

Auto Body & Repair Software Category

FALL 2025
Customer Success Report





Auto Body & Repair Software Category

Auto body & repair software offers tools that can be used by automotive technicians to manage office tasks and car repair processes. Car service businesses like collision repair, inspection, and body shop firms can utilize this solution to manage vehicle databases and monitor information such as job estimates, maintenance schedules, repair history, various diagnostics, ordering parts, and repair mapping.

Auto repair software offers functions to manage automotive maintenance and repair processes including repair instructions, job scheduling, parts inventory, and customer databases. The system can automate tasks, track vehicle and customer histories, and link you to maintenance databases and leading parts dealers. It also provides specific features for auto repair shops, including point of sale (POS), invoicing, vehicle history and tracking, VIN decoding, service writing and estimating, and inventory and auto parts sales management. Apart from auto repair shops, this software can also be leveraged by boat shops, small engine repair shops, motorcycle shops etc.

Customer Success Report

Ranking Methodology

The FeaturedCustomers Customer Success ranking is based on data from our customer reference platform, market presence, web presence, & social presence as well as additional data aggregated from online sources and media properties. Our ranking engine applies an algorithm to all data collected to calculate the final Customer Success Report rankings.

The overall Customer Success ranking is a weighted average based on 3 parts:



CONTENT SCORE

- ✓ Total # of vendor generated customer references (case studies, success stories, testimonials, and customer videos)
- ✓ Customer reference rating score
- ✓ Year-over-year change in amount of customer references on FeaturedCustomers platform
- ✓ Total # of profile views on FeaturedCustomers platform
- ✓ Total # of customer reference views on FeaturedCustomers platform



MARKET PRESENCE SCORE

- ✓ Social media followers including LinkedIn, Twitter, & Facebook
- ✓ Vendor momentum based on web traffic and search trends
- ✓ Organic SEO key term rankings
- ✓ Company presence including # of press mentions



COMPANY SCORE

- ✓ Total # of employees (based on social media and public resources)
- ✓ Year-over-year change in # of employees over past 12 months
- ✓ Glassdoor ranking
- ✓ Venture capital raised

Award Levels



MARKET LEADER

Vendor on FeaturedCustomers.com with substantial customer base & market share. Leaders have the highest ratio of customer success content, content quality score, and social media presence relative to company size.



TOP PERFORMER

Vendor on FeaturedCustomers.com with significant market presence and resources and enough customer reference content to validate their vision. Top Performer's products are highly rated by its customers but have not achieved the customer base and scale of a Market Leader.



RISING STAR

Vendor on FeaturedCustomers.com that does not have the market presence of Market Leaders or Top Performers, but understands where the market is going and has disruptive technology. Rising Stars have been around long enough to establish momentum and a minimum amount of customer reference content along with a growing social presence.

2025 Customer Success Awards

Check out this list of the highest rated Auto Body & Repair Software based on the FeaturedCustomers Customer Success Report.



* Companies listed in alphabetical order



2025
**AUTO BODY &
REPAIR
SOFTWARE**

MARKET LEADER



ABOUT AUTOSERVE1



AutoServe1 provides a customer-centric workflow to allow dealerships & aftermarket service repair shops to communicate with their customers using actual photos of problem parts, educational animations, and real-time communication with remote customers. This helps auto service centers increase sales per vehicle-visit by more clearly explaining the benefits of repairs required on a customer's vehicle and mitigating the lack of trust. It also facilitates faster decisions, improves work flows, and decreases costs from traditional paper-based inspections.

38

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

"I don't understand how you can be in this business and not use AutoServe1. If you had something your customers could show to 10 other people and convince them how great your shop is, wouldn't you want to do that with every car?"

JIM REESER
DIRECTOR OF RETAIL OPERATIONS, K&W TIRE

"Honestly, AutoServe1 basically sells the job for us. The visual documentation builds trust and makes it so much easier for customers to approve the work."

ROB WILLIAMS
SHOP OWNER, 40 WEST AUTO CARE & TOWING LLC

"AutoServe1 helps our shop prove integrity and improve communication with the customers. Data is data. All communication is direct and objective."

EMILY CHUNG
OWNER, AUTONICHE

"These new digital inspections impress my customers – even my existing ones."

CRAIG EVANS
OWNER, MASTER MECHANIC-NEWMARKET

TRUSTED BY





ABOUT FULLBAY



Based in Phoenix, Arizona, Fullbay revolutionizes the operations of heavy-duty repair shops and internal fleet maintenance departments to create more efficient, focused, and faster organizations. The company provides a turn-key platform that connects every function of the business in real-time from any location to improve workflow and create transparency in operations. Founded in 2014, Fullbay focuses on delivering operational excellence, preventive maintenance solutions, and inventory management optimization to its wide variety of customers. The company also operates Fullbay Cares, which is dedicated to giving back to the essential workers of...

38

TOTAL CUSTOMER REFERENCES

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FEATURED TESTIMONIALS

“My favorite part is the dashboards charts with the profit by dollars and profit by percentage and sales. When you put in the proper information, you can use that as your go/no-go gauge as to whether I spend on this, do I improve on that, or do I go out and get more business.”

ADICA FLEET SERVICES

“Fullbay has made a huge impact on my business, my bottom line, and every aspect of what we are doing.”

JASON MARTIN
PRESIDENT & CEO, MTR FLEET SERVICES

“[Fullbay] has made it a lot easier to see where the hours are going and who is doing what.”

TERRY HOSKING
SERVICE MANAGER, SPURTYS MECHANICAL

“Even if Fullbay doesn't directly give you a metric, Fullbay's data will enable it.”

TDI FLEET SERVICES

TRUSTED BY





ABOUT MITCHELL 1



Mitchell 1 offers full suite of sophisticated software and services – including vehicle repair information, business management and marketing services – to help automotive and commercial truck shops improve efficiency and profitability at every step of the repair process. They started almost 100 years ago with technical manuals for auto repairs, and today, offers a complete suite of products as proud member of the Snap-on® TOTAL SHOP SOLUTIONS brand family.

28

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“Mitchell 1 CRM's new AI response to reviews is absolutely incredible. I would normally spend a few minutes responding to each review in a personal way that delivered a special touch. I was beyond impressed when I started using Mitchell 1 CRM's and reading the response from the AI.. Thank you Mitchell 1 CRM for making my life as a shop owner easier, less work, and improving my social media presence!”

KEITH BENLINE
OWNER, A+ AUTOCARE

“Whether you're a single bay or 12-bay shop, you can use Manager SE to go as deep as you need, or just use the features on the surface. With Manager SE, I have my thumb on the pulse of the repair from beginning to end. Being able to order parts online is a huge time saver and managing parts so much more efficiently helps us be more profitable.”

RIC MORIN
OWNER, MOTORCAR ALTERNATIVES

“This was great! The whole Mitchell 1 team is amazing. The workshop and amenities were outstanding. Thank you.”

MARC MULLIN
INSTRUCTOR/SHOP MANAGER, ROSEDALE TECHNICAL
INSTITUTE

“The best thing about the Manager SE System is how easy it is to use it definitely helps me run my business more efficiently.”

DAVID BARRERA
OWNER, TIEKEN AUTO SERVICES

TRUSTED BY



Fox's Auto Repair



BURNSVILLE
MOTORS
Select Cars & Trucks



2025
**AUTO BODY &
REPAIR
SOFTWARE**

TOP PERFORMER



ABOUT AUTOLEAP

AutoLeap¹

AutoLeap is a powerful all-in-one auto repair shop software that helps to keep complete track of your business – from scheduling appointments to managing technicians and generating invoices. AutoLeap makes life easier for auto repair shops by providing a simple, easy to use SaaS application that enables shops to proactively engage customers, turbocharge technicians and grow their revenues

70

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“AutoLeap coming on board and being game changers they’ve been for our business. There’s been an improvement in the flow. There’s been improvement in the process because we’re saving time. And they’re developing strategies and ideas and advancements and ways of making this better every single day - they’re changing the game!”

RUSS REASON
OWNER, FRONTLINE AUTOMOTIVE

“Thanks to AutoLeap, we have more than tripled our Google reviews. We are now over 500 reviews with a 4.7 rating. I mean, AutoLeap didn’t help with the 4.7 rating, that’s all on us, but the 500 reviews are all AutoLeap.”

CAM CAMPLI
OWNER, SPINCAM TIRECRAFT

“The Digital Marketing Services team did a great job – good and professional website, great customer service.”

JUAN ARIAS
STAR AUTO SERVICE

“Without AutoLeap, I think we would have lost our shop and the baby.”

AMANDA MABOU
CO-OWNER, CENLA TIRE & LUBE

TRUSTED BY





ABOUT HITS SOFTWARE



Andreoli Software provides business software solutions to the retail, commercial, and wholesale tire & auto service industry. Since its inception, the goal of the company has been to provide (customer-driven) quality software solutions with an emphasis on customer service and long term relationships. As a provider of leading-edge solutions, all the company's software is 100% hosted (cloud-based), which enables rapid application development, a consistent user experience for all clients, and above industry standard responsive technical support.

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TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“The team at Andreoli & Associates go above and beyond my expectations. I am a store manager at Autopros, a tire and service shop and this software is so user friendly. If there is anything I need help with they are just a quick phone call away. Most recently they helped me with a computer issue completely unrelated to there software. Thanks!!!”

JIM
STORE MANAGER, AUTO PROS

“We have been using Andreoli's software for a long time and still use one of their older products. The fact that they still provide support for a product that they quit selling years ago just says a lot about the kind of company they are. They truly do care about the their customer's success.”

RODNEY
OWNER, TIRE SOURCE LLC

“Andreoli & Associates Made our life easier. Our wholesale operation went from having 3 different software POS in less than a year. We are so thankful we found them. They have by far the most knowledgeable and friendly staff in the industry. Highly recommend.”

DIEGO
WAREHOUSE MANAGER, MIC TIRES

“I want to win the Salesman of the year award for recommending your software! As we continue to grow our franchise, we are happy to have the best system on the market in place.”

STUART
GENERAL MANAGER, TIRE CENTERS

TRUSTED BY





ABOUT SCOTT SYSTEMS



Scott Systems is a group of professionals with extensive background in the automotive aftermarket, service repair, and computer industries. Scott Systems sees the automotive repair marketplace changing. They supply computer software, supplies, server hosting and support services for the auto repair industry. Their systems and services are based primarily on internally developed software and in-depth industry knowledge.

12

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“My businesses were among the early subscribers to MotorTraxx and operated multiple businesses with multiple MotorTraxx systems after years of reliable service we heavily resisted the change to MaxxTraxx. We've since also converted our non-automotive businesses to MaxxTraxx because of the excellent accounting package. The real benefits come when we add new employees (significantly reduced training time) plus great...”

GARY W. WATTS
Z SPORT

“MaxxTraxx Pro CE is a great system and the switch over conversion was very easy to deal with. MaxxTraxx will be a walk in the park, especially if you already understand and know how to operate any other Windows-based program. I love it, it gets me all the reports I need plus way more. Much much more than MotorTraxx.”

NIKO
CHARLIE'S FOREIGN

“Software works really well [and] support is awesome - they can fix anything! Easy to learn and anyone in the business can understand it, mechanics to office people.”

SHEILA WORKMAN
TECH MASTERS

“I used Scott Systems at a shop I use to work at and now I use it at my own shop. Reliable, does all that I want it to, and the support has always been great.”

WADE ANDERSON
TRI CITIES TRANSMISSION

TRUSTED BY

STEIGERWALD'S
GARAGE



Charlie's Foreign Car





ABOUT SHOP BOSS



CSB Technologies (dba Shop Boss) is a software publishing company marketing Shop Management Software for the independent automobile repair shops. Typically the best software tools for the auto repair market are reserved for car dealerships; however, they are committed to providing the most comprehensive, cutting-edge tools for the independent repair shops.

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TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“Online based and can be accessed from anywhere, any computer, any smartphone. Very easy, and simple to use software. I came from a dealership that used “cause, concern, and correction” on their invoices. Shop Boss brings that to the table. Very easy/simple layout. You type in your customer's concerns, fill in the parts, type your story, and you're ready to print. We are a small shop that wanted simple and efficient software. No...”

CHRISTIAN SNIADY
OWNER, CS MOTORWERKS

“Before BOSS Pay, I was getting ripped off. When I met with my BOSS Pay rep, he thoroughly explained the differences [between BOSS Pay and the competition] and what to look for in a credit card processor.”

STEVE STURKEN
STURKEN AUTOMOTIVE

“One of the better shop management programs that I have used in the industry. The support team is always helpful, especially Brandi. Anyone thinking of giving this service a try – I would recommend it.”

JAKE HODGEMAN
HOMETOWN CAR CARE

“System works great for a small shop like mine. As my needs change Shop Boss has made changes for me.”

MICHAEL BURGESS
OWNER, TMR AUTOMOTIVE

TRUSTED BY





ABOUT SHOP-WARE



Shop-Ware delivers professional-grade innovation to independent automotive service providers. they are the industry's premier enterprise-grade SaaS platform for shop management, and they are committed to developing sophisticated tools to help the automotive aftermarket thrive and grow.

36

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“Shop-Ware is the only choice. If you're wanting to be with a company, that's the leader in the industry, it's going to help them not only survive, but improve their business, improve the perception of the industry, improve their relationships with their clients. And it's going to be at an automated level.”

BRIN KLINE
OWNER, ASSURED AUTO WORKS

“The Shop-Ware package is easy and intuitive. My staff took to it like a duck to water. Techs saw a boost in efficiency and more completed hours instantly. Sales staff tells me 'it just gets better every day,' and customers tell me, 'the dealership does not have anything like this.’”

MICHAEL MOENCH
OWNER, JB IMPORT AUTOMOTIVE REPAIR

“Shop-Ware allowed us to pick the work that we wanted to do and turn over the work we didn't. Our average RO went from \$450 a year ago to \$650-700 this summer. Switching \$79.95 tickets to \$250 minimum has brought up our average RO tremendously.”

DOMINIC LYDON
OWNER, AUTOBAHN SERVICE

“Shop-Ware provided 75% time savings on writing estimates and 50% time savings on customer communication. The throughput of our shop has increased dramatically since using Shop-Ware.”

JACK CRAWLEY
OWNER, FISK AUTOMOTIVE

TRUSTED BY



Bentley's Auto Clinic





ABOUT SHOPMONKEY



Shopmonkey is a cloud-based, all-in-one auto repair shop management platform that allows shop owners to streamline their workflows and better understand their business. Shopmonkey is designed to modernize the entire auto repair shop process from customer service, to parts inventory, to workflow management, and more. It's used across the full spectrum of auto repair service specialties including general auto, tire and wrap and detail.

60

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“Shopmonkey helps us organize in such a way that we don't lose profitability. Before Shopmonkey, our business was a mess - our inventory, our parts department, employees' hours - everything was manual. Now everything is up-to-date and clear and saves us time.”

RICARDO DESILVA
PRESIDENT, FIRST CHOICE TIRES

“Shopmonkey does the work for me — it helps me stay organized, look professional, and grow faster than I ever imagined.”

JODI HERNÁNDEZ
CO-OWNER, MINOR LANE AUTO SALES

“Shopmonkey is simple and it works. It has totally increased our efficiency and throughput.”

BETIM BERISHA
OWNER, BBI AUTOSPORT

“Shopmonkey has really changed the amount of work we can do, I can't stress that enough.”

CASEY GEORGE
PRESIDENT, BUS AND TRUCK OF CHICAGO

TRUSTED BY



LEVITY VANS



2025
**AUTO BODY &
REPAIR
SOFTWARE**

RISING STAR



ABOUT FASTTRAK AUTO SHOP MANAGEMENT SYSTEMS



FastTrak Auto Shop Management Systems supports your efforts to develop customer loyalty that transcends the life of a single vehicle. They welcome your input and then they act based on your suggestions. From system architecture to the smallest level of operational detail, FastTrak has been built based on input from Auto Service Pros.

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TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“FastTrak is the best auto shop software we have used, their customer service is amazing. Larry and Johann are hands down the best part, they make using the software easy. The software integrates with our parts warehouses and our marketing teams. Our technicians can review car history with ease. Also being able to scan code print outs into the system and attach them to the car history is wonderful. FastTrak does continuous updates to...”

CYNTHIA KALLUNKI
AUTOHAUS

“The last shop I managed we used FastTrak shop software. When I was hired as manager at my current shop, I recommended FastTrak to the owner of the company and have been using it here since August of 2015. The program is simple to use and has many layers and levels of detail depending on the size of your business and what information you need (the needs of a small shop of two techs vs a larger shop or dealership). It integrates...”

TOM SILKNITTER
SERVICE MANAGER, THE PORSCHE SPECIALISTS

“With being new to the Service advisor position, Fast Trak was very easy to navigate and learn quickly. If and when I do run into errors that I can't figure out customer service is but a call away with fast response times. I love that at the end of the month when I am processing sales tax I can just run a payment by type report this helps with keeping the books straight as well as calculating the sales tax. Highly Recommend!”

ANGELA MORRIS
GERMAN AUTO CENTER SPECIALIST

“Great company, Great service, always available for us.”

ELIAS TIGIROS
MOUNTAIN SERVICE IMPORTS

TRUSTED BY





ABOUT GEM-CAR

GEM-CAR[®] v15

GEM-CAR is an easy to master Auto Repair Shop Management System (SMS), a software designed for the automotive, fleet, boat, bike, and truck & tire industries. When choosing to implement GEM-CAR software in your business, you actually cross an important threshold in your commitment towards your customers, your staff and your business.

17

TOTAL CUSTOMER REFERENCES

[VIEW ALL
REFERENCES](#)

FEATURED TESTIMONIALS

“I like the flexibility of GEM-CAR that allows us to have our prices in real time with Uni-Select. In addition, the icons and user-friendliness of the system allow us, among other things, to close an end of the day simply and quickly find errors.”

BRUNO GRENIER
OWNER, UNI-PRO

“GEM-CAR is so simple, that you can master it in less than a month. All the areas you need are accessed from the Point of Sale page; Reminders, Tire storage, Customer history, Account receivable, etc.”

J. ST-LOUIS
THE SPECIALIST, AUTO 2000 GARAGE

“I like GEM-CAR because it is truly user friendly and having the customer history makes me more efficient. I also like the fact that I own the software.”

LOUIS-MARTIN PEDNEAULT
OWNER, MECANIC CENTER SERVICES

“The only repair shop management software I would recommend.”

KELLY THE COACH

TRUSTED BY





ABOUT NAPA TRACS



NAPA was founded in 1925 to meet America's growing need for a world-class auto parts distribution system. By providing excellent customer service for over 90 years, NAPA has become the industry leader. Today, NAPA-branded stores and AutoCare Centers continue to serve auto service professionals, do-it-yourselfers and everyday drivers with quality parts and supplies to keep cars, trucks, and equipment performing safely and efficiently.

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TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“SideKick360 rolls up my stores, saving me hours of manual reporting! With the Tire Analysis, less time is spent compiling my Tire sellout reporting every month.”

JAMES BAXTER
NEIGHBORHOOD TIRE PROS & AUTO SERVICE

“360 Payments is super easy to work with! They are always just a phone call or email away and honestly there are very few times that we even need help.”

MATT BUTLER
LINE-X OF SIOUX FALLS

“The inventory management is phenomenal in here; now I can keep my inventory a lot more current - I'm stocking my purchase history.”

PAUL MARQUART
OWNER, NORTHWOODS AUTO TECH

“We've come to depend on TRACS for everything. I can't do business without TRACS.”

NICK LASKO
OWNER, GOD FEARING BROTHERS

TRUSTED BY





ABOUT NEXSYS COLLISION



Nexsys Collision is the preferred auto body management system for collision repair industry leaders. Customers of Nexsys Collision consistently experience maximized profit margins, faster cycle times, and perfect CSI scores. Nexsys Collision allows you to better leverage your operational and overhead resources, allowing fewer employees to accomplish more in a shorter amount of time. They believe that good technology is the key to helping collision repair providers remain independent and competitive in an ever-changing and demanding market.

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TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“I think that the one characteristic of Nexsys that has stuck with me since the beginning is that it works like it was created by people who actually work in the industry and own body shops. A lot of the layout of Nexsys is very practical to what we do, and there is so much more that Nexsys can do than the standard estimating add-on management system. Since transitioning to Nexsys from CCCOne, my MSO has experienced a significant...”

ZACH DYKSTRA
WARD'S AUTO PAINTING & BODYWORKS

“Nexsys is a huge part of our efficiency at the store, as well as corporate, level for our six Craig's Collision Centers locations in North Texas. At the corporate level, it allows instant access to any and all operations and departments within our network of shops. It also offers great flexibility and control between the bridged estimate and the final repair order. At the store level, the ease of operation that Nexsys affords greatly lowers the learning curve...”

CRAIG VAN CLEVE
OWNER, CRAIG'S COLLISION CENTERS

“Nexsys has definitely been a key component to our success at Church Brothers Collision Repair. Nexsys provides real-time access to both store and company level activities enabling us to make good decisions without creating an overhead structure that we can't sustain. I am not sure how some large MSOs survive with the other systems in the market, but I guess you don't know what you don't know if you haven't seen Nexsys work.”

TED MCCLINTIC
PRESIDENT, CHURCH BROTHERS COLLISION

“Nexsys helps our shop to run smoothly. Years ago when this program was first developed, there were some hiccups. I'm sure it was hard because they were trying to customize for several shops across the region. Nowadays, this does not seem to be a problem. This program really seems to fit us. If you have any problems, the staff is ready and willing to help. Any issues generally get fixed in the next update, which is often.”

BRIAN MYERS
CHURCH BROTHERS COLLISION

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ABOUT PROTRACTOR

Protractor

Protractor is a privately held company. The company works to bring leading edge technology to automotive aftermarket repair shops and tire stores. A large element in the success of the company to date is that the staff and management of Protractor have deep roots in the automotive aftermarket industry.

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TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“We have been in the automotive business for 30 years. Throughout that time we have constantly been on the lookout for advantages that will help us stand out among our competitors. Since we switched to Protractor we have not looked back. Protractor has streamlined our accounting procedures while still allowing us to track and project growth with a few short key strokes. After 8+ years on the program we have come to depend upon the tools, support and industry leading software necessary to secure success in today's marketplace. I would highly recommend this program to any business looking to increase productivity and profits.”

RICK CLOUTIER
LASALLE AUTO CENTRE

“Protractor has been a game changer for my small business. It allows me to track everything in one place, including appointments, inventory, work orders, invoices, and accounting. They provide excellent training on the software. I feel confident in running my business more efficiently with Protractor. I highly recommend Protractor to other automotive technicians looking to start their own business.”

DALLAS DONALDSON
OWNER, DAL'S AUTOMOTIVE

“Other shop management software may be impressive, like a Ferrari or Lamborghini, but Protractor stands in a class of its own. It's the Formula 1 of shop management systems—unmatched in performance and excellence.”

BILL ADAMS
OWNER, ADAMS AUTOWORX

“What Protractor does is prevent us from being lazy. And I appreciate those checks and balances because now I know the numbers are true when I run reports.”

EMILY CHUNG
CUSTOMER-RETENTION STRATEGY, AUTONICHE

TRUSTED BY



Mark's Auto Service





ABOUT R.O. WRITER



R.O. Writer has provided smart software solutions for automotive specialists, developed by industry pros. Their intuitive, user-friendly tools manage everything from part orders to shop accounting to inventory. R.O. Writer empowers shops to optimize and streamline operations. They not only make fast work of otherwise manual processes, but also improve shop profitability on both parts and labor. Seamless tools for accounting, customer management, scheduling and more bring new levels of efficiency to shops small and large alike. R.O. Writer is the only software designed with each shop owner's exact needs and operations in mind. In this way, they...

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TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“We’re strong on culture and we’re strong on leadership. We have a saying that you can either be an agent of change or a victim of change, but change is going to occur no matter what. When it comes to technology, if you’re not leading change, you’re going to fall behind.”

RANDY LINDHURST
EVP OF OPERATIONS AND AUTO SYSTEMS, MAX AUTO
SUPPLY

“The R.O. Writer program, we can’t run our shop without it now. It saves us hours upon hours, with all the canned jobs and everything. It’s been a godsend for us.”

BARRY BALABAN
FORMER SHOP OWNER, BLACK BEAR AUTO

“R.O. Writer has everything you need in one database to find out how to repair a car, quote the repair, and invoice the customer.”

CLINT K.
OWNER, AUTO SHOP

“I have several different POS systems. R.O. Writer is my favorite when it comes to ease of use, hands down.”

KEVIN P.
OWNER, AUTO SHOP

TRUSTED BY





ABOUT TEKMETRIC



Tekmetric is a leading automotive repair shop software helping auto repair shops grow their businesses through the relentless pursuit of progress. Tekmetric's cloud-based shop management software, including a shop management system, integrated payments, technology integrations, and real-time data, empowers auto repair shops nationwide. Measure up, by every measure, with Tekmetric.

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TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“Our service advisors are the real bottleneck because they're answering phones, helping people that walk in, and having to juggle a bunch of different priorities. It can get messy during peak hours.”

CHRIS CHAGNON
CHIEF OPERATION OFFICER, CARDINAL PLAZA SHELL

“Customers love it. They love transparency. I'm not just saying your filter is dirty—you see a picture of your filter.”

HOLLY HANSEN
MISSION AUTO KC

“Tekmetric has made life easier for my team and guests—and it's also boosted our productivity and revenue.”

AUSTIN BLANTON
OWNER, IMPORT AUTO SHOP

“Stop looking at the other ones. You're done searching.”

JIM KELLAS
TL AUTO REPAIR

TRUSTED BY

