2020 SPRING
CUSTOMER SUCCESS REPORT

VIDEO CONFERENCING SOFTWARE CATEGORY
VIDEO CONFERENCING SOFTWARE OVERVIEW

Video conferencing software helps to conduct live conferences between participants at different locations by utilizing computer networks to transmit video, text, and audio data. Today, this tool is used by businesses of all sizes to communicate with employees and global partners, and to reduce costs and boost productivity. These platforms allow you to communicate, share, and collaborate on documents.

Video conferencing software solutions enable point-to-point (two-person) and multipoint (three or more people) video conferences: Point-to-point video conferencing can be compared to a phone call with video of the other person. Each person has a web camera, speakers, and microphone on their computer, and as they speak, their voices are transmitted over the network and sent to the other receiver's speakers. The video camera helps to provide live images to the other participant. During a multipoint conference, the software enables three or more people to enter a virtual conference room and talk to each other as in a physical meeting.
The FeaturedCustomers Customer Success ranking is based on data from our customer reference platform, market presence, web presence, & social presence as well as additional data aggregated from online sources and media properties. Our ranking engine applies an algorithm to all data collected to calculate the final Customer Success Report rankings. The overall Customer Success ranking is a weighted average based on 3 parts:

**Content Score** is affected by:
1. Total # of vendor generated customer references (case studies, success stories, testimonials, and customer videos)
2. Customer reference rating score
3. Year-over-year change in amount of customer references on FeaturedCustomers platform
4. Total # of profile views on FeaturedCustomers platform
5. Total # of customer reference views on FeaturedCustomers platform

**Market Presence Score** is affected by:
1. Social media followers including LinkedIn, Twitter, & Facebook
2. Vendor momentum based on web traffic and search trends
3. Organic SEO key term rankings
4. Company presence including # of press mentions

**Company Score** is affected by:
1. Total # of employees (based on social media and public resources)
2. Year-over-year change in # of employees over past 12 months
3. Glassdoor ranking
4. Venture capital raised

### Customer Success Report Award Levels

#### Market Leader
Vendor on FeaturedCustomers.com with substantial customer base & market share. Leaders have the highest ratio of customer success content, content quality score, and social media presence relative to company size.

#### Top Performer
Vendor on FeaturedCustomers.com with significant market presence and resources and enough customer reference content to validate their vision. Top Performer's products are highly rated by its customers but have not achieved the customer base and scale of a Market Leader.

#### Rising Star
Vendor on FeaturedCustomers.com that does not have the market presence of Market Leaders or Top Performers, but understands where the market is going and has disruptive technology. Rising Stars have been around long enough to establish momentum and a minimum amount of customer reference content along with a growing social presence.
2020 Customer Success Awards
Check out this list of the highest rated Video Conferencing Software software based on the FeaturedCustomers Customer Success Report.

**Market Leaders**
- BlueJeans
- Cisco Webex
- Lifesize
- Jpexip
- RingCentral
- Zoom

**Top Performers**
- Fuze
- GoToMeeting
- Highfive
- Intermedia
- StarLeaf

**Rising Stars**
- Amazon Chime
- Flock
- Livestorm
- LoopUp
- R*HUB
OVERALL BEST
OF VIDEO CONFERENCING SOFTWARE

BEST IN CATEGORY

zoom
ABOUT ZOOM VIDEO COMMUNICATIONS

Zoom helps businesses and organizations bring their teams together in a frictionless cloud environment to get more done. Our easy, reliable, video-first unified communications platform for video, voice, content sharing, and chat runs across mobile devices, desktops, telephones, and room systems. Founded in 2011, Zoom is a publicly traded company on Nasdaq (ticker: ZM) and headquartered in San Jose, California. Visit zoom.com and follow @zoom_us.

“Zoom made it possible for us to share complex analysis so that all parties can get the complete picture; it helped us to streamline the work product and not waste time emailing files back and forth without the full context. Zoom’s ease of use and feature set made collaborating more powerful and efficient.”
Madeleine McCarthy
Principal, DBO Partners

“What sets Zoom apart from other solutions is that it’s a ‘click once and it just works’ solution. Even more, the cost - apart from the free version - is cheaper than any of the other applications. In addition to all of these benefits, the people at the company are more responsive and much more customer satisfaction-oriented than others.”
Jan Zanetis
Executive Director, CILC

“We’ve have been using Zoom to connect our global IT team for the past year. It has been a great solution for our desktop and mobile collaboration. We’re thrilled to bring Zoom into our conference rooms with Zoom Rooms. Its ease-of-use, attractive price tag, and high quality content sharing means we won’t miss a beat, even across oceans.”
Dennis Hodges
Chief Information Officer, Inteva Products

“At BAYADA, we use Zoom Rooms in our conference rooms to connect our dispersed offices across the US. We also make great use of the chat feature in Zoom Cloud Meetings to stay connected internally.”
Dennis Vallone
Network Administrator, BAYADA Home Health Care
BlueJeans Network was founded with a passion to make video conferencing easy and pervasive as audio communications, enabling more effective collaboration at work, at home, and on the road. Their cloud-based conferencing service makes this possible by enabling customers to connect with each other seamlessly anytime, anywhere, and from practically any device. The BlueJeans Network extends high quality video communications beyond the traditional boundaries of specialized conference rooms and into the mainstream, allowing individuals and employees throughout an enterprise to interact more effectively with each other, customers, partners, suppliers, family, and friends. Every phone call should be a seamless video call.

"Choosing BlueJeans was one of the easiest decisions I’ve made. Interoperability and security are table stakes, and its ease of use makes the technology just fade into the background to put the work that our employees are doing at center stage."

Todd Clark
Director of IT, Intuit

"With BlueJeans Events, we were able to really enhance the collaborative experience for all of our employees globally by bringing in multiple video sites and streaming out to thousands of people simultaneously."

Dan Hammer
Global Audio Visual Manager, Illumina

"With BlueJeans, we receive all the features available in a hardware-based MCU, plus interoperability with Skype, Lync, iPad, and iPhone endpoints, and the assurance that we have access to a platform that’s going to continue to keep up with growth and change."

John Laur
IT Director, EnergyNet

"One thing that stood out with BlueJeans is the multiple modes of communication that allow you to connect specifically with BlueJeans’s particular cloud-based solution. I wanted my executive team to travel anywhere in the world and be able to do a video conference, not be tied to a specific type of technology or have to be in any specific room."

Neal Hemenover
VP of IT, Veolia Transportation
ABOUT CISCO WEBEX

Webex was acquired by Cisco Systems. Cisco Webex offers secure video conferencing for individuals, business, and the enterprise. You can use Webex to meet via computer or your mobile - wherever you have access to the Internet. Webex lets you video conference, share your desktop, record and much more. Free Webex Mobile applications are available for most SmartPhones allowing you to attend any meeting (no account needed) and host if you have a host account. For meetings up to 100 people, Webex can be purchased online at Webex.com. For larger meetings, webinars, events or training, please contact sales office for the best Webex solution.

Welcome to Webex. They are so glad you joined their community.

“Webex is versatile enough that we all find different ways to use it. Beyond streamlining workflows, it brings all of us closer to colleagues who are far away. There’s a huge difference between a phone call and a video conference.”

Brendan Macintyre
Senior Support Analyst, Carbon Disclosure Project

“Our Buenos Aires branch is growing fast. Cisco Webex allows me to conduct video interviews from Mendoza. I can schedule interviews at any time and spend more time working at my desk instead of constantly traveling to Buenos Aires for interviews.”

Romina Ranea
Human Resources Manager, Instituto Zaldivar

“Webex is a one stop shop for meetings. Doesn’t matter if you just want to jump on a quick audio conference call, or a full-fledged video conference with 20 offices. Webex is the single tool to handle all meetings.”

Meredith

“Another advantage of choosing Cisco is that its products have castiron security built in from the ground up. In today’s world of growing cyber-threats, that’s a great reassurance.”

Miguel Velázquez
Head of IT Infrastructure, Universidad Panamericana

326
Customer references from happy Cisco Webex users

VIEW ALL REFERENCES
ABOUT LIFESIZE

Lifesize delivers video conferencing that’s as easy, as lifelike and as remarkable as meeting in person. Founded in 2003 and acquired by Logitech in 2009, Lifesize continues to reinvent the video conferencing industry. From delivering the world’s first high definition video conference in 2005 to introducing the first cloud video conferencing solution to provide a connected experience across devices and meeting rooms, Lifesize addresses organizations’ demand for high quality and reliable video that is affordable and simple to use.

“Every employee can start a virtual meeting—with the highest video quality— without changing applications. This literally puts communication on a whole different level.”
Ercan Yapalak
Head of IT Services, Zehnder Group

“The HD video syncs so well with audio and provides so much clarity of detail that video conferencing stops being a novelty and becomes a useful tool.”
Christopher Thompson
IT Infrastructure Manager, Westwood Professional Services

“Lifesize’s cloud-based software application and their camera and phone systems has provided a scalable, cost-effective video conferencing solution that is above and beyond any solution we have used before.”
Eric Murphy
Vice President of Marketing, Comfort Company

“Our on-premise video conferencing system was unreliable and required significant technical knowledge and resources to maintain. Now with Lifesize, our users’ impression of video conferencing has completely changed. The 4K experience is beyond anything we’ve had before, and we’re now seeing more video conferencing sessions than ever before.”
Alhadi Bujang
Senior Assistant Director of IT Infrastructure, Universiti of Malaysia Sarawak
ABOUT PEXIP

Pexip enables enterprises and organizations of any size to deploy and use video-based communication and collaboration. The Company’s portfolio of products ranges from self-hosted software to cloud service video solutions. Pexip provides seamless collaboration between previously incompatible video and audio technologies such as professional video conferencing systems, Skype for Business, Microsoft Teams, Google Hangouts Meet, and WebRTC.

"The Pexip Infinity cloud enterprise application enables different types of business video conferencing solutions to connect to Hangouts Meet.”

Martin Antonsson
AV Infrastructure Engineer, Spotify

"The Department of Veterans Affairs uses Pexip to power telehealth appointments for roughly nine million veterans. Patients connect via custom-built web and mobile apps, whilst doctors can connect via the custom web app or dedicated video conferencing systems (SIP / H.323 devices).”

United States Department of Veterans Affairs

"People could see colleagues and other teams benefiting from effective video meetings. They would tell each other how easy it was to use, and so we could see the number of requests for video just grow and grow.”

James Lee Wong
Global IT Manager, SONGWON Industrial Group

"Pexip has enabled us to bridge the gap between our Cisco video systems and the Google Hangouts Meet systems in use by OpenTable. Therefore, we are able to feel more like one company rather than two separate companies.”

Tom Parker
VP of Information Technology, KAYAK
ABOUT RINGCENTRAL

RingCentral, Inc. (NYSE: RNG) is a leading provider of cloud-based business communications solutions. Easier to manage and more flexible than on-premises communications systems, RingCentral’s cloud solution meets the needs of modern distributed and mobile workforces, while eliminating the expense and complications of on-premises traditional hardware-based systems and software.

“RingCentral Meetings lets us record that entire video and show it on-demand to our other dealers. This is another game changer because it frees our people up from having to host that same training session over and over for every dealer.”

Brandon Keller
Operations Manager, Triumph Motorcycles

“RingCentral covered everything we needed in a phone system, plus it comes with faxing, video meetings, and team messaging at no additional cost.”

Matthew Lehnen
Vice President of IT, Wyndham Capital Mortgage

“The big difference [from our previous meeting app] is that RingCentral Meetings gives each employee a personal meeting ID, which they can use to set up or join a meeting. Our employees all over the world, especially those who travel often, tell us they love this new click-to-join capability.”

Jonathan Denize
IT Manager, W2O Group

“The thing about RingCentral that I like the most is the updates that provide new features and new abilities for our users to take advantage of – conferencing, intercom, paging, and more. So I’m always excited to see what new features will be available next.”

Rainier Apolonio
IT Administrator, Southlands Christian School
2020 TOP PERFORMERS

fuze

GoToMeeting by LogMeIn

Highfive

INTERMEDIA®
CLOUD COMMUNICATIONS

StarLeaf

Workplace by Facebook
Fuze is a global cloud communications and collaboration software platform for the enterprise. Through an innovative and consumer-inspired unified experience, Fuze enables seamless transition between voice, video, messaging, and content sharing. Fuze empowers the digital workforce anytime, anywhere, and across any device.

“Fuze is a collaborative solution that connects the global workforce. We realized we were using a number of tools to try and do that before, and Fuze came out on top in being able to deliver us quite a consistent solution to work across the mix: voice, video conferencing, and meetings.”
Charlotte West
Head of Global Operations, Meet Recruitment

“Fuze provides a lot of benefits to our organizations, whether that be calling, meeting, sharing, chatting - it’s all communication platforms that elevate our business.”
Josh Pruss
SVP of Global Partnerships, BSE Global

“We’re very metrics-driven here. With Fuze, we could continue monitoring performance patterns to create the same custom reports customers had come to expect using the previous system. The unexpected capabilities of video communication paired with voice is really going to move us forward. That’s really a gift.”
Mike Kelley
Chief Information Officer, MVT Services

“Fuze provided the opportunity to update and streamline our communications approach, with features and solution performance that other companies simply couldn’t offer. Using Fuze, we have the ideal platform to support us as we scale and grow our business and to deliver a rich set of features to support every employee.”
Vincent Poty
Chief Operations Officer, FIME
ABOUT GOTO MEETING

GoToMeeting is the extremely simple, extraordinarily powerful web conferencing service. It integrates HiDef video conferencing, screen sharing and audio conferencing, creating a natural face-to-face collaboration environment. Professional meetings deserve a professional meeting solution. That’s GoToMeeting - simple, reliable and effective.

"With GoToTraining the planning, administration and execution of our training sessions is entirely seamless. The solution offers outstanding quality with great features that simplify our work and facilitate interactive communication.”

Daniela Rehorn
Business Coach and Trainer, Weight Watchers

"GoToMeeting completely changed the way we do business, allowing us face-to-face conversations anytime, anywhere. It was one of our first solutions and has grown with us. It’s one of the simplest systems I’ve ever used.”

Will Lownsborough
Chief Executive Officer, Shoptility

"With GoToMeeting I can control the entire sales theater. I can hear and see what people are doing, and they can see me. We can establish that relationship, and I can completely control the flow of what we’re presenting. It was a really big jump for us, and we use it now for everything. GoToMeeting is standard issue at Athena.”

Dana Fox
Director of Global Business Development, Athena Software

"As long as I’ve been here, GoToMeeting has been the workhorse of all my online interactions, second only to old-fashioned email. If I’m looking to video conference someone, it’s always a GoToMeeting. It has been the most consistently performing, and has the most consistently highest quality, of any of the many solutions we’ve tried. It is..."

Will Robbins
Business Operation Lead, Gainsight
Since 2012, Highfive has been reimagining meeting room collaboration for enterprises, delivering integrated hardware and software born in the cloud for audio, web and in-room video conferencing. Highfive uses web-based communication platforms and protocols and integrates with enterprise-grade workflows such as Slack, Google, and Office 365. Highfive runs on any device, including desktop computers, laptops, tablets and mobile phones. With just a single click, meetings always start on time. There are no software downloads, pin codes or dial-in numbers required. Highfive also makes it easy to share your screen and documents — all with just a single click. End users will enjoy crystal-clear audio from Dolby Voice® with Dolby engineered 4k wide-angle camera and hub featuring intelligent scene framing, HDR and whiteboard mode. Awarded by TMCnet as Communications Solutions Product of the Year in 2019, Highfive’s solutions deliver instant collaboration and empower teams to focus on what’s important, get their best work done, and deliver better business outcomes.

“Realistically people are usually joining video conferencing calls remotely, from the airport, from their cell phones, so we want to make sure that everyone can actively participate no matter where they’re calling from. Highfive lets us do that.”

Dave Engberg
Chief Technology Officer, Livongo

“Everything has been amazing with Highfive. When you can send somebody a link, click on it, and instantly be connected to them without having to involve IT, choosing Highfive is a no-brainer. And not only is it reasonably priced — it’s about 82% cheaper than the other system we were looking at — we’ve also been able to reduce spending on plane tickets, …

Matthew Roosa
Systems and Network Administrator, von Drehsle Corporation

“The Highfive solution is magic. By adding in Dolby Voice, the audio is unbelievable — our team meetings are more productive and more enjoyable.”

Simon Zhang
IT Lead, Evernote

“I would argue that Highfive is a more intelligent video conferencing platform than anything on the market. It’s just so simple: Send a URL and connect right away!”

Helena Chestnut
Senior IT Manager, Managed by Q
ABOUT INTERMEDIA

Intermedia, a company that works with cloud and security services for businesses, conducted a study to determine how safe the average company was, and the results weren’t terribly encouraging. Of more than 2,000 workers surveyed in the United Kingdom and the United States, Intermedia determined that 97 percent had access to some kind of confidential company information, and 93 percent took part in at least one bad security practice. With numbers that high, the overlap between the two categories is bound to be substantial.

“We couldn't have selected a better vendor than Intermedia. Truthfully, I don't feel that one exists. Intermedia is the standalone leader in providing all of these services simultaneously — with a savings to us of roughly 40 percent. We’re very happy about that.”

Kevin Finnegan
IT Sustainment Manager, Stranded Oil Resources Corporation

“It's hard to stay in business when customers can't get ahold of you. It's such a big deal to us that limiting our risk of operational downtime is a company mandate. We feel so confident in Intermedia’s Cloud PBX service. It’s always on, with automatic transitions to failover nodes on both coasts in the event of a natural disaster. It's so reassuring to know that...

Jeff Chambers
Director of Information Technology, WONGDOODY

“Intermedia is hands down the best SaaS company I’ve ever worked with. The products, support and scalability are all great!”

Scott Sanders
Owner, Sanders Consulting

“The biggest advantage we have seen since becoming an Intermedia customer is the reliability and the expanded robustness of the product offering.”

Guy Timberlake
Chief Executive Officer, The American Small Business Coalition
ABOUT STARLEAF

StarLeaf enables seamless collaboration through intelligently-engineered reliable meeting room systems, superior video conferencing, and secure messaging. StarLeaf has architected its own global platform to deliver world-class video conferencing with a 99.999% uptime guarantee, robust security, ISO 27001 certification, and data jurisdiction control. Designed and engineered by StarLeaf, intuitive meeting room systems, feature-rich conferencing, and total interoperability bring future-proof communications to the enterprise. Founded in 2008, StarLeaf is a private company headquartered in the UK with a global presence. For more information, visit www.starleaf.com or follow us: Twitter (@StarLeafCo) and LinkedIn (StarLeaf).

38
Customer references from happy StarLeaf users

VIEW ALL REFERENCES

"We use the hunt group feature to route incoming video calls to the first available interpreter. Our interpreters, who have StarLeaf installed, are alerted to the call and can see which organization the deaf customer wishes to reach. The hunt groups can be customized to route specific calls to specific interpreters, based on the customer's preference or the..."

Clare Vale
Managing Director, Sign Solutions

"StarLeaf’s meeting room solutions have been critical in improving our ability to hold high quality video conference calls with external partners. It is crucial for our solicitors to be able to communicate effectively during mediations or with the courts, and the last thing our staff want is for the video conference system to stop them doing their work. StarLeaf’s..."

Trudy Hooper
Associate and IT & Business Operations Manager, Birkett Long

"Initially we were very keen on the powerful Lync integration capabilities that StarLeaf offered. Since then, our users have found StarLeaf Breeze easy to use and it works simply and effectively on PCs and laptops."

Steve Sumner
IT Director, Taylor Vinters

"The StarLeaf video meeting room system and mobile app is the future of communication for our business. It is improving the efficiency with which we operate, reducing key overhead costs and enabling us to move towards a more flexible, client-focused way of working. In our business, providing the highest levels of service to our clients is how we..."

Graham Seddon
Partner, Menzies
ABOUT WORKPLACE BY FACEBOOK

Workplace is a collaborative platform run by Facebook. It is built on Facebook’s powerful systems that keep more than a billion people’s information safe. It connects everyone in your organization to turn ideas into action and get more done.

“Our global teams needed a solution for real-time conversations rather than the back and forth of email. Workplace is that real-time communication solution that allows our global teams to work together across time zones and geographies. With the addition of Aime, our Workplace chatbot, employees can quickly access important information and files on...”

Hugh Davis
Co-Chief Executive Officer, Critical Mix

“One of my favorite tools is the text and video in Workplace Chat. When text isn’t doing it you can say ‘let’s jump on a video call!’”

Brian Wenke
Executive Director, It Gets Better Project

“We are really happy that we chose Workplace as our communication tool. It provides a platform where our employees from across the business can collaborate and ask questions, helping us listen to and engage with our people.”

Scott Fishburn
Chief People & Transformation Officer, DFS

“Workplace has made a huge difference in the way our staff communicate. Anyone can share important information instantly, crowd-source answers at the touch of a button and live stream from every corner of the world.”

Ric Sheldon
Chief Information Officer, Unicef UK
2020 RISING STARS

Amazon Chime

flock

livestorm

loopup

R*HUB
ABOUT AMAZON CHIME

Amazon Chime is a high-quality communications service that transforms online meetings with an easy-to-use app which works seamlessly across all your devices. With Amazon Chime, you can schedule and attend online meetings and video conferences, and chat, call, and collaborate, inside and outside your organization, all with a single app. Now you can work productively from wherever you are.

Customer references from happy Amazon Chime users

“Amazon Chime allows us to communicate with customers with in-browser video and screenshare enabled so they don’t have to download a native client, as this is often blocked by hospital firewalls. Chime has the most features we want for the price. We already use Amazon to support a lot of our infrastructure and it made sense to move our collaboration…

Steve Waye
Co-founder & COO, Agathos

“We love using Amazon Chime for meetings, screen sharing, and to create chat rooms with our external customers. It allows us to get real time responses on projects and have better communication with our clients.”

Ethan Bynoe
VP of Business Development, Killer Infographics

“Switching to Amazon Chime has enabled us to use one conferencing platform across all of our offices and client engagements. Chime’s reliability and meeting quality give us a first class conferencing experience at a lower price-point than our previous solution.”

Christopher Adams
Manager, Cloud Architecture, Infrastructure & Managed Services, Cervello

“With Chime we are able to collaborate with our counterparts in Hong Kong, the UK, Guatemala, India, etc. With the increased communications channels and flexible billing, it has allowed us to at least double the amount of users that can hold conference calls.”

Josh Washburn
Systems Administrator, Nexgen Packaging
ABOUT FLOCK

Flock is a Communication and Collaboration App designed specifically for Teams looking for a faster and more efficient way to communicate. You can discuss projects, share ideas, and make decisions faster! Flock integrates with other leading apps making sure all your work efforts are unified. Flock powers over 35,000 companies globally. Flock users around the world have reported increased productivity by 30%, 50% fewer emails, and 50% reduced in-person meetings. Their clientele includes teams at Accenture, Tim Hortons, Whirlpool, VMware and Victorinox.

"I like that we can communicate in both channels and individual chats. The layout of Flock looks clean and comfortable. Also, it’s great that we can pin important messages and quote a specific message to reply to."

Francis Joy
Cerebron Technolabz

"Flock has been incredibly useful for us. I use to-do’s to assign tasks to team members and distribute work; we also use video conferencing to keep in touch with our other offices, and also to conduct trainings for teams that are spread out."

Abhishek Raaman
Head of Strategy and Marketing, Niftymillionaire

"Flock gives us the leverage to do things faster, even on the go. With Flock, we can share folders, links and all types of files. I know I can rely on Flock to get the job done quickly."

Riddhima Singh
Head Designer, The Vanca

"Flock is one of the best tools I use. Most of my stakeholders and peers are remotely located, and Flock is amazingly helpful for quick chats and keeping us connected. I love the ease of use, reminders, status updates, file sharing, access from anywhere, and the emojis. LOVE it!"

Jacqulin Preethi
Global Talent, Namecheap
ABOUT LIVESTORM

Livestorm is the modern browser-based webinar software. At Livestorm they help companies get the most of their webinars. Their mission is to make your webinars simpler and more efficient. Livestorm is a webinar tool that functions 100% in your browser, and, besides the basic webinar requirements, they provide Advanced post-webinar analytics tools, Audience segmentation capabilities, Lead management system & Native integrations with CRMs and marketing tools.

"If you create and stream online presentations or training sessions with a professional level you have to use Livestorm! I recommend this tool without any hesitations."  
Alexis Michel  
Chief Marketing Officer, Yousign

"The elegance of Livestorm’s UI and its simplicity for creating beautiful landing pages made a big positive impact on the way we communicate with customers at scale.”  
Stan Massueras  
European Sales-Director, Intercom

"Often the webinar solutions are just a technical solution, but Livestorm adds an all-in-one marketing approach with landing pages, automated emails, analytics, etc.”  
Adrien Wiesenbach  
Lead Acquisition Marketing, Toucan Toco

"What I found interesting with Livetsorm was the fact there was nothing to install, that everything was web-based. The ease-of-use and UX were also a big plus. It is really efficient.”  
Anthony Brebion  
Product Marketing Manager, AB Tasty
ABOUT LOOPUP

LoopUp is a premium remote meetings solution that makes it easier to collaborate in real time. Streamlined and intuitive, LoopUp anticipates the needs of business users, while delivering the quality, security and reliability required in the enterprise. LoopUp easily integrates with the common tools you use every day, like Outlook, and doesn’t offer features you don’t need or require training. Over 2000 enterprises worldwide, including Travelex, Kia Motors America, Planet Hollywood, National Geographic, and Subaru, trust LoopUp with their remote meetings.

“LoopUp has changed our organization’s mind on conference calls. It is simple to use yet slick, stable with fantastic customer service.”

Michael Walsh
Global Markets COO, Allied World Assurance

“While reliability was a top priority, a key benefit that Dykema discovered along the way was LoopUp’s streamlined, easy-to-use interface.”

Dykema

“LoopUp was an obvious choice for us for a number of reasons; most importantly, we’re getting a better product for the price. It’s simple to use, and the visual interface is clean and user-friendly.”

Hilary Grieve
Corporate Administration Manager, Kia Motors America

“Its global availability and the ease-of-use for both audio conferencing and screen sharing were key factors in our selection of LoopUp.”

Ian Stewart
Telecommunications Specialist, Travelex
ABOUT R-HUB COMMUNICATIONS

R-HUB is a premier provider of web conferencing, remote support, audio conferencing and video conferencing servers that meet the needs of service providers and any organization. The Company's end users total over 4,000,000 in a variety of market segments including services, manufacturing, healthcare, education, and government.

"Axceleon uses all the functionality of R-HUB's great product - the seminars, interactive meetings, remote support and the remote computer access, all work flawlessly all the time. You have a great product, great value for money."

Mike Duffy
CEO, Axceleon Inc.

"We were looking for a Web conferencing solution that would allow our staff to support and train over 2,000 users - without breaking the bank or overwhelming our network with unnecessary features we would never use. TurboMeeting is a server that has a very clean and easy interface for setting up, scheduling and conducting webcasts."

Ken Grimes
Network Security Officer, FleetPride

"TurboMeeting has allowed us to stay in touch with our customers worldwide, both spontaneously and in structured meetings. With TurboMeeting, we have achieved significant cost reductions by reducing the need for on-site visits. In fact, TurboMeeting paid for itself in the first month."

Alex Toldo
Program Manager, Nova Tool and Mold

"We are excited about the opportunity to introduce a full-featured Web conferencing server to the Asian market. We evaluated many different solutions, and selected RHUB’s TurboMeeting because it offers many advantageous features such as remote support, remote seminars, and remote PC access."

Joji Tone
President, Technology Link Corporation