

Benefits Administration Software Category

FALL 2026
Customer Success Report





Benefits Administration Software Category

Benefits administration software is a type of HR technology that helps employers manage employee benefits programs such as health insurance, retirement plans, life insurance, dental and vision coverage, paid leave, and wellness programs.

Customer Success Report

Ranking Methodology

The FeaturedCustomers Customer Success ranking is based on data from our customer reference platform, market presence, web presence, & social presence as well as additional data aggregated from online sources and media properties. Our ranking engine applies an algorithm to all data collected to calculate the final Customer Success Report rankings.

The overall Customer Success ranking is a weighted average based on 3 parts:



CONTENT SCORE

- ✓ Total # of vendor generated customer references (case studies, success stories, testimonials, and customer videos)
- ✓ Customer reference rating score
- ✓ Year-over-year change in amount of customer references on FeaturedCustomers platform
- ✓ Total # of profile views on FeaturedCustomers platform
- ✓ Total # of customer reference views on FeaturedCustomers platform



MARKET PRESENCE SCORE

- ✓ Social media followers including LinkedIn, Twitter, & Facebook
- ✓ Vendor momentum based on web traffic and search trends
- ✓ Organic SEO key term rankings
- ✓ Company presence including # of press mentions



COMPANY SCORE

- ✓ Total # of employees (based on social media and public resources)
- ✓ Year-over-year change in # of employees over past 12 months
- ✓ Glassdoor ranking
- ✓ Venture capital raised

Award Levels



MARKET LEADER

Vendor on FeaturedCustomers.com with substantial customer base & market share. Leaders have the highest ratio of customer success content, content quality score, and social media presence relative to company size.



TOP PERFORMER

Vendor on FeaturedCustomers.com with significant market presence and resources and enough customer reference content to validate their vision. Top Performer's products are highly rated by its customers but have not achieved the customer base and scale of a Market Leader.



RISING STAR

Vendor on FeaturedCustomers.com that does not have the market presence of Market Leaders or Top Performers, but understands where the market is going and has disruptive technology. Rising Stars have been around long enough to establish momentum and a minimum amount of customer reference content along with a growing social presence.

2026 Customer Success Awards

Check out this list of the highest rated Benefits Administration Software based on the FeaturedCustomers Customer Success Report.



* Companies listed in alphabetical order



2026
BENEFITS
ADMINISTRATION
SOFTWARE

MARKET LEADER



ABOUT ADP



ADP is a comprehensive global provider of cloud-based Human Capital Management (HCM) solutions that unite HR, payroll, talent, time, tax and benefits administration, and a leader in business outsourcing services, analytics, and compliance expertise. Their unmatched experience, deep insights, and cutting-edge technology have transformed human resources from a back-office administrative function to a strategic business advantage.

1429 TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“Before ADP Comprehensive Talent, we had high voluntary turnover rates and disjointed processes. ADP has helped us build job descriptions and train our managers to be more accountable, and that has helped us save significant amounts of direct and indirect employee expenses. Now, we get qualified applicants, and I don't waste my time anymore. And I'm proud to say that our voluntary turnover is significantly lower this year than ever before.”

KYLIE SANDBERG
DIRECTOR OF OPERATIONS, GENESIS GAMING

“The ADP team was awesome. It was very obvious early on that they knew what they were doing and were more than competent, but more importantly, they had the right attitude. It never felt salesy. It really felt like, ‘We have an opportunity here and here's how we can help.’ Instead of telling us, they kept showing us different ways to meet our needs, and that ultimately set ADP apart.”

DANIELLE BENDER
BENEFITS COORDINATOR, WOOSTER COMMUNITY HOSPITAL

“ADP consistently reminds my company of their commitment to aid and information when helping transition our employees back to work. I want thank Kimberly Nigito and her team in helping us!”

EVRETTE WALCOTT
PAYROLL SUPERVISOR, 11 61ST STREET SERVICE CORPORATION

“Using ADP Comprehensive Talent saves me so much time because I'm not doing manual, inefficient tasks anymore. There're no more manual spreadsheet updates and I get to focus more on our strategy and our people.”

STACEY MCCARTY
DIRECTOR OF HUMAN RESOURCES, LAFRANCE CORP

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ABOUT BAMBOOHR



BambooHR is the leading Software as a Service (SaaS) company provider of online HR Software for small and medium businesses that have outgrown spreadsheets. BambooHR's cloud-based system is an intuitive, affordable way for growing companies to track and manage essential employee information in a personalized Human Resources Information System (HRIS). Now HR managers have more time for meaningful work, executives get accurate, timely reports and employees can self-service their time off, using a convenient mobile app.

185

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“Thanks to BambooHR, I have a lot more time to focus on needs for employees as they come, because in HR you just never know what the day is going to bring, who's going to step foot into your office, and what their needs are going to be. I have more time to focus on helping those employees instead of pushing papers.”

BETHANY FRANK
HR SPECIALIST, CENTERVILLE CITY

“I really like BambooHR Payroll. I genuinely find it to be really simple and easy to use. It's offered us enough flexibility to do uploads and make things work for us in a way other payroll providers just don't really have.”

GABE PATTEN
DIRECTOR OF FINANCE, POWER LIFE

“You don't need a lot of prior knowledge to use BambooHR— that was a huge thing for us in deciding to move forward with it. It's straightforward to set up and manage, and it's so easy to customize everything.”

ALEJO GARCIA VITORES
HEAD OF PEOPLE, KORONET

“BambooHR has been a game changer for everybody at my company. We all talk about how much we love BambooHR.”

AMBER MENCL
VICE PRESIDENT & DIRECTOR OF HUMAN RESOURCES,
SWANSON RUSSELL

appfolio

CBINSIGHTS

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EST. 1954
Dempsey



KIPP:Nashville



ABOUT BENEFITFOCUS

Benefitfocus®

Benefitfocus, Inc. (NASDAQ: BNFT) is a leading provider of cloud-based benefits software solutions for consumers, employers, insurance carriers and brokers. Benefitfocus has served more than 20 million consumers on its platform, that consists of an integrated portfolio of products and services enabling clients to more efficiently shop, enroll, manage and exchange benefits information. With a user-friendly interface and consumer-centric design, the Benefitfocus Platform provides one place for consumers to access all their benefits. Benefitfocus solutions support the administration of all types of benefits including core medical, dental and other voluntary benefits plans as well...

122

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“The great thing about our Benefitfocus site – we are able to provide everything in one place with a streamlined process, so employees don’t have to go multiple places to get the information.”

STEVE NGUYEN
SENIOR U.S. & INTERNATIONAL BENEFITS SPECIALIST,
PRECISION DRILLING

“Benefitfocus helped us communicate benefits in a way that made it easy for associates to understand how our benefits program supports their individual lives.”

ERIN PENLAND
BENEFITS SPECIALIST, DESIGNER BRANDS

“What we expected of Benefitfocus is exactly what we got— and more! It’s done nothing but make our lives easier.”

CARRIE MANTEL
SENIOR MANAGER GLOBAL BENEFITS &
COMPENSATION, FEI

“It’s easy to move through, and it looks like any other application you’d use for shopping on the Internet.”

LISA SALIMBENE
DIRECTOR OF COMPENSATION & BENEFITS, HAECO



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ABOUT CASTLIGHT HEALTH



Castlight Health enables employers, their employees, and health plans to take control of health care costs and improve care. Named #1 on The Wall Street Journal's list of "The Top 50 Venture-Backed Companies" for 2011 and one of Dow Jones' 50 Most Investment-Worthy Technology Start-Ups, Castlight Health helps the country's self-insured employers and health plans empower consumers to shop for health care. Castlight Health is headquartered in San Francisco and backed by prominent investors including Allen & Company, Cleveland Clinic, Maverick Capital, Morgan Stanley Investment Management, Oak Investment Partners, Redmile Group, T. Rowe...

91

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

"I had never used Castlight support before but was blown away by the level of service. Beyond just trying to answer my question, Jessica actually called the provider on my behalf, which I was not expecting."

STATE HEALTH COMPANY

"The solution is technology plus a human and it makes the stories really important. We wanted to solve for digital but it's also about connecting members to the right people, in the right way."

REGIONAL HEALTH COMPANY

"Castlight has helped me immensely to stay on the path the healthy living—and I feel better now than I have in my entire life."

BARBARA
PIEDMONT HEALTHCARE

"We have seen a lot of good things happen with Castlight. We are really excited about what the future holds."

NETAPP

TRUSTED BY



GE APPLIANCES

Gordon
FOOD SERVICE

Hines



BUTLER UNIVERSITY



ABOUT GUSTO

gusto

Gusto is a modern, online people platform that helps small businesses take care of their teams. On top of full-service payroll, Gusto offers health insurance, 401(k)s, expert HR, and team management tools. Today, Gusto offices in Denver, San Francisco, and New York serve more than 100,000 businesses nationwide.

186

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“We use a variety of Gusto’s onboarding tools, including the offer letter template. The platform stores a variety of documents and makes it easy for employees to access things like their W2 and W4 forms from their dashboard. Using Gusto is so much easier than trying to keep track of things in Google Drive. We save up to eight hours a month on the entire onboarding process, which is especially useful as we continue to add more contractors.”

JOHANNA VOELLER
OPERATIONS DIRECTOR, NEW APPRENTICESHIP

“I made the decision to utilize Gusto because of how seamless the platform is. Gusto has such a fun user interface, is super easy to use, with everything all in one platform. It’s easy to add on more services as we need them like we did with health benefits.”

MARY PHAM
FOUNDER AND CEO, LOLLIPOP DENTAL PEDIATRIC DENTISTRY AND ORTHODONTICS

“Without Gusto, I wouldn’t have even known that R&D tax credits were a thing. Not only did Gusto walk us through the process, they showed us that there was a credit we weren’t even thinking about.”

HENRY SCHEULLER
FOUNDER & CHIEF EXECUTIVE OFFICER, AVLANCER

“We love Gusto. Compared to the competition, we’re so happy we chose it—we feel very seen.”

ZOEY
CO-OWNER, ZO’S MINI DONUTS

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Biz Hippo



Aprio cloud



redoxxygen



TIN POT CRYSTAL





ABOUT NAMELY



A Vensure Employer Solutions Company

People are complex, but your HR solution shouldn't be. Namely gives you the resources to make your life easier and your employees happier. With modern, intuitive technology and a world-class team of HR experts, Namely empowers people teams with an all-in-one HR solution designed for mid-sized businesses. Streamline all of your HR data into a single platform with an interface you AND your workforce will love to use. Built for flexibility, your Namely platform is implemented with your unique business needs in mind. Whether you're transitioning from a PEO or switching to new HCM...

83

TOTAL CUSTOMER REFERENCES

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REFERENCES**

FEATURED TESTIMONIALS

“As soon as I saw Namely's company news feed, I knew that the platform was different from all the other HR systems I used in the past. That news feed helps keep us connected and has lived up to all of my expectations. In addition to loving the platform itself, my sales person was amazing during our evaluation process. We implemented Namely over two years ago, and she still checks in with me today. How often can you say that a sales person still checks in with you years after you sign on? I'm really grateful for that relationship and all of the support I have received at Namely.”

ERIKA MCGRATH
VICE PRESIDENT OF PEOPLE AND CULTURE, THE
CHANNEL COMPANY

“Namely's Managed Payroll team gives you a second set of eyes so you can sleep at night. They have become a trusted partner on my team to ensure payroll processing is done in a timely manner.”

TIM SAMUEL
CHIEF FINANCIAL OFFICER, BRIDGEWAY COMMUNITY
CHURCH

“Namely has saved us 8 hours a week that we used to spend on research. If you find yourself constantly 'googling' around for compliance measures, Comply will give you that time back.”

ADRIAN G
PEOPLE MANAGER, LARGE FOOD & BEVERAGE
COMPANY

“Namely's full suite of services couldn't be beat! I love how holistic the tool is—everything from onboarding to workflows to performance to PTO all in one space.”

DANIELLE B.
TALENT MANAGEMENT LEADER, LEADING E-LEARNING
COMPANY

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ABOUT PAYCHEX

PAYCHEX®

Paychex is an industry-leading HCM company delivering a full suite of technology and advisory services in human resources, employee benefit solutions, insurance, and payroll. The company serves over 745,000 customers in the U.S. and Europe and pays one out of every 12 American private sector employees. The more than 16,000 people at Paychex are committed to helping businesses succeed and building thriving communities where they work and live. Visit paychex.com to learn more.

403

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“With Paychex taking care of the HR side of the business, my wife and I can focus on growing the business, being profitable, taking care of the employees, and taking care of the customers. To me, the Paychex impact has been tremendous.”

NIHAR
THE DRUGGIST PHARMACY

“People at Paychex make me feel comfortable. It's more of a friend relationship than a business relationship. They're taking care of all the things I don't know. I can live almost stress-free.”

ROLANDO DUARTE
CHAMPION'S BARBERSHOP

“Paychex is known for its robust range of services and its focus on supporting small and medium-sized businesses. I appreciate Paychex for its comprehensive payroll solutions, HR services.”

MOE ARIA
MOE ARIA HOLDINGS LLC

“Paychecks representative is very knowledgeable and always helpful with questions that we may ask.”

CHARLES J. BONDA
BONN ELECTRIC INC

TRUSTED BY



MEAGHER & MEAGHER
ATTORNEYS AT LAW



ABOUT PAYCOM



Paycom helps organizations simplify HR and payroll processes through built-in decisioning logic and full-solution automation. By automating routine decisions and workflows, Paycom reduces administrative burden, improves consistency and helps HR, managers and employees work more efficiently.

34

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“Being a hero is part of our DNA. As we evaluate potential partners, having that same posture is critical. Paycom is deeply aligned with our way of thinking.”

CHIEF INFORMATION OFFICER
THE KRAFT GROUP

“I spend zero time fixing errors now that we have Beti.”

BRANCH MANAGER
CREDIT UNION

“If you want friendly, innovative tech, go to Paycom.”

PAYROLL MANAGER
RETAIL MERCHANDISER

“Every CEO in America should use Paycom.”

PRESIDENT
AVIATION MANUFACTURER

TRUSTED BY





ABOUT PAYCOR



Paycor, a Paychex company, offers a comprehensive, flexible HR software platform with seamless third-party integration capabilities. The cloud-based solution delivers powerful analytics through COR Leadership Insights, robust talent development tools, and highly configurable technology that adapts to support specific industry needs and business requirements. The platform unifies employee data into a single source of truth while streamlining workflows and eliminating administrative burdens. Customers benefit from Paycor's intuitive user interface and mobile-first design while gaining access to Paychex's deep compliance expertise and advisory services....

436

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“I think Paycor does a great job in the private equity space because they had a team dedicated to learning our integrations process so that our team members, who are our biggest focus, have a better experience. We have a partner that's dedicated to making a process that works for both of us.”

CLAIRE DAVID
CHIEF PEOPLE AND CULTURE OFFICER, CAREVET LLC

“Scheduling took me an entire week before Paycor. Now with Scheduling Pro, it only takes me 30 minutes to schedule employees for the month.”

NICOLE MYRICK
ADMINISTRATOR, MINI UNIVERSITY

“Paycor Recruiting integrates so well with all the job boards we use. It's easy to get our jobs out there.”

ALEX STRICKLAND
HR DIRECTOR, PREMIER PARKS

“Payroll processing is so seamless and easy! I can't rave enough about it.”

JEN CARTER
HR MANAGER, FINN CORPORATION

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ABOUT PAYLOCITY



Paylocity's comprehensive product suite delivers a unified platform for professionals to make strategic decisions in the areas of benefits, core HR, payroll, talent, and workforce management, while cultivating a modern workplace and improving employee engagement. The platform can be accessed 24*7 from any given location using the mobile application.

297

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“Paylocity saves our team and employees so much time since everything is integrated into one platform. As we open new locations, it will prevent any headaches for our team and ensure nothing gets overlooked.”

AMBER MCQUIRTER
DIRECTOR OF OPERATIONS, WOLFIES SWIM SCHOOL

“The support from Paylocity is great. We know the platform well, but we still enjoy a monthly call with our account team, where they always provide useful tips and information on new features.”

MEGAN LIPPE
DIRECTOR, HUMAN RESOURCES, DALLAS STARS

“Paylocity gives us a one-stop shop for HR, with everything tied together in the platform. We’ve gone from using a limited system to having access to a wealth of innovative features.”

MARK LINDEN
FINANCE DIRECTOR, FRISCO ROUGHRIDERS

“The ability to generate reports quickly and accurately has been a game-changer.”

OLIVIA HOGGATT
HR MANAGER, ASG

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Great Clips®
IT'S GONNA BE GREAT™



Baxter



ABOUT PLANSOURCE



PlanSource is a technology company driven to create a better benefits experience for employers and their employees. More than 5 million consumers receive their benefits through the PlanSource platform, which provides flexible and intuitive software and services for benefits administration. By combining industry-leading software and a full suite of professional services, PlanSource provides companies of all sizes with a complete solution for benefits shopping, enrollment, billing, compliance and administration. Learn more at www.plansource.com.

93

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“PlanSource gives access to all the information I need to provide the services our customer has come to expect. Administrative tasks have been greatly reduced so I can spend more time on other needs and goals on behalf of my customer. Guardian and PlanSource's Evidence of Insurability (EOI) API, removed the burden to have to manually review, collect and track EOI forms. This resulted in a positive open enrollment experience.”

SENIOR ACCOUNT MANAGER
GUARDIAN EVIDENCE OF INSURABILITY API

“PlanSource has significantly reduced my ben admin stress. If associates have benefit questions, have a life event or want to further understand their benefits, PlanSource has made it super easy for them to handle it themselves. It has made a huge difference and freed me up to focus on strategy and our internal OE communications.”

KAIT BLOUNT
HR ANALYST, TOPCO

“We picked PlanSource because of how kind and personable they are. We were looking for a team that would be a good partner and consultant. We are a small Benefits team and we're super happy with our account management support.”

TAMRA MILLER
BENEFITS MANAGER, INGEVITY

“PlanSource is taking our journey with us, and I think that's one of the outstanding aspects of the relationship.”

TAMI WLAJNITZ
PROGRAM MANAGER, JOHNS HOPKINS MEDICINE

TRUSTED BY



Santa Fe
INDEPENDENT SCHOOL DISTRICT
Prepare, Achieve, Succeed





ABOUT RIPPLING



Rippling gives businesses one place to run HR, IT, and Finance. It brings together all of the workforce systems that are normally scattered across a company, like payroll, expenses, benefits, and computers. So for the first time ever, you can manage and automate every part of the employee lifecycle in a single system. Take onboarding, for example. With Rippling, you can hire a new employee anywhere in the world and set up their payroll, corporate card, computer, benefits, and even third-party apps like Slack and Microsoft 365—all within 90...

226

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“When I joined Zenni, my responsibilities involved a lot of manual work, who sent emails to every new hire with important information about first day logistics, points of contact, and to-do checklist items before starting work. We had a template, but we still had to create the email, copy the template over, and type in missing pieces like the employee's name and assigned HR business partner.”

ERIC RAMOS
PEOPLE OPERATIONS COORDINATOR, ZENNI

“Before Rippling, reporting on retention was basically inaccurate and manual. We could only make manual spreadsheet reports and filter out the transfers versus true terminated employees. Now we can just update their entity in Rippling and keep that data.”

VANESSA SARNE
SENIOR DIRECTOR, BARRY'S

“Rippling's implementation process was hands-off in the best way possible—flexible, well-supported, and ultimately transformative for our operations.”

CHRISTOPHER WHITE
CHIEF EXECUTIVE OFFICER, PAY AUSTRALIA

“Payroll put us on edge with ADP, because we had to double check everything manually.”

BEKAH THOMPSON
HEAD OF PEOPLE, FLAWLESS

TRUSTED BY









ABOUT TRINET



TriNet (NYSE: TNET) provides small and medium-size businesses (SMBs) with full-service HR solutions tailored by industry. To free SMBs from HR complexities, TriNet offers access to human capital expertise, benefits, risk mitigation and compliance, payroll and real-time technology. From Main Street to Wall Street, TriNet empowers SMBs to focus on what matters most—growing their business.

129

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“Working with TriNet allows us to set a standard of expectation for who we are. Being able to demonstrate that we can offer competitive benefit packages in a way that is still manageable and cost-effective for the organization is important.”

JOSÉ QUIÑONEZ
CHIEF EXECUTIVE OFFICER, MISSION ASSET FUND

“TriNet helped us improve how we’re handling HR, while letting us maintain our identity and culture. TriNet offers the tools and resources we need to keep things going, while being more present for our employees and patients.”

DAVID BOUDREAU
ILLUMINATE PLASTIC SURGERY

“TriNet was going a little bit above and beyond. They offered me a dedicated HR resource, and they will help you not only with what you think can be your day to day, but also with strategic HR functions.”

MARI URBINA BRICENO
VICE PRESIDENT, CRTS GLOBAL

“TriNet gives us so much value and so many options that we just can’t get in any other way. To take something like that away from our staff would probably have very detrimental implications.”

JOYCE MONTGOMERY
CHIEF FINANCIAL OFFICER, SUMMIT PUBLIC SCHOOLS

TRUSTED BY



REDWOOD BRANDS





2026
BENEFITS
ADMINISTRATION
SOFTWARE

TOP PERFORMER



ABOUT BSWIFT

bswift

bswift is changing the world of benefits administration by combining deep expertise and a passion for technological innovation with a unique consumer-driven approach. Working with enterprises nationwide and serving millions of employees, bswift offers cloud-based technology and services for online enrollment, interactive decision support, ACA compliance reporting and employee engagement.

53

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“Providing bswift to our clients makes HealthPass more competitive. It's one of the differentiators we have in our marketplace, to be able to show people that we have an end-to-end solution frankly, in the small group market, that doesn't really happen.”

VINCE ASHTON
PRESIDENT AND CHIEF EXECUTIVE OFFICER,
HEALTHPASS

“bswift is very flexible. We deal with Fortune 1000 clients with very complex environments. bswift has been able to handle all the complexity we can throw at them. It's very capable of helping us engage and offer value to these larger corporations.”

ERIC FROST
VICE PRESIDENT, DIRECTPATH

“If you are looking at bswift versus other vendors, choose bswift. That honestly is the best advice that I can give you, because you will never regret it.”

ANGIE KAPP
SENIOR MANAGER OF BENEFITS, TOYODA GOSEI

“Communications are beautiful. We're getting lots of hits and enrollments at this stage – more than ever before.”

DIRECTOR OF BENEFITS
ULTA BEAUTY

TRUSTED BY





ABOUT BUSINESSOLVER



Businessolver delivers market-changing benefits administration technology supported by an intrinsic and unwavering responsiveness to client needs. You can trust Businessolver to take care of you and your employees with a configurable and secure SaaS platform and a culture of service, all aimed at total and measurable success and your complete delight. They'll help you maximize the investment in your benefits program, minimize your exposure to risk, engage your employees with their easy-to-use solution and full suite of communication vehicles, and empower them to use their benefits wisely and control their costs and...

92

TOTAL CUSTOMER REFERENCES

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REFERENCES**

FEATURED TESTIMONIALS

"Sofia is available 24/7/365. Not everyone in our company is in the same time zone, so it's very helpful to have Sofia available for those tier 1 questions and sometimes tier two questions, either through the phone or chat."

AMY ROSS
SENIOR MANAGER, CORPORATE BENEFITS, V2X

"The Benefitsolver platform is our backbone, and it frees us up to concentrate resources and attention on the value we add from an insurance and benefits knowledge perspective."

PPI BENEFIT SOLUTIONS

"The Benefitsolver platform helps us provide a high level of support to our clients, and it's the only ben admin system we use."

ANGIE O'REILLY
PRESIDENT AND CEO, SELECTSOURCE

"The Businessolver team has a can-do mindset for solving problems. They provide the solution they promise, stand behind it, and get it right the first time."

GLOBAL ENTERTAINMENT COMPANY

TRUSTED BY

Bob Evans



rti

PAE

Danfoss



ABOUT EMPLOYEE NAVIGATOR



Employee Navigator simplifies benefits & HR for brokers and HR departments around the country. They've built an all-in-one product that consolidates everything from benefits administration to compliance, onboarding and more into one place. Employee Navigator works with the nation's leading insurance brokers to make it easier for companies of all sizes to run and grow their businesses. See how 25,000+ companies better manage over 3,000,000+ employees with Employee Navigator.

54

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“Whether you’re a small business with simple needs or a large business with a complex multistate footprint, Employee Navigator is the only software I would ever recommend.”

JD ALLISON
AMALYN CONSULTING, AMALYN

“Ease of use, constantly upgrading and user friendly. Ability to run multiple reports are amazing at the employer level.”

NANCY GIACOLONE
OLYMPIC CREST INSURANCE

“Employers who use Employee Navigator for ACA have peace of mind knowing their data is accurate and up-to-date.”

T.J. CABALLERO
HIGGINBOTHAM

“Employee Navigator is a big part of our value proposition and a worthy investment.”

DANNIELLE MATTES
MARSHALL & STERLING

TRUSTED BY





ABOUT LUMITY, INC.



Lumity, Inc. partners with the modern employer and employee to drive a competitive benefits program that delivers a superior experience. Their data technology, expertise, and education is designed as an end-to-end solution for high growth companies seeking to competitively recruit, engage, and scale top talent. Their partnership approach to benefits powers the employer and employee experience at Lyft, Greenhouse, GoFundMe, Robinhood, Bird, and other fast-growing modern companies.

26

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“At Thrive Market, we’re laser-focused on providing a standout employee experience. So Lumity had a high mark to hit with us. And, year-after-year, they’ve delivered. Lumity provides us with visibility and control over our annual plan renewal process, and they serve as an extension of our team throughout the year. Their end-to-end solution, services, and employee advocacy lighten the day-to-day administrative load on our internal team—so we can focus on strategic initiatives for our people.”

JAY SULTANI
DIRECTOR, PEOPLE OPERATIONS, THRIVE MARKET

“The Lumity team goes above and beyond in their renewal strategy and client-first service mentality. Both our People team and tech-savvy employees value Lumity’s integrated platform and concierge service. They have been a true partner in helping us administer our benefits and support our people so that we can focus on other core strategic areas of employee experience.”

SAL CORNACCHIONE
HEAD OF PEOPLE OPERATIONS, PROPELLER HEALTH

“We knew we needed software to help automate the administration of benefits, but we didn’t want a solution without the type of insight and expertise you normally get from a traditional benefits broker. Lumity’s comprehensive benefits solution, analytics and expertise was just what we were looking for to move off Zenefits.”

BEN MCCARTHY
GAMETIME

“As a team of one, Lumity’s data-driven enrollment software and expert support have helped me manage our benefits and increase employee satisfaction. They literally came in at the last minute, helped us fight a high renewal, and structured our benefits to scale with our growth this year.”

JONATHAN AKHAVAN
HEAD OF PEOPLE OPERATIONS, THOUSANDEYES

TRUSTED BY





ABOUT NETCHEX



Netchex offers businesses a comprehensive, web-based suite of payroll, human resource and benefit administrative services backed by dedicated support specialists. Regardless of the number of employees or your payroll complexity, Netchex can tailor solutions to fit your needs. This rare combination of comprehensive solutions, dedicated support and flexible offerings helps you easily manage employee information and simplify your entire payroll process.

161

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“Netchex has better technology than our previous provider. They were the best solution for us because of their up-to-date software and also helping us go green.”

FAYE CURTIS
HR/AP MANAGER, DEXAS INTERNATIONAL LTD

“Netchex has been speedy in their responses. That level of support matters when you’re managing people in real time.”

NICOLE ROMEO
SENIOR DIRECTOR OF HUMAN RESOURCES AND
CULTURE, SHERIDAN COUNTY YMCA

“Netchex helped us go from a 2-D to a 3-D accounting system and drastically improve location-based tracking.”

KYLE LITTMAN
CONTROLLER, AVID4 ADVENTURE

“With Netchex, so many issues were resolved! We made an excellent choice to change to Netchex!”

RICKY ROGERS
CONTROLLER, JACKSON HOSPITALITY SERVICES

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ABOUT PEOPLEKEEP



PeopleKeep helps small businesses offer competitive benefits at a price they can afford. Personalized benefits automation software from PeopleKeep allows businesses to manage their benefits in minutes per month. PeopleKeep automates benefits compliance and employee support. Employees receive tax-advantaged reimbursements to pay for health insurance and other medical, dental, and vision expenses.

159

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“What I like about PeopleKeep is that their benefits can be used for insurance premiums, medical expenses, and flexible benefits. That flexibility was the key factor in choosing an HRA and WorkPerks.”

CASEY GIVEN
EXECUTIVE DIRECTOR, YOUNG VOICES

“We were sold on PeopleKeep because of your affordable pricing, great customer service, and modern website. It fits within our budget and the product is clean, robust, and easy to use.”

STEPHEN GOODROW
HR ANALYST, NOBL BEVERAGES

“PeopleKeep allowed us to create a bespoke benefit solution by combining QSEHRA and WorkPerks. This helped us maximize the healthcare-related support that we provided to our team.”

DEB ROTMAN
HACKS/HACKERS

“PeopleKeep strives to simplify choosing a health benefit, which is something that can be an overwhelming and frustrating process.”

MARIE REDFIELD
AMANECER COUNSELING & RESOURCE CENTER

TRUSTED BY





ABOUT TELUS HEALTH



We're committed to delivering remarkable health experiences for the benefit of all customers and individuals we serve around the world. Leveraging our world-leading technology and nearly 10 000 passionate team members, we're equipped to better support our customers and solve some of the most pressing issues facing citizens, patients, healthcare professionals, employers and employees today. See how we're committed to building the healthiest communities and workplaces on the planet.

106

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“The [TELUS Health] platform has made a huge difference in terms of colleague recognition. Colleagues have embraced the new technology with ease and are regularly utilising it to recognise others who are living our values. [TELUS Health] provides incredibly exciting technology and the platform itself is intuitive and modern.”

CERIDIAN
DAYFORCE

“TELUS Digital's expertise and partnership are helping us achieve our goals of giving players a best-in-class mobile experience while supporting our overall omnichannel approach. This app enables us to reach a broader player base, helps with our acquisition efforts, and will maximize our return to K-12 education in Virginia.”

ROB WESLEY
DEPUTY EXECUTIVE DIRECTOR, VIRGINIA (VA) LOTTERY

“TELUS Digital created an elegant suite of digital products that consistently delivers memorable experiences for our fans and meaningful business outcomes for us and our franchise owners. They are a terrific partner and a strong advocate for our shared successes.”

SUSIE MOSCHKAU
DIRECTOR, DIGITAL MARKETING, DAIRY QUEEN

“The TELUS Digital team is unique. They have extensive technical expertise, bring strong creative and brand sensibility, and are very focused on customer outcomes.”

JOHN BIGAY
CHIEF MARKETING OFFICER, IZOTOPE

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dayforce

giffgaff™

CAPITA





2026
BENEFITS
ADMINISTRATION
SOFTWARE

RISING STAR



ABOUT BENTEK



Bentek is Since 2004, it has been They goal to create customized solutions to simplify benefits administration for complex organizations. Utilizing over 3,000 business rules, employees and administrators benefit from a customized user experience. They technology is backed by a first-class team of benefits experts who not only provide unlimited client service, but also share best practices and suggestions for making processes for both you and your employees better! The are the technology partner you can trust to deliver a product that fits your needs best!

15

TOTAL CUSTOMER REFERENCES

[VIEW ALL
REFERENCES](#)

FEATURED TESTIMONIALS

“Bentek is the whole package – it’s organized, keeps us on track, and follows up with us regularly from implementation to 24/7 support and renewal. Even when I lost my benefits person who was the major Bentek user, I wasn’t worried because I knew I had Bentek!”

KENNIE WELLS
TOWN OF PALM BEACH

“Bentek has significantly reduced the amount of manual data entry we previously had to do every year for open enrollment. The integration features have been very beneficial!”

DEIDRE HALL BENEFITS
MANAGER, CITY OF BURLESON, TEXAS

“School districts have a lot of turnover. One reason is a lot of employees move from district to district based upon what their needs are.”

PAM KIMBERLIN
COORDINATOR OF BENEFITS & LEAVE, MARTIN COUNTY
SCHOOL DISTRICT

“We have been Bentek customers for more than six years. The customer service is personalized and exceptional. The site continues to offer enhancements!”

LYNN DEROSTAING
CITY OF OVIEDO

TRUSTED BY



PALM BEACH
Florida



city of
greenville





ABOUT NOYO



Noyo is building the digital infrastructure to bring health insurance enrollment into the modern era. Noyo replaces today's manual data entry and cumbersome legacy systems with a powerful API platform that enables faster, more accurate data exchange between health insurance platforms and their carrier partners.

10

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“Noyo's APIs are critical for providing our customers a modern, hassle-free experience. Their digital interface with insurance companies solves a major pain point and allows the entire industry to innovate.”

PARKER CONRAD
CHIEF EXECUTIVE OFFICER, RIPPLING

“Working with Noyo gives us the opportunity to build relationships that allow broader connectivity with employers.”

DAVID HEALY
SENIOR VICE PRESIDENT, GROUP BENEFITS, SUN LIFE

“With Noyo, partnering with the software platforms our customers love is easier than ever.”

DREW FLEMING
SENIOR VICE PRESIDENT OF GROUP DISTRIBUTION AND NATIONAL PARTNER, AMERITAS

“Noyo's technology plays a central role in our mission to re-imagine the health insurance experience.”

TYLON WANG
CO-FOUNDER, ANGLE HEALTH

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ABOUT VBASOFTWARE



Virtual Benefits Administrator (VBA) is a pro-active, leading edge software design company providing custom solutions to the insurance industry for nearly 20 years. Uniquely delivered on a secure, cloud-based architecture, VBA provides one common architecture for all Employee Benefit Administration. Their software development process focuses on continuous improvement to address the requirements in the ever changing healthcare industry. Their mission of providing Flexibility, Functionality, and Technology for their clients' business solutions ensures they will optimize their daily business processes and deliver the highest level of customer...

13

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“We've used the VBA system exclusively and for all of the CHIP and STAR plans we have administered - we've experienced great results. The eligibility system allows for multiple eligibility segments which is very important in the Medicaid world. All of our staff enjoy working with the system as does our client base. We allow some clients limited access to the system for their own health plans. The VBA team has always been very responsive to our needs and has assisted us with any client needs that were presented to us. I would not hesitate to recommend VBA for claims administration needs.”

JOSEPH MANZELLO
COO, MEDIVIEW

“We chose VBA's enrollment solution because we were looking for that seamless integration and did not want to involve another vendor for enrollment. We've realized a cost savings through the member having access to their EOBs on the member portal, so we are no longer printing and mailing. Also, we are saving time and effort with online enrollment through VBAGateway.”

HOLLI TITUS
EMPLOYEE BENEFIT LOGISTICS

“VBA has provided our company the opportunity to customize a life and disability claim system to meet the needs of the industry. VBA continues to be flexible, devoted and still cost effective for EPIC. Our service to our customers improves as a result of VBA's staff and technological expertise.”

WENDY HOUGAN
MANAGER OF OPERATIONS, EPIC

“We chose VBAVoice because we wanted to align our IVR solution with the VBA claims platform that we already had in place. Switching to VBAVoice also provided a cost savings from our previous IVR system.”

KAREN RAMIRES
VICE PRESIDENT OF TPA OPERATIONS, ALLEGEANT

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