps with keeping the building maintenance department organized.



TERRY GOTTSHALK

DIRECTOR OF HORTICULTURE AND FACILITIES, CLUBS AT ST. JAMES PLANTATION

66 User-friendly, manageable and efficient, [Dude Solutions] software has allowed us to successfully implement streamlined and efficient permit processing at a time when resources (staff, time and funding) are strained and customer satisfaction is a priority. >>



NIKKI HOLLATZ

ENVIRONMENTAL HEALTH, SKAMANIA COUNTY















#### ABOUT FM:SYSTEMS



FM Systems helps facilities and real-estate professionals improve customer service, reduce costs and increase productivity enterprise-wide. FM:Systems Web-based software improves management of space, occupancy, moves, maintenance, leases and property. Customer results include: real estate costs reduced by 15 percent, move spend reduced by 88 percent, enterprise productivity savings of \$1.5 million and an internal customer satisfaction rate of 97 percent. Many of the world's leading organizations rely on FM:Systems products, including Ally, CA Technologies, Devon Energy, FINRA, Freddie Mac, Herman Miller, Indiana University, Lockheed Martin, Northwestern University, Novartis Pharmaceuticals, Pfizer, Progress Energy, and Target stores.



**VIEW ALL REFERENCES** 

#### **Featured Testimonials**

I use FM:Interact® every day for 80-90% of my activities—it allows me to manage our constant churn and space changes—things that just weren't possible to manage in the past with the size of our university. 🤧



CHERYL BENNINGFIELD

SPACE PLANNING MANAGER, UNIVERSITY OF NORTH TEXAS

66 The County is now able to realize a high level of data integrity, increased productivity and improved space utilization and strategic planning—which leads to improved customer service and better partnerships with our customers. >>>



DAVID I GOODWIN

DIRECTOR OF GENERAL SERVICES ADMINISTRATION, WAKE COUNTY

Since we started working with FM:Systems over a decade ago, we have been able to significantly improve our performance and increase our workload. >>



DAVE KUIPER CORPORATE WORKPLACE STRATEGIST, HERMAN MILLER INC.

🍑 Working with FM:Systems has been wonderful. They are a great partner—they are willing to listen to our specific concerns, and work with us to implement a solution that met our specific needs. 🧦



**CHAR BERSS** 

YELP















#### **ABOUT SERVICECHANNEL**



ServiceChannel provides facilities managers with a single platform to source, procure, manage and pay for repair and maintenance services from commercial contractors across their enterprise. By delivering unprecedented transparency and data-driven analytics of service quality across all trades, locations and contractors, facilities managers drive significant brand equity and ROI for their organizations without outsourcing or investing in new infrastructure. The world's leading global brands use ServiceChannel and Big Sky solutions daily to help optimize millions of transactions and billions of dollars of spend annually.



**VIEW ALL REFERENCES** 

#### **Featured Testimonials**

66 Using ServiceChannel changes the nature of the business. The ability to open a ticket and answer questions right from the platform is a big advantage for the partners and for the Facilities Team. With ServiceChannel, we can dispatch the best service provider right from the platform.



JON AHRENDT

DIRECTOR OF FACILITIES MANAGEMENT, BLOOMIN' BRANDS

66 Because it allows me to manage multiple locations across the country — ticketing systems such as ServiceChannel are always ideal for managing facilities with multiple locations since they keep all requests and spends in one place. >>



CANDICE RIVERA

NATIONAL FACILITIES MANAGER, XPRESSPA

**66** A solid Facilities Maintenance management software solution. The product itself is relatively intuitive and a quick learn. If you're not sure how to do something, figuring it out is usually not too difficult. The reporting capabilities are great. I use a variety of reports out of this system on a regular basis to keep tabs on tickets for over 850 locations. ServiceChannel is responsive, and in my experience a great partner.



TONY LAGO

STORE FACILITIES SUPERVISOR, JO-ANN FABRIC AND CRAFT STORES

66 The ease of locating and printing reports using ServiceChannel's Analytics is a facilities person's answer to controlling your costs and forecasting for the future.



CHARLES DUGO

DIRECTOR OF FACILITIES, OVATION BRANDS















#### **ABOUT UPKEEP**



UpKeep Maintenance
Management Software is a task
management tool startup for
facility maintenance teams.
UpKeep is targeting the 9.9 million
maintenance workers in the US
alone to make their work more
productive and changing the way
facility maintenance requests are
made and received. Their primary
focus is on making technology
easier to use for field technicians
so they can access their work on
the go.



**VIEW ALL REFERENCES** 

#### **Featured Testimonials**

66 UpKeep lets me list the cost of parts on our work orders. That gives me more transparency into what we're spending month to the month. And, since everyone on our team has an iPad and can create their own work orders, we can eliminate administration hours. UpKeep is THE assistant we'd otherwise have to pay an additional salary for.



LARRY SHERRER

MAINTENANCE MANAGER, MCCLAIN FOREST PRODUCTS

66 I am able to track maintenance issues much more efficiently to ascertain if a bigger problem may be the main issue. The accessibility on my smart device makes this software a vital tool in daily operations. \*\*\*



JEREMY
VINA ROBLES AMPHITHEATRE

66 UpKeep is a great service for managing work orders, tracking assets and scheduling your team's time. The asset system is great for tracking parts and preventative and reactive maintenance that has been performed on individual items such as HVAC units. The ability to upload pictures and other files such as repair manuals, work orders, and assets is also a huge plus. All around UpKeep is a great piece of software that I would recommend to anyone with a medium to large size business or anyone managing multiple properties.



LIAM

SAN LUIS OBISPO COUNTRY CLUB

66 UpKeep Sensors have changed the entire way we monitor the health of our facility. No more clipboards and no more needless facility walkthroughs. Now we can monitor the state of our facilities hundreds of miles away from a mobile device anywhere we are. 99



UNG HO

MAINTENANCE MANAGER 3, HMS HOST















# **TOP PERFORMERS**





#### **ABOUT CORRIGO**



Corrigo's technology platform is used by over 2.5 million people to manage 15 million work orders each year across more than 1,400,000 locations. The Corrigo technology platform includes integrated SaaS software and mobile apps serving facility management, maintenance management, service dispatch, and field service management organizations of all sizes. The platform delivers real-time visibility into the control of the quality and cost of building and field service operations.



**VIEW ALL REFERENCES** 

#### **Featured Testimonials**

66 Corrigo's platform impressed us by completely covering the maintenance and customer service process while integrating with our core ERP system and providing strong reporting. Corrigo is a complete solution that gives us all the flexibility and functionality we need to effectively manage our resources and provide top-tier services to our customers.



LAURIE BROW

SVP CUSTOMER SERVICE, LIBERTY PROPERTY TRUST

66 Restaurants are very asset heavy per square foot as compared to most retail space and the maintenance of all these assets continues to contribute to the ongoing margin pressures in this industry. With Corrigo we know what the drivers of our maintenance spend are and we are able to do root cause analysis on our assets, identifying and correcting systemic issues. These are key in our ability to offset rising maintenance cost along with the accountability the system brings to all our facility management processes.



JOHN GETHA
DIRECTOR OF FACILITIES, WENDYS

66 Since implementing Corrigo Enterprise, we've had measurable savings by avoiding many unnecessary repair calls and unnecessary payment for work under warranty. We did not have to install, host, or maintain any software, but we can still customize the system to fit the way we do business.



DAN MILOJEVICH
DIRECTOR OF FACILITIES, EL POLLO LOCO

66 We can now have work order management and CMMS in the same system.

Corrigo Enterprise is a proven system that will adapt to our requirements as we grow, and enable us to anticipate our clients' needs before they ask.



ARCHANA VEMULAPALLI CTO, PRISTINE ENVIRONMENTS















#### **ABOUT FMX**



FMX is a leading-edge provider of workflow management solutions that empower facilities managers and building tenants to manage resources and equipment easily and cost effectively. Through the use of the latest cloud-based technology coupled with the management team's extensive knowledge of energy systems and facilities, the company offers the FMX™ suite of services built around a simple calendar interface. The FMX product line empowers users to do their jobs more easily and with greater control over time. The reporting capability of the product line gives everyone associated with managing facilities greater insight into their operations.



**VIEW ALL REFERENCES** 

#### **Featured Testimonials**

66 I am so glad we found FMX to resolve our facilities maintenance needs. It is easy to use even for Techs that had no computer or software experience. The calendar feature is also helpful in scheduling work loads. Even better is the exceptional customer service. At every step we were supported and custom requests were handled with ease.



KATHY GREENWOOD
DIRECTOR OF ADMINISTRATION, NORTHGATE ASSOCIATES

66 We haven't found anything that we do not like about FMX. The corrective and preventive maintenance, inventory control and scheduling of facilities were seamless in our transition and they even imported all of our information from the other vendor and kept the nomenclature the same so the transition went flawlessly.



JOSEPH WACHTER

DIRECTOR OF FACILITIES, SHIPPENSBURG AREA SCHOOL DISTRICT

66 Since implementing FMX, our facilities management is much more organized. The system is very up front, and I can readily see the things that need to be done, just by looking at the calendar. I like, particularly, the record-keeping capabilities that allow me to track the work completed on individual machines, the money spent for parts, and the time involved in making necessary repairs.



ERIC GRIMSLE

LEAD MAINTENANCE TECHNICIAN, COMTEX (CENTRAL OHIO MEDICAL TEXTILES)

66 Having this new tool within FMX is extremely valuable. My team has access to anything related to the health of our buildings and staff members in FMX, especially COVID-related incidents. We can also track potential issues with bed bugs, lice, typical flu cases, playground injuries and accident reports. Our staff loves FMX as a one-stop shop for anything that relates to safer, cleaner school facilities. The reporting and accountability within FMX gives me great peace of mind that we can showcase our diligent efforts to provide a safe learning environment for all.



ALEX PRATER

DIRECTOR OF OPERATIONS AND SAFETY, WHEELERSBURG LOCAL SCHOOLS















#### ABOUT SERVICE WORKS GROUP



Service Works Group is an international provider of comprehensive Facilities, Property and Workplace Management software. With a global network of offices, Service Works Group delivers CAFM, CMMS and MMS solutions to over 1,000 customer sites across the globe to manage a broad spectrum of workplace and service environments.



**VIEW ALL REFERENCES** 

#### **Featured Testimonials**

66 ACS recognised the need for a computerised facilities management application, which would allow us to effectively manage our building assets and ensure the effective control of breakdown maintenance across our campuses within defined service levels. We needed a system that offered comprehensive functionality yet at the same time was intuitive for our staff to use. It was also essential that the software could be configured to meet our needs without involving large amounts of development time or additional cost.



**CHRIS BARLOW** 

HEAD OF FACILITIES, ACS INTERNATIONAL SCHOOLS

66 This investment into new technology training facilities is a natural progression for the business, where we are a leading MRO and we intend on maintaining this position. MAEL has been training aircraft engineers for the past four decades and has gained a worldwide reputation for its continuing high standards.



MICK ADAMS

MANAGING DIRECTOR, MONARCH AIRCRAFT ENGINEERING

66 The system creates complete transparency. The priority and progress of work can be easily seen and everything is documented. Pictures and documents can be uploaded to the system too, which helps demonstrate to the end-user if there is a problem which can be sent to other operatives to share expertise to solve the problem more quickly.



NICOLE BÉLANGER SENIOR OPERATIONS MANAGER, SNC-LAVALIN

66 QFM was uploaded with Fat Face's approved contractors and the software used to issue reactive and planned maintenance work. With visibility of jobs being raised and completed, QFM enables us to reconcile and manage expenditure and the information feeds directly into our finance system, so that we are confident that the cost of jobs match their estimates and that committed costs are in line with budgets.



ROB MOORE

PROPERTY MANAGER, FAT FACE

#### **TRUSTED BY**





**BPHILIPS** 









**ABOUT IOFFICE** 



iOFFICE is the leading workforce-centric IWMS and the only 100% SaaS platform that equips workplace leaders with real-time data and mobile tools to intelligently plan for the future. From space & move management to visitor tracking, our cloud-based solutions are tailored to each customer's needs.



**VIEW ALL REFERENCES** 

#### **Featured Testimonials**

66 One of the biggest benefits of iOFFICE is the ease of use. The end user, whether that's a member of the FM team or an employee, can easily access any information they need. It's a very intuitive tool. iOFFICE was crucial in helping us reorganize and become a more proactive, and future-looking company. I have recommended iOFFICE in the past and I will continue to do so—it's a great tool.



WILL MARTIN

SENIOR DIRECTOR OF REAL ESTATE AND FACILITIES, HMS

66 Since 2014, our FM team at SPX Flow has been able to make better decisions about its assets, and utilize space, forecast needs, reduce costs, and understand our business better than ever. Using iOFFICE has been the key to unlocking how we manage the workplace and the workforce. We couldn't do it without it. 99



JOE FISHER

CORPORATE FACILITY MANAGER, SPX FLOW

66 Facility & management is now able to respond and complete work orders in a timely manner, also the reporting mechanism is very helpful to show our workload.



PROPERTY & BUILDING MANAGER
CHEVRON PHILLIPS CHEMICAL COMPANY

66 With iOffice, everything is standardized, transparent and uniform. Processing work orders, space changes, employee turnover, asset inventory and equipment maintenance is all done via the iOffice portal. This is all no longer an excercise in complexity. I don't have to actively corral the process manually to get results. iOffice is really on the cutting edge; it just makes sense. It is focused on meeting the needs of FMs, and easy to use, even for the more traditional "Brick & Mortar" kind of person.



LUIS PRADO FACILITIES MANAGER, ABB



















#### ABOUT AWAREMANAGER



AwareManager provides facility management and incident tracking software for the world's most recognized venues across commercial and corporate real estate, healthcare and stadiums/arenas. AwareManager™ is the most comprehensible, fully integrated and flexible solution in the industry. Whether you need a simple work order management solution or require more advanced capabilities such as risk management or vendor governance, AwareManager has you covered. AwareManager help their clients in the commercial and corporate real estate, healthcare and stadium industries deliver the best tenant, employee and guest experiences possible.

# 17 Total Customer References

**VIEW ALL REFERENCES** 

#### **Featured Testimonials**

66 The AwareManager has greatly enhanced our ability to record, recall and analyze data, quickly identify patterns and trends and distribute effective real time data to our staff. It is a great management tool. 99



JONATHAN GILULA

VICE PRESIDENT OF BUSINESS OPERATIONS, BOSTON RED SOX

66 We're delighted at how flexible and robust the AwareManager™ is. Our partnership with AwareManager, the immediate reporting and asset management benefits to the Institute, and our ability to readily and cost-effectively expand as our needs grow and change, have left us feeling very confident that we made the best choice.



ALLEN CROTEAU

DIRECTOR OF MAINTENANCE AND OPERATIONS, DANA FARBER CANCER INSTITUTE

**66** At MetLife Stadium our core mission is 'public safety.' Our security and safety strategies center around accurate and timely information, responding with effective tactics, and follow-up with statistical analysis and assessment. AwareManager provides us with a tool that focuses our core mission and allows us to effectively carry out our safety strategies through the collection, analysis and mapping of our data.



DAN DELORENZ

DIRECTOR OF SECURITY, METLIFE STADIUM

66 We selected the AwareManager not only for its superior functional capabilities, but because of the expertise of the implementation team and their willingness to collaborate with us on new features as our requirements evolve. >>



PAUL WILLIAMS

DIRECTOR OF ENGINEERING, BOSTON CHILDREN'S HOSPITAL















#### **ABOUT CAFM EXPLORER**



CAFM Explorer is in use by corporate, commercial, public sector organizations and service providers in 45 countries. Available either as an on-premise or cloud-based privately hosted solution, CAFM Explorer is designed for ease of use by Windows, web and mobile users. CAFM Explorer supports building maintenance, property management, help desk, space management, room, resource scheduling and cost control within a single integrated package. CAFM Explorer is backed by a highly regarded customer support, training and consultancy services team to ensure ease of migration, installation, integration and a rapid return on investment. Product innovations and developments are supported by an active and independent CAFM Explorer User Group formed in 1985.



VIEW ALL REFERENCES

#### **Featured Testimonials**

66 The CAFM Explorer software has enabled the facilities staff, as well as academics and students in accommodation, to get the fast well-coordinated maintenance service they deserve. >>



VICKY BOOTH

HEAD OF ADMINISTRATIVE SERVICES, UNIVERSITY OF SALFORD

66 The key benefit from CAFM Explorer to date is improved response times and better data for the business, both of which have improved the reputation of the facilities function within Catlin. 99



JAMES STRATFORD

GROUP HEAD OF PROPERTY OPERATIONS, CATLIN GROUP

66 We are delighted to be using CAFM Explorer to help us manage our accommodation responsibly and reduce risks. 99



MIKE NELSON

DIRECTOR OF PROPERTY SERVICES, LIBERTY LIVING











**ABOUT ESSETS** 



eSSETS provides cloud-based facilities management software that helps organizations track and manage assets from the convenience of web browsers and mobile devices. The EAM software combines asset information with tools for inspections, preventative maintenance scheduling, service requests, warranty tracking and much more. eSSETS leverages the power and convenience of the Internet to deliver maximum functions in minimum time.



**VIEW ALL REFERENCES** 

#### **Featured Testimonials**

66 eSSETS tremendously helps me manage a 27-acre campus facility built in 1959—with a staff of three. >>



JOHN PATRIARCHA
CHIEF OF MAINTENANCE OPERATIONS, SJA

66 eSSETS has been a very helpful tool for our team. We would like to expand its use to track needs in our IT and Marketing Departments too. >>



KAREN LYNCI

MOUNTAIN OPERATIONS COORDINATOR, MOUNTAIN CREEK

Within one month of full implementation, we were seeing the benefits of improved team efficiency and faster completion of repairs. eSSETS brought us the communication tool needed for all the different roles to work together like a well-oiled machine. We also have more accurate data reporting and tracking. The eSSETS system more than pays for itself. It has been a great investment of resources for our department, delivering significant ROI. eSSETS is a critical part of our expansion strategy. A robust facility and asset management platform, like eSSETS, enables us to continue expanding the number of locations in our portfolio in the most efficient way possible.



**BRADLEY MORRISON** 

FACILITIES DIRECTOR, MARGARITAVILLE CARIBBEAN

66 We've seen a continuous stream of new functions and enhancements to eSSETS, which in turn helps us with our process improvement goals. >>



**RICK TAYLOR** 

DIRECTOR OF FACILITIES AND GROUNDS, OZARKS TECHNICAL COMMUNITY COLLEGE











