



Hospital Communications Software Category

FALL 2025
Customer Success Report





Hospital Communications Software Category

Hospital communications software coordinates data flow and activities between doctors, clinicians, nurses, and other medical staff. It integrates securely with clinical solutions like EHRs, medical staff scheduling tools, and healthcare IT applications. Clinical laboratories, ancillary care providers, and hospitals can leverage this program to reduce readmission rates and referral leakage, and facilitate interoperability between products. Further, healthcare practices and organizations can collaborate in real time, maintain patient context, achieve patient satisfaction and safety, minimize gaps and inefficiency, and generate profits.

Hospital communications solutions help to enhance communication between medical professionals so they can efficiently deliver healthcare. These applications utilize digital communication tools such as event management, video conferencing, secure text messaging, VoIP, and others. They facilitate and promote real-time communication between medical staff and clinicians. Further, they capture, store, and share patient information, images, documents, and data between healthcare providers and platforms. Finally, they adhere to industry standards such as HCAHPS (Hospital Consumer Assessment of Healthcare Providers and Systems) scores and HIPAA (Health



Insurance Portability and Accountability Act).

Customer Success Report

Ranking Methodology

The FeaturedCustomers Customer Success ranking is based on data from our customer reference platform, market presence, web presence, & social presence as well as additional data aggregated from online sources and media properties. Our ranking engine applies an algorithm to all data collected to calculate the final Customer Success Report rankings.

The overall Customer Success ranking is a weighted average based on 3 parts:



CONTENT SCORE

- ✓ Total # of vendor generated customer references (case studies, success stories, testimonials, and customer videos)
- ✓ Customer reference rating score
- ✓ Year-over-year change in amount of customer references on FeaturedCustomers platform
- ✓ Total # of profile views on FeaturedCustomers platform
- ✓ Total # of customer reference views on FeaturedCustomers platform



MARKET PRESENCE SCORE

- ✓ Social media followers including LinkedIn, Twitter, & Facebook
- ✓ Vendor momentum based on web traffic and search trends
- ✓ Organic SEO key term rankings
- ✓ Company presence including # of press mentions



COMPANY SCORE

- ✓ Total # of employees (based on social media and public resources)
- ✓ Year-over-year change in # of employees over past 12 months
- ✓ Glassdoor ranking
- ✓ Venture capital raised

Award Levels



MARKET LEADER

Vendor on FeaturedCustomers.com with substantial customer base & market share. Leaders have the highest ratio of customer success content, content quality score, and social media presence relative to company size.



TOP PERFORMER

Vendor on FeaturedCustomers.com with significant market presence and resources and enough customer reference content to validate their vision. Top Performer's products are highly rated by its customers but have not achieved the customer base and scale of a Market Leader.



RISING STAR

Vendor on FeaturedCustomers.com that does not have the market presence of Market Leaders or Top Performers, but understands where the market is going and has disruptive technology. Rising Stars have been around long enough to establish momentum and a minimum amount of customer reference content along with a growing social presence.

2025 Customer Success Awards

Check out this list of the highest rated Hospital Communications Software based on the FeaturedCustomers Customer Success Report.



* Companies listed in alphabetical order



2025

**HOSPITAL
COMMUNICATIONS
SOFTWARE**

MARKET LEADER





ABOUT SPOK



Spok, Inc., a wholly-owned subsidiary of Spok Holdings, Inc. (NASDAQ: SPOK), headquartered in Springfield, VA, is proud to be the global leader in critical communications for healthcare, government, public safety, and other industries. Spok delivers smart, reliable solutions to help protect the health, well-being, and safety of people around the globe.

203

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“Spok is a hub of communication tools. It’s really important for a health system to be strategic and efficient, and a partner like Spok can help address a number of issues and enable us to plan for the future.”

ANDREW BLACKMON
CHIEF TECHNOLOGY OFFICER, CHILDREN’S HOSPITAL
COLORADO

“We’re a best practices hospital and don’t have just one vendor, We wanted to have the same information in each system we use, especially for physicians. It’s all about accurate caregiver contact information.”

KATY DESANTIS
TELECOMMUNICATIONS MANAGER, MAIMONIDES
MEDICAL CENTER

“[Spok Mobile’s] security features, traceable messages, and ease of communication with different types of devices will assist our doctors and promote safe information sharing for our patients.”

LISA FORTE
MANAGER, SYSTEMS CALL CENTER, CLINICAL MOBILITY

“Working with Spok has been excellent. The improvement in hospital-wide communications was recognized almost immediately.”

ANNE LARA
CHIEF INFORMATION OFFICER, UNION HOSPITAL OF
CECIL COUNTY

TRUSTED BY





ABOUT TIGERCONNECT



TigerConnect is healthcare's most widely adopted communication platform – uniquely modernizing care collaboration among doctors, nurses, patients, and care teams. TigerConnect is the only solution that combines a consumer-like user experience for text, video, and voice communication with the serious security, privacy, and clinical workflow requirements that today's healthcare organizations demand. TigerConnect accelerates productivity, reduces costs, and improves patient outcomes.

138

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“The hospital was emailing us updates about the escaped and armed patient, but most of us were off-shift at the time. I knew no one would be checking emails that early in the morning. I was one of the individuals on-shift during the lockdown though, and wanted to get the updates out to my staff immediately. Before they arrived to work. This is where TigerConnect came to the rescue. I was able to set up a distribution group, and within a matter of minutes. I was able to relay real-time updates on the situation to my case managers and fellow colleagues.”

JOY M. GALBERTH
SENIOR DIRECTOR, CASE MANAGEMENT, INOVA FAIRFAX HOSPITAL

“TigerConnect mimics the existing workflow of a hospital. We strongly feel that we're not inventing anything new. You never want your technology to invent a new process. You want your technology to make your process work better, which TigerConnect does.”

JONATHAN BERKOWITZ
MEDICAL DIRECTOR, INTERFACILITY TRANSFER,
REGIONAL EMERGENCY SERVICES, AND DISASTER
MEDICINE, WESTCHESTER MEDICAL CENTER

“We save a ton of time — a ton of time. Because we are an isolated hospital and our specialists are far away, TigerConnect saves me hours per patient of trying to get them the care that they need.”

ANNIE NUNLEY
PHYSICIAN ASSISTANT FOR THE HOSPITALIST TEAM,
SOUTHEAST ALASKA REGIONAL HEALTH CONSORTIUM

“TigerConnect Physician Scheduling works with you to develop the provider rules over time. They understand that it will take us time to work out all the details, and they are very patient and thorough during this process.”

BRAD REA
PRACTICE ADMINISTRATOR, TALL GRASS ORTHOPEDICS

TRUSTED BY





2025

**HOSPITAL
COMMUNICATIONS
SOFTWARE**

TOP PERFORMER





ABOUT ARTERA

artera™

Artera delivers a platform-level patient communications solution that integrates across a health system's tech stack (EHRs/EMRs, single-point solutions, apps, and more) to deliver patients a simple, cohesive communications experience while reducing workload for healthcare staff. By unifying disjointed communications and information into a single channel for patients, Artera fuels healthcare providers to deliver healthier patients, more efficient staff and more profitable organizations. The Artera platform helps 500+ unique health systems facilitate 1.1 billion messages for 40+ million...

142

TOTAL CUSTOMER REFERENCES

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REFERENCES**

FEATURED TESTIMONIALS

“Patients respond better when they are communicated with in ways that work best for them. Collaboration among technology leaders to drive a consistent experience is the right thing to do for patients. By integrating with Artera Harmony, we are pleased to extend the reach of our solutions even further, to help healthcare providers increase patient engagement and payment rates - with as little friction as possible.”

STEVE CALLIS
PRESIDENT OF PAYMENTS, REVSPRING

“Artera has brought a new era of patient communication in healthcare, revolutionizing the industry. It recognizes that integrating multiple partners into the network is crucial for true transformation; therefore, the company has assembled an extensive partner ecosystem to deliver the most comprehensive patient communication solutions available.”

FROST & SULLIVAN

“For me, choosing the right vendor partner relies on looking well beyond the immediate business need at hand, or the transactional perspective, and instead, look to the full realm of possibilities and beyond.”

TRACY A. ELMER
CHIEF INFORMATION OFFICER, TRUECARE

“There is system awareness now that transportation is a patient need. And because of this data, we're making headway on closing these gaps by asking questions earlier in the workflow, upon scheduling.”

MEGAN SHEBLE
SENIOR PROJECT MANAGER, CHILDREN'S WISCONSIN

TRUSTED BY

COALFIRE
LABS

ADVANCED PAIN CARE
Pain Management

CEDARS-SINAI
KERLAN-JOBE INSTITUTE

FROST & SULLIVAN

Health iPASS



ABOUT BACKLINE BY DRFIRST



Backline by DrFirst is an industry-leading communications ecosystem that empowers forward-thinking healthcare organizations to deliver exceptional care to patients anywhere. The result: increased ROI, streamlined workflows, and better patient care.

44

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“Backline has improved the nature of our care visits and increased our efficiency exponentially. Before Backline, our nurses could feasibly see 10 patients in a day. Now, we see 20 patients a day. That's incredible. In terms of crisis intervention and medication turnaround, we've cut days out of the process of getting a child seen by a specialist or changing a medication order. Some...”

PAMELA AGEE-LOWERY
MEDICAL DEPARTMENT NURSE MANAGER, DOUGLAS
COUNTY, NEBRASKA

“Using Diagnotes in the ED for handling hospitalist consult requests was an instant hit. Anyone who wasn't using it was asking when they could start. We love how much easier it is to connect with each other, especially when we're treating a patient with a critically urgent issue.”

VICE PRESIDENT CHIEF MEDICAL INFORMATION
OFFICER
INDIANA UNIVERSITY HEALTH

“It has been nice to connect with a therapist inside of the hospital instead of spending 30 minutes tracking them down. I have confirmation that someone has seen my message about the patient.”

KRISTA THORNBERRY
BRENTWOOD SPRINGS

“According to the Commonwealth Fund, hospital programs that enable patients to receive acute care at home have proven effective in reducing complications while cutting the cost of care by 30 percent or more.”

COMMONWEALTH FUND

TRUSTED BY





ABOUT CONNEXALL

Connexall®

Connexall, ranked number one and named Category Leader in the 2015/2016, 2017 and 2018 Best in KLAS awards, is an enterprise-grade communication and control platform that delivers hospital-wide interoperability to people, systems, tasks, and devices. Its capabilities act as a backbone for clinical workflow, communicating the right information to the right person, at the right time, on the right device.

61

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“Connexall is extremely flexible, allowing for ease-of-use for the end user as each template can be programmed for specific units. The reporting suite is also quite functional, offering detailed information on call points, devices and delivery. This is very useful for tracking issues or just keeping a finger on the pulse of the hospital.”

BILL BURLEY
PATIENT EQUIPMENT TECHNICIAN BIOMEDICAL
ENGINEERING, LONDON HEALTH SCIENCES CENTRE

“Connexall has provided me with excellent customer service when I need it the most. I rely on the technical support team tremendously and I am thankful they are there 24 hours a day! The project was successful as we had to implement a change to numerous records in a time sensitive manner.”

CLIENT TECHNOLOGY ANALYST II
UNIVERSITY OF KENTUCKY

“One of the key reasons we chose Connexall is its ability to generate comprehensive reports that we can use to measure performance by individual and by unit. This will enable us to focus our continuous quality improvements efforts where they will yield the most benefit.”

MARK DELANEY
VICE PRESIDENT OF INFORMATION TECHNOLOGY,
MOUNT SINAI MEDICAL CENTER

“All the technologies employed serve the single purpose of putting the needs of patients and staff first. We’re not so much interested in bells and whistles, but in how technology can improve the human experience here at Trillium.”

PATTI COCHRANE
VICE PRESIDENT, PATIENT SERVICES AND QUALITY,
TRILLIUM HEALTH CENTRE

TRUSTED BY





ABOUT KLARA

klara

Klara was founded in 2013 with a mission to transform healthcare communication, so every patient can receive great care. Its HIPAA-compliant messaging platform makes it easy for healthcare providers to communicate with their patients, as well as with each other. Today, thousands of healthcare providers across dozens of specialties use Klara to provide a delightful patient experience, while streamlining their own administrative workflows and saving hours per day.

51

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“Klara has overwhelmingly changed our office operations. We now have the ability to message with patients and manage our phone calls without losing the high level of care for patients in the office. Patients value the convenience, and staff save time by quickly addressing simple questions via messaging instead of phone calls.”

ANN BAKER
CHIEF OPERATING OFFICER, FORT WAYNE
DERMATOLOGY CONSULTANTS

“Klara’s team is unmatched in terms of responsiveness, product knowledge and customer focus. I’ve worked with many vendors in the past, and none come close to the trust, communication and willingness to help us find solutions that will help us scale.”

KATIE THIELSEN
BRAND MANAGER, VITALSKIN DERMATOLOGY

“Since integrating Klara, we can manage some patient requests in seconds, which used to take us all day to keep up with. Responding through Klara has simplified our workflow, and we no longer miss crucial patient communications.”

SABBAK WARIACH
IT LEAD, PALMETTO GASTRO & HEPATOLOGY

“Klara streamlines communication amongst the whole team. Patients feel like they have a direct line of communication to the practice staff & don’t have to tell their story more than once.”

CARISA CHAMPION
COSMETIC SURGERY AFFILIATES

TRUSTED BY





ABOUT MOBILE HEARTBEAT



Mobile Heartbeat® is a leading provider of enterprise mobility clinical communications and collaboration solutions that improve clinical workflow and provide secure team communications, enabling better patient care at a lower cost. The company's Unified Clinical Communication platform, MH-CURE®, gives clinicians what they need: simple, secure access to their patients and other care team members with clinically relevant patient information no matter where they are. Based upon its Clinical Unified Results Enterprise (CURE) technology, MH-CURE dramatically improves clinical workflows across the enterprise, freeing clinicians to focus on what they do...

36

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“It's been really great working with the Mobile Heartbeat team. I have a lot more confidence that our leaders are comfortable in the role of incident commander and they would be able to initiate our hospital incident command and communicate with our staff appropriately.”

TIM BERINGER
DIRECTOR, EMPLOYEE HEALTH AND SAFETY, SECURITY
AND EMERGENCY MANAGEMENT, EISENHOWER
HEALTH

“We've instituted things like the Situation, Background, Assessment, Recommendation (SBAR) technique and huddles to try to increase communication, and Mobile Heartbeat aligns with that goal of encouraging efficient, concise communication.”

CHRISTAL DIXON
ASSOCIATE VICE PRESIDENT OF NURSING, EVANGELICAL
COMMUNITY HOSPITAL

“I absolutely love having it on my computer. Often times, someone on the clinical end needs to communicate with someone in the business office.”

DAPHYNE RESSLER
DIRECTOR OF MEDICAL AMBULATORY SURGERY AND
ENDOSCOPY, EVANGELICAL COMMUNITY HOSPITAL

“Our goal is to offer the safest, most effective, and most compassionate care possible. Mobile Heartbeat is really at the core of that.”

JONATHAN PERLIN
CMO, HCA HEALTHCARE

TRUSTED BY

Yale
NewHaven
Health

NewYork-Presbyterian

Henry Mayo
Newhall Hospital

FREEMAN
Health System

EISENHOWER
HEALTH



ABOUT PERFECTSERVE



PerfectServe is healthcare's most comprehensive and secure care team collaboration platform. The platform is unique in its ability to improve communication process accuracy and reliability via its proprietary Dynamic Intelligent Routing capability, which automatically identifies and provides immediate connection to the right care team member for any given clinical situation at every moment in time. More than 400,000 clinicians in forward-looking organizations across the U.S. rely on PerfectServe to help them speed time to treatment, expedite care transitions, enhance the patient experience and reduce HIPAA compliance...

154

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

"We implemented PerfectServe's solution systemwide as one of the communication platforms of the Patient Command Center, a centralized hub that fosters the safe management and timely placement of patients across 3,500 total beds."

ADVOCATE AURORA HEALTH

"Taking call is a very critical piece of my practice. [Call] can create stress and disruption. Any cost-effective way to reduce that burden can improve physician quality of life and our ability to recruit new providers."

KATHERINE NOBLE
FOUNDER, SOUND BEACH PEDIATRICS

"It really helps to have such clear, objective evidence for the physicians. Most of the time, showing them the reports is enough to prevent future incidents."

HERBERT SCHUMM
VICE PRESIDENT OF MEDICAL AFFAIRS, ST. RITA'S
MEDICAL CENTER

"I don't have to think about PerfectServe—you guys do a great job. My surgeon is happy; all my doctors and staff are happy."

LEA PETERSEN
PRACTICE ADMINISTRATOR, CHERRY CREEK EYE
PHYSICIANS & SURGEONS

TRUSTED BY

ExcelsaHealth

BNMG
Balboa Nephrology Medical Group

Boston Children's Hospital
Until every child is well

CARILIONCLINIC

Advocate Health Care
Tomorrow starts today



ABOUT PULSARA



Pulsara is a mobile-first telehealth and communication platform that connects teams across organizations. What makes Pulsara unique is its ability to enable dynamic networked communications for any illness or injury. With Pulsara, clinicians can add a new organization, team, or specialist to any patient event, dynamically building a care team even as the patient's condition and location are constantly evolving. Simply CREATE a dedicated patient channel. BUILD the team. And, COMMUNICATE using audio, live video, instant messaging, data, images, and key benchmarks. Studies report an average decreased treatment time of nearly 30% when using Pulsara. Pulsara...

67

TOTAL CUSTOMER REFERENCES

[VIEW ALL
REFERENCES](#)

FEATURED TESTIMONIALS

“Thanks to Pulsara, EMS was able to let everyone who was critical to care know that a STEMI patient was arriving. We had a 15-minute window to prepare for that patient, and by the time he got here, the cardiologist had shown up on his own, and the cath team had shown up on their own because they'd received an alert from Pulsara on their phones. That also meant that when the patient did arrive, the nurse was able to stay in the room and provide care rather than having to step out and make four phone calls.”

PRISCILLA COUCH
EMERGENCY ROOM DIRECTOR, NATIONAL PARK
MEDICAL CENTER

“I think the willingness of the ambulance to actually ring prior to Pulsara was a big thing. They knew that a lot of the time, the phone would be busy, or difficult for us to answer.”

CAROLYN BELTRAME
EMERGENCY NURSE, LATROBE REGIONAL HEALTH

“Pulsara is so beneficial, first and foremost to our patients, and it continues to provide a better environment to foster partnerships.”

VERA HALL
CHIEF NURSE EXECUTIVE, ST. ELIZABETH HEALTHCARE

“The impact Pulsara has on timing and allowing cardiology to get the blood vessel opened is huge for our patients.”

CAROL GORE
CHIEF NURSING OFFICER, SAINT MARY'S REGIONAL
HEALTH SYSTEM

TRUSTED BY



**Ambulance
Victoria**



AUSTIN-TRAVIS COUNTY
EMS





ABOUT QLIQSOF



QliqSOFT is the developer of healthcare's most flexible collaboration platform, designed to address the clinical communication and patient engagement needs of healthcare organizations. Rooted in security and built with total engagement in mind, this modular, scalable platform addresses the communication needs of today's healthcare industry through secure texting, AI-driven chatbot technology on-demand telehealth solutions. Combined, these solutions deliver an average of 1.2 million clinical messages exchanged across the U.S. daily and facilitates more than 6 months of live virtual care every 180...

55

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“I love the real outcomes and ROI that QliqSOFT's client was able to demonstrate in the webinar on April 5th. He highlighted the various roles that chatbots can be set up to do and perform (i.e. doctor notification, visit prep, payment pal, COVID-19 Assessment, Curbside Check-in, demographic paperwork, etc.) resulting in subsequent savings & returns on investments. I look forward to learning from more healthcare providers who implement this QliqSOFT technology to learn from them if they are able to achieve similar results.”

PAUL HESS
SR. RESEARCH DIRECTOR, KLAS RESEARCH

“We chose QliqSOFT based on ease of use and ease of maintenance. Knowing that the physicians have a HIPAA-compliant tool for effective communication allows me, as CIO, to sleep better. Sharing patient information between doctors and nurses securely and real-time over their cell phones has proven to be a very valuable tool for all.”

BILL BISHOP
CHIEF INFORMATION OFFICER, COLQUITT REGIONAL MEDICAL CENTER

“QliqSOFT's support has been exemplary and has directly impacted the quality and cost effectiveness of patient care and Hospice of Wake County's continued ability to provide excellence in end-of-life care.”

MICHAEL LEGGE
NETWORK ADMINISTRATOR, HOSPICE OF WAKE COUNTY, INC.

“QliqSOFT integrates easily with Active Directory and allows us to efficiently add and manage users while leveraging our existing authentication method and strong password policies.”

CHAS THAWLEY
ASSISTANT VICE PRESIDENT, CHIEF TECHNOLOGY OFFICER, VIRTUA HEALTH

TRUSTED BY





ABOUT SYMPLR



Symplr aspire to lead the industry in simple, easy-to-implement healthcare compliance and medical credentialing software and services. They cover all the angles—providing your business with provider credentialing through the Cactus provider management platform, and a way to manage facility access through credentialing and check-in for anyone and everyone coming into the building. If they need access to your facility, they help you make sure they're credentialed, screened, checked in, and compliant with your policies.

110

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“symplr Access enables St. Luke’s to meet requirements by providing our teams with immediate access to user-friendly dashboards, which display real-time information about who has checked in and if they’re in compliance. This tool helps ensure that we maintain the required level of visibility to uphold regulatory standards.”

CRYSTAL GEIBEL
LEAD ANALYST, ST. LUKE’S HEALTH SYSTEM

“We are very careful about the companies we choose to partner with. symplr’s passion for nurses, respect for nurses’ role in patient care, and understanding of the impact of meaningful recognition make them a perfect fit with DAISY’s mission. We are very proud of our longtime partnership with this special company!”

BONNIE BARNES
CO-FOUNDER, THE DAISY FOUNDATION

“The one-on-one support made all the difference. We always felt heard, and any feedback we had was not only listened to but acted upon—or an explanation was provided if it wasn’t feasible. You never feel like your concerns are falling on deaf ears with symplr.”

JILL GUNN
CUSTOMER RELATIONSHIP EXECUTIVE, ST. CLAIR HEALTH

“Everything stayed in its own home, which allowed us to perform a heavy lift of cleaning up bad data before migrating. We were able to easily identify and exclude outdated or incorrect information, so it didn’t transfer into the new system.”

LAUREL J YUNGWIRTH
MANAGER OF MEDICAL STAFF SERVICES, ST. CLAIR HEALTH

TRUSTED BY





2025
**HOSPITAL
COMMUNICATIONS
SOFTWARE**

RISING STAR



ABOUT CLINICTRACKER



ClinicTracker is an integrated EHR, billing, and practice management software system that streamlines everything from intake to discharge. It will automate all your clinic routines, boost staff productivity, increase billing efficiency, and provide the tools you need to manage your clinic effectively. While mental health and substance abuse agencies are their main focus, they offer complete packages for telehealth, foster care agencies, social services, equine assisted therapy, university training clinics, family counseling services, and eating disorder clinics.

83

TOTAL CUSTOMER REFERENCES

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REFERENCES**

FEATURED TESTIMONIALS

“Manny was so fast in resolving my issue. So grateful to have such wonderful support when it's needed!!”

BREE LINDROTH
THERAPIST, INTERIM HEALTHCARE

“Problem solved with speedy and friendly service. Thanks so much.”

JOEL EPSTEIN
RESEARCH DIRECTOR, CHILDREN'S ADVOCACY SERVICES
OF GREATER ST. LOUIS

“Very quick response and very helpful! Thank you!”

RYANN PEAKE
ADMINISTRATIVE ASSISTANT, CHILD AND FAMILY
SERVICES OF SAGINAW

“ClinicTracker is very dependable and reliable.”

STEVE HOWDEN
EXECUTIVE DIRECTOR, REGENERATIONS COUNSELING
SERVICES

TRUSTED BY





ABOUT HUCU.AI



HUCU.AI

Hucu.ai is a FREE HIPAA compliant patient-centered messaging network, with real-time patient health and staff attrition risk reporting. Hucu.ai customers streamline professional communications within their easy to use app, receiving push notifications when colleagues tag them for immediate delivery. Users share text, documents, images, emojis, and videos that are securely stored in the Hucu.ai encrypted cloud, reducing space utilization on user devices. Communication is optimized through custom collaboration channels, all company channels, patient channels, and direct messaging with the ability to easily jump from channel to channel...

145

TOTAL CUSTOMER REFERENCES

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FEATURED TESTIMONIALS

“My favorite thing about Hucu.ai is the people. I believe energy finds energy. I can go find a product, that is not a problem but finding the right people and understanding what drove them to build the product and how are they going to be there to mutually support me if that product isn't functioning or if I have questions about the product or really when you think about connecting people to people, you want to know the people that build the...”

AMANDA PATRICK
OWNER, SCOTTSVILLE COUNSELING CENTER

“Unlike other texting platforms, Hucu.ai has the ability to add clinical and administrative staff as well as family members in one platform and be united for the best interest of the patient. With a push of a button a video conference can be held. These features have proven to be invaluable. The ease of adding and archiving patients, family and professionals in Hucu.ai as well as the customer service that is offered, is like no other.”

KALLI KONTOS
DIRECTOR, KONTOS PSYCHOTHERAPY LCSW PC

“I love that it is not just on my phone but also web-based. I can go to my browser, have it up all day and be able to type messages to all the teams. And if I leave the premises, I still have Hucu on my phone, I am not missing anything. I have that and check and see the messages. The fact that I can go between both is my favorite feature.”

ELISHA BECKER
DIRECTOR OF ADMISSIONS, LIFECARE THERAPY SERVICES

“It's just so quick and because it's so easy to use, everyone is jumping on it, wanting to use it. they're all involved Compared to other [HIPAA compliant messaging] apps, Hucu.ai is amazing.”

JEFF DOWD
MT ROSE HEALTH CENTER PALLIATIVE CARE AND HOSPICE

TRUSTED BY





ABOUT OHMD



OhMD is a modern healthcare communication platform for clinical care coordination and patient communication. OhMD enables HIPAA compliant texting and improved patient experience by leveraging technology that patients are already using. Healthcare providers can increase patient engagement exponentially while improving patient satisfaction and the overall health of their patient population.

37

TOTAL CUSTOMER REFERENCES

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REFERENCES**

FEATURED TESTIMONIALS

“The upside to it was pretty immediate that those patients were being taken care of and those questions were being answered, appointments were getting booked. We’re definitely seeing that has taken a lot of the burden off of the staff inside the practice. They have more time to focus on the person that’s standing in front of them. And that’s so big. It’s so important in customer service.”

TANIA CHEVALIER
PRINCIPAL CONSULTANT, PRIMARY CARE SPORTS
MEDICINE

“OhMD secure texting has really boosted the patient experience. Patients now have a quick and convenient way to reach NRM and handling of patient inquiries is much more efficient for our team!”

JENNIFER BROWN
CO-OWNER, NORTHEASTERN REPRODUCTIVE MEDICINE

“OhMD is making check-in much smoother. We are saving time by having patients text to check-in and complete their forms prior to their appointment.”

KRISTEE DOWLING
CLINICAL RESEARCH COORDINATOR, SOUTHEASTERN
PEDIATRIC ASSOCIATES

“Communication has never been easier and patients like the convenience as well as the prompt responses.”

SAM
BILLING ASSISTANT, NORTHEASTERN REPRODUCTIVE
MEDICINE

TRUSTED BY



Ayana Therapy





ABOUT ONPAGE



OnPage automates incident notifications to mitigate human error and enables rapid resolution of critical IT, healthcare and IoT incidents. Built around the incident resolution life cycle, the platform enables organizations to get the most out of their digital investments, ensuring that sensors and monitoring systems have a reliable means to escalate abnormality alerts to the right person immediately. OnPage's Alert-Until-Read capabilities, escalation policies, redundancies, and scheduling algorithms ensure that a critical message is never missed. Infinitely more reliable and secure than emails, text messages and phone calls combined, OnPage reduces incident...

57

TOTAL CUSTOMER REFERENCES

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FEATURED TESTIMONIALS

“OnPage has been incredibly helpful for our study in obtaining placentas which are critical for meeting our study objectives. The app allows our team to be deployed effectively, reducing the likelihood of delays, missed calls, and lost opportunities to collect samples. Without OnPage we would struggle to meet our study objectives and as a result, we are grateful for discovering it altogether.”

KRISTI ADAMO
UNIVERSITY OF OTTAWA

“OnPage is the perfect tool for medical personnel wishing to send secure and dependable messages via cell phones. So far, both physicians and staff are thrilled with the reliability, ease, and ability to keep track of messages for any given length of time. The staff at OnPage has been both courteous and helpful and the cost is fair. 10 out of 10.”

BARBARA D. CAPRIOTTI
OFFICE MANAGER, SJH CARDIOLOGY ASSOCIATES

“The move to OnPage from a traditional paging system allows our practitioners the flexibility of carrying just one device. Their smartphones now act in a dual role as a pager and phone by allowing pages to be responded to in a simple, streamlined process.”

KIM WOOFER
CHIEF OPERATING OFFICER, MICHIANA HEMATOLOGY
ONCOLOGY'S ADVANCED CENTERS FOR CANCER CARE

“The OnPage smartphone system gets the correct technician's attention quickly every time. Needless to say, we would never go back to the old style obsolete standalone pagers again and we're happy to recommend OnPage to our colleagues.”

DOUG GOSS
CHIEF ENGINEER, NATION'S BUSIEST DATA CENTERS
SERVICE PROVIDER

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Arkansas Electric
Cooperative Corporation
We Are Arkansas



Alberta Health
Services





ABOUT PROFICIENT HEALTH



Proficient Health is a healthcare information technology company using software to turn cumbersome, paper based processes into an efficient flow of information. Their affordable, online services connect physicians, hospitals and other healthcare providers, helping them gather data on strategic trends, improve service and care delivery, drive down costs, speed reimbursement and get more out of their electronic medical records platform.

53

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“With PH Connect, the speed of communication is faster and streamlined. Appointment scheduling time has been cut in half, and communication to parents can typically take place on the same day. As a result, I send all my players to Wake Orthopaedics.”

JASON BAILEY
ATHLETIC TRAINER, THE NORTH CAROLINA FOOTBALL CLUB

“PH Connect allows providers real time access to each other without prior knowledge of call schedules. [It] enables them to share patient-specific information securely, unlike conventional texting and provides read receipts to communicate that messages have been received.”

TED TSOMIDES
WAKEMED

“Proficient Health is exactly what we have been looking for over the last eight years. We needed a solution that made it simple to refer patients to our hospital. This is a win-win for patients and providers.”

DAVID SEO
VICE PRESIDENT AND CHIEF INFORMATION OFFICER,
NICKLAUS CHILDREN'S HEALTH SYSTEM

“PH Capture has helped our department improve communication by giving all team members full visibility to incoming documents.”

MARLA ROBINSON
PATIENT ACCESS DIRECTOR, BLUE RIDGE REGIONAL HOSPITAL

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