

Public Safety Software Category



Public Safety Software Category

Public safety software enables professionals in both public and private safety organizations to effectively manage logistics and improve productivity. Quality public safety software will offer solutions for communication, patient care, response time, infrastructure protection, and collaboration.

Implementing a public safety software solution may help an organization improve workflow and productivity while enhancing the quality of care to citizens. Public safety teams in both the public and private sectors and the general public benefit from up-to-date public safety software.



Customer Success Report Ranking Methodology

The FeaturedCustomers Customer Success ranking is based on data from our customer reference platform, market presence, web presence, & social presence as well as additional data aggregated from online sources and media properties. Our ranking engine applies an algorithm to all data collected to calculate the final Customer Success Report rankings.

The overall Customer Success ranking is a weighted average based on 3 parts:

CONTENT SCORE

- ▣ Total # of vendor generated customer references (case studies, success stories, testimonials, and customer videos)
- ▣ Customer reference rating score
- ▣ Year-over-year change in amount of customer references on FeaturedCustomers platform
- ▣ Total # of profile views on FeaturedCustomers platform
- ▣ Total # of customer reference views on FeaturedCustomers platform

MARKET PRESENCE SCORE

- ▣ Social media followers including LinkedIn, Twitter, & Facebook
- ▣ Vendor momentum based on web traffic and search trends
- ▣ Organic SEO key term rankings
- ▣ Company presence including # of press mentions

COMPANY SCORE

- ▣ Total # of employees (based on social media and public resources)
- ▣ Year-over-year change in # of employees over past 12 months
- ▣ Glassdoor ranking
- ▣ Venture capital raised

Award Levels



MARKET LEADER

Vendor on FeaturedCustomers.com with substantial customer base & market share. Leaders have the highest ratio of customer success content, content quality score, and social media presence relative to company size.



TOP PERFORMER

Vendor on FeaturedCustomers.com with significant market presence and resources and enough customer reference content to validate their vision. Top Performer's products are highly rated by its customers but have not achieved the customer base and scale of a Market Leader.



RISING STAR

Vendor on FeaturedCustomers.com that does not have the market presence of Market Leaders or Top Performers, but understands where the market is going and has disruptive technology. Rising Stars have been around long enough to establish momentum and a minimum amount of customer reference content along with a growing social presence.



2022 Customer Success Awards

Check out this list of the highest rated Public Safety Software based on the FeaturedCustomers Customer Success Report.



MARKET LEADERS



TOP PERFORMERS



RISING STARS



* Companies listed in alphabetical order





ABOUT AXON



Axon is dedicated to a bold and powerful mission to Protect Life and Obsolete the Bullet. Axon is the global leader of connected public safety technologies. They stand for protecting life, protecting truth, transparency, and accountability. Rick Smith founded Axon (formerly TASER International) following the deaths of two high school friends who were gunned down in an act of road rage. This tragedy sparked a passion in Rick to seek new technologies that would enable people to protect themselves without deploying lethal force. Their connected body-worn camera technology and evidence-management cloud are designed to help police officers work efficiently actively and transparently. Axon's mission from the start has been to make the bullet obsolete, reduce social conflict and ensure criminal justice systems are fair and effective.

32

Total Customer References

[VIEW ALL REFERENCES](#)

Featured Testimonials

“I always knew that the Axon system would prove invaluable to our agency with respect to evidence gathering, transparency, and general liability. But I did not know that it would prove its worth in less than a week after being deployed.”



LIEUTENANT CHUCK HALE
MERCED COUNTY SHERIFF'S OFFICE

“We had an officer involved in a struggle and unable to broadcast location or status. We used Aware [Axon Respond] to locate and livestream from the officer's BWC and affect the arrest. Thankfully no one was hurt.”



RYAN SMITH
CINCINNATI POLICE DEPARTMENT

“It's a great product. It's very simple to use and I've even had some of our more technically challenged folks use it.”



DOUG WALTON
CRIME SCENE/EVIDENCE TECH, WINSLOW PD

“After the trial, when asked how successful officers thought Evidence.com would be as their primary form of digital evidence storage, they responded with resoundingly positive feedback. Officers reported Evidence.com combined with Axon Capture was really successful. Easy for pictures, and 'compared to what we have, more efficient.' Axon Capture's ability to allow officers to upload images from a scene using their smartphones was considered extremely helpful, especially because it allowed crime analysts to start looking at images faster than ever before.”



ERIK SCAIRPON
COMMANDER, REDMOND POLICE DEPARTMENT

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111

Total Customer References

[VIEW ALL REFERENCES](#)

ABOUT CENTRALSQUARE TECHNOLOGIES



CentralSquare provides technology solutions that help over 7,500 public sector agencies deliver vital safety and administrative services to 3 out of every 4 residents of the U.S. and Canada. CentralSquare's mission is to innovate on behalf of the public sector to create the broadest and most agile software platform to help solve some of the most pressing issues facing local governments today.

“CAD and Mobile enabled our agencies to break down the ‘brick-and-mortar’ attitudes where building more stations to cover jurisdictions was necessary. The mobile technology allows us to bring more counties online for regional dispatch and enhances our services. This allows for faster response times through shared resources and cross training, saving taxpayer dollars, and creating seamless joint-agency response (Fire, Medical and Law Enforcement).”



LT. DAVID K. BELKNAP
CITY OF AUSTIN

“Features like report generators, advanced abandoned call processing and call prioritization, will free up our dispatchers to do what matters most – responding to emergency calls and coordinating lifesaving emergency response.”



MIKE MCCAMMON
911 DIRECTOR FOR PARAGOULD EMERGENCY SERVICES, PARAGOULD, AR

“They [CentralSquare] understood that the system updates were critical, but also knew it was not the day job for our Police Chiefs. Their team supported our Chiefs with just the right level of information, they listened and answered questions, and most important, they delivered when they said they would. When we asked for something, the CentralSquare team knocked it out of the park.”



JOHN JACKSON
CHIEF OF POLICE, ARAPAHOE COUNTY

“We’ve had a long standing relationship with CentralSquare. It’s been very reliable for us. We’ve come to trust the software provided through CentralSquare. For us, it was a relatively easy decision to go with their product.”



RANDALL TOWNSEND
DIRECTOR OF INFORMATION TECHNOLOGY, CAL POLY POMONA FOUNDATION

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ABOUT MARK43



Mark43 is the modern platform built for wherever your service takes you — empowering how you serve today and equipping your agency for the future. Their intuitive software brings cloud-first technology and data-driven insights to public safety. Built by a team that shares your commitment to serve, continuously innovating so your agency can too.

13

Total Customer References

[VIEW ALL REFERENCES](#)

Featured Testimonials

“We know what is going on hour-to-hour and minute-to-minute and we can adjust our deployment accordingly. If you have a strong data system, it takes so much of the guesswork out of things for the first responder.”



DIRECTOR OF CRIME ANALYSIS
CAMDEN POLICE DEPARTMENT

“There were over half a dozen systems that officers had to log into to do their jobs. Each step of a report was segmented in one of those systems. We needed a way to consolidate our technology to reduce the effort on the part of the officer.”



RADOMSKI
SERGEANT, PLACENTIA POLICE DEPARTMENT

“We trained each deputy, on the job, in four hours. By hour five they were on the road, deployed successfully, and happily using Mark43 for data entry and management.”



CAPTAIN
CLACKAMAS COUNTY SHERIFF'S OFFICE

“I just want to thank you for making my life so much easier. With Mark43 RMS, I can spend more time on the streets assisting my fellow officers.”



OFFICER
METROPOLITAN POLICE DEPARTMENT

TRUSTED BY





ABOUT OMNIGO



Omnigo Software is a leading provider of public safety, incident and security management solutions for law enforcement, education, healthcare and other enterprises. They offer easy-to-use and flexible applications that provide actionable insight for making more informed decisions. They provide law enforcement and security professionals with increased staff productivity by up to 25%, reduced compliance risk, and a measured improvement in safety and security.

57

Total Customer References

[VIEW ALL REFERENCES](#)

Featured Testimonials

“Omnigo fulfills our needs with an easily adoptable, user-friendly platform that merges all of our historical data, quickly pulls information from other sources, and provides the power and consistency we need to serve the community rapidly and effectively.”



ABE COOK

DIRECTOR OF THE EMERGENCY MANAGEMENT AGENCY, FRANKLIN COUNTY SHERIFF'S OFFICE

“We've used Omnigo for dispatching, report writing, tracking Clery incidents, and more for about 12 years. During that time, Omnigo products have evolved and grown to meet and, at times, surpass the needs of our agency. When we have had questions or concerns, Omnigo listens and takes action to resolve them, and they provide training and customer assistance promptly and courteously. Suffice it to say, we are very pleased with Omnigo Software solutions.”



CLEVELAND SMITH

DEPARTMENT OF PUBLIC SAFETY & POLICE, ANNE ARUNDEL COMMUNITY COLLEGE

“The mobile public safety app has been a great addition to our Public Safety program! We have finally found a way to integrate our service program in the Medical Center's quality goals.”



TIMOTHY R. DAVIS

DIRECTOR OF SECURITY AND TRANSPORTATION, COMMUNITY FIRST MEDICAL CENTER

“We highly recommend the Omnigo platform. It has made our school district's properties and students safer, and drastically enhanced our tracking and reporting of incidents, which improves communication and budget allocation.”



SHANE GARDNER

MANAGER OF SCHOOL SAFETY AND SECURITY, EVERGREEN PUBLIC SCHOOLS

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ABOUT RAVE MOBILE SAFETY



Rave Mobile Safety provides the leading critical communication and collaboration platform trusted to help save lives. Rave unifies the collaboration and communication experience under one umbrella. Seamlessly present your crisis management software service in one user-friendly platform and customize it based on your needs and your use cases. Our industry-leading mass alert notification software enables information sharing across multiple channels, whether through mobile in the form of SMS alert, email, desktop or social media, or audibly through voice calls or sirens. That's why thousands of first responders, emergency managers, 9-1-1, and federal, state and local agencies – as well as schools, universities, hospitals, and businesses – all rely on Rave.



186

Total Customer References

[VIEW ALL REFERENCES](#)

Featured Testimonials

“With AlertSeattle, we have a powerful and versatile tool to keep everyone informed of emergencies or disruptions that may affect them. We selected Rave because we felt they were the best team to help us achieve all of our objectives for Seattle alerting. Rave Alert integrated well into our existing infrastructure and they were very easy to work with on addressing our needs.”



BARB GRAFF
DIRECTOR, SEATTLE OFFICE OF EMERGENCY MANAGEMENT

“It's an added layer of safety and security for the people who visit our city, and for the people who reside here as well. Rave's technology dramatically improves the ability of our call takers to not only determine what's going on with a caller, but also get some additional baseline information that they otherwise wouldn't have access to.”



D. JEREMY DEMAR
EMERGENCY COMMUNICATIONS DIRECTOR, SPRINGFIELD, MA

“Rave Guardian is a great tool to engage with students, and we utilize it successfully for campus safety. There are times when students may be more comfortable filing an anonymous report by hitting a button to contact the Office of Safety and Security, instead of face-to-face interaction with a uniformed officer.”



MICHAEL A. CARUOLO
DIRECTOR OF CAMPUS SAFETY & SECURITY, SALVE REGINA UNIVERSITY

“What I like about Rave Alert is how easy it is to use. It only takes three steps to send an alert. We can access it from anywhere by smartphone or computer with no need to be on the hospital network. And it's fast. We send SMS and email and have 98% delivery in under a minute.”



ANITA GUFFEY
EMERGENCY MANAGEMENT DIRECTOR, CARLE FOUNDATION HOSPITAL

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664
Total Customer References

[VIEW ALL REFERENCES](#)

ABOUT TYLER TECHNOLOGIES



Tyler Technologies (NYSE: TYL) is a leading provider of end-to-end information management solutions and services for local governments. Tyler partners with clients to empower the public sector - cities, counties, schools and other government entities - to become more efficient, more accessible and more responsive to the needs of their constituents. Tyler's client base includes more than 15,000 local government offices in all 50 states, Canada, the Caribbean, Australia, and other international locations. In 2017, Forbes ranked Tyler on its "Most Innovative Growth Companies" list, and Fortune included Tyler on its "100 Fastest-Growing Companies" list. More information about Tyler Technologies, headquartered in Plano

Featured Testimonials

“When the City of Troy accepted the proposal from Tyler Technologies to implement the Incode software, we never realized how much of a payoff we would receive. It has allowed us to run our city more efficiently and effectively, thus creating a team atmosphere and better morale with our employees. It has been a very positive experience and our return on investment has been exceptional.”



ALTON STARLING
CITY CLERK AND TREASURER, TROY, ALABAMA

“Our success is measured by operational efficiencies for both the courts and attorneys. Tyler's e-filing solution eliminates waste, reduces scanning and data entry, and improves online access and document submission for attorneys — resulting in a better overall use of our clerks' time. It's been a game changing experience for us.”



JENNIFER TOGLIATTI
CHIEF JUDGE, CLARK COUNTY, NEVADA

“With the use of this technology, the majority of our reappraisal workflow is stored electronically, thus allowing for easy retrieval of record data for both quality control and progress reporting. Our experience with Tyler's support is that their service is second to none, with each issue being given specialized attention.”



BERKLEY ROSE
ASSESSMENT PROJECT MANAGER, BUTLER COUNTY

“Tyler produced a high quality street-front photo product and provided it on schedule for the Desktop Review time window. And they authored building plan sketches, tailoring the work resources to complete them on time.”



DOUG CARMICHAEL
GIS ANALYST, BC ASSESSMENT

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64

Total Customer References

[VIEW ALL REFERENCES](#)

ABOUT CALIBER PUBLIC SAFETY



Caliber Public Safety is a business unit of the Harris Operating Group of Constellation Software Inc. Harris Systems USA, Inc. is a member of the Harris Operating Group and is one of the legal entities that markets and distributes software products and services under the Caliber Public Safety platform. Caliber Public Safety values the experience and expertise that their employees, who are industry, regulatory and domain experts, bring to them businesses.

Featured Testimonials

“I have really enjoyed working with InterAct on our new CAD system. This system has been a wonderful improvement to our E911 Center. The technicians, trainers and customer service personnel have greatly surpassed anyone I have used in the past. The CAD system is easy to use both on the Administration and Dispatch side. I wholeheartedly recommend InterAct CAD for any agency that needs a top-of-the-line system with great customer support.”



ALISHA EVANS
E911/GIS COORDINATOR, BLADEN COUNTY E911

“I worked with TAC.10 prior to its acquisition and now Caliber Public Safety for a combined total of 9 years, and it has been a great relationship! The products are exactly what I need, and Caliber is very accommodating to make sure the products do exactly what I need them to do. I always feel like I have a personal one-on-one relationship with their support staff; they always make me feel like I am a priority and friend. I will never switch to anything else!”



JENNIFER BAUER
CIVIL DEPUTY, HOWARD COUNTY SHERIFF

“Hollister Police Department is a huge fan of Caliber Public Safety's InterAct Mobile product – functionality and service are exceptional. We've been using the software for eight years. I recently recommended it to a neighboring department and they immediately ordered 12. Love working with the Caliber staff!”



CARLOS REYNOSO
HOLLISTER POLICE DEPARTMENT

“We have used InterAct/Caliber Public Safety since 2004. Our upgrade to CAD10 from CAD6, and our recent update installation of CAD 10.3.4.4, were a breeze! I appreciated Aaron keeping me in the loop via text message as to the progress of the update!”



KRISTY EASTERWOOD
OPERATIONS CHIEF, PICKENS COUNTY

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ABOUT CIVICA

CIVICA

Civica is a market leader in specialist systems and business process services that help organisations to transform the way they work. Through experienced people who understand service delivery, the Group applies software, managed services and outsourcing to help customers streamline their activities.



542

Total Customer References

[VIEW ALL REFERENCES](#)

Featured Testimonials

“The implementation process was painless. We procured a Civica resource for two days, which gave us extra confidence, and then it was done. They are a really good partner to work with and the people who come in are familiar faces. Consistency of personnel means you're not starting from scratch every time.”



PHIL WARD
BUSINESS MANAGER, NEWARK AND SHERWOOD DISTRICT COUNCIL

“We reduced staff costs, removed layers of work no longer necessary such as checking of poorly completed paper forms, improved the quality of the jobs in AccessNI, and, most importantly provided a better and quicker service to our customers.”



TOM CLARKE
GENERAL MANAGER, ACCESSNI

“Civica provides an innovative approach to debt collection with solutions that not only keep ahead of future technologies, but adapt to our needs. It is reassuring to have a system that is available virtually 100% of the time. The support provided by Civica is good, with experienced staff on hand to answer our queries and offer recommendations when needed. What's more, their customer care has allowed us to produce prompt results with a system tailored to our requirements.”



LUCY SARGENT
INTERNAL OPERATIONS DIRECTOR, NEWLYN

“The Civica solution's self-service portal is intuitive — everyone is able to pick it up and use it very easily. It has created efficiencies for employees, managers and the HR team.”



HELEN WATKINS
SENIOR HR BUSINESS PARTNER, HOUSING PLUS GROUP

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ABOUT HEXAGON SAFETY & INFRASTRUCTURE



Hexagon is a global leader in sensor, software, and autonomous solutions. They are putting data to work to boost efficiency, productivity, and quality across industrial, manufacturing, infrastructure, safety, and mobility applications. Their technologies are shaping urban and production ecosystems to become increasingly connected and autonomous ensuring a scalable, sustainable future.

138

Total Customer References

[VIEW ALL REFERENCES](#)

Featured Testimonials

“Mobile Responder will enhance officer safety through the automated update of officer location via GPS, promoting better outcomes in emergency incidents by providing real-time access to incident and unit information.”



ANDREA QUINN
COMMANDER OF NATIONAL OPERATIONS COORDINATION, AUSTRALIAN FEDERAL POLICE

“Hexagon's solution has changed the way we communicate between our units and communications centre staff. It's a more accurate and time-efficient process that reduces miscommunication and mistakes while saving costs.”



MARTY PARKER
CENTRAL COMMUNICATIONS CENTRE, NEW ZEALAND POLICE

“Hexagon's software offers two great advantages: the storage and administration of large amounts of data and its distribution to a large number of users with different roles, including mobile employees in the field.”



PETER OBERMAIER
HEAD OF GEOSPATIAL INFORMATION SYSTEMS, BAYERNWERK

“[Hexagon's] solution provides us with facts – with maps, object data, and personal and factual information. When we put all that together, we can make decisions that will have a large impact on how we protect the people of Bavaria.”



WALTER GRIESCH
HEAD OF THE COMMAND AND CONTROL CENTER MIDDLE FRANCONIA, BAVARIAN STATE POLICE

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ABOUT LEXIPOL



Lexipol is the leading content, policy and training platform for public safety and local government, enabling first responders and leaders to better protect their communities and reduce risk. With a library of 200,000 articles and reports, 16,000 policies and procedures, 3,700 training courses and a network of digital media communities, they directly serve more than 7,500 police departments, fire departments and municipalities.



149
Total Customer References

[VIEW ALL REFERENCES](#)

Featured Testimonials

“Lexipol gives you valuable documentation of policy acknowledgement and related training. On a chief level, that's very important.”



JEFFREY PILZ
CHIEF, HILLSIDE FIRE DEPARTMENT

“I really like the electronic signatures and being able to issue the policies electronically. It's really easy to use.”



CORRY BLOUNT
CHIEF, BARTONVILLE POLICE DEPARTMENT

“Lexipol serves three purposes: One, it protects citizens by giving us vetted guidelines to follow. Two, it protects firefighters because in court, they can show that they follow guidelines. And three, as long as we follow the policies, it protects the city's assets.”



BOB WATSON
CHIEF, BORGER FIRE DEPARTMENT

“The main goal was for everyone to be more accountable for what we do and how we behave in public. And with Lexipol, that accountability is definitely visible. We're getting to where we're more efficient, and we're providing a better service for our community because of the accountability. Lexipol helps us do that. It's been a lifesaver.”



KENNETH AREND
LIEUTENANT, WINSLOW POLICE DEPARTMENT

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ABOUT NICE PUBLIC SAFETY & JUSTICE



NICE Public Safety & Justice helps all types of public safety and criminal justice agencies, from emergency communications and law enforcement, to prosecutors and courts, digitally transform how they manage digital evidence and data from beginning to end, to get to the truth faster. NICE's Evidential platform features an ecosystem of integrated technologies that bring data together to give everyone a single view of the truth, enabling public safety and justice agencies to do what they do better – whether it's responding to incidents, investigating and building cases, or prosecuting crimes. With comprehensive digital transformation solutions that can be deployed across entire counties and states, NICE also helps everyone work better together, so justice flows more smoothly, from incident to court.

80

Total Customer References

[VIEW ALL REFERENCES](#)

Featured Testimonials

“Additionally, we anticipate that NICE Investigate will greatly enhance our ability to share intelligence and collaborate with local law enforcement agencies, and streamline discovery and evidence sharing with the solicitor's office so cases move through the court system faster.”



JOHN JACOBK
CHARLESTON COUNTY SHERIFF'S OFFICE

“We've had NICE solutions for years, because their products are solid and dependable. We constantly look for better ways to handle calls and NICE solutions help us with this focus, whether it's by facilitating live call monitoring or supporting our quality assurance and training programs.”



STEPHEN WEIS
911 COMMUNICATIONS MANAGER, HENRICO COUNTY POLICE

“All of our data resides in different systems, so finding it and piecing it together can consume enormous resources. NICE gives us everything we need, all in one solution, to proactively address these challenges.”



MARTIN BENNETT
EXECUTIVE DIRECTOR, COOK COUNTY SHERIFF'S OFFICE

“One of the biggest advantages of NICE Investigate for me, as a senior investigator, has been the improvement in efficiency. This is a huge benefit to our officers, who can apply the time saved to other specialist pieces of work.”



YVONNE RAINFORD
DETECTIVE CHIEF INSPECTOR, NOTTINGHAMSHIRE POLICE

TRUSTED BY







ABOUT INTIME

inTime®

InTime is a solution designed to help your public safety organization make better staffing and scheduling decisions. They provide the most flexible and user-friendly scheduling, timekeeping and workforce management solution on the market. With over 100,000 users trusting InTime, they are proving that staff scheduling doesn't have to be so difficult. Their mission is to automate your manual processes, improve employee communication, and to help mitigate liability. Drawing upon their 21 years of experience as a leader in the Public Safety Market, they have been able to continually innovate and use customer feedback to bring a solution that is tailored specifically to your agency.

54

Total Customer References

[VIEW ALL REFERENCES](#)

Featured Testimonials

“Through real-time notifications, InTime has enabled officers to receive ample notice for any court appearances. We have a full integration with the court so the court clerk can see the officer's schedules and avoid any conflicts. This is a big morale boost for our patrol officers.”



CALEB COATE
LIEUTENANT, BLOOMFIELD POLICE DEPARTMENT

“InTime provides the ability for us to push out those overtime requests, let our employees respond back to those, approve them, it goes on the schedule automatically, and they get notified that they received the overtime.”



SAM FLEMING
CAPTAIN, AZUSA POLICE DEPARTMENT

“Using InTime's reporting, we noticed we were spending a lot of OT on training. We switched to an online training environment and were able to cut significant costs; all because we identified it with InTime.”



CHIEF JOEY REYNOLDS
CHIEF, BLUFFTON POLICE DEPARTMENT

“InTime is a single source of schedule and employee data integrated service-wide to support decision-making and efficiencies in resourcing and processes.”



NATHAN DOUGLAS
SUPERVISOR OF SYSTEMS DEVELOPMENT, CALGARY POLICE SERVICE

TRUSTED BY





ABOUT ZETRON



Zetron is a critical communications technology company, providing integrated solutions with legendary reliability and support. Zetron's integrated communications systems combine IP-based dispatch, NG9-1-1 call-taking, voice logging, and IP fire station alerting systems, CAD, mapping, automatic vehicle location (AVL), and video surveillance and security solutions. Zetron has installed thousands of systems and over 25,000 console positions worldwide. Zetron is a wholly-owned subsidiary of JVC Kenwood Corporation.



102

Total Customer References

[VIEW ALL REFERENCES](#)

Featured Testimonials

“Zetron was able to provide a solution that didn't require us to buy a separate core for the backup. Using two remote stations, they were able to give us a backup center that mirrors the main operations center.”



RANDY ORMEROD
GREENE COUNTY DEPUTY DIRECTOR OF EMERGENCY SERVICES, GREENE COUNTY
EMERGENCY SERVICES

“There's no doubt that Zetron's emergency communications solutions have drastically improved our ability to service our community. It's really their customer service that sets them apart. When Zetron learned about our need for a second media server for the transition to the new ESINet, they stood by their promise to provide a complete next-gen compatible phone system within the original budget and proposal.”



LISA CALDWELL
COUNTY EMERGENCY MANAGER, COLUMBIA COUNTY

“The system is very intuitive and user friendly. This made training a breeze, requiring just an hour long session where they had the ability to ask questions.”



BRIAN MCEVOY
FIRE CHIEF - MANAGING DIRECTOR, BONNYVILLE REGIONAL FIRE AUTHORITY

“We really liked the system's small footprint in the backroom, which was top concern for us because our space is so limited. We also liked its robustness, its ability to provide the backbone for both our 9-1-1 and administrative system, and the fact that it would facilitate backup with other agencies using the same system. And GTSi would be servicing the system. They are our service provider for our Zetron dispatch system. They're close by and very responsive, we have a great working relationship with them.”



WILLIAM ROB HEDGER
EXECUTIVE DIRECTOR OF THE EMERGENCY TELEPHONE SAFETY BOARD (ETSB)/E9-1-1
CENTER, JERSEY COUNTY GOVERNMENT

TRUSTED BY

