

Emergency Mass Notification Software Category



Emergency Mass Notification Software Category

Emergency mass notification software is utilized to implement emergency planning and risk management strategies. It helps to improve service, workflow, and communication while tackling emergencies. Organizations deploy this platform to prepare for any emergency or event that could stop business operations. With this solution, you can mobilize teams, share information, and send out mass notifications to expedite emergency response and avoid operational disruptions.

Your company can personalize emergency mass notification software for its needs and requirements. Plus, these tools integrate with or provide GIS features that help to create documents and maps to be used for visual assistance during crises. Emergency mass notification software encrypts sensitive information, allows two-way messaging, and pushes out mass notifications to numerous devices in several locations.



Customer Success Report Ranking Methodology

The FeaturedCustomers Customer Success ranking is based on data from our customer reference platform, market presence, web presence, & social presence as well as additional data aggregated from online sources and media properties. Our ranking engine applies an algorithm to all data collected to calculate the final Customer Success Report rankings.

The overall Customer Success ranking is a weighted average based on 3 parts:

CONTENT SCORE

- Total # of vendor generated customer references (case studies, success stories, testimonials, and customer videos)
- Customer reference rating score
- Year-over-year change in amount of customer references on FeaturedCustomers platform
- Total # of profile views on FeaturedCustomers platform
- Total # of customer reference views on FeaturedCustomers platform

MARKET PRESENCE SCORE

- Social media followers including LinkedIn, Twitter, & Facebook
- Vendor momentum based on web traffic and search trends
- Organic SEO key term rankings
- Company presence including # of press mentions

COMPANY SCORE

- Total # of employees (based on social media and public resources)
- Year-over-year change in # of employees over past 12 months
- Glassdoor ranking
- Venture capital raised

Award Levels



MARKET LEADER

Vendor on FeaturedCustomers.com with substantial customer base & market share. Leaders have the highest ratio of customer success content, content quality score, and social media presence relative to company size.



TOP PERFORMER

Vendor on FeaturedCustomers.com with significant market presence and resources and enough customer reference content to validate their vision. Top Performer's products are highly rated by its customers but have not achieved the customer base and scale of a Market Leader.



RISING STAR

Vendor on FeaturedCustomers.com that does not have the market presence of Market Leaders or Top Performers, but understands where the market is going and has disruptive technology. Rising Stars have been around long enough to establish momentum and a minimum amount of customer reference content along with a growing social presence.



2021 Customer Success Awards

Check out this list of the highest rated Emergency Mass Notification Software based on the FeaturedCustomers Customer Success Report.

MARKET LEADERS



TOP PERFORMERS



RISING STARS



* Companies listed in alphabetical order

2021



SPRING 2021

Emergency Mass
Notification Software
Category

MARKET LEADERS



90

Total Customer References

[VIEW ALL REFERENCES](#)

ABOUT ALERTMEDIA



AlertMedia is changing mass notification into useful communication. When a message is urgent or important, AlertMedia helps people understand the situation, get the word out, and control the message with two-way communication.

Featured Testimonials

“I love the ease of use of the products and my entire executive team has been impressed with the capabilities. The ability to reach all of our employees within seconds was a real need for us, and AlertMedia brought us where we need to be.”



DIRECTOR OF PLATFORM ONBOARDING
UNITED CAPITAL FINANCIAL ADVISERS

“With AlertMedia, we're able to send timely communications to our employees, keeping them in the loop at all times during unplanned events. When flooding started to overwhelm Houston, and I was pressed for time to get an emergency communications system in place, AlertMedia saved the day with excellent customer support, getting us set up with our account in just a few hours.”



BRITTON MARKWARDT
OFFICE MANAGER, OLSON & OLSON

“We were looking for a simple and easy-to-use system that communicated with all of our various audiences across multiple channels, and found AlertMedia checked all of those boxes. We have also been impressed with the level of customer service we've received from implementation to expanding our usage across the organization.”



TUAN NGUYEN
CHIEF INFORMATION OFFICER, CARLTON SENIOR LIVING

“With AlertMedia, we're pushing the limits of what mass notification can do. AlertMedia worked several enhancements to the API for us in a short period of time, helping us get our tool up and running faster.”



AT&T MOBILITY

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81

Total Customer References

[VIEW ALL REFERENCES](#)

ABOUT ALERTUS TECHNOLOGIES



Alertus is a pioneer and leader in emergency mass notification for large area, high occupancy facilities. In a crisis, their award-winning technologies enable people to be empowered with localized lifesaving alert notifications. Occupants are instantly notified with computer desktop alerting, wall-mounted Alert Beacons (unique patented notification appliance with integrated flash sounder and message display), amplified text-to-speech voice speaker arrays, digital signage override, IP phones, cable television override, and seamlessly integrates with fire alarm panels.

Featured Testimonials

“The Alertus solution allows us to connect multiple command centers so that if someone issues an alert for an emergency, either at the university or the medical center, the message can be set to go to all or select individuals so that everyone is informed of the situation. Among most organizations that common operational picture becomes very important.”



STEVE MORASH
DIRECTOR OF EMERGENCY RESPONSE PLANNING, BOSTON MEDICAL CENTER

“We’ve been very satisfied with the Alertus Desktop Notification. This fall, we deployed to nearly 2,500 workstations, trained the police dispatchers, and have turned over the alert operations to them. This has been one of the easiest and quickest software deployments we’ve ever had.”



KARL KOWALSKI
EXECUTIVE DIRECTOR USER SERVICES, UNIVERSITY OF ALASKA FAIRBANKS

“We have used Alertus for not only emergency alerts; we have used it to get info out to employees when our hospital Internet service has gone down or other information was needed to go out with urgency.”



JOSH MILCHEN
SERGEANT / LEAD OFFICER, MERCY REGIONAL MEDICAL CENTER

“We use Alertus to get early information out to the school system. Things like weather alerts and other emergencies are transmitted from the 911 center to the location. Alertus really speeds up the process of getting information out to who needs it quickly so they can react to the message.”



BETH THOMAS
COORDINATOR OF INFORMATION TECHNOLOGY, ALLEGANY COUNTY PUBLIC SCHOOLS

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72

Total Customer References

[VIEW ALL REFERENCES](#)

ABOUT BLACKBERRY ATHOC

BlackBerry AtHoc

BlackBerry AtHoc is the leading provider of networked crisis communications to defense, military, federal government agencies, state & local government, healthcare, and commercial enterprises on a global scale. Their mass notification systems are being used daily as both an all-purpose alerting and mass emergency warning system. A trusted partner to the world's most demanding customers, AtHoc is recognized as the number 1 provider of crisis communication solutions to the US Department of Defense and US Department of Homeland Security.

Featured Testimonials

“Triggering an alert is simple. We just add the location of the emergency, fill in the blanks, target the recipient groups and send out the alert.”



DAVID BURNS
EMERGENCY MANAGER, UNIVERSITY OF CALIFORNIA, LOS ANGELES

“Twenty years ago, our emergency response process involved calling people on their landlines and sounding sirens. Since then, a great deal has changed, and we've been able to change with it. Through BlackBerry AtHoc, we're able to leverage many different communication channels – social media, mobile devices, federal alerting systems, and more.”



HEATHER TIERNAN
WARNING SYSTEM MANAGER, CONTRA COSTA COUNTY'S OFFICE OF EMERGENCY SERVICES

“With AtHoc's capabilities, we're able to get alerts out much quicker than we used to and coordinate a far more effective response to emergencies. When it comes to incidents where lives are at stake, that's a level of value you cannot truly quantify.”



THOMAS BREWER
GIS TECHNOLOGY OFFICER, MISSISSIPPI EMERGENCY MANAGEMENT AGENCY

“Though BlackBerry AtHoc was the most cost-effective solution, we don't really look at it as a cost-saving tool. It provides us with the ability to communicate with our clients and our sites more efficiently and effectively than we could before. And that in turn helps us keep our personnel safe while also protecting our clients – that's not really something you can assign a specific value to.”



LEO TARELLI
MOBILISATION MANAGER, AXIS SECURITY

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325
Total Customer References

[VIEW ALL REFERENCES](#)

ABOUT EVERBRIDGE



Everbridge is the global leader in critical event management and enterprise safety software applications that automate and accelerate an organization's operational response to critical events in order to keep people safe and businesses running. During public safety threats such as a global pandemic, active shooter situations, terrorist attacks or severe weather conditions, as well as critical business events including IT outages, cyber-attacks or other incidents such as product recalls or supply-chain interruptions, over 5,200 global customers rely on the company's Critical Event Management Platform to quickly and reliably aggregate and assess threat data, locate people at risk and responders able to assist, automate the execution of pre-defined communications processes through the secure delivery to over 100 different communication devices, and track progress on executing ...

Featured Testimonials

“Everbridge Incident Communications has significantly improved 2nd Watch's response time during business-critical outages. With one click of a button, the company can activate an incident template to get the right people on a conference bridge to begin the transition from incident identification to response and triage. With incident communications, the response time has improved from roughly 30 minutes, to around 5 minutes.”

 2ND WATCH

“Everbridge allows us to quickly and effectively communicate with our sites, employees and our incident management team to provide critical information in the time of an emergency. It also gives us an additional mechanism for obtaining intelligence during large scale events.”

 THOMAS ESS
ASSOCIATE VICE PRESIDENT, EMERGENCY PREPAREDNESS COORDINATOR, PEOPLE INC.

“Garfield County Emergency Communications Authority has had great success with the Everbridge-CAD integration. As technology advances, we are confident Everbridge will continue as a leader in emergency notification, allowing us to merge both new and old technologies and systems for the best communication possible in an emergency.”

 CARL E. STEPHEN
EXECUTIVE DIRECTOR EMERGENCY COMMUNICATIONS AUTHORITY, GARFIELD COUNTY

“The tool is intuitive, easy to use, self explanatory, and it does everything we need it to do from an emergency notification point of view. It enables us to target specific individuals and the response time for sending out notifications is instantaneous.”

 JEREMY DYER
GROUP BUSINESS CONTINUITY MANAGER, RANDALL & QUILTER INVESTMENT HOLDINGS LTD.

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189

Total Customer References

VIEW ALL REFERENCES

ABOUT ONSOLVE



OnSolve is the market leader in real-time, mass notification and collaboration solutions used by the world's largest brands and thousands of government agencies to deliver critical information in any situation. Mass notification and collaboration is an essential element of emergency response and business continuity planning, keeping teams on track and coordinating during critical events. The OnSolve suite of critical communication tools is a key component of the business continuity, emergency response, IT alerting, employee safety and security programs of every organization we serve. Visit us on the Web at onsolve.com.

Featured Testimonials

“The OKC-County Health Department was looking for a mass notification system that would benefit multiple programs within our agency. We needed an alert system to use for employees during inclement weather or disaster situations. But we also needed a system that could help us reach our clients and promote our different programs and events. The SmartNotice system has been a great tool, allowing us to reach 1,000 of our clients in just minutes, instead of what used to take hours. We have been very happy with how easy the system is to use, and it's versatility to meet our needs.”

OKC-COUNTY HEALTH DEPARTMENT

“Our SmartNotice application is very user-friendly and intuitive which gives us the confidence to be able to quickly communicate with the right people and at the right time, during any incident or emergency. Customizing the features to fit our needs also allows us to easily align the application with our crisis and emergency response procedures. The ability to access easily off mobile devices is especially helpful. Additionally, the service and support provided by ECN has been swift and effective in answering any of our questions.”

SAINT PAUL, MINNESOTA

“The Georgetown Police Department began using the CodeRED system during Tropical Storm Irene. In moments, we were able to get emergency information out to our entire community and as a result we received very few calls during the storm. We had already answered their concerns. The ease of use and the cost alone make this the best public notification system we were able to find.”

GEORGETOWN POLICE DEPARTMENT, MA

“The outstanding customer service is one of the features that set CodeRED apart from many other services we use. Our Client Services Representative takes a genuine interest in our preparedness and use of the system. Monthly calls and pre-incident check-ins keep us connected to the company and the service. I've gained a valued partner genuinely committed to enhancing my community's safety and to ensuring our full use of this service.”

TOWN OF LITCHFIELD NH

TRUSTED BY





ABOUT RAVE MOBILE SAFETY



Rave Mobile Safety provides the leading critical communication and data platform trusted to help save lives. Used by leading education institutes, corporations, and state and local public safety agencies, the award-winning Rave platform including Rave Alert™, Rave 911 Suite, Rave Panic Button™, Rave Guardian™, Rave Prepare™ and Rave Eyewitness™ protects millions of individuals.

161

Total Customer References

VIEW ALL REFERENCES

Featured Testimonials

“Rave Alert has been an amazing communication resource for our community. The ability to customize has helped us meet our county's specific needs, while ensuring that we deliver the right message to the right people at exactly the right time.”



MICHAEL ARMITAGE
DIRECTOR OF EATON COUNTY CENTRAL DISPATCH, EATON COUNTY, MICHIGAN

“The Smart911 Safety Profile helped us make a save that may not have happened otherwise. With the growing use of mobile devices, we rely on tools like Smart911 to help us access lifesaving location data and information that allows first responders to help our community swiftly and safely.”



MICHELLE LAJOYE YOUNG
SHERIFF, KENT COUNTY, MICHIGAN

“The value of Rave Panic Button is that you're not only notifying 9-1-1 about an emergency. You're also alerting your staff and key people in the building about what's going on. That's the most critical improvement that the product brings, especially as a superintendent. I'm confident that even if I'm not in my office, if there's an issue I'm going to know about it.”



TIMOTHY EAGEN
SUPERINTENDENT, KINGS PARK SCHOOL DISTRICT

“What I like about Rave Alert is how easy it is to use. It only takes three steps to send an alert. We can access it from anywhere by smartphone or computer with no need to be on the hospital network. And it's fast. We send SMS and email and have 98% delivery in under a minute.”



ANITA GUFFEY
EMERGENCY MANAGEMENT DIRECTOR, CARLE FOUNDATION HOSPITAL

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79

Total Customer References

[VIEW ALL REFERENCES](#)

ABOUT SINGLEWIRE SOFTWARE



Singlewire Software develops InformaCast emergency notification software. It enables organizations to reach on-premises and mobile devices to achieve the speed and reach they need to keep their people safe. InformaCast is used in a wide range of industries. These organizations can transform existing Cisco Unified Communications platforms into a powerful, “any-to-any” mass communication and emergency mass notification system allowing them to simultaneously connect with thousands of IP phones, PoE IP speakers, desktop clients, analog paging systems, social media sites, email, SMS text messaging systems, and more.

Featured Testimonials

“Informacast integrates with our Call Manager phone system easily and uses the Cisco IP Phones as speakers to make paging available around the office. The device discovery tool makes updating endpoints easy and quick. Being able to leverage existing technology and extending its functionality is a great way to reduce your administrative support and improve your ROI.”



SAM C.
SERVICES LEADER, ARUP

“The feature set this product offers is more than I have even figured out as of yet. Each time we are looking to do something, this product suite can usually have a form of integration. We tie into our PA system, our panic system, our 911 dialing, our messaging systems. We run it as a VM on VSphere and it just works. Updates are easy to install and the install instructions are usually spot on.”



JAMIE S.
NETWORK & SYSTEMS TECHNICIAN, SARANAC CENTRAL SCHOOL DISTRICT

“InformaCast played a key role in notifying our campus about the water main break and the need to use bottled water. I was able to quickly record a message and send it to the campus from my office at home. Our students commented how effective this was in letting them know what was going on.”



JOHN W. TURNER
DIRECTOR OF NETWORKS AND SYSTEMS, BRANDEIS UNIVERSITY

“The InformaCast software is very easy to manage and use [and] has allowed us to take advantage of the IP phones as well as the IP speakers. InformaCast allowed us to assign the same code we had for each area in the old system. This was very important for us since it made the change easier for the users. It provided us the flexibility of creating different groups.”



ELENA ALVAREZ
TECHNOLOGY DIRECTOR, CHRISTOPHER COLUMBUS HIGH SCHOOL

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2021



SPRING 2021

Emergency Mass
Notification Software
Category

TOP PERFORMERS



86

Total Customer References

VIEW ALL REFERENCES

ABOUT CRISISGO



CrisisGo makes safety accessible by saving valuable time it takes to respond to emergencies and reducing risk through a comprehensive platform dedicated to crisis management. Improved safety communication ensures everyone is always connected and the correct information always reaches the appropriate people. CrisisGo instills peace of mind with instant access to safety resources needed to learn about an emergency and navigate to its resolution. Over 14,000 organizations have chosen CrisisGo, because they empower everyone to own a role in safety.

Featured Testimonials

“The Crisis Go app is an excellent tool that all Emergency Managers should consider. Providing immediate notification and having your emergency plans readily accessible will not only save time but lives.”



RODNEY CARBAJAL
NORTHERN SUBURBAN SPECIAL EDUCATION DISTRICT

“[In choosing CrisisGo] there were several factors: The ability to alert quickly, to alert universally throughout the campus, the ability to alert multiple campuses at any given time, and the ability to integrate the rosters was a big thing for me.”



KELLY MOORE
SAFETY COORDINATOR, SANTA BARBARA UNIFIED SCHOOL DISTRICT

“The School District of Baraboo utilizes Crisis Go as a safety communication tool for all of our staff and in conjunction with our local safety management officials. Crisis Go training poised us to maximize our operations around safety. The Crisis Go features allow us to not only manages incidents, but provides opportunity to offer ongoing professional development for our staff in handling various situations.”



LORI M. MUELLER
SCHOOL DISTRICT OF BARABOO

“CrisisGo allows drivers to immediately alert the necessary people in times of emergency. This is an ideal partner for Siyata as drivers, first responders, students, and parents will be safer knowing that they can drive in a safer environment and be in contact quickly with the right people in times of emergency.”



MARC SEELENFREUND
SIYATA MOBILE

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87

Total Customer References

[VIEW ALL REFERENCES](#)

ABOUT CRITICALARC



CriticalArc's SafeZone service is uniquely positioned to help safety and security teams respond faster and more efficiently to critical incidents and emergencies, optimize outcomes, fulfill duty of care, and mitigate risks. SafeZone provides a common operating view of the real-time location of all available safety and security resources. It supports lone workers, travelling staff and facilitates evacuation and enterprise safety protocols. In addition, the SafeZone App enables users to receive emergency alerts and quickly request help, while providing their geotagged information, which speeds response by 50% or more. For details, visit www.criticalarc.com.

Featured Testimonials

“SafeZone is simple to use, easy to explain and has powerful reporting, geo-fencing and communications features that help universities optimally deploy their resources and shrinks response times by up to 50%.”



TODD KAPLAN
ASSOCIATE DIRECTOR AND EMERGENCY MANAGER, NORTHEASTERN UNIVERSITY

“The app not only makes it easier for UQ Security to respond to emergency situations quickly, but also for the University to alert SafeZone app users about any safety issues on campus. Through GPS, the app allows security staff to become aware of someone's location, talk to them directly and arrange immediate assistance.”



ALAN EGAN
PROPERTY AND FACILITIES DIRECTOR, UNIVERSITY OF QUEENSLAND

“Staff and student well-being and safety is of the utmost importance at the University of Washington and a critical component of the Husky student experience. The SafeZone solution enables us to respond more effectively and efficiently to students and staff who need emergency support. We have been consistently impressed with the benefits SafeZone can deliver, along with its ease of use and deployment.”



JOHN VINSON
ASSISTANT VICE-PRESIDENT FOR STUDENT LIFE/CHIEF OF POLICE, UNIVERSITY OF WASHINGTON

“SafeZone is proving to be extremely popular with all our security patrols. They get detailed alerts directly to their phones, which means they are immediately much more involved in an incident before being deployed and arriving at the scene.”



STEVE WOOLLCOTT
HEAD OF SECURITY, UNIVERSITY OF KENT

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54

Total Customer References

VIEW ALL REFERENCES

ABOUT HIPLINK SOFTWARE



HipLink Software is a premier provider of wireless text and voice communication solutions. As a stable, profitable, woman-owned business with a long history of innovations in the industry, HipLink Software has demonstrated intense commitment to its products and its customers. The company has grown to serve customers worldwide across all industries to meet the needs for IT service alerting, alarm management, emergency response, mass notification and business continuity.

Featured Testimonials

“Coordinated communication is the key to efficiently prepare for and respond to emergency events at all levels. HipLinkXS provides us with a very powerful tool for getting critical information out to effected portions of our communities in a timely fashion. This timely sharing of information can help us to mitigate the effects of a critical incident or disaster and potentially save lives. HipLinkXS is ideal for us because it's a two-fold solution. We can use it as a professional communication tool in all of the agencies that may be involved in response to a disaster, and we can use it to send mass notification to the public.”



DARRELL FREITAS
STANISLAUS COUNTY OFFICE OF EMERGENCY SERVICES

“HipLink allowed us to centralize the management of our mission-critical alerts without taking away the scheduling flexibility each response group had come to expect. HipLink was able to complement our monitoring infrastructure without forcing us to redesign it.”



TED MEISKY
DIRECTOR OF OPEN SYSTEMS, SAFELITE GROUP

“In a nutshell, HipLink lets us communicate a lot of information – a lot more effectively. Our next step will be to integrate HipLink with our Remedy Help Desk so we can send and receive wireless alerts of trouble tickets. We're pleased with the flexibility and results we've seen so soon from the software.”



CARL KORODY
IT SYSTEMS COORDINATOR, LOBLAW COMPANIES LTD.

“Using HipLink for text messaging has significantly reduced the number of callbacks the dispatchers receive with radio voice communication. Text messaging can be used to clarify the what, when and where questions that are always asked. We've been able reduce the number of follow up communications. Additionally, because the first responders have the text, they can review it repeatedly as necessary.”



LIEUTENANT REGINA CAMPBELL
COMMUNICATIONS OFFICER, TOOEELE COUNTY

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67

Total Customer References

VIEW ALL REFERENCES

ABOUT NETPRESENTER



Netpresenter is an internationally leading communication and alert software company which builds solutions to improve communications to staff, customer and the public. Its integrated cross media communication platform for mobile-, PC-, Digital Signage screens & social media currently powers in excess of 1 million licenses, including a whole country, but is also be used at many small companies, the Fortune 500 and government.

Featured Testimonials

“We have positive experiences with the Emergency Alerts: the alert messages are instantly visible to our employees, taken seriously and – even more importantly – instructions are followed. Combined with our existing alarm system, this is an extremely effective way of alerting everybody.”



VIVIENNE VAN LEEUWEN
WEB MANAGER, ERASMUS MC

“For us, the solution was using Netpresenter. With Netpresenter, messages that require the attention of employees are now displayed via screensavers. Using polite push instead of pull technology, employees don't have to do anything, news is pushed directly to them.”



CORINNE VAN IERSEL
MANAGER COMMUNICATIONS & PUBLIC AFFAIRS, EASTMAN CHEMICAL

“In case of an emergency, screensavers and video monitors are automatically taken over, alerting all our team members and giving them instructions on dealing with patients.”



JEROMY WELCH
INTERNAL COMMUNICATIONS COORDINATOR, THE UNIVERSITY OF TENNESSEE MEDICAL CENTER

“We have selected Netpresenter to publish news, weather, stock information and power outages on all PC screens throughout the company. With Netpresenter's screensaver, employees see messages repeatedly, so our internal news is seen and remembered better.”



GIL BROYLES
CORPORATE COMMUNICATIONS MANAGER, OGE ENERGY CORP.

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59

Total Customer References

VIEW ALL REFERENCES

ABOUT OMNILERT



Omnilert believes no one should ever die or get seriously injured due to a lack of timely and accurate information. Their suite of emergency notification and critical communication solutions empowers organizations to keep their people informed and their operations viable during the most challenging times. Omnilert transforms the way those responsible communicate with people to rapidly disseminate critical information, automate emergency communications, accelerate emergency response, ensure business continuity, and recover quickly from a crisis. Their people and technology, together, help ensure successful outcomes for their customers.

Featured Testimonials

“We had to go to another system that had more features, personalization, and campus specific controls. We just wanted to do more. Omnilert integrates with our messaging boards, our cable TV network, and everything else. We needed something that could handle all of that easily. That’s how we came to use Omnilert.”

PETER CAREY
POLICE CHIEF, BUFFALO STATE COLLEGE

“Omnilert was the only provider who met all our selection criteria – giving us a solution that offered ease-of-use and reliability, as well as the option for integration with other notification technologies such as digital signage and desktop alerts down the road.”

THOMAS LOVINCE
ASSISTANT VICE-CHANCELLOR/CHIEF INFORMATION OFFICER, DELGADO COMMUNITY COLLEGE

“I like the assurance Omnilert provides in being able to notify employees on our 1,000 acre campus remotely when necessary.”

EXECUTIVE DIRECTOR
MOOSEHEART CHILD CITY & SCHOOL

“Omnilert is an essential part of our crisis planning and emergency communications strategy. The account managers are exceptional partners and always available for answers, advice, and instruction.”

BILL K.
SR. DIRECTOR OF COMMUNICATION, MUHLENBERG COLLEGE

TRUSTED BY





67

Total Customer References

VIEW ALL REFERENCES

ABOUT REGROUP MASS NOTIFICATION



Regroup Mass Notification's mission is to help their clients communicate easily and effectively by providing unparalleled usability, innovation, integration, client support and communication channels. They strongly believe that easy and effective communication within an organization is the cornerstone of efficiency, productivity, safety and resiliency.

Featured Testimonials

“This is the first time VHA has employed an external mass notification system. We do have global voicemails and emails for internal use but saw some of the functionality of Regroup as a real opportunity to extend our reach quickly and with great reporting features. It also offers us the chance to connect with our clients (patients) and their caregivers.”



PAMELA STOIKOPOULOS
HEAD OF INNOVATION ENGAGEMENT, VHA HOME HEALTHCARE

“The system is extremely easy to use. We are surprised at how easy it is to train new employees to use the system. Regroup is user-friendly, straightforward, and is a common sense platform.”



MICHAEL BEAN
EMERGENCY MANAGEMENT COORDINATOR, ADAMS COUNTY, COLORADO

“The primary mission of Mississippi Gulf Coast Community College is to promote a safe learning and working environment. Regroup is fundamental in maintaining this mission and is included in our Emergency Action Plans. One of the key functions of this institutional mission is the successful and timely dissemination of emergency notifications and college-wide drills to students, faculty, staff, and administrators.”



ASHLEY LANDRY
COORDINATOR OF ADMINISTRATION AND SAFETY MANAGEMENT, MISSISSIPPI GULF COAST COMMUNITY COLLEGE

“Regroup helps us communicate more efficiently within our project teams and trade partners. We use the system to communicate various types of announcements, reminders, and alerts, which range from stair closures to building entrance changes, meeting locations/times, and even severe weather alerts. It's a great tool to quickly distribute important information throughout the entire project team.”



C.J. REED
MANAGER OF IT TRAINING PROGRAMS, MCCARTHY HOLDINGS INC.

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Total Customer References

[VIEW ALL REFERENCES](#)

ABOUT ALERTFIND



AlertFind is a proven and trusted leader in the ENS category. Hundreds of companies and organizations around the globe—including many of the largest enterprises—rely on them to help protect and connect millions of employees, and ensure business continuity in times of crisis. From natural disasters to cyber attacks to civil unrest and more, AlertFind can help safeguard your organization in any emergency.

Featured Testimonials

“Our organization feels this is best money we have ever spent. Initially we were looking for a way to send emergency notifications; however we have discovered many more ways to use AlertFind.”



GLORIA SCHOEPPE
CHAIRPERSON, EMERGENCY PREPAREDNESS COMMITTEE, GLEN EDEN SUN CLUB

“As we all know, communication is the key to success during an emergency. AlertFind is an important component of our emergency operations plan to help protect our employees.”



TRISH TARANTO
SENIOR BUSINESS CONTINUATION ANALYST, ENTERPRISE INSURANCE AND BUSINESS RESILIENCY, HIGHMARK HEALTH

“Aurea Messaging Solutions continued to step up and deliver everything we wanted with one comprehensive solution.”



DIANE HARRIS
BUSINESS ASSURANCE PRINCIPAL, SOUTHERN COMPANY

“Thanks to AlertFind, the employees received the message and were on duty in the New York office with no disruption to our clients.”



FRANK GAROFALO
VICE PRESIDENT, ALLIANZ GLOBAL INVESTORS

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ABOUT CRISES CONTROL



Crises Control helps organizations keep lines of communication open by making it easy to send notifications to any number of people at once, allowing for an immediate, individual response with an automatic audit trail. Crises Control is invaluable for providing up-to-the-minute notifications to users, minimizing the impact on people's safety, damage to the environment and the organization.

33

Total Customer References

[VIEW ALL REFERENCES](#)

Featured Testimonials

“Our priority is to get information out clearly and concisely to our staff and to prompt them to respond quickly. That’s why we find the Ping message acknowledgment feature extremely powerful. They hit the button and get on with their lives, we are satisfied, and they are safe.”



ANTHONY BUTLER
SENIOR MANAGER HR & GENERAL AFFAIRS, ITOCHU EUROPE PLC

“I would definitely recommend Crises Control to anyone looking to ensure that their whole team is kept up-to-date with policies and procedures and communication in the event of an emergency.”



CATHERINE DE VILLIERS
HEALTH & SAFETY AND PROJECTS MANAGER, DOLPHIN SQUARE

“Crises Control has helped us improve our team communication, response and activation times.”



JAMES GARWOOD
LEAD FOR CRITICAL CARE, ROYAL DEVON AND EXETER NHS FOUNDATION TRUST

“We have been using Crises Control for some months now. We used it for the first time for a real incident to inform staff that telephone lines were all down into our Head Office. The response team were already on site when the incident happened, so we used Crises Control as the method to inform key staff rather than the response team. The response was really good. The Crises Control platform allowed us to get round the phone outage and communicate with our staff very quickly and effectively. The response reporting function also allows us to track who didn't respond and find out why. This is really helpful to learn lessons for future incidents.”



MARTYN WALLER
GROUP SERVICES DIRECTOR, HIGGINS GROUP

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71

Total Customer References

VIEW ALL REFERENCES

ABOUT DIALMYCALLS



DialMyCalls roots began around 1999 at the University of Central Florida. They started out as a wake up call service that was one of the internet's first web-based wake up services, allowing you to setup and manage your wake up times directly online. It started as a side project with them actually making the first calls by themselves early in the morning. After a couple months of sleepless nights they realized there was a business at hand and quickly began developing their first round calling technology to schedule and place the calls automatically each morning.

Featured Testimonials

“We are new subscribers to your system. Even in the few short days since we started, this system has been effective in emergency situations when time is critical. We are using the system for volunteer emergency organizations and our county dispatch office. Thanks for your support.”

BCLECA

“DialMyCalls.com offers an efficient calling system at a great price. Best of all, it is easy to use! The call reports are extremely helpful in verifying that everyone received the information that was sent out. I highly recommend DialMyCalls.com to anyone needing to get out information in an organized and timely manner. We plan to continue using this service for many years to come.”

FRANKLIN GREYHOUNDS

“I just switched to DialMyCalls.com from another leading system and love it! The website is easy to use, the pricing is the best I have seen and the system is quick! I wish I knew about you three years ago! I reach about 6,000 numbers per year and need you!”

SKFFL FANTASY FOOTBALL

“Thank God for DialMyCalls.com! It saves so much time. Just a few simple clicks calls everyone I need to. One of the best things is that it can do a voice over, email and also send texts. Thanks again DialMyCalls.com!”

NAACP

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18

Total Customer References

VIEW ALL REFERENCES

ABOUT POCKETSTOP



Pocketstop is a communication software solutions company who empowers companies to create personalized, automated messages designed to provide rapid ROI backed by the industry's best support at a cost customers can afford. Their commitment to excellence propelled them to become the industry's pioneer in innovative and effective technologies with a portfolio of customer-focused products designed to drive audience behavior, improve efficiency, provide insight and actionable data for decision making and improve ROI to their customers by improving their existing internal or customer communication strategies.

Featured Testimonials

"We have worked with Pocketstop for many years and are extremely happy with the performance they provide. We communicate to large groups of people daily and Pocketstop has never had any problems handling both the high volume and high frequency of our messages."

JIM G.
WFAA ABC AFFILIATE

"For JLL-managed assets, we needed to rethink how we communicate from a security standpoint. The safety of our shoppers, employees and tenants is a top priority for us and by utilizing RedFlag, we are better able to facilitate quick and timely communication during an emergency."

KAREN RAQUET
DIRECTOR OF NATIONAL PROPERTY SERVICES, JLL

"RedFlag is so easy to use. It has a simple interface and is mobile friendly, so I can send messages from my desktop or phone."

CINDY
LINCOLN MILITARY HOUSING

"Thank you again for always being so responsive to our needs and for the top tier customer service you always provide."

TONYA GREEN
COMMUNITY RELATIONS MANAGER, HEALTHWAYS

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34

Total Customer References

VIEW ALL REFERENCES

ABOUT SYN-APPS



Syn-Apps is a leader in paging and mass notification solutions designed to improve business processes, increase safety, and streamline internal and external communication. Since 2001, thousands of organizations have integrated Syn-Apps' notification solutions with phones, paging systems, IP speakers, and hundreds of other internal systems and services.

Featured Testimonials

“We needed a notification solution that directly tied into our Call Manager to send notifications to IP Phones, as well as Atlas IP Speakers and Clocks located throughout the building. SynApps' SA-Announce exceeded our requirements.”



JULIUS BLAKENY
TECHNOLOGY MANAGER, LEMAN MANHATTAN PREPARATORY SCHOOL

“As a technology integrator looking for solutions, Affiliated Communications turned to Syn-Apps to help us complete a request from a large government agency for text notification and voice paging to over 1,000 Avaya IP phones on the Communications Manager PBX platform. The Syn-Apps development team was able to work with us in tight coordination during the implementation of the system, and provided fully functional text and voice capability that we were able to deploy seamlessly into the customer's telecommunications environment.”



JEFF BARNETT
APPLICATIONS ENGINEER, AFFILIATED COMMUNICATIONS

“Our users feel much safer knowing that we have the ability to broadcast campus wide notifications and, in the event of 911 calls, have instant notification to our college safety staff, regardless of location.”



BILL DEHAAN
DIRECTOR OF TECHNOLOGY, MESA COMMUNITY COLLEGE

“Lake Michigan College is very happy with our Syn-Apps system, we're currently looking into the same pre-configured alerts to also trigger existing notification systems the school also uses.”



ROGER SHUPERT
OPERATIONS MANAGER OF IT, LAKE MICHIGAN COLLEGE

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