featured customers

Auto Body & Repair Software Category

FALL 2026
Customer Success Report

Auto Body & Repair Software Category

Auto body & repair software offers tools that can be used by automotive technicians to manage office tasks and car repair processes. Car service businesses like collision repair, inspection, and body shop firms can utilize this solution to manage vehicle databases and monitor information such as job estimates, maintenance schedules, repair history, various diagnostics, ordering parts, and repair mapping.

Auto repair software offers functions to manage automotive maintenance and repair processes including repair instructions, job scheduling, parts inventory, and customer databases. The system can automate tasks, track vehicle and customer histories, and link you to maintenance databases and leading parts dealers. It also provides specific features for auto repair shops, including point of sale (POS), invoicing, vehicle history and tracking, VIN decoding, service writing and estimating, and inventory and auto parts sales management. Apart from auto repair shops, this software can also be leveraged by boat shops, small engine repair shops, motorcycle shops etc.

Customer Success Report Ranking Methodology

The FeaturedCustomers Customer Success ranking is based on data from our customer reference platform, market presence, web presence, & social presence as well as additional data aggregated from online sources and media properties. Our ranking engine applies an algorithm to all data collected to calculate the final Customer Success Report rankings.

The overall Customer Success ranking is a weighted average based on 3 parts:

CONTENT SCORE

- Total # of vendor generated customer references (case studies, success stories, testimonials, and customer videos)
- Customer reference rating score
- Year-over-year change in amount of customer references on FeaturedCustomers platform
- Total # of profile views on FeaturedCustomers platform
- Total # of customer reference views on FeaturedCustomers platform

MARKET PRESENCE SCORE

- Social media followers including LinkedIn, Twitter, & Facebook
- Vendor momentum based on web traffic and search trends
- Organic SEO key term rankings
- Company presence including # of press mentions

COMPANY SCORE

- Total # of employees (based on social media and public resources)
- Year-over-year change in # of employees over past 12 months
- Glassdoor ranking
- Venture capital raised

Award Levels

MARKET LEADER

Vendor on FeaturedCustomers.com with substantial customer base & market share. Leaders have the highest ratio of customer success content, content quality score, and social media presence relative to company size.

TOP PERFORMER

Vendor on FeaturedCustomers.com with significant market presence and resources and enough customer reference content to validate their vision. Top Performer's products are highly rated by its customers but have not achieved the customer base and scale of a Market Leader.

RISING STAR

Vendor on FeaturedCustomers.com that does not have the market presence of Market Leaders or Top Performers, but understands where the market is going and has disruptive technology. Rising Stars have been around long enough to establish momentum and a minimum amount of customer reference content along with a growing social presence.

2026 Customer Success Awards

Check out this list of the highest rated Auto Body & Repair Software based on the FeaturedCustomers Customer Success Report.

AS1 AUTO SERVE1

FULLBAY

Mitchell1

SOLERA Vehicle Repair | Identifix

AutoLeap

HITS SHOP SUITE by Andreoli

scott systems

SHOPBOSS

SHOPWARE

shopmonkey

AutoVitals

FASTTRAK AUTO SHOP MANAGEMENT SYSTEMS

GEM-CAR SaaS

NAPA TRACS

NEXSYIS

Protractor

RO WRITER SHOP MANAGEMENT SOFTWARE

tekmetric

* Companies listed in alphabetical order

2026

AUTO BODY & REPAIR SOFTWARE

MARKET LEADER

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ABOUT AUTOSERVE1

AUTO SERVE1

AutoServe1 provides a customer-centric workflow to allow dealerships & aftermarket service repair shops to communicate with their customers using actual photos of problem parts, educational animations, and real-time communication with remote customers. This helps auto service centers increase sales per vehicle-visit by more clearly explaining the benefits of repairs required on a customer's vehicle and mitigating the lack of trust. It also facilitates faster decisions, improves work flows, and decreases costs from traditional paper-based inspections.

38 TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

"We have been with AutoServe1 for over 3 years and our business has grown a lot with the help of AutoServe1. They have listened to what we need from them and are always looking to make the product better for us while always keeping the customer #1."

BRYAN GOSSEL
PRESIDENT, BG AUTOMOTIVE

"Since bringing in AutoServe1, our ARO is up 10–15% – and that's with only partial adoption. The techs are finding and selling more because the inspections make it easy."

DUSTIN CARSTETTER
OWNER, PAULHAMMUS DIESEL PERFORMANCE

"Honestly, AutoServe1 basically sells the job for us. The visual documentation builds trust and makes it so much easier for customers to approve the work."

ROB WILLIAMS
SHOP OWNER, 40 WEST AUTO CARE & TOWING LLC

"AutoServe1 really helps with communication inside the shop. It lets me see what the technician sees."

TORI
SERVICE WRITER, D & R INTENSIVE CAR CARE

TRUSTED BY

AZAR AUTOMOTIVE COMPLETE AUTOMOTIVE SERVICE · Beech Motorworks · Lacombe Auto Service Centre · K&W Tire Company Inc. · Honest-1 Auto Care

ABOUT FULLBAY

FULLBAY®

Based in Phoenix, Arizona, Fullbay revolutionizes the operations of heavy-duty repair shops and internal fleet maintenance departments to create more efficient, focused, and faster organizations. The company provides a turn-key platform that connects every function of the business in real-time from any location to improve workflow and create transparency in operations. Founded in 2014, Fullbay focuses on delivering operational excellence, preventive maintenance solutions, and inventory management optimization to its wide variety of customers. The company also operates Fullbay Cares, which is dedicated to giving back to the essential workers of...

41 TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

"Now with Fullbay, I can go on there and see exactly what they are working on or what jobs they are clocked into. I have three locations, so now from my one location I can monitor how much work each location has."

GREGORY SARDINHA
FOUNDER, AAA SEMI

"[Fullbay] has the ability to have one on ones with us where we show our problem and [Fullbay] says here's how you solve it."

GREG CONNER
EQUIPMENT EXPERTS

"Everything from ordering parts to opening and closing jobs was extremely difficult and time-consuming."

JOE THEBEAU
OWNER, THEBEAU HEAVY EQUIPMENT & AG REPAIR

"[Fullbay] has made it a lot easier to see where the hours are going and who is doing what."

TERRY HOSKING
SERVICE MANAGER, SPURTYS MECHANICAL

TRUSTED BY

ATLAS · COPPERTOP TRUCK REPAIR · EMS TRUCK REPAIR · GFT READY MIX · Kuhns EQUIPMENT

ABOUT MITCHELL 1

Mitchell 1 offers full suite of sophisticated software and services – including vehicle repair information, business management and marketing services – to help automotive and commercial truck shops improve efficiency and profitability at every step of the repair process. They started almost 100 years ago with technical manuals for auto repairs, and today, offers a complete suite of products as proud member of the Snap-on® TOTAL SHOP SOLUTIONS brand family.

28 TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

"I'm new to social media marketing, so I really appreciate having a support agent dedicated to helping me stay on top of my social media presence. The email Target Market Promotions let me connect with customers with hardly any effort. I've been really happy with the SocialCRM solution and my support agent is fantastic. It's great to know that Mitchell 1 cares as much about its customers as I do about mine."

IAN HOWSE
SERVICE MANAGER, BURNSVILLE MOTORS

"Mitchell 1 CRM's new AI response to reviews is absolutely incredible. I would normally spend a few minutes responding to each review in a personal way that delivered a special touch. I was beyond impressed when I started using Mitchell 1 CRM's and reading the response from the AI.. Thank you Mitchell 1 CRM for making my life as a shop owner easier, less work, and improving my social media presence!"

KEITH BENLINE
OWNER, A+ AUTOCARE

"Ever since we have been using the SureCritic™ automatic response, it has saved time (money) in responding to customers. I can easily access the automated reviews from the convenience of my house or while out with the kids. Even if there are some things in the review that are not too positive, the automated response has very soothing words to show the customer we care and we will make it right."

CORY LA BOUVE
OWNER, B & C AUTO REPAIR

"The first car I entered into SureTrack is a car we've been having a problem with. I immediately found information on SureTrack that was not available from other sources. A few years ago I truly thought you had to have an O.E. scan tool to fix new cars. You've proven me wrong and it's nice to see from an independents shop's view. Thank you very much."

MATT LANGE
FRANKLIN AUTOMOTIVE & RESTORATION

TRUSTED BY

ABOUT SOLERA | IDENTIFIX

SOLERA | Identifix
Vehicle Repair

Solera | Identifix serves more than 250,000 automotive technicians and shop owners in the United States, Canada and Latin America through its online Identifix DIRECT-HIT® Auto Repair Software solutions, as well as its DIRECT-HELP Live Technical Hotline service. Identifix DIRECT-HIT® is one of the automotive service, maintenance and repair industry's largest and most reliable database of continually updated, experience-based information on what breaks on vehicles and how to fix it.

13 TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

"Our Company has been using Identifix for a little over a year now. We have definitely noticed an increase in preventative maintenance sales as well as our techs having greater success with difficult repair situations. We pride ourselves on having some of the best technicians in the industry and having the type of information that Identifix provides at the tip of our fingers definitely assists our shops in running more efficiently and in..."

MIKE MATESIC
BEVERLY TIRE & AUTO

"About 5 years ago, I started using Identifix Direct-Hit. It helped my techs cut to the chase and repair many weird problems correctly the first time. As technology advanced and computers started sharing functions in many different systems, finding the actual problem became easier and more profitable using Identifix. As a result of subscribing to Identifix, my bottom line has improved by as much as 20% each month, and customer satisfaction is at an..."

MIKE SCHILLER
GOLDEN NUGGET AUTOMOTIVE

"Having access to dealer information is key to our business, and the amount of information available in Identifix with OEM Direct is staggering. Using our other online resource can sometimes be cumbersome and tedious, but accessing diagnostic and repair information in Identifix's Hotline Archives is incredible. I am a big believer that the person with the most information wins, and we look forward to our continued relationship with Identifix."

DAVID DANSEREAU
LAD'S AUTO

"To serve our valued customers properly we need to be equipped with accurate and up-to-date tools. Identifix is one of these tools. Not only is Identifix used by our Technicians on a daily basis, but by our whole team. The quality information that Identifix provides aids us in informing and educating our customers. Thank you, Identifix, for providing us with such a service."

JOSIE SWITZER
AUTOTRUST SERVICE CORP.

TRUSTED BY

Downtown Auto Centre · C.J.'s Auto Body · Beverly Tire & Auto Complete Automotive Service · Noel Automotive · SavMor Auto Clinic

2026

AUTO BODY & REPAIR SOFTWARE

TOP PERFORMER

featured customers

ABOUT AUTOLEAP

AutoLeap®

AutoLeap is a powerful all-in-one auto repair shop software that helps to keep complete track of your business – from scheduling appointments to managing technicians and generating invoices. AutoLeap makes life easier for auto repair shops by providing a simple, easy to use SaaS application that enables shops to proactively engage customers, turbocharge technicians and grow their revenues

79 TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

"AutoLeap coming on board and being game changers they've been for our business. There's been an improvement in the flow. There's been improvement in the process because we're saving time. And they're developing strategies and ideas and advancements and ways of making this better every single day - they're changing the game!"

RUSS REASON
OWNER, FRONTLINE AUTOMOTIVE

"AutoLeap has made things more transparent. I can take a picture of a broken part, send it through the estimate, and customers can see what I'm seeing."

MANNY MOUZITHRA
OWNER, MANNY'S AUTOMOTIVE

"AutoLeap is helpful as a tech because it lets me keep track of my appointments coming in, so I can prepare for the jobs I have."

SARAH SHOEMAKER
TECHNICIAN, RAPTOR PRO MECHANICS

"Without AutoLeap, I think we would have lost our shop and the baby."

AMANDA MABOU
CO-OWNER, CENLA TIRE & LUBE

TRUSTED BY

FRONTLINE Automotive
HTG HARRIS TOWING GROUP
EUROPEAN CAR CARE
D&S AUTOMOTIVE
CENLA TIRE & LUBE

ABOUT HITS SOFTWARE

HITS SHOP SUITE by Andreoli

Andreoli Software provides business software solutions to the retail, commercial, and wholesale tire & auto service industry. Since its inception, the goal of the company has been to provide (customer-driven) quality software solutions with an emphasis on customer service and long term relationships. As a provider of leading-edge solutions, all the company's software is 100% hosted (cloud-based), which enables rapid application development, a consistent user experience for all clients, and above industry standard responsive technical support.

24 TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

"The team at Andreoli & Associates go above and beyond my expectations. I am a store manager at Autopros, a tire and service shop and this software is so user friendly. If there is anything I need help with they are just a quick phone call away. Most recently they helped me with a computer issue completely unrelated to there software. Thanks!!!"

JIM
STORE MANAGER, AUTO PROS

"Andreoli & Associates Made our life easier. Our wholesale operation went from having 3 different software POS in less than a year. We are so thankful we found them. They have by far the most knowledgeable and friendly staff in the industry. Highly recommend."

DIEGO
WAREHOUSE MANAGER, MIC TIRES

"The software support team is just outstanding, always courteous, and anxious to help."

JANET
BOOKKEEPER, DAN'S TIRE

"Thanks for the fast service!! You guys are the best."

PEGGY
OWNER, SAFEWAY TIRE

TRUSTED BY

Griffin Brothers TIRES · WHEELS · AUTO REPAIR
HOFFMAN TIRE PROS
JONES INTERSTATE TIRE
AUTO PROS
Atlantic Tire & Service

2026 AUTO BODY & REPAIR SOFTWARE TOP PERFORMER

ABOUT SCOTT SYSTEMS

scott systems

Scott Systems is a group of professionals with extensive background in the automotive aftermarket, service repair, and computer industries. Scott Systems sees the automotive repair marketplace changing. They supply computer software, supplies, server hosting and support services for the auto repair industry. Their systems and services are based primarily on internally developed software and in-depth industry knowledge.

12 TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

"Now is the time to CHANGE! The MaxxTraxx Pro CE is GREAT! We were MotorTraxx users and held on for a long time. Our reason for putting it off was updating our hardware but mostly learning a new program. We took the plunge May '08 and have never looked back. The updated hardware was much needed (you can get some great deals on new hardware so thats not an excuse) and Year end was a breeze, easier than it has ever been. I love..."

JACKIE PITTS
BOYD'S GARAGE

"MaxxTraxx Pro CE is a great system and the switch over conversion was very easy to deal with. MaxxTraxx will be a walk in the park, especially if you already understand and know how to operate any other Windows-based program. I love it, it gets me all the reports I need plus way more. Much much more than MotorTraxx."

NIKO
CHARLIE'S FOREIGN

"Every time we call for support, the tech has always been very helpful, would answer our question immediately or they find out the answer, always very supportive."

NATALIE STEIGERWALD
STEIGERWALD'S GARAGE

"Tech support is second to none, they bent over backwards to support us. And the accounting side of it is so solid, even my accountant says it's dynamite."

GARY GILBERT
AUTOMOTIVE SERVICE SOLUTIONS

TRUSTED BY

Boyd's Garage Peakhurst Tyre Service · Tri-City Transmissions Inc · Viking Automotive · Steigerwald's Garage

ABOUT SHOP BOSS

SHOPBOSS

CSB Technologies (dba Shop Boss) is a software publishing company marketing Shop Management Software for the independent automobile repair shops. Typically the best software tools for the auto repair market are reserved for car dealerships; however, they are committed to providing the most comprehensive, cutting-edge tools for the independent repair shops.

14 TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

"Online based and can be accessed from anywhere, any computer, any smartphone. Very easy, and simple to use software. I came from a dealership that used "cause, concern, and correction" on their invoices. Shop Boss brings that to the table. Very easy/simple layout. You type in your customer's concerns, fill in the parts, type your story, and you're ready to print. We are a small shop that wanted simple and efficient software. No..."

CHRISTIAN SNIADY
OWNER, CS MOTORWERKS

"I can't recommend this enough. I feel that my data is safe and customer information will not be sold or used by a 3rd party. I was looking for a way to run the shop without using the Windows operating system. I realized that I wanted a web-based program. Shop Boss Pro is the answer! Feature-rich, easy to use and learn. With the best customer support I have ever received from any company hands down. I use it on computers loaded with..."

NOAH FOREST
MANAGER, BROOKS AUTO DOCTOR

"Before BOSS Pay, I was getting ripped off. When I met with my BOSS Pay rep, he thoroughly explained the differences [between BOSS Pay and the competition] and what to look for in a credit card processor."

STEVE STURKEN
STURKEN AUTOMOTIVE

"System works great for a small shop like mine. As my needs change Shop Boss has made changes for me."

MICHAEL BURGESS
OWNER, TMR AUTOMOTIVE

TRUSTED BY

ABOUT SHOP-WARE

Shop-Ware delivers professional-grade innovation to independent automotive service providers. they are the industry's premier enterprise-grade SaaS platform for shop management, and they are committed to developing sophisticated tools to help the automotive aftermarket thrive and grow.

39 TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

"The Shop-Ware package is easy and intuitive. My staff took to it like a duck to water. Techs saw a boost in efficiency and more completed hours instantly. Sales staff tells me 'it just gets better every day,' and customers tell me, 'the dealership does not have anything like this."

MICHAEL MOENCH
OWNER, JB IMPORT AUTOMOTIVE REPAIR

"Shop-Ware allowed us to pick the work that we wanted to do and turn over the work we didn't. Our average RO went from $450 a year ago to $650-700 this summer. Switching $79.95 tickets to $250 minimum has brought up our average RO tremendously."

DOMINIC LYDON
OWNER, AUTOBAHN SERVICE

"We're a very data-driven business. That keeps us with Shop-Ware. We can see the trends and I like pulling up auto repair analytics data on my phone. It's a godsend."

DAVE MARKERT
OWNER, TRUE AUTOMOTIVE GROUP

"Tech satisfaction is up. Productivity is up. The past way we were doing it, we were very unproductive and now sales are up."

MARK MCKEEN
OWNER, AUTO SERVICE AND TIRE

TRUSTED BY

G47 · Flying Dog Garage · European Auto Service Autowerks Maine · Bentley's Auto Clinic · DeBoer's Auto Sales & Service

ABOUT SHOPMONKEY

shopmonkey

Shopmonkey is a cloud-based, all-in-one auto repair shop management platform that allows shop owners to streamline their workflows and better understand their business. Shopmonkey is designed to modernize the entire auto repair shop process from customer service, to parts inventory, to workflow management, and more. It's used across the full spectrum of auto repair service specialities including general auto, tire and wrap and detail.

62 TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

"Shopmonkey helps us organize in such a way that we don't lose profitability. Before Shopmonkey, our business was a mess - our inventory, our parts department, employees' hours - everything was manual. Now everything is up-to-date and clear and saves us time."

RICARDO DESILVA
PRESIDENT, FIRST CHOICE TIRES

"Shopmonkey does the work for me — it helps me stay organized, look professional, and grow faster than I ever imagined."

JODI HERNÁNDEZ
CO-OWNER, MINOR LANE AUTO SALES

"Shopmonkey is simple and it works. It has totally increased our efficiency and throughput."

BETIM BERISHA
OWNER, BBI AUTOSPORT

"Shopmonkey has really changed the amount of work we can do, I can't stress that enough."

CASEY GEORGE
PRESIDENT, BUS AND TRUCK OF CHICAGO

TRUSTED BY

Black Forest technik · The Electrified Garage · Got Mechanic LLC Auto & Diesel Repair · LEVITY VANS · LINE-X

2026

AUTO BODY & REPAIR SOFTWARE

RISING STAR

featured customers

ABOUT AUTOVITALS

AutoVitals

AutoVitals is the leading provider of integrated software solutions for managing automotive shop workflow, internet marketing, and motorist engagement. The company's shop success solutions automate every touchpoint of the vehicle repair transaction with motorists and enable efficient shop management.

25 TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

"The really nice thing is that Autovitals integrates with my shop management solution, so it alerts my Service Advisor when a customer makes an appointment online. This communication feature makes it really easy to follow up with a customer. Our happy and loyal customers are still happy and loyal, thanks to AutoVitals."

DAVID WOSTERAK
NORTHWEST IMPORTS

"We spend most of our day in the AutoVitals system. It's a mindset shift. Think of [PoS provider] as a way to write RO's, look up and order parts, collect money. EVERYTHING else is in AutoVitals."

FRED GESTWICKI
OWNER, FIX-IT WITH FRED

"The tickets sometimes sold themselves before the service advisor even made the call. The customer would respond and say 'do the job!"

BEN NIELSEN
BEN NIELSEN'S SKYLINE AUTOMOTIVE

"An informed customer is ready to make a buying decision."

RYAN FLATTUM
OWNER, RMF AUTO SERVICE

TRUSTED BY

ASPEN | Ben Nielsen's SKYLINE AUTOMOTIVE | Jimmy's AUTOMOTIVE "Where Customers Send Their Friends" | RIVERS EDGE Services | CUSTOMER FOR LIFE

ABOUT FASTTRAK AUTO SHOP MANAGEMENT SYSTEMS

FASTTRAK®
AUTO SHOP MANAGEMENT SYSTEMS

FastTrak Auto Shop Management Systems supports your efforts to develop customer loyalty that transcends the life of a single vehicle. They welcome your input and then they act based on your suggestions. From system architecture to the smallest level of operational detail, FastTrak has been built based on input from Auto Service Pros.

19 TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

"FastTrak is the best auto shop software we have used, their customer service is amazing. Larry and Johann are hands down the best part, they make using the software easy. The software integrates with our parts warehouses and our marketing teams. Our technicians can review car history with ease. Also being able to scan code print outs into the system and attach them to the car history is wonderful. FastTrak does continuous updates to better the software which is so refreshing. The software will help keep you on top of your customer's needs and wants."

CYNTHIA KALLUNKI
AUTOHAUS

"FastTrak Tire Shop Manager has raised the level of professionalism at our shop. We are able to quote a set of tires in seconds and offer alternatives at the same time. FastTrak's tire quote screen makes even staggered fitments easier. We are able to accurately find front and rear fitments by brand with just a click of the mouse."

PAUL DICKERSON
FOUNTAIN VALLEY TIRE AND AUTO

"FastTrak Tire Shop Manager has raised the level of professionalism at our shop. We are able to quote a set of tires in seconds and offer alternatives at the same time. FastTrak's tire quote screen makes even staggered fitments easier. We are able to accurately find front and rear fitments by brand with just a click of the mouse."

PAUL DICKERSON
RAD TIRES, INC

"Great company, Great service, always available for us."

ELIAS TIGIROS
MOUNTAIN SERVICE IMPORTS

TRUSTED BY

PERFORMING IMPORTS — WE HAVE COMPETITORS BUT NO COMPETITION
MORRISON
EUROPEAN SPECIALISTS Est. 1979
GUSTAFSON Brothers
autohaus

ABOUT GEM-CAR

GEM-CAR® SaaS

GEM-CAR is an easy to master Auto Repair Shop Management System (SMS), a software designed for the automotive, fleet, boat, bike, and truck & tire industries. When choosing to implement GEM-CAR software in your business, you actually cross an important threshold in your commitment towards your customers, your staff and your business.

17 TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

"I like the flexibility of GEM-CAR that allows us to have our prices in real time with Uni-Select. In addition, the icons and user-friendliness of the system allow us, among other things, to close an end of the day simply and quickly find errors."

BRUNO GRENIER
OWNER, UNI-PRO

"GEM-CAR is so simple, that you can master it in less than a month. All the areas you need are accessed from the Point of Sale page; Reminders, Tire storage, Customer history, Account receivable, etc."

J. ST-LOUIS
THE SPECIALIST, AUTO 2000 GARAGE

"GEM-CAR is stable and fast all our customer information is on hand. Making an estimate or work order is child's play with the direct link to Mitchell."

ROBIN GAGNON
OWNER, R.G.EXPERT INC

"The management tips and GEM-CAR allowed me to double my turnover in a year. In GEM-CAR, everything is just a mouse click away. It's so easy!"

EDITH LAPOINTE
LE SPECIALISTE

TRUSTED BY

Garage Laflamme · LE SPÉCIALISTE · NAPA AUTOPRO · point S

ABOUT NAPA TRACS

NAPA was founded in 1925 to meet America's growing need for a world-class auto parts distribution system. By providing excellent customer service for over 90 years, NAPA has become the industry leader. Today, NAPA-branded stores and AutoCare Centers continue to serve auto service professionals, do-it-yourselfers and everyday drivers with quality parts and supplies to keep cars, trucks, and equipment performing safely and efficiently.

16 TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

"I very seldom need Support but when I do, our TRACS representative is very helpful. If he can't answer the question, which is uncommon, he will get us in touch with someone who can. On the occasions where we will need to call Support with a software or installation question, they are always courteous, quick and helpful."

KIT JOHNSON
OWNER, J4 AUTOMOTIVE

"SideKick360 rolls up my stores, saving me hours of manual reporting! With the Tire Analysis, less time is spent compiling my Tire sellout reporting every month."

JAMES BAXTER
NEIGHBORHOOD TIRE PROS & AUTO SERVICE

"SideKick360 has been a game changer for us and we haven't utilized but a fraction of the program. Thank you for taking on this project!"

KENT CRISTY
REEVES TIRE & AUTO

"The inventory management is phenomenal in here; now I can keep my inventory a lot more current - I'm stocking my purchase history."

PAUL MARQUART
OWNER, NORTHWOODS AUTO TECH

TRUSTED BY

TUCKER TIRE LAGUNA NIGUEL · TROY AUTO CARE · STURKEN · REEVES TIRE & AUTOMOTIVE · KENNESAW AUTO CENTER

ABOUT NEXSYIS COLLISION

NEXSYIS

Nexsyis Collision is the preferred auto body management system for collision repair industry leaders. Customers of Nexsyis Collision consistently experience maximized profit margins, faster cycle times, and perfect CSI scores. Nexsyis Collision allows you to better leverage your operational and overhead resources, allowing fewer employees to accomplish more in a shorter amount of time. They believe that good technology is the key to helping collision repair providers remain independent and competitive in an ever-changing and demanding market.

15 TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

"I think that the one characteristic of Nexsyis that has stuck with me since the beginning is that it works like it was created by people who actually work in the industry and own body shops. A lot of the layout of Nexsyis is very practical to what we do, and there is so much more that Nexsyis can do than the standard estimating add-on management system. Since transitioning to Nexsyis from CCCOne, my MSO has experienced a significant..."

ZACH DYKSTRA
WARD'S AUTO PAINTING & BODYWORKS

"Nexsyis has definitely been a key component to our success at Church Brothers Collision Repair. Nexsyis provides real-time access to both store and company level activities enabling us to make good decisions without creating an overhead structure that we can't sustain. I am not sure how some large MSOs survive with the other systems in the market, but I guess you don't know what you don't know if you haven't seen Nexsyis work."

TED MCCLINTIC
PRESIDENT, CHURCH BROTHERS COLLISION

"Nexsyis helps our shop to run smoothly. Years ago when this program was first developed, there were some hiccups. I'm sure it was hard because they were trying to customize for several shops across the region. Nowadays, this does not seem to be a problem. This program really seems to fit us. If you have any problems, the staff is ready and willing to help. Any issues generally get fixed in the next update, which is often."

BRIAN MYERS
CHURCH BROTHERS COLLISION

"I want to thank the team at Nexsyis for the upgrades that they continuously make so my job as an Accounting Manager is less complicated. Nexsyis makes improvements to the system that really can make it easier to operate on a daily basis."

BETTY WALSTON
POHANKA COLLISION CENTERS

TRUSTED BY

TOM WOOD COLLISION CENTER
POHANKA 100 Since 1919
PENSKE COLLISION INDY
JOE HUDSON'S COLLISION CENTER
HUSTEADS AUTO BODY & TOW

ABOUT PROTRACTOR

Protractor

Protractor is a privately held company. The company works to bring leading edge technology to automotive aftermarket repair shops and tire stores. A large element in the success of the company to date is that the staff and management of Protractor have deep roots in the automotive aftermarket industry.

21 TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

"We have been with Protractor since January of 2008 and, although completely satisfied with the Legacy software, have been looking forward to the .Net software for the past few years. In February we converted to the new .Net software. It took us about six hours to get our.Net system setup, converting the inventory, service packages and some of the accounting. Our staff completed the LMS online training which was really helpful and..."

BILL HARDCASTLE
DUBS GARAGE

"I was a Pace power user with full GL for many years. So when it was time to upgrade, I looked at all the systems available. Protractor was way out in front, with built-in features such as integrated labour guides and on-line parts ordering, right on to the work order and into payables automatically, email reminders, technician time clock, fast estimating, keeping track of deferred work and prompting the advisors for the next service. These..."

MARK BERGASSE
MARK'S AUTO SERVICE

"We were looking for something more robust. From an owner's standpoint, my favorite feature is the reporting capabilities. With all the dashboards and reports, the technician time tracking and the efficiency monitoring within each job is one of the best features of Protractor. My service advisors really like the work order layout, history, deferred work tabs, and analysis tab – you can maximize your gross profit per billed hour within each work..."

CURT WHEELER
OWNER, CW PERFORMANCE

"If you want a high performing profitable shop you need the best techs, tools and shop management software. That's where Protractor comes in. The software systemizes the business and "drives" gross profit. Being internet based allows me the freedom to access it anywhere and peace of mind that my data is always protected in case something happens to my shop."

CARLO SABUCCO
SIL'S COMPLETE AUTO CARE CENTRE

TRUSTED BY

ABOUT R.O. WRITER

R.O. Writer has provided smart software solutions for automotive specialists, developed by industry pros. Their intuitive, user-friendly tools manage everything from part orders to shop accounting to inventory. R.O. Writer empowers shops to optimize and streamline operations. They not only make fast work of otherwise manual processes, but also improve shop profitability on both parts and labor. Seamless tools for accounting, customer management, scheduling and more bring new levels of efficiency to shops small and large alike. R.O. Writer is the only software designed with each shop owner's exact needs and operations in mind. In this way, they...

33 TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

"I've always thought that RO Writer is the pinnacle of writing systems. R.O. Writer contributes to efficiency. I can do the job of two service writers because of this system, and then when people call, I can spend more time explaining things and not rush them off the phone."

T.J. ROWE
SHOP OWNER, ALL AUTOMATIC TRANSMISSION REBUILD

"We're strong on culture and we're strong on leadership. We have a saying that you can either be an agent of change or a victim of change, but change is going to occur no matter what. When it comes to technology, if you're not leading change, you're going to fall behind."

RANDY LINDHURST
EVP OF OPERATIONS AND AUTO SYSTEMS, MAX AUTO SUPPLY

"The Smart eCat catalog is a life saver. We shop tons of suppliers in a couple minutes, and no longer have to look them up one by one. We love it. Very simple to use and understand."

TIRE AND LUBE SHOP

"R.O. Writer has everything you need in one database to find out how to repair a car, quote the repair, and invoice the customer."

CLINT K.
OWNER, AUTO SHOP

TRUSTED BY

ABOUT TEKMETRIC

Tekmetric is a leading automotive repair shop software helping auto repair shops grow their businesses through the relentless pursuit of progress. Tekmetric's cloud-based shop management software, including a shop management system, integrated payments, technology integrations, and real-time data, empowers auto repair shops nationwide. Measure up, by every measure, with Tekmetric.

69 TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

"We switched and thought there would be a huge learning curve but it just flows easily and we haven't had any issues with the transition, all customer information moved over seamlessly."

JAMES AUTOMOTIVE

"Nobody really likes change. You just have to sell the vision. Once you get buy in from the team, they will be more inclined to embrace change."

STEPHANE GRABINA
OWNER, EXCLUSERVICE

"Tekmetric has made life easier for my team and guests—and it's also boosted our productivity and revenue."

AUSTIN BLANTON
OWNER, IMPORT AUTO SHOP

"We'd have 10 appointments for the day, and by 11 a.m., only two quotes were out. We still had eight to go."

TONY PEREZ
OWNER, EURO CAR DOCTORS

TRUSTED BY