

Enterprise Search Software Category



Enterprise Search Software Category

Enterprises are rapidly growing their technology stacks and they require an easy method to keep this data unified and accessible across the whole business. The solution is to invest in a cloud-hosted enterprise search solution. This tool presents a single search bar where staff can search across numerous cloud systems and access several types of content and thousands of pages. The search bar builds an index of all of a corporation's databases and software applications, converting those storage silos into a single business-wide database.

Enterprise search software performs all this without needing heavy IT resources or big corporation-wide shifts to more unified systems. The search tool makes every platform, database, and app needed by a team easily accessible to all its members. It instantly sources answers to questions across numerous cloud platforms. Staff can access this data from anywhere using any internet-enabled device as the information is stored in the cloud and not on a device.



Customer Success Report Ranking Methodology

The FeaturedCustomers Customer Success ranking is based on data from our customer reference platform, market presence, web presence, & social presence as well as additional data aggregated from online sources and media properties. Our ranking engine applies an algorithm to all data collected to calculate the final Customer Success Report rankings.

The overall Customer Success ranking is a weighted average based on 3 parts:

CONTENT SCORE

- Total # of vendor generated customer references (case studies, success stories, testimonials, and customer videos)
- Customer reference rating score
- Year-over-year change in amount of customer references on FeaturedCustomers platform
- Total # of profile views on FeaturedCustomers platform
- Total # of customer reference views on FeaturedCustomers platform

MARKET PRESENCE SCORE

- Social media followers including LinkedIn, Twitter, & Facebook
- Vendor momentum based on web traffic and search trends
- Organic SEO key term rankings
- Company presence including # of press mentions

COMPANY SCORE

- Total # of employees (based on social media and public resources)
- Year-over-year change in # of employees over past 12 months
- Glassdoor ranking
- Venture capital raised

Award Levels



MARKET LEADER

Vendor on FeaturedCustomers.com with substantial customer base & market share. Leaders have the highest ratio of customer success content, content quality score, and social media presence relative to company size.



TOP PERFORMER

Vendor on FeaturedCustomers.com with significant market presence and resources and enough customer reference content to validate their vision. Top Performer's products are highly rated by its customers but have not achieved the customer base and scale of a Market Leader.



RISING STAR

Vendor on FeaturedCustomers.com that does not have the market presence of Market Leaders or Top Performers, but understands where the market is going and has disruptive technology. Rising Stars have been around long enough to establish momentum and a minimum amount of customer reference content along with a growing social presence.



2021 Customer Success Awards

Check out this list of the highest rated Enterprise Search Software based on the FeaturedCustomers Customer Success Report.



MARKET LEADERS



elastic



Lucidworks



TOP PERFORMERS



hawksearch



SEARCHSTAX



an Elastic company



RISING STARS



Cognitive eCommerce



Formerly InstantSearch+



* Companies listed in alphabetical order

2021



SUMMER 2021

Enterprise Search
Software Category

MARKET LEADERS



122
Total Customer References

[VIEW ALL REFERENCES](#)

ABOUT ALGOLIA



Algolia search and discovery helps people find what they want and need easily—across web, mobile, and voice. Our search-as-a-service platform allows businesses to deliver fast and relevant search experiences that drive results. Algolia's platform enables companies to build amazing experiences in just days that increase online engagement, conversion rates and revenue. More than 9,000 companies including Under Armour, Birchbox, The RealReal, Stripe, and Slack rely on Algolia to power over 1 trillion searches per year. The team is headquartered in San Francisco with offices in Paris, London, New York, and Atlanta. To learn more, visit www.algolia.com.

Featured Testimonials

“Algolia's federated search helps us facilitate seamless customer experiences by empowering our employees to easily and quickly find the relevant information and resources they need to do their job every day.”



BRIT ATILANO
PROGRAM MANAGER, IT OPERATIONS, ZENDESK

“What ultimately sold us on Algolia was the fact that it required almost no maintenance once set up and it brought us a great search functionality at an attractive price. Algolia is fundamental for any business to support the search functionality for thousands of people.”



JUAN CATALANO
CTO, STREEMA

“Algolia allows us to provide our users with lightning-fast, typo-tolerant search no matter where our users are.”



MARTIN BALAS
CTO, BIRCHBOX

“I saw search as a competitive tool and as a strategy to get a leg up on our competition. After seeing Algolia on Hacker News I was absolutely blown away. After looking at the demos, we threw out what we were doing internally in terms of a small search revamp and I had one of our team get cracking with Algolia right away. As a little start up, it really helped that Algolia's price points were within reach in terms of not breaking the bank to get things rolling.”



OMAR KASSIM
CO-FOUNDER, JADOPADO

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143
Total Customer References

[VIEW ALL REFERENCES](#)

ABOUT COVEO



Coveo is on a mission to transform business by improving people's skills, knowledge, and proficiency with intelligent search. Coveo Search Apps unleashes the power of fragmented, disparate information from across the enterprise IT ecosystem, to surface what matters at every point-of-work. Recognized as the Most Visionary Leader in Enterprise Search by Gartner, Coveo enterprise search allows companies to create high performance contact centers, cultivate company-wide collaboration, and succeed at self-service. With the search industry's highest security standards, broadest connectivity and greatest relevance control and configurability, Coveo removes complexity to make search work, quickly and effectively, with the only end-to-end intelligent search platform in the cloud.

Featured Testimonials

“Big portions of the site beyond the traditional ‘site search’ features are being driven by content from the Coveo index. We were able to leverage Coveo throughout the site to dynamically generate content based on user preferences. That was a really powerful concept for this project.”



MIKE DOLAN
DIRECTOR OF BUSINESS DEVELOPMENT, BROOKINGS

“The accuracy and speed at which the Coveo Query Suggestion and Automatic Relevance Tuning features work are truly amazing—it's my favorite part of the solution.”



CAMILO VARON
DIRECTOR OF BUSINESS SYSTEMS, LIFE EXTENSION

“We viewed multiple vendors but Coveo beat out Google and other enterprise search vendors. We are the leaders in our industry and Coveo is the leader in the search industry. Coveo was the perfect fit for us.”



PATTABHI RAMAN
ASSOCIATE DIRECTOR, GLOBAL SUPPORT INFRASTRUCTURE, INFORMATICA

“It is simple to deploy and manage from an administrator's viewpoint, and our employees have commented how easy it is to find what they need with Coveo's elegant user interface.”



DIETMAR WALLNER
SYSTEMS ADMINISTRATOR & PROJECT MANAGER, PÖTTINGER

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484
Total Customer References

[VIEW ALL REFERENCES](#)

ABOUT ELASTIC



Elastic provides real-time insights and makes massive amounts of structured and unstructured data usable for developers and enterprises. By focusing on scalability, ease-of-use, and ease-of-integration, Elasticsearch, Logstash, and Kibana power many of the world's leading mobile, social, consumer and business applications.

Featured Testimonials

“One of the reasons we went with the Elasticsearch Service was to have that flexibility to scale. With the press of a few buttons, we went from an under-performing system to one that delivered receipt lookups at lightning speeds.”

JUAN HERBST
DEVELOPMENT MANAGER, THE WAREHOUSE GROUP

“Using Elasticsearch has made our site search drastically faster, more reliable and accurate for the end user.”

ALISTAIR COLVILLE
LEAD DIGITAL DEVELOPER, DC THOMSON

“[Elastic Site Search]'s synonym insights are great. I can look at queries, see what people are searching for and what words they're using, then add those keywords to our site. That's been pretty huge.”

NADALEEN TEMPELMAN-KLUIT
HEAD OF USER EXPERIENCE, NYU LIBRARIES

“Elastic is at the foundation of our search technology. That's the way we're able to match people to resources quickly and easily. It lets us do our geo-location based searching. It helps us with our matching algorithms.”

MICHAEL WOLF
HEAD OF TECHNOLOGY, NOWPOW

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69

Total Customer References

[VIEW ALL REFERENCES](#)

ABOUT INBENTA

inbenta

Inbenta is a global leader in AI, whose patented NLP fuels highly accurate search solutions for customer support, e-commerce and chatbots. With a foundation of 11+ years of R&D, Inbenta's technology understands & delivers results based on the meaning behind customers' search queries, not the individual keywords. The result: industry-leading 90%+ self-service rates.

Featured Testimonials

“We pride ourselves on resolving customer questions as quickly as possible, but wanted to enable more self-service to help them find the information they needed on their own terms. Developing new and creative ways to make information more searchable for our customers and our workers were key to improving both our customer experience and internal operations.”



MEGAN MCCLUSKEY
SENIOR PROGRAM MANAGER, CUSTOMER EXPERIENCE MARKETING AND COMMUNICATIONS, SCHLAGE

“Using Inbenta was the key to understanding and closing important knowledge gaps in our self-help content. In just a few months, we achieved an 89% self-service rate. The implementation was a breeze (just a single line of javascript), the Inbenta team is terrific, and our customers are finding what they need at a rate 40% higher than before. Success!”



MARK DEATON
HEAD OF CUSTOMER SUCCESS, GOANIMATE

“Inbenta has provided Lojas Renner an evolution in online customer service. Our partnership has lasted four years and Inbenta has made huge improvements to our customer support and made cost reductions that have been so important for our business. Today, for example, more than 30% of e-mails are avoided through the instant answer feature.”



LUCIANE FRANCISCONE
CORPORATE MARKETING GENERAL MANAGER, LOJAS RENNER

“Adding in that Inbenta chat has been amazing! And of course the AI aspect to it where it just develops and grows. It's been significantly helpful for us. It frees up our agents who can then focus on those more complicated questions, sales calls. It definitely improves our service levels.”



DAVID HARRISON
ALTERRA MOUNTAIN COMPANY

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64

Total Customer References

[VIEW ALL REFERENCES](#)

ABOUT LUCIDWORKS



Lucidworks is shaping the future of digital experiences, AI, and machine learning by reimagining the power and value of cognitive search to create all-new, human-centered experiences. They help companies deliver breakthrough search experiences that transform business and user engagement through an empowered, ambitious team. Fusion, Lucidworks' advanced development platform, delivers enterprise-grade capabilities that power the design, development, and success of intelligent search apps at any scale. With technology built on Solr, the global search standard used by 90 percent of Fortune 500 companies, their team includes leading search and discovery contributors and committers as well as many of the world's foremost search and machine learning innovators.

Featured Testimonials

“A big part of our job is giving people access to information about their government and country. Lucidworks Fusion gave us the tools our team needed to quickly build and deploy a search application that makes finding agency data and documents easier than ever.”



DAVID G. JOHNSON
WEBSITE SUPPORT MANAGER, U.S. CENSUS BUREAU

“Reddit relies heavily on content discovery, as our primary value proposition is giving our people a home for discovering, sharing, and discussing the things they're most passionate about. We expect Fusion's customization and machine learning functionality will significantly elevate our search capabilities and transform the way people discover content on the site.”



NICK CALDWELL
VICE PRESIDENT OF ENGINEERING, REDDIT

“Lucidworks Fusion provided the UI, security, and support we needed to make the move to Solr while minimizing our dependency on IT resources. With our initial success using Solr and Lucidworks, we're moving all of our search applications to Fusion.”



ANDREW HECOX
MANAGER, SOFTWARE ENGINEERING, RED HAT

“Fusion allows us to analyze user behaviors, find problem searches, and quickly use the query pipelines to fix those in a meaningful way.”



JOHN MCQUADE
DIRECTOR OF SOFTWARE DEVELOPMENT, NEW PIG

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56

Total Customer References

[VIEW ALL REFERENCES](#)

ABOUT SEARCHSPRING



Searchspring is on a mission to give ecommerce teams superpowers. We are giving the world's most creative online brands the user-friendly search, merchandising, personalization, and analytics they need to increase conversion and curate unique shopping experiences. Learn more at searchspring.com or visit the websites of some of our most heroic customers like Moen, Fabletics, Volcom, Wildfang, or Alternative Apparel.

Featured Testimonials

“No matter what you sell, you need a powerful search tool on your site. Searchspring is a no brainer, it pays for itself and then some.”



BECKY KLUKAS-BREWER
DIRECTOR OF MARKETING, SALES & CONSULTING, PRAIRIE MOON NURSERY

“We don't usually work with vendors but we are incredibly impressed by what Searchspring can do. It's probably one of the best platforms I've seen, and I'm a product manager. For me, it was all about the usability and giving power back to our marketing teams.”



JAMIESON YEE
SVP, GLOBAL PRODUCT & QA, FABLETICS

“Searchspring is not only easy to use but it's a one stop shop for manual and rule-based site merchandising, intelligent search, and smart automation in navigation - all paired with actionable reporting that's easy to digest for our merchandising teams. We have been able to quickly optimize zero search results and boost higher converting styles on site, providing the best possible experience to our customer and ultimately driving positive business results.”



KRISTINE CRUZ
SENIOR DIRECTOR OF MERCHANDISING, VOLCOM

“Making the switch to Searchspring was a great move for our business. The proof is in the numbers. We saw immediate results, and we've been able to continue fine-tuning and improving our shopping experience ever since.”



BRIAN GREENSPAN
COO, INMOD

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2021



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Enterprise Search
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TOP PERFORMERS



18

Total Customer References

[VIEW ALL REFERENCES](#)

ABOUT ADDSEARCH

+Q AddSearch

AddSearch is a modern hosted search for any website. It's lightning-fast, works on all devices, gives you full control, and is easy to install. Your users will experience an instant search with a modern and beautiful interface. Their system has been built to scale to large amounts of users all across the globe.

Featured Testimonials

“We compared several similar services, but decided that AddSearch was the easiest one to implement. We wanted an easy to implement, ad-free solution, and needed it quickly. Search function is one of the most frequently used function on HAU's website, as people rely on it to find information on the website quickly.”



TOM KLAGES
DIGITAL MARKETING OFFICER, HARPER ADAMS UNIVERSITY

“We wanted a ready-made search product as we did not want to concentrate on optimizing site search by ourselves. We use a fairly standard setup with predictive search results and a search results page with content type filtering. About half a dozen of our sites are currently running AddSearch. What we like the most is the fact that it actually provides relevant results and enables the site owner to meaningfully influence what is displayed to the users. We have liked the search and its intelligence as well as the good customer service accompanying it.”



TIMO SALMINEN
CLIENT DIRECTOR, KARHU HELSINKI

“AddSearch gave us the flexibility to build search exactly the way we wanted. Customer support played an important role as every time we reached out we received an answer within 30 minutes. The platform has been developing very fast and new product features have improved our search a lot.”



COLIN JONES
WEB & APPLICATIONS TEAM LEADER, ROBERT GORDON UNIVERSITY

“AddSearch was able to help us in customizing the search results page to look the way we wanted to. We are also very pleased with the result search dataset that is produced by AddSearch. The AddSearch search results are very accurate, fast, and work well for our needs. Our electronics and computer items require an “EXACT” match, or else you will be looking at the wrong product. AddSearch was able to enhance its search algorithm to accommodate exact string matching, as well as prefix string matching, and provide us with accurate search results.”



GEMINI COMPUTERS

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Reaktor





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Total Customer References

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ABOUT AMAZON CLOUDSEARCH



Amazon CloudSearch is a managed service in the AWS Cloud that makes it simple and cost-effective to set up, manage, and scale a search solution for your website or application. Amazon CloudSearch supports 34 languages and popular search features such as highlighting, autocomplete, and geospatial search. With Amazon CloudSearch, you can quickly add rich search capabilities to your website or application. You don't need to become a search expert or worry about hardware provisioning, setup, and maintenance. With a few clicks in the AWS Management Console, you can create a search domain and upload the data that you want to make searchable, and Amazon CloudSearch will automatically provision the required resources and deploy a highly tuned search index.

Featured Testimonials

“Amazon CloudSearch is a game-changing product that has allowed us to deliver powerful new search capabilities. Our customers can now find what they are looking for faster and more easily than ever before. Amazon CloudSearch fits with our strategy of being 100% based in the cloud, and has allowed us to focus our technical resources on building a great customer experience. We saved many months of re-architecture and development time by going with Amazon CloudSearch.”



DON MACASKILL
CHIEF EXECUTIVE OFFICER & CHIEF GEEK, SMUGMUG

“After evaluating several options for search at Snapguide we picked CloudSearch for its easy setup, automatic scaling, and rich set of developer tools. It was a snap to go from a single set of documents to multiple domains, and CloudSearch handles our complicated queries involving user-visibility logic and custom ranking effortlessly. Having search as a service enables our small team to do more while worrying about less.”



SAM KIMBREL
SENIOR SOFTWARE ENGINEER, SNAPGUIDE

“We use Amazon CloudSearch to let our members search our archive of news articles, dating back to 1785. We love the fact that CloudSearch automatically scales for traffic and data. Having a low cost, high throughput, low-latency search without maintenance and operational overhead lets us focus more time on delighting our members.”



DANNY TEDORA
TRANSFORMATION PROGRAM MANAGER, NEWS UK

“We view Amazon CloudSearch as key to our strategy for our flagship product, SMART/InSight. Pay as you go pricing for a managed search service removes the operational burden of maintaining and managing complex search systems, and lets us focus on what's most important to us: our customers. Search capability on AWS enables integration of data without thinking of data types, size, or location and lets SMART/InSight visualize them in the ways our customers need. We will continue to collaboratively work with CloudSearch.”



MACK K. MACHIDA
CHIEF EXECUTIVE OFFICER, SMART INSIGHT CORPORATION

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Total Customer References

VIEW ALL REFERENCES

ABOUT HAWKSEARCH



Hawksearch is an intelligent search and recommendations platform that powers success for any size business across all industries. Our goal is to ensure brands have innovative tools to deliver accurate, relevant and customizable search experiences enabling users to find the relevant results for their needs in context, no matter the device, platform, or language. Having completed over 400+ implementations, Hawksearch is utilized for delivering engaging and personalized search experiences through our innovative features, which enable marketers, merchandisers and developers to accomplish their goals.

Featured Testimonials

“Hawksearch allows us to customize our on-site search experience. Now search relevance is only ever a few clicks away!”



POWELL'S CITY OF BOOKS

“Through visibility rules and other Hawksearch tools, we can easily return relevant search results to customers based on inventory nearest to them. Because we also want to adhere to manufacturers' exclusive territory mandates, Hawksearch allows us to display the right products, in the correct territory and to the proper audience. We now have the tools to successfully address any number of complex search challenges.”



ERIC SYWENKI
STATE ELECTRIC SUPPLY CO.

“Since implementing Hawksearch, our page load speed has increased dramatically, allowing us to expand and grow our online databases. Plus, the setup process to create a new database is so simple that our team can do 99.9% of the work on our own now, making the process much more efficient. The success of our guide depends heavily on search. Thanks to Hawksearch, we finally have a solution that will help us for years to come.”



TERESA COVELLI
WEB DEVELOPMENT MANAGER, DIGITAL COMMERCE 360

“With thousands of products of such an enormous variety online, we needed a search partner that would organize our website in an uncomplicated and shopper-friendly fashion. Hawksearch has been a great solution for us, as now our customers can easily search for everything they need and also stay updated on current inventory levels. Hawksearch is also a great help in our marketing efforts, by providing tools that help us promote our campaigns and other sales efforts.”



REBECCA GUMMERON
SENIOR DIRECTOR OF ECOMMERCE, BERLIN PACKAGING L.L.C.

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Total Customer References

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ABOUT SEARCHSTAX



SEARCHSTAX

SaaS Solutions for Better Search

SearchStax is on a mission to empower teams across the globe to deliver better search applications and experiences -- faster and with more confidence. We offer end-to-end search solutions ranging from Managed Solr infrastructure to Advanced and Personalized Site Search. Fully Managed Solr - Our fully managed and SLA-backed Solr-as-a-Service that allows you to spend more time focused on building a better search experience for your customers and less time automating, managing, maintaining and scaling search infrastructure in public or private clouds. Advanced and Personalized Site Search - SearchStudio is a search analytics and experience management solution that empowers business teams to analyze, improve, and optimize their customers' search experience.

Featured Testimonials

“SearchStax's Solr expertise and service are top notch and really helped us make the right decisions around upgrade versioning and strategy around replication and sharding. The SearchStax software itself was great - automating some really time consuming tasks and getting us deployed and in production within days - allowing us to focus on new feature development. I would highly recommend SearchStax to other companies looking for a complete search solution for their Apache Solr Infrastructure. ROI on this project versus doing it ourselves was at least 10x.”



DAVID ROWE
SOFTWARE ENGINEER, ARCHITIZER

“SearchStax enabled us to offload operations of running a complex search analytics & recommendation infrastructure. The fully integrated cloud based search analytics platform delivers unique insight into what apps are trending and how users really want to use their devices.”



DWIPAL DESAI
SR. DIRECTOR, SAMSUNG

“SearchStax delivered an enhanced search including autocomplete and product suggestions, more relevant search results, and built-in search analytics that gave insights into our customer's search behavior that are used to improve the conversion process.”



JERAS IKEHORN
CHIEF EXECUTIVE OFFICER, LUVBUTTON

“SearchStax helped bring visibility into our search metrics and a data-driven approach to improving search relevance.”



DAVID HAN
VP PRODUCT, TICKETMASTER

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ABOUT SQUIZ

SQUIZ

Squiz is now a global technology company with around 500 employees across the globe in places like Sydney, New York, Edinburgh, London and Melbourne. Squiz goal is to empower their customers by providing the platform, tools and confidence needed to thrive in a digital-first world. Whether it's their own products, partner technologies or your favourite current platform, their approach empowers you to integrate with anything and everything. They enhance business capabilities by creating a powerful combination of technologies to help you create seamless, intelligent and engaging customer experiences.

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Total Customer References

[VIEW ALL REFERENCES](#)

Featured Testimonials

“Squiz technology enabled us to provide a large volume of information in ways that are visually and structurally concise, with easy ways of segmenting data, to meet specific needs of a broad user group. With this we built smart site search and funding FAQs and resource databases.”



CHARONNE RUTH
WEB MANAGER, CREATIVE SCOTLAND

“With hundreds, maybe thousands of results for search certain terms, Funnelback gives advice on how to provide appropriate results for our different audiences.”



CHRYSTYNA CHYMERA
THE ELECTORAL COMMISSION

“The content and accessibility auditing tools which ship with our search engine – Funnelback – offer tremendous added value. Using them allows us to view our site differently and gives us the information we need to work through issues and errors in order to improve the experience for all our website visitors.”



DUNCAN IRELAND
WEB MANAGER, UNIVERSITY OF THE HIGHLANDS AND ISLANDS

“The key to the search's success was in the search User Interface design focusing only on the essential information and not overwhelming the user.”



LACEY YEOMANS
FEDERATION TRAINING

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43

Total Customer References

VIEW ALL REFERENCES

ABOUT SWIFTYPE



Swiftype's industry leading search platform delivers accurate, relevant and customizable search results for businesses. Swiftype's suite of products, Site Search and Enterprise Search, have revolutionized the way people find information across their organization and on public facing websites. Its strong customer portfolio includes AT&T, Shopify, SurveyMonkey, Dr. Pepper, publishers Engadget and TechCrunch, and brands like Qualcomm, Asana, Marketo and Hubspot.

Featured Testimonials

“When we launched Swiftype search, our staff was finally able to control results, relevance, and more all through an app. It was great. We couldn't find that anywhere else.”



JOSE DEL CORRAL
PRODUCT LEAD, AOL TECH, ENGADGET

“Swiftype improved our search results immediately upon implementation, but also gave us the tools to precisely control our relevance algorithm and steadily improve search over time.”



PHIL SEATON
TECHNICAL PRODUCT MANAGER, INSTRUCTABLES

“Swiftype's synonym insights are great. I can look at queries, see what people are searching for and what words they're using, then add those keywords to our site. That's been pretty huge.”



NADALEEN TEMPELMAN-KLUIT
HEAD OF USER EXPERIENCE, NYU LIBRARIES

“Swiftype keeps pace with our prolific editorial schedule, ensuring our search results always include the latest articles—something we simply could not find elsewhere.”



NICOLAS VINCENT
LEAD DEVELOPER, TECHCRUNCH

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2021



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RISING STARS



14

Total Customer References

VIEW ALL REFERENCES

ABOUT CELEBROS



Celebros is the global leader in e-commerce site search, merchandising and conversion technologies for online retailers. Celebros revolutionized e-commerce by creating intelligent, concept-based site search for online stores. Since that time, Celebros has emerged as the industry leader in conversion technologies, developing a cutting edge search solution that employs the most advanced Natural Language Processing (NLP) technology available. Celebros is the only provider of conversion technologies that is available in seven languages.

Featured Testimonials

"I signed up with Celebros two years ago after using another Site Search provider for five years. The Celebros platforms capabilities, their responsiveness of their support and quality of customer service is the proof that I made the right decision."

GOKHAN ERKAVUN
MANAGING DIRECTOR, BEAUTY BRIDGE

"Site search technology can affect the majority of a store's traffic, making a critical impact on the store's performance. Celebros has further created the toolset for our Partners to effectively integrate site search, merchandising, navigation and other compelling content into a unique shopping experience."

ROY RUBIN
CHIEF EXECUTIVE OFFICER AND FOUNDER, MAGENTO

"The site tools which we have deployed from Celebros have significantly improved the speed, accuracy and responsiveness of our site to customer enquiries. They are reliable and almost intuitive in assisting on-line customers to identify and select their purchases. Aside from being effective and unobtrusive, these tools have a significant and continuing commercial impact."

RICHARD WAINRIGHT-LEE
MANAGING DIRECTOR, IWOOT

"We are extremely pleased with the conversion technologies by Celebros and the improved quality and performance from our site search. The Celebros team worked professionally for implementation of the entire conversion solution. Celebros' ongoing support and their understanding of our business goals and principles are invaluable. Seeing the great results we got after implementing the Celebros technology, we decided to use the Celebros Conversion suite for our shops, Hirmer-Grosse-Groessen.de, and Eckerle.de as well."

MICHAEL HOBELSBERGER
E-COMMERCE MANAGER, HIRMER

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ABOUT CONSTRUCTOR.IO



Constructor.io is a SAAS company providing search services that learn from your users to improve user experience and boost conversion rates. Founded by engineers with years of experience in high-growth, high-traffic sites, Constructor strives to deliver the best search experiences available anywhere.

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Total Customer References

[VIEW ALL REFERENCES](#)

Featured Testimonials

“Many tools take a long time to engrain into your business, and it can be a while before you see results. Constructor proved to be different. After installing Constructor, we saw great results nearly immediately - conversion rates are up, our customers are finding what they need faster, more users are using search - because it works. The proof process also allowed us to find and act on valuable insights within our existing manual processes long before we actually went live.”



DAVE MATTHES
IMAGINATION LEADER, PRINCESS AUTO

“Greentoe lives and dies by maximizing our conversion rate. Constructor.io was the only search technology provider with the depth to build an autocomplete experience while optimizing results for key conversion metrics.”



ANDREW KURLAND
CTO, GREENTOE.COM

“Constructor.io’s solution has proved critical in helping us identify everything from spelling corrections to foreign language recognition enabling us to be more effective and efficient in our operations and positively contributing to our bottom line.”



JOHN TUREK
SVP OF ENGINEERING, JET.COM

“We get a lot of feedback about how easy our site is to use, and the credit in large part goes to how Constructor.io improved our search experience.”



EDDIE BEKOV
CEO & FOUNDER, FUTONLAND

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Total Customer References

VIEW ALL REFERENCES

ABOUT EASYASK



EasyAsk is the leading provider of eCommerce site search, navigation and merchandising solutions for e-retail, mobile commerce and B2B commerce. EasyAsk products go far beyond keyword-based site search, utilizing the most advanced Natural Language Processing (NLP) technology available and delivering unprecedented accuracy and precision to return the right products on the first page every time. Whether customers use a PC, tablet or mobile phone, EasyAsk's search experience increases conversion rates and higher order values. Customers that use the EasyAsk software see a tremendous boost in online revenue through increased conversion rates, improved customer experience and agile merchandising. EasyAsk provides conversion technologies that are available in seven languages (English, Spanish, French, German, Italian, Dutch, and Portuguese).

Featured Testimonials

“A strong site search is critical to success in eCommerce. The tools and functionality that EasyAsk provides gives us confidence that our customers will find the gifts they're looking for quickly and easily.”



JEFF CHUN
VICE PRESIDENT OF MARKETING, PERSONALIZATION MALL

“EasyAsk is a well-featured highly scalable search engine that allows us to integrate a high-performance search capability into our system seamlessly. For the past 6 years, EasyAsk has shown complete reliability with minimal maintenance needed.”



RICHARD TSENG
SENIOR DIRECTOR OF ECOMMERCE, PERSONALIZATION MALL

“Our sales per search session increased by 23% when we added EasyAsk to our WebSphere platform.”



CAL BOUCHARD
SENIOR DIRECTOR OF ECOMMERCE, THE NORTH FACE

“EasyAsk is so much more than a software vendor, they are a partner with whom we work closely to make our business offering more valuable to our customers. This has paid off with a 73% increase in conversions, increased customer service scores and ultimately a significant increase to our sales revenue throughout all channels.”



MATT KIBLER
ECOMMERCE AND WEB DEVELOPMENT COORDINATOR, GARDNER-WHITE

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ABOUT FAST SIMON



Fast Simon is bringing an Amazon-like site search to millions of merchants and publishers. Fast Simon's powerful technology makes it simple for everyone to add a great search to their site: No coding. No integration. No maintenance. Their highly scalable platform and self-service simplicity allow them to offer all this. Fast Simon has everything you need to engage users across phones, tablets and desktops.

77

Total Customer References

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Featured Testimonials

“The search itself is fantastic. The autosuggest/autocomplete is incredible - the suggestions are instant. The results are accurate, nothing is missing, and bounce rate from search has dropped. The developers have helped us with some customized requirements, all queries are answered quickly. Your search for search ends here!”



KELD WEDELL SEERUP
TECHNICAL DIRECTOR, MEDISAVE

“Fast Simon is a great search application for Magento 2. Easy to use and has very robust features. Even better is the customer support you receive from Fast Simon. Thank you for the fantastic customer service and for helping our customers find what they need.”



CHRIS SEEDLE
ZIP CORVETTE

“[Fast Simon] is one of the best investments we've made for our site. Our visitors can search our products and get quick search results that are super relevant. The plugin is also continuously updated with new features such as better analytics, products recommendations and much more. And most importantly their support is very responsive and resolves issues quickly.”



SHAWN SHADKAM
FOUNDER, CATALINA RUG

“So far its been a great app to work with. Its more than just search as it allows you to have better control over filters on your browse pages and has a nice product recommendation widget for PDP pages. Ed and the team were super responsive to address an issue I was having. They even put in an enhancement for me in a matter of days. I highly recommend!”



KEVIN BIONDI
SPRING STEP SHOES

TRUSTED BY



FASHIONNOVA



STEVE MADDEN

Targus



18

Total Customer References

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ABOUT SEARCHUNIFY



SearchUnify is a cognitive enterprise search solution from Grazitti Interactive that integrates knowledge sources to build a mammoth corpus of complete enterprise information. By tapping into its AI-driven algorithm, SearchUnify deciphers the search intent and pits it against structured and unstructured data sets to help organizations deliver relevant answers, work seamlessly, and make more informed decisions at the point of impact.

Featured Testimonials

“At Kronos, the customer experience is our top priority and we look to work with technology partners with the same focus. SearchUnify provided responsive project management, high technical acumen and timely communication throughout our deployment, resulting in an excellent customer experience. Our customers, partners and employees are finding relevant content more easily, and we're seeing additional case deflection north of 10%.”

LEO DALEY
DIRECTOR-COMMUNITY, KRONOS

“By using SearchUnify to harness the power of AI, Bluebeam was able to use technology to dramatically improve our customers' support experience, measurably increasing our ability to quickly connect customers with the resources they need. Bluebeam's commitment to constantly improve our entire business isn't a program or an initiative, it's a way of doing business, and we're proud to be recognized for our work with SearchUnify in pursuit of that goal.”

JIM ATKINSON
PRESIDENT AND CHIEF CUSTOMER OFFICER, BLUEBEAM INC.

“As the Zuora Community Strategist, the level of metrics detail that SearchUnify provides for me in the administrator dashboard is impressive and useful. Not only does it give me a glimpse into the behavior of our community's visitors so that we can create a better, more optimized experience for them, but it also highlights the content gaps so that my team can quickly add needed content in the Community. At the end of the day, we want all Zuora Community users to be able to get the answer they need, as quickly as possible.”

LANA LEE
SENIOR COMMUNITY MANAGER & STRATEGIST, ZUORA

“We wanted our service engineers to utilize the immense KB to its full potential. However, finding case-resolving content wasn't particularly easy. They needed to wade through the countless irrelevant results in a bid to find helpful content. After implementing SearchUnify, the quality of support improved significantly as our support heroes could access relevant information from MadCap Flare inside Salesforce console. Similarly, customers could also access more relevant content within the Help Center. We got more than we asked for and for that a big shout out to the folks at SearchUnify.”

RAMAN KUMAR
SVP - CUSTOMER SUCCESS, IDAPTIVE

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ABOUT YIPPY



Yippy, Inc. is a public technology company that specializes in the development of search-based applications, data normalization and aggregation through enterprise application service environments (EASE). Yippy's proprietary appliance and cloud based product suites are deployed over private and/or public architecture providing all consumers secure, redundant and maintained data access services.

Featured Testimonials

“The Yippy Search Appliance was chosen for its superior security, search and data unification capabilities. Yippy was the only vendor to pass our security requirements and we were up and transitioned away from Google within a matter of days. Yippy's team exceeded our expectations and we highly recommend their services to other credit unions and financial institutions.”



JANE FONTAINE
VICE PRESIDENT OF HUMAN RESOURCES AND TRAINING, DIGITAL FEDERAL CREDIT UNION

“Yippy is a very dynamic company with search products that present a great and dynamic alternative as a GSA replacement for our existing client base. We have seen Yippy's growth firsthand and believe our customers can benefit significantly from the flexibility and data unification abilities of Yippy's technology for accessing data across the enterprise.”



JASON JELLIE
EXECUTIVE VICE PRESIDENT, ATLANTIX

“Yippy has amassed a dynamite product suite to support use cases in government services and the financial sector which are clearly transformative and best of breed. Yippy's ability to unify all Microsoft products as well as other major business applications into a single view with document and field level security creates measurable productivity gains.”



STEVEN I. COOPER
CIO, FAA

“As a long time user of the Google Search Appliance in large global organizations I know the value of enterprise search. With the introduction of Yippy Search Appliance enterprise search has gone to a new level. Whether the application is big data, discovery, M&A or sales and marketing I cannot think of an organization that could not benefit from this technology.”



ART HUFFMAN
CIO, HALLIBURTON

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