2019 SPRING CUSTOMER SUCCESS REPORT

MEDICAL PRACTICE MANAGEMENT SOFTWARE CATEGORY
Medical practice management software (PMS) is designed to assist medical offices of all sizes operate more efficiently. Mostly, small and medium-size practices utilize a PMS to manage daily administrative and financial functions, and integrate it with electronic medical records.

The capabilities of PMS include: entering and monitoring patients, storing patient demographics, scheduling patient appointments, handling charge capture, executing billing procedures, presenting insurance claims, processing payments from third parties, insurance providers, and patients, and producing reports for employees. Medical PMS can be used to store and maintain patient records as well as manage large data sets, including details of physicians and other health care providers, medical facilities, insurance companies, procedures, and ICD codes.
CUSTOMER SUCCESS SCORING METHODOLOGY

The FeaturedCustomers.com Customer Success score is based on data from our customer success content platform, social presence, as well as additional data aggregated from online sources and social media properties. Our ranking engine applies an algorithm to all of the data collected to calculate the overall Customer Success score. The overall Customer Success score is a weighted average based on 3 parts:

Content Score is affected by the following:
1. # of vendor generated customer success content pieces (case studies, success stories, testimonials, and customer videos)
2. Content quality score generated from all customer success content
3. % Change in Content over past 6 months
4. Number of employees (based on social media and public resources)

Social Score is affected by the following:
1. # of LinkedIn followers
2. # of Twitter followers
3. # of Facebook likes
4. Number of employees (based on social media and public sources)
5. Engagement across all platforms

Company Score is affected by the following:
1. Number of employees (based on social media and public resources)
2. Vendor momentum based on web traffic and search trends
3. Employee satisfaction and engagement (based on social network ratings)
4. % traffic increase to your Customer References
5. Lower Funnel SEO Key Term Rankings

CUSTOMER SUCCESS AWARDS

Market Leader (90 - 100)
Vendor on FeaturedCustomers.com with substantial customer base & market share. Leaders have the highest ratio of customer success content, content quality score, and social media presence relative to company size.

Top Performer (85 - 89)
Vendor on FeaturedCustomers.com with significant market presence and resources and enough customer reference content to validate their vision. Top Performer's products are highly rated by its customers but have not achieved the customer base and scale of a Leader.

Rising Star (80 - 84)
Vendor on FeaturedCustomers.com that does not have the market presence of Market Leaders or Top Performers, but understands where the market is going and has disruptive technology. Rising Stars have been around long enough to establish momentum and a minimum amount of customer reference content along with a growing social presence.
### ALL VENDORS

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ABOUT NEXTGEN HEALTHCARE

NextGen Healthcare provides tailored solutions to fit the needs of ambulatory and specialty practices, as they strive to reach the quadruple aim while navigating the journey of value-based care. They transform the way ambulatory practices meet success in today's healthcare system. Their comprehensive, integrated technology and services platform supports ambulatory and specialty practices of all sizes.

TRUSTED BY:

"NextGen Made Our Level 3 Patient Centered Medical Home Accreditation Possible. Its templates help us capture NCQA’s Required information. Additionally, The Software's configurability enables Us to Develop and Modify templates, empowering our users To Quickly and Efficiently understand and input necessary information."

Jim Slawson
MD, Director of Clinical Affairs, Medical Collage of Wisconsin

"We continue to pursue a broader connected physician community and working with NextGen Healthcare is giving us the tools and solutions needed to accomplish this goal."

Roberta Sniderman
Administrative Director, Healthcare Partners

"NextGen enables robust data exchange with direct-connect exchanges, in-system faxing, and custom interfaces. We easily exchange data with various treatment team members located at other organizations. We use NextGen to create a comprehensive treatment plan and patient record. Plus, NextGen HIE is the powerful basis of the Behavioral…"

Linda Scott
Vice President of Child and Family Solutions, Jewish Family and Children’s Services

"This functionality has enabled us to demonstrate better patient outcomes across the care spectrum. Our ability to share patient records through a secure network across departments, facilities, and organizations has decreased our risk. Patient allergies, lab and imaging results, and medication profiles are also easily accessible from our…"

Joel Taylor
CIO, Preferred Health Partners, Preferred Health Partners

READ ALL 274 CUSTOMER SUCCESS REVIEWS FROM NEXTGEN HEALTHCARE USERS

TOTAL WEIGHTED SCORE:

97
eClinicalWorks® is a privately held leader in ambulatory healthcare IT solutions. With physicians across all 50 states using its solutions, customers include ACOs, physician practices, outpatient departments of hospitals, health centers, departments of health and convenient care clinics. Thirteen eClinicalWorks customers have received the prestigious HIMSS Davies Awards during the past eight years, honoring excellence in electronic health record implementation. The company is the second largest in the country for e-prescribing.

TRUSTED BY:

"The eClinicalWorks system is both easy-to-use and accessible. I love the P2POpen as it allows me to message other staff throughout the office and place messages directly into patient’s charts."
Karen Collins
Front Desk Receptionist, Westwood-Mansfield Pediatric Associates

"At our office, we know that choosing to convert to eClinicalWorks was the right decision. We are far better off now by using eCW than by being on paper charts. This conversion has helped our medical office evolve into an efficient, modern platform of patient care in order to remain quality oriented, independent, and financially successful."
Bradley Block
Block & Nation Family Medicine

"Billing was complicated before. Now, with eClinicalWorks, it’s streamlined – it’s as easy as surfing the Internet."
Alicia
Billing Specialist, Internal Medicine Specialists

"Support is superb! I can tell you we’ve had a situation where we needed immediate attention to our server, and they’ve been back in touch with us within like 10 minutes."
Michele Smith
Office Manager, Webster Medical Group

TOTAL WEIGHTED SCORE: 96

READ ALL 201 CUSTOMER SUCCESS REVIEWS FROM ECLINICALWORKS USERS
ABOUT ADVANCEDMD

AdvancedMD is the community of choice for independent providers delivering integrated workflow and personalized service to ensure the health of every practice and their patients. An integrated suite of cloud solutions includes practice management/medical billing, electronic health records, telemedicine, patient relationship management, business analytics reporting, and physician-performance benchmarking all backed by expert practice advocates. AdvancedMD also offers full service revenue cycle management and serves an expansive national footprint of more than 22,500 practitioners across 8,000 practices and 600 medical billing companies.

TRUSTED BY:

“The nice thing about AdvancedMD is claims are cleared before they are forwarded to various insurance companies. We know very, very quickly if we have some defective portion on our claim.”

Dwight Romreill
TMJ Sleep Center

“With AdvancedInsight, I am able to say that we can answer virtually any question that may come up in terms of a private practice.”

Curt Hill
CEO, Practice Management Resource Group (PMRG)

“Now we have the explanation of benefits at our fingertips, and we can get it right through AdvancedMD. That is a huge saving for us instead of actually have to dig through boxes.”

Therese Musgrave
Billing Manager, Diablo Valley Pediatrics

“When the therapists look at that schedule they know what they’re going to do with that client, where they’re going to do it, what kind of equipment they’re going to need, and where they’re going to go with it.”

Judy Feingold
Lead Occupational Therapist & Co-Founder, Creative Health Solutions

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SOCIAL  100
COMPANY  95

TOTAL WEIGHTED SCORE:  96

READ ALL 96 CUSTOMER SUCCESS REVIEWS FROM ADVANCEDMD USERS
ABOUT CARECLOUD

CareCloud is the leading provider of cloud-based revenue cycle management (RCM), practice management (PM), electronic health record (EHR), and patient experience management (PXM) solutions for high-growth medical groups. CareCloud helps clients increase financial and operational performance, streamline clinical workflows, and improve patient care nationwide. The company currently manages more than $4 billion in annualized accounts receivable on its integrated clinical and financial platform.

TRUSTED BY:

“CareCloud has become an integral part of our daily operations and has significantly improved our productivity and workflow.”

Dane Lundquist
Chief Marketing Officer & Director of Bus. Development, Your Derm Doc

“CareCloud is dedicated to physician practices. Working with a vendor focused on improving physician practice management is an advantage.”

Leona Mathews
Practice Administrator, CORE Orthopaedic Medical Center

“CareCloud’s cloud-based system is awesome. If I need to look up anything, I can just go to my computer and look it up there. No more chasing down files – I love the accessibility. I [also] love the freshness of CareCloud. I have to look at a computer all day and it is very easy on the eyes.”

Veronica Cuesta
Office Manager, Foot and Ankle Center of Gainesville

“A system is only as good as the people behind it — and CareCloud’s customer service is fabulous. Whether the issue is big or small, they resolve it quickly.”

Madelyn Pardinas
Office manager, Nephrology Associates of South Miami

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SOCIAL 98
COMPANY 89

TOTAL WEIGHTED SCORE: 96

READ ALL 92 CUSTOMER SUCCESS REVIEWS FROM CARECLOUD USERS
ABOUT KAREO

Kareo is the leading cloud-based and complete medical technology platform purpose built to meet the unique needs of independent practices. Today we help over 50,000 providers in all 50 states run more efficient and profitable practices, while delivering outstanding patient care. In 2016, Kareo introduced the first technology platform that helps independent practices manage their care with a fully certified and easy to use EHR, optimize their revenue cycle management and improve the end-to-end patient experience – all in one complete and integrated package. Kareo has received extensive industry recognition, including the Frost & Sullivan Enabling Technology Leadership Award, being named the Deloitte Technology Fast 500, Inc. 5000 and Black Book’s #1 Integrated EHR, Practice Management and Medical Billing Vendor. With offices across the country, our mission is to help independent practices succeed in an ever-changing healthcare market.

TRusted BY:

“We primarily bought Kareo for the robust billing, reporting, and the ability to manipulate our data. The EHR and documentation was a bonus.”
Josh Bock
DC, Managing Partner, AFC Physical Medicine and Chiropractic

“Kareo will be there for us as our business changes and grows. We could not think of a better company and product to partner with.”
Greg Morrice
Vice President, Alliance Medical Solutions

“What used to take two employees a week’s worth of work, now gets done on my day off in a couple of hours on my back porch.”
Gary Easter
Healing Touch Chiropractic

“I have been using Kareo and it has been a great tool for my practice and easy to use. The support is great. I always get a response the same day.”
Mary Lou Alonso
MD, Katy Copperfield Primary Care

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TOTAL WEIGHTED SCORE: 95

READ ALL 215 CUSTOMER SUCCESS REVIEWS FROM KAREO USERS
ABOUT CUREMD

CureMD is the leading provider of Cloud EHR, Practice Management and Medical Billing Services that transform the administrative and clinical operations of healthcare organizations of all sizes. CureMD award winning solutions simplify decision-making, streamline operations and ensure compliance with industry standards and best practices – ultimately saving time and effort to maximize value and returns.

TRUSTED BY:

“CureMD is unique because it is cloud based and is very easy to customize. The templates can be tailored to meet the needs of our practice.”
Michael D. Grant
Surgical Oncologist, Dr. Michael D. Grant

“CureMD allows us to report better and earn more revenue. With their cloud-based software, we have managed to improve the number of patient visits and the quality of services provided.”
Fawad Bhatti
Eastside Gynecology

“CureMD offers a very powerful program as it collaborates EHR with billing seamlessly. It is really an All-in-One solution as I am able to look after my Physical Medicine and Rehab practice like never before.”
Josephine Huang
Josephine Huang, PLLC

“CureMD enables me to access patient records anywhere, anytime. I recommend CureMD to other physicians because it’s well thought of.”
Olga Leonardi
Manhattan Endocrinologist, PLLC

CONTENT
SOCIAL
COMPANY

96
89
90

TOTAL WEIGHTED SCORE:

94

READ ALL 54 CUSTOMER SUCCESS REVIEWS FROM CUREMD USERS
ABOUT WEBPT

WebPT is the leading rehab therapy platform for enhancing patient care and fueling business growth. Offering scheduling, documentation, billing, outcomes tracking, business reporting, and system integrations, WebPT’s robust web-based solution is ideal for every outpatient setting regardless of staff size, facility type, or the number of specialties. WebPT has a 99% retention rate and a 99.99% uptime rate, making it the most trusted and reliable platform in the industry.

TRUSTED BY:

"WebPT is a wonderful tool for practitioners to increase efficiency with documentation. I’ve been using it for a year, and at this point, I don’t know what I would do without it.”

Laura Burger
Maui Hand Therapy

"It is a perfect partnership; we have very similar philosophies and it allows clients to seamlessly move between training and therapy.”

Ann Wendel
Prana Physical Therapy

"The fact that data is encrypted and stored in multiple locations around the country to protect against loss and power outages pleased my computer-savvy technical advisor. I am also a Mac user so having a system that can run on the hardware I prefer was important.”

Deborah Stack
Pediatric Therapy Center

"Teaming up with WebPT is probably one of the single most important decisions I made for my practice. It has not only stabilized a lot of the functionality of my business, but I estimate it’s saved me over $100,000 a year.”

Jonathan Di Lauri
Owner, JointCare Physical Therapy

92
100
98

94

READ ALL 75 CUSTOMER SUCCESS REVIEWS FROM WEBPT USERS
ABOUT ADVANCED DATA SYSTEMS CORPORATION

Advanced Data Systems Corporation has been a leading provider of interoperable automation solutions to medical practices of any specialty or multiple specialties, to enterprise networks, imaging centers, behavioral health organizations, laboratories, and to revenue cycle management companies. The Medics Suite includes the Medics PM for comprehensive practice management, the certified Medics EHRs, and MedicsRIS™ specifically for radiology. The Suite is integrated as either a unified solution, or the PM / EHR can be obtained separately as needed, and they can be deployed in the cloud or in customer hosted configurations. MedicsRCM™ from Advanced Data Systems RCM is available if outsourced revenue cycle management services is preferred. The company provides quick Implementation, comprehensive Training and excellent ongoing Support with Updates. Thousands of physicians and system operators rely on automation from ADS.

TRUSTED BY:

"Our systems from ADS have produced an immeasurable return on investment and efficiencies throughout the practice in terms of maximized productivity and workflow."
Marc Prager
MD/Medical Director, University Diagnostic Medical Imaging

"When we began with MedicsRCM we had revenues delayed for almost 180 days. Now, 90% - 95% of receivables are at less than 90 days, with the vast majority of it being under 45 days."
Gladys Serrano
Chief Executive Officer, Hispanic Counseling Center

"We are managing thousands and thousands of patient visits across the entire enterprise and millions of EDI transactions yearly. The Medics Suite has produced an immeasurable return on investment."

"Our Medics system gets us paid very nicely for every test, and nothing beats getting paid. Implementing it was a great ROI decision for Tamarac Pathology."

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READ ALL 64 CUSTOMER SUCCESS REVIEWS FROM ADVANCED DATA SYSTEMS CORPORATION USERS

TOTAL WEIGHTED SCORE: 92
ABOUT CHIROTOUCH

ChiroTouch chiropractic software system is a fully-customizable, comprehensive practice management software designed specifically for the chiropractic practice. Whether you maintain a high volume practice with many associates and disciplines or starting a new practice, ChiroTouch are here to help you. ChiroTouch HIPAA compliant software, equipped with the latest biometric security enhancements, provide a seamless way of protecting patient data. ChiroTouch unsurpassed data management services allow you to maintain full control over patient intake and record retrieval. However you envision your practice needs, ChiroTouch chiropractic software system is your solution for a completely paperless office.

TRUSTED BY:

“You guys made this truly seamless. I have no idea what other clinics are going through but here on my end I got prepared [for IDC-10] and it seems fine.”
Matthew Collins
Twin Cities Headache & Neck

“If you are unsure of what software to use, don’t look further and choose ChiroTouch, you won’t regret it.”
Jonathan
Spinal Health and Rehab Center

“ChiroTouch has been a wonderful tool to implement into my practice for seamless integration of multiple working parts for all services and billing.”
Wesley
Abilene Chiropractic & Sports Rehab, LLC

“I appreciate how the software is flexible.”
Gregory Hough
Fort Wayne Chiropractic

TOTAL WEIGHTED SCORE: 91

READ ALL 88 CUSTOMER SUCCESS REVIEWS FROM CHIROTOUCH USERS
ABOUT NUEMD

Established in 1993, Nuesoft Technologies was one of the first companies to pioneer software as a service (SaaS) and has the datacenter facilities to support secure and HIPAA-compliant application hosting. Nuesoft provides medical billing services, practice management software, medical billing software, and electronic health records to physicians and university health centers. The company has an established U.S. customer base of more than 15,000 users in all 50 states, and, as an independent clearinghouse, processes 3.5 million claims transactions per year.

TRUSTED BY:

“Best support and system ever! And I'm really saying that from the heart. It's a great system.”
Kim Dunn
Office Coordinator, Women’s Wellness

“What was good about NueMD was that it had all the features I needed for all the specialties that we do billing for.”
Denise Wagner
Owner, Kachina Health Claims, LLC

“We chose NueMD because of the affordability and because the documentation was very easy to understand and train.”
Debora Garza
Administrative Director, Therapy Center of Buda

“When we started this company there was no question about which software we were going to use.”
Julie Nobles
Co-Founder, Premiere Medical Billing

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TOTAL WEIGHTED SCORE: 89

READ ALL 60 CUSTOMER SUCCESS REVIEWS FROM NUEMD USERS
ABOUT APRIMA

Aprima provides innovative electronic health record, practice management and revenue cycle management solutions for medical practices. The Aprima EHR/PM is an integrated system built on a single database. Aprima uses a fast, flexible design that adapts automatically to a physician’s workflow and sets the benchmark for ease-of-use, speed and flexibility. Aprima is one of the few companies with a 17-year track record of success, including Certification for Meaningful Use Stage 2. Thousands of Aprima users are benefiting from improved quality of care, improved patient satisfaction, improved quality of life and an improved bottom line.

TRUSTED BY:

"Aprima does not require you to program your way into it. Instead, it learns how you work and adapts itself to your workflow."

Greta Laube
Beittel-Becker Pediatric Associates

"The high level of efficiency we’re experiencing with the Aprima system is a tremendous result – and exactly what I was hoping to achieve with an EHR."

Lindsay Ackerman
Medical Dermatology Specialists

"With Aprima’s EHR, PM and RCM solutions, we’ve found life to be much easier. I would definitely recommend Aprima to another Pain Management specialty practice."

Margie Anacaya
Nurse Practitioner, Central Arizona Pain Institute

"Aprima’s patient portal allows us to build better relationships with patients. Dr. Kasparek can communicate directly with them instead of playing phone tag, and they appreciate it our patient referrals have gone way up since we started using this system."

Kelly Kile
Office Administrator, Complete Women’s Healthcare

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91

SOCIAL
81

COMPANY
87

TOTAL WEIGHTED SCORE:
89

READ ALL 116 CUSTOMER SUCCESS REVIEWS FROM APRIMA USERS
ABOUT DOCUTAP

DocuTAP, the leader in technology solutions for on-demand healthcare practices, was built to deliver a better urgent care experience with its flagship product, EMR/Practice Management software. When combined with patient engagement, revenue cycle management, and business intelligence solutions, DocuTAP’s configurable product suite helps clinics navigate the evolving healthcare landscape, and elevate the on-demand healthcare experience for providers and patients.

TRUSTED BY:

"It’s so intuitive out of the box. DocuTAP looks like what a doctor thinks an EMR should look like."

Glenn Harnett
Chief Medical Officer, American Family Care

"With DocuTAP, our efficiency has improved so much we can now offer additional services that we couldn’t before."

Jeff Perry
Director of Financial Operations, Hometown Urgent Care

"DocuTAP is more than a software vendor—they are a trusted partner. DocuTAP has helped us make critical business decisions and gain the crucial analytic insight necessary to be successful in the ultra-competitive on-demand healthcare industry. In the near future, we will expand our practice to a total of 40 locations and…"

Troy Dinkel
Chief Operating Officer, Total Access Urgent Care

"I have nothing but good to say about the product—and the people. Our staff have seen the RCM improvements and have been able to focus on what they need to. Billing has improved two fold in the past five months."

Amit Gupta
Owner & CEO, Integra Urgent Care

READ ALL 34 CUSTOMER SUCCESS REVIEWS FROM DOCUTAP USERS
ABOUT MEDITAB SOFTWARE

Meditab is a leading software solutions company that has been continuously changing the landscape of healthcare delivery through innovative collaborations, exceptional service, and best in class technology for over 20 years. Our mission, it’s simple - to create the most advanced, intuitive technology solutions that enable healthcare providers to focus on more important things, their practice and their patients. Our core product, Intelligent Medical Software (IMS), is one of the most comprehensive, All-in-One EHR/Practice Management/Billing Softwares on the market. With (IMS), you'll experience the power of highly-customizable, intelligent software that adapts to your practice, not the other way around.

TRUSTED BY:

“I would have to say the three biggest benefits we feel the system offers are the ease of training new employees, the logic, power and intuition built into the patient accounting system and the ability to create and customize templates on the fly.”

Jeff McGee
Office Manager, Allergy & Asthma Center of Texas

“Even if I’m at the office late at night, or on the weekend, I can call and someone is always there to answer my question. The 24-hour live chat feature is great.”

James Atkison
RN and the Practice’s Office Manager, Sumter Allergy & Asthma Center

“Having Meditab support staff onsite for the implementation and then easy access to the call center afterwards made the switch a fairly easy one.”

Donald Kirk
Administrative Director and CEO, Southeastern Interventional Pain Associates

“I have been able to save five minutes per patient, during face-to-face exams and an additional five minutes by using the EHR to write my visit notes.”

Alan Redding
Redding Allergy & Asthma Specialists

READ ALL 69 CUSTOMER SUCCESS REVIEWS FROM MEDITAB SOFTWARE USERS
ABOUT DRCHRONO
DrChrono focuses on bringing the medical practice of the future to reality; the company built the first iPad EHR. DrChrono creates the best electronic health record, practice management, medical billing and revenue cycle management experience for physicians and patients; the health platform was built for iPad, iPhone, Apple Watch and the web. The EHR includes customizable medical forms, e-prescribing, real-time patient eligibility checks, patient portal and more. The healthcare App Directory offers a multitude of apps that a practice can select from to bundle in and a medical API for healthcare app developers.

TRUSTED BY:

“Usability was important because no matter how great a feature might be if my staff cannot figure it out, the feature might as well not exist. DrChrono EHR was incredibly intuitive and we got our entire practice onboard very quickly.”

Jacques Jospitre
Founder, SohoMD

“To other optometry practices considering DrChrono, I would say that this system is a game-changer. Once the forms have been customized to your liking, charting and patient care is so much easier. The system is very intuitive and an ease to use. I’m able to finish work at home, check or change my schedule from anywhere, even my…

Cynthia Sayers
EyeShop Optical, EyeShop Optical Center

“The cost of the plan is incredible. The team is quick to address issues, problem solve and answer any of my questions. With the RCM plan I have a 98% clean claim submission rate and money is consistently coming in.”

Brooke Gum
Mental Health Clinician

“When we switched to DrChrono, we knew this was going to be our last switch because we’re planning on becoming the largest orthopedic provider in the US, and we know that the platform is built for the future.”

Jim Griffin
President and Chief Operating Officer, Direct Orthopedic Care

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SOCIAL 86
COMPANY 85

TOTAL WEIGHTED SCORE: 87

READ ALL 56 CUSTOMER SUCCESS REVIEWS FROM DRCHRONO USERS
ABOUT COMPULINK

Compulink has been a recognized leader in EHR and Practice Management systems for the specialty practice. Offering the industry’s most flexible, most complete and best supported system, Compulink’s Advantage software is designed to improve patient outcomes and practice profitability.

TRUSTED BY:

“Customer service is Compulink’s strongest feature. The effectiveness in which the system was delivered and the professional aspect it gives you is outstanding. Compulink is literally all that! They are wonderful. They don’t see any question as stupid or too small. They make you feel like you are part of the solution; not the problem. I tell everyone…”

Crystal Ervin
Cognitive Care, LLC

“Compulink’s EHR was very effective right ‘out of the box.’ We thought customizing it would be too difficult, but it has actually been fairly easy to do. Moving some fields around and better defining our default treatment plans, for example, has really helped us realize the efficiencies of EHR. Our transitions would have gone faster and more smoothly had…”

Joseph Studebaker
Doctor of Optometry, Northwest Optometry, LLC

“Most other systems will consider such changes if you pay for them and if they decide the change will benefit other users, but Compulink lets us make any change that will benefit us.”

Teresa Carter
President, International Eye Care

“Compulink puts the ability to customize into the hands of the user, to the extent they feel comfortable. For those that don’t feel comfortable or have time, the company will help a practice develop their own customizations.”

Dr. Steven Grosser
M.D., West Metro Ophthalmology, West Metro Ophthalmology

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COMPANY 86

TOTAL WEIGHTED SCORE: 87

READ ALL 85 CUSTOMER SUCCESS REVIEWS FROM COMPULINK USERS
ABOUT CHARTLOGIC

ChartLogic is driven by the desire to improve patient care, office efficiencies and profitability for the physician practice. Since 1994, ChartLogic has seen positive growth and expanded its software suite from the original stand-alone EMR to a complete ambulatory EHR suite including electronic medical record, practice management, revenue cycle management, e-prescribing, patient portal and more.

TRUSTED BY:

"The billing with ChartLogic is definitely different from our last solution which had a lot of issues trying to get our claims out, I felt like we were doing most of the work for them. We love our claims now, it is way easier."
Jennifer Gonzales
Office Manager, Advanced Orthopaedics & Sports Medicine

"I use the electronic superbill which, oh my gosh, what a huge timesaver HUGE timesaver. It has helped a lot because I can crosswalk the ICD-9 codes into ICD-10 really easily. It is a very smooth process with ChartLogic."
Debra Illsley
Practice Administrator, Inland Interventional Medical Associates

"Everything is so organized, so complete; and our charting is just better. We are more efficient because of ChartLogic. It is the best thing we have ever done, it really is!"
Reisha Zang
Practice Administrator, Arizona Institute of Footcare Physicians

"The determining factors for choosing ChartLogic were its ease of use, cost, and the customization of templates. The implementation process overall went very smoothly."
Stacie Chapman
Practice Administrator, ENT Associates of East Texas

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SOCIAL 86
COMPANY 83

TOTAL WEIGHTED SCORE: 86

READ ALL 34 CUSTOMER SUCCESS REVIEWS FROM CHARTLOGIC USERS
ABOUT WRS HEALTH

WRS Health, formerly Waiting Room Solutions, is the leading web-based provider of fully integrated EHR and Practice Management software solutions for over 32 medical specialties. In 2015, WRS Health was awarded the Surescripts White Coat of Quality Award for e-Prescribing Best Practices for the fifth time. WRS Health seamlessly integrates all of the clinical and business functions required for healthcare providers, including: Electronic Medical Records, Revenue Cycle Management, Personal Health Records, electronic prescribing (eRx), scheduling, website creation and content management, messaging, fax, order tracking, and billing — all at an affordable price. WRS Health is a Surescripts® Solution Provider for its web-based Electronic Medical Record (EHR) and Practice Management System (PM) V6.0.

TRUSTED BY:

“I asked WRS so many questions that they could have gone crazy, but they answered all of my questions correctly. WRS was online and that impressed me. WRS offered a complete package with many data input options.”

William Blythe
East Alabama Ear, Nose & Throat, P.C.

“I like the e-prescribing capability. It’s efficient. I like the idea of automatic refills. I can check interactions before I e-prescribe and once the interactions are checked, it gives me a better sense of comfort and confidence.”

Amar Goyal
Medicinae Doctor, Ohio Pain Center

“The easiest part about WRS is the billing. It’s a click of a button and the claim goes to my clearinghouse. My office manager doesn’t have to get involved. I see the patient and I just put the claim through. You go to the claims section and hit the button and it sends it on through. This frees up the office manager for other duties.”

Marla Smith
Specializes in Gynecology, Waterloo Women’s Health

“By the time I started seeing patients, everything was in and we started seeing our first patient using the EMR system. It was very easy. It’s very specific and very detailed. The system doesn’t leave anything out. You see everything you need to know about the patient. You can really customize the EMR to the way you like to write your charts.”

Hengameh Arab
Medicinae Doctor, TN Perfect Walk-In Clinic

CONTENT
87

SOCIAL
81

COMPANY
84

TOTAL WEIGHTED SCORE:
86

READ ALL 131 CUSTOMER SUCCESS REVIEWS FROM WRS HEALTH USERS
ABOUT AMBRA HEALTH

Ambra Health is a medical data and image management SaaS company. Intuitive, flexible, scalable and highly interoperable, the Ambra cloud platform is designed to serve as the backbone of imaging innovation and progress for healthcare providers. It empowers some of the largest health systems such as the Mayo Clinic, Stanford Children’s Health and Memorial Hermann as well as radiology practices, subspecialty practices and clinical research organizations to dramatically improve imaging and collaborative care workflows.

TRUSTED BY:

"Today, we’re saving about 8 hours of radiologist time per week with Ambra Health."
Ray Wilburn
Administrative Director Radiology Services, Atrius Health

"Ambra is great for patient care because I always have information at hand for a more powerful, meaningful office visit. And it’s great for the office - no more fumbling around with CDs. Finally, I can work from anywhere."
Daniel S. Yanni
Founding Neurosurgeon and CEO, Dr. Daniel S. Yanni

"By integrating Ambra for Second Opinions with our portal we have eliminated the time loss and coordination headaches of a courier service."
Stephen Papadopoulos
EVP/Chief Medical Officer, Barrow Neurological Institute

"Ambra has been very easy to implement and we’re looking forward to leveraging the suite to image-enable our patient portal, integrate with our RIS, and develop a patient-aware network as we strive to be more collaborative in patient care."
Micheal Quinn
Chief Technology Officer, Jefferson Radiology

READ ALL 59 CUSTOMER SUCCESS REVIEWS FROM AMBRA HEALTH USERS
ABOUT AZALEA HEALTH

Azalea Health is a leading provider of fully integrated, technology-enabled healthcare solutions and managed services for practices of all sizes and most specialties. Azalea’s comprehensive portfolio includes integrated electronic health records, practice management, electronic prescribing, interoperability services, personal health records, patient portal, telehealth, AzaleaM mobile platform integrated with Apple® HealthKit, as well as revenue cycle performance services. The Azalea platform also provides tools and resources to help customers meet their Meaningful Use and ICD-10 requirements as well as strategies to navigate accountable care and alternative payment models.

TRUSTED BY:

“We chose to go with Azalea PM because of the personal support and training Azalea offered. They were also willing and able to adapt Azalea PM to suit our specific needs. Although we received expert training from the Client Relations Team, the intuitive nature of Azalea PM enabled my staff to learn the system almost immediately. I would…"

Alan Peaslee
South Georgia Eye Partners

“Azalea Health has been positive and responsive in all of our interactions. We also appreciate how proactive they are with co-marketing opportunities. They are a wonderful partner, and we always look forward to working with them.”

Donellia D. Aubuchon
Chief Executive Officer, MDS of Kansas

“We are very excited to partner with Azalea Health in this important healthcare program with the county schools. We are confident that Azalea’s EHR will greatly benefit the K-12 schools, and the families and communities surrounding them. Once we test the program, we plan to extend it to other rural schools.”

Sherrie Williams
South Georgia Partnership for Health

“Azalea EHR has dramatically reduced administration time and makes tracking billing very easy and fast. Azalea’s willingness to hear and respond quickly and completely to our questions and provide us with valuable feedback makes us feel like Azalea Health is really part of our team and invested in our success.”

Maitri R. Patel MD
Progressive Therapeutics LLC

READ ALL 45 CUSTOMER SUCCESS REVIEWS FROM AZALEA HEALTH USERS

TOTAL WEIGHTED SCORE: 83
Clinicient provides web-based practice management systems for Outpatient Rehabilitation practices, giving physical therapy clinics patient scheduling, clinical documentation (EMR), billing and reporting software. Their customers access the system over the internet, allowing them to bypass the need to purchase and manage hardware and software themselves. Additionally, they offer billing services to clinics who prefer to outsource their billing. Their billing services team not only manages the billing and accounts receivables for these clients but also offers practice management consulting to help customers with revenue cycle management.

TRUSTED BY:

"Clinicient took over and within a month we were back on track and doing better than ever."
John Seiverd
Owner, Body Logic Physical Therapy

"Working with Clinicient has taken a lot of that pressure off. I worry less now because I know where we stand. I can see where we’re going and what we need to do."
Jessica McMurdie
Stepping Stones Occupational Therapy

"We’re more directed more purposeful, especially in what we ask of and expect from our staff."
Leah Versteegen
Physical Therapist, Alpine Physical Therapy, Alpine Physical Therapy

"With Clinicient, everything is customizable. Although we haven’t had to customize that much because the program has been that good which has been awesome."
Lisa DeCoste
Owner, Performance Physical Therapy

CONTENT 84
SOCIAL 82
COMPANY 80
TOTAL WEIGHTED SCORE: 83

READ ALL 60 CUSTOMER SUCCESS REVIEWS FROM CLINICIENT USERS
SequelMed founded in 1995, is a 2014 ONC-ACB Meaningful Use Certified software vendor offering hospitals, health organizations, physician practices and billing companies Electronic Health Record (EHR), Electronic Medical Record (EMR) and Electronic Practice Management (EPM) solutions. As a leading provider in healthcare IT, SequelMed has earned a number of medical software awards for meeting the critical challenge of simplifying complex healthcare IT needs and ensuring accurate and timely access to patient information. SequelMed software is currently utilized by over 15,000 physicians throughout the United States.

Trusted by:

"Sequel Systems offers a unique implementation strategy characterized not by a wholesale, overnight move to a new system, but instead by a tiered or phased approach whereby users are steadily acclimated to new processes while the technology itself is customized to meet the unique needs and workflow of the practice."

Stanley Wisniewski
Cal Arundel Family Medicine

"Sequel Systems, which had demonstrated exceptional customer service during the practice management deployment and clearly understood AAIR’s unique needs and culture, was again the right partner, and SequelMed® EHR™ was the right solution."

Peter Deane
Allergy, Asthma, Immunology of Rochester

"I have found that the user friendly templates have improved my workflow and made charting patient information a much quicker process. The ability to have all the information in one centralized database is quite helpful and beneficial for me and the practice staff."

Christopher Mullin
Central Jersey Ankle & Foot Care Specialists, LLC

"Long Island Heart Associates has multiple offices operating SequelMed’s EHR, which has greatly increased efficiencies and productivity. The system allows for patient information to be at your fingertips, making for faster and easier retrieval of patient information and old charts. The office is undoubtedly “greener” because of the diminished use of paper charts."

Steven Shayani
Long Island Heart Associates

Content: 82
Social: 83
Company: 81
Total Weighted Score: 82

Read all 36 customer success reviews from SequelMed users.
ABOUT THERANEST

TheraNest is a mental health and therapy notes software that is designed to help psychologists, psychotherapists, social workers and others in mental health manage and grow their practices and organizations.

TRUSTED BY:

“I love that TheraNest support is so friendly, informative, and readily available for questions!! The software has been super easy to use and keeps my small practice running efficiently. One of my favorite features is the free email reminders they send to clients for upcoming appointments. It is also so convenient to have a credit card service within the same…”

Jodi Hulstedt
Living Water Counseling

“Love this software. It is easy to use and learn. staff are always friendly and helpful.”

Alan Strong
Strong Therapy and Community Support

“I haven’t had any problems with this system since day one which I have recently started using. It’s user friendly and online help is easy to access.”

Thomas Ward
Grace Harbour

“We have people on our staff who range from age from 23 years old to all the way up to 72 years old. So I needed something that was going to speak across that whole age gap as well as just be incredibly user friendly and easy.”

Lisa Keane
Pathways Professional Counseling

CONTENT
81

SOCIAL
84

COMPANY
80

TOTAL WEIGHTED SCORE: 81

READ ALL 51 CUSTOMER SUCCESS REVIEWS FROM THERANEST USERS