Public Safety Software Category

Public Safety Software Category

Public safety software enables professionals in both public and private safety organizations to effectively manage logistics and improve productivity. Quality public safety software will offer solutions for communication, patient care, response time, infrastructure protection, and collaboration.

Implementing a public safety software solution may help an organization improve workflow and productivity while enhancing the quality of care to citizens. Public safety teams in both the public and private sectors and the general public benefit from up-to-date public safety software.

featured customers

Customer Success Report Ranking Methodology

The FeaturedCustomers Customer Success ranking is based on data from our customer reference platform, market presence, web presence, & social presence as well as additional data aggregated from online sources and media properties. Our ranking engine applies an algorithm to all data collected to calculate the final Customer Success Report rankings.

The overall Customer Success ranking is a weighted average based on 3 parts:

CONTENT SCORE

- Total # of vendor generated customer references (case studies, success stories, testimonials, and customer videos)
- Customer reference rating score
- Year-over-year change in amount of customer references on FeaturedCustomers platform
- Total # of profile views on FeaturedCustomers platform
- Total # of customer reference views on FeaturedCustomers platform

MARKET PRESENCE SCORE

- Social media followers including LinkedIn, Twitter, & Facebook
- Vendor momentum based on web traffic and search trends
- Organic SEO key term rankings
- Company presence including # of press mentions

COMPANY SCORE

- Total # of employees (based on social media and public resources)
- Year-over-year change in # of employees over past 12 months
- Glassdoor ranking
- Venture capital raised

Award Levels

MARKET LEADER

Vendor on FeaturedCustomers.com with substantial customer base & market share. Leaders have the highest ratio of customer success content, content quality score, and social media presence relative to company size.

TOP PERFORMER

Vendor on FeaturedCustomers.com with significant market presence and resources and enough customer reference content to validate their vision. Top Performer's products are highly rated by its customers but have not achieved the customer base and scale of a Market Leader.

RISING STAR

Vendor on FeaturedCustomers.com that does not have the market presence of Market Leaders or Top Performers, but understands where the market is going and has disruptive technology. Rising Stars have been around long enough to establish momentum and a minimum amount of customer reference content along with a growing social presence.

2021 Customer Success Awards

Check out this list of the highest rated Public Safety Software based on the FeaturedCustomers Customer Success Report.

MARKET LEADERS

AXON   CENTRALSQUARE TECHNOLOGIES   MARK43   omnigo   tyler technologies

TOP PERFORMERS

Caliber PUBLIC SAFETY Protecting Tomorrow–Today.   CIVICA   HEXAGON   LEXIPOL   RAVE MOBILE SAFETY

RISING STARS

AGENCY 360   inTime   ZETRON

* Companies listed in alphabetical order

featured customers

2021

FALL 2021

**Public Safety
Software Category**

MARKET LEADERS

featured
customers

31
Total Customer References

VIEW ALL REFERENCES

Featured Testimonials

ABOUT AXON

AXON

Axon is dedicated to a bold and powerful mission to Protect Life and Obsolete the Bullet. Axon is the global leader of connected public safety technologies. They stand for protecting life, protecting truth, transparency, and accountability. Rick Smith founded Axon (formerly TASER International) following the deaths of two high school friends who were gunned down in an act of road rage. This tragedy sparked a passion in Rick to seek new technologies that would enable people to protect themselves without deploying lethal force. Their connected body-worn camera technology and evidence-management cloud are designed to help police officers work efficiently actively and transparently. Axon's mission from the start has been to make the bullet obsolete, reduce social conflict and ensure criminal justice systems are fair and effective.

> After the trial, when asked how successful officers thought Evidence.com would be as their primary form of digital evidence storage, they responded with resoundingly positive feedback. Officers reported Evidence.com combined with Axon Capture was really successful. Easy for pictures, and 'compared to what we have, more efficient.' Axon Capture's ability to allow officers to upload images from a scene using their smartphones was considered extremely helpful, especially because it allowed crime analysts to start looking at images faster than ever before.

ERIK SCAIRPON
COMMANDER, REDMOND POLICE DEPARTMENT

> I always knew that the Axon system would prove invaluable to our agency with respect to evidence gathering, transparency, and general liability. But I did not know that it would prove its worth in less than a week after being deployed.

LIEUTENANT CHUCK HALE
MERCED COUNTY SHERIFF'S OFFICE

> It's a great product. It's very simple to use and I've even had some of our more technically challenged folks use it.

DOUG WALTON
CRIME SCENE/EVIDENCE TECH, WINSLOW PD

> The service and support we had from Axon during the testing process, and our already positive relationship and reliability of the TASER CEW made us feel comfortable switching to Axon.

LT. DAN BRODIE
ALAMEDA COUNTY SHERIFF'S OFFICE

TRUSTED BY

City of FRESNO   Rowlett TEXAS   Winslow ARIZONA   Texas City EST. 1911   ROCK HILL SOUTH CAROLINA Always on

MARKET LEADER

ABOUT CENTRALSQUARE TECHNOLOGIES

CENTRALSQUARE
TECHNOLOGIES

CentralSquare provides technology solutions that help over 7,500 public sector agencies deliver vital safety and administrative services to 3 out of every 4 residents of the U.S. and Canada. CentralSquare's mission is to innovate on behalf of the public sector to create the broadest and most agile software platform to help solve some of the most pressing issues facing local governments today.

70
Total Customer References

VIEW ALL REFERENCES

Featured Testimonials

❝ *The CentralSquare systems is at the heart of what makes this city work. It's really how we procure, pay our employees – everything about it runs through that software.* ❞

AARON BENTLEY
CHIEF TECHNOLOGY OFFICER, SALT LAKE CITY

❝ *We've had a long standing relationship with CentralSquare. It's been very reliable for us. We've come to trust the software provided through CentralSquare. For us, it was a relatively easy decision to go with their product.* ❞

RANDALL TOWNSEND
DIRECTOR OF INFORMATION TECHNOLOGY, CAL POLY POMONA FOUNDATION

❝ *CAD and Mobile enabled our agencies to break down the 'brick-and-mortar' attitudes where building more stations to cover jurisdictions was necessary. The mobile technology allows us to bring more counties online for regional dispatch and enhances our services. This allows for faster response times through shared resources and cross training, saving taxpayer dollars, and creating seamless joint-agency response (Fire, Medical and Law Enforcement).* ❞

LT. DAVID K. BELKNAP
CITY OF AUSTIN

❝ *Canyons and mountains traverse our service area and make it difficult to coordinate multi-unit responses. Mobile Enterprise allows us to view a satellite overlay of the scene which provides depth of detail that enables us to proactively dispatch the appropriate resource for response, in addition to being able to view any access points for evacuations.* ❞

SUSAN INFANTINO
COMMUNICATIONS MANAGER, SAN DIEGO FIRE–RESCUE

TRUSTED BY

featured customers

MARKET LEADER

ABOUT MARK43

MARK43

Mark43 is the modern platform built for wherever your service takes you — empowering how you serve today and equipping your agency for the future. their intuitive software brings cloud-first technology and data-driven insights to public safety. Built by a team that shares your commitment to serve, continuously innovating so your agency can too.

11
Total Customer References

Featured Testimonials

66 *I just want to thank you for making my life so much easier. With Mark43 RMS, I can spend more time on the streets assisting my fellow officers.* 99

OFFICER
METROPOLITAN POLICE DEPARTMENT

66 *We trained each deputy, on the job, in four hours. By hour five they were on the road, deployed successfully, and happily using Mark43 for data entry and management.* 99

CAPTAIN
CLACKAMAS COUNTY SHERIFF'S OFFICE

66 *There were over half a dozen systems that officers had to log into to do their jobs. Each step of a report was segmented in one of those systems. We needed a way to consolidate our technology to reduce the effort on the part of the officer.* 99

RADOMSKI
SERGEANT, PLACENTIA POLICE DEPARTMENT

66 *We know what is going on hour-to-hour and minute-to-minute and we can adjust our deployment accordingly. If you have a strong data system, it takes so much of the guesswork out of things for the first responder.* 99

DIRECTOR OF CRIME ANALYSIS
CAMDEN POLICE DEPARTMENT

TRUSTED BY

ABOUT OMNIGO

omnigo

Omnigo Software is a leading provider of public safety, incident and security management solutions for law enforcement, education, healthcare and other enterprises. They offer easy-to-use and flexible applications that provide actionable insight for making more informed decisions. They provide law enforcement and security professionals with increased staff productivity by up to 25%, reduced compliance risk, and a measured improvement in safety and security.

22

Total Customer References

VIEW ALL REFERENCES

Featured Testimonials

❝ *Omnigo's solution anticipated the duties of front-line security officers and offered relevant, integrated options to address them. The Lost and Found module fit really nicely into the reporting software—and the way we operate.* ❞

DYLAN HAYES
PHYSICAL SECURITY/TECHNOLOGY PROJECT MANAGER, SEATTLE CHILDREN'S HOSPITAL

❝ *We highly recommend the Omnigo platform. It has made our school district's properties and students safer, and drastically enhanced our tracking and reporting of incidents, which improves communication and budget allocation.* ❞

SHANE GARDNER
MANAGER OF SCHOOL SAFETY AND SECURITY, EVERGREEN PUBLIC SCHOOLS

❝ *The mobile public safety app has been a great addition to our Public Safety program! We have finally found a way to integrate our service program in the Medical Center's quality goals.* ❞

TIMOTHY R. DAVIS
DIRECTOR OF SECURITY AND TRANSPORTATION, COMMUNITY FIRST MEDICAL CENTER

❝ *Omnigo fullfills our needs with an easily adoptable, user-friendly platform that merges all of our historical data, quickly pulls information from other sources, and provides the power and consistency we need to serve the community rapidly and effectively.* ❞

ABE COOK
DIRECTOR OF THE EMERGENCY MANAGEMENT AGENCY, FRANKLIN COUNTY SHERIFF'S OFFICE

TRUSTED BY

GREENLEAF Hospitality
We are more than a career.

HILTON
WORLDWIDE

Resorts World CASINO
NEW YORK CITY

Evergreen Public Schools

Seattle Children's
HOSPITAL · RESEARCH · FOUNDATION

600

Total Customer References

ABOUT TYLER TECHNOLOGIES

tyler technologies

Tyler Technologies (NYSE: TYL) is a leading provider of end-to-end information management solutions and services for local governments. Tyler partners with clients to empower the public sector - cities, counties, schools and other government entities - to become more efficient, more accessible and more responsive to the needs of their constituents. Tyler's client base includes more than 15,000 local government offices in all 50 states, Canada, the Caribbean, Australia, and other international locations. In 2017, Forbes ranked Tyler on its "Most Innovative Growth Companies" list, and Fortune included Tyler on its "100 Fastest-Growing Companies" list. More information about Tyler Technologies, headquartered in Plano

Featured Testimonials

❝ *CAD allows for every person to see what's happening globally. With the use of CAD features, such as the event ticker, the dispatcher is able to see activity anywhere in the system regardless of their current assignment. Those types of CAD features allow dispatchers to see things in real time and maintain a higher level of situational awareness and respond faster to dynamic events as they unfold.* ❞

LOREN HALL
COMMUNICATION SPECIALIST, METCOM 911

❝ *New World Enterprise CAD provides real-time delivery of information that is seen simultaneously by dispatchers and responders in the field. It's certainly increased and improved the flow of information.* ❞

DAWN FREY
SCECC CAD TRAINING MANAGER, SHAWNEE COUNTY, TOPEKA, KANSAS

❝ *Using the same system helps us share information more easily with the fire department. When we both respond to the same calls, it's helpful knowing who is doing what and this system allows for that capability very well.* ❞

JOANNA WHITT
RECORDS ADMINISTRATOR, INDEPENDENCE POLICE DEPARTMENT, MISSOURI

❝ *New World Enterprise CAD is a forward-thinking piece of technology that meets the needs of our agency. Its flexibility, mapping capabilities, and ease of use help us streamline workflow and processes so that we can send a faster, better response to those in need.* ❞

GINA AUDRITSH
DIRECTOR, METCOM 911

TRUSTED BY

SURPRISE
ARIZONA

CITY OF Tulsa
A New Kind of Energy.

CHICAGO

CARROLLTON
TEXAS

BOSTON
Public Schools
Focus on Children

2021

#1

FALL 2021

Public Safety
Software Category

TOP PERFORMERS

featured
customers

TOP PERFORMER

ABOUT CALIBER PUBLIC SAFETY

Caliber Public Safety is a business unit of the Harris Operating Group of Constellation Software Inc. Harris Systems USA, Inc. is a member of the Harris Operating Group and is one of the legal entities that markets and distributes software products and services under the Caliber Public Safety platform. Caliber Public Safety values the experience and expertise that their employees, who are industry, regulatory and domain experts, bring to them businesses.

50
Total Customer References

VIEW ALL REFERENCES

Featured Testimonials

" *Caliber Public Safety is quite a different company compared to most. They have gone above and beyond to work with the Missouri Sheriff's Association and myself to establish a statewide jail management system. They are an ambitious company that places customer input where it needs to be; at the forefront of the process. Caliber not only listens to the input of agencies, but actually makes changes to the system in an effort to improve the workflow of our office and all customers.* "

JOHN COTTLE
SHERIFF, LINCOLN COUNTY

" *We are very pleased with the county-wide application of the TAC.10 RMS system. It has allowed us to share data with our outside agencies using one vendor to provide a solution that works for small and large agencies within our county. The software design allows for data to be easily transferred from CAD to RMS users, creating efficiencies for the officers on the street and eliminating the need for them to enter data that has already been entered by the 911 dispatchers.* "

TIM BLIZEK
CHIPPEWA COUNTY WI SHERIFF'S OFFICE

" *I worked with TAC.10 prior to its acquisition and now Caliber Public Safety for a combined total of 9 years, and it has been a great relationship! The products are exactly what I need, and Caliber is very accommodating to make sure the products do exactly what I need them to do. I always feel like I have a personal one-on-one relationship with their support staff; they always make me feel like I am a priority and friend. I will never switch to anything else!* "

JENNIFER BAUER
CIVIL DEPUTY, HOWARD COUNTY SHERIFF

" *Hollister Police Department is a huge fan of Caliber Public Safety's InterAct Mobile product – functionality and service are exceptional. We've been using the software for eight years. I recently recommended it to a neighboring department and they immediately ordered 12. Love working with the Caliber staff!* "

CARLOS REYNOSO
HOLLISTER POLICE DEPARTMENT

TRUSTED BY

ABOUT CIVICA

CIVICA

Civica is a market leader in specialist systems and business process services that help organisations to transform the way they work. Through experienced people who understand service delivery, the Group applies software, managed services and outsourcing to help customers streamline their activities.

359
Total Customer References

Featured Testimonials

66 *The Civica system is easy to use, robust and accurate, and enables the business to be more efficient. And our employees know they will be paid the right amount.* 99

ANN STUART
HUMAN RESOURCES MANAGER, ST ANDREWS LINKS

66 *This contract is the continuation of a successful partnership with Civica and has been a collaborative process to ensure the best solution and supplier has been chosen. We are very confident that we will be able to achieve a strong return on investment from the workforce management solution.* 99

JOHN PAUL
IT DIRECTOR, ANCHOR

66 *We have successfully consolidated five systems' information onto a single database to work more effectively. Civica enabled us to streamline processes across all seven sites while facilitating future platforms for greater sharing of resources to tackle fraud.* 99

SARA NEWTON
FRAUD INVESTIGATION OFFICER, DURHAM COUNTY COUNCIL

66 *At a time of significant change and uncertainty brought about by government reforms to housing and welfare as well as public sector budget savings, we were looking for a partner to help us transform housing services. We have a long standing relationship with Civica across a number of areas, and felt confident they would be the right partner to help us achieve our digital vision of providing an excellent and seamless customer experience for all residents.* 99

MIKE WESTON
HEAD OF ICT, LONDON BOROUGH OF ENFIELD

TRUSTED BY

city of stoke on trent   Staffordshire County Council   Waverley BOROUGH COUNCIL   Reading Borough Council Working better with you   North Lanarkshire Council

131

Total Customer References

ABOUT HEXAGON SAFETY & INFRASTRUCTURE

HEXAGON

Hexagon is a global leader in sensor, software, and autonomous solutions. They are putting data to work to boost efficiency, productivity, and quality across industrial, manufacturing, infrastructure, safety, and mobility applications. Their technologies are shaping urban and production ecosystems to become increasingly connected and autonomous ensuring a scalable, sustainable future.

Featured Testimonials

66 *As we move into a time of information-led policing, Hexagon's incident analysis solution gives us the right tools to extract the data we collect on every incident and use the data analysis to improve the level of service we provide.* 99

MATTHEW HARRIS
CRIME ANALYST, SONOMA COUNTY PUBLIC SAFETY CONSORTIUM

66 *Field officer productivity has increased and radio traffic has been reduced. The incorporation of an improved graphic map with District-supplied spatial features, such as building footprints, alleys, sidewalks, etc., provides a mobile map, resulting in greater situational awareness. AVL, along with better field communications, helps officers easily locate one another and assist officers in distress. Plus, self-service lookup of license tags and location-of-interest information is readily available without intervention from the communications center.* 99

TEDDY KAVALERI
CHIEF INFORMATION OFFICER, OFFICE OF UNIFIED COMMUNICATIONS

66 *[Hexagon's] solution provides us with facts – with maps, object data, and personal and factual information. When we put all that together, we can make decisions that will have a large impact on how we protect the people of Bavaria.* 99

WALTER GRIESCH
HEAD OF THE COMMAND AND CONTROL CENTER MIDDLE FRANCONIA, BAVARIAN STATE POLICE

66 *Hexagon's software offers two great advantages: the storage and administration of large amounts of data and its distribution to a large number of users with different roles, including mobile employees in the field.* 99

PETER OBERMAIER
HEAD OF GEOSPATIAL INFORMATION SYSTEMS, BAYERNWERK

TRUSTED BY

TOP PERFORMER

127
Total Customer References

ABOUT LEXIPOL

Lexipol is the leading content, policy and training platform for public safety and local government, enabling first responders and leaders to better protect their communities and reduce risk. With a library of 200,000 articles and reports, 16,000 policies and procedures, 3,700 training courses and a network of digital media communities, they directly serve more than 7,500 police departments, fire departments and municipalities.

Featured Testimonials

" *If you don't have Lexipol, even with a full-time person dedicated to policy, there's almost no way you can keep updated on all the laws and also have the training component. It's an excellent system.* "

> ROBIN PASSWATER
> DEPUTY CHIEF, KANKAKEE POLICE DEPARTMENT

" *Lexipol serves three purposes: One, it protects citizens by giving us vetted guidelines to follow. Two, it protects firefighters because in court, they can show that they follow guidelines. And three, as long as we follow the policies, it protects the city's assets.* "

> BOB WATSON
> CHIEF, BORGER FIRE DEPARTMENT

" *Lexipol has been a huge tool in helping us achieve accreditation and to manage and update our policies in a user-friendly way.* "

> GABRIEL CAMACHO
> CHIEF, HARRISONBURG POLICE DEPARTMENT

" *If there's a change as a result of case law, or a procedure that needs to change, Lexipol does the legwork, sends it to us, we approve it and send it out to our people for acknowledgement and it's all documented.* "

> RAY SAYLO
> CHIEF DEPUTY, CARSON CITY SHERIFF'S OFFICE

TRUSTED BY

166
Total Customer References

VIEW ALL REFERENCES

ABOUT RAVE MOBILE SAFETY

RAVE
MOBILE SAFETY

Rave Mobile Safety provides the leading critical communication and data platform trusted to help save lives. Used by leading education institutes, corporations, and state and local public safety agencies, the award-winning Rave platform including Rave Alert™, Rave 911 Suite, Rave Panic Button™, Rave Guardian™, Rave Prepare™ and Rave Eyewitness™ protects millions of individuals.

Featured Testimonials

" *What I like about Rave Alert is how easy it is to use. It only takes three steps to send an alert. We can access it from anywhere by smartphone or computer with no need to be on the hospital network. And it's fast. We send SMS and email and have 98% delivery in under a minute.* "

ANITA GUFFEY
EMERGENCY MANAGEMENT DIRECTOR, CARLE FOUNDATION HOSPITAL

" *The key information provided in a Smart911 Safety Profile enables us to know exactly where we are going and who we are looking for. If a child goes missing or there is a house fire, those details can help us respond faster and more efficiently.* "

WILLIAM MARTIN
E–911 DIRECTOR, CULPEPER COUNTY

" *The Smart911 Safety Profile helped us make a save that may not have happened otherwise. With the growing use of mobile devices, we rely on tools like Smart911 to help us access lifesaving location data and information that allows first responders to help our community swiftly and safely.* "

MICHELLE LAJOYE YOUNG
SHERIFF, KENT COUNTY, MICHIGAN

" *Rave Guardian is a great tool to engage with students, and we utilize it successfully for campus safety. There are times when students may be more comfortable filing an anonymous report by hitting a button to contact the Office of Safety and Security, instead of face-to-face interaction with a uniformed officer.* "

MICHAEL A. CARUOLO
DIRECTOR OF CAMPUS SAFETY & SECURITY, SALVE REGINA UNIVERSITY

TRUSTED BY

University of CINCINNATI   U.S. DEPARTMENT OF HOMELAND SECURITY   city of seattle   THE CITY OF DUBUQUE *Masterpiece on the Mississippi*   BAY COUNTY MICHIGAN 1857

2021

FALL 2021

Public Safety
Software Category

RISING STARS

featured
customers

ABOUT AGENCY360

AGENCY360

Agency360 works to end the archaic nature of public safety software with new innovations that simplify the work. Using modern design and technologies Agency360 seeks to help agencies reduce liabilities, improve efficiency, and increase effectiveness. Agency360's core value system is centered on making their software the very best it can be, because their work matters to the individuals working in public safety, and the citizens they serve.

20
Total Customer References

VIEW ALL REFERENCES

Featured Testimonials

❝ *One of the best features is being able to access the software from anywhere. Our FTOs used to have to drive back to the main office at the end of the shift to turn in their forms, but now they can submit from any location.* ❞

MIKE SHOWN
CLINICAL MANAGER, SCHERTZ EMS

❝ *This gives my training officers the ability to provide daily observation reports and gives the trainee the ability to know where they are in their training each day. It also allows trainers to work on areas where the trainee is lacking and allows other training officers to provide feedback and suggestions on their training needs.* ❞

E. GUTIERREZ
AZUSA POLICE DEPARTMENT

❝ *Our employees like the way that the training system tracks and displays their progress. They like the ability to see what they have accomplished at a glance. Also, the administration likes how the program can show where individuals need to focus and the flexibility within the program. Agency360 is so responsive to their customers making changes, updates, and improvements.* ❞

ANNA GALVEZ
SCOTT COUNTY JAIL

❝ *Agency360 is a detailed tool, with the flexibility to allow each entity to personalize to their best use. Reports are well organized and offer clear information, leaving little to no room for interpretation.* ❞

TAMARA HANEY
HARTFORD COUNTY FIRE/EMS/POLICE/911 COMMUNICATIONS

TRUSTED BY

FISHERS INDIANA

HARFORD COUNTY
MARYLAND'S NEW CENTER OF OPPORTUNITY

FALCK

City of HIGH POINT
NORTH CAROLINA

911 Autauga County
Emergency Communication Center

ABOUT INTIME

inTime

InTime is a solution designed to help your public safety organization make better staffing and scheduling decisions. They provide the most flexible and user-friendly scheduling, timekeeping and workforce management solution on the market. With over 100,000 users trusting InTime, they are proving that staff scheduling doesn't have to be so difficult. Their mission is to automate your manual processes, improve employee communication, and to help mitigate liability. Drawing upon their 21 years of experience as a leader in the Public Safety Market, they have been able to continually innovate and use customer feedback to bring a solution that is tailored specifically to your agency.

34
Total Customer References

VIEW ALL REFERENCES

Featured Testimonials

❝ The COVID-19 reimbursement reporting has really proven beneficial to us this year in 2020. It allowed us to track the emergency overtime down to the hour, and half hour, which is important to have this data for submitting federal reimbursement claims. ❞

JOE MONROE
CHIEF OF POLICE, UNIVERSITY OF KENTUCKY POLICE DEPARTMENT

❝ InTime has been a lifesaver for me. There are a lot fewer mistakes in schedules, it enables your employees to see what you are doing, and changes I make are instantaneous. It has made manpower management far more efficient. To anyone thinking of using InTime, stop thinking and just do it! ❞

KARI NELSON
SITE MANPOWER SCHEDULER, MOSAIC

❝ With InTime, making schedule changes is much simpler and the ability to make live adjustments is huge! Operational oversight has improved dramatically, I am able to always know if I have minimum staffing. Even small things like building new shifts is much easier with InTime. ❞

DAVID FRISENDAHL
LIEUTENANT, TIGARD POLICE DEPARTMENT

❝ For someone who is on the fence whether or not to get the scheduling program ... If you are looking for something that is a one-stop-shop, that you can integrate into your operation and not have to try to work with other programs, I think InTime is one of the best. You can use it for scheduling, timekeeping, reports and it makes decision making and scheduling easier. ❞

KEITH WALL
SOUTH SAN FRANCISCO POLICE DEPARTMENT

TRUSTED BY

CALGARY POLICE SERVICE   Springfield   TOLEDO POLICE   CAL FIRE   COUNTY OF ORANGE CALIFORNIA

97
Total Customer References

VIEW ALL REFERENCES

ABOUT ZETRON

ZETRON®

Zetron is a critical communications technology company, providing integrated solutions with legendary reliability and support. Zetron's integrated communications systems combine IP-based dispatch, NG9-1-1 call-taking, voice logging, and IP fire station alerting systems, CAD, mapping, automatic vehicle location (AVL), and video surveillance and security solutions. Zetron has installed thousands of systems and over 25,000 console positions worldwide. Zetron is a wholly-owned subsidiary of JVC Kenwood Corporation.

Featured Testimonials

" *After looking at what our other options were, we felt Zetron offered the best system that would allow us to take full advantage of the new NG9-1-1 features. And on top of their stellar reputation, when Zetron designs a product, they design it from the user's perspective.* "

RICHARD KIRTON
EXECUTIVE DIRECTOR, KITSAP 911

" *There's no doubt that Zetron's emergency communications solutions have drastically improved our ability to service our community. It's really their customer service that sets them apart. When Zetron learned about our need for a second media server for the transition to the new ESINet, they stood by their promise to provide a complete next-gen compatible phone system within the original budget and proposal.* "

LISA CALDWELL
COUNTY EMERGENCY MANAGER, COLUMBIA COUNTY

" *The Zetron console gave us everything we wanted in a system, with the added bonus of vendor neutrality. Unlike our old system, we wouldn't be locked into purchasing all of our radios from a specific manufacturer, so if we wanted to switch out our radios over time we could change vendors without having to abandon our entire communications system.* "

JARED STANLEY
COMMUNICATIONS DIRECTOR, LAUDERDALE COUNTY

" *We really liked the system's small footprint in the backroom, which was top concern for us because our space is so limited. We also liked its robustness, its ability to provide the backbone for both our 9-1-1 and administrative system, and the fact that it would facilitate backup with other agencies using the same system. And GTSi would be servicing the system. They are our service provider for our Zetron dispatch system. They're close by and very responsive, we have a great working relationship with them.* "

WILLIAM ROB HEDGER
EXECUTIVE DIRECTOR OF THE EMERGENCY TELEPHONE SAFETY BOARD (ETSB)/E9-1-1 CENTER, JERSEY COUNTY GOVERNMENT

TRUSTED BY

MoDOT | Appalachian STATE UNIVERSITY® | THE UNIVERSITY OF NEW MEXICO | GTAA | Weslaco POLICE DEPARTMENT · CITY ON THE GROW