

Food Safety Management Software Category





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Food safety management software allows you to effortlessly monitor food temperatures, produce and handle food safety checklists for your staff, and run your business operations smoothly while eliminating outdated and unwieldy logbooks. The platform also allows you to perform all these tasks on your mobile device. A good food safety management solution enables you to protect your consumers and your brand using a single system at an affordable cost.

With food safety management software, you can bid goodbye to paper logs, written reports of everyday work logs, and paper checklists. The platform empowers you to identify and rectify vital problems in real time, save money and time, and avoid issues in the future. It enables you to assure your consumers, shareholders, and employees that your business produces safe food. The application can help your company to enhance safety and health on the factory floor and gain better control over your supply chain.





Customer Success Report Ranking Methodology

The FeaturedCustomers Customer Success ranking is based on data from our customer reference platform, market presence, web presence, & social presence as well as additional data aggregated from online sources and media properties. Our ranking engine applies an algorithm to all data collected to calculate the final Customer Success Report rankings.

The overall Customer Success ranking is a weighted average based on 3 parts:

CONTENT SCORE

- Total # of vendor generated customer references (case studies, success stories, testimonials, and customer videos)
- Customer reference rating score
- Year-over-year change in amount of customer references on FeaturedCustomers platform
- Total # of profile views on FeaturedCustomers platform
- Total # of customer reference views on FeaturedCustomers platform

MARKET PRESENCE SCORE

- Social media followers including LinkedIn, Twitter, & Facebook
- Vendor momentum based on web traffic and search trends
- Organic SEO key term rankings
- Company presence including # of press mentions

COMPANY SCORE

- Total # of employees (based on social media and public resources)
- Year-over-year change in # of employees over past 12 months
- Glassdoor ranking
- Venture capital raised

Award Levels



MARKET LEADER

Vendor on FeaturedCustomers.com with substantial customer base & market share. Leaders have the highest ratio of customer success content, content quality score, and social media presence relative to company size.



TOP PERFORMER

Vendor on FeaturedCustomers.com with significant market presence and resources and enough customer reference content to validate their vision. Top Performer's products are highly rated by its customers but have not achieved the customer base and scale of a Market Leader.



RISING STAR

Vendor on FeaturedCustomers.com that does not have the market presence of Market Leaders or Top Performers, but understands where the market is going and has disruptive technology. Rising Stars have been around long enough to establish momentum and a minimum amount of customer reference content along with a growing social presence.





2021 Customer Success Awards

Check out this list of the highest rated Food Safety Management Software based on the FeaturedCustomers Customer Success Report.

























* Companies listed in alphabetical order









ABOUT FOODLOGIQ



FoodLogiQ provides traceability, food safety compliance and supply chain transparency software solutions. FoodLogiQ help restaurant operators, food retailers, consumer packaged goods companies and other food companies achieve end-to-end traceability while supporting safe and high quality food products across the supply chain. With FoodLogiQ's platform, food companies can build an online supplier community, onboard suppliers all at once and stay on top of supplier audits and assessments. Manage quality incidents, report them directly to suppliers and recoup the costs of stock withdrawals and with lot-level traceability, see exactly where your product is at all times, especially when it matters most during an investigation.

57 Total Customer References

VIEW ALL REFERENCES

Featured Testimonials

66 FoodLogiQ provides integrated data solutions that enables safety, reinforces quality, and lays the groundwork to unlock consumer value in new and innovative ways. >>



CHARLIE LOES

DIRECTOR - FRESH TECHNOLOGY, ROBINSON FRESH

When we began looking at software solutions to help us with FSMA compliance, I vetted six different technology companies that work with fresh produce businesses like ours. FoodLogiQ Connect rose to the top as the most user-friendly, turnkey operation that had all the things we needed to get all of our food safety documentation in one place. Our ROI has been immediate due to the time- and money-savings we've experienced, and Manage + Monitor has made that possible.



SHARAN LANINI

DIRECTOR OF FOOD SAFETY, PACIFIC INTERNATIONAL MARKETING

66 Together with FoodLogiQ we were able to spring into action and execute on heightened food safety and sanitation procedures driven by COVID-19 and digitally validate they are being followed in our stores and distribution centers. Thank you to FoodLogiQ for our continued partnership and for working together to keep both our customers and team members as safe as possible.



JOHN BURNS

GLOBAL VICE PRESIDENT, QUALITY ASSURANCE, WHOLE FOODS MARKET

66 At Conagra, we are continuously looking for the most innovative solutions to modernize food safety practices throughout our operations. FoodLogiQ's quality management system will help us operate our supply chain more efficiently and effectively to deliver safe and high-quality products.



CHRIS FOSSE

VICE PRESIDENT, CONAGRA















ABOUT JUSTFOOD ERP



JustFood ERP delivers software and services for the food industry. Their trusted food experts help your company lower costs, improve food safety and manage compliance to keep customers successful. Its goal is to provide a 90-95% out-of-the-box fit for their food industry customers. They achieve this result by providing a highly tailored and highly configurable Enterprise Resource Planning (ERP) system that meets the needs of their food processors and food distributors.

27 Total Customer References

VIEW ALL REFERENCES

Featured Testimonials

66 We noticed the trend towards food safety and quality certification in the industry, and wanted to get ahead of that curve. Traceability and recall functionality within JustFood helped us gain our GMP certification - and win Costco as a customer! >>



TAMAR MARKHAM

VP FINANCE/TREASURER, ALMONDINA

66 Plenty of software out there can handle either catch weight or standard weight products, but none except JustFood can handle both. >>



ADGER ROSS
IT DIRECTOR, ROGER WOOD FOODS

66 With the system we have now, everyone has access to data. There's transparency now from R&D when a project starts, all the way until its actual implementation of finished goods. That's been huge for us.



RODNEY SMITH

SENIOR DIRECTOR OF SUPPLY CHAIN, CREATIVE FOOD INGREDIENTS

66 The platform has excellent functionality around batching, capacity management, defining equipment operation steps and being able to blend different batches into each other. 99



TIM ALEXANDER

OPERATIONS TECHNOLOGY MANAGER, DESCHUTES BREWERY















ABOUT SAFETYCHAIN SOFTWARE



SafetyChain is the #1 Plant Management Platform purpose-built to improve yield, maximize productivity, and ensure compliance standards for food & beverage and CPG facilities. With fully integrated tools for production (OEE & SPC), product safety and quality (QMS), and supplier compliance, our configurable cloud-based software drives real-time visibility and control to optimize performance across all of your manufacturing locations, from anywhere, at any time, on any device. SafetyChain's Plant Management Platform comprises three solutions: Quality Manager, Production Manager, and Compliance Manager. Leverage real-time SPC and operational data on the plant floor with mobile, workstation, and web applications to make better, faster decisions that reduce waste and rework. With real-time OEE and operational data across every line, shift, and plant, our clients can monitor and identify ...



VIEW ALL REFERENCES

Featured Testimonials

66 SafetyChain's team has a true understanding of food safety and quality best practices. They worked closely with us to fully leverage the software, automate our processes and improve our safety operations. >>



ERIC JOHANSEN
QUALITY MANAGER, WILBUR-ELLIS

66 With SafetyChain Analytics, it's easier to manage program compliance with record exception reporting and one-click access to non-compliant records. I can immediately discern root cause and determine the best course of action. >>



MADISON MAXWELL ROOTS HUMMUS

66 SafetyChain enables us to achieve greater visibility, transparency, and control across our food safety and quality operations. >>



ROBERT BLAIS EAST COAST SEAFOOD

66 SafetyChain has been a great partner in helping us streamline and improve our food safety and quality programs. >>



ROGER BECKER
VP QUALITY & SAFETY, FRESH VENTURE FOODS















ABOUT TRACEGAINS



Founded in 2008, TraceGains connects people and information so teams can work smarter. As a global technology company, we provide networked solutions to consumer brands that want to reduce supply chain risk, speed up business processes, and take control of their data. On average, companies find that 80% of their suppliers are already on TraceGains Network, allowing them to connect and collaborate instantly.

73 Total Customer References

VIEW ALL REFERENCES

Featured Testimonials

66 TraceGains is a cloud-based system where suppliers can upload documents, and once we've both accepted the 'friend request,' we can see what they've shared and approve it. When documents are soon to expire, TraceGains automatically sends an email requesting an update, which takes the pressure off of us to monitor expirations.



BRAD VANDERVEER

DIRECTOR OF QUALITY SERVICES AND FOOD SAFETY, REQUEST FOODS

66 TraceGains has been phenomenal. It's helped us implement our food safety programs and comply with regulations like FSMA. It's helped our company progress a lot. >>



JENNIFER BECKETT

DIRECTOR, FOOD SAFETY & REGULATORY COMPLIANCE, AC LEGG

66 We chose to work with TraceGains due to its credibility and expertise in the regulatory and safety challenges the food industry faces. We want our research and data to go out and do good in the world, and we think TraceGains is well-positioned to reach the widest audience.



AMY KIRCHER

SENIOR ADVISOR AT THE FOOD PROTECTION AND DEFENSE INSTITUTE, UNIVERSITY OF MINNESOTA

66 TraceGains has allowed Fresh Mark to move towards a real-time solution within our Quality Assurance/Food Safety departments and become more efficient during our audit process. 99



MIKE KIRSCH

CORPORATE DIRECTOR OF QA, FRESH MARK















SPRING 2021

Food Safety
Management Software
Category

TOP PERFORMERS





ABOUT MINOTAUR SOFTWARE



Minotaur Software is a privately owned Canadian company launched in 1985. They are a niche software developer, not a reseller of other companies' software and they do all of their software development in Canada. Minotaur is a proud family business, still run by original founder Richard Kirkness, alongside a dedicated team of 12, including his wife Judith, who leads the sales efforts. Their goal is to offer a practical yet comprehensive software tool combined with intelligent service to help you get control of and manage your business information.



VIEW ALL REFERENCES

Featured Testimonials

66 Minotaur's food industry specific software is easy to use yet flexible enough to handle the complexities we deal with as a cheese manufacturer in a managed supply chain dairy environment. Production reporting, accurate costing and lot number control are critical to our operation, and having one system that combines the office functions with the manufacturing has given us easy access to important information to improve efficiencies and grow the business. We made the right decision to partner with Minotaur Software.



ERIC WALLMAN
CONTROLLER, BOTHWELL CHEESE

I had a great time attending the Minotaur User Conference held in Las Vegas. The Minotaur Team shared some great information about the features that will benefit our company moving forward. It was valuable hearing how other Customers from across North America are currently using certain features and gave me ideas on a couple of things we could incorporate. It was also great talking socially with other Customers and the Minotaur Team as we shared meals together before during and after the conference. Normally when the conference is over everyone rushes to head home. While in Las Vegas we spent time together after the conference was over, visiting the Shark Reef Aquarium, and watching the lights come on as the sun set as a group. It was a great experience.



DAWN SMITH DURE FOODS

66 Minotaur helps enable a small company like ours produce chemicals that compete with those from global companies like Akzo Nobel, BASF and Huntsman. >>



GREG WEEKS
GENERAL MANAGER, WIN CHEMICALS

66 Minotaur really manages my company now. I just review the management reports which offer superior visibility into all aspects of my business. >>



RICHARD HALENDA CHIEF EXECUTIVE OFFICER, HALENDA'S















ABOUT SAFEFOOD 360°



Safefood 360° provides food safety management software for industry-leading food businesses everywhere in the world. Their award-winning, intuitive and robust software covers all aspects of food safety management and brings them all together. The software contains carefully developed modules for HACCP planning, prerequisite programs, management, risk assessment modeling, monitoring, document control, supply chain management, and utilities - and the product is constantly evolving to meet the needs of food safety professionals.



VIEW ALL REFERENCES

Featured Testimonials

66 Safefood 360° is a fast and effective way to manage food safety. The software is well designed, easy to use and back up support is always available if required. It has made going paperless much more easy. >>



BRIAN WALSH QUALITY MANAGER, CELTIC PURE

66 Safefood 360° is designed by food safety professionals for food safety professionals. The software is invaluable for our quality assurance and food safety program for documentating traceability. The support team has been extremely responsive to our needs and they practice continuous improvement every day.



DWAYNE EYMARD

VICE PRESIDENT OF QUALITY ASSURANCE & SAFETY, DIVERSIFIED FOODS AND SEASONINGS

66 Safefood 360° has been helpful in organizing and monitoring our food safety efforts. We are new users, and for us the most important feature has been the quick response to any customization requests. That has helped make the software more useful for everyone that uses it at our facility.



ANDREW PANDOL

SAFETY MANAGER, PANDOL BROTHERS, INC.

66 Safefood 360° simplifies the management of your food safety programs. All programs are neatly organized in one place, and the workflow ensures that nothing falls between the cracks. >>>



MARSHALL GOURLEY

PLANT SANITARIAN, THE SCHWEBEL BAKING COMPANY



















ABOUT COMPLIANCEMATE



ComplianceMate Sensor Smart Kitchens system offers a worry-free way for foodservice operators to monitor and maintain food safety and brand quality benchmarks. The system combines temperature monitoring with smart checklists, providing an end-to-end food safety system. Remote temperature sensors continuously record temperatures inside any temperature-controlled equipment and generates automatic alerts any time temperatures go out of specification. Meanwhile, user-friendly smart checklists enable staff to get through checks quickly while protecting against fraud and errors. ComplianceMate streamlines HACCP compliance checklist and cooler monitoring for thousands of restaurant locations across the US, Canada, the EU, and the UAE.



VIEW ALL REFERENCES

Featured Testimonials

66 We realized we didn't need to deploy as many people if we could get the ComplianceMate system in place, saving costs and labor. >>



JEAN EDSALL

DIRECTOR, FOOD SAFETY PROGRAMS, COMPASS GROUP

66 ComplianceMate is extremely durable. It was also easier to learn the ComplianceMate system than it was to learn the production record temperature log. >>



ADMINISTRATOR
BALTIMORE CITY PUBLIC SCHOOLS

66 Is this the way of the future? Absolutely, and I am glad we are ahead of the game on this and look forward to more advancements working with ComplianceMate. 99



JIM GIBSON

VICE PRESIDENT FOOD SAFETY AND QUALITY ASSURANCE, FIVE GUYS

66 Not only does it help us with food safety, but it helps us train our staff to our standards of safety and quality of our operations. ??



GREY WITTIG

MARKET LEADER, CITY BARBEQUE

TRUSTED BY









FIVE GUYS





ABOUT VERIFY TECHNOLOGIES



Verify Technologies started business in 2005 and their rapid growth and international customer base is a testament to the benefits they bring to their customers. They provide integrated business management solutions to the Food, Pharmaceutical, Medical Device, Manufacturing and Hazardous Waste Management sectors. Their software solutions are designed to help their customers.

12 Total Customer References

VIEW ALL REFERENCES

Featured Testimonials

66 We have a position now within the organization where we have no manual input. All the information is readily available, we can immediately offer the opportunity for continuous improvement, promote to the marketplace in terms of traceability, quality data, statistical quality control and more importantly, significant savings in man power.



JOE HOLLAND MANAGING DIRECTOR, NELIPAK

66 Our controls over our business process have improved by, firstly providing greater viability on whats happening on the production floor, building in much better controls, workflows, business tools and providing real time data on these processes back to us. We felt with Verify that they were very flexible and adaptable in their approach with us. They gave us the system at a very competitive cost and we felt we could work in partnership with them to get Steripack's needs through too.



MARK MURPHY LEAN ENGINEER, STERIPACK

66 The Verify system is a fantastic system - it takes the mundane work off us. We can carry on in our work place not wondering do we have to put a batch control on this product or that product; it's done independently in the background. >>



MARK O'SULLIVAN CL MEATS

66 One of the greatest benefits of Verify is that we can track any of the recall products, so if anything goes wrong we have all the data we need on the system to trace back investigate and explain what happened. >>



KAROLINA RYCZKOWSKA STOCK CONTROLLER, SEERY'S BAKERY















ABOUT BCFOOD



bcFood is a professional service organization that provides and implements business management software for food distributors, manufacturers and brokers. bcFood is passionate about finding ways to help you better manage your business and maximize the potential of your software investment.



VIEW ALL REFERENCES

Featured Testimonials

66 With Beck, it was clear we found an organization with expertise, both in terms of the food industry and in terms of consultancy and best practices. There was a great connection with Beck. They genuinely care and have always been responsive to our needs and requests. >>



PETE LUNDRIGAN

DIRECTOR OF IT AND AUTOMATION, JOSEPH GALLO FARMS

66 bcFood has ERP, it has planning, it has the financial portion. It's all in one place, we don't have to go from system to system. It all ties into one. >>



BROOKE VINCENT-LEWIS

FINANCIAL ANALYST, CREMINELLI FINE MEATS

66 Having the data in the system, real-time, has been just key for the field guys, for the accounting team, for customer service, for the grower accounting staff. They can see the data real-time and that's been a vast difference between what they were used to previously.



JULIE BATES

ERP MANAGER, THE ADAMS GROUP, INC.

66 With bcFood we now have a better understanding of what we have in our locations, or warehouses, on the floor. It's a benefit for scheduling, because now we can plan what we need to produce and avoid extra stock. >>



GERARDO GODINA

DEPARTMENT HEAD, PRIMEX INTERNATIONAL TRADING CORP.











