2018 SUMMER CUSTOMER SUCCESS REPORT

CORPORATE LMS SOFTWARE CATEGORY
Your employees are your greatest asset and so continuous staff training is a key way to keep them engaged and motivated. Corporate Learning Management Systems are an innovative way for your HR department or training consultants to provide a training program is through e-learning, so staff can take part in training at their own pace from anywhere in the world!

The core purpose of Corporate LMS is to be able to manage, track, and organize all aspects of the employee training process. The system acts as a central hub for all learning content making it easily accessible for both administrators and trainees. Companies that implement learning management systems can improve employee performance, maintain faster and more consistent training, as well as conserve the biggest key resources: time and money.
CUSTOMER SUCCESS
SCORING METHODOLOGY

The FeaturedCustomers.com Customer Success score is based on data from our customer success content platform, social presence, as well as additional data aggregated from online sources and social media properties. Our ranking engine applies an algorithm to all of the data collected to calculate the overall Customer Success score. The overall Customer Success score is a weighted average based on 3 parts:

Content Score is affected by the following:

1. # of vendor generated customer success content pieces (case studies, success stories, testimonials, and customer videos)
2. Content quality score generated from all customer success content
3. % Change in Content over past 6 months
4. Number of employees (based on social media and public resources)

Social Score is affected by the following:

1. # of LinkedIn followers
2. # of Twitter followers
3. # of Facebook likes
4. Number of employees (based on social media and public sources)
5. Engagement across all platforms

Company Score is affected by the following:

1. Number of employees (based on social media and public resources)
2. Vendor momentum based on web traffic and search trends
3. Employee satisfaction and engagement (based on social network ratings)
4. % traffic increase to your Customer References
5. Lower Funnel SEO Key Term Rankings

CUSTOMER SUCCESS AWARDS

Market Leader (91 - 100)
Vendor on FeaturedCustomers.com with substantial customer base & market share. Leaders have the highest ratio of customer success content, content quality score, and social media presence relative to company size.

Top Performer (86 - 90)
Vendor on FeaturedCustomers.com with significant market presence and resources and enough customer reference content to validate their vision. Top Performer’s products are highly rated by its customers but have not achieved the customer base and scale of a Leader.

Rising Star (80 - 85)
Vendor on FeaturedCustomers.com that does not have the market presence of Market Leaders or Top Performers, but understands where the market is going and has disruptive technology. Rising Stars have been around long enough to establish momentum and a minimum amount of customer reference content along with a growing social presence.
ABOUT SKILLSOFT

Skillsoft is the global leader in corporate learning, providing the most engaging learner experience and high-quality content. We are trusted by the world’s leading organizations, including 65 percent of the Fortune 500. Our mission is to build beautiful technology and engaging content that drives business impact for today’s modern enterprise. Our 500,000+ multi-modal courses, videos, authoritative content chapters and micro-learning modules are accessed more than 130 million times every month, in 160 countries and 29 languages. With 100 percent secure cloud access, from any device, whenever, wherever.

TRUSTED BY:

"The only way you’re going to change behaviors, truly change behaviors, is if you change belief systems. And that’s what happened. Belief systems were changed."

Alan Kather
Vice President of Talent Management, Unisys University

"By limiting the flow of content, we can build social and informal learning activities that show us in real time how the user is applying or absorbing the learning content."

Conrad Cone
Manager of Talent Development, Active Network

"During our talent assessment process, we evaluate, at a senior level, all of our talent to identify future leaders and see where they fit into the picture. Now we will be able to create individual career development plans to help our employees be better at the jobs they currently have and be well prepared for the next step in their Fallon Health careers."

Scott Beaird
Director of Talent Management, Fallon Health

"Skillsoft’s wide variety of content, including courses like Campus to Corporate: Developing a Professional Image and Thinking Strategically as a Manager, prepares our staff to excel and, regardless of their level in the organization, further themselves personally and professionally."

Blair Gershenson
Sr. Learning & Development Specialist, ServiceSource

CONTENT 100
SOCIAL 93
COMPANY 98

TOTAL WEIGHTED SCORE: 99

READ ALL 182 CUSTOMER SUCCESS REVIEWS FROM SKILLSOFT USERS
ABOUT SAP SUCCESSFACTORS

SAP SuccessFactors is the global provider of cloud based human capital management (HCM) software. Their human capital management application suite integrates onboarding, social business and collaboration tools, a learning management system (LMS), performance management, recruiting software, applicant tracking software, succession planning, talent management, and HR analytics to deliver business strategy alignment, team execution, and maximum people performance to organizations of all sizes across more than 60 industries.

TRUSTED BY:

"SuccessFactors Learning is an essential capability that will help us recruit, up-skill, and retain the people we need to deliver great service now and into the future."
Gary Clarke
Global Learning and Development Operations Manager, Serco

"We simplified the environment. We made all the connections, and now we can make better business decisions. It just doesn’t get much better than that."
Rob Arbogast
Director of Organizational Advancement, The Timken Company

"Over the next few years, we plan to grow from an almost €700 million organization to a €1 billion one. SuccessFactors and SAP will be absolutely critical to our ability to execute our mission worldwide."
Mark Banbury
Global Chief Information Officer, Plan International

"We’re able to deliver a positive lending experience for our customers because our associates are continuously learning, improving their skills, and staying ahead of industry trends and requirements with SAP SuccessFactors Learning."
Corey Canaan
National Trainer, Prospect Mortgage

CONTENT 100
SOCIAL 88
COMPANY 95
TOTAL WEIGHTED SCORE: 98

READ ALL 379 CUSTOMER SUCCESS REVIEWS FROM SAP SUCCESSFACTORS USERS
Cornerstone’s learning management software, move beyond the traditional learning management system (LMS) and reinvent the way learning and development initiatives make an impact on employees. Provide collaborative tools that engage learners and enable peer-to-peer knowledge capture & sharing to extend learning impact.

TRUSTED BY:

"Through Cornerstone, employees have all of the resources they need to do their jobs well. Employees feel like they matter and are more inclined to put in extra effort."

Glenn Cermak
Organizational Development Specialist, Penn State Milton S. Hershey Medical Center

"Traditionally, people have viewed state employment as lacking upward mobility or technological advancement. As we draw in younger talent, we need to be more flexible and show we’re doing a lot of fun and exciting things. Cornerstone helps us achieve this with more engaging learning opportunities, individual career paths and social…"

Charles Roberson
Organization Effectiveness Manager, State of Nebraska

"My team and I used to be able to impact only about 10 percent of the USC employee population year over year. Now we can deliver learning opportunities to thousands of USC employees, anytime we want, in any fashion we want."

Mary Campbell
Assistant Vice President, Talent & Organizational Effectiveness, University of Southern California

"With Cornerstone, we’ve been able to create a powerful talent development and management process that engages, motivates, and empowers our employees. This is invaluable to E*TRADE as a market leader, especially in the face of the coming talent shortage changes in the workforce landscape."

David Lipsky
Global Director of Talent and Organizational Development, E*TRADE

CONTENT
100

SOCIAL
88

COMPANY
91

TOTAL WEIGHTED SCORE:
97

READ ALL 209 CUSTOMER SUCCESS REVIEWS FROM CORNERSTONE ONDEMAND LEARNING USERS
ABOUT SABA LEARNING

Built on a global cloud platform with intelligence and collaboration at its core, Saba’s learning software sets the standard for Learning Management Systems. Having simplified the user experience for learners, managers and administrators, companies of all sizes are using the Saba LMS to easily create and manage a variety of successful learning programs including compliance, onboarding, continuing education, sales enablement, channel and partner training, customer education, leadership development, skills development, and much more.

TRUSTED BY:

"Almost immediately, we noticed that Saba Cloud gave us a faster response time on client issues. We finally had a place where we could throw a question out to our entire community and people responded instantly."

Nyla Reed
Founding Partner, The Educe Group

"Adoption has been universal and today every employee — from our new hires to the CEO — completes training within Saba Learning. The Saba solution aligns all the data and allows for greater engagement with the essential training for each role."

Greg Lindamood
Human Resource, Senior Training Instructor, Santee Cooper

"We’re using Saba Cloud for talent, succession, performance, social and collaboration, and learning management. The ability to have the entire organization go through a true talent and performance process with succession planning is really exciting for us."

Chris Salles
Director of eLearning, Guitar Center, Inc.

"Employee development is a fundamental part of CEMEX’s corporate culture and Saba has helped us significantly improve how we deliver training and dramatically increase the reach and scope of our training."

Samuel Kaswan
Learning Manager Organization and Human Resources, CEMEX

"Content" 96  "Social" 84  "Company" 85

TOTAL WEIGHTED SCORE: 93

READ ALL 145 CUSTOMER SUCCESS REVIEWS FROM SABA LEARNING USERS
ABOUT DOCEBO

Docebo is a cloud-based Learning Management System (LMS) designed to increase performance and learning engagement. The Docebo eLearning platform is embraced for its ease of use and ability to blend coaching with social and formal learning, an approach that has been validated through extensive research and is known as the 70/20/10 model. Its technology and processes help organizations get their people learning faster and building knowledge that leads to greater business success.

TRUSTED BY:

**Denton Howard**
Training Manager, INHOPE

"The Docebo platform has enabled INHOPE to deploy vitally needed training across the globe on a 24 / 7 basis. It’s helping INHOPE not only to fulfil its mission in combating online Child Sexual Abuse Material (CSAM) but also to improve the impact of its activities all around the world."

**Shane Smith**
Senior Director, Global Learning & Support, Rapid7

"Docebo’s LMS is extremely easy to use – and, as we suspected, this is now paying dividends in terms of high levels of system usage by our employees and by our customers."

**Kathleen Federici**
Director Of Professional Development, International Parking

"The ease of navigation through the lms proves that the system is intuitive and user-friendly. To date, 96 percent of our users say the technology is easy to navigate. Moreover, we’ve not had an inquiry from any of the 700 and more users who are in the system – and we started working with the docebo lms over six months ago."

**Anton Mamichev**
Senior Manager Of Global Education Services, Veeam Software

"Docebo didn’t make it to our initial list, but in a second review we were impressed with how the game had changed - docebo won or performed extremely well according to all of our criteria, proving that the platform had evolved in leaps and bounds. Additionally, we received great support from the docebo sales team throughout all stages of the selection…"

**CONTENT**
95

**SOCIAL**
84

**COMPANY**
89

**TOTAL WEIGHTED SCORE:**
93

READ ALL 61 CUSTOMER SUCCESS REVIEWS FROM DOCEBO USERS
ABOUT SILKROAD LEARNING

SilkRoad Learning offer every employee a personal learning portal to develop new skills, launch courses, enroll, view learning plans, and connect with peers in a branded learning center. You can Build your learning library the way you want, from basic to more advanced offerings. Access them whenever you want. Manage learning content easily. You can also measure how learning impacts engagement and talent activation. Measure the overall compliance picture of your organization. Instantly access dashboards from the Talent Center.

TRUSTED BY:

“We reduced our paperwork costs by 95%. However, the real plus was no longer spending days logging all of the task completions by spreading tracking out across our management team.”

Carlye Cybach
HR Coordinator, Levin Furniture

“SilkRoad Learning turned out to be so simple for the end user that we threw the system training plan out the window.”

Lisa Kowalske
Training and Development Manager, Hydrite Chemical Co.

“It’s clear that more applicants are applying through mobile devices since over 56% of total clicks came from mobile this year. A strong social strategy has played a key role in meeting our fulfillment goal.”

Carolyn Merten
Recruiter, Bernick’s

“It created a process for aligning the whole organization under the same mission, vision and values.”

Lindsey Zan
Manager, Organizational Strategy and Talent, Point Eight Power

CONTENT
SOCIAL
COMPANY
TOTAL WEIGHTED SCORE:
94
86
84
92

READ ALL 56 CUSTOMER SUCCESS REVIEWS FROM SILKROAD LEARNING USERS
ABOUT SAP LITMOS

The SAP Litmos learning platform enables thousands of global companies to deliver training in the now. The solution is comprised of a powerful LMS, a commerce platform, and a content-rich course catalog that make it easy to manage the entire learning program from system implementation and integration to ongoing administration. SAP Litmos empowers organizations to align corporate training with the company’s most important strategic goals, while developing highly up-skilled workers who are more engaged, satisfied, and equipped to deliver the best customer experience possible. More at www.litmos.com.

TRUSTED BY:

"The feedback we received from learners is phenomenal. They love the look of the content and overall user experience."
Jonathan Fear
Director of Training and Certification Services, Coupa Software

"We liked that Litmos has the ability to easily upload content, build your own content, and create courses."
Rick Galliher
Franchise Owner, 1-800-GOT-JUNK?

"We chose Litmos because of its ease of use, open, upfront pricing, and awesome support."
Robert Rodriguez
Manager of Training & Development, Real Mex Restaurants

"We are able to save a lot of money with online training by eliminating the need for employees to travel extensively for classroom training."
Espen Klevan
Training Planner and IT Coordinator, Norwegian Airlines

CONTENT 91
SOCIAL 89
COMPANY 88

TOTAL WEIGHTED SCORE: 91

READ ALL 102 CUSTOMER SUCCESS REVIEWS FROM SAP LITMOS USERS
ABOUT NETDIMENSIONS

NetDimensions is a global provider of learning, knowledge and performance management solutions for Highly Regulated Industries, where operational and compliance requirements are particularly complex. NetDimensions provides companies, government agencies and other organizations with talent management solutions to personalize learning, share knowledge, enhance performance, and manage compliance programs for employees, customers, partners, and suppliers.

TRUSTED BY:

“We have grown together with NetDimensions. They have built a learning management solution that is structured just for us which meets all our needs... no compromise.”

Jay Costello
Director Dealer Marketing, Hyster Yale Group

“The reaction to the installation of NetDimensions’ Learning Management System has been overwhelming.”

Al Cornish
Vice President, Chief Learning Officer, Norton Healthcare

“With other LMS software vendors, randomizing a multi-section exam was not possible, but with NetDimensions Exams, we constructed a system that confidently assesses the learners' knowledge after the course.”

Heidi Sherman
Education Specialist, Mission Health

“NetDimensions Learning is a flexible, multi-language solution. It allows us to personalize the visual design and make the learning experience engaging for our users.”

Sabine Kühnlein
Project Manager, Learning Management System, SEW

CONTENT 92
SOCIAL 88
COMPANY 83
TOTAL WEIGHTED SCORE: 91

READ ALL 79 CUSTOMER SUCCESS REVIEWS FROM NETDIMENSIONS USERS
ABOUT EXPERTUS

Expertus helps the world’s most innovative corporations gain and sustain a competitive advantage by transforming the way they educate and empower their workforce, customers and business partners. Expertus next-generation LMS software and managed services work together to make learning experiences highly accessible, relevant and flexible, while ensuring that training administration is efficient and effective.

TRUSTED BY:

“"We chose to work with the brightest minds in suicide prevention, and assist in the transfer of science to service - that is, to move their evidence-based interventions from research journals to online videos where they could actually inform those in frontline practice.”

Denise Pazur
Vice President of Strategic Partnerships, Empathos

“"We chose a partner implementation model to quickly scale PureCloud. We wanted to get as many people using the service as possible. With the help of our partners, we can implement PureCloud faster, to more people, and deliver high quality support with a flexible model.”

Lori Worland
Director of Operations, Education & Product Adoption, Interactive Intelligence

“"To make the training’s content best resonate with our audience, we broke it into small topic ‘chunks’ making it easier to consume (fit into their busy schedules) and giving them the ability to complete sections at one sitting—so the managers had the feeling of accomplishment and progress.”

Ben Butina
Senior Manager, Global Training & Development, Elliott Group

“"The ultimate goal for Big Brothers Big Sisters is helping our little find their spark (talent) and developing it into a rewarding career. Providing dynamic, best-in-class training is the number one way we can continue to accomplish this critical business objectives.”

Charles Pierson
President & CEO, Big Brothers Big Sisters of America

CONTENT
93

SOCIAL
80

COMPANY
89

TOTAL WEIGHTED SCORE:
91

READ ALL 58 CUSTOMER SUCCESS REVIEWS FROM EXPERTUS USERS
ABOUT KINEO

Kineo is a global workplace learning company that helps businesses improve their performance through learning and technology. They provide an end to end consultative service including bespoke elearning content, off the shelf products, LMS solutions to fit any business size and leadership training. Kineo is a City & Guilds Group business - a global leader in skills education. As part of the Group they can draw on the extensive resources of the wider organisation, which includes the Institute of Leadership & Management, The Oxford Group, City & Guilds and DigitalMe.

TRUSTED BY:

“We would like to go down the gamification route again. The feedback from Dawn was very positive from the dealer staff - I’ve spoken directly to my counterpart in the U.S. and he’s impressed with the look, functionality and content so, congratulations all round to Kineo the team.”

Peter Brooks
Sales and Product Training Manager, Rolls Royce

“Since the relaunch of Samsung Backstage, the feedback on the new look and feel of the website has been really positive. We are particularly pleased with the success of the new reward system – the almost addictive nature of the badge system has proven to be very popular with our members.”

Zoe Hamilton
Online Training Coordinator, Samsung

“[City & Guilds] Kineo has developed a platform that delivers on every aspect of our initial brief. Furthermore their fresh approach to some of our initial ideas means we now have a training package that offers more than anything else within the photo industry.”

Nikon

“The project has surpassed my expectations. The Leadership Development Zone has acted as a real catalyst to the formation of a learning culture within The Co-operative. Easily accessed learning at the point of need enables our leaders to be the best they can be.”

Jackie Lanham
Director of Group Resourcing & Development, The Co-operative Group

CONTENT
SOCIAL
COMPANY
TOTAL WEIGHTED SCORE:

93
84
81
92

READ ALL 140 CUSTOMER SUCCESS REVIEWS FROM KINEO USERS
ABOUT ADMINISTRATE

Administrate is built for managing training and learning. Say goodbye to confusing spreadsheets, poor reporting, and say hello to streamlined course scheduling, resource management, CRM, reporting, marketing, eLearning, and a whole lot more. They are trusted by training companies and internal training departments on every continent around the world. Join hundreds of customers, thousands of users, and millions of students using their platform every day.

TRUSTED BY:

“We had a lot of issues to tackle. Would the system be able to handle the complexity of the business processes? Administrate rose to that challenge and was flexible enough to meet all these requirements.”

Fadi Ganni
CEO, Morgan International

“We knew exactly what we needed. And when we saw the functionality of Administrate – it ticked every box. The things I love about the product are: good user interface, its ability to manage the whole process of course development, delivery and evaluation.”

Amanda Selvaratnam
HEAD OF CORPORATE TRAINING, University of York

“Administrate have truly made a difference to our company, the useability, speed and overall functionality of the CRM has allowed Live And Learn Consultancy take on further accounts and ensure they are accurately managed. 10/10.”

Paul Kitchen
Head of Learning and Development, Live And Learn Consultancy

“We working with the Administrate team has been great. We had very unique requirements and specific customisations that needed to be made on the system in order for it to be fit for purpose and the team have been very adaptable and very accommodating in working to really tight deadlines so from that perspective it really fit our needs.”

Leigh Kendall
Regional Director Professional Development & Learning, Informa Business Information

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SOCIAL
COMPANY
92
80
93

TOTAL WEIGHTED SCORE: 90

READ ALL 50 CUSTOMER SUCCESS REVIEWS FROM ADMINISTRATE USERS
KALLIDUS

ABOUT KALLIDUS

Kallidus has helped hundreds of organisations target learning to the right person at the right time, whilst optimising training expenditure and reducing costs. Key features of Kallidus LMS include a user-friendly and customisable interface; a built-in reporting suite; online collaboration and social networking capabilities; and a flexible, modular structure. The latest version of Kallidus also offers an easy to use 'iGoogle style' web gadget learner interface, enabling learning professionals to integrate formal and informal learning.

TRUSTED BY:

Deloitte. NISSAN O2 TATA STEEL TRANSPORT FOR LONDON

"Our working relationship with Kallidus is a genuine partnership. From the outset, they took time to understand our business needs and, when we need it, the support they provide is fantastic."

Emma Rolfe
Group HR Manager, Ultra Electronics

"Development is a top priority for Eurostar's senior management population. We needed a simple, straightforward solution that would automate and streamline reviews, and we felt Kallidus 360 could add real value to our business."

Jennifer O'Hara
Organisational Development Manager, Eurostar

"Kallidus has helped us put learning firmly on the corporate agenda and we are starting to see a change in organisational culture to one where people are empowered to manage their own learning, make decisions at the right time and have a positive mindset towards their development."

Lisa McCandless
Head of Learning and Development, United Biscuits

"What was critical to us was that we required a Learning Management System which could provide us with a wide range of language variants to enable us to roll out a major European-wide e-learning and development programme. Only Kallidus could provide the full breadth of functionality, plus the language options in the…"

Andrew Morgan
Development Manager, Brammer

CONTENT 92 SOCIAL 80 COMPANY 83

TOTAL WEIGHTED SCORE: 90

READ ALL 56 CUSTOMER SUCCESS REVIEWS FROM KALLIDUS USERS
ABOUT CROSSKNOWLEDGE

CrossKnowledge delivers digital learning solutions that are proven to transform individuals and drive business results. Their e-learning solutions are engaging, customizable, and easily implemented or integrated into your current learning platform. CrossKnowledge’s digital learning solution is complete bringing together their cutting-edge technology and world-class content into a blended environment. Only CrossKnowledge has the experience, agility, and foresight to help you build an innovative and more effective learning solution with high user engagement. CrossKnowledge, a Wiley brand, serves over 12 million users in 130 countries.

TRUSTED BY:

“We are now meeting compliance guidelines. The program has a fresh, new look and feel that it is more visually appealing than our old solution. Plus our learners like the new content and the straightforward interaction.”

Robin Lal
L&D Consultant, Aviva

“Blending face-to-face training with CrossKnowledge digital learning solutions enables us to accelerate learning throughout the organization.”

Wim Van Roy
Corporate Learning and Development Manager, Etex

“The sales teams now position themselves as true partners with their clients. ‘The Square’ as one of the key factors in our transformation, allowing us to talk to each other more effectively, enhance our skills, and move faster.”

Matthieu Hallaire
Executive Vice-President of Sales, Reed Midem

“The platform constantly changes in response to user requirements. For example, we wanted our staff to be able to self-enroll, including people who aren’t on our payroll. This suggestion was rapidly built into new releases of the solution.”

Claire Delouis
International Training Development Manager, Clarins

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TOTAL WEIGHTED SCORE: 89

READ ALL 45 CUSTOMER SUCCESS REVIEWS FROM CROSSKNOWLEDGE USERS
ABOUT MINDFLASH

Mindflash provides the leading online platform for employee and customer training. Its cloud-based, simple yet powerful design allows businesses to more easily create and manage critical company training programs—saving them significant time and money. No engineering or IT support is required, as there is no software to install or maintain. Courses are created using the file types that businesses already use (PowerPoint, PDF, Word, video, audio). Trainers simply upload and organize files using an intuitive course dashboard, add quizzes and then publish to the web to create self-paced new hire training, sales training, customer certification courses, etc.

TRUSTED BY:

"I don't want a tool I need to be trained on – I just want to log-in and go. I think of using Mindflash and Yammer together as a facilitated conversation I would have in a classroom."

Misha McPherson
Training Program Manager, Yammer

"With sales reps in 18 countries speaking five languages, getting everyone up to speed on new products and policies was next to impossible. Mindflash makes it incredibly easy for us to train all of our employees online, and I would estimate it has saved us over $200,000 this year alone."

Jocelyn Vande Velde
Director of Education and Sales Training, Johnson Health Tech

"Mindflash has been a phenomenal tool to get our resellers excited to learn about our product, the interface is very easy to use and navigate and it's getting better all the time."

Aaron Courdy
Channel Manager, Bluebeam Software, Inc.

"Mindflash is a very user-friendly system for both the trainer and trainees. It can save you a lot of time."

Beverly Looney
CD Capabilities Training Manager, Unilever Food Solutions

CONTENT 90
SOCIAL 84
COMPANY 87

TOTAL WEIGHTED SCORE: 89

READ ALL 59 CUSTOMER SUCCESS REVIEWS FROM MINDFLASH USERS
ABOUT LESSONLY
Lessonly makes it easy to build, share, and track training materials. With dead-simple tools to build, share, and track lessons and courses, Lessonly is everything you need to get your teams up-to-speed and keep them there, no training background required. Lessonly help teams with new employee onboarding, sales enablement training, and customer support training.

TRUSTED BY:

"It's great to be able to get an overview of everyone’s answers to the questions I've asked within our lessons."
Maria Petersen
Customer Experience Manager, BambooHR

"Before Lesson.ly, we didn’t track how well each team member was learning the material. Now, we know what topics need a deeper dive, it’s all streamlined, and there was literally no learning curve to figure it out."
Leslie Chastain
Senior Discovery Specialist, Training, Birchbox

"We knew large companies used Lesson.ly and that it was really easy to use. The user interface is elegant and intuitive."
Rebecca Wollard
Customer Experience Representative, Gusto

"It’s not complicated at all, even though it manages a very complex process. The process we have now is more organized, systematic, and thorough, which we believe creates a better onboarding experience for new hires and existing employees."
Ed Sanchez
Learning Administrator, Riskalyze

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TOTAL WEIGHTED SCORE: 89

READ ALL 43 CUSTOMER SUCCESS REVIEWS FROM LESSONLY USERS
ABOUT WISETAIL LMS

Wisetail builds Learning Management Systems for innovators who, like them, know a people-first culture is the most important driver of success in the modern workforce. Their software gives millions of users the chance to learn and develop in an engaging environment and their platform is crafted to meet the unique needs and challenges in today’s workplace. That’s why so many of today’s leading brands including Shake Shack, SoulCycle, Bonobos, Cheesecake Factory, Einstein Bros, and many more use Wisetail’s LMS every day.

TRUSTED BY:

“Our strong belief in empowering our team members AND guest hospitality led us to select Wisetail as our central hub for training, learning, and communication.”

Janice Branam
VP of Training, Smashburger

“As a one-man training department, finding the right partners and the right systems to help you execute your job is paramount. We’ve found a great partner in Wisetail.”

George Donahue
Training & Development, Zoes Kitchen

“Wisetail speaks the restaurant language and they are able to facilitate sharing best practices from other training managers at great restaurants. That’s one piece of advice I have for others who are vetting LMS’s: it pays to choose a learning management system that truly understands your training and business goals.”

Camille Chavez
Director of Training, Farmer Boys Restaurants

“At the end of the day, we chose Wisetail because of the emphasis on design and storytelling that was fluent throughout their mantra. What’s great about Wisetail is that you can mold the site to a platform that speaks to your brand and who you are.”

Patrick Ryan
Senior Manager of Field Operations and Training, SoulCycle

CONTENT
93

SOCIAL
78

COMPANY
67

TOTAL WEIGHTED SCORE: 88

READ ALL 81 CUSTOMER SUCCESS REVIEWS FROM WISETAIL LMS USERS
ABOUT ELOGIC LEARNING

eLogic Learning is an industry-leading provider of Learning Management Systems, custom content development and learning strategy solutions. Their cloud-based learning management technology, content capabilities and accompanying subject matter expertise provide every partner with a tailored approach to success.

TRUSTED BY:

Belimo

“The combination of instructor-led and online courses has resulted in over 23,000 trainings completed through the LMS as well as significant cost savings for the company.”

Vitera

“Vitera began with a beta test of 125 clients that resulted in 98% client satisfaction and 7,682 hours of labor saved, or over $200,000.”

Bloomin’ Brands

“BBI employees completed over 500,000 courses in the first year of using the eSSential LMS at a fraction of the cost of historical traditional training. The organization now has a clear view of the correlation of training delivered through eSSential to improved location performance.”

Manager, Northern Tool + Equipment

“The eSSential LMS has allowed us to empower our employees to take control of their development. With the flexibility and configurability of the system, we created a customized experience for our employees that gives them access to the developmental tools they need, when they need them.”

CONTENT

SOCIAL

COMPANY

91

80

71

TOTAL WEIGHTED SCORE:

88

READ ALL 41 CUSTOMER SUCCESS REVIEWS FROM ELOGIC LEARNING USERS
ABOUT WEBANYWHERE

Webanywhere are specialist providers of web-based learning platforms, bespoke content, phone apps and online resources. They are at the forefront of learning technology development that enables people to achieve more and collaborate through shared learning. Since their formation in 2003, the company has evolved and expanded globally. Following their motto of ‘stretching beyond’, they have helped over 3,500 educational and corporate clients reach their e-learning goals. Their aim is always to exceed expectations. They help Learning & Development professionals to thrive with expert and unique services that deliver innovative technology and competitive advantage.

TRUSTED BY:

"Webanywhere tailored services to meet our demanding requirements quickly and within budget. We are delighted with the outcome, as the convenient remote access available to our students, staff and partners is ideal."

Philip Wilson
Provost and Chief Executive, UCFB

"Webanywhere have created and maintained our school’s Moodle for many years. Their support is always quick and effective. Their development is exceptional."

Steve Audus
IT Systems Manager, Chaucer School

"We needed a website. Webanywhere were recommended by our technician who had seen lots of other providers in the different schools he visited. We eventually chose School Jotter, along with Learnanywhere and Student Jotter because we wanted children to liaise more between work and school."

Gill Buckingham
School Secretary, Cawthorne Primary School

"Webanywhere has been extremely helpful in making our LMS, the user interface, so easy to use and has increased staff engagement considerably. The delivery process was fantastic, and support has been great throughout. We look forward to working on future projects with Webanywhere."

Katy Snell
Head of HR, Emerald Group Publishing

CONTENT 90
SOCIAL 80
COMPANY 69

TOTAL WEIGHTED SCORE: 87

READ ALL 74 CUSTOMER SUCCESS REVIEWS FROM WEBANYWHERE USERS
ABOUT ISPRING SOLUTIONS

iSpring Solutions, Inc. is an international software vendor of professional tools for e-Learning. iSpring is known for its excellently engineered software for creating mobile-friendly e-Learning courses and learning platforms for entire organizations. iSpring products are loved by over 49,000 customers from 155 countries, including the world's leading universities and 170 companies from the Fortune 500: HP, Intel, Boeing, Johnson & Johnson, P&G, PepsiCo, etc. Headquartered in Alexandria, VA.

TRUSTED BY:

"We began to use iSpring Learn LMS in our training department to develop specific competency-based instruction for our employees. We are required to have some state-mandated training that is recorded each year and this works wonderfully to not only present the material in an easy to use and easy to understand way, but it also makes our…"

Jennifer Steffens
IT & Marketing Coordinator, Howry Residential Services Mental Health Care

"The iSpring Learn LMS is easy and very intuitive for starters and newbies. However, there are many features, which you may have no idea about. Content management, user management, and reporting are clear. Have questions? Do email supporters, they care!"

Mauro Calo
Leading Oil & Energy Company

"The pricing structure is very economical for small to medium sized companies - only users who have logged into the system count as an active user. The free mobile app of iSpring Learn LMS with offline feature is a huge win for my sales team, as it allows them to take training on-the-go."

Josephine Poelma
Executive Director of Learning and Development, Oticon

"Gamification features combined with Course Path is a very powerful and useful tool for delivering an interactive learning experience. Strength and flexibility of user enrollment for courses is another great feature of iSpring Learn. Anyone can use the clear and intuitive interface design to deploy their online courseware in minutes."

Mujtaba H.
Leading Education Higher Organisation

CONTENT
SOCIAL
COMPANY
TOTAL WEIGHTED SCORE:
88
80
83
87

READ ALL 134 CUSTOMER SUCCESS REVIEWS FROM ISPRING SOLUTIONS USERS
ABOUT OPENSESAME

OpenSesame helps companies develop the world’s most productive and admired workforces. With the most comprehensive catalog of elearning courses from the world’s top publishers, we are here to help you every step of the way, from finding courses, mapping them to your core competencies, syncing them with your LMS to increasing utilization and improving your L&D programs. Not only will you have the flexibility of multiple purchasing options from OpenSesame, you’ll find it simple to use and administer your elearning courses.

TRUSTED BY:

"The innovative and flexible model allows us to create a training program that gives our employees the freedom to drive their own development."

Barbara Burke
Director Of Training, Virtual Instruments

"OpenSesame allows our organization to reach a much larger number of job seekers than we could in any other manner."

Andrew McGough
Executive Director, Worksystems, WorkSource Oregon

"With OpenSesame, we are able to focus our investment and our time on helping our employees and the organization reach our strategic goals."

Liza Wisner
Learning and Organization Development Manager, City of Corpus Christi

"OpenSesame’s online training is very cost effective and it’s much easier logistically than planning and hosting classroom training."

Lois Parks
Training & Development Specialist, KBA North America, Inc.

CONTENT 89
SOCIAL 80
COMPANY 79

TOTAL WEIGHTED SCORE: 86

READ ALL 41 CUSTOMER SUCCESS REVIEWS FROM OPENSESAME USERS
ABOUT GROVO

Grovo is the world’s leading Microlearning solution, providing modern learning that employees actually like. Grovo helps L&D teams engage employees and drive their business forward by delivering a constantly evolving library of customizable Microlearning lessons through an easy-to-use platform. Hundreds of companies of all sizes, from PepsiCo and Gap Inc. to Bitly and Magellan Health, trust Grovo to onboard employees faster, deepen their leadership bench, enable customer-facing teams, re-envision compliance programs and build inclusive, mission-driven cultures.

TRUSTED BY:

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<tr>
<th>Company</th>
<th>Testimonial</th>
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<tr>
<td>Chevron</td>
<td>“We share Grovo’s passion for shortform and microlearning. As marketers, we know very well how attention spans are waning.”</td>
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<td>Gap Inc.</td>
<td>“Historically, people saw training as a boring, tedious process. These videos are changing that mindset. Now I hear people asking for more. We bring our most important training material to Grovo because we want to produce content that we know is going to be phenomenal.”</td>
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<td>IHG</td>
<td>“Grovo has allowed MediaMath and NMI to become a “go to” website for digital marketing professionals.”</td>
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<tr>
<td>Six Flags</td>
<td>“Grovo truly is an end-to-end solution that has met and in many ways exceeded all our needs and expectations.”</td>
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<td>78</td>
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<td>COMPANY</td>
<td>95</td>
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TOTAL WEIGHTED SCORE: **86**

READ ALL 42 CUSTOMER SUCCESS REVIEWS FROM GROVO USERS
ABOUT LEARNUPON

LearnUpon’s LMS helps you to train your employees, partners, and customers. Our platform is built to deliver high-quality corporate learning experiences in a scalable way. Manage, track, and achieve your learning goals — all through a single, powerful solution. By putting your goals first, we make sure that every learning opportunity is an experience that advances employee, partner, and customer success so you can get more out of corporate learning.

TRusted BY:

“I highly recommend LearnUpon to any training company serious about providing their customers with a superb eLearning experience.”
Richard Smith
Chief Executive, Maybo Ltd

“Having LearnUpon’s customer service, pricing, and the commitment to continuously improve and /or innovate are all reasons to recommend this LMS.”
Ron Hansen
Education Director, International Association of Business Communicators

“LearnUpon’s customer service and tech support is the best I’ve had with an LMS and I’ve managed four of them in the last 5 years. I couldn’t be happier. LearnUpon is the gold standard.”
Brent
MarketStar

“You continue to make improvements, you continue to show customer appreciation, and you continue to provide award-winning service. I love LearnUpon. It has made my job so much easier!”
Lydia
Key Benefit Administrators

CONTENT 90
SOCIAL 84
COMPANY 54

TOTAL WEIGHTED SCORE: 85

READ ALL 48 CUSTOMER SUCCESS REVIEWS FROM LEARNUPON USERS
ABOUT ACCESSPLANIT
Accessplanit is a software house with an extremely powerful system, developed and supported by an enthusiastic and dedicated team. They understand the system inside out and would love to share with you the infinite ways you can use its functionality to streamline and automate every training administration process, then use your analytics to constantly improve what you do.

TRUSTED BY:

"I make no secret of the fact that I think accessplanit have developed the perfect system for this Trust, one that has a stable and reliable core built around compliance, a nationally mandated necessity, and beyond that has the flexibility to meet our requirements as an individual Trust."  
Paul Mendes  
Royal Brompton & Harefield NHS Foundation Trust

"We needed a partner who could effectively provide one system with dual functionality to manage our commercial training programme and internal staff development, accessplanit met the challenge. The on-line booking and Ecommerce facility has transformed the booking process."  
Nicki Elton  
London Leisure College

"The Course manager software is saving us about 40% in processing time, however we would expect it to save us more time going forward."  
Emma Hayes  
Head of Training, Musgrave Group

"The accessplanit system has enabled us to increase our profits year on year, despite challenging economic times as it has reduced administration by at least 50% and allowed teams to focus on higher levels of customer service."  
Jo White  
University of the Arts London

CONTENT 87  
SOCIAL 84  
COMPANY 69

TOTAL WEIGHTED SCORE: 85

READ ALL 28 CUSTOMER SUCCESS REVIEWS FROM ACCESSPLANIT USERS
ABOUT BRIDGE LMS

Bridge by Instructure is an innovative, outcome-focused learning and performance management suite that empowers businesses to develop their workforce, ensure a better employee experience and increase employee retention through performance and learning management software. That way, businesses take care of their most valuable asset — their people.

TRUSTED BY:

“Bridge deserves a round of applause for changing how adults learn in the business world.”

Lance Pendleton
Director of Education and Training, William Pitt and Julia B. Fee Sotheby’s International Realty

“It’s self-explanatory; you don’t have to be an expert in the tool, which is great for someone who doesn’t use it every day or who has multiple job responsibilities besides administering elearning.”

Ben Lowell
Director of Elearning for Sports and Entertainment, Larry H. Miller Group

“Bridge allows us to leverage the expertise of our SMEs to create, deliver, and revise simple yet powerful training materials much more efficiently than we have ever been able to do in the past.”

Stephen Evans
Director of Training and Development, Cardon Outreach

“You know when you find your dream house and you worry that if you can’t buy it you’ll always compare every other house to it? That’s how I felt after the Bridge demo. I knew it was the perfect LMS for my company, and I really hoped I didn’t have to settle for something less.”

Linda Marion
Owner & CEO, White Knuckles Institute

CONTENT 90  SOCIAL 80  COMPANY 54

TOTAL WEIGHTED SCORE: 85

READ ALL 26 CUSTOMER SUCCESS REVIEWS FROM BRIDGE LMS USERS
ABOUT AGYLIA

Agylia enables organisations to support their people with digital learning and performance support materials through the use of innovative learning management and mobile learning solutions. The Agylia Learning Management System (LMS) is a mobile, flexible and global solution that provides organisations with a modern approach to manage and deliver their learning programmes. Agylia mobile learning Apps for iOS and Android devices enable learners to access digital learning content at the point of need, anywhere even offline.

TRUSTED BY:

"The Agylia LMS has provided a very powerful and flexible delivery infrastructure, one that will grow with us into the future. Using Agylia we have been able to put ‘Meningitis Aware’ firmly in the minds of pharmacists across the UK. We are now able to provide them with the latest information to help them support their local community."

Rachel Robinson
Acting Chief Executive, Meningitis Now

"Over recent years, QNB Group has witnessed robust international expansion, our employee numbers now exceed 13,600, and we operate from 590 locations. Therefore, we needed a solution that would not only meet our requirements now, but also in the future."

Stuart Evans
Head of Learning & Development, QNB Group

"Retailers are also benefitting from their staff’s increased knowledge, not just from the increased levels of bed sales, but by the upselling and cross-selling of products. Most importantly, customers are happier, too."

Simon Williams
Marketing Manager, The Sleep Council

"Being the first major superyacht academy to deliver training to students via an App has continued to enhance our reputation as a world leader."

Lars Lippuner
Business Development Manager, Warsash Superyacht Academy

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Business Development Manager, Warsash Superyacht Academy

READ ALL 31 CUSTOMER SUCCESS REVIEWS FROM AGYLIA USERS
ABOUT VALAMIS
Valamis is a digital learning company specializing in workforce development. The company develops Valamis - Learning Experience Platform. Valamis' customers are large organizations spanning across all industries, but predominantly in finance & insurance, complex manufacturing, and professional services. Headquartered in Joensuu, Finland, Valamis operates internationally with offices in the US, UK, Germany, and Russia.

TRUSTED BY:

"The Valamis - Learning Experience Platform helps with keeping our staff's competence and qualifications compatible with requirements, providing employees with easy access to updates and allocating guidelines to the correct persons. In the future, it will be possible for us to use the solution in the efficient management of all training sessions, from online…"

Sunna Lihavainen
Quality Specialist, Phillips-Medisize

"Arcusys impressed us with their know-how, their product and their enthusiasm. We have been especially happy with the efficient implementation and the fact that the product was focused well on our first-level needs. We received much more than just technology: we also gained expertise in how to make learning more efficient and grow competencies."

Maarlit Vannas
Vice President, Marketing and Communications, Planmeca Group

"We first chose Liferay and then decided that Valamis was the best possible solution as an eLearning platform. Both Liferay and Valamis were out of the box ready solutions, which played an important role in the final decision. We also found the integration of Liferay and Valamis interesting and of added value for us."

Bram van Kersbergen
Web Coordinator, Hivos

"We wanted to cooperate with a new partner in building a reporting service that would be optimally suited for the needs of our customers. We focused on executing a flexible reporting and data storage solution with the experts from Valamis which is known for its efficient and functional operations."

Laura Poikkimäki
BI Development Manager, Silta Oy

CONTENTSOCIALCOMPANY

86 80 56

TOTAL WEIGHTED SCORE:

82

READ ALL 28 CUSTOMER SUCCESS REVIEWS FROM VALAMIS USERS
ABOUT TALENTLMS

TalentLMS is a super-easy, cloud LMS to train your employees, partners, customers or students. It is fully customizable to your own needs, with simple and comprehensible analytics about everything that happens inside your elearning environment. It offers strong support for SCORM & TinCan (xAPI), notifications, course selling, video-conferencing, gamification, extensible user profiles and more features than you can imagine. And, it’s built from scratch to work with responsive design in mind, and looks awesome on you iPad, iPhone & Android mobile devices.

TRUSTED BY:

“The best part is the friendly relationship we have with the TalentLMS staff. They seem willing and able to address our concerns in a highly collaborative manner, which is very helpful and refreshing.”

Brant Williams
Technical Support Trainer, CPanel

“As an innovative leader committed to a beautiful and seamless customer experience, TalentLMS’ cloud-based delivery platform was an intuitive choice for ACL Services.”

Lauren Smirfitt
Instructional Designer, Team Lead, ACL

“TalentLMS has proven so simple to navigate and has enabled us to overhaul our training mechanisms. From organizing training for our new hires to measuring general effectiveness through testing.”

Sabirah Sonia
Learning and Development Manager, Zalora Group

“This software allows for rapid eLearning and content delivery. It is exactly what our company needs to facilitate a quick on-boarding process and keeping our providers up-to-date with the latest software changes, tips, and tricks. Its invaluable as a learning tool and I wouldn’t be able to do my job with it.”

Matthew Silk
NOC Training and Communications Specialist, American Well

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TOTAL WEIGHTED SCORE: 82

READ ALL 30 CUSTOMER SUCCESS REVIEWS FROM TALENTLMS USERS
ABOUT LATITUDELEARNING

LatitudeLearning LLC is the developer and host of the world class learning management system (LMS), LatitudeLearning.com. Initially built for global Fortune 50 companies, LatitudeLearning.com is a scalable, robust and highly functional cloud-based LMS available for companies of all sizes to effectively manage their training programs.

TRUSTED BY:

"We’ve been very pleased with Latitude Learning. The service prior to purchase was excellent. They answered all our questions, they talked to IT, they’ve been very helpful."

Janet Smith
Communications Manager, LOGS Network

"The blended learning solution helps us to achieve company objectives. The blended learning model is consistent with other company objectives of lean activity, flexibility, saving energy and eliminating waste. We’re seeing behaviors changed in a positive way."

Thomas Munley
Human Resources VP, Inteva Products

"Latitude’s LMS is very concise and does exactly what we need it to do such as deploy and record content as well as allow our technicians to be certified. If there is ever a compliance issue it is very simple to verify which technicians have taken which courses in the look-up process."

Jim Wedoff
Technical Trainer, UniCarriers America Corporation

"Latitude is accountable for their work. They deliver on their promise; projects get done on time. It is clear to us that Latitude knows what the clients want and delivers on it."

Jim Bradbury
President, Grand Rapids Controls

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SOCIAL 78
COMPANY 57
TOTAL WEIGHTED SCORE: 82

READ ALL 55 CUSTOMER SUCCESS REVIEWS FROM LATITUDELEARNING USERS