

IT Asset Management Software Category



IT Asset Management Software Category

IT Asset Management (ITAM) software is used to manage all elements of hardware and software used by an organization. It allows enterprises to implement business practices that include IT assets across the firm's business units. You can combine ITAM with risk, contractual, inventory, and financial management processes to efficiently handle the lifecycle of these assets, including tactical decision making.

ITAM software helps to collect detailed software and hardware inventory information which is utilized to make informed decisions on purchases and how assets are leveraged. Precise IT asset inventory assists businesses to more effectively use their existing assets and avoid needless asset buys by re-utilizing current resources. ITAM also allows enterprises to reduce the expenses of unknowingly developing new IT projects on unknown or outdated infrastructure foundations.



Customer Success Report Ranking Methodology

The FeaturedCustomers Customer Success ranking is based on data from our customer reference platform, market presence, web presence, & social presence as well as additional data aggregated from online sources and media properties. Our ranking engine applies an algorithm to all data collected to calculate the final Customer Success Report rankings.

The overall Customer Success ranking is a weighted average based on 3 parts:

CONTENT SCORE

- ▣ Total # of vendor generated customer references (case studies, success stories, testimonials, and customer videos)
- ▣ Customer reference rating score
- ▣ Year-over-year change in amount of customer references on FeaturedCustomers platform
- ▣ Total # of profile views on FeaturedCustomers platform
- ▣ Total # of customer reference views on FeaturedCustomers platform

MARKET PRESENCE SCORE

- ▣ Social media followers including LinkedIn, Twitter, & Facebook
- ▣ Vendor momentum based on web traffic and search trends
- ▣ Organic SEO key term rankings
- ▣ Company presence including # of press mentions

COMPANY SCORE

- ▣ Total # of employees (based on social media and public resources)
- ▣ Year-over-year change in # of employees over past 12 months
- ▣ Glassdoor ranking
- ▣ Venture capital raised

Award Levels



MARKET LEADER

Vendor on FeaturedCustomers.com with substantial customer base & market share. Leaders have the highest ratio of customer success content, content quality score, and social media presence relative to company size.



TOP PERFORMER

Vendor on FeaturedCustomers.com with significant market presence and resources and enough customer reference content to validate their vision. Top Performer's products are highly rated by its customers but have not achieved the customer base and scale of a Market Leader.



RISING STAR

Vendor on FeaturedCustomers.com that does not have the market presence of Market Leaders or Top Performers, but understands where the market is going and has disruptive technology. Rising Stars have been around long enough to establish momentum and a minimum amount of customer reference content along with a growing social presence.



2021 Customer Success Awards

Check out this list of the highest rated IT Asset Management Software based on the FeaturedCustomers Customer Success Report.



MARKET LEADERS



TOP PERFORMERS



RISING STARS



* Companies listed in alphabetical order





359 Total Customer References

[VIEW ALL REFERENCES](#)

ABOUT ASSET PANDA



Asset Panda, the most powerful, yet simple to use free asset tracking software in the world, enables clients to track their valuable assets exactly how they want, and from the mobile devices they already carry. The platform may be accessed either online or via free mobile iOS and Android apps that sync with the cloud. The apps include a mobile barcode scanner, so there's no need to purchase a separate handheld barcode scanner. Users can add voice notes, videos, documents or photos to the asset's information.

Featured Testimonials

“For us, Asset Panda's most helpful features have been the ability to conduct asset tracking over multiple locations and perform unlimited actions. Asset Panda has been very easy to use. Set up and updating our data has been easy, while the audit section wasn't as easy. Overall, Asset Panda has changed the way we work by making us more efficient and able to communicate better. We're saving about 30 minutes a day by using the app. I would give Asset Panda a 10 – I'd recommend it to my friends and colleagues.”



MICHELLE KLIMA
PROJECT MANAGER – ACCOUNTING, FAIRWINDS CREDIT UNION

“IT assets can be quite expensive so having Asset Panda as our primary tool to keep up with the pieces that are constantly on the move has been especially useful. As equipment becomes outdated or is no longer relevant, we can track the accumulated depreciation of an asset and pull it when it's no longer viable for employees to use.”



MICHAEL PULEO
IT AUDITOR, LUCAS GROUP

“There are many aspects of Asset Panda that have improved our tracking processes. The customization of the software has been especially useful. We have been able to tailor the software to our exact needs and how we need it to work for us. From a cost savings standpoint, we are creating our packing lists in a much more timely manner and that's impacting the bottom line in better and more accurate asset listings so that we know where our equipment is at all times.”



JODY WILLIAMS
COMPUTING AND WEB INFRASTRUCTURE GROUP, NATIONAL CENTER FOR ATMOSPHERIC RESEARCH (NCAR)

“I would definitely recommend Asset Panda to any business looking to keep track of their assets no matter what size they are. Asset Panda has all of the asset management features needed for most businesses coupled with the fact that it's a much simpler and more affordable option. Plus, the customer service is top-notch. Every time I have contacted them, we can always troubleshoot whatever issues we have and I can quickly move on to doing what I need to for daily operations at Preservation Hall and our team.”



MATT AGUILUZ
STUDIO ENGINEER / PRODUCTION MANAGER, PRESERVATION HALL

TRUSTED BY



GE Healthcare





ABOUT DEVICE42

DEVICE42

Device42 is the most comprehensive agentless discovery system for Hybrid IT available today. Device42 can continuously discover, map, and optimize infrastructure and applications across data centers and cloud, providing accurate views of your IT ecosystem. Device42 intelligently groups discovered workloads by application affinities, dramatically reducing the effort required to create move groups, capturing all communications. Customers in more than 60 countries including Global 2000 clients and Systems Integrators use these capabilities as they manage and modernize their IT infrastructure and application landscapes and adopt DevOps practices.

39

Total Customer References

[VIEW ALL REFERENCES](#)

Featured Testimonials

“Device42 eliminates hours of manually taking and updating inventory and I like its ease of use and having everything in one application. I'm also very satisfied with the support I receive from Device42 and would definitely recommend Device42 to others!”



NICK FREDERICK
NETWORK ENGINEER, ONECHICAGO

“Device42 was obviously built with the hybrid and cloud-only environments in mind, and if you run a hybrid or cloud-only datacenter, Device42 is a great choice. They also offer stellar support, and really value customer feedback & requests - We knew they were the right choice when they offered to let us pilot their Agent Based Discovery, and we couldn't be happier with the results.”



APPDIRECT

“Trying to manage IT inventory without a tool that stores accurate device data in a centralized database is very difficult. Manually managed lists are burdensome and quickly become out of sync with the actual environment. One of the keys that sold us on Device42 is that it's “fast” in every way. It's easy to get information in and out, easy to install, support is fast, the user interface is fast, the purchase process was fast, and the software itself was fast to learn - We don't like wasting time, and with Device42, no time was wasted.”



GRAVITY R&D

“We find ourselves using the ‘Dependency-Diagram’ [feature] often. This [features output] is really cool, and it helps to make a lot of decisions easily visible.”



NETCETERA GROUP AG.

TRUSTED BY

BlueJeans
by Verizon



DELL EMC

escapia

AppDirect



198

Total Customer References

[VIEW ALL REFERENCES](#)

ABOUT FRESHSERVICE



Freshservice is a cloud-based IT service desk and IT service management (ITSM) solution that leverages ITIL best practices to enable organizations to focus on exceptional service delivery and customer satisfaction. With its intuitive and simple UI, Freshservice is easy to configure for use in various business functions like HR, facilities, marketing, finance. Freshservice is the Winner of SDI's Best Implementation of an ITSM Solution Award 2017, and ranked the best software for mid market IT teams in G2 Crowd.

Featured Testimonials

“Freshservice is a great product for implementing ITIL and ITSM processes, but it has also been a great tool for our non-IT departments to automate and coordinate better service to all employees. Marketing, sales, HR and fleet management are now using Freshservice to run internal operations; and they're loving it!”



WACHTER, INC.

“We have been using Freshservice for about 5 years to manage our IT organization. The tracking, tools, and inventory meet our daily operational needs. The knowledge base is great for sharing information with our constituents, and developing a robust catalog of processes, instructions, and troubleshooting guides for our staff.”



GREENVILLE COLLEGE

“Having Freshservice as our ITSM tool helps us get feedback from our faculties and staff. The reports we're generating from these feedback not only motivates us on every “Excellent” review that we get, it also provides clear indication on where we can improve further. Freshservice definitely provides value to ISG.”



ROMARC ALCORIZA
IT MANAGER, INTERNATIONAL SCHOOLS GROUP

“The things that really brought us to Freshservice were asset management and contract management. Each of our business units was doing things differently and no one was really doing well. Then when we had a demo of Freshservice to see how we could leverage and standardize things across units, [and] we really liked its features. In fact, contract management was not even something that we were looking at, but having it really brought us along.”



JARED WEST
OPERATIONS MANAGER FOR IT, EAST WEST HOSPITALITY

TRUSTED BY





177

Total Customer References

[VIEW ALL REFERENCES](#)

ABOUT IVANTI

ivanti

Ivanti is IT evolved. By integrating and automating critical IT tasks, Ivanti helps IT organisations secure the digital workplace. For more than three decades, Ivanti has helped IT professionals address security threats, manage devices and optimise their user experience. From traditional PCs, to mobile devices, virtual machines and the data center, Ivanti helps discover and manage your IT assets wherever they are located, improving IT service delivery and reducing risk. Ivanti also ensures that supply chain and warehouse teams are effectively leveraging the most up-to-date technology to improve productivity throughout their operation.

Featured Testimonials

“Using Ivanti's ITSM has delivered so much more than the help desk solution that we had previously. You simply can't compare today's ITIL-based processes and outputs. We continue to gain user productivity and decrease time to resolution and we have also benefited from substantiated audits as the solution becomes further engrained into the Croda infrastructure. It's a great total management solution that develops as fast as you determine, with little vendor intervention, and it allows for your own business's digital customization along the way.”



STACEY EVANS
GROUP IT SERVICES MANAGER, CRODA

“Ivanti LANrev provides the information we need as a brand to guide purchasing decisions, updates, and refreshes. We can see what is installed where, who needs which version, what needs more RAM, and what is in need of repair or retirement, resulting in cost transparency. The asset inventory capabilities were a big win for us; we now have the visibility we need to guide IT strategy.”



BEN SNYDER
IT PRODUCT OWNER, UNDER ARMOUR

“Ivanti and our IT Service Management program at Canadian Blood Services has had a significant impact on IT operations. Our service management implementation is providing us the visibility, data, and agility we need to transform the business of IT.”



RALPH MICHAELIS
CHIEF INFORMATION OFFICER, CANADIAN BLOOD SERVICES

“We have been really spoiled by the TAM program and its engineers. It keeps us in constant contact with all the right people at Ivanti, and if needed, our technical account manager can take our issues up to the Ivanti developers for the right resolutions.”



MARK WEISS
SENIOR SYSTEMS ANALYST, SHARP HEALTHCARE

TRUSTED BY





82

Total Customer References

[VIEW ALL REFERENCES](#)

ABOUT SYSAID



SysAid Technologies Ltd. is a leading provider of customer-driven IT Service Management (ITSM) solutions. Available as a cloud-based or on-premise solution, SysAid provides affordable, innovative, and intuitive ITSM software aligned with industry best practices. Founded in 2002 by Israel Lifshitz with a vision to make the lives of SysAdmins around the world easier, and make their IT environments and IT service delivery better—SysAid now serves over 10,000 customers across 140 countries, spanning all industries and sizes, from SMBs to Fortune 500 corporations. SysAid has offices around the globe, and its ITSM solutions are available in 42 languages.

Featured Testimonials

“We've been using SysAid for 5 years to serve our 13 statewide bank branches. All excel sheets were replaced with SysAid's Asset Management process, and we've been able to track any network changes via the ITIL Change Management module. The Reporting feature is vital for us as we need to present our monthly metrics to management.”



STEVEN TAKEDA
VP OF INFRASTRUCTURE SUPPORT, HAWAII NATIONAL BANK

“SysAid is an excellent IT management software that has tons of features that make my job as an IT manager easier. The ticketing system is easy for our end users and the asset management makes tracking equipment a breeze. We also benefit from the ability to remote into our end users' machines. To have all of this rolled into one package is extremely helpful.”



ERIC KRUEGER
IS SUPERVISOR, OILES AMERICA CORPORATION

“SysAid is a very intuitive software that is easy to use. We've found it simple to configure for our needs, and in particular, it has been really adaptable for various departments that have their own request processes. It has enabled us to effectively manage our assets. We've been using SysAid since 2006, and it continues to improve with every new version.”



MANUEL PUCHAU
HEAD OF NETWORK OPERATIONS, MEDITRON

“SysAid truly is the number one helpdesk resource for IT admins, from ticket logging to self-service account unlocks - it has it all. But not only that, SysAid listens to its customers.”



JONATHAN PURVIS
IT MANAGER, KEFRON

TRUSTED BY





ABOUT TOPDESK



TOPdesk founded in Delft, the Netherlands, over 25 years ago by 2 students who wanted to make a difference. Their goal was to help others improve their customer service – with software that is simple and easy to use. Since then, the organization grown from 2 employees to 750, and from a single small office to over 15 branches worldwide. They might be large, but they have never stopped believing in their core values: listening to the customer's needs and giving employees the trust, freedom, and responsibility to do great things.

68

Total Customer References

[VIEW ALL REFERENCES](#)

Featured Testimonials

“TOPdesk is very friendly and helpful. They implemented TOPdesk quicker and easier than expected. TOPdesk consultants led the set-up, devised a detailed daily plan and laid out every task clearly. They are the most hands-on company that I've worked with in 10 years. We've never had a deployment go as smoothly.”



DEREK GALIPEAU
SUPERVISOR OF TECHNICAL SERVICES & SUPPORT, DISTRICT SCHOOL BOARD OF NIAGARA

“We felt that the TOPdesk interface was very intuitive. It was generally easy to use and navigate.”



NICK POWERS
MANAGER, IT SECURITY AND SERVICE DESK, PETERBOROUGH

“TOPdesk allows UWS to quickly and easily monitor the common pinch points for enquiries. It has simplified the processes and sped up response times.”



GREG SHERIDAN
UNIVERSITY OF THE WEST OF SCOTLAND

“The more we get on TOPdesk the better for everyone. To have everything in one place will make it easier for both ourselves and our users.”



HELEN JONES
IT SERVICES, MILLFIELD SCHOOL

TRUSTED BY







ABOUT AXIOS SYSTEMS



ITSM & ITOM SOFTWARE

Axios Systems is recognized as a world leader by leading analysts and their global client base, with a 100% focus on service management technologies. Axios System's enterprise ITSM software, assyst, is purpose-built to transform IT departments into profitable business-focused customer service teams. assyst adds tangible value to each client's organization by building on the ITIL® framework to help solve their business challenges across the organization. In 2014, assyst was accredited for all fifteen PinkVERIFY™ ITIL® processes, and was the first technology vendor to do so within a single solution.

137

Total Customer References

[VIEW ALL REFERENCES](#)

Featured Testimonials

“The assyst ITSM tool closely aligns with our organizational goals and the cultural fit between Sobeys and Axios has helped us build a solid relationship. The sales and service approach from the Axios team has been genuine from day one. There's a real partnership between our teams where Axios has become a delivery partner who adds value to our organization.”



ALAIN TREMBLAY
DIRECTOR, IT SERVICE CENTER, SOBEYS

“Assyst is an end-to-end IT Service Management tool which has allowed us to manage our IT services effectively and professionally.”



ROSHAN D'SOUZA
SERVICE DESK SUPERVISOR, EMIRATES ADVANCED INVESTMENTS GROUP

“Self-service and the Service Catalog have been instrumental in reducing workload on the Service Desk and increasing efficiency and visibility of IT across the business. In addition it has led to significant cost savings through providing end-users with the ability to log and track their own incidents and requests.”



DAVID FELSTEAD
DIRECTOR, INFORMATION SERVICES, THE FORESTRY COMMISSION

“The key factor in choosing assyst was the comprehensive functionality of the software and the combination of all ITIL processes in one solution. The fair price/performance ratio was another important aspect. We still hold this view today.”



JORG LIEBETHAL
CONFIGURATION MANAGER, KSB

TRUSTED BY





ABOUT FLEXERA

Flexera
Inform IT. Transform IT.™

Flexera helps executives succeed at what once seemed impossible: getting clarity into, and full control of, their company's technology "black hole." From on-premises to the cloud, Flexera helps business leaders turn IT insights into action. With a portfolio of integrated solutions that deliver unparalleled technology insights, spend optimization and agility, Flexera helps enterprises optimize their technology footprint and realize IT's full potential to accelerate their businesses. For over 30 years, our 1,300+ team members worldwide have been passionate about helping our more than 20,000 customers fuel business success. To learn more, visit flexera.com.



194

Total Customer References

[VIEW ALL REFERENCES](#)

Featured Testimonials

“The FlexNet Manager solution has given us an automated process in which we can track license usage more accurately and maintain control over our EDA purchasing decisions.”



DAN GRIFFITH
MANAGER, EDA BUSINESS RELATIONS AND ASSET MANAGEMENT, FREESCALE SEMICONDUCTOR

“Separating the data from the tools allowed me to build a single asset management solution for all assets across the different tools. I could get an accurate picture of all the assets, easily generate reports for compliance, and basically build a foundation for IT service management.”



IT ASSET MANAGER
AUTOTRADER

“Our annual true-up with one of our key software vendors in 2011 was the proof point for our revamped ITAM program and investment in FlexNet Manager Suite. The zero dollar true-up cost, in sharp contrast to the millions of dollars paid each year previously, erased all doubts about the program and showed how powerful it is to have accurate asset information at your fingertips.”



LUIS PELUFFO JOHANSEN
GLOBAL HEAD OF IT PURCHASES & ASSETS, A.P. MOLLER-MAERSK

“In the specific area of I.T. tracking, the best solution I've seen lately is Flexera, which helps companies of every size get a handle on their hardware, understand their ongoing operations and exposures, and then figure out what needs to be done to rationalize and ultimately optimize the whole messy I.T. sprawl.”



HOWARD TULLMAN
EXECUTIVE DIRECTOR, ILLINOIS INSTITUTE OF TECHNOLOGY

TRUSTED BY

PROGRESSIVE



SONY



ABOUT GIVA



Giva Service Management Suite delivers an intuitive, easy-to-use design that can be deployed in just days and requires only one hour of training. Giva's robust, fast and painless reporting analytics KPIs quickly measure team productivity, responsiveness and customer satisfaction, resulting in faster and higher quality decision-making. Customization and configuration are all point and click with no programming or consultants required to deliver a substantially lower total cost of ownership.

63

Total Customer References

[VIEW ALL REFERENCES](#)

Featured Testimonials

“Giva is an outstanding IT service desk product and we recommend it to anybody that wants to increase customer satisfaction and IT productivity while lowering costs by saving man-hours.”



PRONGER SMITH MEDICAL CARE

“Giva's HIPAA compliant cloud IT help desk application has been an important foundation to our new strategy in IT, and has helped us achieve a 90% Service Level Agreement (SLA) compliance.”



LOUIS DUHÉ
VICE PRESIDENT & CHIEF INFORMATION OFFICER, ATHENS REGIONAL HEALTH SYSTEM

“Westway is very satisfied with the hosted service and benefits provided by Giva. When comparing all of our IT vendors, Giva's commitment and passion in maintaining its products and providing excellent customer service is 'best in class' and clearly distinguished above the rest of our vendors.”



PETER GRIFFITHS
IT DIRECTOR, WESTWAY GROUP, INC.

“Giva is very easy to use and intuitive, and quick and cost-efficient to set up and customize. It is a highly visual product with icons and 'human friendly formats' that remind me of the Apple genre, with a clean, easy, elegant and simple to use interface.”



MICHAEL KIRCHER
VICE PRESIDENT, CUSTOMER SERVICE, INVIVO

TRUSTED BY





ABOUT LANSWEEPER

Lansweeper

Lansweeper develop and support their software which builds and leverages a system of record in any IT environment. Managing IT has never been a bigger challenge. Hardware, software, and users can be anywhere at any time, making IT environments extremely dynamic and often complex.

38

Total Customer References

[VIEW ALL REFERENCES](#)

Featured Testimonials

“I knew Lansweeper would provide us with the data about installed systems and software, so we would be able to manage IT costs and ensure our clients are getting maximum value from their infrastructure.”



PHIL BLANKENSTEIN
IT MANAGER, CERNER CORPORATION

“Lansweeper has become the number one solution in our IT department. The software is rock stable, easy to use and holds lots of information accessible through an easy-to-use reporting tool.”



KLAUS HILLEBRANDS
IT MANAGER, CHAMBER OF COMMERCE OF NORTH RHINE-WESTPHALIA

“In the ITAM 2.0 model, IT Asset Management graduates from an afterthought to a complete function, in and of itself. Now, no matter what the IT scenario, the data is there, it's accurate, and it's ready to use.”



ROEL DECNEUT
TRUSTEE, ITAM FORUM

TRUSTED BY



Herman Miller



imprivata



Cerner





ABOUT NLYTE SOFTWARE



Nlyte Software is the world's leading software company focused on planning, managing and optimizing data centers. Nlyte Software enables enterprises to extend IT management software to include the physical layer with the logical and virtual layers of the data center, maximizing the financial benefits from the optimized utilization of assets, power and space. Nlyte's proven platform is used in the data centers of some of the largest and most valued companies in the world.

124

Total Customer References

[VIEW ALL REFERENCES](#)

Featured Testimonials

“By using Nlyte to digitalize our physical assets, DATA4 enhances the customer experience by delivering realtime data and personalized views that help customers maximize the availability of their platforms.”



JÉRÔME TOTEL
DATA4

“I've worked with other vendors and sometimes it's like pulling teeth to get an answer. I have never had that with Nlyte. Every Nlyte support person I interact with is always responsive, always there. They are always following up with me, making sure things are resolved.”



JAY FALLON
SENIOR DATA CENTER ENGINEER, BLUE SHIELD OF CALIFORNIA

“Nlyte workflows are awesome. In fact, it was one of the primary reasons we chose Nlyte over the competition as no one else has a workflow engine.”



SIMON ALBION
SENIOR ENGINEER, CISCO SYSTEMS

“With Nlyte, and its advanced analytic capabilities, we have been able to gain control over our data centres. The ability to view, model and predict our data centre power, cooling and space requirements in near real-time enables us to make the most effective use of our distributed estate. In addition, we can deliver our customers with services tailored to meet their exact requirements and help them to minimise their data centre energy usage and carbon footprint.”



SIMON BRICKETT
HEAD OF DATA CENTRE SERVICES, COMPUTACENTER

TRUSTED BY





ABOUT SUNVIEW SOFTWARE



Founded in 2003, SunView Software is a leading provider of IT service management software that enables companies to better track, manage, and control IT services across the enterprise. Based on the ITIL best practices framework, ChangeGear allows companies to deliver cost-effective IT services, gain greater visibility into their IT infrastructure, increase security, eliminate system downtime, and ensure regulatory compliance.

40

Total Customer References

[VIEW ALL REFERENCES](#)

Featured Testimonials

“ChangeGear enabled us to eliminate 90% of our IT forms across departments. By utilizing their ChangeGear Integration Service, we’re now able to provide a one-stop-shop for employees, where they can find the form they need on our centralized intranet, without having to be constantly searching for the right one.”



BRIAN KOENIG
INTERNAL TECH SUPPORT MANAGER, SUSQUEHANA

“ChangeGear 5.0 is providing mid-sized companies a cost-efficient, easy-to-use solution for adopting ITIL best practices. SunView’s cloud offering makes it easy to get your ITIL initiative started, focusing on strategic processes that get you a quick ROI. ChangeGear enabled StarTek to automate critical processes across the enterprise.”



DAN CARBONNEL
DIRECTOR OF INFORMATION TECHNOLOGY, STARTEK

“In just a few days SunView was up and running. This cost-efficient solution with ITIL-based processes allows us to track production and system changes while bringing incident, problem and change management together in a single platform solution.”



EMILO RAMOS
DISTRICT DIRECTOR OF EDUCATION TECHNOLOGY, DALLAS COUNTY COMMUNITY COLLEGE DISTRICT (DCCCD)

“We’ve seen a big improvement in our communications throughout the IT organization since implementing ChangeGear Change Management. It has also allowed us to be more proactive in recognizing potential problems and/or conflicts - which in turn, leads to higher IT service levels.”



MARK SANDNER
PRODUCTION SUPPORT COORDINATOR, BC LOTTERY CORPORATION

TRUSTED BY







ABOUT CERTERO

certero.

Certero is a leader in the development, delivery and enablement of Cloud-ready, easy to use, enterprise-level solutions that modernize IT hardware & software asset management and help drive organizational transformation. Easy to do business with and applying their unique architectural advantage, complemented by world-class services, they deliver single pane of glass visibility and control across even the most complex estate, from mobile to mainframe.

44

Total Customer References

[VIEW ALL REFERENCES](#)

Featured Testimonials

“Certero for Oracle was extremely easy and quick to deploy. ELPs can be created in real-time and the easy to use reports mean that management information is readily accessible.”



BRENT JARNELL
IT ASSET MANAGER, BANK OF NEW ZEALAND

“Certero for Enterprise ITAM and Certero for Mobile are well worth the investment. The solutions gave us full visibility of our IT hardware assets across a range of platforms and with the ability to perform detailed analysis, we can customize reports on practically anything. Both products are easy to use and Certero provides really good support so we know that if any issues did arise, we can trust them to quickly and efficiently fix them for us.”



IT INFRASTRUCTURE MANAGER
AUTOMOTIVE GROUP

“It is a no brainer at its low cost per device, per month, and provides great value for money. It is quick and easy to implement, and simple to use with excellent support.”



IT INFRASTRUCTURE MANAGER
UK AUTOMOTIVE GROUP

“Working with Certero is easy. They are extremely knowledgeable about SAM and ITAM and provide lots of information and advice. Certero for Enterprise SAM has really helped the Council get a thorough understanding of our software licensing position and helped us navigate vendor audits.”



CORPORATE ICT
METROPOLITAN BOROUGH COUNCIL

TRUSTED BY





ABOUT INVGATE



InvGate, IT service management and IT asset management best practice meets customer needs in a practical and affordable way. Through business technology that's as intuitive, and easy to use, as consumer-world apps and services. Technology that's driven by customer needs not industry fads. They believe that customer value trumps features and functions. That simplicity is key. And that your time to value, through a speedy and easy implementation, is paramount.

13

Total Customer References

[VIEW ALL REFERENCES](#)

Featured Testimonials

“The ability to customize the product to handle whatever situation our business has is a major pro. It provides a better visual experience for our agents and end users compared with our previous product. It allows the agents to better tell what is happening with a quick view of the dashboards and the tickets assigned to them so they know what they need to work on.”



BRIAN WHITTAKER
DIRECTOR OF IT SUPPORT, CAREHERE

“A solid, easy to use Help Desk system. InvGate Service Desk has allowed us to streamline operations from a mess of undocumented work from multiple channels to a single system. The GUI has an attractive and intuitive design. InvGate releases improvements on a regular, frequent schedule, and their development team takes improvement suggestions and integrates them into the product.”



TIM BONSOE
IT NETWORK OPERATIONS MANAGER, CEFUCU

“The biggest differentiator was the level of customization offered by InvGate to suit our specific needs in the field of education.”



MARTIN NUÑEZ
SERVICE DESK MANAGER, HARMONY PUBLIC SCHOOLS

“InvGate offers excellent reporting capabilities, which are the backbone to helping us make better decisions.”



EL CID RESORTS

TRUSTED BY





ABOUT SNIPE-IT



Snipe-IT is free, open source asset management. Managing assets with a Google doc or a shared Excel spreadsheet is more common than you think. When your company is small, it can (sort of) work for a while, but as you grow, things get messy, fast.



Total Customer References

[VIEW ALL REFERENCES](#)

Featured Testimonials

“Snipe-IT absolutely excels at asset management. With easy installation, configuration, incredible features and intuitive use, it surpasses any kind of similar asset management solution, and the community is absolutely top notch.”



HUGO TOMÁS
PARFOIS

“It's not only an inventory software to replace Excel. It's a whole methodology that takes you by the hand on managing your IT assets.”



DIRCEU PAVÓN
TRIPLE H GROUP

“After an extensive search we were glad to come across Snipe IT. And since then, we've not looked back! After some month running it on site, we switch to the hosted solution. This product has made managing our inventory a breeze. It's open-source, feature-packed, the pricing for the hosted solution is significantly better than similar products and support from the team is excellent. Highly recommended!”



CHIDI OKWUDIRE
ZELFSTROOM

“It works flawlessly for us. I really dig your approach to development, and you should know your product is making inventory really easy for us here.”



ERIC HANKO
MICROSOFT

TRUSTED BY

PARFOIS

zelfstr∞m



CONCLUSION
XFORCE



INDIANA UNIVERSITY