



Loan Origination Software Category

SPRING 2026
Customer Success Report





Loan Origination Software Category

Loan origination software is a form of software that automates the process of loan origination. Loan processing can be extremely time-consuming and labor-intensive, so businesses are constantly on the lookout for ways to simplify and automate their processes. Services like loan origination software have the potential to help your business significantly reduce its operating costs and increase its profitability. Rather than hiring new loan officers to process applications and follow up on those that have been denied, your business can simply use these programs to do it all.

Customer Success Report Ranking Methodology

The FeaturedCustomers Customer Success ranking is based on data from our customer reference platform, market presence, web presence, & social presence as well as additional data aggregated from online sources and media properties. Our ranking engine applies an algorithm to all data collected to calculate the final Customer Success Report rankings.

The overall Customer Success ranking is a weighted average based on 3 parts:

CONTENT SCORE

- ✓ Total # of vendor generated customer references (case studies, success stories, testimonials, and customer videos)
- ✓ Customer reference rating score
- ✓ Year-over-year change in amount of customer references on FeaturedCustomers platform
- ✓ Total # of profile views on FeaturedCustomers platform
- ✓ Total # of customer reference views on FeaturedCustomers platform

MARKET PRESENCE SCORE

- ✓ Social media followers including LinkedIn, Twitter, & Facebook
- ✓ Vendor momentum based on web traffic and search trends
- ✓ Organic SEO key term rankings
- ✓ Company presence including # of press mentions

COMPANY SCORE

- ✓ Total # of employees (based on social media and public resources)
- ✓ Year-over-year change in # of employees over past 12 months
- ✓ Glassdoor ranking
- ✓ Venture capital raised

Award Levels



MARKET LEADER

Vendor on FeaturedCustomers.com with substantial customer base & market share. Leaders have the highest ratio of customer success content, content quality score, and social media presence relative to company size.



TOP PERFORMER

Vendor on FeaturedCustomers.com with significant market presence and resources and enough customer reference content to validate their vision. Top Performer's products are highly rated by its customers but have not achieved the customer base and scale of a Market Leader.



RISING STAR

Vendor on FeaturedCustomers.com that does not have the market presence of Market Leaders or Top Performers, but understands where the market is going and has disruptive technology. Rising Stars have been around long enough to establish momentum and a minimum amount of customer reference content along with a growing social presence.

2026 Customer Success Awards

Check out this list of the highest rated Loan Origination Software based on the FeaturedCustomers Customer Success Report.



* Companies listed in alphabetical order



**2026
LOAN
ORIGINATION
SOFTWARE**

MARKET LEADER





ABOUT ABRIGO



Abrigo provides market-leading compliance, credit risk, and lending solutions to enable its customers to think bigger, allowing them to both manage risk and drive growth. Our mission to “Make Big Things Happen” underscores our commitment to helping community financial institutions succeed against “the perfect storm” of ever-changing and increasing regulatory requirements, limited resources, increasing and new competition, evolving technologies, and changing customer expectations. We provide product innovation, world-class support, and unparalleled expertise so that...

168

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“The implementation team was super beneficial throughout the process. They worked with us for several months, ensuring that both legacy systems were aligned before the merger. We knew exactly what to expect and were able to navigate the blackout period without any major issues.”

RYAN NUFFER
VICE PRESIDENT AND BSA OFFICER, SOUTHWEST
HERITAGE BANK

“It’s the ease of use that we value the most. Some other systems out there that work with Corelation are like a Ferrari. We just wanted a basic program that is simple, comfortable, and easy to teach to a brand-new employee.”

MEG MCCLAIN
ASSISTANT BSA OFFICER, LEOMINSTER CREDIT UNION

“Connect has been very intuitive. Changing the report parameters and filters is easy, and what would have taken hours or a whole workday takes minutes.”

RALPH KRAMER
CHIEF CREDIT OFFICER, SOUTHWESTERN NATIONAL
BANK

“So we planned for some bumps in the road.”

DARCY JOHNSON
SENIOR PRODUCT MANAGER, BANKERS TRUST

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DEERE EMPLOYEES
CREDIT UNION



BankSouth



ABOUT BLEND



Blend is dedicated to improving consumer lending. They partner with banks and lenders to power frictionless, compliant, and more accessible lending starting with mortgages. They're motivated by the fact that their product won't just affect the lives of a few people in the Bay Area it affects people all over America. Founded in 2012 by a group of former Palantir engineers, Blend raised \$100M from Greylock and Emergence Capital in the summer of 2017. They've just moved into new offices in SF and NY, they're growing quickly.

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TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“With Blend, we saw an opportunity to break free of siloed, individual applications and to create a digital application ecosystem for consumer loans, mortgage, membership, deposit accounts — all of it. We saw an opportunity to provide our members with a system that would have the same look and feel whether they are applying for a loan or opening a deposit account. Over time, it becomes familiar to them and it's all controlled in the same place.”

JASON MOORE
DIRECTOR OF DIGITAL GROWTH, VIRGINIA CREDIT UNION

“Blend's Mortgage Suite makes it possible for loan officers to effectively use data points, from initial client engagement all the way through closing. The intuitive application experience saves LOs time, but it also makes the overall application experience better for borrowers too.”

RYAN JANDRIS
SENIOR VICE PRESIDENT OF DIGITAL STRATEGY,
LANDMARK CREDIT UNION

“I get a lot of emails from borrowers when a loan is clear-to-close saying: thank you. When borrowers are going out of their way to tell you that “this has been the easiest loan I've ever done,”

REBECCA ELLIOTT
MORTGAGE LOAN ORIGINATOR, REPUBLIC BANK

“The loan process is very personal. Blend lets us build emotional connections with our customers by providing a simple borrower experience, a value our loan teams recognize.”

TONY MARKLAND
LOAN OFFICER, ALCOVA MORTGAGE

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ABOUT FIS



FIS is a financial technology company providing solutions to financial institutions, businesses, and developers. We unlock financial technology to the world across the money lifecycle underpinning the world's financial system. Our people are dedicated to advancing the way the world pays, banks and invests, by helping our clients to confidently run, grow, and protect their businesses. Our expertise comes from decades of experience helping financial institutions and businesses of all sizes adapt to meet the needs of their customers by harnessing where reliability meets innovation in financial technology. Headquartered in Jacksonville, Florida, FIS is a member of the...

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TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“FIS Data Restore solution, along with the support of Sheltered Harbor, has allowed us to enable a data vault, become certified and strengthen our business continuity and resiliency plans. As one of the first banks to implement this solution and achieve certification, we have found FIS managed risk services group to be a great partner; they are a knowledgeable and responsive team.”

MATT HUBER
SVP DIRECTOR OF OPERATIONS, RIVER CITY BANK

“We are delighted to join forces with FIS to implement IFRS 17 and meet its modeling and reporting requirements. With the Insurance Risk Suite managed for us in the cloud, we have a world-class tool to help us better manage our business and achieve compliance.”

BRÁULIO MELO
ACTUARIAL AND REINSURANCE SUPERINTENDENT,
PORTO SEGURO

“I'm pretty vocal about recommending FIS PREBOTS. We have a robust and engaged FIS community in New England and nationally, and it's not difficult to recommend solutions when they produce such immediate results.”

ANDREW SABINE
SVP LOAN OPERATIONS, AVIDIA BANK

“Working with Worldpay has been a great experience that has provided us with numerous benefits beyond their expertise in payments processing.”

CATHERINE SZULYK
CHIEF OPERATING OFFICER, IPAYMY

TRUSTED BY





ABOUT FISERV



Fiserv, Inc. (NASDAQ: FISV) enables clients worldwide to create and deliver financial services experiences in step with the way people live and work today. For more than 30 years, Fiserv has been a trusted leader in financial services technology, helping clients achieve best-in-class results by driving quality and innovation in payments, processing services, risk and compliance, customer and channel management, and insights and optimization.

318

TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

“Partnering with Fiserv has allowed us to focus on our members and continue our vision of being the community’s first choice for financial needs.”

CLARE FOWLER
SENIOR VICE PRESIDENT, RALLY CREDIT UNION

“With an outsourced model, we were able to launch our product within months – much faster than if we had decided to build an in-house solution.”

NGUYEN NGOC TRAN
CHIEF INFORMATION OFFICER, FE CREDIT

“We really like the uChoose Rewards program – and our customers like it as much as we do.”

RACHEL BROWN
DEPOSIT OPERATIONS MANAGER, PEOPLES TRUST COMPANY

“This has been a robust channel to gather deposits.”

MICHAEL CURRAN
ASSISTANT VICE PRESIDENT, DIGITAL, BETHPAGE FEDERAL CREDIT UNION

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ABOUT MERIDIANLINK



MeridianLink have been creating innovative technologies that transform the way financial institutions operate by solving complex problems with streamlined, user-friendly solutions. Their robust and secure technologies empower lenders and consumers to get reliable, accurate information every time, at any time. As well-established industry leaders, they continue to set the industry standard for web-based credit reporting and lending for financial institutions of every size.

159

TOTAL CUSTOMER REFERENCES

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REFERENCES**

FEATURED TESTIMONIALS

“ [MeridianLink] has helped us streamline workflows and align them with our strategic plan, the way our organization needed. Our members don't have as many touchpoints and there's less clutter in the workflow so that it's a seamless experience for all. ”

CAROLE LEVAR
DIRECTOR OF MORTGAGE LENDING, ADDITION
FINANCIAL CREDIT UNION

“ DecisionLender has enabled GICU's continuous improvement with its robust decision engine, custom configurations, and modern API that connects a broad and expanding list of integrations to support member and team needs. ”

NATE SCOTT
CHIEF LENDING OFFICER, GREATER IOWA CREDIT
UNION

“ Our partnership with MeridianLink Mortgage has become a highly valued relationship. We share common goals, and a vision focused on consistently exceeding members' expectations. ”

LYN WALKER
SENIOR MORTGAGE LOAN ORIGINATOR, INTREPID
CREDIT UNION

“ MeridianLink Consumer provides our financial institution with more automated decisioning than ever before. [The many available features] have definitely sped up the overall process and experience for our members. ”

CANYON VIEW CREDIT UNION

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ABOUT NCINO



nCino is the worldwide leader in cloud banking. With its Bank Operating System, built on the Salesforce platform, financial institutions can deliver the speed and digital experience that customers expect, backed by the quality and transparency that bankers need.

379

TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

“The nCino Community is a window into the world of nCino, So, if we’re looking for white papers or any kind of training information we can go out there and see what’s going on.”

KIM AGIN
VICE PRESIDENT, CLIENT EXPERIENCE TECHNOLOGY AND STRATEGY IMPLEMENTATION, KEYBANK

“nCino has enhanced the customer experience. There’s faster loan turnaround times and faster payments to both our customers and our suppliers.”

EMER FORBES
SUBJECT MATTER EXPERT – FULFILLMENT TEAM, ALLIED IRISH BANKS

“nCino’s response exceeded our expectations, including speedy maintenance and support.”

SATOSHI WATANABE
GROUP HEAD OF DIGITALIZATION PROMOTION DEPARTMENT AND MANAGER OF SYSTEM MANAGEMENT DEPARTMENT, SMBC TRUST BANK

“With nCino, it started as a supplier-client relationship but has grown into a genuine partnership and friendship.”

ANIT SHARMA
HEAD OF TECHNOLOGY PLATFORMS, THINCATS

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**2026
LOAN
ORIGINATION
SOFTWARE**

TOP PERFORMER





ABOUT CALYX



Calyx is an established provider of compliant mortgage software solutions used by banks, credit unions, mortgage lenders, and brokerages nationwide. The company's easy-to-use technology, including its borrower interview platform, loan origination systems, and secure electronic signature software, is designed to streamline, integrate and optimize all phases of the loan process for customers of various sizes, workflows, channels and complexities.

12

TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

“We switched to Zenly and we're glad about it. It's user-friendly and intuitive, making it easy to use. Dedicated Customer Support is available to help us out whenever we need it. We're now using it full-time.”

MIREYA VEGA
LOAN PROCESSOR, MX REALTY ASSOCIATES

“I love Zip! It's very easy to use and it's shortened the origination process while allowing me to weed out unqualified borrowers.”

AMI SHAH
MORTGAGE LEAD, FLYHOMES MORTGAGE

“Zip is an excellent tool to have at my disposal. It gives my borrowers an easy access to submit applications.”

JOE VALDEZ
PRESIDENT, 1ST USA REVERSE MORTGAGE

“Zip makes the origination process faster so I have more time for sales and marketing.”

WARREN DRIVER
MORTGAGE BROKER, IDEAL HOME LOANS

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flyhomes · Mortgage





ABOUT DEFI SOLUTIONS

defi SOLUTIONS

defi SOLUTIONS has changed the auto lending software industry by offering the only SAAS platform that gives lenders the freedom to focus on lending while they focus on the technology. Auto lenders are traditionally held captive by outdated and inflexible legacy origination systems. Recent post-recession industry growth is punctuating the problem as new lenders enter the market, creating increased demand for a flexible, affordable and easy-to-implement solution.

28

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“On the defi system, not every customer has to do things the defi way. In other systems, you have to adapt to their system and they tell you how to do business. That’s the main thing that we like about defi. You do business the way you like to do business.”

WALTER DIAZ
PROJECT MANAGER, CIG FINANCIAL

“Deploying defi SOLUTIONS enables us to move into auto finance quickly and economically while creating the best experience possible for our customers. The defi system meets all of our current requirements and has flexibility built in for easy expansion.”

LOUIS OCHOA
VICE PRESIDENT OF LOAN SERVICING, CASHCALL

“We needed an LOS that could be quickly configured as we introduced new financing plans to our dealers. defi SOLUTIONS met all of our initial requirements and has flexibility for us to respond quickly to changing industry conditions.”

GEORGE FUSSELL
CEO, SAFCO

“This industry is changing so quickly and I needed to be able to evolve as quickly as the industry and as our business. Seeing that we can do that with defi is pretty inspiring, it’s exciting.”

STEVE CHRISTENSEN
VP CONSUMER LENDING, ELITE ACCEPTANCE CORP

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ABOUT NEWGEN SOFTWARE



Newgen is the leading provider of a unified digital transformation platform with native process automation, content services, and communication management capabilities. Globally, successful enterprises rely on Newgen's industry-recognized low code application platform to develop and deploy complex, content-driven, and customer-engaging business applications on the cloud. From onboarding to service requests, lending to underwriting, and for many more use cases across industries. Newgen unlocks simple with speed and agility.

310

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“With Newgen's contextual content services (ECM) product suite, we have successfully digitized our manual contracts filing. Newgen's ECM is available to our users both in English and French, thereby making it easy for users to access the content in their preferred language. The important reasons for adopting this product was its ability to seamlessly integrate with internal...”

VINODANAND JHA
SR. VICE PRESIDENT - INFORMATION TECHNOLOGY AND
ADMINISTRATION, OLAM INTERNATIONAL LTD.

“Initially, we were looking for a technology partner to help us with the PPP loan forgiveness requests. However, our interactions with our industry peers made us aware of the potential challenges related to the manual submission of applications. We are glad that we chose Newgen for its API-based E-Tran integration capability that helped us in reducing application submission time to under a minute. Newgen's product helped us in processing all...”

MITCH COOK
SENIOR REGIONAL PRESIDENT, MIDWESTONE BANK

“I just wanted to take a moment to thank everyone at Newgen for helping LCNB National Bank for SBA PPP loan processing. Your assistance greatly enhanced our efficiency and allowed us to wrap up funding for small businesses who were relying on us to get their money quickly. I now look forward to working with Newgen on the next piece of the puzzle which is loan forgiveness.”

MATT LAYER
CHIEF LENDING OFFICER, LCNB NATIONAL BANK

“Using NewgenONE solution, I can (easily) build a customization solution for our company on the platform instead of buying different end-point solutions that only solve one problem statement.”

BRYAN WILKEN
CHIEF INFORMATION OFFICER & COO, BANK MIDWEST

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ABOUT TURNKEY LENDER



TurnKey Lender is a global B2B SaaS company offering an AI-powered lending automation platform and decision management solutions and services in 50+ countries. From origination and underwriting, to servicing, collection, and reporting - the company's software can automate the entire lending process just as well as its specific parts. TurnKey Lender supports numerous credit products out of the box - both commercial and consumer - on the same flexible SaaS platform. Designed with the latest design best-practices in mind, TurnKey Lender exceeds regulatory requirements for data security, going above industry standards with SOC 1 and SOC 2 Type...

100

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“Our hope for TurnKey was to provide a full flow from customer application to settlement with improvement on our efficiency. This has been achieved to a high standard and realise how labour intensive our workload was prior to this. The team at Turnkey have obviously researched the market well to provide relevant features with many unexpected extras.”

LUKE WHEELER
CHIEF OPERATING OFFICER, CASH DIRECT

“TurnKey Lender has the foundational capabilities to support a lending business. The partnership has opened new opportunities for Globe to grow its footprint and engagement, allowing integration to new channels and other platforms.”

ARMELIE GO
PRODUCT OWNER, GLOBE TELECOM

“Thrive is delighted with the end to end digital capability; the degree of TKL's customisation to our processes and workflow; and especially service desk response times! Many, many thanks to the Turnkey Lender dev team.”

SAMANTHA HELLEN
CHIEF OPERATING OFFICER, THRIVE REFUGEE ENTERPRISE

“I am proud to say that because of TurnKey Lender, we are the first lender approved by the National Bank of Cambodia to operate a fully digital online lending platform.”

HARVEY POH
MANAGING DIRECTOR, SAMBAT FINANCE

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**2026
LOAN
ORIGINATION
SOFTWARE**

RISING STAR





ABOUT FLOIFY

Flōify

Floify is a fully configurable point of sale (POS) platform that streamlines the loan process with a secure application, communication and document portal between lenders, borrowers, referral partners and other mortgage stakeholders. Its Dynamic AI feature reimagines the mortgage application process by moving document collection and AI-driven data extraction to the very beginning of the process, allowing borrowers to upload key documents and have applications prepopulated with verified information, accelerating pre-approvals and simplifying the borrower experience...

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TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“Floify has transformed the mortgage experience for our members. It’s made my job easier and improved how our members view and interact with us—especially because they can access the process 24/7 and always know what’s next.”

JEFFREY VANDERVORSTE
SENIOR MORTGAGE ORIGINATOR, WESTERLY COMMUNITY CREDIT UNION

“Floify keeps our workflow organized so customers aren’t asked to submit the same documents multiple times or get conflicting information about next steps. It’s welcoming, modern, and helps us deliver the kind of service we’re known for.”

MIKE METZ
HEAD OF OPERATIONS, V.I.P. MORTGAGE

“Floify enabled us to triple our business without having to hire any additional staff!”

HANNAH WINDHAM
LEGACY MUTUAL

“Life became much easier after Floify! I LOVE Floify!”

EDWIN TAYLOR
ATLANTA INTOWN MORTGAGE

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ABOUT HES FINTECH

HES FinTech

HES FinTech is an established market leader that provides financial institutions from all over the world with intelligent automation-driven lending solutions. To reduce the cost and complexity of loan lifecycle management, they deliver a unique lending experience for lenders of all sizes. Available in 90 days, HES FinTech's platforms streamline the lending process in its entirety, replacing repetitive manual tasks with automation to help lenders solve the toughest industry challenges.

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TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“HES allowed us to automate the entire lending process as efficiently as possible: from tracking leads and submitting applications, to working with overdue debts. Also, thanks to the technological solutions of the HES team, we were able to significantly improve the customer experience and create a stable competitive advantage.”

ALIYA AKCHURINA
CHIEF EXECUTIVE OFFICER, CASHU

“HES LoanBox is the end-to-end lending platform that covers the entire business process—from customer onboarding and credit calculation to underwriting, with varying levels of automation. It has been incredibly valuable for us!”

HAI DO
CHIEF TECHNOLOGY OFFICER, ATM ONLINE

“The LMS provided flexible repayment options, automated restructuring features, and branch-level management, enhancing operational efficiency and risk mitigation.”

URNUKHJARGAL BADAM
BRANCH MANAGER, TAVAN BOGD GROUP

“HES FinTech has been our reliable technology partner since 2012. I believe much of our success is due to the well-architected solution of HES LoanBox.”

BORIS BATIN
CO-FOUNDER, ID FINANCE

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ABOUT ICE MORTGAGE TECHNOLOGY

MORTGAGE TECHNOLOGY

ICE Mortgage Technology, a part of Intercontinental Exchange, Inc. (NYSE: ICE), combines the innovation and expertise of Ellie Mae, Simplifile and MERS to automate the entire mortgage process from consumer engagement through loan registration and every step and task in between. ICE Mortgage Technology is the leading cloud-based loan origination platform provider for the mortgage industry with solutions that enable lenders to originate more loans, lower origination costs, and reduce the time to close, all while ensuring the highest levels of compliance, quality and...

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TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“We've automated several processes with AIQ. We've had people that have been ingrained in the eFolder for years now saying they don't want to go back because it's much easier to use and they can manage documents much faster. What we're seeing with Income and Credit Analyzers is that they are spot on to what our underwriters are calculating by hand. So they're gaining trust in that.”

COLIN TORDALE
DIRECTOR OF IT, MANN MORTGAGE

“Investing in AIQ really set us up to be able to do more with less during the next market shift. There's a great competitive advantage that we have because we're going to be able to take in more volume, do triple the amount of loans without having to increase staff, and create better margins and bottom line.”

DAVID WILLIAMS
CIO/CISO, MANN MORTGAGE

“Bringing the Health Check in was key for us to identify the business rules, milestones and process flows that make the most sense to maximize the efficiency for our teams. And we couldn't have been happier with the process.”

DALE LIVINGSTON
KOHLER CREDIT UNION

“Encompass Data Connect enables us to get to that intricate system data more efficiently, without impacting performance.”

TOM KNAPP
SENIOR VICE PRESIDENT, WATERSTONE MORTGAGE CORPORATION

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