

2020 SPRING

CUSTOMER SUCCESS REPORT



EMERGENCY MASS NOTIFICATION CATEGORY

An aerial photograph of a city skyline at dusk or dawn. The buildings are illuminated with warm lights, and the sky is a mix of blue and orange. A large white text box is overlaid on the left side of the image, containing the title and two paragraphs of text. The text is in a bold, black, sans-serif font. The background image shows a dense urban environment with various skyscrapers and buildings, some with distinctive architectural features like the One World Trade Center.

EMERGENCY MASS NOTIFICATION OVERVIEW

Emergency mass notification software is utilized to implement emergency planning and risk management strategies. It helps to improve service, workflow, and communication while tackling emergencies. Organizations deploy this platform to prepare for any emergency or event that could stop business operations. With this solution, you can mobilize teams, share info, and send out mass notifications to expedite emergency response and avoid operational disruptions.

Your company can personalize emergency notification software for its needs and requirements. Plus, these tools integrate with or provide GIS features that help to create documents and maps to be used for visual assistance during crises. Emergency notification software encrypts sensitive info, allows two-way messaging, and pushes out mass notifications to numerous devices in several locations.

Customer Success Report Ranking Methodology

The FeaturedCustomers Customer Success ranking is based on data from our customer reference platform, market presence, web presence, & social presence as well as additional data aggregated from online sources and media properties. Our ranking engine applies an algorithm to all data collected to calculate the final Customer Success Report rankings. The overall Customer Success ranking is a weighted average based on 3 parts:

Content Score is affected by:

1. Total # of vendor generated customer references (case studies, success stories, testimonials, and customer videos)
2. Customer reference rating score
3. Year-over-year change in amount of customer references on FeaturedCustomers platform
4. Total # of profile views on FeaturedCustomers platform
5. Total # of customer reference views on FeaturedCustomers platform

Market Presence Score is affected by:

1. Social media followers including LinkedIn, Twitter, & Facebook
2. Vendor momentum based on web traffic and search trends
3. Organic SEO key term rankings
4. Company presence including # of press mentions

Company Score is affected by:

1. Total # of employees (based on social media and public resources)
2. Year-over-year change in # of employees over past 12 months
3. Glassdoor ranking
4. Venture capital raised

Customer Success Report Award Levels



Market Leader

Vendor on FeaturedCustomers.com with substantial customer base & market share. Leaders have the highest ratio of customer success content, content quality score, and social media presence relative to company size.



Top Performer

Vendor on FeaturedCustomers.com with significant market presence and resources and enough customer reference content to validate their vision. Top Performer's products are highly rated by its customers but have not achieved the customer base and scale of a Market Leader.



Rising Star

Vendor on FeaturedCustomers.com that does not have the market presence of Market Leaders or Top Performers, but understands where the market is going and has disruptive technology. Rising Stars have been around long enough to establish momentum and a minimum amount of customer reference content along with a growing social presence.



2020 Customer Success Awards

Check out this list of the highest rated Emergency Mass Notification software based on the FeaturedCustomers Customer Success Report.



OVERALL BEST

OF EMERGENCY MASS NOTIFICATION





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CITY OF NEW ORLEANS



City of Philadelphia



ABOUT EVERBRIDGE

Everbridge is the global leader in critical event management and enterprise safety software applications that automate and accelerate an organization's operational response to critical events in order to keep people safe and businesses running. During public safety threats such as active shooter situations, terrorist attacks or severe weather conditions, as well as critical business events including IT outages, cyber-attacks or other incidents such as product recalls or supply-chain interruptions, over 4,500 global customers rely on the company's Critical Event Management Platform to quickly and reliably aggregate and assess threat data, locate people at risk and responders able to assist, automate the execution of pre-defined communications processes through the secure delivery to over 100 different communication devices, and track progress on executing response plans.

315

Customer references from happy Everbridge users

[VIEW ALL REFERENCES](#)

"Everbridge's simple one-page notification system and ability to escalate notifications from one place made it very attractive to us. The simple to use interface and potential to use the platform in a variety of areas of our business also contributed to our decision."

Martyn Vandy
Quality and Systems Specialist, Ricoh

"Loomis uses Everbridge to communicate response and resiliency activities internally, but also to effectively alert customers during all types of regional and local emergencies, informing them of their continuity efforts designed to keep the business running."

Randy Sheltra
Senior Vice President Risk Management, Loomis

"Our ability to conference together a key strategic group using Everbridge Aware when travel is impossible is a gamechanger for us and is now part of the standard process for an office closing."

Dean Gardenhire
Corporate Contingency Manager, Kentucky Farm Bureau Insurance

"Through our partnership with Everbridge, our customers will gain the ability to receive comprehensive communications, location awareness, and contextual content to help keep their people safe and their business running smoothly."

Carolyn McGrath
Johnson Controls



2020 MARKET LEADERS





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NC STATE UNIVERSITY



ABOUT ALERTUS TECHNOLOGIES

Alertus is a pioneer and leader in emergency mass notification for large area, high occupancy facilities. In a crisis, their award-winning technologies enable people to be empowered with localized lifesaving alert notifications. Occupants are instantly notified with computer desktop alerting, wall-mounted Alert Beacons (unique patented notification appliance with integrated flash sounder and message display), amplified text-to-speech voice speaker arrays, digital signage override, IP phones, cable television override, and seamlessly integrates with fire alarm panels.

79

Customer references from happy Alertus Technologies users

[VIEW ALL REFERENCES](#)

“We’ve been very pleased with the Alertus TTS. It gives us the ability to easily customize our message while providing a spoken voice that is clearly understood.”

Mark Mabe
Director of Information Technology Services, Missouri Western State University

“The Alertus solution allows us to connect multiple command centers so that if someone issues an alert for an emergency, either at the university or the medical center, the message can be set to go to all or select individuals so that everyone is informed of the situation. Among most organizations that common operational picture becomes very...”

Steve Morash
Director of Emergency Response Planning, Boston Medical Center

“Everyone likes Alertus, as it provides the fastest notification. We have used it for tornado warnings, infant abduction drills, and fire alarm activations. It has always worked as designed.”

Mike Ward
Director of Information Technology, Anderson Hospital

“During the simulation, the Alertus System gave us a timely warning and functioned without any issues. Everything worked flawlessly. Every concern we had with the past system has been addressed as the Alertus System far surpassed our expectations.”

Janet Bird
Assistant Director of Public Safety, Methodist University



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ABOUT BLACKBERRY ATHOC

BlackBerry AtHoc is the leading provider of networked crisis communications to defense, military, federal government agencies, state & local government, healthcare, and commercial enterprises on a global scale. Their mass notification systems are being used daily as both an all-purpose alerting and mass emergency warning system. A trusted partner to the world's most demanding customers, AtHoc is recognized as the number 1 provider of crisis communication solutions to the US Department of Defense and US Department of Homeland Security.

67

Customer references from happy BlackBerry AtHoc users

[VIEW ALL REFERENCES](#)

"We needed a technology partner to be just as flexible, agile, and innovative as our project was. We wanted to do extraordinary things out-of-the-box without having to invent a wheel. We looked for companies that could meet our rigorous demands, and found that with AtHoc."

Bob Pessemier
Senior Technology Consultant, WA-COP

"It's a great improvement to our former manual notifications. Prior to AtHoc, it could take us hours or even days to accomplish 100-percent notification. Now we can achieve positive contact in mere minutes."

Stephen Hannan
Director, U.S. Air Force Reserve Command (AFRC)

"We now have full control over how our messages are displayed plus have another redundant mode of communication just in case our phone lines go down. We can now send a message to all Cisco IP phones and have the message displayed on the phones' LED screens; or the message can be sent as text and delivered as speech that can be..."

Duane Legan
VP of Airport Operations, Raleigh-Durham International Airport

"Triggering an alert is simple. We just add the location of the emergency, fill in the blanks, target the recipient groups and send out the alert."

David Burns
Emergency Manager, University of California, Los Angeles



RAVE

MOBILE SAFETY

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ABOUT RAVE MOBILE SAFETY

Rave Mobile Safety provides the leading critical communication and data platform trusted to help save lives. Used by leading education institutes, corporations, and state and local public safety agencies, the award-winning Rave platform including Rave Alert™, Rave 911 Suite, Rave Panic Button™, Rave Guardian™, Rave Prepare™ and Rave Eyewitness™ protects millions of individuals.

132

Customer references from happy Rave Mobile Safety users

[VIEW ALL REFERENCES](#)

“The Smart911 Safety Profile helped us make a save that may not have happened otherwise. With the growing use of mobile devices, we rely on tools like Smart911 to help us access lifesaving location data and information that allows first responders to help our community swiftly and safely.”

Michelle LaJoye Young
Sheriff, Kent County, Michigan

“The value of Rave Panic Button is that you’re not only notifying 9-1-1 about an emergency. You’re also alerting your staff and key people in the building about what’s going on. That’s the most critical improvement that the product brings, especially as a superintendent. I’m confident that even if I’m not in my office, if there’s an issue I’m going to know about...”

Timothy Eagen
Superintendent, Kings Park School District

“What I like about Rave Alert is how easy it is to use. It only takes three steps to send an alert. We can access it from anywhere by smartphone or computer with no need to be on the hospital network. And it’s fast. We send SMS and email and have 98% delivery in under a minute.”

Anita Guffey
Emergency Management Director, Carle Foundation Hospital

“Rave’s ability to integrate with Intermedix WebEOC has taken emergency notification to the next level. Rave Alert is a great product standing alone but now is an exceptional product for any Emergency Operations Center. The ability to capture event data and notification data in one application saves time for the end user.”

Gary Simon
Sr. Emergency Response Team Specialist WebEOC Administrator, Fluor



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ABOUT SINGLEWIRE SOFTWARE

Singlewire Software develops InformaCast emergency notification software. It enables organizations to reach on-premises and mobile devices to achieve the speed and reach they need to keep their people safe. InformaCast is used in a wide range of industries. These organizations can transform existing Cisco Unified Communications platforms into a powerful, “any-to-any” mass communication and emergency mass notification system allowing them to simultaneously connect with thousands of IP phones, PoE IP speakers, desktop clients, analog paging systems, social media sites, email, SMS text messaging systems, and more.

77

Customer references from happy Singlewire Software users

[VIEW ALL REFERENCES](#)

“It’s a very cost-effective system. We’re very happy with the output and input we have into the system from multiple departments. It’s very easy to use and administrate. It’s been a very solid solution for Riverside Healthcare.”

Erik Devine
Chief Security Officer, Riverside Healthcare

“The InformaCast software is very easy to manage and use [and] has allowed us to take advantage of the IP phones as well as the IP speakers. InformaCast allowed us to assign the same code we had for each area in the old system. This was very important for us since it made the change easier for the users. It provided us the flexibility of creating different...”

Elena Alvarez
Technology Director, Christopher Columbus High School

“Here at the school we have a lot of different technology systems and one of our challenges is tying them together. And InformaCast is really the glue for our notification - it can pull in email, our phone system, our speaker system, our visible security system, locks, and make it all work together.”

Shandor Simon
Director of Information Technology, Latin School of Chicago

“InformaCast played a key role in notifying our campus about the water main break and the need to use bottled water. I was able to quickly record a message and send it to the campus from my office at home. Our students commented how effective this was in letting them know what was going on.”

John Turner
Director of Networks and Systems, Brandeis University



2020 TOP PERFORMERS





AlertMedia

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Kawasaki

VOLKSWAGEN
GROUP OF AMERICA



ABOUT ALERTMEDIA

AlertMedia is changing mass notification into useful communication. When a message is urgent or important, AlertMedia helps people understand the situation, get the word out, and control the message with two-way communication.

40

Customer references from happy AlertMedia users

[VIEW ALL REFERENCES](#)

"AlertMedia products are slick, elegant and essentialist. The ease of API integration was outstanding. The onboarding process and pace of turnaround was breathtaking."

Chief Information Officer
Lathrop Gage

"In an emergency, workers don't have time to enter a password, swipe a screen to activate an app and then report what the problem is at the moment. SafeSignal makes the emergency declaration instant and seamless."

Todd Weiss
eWeek

"We were looking for a simple and easy-to-use system that communicated with all of our various audiences across multiple channels, and found AlertMedia checked all of those boxes. We have also been impressed with the level of customer service we've received from implementation to expanding our usage across the organization."

Tuan Nguyen
Chief Information Officer, Carlton Senior Living

"With AlertMedia, we're able to send timely communications to our employees, keeping them in the loop at all times during unplanned events. When flooding started to overwhelm Houston, and I was pressed for time to get an emergency communications system in place, AlertMedia saved the day with excellent customer support, getting us set up with our..."

Brittini Markwardt
Office Manager, Olson & Olson



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ABOUT CALL-EM-ALL

Call-Em-All's automated group messaging service allows you to automatically send a voice message, bulk text message, OR both to every phone number on your list. Call-Em-All helps make life a little easier for groups, businesses, and organizations everywhere. Give your phone a rest, and keep your group in the loop for just pennies per message.

53

Customer references from happy Call-Em-All users

[VIEW ALL REFERENCES](#)

"It's so easy, all I have to do is click who I need to contact, record my message, and less than 5 minutes later all my calls are made and I know who was contacted and how."

Sonya Bowman

Director, Alabama Homeschool Academy

"We needed a solution that would allow us to quickly and easily contact all of our incoming students. The Call-Em-All platform is easy-to-use & incredibly user-friendly. We can set up text message blasts in under two minutes."

Elizabeth Fitzgerald

Admissions Coordinator, University of Louisville

"During a large scale emergency situation, you can't take the time to dial 25 phone numbers and provide instructions to 25 people. Call-Em-All is one of the most affordable and effective tools that we use for responding to emergency situations."

Matthew Ricci

Emergency Medical Services, University of Massachusetts Lowell

"I use Call-Em-All to send last-minute specials to my customers. It takes less than 5 minutes to set up, and within hours I get a 12% redemption rate and over 1,600% return on my marketing dollar!"

Scott Pontikes

Owner, Scotty P's Hamburgers



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ABOUT CRITICALARC

CriticalArc's SafeZone service is uniquely positioned to help safety and security teams respond faster and more efficiently to critical incidents and emergencies, optimize outcomes, fulfill duty of care, and mitigate risks. SafeZone provides a common operating view of the real-time location of all available safety and security resources. It supports lone workers, travelling staff and facilitates evacuation and enterprise safety protocols. In addition, the SafeZone App enables users to receive emergency alerts and quickly request help, while providing their geotagged information, which speeds response by 50% or more. For details, visit www.criticalarc.com.

54

Customer references from happy CriticalArc users

[VIEW ALL REFERENCES](#)



"With live situational awareness and enhanced visibility of all safety assets, we can dynamically adjust patrol patterns, deployment of security personnel and availability of first responders to enhance operational effectiveness. Residents can call for immediate assistance, anytime, anywhere, without the worry about not speaking the local language or knowing...
Jacobus Stadler
Director of Security, Al-Bustan Village



"SafeZone is simple to use, easy to explain and has powerful reporting, geo-fencing and communications features that help universities optimally deploy their resources and shrinks response times by up to 50%."
Todd Kaplan
Associate Director and Emergency Manager, Northeastern University



"SafeZone is [an] essential technology to position your organization on the cutting edge of campus law enforcement. The real-time common operating view both enhances officer safety and acts as a force multiplier. Plus, the entire police department benefits from advanced features such as heat mapping and incident playback to optimize performance. I...
Ron Davidson
Chief of Police, Texas A&M University-San Antonio



"When somebody uses SafeZone to call us for help, instead of using 911, we can pinpoint their location more accurately. And now, with the Indoor positioning solution, we know the floor, wing and room where that help is needed, instead of just the building."
Randy Repola
Chief of Police, University of Colorado Anschutz Medical Campus



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ABOUT HIPLINK SOFTWARE

HipLink Software is a premier provider of wireless text and voice communication solutions. As a stable, profitable, woman-owned business with a long history of innovations in the industry, HipLink Software has demonstrated intense commitment to its products and its customers. The company has grown to serve customers worldwide across all industries to meet the needs for IT service alerting, alarm management, emergency response, mass notification and business continuity.

54

Customer references from happy HipLink Software users

[VIEW ALL REFERENCES](#)

"In a nutshell, HipLink lets us communicate a lot of information – a lot more effectively. Our next step will be to integrate HipLink with our Remedy Help Desk so we can send and receive wireless alerts of trouble tickets. We're pleased with the flexibility and results we've seen so soon from the software."

Carl Korody
IT Systems Coordinator, Loblaw Companies Ltd.

"Recently, the solution proved to be a real life-saver during a call-out to a residential kitchen fire. During that dispatch, firefighters didn't get the radio page but they did get the text messages sent via HipLink's notification software. The volunteers arrived on-scene quickly despite the radio failure."

Bob Sinnott
Communications Supervisor, Township of Toms River

"HipLink allowed us to centralize the management of our mission-critical alerts without taking away the scheduling flexibility each response group had come to expect. HipLink was able to complement our monitoring infrastructure without forcing us to redesign it."

Ted Meisky
Director of Open Systems, Safelite Group

"As a messaging and telecom provider, we often think about touch points (i.e. how we communicate) like phone calls, emails, direct mail. HipLink Hosted has opened up an entirely new touch point – SMS text messaging which fits so nicely into our communications portfolio. HipLink has had a tremendous impact of my business."

Nathan Wilson
CEO, CPTG



TRUSTED BY



ABOUT MISSIONMODE

MissionMode is changing the game when it comes to crisis communications and incident management. MissionMode has helped hundreds of organizations across the globe simplify incident management and emergency notification with best-in-class cloud-based solutions coupled with unparalleled support. Their emergency notification and incident management applications are easy to use when the pressure is on, yet advanced enough to be trusted during the toughest disasters.

21

Customer references from happy MissionMode users

[VIEW ALL REFERENCES](#)

"MissionMode is not just a tool to help manage incidents. On a day-to-day basis, the system aids greater efficiency and flexibility, allowing collaborative working between teams right across the Airport. Since implementing the system, the time it takes to get a 'whole picture' take on a situation has been reduced, helping to ensure operations run smoothly."

Bob Kennett

General Manager Terminal Services, Birmingham Airport

"When a crisis occurs, MissionMode is used as the principal tool for company communication. We have found that MissionMode radically reduces the time it takes to get an overview of an incident and take appropriate action to minimize its impact."

Bob Graham

Group Business Risk Manager, TBI Airport Management

"Notifying staff about an incident quickly is a critical step in an emergency. MissionMode's alert notification allows us to do this, as well as provide incident managers with a way to communicate and resolve the incident from wherever they are located."

Bill Kitchen

Fire Services Manager, TBI Airport Management

"A lot of vendors claim to offer incident management solutions, but the term is frequently misused. The MissionMode Solution provides detailed task management, activity logs, alerting, notifications, and more. The unique features of the Situation Center solution were a key component in our purchase decision."

Richard Branson

Founder, Virgin Galactic



TRUSTED BY



ABOUT NETPRESENTER

Netpresenter is an internationally leading communication and alert software company which builds solutions to improve communications to staff, customer and the public. Its integrated cross media communication platform for mobile-, PC-, Digital Signage screens & social media currently powers in excess of 1 million licenses, including a whole country, but is also be used at many small companies, the Fortune 500 and government.

65

Customer references from happy Netpresenter users

[VIEW ALL REFERENCES](#)

“We have selected Netpresenter to publish news, weather, stock information and power outages on all PC screens throughout the company. With Netpresenter’s screensaver, employees see messages repeatedly, so our internal news is seen and remembered better.”

Gil Broyles
Corporate Communications Manager, OGE Energy Corp.

“For us, the solution was using Netpresenter. With Netpresenter, messages that require the attention of employees are now displayed via screensavers. Using polite push instead of pull technology, employees don’t have to do anything, news is pushed directly to them.”

Corinne van Iersel
Manager Communications & Public Affairs, Eastman Chemical

“We have positive experiences with the Emergency Alerts: the alert messages are instantly visible to our employees, taken seriously and – even more importantly – instructions are followed. Combined with our existing alarm system, this is an extremely effective way of alerting everybody.”

Vivienne van Leeuwen
Web Manager, Erasmus MC

“Getting these warnings across is of vital importance, because a lot of our personnel don’t have the opportunity to read the news or turn on the television, especially clinical individuals, who often don’t even see windows. The screensaver and video monitor messages however are impossible to miss.”

Jim Ragonese
Public Relations and Assistant Director, The University of Tennessee Medical Center



omnilert®

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ABOUT OMNILERT

Omnilert believes no one should ever die or get seriously injured due to a lack of timely and accurate information. Their suite of emergency notification and critical communication solutions empowers organizations to keep their people informed and their operations viable during the most challenging times. Omnilert transforms the way those responsible communicate with people to rapidly disseminate critical information, automate emergency communications, accelerate emergency response, ensure business continuity, and recover quickly from a crisis. Their people and technology, together, help ensure successful outcomes for their customers.

45

Customer references from happy Omnilert users

[VIEW ALL REFERENCES](#)

“Omnilert was the only provider who met all our selection criteria – giving us a solution that offered ease-of-use and reliability, as well as the option for integration with other notification technologies such as digital signage and desktop alerts down the road.”

Thomas Lovince
Assistant Vice-Chancellor/Chief Information Officer, Delgado Community College

“Omnilert is a proven and easy-to-use system that we can confidently count on to send very specific information to student cell phones – in an instant.”

Aminta Breaux
Vice President of Student Affairs, Millersville University

“If I am going to be instantly immersed in an emergency situation, I need to put a message out and spend as little time as possible doing it so I can continue my focus on the emergency at hand and e2Campus lets me do this. Its simplicity and speed is very valuable to me.”

William Schmitz
Director of Safety & Security, Pratt Institute

“We had to go to another system that had more features, personalization, and campus specific controls. We just wanted to do more. Omnilert integrates with our messaging boards, our cable TV network, and everything else. We needed something that could handle all of that easily. That’s how we came to use Omnilert.”

Peter Carey
Police Chief, Buffalo State College



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ABOUT ONSOLVE

OnSolve is the market leader in real-time, mass notification and collaboration solutions used by the world's largest brands and thousands of government agencies to deliver critical information in any situation. Mass notification and collaboration is an essential element of emergency response and business continuity planning, keeping teams on track and coordinating during critical events. The OnSolve suite of critical communication tools is a key component of the business continuity, emergency response, IT alerting, employee safety and security programs of every organization we serve. Visit us on the Web at onsolve.com.

167

Customer references from happy OnSolve users

[VIEW ALL REFERENCES](#)

“Send Word Now saves time, allowing us to notify all employees at once and to make sure there are no breaks in the [communication] chain when we do so. It’s a cost effective solution that provides exactly what we need.”

Andre Cabaero
Business Continuity Manager, Horizon Blue Cross Blue Shield of New Jersey

“The SmartNotice Mass Notification System was recently used to notify our Louisiana associates of office closures due to potential flooding in the area. We were able to provide information quickly and ensure our associates were able to get home safely before the flooding occurred.”

City of Tampa

“With Send Word Now’s Alert Service, we can instantly send messages to every employees home phone and cell phone. Two-way SMS and PIN-to-PIN messaging are additional messaging mediums that give us every confidence our messages will get through in both emergency and everyday situations, empowering our employees to make decisions based on...”

Pete Dowling
Senior Vice President, Operational Risk Management and Chief Security Officer, AXA Financial

“When there is a crisis, this allows us to send alerts right away.”

Gina Ward
Logistic Support Manager, The Regional Food Bank of Oklahoma



TRUSTED BY



ABOUT REGROUP MASS NOTIFICATION

Regroup Mass Notification’s mission is to help their clients communicate easily and effectively by providing unparalleled usability, innovation, integration, client support and communication channels. They strongly believe that easy and effective communication within an organization is the cornerstone of efficiency, productivity, safety and resiliency.

49

Customer references from happy Regroup Mass Notification users

[VIEW ALL REFERENCES](#)

“We use Regroup’s platform to send weather-related school closings. We also allow each of our support teams and clubs to have a group to which parents may opt in. Other uses for group messages may include notifications of practice changes, team updates or other day-to-day communication.”

Mike Bonnewell
Superintendent, Albion Central School

“We were informed from another law enforcement agency that an individual was likely armed and coming to campus after threatening one of the people on our campus. It was a credible threat. I was actually able to pull over in my car upon hearing about it, and able to send emergency notifications to everyone on campus from my parked vehicle.”

Sean Fagan
The Chief of Police, Pensacola State College

“We were closed for several days after Harvey made landfall. Once it started drying up, we opened on a voluntary basis until everyone could get out and we could return to normal operations. With Regroup, we were able to send out daily updates to our employees via SMS/ text, email and robo voice alerts. Regroup’s system worked great and did exactly...”

Jeff Greer
IT Manager, Star Pipe Products

“We already had the groups set up in Regroup. Within 10 minutes of hearing about (the storm), we had reached more than 22,000 people through email, voice, text, and blasted every phone on campus.”

Bruce Cannon
Head of Information Technology, Spartanburg Community College



2020 RISING STARS





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ABOUT ALERTFIND

AlertFind is a proven and trusted leader in the ENS category. Hundreds of companies and organizations around the globe—including many of the largest enterprises—rely on them to help protect and connect millions of employees, and ensure business continuity in times of crisis. From natural disasters to cyber attacks to civil unrest and more, AlertFind can help safeguard your organization in any emergency.

9

Customer references from happy AlertFind users

[VIEW ALL REFERENCES](#)

"Our organization feels this is best money we have ever spent. Initially we were looking for a way to send emergency notifications; however we have discovered many more ways to use AlertFind."

Gloria Schoeppe
Chairperson, Emergency Preparedness Committee, Glen Eden Sun Club

"As we all know, communication is the key to success during an emergency. AlertFind is an important component of our emergency operations plan to help protect our employees."

Trish Taranto
Sr. Business Continuation Analyst, Enterprise Insurance and Business Resiliency, HighMark Health

"We had 1-800 numbers for employees to call and find out where to report for storm duty. But we wanted to add a solution to enable us to check-in with employees and make sure they were okay."

Michele Guido
Business Assurance Principal, Southern Company

"Thanks to AlertFind, the employees received the message and were on duty in the New York office with no disruption to our clients."

Frank Garofalo
Vice President, Allianz Global Investors



CRISIS GO

TRUSTED BY



ABOUT CRISISGO

CrisisGo makes safety accessible by saving valuable time it takes to respond to emergencies and reducing risk through a comprehensive platform dedicated to crisis management. Improved safety communication ensures everyone is always connected and the correct information always reaches the appropriate people. CrisisGo instills peace of mind with instant access to safety resources needed to learn about an emergency and navigate to its resolution. Over 14,000 organizations have chosen CrisisGo, because they empower everyone to own a role in safety.

62

Customer references from
happy CrisisGo users

[VIEW ALL REFERENCES](#)

“My favorite aspect is the immediate notification. Being able to get that word out quickly with a siren going off and being able to communicate back and forth is the big key.”

Matt McCreary
Risk Manager, Four Winds Casinos

“The greatest attribute of CrisisGo is the fact that everybody, and I can’t stress that enough, from the superintendent to a cook in a kitchen or a groundsman, has the same authority, ability, and knowledge to activate an Alert to save lives.”

Walter O’Neil
School Safety Specialist & Security Manager, Long Branch Public Schools

“Our CrisisGo is linked in with supervisory personnel in the police department. By the time I get an Alert, they get it at the same time, and they can send in the cavalry immediately. I would say that proved to me and the rest of the administrative team that this was a good investment.”

Tim Donohoe
Director of Facilities, Evergreen Park Community High School

“My favorite aspect is the one-touch notification. With the push of one button, I can send an Alert, and everybody knows what’s going on.”

Greg Liedl
CrisisGo Administrator, Bemidji Area Schools



TRUSTED BY



ABOUT ONE CALL NOW

One Call Now's message notification service delivers automated phone calls, SMS text messages, and emails—within moments—to any group, large or small. Tens of thousands of schools, congregations, sports teams, businesses, and municipalities throughout the country rely on them for routine reminders and emergency notifications. In fact, 1 in 5 Americans depend on them each and every day to protect, inform, and engage them with information that keeps them up to date. With One Call Now, you talk, they deliver!

72

Customer references from happy One Call Now users

[VIEW ALL REFERENCES](#)

“The more comfortable the users are becoming with it, the more they are able to find new ways to utilize it. The biggest benefit is the real time notifications. We deal with multiple residents in each building. Winter can be terrible in Minnesota, and the system notifies residents immediately about snow plowing.”

Travis Guza
Director of IT, StuartCo

“Most of the time we use One Call Now to send a message for an immediate shift opening, but it's great for getting out other announcements and reminders also, such as time changes.”

Jessica Kluyov
Director of Operations, Towne Nursing Staff, Inc.

“The price we pay to One Call Now is a drop in the bucket compared to the time we have saved. It helps us ensure that everyone gets the same message. We are beyond satisfied.”

David Best
IT Director, New Providence Primitive Baptist Church

“We can reach more customers with fewer people. In reality, sometimes we send out 10,000 calls in one day. There's no way the people in our department could dial and contact that many people in one day without One Call Now.”

Tran Le
Senior Analyst Information Technology and Services, Constellation Energy



TRUSTED BY



ABOUT POCKETSTOP

Pocketstop is a communication software solutions company who empowers companies to create personalized, automated messages designed to provide rapid ROI backed by the industry's best support at a cost customers can afford. Our commitment to excellence propelled us to become the industry's pioneer in innovative and effective technologies with a portfolio of customer-focused products designed to drive audience behavior, improve efficiency, provide insight and actionable data for decision making and improve ROI to our customers by improving their existing internal or customer communication strategies. For more information, visit <https://pocketstop.coour>

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Customer references from happy Pocketstop users

[VIEW ALL REFERENCES](#)

"RedFlag made it super easy to notify everyone quickly; JLL's pre-approved message templates evacuated all to safety during that critical time."

Debbie Sandberg
Marketing Manager, Rivercenter

"We have worked with Pocketstop for many years and are extremely happy with the performance they provide. We communicate to large groups of people daily and Pocketstop has never had any problems handling both the high volume and high frequency of our messages."

Jim G.
WFAA ABC Affiliate

"RedFlag is so easy to use. It has a simple interface and is mobile friendly, so I can send messages from my desktop or phone."

Cindy
Lincoln Military Housing

"Using Pocketstop RedFlag I can easily send a message quickly. I can create and store draft messages or access template messages provided by corporate, so when we need them in a crunch they're right there and it's not me in a panic trying to figure out what to write."

Secille Siverio
JLL



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ABOUT SYN-APPS

Syn-Apps is a leader in paging and mass notification solutions designed to improve business processes, increase safety, and streamline internal and external communication. Since 2001, thousands of organizations have integrated Syn-Apps' notification solutions with phones, paging systems, IP speakers, and hundreds of other internal systems and services.

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Customer references from happy Syn-Apps users

[VIEW ALL REFERENCES](#)

"We are very happy with SA-Announce. We have SA-Announce tied into our panic button system so that if a panic button is pushed within City Hall, an alert is sent to all phones in City Hall, computers in Dispatch, and MDCs in all squad cars."

Joseph Wenninger
Information Systems Director, City of Neenah

"We needed a notification solution that directly tied into our Call Manager to send notifications to IP Phones, as well as Atlas IP Speakers and Clocks located throughout the building. SynApps' SA-Announce exceeded our requirements."

Julius Blakeny
Technology Manager, Leman Manhattan Preparatory School

"Overall, the Syn-Apps products have the features we need and their staff has been very helpful. We are impressed with SA-Announce, and look forward to utilizing it more."

Mark Sloan
Director of Information Services, Clay County

"I would personally recommend the Syn-Apps paging and intercom solution [SA-Announce] to any school wanting to install new, replace older systems or add more capabilities. The support I have received from the company has been outstanding."

Tim Gau
Director of Technology, Ballinger Independent School District