

2018 SPRING CUSTOMER SUCCESS REPORT

MAINTENANCE MANAGEMENT (CMMS)
SOFTWARE CATEGORY



featured
customers

MAINTENANCE MANAGEMENT (CMMS) SOFTWARE OVERVIEW

Maintenance managers can benefit from CMMS and EAM software to help with work management, maintenance scheduling and predictive maintenance which will help to prevent equipment failures and lead to lower maintenance costs.

Also known as Computerized Maintenance Management Systems (CMMS), these types of software maintain information that will allow maintenance workers to do their jobs more efficiently, including calculating costs of potential machine repairs, or determining which machines require maintenance. While some CMMS software can be industry specific, they generally allow users to produce reports, analytics, and summaries of activities.





CUSTOMER SUCCESS SCORING METHODOLOGY

The FeaturedCustomers.com Customer Success score is based on data from our customer success content platform, social presence, as well as additional data aggregated from online sources and social media properties. Our ranking engine applies an algorithm to all of the data collected to calculate the overall Customer Success score. The overall Customer Success score is a weighted average based on 3 parts:

Content Score is affected by the following:

1. # of vendor generated customer success content pieces (case studies, success stories, testimonials, and customer videos)
2. Content quality score generated from all customer success content
3. % Change in Content over past 6 months
4. Number of employees (based on social media and public resources)

Social Score is affected by the following:

1. # of LinkedIn followers
2. # of Twitter followers
3. # of Facebook likes
4. Number of employees (based on social media and public sources)
5. Engagement across all platforms

Company Score is affected by the following:

1. Number of employees (based on social media and public resources)
2. Vendor momentum based on web traffic and search trends
3. Employee satisfaction and engagement (based on social network ratings)
4. % traffic increase to your Customer References
5. Lower Funnel SEO Key Term Rankings

CUSTOMER SUCCESS AWARDS



Market Leader (86 - 90)

Vendor on FeaturedCustomers.com with substantial customer base & market share. Leaders have the highest ratio of customer success content, content quality score, and social media presence relative to company size.



Top Performer (80 - 85)

Vendor on FeaturedCustomers.com with significant market presence and resources and enough customer reference content to validate their vision. Top Performer's products are highly rated by its customers but have not achieved the customer base and scale of a Leader.



Rising Star (75 - 79)

Vendor on FeaturedCustomers.com that does not have the market presence of Market Leaders or Top Performers, but understands where the market is going and has disruptive technology. Rising Stars have been around long enough to establish momentum and a minimum amount of customer reference content along with a growing social presence.

ALL VENDORS





A Fluke Company



ABOUT EMAINT

eMaint, a Fluke company, has been providing innovative CMMS (Computerized Maintenance Management Software) solutions since 1986. eMaint was one of the first CMMS providers to develop a completely web-based "Software as a Service" (SaaS) model for more rapid implementation at a lower total cost of ownership. eMaint growing client-base consists of over 50,000 users worldwide across multiple sites ranging from small & medium sized organizations to Fortune 500 corporations including manufacturers, service providers, fleet operators, energy and utility companies, health care facilities, universities, municipalities, and facility and property managers, among others.

TRUSTED BY:



"We love the X3 Dashboard and cannot run without it. It has allowed us to take ownership of our own destiny and has paid for itself many times over."

Mike Clarke
Maintenance Manager, Bemis

"For the price, you can't beat eMaint's product for its flexibility and features."

Jeffrey Martin
Quality Systems Specialist & Facilities Project Manager,
Schneider Electric

"Four years later, we are even more successful with eMaint. It is our professional tool to prove we know how to effectively manage maintenance. Having eMaint insight into tracking assets, maintenance and procedures helps drive our goals, vision and our culture of reliability."

James Wagoner
Regional Field Engineer, Cintas

"When we rolled out the eMaint X3 system, we started with the basics and then added more components over time. This process, coupled with a three-day eMaint training, made it a successful transition for our entire maintenance team."

Robert McKenna
Maintenance Technical Supervisor, Dana Crop.



READ ALL 86 CUSTOMER SUCCESS REVIEWS FROM EMAINT USERS





ABOUT FACILITYDUDE

FacilityDude is a leading provider of online tools designed exclusively for the unique needs of maintenance, energy and operations professionals. Backed by its Legendary Service Program, FacilityDude's broad suite of web applications is revolutionizing the business of managing facilities. FacilityDude's objectives are simple; provide easy to use, affordable solutions to help organizations of all sizes save money, increase efficiencies, and improve services. Serving more than 2,000 organizations in the U.S. and internationally, FacilityDude is helping clients save millions of dollars every year.

TRUSTED BY:



"One of the biggest time savings has been having reoccurring maintenance schedules ... it saves us at least 2-3 hours every week."

Gary Thompson
Facilities Director, Angel Medical Center

"We were getting a lot of phone calls and emails about work orders and it was hard to know who was where and doing what."

David Cook
Construction Project Manager & Building Maintenance Manager, City of Spartanburg, SC

"Before, getting updates was a battle and I would spend a lot of time tracking people down for information. I can now easily get updates without having to take the time to have a conversation with each tech."

Tim Flower
Director of Facilities, Hood County, Texas

"I would definitely recommend MaintenanceEdge. It's a good system and FacilityDude offers a lot of support which has really helped me out."

Kendell Thomas
Assistant Plant Engineer Manager, Georgia Aquarium



READ ALL 52 CUSTOMER SUCCESS REVIEWS FROM FACILITYDUDE USERS





ABOUT SERVICE WORKS GROUP

Service Works Group is an international provider of comprehensive Facilities, Property and Workplace Management software. With a global network of offices, Service Works Group deliver CAFM, CMMS and MMS solutions to over 1,000 customer sites across the globe to manage a broad spectrum of workplace and service environments.

TRUSTED BY:



BNY MELLON



Cope Foundation
TOGETHER WE CAN DO GREAT THINGS



Monarch
AIRCRAFT ENGINEERING

Southern Health
NHS Foundation Trust



TOTALFITNESS

"Through our Australian operation (Brookfield Multiplex) we have collaborated with Service Works on a number of successful PFI projects. This proven experience, combined with Service Works extensive expertise in delivering software across the healthcare industry provided us with the reassurance that we needed when selecting QFM."

Martin Payne
Estates Director, Healthcare Projects, Brookfield Europe
Peterborough Hospital

"QFM is a sophisticated application and we use it to manage the entire Calvary Mater Hospital PPP contract. It is crucial that the performance is tightly monitored and managed. QFM is a completely integrated application, so if there was to be a performance failure, then the system will automatically flag it and calculate the abatement, because..."

John Richardson
General Services Manager, Calvary Mater Newcastle Hospital

"QFM records and tracks all activity, including day-to-day reactive and planned maintenance requests. Entering it all on QFM significantly helps with prioritising workload and time management and it provides us with a complete audit trail. Unlike the earlier product used by the University, QFM has a powerful search engine."

Kevin Hall
Buildings and Services Manager, Edith Cowan University

"QFM is a good fit with the Link4Life business, because it supports the scheduling of incoming and outgoing work, as well as repeat jobs, making it ideal for maintenance management."

Samantha Agnew
Public Services Manager, Link4Life



CONTENT

88



SOCIAL

74



COMPANY

88



TOTAL WEIGHTED
SCORE:

86

READ ALL 24 CUSTOMER SUCCESS REVIEWS FROM SERVICE WORKS GROUP USERS



ABOUT MAINTENANCE CONNECTION

Maintenance Connection provides Facility Maintenance and Asset Management Software (Browser-Based CMMS) to organizations worldwide. Our unique blend of technology and personalized service is a critical component of our client satisfaction. Our attention to service is evident in the people we hire, the systems we develop and the way we interact with our clients. Giving back is central to our mission, and we look for people who's personal core values resonate with ours.

TRUSTED BY:



"The product is user-friendly and intuitive. Maintenance Connection is a wonderful company who gives back to the community and employs a genius, energetic support staff."

Providence Regional Medical Center

"The best part about Maintenance Connection is the support behind the product. If you need help, you will get near immediate response. Also, if you want something about the software changed, they are willing to make changes."

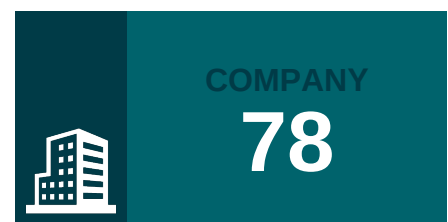
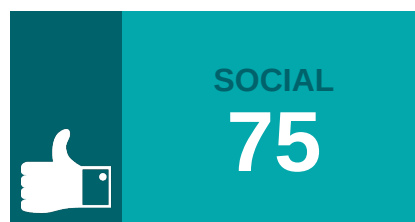
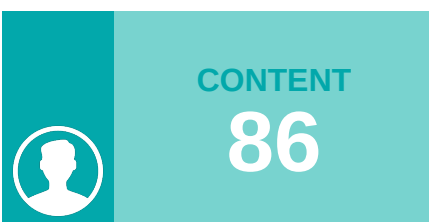
Navistar

"I would say this software is a tool that management and upper management can use in order to keep facilities running smoothly."

Grand Casino Mille Lacs

"Maintenance Connection is a very flexible product and can be adapted to your work processes pretty easily. The support staff has also been very helpful in aiding us with both complex and simple issues."

John Lorette
Work Control Supervisor, Keene State College



[READ ALL 193 CUSTOMER SUCCESS REVIEWS FROM MAINTENANCE CONNECTION USERS](#)



ABOUT EMARSYS

Emarsys is a leading provider of cloud-based marketing solutions which increase customer engagement & ROI. Emarsys have grown with Emarsys clients as Emarsys automated & personalised their email and multi-channel communication. Emarsys vision is to empower Emarsys clients to become better marketers, by moving towards more intelligent, knowledge-based and profitable customer engagement marketing.

TRUSTED BY:



"We're so happy with our marketing set up now, it's so easy to do and you can enjoy watching the results come in! Set the goal > Set up the program > Define the audience > Select launch date & Go!"

Donna Benton
Founder and CEO, The Entertainer

"We've used Emarsys to focus on particular product category groups and really understand the active segments, so we're making the right marketing efforts for those customers."

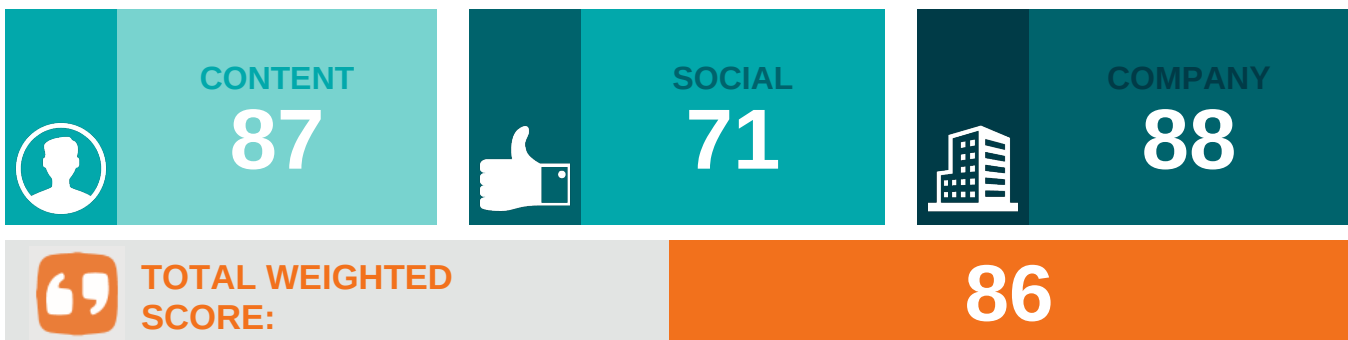
Jon Lane
COO, Surfdome

"Emarsys ingested two years' worth of our customer data and interpreted it into really easy-to-understand graphs and charts. So all of a sudden, my marketing team and sales team were smarter. We were able to take that insight and create meaningful and actionable, easy-to-understand data communication with the rest of the company."

Courtney Connell
Marketing Director, Cosabella

"With all our data in Emarsys, we have all the segmentation that plugs straight into our Ad strategy. Automatically matching content to every audience has seriously boosted our revenue, especially with the increased reach and new streams. "

Alexandra Simion
Digital Marketing Manager, BrandAlley



[READ ALL 49 CUSTOMER SUCCESS REVIEWS FROM EMARSYS USERS](#)



ABOUT HIPPO CMMS

Hippo is a powerful, affordable and user-friendly web based maintenance management system. We've helped hundreds of facilities and maintenance departments streamline their operations with our easy to use interface and top-notch client support. Hippo maintenance management software is ideally suited for all types of industries including manufacturing, healthcare, education, hospitality and many more.

TRUSTED BY:



Rolls-Royce

SHARP

UCLA

"Being able to plot equipment in the hotel makes things more efficient. It is no longer a matter of running around and looking for it. You know where everything is."

Lane Ledohowski
VP Construction and Facilities Manager, Canad Inns

"We chose Hippo for its simplicity, because some users don't have advanced computer skills and only know the basics."

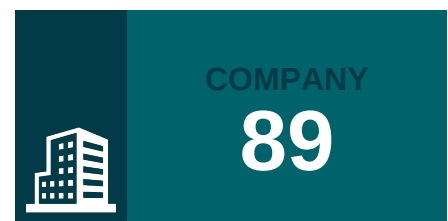
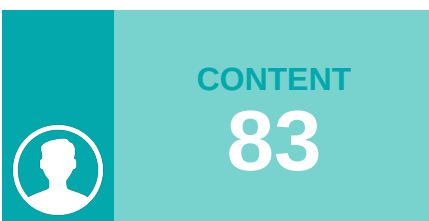
Leo Logashov
National Operations Excellence Manager, Armtec Infrastructure Inc.

"Our experience with Hippo has been excellent. Its use here has improved our ability to manage well and has made us much more efficient."

Jim Ipsen
Director of Facilities, Philhaven

"It is a must have work order system for any country club that deals with association work orders and preventative maintenance, and it is customizable to your specific needs."

Brenda Lugo
Administrative Assistant, The Lakes Country Club



[READ ALL 77 CUSTOMER SUCCESS REVIEWS FROM HIPPO CMMS USERS](#)





ABOUT FIIX

Fiix creates modern maintenance software that's easy to use, flexible, and affordable. Its cloud-based CMMS is disrupting the market by revolutionizing how thousands of companies worldwide schedule, organize, and track maintenance.

TRUSTED BY:



"I have used a number of systems in the past that had steep learning curves with their idiosyncrasies and short cuts. Maintenance Assistant CMMS is easy to navigate, which is good for us and good for our end users."

Justin Scott
Facility Manager, 365 Data Centers

"I'd estimate a 200% improvement on our previous paper based system. Productivity is way up."

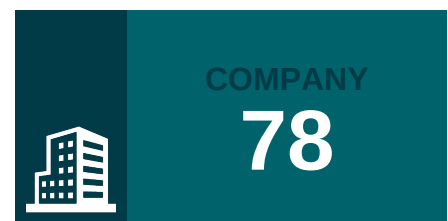
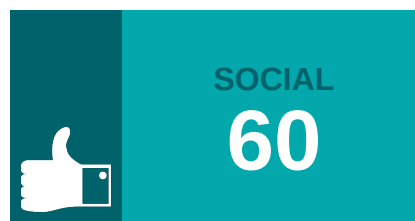
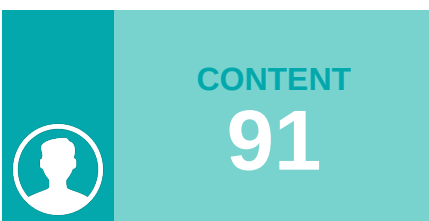
Sue
Systems Manager, JSM & Associates

"It saves at least a couple of hours of digging around trying to find something. And that happens a few times a month. We're saving maybe 4 to 8 hours a month looking for work order history."

Nelson Multer
Maintenance Director, Geislinger Corporation

"Getting Fiix set up was easier than anyone expected. I handled the transition on my own, and adding assets and users was really straightforward, so we were up and running almost immediately."

Bernie Gagelonia
Maintenance Planner, Denso Corporation



TOTAL WEIGHTED
SCORE:

84

[READ ALL 40 CUSTOMER SUCCESS REVIEWS FROM FIIX USERS](#)





ABOUT MXI TECHNOLOGIES

Mxi Technologies is a leading provider of integrated and intelligent maintenance management software, support, and services catering specifically to the global aviation industry, including commercial and defense operators, third-party MROs, and OEM aftermarket service providers. Mxi Technologies' suite of Maintenix software is uniquely designed to help aviation organizations maximize the revenue potential of their aviation assets through standard, lean, and predictable maintenance.

TRUSTED BY:



"KLM E&M; has been very pleased with the performance of Mxi and its Maintenix software product. Maintenix has allowed us to streamline the management of our MSG-3 maintenance programs and the planning of our maintenance visits for our 737 aircraft."

Aad Buijze
VP Business Development Office, AFI KLM E&M;

"Following a rigorous evaluation process, it quickly emerged that Mxi Technologies was the right partner — and Maintenix the right software — to enable BAE Systems' organizational goals for our current and future sustainment programs... Mxi continually impressed us with their industry knowledge and their ability to demonstrate proven value within key areas..."

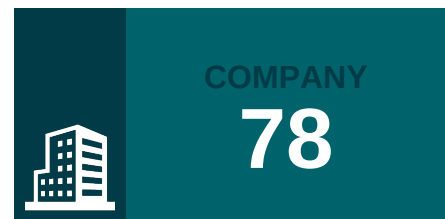
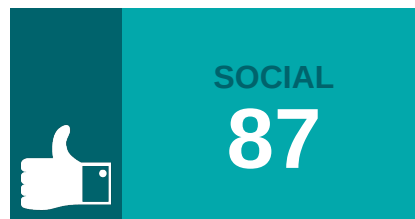
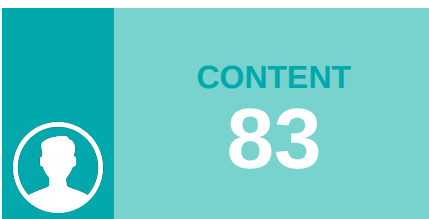
Martin Blaze
Maintenance and Support Director, BAE Systems

"In Maintenix we have identified a strong product, supported by a comprehensive RoadMap that closely aligns with our existing and future requirements, as well as a strong vendor with a professional and knowledgeable team."

Jens Bjarnason
Vice President, Technical Services, Icelandair

"In evaluating vendors, it became apparent that Mxi Technologies' software was the best solution capable of supporting the increasing sophistication of our fleet and our rigorous demands for compliance control."

Girma Wake
CEO, Ethiopian Airlines



[READ ALL 23 CUSTOMER SUCCESS REVIEWS FROM MXI TECHNOLOGIES USERS](#)



ABOUT DPSI

Since 1986, DPSI's Computerized Maintenance Management Software (CMMS) and Enterprise Asset Management (EAM) Software have helped customers resolve critical maintenance challenges and maximize returns on investment. DPSI serves over 6,000 companies and 50,000 users in over 50 countries, including more than 400 of the Fortune 500 companies.

TRUSTED BY:



"PMC has been a great tool for us. It's a reliable, easy-to-use, straightforward system."

Phil Robinson
Maintenance Manager, GKN Sinter Metals

"The system gives us a strong audit trail, which helps us pull information for quarterly and annual State reports, financial statements and audits."

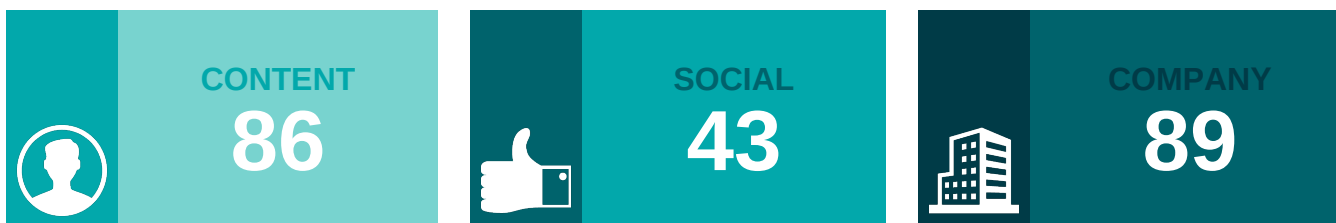
Rhonda Sommer
Finance Director, City of Reidsville

"This same information about product usage is transmitted via the iMaint Integrator from production to purchasing, so iMaint automatically reorders the product. This process is automated, so no human interaction is required."

Ramon Vasquez
Enterprise Systems Analyst, Green Bay Packaging Inc.

"One innovative way IGT uses iMaint is by tracking all of our service contracts in iMaint. We entered them so that a work order is created three months before they are due. This gives us time to review the contract before renewal, interview other providers, and engage in negotiations, rather than feeling we are pressed to sign with the same provider..."

John Butterfield
Facilities Maintenance Supervisor, International Game Technology



TOTAL WEIGHTED SCORE:

82

[READ ALL 31 CUSTOMER SUCCESS REVIEWS FROM DPSI USERS](#)





ABOUT UPKEEP

UpKeep Maintenance Management Software is a task management tool startup for facility maintenance teams. UpKeep is targeting the 9.9 million maintenance workers in the US alone to make their work more productive and change the way facility maintenance requests are made and received. Their primary focus is on making technology easier to use for field technicians so they can access their work on the go.

TRUSTED BY:



"[The Implementation] was very quick and easy for us - it's been great."

Miles Carmany
IT Director, Northside Christian Church

"It's an easy app - you can really figure it out by yourself."

Rhonda Beard
Tru Fit

"Very user friendly. This app has been beneficial in timeliness and cost-effective maintenance on my equipment."

Nathan Gribbons
Maintenance Lead Tech, Stericycle

"UpKeep makes my job more efficient! Love this software. It helps all of our staff and team members be on the same page with company projects."

Michelle Aderholt
Property Manager, Scott Group



[READ ALL 17 CUSTOMER SUCCESS REVIEWS FROM UPKEEP USERS](#)





ABOUT MICROMAIN CORPORATION

MicroMain Corporation provides award-winning maintenance and facility management software and services to organizations worldwide. Since 1991, MicroMain has been building strong relationships with customers in industries such as Manufacturing, Healthcare, Property Management, Hospitality, and the Public Sector. MicroMain software is used by more than 3,100 customers to streamline maintenance at 5000+ facilities. At MicroMain they pride themselves on them personalized services and the close ties they have with customers. They enjoy getting to know users and learning how are using software each year at annual Users Conference.

TRUSTED BY:



"With MicroMain, the overall cost of software maintenance and updates was a far better expense than the cost of competitors."

John Menendez
Facility Maintenance Administrator, Miami-Dade County
Corrections and Rehabilitation Department

"With MicroMain, we are getting everything that the competition offers and more, for a fraction of the cost."

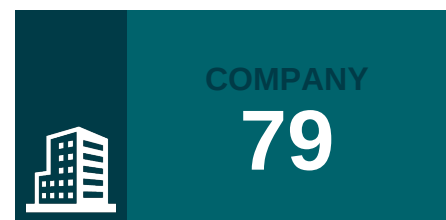
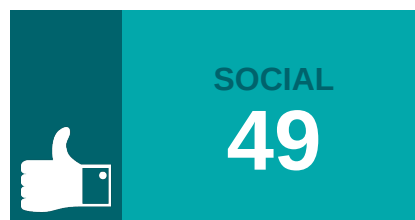
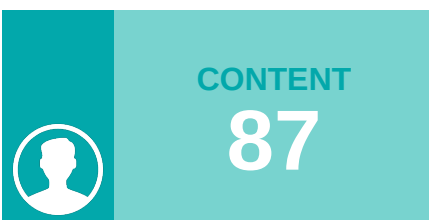
Jeff Nevenhoven
Technical Support Manager, Mammoth

"MicroMain's software is the backbone of our department. We're really happy with it. It has clearly played a big role in improving productivity and helping us to take our department to a whole new level of management."

David Adcock
Facilities Manager, Riddle Memorial Hospital

"We looked at the application service provider (ASP) delivery because we wanted a CMMS with web access. Many of our universities are web-savvy and we needed a system that addressed that."

Chris Hoppe
Vice President of Business Operations, National Management
Resources Corporation



**TOTAL WEIGHTED
SCORE:**

82

[READ ALL 85 CUSTOMER SUCCESS REVIEWS FROM MICROMAIN CORPORATION USERS](#)



ABOUT EAGLE TECHNOLOGY

Founded in 1986 by Harshad Shah, Eagle Technology, Inc. is a leading developer of computerized maintenance management solutions (CMMS) and enterprise asset management (EAM) for the worldwide facility market. Eagle Technology, Inc.'s software increases efficiency and sustainability in any size organization by helping facility maintenance operations run smoothly and comfortably with minimum downtime and increased energy savings.

TRUSTED BY:



Paladin Security



"The old (preventive maintenance software) system was at the end of its useful life. It kept crashing and didn't encompass everything we needed it to encompass. The new system saves us money and time. It's one more tool to help our engineers and electricians be better at what they do."

Steve Caruso
Chief Engineer for Skyline Management Group, Midway
International Airport

The software is a great way to keep records. It shows you what's been done, how much was spent, and also tracks labor and parts. Proteus is the backbone of our department. We're really happy with it. It has clearly played a big role in improving productivity and helping us to take our department to a whole new level of management. Since implementing...

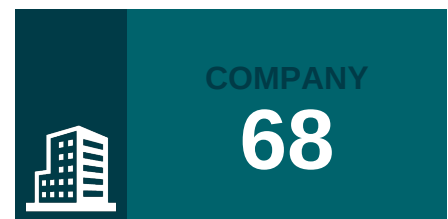
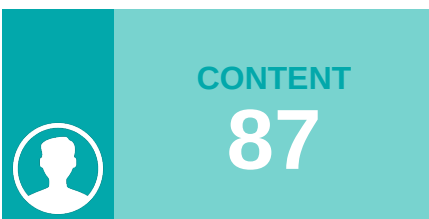
Don Stenson
Facility Manager, Steinhafels

"Proteus is a high-quality system and the quantity of data that can be gathered within it is remarkable."

Tom Lebens
Preventive Maintenance Manager, MI Windows & Doors

"Proteus MMX improves efficiencies and we have seen an increase in client satisfaction".

Tom Corso
Vice President of Operations, MC Realty Group



TOTAL WEIGHTED
SCORE:

81

[READ ALL 16 CUSTOMER SUCCESS REVIEWS FROM EAGLE TECHNOLOGY USERS](#)

ABOUT SOFTSOLS GROUP

SoftSols Group aims to be the technology supplier of choice in the selected geographic and market sectors recognised for delivering business advantage through the deployment of easy to use, innovative solutions.

TRUSTED BY:



Fuji Seal International



"Agility's allowed us much more flexibility, reduced our paperwork and made allocating jobs to our engineers much more efficient. Being able to track the history of assets accurately is critical to our business and the safety of the team on site. "

Phil Misfud
Maintenance Engineer, BAE Systems

"Agility played a vital role in our project to reduce the number of plant breakdowns from 90 per month to less than 20. Without Agility it really would not have been possible."

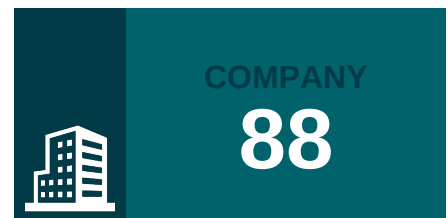
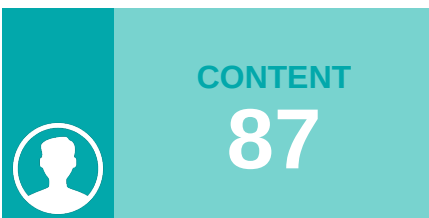
Steve Green
Engineering Manager, Forbo Flooring

"We wanted to provide a single standardized system that combined the helpdesk and work order process in one tool. Agility really fitted the bill."

Trevor Fox
Buildings Manager, Sheffield College

"Agility holds valuable information about the building's maintenance history but, in addition, it gives an important insight into the performance and value of the on-site maintenance team."

Jon Park
Property Services Manager, Meadowhall



TOTAL WEIGHTED
SCORE:

81

[READ ALL 18 CUSTOMER SUCCESS REVIEWS FROM SOFTSOLS GROUP USERS](#)

ABOUT FACILIWORKS

FaciliWorks CMMS maintenance management software helps reduce costs, maximize productivity and ensure greater asset uptime. FaciliWorks CMMS makes maintenance manageable.

TRUSTED BY:



"...Awesome training that really led to time savings and higher quality of output."

Robert Sutton
Quality Specialist, Terumo Medical

"FaciliWorks keeps our facilities running smoothly. It was definitely the right choice for us..."

Mike Haensgen
Project Engineer, Rockwell Automation

"[GAGEtrak is] the best control in the company."

James Brooks
Magellan Aerospace - Ambel Precision Manufacturing

"GAGEtrak pays for itself ten-fold every year."

Kevin Brewis
Calibration Technician, Edelbrock



[READ ALL 34 CUSTOMER SUCCESS REVIEWS FROM FACILIWORKS USERS](#)





ABOUT Q WARE

Q Ware cloud-based facility management software makes maintenance simple for small to medium-sized organizations that currently use paper-only or inefficient legacy systems to manage their maintenance needs.

TRUSTED BY:



"Q Ware grows with our needs. We didn't feel like we're left standing alone after the system was implemented."

GARY SCHMEISSER
SMU Senior Director of Facilities Management, St. Mary's University

"Q Ware is much easier to use than our previous CMMS. Any staff member who has an email can login to Q Ware and request a work order."

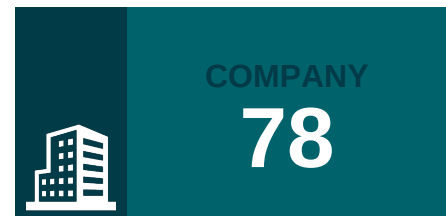
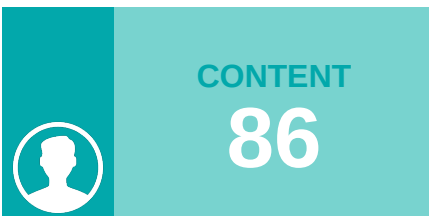
Jeff Ross
Director of Facilities, Episcopal SeniorLife Communities

"One of my first initiatives as the new Director of Facilities was to implement a computerized maintenance system. My staff and I found Q Ware to be an easy to understand and user-friendly system that is affordable. It helps us do our jobs better."

Michael D Dombrowski
Director of Facilities, TLC HEALTH NETWORK

"We are extremely happy with the results Q Ware has delivered to Corning-Painted Post Schools. We've seen many improvements in accountability throughout our district and in the sustainability of our assets."

Ken Murdock
Director of Facilities, CORNING PAINTED POST SCHOOLS



[READ ALL 16 CUSTOMER SUCCESS REVIEWS FROM Q WARE USERS](#)



Facilities Management eXpress



ABOUT FMX

FMX is a leading-edge provider of workflow management solutions that empower facilities managers and building tenants to manage resources and equipment easily and cost effectively. Through the use of the latest cloud-based technology coupled with the management team's extensive knowledge of energy systems and facilities, the company offers the FMX™ suite of services built around a simple calendar interface. The FMX product line empowers users to do their jobs more easily and with greater control over their time. The reporting capability of the product line gives everyone associated with managing facilities greater insight into their operations.

TRUSTED BY:



"I found a web site that compared several different project management systems and I narrowed it down from 10 to three. We had those three come in for a demonstration, and FMX was the clear winner, hands down."

Corey Achino
Project Manager / Facilities Management, Englewood Construction, Inc.

"I receive an email for every FMX work order that goes into the system, so I can expedite urgent requests. Before, I never knew where requests stood, so FMX now keeps me more informed. That gives me a sense of security."

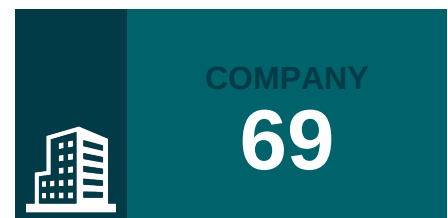
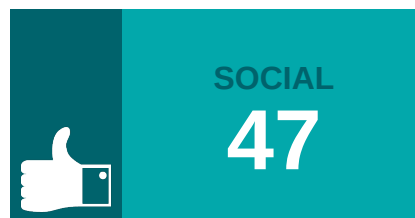
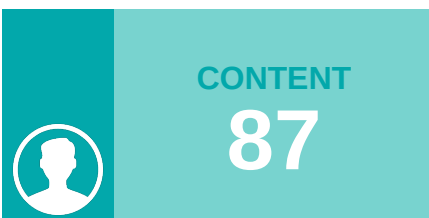
Brad Cosenza
County Administrator, Ross County Board of Commissioners

"FMX is just amazing. It's making my life so much easier because I don't have to contend with all that paperwork anymore. Instead of a separate calendar for every school, I now have a central calendar that tells me who is using what building, documents the equipment they may need, and monitors the quality of the services (maintenance, food,..."

Pam Sturiano
Comptroller, Worthington City Schools

"We needed a solution that was a good balance between a maintenance database and facilities calendaring software. FMX proved to hit the sweet spot for us, providing exactly what we needed. It gives us a way for our pastors to easily make maintenance requests, and, at the same time, gives the facilities management team the ability to log in and see..."

Chris Barron
Facilities Manager, Faith Baptist Church



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ABOUT 24/7 SOFTWARE

24/7 Software is a leading provider of operations management software solutions for operations centers including, commercial and residential properties, corporate, sports, and public entertainment venues. 24/7 Software provides real-time communications technology to promote security, increase efficiency and effectiveness of operations, and enhance customer experience. 24/7 Software offers software solutions for communication, reporting, maintenance management, security, tracking, inspections & credentialing, and lost & found.

TRUSTED BY:



"We are using the IMS and the text message modules of the 24/7 Software system. The system has worked so well for our events, that we are now using the IMS system 24/7 to maintain a central place where all our incidents are kept. This has greatly sped up the response time to any incident inquiries. Plus the text message system has improved our...

Chris Clemerson
Systems Administrator II, KFC Yum! Center

"LSU has been with 24/7 Software since 2011 and in that time we have expanded from 1 user to over 20. It is because of our success with the IMS module that we have been able to get our Police, Medical and Facility staff on board. I truly believe that 24/7 Software has been integral, not only in enhancing our guest experience but also in improving...

Julie Cribbs
Associate Director of Game / Event Management, LSU Athletics

"24/7 Software has saved so much time for me personally. Gathering monthly totals, finding past events, correcting inaccurate entries, and more, are now so fast and easy. No more thumbing through pages and pages of logs. I can search for specific events within specific perimeters and have what I need within seconds."

Carl Adcock
Site Supervisor, Glenwood Regional Medical Center

"We are using the system for IMS, text messaging, and lost and found. The benefits are plenty! Having all of this streamlined through one system is great. I can come in my office in the morning, log in and see everything going on with staff and the event. It has improved our operation by making us more efficient with tasks, procedures, and processes. I...

Michael Gerber
Director of Event Services, Citizens Business Bank Arena



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ABOUT MPULSE SOFTWARE

MPulse Software is a provider of maintenance management software developed by experts in maintenance, repair, and operations (MRO) and facility management. MPulse world-class solutions provide reliable scheduling, tracking, and reporting tools for equipment and facilities maintenance organizations. In business for nearly two decades, MPulse serves more than 2,500 customers around the world and maintains sales offices in Colorado, Delaware, Oregon, and Pennsylvania as well as India, Indonesia, and Malaysia.

TRUSTED BY:



"It's all automatic. MPulse DataLink checks for new information every few minutes. We don't have to do anything else."

Gary Potter
Application Developer, Saint-Gobain

"MPulse has been with us every step of the way as our business expanded. Consistently outstanding service."

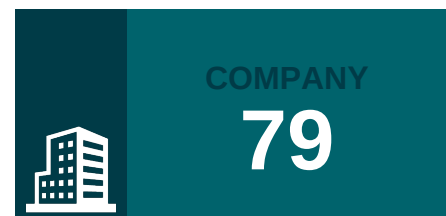
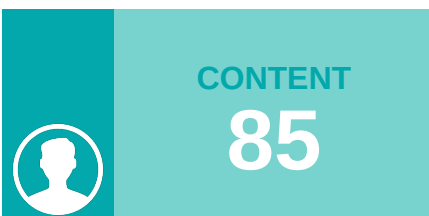
Chicos FAS, Inc.
Facilities Coordinator, Chicos FAS, Inc

"MPulse really listens to their customers...on a one-to-ten scale, I give MPulse an eleven."

Patricia Broadus
Administrative Assistant, PCPMC Plant Operations, Phelps
County Regional Medical Center

"The Work Order tool is tops!! It's going to solve most, if not all, of our reporting issues."

IT Manager
TRW Automotive



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ABOUT IDHAMMAR SYSTEMS

Idhammar Systems is a leading European provider of manufacturing efficiency solutions, including Overall Equipment Effectiveness (OEE) and Maintenance Management Systems (MMS) which have proven their worth with a wide-range of clients in prominent blue-chip companies, from food to pharmaceutical, chemical, print, transport, energy and many more. Headquartered in Bristol, UK, Idhammar also has offices in Scandinavia and Benelux.

TRUSTED BY:



"We chose Idhammar MMS as it offered the complete package which could take care of all aspects of fleet and asset management, as well as being a powerful tool to manage resources and scheduling with the ability to produce business reports to track trends and enforce decision making."

Esad Skrijelj
Technical Director, Ohlssons AB

"Idhammar Systems' support procedures ensure that improvement adjustments and upgrades made to Idhammar MMS are effectively integrated and reliably supported post implementation. Assuring users are entirely satisfied with the system means that it is utilised to the company's best advantage."

Per-Olof Hellström
Systems Manager, Ovako Steel

"We chose a dedicated CMMS because it is specifically designed to support the maintenance team and provides the functionality and analysis capability we need to improve plant maintenance."

Graeme Macfarlane
Continuous Improvement Director, Halewood International

"When working with Idhammar Systems, software migrations and upgrades are smooth. It's the way system implementations should be - swift and hassle free."

Jonathan Ellis
I.T. Manager, Rockwood Pigments



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ABOUT ASHCOM TECHNOLOGIES

Ashcom Technologies, Inc. has been an industry leader in the development and installation of state-of-the-art systems and technology designed to help organizations save money, increase quality, and improve the bottom line. MaintiMizer™, Ashcom's flagship computerized maintenance management system (CMMS), is the choice of more than 3,000 customers in a variety of industries worldwide.

TRUSTED BY:



"Ashcom has been very accommodating. They've done a lot of work for us to make sure our system works well now and will continue to meet our needs in the future. We have a lot of confidence in MaintiMizer."

Phil Glover
Senior Manufacturing Engineer for Maintenance and Facilities,
Leyland Trucks

"At first, it was hard to get some people to buy in, once they saw what MaintiMizer could do they were completely on board. It's a good system and a great tool, and it gives us all the data we need to continue to be successful."

Ben Stuart
Environmental Compliance Officer and Plant Engineer,
Gutchess Lumber

"The bottom line is that MaintiMizer™ helps me maintain the campus more smoothly than in previous years, freeing our staff to do what they do best and providing a high-quality environment for learning."

Mike Jackino
Facilities Coordinator, SUNY Fredonia

"As much as MaintiMizer™ has helped my department do its job better, the benefits to our members have been even more significant. The facility is cleaner, everything works, and the members are happy."

Jerry Reed
Property Manager, Grand Island YMCA



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