

Shipping Software Category

FALL 2025 Customer Success Report







Shipping Software Category

Shipping software enables companies to streamline and coordinate their outgoing shipments to consumers. Key functions include comparative pricing on shipments, custom tracking and confirmation alerts, and bulk printing and editing of shipment info. After a shipment, the platform allows you to utilize templates and photographic evidence to manage documentation and order returns. These functionalities can help to improve and automate workflows for future orders.

Shipping software solutions are different from transportation management tools that are designed to optimize transportation routes and loads, or supply chain programs, whose scope includes the whole supply chain procedure. Due to its nature, shipping software often integrates with fleet management applications and e-commerce systems.



Customer Success Report Ranking Methodology

The FeaturedCustomers Customer Success ranking is based on data from our customer reference platform, market presence, web presence, & social presence as well as additional data aggregated from online sources and media properties. Our ranking engine applies an algorithm to all data collected to calculate the final Customer Success Report rankings.

The overall Customer Success ranking is a weighted average based on 3 parts:



CONTENT SCORE

- Total # of vendor generated customer references (case studies, success stories, testimonials, and customer videos)
- Customer reference rating score
- Year-over-year change in amount of customer references on FeaturedCustomers platform
- ✓ Total # of profile views on FeaturedCustomers platform
- ✓ Total # of customer reference views on FeaturedCustomers platform



MARKET PRESENCE SCORE

- ✓ Social media followers including LinkedIn, Twitter, & Facebook
- ✓ Vendor momentum based on web traffic and search trends
- Organic SEO key term rankings
- Company presence including # of press mentions



COMPANY SCORE

- Total # of employees (based on social media and public resources)
- Year-over-year change in # of employees over past 12 months
- ✓ Glassdoor ranking
- ✓ Venture capital raised

Award Levels



MARKET LEADER

Vendor on FeaturedCustomers.com with substantial customer base & market share. Leaders have the highest ratio of customer success content, content quality score, and social media presence relative to company size.



TOP PERFORMER

Vendor on FeaturedCustomers.com with significant market presence and resources and enough customer reference content to validate their vision. Top Performer's products are highly rated by its customers but have not achieved the customer base and scale of a Market Leader.



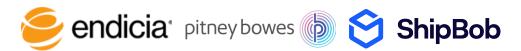
RISING STAR

Vendor on FeaturedCustomers.com that does not have the market presence of Market Leaders or Top Performers, but understands where the market is going and has disruptive technology. Rising Stars have been around long enough to establish momentum and a minimum amount of customer reference content along with a growing social presence.

2025 Customer Success Awards

Check out this list of the highest rated Shipping Software based on the FeaturedCustomers Customer Success Report.































^{*} Companies listed in alphabetical order









ABOUT ENDICIA



Endicia is a technology company that helps businesses of any size maximize the efficiency of their shipping processes while reducing shipping costs for lightweight packages. Their years of shipping experience and long-time partnership with the U.S. Postal Service enable them to provide the easiest and most efficient way to integrate low USPS rates into any workflow while providing the features and services necessary to solve fulfillment and shipping challenges. And, for businesses that want to grow internationally, they offer a global shipping and carrier service especially designed for lightweight packages – with discounted rates and no minimum volume...

147

TOTAL CUSTOMER REFERENCES



FEATURED TESTIMONIALS

■■ Endicia has created greater efficiency for us and our customers, saving us several hours per week, which equates to thousands of dollars per year. Moreover, the effectiveness of address validation has practically eliminated returned packages, and the ease of processing international orders has truly made us global. ■■

RAPHAEL NEFF OWNER, CHESS HOUSE

Endicia has saved us about an hour a day, freeing up my shipping staff to ship more orders, which, in turn, has enabled me to spend more time on promoting the business.

PEGGY GLEN
FOLUNDER EIREFIGHTERS BOOKSTORE

**Our shipping is much more efficient now that we have integrated Endicia with our order management software. What used to take hours of time in cutting and pasting is now completed in just a couple of clicks. **I

DON LUNDELL
FOUNDER ZOMBIERUNNER

With Endicia's shipping solution, we've not only been able to compete with the big booksellers, we've been able to thrive, growing our business by 32 percent.

JOHN MARSHALL
OWNER EPISCOPAL BOOKSTORE















ABOUT PITNEY BOWES



Pitney Bowes (NYSE:PBI) is a global shipping and mailing company that provides technology, logistics, and financial services to more than 90 percent of the Fortune 500. Small business, retail, enterprise, and government clients around the world rely on Pitney Bowes to remove the complexity of sending mail and parcels. For additional information visit Pitney Bowes at www.pitneybowes.com.

289

TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

SendSuite provides full visibility into our global shipping workflows and helps us optimize and streamline our operations. We've gone from four day delays and never ending lines at our pick-up window, to an average turnaround time of less than 2 hours. SendSuite is the perfect technology complement to our physical transformation, which included redesigning our mail and package processing center and pick-up window.

GEOFF LABE

DIRECTOR OF CONFERENCES, EVENTS AND CAMPUS CENTER SERVICES, HAVERFORD COLLEGE

SendSuite Live is carrier-agnostic, so we can choose the fastest and most cost-effective carrier. We've turned our shipping scenario into an actual profit-making part of the business.

RICHARD SPARKMAN
IT DIRECTOR, SHELBY AMERICAN

With Pitney Bowes's guaranteed, upfront calculation of international shipping costs along with ShipCenter's LTL and U.S. domestic small parcel offering, Kickstarter creators can have control over their delivery expenditures before packages even leave their hands. In addition, our solution provides Kickstarter creators with a single source for all of their international and domestic shipments.

SEAN LYNCH

VICE PRESIDENT, SALES AND MARKETING, SHIPCENTER

We mail and ship both B2B and B2C domestically and internationally. We use SendPro to get the best commercial rate for Priority Mail® shipments.

WENDY WILFORD

MARKETING ADMINISTRATOR, UNCRUISE ADVENTURE

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ADOREBEAUTY

American Apparel





IL MAKIAGE





ABOUT SHIPBOB



ShipBob is a privately held technology company that offers simple, fast, and affordable fulfillment for e-commerce businesses. As an end-to-end fulfillment solution, ShipBob provides warehousing and package delivery in 1-2 business days, with a network of fulfillment centers across the US. ShipBob's software combines order and inventory management, customer communication, predictive insights, and optimized shipping for online merchants.

225

TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

In ShipBob's customer service continues to improve with direct contacts that know our account, real-time follow through, and a better customer delivery experience. They are a fulfillment partner that is truly an extension of our brand.

MANUEL DE LA CRUZ CHIEF EXECUTIVE OFFICER, BOIE

**We definitely see benefits with ShipBob's 2-day shipping capabilities. With Amazon Prime and shoppers expecting 2-day shipping at this point, it's definitely being chosen when it's offered on our store. **I

LINDSAY LOUISE FULFILLMENT & RETAIL MANAGER, SYNCHRO Participates in growing side by side with them. They involve their customers in anything they're changing or creating. They're constantly growing and evolving, which I really appreciate.

SARAH RIBNER
CO-FOUNDER, PIPERWAI

ShipBob should be top of mind for ecommerce companies experiencing growth, so they can focus on brand and design instead of packing boxes.

CARL PROTSCH

TRUSTED BY









dossier





ABOUT SHIPHAWK

ShipHawk

ShipHawk is a modern transportation management system (TMS) helping omnichannel retailers, manufacturers and distributors run data-driven, automated supply chains.

118

TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

■ Thanks to ShipHawk's logistics automation technology, we're able to get our product packed and out the door in the most effective manner possible. This solution has improved our margins, let us better utilize our employees' time, and even helped the company grow. ■

ANTHONY THORN
DIRECTOR OF IT, JL MARINE

ShipHawk is a game-changer for us. It eliminates the work we are doing manually, and its pricing automation technology ensured we are getting the best rate for our customers.

ELIZABETH BROWN
CHIEF EXECUTIVE OFFICER, SOTHEBY'S HOME

■ ShipHawk Audit has helped tremendously, and not only with the disputes that we're having with the late shipments. It's allowing us to have a clear overview of our operations. ■

ESPERANZA BROWN LOGISTICS MANAGER, UHS HARDWARI

We love ShipHawk. It is the best integration partner that we have, and the support team is very, very good.

WISEMAN SIKAKANE
DIRECTOR OF INFORMATION TECHNOLOGY, SMARTE
CARTE

















ABOUT SHIPMONK

ShipMonk

From its inception in 2014, ShipMonk has operated with a singular guiding principle: to help the fastest growing DTC brands scale by offering technology-driven fulfillment solutions that enable entrepreneurs to devote more time to the things that matter most in their businesses. ShipMonk's 75+ integrations, best-in-class 3PL fulfillment software, and 11+ facilities provide eCommerce companies the infrastructure they need to expand successfully. Leverage ShipMonk's logistics expertise to see why Inc. 5000 has ranked the 3PL as one of America's fastest-growing businesses for the last five.

48

TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

■ Absolutely AMAZING service with the folks at Shipmonk. We run our business from Canada so we actually never saw the facility but believe me, we couldn't have better partners. We actually just visited them for the first time last week and it felt like I was in my own warehouse. Awesome guys and they'll do anything to make things right. Highly recommended and absolutely vetted. ■

GURMEET
CO-FOUNDER, LARITZY

ShipMonk has helped us grow in ways that would never be possible without their help. Their expertise in every step of the fulfillment process – from inventory management to packaging and shipping – has been, and continues to be, invaluable. *

DORIAN WAGNER FOUNDER, CATLADYBOX

I love ShipMonk's UI design and functionality. My favorite feature is the ability to quickly see inventory values at any point in time. I've referred several friends to ShipMonk - and, in fact, to this day they are still clients. The reason is because I only refer people to the vendors and people that I would trust with my own business.

NICHOLAS GALEKOVIC

■ ShipMonk has literally taken the entire burden of fulfillment off of our hands. Great service, lots of expertise and sharp pricing and it saves us hundreds if not thousands of hours a year. ■

QUINN ROUKEMA
BUSINESS DEVELOPMENT DIRECTOR, E-RETAIL SOCIE
CROUP















ABOUT SHIPPO



E-commerce is complex. Shipping doesn't have to be. Shippo helps you grow your business by integrating with your workflows, providing experienced support, and connecting you with easy access to the best rates from over 85 carriers worldwide, including regional carriers others cannot provide. Get started by connecting your e-commerce platform or building our implementation-ready API directly into your workflow, fulfill orders quickly with smart defaults and configurable automations, and gain insights that help you ship smarter with analytics and reporting. You can go with confidence thanks to our shipping expertise, experienced...

98

TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

**Inspiring is always a challenge, but Shippo has really been a savior to us!" Additionally, out of all the competitors they researched, Shippo also offered the best rates. "After weighing the benefits of what Shippo had to offer, Shippo's shipping rates were the most competitive. Even Shippo's annual rates were better than everyone else! It was a no-brainer that Shippo was the one we were going to go with. **I

NANCEY HARRIS

■ With Shippo, everything that I didn't know I needed to know was already there and figured out for me. It was a plug and play situation. I didn't feel like I had to do lots of research with Shippo – it's a trusted brand.

KRISTIN
CEO AND CO-FOUNDER, BB FRÖSCH PAINT
TRANSFORMER

II One of the biggest fears I had going into this was shipping. But Shippo linked to my Square store seamlessly; it took less than 10 minutes and it just worked. With Shippo and Square, I could easily allow customers to choose their shipping options, the timing and rate that best works for them. There is also an option for me to set a flat rate.

KEITH FOURNIE
KEI M FORM TOOL

Shippo was incredibly easy to get up-and-running, especially with their documentation and very responsive customer service.

WIN RAGUINI CTO, VANGO ART

TRUSTED BY

BEAN BOX













ABOUT SHIPSTATION



ShipStation is a web-based software designed to help eCommerce retailers process, fulfill, and ship their orders from all the most popular marketplaces and shopping carts using all the top carriers. Co-founded by Jason Hodges and Byron Wier in 2011, the Austin, TX based company has since grown to include the amazing people you see below. ShipStation focuses on the customer and aims to continue to build out the best shipping software around.

564

TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

■ Everything is faster, our customers are super happy, and it's alleviated a lot of stress for everyone at the office. We would never have been able to survive our growth doing it the old way. ■

CRYSTINA WILLIAMS OWNER, ARDA WIGS

ShipStation is amazing. It has allowed us to streamline our processes to focus on the things we're good at, making healthy almond flour tortillas.

VERONICA GARZA OWNERS, SIETE FAMILY FOODS ■ For me, ShipStation completely enhanced my productivity as well as it took away any stress when it came to shipping, tracking, and simply rounding out my customer experience. ■

RAY DOUSTDAR FOUNDER & JUICER, BUICEE

**ShipStation has a very user-friendly interface, and being able to pull all the orders into one platform saves a lot of time and clicks.

HOON KIM
SUPPLY CHAIN PROJECT SPECIALIST, SPIGEN















ABOUT SHIPWELL



Shipwell gives shippers and their teams the tools to run smart, resilient supply chains. Their Al-integrated transportation management system (TMS) combines power and ease of use to lower costs, improve customer experience and keep businesses agile. Put your logistics operations in the fast lane with real-time visibility, seamless connectivity, and dynamic automation.

47

TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

■ Shipwell's executive involvement truly sets them apart. Their CEO regularly engages in check-in calls, directly addressing our feedback and building a close partnership with BSF. This level of attentiveness has been invaluable and reinforces our confidence in Shipwell's commitment to our success. ■

SCOTT LANE
CHIEF INFORMATION OFFICER, BEAVER STREET

Shipwell is eons ahead of our last solution, which required me to do all updates manually. Shipwell provides everything we needed, plus things we didn't even know we needed.

JENNIFER HALLER
LOGISTICS MANAGER, PARIS FOODS

III spent a significant portion of my day managing and paying invoices. Now, thanks to the visibility provided by Shipwell, I can access financial information in seconds. Our invoicing process is now automated, audited, and paid with minimal oversight, resulting in a major efficiency gain.

PHILIP WERKOWITCH
FREIGHT LOGISTICS MANAGER, CUSTOM TRUCK ONE
SOURCE

■ Reliable service, easy access to portal for regular updates on loads, quick responses from Shipwell team, excellent customer service - overall great people to work with. ■

FLAGSHIP FOOD GROUP















ABOUT STAMPS.COM



Stamps.com (NASDAQ: STMP) is the leading provider of Internet-based postage services to a broad range of users, including consumers, small businesses, eCommerce shippers, enterprises, and higher volume shippers. Stamps.com's service enables customers to print U.S. Postal Service-approved postage using only a computer, printer and an Internet Connection, right from their homes or offices. Stamps.com made Forbes magazine's "America's Best Small Companies" list in 2013 and 2014.

47

TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

■ The local mail carrier picks up all my packages from my shop. That allows me to avoid Post Office trips, and I can spend my time on expanding my business. ■

RIC FARRAH
OWNER, BRIARVILLE TOBACCO PIPE REPAIR AND
RESTORATION

■■ Stamps.com completely eliminates the high operating costs of postage meters, saving us \$1.2 million annually. ■■

JEFFREY LIPES REGUS

If I were to rate Stamps.com's customer service on a scale from 1 to 10, I would give them a 10. They always provide excellent support for my e-commerce business.

KAREN YOUNG OWNER, LOOSE PETALS

We send out approximately 100 envelopes a week, and adding postage to the meter was such an archaic process.

LYNN STEPHENS.
CENTER MANAGER, U.S. HEALTHWORKS

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Crayon Rocks

















ABOUT 3G



3G

3G software optimizes everything over-the-road for shippers, 3PLs, brokers, helping them improve costs, customer satisfaction, and efficiency. The 3G Transportation Suite is the ideal software to optimize all over-the-road modes of transportation, combining a complete suite of transportation software in a modern cloud architecture, an expansive carrier network, and planning-driven automation.

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TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

*I've used TMS software several times in past positions and it's not easy to choose the right one. Many offer the same features and functionalities, but not the flexibility or usability that we found with the 3Gtms system. The choice wasn't just based on how the TMS can serve us now; it comes down to how it can adapt to new complexities and grow with our business. 3G-TM was built to respond to future needs and has 100 percent customer satisfaction, so we were confident in our decision to partner with them. *I"

MICHAEL STRICKLAND
DIRECTOR OF LOGISTICS, CORSICANA BEDDING

II Home City went with 3G Pacejet Shipping because they truly got our complex shipping needs. 3G isn't just a logistics solution either; they've been a reliable ally from day one, helping set the stage for our future growth. Their role in improving our daily operations has made a real impact on our ongoing success.

ASH WAHAB
VP OF IT U0026 RISK MANAGEMENT, HOMECITY

II Pacejet and SPS have been great partners in identifying and implementing the right solutions for meeting the needs of our largest retail trading partners. Without this latest integration, our growth opportunities with Amazon, and potentially others, would have experienced costly bottlenecks. But now, with the ability to consolidate at volume, those limits no longer apply.

MIKE HENNECKE
CUSTOMER SERVICE MANAGER, KOSS CORPORATION

II The ease of installation to go and be live right away, in terms of going live with all new systems (ERP, WMS, and Shipping platform), Pacejet was the least of our worries.

RON DAVIDSON

DIRECTOR OF INFORMATION SYSTEMS, MERCURY PROMOTIONS & FUI FILL MENT















ABOUT BRINGG



Bringg is the leading delivery logistics solution, providing enterprises with the most efficient way to manage their complex delivery operations. Some of the world's best-known brands in more than 50 countries are already gaining clear strategic value from our powerful SaaS platform which offers the real time capabilities they need in order to achieve logistical excellence across their delivery ecosystem. Bringg is a powerful solution that helps companies achieve logistical excellence through a winning combination of perfect customer experiences and streamlined delivery operations...

33

TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

**Bringg acts as an extension of our team and approaches our problems with a solutions-based mindset, partnering with us as we evolve and grow our omnichannel business. The Bringg on Salesforce solution enables us to offer a consistent brand experience that puts the customer at the center—while also enabling us to drive greater efficiencies and reduce operational costs.

OWEN SPENCER

DIRECTOR OF DIGITAL APPLICATIONS FOR PACING

**With Delivery Premium we complete the cycle, adding value to our customers' experience and adding to the efficiency of our service. This goes beyond connecting restaurants with people who want their food delivery – it offers a 360 degree service for both customers and restaurants.

ARIEL BURSCHIN
CO-FOUNDER & CFO. PEDIDOSYA

Bringg has allowed us to reach our daily goals in terms of metrics. We have far less late deliveries now than we did before using Bringg, and the number of deliveries per driver has increased, which also increases overall productivity. The efficiency that Bringg has provided keeps our customers happy and growing quickly.

EMAN PAHLAVANI
COO AND FOUNDER, HUNGRY

**Bringg has enabled us to greatly improve delivery accuracy, reduce order processing time and increase satisfaction of our customers.

NIKOLAI BOZHILOV EXECUTIVE CHAIRMAN, UNIMASTERS LOGISTICS PLC















ABOUT EASYPOST



EasyPost is the missing API that makes it quick and painless to integrate shipping into your application. Some of the biggest names in retail rely on EasyPost to ship faster, smarter and cheaper. They manage the headaches involved with dated carrier technology so their customers can focus on what makes their business great. Integrate once with EasyPost and seamlessly add carriers, generate shipping labels, track packages in near real-time and insure your shipments.

TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

EasyPost is great for customizations. We integrated EasyPost into the iOS application we use to organize all production and shipping process in our printing facilities. Our employees now are able to ship packages using just iOS-ready devices and a shipping label printer. So EasyPost has given us a remarkable flexibility that ultimately helped us develop an advantage over competitors.

DAVIS SIKSNANS

■ XPS Ship will be able to bring on even more high-volume customers now that the integration is complete, and EasyPost is excited to play a role in this wave of continued success.

WYATT KINCAID

EasyPost helps us provide the most radical customer experience possible in returns. We use their webhooks and API in our RMA app to reduce our returns timeline by over 50% and let customers know when their new gear is shipping back out. This effortless return experience is key to maintaining customer loyalty and repeat customer purchases.

JAMES "TATER" HARGETT

EasyPost is our flagship shipping solution moving forward and we're excited to onboard additional customers to help them take their shipping to the next level.

JACOB NORTH

TRUSTED BY









BEAN BOX





ABOUT EASYSHIP



Easyship is a technology company that offers one-stop shipping solutions to anyone looking to grow their business. Integrated with 100+ worldwide couriers, Easyship provides rates discounted by up to 70% and complete visibility on international shipping regulations, taxes and duties, available couriers, and shipping costs from one single account. The user-friendly platform seamlessly integrates with major online marketplaces, providing an all-in-one shipping management tool from in-cart checkout to delivery, allowing eCommerce sellers to save time and money on shipping. Go global in a matter of...

200

TOTAL CUSTOMER REFERENCES



FEATURED TESTIMONIALS

■■ Easyship is very helpful for my headphones e-commerce business. I used to spend a lot of time on preparing and processing my orders. With Easyship, I can sync my order information from marketplaces and our own web store and download all the labels and documents I need for shipping. Since I ship to a lot of customers in the US and overseas, I can now offer express shipping options at reasonable prices, because Easyship rates are very competitive. The real time import duty information is useful as well. I recommend Easyship to online business owners! ■■

WILLIAM LEE

**Everytime we receive an order from a country we've never shipped to, we are always 100% sure Easyship has the best shipping solution for it. It has also been extremely helpful to see all the costs associated with our orders such as import taxes and VAT so we don't get any nasty surprises. Easyship's definitely saved our team from a lot of unwanted headaches and we would recommend them to anyone selling online!

VIVIAN FUNG
PR & MARKETING MANAGER, RUMI YOGA WEA

*IIThe Easyship platform is easy to use and saves our team a lot of time on our logistics. We have our Amazon store connected which syncs all our orders across instantly. We've been able to switch to better shipping companies for our customers which has resulted in more positive feedback and less customer complaints.

E-COMMERCE MANAGER B B WORLD

Great app for new eCommerce sites who want to ship internationally. Perfect for stores with low volume as the prices provided are competitive.

GENVIE















ABOUT PARCELHUB



Parcelhub is a multi-carrier shipping and eCommerce customer services solution. Flexible and scalable, it integrates seamlessly with order management systems, providing hundreds of eCommerce and wholesale businesses with one access point to many of the largest UK and international parcel carriers. Multi-channel eCommerce platforms are easily integrated and dedicated pro-active parcel management comes as standard.

97

TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

It's a very simple and in many ways self-policing concept. We are very clear and open with everyone through from manufacturers to the end consumers that we are a surplus food retailer. Brand owners like what we do because we're never claiming to be operating in the same space as the major retailers. They recover some cost on what they essentially see as waste products, and our shoppers know that they are buying something that they...

PAUL SIMPSON

CO-FOLINDER FOOD CIRCLE SUPERMARKET

■■ Because we'd worked with Parcelhub during previous business ventures, we already knew that it was the appropriate multi-carrier solution for our startup. Parcelhub offered us the opportunity to use one system to select loads of different carriers for next day, early morning and weekend deliveries. It gives us the power to utilise the appropriate carrier depending on level of urgency, dimensions and destination. ■■

ED STARR
FOUNDER, THE AMAZING CHOCOLATE WORKSHOP

■■ Parcelhub supplied direct contact with our development team on each occasion and worked with us to integrate seamlessly with each other's systems. From start to finish there were no interruptions to production. Transport solutions are flexible, with communications down to depot level. Dedicated Account and Customer Services Managers. We have found Parcelhub to be supportive and careful in listening to our needs. ■■

CHRIS HARVEY

HEAD OF DISTRIBUTION AND LOGISTICS, BLACKWELI

■■ Parcelhub has enabled our customer services department to excel, not just cope with the ever-increasing demands from our expanding customer base. From our initial consultation with Sean (who has been great to work with), through to label printing at the start of the delivery process, to the proactive nature of their customer support and final mile delivery, Parcelhub just makes everything easier. ■■

GRAHAM LISLE

OWNER, ENERGIZED CUSTOM

TRUSTED BY

BLACKWELL'S

Brightpearl by Sage

Buydirect4u









ABOUT PROSHIP



ProShip, Inc. is the most trusted global provider of automated multi-carrier shipping software. ProShip empowers its customers to ship at lightning speeds, stay carrier compliant 24/7/365 and build stronger-than-ever customer revenue streams. With over a decade of enterprise experience in the shipping and supply chain industry, ProShip's time-tested technology and advanced functionality continues to remain unmatched. Customers who choose ProShip, choose the number one in speed, compliance, reliability and experience. Go beyond the box with ProShip.

65

TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

Due to the flexibility, carrier selection and the ability to offer our customers integration options for their e-commerce sites, we can actually handle all aspects of the e-commerce life cycle, both the initial outbound shipment as well as any potential reverse logistics that may occur.

DOUG VARGA

SENIOR MANAGER, INFORMATION TECHNOLOGY, BARRETT DISTRIBUTION

■ Working with the engineers during the ProShip® installation and integration was awesome, the entire process went smoothly. It has been great working with ProShip. ■

TAMMY M.
PROJECT MANAGER, GHIRARDELL

Our partnership with ProShip gives customers access to proven, highly effective services critical to today's shoppers. The extensive ProShip portfolio enhances the value and ROI we provide on the Manhattan Platform.

ERIC LAMPHIER

SENIOR DIRECTOR OF PRODUCT MANAGEMENT, MANHATTAN ASSOCIATES

ProShip seemed to be the best solution for us in terms of its speed and ability to stay compliant with carrier regulations.

JAKE VOGEL

VICE PRESIDENT OF OPERATIONS, FIFTH GEAR

















ABOUT SHIPPINGEASY



ShippingEasy provides the simplest online shipping, inventory and customer marketing app for online sellers. Its cloud-based shipping solution offers the cheapest USPS postage rates and the ability to plug in existing UPS/FedEx accounts. ShippingEasy integrates with leading marketplaces, shopping carts, and ecommerce platforms to allow order fulfillment and tracking data to populate in real time across all systems.

295

TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

**Shipping Easy with Endicia totally changed our lives. Had we known how easy it was to ship quickly and avoid the post office lines we would have done this 7 years ago. The staff has also been extraordinary with customer service, available for calls and immediate email responses. A fantastic modern product with "amazon-like" customer service. Impressed.

GIBBY
DAIS RECORDS

I am very happy with ShippingEasy and their customer support. They make resolving third party issues, such as those with QuickBooks, easy. Most other companies are too bureaucratic and send you all over the place, expecting someone else to solve the problem. Thank you for taking responsibility with your customers!

ANNA
IUMP ROPE TECHNOLOGIES

■ ShippingEasy has been a great asset for Big Island Coffee Roasters. Being a small farm, we rely on efficiency (because, let's be honest, farming's not meant to be efficient). Using ShippingEasy has saved us postage fees + time in hunting around for the best rates available. So we're happy to continue growing together! Mahalo and cheers from the farm! ■

KELLEIGH BIG ISLAND COFFEE ROASTERS

■ The ability to customize the platform and shipping confirmation templates is a huge plus for us, as well as the categorize feature, which we use to organize and differentiate our wholesale orders from our retail orders. ■

CHERILYN

FAT AND THE MOON

















ABOUT SHIPWIRE



Shipwire, Inc. is a CEVA Logistics* company and a world leader in end-to-end order fulfillment and logistics. With a global network of warehouses and advanced technology, we make shipping affordable and stress-free. We fulfill ecommerce orders for direct-to-consumer, retail, and dropship channels. Leverage our cloud-based order and inventory management platform, real-time intelligence tools and customizable reporting to help your business grow! *As of April 4, 2022, CEVA Logistics has completed the acquisition of Shipwire. CEVA Logistics,...

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TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

**Shipwire has built an API that is powerful and extremely easy to integrate. They understand that being a Zoovy partner means that the needs of the customer come first and that timely accurate information and support is a requirement.

Sometimes transactions can go wrong and it's how you respond that is important. I can count on Shipwire to own the issue through resolution and ensure seller satisfaction.

BRIAN HORAKH CEO, ZOOVY

When Shipwire first received our inventory from the manufacturers, they shipped out over 7,000 orders within 24 hours. Awesome.

TOM GERHARDT

■ We needed to automate fulfillment and shipping because it takes a lot of time and the stuff that we're good at is something else not fulfillment. ■

MORTEN HJERDE CEO, RIFT LABS

Because of Shipwire's global logistics, we know customers get what they want and get it quickly and efficiently.

MIKAEL HED
CEO. ROVIO. ROVIC

TRUSTED BY



DASTMALCHI















ABOUT SHIPCONSOLE



ShipConsole is the premier solution for shipping execution and management for Oracle. An Oracle-validated solution, ShipConsole provides multi-carrier online shipping, label printing, and shipment tracking. It also supports instantaneous access to proof-of-delivery documentation and ship confirmation in Oracle from a single, unified interface enhancing productivity and improving customer service.

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TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

■ ShipConsole has vastly improved the efficiency of our shipping operation. It has provided us a single point of shipping for a variety of air, ground, and LTL carriers. Its seamless integration with Oracle E-Business Suite has also made it easier for our shipping team to get our orders out of the door. ■

MATTHEW RAYMO BUSINESS SYSTEMS ANALYST, GAYLORD

ShipConsole is easy to use and has been quickly adopted by our shipping teams. A key benefit is our ability to add additional instances without tying up a great deal of IT resources.

YAGGEL COHEN
ORACLE LOGISTICS CONSULTANT, CAESARSTONE

**IShipConsole made it easy for us to integrate Oracle Applications with freight carriers. It has increased the productivity of our shipping department and helped us in getting better visibility of our freight which ended up in significant freight reduction. **I

RONEN WOLFSBERGER
CHIEF INFORMATION OFFICER, SIG SAUER

ShipConsole has helped us serve our employees shipment needs very thoroughly and also made our jobs much more streamlined and organized.

ANSEL MUENNEMANN
LOGISTICS MANAGER, CARBON















ABOUT SHIPFUSION

Shipfusion

Shipfusion is the ultimate partner for rapidly scaling DTC brands. Say goodbye to fulfillment headaches and hello to the fast track to growth with a 3PL that works like an extension of your team. With Shipfusion as your trusted partner, you get dedicated, on-site account managers and support team members to answer questions in minutes, not days. Our tech-enabled warehouses and cloud-based software provide real-time order visibility and are purpose-built to effortlessly handle sales spikes and sustained growth. Create the perfect customer experience with...

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TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

INy company has been working with Shipfusion for about a year now. Their technology is impressive and intuitive, their customer support is responsive (they have a live chat feature that our team has used for urgent requests) and their fulfillment is quick. We're looking forward to continuing to grow with them.

MATT RUGGIERI

I can't say more good things about Shipfusion! The UI is super easy to use and the support staff there is excellent and super responsive. They get the shipments out very quickly and also the rates are extremely reasonable. So happy I found them!

TAMMY RANT TUSHBABY **Shipfusion is the best of the best. We love having Shipfusion as our fulfillment partner and would recommend them to anyone we know. We look forward to continuing to grow with such a great team of hard working people at Shipfusion! Not to mention the technology and customer portal is extremely user-friendly and up-to-date. ***

KALUMI HEALTH

We'd have parishes cancel orders or tell us they'd never buy from us again because their shipments didn't arrive on time.

DAN VAN SISTINE
DIRECTOR OF SALES AND DISTRIBUTION, WORD ON
FIRE'S

TRUSTED BY

onekind

Kettle & Fire

REJUVIA

⊗ TUSHY







ABOUT SHIPJUNCTION



ShipJunction's platform integrates best of breed enterprise class technologies that they have used to help build some of the leading eCommerce companies. With many years of experience in the technology and logistics industries, they are experts in software development, warehouse, freight and carrier management.

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TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

■■ ShipJunction has tremendously helped us simplify our fulfillment processes and delivered a solution that addressed our previous major challenges. We are now able to organize our orders for picking and production exactly how we want. By automating the manual administrative steps in shipping and fulfillment, ShipJunction has allowed us to reassign those newly freed up resources to increase output and accuracy. Finally, the key result is that we are now very confident about being able to handle our growth projections as we are much more efficient with ShipJunction. ■■

CHRIS LYNN

VICE PRESIDENT OF OPERATIONS, CHALKTALKSPORTS

II The ShipJunction platform has provided us with an automated and scalable solution to a complex and continually changing fulfillment process involving a matrix of retailers and ship methods, enabling Dynacraft to successfully handle significant seasonal spikes in order volumes and exceed customer expectations.

BOB JELLISON

DIRECTOR OF TECHNOLOGY, DYNACRAFT

ShipJunction helped streamline our processes and allowed us to scale and easily handle our holiday orders. As we ship perishable food, through their routing engine, we have been able to intelligently select the most cost effective and timely shipping method for each order saving us considerably in shipping costs.

THUPTEN CHODAK

OPERATIONS MANAGER BOLIDIN BAKERY

ShipJunction greatly reduced the time it takes to process orders and prepare them for picking in the warehouse, thus increasing the amount of time warehouse personnel have to ship orders and allowing for more orders to be fulfilled in a single day.

MARK DENSMORE

VICE PRESIDENT OF OPERATIONS, WINESHOP AT HOM















ABOUT VEEQO



Veeqo is an all-in-one solution to stock, ship and sell from your web stores & marketplaces. With batch courier label printing and integrations with FedEx and Royal Mail, you will save valuable time without having to login to multiple courier systems. With direct integration to Shopify, Magento, WooCommerce, Amazon and eBay stores, Veeqo will import all your inventory and orders and manage them for you. Veeqo handles all your inventory needs from the cloud-based web app, including purchase order management, suppliers, transferring inventory between warehouses and more...

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TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

**Using Veeqo for our stock and shipping within our business has helped massively with time and ease. The staff are so friendly and help quickly with any problems. Would highly recommend!

JADE APPLETON

OPERATIONS MANAGER, LOVE HEMP

Veeqo's ability to integrate so many channels is great as it gives us the ability to grow by adding more channels.

COOPER MILLER
PRODUCT MANAGER, PRINTED PARTY

I live in Veeqo. I am Veeqo 12 hours a day because it answers 75% of the questions I get on a daily basis in one place.

JASON GUY
DIRECTOR, GAY PRIDE SHOP

With Veeqo, the entire shipping process is around two to three times quicker and more efficient.

PHIL PIGGOTT
PRODUCT MANAGER, CANADIAN SPA CO.





BREWDOG





