Vacation Rental Management Software Category

Vacation Rental Management Software Category

Vacation rental management software is built to support vacation rental firms with bookings management, customer management, and facility maintenance management. It assists these firms to efficiently handle a consumer's satisfaction during their holiday. The solution is utilized by supervisors and managers to monitor daily activities like guest traffic, maintenance and cleaning; by marketing and sales teams for promotion; and by other employees to plan and list rentals.

Vacation rental software presents a booking engine which can be used online. You can use it to schedule and track staff for facility management routines and capably handle the availability and pricing of all rental units. The system provides tools for sales and marketing management, and facilitates multi-channel communication with consumers. Finally, it enables you to analyze and track unit utilization, customer satisfaction, and occupancy rates.

featured customers

Customer Success Report Ranking Methodology

The FeaturedCustomers Customer Success ranking is based on data from our customer reference platform, market presence, web presence, & social presence as well as additional data aggregated from online sources and media properties. Our ranking engine applies an algorithm to all data collected to calculate the final Customer Success Report rankings.

The overall Customer Success ranking is a weighted average based on 3 parts:

CONTENT SCORE

- Total # of vendor generated customer references (case studies, success stories, testimonials, and customer videos)
- Customer reference rating score
- Year-over-year change in amount of customer references on FeaturedCustomers platform
- Total # of profile views on FeaturedCustomers platform
- Total # of customer reference views on FeaturedCustomers platform

MARKET PRESENCE SCORE

- Social media followers including LinkedIn, Twitter, & Facebook
- Vendor momentum based on web traffic and search trends
- Organic SEO key term rankings
- Company presence including # of press mentions

COMPANY SCORE

- Total # of employees (based on social media and public resources)
- Year-over-year change in # of employees over past 12 months
- Glassdoor ranking
- Venture capital raised

Award Levels

MARKET LEADER

Vendor on FeaturedCustomers.com with substantial customer base & market share. Leaders have the highest ratio of customer success content, content quality score, and social media presence relative to company size.

TOP PERFORMER

Vendor on FeaturedCustomers.com with significant market presence and resources and enough customer reference content to validate their vision. Top Performer's products are highly rated by its customers but have not achieved the customer base and scale of a Market Leader.

RISING STAR

Vendor on FeaturedCustomers.com that does not have the market presence of Market Leaders or Top Performers, but understands where the market is going and has disruptive technology. Rising Stars have been around long enough to establish momentum and a minimum amount of customer reference content along with a growing social presence.

2021 Customer Success Awards

Check out this list of the highest rated Vacation Rental Management Software based on the FeaturedCustomers Customer Success Report.

MARKET LEADERS

Bookerville™   Guesty   kigo   LODGIFY   rentals united

ResNexus

TOP PERFORMERS

BAREFOOT TECHNOLOGIES CORPORATION   breezeway   escapia   LiveRez   my:vr A Guesty Company

RNS   STREAMLINE VACATION RENTAL SOFTWARE   TRACK A TravelNet Solution   VRM VIRTUAL RESORT MANAGER

RISING STARS

BookingSync   CiiRUS VACATION RENTAL SOFTWARE   Hostfully   iGMS FORMERLY AIRGMS   Lodgix.com

WEBREZPRO

* Companies listed in alphabetical order

2021

FALL 2021

Vacation Rental Management Software Category

MARKET LEADERS

featured customers

ABOUT BOOKERVILLE

Bookerville™

Bookerville was established to provide easy-to-use, customizable vacation rental management software for multi-property vacation rental managers, do-it-yourself vacation rental owners, private vacation homeowners, bed and breakfast owners, and condo guest suite managers.

17
Total Customer References

Featured Testimonials

Bookerville is saving us tons of time and money; we are able to handle the volume much more easily. Thank you.

ALAN OLSON
SPECTRUM RESORTS

I have been using your Bookerville system, and I am so happy with this excellent product. Thank you so very much. I cannot thank you enough for your support. Our customers and owners love the system.

KYUNGHO "K.H." KIM
MENEHUNE RESERVATIONS

I've been in this business for over six years and have very high expectations. Bookerville has been one of the best platforms to use. Your reports are awesome, and I almost cried (happy tears) when I discovered your Guest Options feature.

KELLI BRAXTON
GREAT RENTALS ON MAUI

I have looked at many rental software options and Bookerville definitely gives me the maximum amount of information on my properties on one screen at one glance. It's the best dashboard of all of the rental software options I have considered.

KELLY RAINES
STAY AT JOE'S

TRUSTED BY

PEZULA REALTY AND LETTING   OCEAN WALK RESORT   MAMMOTH CREEK Condominiums   GREAT RENTALS ON MAUI   ABRACADABRA

MARKET LEADER

ABOUT GUESTY

Guesty

Guesty's property management platform provides property managers and management companies with an end-to-end solution to simplify and automate the complex operational needs of short-term rentals. With Guesty, users can manage listings from multiple online travel agencies including Airbnb, Booking.com, Vrbo, Agoda and TripAdvisor, and utilize the company's guest-centric tools including: Unified Inbox, Automation Tools, 24/7 Guest Communication Services, Payment Processing and more.

142
Total Customer References

VIEW ALL REFERENCES

Featured Testimonials

" *Guesty really caught our eyes with the large choice of features it offered. Automated messaging has been a game-changer for the Ronival team. I can't live without it! The saved replies and automated messages are changing our lives!* "

ROCIO MONTANO
FOUNDER & OPERATIONS MANAGER, RONIVAL REAL ESTATE

" *Guesty really makes the daily operations easier for a property management company. It eases communication, logistics and financial management, and has a good set up with the premium OTAs that helps secure better financial results. Besides what Guesty entails PMS-wise and offers product-wise, working with their Support team and the relevant account management team is always a positive experience.* "

ELIAS BEN ALLOUCH
FOUNDER AND OWNER, BNBMANAGER

" *Guesty has been a dream. Bringing on this service has freed up our time to be more productive and grow our business, while also giving us peace of mind that our guests are being handled with utmost care and urgency. I HIGHLY recommend this product and team to everyone trying to juggle multiple short-term rental properties!* "

CARRIE RIGGIN
SHORT SUITE STAYS

" *Guesty has been a huge game-changer for our business. Having guest services has set us apart from other vacation rentals and allows us to be world class. Our guests love the interaction with guest services, their timely responses and their willingness to help before, during, and after their stay.* "

PHILLIP WARRICK
EPIC PROPERTY PROS

TRUSTED BY

easyhost   hostē   airhost   QUICKSTAY   URBAN FLAT

ABOUT KIGO

kigo

Kigo is a web-based, scalable solution that provides vacation rental managers all of the critical features they need in one, easy-to-use solution, including reservation management, distribution, marketing, revenue management, eSignature and websites. Designed to maximize revenue and streamline operations, Kigo allows vacation rental managers and owners to spend less time managing more properties.

28

Total Customer References

VIEW ALL REFERENCES

Featured Testimonials

" Our experience with the new Kigo website has been nothing short of impressive. The simple and functional design is in keeping with today's trend. We really like the property search feature, which is fast and easy to use. Property search results are clear and eye catching, similar to what you'd expect in popular website portals for holiday rentals. Performance has been consistently fast. One priority we always had when evaluating Kigo Websites and other similar technology offerings in the market was mobile responsiveness, knowing that a growing number of our clients are accessing our website from mobile. Very early on we realised Kigo Websites have a remarkably mobile responsive design. And we can tell the team behind it are committed to improve on this even further from the constant updates to the platform, with each update resulting in the website looking even better on mobile. We're happy with our decision to go for a Kigo Website and would definitely recommend it to anyone considering a new website for their holiday rental business. "

ISHMAEL PORTELLI
OPERATIONS MANAGER, GOZO VILLAGE

" The newer version of Channel Manager makes it far easier to update the pricing for the different channels and add different percentages based on the channel commission rates. This holistic view of what's going on gives us better control of the channel strategies. "

MATTHEW MADDOCKS
OWNER, REMA HOLIDAYS

" Good product. Even better people! We have been using Kigo since the beginning of the year to manage our Bali villas and we cannot imagine going back. The customer support has been second to none in our case and we always have access to a Kigo team member if needed. "

ANDREW HENDERY
SELECT BALI VILLAS

" Excellent software for the industry - overall, the software is excellent. Pricing mechanisms, portal integration and Guest App elements of the product are absolute standouts. "

DAVID LEE
UPTOWN APARTMENTS

TRUSTED BY

RealJoy VACATIONS   Paris Rentals by Ruben   galiciaholiday   BARONHOLIDAY HOMES   Abodeca

MARKET LEADER

ABOUT LODGIFY

LODGIFY

Lodgify is focused on building direct channel technology that empowers vacation rental owners and property managers to create a professional website and grow direct bookings free from commissions. The company, which has been featured twice in Wired's 100 Hottest European startups list, has raised a total of $7.3 million in venture capital to date. They are an international team of more than 50 people and their HQ is based in Barcelona City Center.

29
Total Customer References

VIEW ALL REFERENCES

Featured Testimonials

❝ *We compared a few software platforms and Lodgify's free trial made it really easy to test it out. For us, Lodgify had the best features on the market, and at a really fair price.* ❞

> GUY
> OWNER, VILLA CP

❝ *What I liked the most about Lodgify was the ability to create my own website and have a Channel Manager available, all on one platform.* ❞

> PHILIPPE ST-PIERRE
> OWNER, CONDO VIVALDI

❝ *Lodgify has allowed us to create a more professional image and to become more organized. We now have the possibility for guests to book direct for a stay at Valletta Property Rentals and pay safely online through the website.* ❞

> VALLETTA PROPERTY RENTALS

❝ *Thanks to Lodgify, I understand that having your own vacation rental website is very important to show off your product. But at the same time, the site must be manageable and the interface has to be user-friendly – like Lodgify's is. Remember that your main job is hosting, that is why you need a software that can really help you and simplify your tasks. Not something that wastes your time and complicates things even further.* ❞

> ALESSANDRO
> OWNER, CASA MAMMA ROSETTA

TRUSTED BY

VALLETTA PROPERTY RENTALS   VINTAGE inns   TuscanHouses   The DOGWOOD INN GUEST HOUSE   El Jaralejo

ABOUT RENTALS UNITED

rentals united

Rentals United is easy to use, constantly evolving and powerful; the Rentals United platform handles tons of data every day connected to 60+ listing sites, as well as 100+ technology providers. Rentals United started in 2015 when the founders of 4 leading European vacation rental agencies got together to find an efficient solution to automatic inventory distribution. The answer was an intuitive platform that stores property information and automatically updates it across multiple listings sites.

116

Total Customer References

VIEW ALL REFERENCES

Featured Testimonials

" *I love that the software is user-friendly and that they offer manuals specific for every channel connection. That guide helps immensely. Photo upload is simple, and updates are easy to make when needed. I also like that they personally email me to notify me of additional channels that may be beneficial to my business or other updates. The help desk is also quick to respond.* "

ANNIE SPACKMAN
VALLEY OF DREAMS ECO LODGE

" *Our main and most used software is Rentals United because we constantly upload new properties to booking sites. I personally like it for its simplicity and straightforward usage. It is clicking a few buttons and following clear steps to send properties to channels. When you have so many properties to list, having it done efficiently makes everything a lot easier. We have been adding new listing sites progressively and seen an increase in both bookings and performance each time we add a new site.* "

MAXIME LEUFROY–MURAT
CHIEF EXECUTIVE OFFICER, CITY RELAY

" *In my opinion Rentals United lead the way in channel management. You can connect to so many channels at a very reasonable price. Importantly their customer service is absolutely superb. I was given an account manager (Alessandro) who keeps in regular contact with me and is only ever an email/phone call away. First class company, with first class customer service. Highly recommend.* "

JON STEWART
TENERIFE HOLIDAY HOMES

" *Rentals United has taken a lot of work off our shoulders. We can now easily manage several web portals and have all the calendars updated in no time.* "

ANA LEAMARO
CO–OWNER, SWEET LISBON GUESTHOUSE

TRUSTED BY

HomeHost

fbm holidays

LA MER HOMES

Buena Vista HOLIDAYS

city relay.

28

Total Customer References

VIEW ALL REFERENCES

ABOUT RESNEXUS

ResNexus

ResNexus is a cloud-based property management software that helps increase reservations and revenue. As an all-in-one solution, ResNexus provides a beautifully designed ADA compliant website and booking engine to increase direct bookings. It also includes guest management, credit card processing, direct connections to marketing channels (such as Booking.com, Expedia, and Airbnb), dynamic pricing, automatic yield management, QuickBooks export, business reports, and much more. In addition, ResNexus increases your return guest rate with automatic email marketing that includes welcome, thank you, birthday and anniversary emails, as well as newsletters and promotions. ResNexus serves thousands of clients of various sizes in multiple industries, such as bed and breakfasts, hotels, lodges, campgrounds, and vacation rentals. The solution is PCI compliant with the ...

Featured Testimonials

" *ResNexus is cost effective based upon the number of properties you manage. I like how I am able to customize the functionality to fit the nuances of my properties. I run short term rentals and am able to manage my listings on a variety of 3rd party platforms like AirBnb, HomeAway, Expedia, Booking.com and TripAdvisor using ResNexus. I am very happy with what has worked well.* "

ADAM
THE FLATS LUXURY SUITES

" *The ease with which ResNexus has customized and integrated into our website so that guests may book reservations online 24/7 has been impressive. They understand the components needed in good reservation software from a guest booking a reservation themselves, good accounting practices and capability of designing marketing emails to welcome, promote or simply wish guests Happy Birthday! ResNexus has been a reliable, affordable partner at Red Cedar Lodge.* "

LORRAINE WINTERINK
RED CEDAR LODGE

" *I have found ResNexus to be easy and convenient. It is nice to see all the rooms on a grid, and there are multiple ways to view reservations to find the information you need easily. I am new to using the program and picked it up within a few days.* "

KELSEY
REDTAIL MOUNTAIN PROPERTIES

" *I love that while on the phone I can write personal notes and reminders about that customer's needs. Also, we have different price tiers for our venue reservations & we are able to use this software for that functionality and input correct data and instantly send a confirmation via email to the customer.* "

JANA
LIFE'S FINER MOMENTS

TRUSTED BY

flats LUXURY SUITES

Le Puy A Wine Valley Inn

Cabins at RED ROCK

BRYCE CANYON INN

BEAUFORT HOUSE INN

2021

#1

FALL 2021

Vacation Rental
Management Software
Category

TOP PERFORMERS

featured
customers

ABOUT BAREFOOT TECHNOLOGIES CORPORATION

Barefoot Technologies Corporation offers one of the most innovative and flexible cloud-based vacation rental software solutions. Working with Barefoot is more than a conversation about technology; their core values are intertwined in their vision to offer themselves as consultative partners to help you achieve your business goals. For fifteen years, their focus has been to provide a solution that allows you to do business your way.

35

Total Customer References

VIEW ALL REFERENCES

Featured Testimonials

❝ One of the main reasons that we chose Barefoot is because we trust their integrated accounting system. We wanted to make sure that we were able to easily access guest, vendor, and property/owner data from a central source and that all charges and payments will flow seamlessly from the guest to the appropriate vendor or owner accounts. ❞

JAMES HANEY
ACCOUNTING MANAGER, VANTAGE RESORT REALTY

❝ Barefoot is just smaller, faster-operating and faster-responding and is independent (can integrate with anyone) and I need that going forward to support my business. The e-signature and CRM (live guest contract with up-sell options) is the icing on the cake. ❞

JIM LEAVITT
PRINCIPAL, GRAND CAYMAN VILLAS AND CONDOS

❝ As one of the largest vacation rental companies on the East Coast, we were interested in a vacation rental management software that would help us grow. We were also looking for a technology platform that would handle anything our multiple office and state environment could throw at it in the future. After a complete industry review we found what we needed to achieve our goals in Barefoot. We trust Barefoot to be the partner we need as we strive to meet and exceed our goals. ❞

JOE AMATANGELO
PRESIDENT AND PROPERTY MANAGEMENT, LONG & FOSTER COMPANIES

❝ You can communicate with them. They just seem like a group of people who care and who are efficient and knowledgeable. They know the market and work with enough vacation rental management companies through Florida that they can definitely take that knowledge and employ it and help us out. They've been really supportive. ❞

LEA BOYD
THE OCEAN GALLERY RESORT RENTALS

TRUSTED BY

TOP PERFORMER

ABOUT BREEZEWAY HOMES

breezeway

Breezeway makes it easier to manage property care and maintenance operations. Their mobile solution helps property managers and owners coordinate cleaning and maintenance tasks, improving quality and ensuring the job gets done right. Using property inventory and smart templates, vacation rental managers, owners, cleaning services and contractors use their software tools in the field to keep their property well-maintained, their operations running smoothly, and their clients happy.

51

Total Customer References

VIEW ALL REFERENCES

Featured Testimonials

" *Breezeway is the ideal platform for vacation rental managers who want to automate their property operations and grow their bottom line. We are thrilled to partner with Breezeway, and strongly encourage our franchisees to adopt this cutting-edge technology.* "

BILLY O'SULLIVAN
DIRECTOR OF VACATION RENTALS, PMI TRAVEL

" *Breezeway's integration with Fetch My Guest has simplified our property operations. Our guest reservations automatically sync into Breezeway, which lets us easily schedule and track cleans, inspections, and maintenance tasks around check-in and check-outs.* "

MISTY OLIVER
GUEST RELATIONS MANAGER, BEACH HOUSE RENTALS

" *Breezeway's user-friendly tech helps us do our work faster. The platform has organized our housekeeping and maintenance staff and helps us track task progress through notifications and photo uploads. It's been awesome so far!* "

TRICIA MCINTYRE
OWNER, ASPEN LUXURY VACATION RENTALS

" *Breezeway has become just as important to us as our property management system. From communicating with guests, to handling the operations between our two locations, Breezeway is where it's at for us. Our staff also heavily relies on Breezeway and the workflows that make their jobs easier.* "

ELAINE STITCHER
OWNER, SEASIDE VACATIONS

TRUSTED BY

Cascara Vacation Rentals   Koloa KAI   Olala HOMES   SAND DOLLAR REAL ESTATE   StayLakeNorman Luxury Vacation Homes

TOP PERFORMER

ABOUT ESCAPIA

escapia™

With over 1 million vacations booked, Escapia has been fine-tuned to ensure an efficient, scalable, and user-friendly property management solution. 1,000+ property management companies trust Escapia to run their business, and their feedback drives expansion and innovation across our software. Choose a proven solution that frees up your team to focus on delighting your guests and growing your business. This is vacation rental software built to scale.

47

Total Customer References

VIEW ALL REFERENCES

Featured Testimonials

" As a V12 client for over three years, I have to say, I love my software. The capabilities of V12 support every division of my business. Whether it's reservations, housekeeping, maintenance, distribution or the most robust accounting module available on the market, V12 does it all and does it better than any other product available. I look forward to being a V12 client for many years. With the infusion of new capital and markets brought about by the HomeAway purchase, the future is brighter than ever. "

HAMPTON PEACE
DEBORDIEU COLONY REAL ESTATE

" Escapia really does more for your business. There is so much it can do for any given person in our company. It has made our accounting, reporting, and reservations processes much easier. Because we're web-based now, we can run our business remotely, which is great! Escapia makes life so easy and has absolutely helped us stay competitive in our market. "

JENNIFER TALBERT
DIRECTOR OF SALES AND REVENUE, 360 BLUE PROPERTIES

" Beyond being the state-of-the-art in vacation rental software, the folks on the Escapia team always keep their word, and I know I can always count on them. "

LARRY BROWNING
DISCOVER SUNRIVER

" Escapia focuses on continuing to learn in the areas that will differentiate them in their market. This focus is what gives their clients, like me, the highest opportunity for exponential growth in the Vacation Rental Industry. My inventory has substantially increased after going with Escapia. Escapia has definitely enhanced my business. "

TRACY BILLEB
RE/MAX YOSEMITE GOLD

TRUSTED BY

ABOUT LIVEREZ

LiveRez

LiveRez is a complete vacation rental software and services solution. Their solution includes a website, property management system, and online marketing services. They pride themselves on taking a partnership approach with vacation rental property managers to drive more bookings for their business.

13

Total Customer References

Featured Testimonials

From Day 1, LiveRez transformed our business. We've never been more profitable!

MARK WINGET
UTAH'S BEST VACATION RENTALS

With LiveRez, the rate of growth in our business has doubled and our revenues have increased tremendously.

JIM KITTS
CAROLINA BEACH REALTY

Switching my operations to LiveRez was one of the best decisions I've made. They not only created a robust website for us, but they became our partners in SUCCESS! Each person that represents LiveRez is knowledgeable, kind, and truly interested in building our business.

MAURICE MAIO
SAN DIEGO BEACH KING

The LiveRez system is robust, seamless, efficient and streamlined. Customer service is top notch - responsive and service oriented. I'm a "Partner" for life!

SHERRY SHIPPEE
CRYSTAL WATER VILLAS

TRUSTED BY

Southern Comfort CABIN RENTALS   SAN DIEGO BEACH KING   UTAH'S BEST VACATION RENTALS   Love LEAVENWORTH VACATION RENTALS   CAROLINA BEACH REALTY

TOP PERFORMER

ABOUT MYVR

my::vr

A Guesty Company

MyVR is a cloud-based, multi-channel management platform for vacation rental businesses. MyVR provides short-term rental businesses the ability to simplify and centralize the management of their marketing channels - Airbnb, Escapia, TripAdvisor, Booking.com and more from a single dashboard, while also providing these businesses with their own online presence to grow their direct sales channel. MyVR's easy-to-use software also allows short-term rentals to streamline and automate day to day tasks, saving time and money, reducing errors, and improving the experience of travelers. MyVR's open platform also connects the MyVR core software seamlessly to other best of breed applications and services.

20
Total Customer References

VIEW ALL REFERENCES

Featured Testimonials

❝ *MyVR saves me at least an hour of administrative work every day and gives me the tools to focus on what's actually important, all at a very reasonable price.* ❞

ELEVATION LODGES

❝ *This is a very easy to use vacation rental website builder that helps you obtain a professional final product with all the functionality that you need to be listing site independent.* ❞

PHOENIX VACATION HOMES

❝ *I simply love this software. It is easy to use, it's flexible, and requires little or no effort to update with simple changes. Thanks MyVR.* ❞

PARADISE AT PLANTATION

❝ *The guys over at MyVR have pretty much nailed it when it comes to a platform for managing your vacation rental. Their booking interface is just about the easiest I've seen both in terms of set up and client useability.* ❞

MAKE IT JAMAICA

TRUSTED BY

Barbados Beach Vacation Rentals

Personal Villas

Pelican Residences

Mais Oui

airbnb

TOP PERFORMER

ABOUT RENTAL NETWORK SOFTWARE

RNS

Rental Network Software, or RNS, founded in 1988, develops a feature rich, technology driven vacation rental software for property managers around the world. Based in Bradenton, Florida, RNS lives and breathes vacation rentals. Having helped pioneer the vacation rental industry, RNS has the utmost respect for the property managers and vendors that work and help grow this sector of the travel industry. It is no surprise, that through RNS' 25 years of building and selling top of the line vacation rental software, that this company has life-long customers, dedicated employees and a software that acts as a property manager's third hand.

14
Total Customer References

VIEW ALL REFERENCES

Featured Testimonials

" RNS is a user friendly system that makes booking rentals as well as keeping track of finances much more efficient. In the event that the user is unable to figure out an issue, the support staff at RNS is highly qualified and ready to assist. The staff is punctual in their responses and pleasant to deal with. "

JOSH SATO
PROPERTY MANAGER, SATO REAL ESTATE

" We have truly enjoyed working with and using RNS and their software. RNS has streamlined our entire booking process, saving hours of time and work and we are able to provide better customer service than ever because of it! Our guests appreciate the ease of accessing our calendars and property information via RNS integration on our website and our property owners enjoy accessing financial and reservation information for their home. Their customer support is stellar and we always receive immediate help and helpful answers to every questions. We wish we had found RNS sooner because it has saved us so much time and money! We can't live without it. "

SAMANTHA IRELAND
OWNER, VACATION RENTALS OF SANTA BARBARA

" We've been using RNS for years to handle reservations at The Jamaica Royale. Customers, owners and staff are thrilled with the addition of the on-line booking module. Guests enjoy viewing pictures of the units as they consider their vacation options. Owners praise the fantastic design and ability to view their unit reservations. Staff utilize the website while assisting guests in booking reservations. The RNS staff is outstanding while assisting in the design & utilization of the website. I took pictures, e-mailed them to Dawn & the site was instantaneously changed. "

KATHY BARSHINGER
THE JAMAICA ROYALE

" RNS, what a GREAT Company! I previously used Quick Books and another property management program for reservations, now it is all incorporated. I can do owner statements and pay bills in a fraction of the time. The support department is great. My questions are answered on the spot or overnight by e-mail or fax. I feel very comfortable recommending RNS to others in the business. "

LORETTA LUTHER
OWNER, BILL LUTHER REALTY

TRUSTED BY

DUNCAN REAL ESTATE, INC

LEIGHTON RENTALS

VACATION RENTALS OF SANTA BARBARA

TWIDDY Since 1978

KONA ISLANDER INN & HOTEL VACANCY 888-566-2429

TOP PERFORMER

ABOUT STREAMLINE VACATION RENTAL SOFTWARE

Streamline Vacation Rental Software is smart, modern, powerful, and truly one of a kind. With more than a decade of innovation and proven excellence, Streamline's cutting edge solution enables companies to streamline operations and maximize their profits. Streamline has quickly become an industry leader, raising the bar in the realm of property management technology. More than just a software, Streamline is a long term business solution formulated by property managers to solve their evolving needs.

11

Total Customer References

Featured Testimonials

❝ *Streamline has helped our growth through the products they offer, the partnerships they have with other companies, and the ease of use of the software. We like how easy it is to use the reservation system.* ❞

RITA LAW
OWNER, KENDALL & POTTER MANAGEMENT

❝ *I love how easy the reservation process is. I love all aspects of the guest management, housekeeping, every department I have to tend to, I just feel I have all of the tools within Streamline to keep me on track and keep us going forward.* ❞

JACQUE
PROPERTY MANAGER, PINON VACATION RENTALS

❝ *We love Streamline! It's been a great experience and a smooth transition and we've grown a lot since we joined them.* ❞

CHLOE ARNOLD
MARKETING MANAGER, AMAZING BRANSON RENTALS

❝ *It has so many layers that can be customized. We are in expansion growth mode and we need to be able to do a whole lot more to service our customers a faster website, more features, and a cleaner, more simple interface and Streamline gives us that.* ❞

TAMMY PACK
FOUNDER, ABSOLUTE CHARM B&BS AND VACATION RENTALS

TRUSTED BY

ABOUT TRACK HOSPITALITY SOFTWARE

TRACK
A TravelNet Solution

TRACK Hospitality Software is a leading omnichannel cloud communication platform for hospitality companies. It provides TRACK Pulse, the leading voice, email, text, chat and secure messaging platform; TRACK CRM, a full suite of sales and marketing solutions; TRACK Cloud Connect, a hosted PBX solution to replace current call hardware; and TRACK PM, a user-friendly, feature rich property management system. In addition, TRACK offers a suite of consulting and professional services to help reservations, sales, marketing and revenue teams increase conversions and customer delight.

71
Total Customer References

VIEW ALL REFERENCES

Featured Testimonials

" *Southern Vacation Rentals has been incredibly happy with TRACK Pulse. It's a great all-in-one solution for properties of all sizes.* "

PATRICIA HARDIMAN
CHIEF MARKETING & SALES OFFICER, SOUTHERN VACATION RENTALS

" *I think that TRACK enables you to pull up crucial reports regarding front office reservations, phone calls, income and potential income. It lets you pull reports that are so crucial very easily. To get the same information manually would be painstakingly difficult.* "

GARY DON
ASSISTANT GENERAL MANAGER, SEVERN LODGE

" *We have found TRACK to be an excellent partner for our CRM, reservations, marketing and guest experience efforts.* "

MARK HODGDON
SVP AND GENERAL MANAGER, SANDESTIN GOLF AND BEACH RESORT

" *TRACK is best of breed and best in class in our industry for managing growing and increasingly complex vacation rental businesses. We also felt their impressive management team would provide us top-tier support as we aim to take VTrips to the next level.* "

STEVE MILO
VTRIPS

TRUSTED BY

LUTSEN RESORT ON LAKE SUPERIOR

ROYAL DESTINATIONS
beyond the beach

Cascade VACATION RENTALS

EDEN CREST VACATION RENTALS, INC.

Bavarian Inn of Frankenmuth

featured customers

12

Total Customer References

VIEW ALL REFERENCES

ABOUT VIRTUAL RESORT MANAGER

VRM
VIRTUAL RESORT MANAGER

Virtual Resort Manager is based in Beaufort, North Carolina. Their mission is to provide excellent vacation rental management software systems, marketing services, website development and customer support to an expanding client base. The company's software is inclusive of all aspects of reservations, front desk, housekeeping, maintenance, marketing analysis, financial analysis and record keeping as well as other back office management tools. The company is also capable of providing real estate rental companies and other resort rental businesses with a combination of advanced website hosting, management software, and hardware management.

Featured Testimonials

❝ *VRM stays up with the times. During the five Years we've been using the VRM program, it has just kept getting better and better.* ❞

> ROC SANSOTTA
> COVE REALTY

❝ *VRM has made our vacation rental business more efficient, and we love the online reservations!* ❞

> SHERRIE MATTHEWS
> 4 SEASONS VACATIONS

❝ *VRM is a product we know we can count on to do what it is supposed to do without fail. VRM's company and staff show extreme integrity and a genuine desire to see that their customers succeed with their product. The two together deliver a solution that every vacation rental manager is looking for.* ❞

> SCOTT ERICKSON
> CENTURY 21 ACTION

❝ *Since adopting the VRM software, Coastal Vacation Resorts has seen improvements in managing tasks from making reservations to receiving guest feedback. Everyone at Coastal Vacation Rentals is happy with the extensive features VRM offers, noting that VRM is user-friendly, easy to learn, and easy to teach to other people.* ❞

> CHARITY PARSONS
> VICE PRESIDENT, COASTAL VACATION RESORTS

TRUSTED BY

SUN~SURF REALTY   COASTAL VACATION RESORTS at Holden Beach   Century 21 ACTION, INC.   COVE REALTY   plumlee gulf beach realty

2021

FALL 2021

Vacation Rental Management Software Category

RISING STARS

featured customers

ABOUT BOOKINGSYNC

BookingSync is a French startup and cloud-based vacation rental management platform. Their goal is to make the lives of vacation rental owners, managers and agencies easier. Whether it's managing your booking, generating an invoice, accepting a payment, or issuing a contract, BookingSync can handle it. Centered around simplicity and ease of use, they've developed an intuitive software that is a friend to owners and managers during each step of the vacation rental management process. BookingSync disrupted the space with portal synchronization functionality which allows users to maintain a centralized calendar that automatically updates websites and supported portals like Airbnb, FlipKey, Escapia, VRBO, among others. They've also built a developer API, and with it, a flexible and versatile product. Developers can easily add extra services on top of the software so that BookingSync works best ...

17

Total Customer References

VIEW ALL REFERENCES

Featured Testimonials

" BookingSync was a lifesaver for my small business and for me especially as the one responsible for the reservations. We searched endlessly for a way to automate our procedures with two goals in mind: do not break the bank and keep it simple. Well. That's BookingSync in a nutshell! It does what we need it to do while keeping it simple to use and effective! "

ANDRE
TRAVEL TO MADEIRA

" For a beginner like myself, it's really easy to get hands on [with] BookingSync, particularly with the great efficiency of their online support! Now my bookings planning is online, my contracts are getting automatically sent, and availability gets synchronized with my portals - a dream come true! "

TANNETTE
TANNETTE VILLA

" BookingSync enabled us to access new markets and manage our bookings across channels while perfectly integrating with our current system thanks to their exhaustive and well-documented API and a very reactive customer support. It is for us an essential and a reliable partner. "

FRANÇOIS
GUESTREADY

" I've been a vacation rentals owner and manager for 30 years and now managing 15 luxury sea-side villas on Lefkada island, Greece. My discovery of BookingSync appeared as a revelation. That was the end of repetitive tasks which are now automated. Also, the conversion rate of inquiries into bookings increased due to optimized processing. "Save time book more" is more than true. The software is very well crafted, the technical team carefully listens to our needs or remarks, and they regularly bring features & performance enhancements. Thanks to BookingSync which [has] become the vacation rental managers' essential companion. "

PHILIPPE
VILLASTHALASSA

TRUSTED BY

ABOUT CIIRUS

CiiRUS
VACATION RENTAL SOFTWARE

CiiRUS combine industry expertise with innovative technology to deliver critical information for the vacation rental business. CiiRUS has created a gateway allowing homeowners, management companies and guests to communicate using one central system. The CiiRUS staff is a dedicated team of individuals located in Orlando, Florida, Laguna Beach, California, Philippines, the UK, and Brisbane, Australia with many years of experience in IT application development and multimedia technology experience in the vacation rental software industry. They deliver secure reliable software applications across international networks.

15
Total Customer References

VIEW ALL REFERENCES

Featured Testimonials

I couldn't ask for better. The CiiRUS team is always quick to respond. We are truly glad we went with them. The software is extremely easy to use and provides absolutely everything we need to manage our business efficiently.

NIKKI
DREAM ORLANDO

The software is user-friendly and efficient, making quotes and tracking guests a breeze. From the convenient dashboard to the easy reports, CiiRUS has made my day so much easier. Out of all the software I've used in my years, CiiRUS is by far the best.

CATHERINE
MAXIMA VACATIONS

CiiRUS has allowed our business to become optimized and even more profitable. The intuitive website and booking engine that is integrated with an easy to use backend PMS makes our property management, reservations and marketing efforts streamlined and efficient. Utilizing our connection to hundreds of managers and thousands of vacation rentals in our market has expanded our business and revenue. This is a platform that is reliable and you can grow your business on!

ISAAC DIAZ
STARMARK VACATION HOMES

CiiRUS allows me to connect with hundreds of management companies throughout Florida to increase my portfolio of rental homes. Their friendly staff provides fantastic website design, affordable monthly payments, and great support on any issues. The software is constantly updated, continually enhancing their product.

ROB DEMPSTER
AMERICAN SUNSHINE VACATIONS

TRUSTED BY

CASA FLORIDIAN VACATION HOMES

First 1st Choice
PROPERTY MANAGEMENT, INC

American Sunshine Vacations

CONDO RENTALS
ANNA · MARIA · ISLAND

1st for ORLANDO

RISING STAR

ABOUT HOSTFULLY

Hostfully

Hostfully is an all-in-one property management platform that allows vacation rentals & property managers to handle all aspects of their business in one easy-to-use space. With Hostfully's PMP, you can reach more potential customers, streamline day-to-day operations, and make more profit with less effort.

20
Total Customer References

VIEW ALL REFERENCES

Featured Testimonials

66 *The integrations with other vacation rental software, the clean layout, the guidebooks, the great reviews, and the pricepoint were the main points that made me switch.* 99

> ROB ESPOSITO
> CO-FOUNDER, DOCO VACATION RENTALS

66 *We went around the market trying to find a solution for our business and we noticed those features with Hostfully that sold us. Full unlimited API, automatic payment solutions, integration with third party services, modern and fast interface and cordial support from the whole team.* 99

> ALEXANDRE LABERGE-AYOTTE
> HOTEL HORIZONTAL

66 *Hostfully helps us build trust with customers. It lays the groundwork for an exceptional customer experience and 5-star review.* 99

> MADE COMFY

66 *When we'd come up with a feature request, we'd send Hostfully's development team an email. Based on how many other property managers requested the same feature, they'd give us an idea of when it would be released. However, when it came to niche requirements only we needed, we'd subcontract Hostfully to build a custom integration.* 99

> PHILIPPE PIERI
> CO-FOUNDER, WORLD GUESTS ABROAD

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WORLD GUESTS ABROAD
YOUR BOUTIQUE VACATION RENTAL AGENCY

THE STELLA

made Comfy

Guesthoo

CABINS for YOU

featured customers

ABOUT LODGIX.COM

Lodgix.com

Lodgix.com is a web-based guest management and online booking software. Whether you are a property owner with just one property, or a B&B with 10 rooms or a property manager with 75 properties under management, Lodgix.com will increase your bookings and simplify your life.

22
Total Customer References

Featured Testimonials

❝ *Easily implementable and takes no time to be up and running. Has very flexible pricing options which helps a lot to get started. You can set your prices in various ways (days /weeks /months) which is very important in the apartment rental business. Triggers option lets you automate the most tedious but important parts in the communication with employees and customers.* ❞

GEORGI ZANEV
CITY STYLE APARTMENTS LLC

❝ *I would highly recommend this on-line booking system to any business who wants to increase cabin or cottage bookings. I would also recommend Lodgix.com for their design work that they completed on our website. It is very functional and is much more useable than the old site. I love blogging right on our new web site and having customers write their reviews has been a boon. I can post upcoming events to let our customers know what is going on in our area.* ❞

LOIS MCFADDEN
CO–OWNER, COOK FOREST TOP HILL CABINS

❝ *Easy to use and full featured software. Customer support and web site building was timely and very well done. Cons: None really yet. Overall: Great product and very well priced for the features. I am working with the developer all the time to update and add more services which has always been done in a timely manner with full communication all the time which is a real plus for me as I have had issues with this in the past. I would readily recommend this product.* ❞

ALEXANDER ALEXIOU
OWNER, ISLAND REAL ESTATE

❝ *Great easy to use software. I've been using Lodgix for managing our Vacation Rental business for over a year and we love how easy to use it is, how people can reserve online, how it syncs to all the listings we have on the internet and so many other features. I totally recommend it.* ❞

MICHELLE RODRIGUEZ
MANAGER, BEST IN JACO

TRUSTED BY

RISING STAR

ABOUT WEBREZPRO

WEBREZPRO

WebRezPro™ is a powerful, easy-to-use cloud property management system for all accommodation types and sizes. The fully integrated and automated system saves lodging operators time and boosts revenue by streamlining and modernizing front desk and back office operations. Bringing the benefits of the cloud to properties in 40 countries, WebRezPro is a product of World Web Technologies Inc., an Internet marketing and software company for tourism and hospitality since 1994.

18
Total Customer References

VIEW ALL REFERENCES

Featured Testimonials

"We operate 15 rooms at four locations along Lunenburg's historic waterfront. I had been looking at software for years to help manage our room business from booking to billing. When I found WebRezPro I knew that this product was what I was looking for. My managers handled the set up and training and within days we were up and running. The Internet bookings started to roll in, our customers gave us great feedback and our staff found it easy to use. After using it for one year we could not get by without it. "

ALAN CREASER
BRIGANTINE INN

"We recently upgraded to WebRezPro at our 15-room bed and breakfast as well as our 73-room hotel and spa. WebRezPro has streamlined so many of our processes it's hard to know which to mention first. Online availability and bookings are 100% hassle-free. Credit card payments are as easy as entering the amount. The guest experience of our online presence is smooth and seamless. I particularly appreciate the incredible tracking abilities made possible by the PMS. What's more, we're going to save a bundle by not having to maintain a network and continually purchase and install software updates. WebRezPro is a hotelier's dream, and I heartily recommend it for properties of any size. "

ADAM SACCIO
EARTHBOX MOTEL & SPA

"We liked the idea of a cloud-based system because, that way, when we are on the road for sales trips, we are able to instantly check availability for potential guests or clients. "

EDOARDO ROSSI
GENERAL MANAGER, DUNTON HOT SPRINGS

"We were happy to find a property management system that could accommodate customized booking options — our discerning guests desire unique adventure luxury options, and most traditional systems can't cater to that. WebRezPro is professional, easy to manage and perfectly customizable to our offerings, it is the perfect solution for a boutique property. "

BENJAMIN LOOMIS
FOUNDER AND PRESIDENT, AMBLE RESORTS

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Montecito Inn

the LODGES at Sunset Village

The Bungalows

DUNTON HOT SPRINGS
COLORADO

Brigantine Inn

RISING STAR

ABOUT iGMS INC.

iGMS
FORMERLY AIRGMS

iGMS Inc. is a vacation rental software that helps hosts to effectively handle day-to-day short-term rental management tasks. The software enables users to operate all Airbnb, HomeAway & Vrbo accounts via a single interface, with access to the same advanced functionality through the mobile app. There's automated messaging for easier guest communication and reviews, templates, tools for team management and pricing management, and much more.

13
Total Customer References

VIEW ALL REFERENCES

Featured Testimonials

❝ *After integrating iGMS into our operations the quality of our service is only getting better, and our business keeps growing. We started working with developers on new projects in Canada, the US, and South America. Multiple domestic and foreign investors are investing with us, and we have even started dialoguing with well-known institutional investors. We were able to compress the time required to achieve this by a factor of at least 2x thanks to iGMS.* ❞

SEBASTIAN RIVAS
CHIEF EXECUTIVE OFFICER & FOUNDER, ANDES STR

❝ *We've been extremely fortunate to have expanded our business from one market to multiple markets across different geographies. Without the relevant technology, that would never have been possible.* ❞

ZACH MANDLOWITZ
CHIEF EXECUTIVE OFFICER OF REAL ESTATE, GUESTABLE

❝ *The biggest thing was saving time. Using iGMS we are able to deal with each guest with templates and with an all-in-one communication page. Also, since we have used iGMS, for the last 6 months, we've had no issue with miss-cleaning.* ❞

INNOVATION STYLE

❝ *Having one dashboard with all the profiles we manage in just one place, not having to log in and out of several accounts. A multichat feature of iGMS saves me a lot of time.* ❞

DANIEL DELMONTE
CHIEF EXECUTIVE OFFICER, AIR CONCIERGE

TRUSTED BY

LIFTYLIFE · Guestable · Andes STR · airbnb · air concierge

featured customers