

Facilities Management Software Category

FALL 2025 Customer Success Report







Facilities Management Software Category

Facilities management software tools assist to align the physical workspace with the employees who carry out the task. This includes activities such as work order processing, equipment maintenance, and asset management. A wide range of products is available to aid facility managers to handle daily operations. You can thus select from a number of systems to best serve your facilities management requirements.

Typically, a facility management solution helps to minimize maintenance and space costs, simplify the work order procedures, and manage equipment and assets. Most tools present an automated system to handle scheduled and preventive maintenance of a company's assets and facilities. The lower-level staff gets features to work efficiently and input information about materials, parts, and repairs. Managers can obtain visibility and control over the condition of their organization's property, compliance, and maintenance histories.



The FeaturedCustomers Customer Success ranking is based on data from our customer reference platform, market presence, web presence, & social presence as well as additional data aggregated from online sources and media properties. Our ranking engine applies an algorithm to all data collected to calculate the final Customer Success Report rankings.

The overall Customer Success ranking is a weighted average based on 3 parts:



CONTENT SCORE

- ✓ Total # of vendor generated customer references (case studies, success stories, testimonials, and customer videos)
- Customer reference rating score
- Year-over-year change in amount of customer references on FeaturedCustomers platform
- ✓ Total # of profile views on FeaturedCustomers platform
- ✓ Total # of customer reference views on FeaturedCustomers platform



MARKET PRESENCE SCORE

- ✓ Social media followers including LinkedIn, Twitter, & Facebook
- ✓ Vendor momentum based on web traffic and search trends
- Organic SEO key term rankings
- Company presence including # of press mentions



COMPANY SCORE

- Total # of employees (based on social media and public resources)
- Year-over-year change in # of employees over past 12 months
- ✓ Glassdoor ranking
- ✓ Venture capital raised



Award Levels



MARKET LEADER

Vendor on FeaturedCustomers.com with substantial customer base & market share. Leaders have the highest ratio of customer success content, content quality score, and social media presence relative to company size.



TOP PERFORMER

Vendor on FeaturedCustomers.com with significant market presence and resources and enough customer reference content to validate their vision. Top Performer's products are highly rated by its customers but have not achieved the customer base and scale of a Market Leader.



RISING STAR

Vendor on FeaturedCustomers.com that does not have the market presence of Market Leaders or Top Performers, but understands where the market is going and has disruptive technology. Rising Stars have been around long enough to establish momentum and a minimum amount of customer reference content along with a growing social presence.

2025 Customer Success Awards

Check out this list of the highest rated Facilities Management Software based on the FeaturedCustomers Customer Success Report.





























SERVICE WORKS GLOBAL















* Companies listed in alphabetical order









ABOUT ACCRUENT



Accruent makes it easy for you to unlock the financial benefits and operational improvements trapped in inefficient systems and processes. Since 1995, Accruent has offered comprehensive facilities and real estate management systems that deliver long term, best in class, operational and financial performance. From watching your favorite university's sports team compete at a stadium, to catching up with friends at a coffee shop, to sharing a video on your mobile device – Accruent's solutions influence the lives of millions of people across the globe every day. Accruent provides site management, lease management, project management, facilities management,...

282

TOTAL CUSTOMER REFERENCES



FEATURED TESTIMONIALS

**By providing us with the tools to optimize our facilities, fleet and bottling equipment,

Accruent allows us to deliver the highest quality product to our customers and remain a leader in the industry. **I

CHRIS TREMBLAY
BOTTLING MAINTENANCE MANAGER, TRINCHERC

We can also present reports to our Executive Committee, which better demonstrates the need for additional funding required to deliver our mandate to the University body.

MICHAEL SPARLING
FACILITIES ASSET MANAGER, UNIVERSITY OF OTTAWA

**Since implementing Accruent's FAMIS software, for the first time in the university's history, no facilities request is forgotten or goes unaddressed. **

SARAH MCGING
DIRECTOR OF OPERATIONS, COLUMBIA COLLEGE
CHICAGO

Now that 360Facility has enabled us to be more focused on preventive maintenance, it has helped us with continuous improvement.

BOBBY BALL
PM COORDINATOR, SUPERIOR GRAPHITE

















ABOUT BRIGHTLY SOFTWARE



Brightly Software, a Siemens company, enables organizations to manage the entire lifecycle of their assets, facilities and infrastructure. As the global leader in intelligent asset management solutions for more than 25 years, Brightly's sophisticated cloud-based platform is expertly designed to improve capital planning through smarter, data-driven decision making, empower technicians to predict, prioritize and manage preventative maintenance activities, and support organizations to achieve sustainability, compliance and efficiency goals. Combined with award-winning training, legendary support and managed services, more than 12,000 clients worldwide depend on...

574

TOTAL CUSTOMER REFERENCES



FEATURED TESTIMONIALS

II We have many stories of how facilities improvements have helped students work better. In all we do, the 'Learning Environment' is key to students achieving greatness. SchoolDude has helped our performance and focus on serving the students.

CURTIS ORNDORFF

MANAGER OF BUILDING MAINTENANCE, FREDERICK COUNTY PUBLIC SCHOOL

Every single nonprofit needs FacilityDude because it tells our asset story in a clear and concise way for donors, constituents, and supporters.

CHRISTY JELLETS

CAMP PROPERTY MANAGER, GIRL SCOUTS OF GREATER ATI ANTA

Dude Solutions has been my number-one rated outsourced vendor that I've worked with in my career. The level of support is unparalleled in the industry.

CHRISTOPHER RYAN

GROUP VICE PRESIDENT, BUILDINGS AND PROPERTIES. YMCA OF DELAWARE

■ MaintenanceEdge has cut work order administrative work by 50%. ■

BETH SPINNER

FACILITIES MANAGEMENT ADMINISTRATOR, TOWN OF MANSFIELD, CT















ABOUT EPTURA



Eptura is a global worktech company that provides software solutions for people, workplaces and assets to enable everyone to reach their full potential. With 16.3 million users across 115 countries, they are trusted by over 16,000 of the world's leading companies to realize a better future at work.

105

TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

■ The team love being able to see quickly who else is in and where they are sitting. This information, combined with the ability to check via mobile, helps employees plan their in-office time effectively. Ease of use and the mobile app were key when we chose Eptura.

SEAN O'BYRNE

■ I highly recommend Eptura to anyone who is looking to manage moves and their workplace more effectively. Not to mention, their user-friendly interface makes doing everything easier.

EDGAR SANCHEZ

Eptura Workplace has allowed the facilities team to improve operational efficiencies and maintain a higher level of customer service.

AIR LIQUIDE

■ Without Eptura, UT would not be at the level that they are in terms of facility management capabilities.

ARCHIBUS SYSTEM ANALYST

TRUSTED BY





dimension data 🔼

dun & bradstreet







ABOUT FM:SYSTEMS



More than 1,200 organizations worldwide trust FM:Systems to transform their workplace experience and bring employees together in exceptional, healthy workplaces that enhance productivity and delight occupants. Recognized as a market leader by industry analysts, our suite of digital workplace solutions provides actionable insights to optimize every facet of your real estate portfolio and ensure your ever-ready workplace is prepared for the unexpected. With customers representing half of the Fortune 50, of top 25 US banks, 150+ government institutions, 350+ universities, over 200 hospital and healthcare organizations and 50% of...

71

TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

With FM:Systems, we can now get the level of true, unbiased insights necessary to really figure out who's using our buildings and how they're being used, allowing us to take a long hard look at which spaces are performing well or not. This would not have been possible with our previous manual, error-prone tracking method to space management.

MARSHALL ELLIOTT
LEARNING CENTER COORDINATOR SLITTER HEALTH

We now have complete visibility into our facilities data—reports can be pulled up instantly, enabling us to get immediate access to the information we need right at our fingertips.

LYNNE KEANE

SYSTEMS ADMINISTRATOR FOR THE FACILITIES PLANNING & ENGINEERING DEPARTMENT, BAYSTATE HEALTH

II FM:Systems is a highly regarded platform that helps thousands of organizations optimize their facilities and workplaces. For Washington County, having a completely integrated workplace management solution that was easy for people to use, could automate data gathering, and was scalable to grow with our changing needs was key.

ANNA WAGNER

OPERATIONS MANAGER WASHINGTON COLINTY

Regardless if someone needed to book a training room, conference room, visitor room, flex department, or even the president's conference space, the tool needed to be easy and consistent for everyone to use.

KATHY LORD

DIRECTOR OF FACILITIES ADMINISTRATION, BLUE CROSS AND BI UF SHIFLD OF MICHIGAN

TRUSTED BY







≫ Banner Health.







ABOUT SERVICECHANNEL



ServiceChannel provides facilities managers with a single platform to source, procure, manage and pay for repair and maintenance services from commercial contractors across their enterprise. By delivering unprecedented transparency and data-driven analytics of service quality across all trades, locations and contractors, facilities managers drive significant brand equity and ROI for their organizations without outsourcing or investing in new infrastructure. The world's leading global brands use ServiceChannel and Big Sky solutions daily to help optimize millions of transactions and billions of dollars of spend...

139

TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

■■ When we sat down to decide on a facilities partner, one thing was clear—we did not want to outsource control of our facilities department. We wanted a solution where we chose our vendors and owned those relationships, where we decided how and when service would get done and where we were in charge of our own brand experience. For us, ServiceChannel was the best choice. It engaged our vendors so that we could focus on high value work... ■■

FACILITIES MAINTENANCE MANAGER
BRIGHT NOW DENTAL

**We were previously very siloed as a company – especially when it came to facilities management matters. Having a central service automation platform in place has enabled us now to be one team. It's opened up the lines of communications greatly, which not only helps us resolve issues more quickly but has given us the justification to invest further into our program.

CHELSEA PRIOR

SENIOR PROJECT AND TECHNICAL SERVICES MANAGER, BRIGHTSIDE ACADEMY

As a service contractor and former facilities manager for a large national chain, I have a unique perspective on the benefits of using ServiceChannel. As a facility manager, ServiceChannel was a critical business tool for effective communication between my team, my stores and my vendors. As a contractor, ServiceChannel enables me to connect with my clients and give them the critical... *I

RSM

MAINTENANCE FORMER DIRECTOR OF FACILITIES, CHARMING SHOPPES

*IThe ease of locating and printing reports using ServiceChannel's Analytics is a facilities person's answer to controlling your costs and forecasting for the future.

CHARLES DUGO

DIRECTOR OF FACILITIES, OVATION BRANDS

TRUSTED BY



InterbrandDesignForum











ABOUT UPKEEP



UpKeep Maintenance Management Software is a task management tool startup for facility maintenance teams. UpKeep is targeting the 9.9 million maintenance workers in the US alone to make their work more productive and changing the way facility maintenance requests are made and received. Their primary focus is on making technology easier to use for field technicians so they can access their work on the go.

162

TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

II UpKeep has allowed us to examine the facilities management business in the aggregate, pull out trends that previously we couldn't see, and work smarter and faster for our clients, while also lowering their costs over the longer term. It has fundamentally changed how the hotels, bars and other properties are being looked after. Less than a year into UpKeep's roll out across the business, nobody could imagine ever going back to the old ways.

CULLEN WARNOCK
TECHNICAL MANAGER, EMLY

**UpKeep Sensors have changed the entire way we monitor the health of our facility. No more clipboards and no more needless facility walkthroughs. Now we can monitor the state of our facilities hundreds of miles away from a mobile device anywhere we are.

UNG HO MAINTENANCE MANAGER 3. HMS HOST With 50 properties, we could easily get 50 work requests or more every day. UpKeep puts the whole process out there in front of everyone so nothing gets missed. It helps keep those who are requesting the work to be done in the loop as well.

MIKE LONG

FACILITIES AND ASSET COORDINATOR, NEW HOPE OF INDIANA

**UpKeep is an easy-to-use app and you can really figure it out all by yourself.

JONATHAN PRICE
OPERATIONS MANAGER, FACILITIES, IFT.COM



















ABOUT ASSETWORKS

AssetW**O**RKS

For over 35 years, AssetWorks has offered industry-leading fleet management solutions to help organizations more accurately and efficiently manage their assets. Through AssetWorks' premier fleet management solution, FleetFocus, fleet managers are able to track and schedule preventive maintenance, inventory and parts requests, work orders and much more. With integration into GPS, payroll and other exclusive partnerships, fleet managers can rest assured that all of the important information they care about is accurate and maintained by industry-leaders. AssetWorks has developed a fuel management software, fuel purchasing card, motor pool...

174

TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

■■ AiM is also extremely user-friendly; especially when you consider that many of our tradespeople are older and nominally computer-savvy. It's easy for them to use iDesk on their mobile devices, and it's easy for them to set up their personal Workdesk layouts in AiM so they see exactly what they need to see to do their work.

MICHELE JANIEL
BUDGET MANAGER, FRESNO STATE

If was a no-brainer for me upon seeing the system. I've seen a range of other systems, and they almost did what we needed them to, but not as comprehensive as FleetFocus.

GARETH HEALY
FLEET MANAGER REDCAR & CLEVELAND COLINCIL

FleetFocus did much more than just save Royal Mail time, it also helped keep better track of all their assets and whole life costs, including flagging and managing warranties.

MARTIN GREAVES

OPERATIONS DIRECTOR, ROYAL MAIL

[FleetFocus] has streamlined many of our processes and made data management intuitive.

MIKE BISHOP

CONTRACT PROGRAM MANAGER, LOS ANGELES

















ABOUT CAFM EXPLORER



CAFM Explorer is in use by corporate, commercial, public sector organizations and service providers in 45 countries. Available either as an on-premise or cloud-based privately hosted solution, CAFM Explorer is designed for ease of use by Windows, web and mobile users. CAFM Explorer supports building maintenance, property management, help desk, space management, room, resource scheduling and cost control within a single integrated package. CAFM Explorer is backed by a highly regarded customer support, training and consultancy services team to ensure ease of migration, installation, integration and a rapid return on investment. Product...

18

TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

■■ CAFM is the backbone of the FM industry and CAFM Explorer makes FM functionality very easy. We benefit from the system's intuitiveness – it's user friendly and simple, yet a complete solution. I'd like to say thank you for the continuous support from the complete Idox team. You guys are fantastic – keep up the amazing work!

FAHAD IBRAHIM HASWARE
ICT MANAGER AND CAFM CONSULTANT, UNITED
FACILITIES MANAGEMENT

**With the CAFM software, all maintenance documents are now stored in an accessible, digital database instead of a pile of paper – which has improved the way we work because all the information now sits in one location.

KERRY TAVENER
TECHNICAL OFFICER – ESTATES, YEOVIL COLLEGE

■■ CAFM Explorer allows us to schedule and administer maintenance jobs, view open jobs, and run monthly reports on outstanding jobs. It provides insightful data, real-time tracking, and automatic notifications, which helps us keep on top of SLAs as well as highlight jobs that have crossed SLAs. ■■

ANNA GUR
REGIONAL FACILITIES MANAGER, AFFINITY WATER

CAFM Explorer has given me the visibility and management control to deliver the right facilities and services.

ANTONIA WHILEY
HEAD OF FACILITIES, HISTORIC ENGLAND















ABOUT CORRIGO



Corrigo's technology platform is used by over 2.5 million people to manage 15 million work orders each year across more than 1,400,000 locations. The Corrigo technology platform includes integrated SaaS software and mobile apps serving facility management, maintenance management, service dispatch, and field service management organizations of all sizes. The platform delivers real-time visibility into the control of the quality and cost of building and field service operations.

119

TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

II So, the automation is really awesome for us as engineers or facility people that want to work on the building and now I don't have to do this administrative or transactional work anymore. Corrigo has helped us manage the data which helps us manage our assets better by providing it to everyone in the organization almost instantly.

MITCH BOUCHER
DIRECTOR OF FACILITIES, MERITAGE HOSPITALITY
GROUP

Corrigo enables a dozen facilities managers to support more than 1,200 restaurants. Spreadsheets and paper have been replaced by the Corrigo mobile app.

JOHN SKEELS
FACILITIES PROJECT MANAGER, BRINKER
INTERNATIONAL

operations, saving valuable time and improving efficiency across the board. The platform's seamless integration and real-time tracking capabilities allow us to address issues faster, allocate resources more effectively, and ultimately enhance service delivery—all while reducing overhead costs.

NICK PETROSINO
CORPORATE FACILITIES MANAGER, MILTON CAT

Corrigo sets the standard for providing customizable solutions that fit our business needs and increase our efficiency.

JOHN SKEELS

CONSTRUCTION/FACILITIES ANALYST, FIESTA















ABOUT EMAINT



eMaint, a Fluke company, has been providing innovative CMMS (Computerized Maintenance Management Software) solutions since 1986. eMaint was one of the first CMMS providers to develop a completely web-based "Software as a Service" (SaaS) model for more rapid implementation at a lower total cost of ownership. eMaint's growing client base consists of over 50,000 users worldwide across multiple sites ranging from small & medium sized organizations to Fortune 500 corporations, including manufacturers, service providers, fleet operators, energy and utility companies, health care facilities, universities, municipalities, and facility and...

309

TOTAL CUSTOMER REFERENCES



FEATURED TESTIMONIALS

••• eMaint has been the key support system to energize our maintenance culture to shift to a proactive mode. Ensuring foundational data and overseeing the business in real-time has provided our organization with the ability to achieve our objectives. The power of information has been unleashed.

MARC COTE

DIRECTOR OF ENGINEERING AND MAINTENANCE, C.B.

• Maint helped us eliminate manual entry, reduce overtime by 1/2 hour per day per mechanic, reduce downtime by 1% and improve inventory accuracy across seven locations, saving over \$3MM the first year.

BILL CHANT
GROUP MAINTENANCE MANAGER, ORANGE COUNTY
CONTAINER GROUP

■ With eMaint X3 CMMS we were up and running quickly without having to read lengthy manuals. I'm impressed with how intuitive the system is and appreciate the flexibility – I can tailor request forms to my exact specifications.

SONIA ORMSBEE

FACILITIES COORDINATOR FACILITIES MANAGEMENT, DOUGLAS COUNTY

■ eMaint X3 has allowed us to complete three times the volume of work orders in one third of the time within months of implementing the system. ■

DENNIS MCELHARE

DIRECTOR OF FACILITIES, WESLEY ENHANCED LIVING

















ABOUT FMX



FMX is a leading-edge provider of workflow management solutions that empower facilities managers and building tenants to manage resources and equipment easily and cost effectively. Through the use of the latest cloud-based technology coupled with the management team's extensive knowledge of energy systems and facilities, the company offers the FMX™ suite of services built around a simple calendar interface. The FMX product line empowers users to do their jobs more easily and with greater control over time. The reporting capability of the product line gives everyone associated with managing facilities greater insight into their...

207 TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

• FMX has enabled us to realize significant efficiencies and has streamlined how we attack our daily, weekly, and monthly tasks. Through the built-in calendar, custom fields and feedback options, we have created a high level of visibility in the organization and this has led to greater accountability with the team addressing issues as well as the employees making tickets. Through two-way communication on tickets, pictures and... "

JEFF TRAVIS

■■ Since implementing FMX, our facilities management is much more organized. The system is very up front, and I can readily see the things that need to be done, just by looking at the calendar. I like, particularly, the record-keeping capabilities that allow me to track the work completed on individual machines, the money spent for parts, and the time involved in making necessary... "

FRIC GRIMSI FY

•• One of the fringe benefits of this software is that we are saving operating money simply by using FMX. We are able to track and maintain our assets better, we are not wasting time making extra steps to support events, maintenance requests can be taken care of 'on the fly', and everybody is on the same page now. No more double-booking spaces, forgotten work tickets, ignored planned maintenance or guessing when to perform procedures. The...

DARIN PORTER

■■ The software is intuitive, making it easy to use. FMX made the purchase, training and launch just as easy. They are very responsive to our needs.

ART KRUEGER















ABOUT NUVOLO



Nuvolo is the global leader in modern, cloud-based Connected Workplace solutions. They provide a single platform to manage all people, all physical locations, all assets, and all work enabling data sharing across departments. Industries serve include healthcare, life sciences, financial services, retail, government, higher education & enterprise. the largest and fastest-growing independent software vendor globally, built on the NOW platform.

70

TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

**At the building level, to the floor level, to the equipment level, if changes are made it affects our condition index score and allows us to understand how our buildings are operating. It also allows us to plan for the future by understanding where we should put our capital investments.

JASON HAKES

ASSET MANAGEMENT SPECIALIST, CHEVRON

I'd estimate we're saving \$300 a week in over-charges for my stores with Nuvolo, and that adds up. Projecting a \$300 per week cost savings across all the company's stores yield an annual savings of over \$70,000.

FACILITIES MANAGEMENT MANAGER
LARGE SUPERMARKET CHAIN

Everybody is calling a device the same thing. Everybody is referring to the same make and models and are starting to refer to locations, buildings, and rooms using the same nomenclature, so that any reports we get are meaningful.

ANTHONY STAYNER

HTM DIRECTOR, INDIAN HEALTH SERVICES

We chose Nuvolo because we were facing an issue where we really didn't have any visibility into what was going on in our stores.

KYLIE HARRIS

BUSINESS PROCESS OWNER, 7-ELEVEN

TRUSTED BY

Building 0

7-ELEVEN











ABOUT SERVICE WORKS GLOBAL

SERVICE WORKS GLOBAL

Service Works Global is an international provider of comprehensive Facilities, Property and Workplace Management software. With a global network of offices, Service Works Global delivers CAFM, CMMS and MMS solutions to over 1,000 customer sites across the globe to manage a broad spectrum of workplace and service environments.

105

TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

**ACS recognised the need for a computerised facilities management application, which would allow us to effectively manage our building assets and ensure the effective control of breakdown maintenance across our campuses within defined service levels. We needed a system that offered comprehensive functionality yet at the same time was intuitive for our staff to use. It was also essential that the software could be configured to meet our needs without involving large amounts of development time or additional cost. **I

CHRIS BARLOW
HEAD OF FACILITIES, ACS INTERNATIONAL SCHOOLS

QFM tracks labour and efficiency. It allows us to improve efficiency and utilisation of staff, and enables us to make informed decisions, which result in measurable cost savings.

LEWIS RENNISON
HEAD OF FACILITIES, NATIONAL OCEANOGRAPHY
CENTRE

IThis investment into new technology training facilities is a natural progression for the business, where we are a leading MRO and we intend on maintaining this position. MAEL has been training aircraft engineers for the past four decades and has gained a worldwide reputation for its continuing high standards. ***

MICK ADAMS

MANAGING DIRECTOR, MONARCH AIRCRAF
ENGINEERING

••• QFM was the only system that we were satisfied could fully respond to our needs.

EDDIE MYLES
REGIONAL MANAGER, SKANSKA AT MIDLOTHIAN
SCHOOLS



















ABOUT AKITABOX



AkitaBox delivers an unrivaled data-driven software to assess and optimize the operation and condition of facilities, from the boiler room to the boardroom. Their cloud-based software provides real-time facilities data in a visual and easy-to-use, customizable format - helping teams simplify their operations, reduce risk, and solve even the most complex facility challenges. The AkitaBox Pulse suite of software solutions includes Facility Condition Assessment, Capture, Capital Management, Asset Management, Work Order Management, Preventive Maintenance, Occupant Experience, and...

34

TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

■ The AkitaBox software is easy to work your way through.

Once you log in, your team can navigate to any building to find information without having to physically be there.

AkitaBox has also helped us figure out what work needs to be done to move people from room to room. We can view what's in a room just by pulling up the floor plans.

TIM FARGO

PROJECT MANAGER FACILITIES OPERATIONS, EDGEWOOD COLLEGE

**What I like about AkitaBox is that it's visual. I can see the floor plan, I can see where everything is. I can click on it and get all the information I need right there. It's so much easier than digging through folders trying to find information. **

BEN BRYANT

FACILITIES MANAGER, UNIVERSITY OF ILLINOIS COMMUNITY CREDIT UNION (UICCU) MakitaBox Connect facilitates the roundtrip journey of building data from construction, to maintenance, to the next construction project. It helps ensure the essential construction documentation living in Procore is transferred to the facilities teams in a usable format so they are equipped to manage the building from day one.

JEREMY CHASEN

SENIOR BUSINESS DEVELOPMENT MANAGER, PROCORE

■ Scheduled maintenance can be easy to ignore. But with AkitaBox, I have a guilty conscience if I see a task is overdue. I feel pushed to go take care of it instead of letting it become deferred maintenance. ■

LARRY TRENDE

FACILITIES MANAGER, HOWARD-WINNESHIEK COMMUNITY SCHOOL DISTRICT















ABOUT ESSETS



eSSETS provides cloud-based facilities management software that helps organizations track and manage assets from the convenience of web browsers and mobile devices. The EAM software combines asset information with tools for inspections, preventative maintenance scheduling, service requests, warranty tracking and much more. eSSETS leverages the power and convenience of the Internet to deliver maximum functions in minimum time.

16

TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

II We evaluated multiple options, shared Michelle, and found eSSETS perfectly tailored to tackle our wide range of asset management challenges. What made it stand out was its ease of use and affordability. Given our teaching and support staff aren't tech-savvy, user-friendliness was essential. Our previous systems incurred no direct costs, but the indirect expenses and hassle of managing chaos were overwhelming.

MICHELLE MUNOZ

MANAGER OF FACILITIES & ADMINISTRATION, THE PILLARS CHRISTIAN LEARNING CENTER

• eSSETS has been a very helpful tool for our team. We would like to expand its use to track needs in our IT and Marketing Departments too.

KAREN LYNCH

MOUNTAIN OPERATIONS COORDINATOR, MOUNTAIN CREEK

In The support has been responsive, with no significant service outages since the partnership began in 2013.

Additionally, every software release update has been an improvement, requiring little more than reading the "release notes" to grasp the new features.

TRAVIS RENTSCHLER

SENIOR REGIONAL FACILITIES COORDINATOR,

■ eSSETS tremendously helps me manage a 27-acre campus facility built in 1959—with a staff of three. ■

IOHN PATRIACA

CHIEF OF MAINTENANCE OPERATIONS, SAINT JOSEPH

















ABOUT FMCLARITY



FMClarity is an intuitive, all-in-one, and cloud-based facilities and asset management system. It is built by Australian facility managers to streamline and simplify FM for occupiers. FMClarity was borne from decades of direct experience in managing commercial property. Too much of that time was spent dealing with inadequate and overly-complex systems. They wanted—needed—something that was simply better. FMClarity has a single mission to create simple, yet powerful, intuitive software that makes the job of managing facilities and compliance dramatically easier than anything else in the...

26

TOTAL CUSTOMER REFERENCES



FEATURED TESTIMONIALS

**IFMClarity is like a one-stop shop for everything we need in facility management at Bayley House. With FMClarity, chatting with our team is super easy. No need for endless emails or calls. All our jobs, from start to finish, are in the system. All our regular maintenance requests are in there, the suppliers get a reminder for the jobs and facility managers can track when something's due/overdue. It's a big help with our spending. We see where... **I

PAULA LANI
FACILITIES & MAINTENANCE MANAGER, BAYLEY HOUSE

IWe have found FMClarity to be an excellent solution for our client's portfolio of 24 properties. The front end/dashboard is comprehensive and allows each site to raise a work request with ease. The key aspect is allowing our client to have full transparency over the works and costs, as we provide the facility management service provision for them. The system is intuitive and does not require extensive training and costs for the client. *I

DAVID ENGLISH
DIRECTOR OBAN GROUP

**Core to great FM software is great functionality that supports Facilities Managers achieve their core objectives of budget, compliance, planning and tenant satisfaction. FMClarity achieves this with great usability providing a great user experience. We are pleased to have FMClarity on board as a VBIS Enabled Partner which is also telling of the forward thinking culture of the... **I

HESHAN SAMARAWICKRAMA
MANAGER, VBIS - VIRTUAL BUILDINGS INFORMATION
SYSTEM

II Greater visibility, enhanced communications and improved reporting helped Kaplan deliver more effective facilities management services, saving the business time and money.

BRAD WILKINSON NATIONAL FACILITY MANAGER, KAPLAN















ABOUT POINTGUARD

P. INTGUARD

PointGuard is a facility management company that leverages existing building control systems to maximize the value and performance of mechanical equipment, increase occupant comfort and extend asset life. PointGuard's platform, via monitoring based retrocommissioning, provides real time transparency to equipment performance in buildings for instantly better decision making for maintenance and capital budgets - so one facility engineer can manage up to 20MM sqft strategically and effectively.

15

TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

**Chuck went into our IT room on Tuesday morning, and it was actually COLD in there for the first time in a very long time! I had it set to run a little more than most units, but it never operated properly until now. I was very excited to hear that it was running so well!

FACILITY MANAGER

It's nice going into a tenant space to proactively address an issue your service discovered. It happily surprises them to hear we cared enough to come fix something they hadn't complained about yet!

BRYAN MOSES
CHIEF ENGINEER, COLLIERS INTERNATIONAL

We wanted to see how PointGuard's analytics platform could help us, so we created a challenge. Let's try this on our newest building and see what the impact is. The results are clear: we want this on all our buildings!

DALE ZIRKLE
SENIOR CHIEF ENGINEER, LINCOLN HARRIS

II The PointGuard Platform utilizes SkyFoundry's SkySpark™ and can help building teams shorten deployment times and maximize the value of this software. II

SKYSPARK















ABOUT WEBFM



WebFM is an award winning innovative company that provides web based solutions and consulting to the asset and facility management sectors. They software simplifies every stage of an asset's lifecycle, from the initial design and build through to ongoing maintenance. They are award winning innovative company that provides web based solutions and consulting to the asset and facility management sectors.

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TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

**MebFM uses a "No surprises approach" to O&M Manual handover. After using WebFM, Defence will never do handover the old way again. WebFM adds value by allowing data to be input early, you can see all the data, you can create reports for the data, and manage the maintenance manuals process right through. We like to add value to our service and now we can hand it over to the client digitally, on time with no surprises.

ERIC BISHOP
DESIGN MANAGER, THIESS

I highly recommend OmTrak for any large capital works. Our team is impressed by the intuitive layout, ease of use and how simply we can integrate and transfer data to our asset management system. OmTrak has increased collaboration and substantially reduced overall project costs.

TYRON TOMLINSON
LEGAL AND PROPERTY MANAGER, ROTORUA LAKES

■■ EduWest selected WebFM to assist with the delivery of eight large school projects. With OmTrak, all key stakeholders involved in the project delivery could access, review and approve all project information in real-time on the cloud-based server. We were able to hand over fully accepted O&M manuals prior to the completion date.

ROCKY SLATER
MANAGER, BADGE PERKINS JOINT VENTURE

II (ve used OMTrak on several projects as part of my role at Nuvo Solutions and recommend it as an easy solution to deliver our Electrical and Communications O&M manuals. I found OMTrak to be simple to use and only basic training was required. I would definitely recommend it to other subcontractors.

SCOTT MCMURTRIE
PROJECT MANAGER, NUVO SOLUTIONS, INC









