



Enterprise Search Software Category

SPRING 2026
Customer Success Report





Enterprise Search Software Category

Enterprises are rapidly growing their technology stacks and they require an easy method to keep this data unified and accessible across the whole business. The solution is to invest in a cloud-hosted enterprise search solution. This tool presents a single search bar where staff can search across numerous cloud systems and access several types of content and thousands of pages. The search bar builds an index of all of a corporation's databases and software applications, converting those storage silos into a single business-wide database.

Customer Success Report Ranking Methodology

The FeaturedCustomers Customer Success ranking is based on data from our customer reference platform, market presence, web presence, & social presence as well as additional data aggregated from online sources and media properties. Our ranking engine applies an algorithm to all data collected to calculate the final Customer Success Report rankings.

The overall Customer Success ranking is a weighted average based on 3 parts:

CONTENT SCORE

- ✓ Total # of vendor generated customer references (case studies, success stories, testimonials, and customer videos)
- ✓ Customer reference rating score
- ✓ Year-over-year change in amount of customer references on FeaturedCustomers platform
- ✓ Total # of profile views on FeaturedCustomers platform
- ✓ Total # of customer reference views on FeaturedCustomers platform

MARKET PRESENCE SCORE

- ✓ Social media followers including LinkedIn, Twitter, & Facebook
- ✓ Vendor momentum based on web traffic and search trends
- ✓ Organic SEO key term rankings
- ✓ Company presence including # of press mentions

COMPANY SCORE

- ✓ Total # of employees (based on social media and public resources)
- ✓ Year-over-year change in # of employees over past 12 months
- ✓ Glassdoor ranking
- ✓ Venture capital raised

Award Levels



MARKET LEADER

Vendor on FeaturedCustomers.com with substantial customer base & market share. Leaders have the highest ratio of customer success content, content quality score, and social media presence relative to company size.



TOP PERFORMER

Vendor on FeaturedCustomers.com with significant market presence and resources and enough customer reference content to validate their vision. Top Performer's products are highly rated by its customers but have not achieved the customer base and scale of a Market Leader.



RISING STAR

Vendor on FeaturedCustomers.com that does not have the market presence of Market Leaders or Top Performers, but understands where the market is going and has disruptive technology. Rising Stars have been around long enough to establish momentum and a minimum amount of customer reference content along with a growing social presence.

2026 Customer Success Awards

Check out this list of the highest rated Enterprise Search Software based on the FeaturedCustomers Customer Success Report.



* Companies listed in alphabetical order



 **featured**
customers





ABOUT ALGOLIA



Algolia is an API platform for dynamic experiences that helps businesses maximize the speed of search and discovery, while solving the pain of relevance tuning through AI. Accessing the right piece of content on websites and apps has never been faster or more intuitive. Algolia Search is a powerful, fully hosted API that delivers content to users in milliseconds. Developers can customize the relevance of their user experience and get insights on how users interact with it. Algolia Recommend is a robust API that allows you to build unique product recommendations...

274 TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“Shipments going around the globe can change status several times within a single day. With Algolia’s indexing we are able to instantly deliver up-to-date notifications on all 12 million packages, so that customers can not only track their package on its journey via our mobile application, but they can also go to their online merchant’s shop and see a real-time status of their package.”

ANDREW CHAN
CO-FOUNDER AND CMO, AFTERSHIP

“Algolia allowed us to catapult ahead and start using AI in terms of a recommendation engine. It has the capability to learn from what people are browsing and make sure that surfaces to the next customer with similar browsing behaviors. And because it’s constantly learning, it continuously becomes more expert in its recommendations.”

MERIEL NEIGHBOUR
HEAD OF GLOBAL DIGITAL PRODUCT, CLARK’S

“The Algolia Search index is easy to create, and easy to manage. The quality in terms of relevance and recall of results are exceptional. And Algolia narrows down to the right one or two results for our customers from a massive and complex catalog. All those things make it stand out for us.”

GIREESH SAHUKAR
VICE PRESIDENT, DIGITAL, DAWN

“Algolia helps us achieve our mission by matching our learners to the right content. A huge part of our discovery story is the search experience.”

CHRIS LIU
SOFTWARE ENGINEER, GROWTH, COURSERA

TRUSTED BY





ABOUT COVEO



Coveo brings superior AI-Relevance to every point-of-experience, transforming how enterprises connect with their customers and employees to maximize business outcomes. Relevance is about moving from persona to person, the degree to which the enterprise-wide content, products, recommendations, and advice presented to a person online aligns easily with their context, needs, preferences, behavior and intent, setting the competitive experience gold standard. Every person's journey is unique, and only AI can solve the complexity of tailoring experiences across massive, diverse audiences and large volumes and variety of content...

237

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“We’re honored to be recognized by Coveo for the delivery of value-driven business outcomes. As customers demand more personalized and conversational experiences, Coveo empowers us to benefit from and deploy the latest advancements in AI and search to our clients. This award marks the second time Perficient has received a Coveo partner award. It is a testament to the incredible work our teams do in commerce, service, website and workplace, as we accelerate the outcomes of our customers by using the Coveo platform.”

ERIC IMMERMANN
DIRECTOR, PERFICIENT

“Having Coveo integrated into SAP Commerce is like a match made in heaven. Coveo is an important enabler for us to execute key business digital strategies around search, helping us achieve a substantial uplift in digital penetration.”

NOSHIR JARIWALA
DIGITAL PRODUCT MANAGER, BLACKWOODS

“Partnering with Coveo to improve our search experience has been a game changer. It’s helped us remove friction, surface relevant content, and deliver a more intuitive, personalized journey online.”

IAN BENNETT
DIGITAL COMMERCE OPTIMIZATION LEAD, NESPRESSO

“Coveo’s machine learning helps customers help themselves – contributing to a self-help success rate over 90%.”

JIM ROTH
EXECUTIVE VICE PRESIDENT CUSTOMER SUPPORT,
SALESFORCE

TRUSTED BY

Deltek

L'ORÉAL

RingCentral

Ellucian

ncino



ABOUT ELASTIC



Elastic provides real-time insights and makes massive amounts of structured and unstructured data usable for developers and enterprises. By focusing on scalability, ease-of-use, and ease-of-integration, Elasticsearch, Logstash, and Kibana power many of the world's leading mobile, social, consumer and business applications.

774

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“Elastic is my Swiss army knife. It’s a full stack that supports log aggregation, data analytics, and machine learning. Searchable snapshots are also hugely impressive. The ability to retrieve data from frozen tiers has streamlined our information lifecycle management while reducing the cost of storage hardware.”

CLAYTON HUBBARD
ENTERPRISE ARCHITECT, NETWORK FOR LEARNING

“Elastic is a feature-rich environment for creating a variety of search solutions. The ability to combine semantic search aspects into solutions is key for search evolution and Elastic is well-positioned for it.”

PREM MALHOTRA
DIRECTOR, ML/AI & SEARCH, CISCO

“We chose Elasticsearch because of its performance, as well as features that enable us to productionize vector embeddings and explore the potential of generative AI.”

KRISHNA CHALASANI
SOFTWARE DEVELOPMENT MANAGER, REED.CO.UK

“Elastic handles the heavy lifting of search functionality on our platforms so that we can focus on delivering a superior knowledge experience.”

PRASHANTH CHANDRASEKAR
CHIEF EXECUTIVE OFFICER, STACK OVERFLOW

TRUSTED BY





ABOUT GLEAN TECHNOLOGIES



Glean Technologies is the AI-powered work assistant— across all your company's data. Glean was founded by a seasoned team of former Google search engineers and industry veterans, who wondered why they don't have an easier way to find what they need to work.

47

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“Glean has made an incredible impact in improving our employees' workflow. Project briefs, technical how-to's, and organizational structure can all be found through Glean. Glean helps us find accurate and relevant information quickly and easily; reducing effort, toil and wasted time.”

ANNE STEPTOE
VP OF INFRASTRUCTURE, WEALTHSIMPLE

“Glean is one of the most used and loved tools at Outreach. The ability to find the relevant information, quickly is truly a game changer for our productivity.”

AMRITANSH RAGHAV
EXECUTIVE VP, PRODUCT AND ENGINEERING,
OUTREACH

“We partner and collaborate with Glean to build AskT, which brings both world and internal knowledge bases to thousands of employees' fingertips.”

JONATHAN ABRAHAMSON
CHIEF PRODUCT & DIGITAL OFFICER, DEUTSCHE
TELEKOM

“Glean has been the most valuable tool that we've had in the entire 5 and a half years that I have been working here— it makes me more efficient every single day.”

ANDREW MILLER
LEAD PRINCIPAL TECHNOLOGIST, PURE STORAGE

TRUSTED BY





ABOUT INBENTA



Inbenta is a global leader in AI, whose patented NLP fuels highly accurate search solutions for customer support, e-commerce and chatbots. With a foundation of 11+ years of R&D, Inbenta's technology understands & delivers results based on the meaning behind customers' search queries, not the individual keywords. The result: industry-leading 90%+ self-service rates.

102

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“The Inbenta team is wonderful to work with. They do a lot of hand-holding when needed while also providing the tools to get the system up and running on your own. I especially appreciated them working directly with our integration team. They have a great training program that is included with the platform purchase and their response to questions, tickets, and requests for assistance are excellent.”

TINA T.
MANAGER, MEMBERSHIP SERVICES, NON-PROFIT ORGANIZATION

“We are really glad to have Inbenta on our side. Inbenta understood that we wanted to go through a digital transformation, but in a human way. We wanted our WhatsApp chatbot to be a way to serve our customers better, whilst taking into account the fact that customer behaviors are always changing.”

RENATO SUPLICY
HEAD OF DIGITAL STRATEGIES AND SERVICES, NEOENERGIA

“The relationship with Inbenta has been great from the beginning, with full support throughout the training process, development, launch and subsequent support. There has been a strong focus on the technical side, but at no time has the business side been left aside.”

E-COMMERCE MANAGER
FÚTBOL EMOTION

“Inbenta's technology allows us to derive business value: we can guide the user and customer in a way that allows us to deliver a better experience when engaging with us.”

NORBERT GASÓ
SENIOR CONSULTANT FOR INNOVATION, DKV SEGUROS

TRUSTED BY





ABOUT LUCIDWORKS

Lucidworks

Lucidworks is shaping the future of digital experiences, AI, and machine learning by reimagining the power and value of cognitive search to create all-new, human-centered experiences. They help companies deliver breakthrough search experiences that transform business and user engagement through an empowered, ambitious team. Fusion, Lucidworks' advanced development platform, delivers enterprise-grade capabilities that power the design, development, and success of intelligent search apps at any scale. With technology built on Solr, the global search standard used by 90 percent of Fortune 500 companies, their team includes leading search and...

99

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“Lucidworks AI-powered search will be a game changer for us, providing personalized experiences for different customer groups and delivering more relevant results by understanding intent.”

JAN FORISCH
TECHNICAL ANALYST, ORIFLAME

“We see Lucidworks as being instrumental to our capability to improve the discoverability and findability of content within the digital workplace.”

SEAN DUFFY
DIRECTOR OF PRODUCT MANAGEMENT, IGLOO SOFTWARE

“Lucidworks Fusion was instrumental in enabling us to design and deliver a powerful application to our customers.”

SACHA CLARK
FOUNDS / CEO, MULSANNE MANAGEMENT

“Lucidworks has revolutionized the way we approach search and discovery.”

DAVID LEE
VP OF TECHNOLOGY, GLOBAL COMMERCE COMPANY

TRUSTED BY





ABOUT MOVEWORKS



Moveworks is the universal AI copilot for search and automation across all your business applications. They give employees one place to go to find information and get support while reducing costs for your business. The Moveworks Copilot is powered by an industry-leading Reasoning Engine that uses a combination of public and proprietary language models to understand employee queries, then build and execute multi-step plans that achieve them. The world's most innovative brands like Databricks, Broadcom, Hearst, and Palo Alto Networks trust Moveworks to eliminate repetitive support issues, deliver instant knowledge, and...

103

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“With Moveworks the results were immediate. We had a delightful user experience and improved productivity across the company within the first few days of rolling it out, not weeks or months later. Moveworks is a rare breed of technology that immediately provides value back that we can invest in other areas of IT.”

WENDY M. PFEIFFER
CHIEF INFORMATION OFFICER, NUTANIX

“Moveworks does more than save time—it’s also changed our team’s mindset about AI in general. We’ve started asking if we can transform other business processes in the same way that Moveworks has transformed IT support.”

ADONAY MELLO
SENIOR IT MANAGER, END USER AUTOMATION,
DOCUSIGN

“With more than 50 use cases live in production, I can say with confidence that agentic AI has arrived. With the Moveworks Copilot, the possibilities are limitless!”

MALABIKA MUKHERJEE
ARCHITECT FOR AUTOMATION & TOUCHLESS,
AKZONOBEL

“Choosing Moveworks was a no-brainer. It’s incredible that the AI handles the majority of employee requests so seamlessly, allowing us to focus on growth.”

ALEX RUST
ENGINEERING MANAGER, MERCARI

TRUSTED BY

HEARST



BROADCOM

AUTODESK

APPDYNAMICS



 **featured**
customers





ABOUT ADDSEARCH

+Q AddSearch

AddSearch is a modern hosted search for any website. It's lightning-fast, works on all devices, gives you full control, and is easy to install. Your users will experience an instant search with a modern and beautiful interface. Their system has been built to scale to large amounts of users all across the globe.

24

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“AddSearch Statistics, boosted by Google Analytics, gives us a good overview on how our search performs. With AddSearch, we see keywords, CTRs, most popular keywords and no-hit keywords. We improved search results, corresponding most popular search terms and already within a few weeks CTR has increased 2-3 times. As a product catalogue, we make changes to pages or add new content all the time. AddSearch picks up everything we...”

DARRIN ELKINS
ESAB

“AddSearch was able to help us in customizing the search results page to look the way we wanted to. We are also very pleased with the result search dataset that is produced by AddSearch. The AddSearch search results are very accurate, fast, and work well for our needs. Our electronics and computer items require an “EXACT” match, or else you will be looking at the wrong product. AddSearch was able to enhance its search algorithm to accommodate exact string matching, as well as prefix string...”

GEMINI COMPUTERS

“AddSearch gave us the flexibility to build search exactly the way we wanted. Customer support played an important role as every time we reached out we received an answer within 30 minutes. The platform has been developing very fast and new product features have improved our search a lot.”

COLIN JONES
WEB & APPLICATIONS TEAM LEADER, ROBERT GORDON UNIVERSITY

“With AddSearch API, we built search as we wanted. Clear documentation and great fast support made it really easy to connect and achieve good results.”

STEPHANIE BAXTER
SENIOR WEB & APPLICATIONS DEVELOPER, ROBERT GORDON UNIVERSITY

TRUSTED BY





ABOUT AMAZON CLOUDSEARCH

Amazon CloudSearch



Amazon CloudSearch is a managed service in the AWS Cloud that makes it simple and cost-effective to set up, manage, and scale a search solution for your website or application. Amazon CloudSearch supports 34 languages and popular search features such as highlighting, autocomplete, and geospatial search. With Amazon CloudSearch, you can quickly add rich search capabilities to your website or application. You don't need to become a search expert or worry about hardware provisioning, setup, and maintenance. With a few clicks in the AWS Management Console, you can create a search domain and upload the data that you want to make...

53

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“We view Amazon CloudSearch as key to our strategy for our flagship product, SMART/InSight. Pay as you go pricing for a managed search service removes the operational burden of maintaining and managing complex search systems, and lets us focus on what's most important to us: our customers. Search capability on AWS enables integration of data without thinking...”

MACK K. MACHIDA
CHIEF EXECUTIVE OFFICER, SMART INSIGHT CORPORATION

“Amazon CloudSearch is a game-changing product that has allowed us to deliver powerful new search capabilities. Our customers can now find what they are looking for faster and more easily than ever before. Amazon CloudSearch fits with our strategy of being 100% based in the cloud, and has allowed us to focus our technical resources on building a great customer experience. We saved many months of re-architecture and...”

DON MACASKILL
CHIEF EXECUTIVE OFFICER & CHIEF GEEK, SMUGMUG

“With other vendors, we would have had to cobble together several technologies from different providers into one cloud platform. AWS provided a complete set of tools that allowed us to do everything under one umbrella, which made the integration a lot smoother.”

MICHAEL RUIZ
VICE PRESIDENT AND CHIEF DIGITAL OFFICER, MEDSTAR HEALTH

“We're planning to adopt an Argo CD and Flux hybrid GitOps structure for CI/CD. We're also aiming to automate software delivery during cluster updates and expect to further cut down deployment times by doing so.”

RYO SAKAMOTO
PRODUCT DEPARTMENT SRE DIVISION, CHATWORK

TRUSTED BY



News UK



grupanya!





ABOUT ATHOS COMMERCE



Athos Commerce powers peak performance wherever commerce happens. They unify AI-driven product discovery, search merchandising, personalization, and product intelligence into one precision platform. Athos helps brands sharpen visibility, refine operations, and turn every shopper interaction into growth across websites, marketplaces, and social commerce. Thousands of brands rely on Athos to move faster, connect smarter, and grow with confidence.

208

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“As a fashion brand with fantastic shops, each very unique and well designed, I was frustrated at our fixed/limited monolith front end – the website you visited didn’t represent our infamous Pink Wall shop in LA, or our flagship in Ginza or Paul’s local Albemarle in Mayfair. I wanted the website to be a Digital Flagship that was fast, designed for us and our product and customers, so we could always be best in practice, not hindered by technology.”

HANNAH BENNETT
HEAD OF DIGITAL, PAUL SMITH

“Athos Commerce gave us the tools to not only enhance the user experience but also significantly boost our conversion rates. Their expertise and tools have been transformative for our business.”

DAN BECKLES
CO-FOUNDER AND DIRECTOR, FURNITUREBOX

“Being guided through the dashboard and seeing the potential we could achieve through a rule-based approach was impressive—it far exceeded the capabilities of our current processes.”

EMMA COYER
DIGITAL MARKETING DIRECTOR, OUTCAST CLOTHING

“Athos Commerce helped us launch and optimize activity across multiple online channels, leading to significant performance gains.”

DAVID WILLIAMS
SEARCH MANAGER, MISSGUIDED

TRUSTED BY





ABOUT CELEBROS



Celebros is the global leader in e-commerce site search, merchandising and conversion technologies for online retailers. Celebros revolutionized e-commerce by creating intelligent, concept-based site search for online stores. Since that time, Celebros has emerged as the industry leader in conversion technologies, developing a cutting edge search solution that employs the most advanced Natural Language Processing (NLP) technology available. Celebros is the only provider of conversion technologies that is available in seven languages.

18

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“Qwiser™ Salesperson was integrated in record time. Within one week, the Celebros staff had Qwiser™ up and running, they trained our technical and marketing people, and we were all working in a new environment that's effective and easy to use. As a technical person, I thought that moving our site to a new engine would be a disruptive process but it ran smoothly and was wrapped up in only 5 days.”

STEVE BRAMSON
CHIEF INFORMATION OFFICER, ICE.COM

“I signed up with Celebros two years ago after using another Site Search provider for five years. The Celebros platforms capabilities, their responsiveness of their support and quality of customer service is the proof that I made the right decision.”

GOKHAN ERKAVUN
MANAGING DIRECTOR, BEAUTY BRIDGE

“I am very happy with the performance of Celebros and plan to make the search box significantly more prominent on our site. I'm also looking forward having Celebros up and running on our other sites as well.”

STEVE RAMSAY
ECOMMERCE MANAGER, GODFREYS

“Celebros has been by far the best Site Search system we've used. They really understand their customers' needs and demands. In this day and age you can't afford to settle for second best. Thank you.”

ALEX DEUTSCH
OPERATIONS MANAGER, GLASS TILE OASIS

TRUSTED BY





ABOUT CLUDO



Cludo is a powerful search & insights engine. Cludo optimizes the way organizations and their customers connect with and use information. Their easy-to-use site search platform empowers you to easily customize and gain deep insights from your website's search functionality. Unlike passive search, their unique platform enables you to custom rank and prioritize search results, automatically creating an intelligent guided search experience for website visitors.

44

TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

“Every year, council sites in the UK are rated by an independent agency. The person rating our site gave the site search 4 stars out of 4 and gave some really excellent feedback about the quick links! I have used many different search portals over my career but Cludo is by far the best. It is so easy to use and the support from you and your team has been absolutely fantastic. Because the product is so simple and has so much functionality, it really does help me to manage our customers' searches and make sure their time on our website is as stress-free as possible.”

LAURA CHURCH
WEB & DIGITAL OFFICER, NORTHAMPTON BOROUGH COUNCIL

“[This transition] meant also an increasing importance of the website's overall usability and site search functionality. The search for a new global solution provided a welcome chance to dig deeper into the possibilities and insights site search can provide.”

JOCHEN SETZER
A.VOGEL

“Cludo's solution improves the search function on lillestrom.kommune.no. The product is easy-to-use, efficient and reliable, and it also simplifies everyday life for our employees, who find it easier to find the content they need.”

LEIV-RUNE GULLY
COMMUNICATIONS ADVISOR, LILLESTRØM KOMMUNE

“Search is really critical for people doing specific material research, We needed an enhanced search to make it more relevant to our customers.”

MIKE BRODEUR
SENIOR WEB SOFTWARE DEVELOPER, ROGERS CORPORATION

TRUSTED BY





ABOUT HAWKSEARCH



HawkSearch is an intelligent search and recommendations platform that powers success for any size business across all industries. Their goal is to ensure brands have innovative tools to deliver accurate, relevant and customizable search experiences enabling users to find the relevant results for their needs in context, no matter the device, platform, or language. Having completed over 400+ implementations, HawkSearch is utilized for delivering engaging and personalized search experiences through their innovative features, which enable marketers, merchandisers and developers to accomplish their...

56

TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

“Overall this is an amazing upgrade for our customers both in ease-of-use and functionality. Their expertise and leadership were integral in the development of such a high-quality product. They were responsive and easy to work with and we are thrilled with the final product.”

DANA FEHLER
MARKETING AND COMMUNICATIONS DIRECTOR,
GOLDEN GATE BRIDGE, HIGHWAY AND
TRANSPORTATION DISTRICT

“Hawksearch has been a great addition to our website. Our members can find exactly what they are looking for, which produces highly satisfying user experiences. Search relevancy has improved significantly and the Hawksearch dashboard tools have been a great help to our marketing team.”

AMERICAN MANAGEMENT ASSOCIATION

“Since implementing Hawksearch we’ve seen a dramatic improvement in product findability and the relevance of search results. We’ve also been very impressed with the Hawksearch team and the way that they have continued to support us as we implemented.”

DAN CAREY
ONLINE MARKETING MANAGER, RURAL KING

“We look forward to driving more revenue for the worlds of content and commerce.”

ARI KAHN
CHIEF EXECUTIVE OFFICER, BRIDGELINE

TRUSTED BY





ABOUT SEARCHSTAX



SearchStax is the easiest and fastest way for marketers and developers to deliver the most powerful, relevant and robust search experiences. We offer end-to-end SaaS search solutions - with fully-managed Solr Service on the backend and powerful website search on the frontend. SearchStax Managed Search service is a fully-managed SaaS solution that automates, manages and scales Solr infrastructure in public or private clouds. SearchStax Site Search solution delivers advanced, modern and personalized website search.

79

TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

“SearchStax gave us the support and flexibility during implementation that I really wasn’t used to. Plus, the analytics suite is powerful and helps us track the improvements we’ve made to search relevancy.”

JOSH ISAAK
ASSOCIATE VICE PRESIDENT OF WEB DEVELOPMENT
AND CONTENT STRATEGIES, GRAND VALLEY STATE
UNIVERSITY

“SearchStax delivered an enhanced search including autocomplete and product suggestions, more relevant search results, and built-in search analytics that gave insights into our customer’s search behavior that are used to improve the conversion process.”

JERAS IKEHORN
CHIEF EXECUTIVE OFFICER, LUVBUTTON

“SearchStax delivered a Solr disaster recovery architecture for LME that was a key element to drive the search implementation on our the website.”

DARREN WEBB
CHIEF TECHNOLOGY OFFICER, UNRVLD

“SearchStax takes away the complexity of Solr and makes it easy to get the search results we want for our customers.”

BRYAN SCHNABEL
MANAGER, DIGITAL EXPERIENCE, VERATHON

TRUSTED BY

FirstAid&SafetyOnline





ABOUT SWIFTYPE



Swifttype's industry leading search platform delivers accurate, relevant and customizable search results for businesses. Swifttype's suite of products, Site Search and Enterprise Search, have revolutionized the way people find information across their organization and on public facing websites. Its strong customer portfolio includes AT&T, Shopify, SurveyMonkey, Dr. Pepper, publishers Engadget and TechCrunch, and brands like Qualcomm, Asana, Marketo and Hubspot.

43

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“We’ve found Swifttype to be a goldmine of analytics data—seeing what people are searching for, finding, and not finding. We share these reports with the product team to illuminate user confusion and pain points, and we use the data to add support content and make product changes.”

TERRENCE LAU
USER OPERATIONS, ASANA

“Swifttype’s synonym insights are great. I can look at queries, see what people are searching for and what words they’re using, then add those keywords to our site. That’s been pretty huge.”

NADALEEN TEMPELMAN-KLUIT
HEAD OF USER EXPERIENCE, NYU LIBRARIES

“Swifttype does exactly what I need it to do and it doesn’t make me spend time fighting with it.”

MICHAEL SANTOROSKI
DIRECTOR OF WEB AND SOFTWARE DEVELOPMENT SERVICES, ROANOKE COLLEGE

“Swifttype helps us deliver relevant content so our customers can find what they’re looking for faster.”

RAFA GUTIERREZ
SUPPORT ENGINEER, MAPBOX

TRUSTED BY





ABOUT UPLAND BA INSIGHT



Upland BA Insight is an AI-enablement platform that covers the core AI use cases of search, discovery, augmentation, generation, and delivery. BA Insight's AI search solution designed to transform how businesses access and manage structured and unstructured data. By utilizing cutting-edge technologies like vector search, machine learning, and natural language processing (NLP), BA Insight simplifies data retrieval, reduces manual work, and boosts team productivity. With over a decade of experience, BA Insight provides a robust search platform that seamlessly integrates with a variety of data repositories and knowledge systems. It consolidates...

13

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“The enterprise search solution we are building with BA Insight is a truly next-generation platform that blows away everything that I've seen from a search perspective inside the enterprise.”

GUY WIGGINS
DIRECTOR OF PRACTICE MANAGEMENT, KELLEY DRYE & WARREN LLP

“By extending and enhancing our SharePoint search platform, we are able to present data to attorneys in new and unique ways.”

MICHAEL TOMIMNA
SENIOR MANAGER OF WEB AND SEARCH SYSTEMS, DLA PIPER

“To see everything light up from all our business solutions in one search results page in the cloud is pretty spectacular.”

WORLD LEADING TELECOMMUNICATIONS GROUP

“By creating new portals we will be able to present information to our people in different ways.”

RACHEL WOODBURN
HEAD OF PROFESSIONAL SUPPORT, TRAVERS SMITH

TRUSTED BY





 **featured**
customers





ABOUT AMBERSEARCH



amberSearch is all the central search tool and start page in the browser. amberSearch is an intelligent enterprise search engine to help employees to find all relevant documents easily and quickly by integrating all company internal data sources into one search engine.

25

TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

“I am very happy that we chose amberSearch. The tool is intuitive and was very easy for us to use right from the start. This saves us a lot of time in our everyday life and makes searching for information and documents much easier. Not only do we get information quickly, we can now be sure that we are taking into account all the data that is available to us as an organization.”

JAMES SZIMETH
SALES DIRECTOR APAC, R-BIOPHARM AG

“We had previously met amberSearch at a filter industry trade fair in 2022, where we got a good first impression of what makes them tick. When the need for better information management was brought to us by the workforce, it was clear that amberSearch was on the shortlist.”

FREDERIK MUSSLER
HEAD OF IT, ENTECCO GROUP

“To our knowledge, we are the first public cloud provider to offer its customers a free LLM-based chatbot. The bot creates clear benefits for customer experience and user experience.”

NORBERT BRÜLL
SENIOR SERVICE MANAGER, OPEN TELEKOM CLOUD

“At first we were sceptical whether amberSearch would really be able to keep the big promises. But they do – we are regularly impressed by the results they find.”

SEBASTIAN STEINBEIS
HEAD OF IT, KRÄMMEL UNTERNEHMENSGRUPPE

TRUSTED BY

Bezirksregierung
Arnsberg



DB mindbox
STARTUPS · HACKS · NETWORKING

ENTECCOgroup



••Systems•

RSM EBNER
STOLZ



ABOUT CONSTRUCTOR.IO



Constructor.io is a SaaS company providing search services that learn from your users to improve user experience and boost conversion rates. Founded by engineers with years of experience in high-growth, high-traffic sites, Constructor strives to deliver the best search experiences available anywhere.

52 TOTAL CUSTOMER REFERENCES [VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“Constructor’s AI will merchandise our product catalog and our product categories for us, and will do it in a way that helps us to understand why it’s made the choices it’s made, gives our human beings the opportunity to intervene when we think there’s a real need, all while creating an ecosystem where we can work with Constructor to challenge the algorithm and continue to tweak and evolve it.”

PAUL HORNBY
DIGITAL CUSTOMER EXPERIENCE DIRECTOR, THE VERY GROUP

“The Constructor partnership has been great. The team is very supportive [and] responsive to our questions and needs that we express. From the beginning, I have felt that they listen closely to understand our goals and take our questions and feedback seriously.”

ALLIE ANDERSEN
SENIOR SITE MERCHANDISING MANAGER, GROVE COLLABORATIVE

“Constructor isn’t built upon legacy platforms that have sort of evolved and evolved. It feels very fresh and built for clothing retail. The adoption from the team was so much faster and so much more intuitive, and we could go onto the more advanced stuff and start gaining more insight.”

ROSS LOUGHLIN
HEAD OF ECOMMERCE, WHITE STUFF

“We’re now able to searchandise much more effectively with the advanced merchandising controls now available to us, and we love the flexibility we have to partner with the AI and to boost or bury products on our own.”

TONY GABRIELE
VP MERCHANDISING, PETCO





ABOUT EASYASK



EasyAsk is the leading provider of eCommerce site search, navigation and merchandising solutions for e-retail, mobile commerce and B2B commerce. EasyAsk products go far beyond keyword-based site search, utilizing the most advanced Natural Language Processing (NLP) technology available and delivering unprecedented accuracy and precision to return the right products on the first page every time. Whether customers use a PC, tablet or mobile phone, EasyAsk's search experience increases conversion rates and higher order values. Customers that use the EasyAsk software see a tremendous boost in online revenue through increased...

14

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“EasyAsk is so much more than a software vendor, they are a partner with whom we work closely to make our business offering more valuable to our customers. This has paid off with a 73% increase in conversions, increased customer service scores and ultimately a significant increase to our sales revenue throughout all channels.”

MATT KIBLER
ECOMMERCE AND WEB DEVELOPMENT COORDINATOR,
GARDNER-WHITE

“EasyAsk is a well-featured highly scalable search engine that allows us to integrate a high-performance search capability into our system seamlessly. For the past 6 years, EasyAsk has shown complete reliability with minimal maintenance needed.”

RICHARD TSENG
SENIOR DIRECTOR OF ECOMMERCE, PERSONALIZATION
MALL

“True Value is committed to providing the highest level of service to our members and their customers. Our order-processing intranet is a key point of contact with our members and, as such, an important component of our service commitment.”

ERIC LANE
DIRECTOR OF E-BUSINESS, TRUE VALUE

“A strong site search is critical to success in eCommerce. The tools and functionality that EasyAsk provides gives us confidence that our customers will find the gifts they're looking for quickly and easily.”

JEFF CHUN
VICE PRESIDENT OF MARKETING, PERSONALIZATION
MALL

TRUSTED BY

GARDNER-WHITE



Personalization
MALL.COM
Personalized Gifts For Life's Celebrations™



Timberland



ABOUT FAST SIMON

FAST SIMON

Fast Simon is bringing an Amazon-like site search to millions of merchants and publishers. Fast Simon's powerful technology makes it simple for everyone to add a great search to their site: No coding. No integration. No maintenance. Their highly scalable platform and self-service simplicity allow them to offer all this. Fast Simon has everything you need to engage users across phones, tablets and desktops.

122

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“The Fast Simon and Tapcart integration provided a great solution to difficulties with keeping a high quality of search when using a mobile app. Having a fast functioning mobile app is very important, and the Fast Simon x Tapcart integration could ensure this for Princess Polly.”

LINDSAY GOLDMAN
DIRECTOR OF ECOMMERCE, PRINCESS POLLY

“Fast Simon has much better pricing than a lot of other search platforms I've looked into, and as far as I can tell no reason to pay the extra. Fast Simon works great with BigCommerce, was easy to link and easy to customize different search results where necessary.”

BEN LOHN
HARBOR CITY SUPPLY

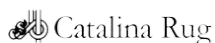
“Fast Simon's platform provides our customers with a streamlined and efficient shopping experience which is highly important to our business.”

DAVID ISHAM
CHIEF EXECUTIVE OFFICER, NRS WORLD

“Fast Simon creates the potential to give our customers a better experience when searching within our mobile app.”

KATE HORROCKS
ECOMMERCE SPECIALIST, AUGUSTINE

TRUSTED BY





ABOUT INTRAFIND

INTRAFIND

IntraFind develops products and solutions for easy searching, finding, and analyzing of structured and unstructured information across all available data sources of a company. Key aspects are full-text search and the complete range of text analysis and machine learning methods, as well as natural language processing, combined with the possibilities of graphical databases for Big Data Analytics.

14

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“Both IntraFind solutions and experts have been able to meet our requirements out of the box. The Proof of Concept already demonstrated the potential of the search technology for process optimization.”

GÜNTER RAFFEL
HEAD OF CORPORATE IDEA MANAGEMENT, DEUTSCHE POST

“IntraFind particularly convinced us with the intuitive and simple usability of the iFinder, the high quality of the word analysis, and the best price / performance ratio of all evaluated products.”

DIETER MORGENTHAL
PROJECT MANAGER, LANDESBANK BERLIN AG

“IBC.search based on IntraFind iFinder delivers high-quality search results quickly and reliably an essential research tool for our employees.”

MICHAEL SEIFERT
PROJECT MANAGER IBC.SEARCH, IBC SOLAR

“IntraFind stands for technologically high-quality products, reliability and customer proximity.”

THOMAS MÜLLER
HEAD OF TRADE MARKETING, AUDI AG

TRUSTED BY





ABOUT MEILISEARCH



Meilisearch is a RESTfull search API that is the ready-to-go solution for everyone wanting a powerful, fast, and relevant search experience for their end-users. Efficient search engines are often only accessible to companies with the financial means and resources necessary to develop a search solution adapted to their needs.

13

TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

“Meilisearch has empowered us to deliver lightning-fast and highly relevant search results tailored to our customers' needs. Its seamless integration with our systems has positively impacted developer experience, making local environment setup, testing, and CI/CD automation significantly more efficient. Additionally, Meilisearch has proven to be a cost-effective solution, resulting in substantial savings for Qogita.”

IVO SILVA
ENGINEERING DIRECTOR, QOGITA

“Using Meilisearch's open-source version for proof of concept, a single developer was able to quickly implement the complete flow, including UI and backend changes. This validated our use case and confirmed that Meilisearch was the right solution for our requirements. After that, transitioning to the Cloud was effortless.”

NITIN MUTHYALA
CO-FOUNDER AND CTO, HITPAY

“Using Meilisearch has been a delight so far. It all starts with its quick and simple installation process, followed by its great and thorough documentation, and it ends with a powerful search engine with mind-blowing performance. Meilisearch feels fun, fresh and uncomplicated.”

JAVIER EGUILUZ
EVANGELIST, SYMFONY

“Today, Meilisearch is used by Hugging Face to power the discoverability of 300,000+ AI models, datasets, and demos. It's really important for AI democratization because if the knowledge is out there, but you can't access it - what's the point.”

MISHIG DAVAADORJ
SOFTWARE ENGINEER, HUGGING FACE

TRUSTED BY

Qogita

minipouce

Hugging Face

HitPay

Bookshop.org



ABOUT SEARCHUNIFY



SearchUnify is a cognitive enterprise search solution from Grazitti Interactive that integrates knowledge sources to build a mammoth corpus of complete enterprise information. By tapping into its AI-driven algorithm, SearchUnify deciphers the search intent and pits it against structured and unstructured data sets to help organizations deliver relevant answers, work seamlessly, and make more informed decisions at the point of impact.

63

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“Your willingness to adapt and refine AVA, based on user input, has played a crucial role in ensuring its usability and effectiveness. The impact of your work extends far beyond the technical realm; it directly contributes to the efficiency, productivity, and overall success of our organization. With the support bot you’ve developed, we are better equipped to serve our customers, streamline processes, and achieve our goals.”

GARRICK GREENHALGH
DIRECTOR OF GLOBAL TECHNICAL EDUCATION AND COMMUNITY, ACCELA

“SearchUnify helped us solve our data source problem. Many companies face issues with having ‘one single source of truth’ and SearchUnify solves that by aggregating all of your data sources into one easy-to-use and intuitive platform so that Flexera’s customers and partners can use our community platform to find search results across multiple channels and find solutions quicker and more efficiently.”

AUSTIN GRIMES
SENIOR DIGITAL COMMUNITY MANAGER, FLEXERA

“SearchUnify’s Escalation Predictor empowered our support agents to take on a more proactive role in resolving tickets with the help of valuable case data. We were also able to significantly bring down our support costs.”

HEAD OF CUSTOMER EXPERIENCE
LEADING SOFTWARE COMPANY

“SearchUnify helped improve our self-service resolutions and relevancy by surfacing a variety of relevant content for consumption.”

HEAD OF CUSTOMER EXPERIENCE
LEADING FINTECH COMPANY

TRUSTED BY

