



Hospital Communications Software Category

FALL 2026
Customer Success Report





Hospital Communications Software Category

Hospital communications software coordinates data flow and activities between doctors, clinicians, nurses, and other medical staff. It integrates securely with clinical solutions like EHRs, medical staff scheduling tools, and healthcare IT applications. Clinical laboratories, ancillary care providers, and hospitals can leverage this program to reduce readmission rates and referral leakage, and facilitate interoperability between products. Further, healthcare practices and organizations can collaborate in real time, maintain patient context, achieve patient satisfaction and safety, minimize gaps and inefficiency, and generate profits.

Customer Success Report

Ranking Methodology

The FeaturedCustomers Customer Success ranking is based on data from our customer reference platform, market presence, web presence, & social presence as well as additional data aggregated from online sources and media properties. Our ranking engine applies an algorithm to all data collected to calculate the final Customer Success Report rankings.

The overall Customer Success ranking is a weighted average based on 3 parts:



CONTENT SCORE

- ✓ Total # of vendor generated customer references (case studies, success stories, testimonials, and customer videos)
- ✓ Customer reference rating score
- ✓ Year-over-year change in amount of customer references on FeaturedCustomers platform
- ✓ Total # of profile views on FeaturedCustomers platform
- ✓ Total # of customer reference views on FeaturedCustomers platform



MARKET PRESENCE SCORE

- ✓ Social media followers including LinkedIn, Twitter, & Facebook
- ✓ Vendor momentum based on web traffic and search trends
- ✓ Organic SEO key term rankings
- ✓ Company presence including # of press mentions



COMPANY SCORE

- ✓ Total # of employees (based on social media and public resources)
- ✓ Year-over-year change in # of employees over past 12 months
- ✓ Glassdoor ranking
- ✓ Venture capital raised

Award Levels



MARKET LEADER

Vendor on FeaturedCustomers.com with substantial customer base & market share. Leaders have the highest ratio of customer success content, content quality score, and social media presence relative to company size.



TOP PERFORMER

Vendor on FeaturedCustomers.com with significant market presence and resources and enough customer reference content to validate their vision. Top Performer's products are highly rated by its customers but have not achieved the customer base and scale of a Market Leader.



RISING STAR

Vendor on FeaturedCustomers.com that does not have the market presence of Market Leaders or Top Performers, but understands where the market is going and has disruptive technology. Rising Stars have been around long enough to establish momentum and a minimum amount of customer reference content along with a growing social presence.

2026 Customer Success Awards

Check out this list of the highest rated Hospital Communications Software based on the FeaturedCustomers Customer Success Report.



* Companies listed in alphabetical order



2026

**HOSPITAL
COMMUNICATIONS
SOFTWARE**

MARKET LEADER



**featured
customers**



ABOUT ASCOM

ascom

Ascom is a global solutions provider of communication and collaboration solutions for acute care, long-term care and enterprise organisations. Their vision is a world where the right information moves people forward. Their mission is to put the right information in the right hands at the right time so that people can make the best possible decisions. This helps them to bring data to life for people in the toughest operational environments, ensuring smooth, complete, and efficient workflows.

49

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“The realisation of the new state-of-the art Erasmus MC is a team achievement of the highest order. The architects, contractors, sub-contractors and many staff members of Erasmus MC all played their part in this accomplishment. Ascom has delivered an outstanding achievement and made a great contribution to creating the hospital of the 21st century.”

DAVID VOETELINK
CHIEF FINANCIAL OFFICER, ERASMUS MC

“Ascom telecare IP will reduce falls, and the fear among some individuals that they might fall. It will help keep residents mobile and give them increased confidence and the sense of self-worth that is so important.”

ANITA ASTLE
OWNER, WREN HALL NURSING HOME

“Ascom helped us realise our vision: to move from multiple devices and communication barriers to one mobility healthcare platform.”

KRISTEN ROBB
IS STRATEGIC PARTNER, DIRECTOR, PROVIDENCE ST. JOSEPH HEALTH

“We had to guarantee 100 per cent coverage, and we have achieved that with the DECT phones.”

SHANE CARRIER
HEAD OF TELECOMS, NHS LANARKSHIRE

TRUSTED BY





ABOUT SPOK



Spok, Inc., a wholly-owned subsidiary of Spok Holdings, Inc. (NASDAQ: SPOK), headquartered in Springfield, VA, is proud to be the global leader in critical communications for healthcare, government, public safety, and other industries. Spok delivers smart, reliable solutions to help protect the health, well-being, and safety of people around the globe.

211

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“Using Spok solutions, the opportunity exists to consolidate, streamline, and simplify. In order for the organization to benefit from technology, we must improve processes and eliminate insitutionalized work-arounds. Spok makes that possible.”

CHARLES FLETCHER
VICE PRESIDENT OF SUPPORT SERVICES, VIRGINIA
HOSPITAL CENTER

“Spok offers an array of integrated solutions as part of their platform. It made sense for us to add emergency notifications to our existing Spok web-based directory, on-call scheduling, speech recognition, and operator console.”

JIM WEEKS
VICE PRESIDENT OF INFORMATION SERVICES, YALE NEW
HAVEN HEALTH

“Spok is easy to manage, economical, and flexible. In care delivery, you're dealing with critical information. Spok helps us make sure we can send a meaningful message in the most effective way possible.”

CHRIS SNYDER
CHIEF QUALITY OFFICER AND PHYSICIAN ADVISOR,
TIDALHEALTH

“The only company or vendor that had the means or technology to help us achieve that was Spok.”

ISAAC APPIAH
DIRECTOR OF COMMUNICATIONS, VHC HEALTH

TRUSTED BY





ABOUT TIGERCONNECT



Improve patient satisfaction, outcomes, and productivity with HD TV, digital whiteboards, video on-demand, personalized education videos, real-time surveys, and hospital information.

150

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“We were able to use TigerConnect’s very functional and accessible APIs to create an integration between Epic and TigerConnect. The security between the two systems is seamless and the security of each of the systems independently is very strong.”

WILLIAM HARVEY
CMIO, TUFTS MEDICAL CENTER

“TigerConnect Physician Scheduling will greatly enhance communication and your ability to serve those locations. For specialists, TigerConnect Physician Scheduling is a must.”

BRAD REA
PRACTICE ADMINISTRATOR, THE UNIVERSITY OF KANSAS
HEALTH SYSTEM

“With TigerConnect, we saw a significant improvement in First Case On-Time Start rates. I think it was roughly a 70% increase in the rate of First Case On-Time Starts.”

MICHAEL DAVIS
ASSOCIATE CHIEF MEDICAL INFORMATION OFFICER FOR
ACUTE CARE, TUFTS MEDICAL CENTER

“TigerConnect is a game changer. It has improved communication of important ED events after admissions occur. This all leads to improved patient safety.”

ZACHARY SHINAR
CHIEF OF EMERGENCY MEDICINE, SHARP MEMORIAL
HOSPITAL

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2026

**HOSPITAL
COMMUNICATIONS
SOFTWARE**

TOP PERFORMER





ABOUT ARTERA



Artera delivers a platform-level patient communications solution that integrates across a health system's tech stack (EHRs/EMRs, single-point solutions, apps, and more) to deliver patients a simple, cohesive communications experience while reducing workload for healthcare staff. By unifying disjointed communications and information into a single channel for patients, Artera fuels healthcare providers to deliver healthier patients, more efficient staff and more profitable organizations. The Artera platform helps 500+ unique health systems facilitate 1.1 billion messages for 40+ million...

142

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“The investment is worth it. With a dedicated Artera team, we don’t just implement the technology and then forget about it - we constantly keep it fresh and updated with new best practices. We’re always using it, keeping it in the forefront of staff and continuing to iterate on our strategies. The Artera platform makes it pretty seamless to do so.”

CARA WESTCOTT
CHIEF OPERATING OFFICER, UNITED COMMUNITY AND FAMILY SERVICES

“The Artera platform has helped us mitigate employee burnout. Staff can now cross over from the phones to the Artera platform to restimulate and reignite them.”

FREDERICK AGUILERA
NAVIGATION CENTER SUPERVISOR, COMMUNITY HEALTH CENTERS OF THE CENTRAL COAST

“After the final automated question, we already have about 80 percent of the information we need for an appointment – almost everything.”

HUMBERTO CAFAGGI ALVAREZ
CENTRAL OPERATIONS DIRECTOR, UNITED HEALTH CENTERS

“This ultimately was about improving our text messaging system.”

CAROLINE HOY
DIRECTOR OF MARKETING, JANE PAULEY COMMUNITY HEALTH CENTER

TRUSTED BY

Health iPASS



CAL FIRE
LABS





ABOUT BACKLINE BY DRFIRST



Backline by DrFirst is an industry-leading communications ecosystem that empowers forward-thinking healthcare organizations to deliver exceptional care to patients anywhere. The result: increased ROI, streamlined workflows, and better patient care.

44

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“Backline has improved the nature of our care visits and increased our efficiency exponentially. Before Backline, our nurses could feasibly see 10 patients in a day. Now, we see 20 patients a day. That's incredible. In terms of crisis intervention and medication turnaround, we've cut days out of the process of getting a child seen by a specialist or changing a medication order. Some...”

PAMELA AGEE-LOWERY
MEDICAL DEPARTMENT NURSE MANAGER, DOUGLAS
COUNTY, NEBRASKA

“Because Diagnoses is HIPAA compliant, clinicians can append photos of lab results, pharmacy orders and other attachments to a secure text message. and, the training sessions for users was just 45 minutes from introduction to productivity.”

TARA S. LUTES, J.D.
MANAGER OF OPERATIONS, HAMILTON MEDICAL
CONSULTANTS

“Coordination of care with Backline is excellent. The whole team is kept informed and up to date on anything happening with patients.”

STEPHANIE LYON
NURSE, MYCENTRIC HEALTHCARE

“Backline helped increase provider-to-nurse communication and enable quicker responses.”

ANGELA CLARK
CLINICAL INFORMATICS, CATAWBA VALLEY MEDICAL
CENTER

TRUSTED BY



Indiana University Health



JOHNS HOPKINS
UNIVERSITY



The
Commonwealth
Fund



Brentwood Springs
There's hope. There's help.



ABOUT CONNEXALL

Connexall®

Connexall, ranked number one and named Category Leader in the 2015/2016, 2017 and 2018 Best in KLAS awards, is an enterprise-grade communication and control platform that delivers hospital-wide interoperability to people, systems, tasks, and devices. Its capabilities act as a backbone for clinical workflow, communicating the right information to the right person, at the right time, on the right device.

65

TOTAL CUSTOMER REFERENCES

[VIEW ALL
REFERENCES](#)

FEATURED TESTIMONIALS

“Very satisfied. The benefits are clear and the situation has improved considerably. Before the Connexall team worked on a solution they were very familiar with the issues and the working of the department and as a result the product that they produced was exactly what we needed to improve the patient flow in the POP Department.”

MARILYN BOGLE
PROJECT MANAGER, HOLLAND CENTRE

“Connexall helps us get the right information, at the right time, to the right clinician - at the moment it matters.”

NICOLE GAGNE
VOCERA ADMINISTRATOR, TORONTO EAST GENERAL
HOSPITAL

“This program is very helpful and, as always, the Connexall team is very polite and always right there ready to accommodate our needs.”

UCONN HEALTH

“As always, great service was provided. Checked on our hospital. Reviewed tickets and status updates on pending/future projects.”

HSS

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ABOUT KLARA

klara

Klara was founded in 2013 with a mission to transform healthcare communication, so every patient can receive great care. Its HIPAA-compliant messaging platform makes it easy for healthcare providers to communicate with their patients, as well as with each other. Today, thousands of healthcare providers across dozens of specialties use Klara to provide a delightful patient experience, while streamlining their own administrative workflows and saving hours per day.

51

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“Klara has overwhelmingly changed our office operations. We now have the ability to message with patients and manage our phone calls without losing the high level of care for patients in the office. Patients value the convenience, and staff save time by quickly addressing simple questions via messaging instead of phone calls.”

ANN BAKER
CHIEF OPERATING OFFICER, FORT WAYNE
DERMATOLOGY CONSULTANTS

“Klara’s team is unmatched in terms of responsiveness, product knowledge and customer focus. I’ve worked with many vendors in the past, and none come close to the trust, communication and willingness to help us find solutions that will help us scale.”

KATIE THIELSEN
BRAND MANAGER, VITALSKIN DERMATOLOGY

“Klara helped change the atmosphere in our office from stressful and frustrating, to a peaceful environment. We are no longer tied up on the phone, and have more time to help patients in the office.”

CAROL HOPPE
BUSINESS MANAGER, MEDICAL PAIN AND SPINE CARE
OF INDIANA

“Klara gives patients greater ability to reach us. It’s improved patient interaction and really helped with patient communication.”

KENNETH B. CHAPMAN
MEDICAL DIRECTOR, SPINE & PAIN INSTITUTE OF NY

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ABOUT MOBILE HEARTBEAT



Mobile Heartbeat® is a leading provider of enterprise mobility clinical communications and collaboration solutions that improve clinical workflow and provide secure team communications, enabling better patient care at a lower cost. The company's Unified Clinical Communication platform, MH-CURE®, gives clinicians what they need: simple, secure access to their patients and other care team members with clinically relevant patient information no matter where they are. Based upon its Clinical Unified Results Enterprise (CURE) technology, MH-CURE dramatically improves clinical workflows across the enterprise, freeing clinicians to focus on what they do...

36

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“We’ve instituted things like the Situation, Background, Assessment, Recommendation (SBAR) technique and huddles to try to increase communication, and Mobile Heartbeat aligns with that goal of encouraging efficient, concise communication.”

CHRISTAL DIXON
ASSOCIATE VICE PRESIDENT OF NURSING, EVANGELICAL
COMMUNITY HOSPITAL

“The biggest issue was that they get dropped, they break, the batteries come out. There’s also an overall lack of function. You can answer the phone and you can transfer a call and that’s it.”

ADAM SPENCER
DIRECTOR OF IT, FREEMAN HEALTH SYSTEM

“Our staff is really enjoying the MH-CURE application and the opportunities it’s opened up to improve patient care.”

SAREETA PERRY
IT PROJECT MANAGER, HENRY MAYO NEWHALL
HOSPITAL

“Our goal is to offer the safest, most effective, and most compassionate care possible. Mobile Heartbeat is really at the core of that.”

JONATHAN PERLIN
CMO, HCA HEALTHCARE

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ABOUT PERFECTSERVE



PerfectServe is healthcare's most comprehensive and secure care team collaboration platform. The platform is unique in its ability to improve communication process accuracy and reliability via its proprietary Dynamic Intelligent Routing capability, which automatically identifies and provides immediate connection to the right care team member for any given clinical situation at every moment in time. More than 400,000 clinicians in forward-looking organizations across the U.S. rely on PerfectServe to help them speed time to treatment, expedite care transitions, enhance the patient experience and reduce HIPAA compliance...

198

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“The biggest problems we were trying to solve were errors such as not getting into contact with the correct providers. Our call paging system did not have access to the person on call, whether it was due to changes in the schedules, the schedule not being updated by the correct people, or not having the right information in the system. PerfectServe alleviated a lot of these issues for us.”

PATIENT ACCESS SUPERVISOR
LEADING MIDWEST HEALTHCARE COMPANY

“We were concerned that the cost of PerfectServe would be out of our range as a non-profit organization, but we found the pricing very comparable to our prior service. Most importantly, the value of PerfectServe is far superior to what we've experienced in the past.”

LISA POLLING
CHIEF OPERATIONS OFFICER, HOPEWELL HEALTH

“Taking call is a very critical piece of my practice. [Call] can create stress and disruption. Any cost-effective way to reduce that burden can improve physician quality of life and our ability to recruit new providers.”

KATHERINE NOBLE
FOUNDER, SOUND BEACH PEDIATRICS

“PerfectServe is our 'black box' for communications that lets us piece together exactly what happened and when.”

HERBERT SCHUMM
VICE PRESIDENT OF MEDICAL AFFAIRS, MERCY HEALTH

TRUSTED BY





ABOUT PULSARA



Pulsara is the communication and logistics platform that unites distributed teams and fragmented technologies as dynamic events evolve. What makes Pulsara unique is its ability to enable networked communications for any illness or injury. With Pulsara, clinicians can add a new organization, team, or specialist to any patient event, dynamically building a care team even as the patient's condition and location are constantly evolving. Simply CREATE a dedicated patient channel. BUILD the team. And COMMUNICATE using audio, live video, instant messaging, data, images, and key benchmarks. Studies report an average decreased treatment time of nearly...

67

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“Prehospital providers would call in to our ED charge nurse, relay pertinent information, and then the ED charge nurse would determine what level of activation was required. To notify our hospital team, the charge nurse would give the information to our unit clerk, and our unit clerk would page our 811 paging system. That's how the trauma surgeon, the ICU, and the whole trauma team got notified.”

NIKKI SCHROEDE
ASSOCIATE NURSE MANAGER, UCHEALTH

“Pulsara provides transparency such that I don't necessarily need to be in the hospital to know what is occurring with any individual patient.”

DR. DANIEL HUDDLE
ENDOVASCULAR SURGICAL NEURORADIOLOGY,
UCHEALTH

“The impact Pulsara has on timing and allowing cardiology to get the blood vessel opened is huge for our patients.”

CAROL GORE
CHIEF NURSING OFFICER, SAINT MARY'S REGIONAL
HEALTH SYSTEM

“Pulsara provides the most 'in-person' line of communication with a STEMI patient, I don't know a better tool that offers this in the healthcare field.”

LINDSEY STACY
COORDINATOR, ST. BERNARDS MEDICAL CENTER

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ABOUT QLIQSOFT



QliqSOFT is the developer of healthcare's most flexible collaboration platform, designed to address the clinical communication and patient engagement needs of healthcare organizations. Rooted in security and built with total engagement in mind, this modular, scalable platform addresses the communication needs of today's healthcare industry through secure texting, AI-driven chatbot technology on-demand telehealth solutions. Combined, these solutions deliver an average of 1.2 million clinical messages exchanged across the U.S. daily and facilitates more than 6 months of live virtual care every 180...

55

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“I love the real outcomes and ROI that QliqSOFT's client was able to demonstrate in the webinar on April 5th. He highlighted the various roles that chatbots can be set up to do and perform (i.e. doctor notification, visit prep, payment pal, COVID-19 Assessment, Curbside Check-in, demographic paperwork, etc.) resulting in subsequent savings & returns on investments. I look forward to learning from more healthcare providers who...”

PAUL HESS
SR. RESEARCH DIRECTOR, KLAS RESEARCH

“During these very trying times, Hospice of CNY & of the Finger Lakes is still out serving the most vulnerable patients in Upstate New York. We needed a way to protect patients and staff while providing this care so we reached out to our secure communication vendor Qliqsoft. After an immediate reply, we were set up with a free trial and training. I would strongly...”

MARIE POPPS
DIRECTOR OF IT, HOSPICE OF CENTRAL NEW YORK AND OF THE FINGER LAKES

“We found QliqSOFT's Virtual Visits to be extremely simple for both patients and providers. Offices were setup in minutes and within a week we had 45 providers in 15 different practices successfully seeing patients virtually with little to no issues. Even providers with little love for technology are adopting it quickly. Thank you QliqSOFT for the support and for a product that works!”

STEPHEN SMESNY
CHIEF INFORMATION OFFICER, MEADOWS REGIONAL MEDICAL CENTER

“QliqSOFT's support has been exemplary and has directly impacted the quality and cost effectiveness of patient care and Hospice of Wake County's continued ability to provide excellence in end-of-life care.”

MICHAEL LEGGE
NETWORK ADMINISTRATOR, HOSPICE OF WAKE COUNTY, INC.

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ABOUT SYMPLR



symplr is a leader in enterprise healthcare operations software and services with a first-of-its-kind operations platform. Trusted in 9 of 10 U.S. hospitals and 400+ U.S. health plans, symplr optimizes operations and maximizes care powered by their cloud-based workforce, quality, provider data management, and spend solutions. Gain efficiency, reduce complexity, and improve outcomes where it matters most!

118

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“symplr Spend Management has been instrumental in the rebranding and relaunching of our Clinical Quality Value Analysis program. The cloud-based software has allowed the opportunity to have one platform to share information across our entire organization, for administrators, physicians, clinical staff and supply chain.”

MELANIE STONE
SYSTEM DIRECTOR CLINICAL QUALITY VALUE ANALYSIS,
WELLSTAR HEALTH SYSTEM

“symplr Access enables St. Luke’s to meet requirements by providing our teams with immediate access to user-friendly dashboards, which display real-time information about who has checked in and if they’re in compliance. This tool helps ensure that we maintain the required level of visibility to uphold regulatory standards.”

CRYSTAL GEIBEL
LEAD ANALYST, ST. LUKE’S HEALTH SYSTEM

“symplr Talent Sourcing makes it fast and easy to plan and publicize recruiting events, attract attendees, fill critical positions, and create positive experiences prospective candidates will remember.”

LAURA OAKES
MARKETING AND MEDICAL STAFF DEVELOPMENT
DIRECTOR, HUGH CHATHAM MEMORIAL HOSPITAL

“symplr Directory has provided a one stop verification tool for employed, credentialed and referring providers. The system is accurate and easy to use.”

CHARLES WATSON
CHIEF MEDICAL INFORMATION OFFICER, KETTERING
HEALTH

TRUSTED BY

Robert Wood Johnson University Hospital | RWJ Barnabas Health

CMC
CONWAY MEDICAL CENTER

ADFINITAS
HEALTH

BETHESDA

Carteret
HEALTH CARE



2026

**HOSPITAL
COMMUNICATIONS
SOFTWARE**

RISING STAR





ABOUT CLINICTRACKER



ClinicTracker is an integrated EHR, billing, and practice management software system that streamlines everything from intake to discharge. It will automate all your clinic routines, boost staff productivity, increase billing efficiency, and provide the tools you need to manage your clinic effectively. While mental health and substance abuse agencies are their main focus, they offer complete packages for telehealth, foster care agencies, social services, equine assisted therapy, university training clinics, family counseling services, and eating disorder clinics.

83

TOTAL CUSTOMER REFERENCES

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REFERENCES**

FEATURED TESTIMONIALS

“ClinicTracker's support team, especially those who respond to supportdesk@clinictracker.com tickets and requests, do so quickly, courteously, and efficiently. I realize that this is the "norm" for your team, but as relatively new CT customers, the quality of the support we get is still a [very pleasant] surprise! Thank you!”

JOHN KARAKALPAKIS
OPERATIONS MANAGER, SPECIALTY COUNSELING AND CONSULTING

“ClinicTracker Support is easy to get a hold of and always makes sure the problem is fixed and that we are satisfied with the service. They always work with us.”

BARBARA VOGEL
PRINCIPAL, COASTAL CONNECTICUT COUNSELING

“The support we have received has been very timely and helpful. The staff is very courteous and knowledgeable.”

LUKE CARTER
TRAINING COORDINATOR, BEHAVIORAL MEDICINE SPECIALISTS

“ClinicTracker is very dependable and reliable.”

STEVE HOWDEN
EXECUTIVE DIRECTOR, REGENERATIONS COUNSELING SERVICES

TRUSTED BY





ABOUT HUCU.AI



HUCU.AI

Hucu.ai is a FREE HIPAA compliant patient-centered messaging network, with real-time patient health and staff attrition risk reporting. Hucu.ai customers streamline professional communications within their easy to use app, receiving push notifications when colleagues tag them for immediate delivery. Users share text, documents, images, emojis, and videos that are securely stored in the Hucu.ai encrypted cloud, reducing space utilization on user devices. Communication is optimized through custom collaboration channels, all company channels, patient channels, and direct messaging with the ability to easily jump from channel to channel...

165

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“Our favorite thing is that Hucu.ai is easy to access and use. The quick response we can get for support when needed. That is huge in our field. When you're doing home care in rural areas, the ease of it is huge, the ability to use it in rural areas like we are, is great. I haven't had problems with connectivity.”

KATHY
ADMINISTRATIVE DIRECTOR, MT ROSE HEALTH CENTER
PALLIATIVE CARE AND HOSPICE

“Hucu has been a game changer for our practice. Our nursing home and assisted living facilities love Hucu because it provides direct communication with me as their medical director to problem-solve and get to the bottom of issues.”

REBECCA WESTER
CHAIRMAN AND MANAGING DIRECTOR, HOMAHA
SENIOR CARE

“Hucu has not only personally given me back a sense of work-life balance, but helped our entire practice to expand while delivering the best service in the market; something our clients value greatly.”

FAYE O'BRYAN
PRACTICE MANAGER, BLACK HILLS POST-ACUTE CARE

“Hucu has allowed me to keep my patient related messages organized. My team can reach me instantly and stay in touch all day, and when I'm on call, all evening.”

FRAN W
NURSE PRACTITIONER, MPAC HEALTHCARE

TRUSTED BY

MPAC Healthcare





ABOUT MEDSENDER



Medsender provides the best way to communicate in compliance with HIPAA through its easy-to-use cloud application and EHR integrations, all of which can be setup within minutes with no training require. They use the latest technology and artificial intelligence to eliminate the massive administrative burden that threatens the future of healthcare.

27

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“Medsender is a vital tool for our business - it's an easy to use, HIPAA-compliant fax that seamlessly integrates with our EMR. The AI tools within Medsender have improved our business's productivity and I am so happy we found them!”

BROOKE H.
GAZELLE HEALTHCARE SOLUTIONS

“We plan to change the EMR as soon as possible, but we are keeping Medsender. It saves us hours every day — we don't need another full or part-time team member just to cope.”

HOPE HUGHES
MEDICAL BILLING MANAGER, PARIS FOOT & ANKLE

“Medsender has been a huge help to me! It is super easy to use and integrate into existing EMR systems. Secure access to records and stores them efficiently.”

KATHERINE H.
SHHAMILTON

“Now I can put all our remote workers on Medsender and they can get a fax sitting at their home miles away. It's been huge for us.”

KAREN RENSBERRY
ADMIN MANAGER, TETER ORTHOTICS AND PROSTHETICS, INC.

TRUSTED BY





ABOUT OHMD



OhMD is a modern healthcare communication platform for clinical care coordination and patient communication. OhMD enables HIPAA compliant texting and improved patient experience by leveraging technology that patients are already using. Healthcare providers can increase patient engagement exponentially while improving patient satisfaction and the overall health of their patient population.

37

TOTAL CUSTOMER REFERENCES

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REFERENCES**

FEATURED TESTIMONIALS

“With OhMD, if you’ve got your cell phone in front of you, you’re going to be able to do telehealth. It doesn’t matter if it’s five minutes or two minutes before their appointment, we can send them that video link and we can immediately do it. You don’t have to log into a portal. Everything is more streamlined.”

VIRGINIA BURBERRY
DIRECTOR OF CLINICAL EDUCATION, FAMILY PRACTICE
ASSOCIATES OF LEXINGTON

“OhMD secure texting has really boosted the patient experience. Patients now have a quick and convenient way to reach NRM and handling of patient inquiries is much more efficient for our team!”

JENNIFER BROWN
CO-OWNER, NORTHEASTERN REPRODUCTIVE MEDICINE

“OhMD is making check-in much smoother. We are saving time by having patients text to check-in and complete their forms prior to their appointment.”

KRISTEE DOWLING
CLINICAL RESEARCH COORDINATOR, SOUTHEASTERN
PEDIATRIC ASSOCIATES

“That’s really what seals the deal: HIPAA compliant texting and video all in one place.”

PALAK VANI
OPERATIONS ASSOCIATE, AYANA THERAPY

TRUSTED BY





ABOUT ONPAGE



OnPage automates incident notifications to mitigate human error and enables rapid resolution of critical IT, healthcare and IoT incidents. Built around the incident resolution life cycle, the platform enables organizations to get the most out of their digital investments, ensuring that sensors and monitoring systems have a reliable means to escalate abnormality alerts to the right person immediately. OnPage's Alert-Until-Read capabilities, escalation policies, redundancies, and scheduling algorithms ensure that a critical message is never missed. Infinitely more reliable and secure than emails, text messages and phone calls combined, OnPage reduces incident...

57

TOTAL CUSTOMER REFERENCES

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FEATURED TESTIMONIALS

“The OnPage smartphone system gets the correct technician’s attention quickly every time. Needless to say, we would never go back to the old style obsolete standalone pagers again and we’re happy to recommend OnPage to our colleagues.”

DOUG GOSS
CHIEF ENGINEER, NATION'S BUSIEST DATA CENTERS
SERVICE PROVIDER

“OnPage is easy to use and manages our paging needs. The system is very reliable and offers a user friendly interface. OnPage has reduced our response times to our customers and provides ease of use. Escalating alerts to our internal IT staff is also a breeze.”

BILL G.
VP OF SERVICES, ULTRA RAD

“The difference between our legacy system and what we have with OnPage is like night and day. We now have accountability, which we never had before.”

JAMIE WILSON
SENIOR MESSAGING ENGINEERS, TRANSAMERICA

“Failure was just unacceptable. After our engineers missed 3 critical alerts, we realized we had to find an alternative.”

CRAIG ISAACS
VICE PRESIDENT, CYGNUS SYSTEMS

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ABOUT PROFICIENT HEALTH



Proficient Health is a healthcare information technology company using software to turn cumbersome, paper based processes into an efficient flow of information. Their affordable, online services connect physicians, hospitals and other healthcare providers, helping them gather data on strategic trends, improve service and care delivery, drive down costs, speed reimbursement and get more out of their electronic medical records platform.

55

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“Proficient Health is exactly what we have been looking for over the last eight years. We needed a solution that made it simple to refer patients to our hospital. This is a win-win for patients and providers.”

DAVID SEO
VICE PRESIDENT AND CHIEF INFORMATION OFFICER,
NICKLAUS CHILDREN'S HEALTH SYSTEM

“PH Exchange has paid for itself many times over. It has helped us address an immediate need and realize a significant financial benefit, all while delivering better coordinated patient care.”

LEADING ACO ORGANIZATION

“The ability to communicate quickly and efficiently has transformed our daily operations. Proficient Health's solution has been a game-changer for our team.”

DANA RYAN
PT, ACUTE PHYSICAL THERAPY SUPERVISOR, WAKEMED

“Proficient Health has been able to reduce call center phone volume by customizing our e-fax processes.”

CAROL PAYNE
SURGICAL SCHEDULING SUPERVISOR, BON SECOURS
MERCY RICHMOND

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