featured customers

Application Performance Management Software Category

FALL 2025
Customer Success Report

Application Performance Management Software Category

Application Performance Management (APM) software is also known as application performance monitoring software. It detects and diagnoses complicated application performance issues to enable companies to maintain a high level of service. The solution helps organizations to track the performance metrics of their vital applications, get timely notifications if there are any performance problems, and produce reports for regular performance analysis.

Customer Success Report Ranking Methodology

The FeaturedCustomers Customer Success ranking is based on data from our customer reference platform, market presence, web presence, & social presence as well as additional data aggregated from online sources and media properties. Our ranking engine applies an algorithm to all data collected to calculate the final Customer Success Report rankings.

The overall Customer Success ranking is a weighted average based on 3 parts:

CONTENT SCORE

- ✓ Total # of vendor generated customer references (case studies, success stories, testimonials, and customer videos)
- ✓ Customer reference rating score
- ✓ Year-over-year change in amount of customer references on FeaturedCustomers platform
- ✓ Total # of profile views on FeaturedCustomers platform
- ✓ Total # of customer reference views on FeaturedCustomers platform

MARKET PRESENCE SCORE

- ✓ Social media followers including LinkedIn, Twitter, & Facebook
- ✓ Vendor momentum based on web traffic and search trends
- ✓ Organic SEO key term rankings
- ✓ Company presence including # of press mentions

COMPANY SCORE

- ✓ Total # of employees (based on social media and public resources)
- ✓ Year-over-year change in # of employees over past 12 months
- ✓ Glassdoor ranking
- ✓ Venture capital raised

Award Levels

MARKET LEADER

Vendor on FeaturedCustomers.com with substantial customer base & market share. Leaders have the highest ratio of customer success content, content quality score, and social media presence relative to company size.

TOP PERFORMER

Vendor on FeaturedCustomers.com with significant market presence and resources and enough customer reference content to validate their vision. Top Performer's products are highly rated by its customers but have not achieved the customer base and scale of a Market Leader.

RISING STAR

Vendor on FeaturedCustomers.com that does not have the market presence of Market Leaders or Top Performers, but understands where the market is going and has disruptive technology. Rising Stars have been around long enough to establish momentum and a minimum amount of customer reference content along with a growing social presence.

2025 Customer Success Awards

Check out this list of the highest rated Application Performance Management Software based on the FeaturedCustomers Customer Success Report.

2025 APPLICATION PERFORMANCE MANAGEMENT SOFTWARE — MARKET LEADER

- Cisco AppDynamics
- DATADOG
- dynatrace
- LogicMonitor
- NETSCOUT
- new relic

2025 APPLICATION PERFORMANCE MANAGEMENT SOFTWARE — TOP PERFORMER

- catchpoint
- eG Innovations
- EXTRAHOP
- INSTANA an IBM Company
- ITRS opsview
- meshIQ
- Nagios
- SMARTBEAR
- virtana

2025 APPLICATION PERFORMANCE MANAGEMENT SOFTWARE — RISING STAR

- RAYGUN
- Stackify a BMC company

*Companies listed in alphabetical order

2025

APPLICATION PERFORMANCE MANAGEMENT SOFTWARE

MARKET LEADER

featured customers

2025
APPLICATION PERFORMANCE MANAGEMENT SOFTWARE

MARKET LEADER

ABOUT APPDYNAMICS

CISCO
AppDynamics

AppDynamics is an Application Intelligence company. With AppDynamics, enterprises have real-time insights into application performance, user performance and business performance so they can move faster in an increasingly sophisticated, software-driven world. AppDynamics' integrated suite of applications is built on its innovative, enterprise-grade App iQ Platform that enables its customers to make faster decisions that enhance customer engagement and improve operational and business performance.

399 TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

In this new world, you have to stay ahead of the game; you can't remain in reactionary mode. AppDynamics has allowed us to gain a proactive point of view — we now have the ability to look at our applications, databases and underlying infrastructure; correlate event data; and get ahead of issues before they happen.

ADAM RASNER
SENIOR DIRECTOR OF IT OPERATIONS AND INFRASTRUCTURE, AUTONATION

The expanded and powerful monitoring with AppDynamics helps us gain deeper insights into the overall application environment. This allows us to carry out better error analyses and, thus, offer increased digital service quality for our employees of the City of Munich and, in particular, for our citizens.

BERNHARD LEICHT
LEADER FOR MIDDLEWARE AND MONITORING, CITY OF MUNICH

AppDynamics gives us a real-time look into what's happening in every database, application, and cloud instance so we can understand how our data is flowing and proactively identify potential service issues that may impact our ability to serve our customers.

TIM MASEY
VICE PRESIDENT, IT INFRASTRUCTURE & SECURITY, CARHARTT

AppDynamics gives us the actionable intelligence to create more stable systems with predictable performance and availability.

PETER HVEDSTRUP JENSEN
HEAD OF IT OPERATIONS, VELLIV

TRUSTED BY

ACCRUENT   UNITED AIRLINES   Blackboard   AutoNation   Alaska AIRLINES

ABOUT DATADOG

Datadog is a monitoring service that brings together data from servers, databases, applications, tools, and services to present a unified view of the applications that run at scale in the cloud. These capabilities are provided on a SaaS-based data analytics platform that enables Dev and Ops teams to work collaboratively in the infrastructure to avoid downtime, resolve performance problems and ensure that development and deployment cycles finish on time.

287 TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

❝This significant acceleration in our release cadence empowered us to deliver new features and improvements to our application at an unprecedented pace and scale, enabling us to stay ahead of the curve and maintain our position as the number one connected worker solution.❞

RONALD DAVIS
SENIOR VICE PRESIDENT, PRODUCT ENGINEERING, REDZONE BY QAD

❝With Datadog's high-fidelity cost data, the savings opportunities we estimated were extremely accurate, which gave us confidence after the first couple of exercises that we could share this across other teams and ultimately provide an even better customer experience.❞

YANNIS SPILIOPOULOS
TECH LEAD, PRODUCTION INFRASTRUCTURE, ASANA

❝With Datadog NPM, we can quickly determine if our network is at fault for slow traffic or low connectivity before our applications are affected, so that insuring travel is a seamless experience for our customers.❞

ALEX KANEVSKY
LEAD ARCHITECT, GENERALI GLOBAL ASSISTANCE

❝The Datadog Mule® integration allows us to implement end-to-end monitoring since all our applications are now monitored in Datadog.❞

AMINE AJIL
HEAD OF INTEGRATIONS, ALPIQ AG

TRUSTED BY

2025 APPLICATION PERFORMANCE MANAGEMENT SOFTWARE

MARKET LEADER

ABOUT DYNATRACE

dynatrace

Dynatrace is the innovator behind the industry's premier Digital Performance Platform, making real-time information about digital performance visible and actionable for everyone across business and IT. Dynatrace helps customers of all sizes see their applications and digital channels through the lens of their end users. More than 7,500 organizations use these insights to master complexity, gain operational agility and grow revenue by delivering amazing customer experiences.

288 TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

With Dynatrace Application Security, our DevSecOps teams finally gain the 100% production run-time visibility they need to defend against vulnerabilities in our Kubernetes environment. Its real-time, topology-driven, and precise risk assessment allows us to focus our energy where it matters for the business, eliminating wasted time spent working through thousands of false positives.

JÜRGEN PLASSER
APPLICATION SECURITY MANAGEMENT, RAIFFEISEN SOFTWARE

One of the strengths of Dynatrace is it's easy to use, so you can start immediately. It helped us instrument our applications and easily understand who was using them and why, and how they were interacting with them. That combination is incredibly powerful – there's nothing else in the industry that compares.

MIKE CABRERA
DIRECTOR OF SITE RELIABILITY ENGINEERING, VIVINT

With Dynatrace, we gain comprehensive, end-to-end visibility into all applications and infrastructure components, which simplifies the process of identifying critical elements and monitoring database performance from an application standpoint.

MAURIZIO FIGLIOMENI
HEAD OF INAIL'S OFFICE OF SERVICE CERTIFICATION AND MONITORING, INAIL

The implementation of Dynatrace has allowed us to move from monitoring to observability, which translates into complete visibility of our applications, especially those related to financial products and digital channels.

VITTORIO BERTOLINI ONOFRI
ARCHITECTURE AND CYBERSECURITY MANAGER, CENCOSUD SCOTIABANK

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BEACHBODY   BMO   AIR CANADA   AIRFRANCE   ZURICH

2025 APPLICATION PERFORMANCE MANAGEMENT SOFTWARE

MARKET LEADER

ABOUT LOGICMONITOR

LogicMonitor

LogicMonitor is an automated, SaaS-based IT performance monitoring platform that provides the end-to-end visibility and actionable data needed to manage complex and agile IT environments. LogicMonitor provides hosted monitoring for the entire technology stack — storage, servers, networks, applications, virtualization, and cloud — in a single, unified solution. LogicMonitor includes built-in monitoring, alerting, and graphing for all devices found in the data center. LogicMonitor is changing the way IT infrastructure is monitored with its cloud-based, highly automated, and easy to deploy...

245 TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

❝We started looking at LogicMonitor and started comparing it to all the other tools out there. We found that LogicMonitor in every case outperformed as far as the performance goes, as far as the usability, as far as the complexity that we could throw into it.❞

GREG BROWN
IT MANAGER: CLIENT SERVICES, NETGAIN

❝We wanted something easy to use, onboard, and understand, while also being visually appealing. This is important so that it gives the best experience to clients as well as our own staff, regardless of their technical knowledge.❞

SAM REED
ENTERPRISE ARCHITECTURE AND R&D DIRECTOR, NODE4 LTD

❝Before LogicMonitor, we were maintaining multiple monitoring applications - very time consuming and inefficient. LogicMonitor consolidated these -- freeing up time, saving us money, and allowing us to focus on our business.❞

DAN WYMAN
SENIOR SYSTEM DEVELOPER, SLING

❝LogicMonitor was the first time we had an opportunity to bring in all of our applications under one roof. We displaced all the other tools that we had.❞

TONY BRISENO
DOT COMPLIANCE MANAGER, ACCRUENT

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HID   Schroders   Life Is On | Schneider Electric   CENGAGE Learning   Rentalcars.com

ABOUT NETSCOUT

NETSCOUT.

2025 APPLICATION PERFORMANCE MANAGEMENT SOFTWARE

MARKET LEADER

NETSCOUT supports many of the leading enterprise organizations and top government agencies in the nation. NETSCOUT products help them navigate today's most vexing technology challenges such as cloud computing services, a globally outsourced workforce, distributed infrastructure, and increased mobility and collaboration. NETSCOUT also helps service providers meet the service demands and expectations of bandwidth-hungry subscribers, while supporting next-generation mobile devices and enabling new revenue-enhancing subscriber services.

717 TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

NETSCOUT has enabled PropertyRoom. com to ensure peak performance of our services before, during, and after application migration to AWS. The ability of this solution to uncover the issues with our server so quickly during migration to AWS and improve MTTR by as much as 80% is a true testament to how powerful it is in today's increasingly complex hybrid cloud deployments. NETSCOUT is a game-changer for enterprises migrating to cloud.

KEVIN FELICHKO
CHIEF TECHNOLOGY OFFICER, PROPERTYROOM.COM

Pravail NSI offered American Water the essential components to round out our enterprise-wide security solution, and protect American Water's internal networks from insider misuse, spyware, phishing, zero-day attacks and propagating worms. Because Pravail NSI can be deployed in a non-invasive manner, deployment did not require any network redesign and did not disrupt network traffic.

BRUCE LARSON
SECURITY DIRECTOR, AMERICAN WATER

The NetScout team helped us define applications, configure devices, and develop methods for conducting analyses and creating reports. Now we have an on-site engineer to answer questions and provide internal training. The NetScout team has been an invaluable resource.

KYLE ROBERTSON
SENIOR NETWORK ENGINEER, DELL

The NETSCOUT nGeniusONE Service Assurance platform allows us to troubleshoot performance deficiencies in our network quickly and efficiently.

AYHAN YILMAZ
IT MANAGER, TURKCELL

TRUSTED BY

TURKCELL **BULLETPROOF** MISSION CRITICAL HOSTING **Cerner** **AON** AMERICAN WATER

2025
APPLICATION PERFORMANCE MANAGEMENT SOFTWARE

MARKET LEADER

ABOUT NEW RELIC

new relic®

New Relic is a software analytics company that makes sense of billions of metrics about millions of applications in real time. New Relic's comprehensive SaaS-based solution provides one powerful interface for web and native mobile applications and consolidates the performance monitoring data for any chosen technology in your environment. New Relic's 90,000 customers use their cloud solution every day to optimize more than 200 billion metrics for 3 million applications.

795 TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

> **"** We chose New Relic based on the features available, its ease of installation and its quick results. Overall cost was important to us so the fact that New Relic was a SaaS offering was helpful. We really liked its simple intuitive interface and shallow learning curve, and, best of all, we got almost instant value. **"**
>
> KEVIN BARTHOLOMEW
> WEB PRODUCTION SUPPORT MANAGER, NIKE

> **"** New Relic helps us identify some of the places where we're suffering the most from our technical debt, whether that's longrunning queries, servers that are getting hit too often, or a particular part of an application that isn't handling increases in user volume. **"**
>
> KEVIN O'BRIEN
> CHIEF TECHNOLOGY OFFICER, KIVA

> **"** By standardising our APM offering and making a strategic choice for New Relic, we have drastically improved our application monitoring capabilities and are able to meet our customers' increasingly sophisticated requirements. **"**
>
> STEVE SELL
> CLOUD DELIVERY MANAGER, KCOM

> **"** New Relic helps us troubleshoot issues so quickly, it's like an additional member of the ops team. It frees up a lot of time for us to focus on bigger and better things. **"**
>
> CHRIS SESSIONS
> DIRECTOR OF OPERATIONS, TRULIA

TRUSTED BY

CONDÉ NAST   VERACODE   GROUPON   envato   sonatype

2025

**APPLICATION
PERFORMANCE
MANAGEMENT
SOFTWARE**

TOP PERFORMER

featured
customers

TOP PERFORMER

2025 APPLICATION PERFORMANCE MANAGEMENT SOFTWARE

ABOUT CATCHPOINT

catchpoint

Catchpoint is the Internet Resilience Company. The top online retailers, Global2000, CDNs, cloud service providers, and xSPs in the world rely on Catchpoint to increase their resilience by catching any issues in the Internet Stack before they impact their business. Catchpoint's Internet Performance Monitoring (IPM) suite offers synthetics, RUM, performance optimization, high-fidelity data and flexible visualizations with advanced analytics. It leverages thousands of global vantage points (including inside wireless networks, BGP, backbone, last mile, endpoint, enterprise, ISPs, and more) to provide unparalleled observability into anything that impacts your customers,...

186   TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

Our customers choose Teridion to accelerate user access to their SaaS applications by 10x or better globally. We're able to provision a Teridion customer fast lane very quickly, and Catchpoint allows us to immediately show the performance gains that Teridion provides, side-by-side vs. regular Internet. This gives us a way to demonstrate rapid time-to-value for our customers. The rich analytics features allow us to break down performance gains by percentile, raw response times, and geography. It has been an invaluable tool for our sales process, as well as a key way we measure our customer success over time.

URI LIVNAT
VP OF OPERATIONS, TERIDION

Customer and employee experience and the performance of our applications is critical to our success. Delivering the best experience possible requires that we have a complete view of the user experience. A missing piece of the monitoring puzzle from vendors has been user sentiment data. Having this analysis baked into Catchpoint's platform will help us optimize the user experience, quickly solve performance issues and improve business performance.

SAMY SENTHIVEL
SENIOR DIGITAL MANAGER, AUTODESK

Smartboard allows us to go to the root cause right away because we have all the data – from ISP, to our application, to the waterfall – everything in one place. We can just go to Smartboard and easily figure it out what's going on. Smartboard is the feature that helped us to reduce our MTTR a lot.

ALPESH SHAH
DIRECTOR APPLICATION DEVELOPMENT, XANDR

Smartboard allows us to go to the root cause right away because we have all the data – from ISP, to our application, to the waterfall – everything in one place. We can just go to Smartboard and easily figure it out what's going on. Smartboard is the feature that helped us to reduce our MTTR a lot.

ALPESH SHAH
DIRECTOR OF APPLICATION DEVELOPMENT, APPNEXUS

TRUSTED BY

ACQUIA   **AUTODESK**   **Canva**   **box**   **AppNexus**

2025
APPLICATION PERFORMANCE MANAGEMENT SOFTWARE
TOP PERFORMER

ABOUT EG INNOVATIONS

eG Innovations

eG Innovations is dedicated to helping businesses across the globe transform IT service delivery into a competitive advantage and a center for productivity, growth and profit. Many of the world's largest businesses use eG Enterprise to enhance IT service performance, increase operational efficiency, ensure IT effectiveness and deliver on the ROI promise of transformational IT investments across physical, virtual and cloud environments.

119 TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

We have been able to use eG Enterprise to quantify performance improvements in areas that we were struggling with before. And with a few changes we were able to quickly see that we had a 50% improvement in user login times. It makes me look like a hero when performance improves and it can be shown on a graph. Regarding eG support, I'm just amazed at the response time, availability and help I've received from the eG Innovations team. The training was wonderful.

WENDY HOWARD
TECHNICAL SPECIALIST II, ST. CHARLES HEALTH SYSTEM

eG Innovations has helped us get better control of our IT environment, leading to a greater and steadier performance of our valuable IT assets. The solution helps us proactively monitor our environment and be able to quickly determine problem areas, allowing us to prevent end-user complaints for our customers.

FRED APON
MANAGER INFRASTRUCTURE, CENTRIC FINANCIAL SOLUTIONS AND SERVICES

We are truly impressed with eG Innovations' cloud performance management solution. eG beats out most of the competition in terms of coverage for diverse virtual server environments as well as for its distinctive 'top down' and 'bottom up' real-time analytics.

JULIE CRAIG
RESEARCH DIRECTOR, ENTERPRISE MANAGEMENT ASSOCIATES

eG Enterprise gives us performance insight into our business-critical applications. It provides real-time and detailed visibility of every key component. With its prediction and analysis reports, we can be proactive instead of reactive.

THOMAS DE HOOG
TRAVEL INFORMATION, GVB

TRUSTED BY

eEMA   **SeAH** Networks   **AIRD & BERLIS LLP** Barristers and Solicitors   **Allscripts**   **DACHSER** Intelligent Logistics

2025 APPLICATION PERFORMANCE MANAGEMENT SOFTWARE TOP PERFORMER

ABOUT EXTRAHOP

EXTRAHOP®

ExtraHop provides enterprise cyber analytics that deliver security and performance from the inside out. Our breakthrough approach analyzes all network interactions and applies advanced machine learning for complete visibility, real-time detection, and guided investigation. With this approach, we help the world's leading enterprises including Hasbro, Credit Suisse, Caesars Entertainment, and British Airways to rise above the noise of alerts, organizational silos, and runaway technology. Whether you're investigating threats, ensuring delivery of critical applications, or securing your investment in cloud, ExtraHop helps you protect and accelerate your...

184 TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

"ExtraHop, as delivered through the Appcentrix application performance managed service, provides an unprecedented level of visibility across our technology stack. It has helped us improve performance from the network to the application tier, and allowed us to centralize visibility within the technology domains in order to better meet the needs of the business."

NICK TRURAN
HEAD OF IT OPERATIONS, LIBERTY

"The ability for my applications, network, and security people to all go into the same tool to see the different facets of any issue makes our job much easier."

RICHARD STEPANEK
CHIEF INFORMATION OFFICER, CENTRAL OREGON RADIOLOGY ASSOCIATES

"The ExtraHop system does more than just application monitoring, it gives us visibility into core network services that are crucial when optimizing performance."

STEFAN PORN
IT OPERATIONS MANAGER, AXSTORES

"ExtraHop is more than just a monitoring tool for one group. It provides value to every IT team."

JOSEPH STEELE
VP OF IT INFRASTRUCTURE, MEDSOLUTIONS

TRUSTED BY

![aws] ![THE HOME DEPOT] ![LA TROBE UNIVERSITY] ![MAPCO] ![LITEHOUSE]

2025
APPLICATION PERFORMANCE MANAGEMENT SOFTWARE
TOP PERFORMER

ABOUT IBM INSTANA

INSTANA
an IBM Company

Instana ensures that your application delivery organization has the data, visibility and information they need to manage the performance of critical business applications across the DevOps lifecycle. Built to handle the dynamic nature of containerized, microservice architectures, Instana automates infrastructure and application monitoring helping you to ensure the performance and quality of custom applications and accelerate your CI/CD cycle.

170 TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

Instana has given us the visibility we need to fine-tune our application and maximize resource usage of our cloud infrastructure. It has given us the confidence to push out a better product at a higher frequency and has helped us deliver on the promise of DevOps.

KAUSHAL PANJWANI
DIRECTOR OF ENGINEERING, ALLBOUND

New Relic was far too complex for what we needed. Our staff needed full training regiments on how to actually deal with these applications and learn to understand what was there and what to do.

CHRIS MILLER
SENIOR PRODUCTION ENGINEER, SAATVA

Instana's automatic application monitoring seamlessly keeps up with our release frequency allowing us to innovate and deliver with confidence in days instead of weeks.

DAVID MERRYWEATHER
VICE PRESIDENT OF INFRASTRUCTURE AND SITE RELIABILITY, MACMILLAN LEARNING

If our applications show a lag in performance and take a long time to respond, customers will go to another travel site to purchase their vacation package.

ARIEL SELLÉS
DIRECTOR OF OPERATIONS, ÁVORIS

TRUSTED BY

CalPolyPomona   Dealerware   Allbound®   Enento   Türk Telekom

ABOUT ITRS OPSVIEW

ITRS opsview

ITRS Opsview unifies observability into dynamic IT operations on-premises, in the cloud or hybrid. As an integral part of the ITRS Observability & Monitoring platform, ITRS Opsview is known for its easy integration and outstanding customer support and is trusted by hundreds of businesses, government organizations and service providers globally.

61 TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

Opsview was easy to get up and running, it didn't take long to fully install. To get a wide device base into the system took a bit longer, but this was due to the coordination of people in various locations, once this happened it was a breeze.

BRIAN WILSON
SYSTEM'S ENGINEER, CISCO

Opsview leverages the open source Nagios platform and that allowed us to utilize our existing investment in Nagios monitoring plugins and configuration management and easily migrate to the Opsview platform.

MARK SILAS
MASSACHUSETTS INSTITUTE OF TECHNOLOGY

Opsview's support has always been very prompt and responsive. Overall the service has been great.

JON SARDINE
GLOBAL HEAD OF IT OPERATIONS & HEAD OF IT AMERICAS, ALLIANZ GLOBAL CORPORATE AND SPECIALITY

Opsview as a monitoring platform is very important to us and has really enhanced confidence in proactive monitoring across my teams.

JEREMY GUMBLEY
CHIEF TECHNOLOGY OFFICER, CREDITCALL

TRUSTED BY

Allianz ⑪ | **MIT Massachusetts Institute of Technology** | **dimension data** | **CAMBRIDGE UNIVERSITY PRESS** | **ChenMed** —A Family of Companies—

ABOUT MESHIQ

meshIQ

meshIQ is the industry's first observability platform in a single pane of glass to manage and monitor complex M/E/S/H landscapes. Built for application & integration DevOps professionals who rely on Messaging, Event Processing and Streaming across Hybrid Cloud infrastructure(s), it offers complete management, control and tracking across the MESH. Trusted by some of the largest companies in the world, the platform significantly reduces the risks to application stability and performance, speeds up time to resolution (MTTR), delivers on SLAs, and improves customer experience. From modern Kafka-based streaming to legacy messaging technologies like IBM...

34 TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

AutoPilot's JMX abilities exceeded our requirements significantly, and have far greater functionality than, and is vastly superior to anything else we looked at. The team was able to monitor and manage one of our Java application in less than 30 minutes, with minimal effort. No other product was able to do so much in so little time, requiring no training of existing staff. In addition, the same JMX solution can be leveraged to monitor and manage the Weblogic "application server platform and related objects.

LARGE STATE AGENCY

Christopher W.J. Holland is the technical integration manager at Debenhams Retail PLC where he has worked in various positions, most recently in data warehousing and technical architectural capacities. He has designed and implemented Debenhams' MQ Series infrastructure and is involved in numerous technical initiatives across supply chain, buying and merchandising. B2B, and B2C areas.

CHRISTOPHER W.J. HOLLAND
TECHNICAL INTEGRATION MANAGER, DEBENHAMS

Our CAD vendor was really impressed with the ease with which the connection to the host was made. They are recommending that their other clients use Nastel's solution.

STEVE KERSTING
SENIOR MANAGER OF APPLICATION DEVELOPMENT, WESTAR ENERGY

Nastel has been pretty helpful, and AutoPliot has really enabled us to achieve our goals. We just need to fine-tune things now.

JAEDA
ROYAL AUTOMOBILE CLUB

TRUSTED BY

Investec   fiserv.   DEBENHAMS   BJC HealthCare   Westar Energy

featured
customers

ABOUT NAGIOS

Nagios®

Nagios Enterprises delivers official products, services, and solutions for and around Nagios - the industry standard in enterprise-grade IT infrastructure monitoring. With millions of users worldwide, Nagios is the undisputed champion in the IT monitoring space.

57 TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

I came to ValueClick over 8 years ago to build the network operations organization which includes monitoring and notification for the company. I was tired of using "enterprise" monitoring solutions which just were not "open" and scalable for a companies needs. The company started using Netsaint, and quickly moved to Nagios when the upgrade was available. Nagios has made me a hero within our company as its given us the...

MICHAEL LYDON
VICE PRESIDENT, NETWORK OPERATIONS, VALUECLICK

Nagios XI is the perfect fit for our organization, it's easy to setup and configure. By utilizing Nagios, we successfully consolidated all of our internal servers and client servers into one centralized monitoring platform. It significantly improved our work efficiency and incident handling turnaround time.

JEFFREY SONG
AVOCETTE TECHNOLOGIES

The biggest advantage of Nagios for us is its customizations. Nagios has simplified a very large job, allowed us to make the necessary customizations needed and provided us with a community that is a valuable resource when a new requirement comes up.

DEREK BREWER
IBM

I love the stats and graphs Nagios XI gives me. I can give that to my leadership team to prove how the network is performing and what's proactively being done. Considering the time that Nagios XI saves me personally, the cost is a no-brainer.

DIRECTOR
LEADING LOGISTICS SERVICES PROVIDER

TRUSTED BY

impulse   COMTECO   Akamit SYSTEMS   Astiostech   Bitnetix

2025 APPLICATION PERFORMANCE MANAGEMENT SOFTWARE
TOP PERFORMER

ABOUT SMARTBEAR

SMARTBEAR™

SmartBear provides a portfolio of trusted tools that give software development teams around the world visibility into end-to-end quality through test management and automation, API development lifecycle, and application stability, ensuring each software release is better than the last. Their award-winning tools include SwaggerHub, TestComplete, BugSnag, ReadyAPI, Zephyr, PactFlow, and Stoplight, among others. SmartBear is trusted by over 16 million developers, testers, and software engineers at 32,000+ organizations - including innovators like Adobe, JetBlue, FedEx, and Microsoft. With an active peer-to-peer community, they meet customers where they are...

319 TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

> *AlertSite enables us to recognize performance issues quickly and resolve them before our customers notice anything. The cost and support are superior to Keynote, our previous performance measurement supplier, and switching providers is paying off in improved customer satisfaction.*

JAMES HORVATH
CTO, REVELEX

> *Just this past year our largest customer, one of the top five retailers in the world, sent a glowing letter praising the performance and reliability of TargetEXPERT during their busiest time of the year. This certainly wouldn't have been as easy to do without AQtime.*

ANDY KLAPPER
VALASSIS

> *Beyond the ease-of-use, the robust features of SoapUI Pro make it easy to automate complex testing scenarios. We can emulate the experiences of many different end users to make sure our software works properly for all customers and partners.*

CHOCKS RAMIAH
SENIOR SOFTWARE ARCHITECT, CISCO

> *With AlertSite for API Monitoring tracking application performance 24x7, we have the ability to resolve issues well before they impact our business partners and customers.*

JEFF PALMIERO
APPLICATION PERFORMANCE MANAGEMENT ARCHITECT, RAYMOND JAMES

TRUSTED BY

NVIDIA. Bank of America adidas Adobe American Red Cross

2025
APPLICATION PERFORMANCE MANAGEMENT SOFTWARE
TOP PERFORMER

ABOUT VIRTANA

‖virtana

Virtana provides an AI-powered multi-cloud management platform to simplify hybrid cloud complexity, de-risk cloud migrations and reduce cost by 25% or more to accelerate digital transformation. Virtana was founded in 2008 with a mission of delivering the highest quality infrastructure performance monitoring and high-definition precision data analytics to their customers.

121 TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

❝Visibility into how our applications interacted with each other was critical in making the right data center decisions. It's really important to understand what those interdependencies are before applications are migrated. Even if we stayed on-prem, Virtana Migrate gave us the knowledge to see how we can optimize our current environment—and that alone pays for itself time and time again.❞

BILL HITE
CHIEF TECHNICAL OFFICER, GRANGE INSURANCE

❝You can create workload profiles and it's very easy to turn the knobs to dial in your specific application. We tested several all flash arrays and hybrids, and you would be surprised what they're able to do, from a controller standpoint. So it's not necessarily the flash disk that is the difference or the bottleneck.❞

TODD GLEASON
VICE PRESIDENT TECHNOLOGY, FIREHOST

❝VirtualWisdom allows you to dig in and understand why applications are behaving as they are, and where potential problems lie. we can make strategic investments based on sound performance information.❞

SIMON CLOSE
HEAD OF STORAGE, MORRISONS

❝The Virtana Platform was selected as our monitoring platform in large part because it provided a realtime solution other products could not come close to.❞

SENIOR VICE PRESIDENT, GLOBAL INFRASTRUCTURE
FINANCIAL TECHNOLOGIES COMPANY

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2025

APPLICATION PERFORMANCE MANAGEMENT SOFTWARE

RISING STAR

featured customers

2025 APPLICATION PERFORMANCE MANAGEMENT SOFTWARE

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ABOUT RAYGUN

RAYGUN

Raygun is a cloud-based platform that provides Crash Reporting, Application Performance Monitoring, and Real User Monitoring for your web and mobile applications. With Raygun's powerful suite of tools, teams can achieve complete visibility on issues their users' encounter, with code-level detail into root causes. Raygun's suite of products covers three main areas, all fully integrated with each other to unlock deeply powerful insights, unlike anything your team has experienced before.

149   TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

Absolutely. I'd tell them it is peace of mind to know what's happening in production as far as exception tracking, application performance, and user experience. Raygun is also very good because it always encourages our development team to make the system better in every new release, which translates into a better experience for our customers.

ERIC FERNANDEZ
CHIEF EXECUTIVE OFFICER & CO-FOUNDER, LINBIS LOGISTICS SOFTWARE

It feels easy to review results and get feedback from the applications you own. Sure way to get the attention of developers in a real-time process of agile.

MIKE HELMER
NATURE'S SUNSHINE PRODUCTS

Our customers trust us to deliver high-quality, reliable websites and applications. Raygun helps us know that we're doing that well.

SAM MINNÉE
CHIEF EXECUTIVE OFFICER & CO-FOUNDER, SILVERSTRIPE

Great way to collate recurring errors and get an overview over what needs fixing in your application.

ALEXANDER SCHRØDER
GETA

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Carnival   flux   Bellefield   Fern SOFTWARE   timely

ABOUT STACKIFY

Stackify
a BMC company

2025
APPLICATION PERFORMANCE MANAGEMENT SOFTWARE
RISING STAR

Retrace by Netreo is the full lifecycle APM solution that combines robust APM capabilities with the tools and capabilities IT teams need most to eliminate application bugs and performance issues before impacting users. A comprehensive yet easy-to-use SaaS solution, Retrace delivers end-to-end application visibility and enhanced troubleshooting at the code level across hybrid, cloud and on-premises environments with Detailed Application Tracing, Centralized Logging, Application Error Tracking, Critical Metrics Monitoring, Fully Integrated Alerts, Real User Monitoring and Deployment Tracking. By providing in-depth metrics with drill down features from nearly...

30 TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

We use Retrace primarily for monitoring to ensure that the applications are running as expected, but we also have used it extensively to aid in the diagnostics of particular issues which would have been impossible without Retrace.

MATT ROSS
DEVELOPER/CONSULTANT, NEWITTS & CO

Retrace made identifying bottlenecks simple after a stress test, and we were able to quickly fix them, We roughly doubled our traffic and order placement throughput.

ERNESTO PYE
ROC COMMERCE'S ENGINEERING LEAD, AMERICANEAGLE.COM

Immediately knew we needed it. We had been searching for a good APM solution for a better price than the goldmines others were charging for too few features.

JASON KRETZER
LEAD APPLICATION DEVELOPER, CODIGO

Stackify helps me be better at every aspect of my job. It's the best new tool I've used in years.

MICHAEL PATERSON
PRINCIPAL SOFTWARE ENGINEER, CARBONITE

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