

Knowledge Management Software Category

FALL 2026
Customer Success Report





Knowledge Management Software Category

Big data is ubiquitous in today's digital age. Cloud usage has made unlimited data storage possible and affordable. Numerous business platforms allow enterprises to acquire this data – from internal business files and industry knowledge to customer information.

However, this mass of data and knowledge needs to be organized so that users can easily search and find the information they need. This can be done with the help of knowledge management (KM) software. The solution allows you to identify, create, distribute and organize your firm's knowledge repository. It gives your organization a unified, single information pool that can be easily accessed, discovered and updated. In this way, the product helps to make enterprises leaner and more efficient and profitable.

Customer Success Report

Ranking Methodology

The FeaturedCustomers Customer Success ranking is based on data from our customer reference platform, market presence, web presence, & social presence as well as additional data aggregated from online sources and media properties. Our ranking engine applies an algorithm to all data collected to calculate the final Customer Success Report rankings.

The overall Customer Success ranking is a weighted average based on 3 parts:



CONTENT SCORE

- ✓ Total # of vendor generated customer references (case studies, success stories, testimonials, and customer videos)
- ✓ Customer reference rating score
- ✓ Year-over-year change in amount of customer references on FeaturedCustomers platform
- ✓ Total # of profile views on FeaturedCustomers platform
- ✓ Total # of customer reference views on FeaturedCustomers platform



MARKET PRESENCE SCORE

- ✓ Social media followers including LinkedIn, Twitter, & Facebook
- ✓ Vendor momentum based on web traffic and search trends
- ✓ Organic SEO key term rankings
- ✓ Company presence including # of press mentions



COMPANY SCORE

- ✓ Total # of employees (based on social media and public resources)
- ✓ Year-over-year change in # of employees over past 12 months
- ✓ Glassdoor ranking
- ✓ Venture capital raised

Award Levels



MARKET LEADER

Vendor on FeaturedCustomers.com with substantial customer base & market share. Leaders have the highest ratio of customer success content, content quality score, and social media presence relative to company size.



TOP PERFORMER

Vendor on FeaturedCustomers.com with significant market presence and resources and enough customer reference content to validate their vision. Top Performer's products are highly rated by its customers but have not achieved the customer base and scale of a Market Leader.



RISING STAR

Vendor on FeaturedCustomers.com that does not have the market presence of Market Leaders or Top Performers, but understands where the market is going and has disruptive technology. Rising Stars have been around long enough to establish momentum and a minimum amount of customer reference content along with a growing social presence.

2026 Customer Success Awards

Check out this list of the highest rated Knowledge Management Software based on the FeaturedCustomers Customer Success Report.



 Confluence

 Bloomfire

 ClickUp



 iManage

 ProProfs
Knowledge Base

 Stack Overflow

 AnswerHub

 claromentis

 elium

 eXo

 happeo

 HELPCRUNCH

 Helpjuice

 kpsol

 livepro

 slite

 SUPERHUMAN Docs

 AtlasFuse

 BHYVE

 DOCUMENT360

 HelpDocs

 HEROTHEMES

 Mayday | USU

 MINDBREEZE[®]
ILLUMINATING INFORMATION

 Nuclino

 procedureflow

 slab

 Starmind
by capacity

 stonly

 Tettra

 workai.

* Companies listed in alphabetical order



2026
**KNOWLEDGE
MANAGEMENT
SOFTWARE**

MARKET LEADER



ABOUT ATlassian CONFLUENCE



Confluence is an enterprise wiki used by more than 13,000 companies around the globe for helping development teams to collaborate and centralize their knowledge base. Confluence gives you the power to create anything - meeting notes, project plans, product requirements, etc.

446

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“Over the years, our use of Atlassian tooling has grown. It's central to how teams across the organization operate. We're looking forward to continuing our journey with Atlassian on the Atlassian cloud platform!”

STEPHEN NEIL
HEAD OF INFRASTRUCTURE AND OPERATIONS, MARY'S MEALS

“With our prior tool, procurement requests would get stuck with manager approval. With Jira Service Management, the biggest win is transparency. People know where their issue is and when it's being resolved.”

BILL HALL
DIRECTOR OF IT, APPLIED SYSTEMS

“One of them was AI. Rovo can optimize processes and increase user efficiency; look for answers; and streamline content editing, summaries, and pages in an easier and more agile way.”

VIVIANE MOREIRA
ANALYST, CASAS BAHIA

“The reduction in downtime is a big achievement. Before moving to Atlassian cloud, we had approximately 10 downtime events per year this has now dropped to effectively zero.”

SONIA MINA
SOFTWARE ENGINEERING MANAGER, ADACEL

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REDFIN

toast

PANDORA

LUMEN

Avalara



ABOUT BLOOMFIRE



Bloomfire exists to organize knowledge and expertise, and makes it accessible and shareable with the people that need it most. Bloomfire's easy-to-use, elegant social knowledge network software is used by thousands of employees at leading companies for social learning, customer service, and sales and marketing alignment. With Bloomfire, collaboration is easier, work gets done more efficiently, and employees and customers are more satisfied.

199

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“This is my first experience with Bloomfire and I think this is going to be huge. No matter how hard I try, I don't always share the research that I get done, because we're just trying to get onto the next one. So I think that it's going to be huge to have Bloomfire for finding and sharing knowledge. It's programmed exactly how my brain works or is one of the most user-friendly search tools I've seen. So definitely excited to roll up the sleeves and get in there.”

GLANBIA

“Bloomfire has become an essential tool that our entire team relies on and values —it's absolutely vital to our workflow. We've significantly smoothed our daily operations and boosted overall efficiency.”

BARRY KEANE
OPERATIONS MANAGER, MGM

“It's very simple and self-explanatory with Bloomfire. Our sales partners can do everything themselves rather than us having to enable them. The feedback from our partners has been, ‘This is awesome.’”

MOIRA CHAMBERS
PARTNER COMMUNICATIONS LEAD, MULESOFT

“Because information wasn't easily discoverable, there wasn't a lot of awareness of what our teams were doing, and we were having trouble getting buy-in from different groups.”

ANNIE CORBETT
SENIOR MANAGER OF USER RESEARCH, DRAFTKINGS

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ASURE
SOFTWARE



AGILE
WE SPEED YOUR TIME TO TALENT



ABOUT CLICKUP



ClickUp is the most beautiful project management software in the world. Enjoy what you accomplish, project management made fun! Give your team the energy boost they need. ClickUp is one app to replace them all. It's the future of work. More than just task management - ClickUp offers docs, reminders, goals, calendars, and even an inbox. Fully customizable, ClickUp works for every type of team, so all teams can use the same app to plan, organize, and collaborate.

172

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“ClickUp keeps our engineering department hyper-focused on the right initiatives. We use automated sprints to prioritize requests and provide real-time visibility and progress to our stakeholders in Product and Marketing.”

NICK HERRERA
SENIOR DIRECTOR OF TECHNOLOGY, PRESSED

“We were using SharePoint, Excel, and Word documents for content creation and tracking, which made it difficult to get visibility and maintain accuracy. ClickUp solved a lot of those problems.”

KATHARINE UHRICH
CUSTOMER MARKETING MANAGER, SMOKEBALL

“After we finished the ClickUp evaluation, we really didn't want to do any more. We realized this is great, and we don't need to look at anything else.”

KRIS LEVINE
DIRECTOR OF TECHNOLOGY, MADE IN COOKWARE

“Before ClickUp, we were using Wrike, which created roadblocks for team members needing access. We needed a more efficient solution.”

LESLIE JONES
SENIOR MARKETING PROJECT MANAGER, SHIPT

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atrato





ABOUT GURU



Guru (getguru.com) is a real-time knowledge management solution for sales and sales enablement teams that knows when, how, and where to deliver knowledge to you without you having to look for it. With Guru, you don't just manage your knowledge; you create a network out of your entire company's collective intelligence for your sales team to leverage. Guru does this by unifying your joint knowledge and leveraging AI to suggest relevant information to your reps all in real-time and in every application they work in. The more you use Guru, the smarter it gets.

174

TOTAL CUSTOMER REFERENCES

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REFERENCES**

FEATURED TESTIMONIALS

“Guru has freed up an incalculable number of hours for myself and my team in HR. We are a touch point for most employees, and as we scale, our new employees also intuitively reach out with repetitive questions. Guru has more than leveled up our onboarding process, and remains an invaluable resource in keeping our company aligned on org-wide knowledge.”

CHRISTINA UTLEY
PEOPLE SYSTEMS ANALYST, BETTER MORTGAGE

“With Guru, in a matter of seconds answer questions that would otherwise slow down my sales process. I pride myself on being hyper-responsive to my client's needs and I don't know of another piece of technology our company uses that so directly enables me to do so.”

JAMES TEXIERA
ACCOUNT EXECUTIVE, DELL

“Being able to pull Guru knowledge into Slack is huge for us. The ease with which we can take a Guru link and share it in a channel, or use the slash command to surface knowledge, or direct message the Guru bot with a question, has been key.”

KELLY PEARCE
LEARNING OPERATIONS MANAGER, SLACK

“Guru is THE tool for our Support team. It contains all of the information about our company that is required by our Support team to work quickly with our customers.”

ZACK KUKOSIUS
MERCHANT SUCCESS MANAGER, SHOPIFY

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 **AUTODESK**



Clever

carta

ActiveCampaign >



ABOUT IMANAGE



iManage is the leading provider of Work Product Management solutions for legal, accounting and financial services firms and the corporate departments they serve worldwide. Every day iManage helps professionals streamline the creation, sharing, governance and security of their work product.

372

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“iManage has transformed our document management giving us access to powerful, database-driven search capabilities and enabling our staff to find, share and collaborate on documents in an efficient manner.”

TIM WALDEN
PARTNER, JAMES & WELLS

“Introducing iManage was the start of a new era for our firm. It inspired us to have conversations about where we wanted to go in the future and how technology could help us get there.”

GUILHERME RAUEN SILVA JARDIM
PARTNER, LAZZARESCHI, HILAL, BOLINA & ROCHA
ADVOGADOS

“iManage is the best of the breed for document management. It's more mature than other competing products and it's supported by a vendor with a history of innovation.”

DENNIS FANG
SENIOR LEGAL COUNSEL, AUSTRALIAN SECURITIES
EXCHANGE (ASX)

“iManage Threat Manager has already helped us prevent a security breach. The real-time notification meant we could act immediately to block suspicious activity.”

RODRIGO FILIPE DA SILVA
IT MANAGER, FELSBERG ADVOGADOS

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Keoghs

Taylor Vinters*

RioTinto

Delphi

BAKER BOTTS



ABOUT PROPROFS KNOWLEDGE BASE

ProProfs Knowledge Base

ProProfs Knowledge Base software is a one-stop solution for businesses looking to reduce customer tickets and manage company knowledge. The software comes with compelling features that help you create a centralized platform that can be accessed on-the-go. Having catered to companies across various industries, they at ProProfs understand your requirements for knowledge management solutions. With ProProfs Knowledge Base software, they aim to help you delight your customers as well as employees with anytime & anywhere access, instant answers, and smooth search...

91

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“ProProfs has been a great tool for training hundreds of employees who are spread out across the US and Canada. The ProProfs online training has allowed us to provide over 3,000 individual sessions. Our people can take the training when it fits their schedule and from anywhere they can access the internet.”

FORTUNE 500 CONSTRUCTION CO.

“ProProfs offered an affordable, quick, and convenient out-of-the-box solution to create a knowledge base right away!”

MAGGIE CRAWFORD
IT PROGRAM MANAGER, MUDBAY

“ProProfs makes training & testing super easy! Powerful yet simple to use! ProProfs Rocks!”

DAN LAPASHA
MANAGING PARTNER, LEARNING TECHNOLOGIES

“ProProfs transformed our knowledge management boosting productivity and client service.”

LAURA LA BARBERA
SENIOR TECHNICAL WRITER, FREQUENCE

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ABOUT STACK OVERFLOW



Stack Overflow is the largest, most trusted online community for developers to learn, share their knowledge, and build their careers. More than 50 million professional and aspiring programmers visit Stack Overflow each month to help solve coding problems, develop new skills, and find job opportunities.

105

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“Stack Overflow is a really critical part of how we learn, how we understand systems at Bloomberg. I literally used it this morning. I was looking for a particular error that I was getting as I was writing a little piece of code on the side. It becomes really important, especially for the newer people in our teams, as well as people working on new technologies that they may be less familiar with, to get started quickly and to find the answers to questions that they might have, where the answers are really well-thought-out.”

EL WIESCHAUS
HEAD OF PRODUCT DEVELOPMENT EXPERIENCE,
BLOOMBERG

“Our support staff was expressing frustration that they couldn't focus on their core tasks. They were getting constant interruptions in Slack, people were always pinged them with issues they consider urgent, and they didn't have time left to actually work on addressing the underlying problem areas that these questions and issues arose from.”

MATT MADSON
SENIOR SOFTWARE ENGINEER, INTUIT

“With Stack Overflow being one of the biggest platforms in the tech community, it's definitely a great source of talent. We wanted to 'fish where the fishes are', so we saw the urgency to collaborate with Stack.”

ANNA KAISER
TECH RECRUITER, FINN

“Stack Overflow speaks for itself. Everybody knows about it, everybody uses it, everybody wants it, and this is what we wanted.”

TYLER MCDUGALL
DEVELOPMENT TEAM LEAD, IMC FINANCIAL MARKETS

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grandcentrix
Ein Vodafone Unternehmen



Primer





ABOUT ANSWERHUB



AnswerHub is a robust developer relations software that gives you everything you need to build, manage, and grow a thriving internal or external online community to share knowledge. Users can capture, organize, and share knowledge in a variety of ways including questions and answers, ideas, and knowledge base articles. Built-in gamification helps to engage and identify topic experts to allow for easy question routing. Advanced features like moderation, user management, access control, and role-based permissions give administrators everything they need to control the content, users, and access to...

50

TOTAL CUSTOMER REFERENCES

[VIEW ALL
REFERENCES](#)

FEATURED TESTIMONIALS

“Management immediately saw the value of AnswerHub once we explained that developers and consultants won't have to keep answering the same questions over and over again. We use AnswerHub because we have proprietary information. We can't – and shouldn't – just paste code to Stack Overflow. Our community gives our developers and consultants back their free time, so instead of answering phone calls or emails, they can do other things. The company has undergone a culture change and the community has helped remove barriers.”

LARGE EUROPEAN BASED TECHNICAL INFORMATION
SERVICES PROVIDER

“Support is such a critical part of the story, but as your ecosystem grows, you can't give everyone the same amount of attention. We didn't have a good ecosystem and no third-party so ware was available. The most logical thing that came to mind was AnswerHub and it met our needs.”

RINGCENTRAL

“Before AnswerHub, we had to moderate every post to prevent spam. Now, only users with a set reputation score can bypass moderation and publish content directly to the site.”

BRENDAN VANOUS
SENIOR ENGINEER, PLAYFAB

“As we have consolidated and unified our developer ecosystem, AnswerHub has been the strategic partner we needed to bridge tools and workflows.”

MATTHEW PRUITT
HEAD OF GLOBAL COMMUNITY AND SOCIAL MEDIA,
UNITY

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ESTÉE LAUDER





ABOUT CLAROMENTIS



Claromentis is a digital workplace that staff can call home. Our software unifies all the productivity and communication tools your teams need to work effectively. We help teams work collaboratively wherever they are based - making us a perfect solution for organisations that are office-based, split between locations, or 100% remote. Our knowledge-based technology is designed for any fast-moving business that needs to work smarter. It brings vital functions – like information management, people profiles, internal comms, policies, e-learning, automated e-forms and workflows, and project management tools – into...

110

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“Claromentis offers a simple yet very complete intranet offering, and the training was excellent – focused and organised. We were able to create a platform that allows greater employee access to information, helps enable more employee communications outside of email and meetings, and hosts a shared online database of knowledge.”

SHANA
MARKETING MANAGER, SPRAGUE

“Claromentis is a great way to stay connected. Our on-premise intranet is easy to use with a great support team available to help. Our remote teams feel more connected and empowered to communicate and collaborate better at scale.”

ALEX PETERSEN
EXECUTIVE DIRECTOR, INFORMATION TECHNOLOGY,
MEDCOR INC.

“Claromentis is now an integral part of our franchise owners’ daily business routines. It allows us to have an internal hub full of documents, resources, and updates designed to make our franchisees more successful in their markets.”

ASHLEY HATCHER
CHIEF GROWTH OFFICER, NEAT METHOD

“Claromentis has completely transformed the way we work. The system has exceeded our expectations and has become a core part of the employee experience.”

OLIVIA
BUSINESS & IT ANALYST, APPRENTICESHIP CONNECT

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ABOUT ELIUM

elium

Elium is the European knowledge management platform that makes enterprise AI reliable. AI is only as good as the knowledge behind it, so Elium turns scattered know-how into one governed source of truth: verified, current and permission-aware. Global operations, customer service and IT support teams use it to give people and AI agents answers they can trust. Every answer is tracked, so gaps and outdated content are flagged and routed to an owner, with a human in the loop. Elium is ISO/IEC 27001 certified, hosted in Europe, and available as SaaS or private cloud. Independently owned and trusted for more than a decade by 150+ organisations,...

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TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“The Elium team supported us throughout the deployment of the solution. Both technical and educational support is undoubtedly a major asset. Although Elium is a SaaS solution, the team integrates as well as possible the requests of the customers who have the opportunity to exchange in a very stimulating way on their uses of the platform during the biannual user club.”

OLIVIER COCAUD
PRODUCT OWNER FOR OPERATIONS, L'ORÉAL

“The Elium user club is a great way for us to meet our peers and exchange useful tips and best practices, get insights and hear about successful initiatives from other companies using Elium that we could apply in our own organisation. The atmosphere is really positive and we feel like the Elium team is really caring about our feedbacks and challenges.”

MARIE HARAUCHAMPS
INTERNET STRATEGY MANAGER, EXTENSO

“Every business area has its own story. The difficulty with supply chain is that we are everywhere. I ran the migration in three waves. First corporate: the group standards, the rules everyone has to follow. Then the zones and divisions publish what is specific to their scope. Then the countries complete it.”

SOPHIA LOR
SUPPLY CHAIN, L'ORÉAL

“Today Elium is our single source of truth: a democratic one, that any Quantis employee can access to get knowledge we've produced as a company.”

RICARDO FLORES
KNOWLEDGE MANAGEMENT SPECIALIST, QUANTIS

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EUR
NOVA

Laboratoires
ORTIS
DEPUIS 1958

LLC LIGHTING URBAIN COMMUNITY INTERNATIONAL



ABOUT EXO PLATFORM



eXo platform is an open-source social-collaboration software designed for enterprises. It is full featured, based on standards, and extensible, and it has an amazing design. eXo's aim is to build a strong collaboration culture by offering their users complete groupware solutions that allow them to switch quickly between tools in a single collaborative digital workplace.

100

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“eXo is there to help us master the information assets of the Presidency, an organization the size of a large SME that is, however, at the heart of the decision making apparatus of the State.”

ARNAUD MAZIER
CIO, ELYSÉE

“We chose eXo Platform because the solution is convenient and easy to use, which enabled us to support employees very quickly in getting started. This solution also offers good value.”

MARINA CHÉDEVILLE
COMMUNICATIONS MANAGER, SCHIEVER

“The great strength of eXo is to have been able to accompany us in each of the phases of definition and co-design of the platform.”

ANNE-LAURE MANFE
DIGITAL COMMUNICATION LEAD, AEROSPACE VALLEY

“Right from the start, eXo was able to put its know-how at our service, to guide and assist us whenever we needed it.”

JÉRÔME JANDOT
PROJECT MANAGER, S2E

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ABOUT HAPPEO



Happeo combines a digital workplace and collaboration platform with a social intranet. By unifying a company's digital toolset into one integrated ecosystem, it minimizes distraction and breaks down information silos. Large enterprises and growing organizations like BMW, Givaudan, and Randstad Sourceright use Happeo to revolutionize their Internal Communications, leading to a more engaged and productive workforce. In 2017, Happeo was recognized as one of Europe's most promising startups by the European Union. In 2019, The Next Web and Adyen named Happeo one of Europe's hottest scale-ups. Happeo continues to grow 280% year on...

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TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“Happeo has been a central hub for all of our job postings and descriptions. It's also been a place of recognition for promotions and advancement so that our associates can see there's growth within the company, as well as invite other people that they think are very talented into the Kairoi fold. The ability to post pictures, the thumbs up and interactions on comments — all of those things allow people to have that personal touch, bring a little bit of humor to it so that it's an enjoyable environment. And that's played a big part in our growth.”

JESSICA URESTI
RECRUITER, KAIROI RESIDENTIAL

“Building our new intranet platform with Happeo has been a game-changer for our internal communications. Now we have all the information and digital interaction together on one great looking platform. We're excited about the positive impact our intranet has on fostering a sense of community and collaboration in our organization.”

DENNIS DE BRUIN
COMMUNICATIONS ADVISOR AND INTRANET PROJECT
MANAGER, BEELD & GELUID

“Happeo seamlessly integrating with Google Workspace made Happeo the product that ticked all our boxes. We use Google Workspace for everything and it's a core aspect of how we work. The fact that you can access everything from Happeo, from your files to your calendar, made it that much easier to make Happeo our main base to share and collaborate.”

LAMESHNEE CHETTY
KNOWLEDGE MANAGER, BLUEBRIDGE

“Happeo allowed us to streamline our communications and knowledge management efforts. In the U.S., we have a one-stop shop for employees, and everything is now centrally located. There's no more figuring out, wasting time, trying to find a form. When they go to our Happeo site they will find what they're looking for.”

EMILY STIMLER
EMPLOYEE COMMUNICATIONS MANAGER, RAYONIER

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ABOUT HELPCRUNCH



HelpCrunch is an all-around communication platform for customer service and sales. It combines modern live chat, in-app messenger, auto messaging, ticketing, and email automation. Designed for SaaS and web services, e-commerce and online-to-offline businesses, HelpCrunch helps convert website visitors into customers, maximize sales, increase retention, and build loyal relationships.

33

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“We think HelpCrunch is an awesome tool. It was pretty simple to connect to our system which is a huge plus. Besides, it's great your customer care really helps our customer care when we need it. We love it!”

JAN STŘECHA
MARKETING MANAGER, REKOLA

“The most important thing is that HelpCrunch allows us to be responsive to our clients. It's so important to us as a business at the moment. And it is what sets us apart from our competitors.”

TRIBAL HABITS

“HelpCrunch enabled us to manage our customer support and email automation via one platform which led to improving customer support performance by 40%.”

VALERY KURILOV
CHIEF EXECUTIVE OFFICER, SE RANKING

“We prioritize live chat. The capabilities of HelpCrunch allowed us to also communicate with our clients through such messengers as Telegram or Viber.”

JULIJA
REPRESENTATIVE, POLIS.UA



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ABOUT HELPJUICE



Helpjuice helps companies save millions in customer support with their powerful knowledge base tool. Companies like Indeed.com and Coastal.com are able to deliver instant support to their customers with Helpjuice's knowledge base.

333

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“Helpjuice made our knowledge base an interactive powerhouse. The easy interaction for both agents and customers, along with powerful features, sealed the deal for Fluent Home!”

MELISSA FITZNER
TECH SUPPORT AND ARTICLE EDITION KB, FLUENT HOME

“Thanks to Helpjuice, we've reclaimed 20 people-hours every month, allowing us to focus on real client value. Now, our team fixes problems and uncovers opportunities instead of repeating the same info!”

PABLO MOLINERO
COFOUNDER & COO, REVENI

“Helpjuice made writing and editing articles so simple! The customizable categories and easy maintenance are a dream. Our customers love the seamless article request system too!”

ARTEM MELNYCHENKO
KNOWLEDGE BASE SPECIALIST, LEVR

“Helpjuice transformed our support process completely. We went from spending hours on repetitive emails to just one-click solutions.”

LETYCIA BIALLE
CUSTOMER SUCCESS MANAGER, AYDA

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ABOUT KNOWLEDGE POWERED SOLUTIONS



Knowledge Powered Solutions (KPS) offers Knowledge Management Software that improves customer service at the same time as delivering operational efficiencies for many organisations across different industry sectors. KPS specialises in providing Knowledge Management solutions for Internal Knowledge Management, Contact Centres, Service Desks, Shared Service Environments and Web Self-Service. They provide knowledge management (km) solutions that deliver efficiency savings, enhanced staff performance and increased customer service for organisations across the...

40

TOTAL CUSTOMER REFERENCES

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REFERENCES**

FEATURED TESTIMONIALS

“KPS have provided us with a much needed tool for both our internal agents and our customer base, to quickly resolve issues about their plans. Used both internally within our secure contact centre and embedded within our customer portal, Universal Knowledge by KPS allows us to ensure accurate and timely responses to our customers. With ongoing acquisitions and expansion, our knowledge base has needed to be flexible and scalable. KPS have provided fast and efficient support and we look forward to continuing our relationship with KPS.”

HEAD OF CUSTOMER SERVICE
PAN EUROPEAN FINANCIAL SERVICES CONTACT CENTRE

“Universal Knowledge provides us with an easy to use content creation tool, in addition to us being able to incorporate existing forms of knowledge. The ability to use a natural language search against very technical information and provide access via our website will be key to us continuing to provide world class support to our customers.”

BILL WALLACE
TECHNICAL MANAGER, SRO SOLUTIONS

“I could not be happier with our decision to use KPS Universal Knowledge in our contact centre. Our team is finding answers quickly, enabling us to provide timely and accurate responses to the citizens of Baldwin County.”

SHANNON SPIVEY
CUSTOMER RELATIONSHIP MANAGER, BALDWIN
COUNTY COMMISSION

“KPS were incredibly flexible in their approach to the project, providing us with bespoke training and excellent levels of support whilst we rolled out the Knowledge Base. We look forward to the continued partnership between KPS and SRO.”

TONY LACKEY
DIRECTOR, SRO SOLUTIONS

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ABOUT LIVEPRO



livepro is the perfect answer. Since 2001, the livepro team has partnered with clients to improve customer service quality & delivery. Their clients have discovered that not only does it improve the quality of the customer experience, it also helps to strengthen your brand, improves team satisfaction and makes you a star! And you don't need to be an IT guru to use it. At livepro, improving customer service through effective knowledge management is their passion.

61

TOTAL CUSTOMER REFERENCES

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REFERENCES**

FEATURED TESTIMONIALS

“livepro was the perfect choice for us because it connected to our existing data stores & website information. This suits our philosophy not to store the same information more than once and ensures livepro is always current.”

MARTIN C
GENERAL MANAGER PERFORMANCE, LEADING
HOSPITAL & HEALTH CARE COMPANY

“Since livepro our NPS score increased by 276%, CSAT increased by 9.4% and our ex-gratia payouts are down by 48% - it has practically paid for itself in just 4 months!”

CONTACT CENTER MANAGER
LEADING HEALTH INSURANCE SERVICE PROVIDER

“Almost immediately, new starters using livepro performed significantly better than existing staff using our old system.”

ANDREA PEPPER-EDWARDS
CHANGE SPECIALIST, AVANT MUTUAL

“During their proof of concept Tabcorp saw a 61% reduction in the time it took to find content.”

TATTS GROUP

TRUSTED BY





ABOUT SLITE

slite

Slite is a collaborative workspace where remote teams get their best work done. Document. Discuss. Decide. All in one place. Creating any kind of document as easy as typing. A powerful editor includes advanced tables, built-in video explainers, sketching, and hundreds of integrations. And with Discussions, your team's important conversations can now live side-by-side with your living documents, making async decision-making easy. More than 100,000 companies have created a Slite account so far, give it a try for...

141

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“Everything, all the subjects, were in Slite. The onboarding process, all the processes were there. Everything related to human resources and my own onboarding, I needed to follow step by step through Slite. At the beginning, it was confusing because they didn't stop mentioning Slite, but then I realized that Slite exists and was actually pretty good in terms of workflows and playbooks.”

PAULA BELTRAN
HEAD OF CUSTOMER SUCCESS, FOREST ADMIN

“Slite helped us significantly reduce escalation times by making our documentation easy to find, always up-to-date, and accessible to everyone. It's become the single source of truth for our company.”

MIGUEL HERRERO
PRODUCT MANAGER, PVCASE

“Very intuitive software with frequent updates that benefit the whole team! Everybody adapted to it quickly, and we've already built a large knowledge base that people actively use.”

DANIEL HANEMANN
CEO & FOUNDER, WUNDERTAX

“Having Slite has been a game changer for our team to build our remote culture internally. On top of that, the cleanliness of Slite is miles ahead of Notion.”

ANKIT JAIN
CO-FOUNDER, AAYWORKS



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ABOUT SUPERHUMAN DOCS

SUPERHUMAN Docs

Superhuman Docs is the one surface where teams, data, and AI connect to get work done. They created a new kind of doc that seamlessly brought words, data, and teams together. But they didn't stop there. They took the building blocks of their big idea and grew it into an all-in-one work operating system.

49

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“We didn’t press Coda, we just made it available—and everybody adopted it, both top-down and bottom-up. I had never seen something like that before. Documentation is sometimes considered a necessary evil. People don’t want to do it unless they’re forced to. And so to see people just pick up and adopt a new tool speaks volumes to how easy it is to use Coda.”

RON HANNA
VICE PRESIDENT OF TECHNOLOGY OPERATIONS,
OPORTUN

“Attempting to accomplish this in another tool like Confluence or Google Docs would be clunky and difficult. Not only is Coda saving us so much time, but we’re making much more robust, beautiful, and collaborative documents.”

ILYSSA RUSS
LEARNING AND DEVELOPMENT MANAGER, TEMPO

“Good tools support processes. Great tools reinvent them.”

ZACH LEBOVICS
STAFF PRODUCT MANAGER, TONAL

“Coda changed the way I ran my people team in such an impactful way. I feel like the power of Coda for the work I do scaling teams is really underestimated.”

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2026
**KNOWLEDGE
MANAGEMENT
SOFTWARE**

RISING STAR



ABOUT ATLASFUSE



AtlasFuse is turnkey knowledge infrastructure that helps organizations get their existing information AI-ready faster. Built natively on Microsoft 365, it continuously identifies, contextualizes, governs and improves knowledge across connected enterprise systems, turning fragmented information and expertise into trusted, AI-ready knowledge. The result is one reusable foundation for people, search, AI assistants, intelligent agents and workflows.

76

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“With SharePoint Syntex and Microsoft Viva Topics, we’ve found a way now, at scale, to bring together all our information and people, identify those sorts of experts inside our business and also identify and manage information into more manageable topics.”

CRAIG STANLEY
PRODUCTIVITY AND COLLABORATION CONSULTANT,
NORTHUMBRIAN WATER

“Atlas excels when it comes to organizing and retrieving information. It makes extensive use of metadata and filters, and when combined with Viva Topics adds a powerful yet pleasing experience of interactive cards appearing with a mouse-over gesture.”

CLEARBOX

“Metalogix offered a comprehensive suite of solutions to help us reduce our database size and migrate our content to the new SharePoint version while also enabling us to restore individual files and documents for seamless data protection.”

KNIGHT FRANK

“Atlas is the cohesive glue that helps us meet the challenges of being a rapidly growing company across different teams and countries – particularly with things like findability and usability.”

MATTHEW TATE
CHIEF OPERATIONS OFFICER, WIRELESS LOGIC

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CLEARBOX

GDF SUEZ

benendenhealth





ABOUT BHYVE



BHyve's AI is your organization's brain, where employees can create, curate, and discover tacit knowledge of your organization in minutes. The AI maps FAQs, documents, mentors, and employees to the collective knowledge graph of your organization. The future of work is remote, collaborative, and social. With BHyve, employee wisdom is diffused within the workforce to increase productivity, decrease time spent looking for information, and enhance employee learning and engagement.

29

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“User-friendly and efficient for information sharing, BHyve provides a broad range of details across multiple users, making knowledge accessible, though adding in-course links during data review could enhance the experience.”

J PHANI K.
HEAD IBS, RIECO

“Whenever we have to search for any information, our first go-to platform is BHyve. Only if we can't find it there in about 5% of instances, we go to Google.”

OPERATIONS TEAM LEAD
LEADING HEALTHCARE SERVICES PROVIDER

“We often realized two teams had solved the same problem weeks apart, unaware of each other's work.”

R&D MANAGER
LEADING AUTOMOTIVE RESEARCH AND DEVELOPMENT COMPANY

“With BHyve, we offer more detailed product information and enable smarter client conversations.”

HEAD OF NEW PRODUCT DEVELOPMENT
MID-SIZED TURNKEY MANUFACTURING COMPANY

TRUSTED BY





ABOUT DOCUMENT360

DOCUMENT360

Document360 is an AI-powered knowledge base platform designed to help organizations create, manage, and share knowledge efficiently. Whether for internal teams or external customers, it provides the tools needed to centralize information and make it easily accessible. Document360 offers an intuitive markdown editor for seamless content creation, allowing you to craft rich, engaging articles with ease. Its AI-powered search and content recommendations ensure users can quickly find what they need. For enhanced security, it provides role-based access control, private documentation, and compliance with industry...

152

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“Document360 has helped us provide great technical support to users and gave us the flexibility to resolve any issues they may have, quickly and accurately. The IT support team is open for any suggestions and future upgrade requests.”

INAS ABOUSHARKH
DIRECTOR OF INFORMATION TECHNOLOGY, AJMAN UNIVERSITY

“Document360 has made adding and updating information straightforward. It's also extremely easy to create new articles and input information directly into the tool.”

AMY QUIROZ
TECHNICAL SOLUTIONS TRAINING MANAGER, ASCENT PRO

“Document360 is intuitive and user-friendly. You just start, and everything falls into place—creating articles, adding media, and organizing content effortlessly.”

GILBERT AWASSI
TEAM LEAD DOCUMENTATION, OPENTAS

“Document360 as a tool helps us stay secure in an environment that needs a lot of security and compliance.”

ALEX MYCIO
PRODUCT OWNER, HEALTHVERITY

TRUSTED BY





ABOUT HELPDOCS



HelpDocs makes beautiful, easy to use support pages for product-focused teams. Knowledge bases that're easy to maintain, always relevant, and look great. They're solving customer support at scale with self-serve options that customers actually want to use. Better for your customers, and with a reduction in your support volume, better for your bank balance too.

30

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“Our kind of tagline is human understanding with almost 10-years under his belt at the company. “[our mission is] to help health systems and care providers understand their prospective customers, patients, families, those that they serve. It's to understand them in a way that they can feel known, understood and cared for.”

JON TANNER
PRODUCT DIRECTOR, NRC HEALTH

“eCommerce self-care in particular has been put in the spotlight because people can't go to their usual GNC or vitamin shop. They are going to the store a lot less often to avoid waiting in line. Suddenly these people are shopping online and we've been really lucky because of that.”

TAYLOR MANISCALCHI
HEAD OF CUSTOMER SUCCESS, HEALTH VIA MODERN NUTRITION

“HelpDocs has given us a high quality, easy to use area to store important information that our users need to know. It empowers our users to get the information they need themselves.”

STEVE FUNK
HEAD OF SUPPORT, SIA

“When I started I'd never seen a team that worked together like that. It was never you know “The other department takes care of it”, or “the other department does this.”

SARA SAMPSON
OPERATIONS MANAGER, SPHERO

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DRIFT

Insight

mijn.host

ReferralRock

solveo



ABOUT HEROTHEMES



Heroic Knowledge Base Themes & Plugins for WordPress. Products to reduce your support tickets and give you happier customers. They've created the most popular range of self-service support themes available for WordPress, helping small & large businesses reduce their support cost and give a better experience to their customers.

21

TOTAL CUSTOMER REFERENCES

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REFERENCES**

FEATURED TESTIMONIALS

“At Pagely we set up the KnowAll theme as a pre-sales knowledge base for people evaluating our managed WordPress hosting service. KnowAll has been a great asset to the Pagely sales process. The search feature provides a fast way to filter by keyword and the categorical organization gives a simple means to browse by topic. Analytics show us which articles are unclear and need refinement. Having it indexed by Google gives us SEO...”

SEAN TIERNEY
DIRECTOR OF SALES, PAGELY

“Heroic KB was an elegant solution to update our Knowledge Base with its minimalist eye-catching design. Everyone on the team, from the developer to the marketing lead, were able to navigate their way easily through the dashboard editor. Even though we were under a time crunch, we were able to get it set up quickly and in time for Mailbutler's big launch. Highly recommend HeroThemes for your Knowledge Base needs!”

TOBIAS KNOBL
CHIEF EXECUTIVE OFFICER, MAILBUTLER

“We expanded our support team from 1 full-time employee to 6 part-time employees, so we were looking for an easy way to share our knowledge to all (new) support employees. I've tried KnowAll and it was just what I was looking for. Easy to set up, all employees understand it, great search, their support team responds in no time to tickets and it only costs \$149. For us it is a no-brainer to keep using KnowAll.”

KOEN DRIESSEN
CO-FOUNDER, SCRIBBR

“Heroic Knowledge Base is turning out to be one of my favorite plugins. It's stable, fast and has a clean and attractive front-end interface. They are also ahead of the game on customer service. Totally impressed.”

BRETT MCINTOSH
ORGANISER, INVESTEAN

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ABOUT MAYDAY



Mayday is a leading AI-driven knowledge management platform trusted by 150+ customer service teams to deliver the right knowledge at the right time and place. Unlock seamless customer experiences thanks to their powerful all-in-one suite: intelligent knowledge base, dynamic FAQ, and learning management system.

39

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“The advantage of Mayday for Colissimo Post: a tool that centralizes everything! For the editors: the harmonization of their content writing rules. For the advisors: a fast access from their workstation, integrated to the browser and the CRM.”

CHRISTOPHE LIÉNARD
PROJECT MANAGER TO THE CONTRACTING AUTHORITY
(ACA), LA POSTE COLISSIMO

“With Mayday, we were able to meet our commitments in terms of processing quality, compliance, responsiveness, anticipation and management. My feeling is that we made no mistake in choosing Mayday.”

CORINNE DESCOMBES
PROJECT MANAGER, KONECTA

“Mayday is a great tool to have really strong teams and a product with a lot more self serve!”

MARC-ANTOINE DEMOREL
CUSTOMER RELATIONSHIP MANAGER, LUKO

“It's as easy as that : you have a question, you go to Mayday.”

CÉDRIC BLUM
CUSTOMER CARE DIRECTOR, DOCTOLIB

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Rakuten

Doctolib

france•tv

indy

HiFlow



ABOUT MINDBREEZE



Mindbreeze is a leading international provider of appliances and cloud services for enterprise search, applied artificial intelligence, and knowledge management. With headquarters in Chicago, Illinois as well as further European corporate headquarters in Linz, Austria, along with a partner network that spans the globe, Mindbreeze delivers customer support across all time zones.

30

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“Mindbreeze InSpire provides our staff quickly and efficiently with all the information they need. The service center staff is able to respond to requests without delay, as all relevant information is found with only one query. This even further improves the quality of our customer services whilst simultaneously minimizing effort of our staff.”

HEAD OF INFORMATICS OF CHAMBER OF COMMERCE
UPPER AUSTRIA
WKÖÖ

“As Head of IT and organisation at ADV, I found the solution particularly impressive. After registering for the service on the Mindbreeze website, we immediately received the necessary embed code for the integration in our website. The search was available straight away. Exactly what I expect a contemporary modern cloud service to be: Quick. Flexible. Easy.”

WOLF HENGSTBERGER
ADV

“Since implementing the intelligent search solution from Mindbreeze, our employees are able to find the information relevant for them, quickly and efficiently. By seamlessly integrating into the Intranet, even country-specific information from multiple data sources can be accessed with a single query. This makes work easier and saves time.”

BETTINA NIGL
OBERBANK

“We were quickly won over and enthusiastic about the simplicity and overall concept of Mindbreeze InSpire. The Mindbreeze appliance was configured and ready for use on the very first day of delivery. We have been using it extensively for three months now, with very positive user feedback.”

CHRISTIAN WILDHABER
ZÜRICH UNIVERSITY OF THE ARTS

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Lufthansa





ABOUT NUCLINO



Nuclino is the easiest way to organize and share knowledge in teams. Create real-time collaborative documents and connect them instantly like in a wiki. Use the tree, board, and graph view to explore and organize your knowledge visually. It's great for meeting notes, product requirements, docs, decisions, and more.

33

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“Nuclino is extremely easy to use. The interface is self-explanatory, with a clean and modern front end. A positive experience from top to bottom.”

JOSHUA COOKSON
TEACHER'S PET

“Nuclino has become the de facto tool here, and people routinely use it as a synonym for a clear document – “Can you create a Nuclino on this.”

OCTAVE AUGER
VICE PRESIDENT MARKETING, PADDLE

“Nuclino provides a frictionless experience, and since adopting it, we’ve seen an explosion in collaborative documentation.”

SAMUEL HADDAD
LEAD SOFTWARE ENGINEER, VISTAPRINT

“Nuclino's bright, clean interface is an open invitation for my team members to dive right in.”

CHRIS FABISZAK
VICE PRESIDENT OPERATIONS, TURN2PARTNERS

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Invoice Simple



STJÄRNSTOFT
STUDIOS

paddle



ABOUT PROCEDUREFLOW



Founded in 2015 and headquartered in Saint John, New Brunswick, Procedureflow is the Human + AI knowledge infrastructure company for guided execution. The company turns complex operating procedures into structured, visual workflows that humans and AI agents follow in real time, enabling businesses to execute processes accurately, consistently, and at scale across regulated industries including government, utilities, finance, insurance, and retail. For more information, visit procedureflow.com.

56

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“ProcedureFlow is an integral part of our employee performance architecture to successfully transition employees from training to production, support employees through change, and evaluate process adherence. It's also a medium to facilitate process improvement discussions to continuously improve employee behaviour, customer experience, and adherence to legal, compliance and regulatory requirements.”

AMANDA MENARD
DIRECTOR OF OPERATIONS ADMINISTRATION,
ASSURANT

“ProcedureFlow has allowed us to put the knowledge and experience of our key people directly in the hands of each member of our team. Now everyone can provide our customers with the excellent customer service that we have become known for.”

ALEX GARDINER
DIRECTOR, GARDINER POLE SYSTEMS

“Our adoption and daily use of ProcedureFlow has not only given us a better view of our current business processes, it has also served to illuminate the areas in which we can improve.”

JON WILSON
MANAGER, INFORMATION TECHNOLOGY, LIBERTY
UTILITIES

“We love ProcedureFlow because it reduces ramp time and employees can start doing work right away.”

DIRECTOR OF OPERATIONS
LEADING HOSPITALITY SERVICE PROVIDER

TRUSTED BY





ABOUT SLAB

slab

Slab is building their long-term memory. They reimagined the humble knowledge base from the core user needs to make information sharing within teams fast, intuitive, and empowering. Behind the scenes, they geek out over the latest technologies to put a simple and elegant product on the center stage. They are a small team of experienced developers and designers backed by top-tier investors, including Matrix Partners, CRV, and NEA.

70

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“Slab’s topic organization and hierarchy is great. We evaluated several potential wikis and Slab really has the best answer for discoverability, robustness and complexity.”

KENNETH KOUOT
CO-FOUNDER & CTO, FLEETSMITH

“Because Slab is fast, modern, and intuitive—and its alternatives clunky and slow—it’s fully purpose-built for knowledge and helps teams adopt it on their own.”

KHANG TRAN
SVP OF ENGINEERING, GOODWATER

“Search in Slab is unbeatable. It’s so much faster than trying to find something in Confluence or another Wiki.”

LAURA CHENG
DIRECTOR OF TECHNICAL PROGRAM MANAGEMENT,
KARAT

“Without Slab, we wouldn’t be nearly as effective at new sales rep onboarding.”

MIKE CLAPSON
VP OF SALES, ASHBY

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 coast

 eaze

 asana

 Glossier.

 Fivetran



ABOUT STARMIND



Starmind is the smartest, fastest and most intuitive way to connect employees to the expert knowledge they need. Its human-centric patented AI learns who knows what on any given topic and identifies the best colleague to help solve a problem, regardless of their title, department or location. Some of the world's largest organizations are currently using Starmind to boost productivity, break down silos, retain knowledge, and help new joiners get up to speed. With a 98% resolution rate, it puts a stop to endless searching, solves the problem of information overload and removes...

31

TOTAL CUSTOMER REFERENCES

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FEATURED TESTIMONIALS

“It was clear Starmind's AI-powered expertise directory could provide Mondelēz with the ability to quickly and efficiently access tacit knowledge and expertise for any given question. “It wasn't just a system that connected documents together or managed documents. It's about connecting people, making the people really available.”

JONATHAN GORDON-TILL
SENIOR ASSOCIATE PRINCIPAL SCIENTIST, MONDELEZ
INTERNATIONAL

“Starmind has rapidly risen in popularity and use among Accenture's German-speaking employees, with productivity benefits that have elevated it to become a strategic solution for Accenture's own knowledge management service.”

JOHN O'BRIEN
RESEARCH DIRECTOR, EUROPEAN INTELLIGENT
APPLICATION SERVICES, ACCENTURE

“Using Starmind, we crowdsource knowledge from over 10,000 community members across the globe. This enables our employees to get fast answers to their day-to-day questions from experts throughout Swiss Re, while being able to focus their energy on their jobs.”

SIMON MARGULIES
HEAD OF SELF-SERVICE SOLUTIONS, SWISS RE

“Starmind is a very valuable tool – I can get high-quality answers in hours rather than days. And what's really exciting is this is the first step towards making all of the implicit knowledge around Dräger more transparent and accessible.”

MICHAEL WYLEZEK
ACCOUNT MANAGER, DRÄGER

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ABOUT STONLY



Stonly is for customer support, success & product teams to create interactive step-by-step guides for self-serve help, troubleshooting and adoption. Stonly is also perfect for internal knowledge bases. When you need to explain how your product works to customers, share knowledge with your team, describe workflows for your projects, onboard new employees, and more, Stonly gets you there.

56

TOTAL CUSTOMER REFERENCES

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REFERENCES**

FEATURED TESTIMONIALS

“Stonly’s modularization is incredibly unique. It used to be impossible to update knowledge in multiple places without being duplicative. Now, we have a single source of truth where we update content in one or two spots, and it updates everywhere else we need it to.”

COLLEEN LOWDER
SENIOR CONTENT MANAGEMENT SPECIALIST, CARTA

“It was super important to me to be independent from our development cycles and team to make changes to reach our customers through our application. With Stonly, I can change the messaging, the banners or guidance in 3 minutes or less.”

LAURA SANCHEZ
HEAD OF CUSTOMER SUCCESS, SIEMENS

“Stonly helps us get to the value delivery phase much faster, which drastically helps us with clients during that critical honeymoon phase.”

HAYDEN JUDD
FOUNDER AND LEAD PERFORMANCE CONSULTANT,
TACTICAL.LY

“Stonly’s adaptive self-serve enabled my team to reduce support tickets and deliver a top-notch support experience. Customers were sharing glowing feedback!”

GRÂCE KUTIMA
CUSTOMER SUCCESS MANAGER, THE BRADERY

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ABOUT TETTRA



Tettra is the simplest and most delightful way to write about any process or project happening in your company. They have instant access to information and other people. In seconds, they can find answers, connect with people, and share their voice with the world.

40

TOTAL CUSTOMER REFERENCES

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FEATURED TESTIMONIALS

“People want to know what the quarterly priorities are. It’s a really easy, searchable way for people to find the information that they need. We’re always look for ways to keep those priorities in front of the employees. It helps people feel connected to something bigger than just their jobs out in the field.”

LAUREN ELMORE
PRESIDENT, FIRMATEK

“I would recommend Tettra to any organization that’s at a growth stage. It’s a great combination of being able to improve and level up your Google Docs while still maintaining some of those resources that your teams love.”

KRISTINA GETTY
DIRECTOR OF ACCELERATOR OPERATIONS, TECHSTARS

“Tettra helps us eliminate information silos throughout the org, which reduces ramp time for hires, increases collaborative productivity, and ultimately ensures we’re moving as quickly as we can in growing the business.”

PATRICK CAMPBELL
CO-FOUNDER & CEO, PROFITWELL

“The process makes the product. If you’re ok with a sloppy product, you can have sloppy process. If you want a tight, well-defined product, you need tight, well-defined processes.”

JASON HERNDON
VP OF PRODUCTS, RAIN

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Everyday  Speech





ABOUT WORKAI

workai.

Workai was founded in 2016 to help the people responsible for internal communication, knowledge management, and employee engagement in organizations of all sizes and industries to conduct personalized and engaging internal communication, get feedback, transform culture, and measure all interactions. Remote, hybrid, or onsite, with no IT skills needed. Their award-winning Employee Experience Platform is already being used by hundreds of the most innovative organizations worldwide – from local companies to multinational corporations with tens of thousands of employees in the financial, energy, telecommunications, and...

37

TOTAL CUSTOMER REFERENCES

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FEATURED TESTIMONIALS

“The Intranet provided by Workai, i.e. Twoja Żabka, is very popular among employees, and they quickly accepted it as the company's main communication platform. In this year's internal communication survey, they ranked it the highest among all channels of communication tools in terms of usefulness. A high rating by the employees who use Twoja Żabka every day is very important for us, and the Intranet Design Annual 2023 award...”

WOJTEK MRUGALSKI
INTERNAL COMMUNICATION MANAGER, ABKA POLSKA

“Implementing the new Intranet has revolutionized our whole sales communication. Our new internal platform now provides a holistic Digital Employee Experience for all of our consultants. Workai CMS shortens the time spent on content and knowledge management, allowing us to focus on executing our internal campaigns and strategies rather than struggling with...”

ERIC SCHMID
MARKETING DIRECTOR, DEUTSCHE
VERMÖGENSBERATUNG AG

“Intranet Workai has truly streamlined the communication department's operations. It gives us a precise insight into the flow of internal information, allowing us to track who reads what, what employees are searching for, and what proves most useful to our team. The newsletter feature has been especially...”

KATARZYNA GAWĘŁ-BRUDKIEWICZ
KATARZYNA GAWĘŁ-BRUDKIEWICZ
HEAD OF DIVERSITY, EQUITY & INCLUSION, RINGIER
AXEL SPRINGER POLSKA

“Workai came just at the right time – after testing and using it for a smaller project, we reorganized a part of our internal communication by using this tool. The product was perfect to put our outdated intranet in a fresh and new design.”

CHRISTIAN SEISER
DIGITAL MEDIA MANAGER, DEUTSCHE
VERMÖGENSBERATUNG AG

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Energetyka Kolejowa

