

# **Medical Practice Management Software Category**



## Medical Practice Management Software Category

Medical practice management software (PMS) is designed to assist medical offices of all sizes operate more efficiently. Mostly, small and medium-size practices utilize a PMS to manage daily administrative and financial functions, and integrate it with electronic medical records.

The capabilities of PMS include: entering and monitoring patients, storing patient demographics, scheduling patient appointments, handling charge capture, executing billing procedures, presenting insurance claims, processing payments from third parties, insurance providers, and patients, and producing reports for employees.

Medical PMS can be used to store and maintain patient records as well as manage large data sets, including details of physicians and other health care providers, medical facilities, insurance companies, procedures, and ICD codes.



# Customer Success Report Ranking Methodology

The FeaturedCustomers Customer Success ranking is based on data from our customer reference platform, market presence, web presence, & social presence as well as additional data aggregated from online sources and media properties. Our ranking engine applies an algorithm to all data collected to calculate the final Customer Success Report rankings.

The overall Customer Success ranking is a weighted average based on 3 parts:

## CONTENT SCORE

- ▣ Total # of vendor generated customer references (case studies, success stories, testimonials, and customer videos)
- ▣ Customer reference rating score
- ▣ Year-over-year change in amount of customer references on FeaturedCustomers platform
- ▣ Total # of profile views on FeaturedCustomers platform
- ▣ Total # of customer reference views on FeaturedCustomers platform

## MARKET PRESENCE SCORE

- ▣ Social media followers including LinkedIn, Twitter, & Facebook
- ▣ Vendor momentum based on web traffic and search trends
- ▣ Organic SEO key term rankings
- ▣ Company presence including # of press mentions

## COMPANY SCORE

- ▣ Total # of employees (based on social media and public resources)
- ▣ Year-over-year change in # of employees over past 12 months
- ▣ Glassdoor ranking
- ▣ Venture capital raised

## Award Levels



### MARKET LEADER

Vendor on FeaturedCustomers.com with substantial customer base & market share. Leaders have the highest ratio of customer success content, content quality score, and social media presence relative to company size.



### TOP PERFORMER

Vendor on FeaturedCustomers.com with significant market presence and resources and enough customer reference content to validate their vision. Top Performer's products are highly rated by its customers but have not achieved the customer base and scale of a Market Leader.



### RISING STAR

Vendor on FeaturedCustomers.com that does not have the market presence of Market Leaders or Top Performers, but understands where the market is going and has disruptive technology. Rising Stars have been around long enough to establish momentum and a minimum amount of customer reference content along with a growing social presence.



## 2021 Customer Success Awards

Check out this list of the highest rated Medical Practice Management Software based on the FeaturedCustomers Customer Success Report.



### MARKET LEADERS



### TOP PERFORMERS



### RISING STARS



\* Companies listed in alphabetical order





#### ABOUT ADVANCED DATA SYSTEMS CORPORATION



Advanced Data Systems Corporation has been a leading provider of interoperable automation solutions to medical practices of any specialty or multiple specialties, to enterprise networks, imaging centers, behavioral health organizations, laboratories, and to revenue cycle management companies. The Medics Suite includes the Medics PM for comprehensive practice management, the certified Medics EHRs, and MedicsRIS™ specifically for radiology. The Suite is integrated as either a unified solution, or the PM / EHR can be obtained separately as needed, and they can be deployed in the cloud or in customer hosted configurations. MedicsRCM™ from Advanced Data Systems RCM is available if outsourced revenue cycle management services is preferred. The company provides quick Implementation, comprehensive Training and excellent ongoing Support with Updates. Thousands of ...

69

## Total Customer References

[VIEW ALL REFERENCES](#)

### Featured Testimonials

“We really love the system. It's easy to use, has created immense efficiencies, and has automated the medical and clinical sides of the practice.”



HAZAR DAHHAN  
FOUNDER, CONNECTICUT CARDIOLOGY CENTER

“MedicsPM is an absolutely great practice management system with a number of specialty-specific capabilities, including the ability to calculate tax on items sold by Soderma.”



VIRGINIA SODEN  
PRACTICE ADMINISTRATOR, SODERMA DERMATOLOGY

“The integration between the MedicsPM and MedicsEHR works well from the point of scheduling an appointment to submitting the claim to the insurance carrier. ADS offers a variety of options to accommodate any type of medical practice, whether they are looking for just practice management, or EHR, or a combination of the two.”



DEDE PERRY  
PRACTICE ADMINISTRATOR, COMPREHENSIVE CHILDCARE ASSOCIATES

“Data and security are critically important to us, and MedicsPM supports each comprehensively and effortlessly.”



RINKU SINGH  
IT GROUP LEADER, HORIZON FAMILY MEDICAL GROUP

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#### ABOUT ADVANCEDMD



AdvancedMD is the community of choice for independent providers delivering integrated workflow and personalized service to ensure the health of every practice and their patients. An integrated suite of cloud solutions includes practice management/medical billing, electronic health records, telemedicine, patient relationship management, business analytics reporting, and physician-performance benchmarking all backed by expert practice advocates. AdvancedMD also offers full service revenue cycle management and serves an expansive national footprint of more than 22,500 practitioners across 8,000 practices and 600 medical billing companies.

98

Total Customer References

[VIEW ALL REFERENCES](#)

### Featured Testimonials

“AdvancedMD is so flexible, it has allowed me to take the platform and customize it to suit my needs – it’s a good choice.”



JED SHAY  
THE PAIN CARE CENTER

“We are able to create our own set of codes integrated into AdvancedMD and get reports on them. I can know how much income I’m receiving from different programs and services or how many of XYZ I have sold.”



RICHARD FEINGOLD  
BUSINESS MANAGER AND CO-FOUNDER, CREATIVE HEALTH SOLUTIONS

“We especially like the accessibility, affordability and malleability of AdvancedEHR. The other products we evaluated have cookie-cutter ENT and head and neck surgery templates where the amount of work and cost to change them just didn’t add up. With AdvancedMD, we can go in and make small notes today to help our documentation go smoothly, and they are updated immediately.”



JEFFREY A. BUYTEN  
ASSOCIATE, OKLAHOMA OTOLARYNGOLOGY ASSOCIATES, LLC

“We can log in, check messages or patient information and send electronic prescriptions as needed. Mobility is a good thing, and certainly being able to coordinate care with our patients from multiple locations is definitely a plus.”



LISBETH CHANG  
SUNRISE WOMEN’S MEDICAL GROUP

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90

Total Customer References

[VIEW ALL REFERENCES](#)

#### ABOUT CARECLOUD



CareCloud, formerly MTBC, is the leading provider of cloud-based revenue cycle management (RCM), practice management (PM), electronic health record (EHR), and patient experience management (PXM) solutions for high-growth medical groups. CareCloud helps clients increase financial and operational performance, streamline clinical workflows, and improve patient care nationwide. More than 40,000 providers across the United States count on CareCloud to help them improve patient care while reducing administrative burdens and operating costs. (Nasdaq: MTBC) (Nasdaq: MTBCP)

### Featured Testimonials

“It's really a practice manager's dream. It makes your front office extremely efficient. And what's really beautiful about it is that by doing that, your front office can now concentrate on patient care, on providing that excellent service that we, as a practice, try so hard to do and that you don't see anymore. It's a wonderful thing.”



BARBARA ARBIDE  
PRACTICE MANAGER, ACADEMIC ALLERGY & ASTHMA CENTER

“The software is user-friendly, our client manager listens to our needs, and the workflow analysis is incredibly helpful. We've been able to reduce our administrative workload by 70%.”



ALBERTO DOMINGUEZ-BALI  
OBSTETRICIAN-GYNECOLOGIST, MANORCARE HEALTH SERVICES

“Companion gives me the ability to check into my practice everyday from anywhere. By giving me immediate access to the patient chart, I can now respond more quickly to my patients -- in the office or out-of-the office - whenever they need me. CareCloud Companion definitely makes my practice more productive.”



KEVIN BROWN  
PHYSICIAN AND OWNER, IDEAL MEDICAL

“Companion allows me to access patient notes and take action quickly from any location. I was recently out at a restaurant and received an emergency call - thanks to Companion, I was able to pull up the patient's chart and rapidly assess the situation.”



NICOLAS CHRONOS  
CARDIOLOGIST, CARDIOLOGY CARE CLINIC

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60

Total Customer References

[VIEW ALL REFERENCES](#)

#### ABOUT CUREMD

# CureMD

CureMD is the leading provider of Cloud EHR, Practice Management and Medical Billing Services that transform the administrative and clinical operations of healthcare organizations of all sizes. CureMD award winning solutions simplify decision-making, streamline operations and ensure compliance with industry standards and best practices – ultimately saving time and effort to maximize value and returns.

## Featured Testimonials

“One of the best things about CureMD is the functionality. We can schedule appointments, bill, chart, order labs and submit patient prescriptions all electronically with a click of a button.”



JENNIFER BLACKMON  
HUMAN SERVICES DEPUTY DIRECTOR, CRAVEN COUNTY

“CureMD is a robust electronic medical record solution that still allows practices to personalize and customize the platform to meet specific local needs. Staff greatly appreciates the synergies between the scheduling, clinical and billing modules of the system.”



BATTLE BETTS  
DISTRICT HEALTH DIRECTOR, ALBERMALE REGIONAL HEALTH SERVICES

“CureMD has proven to be a streamlined and easy-to-use EMR for our offices. As a large public health department, CureMD has met our needs as we shifted diverse clinical services with unique billing considerations into a fully electronic medical record platform.”



PATRICIA HIGH  
ASSISTANT PUBLIC HEALTH COORDINATOR, OCEAN COUNTY HEALTH DEPARTMENT

“Billing and office management is efficient with CureMD. There are numerous safeguards in place to send out clean claims. Claims are paid faster, ERA's are processed efficiently and denials/reprocessing of claims is effortless to use. To sum up, CureMD is sophisticated yet simple to use.”



NAGWA S. AWAD  
YASSIN PEDIATRICS

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## 262 Total Customer References

[VIEW ALL REFERENCES](#)

### ABOUT KAREO



Kareo is the leading cloud-based and complete medical technology platform purpose built to meet the unique needs of independent practices. Today they help over 75,000 providers in all 50 states run more efficient and profitable practices, while deliver outstanding patient care. In 2016, Kareo introduced the first technology platform that helps independent practices manage their care with a fully certified and easy to use EHR, optimize their revenue cycle management and improve the end-to-end patient experience – all in one complete and integrated package. Kareo has received extensive industry recognition, including the Frost & Sullivan Enabling Technology Leadership Award, being named the Deloitte Technology Fast 500, Inc. 5000 and Black Book's #1 Integrated EHR, Practice Management and Medical Billing Vendor. With offices across the country, their mission is to help independent practices succeed ...

### Featured Testimonials

“We had been using a practice management software for 15+ years when they announced they were dropping their program. After an exhaustive search, we decided on using Kareo as our new practice management software. Why? It is easily integrated with WebPT which most of our customers use. Kareo also allows us to offer our customers a number of services that we could not offer before like remote access, scheduled reporting, patient statements and payment options, and a lot more. We look forward to a long relationship with Kareo as we expand our business.”



JOHN YODONISE  
OFFICE MANAGER, PT BILLING SERVICES, LLC

“My mission is simple: to help medical practices achieve better financial performance without sacrificing quality patient care. Kareo helps me achieve my goals with real time eligibility that is thorough and fast, excellent claims management tools for quick and easy working of denied claims, easy to read patient statements with the option to add personal notes and finally the provider performance reports that keep our clients/doctors in the know about the key factors of their practice.”



NICOLE CASTRO  
OWNER, PRIORITY ONE BILLING INC

“When I started Shoreline Medical Billing, I wanted to choose the best and most versatile practice management software I could find. After researching the top 10 practice management software companies, and speaking with many references, it became evident to me that Kareo was the clear choice for my billing company needs. I have been using Kareo now two months and I am very satisfied with the ease of use, support, and robust features it has to offer. I am extremely happy with my decision to go with Kareo.”



RUSSELL DENNER  
OWNER, SHORELINE MEDICAL BILLING

“I believe Kareo allows us to better manage our efforts in the way we conduct billing, scheduling, patient history, and the overall medical practice. Being a new user to the Kareo system, I am sure there are many unique features being over looked by my inexperience on the platform. Through my personal use, and receiving staff feedback on their experiences, I see much promise. I feel training on the systems through Kareo directly, is the best way to take advantage of these features; thus expanding Kareo's strong-hold in our offices.”



DAREEN SIRI  
OWNER, MIDWEST ALLERGY SINUS ASTHMA

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#### ABOUT NEXTGEN HEALTHCARE



NextGen Healthcare provides tailored solutions to fit the needs of ambulatory and specialty practices, as they strive to reach the quadruple aim while navigating the journey of value-based care. They transform the way ambulatory practices meet success in today's healthcare system. Their comprehensive, integrated technology and services platform supports ambulatory and specialty practices of all sizes.

412

Total Customer References

[VIEW ALL REFERENCES](#)

### Featured Testimonials

“We couldn't bet the practice on a vendor who was not committed to staying in the business, remaining financially stable, meeting regulatory requirements, developing innovative products, or retaining the same underlying qualities we initially partnered with.”



LEE WERNER  
CIO, EYE ASSOCIATES OF NEW MEXICO

“Every time anybody asks me why Katzen Eye Picked Nextgen I can go back to 10 years' worth of data to support our decision. But when I really think about it, it's the unbelievable resources and the people that I can pick up the phone and call.”



JANNA MULLANEY  
CHIEF OPERATIONS OFFICER, KATZEN EYE GROUP

“We looked for a partner who would customize their approach to meet our unique need and request and who would collaborate to develop novel processes and procedures.”



ZACHARY HILLE  
DIRECTOR, CINCINNATI CHILDREN'S HOSPITAL MEDICAL CENTER

“With all of the changes and requirements in healthcare, NextGen is building the tools we'll need to succeed – or partnering with the right organizations to integrate our solutions.”



NICHOLAS A. ABIDI  
MD, ORTHO NORCAL

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#### ABOUT PRACTICE FUSION



Practice Fusion is the largest cloud-based electronic health records (EHR) company in the U.S. with more than 112,000 monthly active medical professionals and 81 million patients. Their mission is to connect doctors, patients and data to drive better health and save lives. Practice Fusion provides a web-based Electronic Health Record (EHR) system to physicians with charting, scheduling, e-prescribing, billing, lab integrations, e-referrals, tablet interface, Meaningful Use certification, unlimited support and a Personal Health Record for patients.

30

Total Customer References

[VIEW ALL REFERENCES](#)

### Featured Testimonials

“I am really impressed with the strong foundation Practice Fusion has built into its EMR. It does what the more expensive EMRs do at a significantly lower cost, plus because it is internet based, I have more flexibility in where and how I use it - you can do pretty much everything without using your keyboard and mouse.”



DAVID J. WYATT  
WEIGHT LOSS MD

“Just completed one month with PF - starting to get the hang of the system (SOAP Notes, and other features). With e-prescribing, we are definitely seeing the blue-dot. Keep up the great work, including the support. Thank you!”



PANKAJ GOEL  
EMPLOYEE, HERITAGE PRIMARY CARE

“We looked for an EMR that could help us with creating portable records for our patients. Every system we looked at was very expensive, but with Practice Fusion we liked what we saw and the risk was minimal. The system is great for us and is very user friendly. It is really easy to pull up a SOAP note and go.”



JASON BOYLAN  
ROBERTSON HEALTH SERVICES

“[I love Practice Fusion because] of the ease of use, it's convenient, self-explanatory and efficient.”



TODD SPARKS  
EHR ADMINISTRATOR, PHYSICAL THERAPY AND HAND CENTERS, INC.

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#### ABOUT ECLINICALWORKS

**eClinicalWorks**

"Improving Healthcare Together"

eClinicalWorks® is a privately held leader in ambulatory healthcare IT solutions. With physicians across all 50 states using its solutions, customers include ACOs, physician practices, outpatient departments of hospitals, health centers, departments of health and convenient care clinics. Thirteen eClinicalWorks customers have received the prestigious HIMSS Davies Awards during the past eight years, honoring excellence in electronic health record implementation. The company is the second largest in the country for e-prescribing.



291

**Total Customer References**

[VIEW ALL REFERENCES](#)

## Featured Testimonials

*"eClinicalWorks is user friendly. It's easy for new providers who come on to learn how to use the system, and there are lots of bells and whistles. I can choose to use them, or keep it simple. Through the years as we've changed and incorporated different services into our practice, I was very happy to find that my EMR already has all of that built into it."*



PRASANTHI REDDY  
FOUNDER, RAINBOW PEDIATRIC CENTER

*"It was a good move to switch. Our old program didn't have the robust features that we have in eClinicalWorks, like e-prescribing, Portal, eClinicalMessenger, and eClinicalMobile. I always have my records available to me, even when the office is closed."*



FRANK MASELLI  
FOUNDING PARTNER, RIVERDALE FAMILY PRACTICE

*"Having eClinicalWorks has made my job easier because I have access to all of the data from the patient when they call me to ask for something. I can talk to the other providers, access patients' charts, and make appointments. All of that is really easy."*



MICHELLE ALVARADO  
CLINICAL CARE MANAGER, PROJECT VIDA

*"Since the implementation of eClinicalWorks we now have the ability to streamline the processing of claims, posting of payments, and provide insurance follow-up."*



ALICIA STABLEY  
FRONT OFFICE STAFF, WESTWOOD-MANSFIELD PEDIATRIC ASSOCIATES

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62

Total Customer References

[VIEW ALL REFERENCES](#)

#### ABOUT AZALEA HEALTH



Azalea Health is a leading provider of fully integrated, technology-enabled healthcare solutions and managed services for practices of all sizes and most specialties. Azalea's comprehensive portfolio includes integrated electronic health records, practice management, electronic prescribing, interoperability services, personal health records, patient portal, telehealth, AzaleaM mobile platform integrated with Apple® HealthKit, as well as revenue cycle performance services. The Azalea platform also provides tools and resources to help customers meet their Meaningful Use and ICD-10 requirements as well as strategies to navigate accountable care and alternative payment models.

### Featured Testimonials

“Azalea Health's billing service has improved our collections process immensely. Their operating system, Azalea PM, allows me to have excellent access to our practice billing information at all times. The Azalea EHR system is intuitive, streamlined, and extremely easy to learn. Azalea's staff has been accessible and accommodating. We really feel like our success is one of Azalea Health's main priorities!”



ERIC M. WARD  
VALDOSTA GASTRO AND ENDOSCOPY CENTER

“We have been using Azalea's practice management system (Azalea PM) after switching from Healthpac. I have noticed a significant increase in our daily productivity. The streamlined design that Azalea systems employ is similar to widely used internet platforms, making site navigation easy and intuitive. Additionally, using the simple tasking system allows my staff and I to be more efficient. Would I recommend Azalea PM to other practices? I would have to answer with an emphatic, “Yes!” I have worked in several other systems (GE IDX groupcast, Amicas Financials, Meditech, and Healthpac) and Azalea PM is by far the most efficient system that I have ever used.”



JOE CARNES  
FINANCIAL ADMINISTRATOR, BAYVIEW RADIOLOGY

“We love Azalea Health! The Azalea EMR software has improved our patient flow tremendously, improved access to information, and helped decrease patient wait time. The best part is the layout of the patient charts. It's organized and very easy to input and retrieve information. Azalea also has excellent customer service. Anytime we've had to call with a question, we get somebody immediately, and they are always helpful and nice.”



ASHLEY WILLAMSON  
OFFICE MANAGER, EMANUEL MEDICAL CENTER

“We were using Azalea PM system and Spring Charts for our clinical needs. We made the decision to begin using Azalea EHR because of the seamless integration with Azalea PM. We have quickly adjusted to the easy to learn Azalea EHR due in large part to its adaptable interface paired with the excellent support we have received from the Azalea staff. Most EHR vendors will give you the formula and expect you to adjust to it. From my experience, Azalea Health will listen to our needs and adapt to what will work best for our practice.”



JENNIFER COLLIER-MADON  
MD, GRINER MEDICAL GROUP

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24

Total Customer References

[VIEW ALL REFERENCES](#)

#### ABOUT COLLABORATEMD



CollaborateMD was founded in 1999 by Douglas Kegler, CEO, to help medical practices and medical billing services thrive in the jungle of ever-changing government and insurance payer regulations without having to spend a fortune on software, support, and hardware. Their mission was a simple one: provide a software solution where they handle all of the hardware and software components (software, servers, backups, clearinghouse communication, regulations, etc.) and allow their users to concentrate on their business, all at an affordable price.

### Featured Testimonials

“CollaborateMD made our transition from another billing software easy and fast. Their dedicated implementation and training specialists worked with us and focused on our business needs, which has allowed us to work less and still get paid fast! We would certainly recommend CollaborateMD to everyone- Thanks CMD Team.”



AMANDA ASHMORE  
OWNER, A J MEDICAL MANAGEMENT

“In the three years that I've been using Collaborate MD, I always receive amazing support. With any issue that arises the CMD support team always work diligently and promptly to get a resolution for me. As much as I love the application knowing that the Support team is there for me is awesome, Thank you CollaborateMD.”



WENDY REEVES  
PROVIDER SERVICES MANAGEMENT LLC

“CollaborateMD is very user friendly, more so than other Practice Management applications I have used in the past. I am able to complete tasks easily and with efficiency. Adding new users to my account is made easy with the assistance of the Customer Success Team and the CollaborateMD Training Help Pages.”



SHANNA BUSIK  
REM DIAGNOSTICS INC

“I love CollaborateMD the software, and the company! I can access the software at any time of the day! The application is very user-friendly! We had to change billers and the transition was extremely easy, starting from the training page tutorials to the Customer Success team that were easy to connect with and pleasant. We have had an overall positive experience in a tough situation. Thanks.”



MICHAEL EDERER  
COASTAL ANESTHESIA

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74

Total Customer References

[VIEW ALL REFERENCES](#)

#### ABOUT DRCHRONO



DrChrono focuses on bringing the medical practice of the future to reality; the company built the first iPad EHR. DrChrono creates the best electronic health record, practice management, medical billing and revenue cycle management experience for physicians and patients; the health platform was built for iPad, iPhone, Apple Watch and the web. The EHR includes customizable medical forms, e-prescribing, real-time patient eligibility checks, patient portal and more. The healthcare App Directory offers a multitude of apps that a practice can select from to bundle in and a medical API for healthcare app developers.

### Featured Testimonials

“DrChrono has been EXTREMELY customizable and the easiest EMR to use for the front office staff when it comes to scheduling, taking payments, and making new patient charts. We have heard from others that if you are transitioning from paper to EMR, this was the one to choose. We could see that even before the advice was given. Every step is very intuitive and the programmers and designers made every task only about 2-3 clicks away. EASY AND FAST!”



CAYLIN HOLMES  
ALLIANCE INTEGRATIVE MEDICINE

“DrChrono's EHR application on the iPad is fast, easy to learn and gives me and my staff more time to focus on the patients and their needs. Being paperless has enabled me to be more organized and effective - it is exactly what I had been looking for and I'd recommend it to anyone!”



CHRISTINE STEWART  
OWNER, WILDERNESS FAMILY CHIROPRACTIC

“If speed is someone's need, DrChrono fulfills it. It's efficient and completely mobile. It's a system that is completely cost effective - your overhead is an iPad. The system is so integrated that you can chart and bill with the touch of a button; we never lose a dollar because the billing is built into the notes.”



MARK AMOLS  
REPRODUCTIVE ENDOCRINOLOGY & INFERTILITY, NEW DIRECTION FERTILITY CENTER

“I found that the speech-to-text technology was very adaptive to my speech style. I noticed very quickly that if I spoke at my normal pace, or even faster-than-normal, the speech-to-text captured my notes perfectly. DrChrono's medical speech-to-text has drastically reduced the time I spend charting.”



SURINDER SAINI  
GASTROENTEROLOGIST, STOMACH DOCTOR

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#### ABOUT GREENWAY HEALTH



Greenway Health™ delivers advanced health information solutions that empower providers, consumers and payers with access to the right information and insights, at the right time, in the right place, to enable coordinated, efficient and effective care in a value-driven environment. Greenway® serves more than 75,000 providers in nearly 10,000 organizations across over 40 specialties, touching more than 100 million lives.

95

Total Customer References

[VIEW ALL REFERENCES](#)

### Featured Testimonials

“The training, the flexibility to do your own forms and the reporting capabilities are the three shining stars of Intergy.”



BETH WROBEL  
CHIEF EXECUTIVE OFFICER, HEALTHLINC COMMUNITY HEALTH CENTER

“Intergy is like a luxury car. It's intuitive, easy to drive and has flexible handling. Intergy's billing system allows us to work our accounts receivables effectively and to optimize follow-ups.”



EDWARD GOLD, MD  
PRESIDENT, OLD HOOK MEDICAL ASSOCIATES

“Everyone has tablets now. With Intergy Mobile, providers can readily launch the EHR and pull a patient record if there's an emergency call on the weekend.”



MIKE JORDAN, MD  
FOUNDER AND PRACTICING PHYSICIAN, EAST LAKE PEDIATRICS

“Greenway was the best, most user-friendly, adaptable system that we looked at. And we looked at many systems.”



JOHN R. WAGNER  
CHIEF ADMINISTRATIVE OFFICER, ARLINGTON ORTHOPEDIC ASSOCIATES

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86

Total Customer References

[VIEW ALL REFERENCES](#)

#### ABOUT MEDITAB SOFTWARE



Meditab is a leading software solutions company that has been continuously changing the landscape of healthcare delivery through innovative collaborations, exceptional service, and best in class technology for over 20 years. Their mission, it's simple - to create the most advanced, intuitive technology solutions that enable healthcare providers to focus on more important things, their practice and their patients. Their core product, Intelligent Medical Software (IMS), is one of the most comprehensive, All-in-One EHR/Practice Management/Billing Softwares on the market. With (IMS), you'll experience the power of highly-customizable, intelligent software that adapts to your practice, not the other way around.

### Featured Testimonials

“When I think of Intelligent Medical Software, I think ease of use and the ability to streamline my day. I'm done with my notes by the end of the day and can typically leave now by 5:30 p.m. The Intelligent Medical Software system has allowed me to be more efficient, to see more patients in a day, and not cut into my personal time. As a solo practitioner, it has made the quality of my life better.”



ROSS OSBORN  
CENTER FOR HEALTH & SPORTS MEDICINE

“I have worked with Meditab while providing management consulting services at a major cardiology practice, where I supervised them during technical deployment and operational tasks. I have found Meditab to be a reliable, competent and professional service provider. Their staff is proactive, has a keen focus on customer service and strives to support their client's business needs as a trusted partner. Their technical team is knowledgeable and responsive. They deliver the appropriate degree of support from both a time and expertise perspective in a flexible manner. All in all, it has been a pleasure working with Meditab and I wish them continuing success.”



ARUN DESOUZA  
CISSP, MIDMICHIGAN CARDIOLOGIST

“What I love most about IMS for our practice is how customizable it is. It has this amazing ability to allow us to chart for the different disciplines and customize the different templates.”



LUCIA GALINDO  
DIRECTOR OF OPERATIONS, REHABONE MEDICAL GROUP

“IMSGo allows us to access patient's information, doctor's schedule and patients appointments anytime. The doctors are liking the transcription features that allows them to dictate directly from their phones into the patient's notes.”



SALAS  
SURG ELITE, PC

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#### ABOUT PULSE



Pulse provides certified, integrated, electronic health care management systems to thousands of providers across more than 40 specialties nationwide. Pulse's award-winning, interoperable technology platform includes easy-to-use, cost efficient EHR, Practice Management and Revenue Cycle Management solutions. Pulse is committed to helping their physician partners gain greater workflow efficiencies, reduce costs and achieve Meaningful Use incentives all supported by their best in class client support, training and implementation services.

32

## Total Customer References

[VIEW ALL REFERENCES](#)

### Featured Testimonials

“What I like about Pulse is that it's easy to use, it makes sense. And a lot of their customer service people and a lot of the people that work for Pulse have been Office Managers before, so they've been me — they know what it's like!”



CAROLE SHICK  
BUSINESS OFFICE MANAGER, GASTROINTESTINAL ASSOCIATES, INC.

“Pulse is best for us because their EHR fit our practice, we were able to customize it for each physician, and they were able to offer us the support and the things that we needed to get it up and running with very little downtime.”



LESLIE PLYER  
CLINICAL NURSE MANAGER, CAROLINA MEDICAL CONSULTANTS

“The software is easy to use and makes it possible to achieve the seemingly impossible challenges set before our staff. Even during our transition to ICD-10, it was basically effortless on our staff's part. There were no glitches, no missed payments and hardly an extra minute of our precious time was wasted on worrying or unnecessary training.”



LESLIE ROBBINS  
PRACTICE MANAGER, VASCULAR TYLER

“PulseRCM has helped our office tremendously. Pulse files our claims, ensures payments are received and posted, processes appeals, and spends much time on the phone with insurance companies to increase reimbursements. The Pulse team is also always willing to speak with our patients and help when issues arise.”



LAURA ABSHIRE  
OFFICE MANAGER, FEIGENBAUM NEUROSURGERY

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178

Total Customer References

[VIEW ALL REFERENCES](#)

#### ABOUT WRS HEALTH



WRS Health, formerly Waiting Room Solutions, is the leading web-based provider of fully integrated EHR and Practice Management software solutions for over 32 medical specialties. In 2015, WRS Health was awarded the Surescripts White Coat of Quality Award for e-Prescribing Best Practices for the fifth time. WRS Health seamlessly integrates all of the clinical and business functions required for healthcare providers, including: Electronic Medical Records, Revenue Cycle Management, Personal Health Records, electronic prescribing (eRx), scheduling, website creation and content management, messaging, fax, order tracking, and billing — all at an affordable price. WRS Health is a Surescripts® Solution Provider for its web-based Electronic Medical Record (EHR) and Practice Management System (PM) V6.0.

### Featured Testimonials

“We do all of our scheduling in WRS. It's very easy to schedule and easy to cancel appointments. Since patients are on duty when we see them, if they were scheduled, and they can't come in because they are too busy in the field, it's easy to cancel the appointment or change the date. The system tracks when they were scheduled even if you cancelled them, so you know they were cancelled and the reason. We know they have to come back.”



BETSY DOSE  
SPECIAL PROJECTS MANAGER, SAN ANTONIO FIRE DEPARTMENT

“The reason that I selected WRS was because we can go in the direction of having a much, much closer patient relationship through the patient portal. We can send patients requests to log in and fill out questionnaires, pushing them to provide us with information about how they are doing between their visits. We call it richer, more detailed patient information.”



JOHN DAVIDSON  
DIRECTOR OF OPERATIONS AND BUSINESS DEVELOPMENT, OPTIMAL HEALTH PHYSICIANS

“E-prescribing is integrated into WRS. It is not a separate software, so it has been the biggest time saver for me. You can keep track of patients' medications during the exam and move on to refills. There's one place to do it. You don't need to take a note of all the medications that they are taking, then rewrite the prescriptions, make a call for refills, then rewrite the prescription again, and then make another call. You just click on the software.”



RICHARD GORDON  
RAMAPO OPHTHALMOLOGY ASSOCIATES

“Accessibility was my chief concern in choosing an EMR. The main reason why I chose WRS was because it was web-based. I also liked that the billing and charts are integrated.”



MAKI RHEAUME  
KURAOKA CLINIC

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#### ABOUT EMDs

## eMDs



eMDs is a leading provider of healthy solutions for healthy patients. They offer integrated electronic health records, practice management software, revenue cycle management solutions, and credentialing services for physician practices and enterprises. Founded by physicians, the company is an industry leader for usable, connected software that enables physician productivity and a superior clinical experience.

95

Total Customer References

[VIEW ALL REFERENCES](#)

### Featured Testimonials

“With Aprima, every single claim is processed correctly and on time, plus the company is one of the most responsive we’ve ever worked with. Our office looks completely different now - the scattered stacks of unprocessed claims are finally gone.”



FREDA FREEMAN  
ADMINISTRATOR, FREEMAN FAMILY MEDICINE

“We’re looking at opening a second practice next door because of the increase in revenue. The combination of letting eMDs manage the software on their servers and the billing with their team has helped us focus on our business and what we do best: delivering care to our patients.”



DENNIS LAUGHLIN  
LA JOYA’S NEIGHBORHOOD DOCTOR

“Aprima helps me practice quality, efficient medicine. It’s easier to chart quickly and accurately, code correctly, and take my computer home and do call-backs from there - all that stuff that makes my life better.”



JEFFREY HYMAN  
MEDICAL DIRECTOR, UNIVERSITY PHYSICIANS GROUP

“I love the way Aprima’s cache mode lets me care for patients anywhere. One of my patients requires frequent hospitalizations; using Aprima, I’m able to care for her at home, with her entire medical record at hand.”



ERIK COHEN  
NEXT GENERATION PEDIATRICS

### TRUSTED BY



ORLANDO  
HEART &  
VASCULAR  
INSTITUTE



ADVANCED  
FOOT & ANKLE  
SPECIALISTS  
of Arizona

Beittel-Becker  
Pediatric Associates







#### ABOUT CHARM HEALTH



ChARM Health addresses the application of cloud and mobile technologies for managing healthcare data and intelligent data analysis. ChARM's suite of products include integrated EHR, Practice Management and RCM Solution, Patient Portal for Patient Engagement, TeleHealth solution for remote patient care, and Connect solution for collaborative communication. ChARM EHR allows you to schedule appointments, share pre-appointment questionnaires, record patient visits with SOAP notes, and maintain comprehensive information about a patient's medical condition.

44

## Total Customer References

[VIEW ALL REFERENCES](#)

### Featured Testimonials

“I would definitely recommend both! ChARM has been very easy to learn and easy-to-use. It's cost-effective—the list of positives goes on. I would also say that a lot of our suggestions are put into the system within a couple of weeks. I don't think any other EHR system would be so responsive. Switching to ChARM will make you feel heard and make you feel as though you and your practice matter.”



ANDREW WONG  
CAPITAL INTEGRATIVE HEALTH

“I write this recommendation of ChARM EHR with joy. It is a truly unique EHR platform that allows me great flexibility in documentation and management of my holistic pediatric practice. In this system I am able to document vaccines and conventional medications as easily as supplements and other holistic/integrative therapies I use. My families have enjoyed the patient portal and the secured communication tool and access to their children's health records it provides. The ChARM management team has been wonderful and very responsive to specific requests we have had for development of individualized templates and other features within the system.”



PEJMAN KATIRAEI  
WHOLISTIC KIDS AND FAMILIES, INC.

“ChARM was a lifesaver when it came to converting our weight loss clinics into electronic health records. After reviewing many EHR systems, we settled on ChARM due to its simplicity, features and low cost. It was the perfect fit for our small operation. The ease of use was imperative as was the ability to adapt to our needs. The customer service has been top notch. The team at ChARM was so accommodating to our requests and suggestions. I would highly recommend ChARM to any practice looking for a software company willing to go the extra mile with great attention to detail.”



JODI JAFFE  
OWNER, VALLEY MEDICAL WEIGHT LOSS

“We chose ChARM because of its features and because we could really customize it for our practice. We can communicate with our patients through the patient portal very easily and we also take advantage of being able to customize our own templates. Integrating with ChARM was very simple. We easily got set up and any time we have a question or issue, we always get the best help.”



DAWDA POUNCY  
FUNCTIONAL HEALTH & WELLNESS

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#### ABOUT CHARTLOGIC



ChartLogic is driven by the desire to improve patient care, office efficiencies and profitability for the physician practice. Since 1994, ChartLogic has seen positive growth and expanded its software suite from the original stand-alone EMR to a complete ambulatory EHR suite including electronic medical record, practice management, revenue cycle management, e-prescribing, patient portal and more.

39

Total Customer References

[VIEW ALL REFERENCES](#)

### Featured Testimonials

“ChartLogic’s software allows true multi-tasking by integrating voice input of clinical data with the capability for customization that’s unsurpassed in the industry.”



JOSEPH C. NOREIKA  
EXCELLENCE IN EYECARE

“The determining factors for choosing ChartLogic were its ease of use, cost, and the customization of templates. The implementation process overall went very smoothly.”



STACIE CHAPMAN  
PRACTICE ADMINISTRATOR, ENT ASSOCIATES OF EAST TEXAS

“I like how we can create our own templates versus being stuck to just checking boxes. Even the format when I send out letters to doctors, I can adjust it to whether I want it in bullet points or paragraph form. Also, the responses on the eye exams. If I’m describing a part of the eye I can free type into there or use dragon speech instead of just choosing 1 of 4 options.”



JOHN CARLSON  
RETINA CONSULTANTS OF SOUTHERN CALIFORNIA

“The implementation of ChartLogic into our practice has increased the quality and accessibility of our patient medical records, while at the same time eliminated transcription and other overhead costs.”



JAMES W. STRICKLAND  
RECONSTRUCTIVE HAND SURGEONS OF INDIANA

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#### ABOUT COMPULINK



Compulink has been a recognized leader in EHR and Practice Management systems for the specialty practice. Offering the industry's most flexible, most complete and best supported system, Compulink's Advantage software is designed to improve patient outcomes and practice profitability.

93

## Total Customer References

[VIEW ALL REFERENCES](#)

### Featured Testimonials

*“I strongly recommend Compulink's EHR and Practice Management system to any otolaryngology practice for its ENT specificity, ease of use, cost, confidentiality, and friendly personal customer support.”*



ROMEO C. AGBAYANI  
OWNER & CHIEF EXECUTIVE OFFICER, MARIN ENT

*“No electronic health record is perfect, but I think Compulink hits it just right in combining several functions in one program. From our perspective, it's an affordable solution that accomplishes all these tasks. Within Compulink, you're able to service multiple areas of your practice, from billing and administration with the reports that you get, all the way to an effective and modifiable health record. I think it's a really good program.”*



ANTHONY L. DEMARCO  
MANAGING PARTNER, ATHENS EYE DOCTORS & SURGEONS

*“Compulink's EHR was very effective right 'out of the box.' We thought customizing it would be too difficult, but it has actually been fairly easy to do. Moving some fields around and better defining our default treatment plans, for example, has really helped us realize the efficiencies of EHR. Our transitions would have gone faster and more smoothly had we done that from the beginning.”*



JOSEPH STUDEBAKER  
DOCTOR OF OPTOMETRY, NORTHWEST OPTOMETRY, LLC

*“As an administrator, I have much better oversight of financial metrics and even employee behavior, thanks to Compulink's extensive reporting capabilities. Their reports are the equal of any other in the industry, and at a fraction of the cost of some of the systems that constantly publicize their reports.”*



DEBBIE WEISS  
ADMINISTRATOR, DALLAS EYE CARE ASSOCIATES

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#### ABOUT SEQUELMED



SequelMed, founded in 1995, is a 2014 ONC-ACB Meaningful Use Certified software vendor offering hospitals, health organizations, physician practices and billing companies Electronic Health Record (EHR), Electronic Medical Record (EMR) and Electronic Practice Management (EPM) solutions. As a leading provider in healthcare IT, SequelMed has earned a number of medical software awards for meeting the critical challenge of simplifying complex healthcare IT needs and ensuring accurate and timely access to patient information. SequelMed software is currently utilized by over 15,000 physicians throughout the United States.

36

## Total Customer References

[VIEW ALL REFERENCES](#)

### Featured Testimonials

“With the use of SequelMed's EMR, the practice has seen a significant improvement in workflow productivity. Three of the biggest benefits have been the data entry of progress notes, improved billing in that it takes less time to process and involves fewer errors and that all the patient information is at your fingertips, which is most helpful.”



MICHELLE MOUSNER  
SAN JUAN FOOT AND ANKLE CENTER

“Billing performance and staff efficiency has improved dramatically since we adopted SequelMed's EPM system seven years ago and we have found responsiveness and support to be great. SequelMed's robust reporting capability also enables us to track every claim, monitor payer reimbursement, and easily extract all of the decision support information we need. The whole system makes day-to-day workflow, collections and follow-up easy to manage.”



CRAIG ADKINS  
ENGAGE HEALTHCARE BUSINESS SOLUTIONS

“Med Associates, Inc. has found the tools within SequelMed's EPM to be quite helpful. Utilizing the Business Intelligence tool to pull reports makes the process easier and quicker, while the built in follow-up and collections module aids in following up on unresolved claims. The system lends to the productivity and efficiency that the company demands.”



CATHY ALVEY  
MED ASSOCIATES, INC.

“AMED Billing, Inc. has taken a more "Green" initiative and drastically reduced in-house storage of files thanks to SequelMed's EPM. Employees find the system easy to navigate and user friendly. There is a great appreciation for the system's ability to scan documents, attach them to patient records and locate them in the system because it has increased productivity and efficiency by 80%. Downloading EOB's and following up on collections, cuts time and has significantly improved day to day tasks.”



SUE PANKOW  
AMED BILLING, INC.

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#### ABOUT EDGEMED HEALTHCARE



edgeMED provides expert revenue cycle management and intelligent technology to increase physicians' revenue and improve their operational efficiency - enabling them to provide better patient care while stressing less, making more and living more. EdgeMED, they're committed to making a difference for their customers, team members and communities. And they do it through a full-service approach, coupling the knowledge and expertise of their dedicated people with their advanced technology solutions. Whether primary care or specialty, multi-site or solo practitioner, thousands of physicians and allied health professionals on the front lines of care delivery trust edgeMED every day to improve the way they deliver effective, coordinated care.

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## Total Customer References

[VIEW ALL REFERENCES](#)

### Featured Testimonials

“Thanks to all those at edgeMED whose work helps to make my practice financially successful.”



RALPH CASH  
MD, CASH FAMILY PRACTICE

“We have been working with edgeMED since 1998 and are completely satisfied. The staff is excellent. We have always found them to be professional, courteous and above all, extremely prompt in handling any issues that have arisen. I highly recommend this company without reservation.”



MARK ALTSCHULER  
ALTSCHULER & JOHR, MD, PA

“We are extremely satisfied with edgeMED and truly appreciate everything you do for us. We have never experienced such a wonderful company. It is very comforting knowing we can rely on getting instant service and support. We believe in your product. We love your product. Thank you for having a great company and amazing employees.”



TERRI AZEVEDO  
PRESIDENT, PERSONALIZED MEDICAL BILLING

“edgeMED Healthcare has one of the best medical computer systems. Reliability of the system has been outstanding with no downtimes experienced due to hardware or software. Response time for technical assistance is immediate with a customer service staff that is friendly and knowledgeable. We would highly recommend edgeMED to all other healthcare providers.”



CHRIS NILES  
PRACTICE ADMINISTRATOR, CARDIOLOGY & MEDICINE ASSOCIATES

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