

# **Fraud Prevention Software Category**



## Fraud Prevention Software Category

Fraud prevention or fraud protection software is utilized by e-commerce firms to analyze risk factors and identify high-risk transactions to prevent fraudulent consumer behavior. The tool applies algorithm-based evaluation to data sources to evaluate the risk of every transaction. E-commerce stores are particularly vulnerable to suspicious and fraudulent transactions because customers place orders on a mobile device or website.

Fraud prevention software assesses information from multiple sources before advising rejection or approval of customer profiles. The tool spots irregularities and prevents chargebacks and lost sales. It integrates with e-commerce solutions and predictive and behavioral analytics software.



# Customer Success Report Ranking Methodology

The FeaturedCustomers Customer Success ranking is based on data from our customer reference platform, market presence, web presence, & social presence as well as additional data aggregated from online sources and media properties. Our ranking engine applies an algorithm to all data collected to calculate the final Customer Success Report rankings.

The overall Customer Success ranking is a weighted average based on 3 parts:

## CONTENT SCORE

- ▢ Total # of vendor generated customer references (case studies, success stories, testimonials, and customer videos)
- ▢ Customer reference rating score
- ▢ Year-over-year change in amount of customer references on FeaturedCustomers platform
- ▢ Total # of profile views on FeaturedCustomers platform
- ▢ Total # of customer reference views on FeaturedCustomers platform

## MARKET PRESENCE SCORE

- ▢ Social media followers including LinkedIn, Twitter, & Facebook
- ▢ Vendor momentum based on web traffic and search trends
- ▢ Organic SEO key term rankings
- ▢ Company presence including # of press mentions

## COMPANY SCORE

- ▢ Total # of employees (based on social media and public resources)
- ▢ Year-over-year change in # of employees over past 12 months
- ▢ Glassdoor ranking
- ▢ Venture capital raised

## Award Levels



### MARKET LEADER

Vendor on FeaturedCustomers.com with substantial customer base & market share. Leaders have the highest ratio of customer success content, content quality score, and social media presence relative to company size.



### TOP PERFORMER

Vendor on FeaturedCustomers.com with significant market presence and resources and enough customer reference content to validate their vision. Top Performer's products are highly rated by its customers but have not achieved the customer base and scale of a Market Leader.



### RISING STAR

Vendor on FeaturedCustomers.com that does not have the market presence of Market Leaders or Top Performers, but understands where the market is going and has disruptive technology. Rising Stars have been around long enough to establish momentum and a minimum amount of customer reference content along with a growing social presence.



## 2022 Customer Success Awards

Check out this list of the highest rated Fraud Prevention Software based on the FeaturedCustomers Customer Success Report.



### MARKET LEADERS



### TOP PERFORMERS



### RIISING STARS



\* Companies listed in alphabetical order





#### ABOUT CLEARSale



ClearSale is the most complete ecommerce fraud protection solution. We combine advanced statistical technology with the world's largest team of specialized fraud analysts, for a balanced, real-world approach unlike anything else in the market. We deliver the highest order approval rates and the lowest false decline rates in the industry.

46

Total Customer References

[VIEW ALL REFERENCES](#)

### Featured Testimonials

“With ClearSale, our fraud management was integrated right into our Shopify within 10 minutes, and ClearSale was analyzing our transactions the same day. It's saved us a lot of money and time.”



MARK MAY  
DIRECTOR, BLOOM

“ClearSale's great differential is its partnership approach, and a very committed team and company. Everyone there is engaged in delivering outstanding results, which is why we have never considered a different solution provider. The results often exceed the contracted goals.”



BRUNA PASCHOA  
LOSS PREVENTION COORDINATOR, VIRTUAL CHANNELS, FAST SHOP

“We had order approval rates around 50% before we started working with ClearSale. They helped us safely approve more orders so we can give more of our customers what they want.”



BRUNO LIMA  
INTERNATIONAL FINANCE MANAGER, HINODE GROUP

“Working with ClearSale has been great. They're responsive and they really work with you as a partner. I've recommended them to other businesses, especially newer businesses that have no idea how to fight fraud. Working with ClearSale can save them from a lot of very painful, expensive lessons.”



SLAWEK JANICKI  
CHIEF CAFFEINE DIRECTOR, IDRINKCOFFEE

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CHANEL

GUESS

Staples



Ray-Ban



#### ABOUT FORTER



Forter is the leader in e-commerce fraud prevention, processing over \$150 billion in online commerce transactions and protecting over 750 million consumers globally from credit card fraud, account takeover, identity theft, and more. The company's identity-based fraud prevention solution detects fraudulent activity in real-time, throughout all online consumer experiences. Forter's integrated fraud prevention platform is fed by its rapidly growing Global Merchant Network, underpinned by predictive fraud research and modeling, and the ability for customers to tailor the platform for their specific needs. As a result, Forter is trusted by Fortune 500 companies to deliver exceptional accuracy, a smoother user experience, and elevated sales at a much lower cost. Forter was recently named the Leader in e-Commerce Fraud Prevention by Frost & Sullivan. Forter is backed by \$100M of capital from top-tier VCs including Sequoia, NEA, ...

78

Total Customer References

[VIEW ALL REFERENCES](#)

## Featured Testimonials

“The difference to our fraud team is felt every day. Forter's real-time decisions are a fantastic tool - they simply remove the stress from the review process. And best of all, we can process more orders with less effort during those busy holiday periods.”



EILEEN THOMAS  
OPERATIONS, LOGISTICS AND RISK MANAGEMENT, JAMES ALLEN

“We had a significant fraud problem and Forter was up for the challenge. They partnered with our team to understand our customers and business needs, committed to getting our fraud below 1%, and delivered well beyond our expectations. Our restaurant operators can now accept online orders and mobile check payments with confidence.”



JAMES WASHINGTON  
DIRECTOR OF PRODUCT MANAGEMENT - DIGITAL, TGI FRIDAYS

“Fraud prevention is a critical component to the success of our payment platform, built around optimising conversion rates and reducing fraud for our customers. Forter's integrated platform provides incredibly fast and precise fraud decisions on all transactions and is fully scalable to support our rapid growth.”



LENNART KOOPMANS  
CHIEF EXECUTIVE OFFICER, MAGNIUS

“Working with Forter has changed our approach to fraud management, drastically improving our approval rate, and helping build greater trust in our fraud capabilities. We can now provide a more positive, seamless experience for our clients as well as strengthening our e-commerce; priorities which are paramount for Manolo Blahnik.”



KRISTINA BLAHNIK  
CHIEF EXECUTIVE OFFICER, MANOLO BLAHNIK

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DECKERS  
— BRANDS —



NORDSTROM





# 118

## Total Customer References

[VIEW ALL REFERENCES](#)

### ABOUT KOUNT



Kount's Identity Trust Global Network delivers real-time fraud prevention and enables personalized customer experiences for more than 6,500 leading brands and payment providers. Linked by Kount's award-winning AI, the Identity Trust Global Network analyzes signals from 32 billion annual interactions in order to customize user experiences across the spectrum of trust—from frictionless experiences to blocking fraud. Quick and accurate identity trust decisions deliver safe payments, account creation and login events, while reducing digital fraud, chargebacks, false positives, and manual reviews.

### Featured Testimonials

“With thousands of dollars at risk on many orders, Kount delivers excellent value. The drop in decline rate, the decrease in fraud transactions, and the reduction in the amount of time spent on manual reviews make Kount a very worthwhile investment for us. I would highly recommend them.”



LISA BOLTON  
OPERATIONS MANAGER, FOODSERVICEWAREHOUSE

“Kount offered us something other companies couldn't: the ability to write our own custom rules that apply to our unique situation. I didn't have to buy someone else's pre-packaged sets. Further, the Kount system is easy to integrate and set up, so I could use what I already had in place quickly and intelligently.”



DAVE PARROTT  
FRAUD MANAGER, JAGEX GAMES STUDIO

“Implementing the Kount fraud solution was very simple. And achieving these great results in such a short time has exceeded our expectations. With Kount's technology and expertise on our side, we feel we can confidently move into new and exciting markets.”



MICHAEL MCCLANE  
COO, BODYBUILDING.COM

“The big advantage of Kount is their sophisticated Rules Engine, which would take years to develop ourselves. The fact that we get that capability right out of the box is a big plus. In addition, the value that their Merchant Services group brings to continuously improving our fraud risk analysis system is impressive.”



NIUL BIRD  
DIRECTOR OF ECOMMERCE APPLICATIONS, INCOMM

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#### ABOUT LEXISNEXIS RISK SOLUTIONS



LexisNexis Risk Solutions is a leader in providing essential information that helps customers across industries and government predict, assess and manage risk. Combining cutting-edge technology, unique data and advanced analytics, LexisNexis Risk Solutions provides products and services that address evolving client needs in the risk sector while upholding the highest standards of security and privacy. LexisNexis Risk Solutions is part of RELX Group, a world-leading provider of information solutions for professional customers across industries.

164

Total Customer References

[VIEW ALL REFERENCES](#)

### Featured Testimonials

“With the first transaction using LexisNexis® Retail Fraud Manager, our problems with managing chargebacks were over. We instantly got hours back to focus on growing our business. It's a real competitive advantage.”



ALBERTO ANDRADE  
CHIEF FINANCIAL OFFICER, VICE PRESIDENT OF BUSINESS DEVELOPMENT, ANDERSON SEAFOODS

“[LexisNexis] gives us access to near real time data so we can quickly make the right decisions to block fraudsters, while streamlining the application process for good customers.”



KATE DUNCKLEY  
SENIOR FRAUD STRATEGY MANAGER, NEWDAY

“LexisNexis Risk Solutions is transforming risk decision making, delivering a comprehensive fraud, identity and authentication solution that recognizes good, returning customers and detects anomalies in behavior of all users to better model future fraud risks.”



JAMES JOHNSON  
MANAGING DIRECTOR, BREAKTHROUGH

“LexisNexis helped us detect fraudsters before they could create any friction or harm to our users. This was vital to provide the best experience to our users.”



WALLAPOP

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#### ABOUT RISKIFIED



Riskified is an all-in-one eCommerce fraud prevention solution and chargeback protection service for high volume and enterprise merchants. Riskified offers a 100% chargeback protection guarantee on every order. Riskified approves, allowing their merchants to sell with confidence. Riskified is the world's leading eCommerce fraud prevention company trusted by hundreds of global brands from luxury fashion houses and retail chains to gift card and ticket marketplaces. Riskified's pay for performance, guaranteed approval model provides a flexible, economical solution that prevents chargebacks, drives online revenue, and enables a frictionless shopping experience.

52

Total Customer References

[VIEW ALL REFERENCES](#)

### Featured Testimonials

“With Riskified, fraud is managed dynamically, with models being constantly improved based on our feedback. Also, with our previous solution once an order was rejected it couldn't be recovered. Riskified allows for a second review: we can quickly recover actually legitimate orders that would have otherwise been lost.”



DAMIEN PARK-NEILSON  
HEAD OF OPERATIONS, MESHKI

“Fraud prevention is important, but it's not our key business. Riskified was the natural choice for us. I never need to worry about chargebacks or false declines and I know my customers enjoy a smooth shopping experience.”



JOE HOLTHAM  
ECOMMERCE MANAGER, BURTON

“After being hit by the fraud ring, we needed to rebuild our reputation with the bank. Our payment provider advised us to use Riskified to show that card payments were under control. It proved successful: very soon our approval rate not only bounced back, but it also was higher than it's ever been.”



JERRY XIA  
VICE PRESIDENT, COSTWAY

“Not only has Riskified freed our customer service team from fraud review, they've surpassed their approval rate targets. We've gone from an approval rate of 92.5% to nearly 98! It's a huge boost to revenue and a clear win-win.”



FELIPE ARAUJO  
HEAD OF ECOMMERCE, DIANE VON FURSTENBERG

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REVOLVE





#### ABOUT SIFT



Sift is the leader in Digital Trust & Safety, empowering companies of all sizes to unlock revenue without risk. Sift prevents fraud with industry-leading technology and expertise, an unrivaled global data network, and a commitment to building long-term partnerships with their customers. Twitter, Airbnb, and Twilio rely on Sift to stay competitive and secure.

129

Total Customer References

[VIEW ALL REFERENCES](#)

### Featured Testimonials

“The single strongest capability of Sift is the ability to catch entire networks of fraud. Once you find a single fraudster, you can trace and discover an entire ring of fraud.”



STEVEN OU  
CHIEF TECHNOLOGY OFFICER, TOUCH OF MODERN

“The greatest benefit of using Sift Science is not having to ever worry about fraud again. If you integrate properly and train the system to adapt to your unique circumstances, the word ‘fraud’ disappears from your business altogether.”



ADAM IJAZ  
CEO, DBRAND

“Sift is a holistic and well-rounded fraud solution – we can send any and all the data that we want, and we get back all of the actionable information that we wouldn’t have found on our own.”



NICOLE GRAZIOSO  
DIRECTOR PAYMENTS & RISK, SEATGEEK

“We are spending more time on fraud but in a more sophisticated way, automatically stopping definite fraudsters while allowing us to investigate and learn the patterns of sneakier fraud attempts. Using Sift Science has improved the quality of our jobs.”



GIANMICHELE ZAPPIA  
FRAUD SPECIALIST, GETYOURGUIDE

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#### ABOUT SIGNIFYD



Signifyd, the world's largest provider of Guaranteed Fraud Protection, was founded on the belief that e-commerce businesses should grow without fear of fraud. Signifyd solves the challenges growing e-commerce businesses persistently face: billions of dollars lost in chargebacks, customer dissatisfaction and operational costs. Signifyd Guaranteed Payments protect online retailers supported by a full-service machine-learning engine that automates fraud prevention allowing businesses to increase sales and open new markets while reducing risk.



# 148

## Total Customer References

[VIEW ALL REFERENCES](#)

### Featured Testimonials

“We use Signifyd. Their focus is on eliminating fraud by profiling all of our potential customers, which allows us to easily accept more orders. So as our business continues to grow, we don't need to worry about chargebacks for fraud.”



EVAN FRIPT  
CO-FOUNDER & CEO, PAUL EVANS

“Signifyd has helped us eliminate fraud and chargebacks as we can accept a lot more orders, and ship them out immediately, knowing we're covered by Signifyd.”



SARAH HOFFMAN  
HEAD OF ONLINE SALES, PRECISION CAMERA & VIDEO

“We chose Signifyd because they guarantee protection against fraud. So if Signifyd is wrong about an order, they're the ones paying the fraud loss, including shipping, fees, taxes, everything. A company that takes responsibility for its decisions is a company that I can believe in.”



LINDSAY HELD  
PRESIDENT & CO-FOUNDER, RESERVEBAR

“Online jewelry companies lose thousands of dollars per month due to fraud. We don't because we use Signifyd. With their Guaranteed Fraud Protection, we never pay for fraud or chargebacks. That's a savings we can pass directly to our customers.”



VIPUL LAKHI  
CHIEF EXECUTIVE OFFICER, MY TRIO RINGS

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#### ABOUT TREASURY INTELLIGENCE SOLUTIONS (TIS)



Treasury Intelligence Solutions (TIS) founded in Walldorf, Germany in 2010, is a global leader in managing corporate payments. The Financial Times named TIS as one of "Europe's Fastest Growing Companies" for 2019, 2020 and 2021. Offered as Software-as-a-Service (SaaS), the TIS solution is a comprehensive, highly-scalable, cloud platform for company-wide payments and cash management. For businesses, TIS creates a community of trust and empowers customers to make better decisions with 100% real-time cashflow visibility. Key benefits are lower costs, risk prevention, a higher degree of transparency and fast worldwide roll-outs. For banks and partners, TIS generates growth and revenue opportunities through continuous innovation for better payment experience.

53

## Total Customer References

[VIEW ALL REFERENCES](#)

### Featured Testimonials

“The TIS solution is ideal for our company. All our bank-related information will be managed via the central cloud platform in the future and with TIS we can implement a straight-through processing in corporate payments worldwide.”



ARNAUD BARTH  
HEAD OF TREASURY, ORSAY

“Our goal was to find a future-proof technological solution offered by a reliable partner, whose core competence is in corporate payments. Because we were working with different ERP systems, it was crucial that the solution could integrate well with all of them, while meeting all important compliance requirements. The user-friendliness of the solution was also a top consideration, as users all over the world needed to be able to work with it. TIS was able to convince us on all fronts.”



ANDREA LOHER  
MANAGER OF TREASURY PROCESSES AND SYSTEMS, HILTI

“We felt that TIS truly understood our business needs, valued the relationship, and was confident that their solution would provide value to the company. We have had a fantastic experience with the software and the support team. We feel that it is a true partnership between vendor and client. The features that we like most are the extensive payment library, the ease of deployment, the implementation support, and the problem resolution support.”



FERNANDO TENUTA  
ASSISTANT TREASURER, MANPOWER

“All payments are available in one system for all companies connected worldwide. Before implementation [there was] barely a chance to see those transactions. New SAP rollouts are standardized as Treasury Intelligence Solutions is now part of the roll-out template. [The] bank transaction manager was the unique selling proposition of Treasury Intelligence Solutions. No other comparable solution was available at that point in time. All other solutions would have caused high capacities and longer roll-out periods.”



JOHANNES BUCK  
HEAD OF FINANCE, ACCOUNTING, AND TREASURY, FISCHER

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BearingPoint

swissgrid

NTT Security





#### ABOUT TRULIOO



Trulioo offers the most robust and comprehensive global identity verification solution in the market. Through one single portal/API, Trulioo can assist you with all your AML/KYC identity verification requirements by providing secure access to over 4 billion identities worldwide. Trulioo's mission is to create products that solve online identity verification challenges in a way that is accessible to both SME and large enterprise customers.

37

## Total Customer References

[VIEW ALL REFERENCES](#)

### Featured Testimonials

“Trulioo has become a crucial service provider, assisting us in verifying our clients more efficiently by leveraging their electronic Know Your Customer (eKYC) service as a gateway to dozens of countries.”



WILLIAM SIRETT  
EXECUTIVE DIRECTOR OF OPERATIONS, INTERACTIVE BROKERS

“Businesses that want to provide their customers with a safe online experience should use Trulioo's identity authentication product. The biggest thing for us is that people need to feel that they can trust the people they are giving money to, that they are real and that the causes are real. The more we know our users, the more we can keep it safe.”



DARYL HATTON  
CEO, FUNDRAZR

“As an MSB (Money Service Businesses) regulated company, we are required to comply with the Know Your Customer and compliance policy requirements to verify the identity of each and every individual who signs up to our platform. It's important that we work with a partner that understands that and has a great record in the industry. Trulioo was the only company that was able to show us this global presence and expertise.”



MARSHALL HAYNER  
FOUNDER AND CEO, METAL PAY

“Integration was seamless thanks to the Trulioo support team. Once integrated, we were able to start verifying customers immediately. We have not experienced any delays or downtime with Trulioo and it's worth noting that we have experienced a significant increase in our conversions since we introduced the solution.”



ADAM GOLDMAN  
FOUNDER AND PRESIDENT, BITBUY

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STACK

PSI-Pay

eToro

FundRazr

BITBUY





#### ABOUT ACCERTIFY



Accertify is a leader in providing e-commerce companies with hosted software solutions, tools and strategies for preventing online fraud and mitigating enterprise-wide risks. Accertify's Interceptas Platform integrates the various components of fraud prevention, applies state-of-the-art automation, and offers advanced capabilities for managing fraud data. Built with a merchant's perspective, the Interceptas Platform delivers flexibility in preventing fraud related to card-not-present purchases, online scams and policy abuse, merchandise returns and exchanges and other data management challenges.

66

Total Customer References

[VIEW ALL REFERENCES](#)

## Featured Testimonials

“easyJet chose Accertify's Fraud Management solution to give analysts in our Revenue Protection team the flexibility to instantly customise rules for changing fraud patterns. As a result of using this automated solution for almost two years, and in collaboration with Accertify's Managed Services and Professional Services teams, we have reduced fraud and improved internal efficiency, whilst protecting our genuine customers.”



KEVIN DOYLE  
REVENUE PROTECTION MANAGER, EASYJET

“Accertify's automated fraud management solution has helped British Airways to significantly reduce payment card fraud on our website, call centres and BA Holidays. The ba.com chargebacks were reduced by 47% in just nine months. Before Accertify, our fraud analysts spent 40% of their time manually processing fraud data in spreadsheets to identify trends; now they can focus on managing fraud and rapidly make decisions that minimise risk while helping to grow revenue.”



ANDY WARMAN  
BUSINESS SUPPORT MANAGER, BRITISH AIRWAYS

“Southwest Airlines has partnered with Accertify for fraud management since 2008. Early this year, we began feeding our southwestgiftcard sales through the Interceptas® Data Management Platform which immediately enhanced our ability to shut down fraud. Southwest continues to rely on Accertify's expertise and fraud solutions to protect revenue across multiple channels and products.”



BRANDON ADAMS  
MANAGER OF TICKETING OPERATIONS, SOUTHWEST AIRLINES

“With Accertify, it's easy to optimize fraud management. We can change the fraud rules in real time without developer assistance, and the platform allows us to measure the effects more accurately than we could achieve with our existing in-house system.”



JONATHAN HARRISON  
PRODUCT DIRECTOR, RSVP

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#### ABOUT DATAVISOR

### DATAVISOR

DataVisor is the leading fraud detection platform powered by transformational AI technology. Using proprietary unsupervised machine learning algorithms, DataVisor restores trust online by enabling organizations to proactively detect and act on fast-evolving fraud patterns, and prevent future attacks before they happen. Combining advanced analytics and an intelligence network of more than 4.2B global user accounts, DataVisor protects against financial and reputational damage across a variety of industries, including financial services, marketplaces, e-commerce, and social platforms.

\*\*\* 28

## Total Customer References

[VIEW ALL REFERENCES](#)

### Featured Testimonials

“DataVisor’s machine learning solution is the most critical component of our fraud defense as we grow in digital space, helping us minimize customer friction while defeating fraud risk.”



RICHARD COONEY  
HEAD OF FRAUD STRATEGY, AXCESS FINANCIAL

“DataVisor has enabled its customers to identify fraudulent activity quicker and with more accuracy than their legacy fraud applications. Customers have noted a less than 1% false positive rate for use cases in which the DataVisor application has been deployed.”



IDC

“DataVisor was able to find numerous malicious campaigns so that we could eliminate fraudulent accounts before they could do any damage. This was vital to sustain the rapid user growth of our platform.”



YAN TANG  
CHIEF EXECUTIVE OFFICER, MOMO

“With DataVisor and unsupervised machine learning, we were able to identify and stop mass-scale fraud attacks before they had any effect on our users.”



STEVE KNOPF  
VICE PRESIDENT OF TRUST AND SAFETY, LETGO

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#### ABOUT ETHOCA

# ethoca™

Ethoca is the leading global provider of collaboration-based technology that enables card issuers, ecommerce merchants and online businesses to increase card acceptance, stop more fraud, recover lost revenue and eliminate chargebacks from both fraud and customer service disputes. Through the Ethoca Network, the first and only of its kind in the industry, they are closing the information gap between card issuers and merchants. This unique capability makes fraud and customer dispute insight available and actionable in real time.

10

Total Customer References

[VIEW ALL REFERENCES](#)

## Featured Testimonials

“The services they provide are top notch. Ethoca Alerts are a key contributor to our fraud prevention efforts.”



RISK TEAM LEAD  
BUILD.COM

“All fraud data from Ethoca is incorporated into our rules models – refreshing them and improving their self-learning profiles. Receiving confirmed fraud data quickly and regularly helps to greatly improve the effectiveness of these models – meaning less fraud.”



REVENUE PROTECTION LEAD  
EASYJET

“With Ethoca Alerts catching the fraud that sometimes slips through our other defenses, we can confidently accept more payments from customers without creating friction at checkout.”



DIRECT SALES MANAGER  
SOUTH AFRICAN AIRWAYS

TRUSTED BY



# easyJet





#### ABOUT FRAUD.NET



Fraud.net operates the first end-to-end fraud management and revenue enhancement ecosystem specifically built for digital enterprises and fintechs globally. The award-winning, cloud-born platform helps organizations of all sizes harness AI-driven risk intelligence to detect fraud, streamline their customer onboarding and transaction monitoring workflows, and leverage real-time, actionable insights to make safer, smarter, and more profitable decisions.

55

Total Customer References

[VIEW ALL REFERENCES](#)

## Featured Testimonials

“Fraud.net has been a great partner in delivering a flexible fraud prevention solution that meets our needs for a powerful toolset and a frictionless customer experience.”



FRAUD INVESTIGATOR  
NEO

“Fraud.net’s flexibility has helped our AfterPay business grow by allowing us to meet our increasingly complex customer and country requirements. Their platform has helped us increase our agility and significantly reduce fraud attacks.”



MARKUS D.  
DIRECTOR RISK & FRAUD, ARVATO FINANCIAL SOLUTIONS

“Best fraud prevention platform to reduce customer fraud! I think it's good that this tool can display all the information for evaluating a case on one page!”



LUKAS F. INTERNATIONAL  
RISK & PORTFOLIO MANAGER, ARVATO FINANCIAL SOLUTIONS

“Fraud.net has helped us immensely in simplifying our fraud team's work. It has freed them from tedious manual reviews and pulling data together from disparate systems. The Fraud.net system provides us with all the tools and relevant data for improved fraud detection and prevention.”



FRAUD MANAGER  
BLUESTEM

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#### ABOUT RAVELIN TECHNOLOGY



Ravelin provides technology and support to help online businesses prevent evolving fraud threats and accept payments with confidence. Combining machine-learning and graph network visualisation, Ravelin helps businesses draw deeper insights from their customer data to detect fraud, account takeover and promotion abuse and increase payment acceptance.

32

## Total Customer References

[VIEW ALL REFERENCES](#)

### Featured Testimonials

“Thanks to Ravelin, we now feel confident that we can expand the in-app payments part of our business without undue exposure to fraud, which is huge as we are sure this is where the next phase of growth is going to come from for Easy Taxi.”



ZALAN LIMA  
HEAD OF FRAUD PREVENTION, EASY TAXI

“We have seen first-hand that machine learning is the future of the fraud prevention industry, thanks to Ravelin. Using their platform has meant we've only seen 1 chargeback in the entire time that we've been accepting CNP payments, which is unheard of in our industry.”



RUSTY NASH  
CO-FOUNDER, GIFT OFF

“In today's market, global regulation means it's even more important to prevent fraud and protect customers while also providing a smooth and seamless buying experience. Ravelin's experience in the gaming industry gives them a great understanding of the specific requirements that a company like ours has when it comes to payments. With Ravelin, we have a partner we can trust as we expand further.”



ALEKSANDER PINKOWSKI  
HEAD OF SALES AND PAYMENTS, GAMIVO

“Everyone at Ravelin seems to genuinely love what they do and really want to help us tackle our fraud problems. They are always available, and friendly, and everyone I've spoken to has done a fantastic job at helping me solving my problem/answer my question. I'd describe Ravelin as leading the field in flexible and advanced solutions to fraud, whilst also adapting that to fit each company they work with.”



TAYO MOORE  
SENIOR OPERATIONS MANAGER, TROUVA

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40

Total Customer References

[VIEW ALL REFERENCES](#)

#### ABOUT SEON



SEON is a Fraud Prevention Company. At SEON, they strive to help online businesses reduce the costs, time, and challenges faced due to fraud. Whether you are a global financial leader or a small eCommerce, their solution simplifies fraud management so you can focus on what matters: growing and scaling your company. Their talented team of consultants and developers is there to create a safer environment for online businesses. Cybersecurity is their passion. Anticipating risk vectors is their expertise. SEON is how they create a unified solution that combines ease of use, flexibility, and the ability to tackle complex problems in a simple way for your business.

### Featured Testimonials

“After meeting the SEON team at the Pioneers event in Vienna, CryptoCoin wanted to give the anti-fraud platform a try. Their key goal was to automate the fraud prescoring progress, so their customers could safely onboard new users. The system was surprisingly easy to integrate and to operate. It didn't hurt that we got on well with the team, but it was really the GUI that sealed the deal for our risk team. After experimenting with different risk rules, CryptoCoin managed to fully leverage SEON's Fraud API directly from the dashboard and with a shallow learning curve thanks to the support team and outstanding UX.”



SERGIU DRAGANUS  
CHIEF EXECUTIVE OFFICER, CRYPTOCOIN

“Deploying SEON not only made our KYC process smoother and more efficient, it also boosted the confidence in our fraud prevention efforts. We can now do a much better job by supervising the automated system, rather than feeling overwhelmed with manual reviews. Coincash now learns from SEON's insights and support team in order to have complete control over their risk rules. The results will keep on helping us in the future. Deploying SEON was like getting a magnifying glass to reveal much more about our users than we previously could, while cutting manual reviews by 90%.”



GABOR GALANTAI  
COO AND FOUNDER, COINCASH

“I couldn't believe how fast the results came. Our chargeback rates dropped by 91% in one month only. Moreover, the number of manual queries and fraud catch rates continued to improve after the initial 30 days as the system adjusted itself part of the benefits of deploying a machine-learning algorithm to fine-tune accuracy. On top of the 91% reduction rate, Buffered was especially pleased with how seamless the integration process was. The APIs made a big difference to us. This is all part of what makes SEON special. We saved time and effort on the integration, which allowed us to focus on growing and maintaining a sustainable business in the long run.”



GERGELY KALMAN  
CHIEF EXECUTIVE OFFICER, BUFFERED

“We wanted a solution that was easy to test, had transparent scoring and was highly customizable. It also needed to analyze user reputation based on email address and IP. SEON covered all those needs and more by having a dedicated support team and a good price.”



HUGO MONTEIRO  
PRODUCT LEAD, E-GOI

#### TRUSTED BY





★★★ 25

Total Customer References

[VIEW ALL REFERENCES](#)

#### ABOUT SIMILITY



Simility provides a cloud based and on premise fraud detection software solution that combines the power of machine learning and human analysis. Simility's highly scalable platform protects enterprise clients and SMBs from the most sophisticated types of fraud, and empowers fraud analysts to quickly adapt to fraudsters' evolving tactics without having to write code. Built "by fraud fighters for fraud fighters," the founding team's combined 27 years of fighting fraud at Google puts them in a uniquely qualified class of fraud detection and prevention experts.

### Featured Testimonials

“Simility is an incredibly flexible and powerful tool, using the most modern technology in machine learning as well as ingenious applications of human intelligence to detect fraudulent behaviour and adapt to new patterns. Integration is deceptively simple, and the engineers have gone above and beyond what was expected of them to provide us with the features we needed for the smooth operation of their product. The dashboard is cleanly designed and fairly intuitive, and the API easy to use. They have significantly reduced the chargeback index of some of our biggest clients, and continue to adapt to their needs. We are very satisfied with their service.”



HEITOR GARCIA  
RISK AND ANTI-FRAUD ANALYST, PAGAR.ME

“Analysis and machine-learning models depend on the richness of data. Simility's ability to ingest custom data sources allowed Chime to drop fraud from 18 basis points to 11 in just a matter of a month.”



ELIZABETH VOGELSANG  
DIRECTOR OF CARD OPERATIONS, CHIME

“Leveraging the advanced capabilities of Simility's platform, we have been able to customize the solution to meet our specific needs, which has enabled us to significantly improve our fraud detection rate and streamline our operations.”



KIMBERLY BOOTH  
FRAUD MANAGER, REPUBLIC WIRELESS

“With increasing sales, Simility not only helped us reduce fraud but also reduce the amount of false positives, which enabled us to provide a great customer experience to all our premium shoppers.”



LUDOVICA CANTARELLI  
CUSTOMER SERVICE MANAGER, LUISAVIAROMA

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#### ABOUT ARBUTUS SOFTWARE



Arbutus Software provides the best in audit and data analysis technology. Since 2003, they have been innovating and delivering specialized data analysis technology to their users. Their technology helps organizations test internal controls and perform audit tests. Today, they offer auditors the very best in audit analytics. Their goal is to exceed your expectations about what a technology vendor should be. Arbutus technology is based on 30 years of software innovation and development. It is designed to provide auditors, business analysts, and fraud investigators with the very best in data analysis technology.



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## Total Customer References

[VIEW ALL REFERENCES](#)

### Featured Testimonials

“Arbutus provides us with greater insight into our business activities to identify any potential risk exposures across the organization.”



CHEN CHENG LONG  
INTERNAL AUDIT MANAGER, NATIONAL APPLIED RESEARCH LABORATORIES

“The complete implementation was extremely fast and easy! The Arbutus software installation on the server and 300 computers in the NRA directorates across the country took less than 5 days, and auditors were able to immediately start working with the software.”



VASIL PANOV  
DIRECTOR OF DIRECTORY "CONTROL", NATIONAL REVENUE AGENCY

“The flexibility of the technology allowed us to import multiple data files in multiple formats from multiple sources and then normalize it for further analysis.”



MIKE MUMFORD  
MANAGING DIRECTOR, LUMINESCENT

“Once we started using Arbutus, it just seemed so much easier that it has become our preferred data analysis tool.”



LEIGH RIDDLE  
INTERNAL AUDIT MANAGER, OSI SYSTEMS

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#### ABOUT NETGUARDIANS



NetGuardians is a leading Fintech company recognized for its unique approach to fraud and risk assurance solutions. Their software leverages Big Data to correlate and analyze behaviors across the entire bank system – not just at the transaction level. With predefined controls, NetGuardians enables banks to target specific anti-fraud or regulatory requirements. A controls update service ensures financial institutions benefit from ongoing protection in the face of the continually evolving risk challenges of a border-free world.

15

Total Customer References

[VIEW ALL REFERENCES](#)

### Featured Testimonials

“We constantly strive to enhance our protection against fraud. NetGuardians is an innovative groundbreaking solution, and we look forward to think how it can help us with this mission.”



PETER WINTSCH  
GROUP CHIEF TECHNOLOGY & OPERATION OFFICER, PICTET

“The more we use NetGuardians’ enterprise risk platform the more we realize what we can do with it. I have no hesitation in recommending this as an anti-fraud solution.”



TAUCH KAMPOUL  
VICE PRESIDENT AND HEAD OF SECURITY OPERATIONS, ACLEDA BANK

“Implementation was pretty much plug-and-play. The only preparation we had to do was work out which reports we wanted and then make sure that the relevant fields within T24 were activated to produce them. We were helped and guided in this by NetGuardians’ local support office. Throughout the project we had no surprises.”



PETER KARICHU  
HEAD OF INTERNAL AUDIT, SIDIAN BANK

“It provided lots of benefits, not just the initial IT need but also for internal audit and risk monitoring.”



PAUL GREENSTED  
HEAD OF IT, ZENITH BANK UK

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#### ABOUT NETHONE

## Nethone

Nethone is a data science company specialized in AI-driven business intelligence and fraud prevention. Nethone enables online merchants to sell more, earn more, and maximize every dollar they invest in risk management and customer acquisition. Founded in 2016 by a team of experienced data scientists, risk managers, and security specialists with merchant backgrounds, the company operates globally, helping businesses convert threats and challenges into profits. Be they fraudsters or legitimate cardholders, new shoppers or return customers, brand loyalists, or discount hunters, they know how to tell each from the other and turn this knowledge into well-informed, profitable decisions.

35

Total Customer References

[VIEW ALL REFERENCES](#)

### Featured Testimonials

“Nethone is one of the frontrunners in the fraud prevention space using the latest technologies to stay ahead of the fraudsters. Nethone's team is experienced and knowledgeable to establish successful, long term partnerships with clients and stakeholders.”



FLOOR TUINSTRA  
HEAD OF PRODUCT, UBSEND

“Nethone allows us to remove applications with a high risk of fraud that we can't recognise while using other services. Their ML models detect fraudsters based on features like uncommon device resolution, unusual transaction amount, pasting texts.”



MAREK BIERNACKI  
CHIEF EXECUTIVE OFFICER, MOKKA POLAND

“We value the entire Nethone system, connection graphs and fingerprint analysis. Also, we feel confident with their anti-fraud solution during our promo campaigns. The results we achieved together allow us also to use Nethone in investment and identity fraud.”



PAWEŁ PRZYBYTNIK  
HEAD OF RISK, SMARTNEY

“Nethone helps us identify more trusted and secured customers, and it definitely increases our overall conversion, eliminating payment fraud.”



IWONA GONTARSKA  
PRODUCT OWNER, FITNEY

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#### ABOUT NOFRAUD

## NOFRAUD

NoFraud is the only eCommerce credit card fraud prevention system that fully eliminates merchant involvement while simultaneously having the largest impact on the bottom line. Their team developed an advanced algorithm designed to virtually eliminate false positives, manual review and significantly reduce charge backs. Using the largest data pools, their system is programmed to analyze fraudster behavior effectively reducing fraud to below .01% of online orders. NoFraud is dedicated to the merchant, with experts perpetually updating the system adapting to the constant change of the fraudster community, preventing fraud 24/7. NoFraud also offers live card holder verification for potential fraudulent transactions so you could focus on growing your business.

55

## Total Customer References

[VIEW ALL REFERENCES](#)

### Featured Testimonials

“Implementing NoFraud has vastly improved our business operations, not only by significantly reducing chargebacks and false positives, but by turning our inefficient fraud prevention process into a simple pass/fail decision that saves us loads of time and stress.”



SAURABH ABROL  
CHIEF EXECUTIVE OFFICER, WINE CHATEAU

“NoFraud's responsiveness and readiness to be flexible and collaborative, is unmatched. The speed and ease of communication makes working with NoFraud a continually great experience. My customer service team is no longer busy assuaging angry falsely declined customers and now spend their time building more meaningful customer relations, such as discussing products and aiding in purchasing. Above all, I am entirely alleviated of fraud concerns, I don't even check what the NoFraud system is doing anymore, I can trust them implicitly and focus on expanding my business. Choosing NoFraud was absolutely the right decision.”



FRANK MARTINEZ  
SHIMANO

“NoFraud has reduced our fraud losses to zero! What's more, it has allowed us to streamline operations and ensure that our customers have a better experience, which is critical. We needed a solution that was simple and easy to integrate. NoFraud has met and exceeded that criteria. NoFraud also handles the chargeback process, which is a helpful bonus. We would recommend NoFraud to any ecommerce business that struggles with fraud.”



JEFF DODDS  
OWNER, DODDS SHOE CO.

“Since implementing NoFraud, our fraud challenges disappeared overnight. Their expert guidance was critical during the card testing attack and we rely on them for the smooth functioning of our operations. My only regret is previously insisting that the DIY approach was superior to an outsourced solution for so long. Implementing NoFraud earlier would have saved me a lot of time, money and stress.”



ANGEL FERRER  
CHIEF TECHNOLOGY OFFICER, HEMPER

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