2020 SUMMER
CUSTOMER SUCCESS REPORT

FRAUD PREVENTION SOFTWARE CATEGORY
FRAUD PREVENTION SOFTWARE OVERVIEW

Fraud prevention or fraud protection software is utilized by e-commerce firms to analyze risk factors and identify high-risk transactions to prevent fraudulent consumer behavior. The tool applies algorithm-based evaluation to data sources to evaluate the risk of every transaction. E-commerce stores are particularly vulnerable to suspicious and fraudulent transactions because customers place orders on a mobile device or website.

Fraud prevention software assesses information from multiple sources before advising rejection or approval of customer profiles. The tool spots irregularities and prevents chargebacks and lost sales. Fraud protection software proactively monitors for possible high-risk and fraudulent activity, identifies and analyzes consumer buying behavior, helps online stores comply with standards and regulations of evaluating fraud, protects sensitive customer information, and utilizes a procedure that authenticates, declines, or approves high-risk activity.
Customer Success Report
Ranking Methodology

The FeaturedCustomers Customer Success ranking is based on data from our customer reference platform, market presence, web presence, & social presence as well as additional data aggregated from online sources and media properties. Our ranking engine applies an algorithm to all data collected to calculate the final Customer Success Report rankings. The overall Customer Success ranking is a weighted average based on 3 parts:

**Content Score** is affected by:

1. Total # of vendor generated customer references (case studies, success stories, testimonials, and customer videos)
2. Customer reference rating score
3. Year-over-year change in amount of customer references on FeaturedCustomers platform
4. Total # of profile views on FeaturedCustomers platform
5. Total # of customer reference views on FeaturedCustomers platform

**Market Presence Score** is affected by:

1. Social media followers including LinkedIn, Twitter, & Facebook
2. Vendor momentum based on web traffic and search trends
3. Organic SEO key term rankings
4. Company presence including # of press mentions

**Company Score** is affected by:

1. Total # of employees (based on social media and public resources)
2. Year-over-year change in # of employees over past 12 months
3. Glassdoor ranking
4. Venture capital raised

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**Customer Success Report Award Levels**

**Market Leader**
Vendor on FeaturedCustomers.com with substantial customer base & market share. Leaders have the highest ratio of customer success content, content quality score, and social media presence relative to company size.

**Top Performer**
Vendor on FeaturedCustomers.com with significant market presence and resources and enough customer reference content to validate their vision. Top Performer's products are highly rated by its customers but have not achieved the customer base and scale of a Market Leader.

**Rising Star**
Vendor on FeaturedCustomers.com that does not have the market presence of Market Leaders or Top Performers, but understands where the market is going and has disruptive technology. Rising Stars have been around long enough to establish momentum and a minimum amount of customer reference content along with a growing social presence.
2020 Customer Success Awards
Check out this list of the highest rated Fraud Prevention Software software based on the FeaturedCustomers Customer Success Report.
OVERALL BEST
OF FRAUD PREVENTION SOFTWARE

BEST IN CATEGORY

riskified
ABOUT RISKIFIED
Riskified is an all-in-one eCommerce fraud prevention solution and chargeback protection service for high volume and enterprise merchants. Riskified offers a 100% chargeback protection guarantee on every order. Riskified approves, allowing their merchants to sell with confidence. Riskified is the world’s leading eCommerce fraud prevention company trusted by hundreds of global brands from luxury fashion houses and retail chains to gift card and ticket marketplaces. Riskified’s pay for performance, guaranteed approval model provides a flexible, economical solution that prevents chargebacks, drives online revenue, and enables a frictionless shopping experience.

"Given the real-time nature of the decisions we make, having Riskified instantly review and approve orders we planned to decline has really moved the needle for our business.”  Atilla Dogan  
Payment & Fraud, Viagogo

"Riskified was the scalable solution we needed. Their 100% chargeback guarantee means we can concentrate on selling globally without worrying about fraud.”  Rob Leo  
Senior Manager of Global Credit Risk & Treasury, Skullcandy

"Riskified pretty much eliminates false declines. And their chargeback guarantee has let us expand aggressively without having to worry. They’re not only our risk management system, they’re a true partner.”  Natalia MacWilliam  
VP Risk & Compliance, Pangea Money Transfer

"I’m very pleased with the chargeback protection and lower rate of false declines. But the biggest benefit of working with Riskified is not having to contact customers to verify their identities. It saves time and completely eliminates customer friction.”  Sarah Sheehan  
Sr. Operations Analyst, FramesDirect

41
Customer references from happy Riskified users

VIEW ALL REFERENCES
MARKET LEADERS
ABOUT FORTER

Forter is the leader in e-commerce fraud prevention, processing over $150 billion in online commerce transactions and protecting over 750 million consumers globally from credit card fraud, account takeover, identity theft, and more. The company’s identity-based fraud prevention solution detects fraudulent activity in real-time, throughout all online consumer experiences. Forter’s integrated fraud prevention platform is fed by its rapidly growing Global Merchant Network, underpinned by predictive fraud research and modeling, and the ability for customers to tailor the platform for their specific needs. As a result, Forter is trusted by Fortune 500 companies to deliver exceptional accuracy, a smoother user experience, and elevated sales at a much lower cost. Forter was recently named the Leader in e-Commerce Fraud Prevention by Frost & Sullivan. Forter is backed by $100M of capital from top-tier VCs including Sequoia, NEA, and Salesforce.

“Forter’s innovative fraud prevention technology has proven to be a true business solution for us. No more scores, no more lengthy review queues. They have taken the guesswork out of fraud prevention and we couldn’t be happier with the results.”

Ena Eaton
Operations Manager, Hello Molly

“By partnering with Forter, Nordstrom was able to drastically reduce their chargeback fate and decline rate, without the need for manual reviews. This resulted in a significant increase in top line revenue, all while maintaining superior customer experience that Nordstrom is known for.”

Adam Drake
VP Operations, Nordstrom

“Fraud prevention is a critical component to the success of our payment platform, built around optimising conversion rates and reducing fraud for our customers. Forter’s integrated platform provides incredibly fast and precise fraud decisions on all transactions and is fully scalable to support our rapid growth.”

Lennart Koopmans
Chief Executive Officer, Magnius

“Forter has helped us reduce loyalty program fraud by more than 60 percent while enabling us to build stronger relationships with our customers.”

Doug Ferreira
Director of Financial Operations, delivery.com

49
Customer references from happy Forter users
VIEW ALL REFERENCES
Kount’s Identity Trust Global Network delivers real-time fraud prevention and enables personalized customer experiences for more than 6,500 leading brands and payment providers. Linked by Kount’s award-winning AI, the Identity Trust Global Network analyzes signals from 32 billion annual interactions in order to customize user experiences across the spectrum of trust—from frictionless experiences to blocking fraud. Quick and accurate identity trust decisions deliver safe payments, account creation and login events, while reducing digital fraud, chargebacks, false positives, and manual reviews.

"Definitely, I would recommend Kount. The main things are the complete control you have within the platform, plus the reporting capabilities to perform deep analysis.”

Patricio Walsh
Risk & Compliance Director, Paymentez

"Kount Complete makes things so much faster and easier. For instance, I can quickly implement special rules when we’re having a new artist recruitment drive in order to maximize sign ups. Kount has really made my life infinitely easier. I’m back to doing my job instead of spending my entire work week battling fraud.”

Christine Barnum
Controller, CD Baby

"Kount offered us something other companies couldn’t: the ability to write our own custom rules that apply to our unique situation. I didn’t have to buy someone else’s pre-packaged sets. Further, the Kount system is easy to integrate and set up, so I could use what I already had in place quickly and intelligently.”

Dave Parrott
Fraud Manager, Jagex Games Studio

"With thousands of dollars at risk on many orders, Kount delivers excellent value. The drop in decline rate, the decrease in fraud transactions, and the reduction in the amount of time spent on manual reviews make Kount a very worthwhile investment for us. I would highly recommend them.”

Lisa Bolton
Operations Manager, FoodServiceWarehouse
ABOUT LEXISNEXIS THREATMETRIX

ThreatMetrix—now LexisNexis® Risk Solutions leverages comprehensive digital and physical identity intelligence, machine learning and advanced big data analytics to accelerate risk management decisions and fortify fraud defenses for global businesses in over 100 countries. Our solutions combine innovative technology and intuitive analytics with more than 78 billion data records augmented by the digital identity coverage of the ThreatMetrix® Digital Identity Network to deliver a concise 360-degree view of risk at any point in the customer lifecycle. By correlating and consolidating the complex and ever-changing attributes that make up a consumer or business identity, LexisNexis Risk Solutions provides robust, actionable risk insights enabling secure and seamless transactions while limiting friction intelligently across every channel via a multi-layered approach.

"ThreatMetrix has helped mitigate the risk of malicious accounts, chargebacks, stolen credit cards and collusion. It’s been an invaluable tool for my team.”

Shannon Scott
Senior Manager – Risk & Payments, uShip

"ThreatMetrix helps us save money by reducing our order processing decision-making and investigation time. It saves us at least a minute on every order because it provides us with non-personally identifiable information we wouldn’t have otherwise. When you process 500 to 1,000 orders a day that adds up.”

Marcus Eikenberry
Managing Director, Trust Who

"Using ThreatMetrix we can clearly see the spider web of linked, fraudulent accounts. We’ve almost got a 100% hit rate on known negative devices.”

Jim Winters
Director of Financial Crime, Fraud & Underwriting, TSB Bank

"With ThreatMetrix, we can see the bad guys right away. Now we see the true data, true city, true IP, and true ISP. In less than five seconds, we can determine if a user who claims that they are in Boston is actually using an IP in Lagos.”

Doron Kim
President and Founder, eDating for Free, Inc

176
Customer references from happy LexisNexis Threatmetrix users

VIEW ALL REFERENCES
ABOUT SIFT

Sift is the leader in Digital Trust & Safety, empowering companies of all sizes to unlock revenue without risk. Sift prevents fraud with industry-leading technology and expertise, an unrivaled global data network, and a commitment to building long-term partnerships with their customers. Twitter, Airbnb, and Twilio rely on Sift to stay competitive and secure.

"Sift’s scoring is really accurate, and I find the Sift Console very intuitive. It couldn’t be easier to use, and the automation has helped me immensely as a team of one.”

Susannah Page-Katz
Trust and Safety Manager, Skillshare

"Sift has paved the way for us to scale our community effectively while building and maintaining user trust. Not only have they provided a real-time, automated solution for us to manage all types of fraud and content abuse, Sift has allowed us to confidently accelerate into new markets globally.”

Craig Follett
Co-founder & CEO, Universe

"More than 60% of our deactivations are handled by Sift, mostly automated. We’ve also noticed fewer fake accounts, a drastic reduction in spam accounts, and faster removal of duplicate accounts.”

Don Fultz
Head of Trust, Safety, and Customer Support, CouchSurfing

"Because identifying and acting on suspicious orders saves our clients money, having the auto-reject rules in place saves us a tremendous amount of time, since we no longer have to manually cross-reference suspicious orders to identify fraudulent networks.”

Krister Larsson
Director of Intl. Operations, Etix
ABOUT SIGNIFYD

Signifyd, the world’s largest provider of Guaranteed Fraud Protection, was founded on the belief that e-commerce businesses should grow without fear of fraud. Signifyd solves the challenges growing e-commerce businesses persistently face: billions of dollars lost in chargebacks, customer dissatisfaction and operational costs. Signifyd Guaranteed Payments protect online retailers supported by a full-service machine-learning engine that automates fraud prevention allowing businesses to increase sales and open new markets while reducing risk.

"Signifyd is an easy to use software. We can quickly review customers’ transactions and [it] has a broad network to verify the validity of a purchase.”

Emerson Hammer
NOMATIC, LLC

"The claims process is so simple with Signifyd. We upload our chargeback notice and tracking number and we’re automatically paid out to our bank account.”

Victoria Beckham

"Signifyd approves or declines the transaction based on their review. We trust their decisions. If we get any chargebacks, Signifyd covers the costs. It’s a no-brainer.”

Andrew Basenfelder
Application Administrator, Mitchell & Ness

"Online jewelry companies lose thousands of dollars per month due to fraud. We don’t because we use Signifyd. With their Guaranteed Fraud Protection, we never pay for fraud or chargebacks. That’s a savings we can pass directly to our customers.”

Vipul Lakhi
Chief Executive Officer, My Trio Rings
2020 TOP PERFORMERS

Accertify
AN AMERICAN EXPRESS COMPANY

clearsale
Freedom to sell

Fraud.net

simility A PayPal Service

Trulioo
Building Trust Online
ABOUT ACCERTIFY
Accertify is a leader in providing e-commerce companies with hosted software solutions, tools and strategies for preventing online fraud and mitigating enterprise-wide risks. Accertify’s Interceptas Platform integrates the various components of fraud prevention, applies state-of-the-art automation, and offers advanced capabilities for managing fraud data. Built with a merchant’s perspective, the Interceptas Platform delivers flexibility in preventing fraud related to card-not-present purchases, online scams and policy abuse, merchandise returns and exchanges and other data management challenges.

“One of the attractions of using Accertify was to have a one-stop shop. We wanted to integrate payment processing with fraud and chargeback management to minimize complexity. I didn’t want to manage another team to handle fraud internally, so Accertify’s integrated platform made a lot of sense for us.”

Jason Miller
Chief Technology Officer, Motorcycle Superstore

“We needed a fraud prevention solution that would help us get control of our transaction data and provide the flexibility to deploy more targeted screening strategies. Accertify is the only system we’ve found with the ability to do that. They’ve helped us manage our fraud risks without negatively impacting genuine customers.”

Philip Mead
Head of Fraud and Loss Prevention, The Carphone Warehouse

“Accertify’s Fraud and Chargeback Management solutions have proven to be very flexible, reliable and effective solutions for Rentalcars.com. Our fraud cost declined quickly after the go-live date, chargeback reductions are accelerating and we continue seeing improvements three years after deployment.”

Julie Nauwelaers
Loss Prevention Manager, Rentalcars.com

“With Accertify, it’s easy to optimize fraud management. We can change the fraud rules in real time without developer assistance, and the platform allows us to measure the effects more accurately than we could achieve with our existing in-house system.”

Jonathan Harrison
Product Director, RSVP
ABOUT CLEARSALE

Other programs look for reasons to decline your orders. We look for reasons to approve your orders. ClearSale is the largest and only solution with the scale, flexibility, expertise, and experience to support any merchant globally. ClearSale is a multinational company whose mission is to stop fraud without affecting the customer experience. ClearSale’s flagship solution is an end-to-end fraud management solution, combining advanced technology software, artificial intelligence algorithms and manual review when necessary. While most fraud prevention solutions are built on scoring and filters, ClearSale simply approves or declines each order, backing every order with a financial guarantee if desired. ClearSale knows that fraud prevention is not one-size-fits-all, and for this reason, we custom tailor our services to meet each client’s needs. As clients’ needs grow and change, we have the capacity and scalability to grow and change with them.

“Privalia believes that a successful partnership must be supported by 3 important pillars: (1) Quality of service, (2) Agile service, and (3) Speedy process execution. ClearSale fulfills all of these with excellence! ClearSale services are of outstanding quality. They make our day-to-day business easier and are very efficient when it comes to delivering…

Nerea Moreno
CFO, Privalia

“The thing that sold me on ClearSale was the fact that they were going to do everything they could to try and clear flagged transactions.”

Jason Church
Owner, Tactical Sports Gear

“With ClearSale, our fraud management was integrated right into our Shopify within 10 minutes, and ClearSale was analyzing our transactions the same day. It’s saved us a lot of money and time.”

Mark May
Director, bloom

“One of the great things about ClearSale is that you know about every single transaction, whether it was approved or declined. They offered essentially no risk compared to the enormous benefit. I had nothing to lose.”

Landon Ashby
Owner, Lanbo’s Armory
ABOUT FRAUD.NET

Fraud.net is a leader in AI-powered enterprise risk intelligence. Their award-winning fraud detection platform helps digital businesses to quickly identify transactional anomalies and pinpoint fraud using artificial intelligence, big data and live-streaming visualizations. Over 3 billion customer data records were stolen in 2018 and the number of breached records is expected to reach 5 billion in 2022. As businesses digitize their operations at unprecedented rates, they also create vulnerabilities. As a result, cybercrime is projected to grow 400% between 2017 and 2022 when the associated cost to business globally is expected to reach $8 Trillion. Contact them today to discuss a strategy best suited for your organization.

Customer references from happy Fraud.net users

VIEW ALL REFERENCES

The traffic and device data that Fraud.net provides is excellent, as well as alerts on bot and suspicious website visitors. Some of the information was hard to decipher at first, but they've added more detailed explanations to help out. Our advertisers require authentication of traffic and fraud.net does a great job of that.

Digital Marketing Website

We like how manageable and intuitive Fraud.net displays the complex data that their system collects. By itself, the data would be overwhelming, but the well-constructed design of Fraud.net and the help of the reps makes for an easy and enjoyable experience. Knowing the products services is crucial, so make sure to ask the very helpful reps all your questions! Before speaking with a rep we were having trouble understanding what data was actually relevant to our...

Online Market

We had only been using a handful of datapoints to flag suspicious transactions, so the ease with which we could gain access to hundreds of additional datapoints has been the best feature for us. The rules engine and dashboard is clean and concise, helping us make much better decisions and much faster than in the past. Took a little time to understand some of the data for it to be meaningful for us, and for us to write rules with it. Highly recommend trying it out. It's...

Digital Vendor

Knowledgeable and helpful team, fast and easy onboarding, rich data with clean interface for efficient management of order reviews. Appreciate the network feature and ability to report fraudsters to the community. Haven't found anything to dislike yet. Works as billed and can do much more than we need right now. Identify your biggest pain point for detecting and preventing fraud and start with that solution from Fraud.net. It will likely help you in short amount of...

Digital Retailer
ABOUT SIMILITY

Simility provides a cloud-based and on-premise fraud detection software solution that combines the power of machine learning and human analysis. Simility's highly scalable platform protects enterprise clients and SMBs from the most sophisticated types of fraud, and empowers fraud analysts to quickly adapt to fraudsters' evolving tactics without having to write code. Built "by fraud fighters for fraud fighters," the founding team's combined 27 years of fighting fraud at Google puts them in a uniquely qualified class of fraud detection and prevention experts.

"Analysis and machine-learning models depend on the richness of data. Simility's ability to ingest custom data sources allowed Chime to drop fraud from 18 basis points to 11 in just a matter of a month."

Elizabeth Vogelsang
Director of Card Operations, Chime

"We tried a homegrown tool to eliminate spammers, but they kept getting in. With Simility's complete fraud detection solution, we are able to proactively stop spammers from hitting our site."

Jens Martin Graunke
Content Manager, Quoka.de

"We are able to send the information we need to Simility and customize the way an analyst sees the information through the platform, which are game-changing features."

Gabriel Nicola Reis Arrigo
Chief Technology Officer, Blacktag

"Simility is an incredibly flexible and powerful tool, using the most modern technology in machine learning as well as ingenious applications of human intelligence to detect fraudulent behaviour and adapt to new patterns. Integration is deceptively simple, and the engineers have gone above and beyond what was expected of them to provide us with the..."

Heitor Garcia
Risk and Anti-fraud Analyst, Pagar.me
ABOUT TRULIOO

Trulioo offers the most robust and comprehensive global identity verification solution in the market. Through one single portal/API, Trulioo can assist you with all your AML/KYC identity verification requirements by providing secure access to over 4 billion identities worldwide. Trulioo’s mission is to create products that solve online identity verification challenges in a way that is accessible to both SME and large enterprise customers.

“Trulioo has become a crucial service provider, assisting us in verifying our clients more efficiently by leveraging their electronic Know Your Customer (eKYC) service as a gateway to dozens of countries.”

William Sirett
Executive Director of Operations, Interactive Brokers

“Trulioo helped FrontFundr reduce its customer identity verification time by 80 percent.”

Aaron Stuart
Director of Operations, FrontFundr

“Businesses that want to provide their customers with a safe online experience should use Trulioo’s identity authentication product. The biggest thing for us is that people need to feel that they can trust the people they are giving money to, that they are real and that the causes are real. The more we know our users, the more we can keep it safe.”

Daryl Hatton
CEO, FundRazr

“Integration was seamless thanks to the Trulioo support team. Once integrated, we were able to start verifying customers immediately. We have not experienced any delays or downtime with Trulioo and it’s worth noting that we have experienced a significant increase in our conversions since we introduced the solution.”

Adam Goldman
Founder and President, Bitbuy
RISING STARS
ABOUT ARBUTUS SOFTWARE

Arbutus Software provides the best in audit and data analysis technology. Since 2003, they have been innovating and delivering specialized data analysis technology to their users. Their technology helps organizations test internal controls and perform audit tests. Today, they offer auditors the very best in audit analytics. Their goal is to exceed your expectations about what a technology vendor should be. Arbutus technology is based on 30 years of software innovation and development. It is designed to provide auditors, business analysts, and fraud investigators with the very best in data analysis technology.

“Arbutus has transformed how we perform audits and created real value for our organization.”

Erin Baker
Director of Audit, Disability Services of the Southwest

“Arbutus provides us with greater insight into our business activities to identify any potential risk exposures across the organization.”

Chen Cheng Long
Internal Audit Manager, National Applied Research Laboratories

“The complete implementation was extremely fast and easy! The Arbutus software installation on the server and 300 computers in the NRA directorates across the country took less than 5 days, and auditors were able to immediately start working with the software.”

Vasil Panov
Director of Directory "Control", National Revenue Agency

“Thanks to the Arbutus team for all the help. It’s rare to see such outstanding responsiveness.”

Joel Bavender
IT Support Analyst, Bealls Inc.
ABOUT ETHOCA

Ethoca is the leading global provider of collaboration-based technology that enables card issuers, ecommerce merchants and online businesses to increase card acceptance, stop more fraud, recover lost revenue and eliminate chargebacks from both fraud and customer service disputes. Through the Ethoca Network, the first and only of its kind in the industry, they are closing the information gap between card issuers and merchants. This unique capability makes fraud and customer dispute insight available and actionable in real time.

“With Ethoca Alerts catching the fraud that sometimes slips through our other defenses, we can confidently accept more payments from customers without creating friction at checkout.”

South African Airways

“All fraud data from Ethoca is incorporated into our rules models – refreshing them and improving their self-learning profiles. Receiving confirmed fraud data quickly and regularly helps to greatly improve the effectiveness of these models – meaning less fraud.”

easyJet

“The services they provide are top notch. Ethoca Alerts are a key contributor to our fraud prevention efforts.”

Risk Team Lead
Build.com
ABOUT NOFRAUD

NoFraud is the only eCommerce credit card fraud prevention system that fully eliminates merchant involvement while simultaneously having the largest impact on the bottom line. Their team developed an advanced algorithm designed to virtually eliminate false positives, manual review and significantly reduce charge backs. Using the largest data pools, their system is programmed to analyze fraudster behavior effectively reducing fraud to below .01% of online orders. NoFraud is dedicated to the merchant, with experts perpetually updating the system adapting to the constant change of the fraudster community, preventing fraud 24/7. NoFraud also offers live card holder verification for potential fraudulent transactions so you could focus on growing your business.

“Integrating was a snap, the support is phenomenal and we did not have a single fraudulent order since we started! If you're accepting credit card payments online you can't afford not to get NoFraud.”

Daniel Serres
Swiss Gear

“Operating two 8-figure brands opens us up to a lot of risk for fraud. By using NoFraud we've managed to cut our expenses drastically. With NoFraud's full automation within Shopify, we've also freed up the resources of a full-time employee to service our customers better. We couldn't be happier with NoFraud as our chargeback solution.”

Darren Crawford
Chief Operating Officer, Kinobody

“Implementing NoFraud has vastly improved our business operations, not only by significantly reducing chargebacks and false positives, but by turning our inefficient fraud prevention process into a simple pass/fail decision that saves us loads of time and stress.”

Saurabh Abrol
Chief Executive Officer, Wine Chateau

“NoFraud has reduced our fraud losses to zero! What's more, it has allowed us to streamline operations and ensure that our customers have a better experience, which is critical. We needed a solution that was simple and easy to integrate. NoFraud has met and exceeded that criteria. NoFraud also handles the chargeback process, which is a helpful bonus.

Jeff Dodds
Owner, Dodds Shoe Co.
ABOUT RAVELIN TECHNOLOGY

Ravelin prevents fraud and protects margins for online businesses. Companies all over the world are accepting more transactions with fewer chargebacks thanks to their unique machine learning-based approach to fraud prevention. By automating standard fraud tasks, fraud teams can spend time focusing on the root causes of fraud instead of day-to-day review of transactions. In addition, all of their fraud decisions are explained, which means users not only stop fraud but receive insights regarding the fraud that is targeting their business.

“Thanks to Ravelin, we now feel confident that we can expand the in-app payments part of our business without undue exposure to fraud, which is huge as we are sure this is where the next phase of growth is going to come from for Easy Taxi.”

Zalan Lima
Head of Fraud, Easy Taxi

“We have seen first-hand that machine learning is the future of the fraud prevention industry, thanks to Ravelin. Using their platform has meant we’ve only seen 1 chargeback in the entire time that we’ve been accepting CNP payments, which is unheard of in our industry.”

Rusty Nash
Co-founder, Gift Off

“To operate at the scale and speed we wanted we knew we would need the automation that a machine learning solution like Ravelin would provide. However what really impressed us was the patience and time that the team at Ravelin took to understand our business.”

Dennis Friemerding
Responsible for Payments, Fraud & Risk Management, FlixBus

“At Urban Massage, we use Ravelin to route risky transactions through dynamic 3DS. The graph networks are fantastic for investigating potential fraud, it makes the few manual reviews we need to do fast and efficient. Ravelin is helping us grow without interruption and with much less risk.”

Giles Williams
CTO and Co-Founder, Urban Massage

24
Customer references from happy Ravelin Technology users

VIEW ALL REFERENCES