



# Quality Management Software Category

SPRING 2026  
Customer Success Report





## Quality Management Software Category

Quality management software (QMS) enables companies to maintain and evaluate the integrity of customer experiences and produced goods. The platform offers functionalities such as inventory inspection records, reporting and documentation related to adverse events (e.g. defective merchandise, complaints), preventive or corrective action forms, and assistance for process automation to decrease deviation.

QMS solutions typically integrate with product lifecycle management (PLM) tools, and provide governance, risk, and compliance features to ensure processes, working conditions, and equipment meet regulations. Manufacturing and supply enterprises can leverage QMS applications to audit the production procedure from beginning to completion, avoid potential issues and hazards, and boost revenue through constant business from satisfied customers.

# Customer Success Report Ranking Methodology

The FeaturedCustomers Customer Success ranking is based on data from our customer reference platform, market presence, web presence, & social presence as well as additional data aggregated from online sources and media properties. Our ranking engine applies an algorithm to all data collected to calculate the final Customer Success Report rankings.

**The overall Customer Success ranking is a weighted average based on 3 parts:**

## CONTENT SCORE

- ✓ Total # of vendor generated customer references (case studies, success stories, testimonials, and customer videos)
- ✓ Customer reference rating score
- ✓ Year-over-year change in amount of customer references on FeaturedCustomers platform
- ✓ Total # of profile views on FeaturedCustomers platform
- ✓ Total # of customer reference views on FeaturedCustomers platform

## MARKET PRESENCE SCORE

- ✓ Social media followers including LinkedIn, Twitter, & Facebook
- ✓ Vendor momentum based on web traffic and search trends
- ✓ Organic SEO key term rankings
- ✓ Company presence including # of press mentions

## COMPANY SCORE

- ✓ Total # of employees (based on social media and public resources)
- ✓ Year-over-year change in # of employees over past 12 months
- ✓ Glassdoor ranking
- ✓ Venture capital raised

## Award Levels



### MARKET LEADER

Vendor on FeaturedCustomers.com with substantial customer base & market share. Leaders have the highest ratio of customer success content, content quality score, and social media presence relative to company size.



### TOP PERFORMER

Vendor on FeaturedCustomers.com with significant market presence and resources and enough customer reference content to validate their vision. Top Performer's products are highly rated by its customers but have not achieved the customer base and scale of a Market Leader.



### RISING STAR

Vendor on FeaturedCustomers.com that does not have the market presence of Market Leaders or Top Performers, but understands where the market is going and has disruptive technology. Rising Stars have been around long enough to establish momentum and a minimum amount of customer reference content along with a growing social presence.

# 2026 Customer Success Awards

Check out this list of the highest rated Quality Management Software based on the FeaturedCustomers Customer Success Report.



\* Companies listed in alphabetical order



**2026**

**QUALITY  
MANAGEMENT  
SOFTWARE**

**MARKET LEADER**





## ABOUT ARENA SOLUTIONS



Arena by PTC help companies design, produce, and deliver innovative products quickly with our unified PLM and QMS platform. We understand that modern product companies rely on distributed teams and global supply chains to develop products and ensure regulatory compliance for FDA, ISO, ITAR, EAR, and environmental compliance. With Arena's proven cloud solutions, your internal teams and external partners can leverage the most comprehensive product development platform to accelerate product launches while reducing expenses, increasing profitability, and speeding the time to market. For more information, visit...

**138**

TOTAL CUSTOMER REFERENCES

**VIEW ALL  
REFERENCES**

## FEATURED TESTIMONIALS

“Arena is now part of the product design culture at FreeWire and acts as the brain of our product development infrastructure with other systems working around it. As people become more comfortable with the solution and stop relying on shared drives and other older silos of information, Arena becomes the answer and single source for finding all product information. If information is in Arena, we know it can be trusted. If it is found somewhere else, we can't trust the information because it is not controlled.”

SCOTT BARTLETT  
DIRECTOR OF MECHANICAL ENGINEERING, FREEWIRE TECHNOLOGIES

“Before Arena, there was no definitive source of truth for product information. The source of truth was somewhere between what was in one large folder organized by ECOs, what our CM had, and what we had on hand.”

JON BOND  
DIRECTOR OF MECHANICAL DESIGN, MARKFORGED

“Arena provides a traceable audit trail for all of our remote processes through electronic documentation, approvals, and signatures. This enables us to comply with FDA CFR Part 11 and similar regulations.”

ANGENETTE NORDQVIST  
SENIOR MANAGER QUALITY ASSURANCE, SOMALOGIC

“Arena can do it all. It can manage your bill of materials (BOMs), quality system, documents, device returns, nonconformances, and our entire corrective and preventive action process.”

KIM KHOE  
DIRECTOR OF REGULATORY AFFAIRS & QUALITY ASSURANCE, APICAL INSTRUMENTS

### TRUSTED BY





## ABOUT ASSURX



AssurX, Inc. provides a unique Quality Management and Regulatory Compliance System that helps regulated businesses do more of what they need to do faster, better and easier. AssurX quality management and regulatory compliance software is designed to extend quality processes across the enterprise in a single-core platform of unified processes. AssurX enables continual process improvement and compliance through visibility and collaboration across disciplines for systematic issue tracking and resolution. AssurX is uniquely designed to allow a high level of configurability, ease of deployment...

99

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

## FEATURED TESTIMONIALS

*“Using AssurX’s document management software, our operators, inspectors and engineers now have access to the most current document at all times. Better safety and effectiveness is the immediate result. There is no more waiting for documentation, or dissemination of paper copies we have no delays and no hang-ups.”*

DIRECTOR, RA/QA  
MEDICAL DEVICE PACKAGING PROVIDING COMPANY

*“AssurX provided a fully configurable solution that no other Quality Management System provider has been able to match. We had a QMS that was unmanageable and not at all user-friendly. We were able to configure the AssurX system to how our users wanted it to function in an extremely short amount of time and have not looked back.”*

IMMUNOGEN, INC.

*“AssurX professional services is the best I’ve worked with. The customer service is excellent and they deliver.”*

LISEANN BAILEY  
SENIOR BUSINESS ANALYST, GLOBAL MEDICAL DEVICE MANUFACTURING COMPANY

*“AssurX has been invaluable to us. It has significantly improved communication internally and the relationships with our customers and suppliers.”*

INNOVATIVE FLEXPAC

## TRUSTED BY





## ABOUT DONESAFE



HSI Donesafe, is the fastest-growing cloud-based EHSQ platform built with the user in mind. We help organizations comply with legislation and enhance their safety culture without the headaches. Donesafe is an innovative software that connects your system from workers in the field to the management team in the boardroom. Donesafe makes it fast and easy to access, enter and report safety, compliance and risk data in real-time. Donesafe is a modern & fresh online platform that works on any device, including an offline native iOS and Android app.

**135**

TOTAL CUSTOMER REFERENCES

**VIEW ALL  
REFERENCES**

## FEATURED TESTIMONIALS

“Donesafe Smart Safety System - Donesafe is a really smart and integrated online platform for safety that covers most of WHS management processes with different modules. Great interface, very agile and flexible on customising forms, reports, etc. The good thing is action management modules that users are able to raise an action from every forms and checklists like prestart, inspections and audits, meeting like toolbox talks, etc. I believe it already fulfils a user's needs, and I can say it could be one of the top 5 system/apps in the market for WHS. Great integrated safety management system which covers all safety legislation compliance requirements with different modules.”

DONESAFE USER IN AUSTRALIA

“Easy to navigate and document issues when they present themselves. I would definitely recommend this product. I haven't really had any cons that have come up when using this product. Overall I am satisfied with this new tool and the benefits it brings for the safety of our customers.”

JERIMIAH H.  
LOWE'S COMPANIES

“Donesafe makes sure the fix of anything wrong is fixed immediately which is great for our store. We can sign off then. Thanks for setting this system into place. The associates should all read and do these tasks as described.”

VERN. H  
LOWES COMPANIES, LOWE'S COMPANIES

“Donesafe isn't just a tool — it's a part of how we work, how we care for our people, and how we grow as a company.”

TERRANCE  
HEALTH & SAFETY CHAMPION, TURNERS CARS

## TRUSTED BY





## ABOUT FRANCONNECT



FranConnect, a Serent Capital portfolio company, is the leading provider of technology and service solutions to franchise and multi-location business operations. FranConnect provides proven franchise management software to more than 600 brands and 110,000 franchisees including multi-unit operators and area developers. The company's customers rely on FranConnect to grow the number of units and make them more successful. Only FranConnect comes with Franchising Built-In™ exclusive functionality and best practices for the entire franchise lifecycle so franchisors can more effectively manage, track, and run their...

**83**

TOTAL CUSTOMER REFERENCES

**VIEW ALL  
REFERENCES**

## FEATURED TESTIMONIALS

“FranConnect is the most complete solution that addresses the key components all franchisors need. It enhances our productivity in our day-to-day operations.”

MIKE BIDWELL  
PRESIDENT AND CEO, THE DWYER GROUP

“FranConnect, together with Lumin.ai, has achieved the highest ROI of any platform in use by Floor Coverings International”

TOM WOOD  
CHIEF EXECUTIVE OFFICER, FLOOR COVERINGS

“FranConnect enables us to effectively monitor and improve our system engagement on an ongoing basis.”

JOHN ROTCHE  
MANAGING DIRECTOR, FRANWORTH

“FranConnect helped us crush our growth goals using the data and infrastructure we already had.”

MARK MELE  
CHIEF REVENUE OFFICER, PARIS BAGUETTE

### TRUSTED BY





## ABOUT GREENLIGHT GURU



Greenlight Guru is the only purpose-built platform to give medical technology companies an end-to-end software solution to bring life-changing products to patients. The platform integrates cross-functional teams, processes, and data throughout the entire product lifecycle, giving visibility and traceability beyond compliance requirements to proactively overcome execution gaps and accelerate success. Hundreds of MedTech companies leverage the Greenlight Guru platform to bring high-quality devices to market globally while optimizing resources and mitigating risk.

**150**

TOTAL CUSTOMER REFERENCES

**VIEW ALL  
REFERENCES**

## FEATURED TESTIMONIALS

“When we talk about implementing quality systems, it should be something you’re proud of. Starting out in medical device technology, you may have brilliant ideas, but you need to make sure you’re not going to do this on your own. Instead, surround yourself with smarter people who can change with you. There’s a lot of dependencies that occur in every part of a quality system. Greenlight Guru is a fantastic software because it addresses each one.”

MORRIS SHERWOOD  
PERSON RESPONSIBLE FOR REGULATORY  
COMPLIANCE/REGULATORY SPECIALIST, ZYRIS

“Greenlight Guru was instrumental in implementing our quality system. With them, we can bring safer, higher-quality medical devices to success while maintaining a quality culture throughout our entire device lifecycle.”

MAXIME ROCHON  
MANAGER OF QUALITY ASSURANCE AND DESIGN  
CONTROL, PUZZLE MEDICAL DEVICES

“We showed Greenlight Guru Quality to our QMS “super users” in the company. We showed them the saved views, the favorites, and the tags for document management, and everyone was absolutely excited.”

TARA BURNETT  
VICE PRESIDENT OF REGULATORY AFFAIRS AND  
COMPLIANCE, MONARCH MEDICAL TECHNOLOGIES

“Using the Greenlight Guru Clinical platform was really, really easy. Implementation was quick and painless and the API connection with our own software saves an incredible amount of internal resources.”

AUDREY PLESSE  
PROJECT MANAGER CLINICAL AFFAIRS, CARDIOLOGS

## TRUSTED BY





## ABOUT IDEAGEN



Ideagen provide software solutions for highly regulated, high compliance industries. We are committed to the safety and sustainability of regulated industries worldwide. From the front line to the boardroom, our solutions provide clarity and confidence, transforming risk into resilience. We combine deep regulatory expertise with innovation to support the safe hands and trusted voices that protect our world.

**356**

TOTAL CUSTOMER REFERENCES

**VIEW ALL  
REFERENCES**

## FEATURED TESTIMONIALS

*“The product has taken a lot of the human issues out of quality management and this has resulted in an increase in quality levels – as well as an awareness of quality in general – at all of our sites currently using the system.”*

PETER ROWE  
VICE PRESIDENT OF QUALITY, DONCASTERS GROUP

*“Q-Pulse was the scalable solution which enabled all our sites to work with a single system, initially to manage our records, but eventually using it as a UK-wide quality management solution (QMS).”*

QA SYSTEM MANAGER  
NHS BLOOD AND TRANSPLANT

*“The combination of Q-Pulse and Gael Risk has provided us with a one stop shop for the management of quality, safety and risk.”*

ROB TRAYHURN  
POST HOLDER SAFETY, FALCON AVIATION SERVICES

*“The capability of Q-Pulse means it can easily be modified or adapted as a rounded business and quality management tool.”*

MIKE SULLIVAN  
QUALITY SYSTEMS MANAGER, ZOT ENGINEERING

### TRUSTED BY

**FINNAIR**





## ABOUT INTELEX

# INTELEX

Intelex is a global leader in the development and support of software solutions for Environment, Health, Safety and Quality (EHSQ) programs. Their scalable, web-based software provides clients with unprecedented flexibility in managing, tracking and reporting on essential corporate information. Intelex software easily integrates with common ERP systems like SAP and PeopleSoft creating a seamless solution for enterprise-wide information management. Intelex's friendly, knowledgeable staff ensures their more than 1000 clients and over 1 million users from companies across the globe get the most out of their groundbreaking, user-friendly...

**252**

TOTAL CUSTOMER REFERENCES

**VIEW ALL  
REFERENCES**

## FEATURED TESTIMONIALS

“Our ISO 9001:2008 certification and safety initiatives are extremely important at BA Blacktop as we pride ourselves on the strong reputation of reliability and responsibility we have built within our community and with our clients. Intelex has given us the tools necessary to ensure our reputation continues to be a driving force in our success, and we chose Intelex for its own dignified reputation for providing quality software, service, and notable results.”

HARMAN SULL  
QUALITY MANAGER, BA BLACKTOP LTD.

“We chose Intelex because we needed a solution that helped ensure effortless compliance with all regulatory and safety requirements, but was configurable and flexible enough to adapt to our business processes, rather than having to change the way we operate. Intelex managed to address all of our key requirements.”

BRAD WARREN  
VP AIRCRAFT MAINTENANCE, AIR GEORGIAN

“We needed to obtain ISO 9001:2001 Quality Management System certification and chose the Intelex QMS system for its functionality and ease of integration. Their technical support enabled fast deployment and usage of the system, helping us to reach our goals.”

VINCENT YEUNG  
MANAGER OF QUALITY ASSURANCE & TECHNICAL SUPPORT, POSTLINX

“Intelex's modular system allowed us to select the solutions that were best for us. The system has played an important role in our ability to both reach TS 16949 certification and maintain it in the future.”

BEEGE JOHNSTON  
REGIONAL QUALITY SYSTEMS SPECIALIST, JOHNSON MATTHEY

## TRUSTED BY





## ABOUT MASTERCONTROL



MasterControl Inc. is a leading provider of cloud-based Quality Management System (QMS) and Manufacturing Execution System (MES) for life sciences and other regulated industries. Our mission is the same as that of our customers – to bring life-changing products to more people sooner. The MasterControl Platform helps organizations digitize, automate and connect critical processes across the regulated product development life cycle. Unlocking the Next Decade of Medical Device Growth The medical device industry is constantly evolving. An aging world population, emerging...

**198**

TOTAL CUSTOMER REFERENCES

**VIEW ALL REFERENCES**

## FEATURED TESTIMONIALS

“The reason I would recommend MasterControl is primarily because you're going to get 100% support from MasterControl to implement the system until it is a success. Knowing that alone, if you are in an IT position where you are making a decision to go with a system such as MasterControl, fear not because MasterControl is going to provide you with everything you need.”

JORGE KALIL  
CHIEF INFORMATION OFFICER, NEW JERSEY SHARING NETWORK

“MasterControl enables me to do my job in a proficient manner. It allows me to pull documents easily. It enables to do my best and look my best; I can easily say that MasterControl enables me to do my audits and prove the accuracy of all of my answers.”

MARY WEST  
DOCUMENT CONTROL MANAGER, OIL STATES INDUSTRIES

“MasterControl will improve our accessibility of information and visibility of our finished product and how it's handled and what it's made of. I see record retrieval, the ease of access to information, as a big value for us.”

DAVID WEAVER  
PRESIDENT, WEAVER AND COMPANY

“With MasterControl, already having the data in the system, with the hit of a few buttons you can see graphs or bar charts or just straight numbers that we can perform our own analysis on to make more insightful decisions.”

IMRAN HUSSEIN  
MANUFACTURING ENGINEER, NORTHEAST SCIENTIFIC

### TRUSTED BY





## ABOUT OCTAVE RELIANCE



ETQ, part of Hexagon, is the leading provider of quality, EHS and compliance management software, trusted by the world's strongest brands. More than 600 customers globally, spanning industries such as pharmaceuticals, electronics, heavy industry, food and beverage, and medical devices, benefit from ETQ to secure positive brand reputations, enable higher levels of customer loyalty and enhance profitability. ETQ Reliance offers built-in best practices and powerful flexibility to drive business excellence through quality. Only ETQ lets customers configure industry-proven quality processes to their unique needs and business vision. ETQ was founded in 1992 and...

**105**

TOTAL CUSTOMER REFERENCES

**VIEW ALL  
REFERENCES**

## FEATURED TESTIMONIALS

“One of the key requirements when we bought ETQ was that we could use it for supplier management. Our supplier quality engineering group is extremely happy with ETQ. We are going after a market that requires zero defects (automotive market). It's a different standard.”

STEVE BERGERON  
DIRECTOR OF QUALITY FOR US MANUFACTURING AND MATERIALS AND QMS INFRASTRUCTURE, CREE

“Reliance stood out because the software is based on quality management best practices— yet workflows, forms, sections, fields, reports and even the look-and-feel of the systems can be configured without programming.”

ALEX RODRIGUEZ  
SENIOR MANAGER, GLOBAL QUALITY CAPABILITIES, AVANOS

“KCC retired 630 separate QMS tools and now operate with one global, harmonized ETQ QMS. This and tighter supplier quality management has delivered an 80% improvement in new product introduction cycle times.”

BENJAMIN BOLLENBACHER  
DIRECTOR, SUPPLY CHAIN DIGITAL CAPABILITIES, KIMBERLY-CLARK CORPORATION

“Home grown quality always suffers credibility issues within the dynamic of a small company. With the implementation of ETQ, quality has grown from being just ‘the quality guys’ job, to a company-wide system for continual improvement.”

ERIC JACOBSON  
QUALITY ASSURANCE ENGINEER, HYDRAMASTER

### TRUSTED BY





## ABOUT PROPEL



Propel delivers a cloud-native platform that unifies Product Lifecycle Management (PLM), Quality Management System (QMS), and Product Information Management (PIM) with embedded AI—helping product companies accelerate time to market, improve quality, and increase profit margins. Propel PLM delivers enterprise-grade capabilities with agentic AI that accelerates change reviews, identifies BOM and quality risks, and guides context-aware decisions. Built for complex product structures, global teams, and regulated environments with robust change management,...

77

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

## FEATURED TESTIMONIALS

“Propel ensures that all our employees can see the latest updates for our customer projects. Unlike traditional PLM systems, which are primarily designed for engineers, Propel makes it easy for everyone to get on board.”

TONY OLIVO  
LEAD SYSTEMS ENGINEER, FLEXGEN

“With Propel, AMS Technologies can work much more closely with our customers to deliver innovative custom engineered solutions they need to succeed.”

JAN MEISE  
CHIEF EXECUTIVE OFFICER, AMS TECHNOLOGIES

“Propel is able to extend that environment out and make sure that your partners are also operating from the same core system of record.”

JEFF FAULKNER  
VP OPERATIONS, SAMSARA

“Propel’s PVM platform is beyond compelling. It’s fundamentally essential to understand how our design impacts value.”

DANIEL VOIT  
CHIEF EXECUTIVE OFFICER, BLENTECH

### TRUSTED BY





## ABOUT QUALIO



Qualio is a cloud-based quality management software system designed for life science companies. Qualio empowers medical device, pharmaceutical, biotech, and contract organizations to get to market faster, boost revenue, and cut risk. Over 500 companies in 80 countries use Qualio to embed and automate GxP, FDA, and ISO compliance. Qualio unites your teams, processes, and data in a single source of truth that supports a culture of quality and makes your business stronger, fitter, and more competitive.

**178**

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

## FEATURED TESTIMONIALS

“There were more and more companies using eQMS platforms, and our customers were beginning to ask us if we were using one. The expectation of our customers was that we'd be using a state-of-the-art quality management system. And the tools we use are a factor in whether they work with us or with somebody else.”

KARINA CANDRIAN  
CEO, EFFECTUM MEDICAL

“Qualio is more experienced in the medical device field than other providers. The flexibility of the software is higher. And price-wise, Qualio came in around the middle. All of these aspects were taken into consideration.”

OMRAN FALEMBAN  
QEHS AND REGULATORY MANAGER, TAMER MÖLNLYCKE CARE

“Qualio allows me to quickly and efficiently manage my QMS procedures and training. My employees love the easy to use interface and the timely notifications, and I enjoy the ability to track changes and quickly view the status of each procedure.”

TREVOR HERINGER  
VP, REGULATORY AND QUALITY, NUMERA INC

“I find Qualio more appealing because it helps us achieve a high level of deployment in such a short amount of time. Qualio is very visual, very easy to understand, and very intuitive.”

EDGAR GIMENEZ  
QUALITY ASSURANCE SPECIALIST, THE DOT

## TRUSTED BY





## ABOUT TRACEGAINS



Founded in 2008, TraceGains connects people and information so teams can work smarter. As a global technology company, we provide networked solutions to consumer brands that want to reduce supply chain risk, speed up business processes, and take control of their data. On average, companies find that 80% of their suppliers are already on TraceGains Network, allowing them to connect and collaborate instantly.

**115**

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

## FEATURED TESTIMONIALS

*“TraceGains workflows save so much time! We've cut out barriers between quality, regulatory, and R&D teams so everyone can do their job more efficiently.”*

KAITLYN MENNEFEE  
QUALITY SYSTEMS MANAGER, CAMPBELL'S

*“TraceGains allows us to provide our ideal level of customer service, without it, we'd need to add three more people.”*

JENNIFER ERRICKSON  
QUALITY TECHNICIAN, JM SWANK

*“TraceGains has been a phenomenal organization to work with for us.”*

MARK PARK  
CORPORATE COMPLIANCE, UNITED STATES BAKERY, INC.

*“TraceGains cut our sourcing and approval time in half!”*

ERIN TARR  
SR. MANAGER, TECHNICAL SUPPLY, T. MARZETTI COMPANY

### TRUSTED BY

J. RETTENMAIER & SÖHNE  
IRS Fibers designed by nature



BASIC AMERICAN FOODS





## ABOUT VEEVA SYSTEMS



Veeva Systems is a leader in cloud-based software for the global life sciences industry. Committed to innovation, product excellence, and customer success, Veeva has more than 450+ customers, ranging from the world's largest pharmaceutical companies to emerging biotechs. Veeva is headquartered in the San Francisco Bay Area, with offices in Europe, Asia, and Latin America.

985

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

## FEATURED TESTIMONIALS

“Vault QualityDoc’s easy-to-navigate user interface and intuitive design mean our staff across sites can easily access and collaborate on GMP critical content. And our users can complete ‘read and understood’ tasks directly in Vault QualityDocs to ensure consistency and compliance with new employee onboarding.”

TINNA MADSEN  
DIRECTOR, ALVOTECH

“Adopting Vault Development Cloud across clinical, quality, and regulatory operations enabled our teams to be more efficient and get time back to focus on higher value tasks that serve our mission.”

BRIAN BLOOD  
VICE PRESIDENT, IT, TESARO

“With Veeva Vault Submissions, we expect our customers to benefit from greater access, visibility, and control over their submissions information and, ultimately, speed their time to submission.”

AILEEN FISHER  
VICE PRESIDENT OF REGULATORY AFFAIRS AND PHARMACOVIGILANCE SERVICES, KINAPSE

“Unifying quality systems is important because they provide a significant amount of efficiencies there is an inherent amount of consistency that they provide.”

SEAN SMITH  
BLUEPRINT MEDICINES

### TRUSTED BY





**TOP PERFORMER**





## ABOUT BENCHMARK GENSUITE



Benchmark Gensuite® enables companies to implement robust, cross-functional digital systems for EHS, Sustainability, and ESG Reporting through a unified digital platform—locally, globally and across diverse operating profiles. With intuitive, best-practice-based process functionality, flexible configurations, and powerful extensions, the Benchmark Gensuite® platform has helped companies worldwide manage their EHS, Sustainability; Quality; Operational Risk and Compliance; Product Stewardship, and Supply Chain Risks for over two decades; and now organically integrated with cutting-edge ESG disclosure reporting and management solutions. Join over 3 million...

**129**

TOTAL CUSTOMER REFERENCES

**VIEW ALL  
REFERENCES**

## FEATURED TESTIMONIALS

“Costs for Benchmark Gensuite have been in full alignment with our expectations. There have been no hidden costs or surprises with budgets/forecasts.”

JOHN NOVOTNY  
DIRECTOR, GLOBAL ENVIRONMENT & SUSTAINABILITY,  
CORNING INCORPORATED

“I’m grateful to have Benchmark Gensuite as a partner. They have been instrumental in the work of predictive and prescriptive analytics at Unifi.”

BRIAN BARTAL  
SENIOR VP, SAFETY, UNIFI

“Benchmark ESG is our single source of truth for our EHS.”

ANURAG JAIN  
SR. VP BUSINESS EXCELLENCE, QUALITY & EHS, RENEW  
POWER

“User friendly, customized reports at your fingertips.”

GLOBAL DIGITAL EHS MANAGER  
GLOBAL FOOD AND BEVERAGE SUPPLYING COMPANY

### TRUSTED BY





## ABOUT COMPLIANCEQUEST



ComplianceQuest leads the forefront of next-generation AI-powered platforms for Product, Quality, Safety, and Supplier Management built on Salesforce. Catering to businesses of all sizes, ComplianceQuest is committed to enhancing quality, safety, and efficiency from concept to customer success. Our data-driven platform integrates industry-best practices to mitigate risks, protect employees, suppliers, and brand reputation, and increase innovation, compliance, profit, and customer loyalty.

**143**

TOTAL CUSTOMER REFERENCES

**VIEW ALL  
REFERENCES**

## FEATURED TESTIMONIALS

“ComplianceQuest will help Impossible Foods mature its EHS program, manage data and KPIs, add consistency to incident reporting and investigations, and safety observations. We’re very excited to use all of the capability CQ provides. The experience of working with the implementation team and engineering was enjoyable. We generated ideas for how to change or improve features and then engineering made the changes needed. It was a very good collaborative effort.”

EHS MANAGER  
IMPOSSIBLE FOODS

“ComplianceQuest has been stellar to work with. They’re dedicated, committed, and we all worked together as a team.”

SANDI BEVINGTON  
MANAGER, CORPORATE CERTIFICATIONS, DIGI-KEY CORPORATION

“ComplianceQuest has NASA-level traceability, which puts us vastly ahead of anyone else in the market.”

TIM PURDIE  
CHIEF INFORMATION OFFICER AND CISO, TILRAY

“Our team embraced ComplianceQuest from the moment they got in front of it.”

BEN AUSTIN  
DIRECTOR OF FINANCE, SPR THERAPEUTICS

### TRUSTED BY





## ABOUT DELMIAWORKS



DELMIAworks (formerly IQMS) became part of the Dassault Systèmes 3DEXPERIENCE platform on the cloud. DELMIAworks Means Manufacturing. Born on the shop floor, their award-winning manufacturing ERP software is tailored specifically for your factory's environment. They understand your manufacturing challenges and deliver a comprehensive solution that will set you on the path to operational excellence. Structured around end-to-end visibility and control, their system uniquely combines manufacturing software, MES software, and ERP software to improve every aspect of your business. Available in both cloud and premise-based...

**118**

TOTAL CUSTOMER REFERENCES

**VIEW ALL  
REFERENCES**

## FEATURED TESTIMONIALS

“With the implementation of the [DELMIAworks] payroll module, I have gained at least a day and a half of my work week,” said Allison Cornelissen, human resources assistant at WPI. “When we made the full conversion to [DELMIAworks], I was able to stop the manual entry of hours and process payroll in a much more efficient manner. The system is so user friendly and easy to learn, I only wish I had it sooner!”

ALLISON CORNELISSEN  
HUMAN RESOURCES ASSISTANT, WISCONSIN PLASTICS, INC.

“[DELMIAworks] is an outstanding ERP system. [DELMIAworks] replaced multiple independent systems in our organization including MRP, real time, reporting, asset management, preventative maintenance, and more. Because [DELMIAworks] is so intuitive, it is has been made available to most everyone in our organization. We investigated a number of different ERP systems before deciding on [DELMIAworks] and couldn't be happier with the results.”

INTERTECH PLASTICS

“[DELMIAworks] is user-friendly and easy to navigate, so the switch over was simple and everyone adapted quickly. We shipped and invoiced parts the same day we went live with no problems. It was like the [DELMIAworks] system had always been in place.”

JEFF COLSON  
APPLICATION ENGINEER, TOP DIE CASTING

“IQMS has proven it can grow with the company, and we could easily grow 50 to 100 times larger with IQMS.”

MARCIA COULSON  
PRESIDENT & CHIEF EXECUTIVE OFFICER, ELDON JAMES

### TRUSTED BY





## ABOUT IBASE-T



iBase-t and the Solumina manufacturing operations management platform help manufacturers digitally manage the operations of our world's most complex products. iBase-t delivers more than just software applications, as we provide the data that drives the intelligence to operate with greater precision. Utilize the Solumina suite including a world class manufacturing execution system, supplier quality management, and maintenance, repair & overhaul system all with built-in enterprise quality management to expand your digital ecosystem, and drive Industry 4.0 strategies.

**59**

TOTAL CUSTOMER REFERENCES

**VIEW ALL  
REFERENCES**

## FEATURED TESTIMONIALS

“We had been working in a paper based environment that was both labor and time intensive. A technician on the shop floor would have to read the work instructions, and often supplemental information, and then go to different places on the floor to get everything they needed. There were usually many steps involved, often the accessed information was in Excel spreadsheets or other paper forms. Solumina provides the work...”

DARREN BUONAGUIDI  
PROJECT MANAGER, VIRGIN ORBIT

“We trusted that the ERP vendor would deliver on their promises, but waiting cost us far more than time -it cost us a key customer and our reputation. The MES didn't meet our needs, and the manual workarounds we relied on just weren't enough. It became clear that we needed an MES provider with deep roots and a solution purpose-built for this industry to stay competitive and...”

OPERATIONS MANAGER  
LARGE AEROSPACE & DEFENSE ORIGINAL EQUIPMENT  
MANUFACTURER

“iBase-t provided excellent customer service and guidance during our implementation. We are running Solumina in over seven locations. The software provides more features than we are using; we constantly add new functionality into our environment.”

OPERATIONS SYSTEMS MANAGER  
LEADING MANUFACTURING COMPANY

“Solumina uses built-in best practices that allow us to streamline our manufacturing process, creating more efficient and compliant operations, both internally and at our supplier sites.”

CHRIS MITCHELL  
EXECUTIVE DIRECTOR, CIRRUS AIRCRAFT

## TRUSTED BY

**AIRBUS**

**BAE SYSTEMS**  
INSPIRED WORK

**CIRRUS**  
AIRCRAFT



**HONDA**  
The Power of Dreams



## ABOUT INTELLECT



Intellect is a leading cloud based QMS and EHSQ software provider that helps you reduce your Cost of Quality (CoQ), improve operational excellence, and meet ISO, FDA, OSHA, EPA and GxP compliance. Intellect offers 30+ prebuilt applications – including Document Control, Employee Training, Audit Management, Nonconformance, Corrective and Preventive Actions (CAPA), and Change Control – that are available and ready to use out-of-the-box (OOTB). Intellect apps are designed by certified ISO and FDA experts to save you time, meet industry standards, best practices, and key regulatory...

**87**

TOTAL CUSTOMER REFERENCES

**VIEW ALL  
REFERENCES**

## FEATURED TESTIMONIALS

“Intellect provided the tool that allowed us to solve our immediate business problems. With the Intellect Platform in place we can expand more rapidly and resolve any other process issues we encounter.”

HARRISON LEWIS  
CHIEF INFORMATION OFFICER, NORTHGATE MARKETS

“Intellect has been a tremendous partner in this undertaking, continuously driving forward the power and capabilities of its platform and showing a genuine interest in our application and its development.”

ANTHONY POOLEY  
PROJECT MANAGER, JACOBS ENGINEERING GROUP, INC.

“Intellect is extremely versatile and easy to configure. The software solution was quickly configured, validated and adopted by users with various skill sets.”

NANCY LAHOUD  
ENGINEERING MANAGER, MANAGEMENT CONSULTING SOLUTIONS LLC

“With Intellect, I can build whatever I want. I can start with the standard modules and modify them, or create new functionality from scratch.”

CHRISTINA COLUCCI  
SR. QUALITY ASSURANCE ENGINEER, ATTWILL MEDICAL SOLUTIONS

## TRUSTED BY





## ABOUT ISOTRACKER SOLUTIONS



isoTracker Solutions is one of the leading suppliers of quality management software solutions powered by the isoTracker QMS software platform. The company provides a wide range of solutions, including Document Control, Complaints Management, Audits, Non-Conformance Management, Training, CAPA, Risk Management and Equipment Management. These can be used on their own or as a complete QMS system and are particularly suited to small and medium sized businesses. The product is known for being easy-to-use and affordable while offering the best support...

**20**

TOTAL CUSTOMER REFERENCES

**VIEW ALL  
REFERENCES**

## FEATURED TESTIMONIALS

“isoTracker is a system that has brought order to our NCR process. It gives us instant access to incidents when we require it. It sorts out the data base and is easily accessible and creates a transparency for all to be involved in the solutions and future prevention. The support is excellent and no query has ever pended for more than a few hours before been solved. I would recommend without hesitation.”

MARK HOLTMAN  
OPERATIONS DIRECTOR, TRANSFORMERS & RECTIFIERS

“We have used isoTracker for 3 years now. The tool has allowed us to keep robust control over our documents in a simple yet effective way. The system is user friendly, and Chris and the team have always answered any questions or assisted with any queries that we have had. Our ISO Assessor has always been impressed with isoTracker, too.”

ROSIE WILLIS  
GOVERNANCE MANAGER, VALUELICENSING

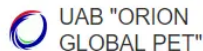
“isoTracker has provided us with an easy-to-use and cost effective document management system, replacing a cumbersome paper-based system. We believe that this will allow us to maximise the benefits of our management systems, and ensure documentation is consistently maintained in a up-to-date state.”

JOHN JEX  
GENERAL MANAGER, SICHEM LLC

“isoTracker is my ROCK! Passed another audit, and the system shined brighter than last year!”

DANIEL WOOD  
FOOD SAFETY MANAGER, SUNWEST MILLING

### TRUSTED BY





## ABOUT PROSHOP

# PROSHOP

ProShop cloud ERP is a revolutionary and completely unique approach to manufacturing software. It's more than ERP software. It is more than MES and QMS software. It's an innovative new way to manage every aspect of your front office and shop floor better than anything on the market. Their list of modules is one of the most complete on the market. They typically replace 3-5 other software systems with ProShop. But it's not just about their features! Their usability and modern web-based navigation is taking the machine shop ERP world by storm! What is unique is how ProShop works. It links every corner of your company to all the others in a powerful but simple...

**137**

TOTAL CUSTOMER REFERENCES

**VIEW ALL  
REFERENCES**

## FEATURED TESTIMONIALS

“ProShop enables my company to quickly, and precisely, organize and track every aspect of the manufacturing process. From quoting to planning to machining operations through to job profitability analysis, ProShop provides the value needed to constantly improve our operations. It would not be possible to process work at the pace we do without the functionality that ProShop provides. ProShop has also been extremely robust and...”

JOE PEARCE  
OWNER, PEARCE DESIGN

“We can't imagine life without ProShop. ProShop is completely integrated at our main facility with every employee utilizing it on a daily basis. We have virtually eliminated tribal knowledge, maximizing effectiveness and allowing us to focus on the most profitable work. We are currently in the process of replacing multiple management systems with ProShop at another one of our facilities, recently completing the replacement of a...”

M.S.  
TRULIFE ENGINEERED SOLUTIONS

“What ProShop brings to the table is a proven competitive advantage in CNC manufacturing today. We look forward to growing our partnership with ProShop and leveraging their expertise to help us exceed our overall business goals.”

TODD ENGLISH  
VP BUSINESS DEVELOPMENT, ROUSH YATES  
MANUFACTURING SOLUTIONS

“ProShop has everything we need to take us to the next level.”

STEVEN  
NATEX ENGINEERING



### TRUSTED BY





**2026**  
**QUALITY**  
**MANAGEMENT**  
**SOFTWARE**

**RISING STAR**





## ABOUT MONTRIUM



Montrium is a global leader in cloud-based records, submissions, and quality management solutions and GxP consulting services for the life sciences. They help organizations implement and maintain technology to improve their business processes and increase compliance. Delivering their powerful content management solutions across the globe, they serve thousands of users in over 20 countries.

**25**

TOTAL CUSTOMER REFERENCES

**VIEW ALL  
REFERENCES**

## FEATURED TESTIMONIALS

“Jeiven Pharmaceutical Consulting has partnered with Montrium on numerous audits of IXR systems on behalf of our clients. Montrium’s expert auditors have worked with us and our clients on global projects and have provided qualification audits as well as remediation help. For many of our clients, the IXR system is intimidating and confusing and Montrium is always so helpful in working with our clients to convey highly complex terminology in ‘everyday’ language.”

FAYE VARSOLONA  
SR. DIRECTOR OF OPERATIONS, JEIVEN  
PHARMACEUTICAL CONSULTING

“Quality Connect keeps us in perfect compliance. Its biggest advantage for us is its ability to organize SOPs and recognize any SOP gaps we need to fill. Directors and supervisors can quickly see the training status of their employees.”

MARYANN BÖGER  
CLINICAL SYSTEMS AND QUALITY MANAGER,  
MULTIDISCIPLINARY ASSOCIATION FOR PSYCHEDELIC  
STUDIES

“Montrium played a pivotal role in our efforts to formalize our Document Management and Quality Management Systems. Their team provided expert feedback during the design and configuration phases and continues to provide exceptional customer support services.”

SANDRA CHIOVITTI  
QUALITY ASSURANCE MANAGER, INSYMBIOSIS

“The Montrium Support team is very attentive and willing to make changes to make the system more user-friendly. We frequently make use of the customer webinars and in-application support with the Help Center.”

GINA VARNER  
DIRECTOR OF REGULATORY AFFAIRS, EPICENTRX

## TRUSTED BY





## ABOUT QMSWRAPPER



qmsWrapper is an interconnected Quality Management Software for startups and small businesses. It helps all companies that want to increase productivity with ISO 9001:2015 and medical device creators to easily achieve and manage ISO 13485:2016 and 21 CFR 820. Integrating, Team Collaboration, Document Management, Project Management, Risk Management, Time Management, Quality Management and Compliance Management into an effective collaborative system that brings all your employees together to work more...

**23**

TOTAL CUSTOMER REFERENCES

**VIEW ALL  
REFERENCES**

## FEATURED TESTIMONIALS

*“qmsWrapper is a game-changer for us. It provides everything we need to ensure success in all aspects of our regulatory affairs at a price that is more than accessible for new medical device companies. We’re also grateful for the qmsWrapper team’s support and educational materials.”*

DAN LA RUSSA  
CO-FOUNDER, REALIZE MEDICAL INC.

*“It builds us a quality manual based on our specific requirement, shows us what processes to implement in order to adhere to said manual, walks us through those processes using project management methodologies, and even gives us the templates we need to populate to be compliant.”*

JONATHAN E.  
QMS ASSOCIATE

*“qmsWrapper is an essential tool in ensuring compliance with quality and risk management standards, helping us to intuitively and easily build and implement the workflows for documentation and process management in our company’s day-to-day operations.”*

ANA RITA RODRIGUES  
QA SUPPORT ENGINEER, AI4MEDIMAGING

*“Definitely we can organize better, trace efficiently and manage all our documentation and more. I am very satisfied with it and definitely I would recommend it to my colleagues and people out there involved with the medical device industry.”*

WARREN GOLDENBERG  
CHIEF OPERATING OFFICER, KEBORMED

## TRUSTED BY





## ABOUT QUALITYZE INC.



Qualityze provides best in class quality, compliance and process management system. Built on cloud platform with industry best practices, which is easily configurable and scalable. They solutions will help organizations solve quality & compliance issues, develop and maintain good quality policies, procedures and programs to optimize your day to day quality operations. Qualityze provide a fully mobile integrated QMS solution for transforming your quality data at various touch points.

**60**

TOTAL CUSTOMER REFERENCES

**VIEW ALL REFERENCES**

## FEATURED TESTIMONIALS

“Our experience working with the Qualityze implementation and support team was extremely positive. They made sure we understood their base product and the best ways to fit the product to our business processes through configurations to enable the smooth transition of our current QMS into Qualityze. Qualityze provided support through setup, migration, and aftercare for all the modules we have implemented. Qualityze...”

GLOBAL QUALITY ASSURANCE MANAGER  
DR. SCHOLL'S

“Qualityze has helped reinforce better relations by bridging the “silo” gap between departments by involving everyone in the process. Qualityze has demonstrated that they are a true business ally for improving quality. Implementation has been a fun experience only because of the extraordinary support that was dedicated to us unlike other eQMS software experiences I've had in the last 17 years. The Qualityze staff has been extremely...”

RAY AMARAL  
NETWORK QA MANAGER, KENCO GROUP

“Qualityze's Calibration Management system has vastly improved and streamlined our calibration management process. Prior to Qualityze, we relied on a very manual process to track tools going in and out for calibration and maintaining what was due. Now we are able to automate this tracking and pull real-time status reports. Throughout the implementation process Qualityze has been a great partner. Qualityze helped us customize the...”

ALLISON HACKER  
CANDELA

“I have been working with our Qualityze Customer Success Manager on the CAPA module implementation since early last year and highly appreciate the support and timely responses. The flexibility and configurability of the Qualityze system allowed us to configure our CAPA module quite a bit to achieve our look and feel and site-specific business workflows. The Customer Success Dept has closely worked in close liaison with the Qualityze...”

SIHUA (SUE) XU  
PRAYON

## TRUSTED BY





## ABOUT TOTAL LEAN MANAGEMENT



Total Lean Management Software, by definition, recognizes this fact, and addresses quality management solutions through a dual technology, upstream/downstream user landscape approach to meeting the needs of both your upstream and downstream user types. This is combined with the tiered approach to addressing newly discovered customer needs, making sure the software works in alignment with your business systems the day after your purchase, and for all the years ahead.

**33**

TOTAL CUSTOMER REFERENCES

**VIEW ALL REFERENCES**

## FEATURED TESTIMONIALS

“Easy to use, rich in features, and customer support is awesome. I also love how they are so willing to work with us to make improvements as we get better at understanding what we really need the software to do for us. The web version doesn't have all the desktop features yet, but they are steadily working on it, and it allows us to get documents out to everyone without having to pay for additional licenses. Overall we highly recommend TLM. They are by far one of our most reliable vendors, and our ISO audits are a walk in the park these days.”

CHARLES HAYS  
SALES AND MARKETING MANAGER NAUTICAL CHARTS AND SERVICES, AMERICAN NAUTICAL SERVICES

“We are a small company and needed a QMS package we could afford. After seeing all the pricing options and features of other systems, we couldn't believe TLM was offering all their modules for such a reasonable price. While the software has more capability than we are using, it can be configured so that it's easy to use for what you need it to do. Support is excellent and all of the unique needs we had during the initial implementation were quickly addressed with updates. 5 stars! We highly recommend TLM without reservation.”

TAMMY WALTHAM  
QUALITY ASSURANCE MANAGER DIE CASTING, SIMALEX

“EXCELLENT customer service! Without fail, David has responded to every question, email and phone call within a few hours. He is great to work with and always willing to help TLM is a one-stop shop for all of our QMS needs The training videos on the website are helpful- keep them coming!”

ALLISON GETZ  
QUALITY SPECIALIST, ANCC

“I have been using the system for about 2 years and have yet to find a downside to the software. This is one of the nicest and most user friendly ERP systems that is out on the market at this point.”

JAY CLAIRAIN  
DIRECTOR OF QUALITY, FMI HANSA MEDICAL PRODUCTS

## TRUSTED BY





## ABOUT ZENQMS



ZenQMS develop amazing quality management software for the whole enterprise. Their cloud-based platform, which includes modules for Document Management, Issue/CAPA, Training, Audits & Supplier Management, offers companies a tremendous opportunity to improve quality compliance and save money.

**152**

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

## FEATURED TESTIMONIALS

“ZenQMS is essentially worth a full person or two of administrative effort just in the training and quality departments – plus a huge incremental time savings for every single employee who can now find, complete, and track their training and quality tasks quickly in one place.”

EMILY LOVE  
CORPORATE TRAINING MANAGER, BIOQUAL

“The ZenQMS support team worked closely with OrciMed to meet implementation timelines. A phased rollout began with the Training and Documents modules and eventually expanded to include the Issues and Change Control modules.”

SUMAN MAARISSETTY  
CHIEF EXECUTIVE OFFICER, ORCIMED LIFE SCIENCES

“ZenQMS gave us the tools to stay ahead of training requirements and approach audits with much greater confidence.”

SANDRA DINESCU  
SENIOR DIRECTOR, QUALITY ASSURANCE AND COMPLIANCE, EVEREST CLINICAL RESEARCH

“ZenQMS continues to show it’s up to the task. It meets us where we are. And where we’re going.”

JOSH GUTHRIE  
QUALITY SYSTEMS SPECIALIST, BEACON THERAPEUTICS

## TRUSTED BY

