

Quality Management Software Category



Quality Management Software Category

Quality management software (QMS) enables companies to maintain and evaluate the integrity of customer experiences and produced goods. The platform offers functionalities such as inventory inspection records, reporting and documentation related to adverse events (e.g. defective merchandise, complaints), preventive or corrective action forms, and assistance for process automation to decrease deviation.

QMS solutions typically integrate with product lifecycle management (PLM) tools, and provide governance, risk, and compliance features to ensure processes, working conditions, and equipment meet regulations. Manufacturing and supply enterprises can leverage QMS applications to audit the production procedure from beginning to completion, avoid potential issues and hazards, and boost revenue through constant business from satisfied customers.



Customer Success Report Ranking Methodology

The FeaturedCustomers Customer Success ranking is based on data from our customer reference platform, market presence, web presence, & social presence as well as additional data aggregated from online sources and media properties. Our ranking engine applies an algorithm to all data collected to calculate the final Customer Success Report rankings.

The overall Customer Success ranking is a weighted average based on 3 parts:

CONTENT SCORE

- ▣ Total # of vendor generated customer references (case studies, success stories, testimonials, and customer videos)
- ▣ Customer reference rating score
- ▣ Year-over-year change in amount of customer references on FeaturedCustomers platform
- ▣ Total # of profile views on FeaturedCustomers platform
- ▣ Total # of customer reference views on FeaturedCustomers platform

MARKET PRESENCE SCORE

- ▣ Social media followers including LinkedIn, Twitter, & Facebook
- ▣ Vendor momentum based on web traffic and search trends
- ▣ Organic SEO key term rankings
- ▣ Company presence including # of press mentions

COMPANY SCORE

- ▣ Total # of employees (based on social media and public resources)
- ▣ Year-over-year change in # of employees over past 12 months
- ▣ Glassdoor ranking
- ▣ Venture capital raised

Award Levels



MARKET LEADER

Vendor on FeaturedCustomers.com with substantial customer base & market share. Leaders have the highest ratio of customer success content, content quality score, and social media presence relative to company size.



TOP PERFORMER

Vendor on FeaturedCustomers.com with significant market presence and resources and enough customer reference content to validate their vision. Top Performer's products are highly rated by its customers but have not achieved the customer base and scale of a Market Leader.



RISING STAR

Vendor on FeaturedCustomers.com that does not have the market presence of Market Leaders or Top Performers, but understands where the market is going and has disruptive technology. Rising Stars have been around long enough to establish momentum and a minimum amount of customer reference content along with a growing social presence.



2021 Customer Success Awards

Check out this list of the highest rated Quality Management Software based on the FeaturedCustomers Customer Success Report.



MARKET LEADERS



TOP PERFORMERS



RISING STARS



* Companies listed in alphabetical order





ABOUT ARENA SOLUTIONS



Arena, a PTC Business help companies design, produce, and deliver innovative products quickly with our unified PLM and QMS platform. We understand that modern product companies rely on distributed teams and global supply chains to develop products and ensure regulatory compliance for FDA, ISO, ITAR, EAR, and environmental compliance. With Arena's proven cloud solutions, your internal teams and external partners can leverage the most comprehensive product development platform to accelerate product launches while reducing expenses, increasing profitability, and speeding the time to market. For more information, visit [ArenaSolutions.com](https://arenasolutions.com).

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Total Customer References

[VIEW ALL REFERENCES](#)

Featured Testimonials

“Arena is used by manufacturing, engineering, maintenance, and quality insurance. The whole organization uses Arena. It helps centralize everything on our products from engineering, manufacturing, installation, and spare parts. Being able to centralize the process, BOM, drawings, and everything around our system changed the way we did things and we are now more efficient.”



SIMON KELLY
CONTROL AND ROBOTICS SUPERVISOR, SYMBOTIC

“Arena gives us the ability to manage our quality processes and our product all in one solution. We have gone from a paper based to electronic management solution for several different processes. In addition to change control and BOM management, we have implemented several different quality processes including CAPAs, nonconformances and our entire supplier management process.”



ANGELA PASTICK
SUPERVISOR, QUALITY SYSTEMS, NEVRO CORPORATION

“Arena QMS is a true lifecycle management system that is better than the typical document-focused QMS solutions. Being able to manage BOMs and changes along with quality processes is a major advantage.”



SANJAY BANERJEE
COO, POTRERO MEDICAL

“We've developed strong working models of processes that now include remote teams—Arena supports all this with ease in a secure platform. Since going live with Arena, the benefits have been countless.”



DON PERKINS
DIRECTOR OF HARDWARE ENGINEERING AND OPERATIONS, SPECTRANETIX

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SONOS

Square

NUTANIX

Abbott

GoPro
Be a HERO.



53

Total Customer References

[VIEW ALL REFERENCES](#)

ABOUT ASSURX



AssurX, Inc. provides a unique Quality Management and Regulatory Compliance System that helps regulated businesses do more of what they need to do faster, better and easier. AssurX quality management and regulatory compliance software is designed to extend quality processes across the enterprise in a single-core platform of unified processes. AssurX enables continual process improvement and compliance through visibility and collaboration across disciplines for systematic issue tracking and resolution. AssurX is uniquely designed to allow a high level of configurability, ease of deployment and flexibility for rapid adaptation to change. Automation with AssurX creates an integrated approach to quality and compliance with full visibility into processes, products, and performance across the value chain. AssurX meets the rigorous quality and compliance ...

Featured Testimonials

“We chose AssurX for its ease of use, the ability to configure the system to our workflow, Zero Client architecture for quick deployment worldwide, ease of integration with ERP systems such as SAP, as well as for its advanced query functionality.”



ABBOTT MEDICAL OPTICS

“We use AssurX to log quality incidents related to vendors, co-packers, plants and distributors. We'll also be logging issues related to health, safety and environmental incidents at our plants.”



J.M. SMUCKER COMPANY

“The team at AssurX was fantastic throughout the design, implementation, and launch of our QMS system.”



NXSTAGE MEDICAL INC

“AssurX provided a fully configurable solution that no other Quality Management System provider has been able to match. We had a QMS that was unmanageable and not at all user-friendly. We were able to configure the AssurX system to how our users wanted it to function in an extremely short amount of time and have not looked back.”



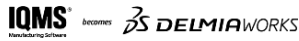
IMMUNOGEN, INC.

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ABOUT DELMIAWORKS



DELMIAworks (formerly IQMS) became part of the Dassault Systèmes 3DEXPERIENCE platform on the cloud. DELMIAworks Means Manufacturing. Born on the shop floor, their award-winning manufacturing ERP software is tailored specifically for your factory's environment. They understand your manufacturing challenges and deliver a comprehensive solution that will set you on the path to operational excellence. Structured around end-to-end visibility and control, their system uniquely combines manufacturing software, MES software, and ERP software to improve every aspect of your business. Available in both cloud and premise-based solutions.

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Total Customer References

[VIEW ALL REFERENCES](#)

Featured Testimonials

“Apple Rubber offers the simplest to the most complicated rubber part production with one of the highest quality standards. [DELMIAworks] gives us the ability to have a centralized system to monitor order entry, tool building, live floor production and the quality of the parts being produced all in one system.”



JOHN TRANQUILLI
MATERIALS MANAGER, APPLE RUBBER PRODUCTS

“Customers have grown accustomed to viewing corrective action reports during their audits in the DELMIAworks system. And, they appreciate and respect the fact that we're using an established, well-known and trusted ERP system.”



TOM SINE
BUSINESS SYSTEMS MANAGER, COMAR

“From undergoing an extensive certification process with our largest and most stringent customer to supporting our specific lean manufacturing initiatives, [DELMIAworks] has proven a true partner in our business. In an industry as dynamic as the automotive industry, [DELMIAworks] is the one constant we will continue to rely upon as we move into the future.”



MIKE HOPKINS
PRODUCTION MATERIAL CONTROL AND MIS MANAGER, NISSEN CHEMITEC AMERICA

“We achieved tremendous returns within the first quarter of implementation and to this day, we are still continuing to add further efficiencies and return on investment with the roll out of new features, reports and other modules.”



TODD SQUIRE
CHIEF OPERATING OFFICER, GLOBAL INTERCONNECT

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ABOUT DONESAFE



Donesafe, an HSI company, is the fastest-growing cloud-based HSEQ platform built with the user in mind. We help organizations comply with legislation and enhance their safety culture without the headaches or the large price tag. Donesafe is an innovative software that connects your system from workers in the field to the management team in the boardroom. Donesafe makes it fast and easy to access, enter and report safety, compliance and risk data in real-time. Donesafe is a modern & fresh online platform that works on any device, including an offline native iOS and Android app.

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Total Customer References

[VIEW ALL REFERENCES](#)

Featured Testimonials

“The software is simple and intuitive to use and end-user focused. A great vendor to deal with – they really partner with their clients to get the best outcomes. We have been able to get the system up and running in a short period of time and are getting great results and feedback from stakeholders. Thanks Donesafe.”



SAM D
TELSTRA

“Donesafe for Charities. I couldn't fault the software. I don't know what else to say. Donesafe far exceeded the previous program we used in terms of ease of use, detailed multiple selections that allows you to quickly relay important information about accidents and incidents. It has a follow up function that allows you communicate risks to appropriate people and confirm the risks have been resolved. After you have had incidents or accidents all the little details are important to remember. Instead of focusing on navigating a system the ease of use allows you to quickly categorise the incident and focus more on the important details.”



JUSTINE SMITH
NIGHT AUDIT, RONALD MCDONALD HOUSE CHARITIES

“Easy to navigate and document issues when they present themselves. I would definitely recommend this product. I haven't really had any cons that have come up when using this product. Overall I am satisfied with this new tool and the benefits it brings for the safety of our customers.”



JERIMIAH H.
LOWE'S COMPANIES

“Donesafe software provides an easy to use, and very easily accessed platform for the business to use on a regular basis to guarantee compliance in all areas. The platform is easy to follow and sequential in processing which means it can be used across a broad field of users.”



BRIAN BLANCHARD
WYNDHAM DESTINATIONS

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ABOUT ETQ



ETQ is the leading provider of quality, EHS and compliance management software, trusted by the world's strongest brands. More than 550 global companies, spanning industries including electronics, heavy industry, food and beverage, and medical devices, use ETQ to secure positive brand reputations, deliver higher levels of customer loyalty and enhance profitability. ETQ Reliance offers built-in best practices and powerful flexibility to drive business excellence through quality. Only ETQ lets customers configure industry-proven quality processes to their unique needs and business vision. ETQ was founded in 1992 and has main offices located in the U.S. and Europe. To learn more about ETQ and its various product offerings, visit www.etq.com.

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Total Customer References

[VIEW ALL REFERENCES](#)

Featured Testimonials

“It is evident that [ETQ makes] it a goal to comply with the voice of their customers because they continue to support more languages and create smart device integration in a fast paced business world. ETQ is a good solution for companies looking to have global Quality Systems.”



AUGUST KONIE

VICE PRESIDENT OF QUALITY ASSURANCE AND FOOD SAFETY, MAPLE LEAF FARMS

“It is a great example of the flexibility that the platform offers ETQ customers, and how a previously manual/ paper process can be fully automated and successfully integrated with existing ETQ applications.”



ALEX RODRIGUEZ

SENIOR MANAGER, GLOBAL QUALITY CAPABILITIES, HALYARD HEALTH

“Home grown quality always suffers credibility issues within the dynamic of a small company. With the implementation of ETQ, quality has grown from being just ‘the quality guys’ job, to a company-wide system for continual improvement.”



ERIC JACOBSON

QUALITY ASSURANCE ENGINEER, HYDRAMASTER

“ETQ helps us maintain a high level of reliability by managing our corrective action database.”



KEN GRISSO

SENIOR QUALITY SPECIALIST, HERMAN MILLER INC.

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FUJIFILM



SUBWAY



HermanMiller



ABOUT INTELEX

INTELEX

Intelix is a global leader in the development and support of software solutions for Environment, Health, Safety and Quality (EHSQ) programs. Their scalable, web-based software provides clients with unprecedented flexibility in managing, tracking and reporting on essential corporate information. Intelix software easily integrates with common ERP systems like SAP and PeopleSoft creating a seamless solution for enterprise-wide information management. Intelix's friendly, knowledgeable staff ensures their more than 1000 clients and over 1 million users from companies across the globe get the most out of their groundbreaking, user-friendly software solutions.

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Total Customer References

[VIEW ALL REFERENCES](#)

Featured Testimonials

“We needed to obtain ISO 9001:2001 Quality Management System certification and chose the Intelix QMS system for its functionality and ease of integration. Their technical support enabled fast deployment and usage of the system, helping us to reach our goals.”



VINCENT YEUNG
MANAGER OF QUALITY ASSURANCE & TECHNICAL SUPPORT, POSTLINX

“The Intelix QMS and their top-notch customer support have helped us build super efficient and extremely effective Quality System processes to help our organization move forward at a faster pace. Intelix has taken our questions and concerns to heart and helped customize systems that work for us.”



JASON USILTON
QUALITY SUPERVISOR, SDI

“Attaining our goal of registering the Maine Manufacturing Quality Management System to the ISO9001:2008 international standard within five months would not have been possible without the Intelix QMS deployment, supported by the incredibly responsive Intelix Account Manager and Project Consultant.”



ROB WILDER
DIRECTOR, QUALITY MANAGEMENT, MAINE MANUFACTURING LLC

“Our ISO 9001:2008 certification and safety initiatives are extremely important at BA Blacktop as we pride ourselves on the strong reputation of reliability and responsibility we have built within our community and with our clients. Intelix has given us the tools necessary to ensure our reputation continues to be a driving force in our success, and we chose Intelix for its own dignified reputation for providing quality software, service, and notable results.”



HARMAN SULL
QUALITY MANAGER, BA BLACKTOP LTD.

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Total Customer References

[VIEW ALL REFERENCES](#)

ABOUT MASTERCONTROL



MasterControl Inc. creates software solutions that enable life science and other regulated companies to deliver life-improving products to more people sooner. MasterControl's integrated solutions accelerate ROI and increase efficiencies by automating and securely managing critical business processes throughout the entire product lifecycle. More than 1,000 companies worldwide, ranging in size from five employees to tens of thousands, rely on MasterControl cloud solutions to automate processes for new product development, clinical, regulatory, quality management, supplier management, manufacturing and post-market surveillance. MasterControl solutions are well-known for being scalable, easy to implement, easy to validate and easy to use.

Featured Testimonials

“We have been using this system for more than a year now and would highly recommend MasterControl to any manufacturer because of the company's responsiveness, professionalism, its excellent training program and timely technical support. The MasterControl quality management suite's functionality and robust validation offerings enabled us to meet our very aggressive goal of implementing an electronic documentation system by November 2001 and continue to be invaluable to Aplicare.”



BUCCHETTI
APLICARE

“MasterControl has significantly improved the approval process at Teva by providing the right information to the right person at the right time. SOP approval cycles that used to take months are now routinely accomplished in a couple of weeks and in some cases within days.”



EVJATAR COHEN
QUALITY ASSURANCE IT PROJECT MANAGER, TEVA PHARMACEUTICAL INDUSTRIES

“MasterControl Spark also saves time. If a specification for a product is needed, Spark makes it easy for us to find it by simply inputting a specific item number and instantly accessing the data needed.”



TOM GOSSE
OPERATIONS AND QUALITY SUPPORT MANAGER, ZARBEE'S NATURALS

“MasterControl has made quality's job of navigating through discrepancies much easier. Before MasterControl, it was difficult to understand what was right because it wasn't documented in a common place. Now we have more assurance of right-first-time outcomes.”



MIKE STARZMAN
DIRECTOR OF GLOBAL FIELD QUALITY, WD-40

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Carestream



ECOLAB

QuVA
P H A R M A





ABOUT PROCESSMAP



ProcessMAP Corporation is a leading provider of cloud-based enterprise software solutions that empower organizations to manage risk in three key areas: Employee Health & Safety; Environment & Sustainability; and Enterprise Compliance. ProcessMAP's Software-as-a-Service (SaaS) delivery model provides customers with a single source solution that embodies industry's best practices, world-class hosting infrastructure, one-stop implementation services, and the industry's only 24x7 technical support and help desk services with a predictable fixed subscription cost. True customer intimacy, ensure ongoing strategic alignment.

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Total Customer References

[VIEW ALL REFERENCES](#)

Featured Testimonials

“We engaged ProcessMAP in early 2009 and have continued to expand the scope of the Platform to streamline processes, establish transparency, and enable informed decision making.”



CARDINAL HEALTH

“ProcessMAP is an intuitive and easy-to-use application that provides complete visibility to incidents, incident investigations, and OSHA recordkeeping forms across the entire organization.”



US FOODS

“We decided to go with ProcessMAP for several reasons. One of the key reasons was the comprehensive capabilities offered over the Mobile App, and the ability to build custom apps that not only met our internal standards but raised the bar higher. It was a key differentiator compared to other platforms.”



GABRIEL MALDONADO
CORPORATE SAFETY MANAGER, THYSSENKRUPP

“During our launch, we really tested ProcessMAP and their capabilities. We significantly compressed the timeframes and I have to say, they [ProcessMAP] did an amazing job. ProcessMAP is very responsive and provides great support.”



BETH MROZINSKY
DIRECTOR OF WORKPLACE SAFETY AND HEALTH, HARLEY DAVIDSON

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ABOUT SPARTA SYSTEMS



Sparta Systems is the world's premier provider of cloud and on-premise quality management software. They offer the solutions, analytics, and expertise that speed up quality and compliance. Their solutions help to lower risk, increase efficiency, and keep consumers safe while allowing manufacturers, suppliers, and distributors to collaborate in a seamless and integrated environment. Sparta is privately owned and headquartered in Hamilton, New Jersey, with offices across Europe and Asia.

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Total Customer References

[VIEW ALL REFERENCES](#)

Featured Testimonials

“TrackWise has transformed and improved our critical quality systems enabling efficient compliance, timely reporting and metrics.”



CHRISTINE SHEEHY
SENIOR VICE PRESIDENT OF OPERATIONS, KADMON

“With TrackWise software, our employees are actively involved in their own training, while the system records all training information for quality and regulatory purposes.”



DOUG CABLE
SENIOR DIRECTOR OF HUMAN RESOURCES, CANGENE

“TrackWise has enabled us to automate your key quality processes with agility and consistency. We have reduced complaint response and closure time, while realizing significant support savings.”



PLARENT YMERI
PROJECT MANAGER, ACIST MEDICAL SYSTEMS

“TrackWise enabled us to implement new workflows associated with quality processes, track and manage activities and commitments, analyze trends and improve quality across the entire organization. We are convinced that the cost-to-benefit ratio of the TrackWise implementation is extremely positive for companies like PharmaMar, and we look forward to reaping the benefits that will continue to come from using the system.”



JOSÉ LUIS ORTEGA
QUALITY UNIT DIRECTOR, PHARMAMAR

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ABOUT VEEVA SYSTEMS



Veeva Systems is a leader in cloud-based software for the global life sciences industry. Committed to innovation, product excellence, and customer success, Veeva has more than 450+ customers, ranging from the world's largest pharmaceutical companies to emerging biotechs. Veeva is headquartered in the San Francisco Bay Area, with offices in Europe, Asia, and Latin America.



427

Total Customer References

[VIEW ALL REFERENCES](#)

Featured Testimonials

“Vault QualityDoc's easy-to-navigate user interface and intuitive design mean our staff across sites can easily access and collaborate on GMP critical content. And our users can complete 'read and understood' tasks directly in Vault QualityDocs to ensure consistency and compliance with new employee onboarding.”



TINNA MADSEN
DIRECTOR, ALVOTECH

“Veeva Vault ensures submissions are managed with greater quality, efficiency, and control by allowing the sponsor and service provider to access their documents and data through the cloud and view status in real-time.”



MARC GABRIEL
CLIENT PARTNER, KINAPSE

“We use Vault reports to perform preinspection quality control (QC). The ability to generate a report showing all unblinded study documents enables us to quickly review content and minimize stress.”



JEN STANISLAWSKI
QUALITY ASSURANCE MANAGER, ATLANTIC RESEARCH GROUP

“Vault QualityDocs has improved audit readiness because we are able to give our sponsors and clients direct access to our SOPs prior to study audits. Finding documents and pulling reports in VaultQualityDocs is easy.”



FELICE DARLING ROBINSON
DOCUMENT CONTROL ASSOCIATE, ICON PLC

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Total Customer References

[VIEW ALL REFERENCES](#)

ABOUT BENCHMARK ESG I GENSUITE



Benchmark ESG I Gensuite is a cloud based compliance and management systems software solutions provider. Benchmark ESG I Gensuite enables companies to implement robust cross functional compliance & management systems locally, globally and across diverse operating profiles. Their comprehensive cloud software suite features intuitive, best practice process functionality, flexible configurations and powerful extensions. For over two decades, they helped companies manage safe & sustainable operations worldwide, with a focus on fast return on investment (ROI), service excellence and continuous innovation.

“The software has two strengths that stand out: ease of use and customer service. It is very intuitive and is easy to understand. We have been able to roll it out globally with much success. More than anything, I've been impressed by the customer service. [Benchmark ESG I Gensuite] did several training sessions for our global deployment and gave us choices for which language to use for the training.”



RYAN REED
SENIOR EHS SPECIALIST, THE TIMKEN COMPANY

“Accessing [Benchmark ESG I Gensuite] via the mobile app has streamlined routine inspections and certification audits. Safety is everyone's job so the easier we make it for our employees to access the tools the more they can help us keep their work environment safe.”



LESLIE MELTON
MANAGER, GLOBAL PROCESS AND QUALITY, SPEEDCAST

“When we are out in the field, you are able to detect real time and you are able to escalate. Through this process you're able to prioritize and simplify, and know where your issues are at. Those are the real advantages we were able to take with the Gensuite system. We have used this [Gensuite] system to drive accountability, lower risks, and improve our performance and productivity as a result.”



SHAWN FRENCH
ELI LILLY AND COMPANY

“The one that we use the most at our site is the Compliance Calendar. There was actually nothing tracking when anything was due to our customer. So I've actually started using the Compliance Calendar to schedule all of the reports that we have to generate, the times that we need them, and the setup for lab analysis. That has helped me organize all of the workers in a more effective manner, this has taken a away lot of stress.”



EDWARD YONG
GE POWER

TRUSTED BY





ABOUT COMPLIANCEQUEST



ComplianceQuest is a 100% cloud based Enterprise Quality Management Software (EQMS). It is a tool for accelerating your organization's growth from anywhere, anytime and through any device. It empowers enterprises to manage quality by collaborating with their supply chains whether global or local and even several layers deep, to stay compliant with industry, country and customer specific regulations. While they provide support across industries, they specialize in Consumer Packaged Goods, General Manufacturing, Life Sciences and Oil & Gas.

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Total Customer References

[VIEW ALL REFERENCES](#)

Featured Testimonials

“ ComplianceQuest has provided our company with a well performing QMS platform that integrates with our SFDC ERP and CRM allowing us a cross-functional business unit. The customer support has been amazing and they have been very helpful with the implementation and set-up of the product. The ComplianceQuest team has been very responsive to my questions and has developed features to meet my company's needs. I am very happy with the service and the product. ”



MELINDA SOGO
QUALITY ASSURANCE MANAGER, ARCHER

“ ComplianceQuest makes managing quality and all of its facets easier. Fact-based data is all there for you in one system. You can run reports and get on with the job you need to do. ”



CATHERINE TIPPER
CUSTOMER QUALITY & COMPLIANCE DIRECTOR OF FOODSERVICE EAO, HUHTAMAKI

“ CQ has proven to be intuitive, easy to use and customization is as easy as speaking to the CQ team. The validation scripts are straightforward and easy to edit to meet our organization's particular needs. The system feels familiar while delivering the QMS system tools that we need and the CQ team is responsive to any questions that arise. ”



DOROTHY WILSON
QUALITY ASSURANCE & DOCUMENT AND RECORDS SPECIALIST, ORIGEN BIOMEDICAL INC

“ The system offered by ComplianceQuest is very intuitive and user friendly. Through being integrated on Salesforce, we have had increased usability in the business due to the centralised location for business activities and mobile-device accessibility. The team at CQ has also been a pleasure to work with, and will always do their best to try to accommodate customer requirements to ensure the system is of greatest benefit to the end customer. I would definitely recommend this system and CQ as a company to work with. ”



ANNABELLE O'REGAN
QUALITY ASSURANCE, STRYKER

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aphria inc.





ABOUT GREENLIGHT GURU



Greenlight Guru is the only all-in-one quality management solution that helps medical device companies get products to market faster, with less risk, and advance their success in-market. The platform helps companies manufacture safer products and get to market faster, simplifies regulatory compliance and provides a single source of truth by connecting the management of all product development, regulatory and quality processes from documentation and design controls to submission and ongoing compliance. Device makers across the globe are replacing reactive quality management tools and shifting their focus and efforts to ensuring successful product launches and in-market success of innovative, life-changing devices. For more information or to request a demo, visit <http://www.greenlight.guru>

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Total Customer References

[VIEW ALL REFERENCES](#)

Featured Testimonials

“Greenlight Guru has been instrumental for us, as a small team, while we efficiently navigate the quality management system process and with developing our FDA submission.”



RYAN NOLAN
CO-FOUNDER & VP CLINICAL OPERATIONS, PHOTONICARE

“Greenlight Guru provides a great foundation. We don't have to reinvent the wheel. We don't have to spend a lot of energy on developing a quality system - it's about growing our quality system.”



AMY PAPEANEC
VICE PRESIDENT OF OPERATIONS, C2DX, INC.

“If I were to quantify it, it's days of time saved. What used to take us six weeks takes a much shorter period of time. The cost of Greenlight Guru is repaid in efficiency.”



CLIVE SEYMOUR
CHIEF EXECUTIVE OFFICER, CANTERBURY SCIENTIFIC

“Greenlight guru was the only way we could get our small team to move really quickly with a qms. We had to have a system that was going to be automated enough to help our team move really quickly.”



MONTI LEIJA
CHIEF EXECUTIVE OFFICER, DELTA DEVELOPMENT TEAM

TRUSTED BY





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Total Customer References

[VIEW ALL REFERENCES](#)

ABOUT INTELLECT



Intellect offers the industry's most configurable and easy to use enterprise Quality Management System (eQMS) software suite and no-code platform for business process management and automation. Intellect QMS 4.0 -- the latest version of the company's flagship product -- offers extreme configurability, mobile apps with offline capabilities, and enables your remote workforce to stay connected and compliant. Lower your total cost of ownership, reduce product recalls, and improve operations by easily modifying your quality applications or build entirely new business apps to meet your exact requirements using the Intellect No-Code Platform. Intellect QMS 4.0 is comprehensive and integrated suite of apps designed for quality teams to effectively and efficiently manage Document Control, Nonconformance, Corrective and Preventive Actions (CAPA), Change Management, Supplier and Audit Management, Employee ...

Featured Testimonials

“I would recommend Intellect to my fellow quality professionals for several reasons. Being cloud-based, we can use this system anywhere, and it is very easy to configure and install. We've also found that the support Intellect offers is very good, both in helping us with problems that we might have and in helping us configure things specifically to our needs.”



DAVID PAULLIN
DIRECTOR OF GLOBAL QUALITY, INFINITE ELECTRONICS

“It's nice that you can really build upon the Intellect platform to create your own Apps and QMS solution tailored to your specific business needs.”



KRISTIN BENOKRAITIS
DIRECTOR OF QUALITY AND OPERATIONS, GILERO

“Intellect has brought our company to the next level when considering quality management. It has allowed us to free up time with its simple automation and ensured nothing is missed. We have been able to seamlessly adjust our configurations to meet audit recommendations or findings. We consider Intellect a great partner. My only regret is not finding them earlier.”



KRISTEN ORLANDO
DIRECTOR OF QUALITY CONTROL, BP AERO

“We use Intellect as our QMS software solution. We highly recommend it. It allows us the flexibility to tailor the system to our needs while allowing us to streamline our processes and create efficiencies. Document control, training records, etc. Intellect allows our team access to all of our documents that they need when they need them. It also streamlines changes and is able to improve communications throughout all departments.”



JOE ZAHENSKY
DIRECTOR OF OPERATIONS, QUALITY OF LIFE LABS

TRUSTED BY





ABOUT PILGRIM QUALITY SOLUTIONS



Pilgrim Quality Solutions is the leader in quality compliance management software and services for Life Sciences. For more than 20 years, their solutions have automated thousands of processes across global company sites to manage the quality and compliance of life's most important products. Their cloud based and on premise solutions include in the box best practice workflows, document and process management, dashboards, electronic signatures, audit trails, and automated validation helping companies more easily achieve quality system compliance and pass regulatory audits. Pilgrim Quality Solutions is majority owned by Boston based private equity firm, Riverside Partners LLC. With Pilgrim Quality Solutions as your partner, you are prepared to succeed.

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Total Customer References

[VIEW ALL REFERENCES](#)

Featured Testimonials

“Pilgrim has the best solution out there in the industry. The (availability of the) Cloud model of Pilgrim's solution is not only well-timed, but well-received by my company. We went from contract signing to live within a matter of weeks, compared to the months of time I have experienced with an on-premise deployment.”



DWAYNE CALEK
DIRECTOR OF REGULATORY AND QUALITY, HCL

“Pilgrim's Automated Validation solution is a fresh and compelling solution to this challenge, as it automatically validates the entire solution through the user interface using all interface rules. These approaches reduce validation effort, cost, and time, which we expect will result in more frequent software updates, increased efficiency and productivity.”



DAN JACOB
RESEARCH ANALYST, LNS RESEARCH

“Pilgrim took our processes to heart and their knowledge of quality and compliance best practices really helped.”



CHARLES LI
DIRECTOR OF IT SOLUTIONS, QA, INTERMUNE

“By centralizing critical documents, we have gained enhanced visibility and collaboration between sites, allowing our organization to quickly identify and resolve discrepancies to continuously ensure the integrity of our blood products. SmartSolve has helped Red Cross Flanders Blood Services provide a safe blood supply to our customers.”



INGE BUYSE
QUALITY MANAGER, RED CROSS FLANDERS

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ABOUT PROPEL



Propel is the platform for tomorrow's brands. Propel offers cloud Product Lifecycle Management (PLM), Product Information Management (PIM) and Quality Management Software (QMS) solutions that help engineers, marketing, sales channels, partners, customers, and everyone else share all the information needed to get products from concept to customer. Built on the Salesforce platform, Propel's SaaS-based software helps everyone collaborate better, takes just weeks to get up and running, and can easily scale with changing business requirements.

44

Total Customer References

[VIEW ALL REFERENCES](#)

Featured Testimonials

“Flexibility, the ability to add fields, and change things were personally the biggest things for me and Propel gives us all of that.”



YAN KARASIK
HEAD OF QUALITY & TECHNICAL OPERATIONS, OWL CAMERAS

“Because it's built on a robust cloud platform, Propel makes it easy for us to collaborate on the latest product updates with our community of developers, partners, installers and customers.”



NEIL MAGUIRE
CEO, ADARA POWER

“We needed a solution that could adapt to us versus us adapting to them. With Propel we can mistake-proof our processes to gain business efficiencies and at the same time ensure compliance.”



BRENT LEWIS
DIRECTOR OF ENTERPRISE IT QUALITY AND COMPLIANCE SYSTEMS, ADVANCED STERILIZATION PRODUCTS

“The look and feel of Propel is so much better than our previous platform. We love that we are able to have our contract manufacturers and key suppliers come into the system through third-party vendor portals to approve changes and give context to what changed.”



JEFF HUDGENS
PROGRAM MANAGER, SENTIENT ENERGY

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formlabs



S'well

JUUL





ABOUT QUALIO



The #1 rated quality management platform for Med Device, Pharma, and Biotech companies. Qualio is simple, fast, and scalable. Hundreds of FDA, ISO, and GxP regulated companies around the world trust Qualio to bring their quality team, tools, and data together in one place. We can even convert manual, paper-based systems to our easy-to-use platform for free.

56

Total Customer References

[VIEW ALL REFERENCES](#)

Featured Testimonials

“I didn't realize how much our manual system held us back. I can now accomplish 5X as much using Qualio.”



ELIZABETH FENNA
DIRECTOR QA/RA, ACCELOVANCE

“Who knew going paperless would be such fun?! Qualio is the most efficient, adaptable and user friendly document control system I have ever used. I especially love the 100% paperless and automated change control process.”



KAREN MCCREADY
QUALITY MANAGER, CLARIUS MOBILE HEALTH CORP

“Qualio allows me to quickly and efficiently manage my QMS procedures and training. My employees love the easy to use interface and the timely notifications, and I enjoy the ability to track changes and quickly view the status of each procedure.”



TREVOR HERINGER
VP, REGULATORY AND QUALITY, NUMERA INC

“We look to work with vendors who share a similar culture, It has been clear from the very beginning that Qualio is responsive and has a strong customer service ethic that is in line with ours.”



COLIN RHODES
CHIEF TECHNICAL OFFICER, EHEALTH TECHNOLOGIES

TRUSTED BY





ABOUT RIZEPOINT



RizePoint mobile and cloud-based software help organizations improve the quality, safety, and sustainability of their products, services, and facilities. RizePoint's software is used by 5 of the top 8 hospitality brands and 5 of the top 8 food service brands. RizePoint – formerly Steton Technology Group – is the global leader in software solutions that proactively safeguard enterprise compliance—for both internally-imposed standards and externally-imposed regulations. RizePoint software builds and protects brand equity by enabling a consistent customer experience. RizePoint customers gather better data, see necessary actions earlier, and act faster to correct issues before they become costly liabilities. Considered the industry standard for food service, hospitality, and retail, RizePoint mobile and cloud-based solutions serve nearly 2 million audits with 200 million questions.

28

Total Customer References

[VIEW ALL REFERENCES](#)

Featured Testimonials

“The advantages of Mobile Auditor—using a tablet for inspection forms, with the ability to document via text and images and automatically generate reports—well, the system sells itself. There's no going back to Excel!”



KELLI GOWAN
QUALITY ASSURANCE MANAGER, HARD ROCK INTERNATIONAL

“By using RizePoint for our in-store audits, we've simplified and improved our process for identifying performance gaps. As a result of our improved quality, our store sales have improved.”



JOE TURNER
CEO, WENDYS

“All the audit forms are included in RizePoint, and the operator can complete the audit paper-free, which saves them a lot of prep time. Once the audit is complete, the data is already captured — meaning no manual data entry! Our managers were thrilled. I would recommend RizePoint to any franchisee. It has helped us improve operations, and based on my experience I know it would be an essential tool for other organizations too.”



CHRIS BELMONT
DIRECTOR OF OPERATIONS, IHOP RESTAURANT

“RizePoint has given us the ability to manage and review audits like never before. Not only can you perform and store audits, you can also report on any of the information within the system. It has made it easier for us to put our focus in the right areas.”



ANDREW WOOD
DATABASE & BUSINESS DEVELOPMENT MANAGER, ASI FOOD SAFETY

TRUSTED BY





ABOUT IBASET



iBASEt is a leading provider of manufacturing, quality and sustainment solutions that enable digital continuity across the enterprise. With 30+ years of experience in highly engineered, regulated industries, iBASEt simplifies the complex by empowering customers to gain real-time visibility, take control, and drive velocity across their operations and extended value chain. iBASEt works closely with industry leaders, including Lockheed Martin, Northrop Grumman, Rolls Royce, Pratt & Whitney, and Patricia Belgian Engine Center.

*** 28

Total Customer References

[VIEW ALL REFERENCES](#)

Featured Testimonials

“The solution itself is wonderful. I'd highly recommend it to any business seeking electronic work instructions. It allows the user to custom build different apps from quality management to supplier quality as well as auditing. Easy to use for manufacturing and the user interface is incredible.”



NORTHROP GRUMMAN

“Dramatic improvement to manufacturing, quality control, and risk mitigation. Solumina manages inputs and outputs efficiently while providing very fast access to records.”



ADVANCED ATOMIZATION TECHNOLOGIES

“We selected iBASEt because of their experience in managing the complex processes involved in manufacturing highly engineered products. We carefully evaluated our options and determined that Solumina's total cost of ownership, out of the box capabilities and rapid deployment can accelerate our return on investment.”



TODD KACKLEY
VICE PRESIDENT AND CHIEF INFORMATION OFFICER, TEXTRON SYSTEMS

“Solumina uses built-in best practices that allow us to streamline our manufacturing process, creating more efficient and compliant operations, both internally and at our supplier sites.”



CHRIS MITCHELL
EXECUTIVE DIRECTOR, CIRRUS AIRCRAFT

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★★★ 16

Total Customer References

[VIEW ALL REFERENCES](#)

ABOUT ISOTRACKER SOLUTIONS



isoTracker Solutions is one of the leading suppliers of quality management software solutions powered by the isoTracker QMS software platform. The company provides a wide range of solutions, including Document Control, Complaints Management, Audits, Non-Conformance Management, Training, CAPA, Risk Management and more. Through integrated cloud-based solutions that can easily be set up and running within a few minutes, isoTracker Solutions provides organizations of all sizes and industries with easy-to-use and affordable quality management solutions.

Featured Testimonials

“isoTracker has provided us with an easy way to track documents that we need to control. We especially like the archived revision feature. The support from isoTracker Solutions has been excellent – we receive timely responses to our requests, and problems are dealt with in a straightforward manner. We look forward to growing with IsoTracker, and relying upon it for even more as features are added. We intend to renew our subscription for the foreseeable future, as we consider the software a good value.”



STAN SLONSKI
MANAGING DIRECTOR, UNITED FIRE PROTECTION CORPORATION

“We recently introduced the use of isoTracker as our Quality Audit reporting tool and have found it a good tool to manage Compliance - the reporting format is clear and easy to follow, and the link between the questionnaires and CAPA is good. The ability to customise the tool also makes it very user friendly.”



ADEWALE OKE
QUALITY ASSURANCE MANAGER, TELESPIAZIO VEGA

“isoTracker was a great platform to start with in terms of creating our NCR database. The software is very easy to set-up and use, and provides a lot of flexibility in respect to clients being able to custom tailor the software for their company's individual needs. The team at isoTracker is very responsive and keeps clients up to date with new upgrades and the price of the software is very reasonable. I would recommend isoTracker to other companies if they are looking for a new way to improve their Quality Management System.”



WILL MARTIN
QA MANAGER, ORANGE COUNTY AIRE

“The unique challenges posed by the control of documents within a busy Coronial mortuary, make isoTracker a key component of our Quality Management System. The dynamic and intense clinical environment of the department means that it is all the more important to maintain tight control over policies, procedures and forms – something that becomes simple when these documents are managed by reliable, very easy-to-use and well supported software, such as isoTracker.”



JOHN PITCHERS
MORTUARY MANAGER, FLAX BOURTON PUBLIC MORTUARY

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ABOUT MONTRIUM

montrium

Montrium is a global leader in cloud-based records, submissions, and quality management solutions and GxP consulting services for the life sciences. They help organizations implement and maintain technology to improve their business processes and increase compliance. Delivering their powerful content management solutions across the globe, they serve thousands of users in over 20 countries.

12

Total Customer References

[VIEW ALL REFERENCES](#)

Featured Testimonials

“Montrium played a pivotal role in our efforts to formalize our Document Management and Quality Management Systems. Their team provided expert feedback during the design and configuration phases and continues to provide exceptional customer support services.”



SANDRA CHIOVITTI
QUALITY ASSURANCE MANAGER, INSYMBIOSIS

“Montrium's expert Professional Services team worked with us to formalize our Standard Operating Procedures (SOPs) and our Master Validation Plan. We also worked closely with their team to validate our network infrastructure and data collection software. Their professional and experienced team ensured that we implemented a strategy that was not only in alignment with our pharmaceutical clients' requirements but also the relevant regulatory requirements (21 CFR PART 11).”



SANDRINE LÉPINAY
LEGER

“Montrium's Professional Services team helped us with regulated content migration and we are using their Connect product extensively. As an essential and trusted partner during our separation, Montrium ensured our content maintained its compliant status while moving from one Office 365 tenant to another. With millions of raw data points spanning across our internal teams, it was essential to bring on an experienced team like theirs who have a unique understanding of where the regulatory and technology environments intersect. I've worked with Montrium for several years and strongly believe they don't just deliver a solution, they partner to make their solutions and their engagements a success.”



NIC BETTS
DIRECTOR ENTERPRISE SOLUTIONS & DIGITAL STRATEGY, CYCLERION

“The Montrium Support team is very attentive and willing to make changes to make the system more user-friendly. We frequently make use of the customer webinars and in-application support with the Help Center.”



GINA VARNER
DIRECTOR OF REGULATORY AFFAIRS, EPICENTRX

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insymbiosis

EpicientRx
Next Generation Immuno-Oncology

ASO

cyclerion

JEIVEN



70

Total Customer References

[VIEW ALL REFERENCES](#)

ABOUT PROSHOP

ProShop

ProShop cloud ERP is a revolutionary and completely unique approach to manufacturing software. It's more than ERP software. It is more than MES and QMS software. It's an innovative new way to manage every aspect of your front office and shop floor better than anything on the market. Their list of modules is one of the most complete on the market. They typically replace 3-5 other software systems with ProShop. But it's not just about their features! Their usability and modern web-based navigation is taking the machine shop ERP world by storm! What is unique is how ProShop works. It links every corner of your company to all the others in a powerful but simple way so you can make the best decisions about how to run your business.

Featured Testimonials

“We can't imagine life without ProShop. ProShop is completely integrated at our main facility with every employee utilizing it on a daily basis. We have virtually eliminated tribal knowledge, maximizing effectiveness and allowing us to focus on the most profitable work. We are currently in the process of replacing multiple management systems with ProShop at another one of our facilities, recently completing the replacement of a dedicated maintenance software, vastly improving efficiency and saving countless labor hours. Adion Systems has been great to work with.”



M.S.
TRULIFE ENGINEERED SOLUTIONS

“ProShop enables my company to quickly, and precisely, organize and track every aspect of the manufacturing process. From quoting to planning to machining operations through to job profitability analysis, ProShop provides the value needed to constantly improve our operations. It would not be possible to process work at the pace we do without the functionality that ProShop provides. ProShop has also been extremely robust and stable. In the 4 years we have been using it, it has never been down a single day. The team at Adion has provided great support and is always very responsive. We would rate their level of service very highly.”



JOE PEARCE
OWNER, PEARCE DESIGN

“We're big fans of ProShop and the support we've received has been wonderful. It's made a huge difference in our shop. ProShop is superior to all other systems I've dealt with so far (and I've seen many!) because it's focused on what it should do and not all the extraneous items. The team at ProShop has really nailed what's important to a busy and dynamic shop like ours. That only comes from owning your own shop, like they did. The more we use it, the more we like it, as we discover the amazing depth of really useful features you won't find in any other ERP system.”



MATT R.
3D INDUSTRIES

“With ProShop we have complete visibility of our products and operations from estimating to shipping, real time inspection reporting to reduce scrap and rework, and intuitive inventory control, so we spend more time cutting chips and less time waiting for tools.”



MALCOLM PRUITT
MANUFACTURING PLANNER, ROUSH YATES MANUFACTURING SOLUTIONS

TRUSTED BY





ABOUT QUALITYZE INC.



Qualityze provides best in class quality, compliance and process management system. Built on cloud platform with industry best practices, which is easily configurable and scalable. They solutions will help organizations solve quality & compliance issues, develop and maintain good quality policies, procedures and programs to optimize your day to day quality operations. Qualityze provide a fully mobile integrated QMS solution for transforming your quality data at various touch points.

17

Total Customer References

[VIEW ALL REFERENCES](#)

Featured Testimonials

“Qualityze drives value through innovation and they are quite dedicated to this. The differentiator for Qualityze is their outstanding commitment to customer service and innovation. We could not ask for a better partner and it doesn't hurt that the software is, in my opinion, the best out there. Throughout the implementation process we were constantly in communication and guided through next steps within the project. The support services offered were invaluable and the Qualityze team always made the extra effort to take their service to the next level. I would be personally willing to discuss my experience with any potential buyer of Qualityze.”



BRANDON WHITE
DIRECTOR, QUALITY ASSURANCE & REGULATORY AFFAIRS, KENCO GROUP

“Qualityze has tremendously helped our business fit its complicated model into an electronic quality management system. It has wonderful reporting and dashboard capabilities, as well as being totally customizable to fit our business's needs. Additionally, the team is extremely helpful and available all the time to talk about progressing forward or solving any issues. I would recommend Qualityze to other businesses for sure.”



JACOB WALKER
QUALITY CONTROL ASSOCIATE, CARE/OF

“After looking at several demonstrations of Quality Management Solutions, Qualityze stood out. They met all our selection criteria; cloud-based, easy to use, Commercially off The Shelf solution, intuitive, and configurable. We have implemented the solution in 2018 and it is working great for us. We are in the process of implementing the remaining modules. Implementation team from Qualityze was very helpful and listened to our needs and were able to configure the solution on the fly. The out of the box workflows were well thought out and provided lot of options for configuring each module. The user dashboard provided the right visibility on task and activities that needed our attention right away keeping us compliant to our process and procedures. Qualityze has been able to support all our needs in training and troubleshooting. Their response has been very quick and efficient. They have met all our EQMS needs thus far.”



JUAN GONZALEZ
DIRECTOR, LEAP BIOMED INNOVATORS

“After looking, viewing demos from several Quality Management Solutions, Qualityze checked off all the boxes of being cloud-based, user-friendly, and totally customizable. The Qualityze team has been very supportive and helped us every step of the way, including report building. We have now implemented all of the modules and are fully integrated with Qualityze. Thank you Qualityze.”



SARAH HASSANIEN
SR. MANAGER, CARE/OF

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ABOUT ZENQMS



ZenQMS develop amazing quality management software for the whole enterprise. Their cloud-based platform, which includes modules for Document Management, Issue/CAPA, Training, Audits & Supplier Management, offers companies a tremendous opportunity to improve quality compliance and save money.

20

Total Customer References

[VIEW ALL REFERENCES](#)

Featured Testimonials

“When I discovered ZenQMS, I was excited to learn that it had all of the components we required and was cloud-based which would make it painless to roll out to our remote employees and contract manufacturing and packaging partners.”



TRACY FULLER
SENIOR QUALITY ASSURANCE DIRECTOR, VIZURI HEALTH SCIENCES

“Thanks to ZenQMS, my team is now able to quickly and accurately respond to audit inquiries and the error rate is significantly lower than with our prior quality management system.”



HEATHER FABER
REGULATORY COMPLIANCE ANALYST, AVARA PHARMACEUTICAL SERVICES

“We settled on ZenQMS for because it's very simple, intuitive and user friendly. Even from a super user administrator standpoint, the learning curve is quick. If you just gave me the application with no training or documentation whatsoever- I probably could find my way around on my own.”



RITESH MEHRA
MANAGER OF QUALITY SYSTEMS, IRONSHORE PHARMACEUTICALS

“We've been able to reduce on-site audit time by more than 50% because we are able to provide auditors access to review documents in ZenQMS.”



JASON BISSEY
DIRECTOR OF QUALITY ASSURANCE, XERIMIS

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