



Managed Detection and Response Software Category

SPRING 2026
Customer Success Report





Managed Detection and Response Software Category

Managed Detection and Response (MDR) is a cybersecurity strategy focused on detecting cyber-attacks before they reach a critical stage. MDR relies on cloud computing, which provides important information about a threat and how it was detected. MDR takes this information and creates defensive measures to combat the attack.

An MDR software will take data from an organization's network, analyze it, then use that data to create countermeasures for a possible attack. This process works hand-in-hand with Incident Response (IR) strategies to identify threats early on so that they can be quickly mitigated.

Customer Success Report Ranking Methodology

The FeaturedCustomers Customer Success ranking is based on data from our customer reference platform, market presence, web presence, & social presence as well as additional data aggregated from online sources and media properties. Our ranking engine applies an algorithm to all data collected to calculate the final Customer Success Report rankings.

The overall Customer Success ranking is a weighted average based on 3 parts:

CONTENT SCORE

- ✓ Total # of vendor generated customer references (case studies, success stories, testimonials, and customer videos)
- ✓ Customer reference rating score
- ✓ Year-over-year change in amount of customer references on FeaturedCustomers platform
- ✓ Total # of profile views on FeaturedCustomers platform
- ✓ Total # of customer reference views on FeaturedCustomers platform

MARKET PRESENCE SCORE

- ✓ Social media followers including LinkedIn, Twitter, & Facebook
- ✓ Vendor momentum based on web traffic and search trends
- ✓ Organic SEO key term rankings
- ✓ Company presence including # of press mentions

COMPANY SCORE

- ✓ Total # of employees (based on social media and public resources)
- ✓ Year-over-year change in # of employees over past 12 months
- ✓ Glassdoor ranking
- ✓ Venture capital raised

Award Levels



MARKET LEADER

Vendor on FeaturedCustomers.com with substantial customer base & market share. Leaders have the highest ratio of customer success content, content quality score, and social media presence relative to company size.



TOP PERFORMER

Vendor on FeaturedCustomers.com with significant market presence and resources and enough customer reference content to validate their vision. Top Performer's products are highly rated by its customers but have not achieved the customer base and scale of a Market Leader.



RISING STAR

Vendor on FeaturedCustomers.com that does not have the market presence of Market Leaders or Top Performers, but understands where the market is going and has disruptive technology. Rising Stars have been around long enough to establish momentum and a minimum amount of customer reference content along with a growing social presence.

2026 Customer Success Awards

Check out this list of the highest rated Managed Detection and Response Software based on the Featured Customers Customer Success Report.



* Companies listed in alphabetical order



2026

**MANAGED
DETECTION AND
RESPONSE
SOFTWARE**

MARKET LEADER





ABOUT ARCTIC WOLF NETWORKS



Through the industry's original Concierge Security™ Team, Arctic Wolf provides the scalable managed cybersecurity protection IT-constrained companies need to keep their critical data, networks, web-based applications, and devices safe. Working as an extension of your internal team, highly-trained security experts deliver 24x7 cloud-based monitoring, risk management, threat detection, and response services that protect you from ever-evolving methods of cyber attack. By escalating only the issues that require action, Arctic Wolf eliminates noise, enabling IT to focus on other priority initiatives. Personal, predictable protection — it's the Arctic Wolf...

156

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“You don't only have an MDR service. You have incident response in the background, you have security awareness training and the risk scanner. You provide a lot that you combine into a bundle with MDR and it all works in concert.”

JUKKA DHAWAN
CHIEF INFORMATION OFFICER, TAALERI

“Arctic Wolf is not just an MDR solution or just a security awareness platform or just a vulnerability scanning tool, or even a consulting service. It's a combination of all those.”

MUSTAFA MOHABBAT
GENERAL MANAGER OF IT, PARRAMATTA LEAGUES CLUB

“Arctic Wolf has a great, security-first culture. Instilling that culture in our own organisation is a very important part of security and a key part of what Arctic Wolf does for us.”

DEANE JESSEP
CHIEF TECHNOLOGY OFFICER AND CISO, SPECTRUM

“[Arctic Wolf] had the right kind of tool set and services and were at the right cost and point of maturity. It was very good fit at the time, and it's been working great since then.”

RICARDO PERES
SECURITY SPECIALIST, AUSENCO

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ABOUT ARMOR



Armor offers customer centric security outcomes for retail and eCommerce enterprises, healthcare organizations, payment leaders and financial institutions. Armor protects highly sensitive data for the most security-conscious companies in the world. With its proven cybersecurity approach and proprietary cloud infrastructure built specifically for security, compliance and performance, responsible businesses choose Armor to reduce their risk.

89

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“Armor is a strategic partner to DeliverHealth. Their software and expertise are key components of our security profile that safeguards both our clients’ and their patients’ data. Armor’s preemptive defense approach, combined with expert tuning of Microsoft Security tools, has reduced our risk and costs. As we launched InstaNote—our GenAI-powered solution that eases clinician burden and enhances patient care—Armor helps us ensure that our environment remains secure and compliant.”

JULIANA ALSTON INHOFER
DIRECTOR, GOVERNANCE RISK AND COMPLIANCE,
DELIVERHEALTH

“This implementation was expansive. It was global— there were multiple enterprise systems involved—and included a number of third-party cloud- and SaaS-based service providers.”

CHRIS CONNER
CHIEF INFORMATION SECURITY OFFICER, ASTUTE

“Armor’s commitment to innovation means that its solutions are regularly enhanced and constantly enriched with new intelligence to stay ahead of the threat.”

CYBER SECURITY EXPERT
PULSANT

“The way Armor has security locked down, and the data centers already being compliant, made it a very easy choice.”

BRYANT MILES
HEAD OF INFORMATION TECHNOLOGY, ORTHO
KINEMATICS

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ABOUT BITDEFENDER

Bitdefender

Bitdefender delivers robust security you can rely on. With a global security delivery infrastructure protecting half a billion users, visionary solutions, and a wealth of awards, they have been a trusted security provider since 2001. Bitdefender works with government organizations, large enterprises, SMEs and private individuals across more than 150 countries. They are dedicated to providing solutions to each of their challenges and needs – and their dedication proves to be successful.

344

TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

“The Bitdefender MDR staff has been extremely responsive and works with us and our customers as a team. We have collaborated on several successful sales events and other marketing activities, which have brought in new business.”

ILARIA FERRANTE
INSIDE SALES MANAGER, MPG SYSTEM

“We calculated our operational costs were 40 percent less by going with Bitdefender MDR compared to hiring an additional three employees to achieve around-the-clock monitoring.”

MOSTAFA MABROUK
CORPORATE INFORMATION SECURITY MANAGER,
MAGRABI HOSPITALS AND CENTERS

“Bitdefender MDR was the most impactful, simplest, and fastest way to make our infrastructure more cyber-resilient and reduce our risk of a data breach.”

GIOVANNA RUSSO
NETWORK ENGINEER SPECIALIST, OPTIMA ITALIA

“Because Bitdefender MDR monitors activity globally, Bitdefender is better able to detect patterns that may be preludes to attacks.”

TREVOR PYE
HEAD OF INFORMATION SYSTEMS, GOULBURN VALLEY
GRAMMAR SCHOOL

TRUSTED BY





ABOUT CROWDSTRIKE



CrowdStrike is a leading provider of next-generation endpoint protection, threat intelligence, and pre and post incident response services. CrowdStrike Falcon is the first true Software-as-a-Service (SaaS) based platform for next-generation endpoint protection that detects, prevents, and responds to attacks, at any stage – even malware-free intrusions. Falcon’s patented lightweight endpoint sensor can be deployed to over 100,000 endpoints in hours providing visibility into billions of events in real-time. CrowdStrike operates on a highly scalable subscription-based business model that allows customers the flexibility to use CrowdStrike-as-a-Service to...

319

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“The cost of my security operations center has been lowered because the investigators in the first level of my SOC don’t have the same amount of work as they did in our previous platform, where the user was blocked by something that was not a true positive.”

FRANK CHRISTENSEN
CHIEF INFORMATION SECURITY OFFICER, SOLAR GROUP

“Falcon Complete MDR provides operational efficiencies and augments our in-house security operations with 24/7 coverage, responsiveness and a level of visibility we didn’t have before.”

THIERRY DELAITRE
HEAD OF IT DEVELOPMENTS, INFORMATION SYSTEMS AND SUPPORT, UNIVERSITY OF WESTMINSTER

“The visibility we get from CrowdStrike, knowing what is happening and getting ahead of the curve, has been a game changer for Pella.”

JOHN BALDWIN
SENIOR IT MANAGER, CYBERSECURITY, PELLA CORPORATION

“CrowdStrike gives us high confidence in our security with zero impact to performance the value is priceless.”

MATT BELLINGERI
CHIEF INFORMATION SECURITY OFFICER, COREWEAVE

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ABOUT CYBEREASON



Cybereason is the leader in endpoint protection, offering endpoint detection and response, next-generation antivirus, managed monitoring and IR services. The Cybereason platform is powered by a custom-built in-memory graph, the only truly automated hunting engine anywhere. It detects behavioral patterns across every endpoint and surfaces malicious operations in an exceptionally user-friendly interface.

68

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“Cybereason just gives us so much more information, and the MalOp™ inbox enables me to get to the critical incidents that nobody has put eyes on yet, saving me so much time.”

MICHAEL FRANKS
PARISH NETWORK ADMINISTRATOR, CALCASIEU PARISH
SCHOOL BOARD

“Cybereason’s performance in pen testing was what won us over compared to other products. The technology was great. In the end, this was the right product for us.”

SENIOR DIRECTOR OF THREAT AND VULNERABILITY
LARGEST HOTEL FRANCHISING COMPANY

“Cybereason’s growth, added functionality and usability have given us significantly better capabilities to improve our team and security posture.”

BRAD SKRBEC
INFORMATION PROTECTION PRINCIPAL, MOTOROLA

“Cybereason offers more visibility, automation, and prevention than other EDR tools.”

SOC ANALYST
INTERNATIONAL BUSINESS SERVICES PROVIDER

CADWALADER



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ActiveCampaign >



ABOUT EXPEL



Expel is eliminating the black box within which managed security service providers (MSSPs) operate. You can see and use the same interface their analysts use to deliver their service. There's no "internal analyst console." There's no curtain to look (or hide) behind. With Expel, if you're ever wondering what they're doing for you or want to see how they're making decisions, you can easily look for yourself and see it all.

92

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

"This agility, while beneficial in many aspects, often contrasts with Visa's more rigorous approach to security. Our task is to bring all of these diverse environments up to Visa's rigorous security standards quickly and efficiently."

RAVI SOMAN
VICE PRESIDENT OF CYBERSECURITY GOVERNANCE RISK AND COMPLIANCE, VISA

"Expel is the only MDR we found that could ingest so many different types of data from different types of technology platforms. Expel allows us to observe and monitor our entire environment, not just one type of technology."

JONATHAN WALDROP
SR. DIRECTOR, CYBERSECURITY, INSIGHT GLOBAL

"We want to trust that our vendors are making the right decisions on our behalf, but need to see how (trust; but verify). Expel lets us see their homework so we know exactly how and why they do what they do."

DIRECTOR OF SECURITY OPERATIONS
USERTESTING

"The most beautiful compliance framework in the world is useless if you can't see an attack happening in real-time and respond within minutes."

JASON WAITS
CHIEF INFORMATION SECURITY OFFICER, INDUCTIVE AUTOMATION

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ABOUT KASPERSKY



Kaspersky is a global cybersecurity and digital privacy company founded in 1997. Kaspersky's deep threat intelligence and security expertise is constantly transforming into innovative security solutions and services to protect businesses, critical infrastructure, governments and consumers around the globe. The company's comprehensive security portfolio includes leading endpoint protection and a number of specialized security solutions and services to fight sophisticated and evolving digital threats. Over 400 million users are protected by Kaspersky technologies and they help 240,000 corporate clients protect what matters most to...

241

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“Kaspersky demonstrates a level of threat visibility that exceeds our expectations. They provide us comprehensive insights into a wide spectrum of cyber threats.”

CHIEF RESEARCH OFFICER
LEADING THREAT INTELLIGENCE AND ANALYTICS
COMPANY

“Kaspersky MDR successfully detected and halted a zero-day attack that could otherwise have caused severe disruption to our operations.”

DANIEL HUERTA SANTOS
CYBERSECURITY MANAGER, GUANAJUATO STATE
GOVERNMENT

“Kaspersky MDR was incredibly easy to activate and shows great value, with the detailed information it provides helping us to fine-tune our defenses.”

CHRISTIAN LANG
IT MANAGER, DONAU CHEMIE AG

“Kaspersky solutions have revolutionised our network and cybersecurity profile. We're confident in their ability to protect our complex operations.”

PATRICK DE HAAN
IT MANAGER, CONDOR CARPETS

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ABOUT LEVELBLUE

LevelBlue

LevelBlue is a Cybersecurity Simplified. Introducing a new alliance from AT&T and WillJam Ventures, they simplify cybersecurity through award-winning managed security services, experienced strategic consulting, threat intelligence and renowned research. Their team is a seamless extension of yours, providing transparency and visibility into security posture and continuously working to strengthen it.

25

TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

“Binary Defense views LevelBlue as an extension of the team. We are all in this for the common goal of helping protect businesses from cyberattacks.”

DAVID WHITE
DIRECTOR OF MARKETING, BINARY DEFENSE

“We have to provide a secure and consistent work environment and prevent unwanted access to our data and our networks.”

STEPHEN LOCKE
CHIEF INFORMATION OFFICER, NHS MANAGEMENT

“For us, having one vendor to partner with and one hand to shake is of great value.”

DIRECTOR, INFRASTRUCTURE AND SECURITY
LARGE HEALTHCARE AND MANUFACTURING COMPANY

“The web UI is easy to maneuver through.”

HEATHER STUMP
SENIOR PROJECT MANAGER, BINARY DEFENSE





ABOUT PALO ALTO NETWORKS



Palo Alto Networks is leading a new era in cybersecurity by protecting thousands of enterprise, government, and service provider networks from cyber threats. Unlike fragmented legacy products, Palo Alto Networks security platform safely enables business operations and delivers protection based on what matters most in today's dynamic computing environments: applications, users, and content.

931

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“The beauty of Palo Alto Networks Next-Generation Firewalls lies in their simplicity and consistency. Using the Panorama management console, for instance, we can centrally administer the entire network security environment. We can set up security policies and control the firewalls from one screen, and have complete visibility into any threat on the retail network.”

ESPEN GYLTERUD
TECHNICAL MANAGER, PLANTASJEN

“The Palo Alto Networks virtual firewalls let us inspect traffic between virtual local area networks for example. It also strengthens our security across the data centre and creates trust boundaries between our physical, virtual, and public cloud workloads.”

BERKAN SERT
NETWORK INFRASTRUCTURE MANAGER, TURKCELL
GLOBAL BILGI

“Configuration is simple using Palo Alto Networks. With other vendors, we needed to configure multiple rules to achieve the same result. We also like the API, which enables us to automate security policies quickly and easily.”

MAIKEL VAN DOOREN
SECURITY AND NETWORK CONSULTANT, CTAC

“The Unit 42 Retainer played perfectly with our MDR and SIEM services. The MDR team's ability to transition directly to the Unit 42 team during an incident response scenario is exactly what we wanted.”

KENNY HICKS
LEAD SECURITY ENGINEER, BOYNE RESORTS

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ABOUT RAPID7

RAPID7

Rapid7 is engineering better security with simple, innovative solutions for IT security's most critical challenges. Rapid7 security data and analytics solutions collect, contextualize, correlate, and analyze the security data you need to dramatically reduce threat exposure and detect compromise in real-time. Unlike traditional vulnerability assessment or incident management, Rapid7's comprehensive data collection, attacker intelligence, and user-behavior analytics give you immediate insight into the security state of your assets and users from the endpoint to the cloud. They offer unmatched capabilities to spot intruders leveraging today's #1 attack...

315 TOTAL CUSTOMER REFERENCES [VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“We catch up with one of our CAs regularly, and the conversations we have aren't just purely around the MDR service—they might be about new vulnerabilities and other things in the industry that have popped up. So we can leverage their knowledge and experience to get more security information.”

BRAD SMITH
CYBERSECURITY AND ENGINEERING LEAD, RESIMAC GROUP

“Rapid7's got the market cornered in terms of managed services. We now lean on MDR to vet alerts and tell us if they're seeing unusual activity from a user. The majority of the time when we get an alert, it's already handled by an engineer.”

CARL STERN
DIRECTOR OF INFORMATION SECURITY, EXPERTY

“We were looking for a SIEM, and with Rapid7 MDR we got that plus a team of experts, 24/7 monitoring, and proactive threat hunting. We think of our Rapid7 Customer Advisor as having another person on our team.”

ERIC BOWERMAN
CHIEF INFORMATION SECURITY OFFICER, ELARA CARING

“Rapid7's InsightIDR was very easy to configure, it's very flexible. And, since InsightIDR is in the cloud, it's virtually infinite as far as being scalable.”

MIDHUN KUMAR
HEAD OF INFRASTRUCTURE AND CLOUD OPERATIONS, PEARL DATA DIRECT

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ABOUT RED CANARY



Red Canary was founded in 2013 with a single purpose: improve security for organizations of all sizes by detecting cyber threats and providing intelligence and tools to respond. Backed by a security operations team using unrivaled detection technology, Red Canary reinforces security teams on day one and eliminates the need for companies to build their security from scratch.

93

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“Red Canary helps quickly and effectively expel attackers. At a third the price of a single employee, Red Canary returns a positive ROI by allowing the organization to grow without having to increase security headcount.”

CHIEF TECHNOLOGY OFFICER
UNITED STATES DEFENSE INDUSTRIAL BASE ORGANIZATION

“Red Canary catches the threats Our antivirus misses and we've had zero false positives. Red Canary is critical to our security program. Without it, we'd be losing an entire layer of our defense-in-depth strategy.”

ROB
CHIEF INFORMATION SECURITY OFFICER, RAPIDLY GROWING TECHNOLOGY COMPANY

“Red Canary has taken what used to be a daily workload of hours, and brought it down to minutes. Every detection is now actionable and reliable. It has significantly boosted our confidence in our defense posture.”

AARON POST
SECURITY ANALYST, DENVER HEALTH

“Red Canary alleviated some of the day-to-day doldrums of support, alerting, and other Level 1 tasks, giving our SOC engineers more latitude to work on strategic objectives.”

DIRECTOR OF INFORMATION SERVICES
MUTUAL INSURANCE COMPANY

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2026

**MANAGED
DETECTION AND
RESPONSE
SOFTWARE**

TOP PERFORMER

 **featured**
customers





ABOUT ATOS



Atos is a global leader in digital transformation with over 110,000 employees in 73 countries and annual revenue of over € 11 billion. European number one in Cloud, Cybersecurity and High-Performance Computing, the Group provides end-to-end Orchestrated Hybrid Cloud, Big Data, Business Applications and Digital Workplace solutions. The group is the Worldwide Information Technology Partner for the Olympic & Paralympic Games and operates under the brands Atos, Atos Syntel, and Unify.

304

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“The rapid global rollout of our new field service is thanks to our close collaboration with Atos. Meeting complex implementation challenges, the team worked in an agile way to accelerate this large-scale migration while ensuring continuity for mission-critical teams and assets.”

PEDRO MANO
CHIEF INFORMATION OFFICER, EDP RENEWABLES

“We can detect and resolve issues far faster than before. Elastic gives us a crystal-clear view of our integration systems, which means that we can deliver optimum performance for employees and customers at all times.”

MARC REKERS
PROJECT COORDINATOR INTEGRATION IIB AND API GATEWAY, ACHMEA

“European energy company innogy, part of MVM Group, provides natural gas, electricity and heat. It also generates heat and power in district heating plants and develops clean mobility solutions.”

INNOGY

“Atos is a trusted partner who we can always rely on. There was incredible commitment from the entire project team.”

SAŠA BARIĆ
PROJECT MANAGER, OMCO

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ABOUT CHECK POINT SOFTWARE



Check Point Software Technologies Ltd. is the largest pure-play security vendor globally, provides industry-leading solutions and protects customers from cyberattacks with an unmatched catch rate of malware and other types of attacks. Check Point offers a complete security architecture defending the entire enterprise, from networks to mobile devices, in addition to the most comprehensive and intuitive security management. Check Point protects over 100,000 organizations of all sizes.

793

TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

“We found Check Point provided a consistent level of excellence and 24x7x365 security and expert support we needed. And not just for Check Point’s own products and services, but for our Azure and AWS environments and even integration among other security providers. Check Point enabled us to collaborate successfully.”

ANTHONY BRITTON
SENIOR DIRECTOR OF SECURITY ENGINEERING,
ANTHOLOGY

“Check Point aligns with our mission to provide transformational technology support services that enable our clients to focus on patient care rather than technology concerns.”

MICHAEL JANN
EVP OF INNOVATION AND TECHNOLOGY, MEDICUS IT

“Check Point provides us the pace we need to succeed at security, and the biggest benefit we see is being able to provide our customers the level of security they expect.”

JONATHAN GAMLIN
ARCHITECT, NETWORK SERVICES, THOMSON REUTERS

“The security capabilities provided by Check Point have worked just as hoped and expected since installation.”

DONAL CLISSMANN
DIRECTOR OF INFRASTRUCTURE, ATHORA INSURANCE

TRUSTED BY

Miele

RICOH
imagine. change.



DAYMARK
Navigate information technology

cādence



ABOUT COMODO CYBERSECURITY

COMODO

Comodo is the world's leader of next-generation open source cybersecurity, with the industry's most disruptive innovations. We help customers stop breaches with groundbreaking auto containment technology that neutralizes ransomware, malware and cyber-attacks. Our complete cloud-native framework delivers a zero-trust architecture with active breach protection for the most comprehensive defense against zero-day threats. Comodo's cybersecurity products maximize intelligent sharing between every component of the platform, therefore providing superior security. We are the...

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TOTAL CUSTOMER REFERENCES

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FEATURED TESTIMONIALS

“PCI compliance has been a struggle for many etailers, particularly smaller ones, because it is a complex security standard that must be adhered to by all merchants that transmit or store sensitive cardholder data. In working with Comodo, we have found that our customers are better serviced with solutions that meet the needs of small and mid-sized Canadian businesses. We have seen increased customer satisfaction in regards to PCI issues since...”

DAVID GOODALE
CHIEF EXECUTIVE OFFICER, MERCHANT-ACCOUNTS.CA

“We have been thrilled with how Comodo Advanced Endpoint Protection solution fits into our IT environment. The central dashboard and monitoring allows us to save a tremendous amount of time identifying and containing any possible unknown risk - without threat or interruption to our users. Before Comodo, we were going through what seemed to be daily malware fixes and problems. Since Comodo, we've had zero malware or...”

CLINT DAVIS
IT MANAGER, CHRISTIAN MOTORCYCLISTS ASSOCIATION

“Comodo Certificate Manager is now our central one-stop shop to view and manage all of our digital certificates and public key infrastructure needs. Comodo Certificate Manager's workflow makes it very easy to operate, allowing our systems administrators to have single visibility into all of the digital certificates we need to manage now and in the future. Comodo...”

CHRISTIAN FREUND
TECHNICAL AUTHORITY, SYSTEMS AND SOFTWARE DEVELOPMENT, WESELER RECHENZENTRUM

“The Comodo technology works very well for our needs for our IT department. Comodo's sandboxing technology keeps us worry-free because it automatically contains any threat that might be made against our infrastructure.”

MEKA MCCLAY
IT DIRECTOR, COMMUNITY ACTION COMMITTEE OF PIKE COUNTY

TRUSTED BY

DANVILLE
ILLINOIS





ABOUT DEEPWATCH



Deepwatch is securing the digital economy by tenaciously protecting enterprise networks - everywhere, everyday. Their team, many of the most technically astute minds in cybersecurity, serves an impressive list of Fortune 500/Global 2000 companies. Deepwatch's cloud security platform backed by exceptional engineers, developers and security experts is changing the modern SOC.

55

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“That’s what we get out of Deepwatch. We get that structured relationship, that bond as an extension of our team. It’s like ‘Hey, over the last couple of weeks we’ve seen this, looks like a false positive, maybe we could tune it out. Let’s take a deeper dive.’ That is what I need. That’s what I get from Deepwatch.”

SECURITY OPERATIONS MANAGER
LARGE REGIONAL RETAIL BANK

“Deepwatch helps us align with critical security frameworks, reduce alert fatigue, and meet cyber insurance requirements—while giving us confidence that we’re building toward a stronger security posture.”

DIRECTOR OF IT SECURITY
LEADING HEALTHCARE ORGANIZATION

“Deepwatch helped us bridge the gap from ingest to insight. They simplified our pipelines, improved data quality, and gave us confidence that our decisions were based on the right data.”

SR. MANAGER
GLOBAL DATA CLOUD PROVIDER

“Deepwatch has become an extension of our team. The level of collaboration and technical depth they bring to our security operations is second to none.”

RYAN HAY
DIRECTOR, IT SECURITY & COMPLIANCE, SBA
COMMUNICATIONS

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ABOUT DELL TECHNOLOGIES



Dell Technologies is a unique family of businesses that provides the essential infrastructure for organizations to build their digital future, transform IT and protect their most important asset, information. The company services customers of all sizes across 180 countries – ranging from 99 percent of the Fortune 500 to individual consumers – with the industry's most comprehensive and innovative portfolio from the edge to the core to the cloud.

933

TOTAL CUSTOMER REFERENCES

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REFERENCES**

FEATURED TESTIMONIALS

“The high-powered combination of PowerStore’s scalability and PowerEdge’s processing gives us greater data response times, improving overall patient care.”

DAVID YU
VP INFRASTRUCTURE, FULGENT

“Dell APEX PCaaS and Dell Premier let each country choose user devices and upgrades. Devices are factory-configured for their locale.”

ANDRE WYSS
GLOBAL HEAD OF DIGITAL WORKPLACE, ZURICH
INSURANCE GROUP

“GenAI and AI offer a tremendous opportunity to help us take better care of our patients and give time back to care providers.”

MOZZIYAR ETEMADI
CLINICAL DIRECTOR OF ADVANCED TECHNOLOGIES,
NORTHWESTERN MEDICINE

“DDR was developed with Dell Technologies—a pivotal part of our solution.”

KIYOTAKA FUJII
PRESIDENT AT GLOBAL HEALTHCARE, KONICA MINOLTA

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ABOUT ESENTIRE

eSENTIRE®

eSentire® is the largest pure-play Managed Detection and Response (MDR) service provider, keeping organizations safe from constantly evolving cyber-attacks that technology alone cannot prevent. Its 24x7 Security Operations Center (SOC), staffed by elite security analysts, hunts, investigates, and responds in real-time to known and unknown threats before they become business disrupting events.

68

TOTAL CUSTOMER REFERENCES

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REFERENCES**

FEATURED TESTIMONIALS

“eSentire from day 1 is part of our playbook, part of our plan, to help ensure that we can manage our risks, understand where our vulnerabilities exist, close those gaps, and continue to mature month-over-month as the world changes.”

MARK BENAQUISTA
MANAGING DIRECTOR, THL

“eSentire can bring that service to us, and we can benefit from the shared and the collective knowledge of the team. We needed a company that could match us at a global scale.”

STEVE LORIMER
GROUP PRIVACY & INFORMATION SECURITY OFFICER,
HEXAGON

“eSentire had developed brand recognition and a trusted reputation within the market that supported investor due diligence.”

ERIC FELDMAN
CHIEF INFORMATION OFFICER, RIVERSIDE

“As a whole, eSentire has been a ten on the scale. They are responsive and help in any way they can.”

BRIAN WILDER
SENIOR NETWORK ENGINEER, SUMMIT HOSTING

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ABOUT FIDELIS SECURITY



Fidelis Security is the industry innovator in proactive cyber defense solutions, safeguards modern IT environments with unparalleled detection, deception, response, cloud security, and compliance capabilities. They offer full visibility across hybrid environments via rich, dynamic cyber terrain mapping and multi-faceted context and risk assessment.

15

TOTAL CUSTOMER REFERENCES

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FEATURED TESTIMONIALS

“If you don’t see bad stuff in your network, you’re not using the right tools. Attackers are already inside. Fidelis Deception® knows where to look and how to show you the right way to eradicate threats.”

INFORMATION PROTECTION PRINCIPAL
LEADING TECHNOLOGY SOLUTIONS MANUFACTURER

“With Fidelis Deception®, we’re changing the rules of the game. Now we have the attackers running for cover because they understand that we can find them even if they managed to bypass our perimeter.”

HEAD OF IT SECURITY
FORTUNE 1000 PHARMACEUTICAL COMPANY

“Policy assignments work surprisingly well. I can just set policies for our assets and servers, and those policies apply to any new instances that we spin up.”

ERIC HOFFMANN
STAFF SOFTWARE ENGINEER, DEVSECOP, LYELL
IMMUNOPHARMA

“We chose Fidelis Cybersecurity because we wanted a single platform that can help protect DZP from the cyber risks they face everyday.”

MAREK LASKOWSKI
IT DIRECTOR, DOMASKI ZAKRZEWSKI PALINKA SP. K.

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ABOUT GOSECURE



GoSecure, a recognized cybersecurity leader and innovator, combines more than 20+ years of market-leading security technology with highly skilled professionals who become an extension of in-house security team to mitigate threats before they can compromise business operations. GoSecure Titan® Managed Security Services pioneers the integration of endpoint, network, and email threat detection into a single Managed Extended Detection & Response (MXDR) service. Our GoSecure Titan® Platform offers superior visibility and protection, detecting more threats and reducing security costs with faster threat...

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FEATURED TESTIMONIALS

“At OCLC, we have been delivering high-quality cataloging services to the global library community for decades, continuously investing in our technology platforms. Our mission is to constantly innovate our ability to match, discover, and enrich the nearly half billion bibliographic records in WorldCat™. We partnered with GoSecure to develop an Artificial Intelligence (AI) solution for this critical service.”

RYAN SHONDELL
EXECUTIVE DIRECTOR DATA SERVICES, OCLC

“GoSecure’s efforts to help our organization leverage data provided us with valuable insights about our constituents’ behaviors, enabling us to create better experiences for our community. We are fortunate to have partners in the community like GoSecure who share our vision for a cancer-free world.”

JOE APGAR
CHIEF OPERATING OFFICER, PELOTONIA

“GoSecure helps us avoid cyber fatigue and gives us 360° visibility into what’s happening in our network, servers, etc.”

BENOÎT GAGNON
MANAGER, CYBERSECURITY AND HOTEL SYSTEMS,
SILVERBIRCH HOTELS & RESORTS

“We identified 40 new pieces of malware within the first month of Active Defense deployment.”

FORTUNE 50 COMPANY

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ABOUT HUNTRESS



Huntress is a leading provider of advanced threat detection and actionable cybersecurity information that delivers easy-to-follow remediation steps into your existing ticketing system. IT Departments & MSPs worldwide use Huntress to enable their junior IT staff to confidently address cybersecurity incidents that slip past their preventive security stack. As a result, they discover breaches before they cause downtime, costly cleanup, and damaged reputations.

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FEATURED TESTIMONIALS

“One of the things I really like about the Huntress SAT product is that the training modules are designed and chosen by the SOC, so they’re always relevant to threats that are current, the types of phishing and malware that we’re seeing delivered.”

DEVI VAN AALST
GENERAL MANAGER, WILLIAMS TECHNOLOGY

“Huntress MDR for Microsoft 365 is purpose-built to meet the needs of smaller service providers like us. Huntress understands that today, most small businesses are run from the Cloud, so, for our clients, email protection is absolutely critical.”

ANDREW FERGUS
MANAGING DIRECTOR, ULTRA IT

“Huntress combines cutting-edge technology with human expertise in a way no other solution does. It’s reliable, cost-effective, and invaluable for any organisation looking to strengthen their cyber defenses.”

KEVIN WALKER
OWNER, BLACK SWAN CYBER SECURITY SOLUTIONS

“Huntress just makes sense for how we operate. It fills in the gaps and fits in naturally with how we protect and support our clients.”

MARK HOLDEN
TECHNICAL OPERATIONS LEAD, PRECISION IT

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ABOUT NCC GROUP



NCC Group is a global expert in cyber security and risk mitigation, working with businesses to protect their brand, value and reputation against the ever-evolving threat landscape. With their knowledge, experience and global footprint, they are best placed to help businesses identify, assess, mitigate & respond to the risks they face.

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TOTAL CUSTOMER REFERENCES

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FEATURED TESTIMONIALS

“NCC Group stands at the forefront of the cyber security domain and through their exceptional technical expertise and capabilities we’re building a security and proactive risk mitigation programme fit for our business. For iRostrum, our partnership with NCC Group is invaluable to ensuring the security and reliability of our online auction platform and providing a unrivalled experience for our customers.”

GREG HORNE
CHIEF PRODUCT TECHNOLOGY OFFICER, IROSTRUM

“NCC Group stands at the forefront of the cyber security domain. Their exceptional technical expertise and capabilities instil confidence in their ability to deliver customised, comprehensive security solutions and proactive risk mitigation. As our world becomes more interconnected, their partnership is invaluable.”

STEVE KNIBBS
HEAD OF VBSE, VODAFONE BUSINESS

“NCC Group acted as an independent, trusted advisor and assessed the potential security vulnerabilities of the solution to give us peace of mind that the security was sound.”

PHIL JONES
HEAD OF PAYMENT SECURITY, TRANSPORT FOR LONDON

“NCC Group’s MXDR capability identified, traced, and contained a potentially dangerous threat for an organization in the global commodities sector thanks to a fast-acting and intelligence response from NCC Group’s SOC analysts.”

GLOBAL COMMODITIES ORGANIZATION

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ABOUT PROFICIO



Proficio is a world-class Managed Security Service Provider (MSSP) providing managed detection and response solutions, 24x7 security monitoring and advanced data breach prevention services to organizations globally. Their rapid growth is being fueled by the rise in cloud-based services, the acceptance of the Software-as-a-Service (SaaS) model, and the increasing number of cyber security attacks on businesses, hospitals and government. They have developed proprietary security content and threat intelligence tools to identify and proactively defend against advanced attacks and insider threats. Proficio's founders are veterans of the security and networking industry...

22

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FEATURED TESTIMONIALS

“Proficio has a great future forward perspective. They're able to take what our clients have for a tech stack and go from there. Then, when the client's technology changes, Proficio is already there for them — if not ahead of them. And they'll continue to develop that capacity moving forward. I like that.”

SHAWN PHAN
CO-FOUNDER, ROSEDALE UNION SCHOOL DISTRICT

“We really like Proficio's follow-the-sun model. With an office in Singapore, Barcelona, and the United States, there's always someone vigilant and looking out for us. We appreciate having SOC teams who are fresh and alert at the start of their day, rather than SOC teams who are working a night shift.”

JONATHAN HARKER
DATA INTEGRATION AND SECURITY ANALYST, ROSEDALE UNION SCHOOL DISTRICT

“The delivery of Proficio services has been reliable and efficient and the team has been very responsive – so much so that it feels like they belong to IPH's IT security department.”

EDISON PHUA
IPH

“Proficio provides far more protection from threats than we could achieve in any other way and that leads to peace of mind.”

JEFF ALLPORT
CIO, VALLEY PRESBYTERIAN HOSPITAL

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ABOUT RELIAQUEST



ReliaQuest is a global leader in Open XDR-as-a-Service, is the force multiplier for security operations teams. ReliaQuest GreyMatter, a cloud-native Open XDR platform brings together telemetry from any security and business solution—on-premises, in one or multiple clouds—to unify detection, investigation, response and resilience. ReliaQuest combines the power of technology and 24/7/365 security expertise to give organizations the visibility and coverage they require to make their cybersecurity program more effective.

65

TOTAL CUSTOMER REFERENCES

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FEATURED TESTIMONIALS

“ReliaQuest is the augmentation dream team for detection and response teams. They offer a concise platter of options from detection and response to hunting, automation, and platform pivoting . And for the truly technical detection and response teams, they understand and display the skills we expect.”

CYBER DEFENSE MANAGER
\$7.4B GLOBAL CONSUMER GOODS MANUFACTURER

“We previously used another MDR provider. Every time we wanted a new rule or alert created or a new log source ingested, there were additional costs and delays. With ReliaQuest, we are able to seamlessly pivot to the ever-changing landscape.”

BECKY GOZA
SENIOR MANAGER OF INFORMATION SECURITY, LOVE'S TRAVEL STOPS & COUNTRY STORES

“GreyMatter has transformed our security strategy by providing a flexible and adaptable platform. Its modular nature has allowed us to seamlessly integrate new tools as our needs evolve.”

ASHLEY VENN
HEAD OF INFORMATION SECURITY, RECOGNISE BANK

“ReliaQuest gives us hours back in our day, every single day. Since the beginning of our partnership, they've been right by our side, walking with us every step of the way.”

CHIEF INFORMATION SECURITY OFFICER
UTILITY ORGANIZATION

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ABOUT SILVERSKY



SilverSky is a trusted, multi-service cybersecurity partner with decades of experience securing regulated organizations. Through Professional Services, Managed Security Services, and MxDR, SilverSky helps organizations reduce risk, strengthen operational resilience, and align security programs with business and regulatory requirements. By combining advisory, managed security operations, and advanced detection and response in a flexible delivery model, SilverSky provides a more holistic approach to cybersecurity for customers and partners alike.

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FEATURED TESTIMONIALS

“SilverSky’s Email Protection Services have been huge for us. The solution has made an immediate impact on improving our security, and with just a four-person IT department, we would not be able to manage all the email protection capabilities, host our Exchange, and focus on the other banking services were it not for SilverSky managing that for us.”

VP NETWORK SECURITY
COMMUNITY BANK

“Since implementing SilverSky Email Protection Services, the use of email encryption has surged by nearly 50 percent – a clear indication that Insider Threat Prevention is successfully catching sensitive content before it leaves the organization.”

FRANKIE DUENAS
CHIEF TECHNICAL OFFICER, CABRILLO CREDIT UNION

“It’s critical we have the ability to differentiate ourselves within our marketplace while at the same time ensuring our data – and most importantly, our customer’s data – remains safe.”

BRANDON HANES
VICE PRESIDENT NETWORK SECURITY, GUARANTY BANK & TRUST

“Cybercriminals get smarter every day, and we have to stay focused and apply the best technologies and processes to stay ahead of them.”

KAREN GRAHAM
SENIOR VICE PRESIDENT AND CHIEF OPERATIONS OFFICER, CREST SAVINGS BANK

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ABOUT SOPHOS



Sophos is a cybersecurity leader defending 600,000 organizations globally with an AI-driven platform and expert-led services. Sophos meets organizations wherever they are in their security maturity and grows with them to defeat cyberattacks. Its solutions combine machine learning, automation, and real-time threat intelligence with frontline human expertise from Sophos X-Ops to deliver advanced, 24/7 threat monitoring, detection, and response. Sophos offers industry-leading managed detection and response (MDR) alongside a comprehensive portfolio of cybersecurity technologies - including endpoint, network, email, and cloud security, extended detection...

274 TOTAL CUSTOMER REFERENCES

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FEATURED TESTIMONIALS

“With Sophos MTR, we know threat hunters and response experts are proactively hunting for and validating potential threats and incidents on our behalf. Also, it immediately initiates action to remotely disrupt, contain and neutralize threats.”

DEEPAK KV
IT INFRA/SAP-BASIS SUPPORT, WALKAROO INTERNATIONAL PVT. LTD.

“Sophos definitely covers all the bases—better than anyone else in the industry. I can't think of a single vendor that has such a full spectrum of security solutions—from firewall to endpoint—that can answer the needs of any size business at an attractive price point.”

ED VASKO
CHIEF EXECUTIVE OFFICER, TERRA VERDE

“Sophos have more than proved their worth over the years. Faced with the constant threat of cyber-attack, turning to them to provide 24/7/365 proactive monitoring, detection and resolution was a no-brainer.”

PAUL SMITH
BUSINESS SUPPORT DIRECTOR, HARWOODS GROUP

“Sophos just runs in the background with no hassle. There are no hiccups and it saves us time.”

BEN PARKS
IT MANAGER, KEW ELECTRICAL

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ABOUT TREND MICRO



Business

Trend Micro, a global leader in security software and solutions, strives to make the world safe for exchanging digital information. For the past 25 years, its employees have been inspired to protect individuals, families, businesses and governments as they look to harness the potential of emerging technologies and new ways of sharing information.

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REFERENCES**

FEATURED TESTIMONIALS

“Our journey with Trend transcends a traditional partnership. It’s a synergy where innovation meets dedication, resulting in business growth and new standards in the cybersecurity landscape. This alliance is our cornerstone in redefining security solutions for our clients.”

RAJEEV KUMAR
CHIEF EXECUTIVE OFFICER, GIGABIT TECHNOLOGIES

“Trend Micro is easy to use and has been fantastic for stopping spam. Micro Consultants has also reduced my stress level, because I know they are taking care of everything I need and are always available when I reach out to them.”

ELIZABETH S. HERNDON
PRESIDENT, TRAVIS & COMPANY, MICRO CONSULTANTS

“With Trend Micro, I now have enhanced visibility, and the integration of third-party products has tremendously improved my security operations.”

JAVEN LIM
GROUP CHIEF TECHNOLOGY OFFICER, STRAITS FINANCIAL

“Winning the Cybersecurity Leader Award is fantastic. Steelcase is committed to building a culture of cybersecurity.”

SCOTT MCKEE
CHIEF INFORMATION SECURITY OFFICER, STEELCASE

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2026

**MANAGED
DETECTION AND
RESPONSE
SOFTWARE**

RISING STAR





ABOUT BLUMIRA



Blumira’s detection and response platform enables faster resolution of threats to help you stop ransomware attacks and prevent data breaches. Blumira’s team strives to continuously help your organization improve your overall security coverage, providing ongoing expertise as your trusted security advisor.

107 TOTAL CUSTOMER REFERENCES [VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“Blumira helps us check that box for customers for HIPAA compliance. Cyber insurance and PCI DSS also require log monitoring and retention. There will be a day that something happens, but if you’ve at least got the logs; taken every step to document and prevent ransomware and a breach; if you’re doing everything you can – there’s no HIPAA fine or insurance rate hike. Security solutions may seem expensive, but they are still only a fraction of the cost it would be if you had to deal with a breach.”

DAVID DOAN
CEO & PRESIDENT, AXIGENT TECHNOLOGIES GROUP

“A lot of MDRs are agent-only, and don’t provide a network component; using only an agent to build context around incidents. Since I can integrate Blumira directly with firewalls, I was getting alerted to a hacker from Moldova who was conducting password-spraying attacks on a customer’s firewall. I was able to find the IP address and block the attacks completely.”

AARON CERVASIO
CHIEF INFORMATION SECURITY OFFICER, CONNECT CAUSE

“Blumira is at least 50% -- if not more -- affordable compared to some of the other solutions. I would definitely recommend Blumira to other companies looking to increase their visibility into the security of their networks.”

ETHAN SHUTIKA
DIRECTOR OF IT AND SECURITY, NITTANY OIL

“[Blumira] worked right out of the box. It’s doing what it’s supposed to do, and I’m not spending hours every day managing it. Literally just a few minutes a week.”

DAN MCFARLAND
DIRECTOR OF IT, UNITED WAY OF PIERCE COUNTY





ABOUT CRITICAL START



Critical Start is the leading provider of Managed Detection and Response (MDR) services, combining AI acceleration with expert human validation to eliminate false positives, reduce alert noise, and deliver fast, reliable threat resolution. With a US-based, 24/7/365 Security Operations Center and a 90% analyst retention rate, Critical Start delivers both proactive and reactive MDR for large enterprises across North America. Its MDR is built to detect threats early and respond quickly, with every action backed by contractual service-level agreements that ensure trusted outcomes for security...

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FEATURED TESTIMONIALS

“CRITICALSTART has really been able to reduce those alerts. Our SOC Analysts are able to get through every alert they toss our way. I’ve been able to take our level three and level four analysts and put them back to work at what they were really hired to do.”

SCOTT FUNK
HEAD OF SECURITY OPERATIONS, MONEYGRAM
INTERNATIONAL INC

“Retailers started to be in the news on a regular basis. It started to get some Board-level, C-level attention. We needed to engage an outsourced SOC or an MDR, or somebody who could get in here quickly and start to fill this gap.”

BRAD HOLLINGSWORTH
DIRECTOR OF CYBER SECURITY, MATTRESS FIRM

“The value of Critical Start’s MDR was evident from day one. Working with a standout SOC was a game changer. Our team could focus on other security priorities.”

BRIAN LEE
GLOBAL DIRECTOR OF CYBERSECURITY, OIL STATES
INTERNATIONAL

“MobileSOC is great for my analysts’ work-life balance. It makes their jobs more convenient. This was our biggest differentiator.”

MANAGER OF TECHNICAL SERVICES
LARGE PACKAGING MANUFACTURER

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MATTRESSFIRM



ABOUT HEIMDAL SECURITY



Heimdal is a European cybersecurity provider delivering a Unified Security & Compliance Platform built for modern organisations and managed service providers. Founded in Copenhagen, Heimdal unifies 10+ natively integrated modules across endpoint, identity, email, access, and threat response, helping MSPs consolidate vendors, reduce operational overhead, and deliver stronger protection through a more manageable security stack. Heimdal today supports more than 17,000 organisations and 2,000 MSPs worldwide.

105

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FEATURED TESTIMONIALS

“Using Heimdal™ Patch & Asset Management to solve our challenge, regarding vulnerabilities, is especially related to web plugins, but Heimdal has proved really effective in maintaining any third-party applications up to date. The ease of use is phenomenal and, once it is set, it just goes by itself. Amazing time saver, without a doubt. Keeping software up-to-date is a breeze for a change. With the threat filtering from Heimdal™ Threat Prevention now also in place, we can see how much our antivirus and perimeter firewall systems are actually missing out. And the fact that Heimdal™ works anywhere you go is just great.”

ANDREW WILLIAMS
REPRESENTATIVE, HEARD COUNTY

“Heimdal™ has solutions that fits our needs, tackles problems we didn't know we had and has a wonderful dashboard that is easy to use. Taking into account today's major and evolving risk of ransomware, I compiled a general strategy with a lot of security layers. If it weren't for Heimdal™ Security, I would probably be working in 4-5 systems to utilize my strategy, but with Heimdal™ I got everything into one system. I can definitely recommend Heimdal™ Security as a unified, easy-to-use endpoint security solution.”

UNNAR SIGURÐSSON
IT MANAGER, LYF OG HEILSA

“It's a product that works for us. It's intuitive. The support is so fast and so good, and it's doing what we need.”

OTGER TUBELLA MONTES
ENDPOINT MANAGEMENT, ANGLIA RUSKIN
UNIVERSITY

“Consistently stable, secure, and smooth in operation, Heimdal has always delivered the support we've needed.”

MAGNUS BLOMVE
IT OPERATIONS MANAGER, ELANDERS SWEDEN AB

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