

Hospital Communications Category



Hospital Communications Category

Hospital communications software coordinates data flow and activities between doctors, clinicians, nurses, and other medical staff. It integrates securely with clinical solutions like EHRs, medical staff scheduling tools, and healthcare IT applications. Clinical laboratories, ancillary care providers, and hospitals can leverage this program to reduce readmission rates and referral leakage, and facilitate interoperability between products. Further, healthcare practices and organizations can collaborate in real time, maintain patient context, achieve patient satisfaction and safety, minimize gaps and inefficiency, and generate profits.

Hospital communications solutions help to enhance communication between medical professionals so they can efficiently deliver healthcare. These applications utilize digital communication tools such as event management, video conferencing, secure text messaging, VoIP, and others. They facilitate and promote real-time communication between medical staff and clinicians.



Customer Success Report Ranking Methodology

The FeaturedCustomers Customer Success ranking is based on data from our customer reference platform, market presence, web presence, & social presence as well as additional data aggregated from online sources and media properties. Our ranking engine applies an algorithm to all data collected to calculate the final Customer Success Report rankings.

The overall Customer Success ranking is a weighted average based on 3 parts:

CONTENT SCORE

- ▣ Total # of vendor generated customer references (case studies, success stories, testimonials, and customer videos)
- ▣ Customer reference rating score
- ▣ Year-over-year change in amount of customer references on FeaturedCustomers platform
- ▣ Total # of profile views on FeaturedCustomers platform
- ▣ Total # of customer reference views on FeaturedCustomers platform

MARKET PRESENCE SCORE

- ▣ Social media followers including LinkedIn, Twitter, & Facebook
- ▣ Vendor momentum based on web traffic and search trends
- ▣ Organic SEO key term rankings
- ▣ Company presence including # of press mentions

COMPANY SCORE

- ▣ Total # of employees (based on social media and public resources)
- ▣ Year-over-year change in # of employees over past 12 months
- ▣ Glassdoor ranking
- ▣ Venture capital raised

Award Levels



MARKET LEADER

Vendor on FeaturedCustomers.com with substantial customer base & market share. Leaders have the highest ratio of customer success content, content quality score, and social media presence relative to company size.



TOP PERFORMER

Vendor on FeaturedCustomers.com with significant market presence and resources and enough customer reference content to validate their vision. Top Performer's products are highly rated by its customers but have not achieved the customer base and scale of a Market Leader.



RISING STAR

Vendor on FeaturedCustomers.com that does not have the market presence of Market Leaders or Top Performers, but understands where the market is going and has disruptive technology. Rising Stars have been around long enough to establish momentum and a minimum amount of customer reference content along with a growing social presence.



2020 Customer Success Awards

Check out this list of the highest rated Hospital Communications software based on the FeaturedCustomers Customer Success Report.



MARKET LEADERS



TOP PERFORMERS



RISING STARS



* Companies listed in alphabetical order





ABOUT CHANGE HEALTHCARE

CHANGE HEALTHCARE

Change Healthcare is a leading independent healthcare technology company that provides data and analytics-driven solutions to improve clinical, financial and patient engagement outcomes in the U.S. healthcare system. They are a key catalyst of a value-based healthcare system, accelerating the journey toward improved lives and healthier communities.



146

Total Customer References

[VIEW ALL REFERENCES](#)

Featured Testimonials

“I feel I can turn to Change Healthcare with just about any problem and know that they’ll quickly come up with a solution. We feel fortunate to have them as partners. In fact, I wouldn’t want to be in this business without them.”



ROBERT C. BABKOWSKI
PRESIDENT, STAMFORD PATHOLOGY GROUP

“Change Healthcare brought a vast amount of expertise to the table that helped in the planning and implementation process.”



AMER TABBA
PRESIDENT, ATLANTIC ANESTHESIA, P.C.

“Working together with the Change Healthcare coding and compliance task force has enabled us to create a truly collaborative model. It will help us reduce and mitigate risk while ensuring the ongoing financial success of our practices.”



LAMONT LOUIS
VICE PRESIDENT EMPLOYED PHYSICIAN NETWORK, POCONO MEDICAL CENTER

“We’ve participated in previous paper surveys, but they haven’t been user friendly for the patient. Change Healthcare provided a fully turn-key process that is very easy to administer.”



JULIE ALLEN
EXECUTIVE DIRECTOR, SALTZER MEDICAL GROUP

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ABOUT IMPRIVATA



Imprivata is a leading provider of authentication and access management solutions for the healthcare industry. Imprivata's single sign-on, authentication management and secure communications solutions enable fast, secure and more efficient access to healthcare information technology systems to address multiple security challenges and improve provider productivity for better focus on patient care. Imprivata is one of the fastest growing IAM companies with more than 400 customers and 120 partners around the world.



244

Total Customer References

[VIEW ALL REFERENCES](#)

Featured Testimonials

“One of the very attractive features of Imprivata PatientSecure is that once patients are enrolled in either the Practice Plus system in our clinics or the Paragon system in our hospital, their records are immediately available in all our systems at any location within our network.”



DOUGLAS C. BURKET
SENIOR SYSTEMS ANALYST, BATON ROUGE GENERAL MEDICAL CENTER

“Using Imprivata OneSign and VMware View, our clinicians can access patient records quickly and securely with the tap of a card, so they can focus on delivering highly personalized patient care.”



FRANK FEAR
VP OF INFORMATION SERVICES, MEMORIAL HEALTHCARE

“Imprivata allows us to meet all our enterprise single sign-on, virtual desktop access, EPCS, and other authentication needs from a single, comprehensive platform, from a company we view as a trusted, strategic IT partner.”



JOSHUA WILDA
VP OF INFORMATION TECHNOLOGY, METRO HEALTH

“With Imprivata Identity Governance, we can easily provision users when they first join the hospital.”



LEAH DORMAN
INFORMATION SYSTEMS SECURITY ANALYST, NORTHERN LIGHT HEALTH

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Baystate  Health





189

Total Customer References

[VIEW ALL REFERENCES](#)

ABOUT SPOK



Spok, Inc., a wholly-owned subsidiary of Spok Holdings, Inc. (NASDAQ: SPOK), headquartered in Springfield, VA, is proud to be the global leader in critical communications for healthcare, government, public safety, and other industries. Spok delivers smart, reliable solutions to help protect the health, well-being, and safety of people around the globe.

Featured Testimonials

“On-call scheduling and the ability to send messages from the directory is what completely sold me on the [Spok] product. The system is very easy to use and the real-time nature of the directory ensures we are messaging people on the right devices. We don't have to wait for a database update.”



PAT KENON
TELECOMMUNICATIONS MANAGER, LIFEBRIDGE HEALTH

“Spok offers an array of integrated solutions as part of their platform. It made sense for us to add emergency notifications to our existing Spok web-based directory, on-call scheduling, speech recognition, and operator console.”



JIM WEEKS
VICE PRESIDENT OF INFORMATION SERVICES, YALE NEW HAVEN HEALTH

“There are a lot of solutions on the market that do bits and pieces, but [Spok] provides the total package for critical communications in our diverse environment. We've used [Spok's] contact center solutions for years, and now can layer on the encrypted smartphone communications and clinical alerting with Cisco and Rauland to boot.”



BOB ADAMS
INFORMATION SERVICES DIRECTOR, BAY AREA HOSPITAL

“[Spok Mobile's] security features, traceable messages, and ease of communication with different types of devices will assist our doctors and promote safe information sharing for our patients.”



LISA FORTE
MANAGER, SYSTEMS CALL CENTER, CLINICAL MOBILITY

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70

Total Customer References

[VIEW ALL REFERENCES](#)

ABOUT TIGERCONNECT



TigerConnect is healthcare's most widely adopted communication platform – uniquely modernizing care collaboration among doctors, nurses, patients, and care teams. TigerConnect is the only solution that combines a consumer-like user experience for text, video, and voice communication with the serious security, privacy, and clinical workflow requirements that today's healthcare organizations demand. TigerConnect accelerates productivity, reduces costs, and improves patient outcomes.

Featured Testimonials

“The TigerConnect integration into Startel is seamless — our team members send messages straight from the Startel system. There was no additional training needed, no significant costs involved, and no loss of productivity.”



MICHELLE W.
VICE PRESIDENT, COSMOPOLITAN MEDICAL COMMUNICATIONS

“A big push came from our providers wanting to use their smartphones to communicate with colleagues. TigerConnect has given us the ability to address this demand while also meeting security and compliance requirements. Our staff has been impressed with the functionality and convenience of TigerConnect as it has significantly improved our day-to-day communications and increased overall efficiency in the care coordination process.”



B.C. LEE
DIRECTOR OF IT, LIMESTONE MEDICAL CENTER

“TigerConnect allows our providers to be better communicators. It facilitates better communication corporate-wide which trickles down to the patient. The patient receives care faster, receives more thorough care, more complete care.”



LUKAS VANASSE
DIRECTOR OF IT, YUKON-KUSKOKWIM HEALTH CORPORATION

“A TigerText helped us significantly reduce overhead noise and streamline our everyday communication. We are enthused that our use of TigerText has been matched by a subsequent improvement in our HCAHPS scores regarding the noise levels in several patient areas of our hospital.”



DON JOHNSTON
CHIEF INFORMATION OFFICER, SAN JOAQUIN GENERAL HOSPITAL

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ABOUT VOCERA



Vocera provides solutions to over 1,000 organizations worldwide in a variety of industries where mission-critical communication is required to ensure the safety, security and efficiency of mobile staff and the people they serve. Vocera understands that hearing first-hand about the deployment and utilization of peers in similar industries can be useful when considering such an important solution.



202

Total Customer References

[VIEW ALL REFERENCES](#)

Featured Testimonials

“Vocera technology sped up communication and coordination during the peak of the COVID-19 crisis. It helped us provide seamless patient care without risking infection.”



PAULINE ROBERTSON
HEAD OF NURSING FOR THE MEDICINE AND THERAPIES, ROYAL NATIONAL ORTHOPAEDIC HOSPITAL

“I regularly use the Vocera secure texting app on my personal smartphone to communicate with nurses. I prefer to communicate with nurses through a Vocera text message because I can respond as soon as it is convenient and not be interrupted if I'm with a patient or talking to a family.”



JOHN HARTLEY
MD PEDIATRIC HOSPITALIST, PHOENIX CHILDREN'S HOSPITAL

“I like how Vocera allows our portering team to do their job without having to stop what they're doing and return a call. With Vocera, there's really no interruption in my day, and I am able to instantly communicate with any staff member to help provide the best patient care.”



SHARON GRANVILLE
HOTEL SERVICES MANAGER, UNIVERSITY HOSPITALS OF MORECAMBE BAY

“There is no other communication solution I'm aware of that can send a notification as closely and instantly to a nurse than the Vocera system.”



TOM STAFFORD
VP & CIO, HALIFAX HEALTH

TRUSTED BY







ABOUT CONNEXALL

Connexall

Connexall, ranked number one and named Category Leader in the 2015/2016, 2017 and 2018 Best in KLAS awards, is an enterprise-grade communication and control platform that delivers hospital-wide interoperability to people, systems, tasks, and devices. Its capabilities act as a backbone for clinical workflow, communicating the right information to the right person, at the right time, on the right device.

43

Total Customer References

[VIEW ALL REFERENCES](#)

Featured Testimonials

“We’re really pleased with the changes Connexall has brought us. Throughout all of our challenges, the Connexall team was patient, understanding and professional in helping us achieve our goals and work through our technical glitches.”



GARY HIGGS
INTEGRATED CHIEF INFORMATION OFFICER, GRAND RIVER HOSPITAL

“Connexall is extremely flexible, allowing for ease-of-use for the end user as each template can be programmed for specific units. The reporting suite is also quite functional, offering detailed information on call points, devices and delivery. This is very useful for tracking issues or just keeping a finger on the pulse of the hospital.”



BILL BURLEY
PATIENT EQUIPMENT TECHNICIAN BIOMEDICAL ENGINEERING, LONDON HEALTH SCIENCES CENTRE

“One of the key reasons we chose Connexall is its ability to generate comprehensive reports that we can use to measure performance by individual and by unit. This will enable us to focus our continuous quality improvements efforts where they will yield the most benefit.”



MARK DELANEY
VICE PRESIDENT OF INFORMATION TECHNOLOGY, MOUNT SINAI MEDICAL CENTER

“Connexall optimizes communications and reduces waiting times. It’s even had an indirect impact on our ability to better manage human resources. Connexall works well in OR spaces, but it’s even more effective once it’s implemented throughout an entire hospital.”



MERCEDES BILBAO
CHIEF OPERATING NURSE, CENTRO HOSPITALAR LISBOA CENTRAL

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ABOUT HALO HEALTH



Halo Health's mission is to streamline communication so clinicians can focus on care. The Halo Clinical Communication Platform™ enables mobile collaboration for healthcare by consolidating secure messaging, on-call scheduling, VoIP and mobilization of critical alerts, all powered by the Halo Clinical Workflow Engine™. This enterprise-wide platform helps protect clinicians from alert fatigue and burnout, and patients from delays in care.



25

Total Customer References

[VIEW ALL REFERENCES](#)

Featured Testimonials

“Our EHR was unable to connect messaging to the on-call schedule which didn't work for us, and Halo Schedules has been phenomenal. Having every schedule electronically linked in one place has been amazing.”



ANGIE BOX
DIRECTOR OF CLINICAL INFORMATICS, GREAT RIVER HEALTH SYSTEM

“Our physicians provide even better patient care through high-quality and timely communications with Halo.”



ANGELO MAZZACCO
CHIEF INFORMATION OFFICER, CENTRAL OHIO PRIMARY CARE

“As a practicing physician and from the perspective of an administrator, I can state that Doc Halo has had a tremendous positive impact on our company. Physicians appreciate the convenience of receiving HIPAA-compliant reports without having to call in and potentially wait on hold for a verbal report as well as the ease with which they can contact colleagues. It integrates seamlessly with smartphones and we have made it mandatory that all physicians are on the system.”



ROBERT STONE
MEDICAL DIRECTOR, CENTRAL OHIO PRIMARY CARE

“Halo allows us to create teams within the platform. The feature allows us to quickly and easily add and subtract members from the core team as needed to communicate and collaborate on patient care.”



SHAWN RYAN
PRESIDENT AND CHIEF MEDICAL OFFICER, BRIGHTVIEW HEALTH

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31

Total Customer References

[VIEW ALL REFERENCES](#)

ABOUT MOBILE HEARTBEAT



Mobile Heartbeat® is a leading provider of enterprise mobility clinical communications and collaboration solutions that improve clinical workflow and provide secure team communications, enabling better patient care at a lower cost. The company's Unified Clinical Communication platform, MH-CURE®, gives clinicians what they need: simple, secure access to their patients and other care team members with clinically relevant patient information no matter where they are. Based upon its Clinical Unified Results Enterprise (CURE) technology, MH-CURE dramatically improves clinical workflows across the enterprise, freeing clinicians to focus on what they do best: care for their patients.

Featured Testimonials

“Mobile Heartbeat has dramatically improved the communication between clinicians by allowing us to securely exchange messages, phone calls, and even clinical photos. If I'm busy with a patient, I can read and respond to the secure 'text' when appropriate, and my colleague knows when I have seen their message.”



ALLEN HSIA
CHIEF MEDICAL CLINICIAN RESPONSE TO POST-PILOT SURVEY INFORMATION OFFICER AND
ASSOCIATE PROFESSOR OF PEDIATRICS AND OF EMERGENCY MEDICINE, YALE NEW HAVEN
HEALTH

“By bringing together secure texting, clinical alerts, and phone communications in a mobile platform, MH-CURE has become the centerpiece of our strategy for care team communication.”



LISA S. STUMP
VICE PRESIDENT/ASSOCIATE & CHIEF INFORMATION OFFICER, YALE NEW HAVEN HEALTH

“It's been really great working with the Mobile Heartbeat team. I have a lot more confidence that our leaders are comfortable in the role of incident commander and they would be able to initiate our hospital incident command and communicate with our staff appropriately.”



TIM BERINGER
DIRECTOR, EMPLOYEE HEALTH AND SAFETY, SECURITY AND EMERGENCY MANAGEMENT,
EISENHOWER HEALTH

“There is no way we could have communicated with the entire staff that quickly without [Mobile Heartbeat]. Within two minutes, there was abundant help headed to the ER. [Mobile Heartbeat] saved lives that night.”



KIMBERLY HATCHEL
FORMER CNO, SUNRISE HOSPITAL AND MEDICAL CENTER

TRUSTED BY

NewYork-Presbyterian

HCA
Healthcare™



EISENHOWER
HEALTH

FREEMAN
Health System



Henry Mayo
Newhall Hospital



ABOUT PATIENTSAFE SOLUTIONS



PatientSafe Solutions helps care teams communicate and work together reliably and efficiently through a mobile platform that unites clinical communication with workflows in one application on one device. PatientTouch delivers secure messages, voice calls, critical alerts and nurse calls to a unified inbox prioritized for each care team member.

11

Total Customer References

[VIEW ALL REFERENCES](#)

Featured Testimonials

“Ultimately, we picked PatientTouch because we want to find ways for every clinician to spend more time on patient care by spending less time on technology. We are especially excited about the fully-integrated medical administration and nursing documentation capabilities.”



NIKKI POLIS
CHIEF NURSING EXECUTIVE, METHODIST LEBONHEUR HEALTHCARE

“It's secure, [and] it's HIPAA compliant. It's really taking the mobility of the nurse and bringing more efficiency to the position.”



ROSEMARY VENTURA
CHIEF NURSING INFORMATICS OFFICER, NEW YORK PRESBYTERIAN HOSPITAL

“PatientSafe has the forward-looking vision that our care team was searching for and the proven integration experience our IT team demands. We quickly realized that they were the partner to take us into the future and help us improve our patients' experience.”



MIKE ECKHARD
CHIEF NURSING INFORMATICS OFFICER, CHRISTUS TRINITY MOTHER FRANCES HEALTH SYSTEM

“PatientSafe Solutions' full platform is an impressive fit because it can significantly improve clinical collaboration and documentation, which in turn, improves patient care, safety and outcomes.”



AUTUMN FOY
DIRECTOR OF CLINICAL INFORMATICS, ONSLOW MEMORIAL HOSPITAL

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ABOUT PERFECTSERVE



PerfectServe is healthcare's most comprehensive and secure care team collaboration platform. The platform is unique in its ability to improve communication process accuracy and reliability via its proprietary Dynamic Intelligent Routing capability, which automatically identifies and provides immediate connection to the right care team member for any given clinical situation at every moment in time. More than 400,000 clinicians in forward-looking organizations across the U.S. rely on PerfectServe to help them speed time to treatment, expedite care transitions, enhance the patient experience and reduce HIPAA compliance risk.

83

Total Customer References

[VIEW ALL REFERENCES](#)

Featured Testimonials

“I really would recommend PerfectServe to any office. I was impressed not only by the answering service replacement, but also by the PerfectServe team's follow-up after we went live. The professional services rep would follow-up with me via email — she was very easy to get ahold of. There was no chasing my tail trying to reach somebody when I had a question. I can't say enough about how easy and enjoyable PerfectServe is to work with.”



CARA BERTONE
PRACTICE MANAGER, SOUTHWEST CANCER CENTER

“The best part of PerfectServe is being able to text. I can include information specific to the patient. Plus, I have proof that the message was sent.”



EBONY JONES
SECRETARY, MUNROE REGIONAL MEDICAL CENTER

“PerfectServe has improved our clinical response time, ensured HIPAA-compliant communications, and saved money by converting variable expenses to a lower, fixed cost.”



RYAN BOWCUT
EXECUTIVE DIRECTOR OF OPERATIONS, PIEDMONT HEALTHCARE FOUNDATION

“Our hospitalists have used patient-centered communications from the beginning of our engagement with PerfectServe. And now that nurses and physicians have the same access, I can pull up a patient's name and see exactly which physicians are listed in the chart for any service I need.”



MELISSA WANGLER
HOSPITAL SUPERVISOR, SPECTRUM HEALTH SYSTEM

TRUSTED BY







ABOUT DIAGNOTES



Diagnotes provides healthcare enterprises across the country one simple platform for all clinical communication and care coordination. Diagnotes is EHR agnostic, and users can access the most recent and relevant patient data enabling informed clinical communication via text, voice and video. The platform supports all roles across the care continuum — physicians, nurses, patients and caregivers, administrators and staff. With Diagnotes, users can communicate securely in a familiar way - using any combination of text, voice and video from any location on any device, ensuring compliance and improving efficiency, collaboration and patient and provider satisfaction.

15

Total Customer References

[VIEW ALL REFERENCES](#)

Featured Testimonials

“Not only does Diagnotes expedite communication, but it does so securely. This allows us to focus on our patients and not waste valuable patient-care time tracking down our colleagues for information and consults.”



ANGELA BLUM
MAJOR HEALTH PARTNERS

“The Diagnotes mobile communication system identifies important transitions of care—including admission, discharge and transfer events—for all Eskenazi Health Center Healthy Aging Brain Center patients and goes into action to immediately alert the assigned care coordinator.”



MALAZ BOUSTANI
FOUNDING DIRECTOR, ESKENAZI HEALTH AGING BRAIN CARE

“Before Diagnotes, I could only communicate with one field provider at a time and it usually took multiple calls to resolve an issue. Today I send one message to everyone involved with a patient's care and it's done. I save a good hour a day not playing phone tag, and at the end of my shift, I copy my replacement on any ongoing communications so she is automatically aware of the situation.”



AMY JACKSON
CALL CENTER AGENT, ADVANCED HEALTHCARE ASSOCIATES

“We initially looked at Diagnotes for its secure texting capabilities, but what we discovered was a mobile communication system that was infinitely customizable and could solve one of our biggest challenges: remote documentation and charge capture.”



STEPHEN FREELAND
CHIEF EXECUTIVE OFFICER, CANCER CARE GROUP

TRUSTED BY





ABOUT LIVEPROCESS



LiveProcess empowers healthcare organizations to take control of emergent situations and collaboratively resolve operational disruptions, urgent health needs and emergencies. LiveProcess has more than a decade of success enabling large and complex healthcare delivery networks to plan for and respond to critical, catastrophic and time-sensitive situations. LiveProcess mobile solutions enable real-time healthcare coordination and efficient emergency response, keeping them true to their mission of improving the resiliency and responsiveness of healthcare delivery organizations in time-sensitive situations every day.

28

Total Customer References

[VIEW ALL REFERENCES](#)

Featured Testimonials

“LiveProcess really speeds up the response, so we can provide quality, compassionate care to our patients.”



MICHAEL TURNER
PBX SUPERVISOR, DUNCAN REGIONAL HOSPITAL

“We use LiveProcess to drill, record and respond to events. It allows everyone to focus on their job and their duties.”



ANNE MARIE PESSAGNO
NURSING DIRECTOR, ANNE ARUNDEL MEDICAL CENTER

“When you examine LiveProcess as an EMS suite, you come to understand that it's truly a 'one-stop shopping' solution for emergency preparedness. From easy configuration and training to planning and routine communication, from emergency response to after-action reporting and documentation, LiveProcess is a true end-to-end solution.”



ERIC SWANSON
DIRECTOR OF EMERGENCY PREPAREDNESS, TILLAMOOK REGIONAL MEDICAL CENTER

“From shift scheduling to code calling to incident tracking and reporting, LiveProcess permits us to easily and efficiently reach the right people, regardless of the need, location or communication device.”



KATHY CODMAN
DIRECTOR OF SUPPORT SERVICES, NORTHERN NEVADA MEDICAL CENTER

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ABOUT PROFICIENT HEALTH



Proficient Health is a healthcare information technology company using software to turn cumbersome, paper based processes into an efficient flow of information. Their affordable, online services connect physicians, hospitals and other healthcare providers, helping them gather data on strategic trends, improve service and care delivery, drive down costs, speed reimbursement and get more out of their electronic medical records platform.

29

Total Customer References

[VIEW ALL REFERENCES](#)

Featured Testimonials

“We expect PH Exchange to pay for itself many times over. It has helped us address an immediate need and realize a significant financial benefit, all while delivering better coordinated patient care.”



ELISSA LANGELY
CHIEF OPERATING OFFICER, TRIAD HEALTHCARE NETWORK

“We take pride in being a ‘best practice’ organization and credit the team at Proficient Health for the support they’ve provided. They have been wonderful to work with, and the transition to their service has been a piece of cake. Now other departments are taking notice and are planning to adopt the same paperless approach.”



TONI BRADY
DIRECTOR, PATIENT ACCESS & COORDINATION OF CARE, BON SECOURS ST. FRANCIS HEALTH SYSTEM

“PH Connect Queued Messaging has been so helpful for me as a care advisor. Many times, I would go into PH Connect after hours to send notes to providers to find them unavailable. I would then have to create a reminder to go back into PH Connect the next day, to send the message during the providers’ available time. With Queued Messaging, I save so much time. I love it!”



EMILY TEMPLE
CARE ADVISOR, WAKEMED KEY COMMUNITY CARE

“PH Connect has made it easier to give a detailed synopsis of what is going on with your patient, rather than the provider just calling a number back with no background. You can see which provider has read the message and when, as well as receive a text message back from the provider if an order is not needed. Provider/nurse communication has greatly improved.”



LINDSEY SEAWELL
WAKEMED

TRUSTED BY





ABOUT QLIQSOFT



QliqSOFT is a HIPAA compliant, secure texting and text messaging app for healthcare facilities, including hospitals and care centers, and can serve as a secure messaging platform for physician to physician communication or doctor to nurse communication.

33

Total Customer References

[VIEW ALL REFERENCES](#)

Featured Testimonials

“With Virtual Visits, we can reach our patients from the comfort of their homes amid COVID-19. It is provider and patient-friendly. The secure connection allows us to care for our patients via video chat. Our patients can even send us documents with a virtual signature. Keia and the staff at QliqSOFT are helpful, responsive, and receptive. We always get a response on the same day.”



TERESA CISNEROS
ONEWORLD COMMUNITY HEALTH CENTERS

“I love the way it's encrypted from end to end. There is no server in the middle that stores the information where somebody at that third party can actually read it.”



WATHENA BRAHAM
DIRECTOR OF IT, HEALTHBACK HOME HEALTH

“QliqSOFT has been the answer to meeting/exceeding HIPAA regulations in the healthcare industry. We have remote sites all across the US and QliqSOFT has allowed us to communicate to our clients in a seamless and effective manner.”



JENNIFER BOWES
TELEMAMMOGRAPHY SPECIALISTS, LLC

“QliqSOFT integrates easily with Active Directory and allows us to efficiently add and manage users while leveraging our existing authentication method and strong password policies.”



CHAS THAWLEY
ASSISTANT VICE PRESIDENT, CHIEF TECHNOLOGY OFFICER, VIRTUA HEALTH SYSTEM

TRUSTED BY

