

Association Management Software Category





Association Management Software Category

Association Management Software (AMS) empowers you to save time on administrative tasks and focus on engaging your members closely. It is an all-in-one platform utilized by professional associations to efficiently handle all their membership processes online and save valuable time.

With AMS software, you can instantly process online donations, fees, and payments, set up event registration and new member pages online, enhance member communication via automated emails, invoices, reminders, and newsletters, produce member-only access to materials like educational courses and white papers, and develop a professional website complete with a blog, event calendars, member directories, and more.





Customer Success Report Ranking Methodology

The FeaturedCustomers Customer Success ranking is based on data from our customer reference platform, market presence, web presence, & social presence as well as additional data aggregated from online sources and media properties. Our ranking engine applies an algorithm to all data collected to calculate the final Customer Success Report rankings.

The overall Customer Success ranking is a weighted average based on 3 parts:

CONTENT SCORE

- Total # of vendor generated customer references (case studies, success stories, testimonials, and customer videos)
- Customer reference rating score
- Year-over-year change in amount of customer references on FeaturedCustomers platform
- Total # of profile views on FeaturedCustomers platform
- Total # of customer reference views on FeaturedCustomers platform

MARKET PRESENCE SCORE

- Social media followers including LinkedIn, Twitter, & Facebook
- Vendor momentum based on web traffic and search trends
- Organic SEO key term rankings
- Company presence including # of press mentions

COMPANY SCORE

- Total # of employees (based on social media and public resources)
- Year-over-year change in # of employees over past 12 months
- Glassdoor ranking
- Venture capital raised

Award Levels



MARKET LEADER

Vendor on FeaturedCustomers.com with substantial customer base & market share. Leaders have the highest ratio of customer success content, content quality score, and social media presence relative to company size.



TOP PERFORMER

Vendor on FeaturedCustomers.com with significant market presence and resources and enough customer reference content to validate their vision. Top Performer's products are highly rated by its customers but have not achieved the customer base and scale of a Market Leader.



RISING STAR

Vendor on FeaturedCustomers.com that does not have the market presence of Market Leaders or Top Performers, but understands where the market is going and has disruptive technology. Rising Stars have been around long enough to establish momentum and a minimum amount of customer reference content along with a growing social presence.





2022 Customer Success Awards

Check out this list of the highest rated Association Management Software based on the FeaturedCustomers Customer Success Report.

























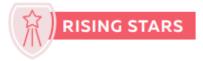


MemberSuite















* Companies listed in alphabetical order









ABOUT APTIFY



Founded in 1993, Aptify has years of experience providing powerful, flexible, and comprehensive association management software and solutions to clients all over the world. As a privately held company free of debt and outside investors, Aptify doesn't have to worry about answering to a board. This leaves us free to realize Aptify's vision of a uniquely client-centric culture. While Aptify's products are leading edge, it's the emphasis on the people Aptify serves that truly sets us apart. This client-centered approach has earned us a 97% customer retention rate.



VIEW ALL REFERENCES

Featured Testimonials

66 Just as the Society began a strategic initiative to boost member engagement, Aptify AMS offered a powerful platform that uses real-time data to help us better manage our relationships with members and create an improved member experience. >>



CAROLYN HOOK

MEMBERSHIP/OPERATIONS DIRECTOR, NEW JERSEY SOCIETY OF CERTIFIED PUBLIC ACCOUNTANTS

66 We always had disparate systems, and we tried to integrate them for years, but now with Aptify we all share the same database, and we now all have access to the same data in real-time.

That's been a huge win for us working together and bringing all of our societies together.



PETER BRADLEY

DIRECTOR OF IT, AMERICAN DENTAL ASSOCIATION

66 I would highly recommend Aptify to other unions or organizations. The flexibility of the platform to effectively perform the features and functions a union needs, that are not your standard AMS features, that's just wonderful. >>



LEE NORSTERN

IT MANAGER DEVELOPMENT AND SUPPORT, AIR LINE PILOTS ASSOCIATION

66 One of the reasons ARA decided to go with Aptify as an AMS partner back in 2006 was because of the configurability of the system. We liked that virtually everything could be customized to fit our needs and found that staff were very responsive and beyond helpful.



ADAM STEMPER

.NET DEVELOPER, AMERICAN RENTAL ASSOCIATION















ABOUT CLUBEXPRESS



ClubExpress provides clubs and associations with an Internet platform to manage both front-office and back-office operations. ClubExpress combines the association web site with the membership and non-member databases, secure online member signup, renewals and expirations, credit-card processing, membership directory, discussion forums, event calendar and online registration, E-commerce storefront, committees, documents, interests, surveys, and other modules based on what clubs and associations do. The platform includes a full suite of administration tools to run the organization. There is no programming or HTML experience required; everything is controlled by menus and dialog boxes, and all changes are immediately live. They use state-of-the-art security, there's no advertising and associations own their data at all times.



VIEW ALL REFERENCES

Featured Testimonials

(Cen clubs in the association) are customers of ClubExpress. Those clubs who want to manage their websites with volunteers
this is it! With ease of multi-user management, membership tools to create current demographics, all club emailings, the
ability to open an online store, social event reservations - you can do it all easily with ClubExpress. The price is right - after
an initial setup (which provides support for the learning process), it is cents per member per month. It fits our yacht club
budgets.



CANDACE PORTER

CONVENTION CHAIRPERSON, INLAND LAKE YACHTING ASSOCIATION

66 Thank you ClubExpress. You have enabled us to grow our membership, enhance communication and offer products and services of value to our membership and the public with minimal investment. A job well done. >>



FRANK C. SCHMUCK CHAIRMAN, VOICES TAKE FLIGHT

66 My compliments again to ClubExpress for an awesome job! Your customer service is unrivaled. I have never worked with an organization that has been so customer focused as ClubExpress. It makes my board-member position with Skihawks so much easier and the ability for me to focus my time on club functions that need work. ClubExpress "delivers the goods" in a very prompt manner with a positive attitude.



ART ARNESON

VICE PRESIDENT AND MEMBERSHIP DIRECTOR, SKIHAWKS SLUB CLUB

66 I found ClubExpress very easy to use in establishing a great new web presence. The administrative functions have improved communications with our members, expanded our offerings to members and saved the board an incredible amount of time managing everything. We get regular comments on how much people appreciate our website. Most important, our membership has grown from 70 to 150 members!



DICK GANDER

PAST PRESIDENT, TAHOE TRUCKEE FLY FISHERS















ABOUT FONTEVA



Fonteva, a Salesforce Premier Partner, is the leading provider of membership, events, and eCommerce solutions built on the Salesforce platform. At the heart of everything Fonteva does is its quest to equip and empower its customers to meet the unique needs of their communities. By harnessing the power of the Salesforce platform for membership and event management, Fonteva delivers highly configurable solutions that grow and strengthen the relationships that organizations are built on.

96 Total Customer References

VIEW ALL REFERENCES

Featured Testimonials

66 This is a robust association management tool with the CRM functionality needed for our organization. **99**



MARIANNE LATHAM

AMERICAN SOCIETY OF ECHOCARDIOGRAPHY

66 Fonteva is very powerful. The reporting is wonderful. Events are attractive and easy. The relational piece is great; if individuals are members but also belong to a larger member organization, for example, I can see that and tackle that 360-degree outreach. And I can do it all by myself.



BONNIE FESTKO

DIRECTOR OF MEMBERSHIP SERVICES, ASSOCIATION OF PROFESSORS OF GYNECOLOGY AND OBSTETRICS

66 Finally! A robust association management solution combined with the sales and CRM functionality we need. ??



CLAIRE MOORE

INTERNATIONAL CARWASH ASSOCIATION

66 Finally, the association management tool we were looking for! Fonteva Membership was the perfect solution by allowing us to layer membership management functionality on top of our already existing Salesforce platform.



ΜΛΡΙΛ (ΛΙ Γ)ΜΕΙ

CHIEF LEGAL OFFICER & DIRECTOR OF COMPLIANCE SERVICES, NATIONAL ASSOCIATION OF STATE BOARD OF ACCOUNTANCY















ABOUT GROWTHZONE



GrowthZone Association
Management Software and
ChamberMaster Member
Management Software help
member based organizations grow
and retain membership, generate
revenue, engage and communicate
with members and prospects, and
streamline their day to day
operations.



VIEW ALL REFERENCES

Featured Testimonials

66 MemberZone has made my organization a lot more efficient. I am able to do more things in less time. The ability to communicate and personalize communications has really enhanced the value to my members. 99



RON REMPLE

BOW VALLEY BUILDERS AND DEVELOPERS ASSOCIATION

66 I would recommend GrowthZone and GrowthZone Pay to anyone managing an association – no matter what size. They always answer my questions quickly so I can focus on membership. 99



ANDREA SULLIVAN

MEETING & EVENT DIRECTOR, BUILDERS & REMODELERS ASSOCIATION OF GREATER ANN ARBOR

66 GrowthZone has a robust selection of modules to select from based on your organization's needs. These modules help keep various elements of the business operations and member management on one platform, which streamlines many processes. This is valuable to start-up organizations and to those who are looking for an easier solution.



BOB WILLBANKS

PRESIDENT, AMBASSADORS FOR BUSINESS

66 MemberZone really helped the Conway Center for Family Business streamline our operations by capturing information for billing, membership, and business development in one multi-functional database. The system is user-friendly and helps us communicate effectively with current members, track program participation, and coordinate our prospecting process.



DEANA GORDON

ASSOCIATE DIRECTOR, CONWAY CENTER FOR FAMILY BUSINESS















ABOUT PERSONIFY CORP



Personify is the leading solution provider that empowers the best constituent-focused organizations to succeed. Personify's suite of products and services enable organizations to better understand, engage, manage, and monetize the relationships with their constituents in a manner that benefits everyone involved. As an organization's technology foundation, Personify captures and provides insight across all constituent interactions, allowing them to maximize engagement and drive revenue.



VIEW ALL REFERENCES

Featured Testimonials

66 Our members and customers use our website to register for events, access their online courses, and to buy books and products. We use Personify360 to manage all of that. 99



SHANNON DOOLIN

DIRECTOR OF MARKETING, REGULATORY AFFAIRS PROFESSIONALS SOCIETY

66 With Personify360 we have one-stop shopping for all of our accounting needs, membership needs, sales needs, and meeting needs. >>



RUSTY DUCKWORTH

SVP AND CONTROLLER, AMERICAN TRUCKING ASSOCIATIONS

66 Personify360 is the foundation that allows us to build a successful and robust system to serve our members and customers. >>



BOB MURRAY

VP, INFORMATION SERVICES, AMERICAN COLLEGE OF PHYSICIANS

66 Wild Apricot has been a lifesaver for our association. It saves us at least 15-30 hours of work every time we have an event. It's simple to send email blasts, track payments and keep in touch with former members who may have drifted away. ??



DIANE HERRICK

CONFERENCE CHAIR, KENTUCKY ASSOCIATION FOR PSYCHOLOGY IN THE SCHOOLS















ABOUT YOURMEMBERSHIP

yourmembership*
by community brands*

YourMembership is now part of the Community Brands family, and is the leading technology and revenue solutions company serving associations and member-based organizations. YM's portfolio of connected products include Association, Community and Learning Management Software, and Career Centers + Job Boards all designed to take member engagement to levels never before imagined. Leveraging the power of a best-in-class outsourced sales force and dynamic data model, revenue and member experience is maximized through a highly-personalized presentation of association store products, content, and recruitment and media advertising.



VIEW ALL REFERENCES

Featured Testimonials

66 Working with YouMembership allows us to focus and expand our efforts to help drive deeper member engagement and increase member retention and growth. 99



KATHIE PUGACZEWSKI

VICE PRESIDENT OF COMMUNICATIONS & TECHNOLOGY, EWALD CONSULTING

66 YM's fit to our overall needs is a strong match and has streamlined our operations. What used to be an in-house generated, workaround, and very manual process member experience is now an automatic, professional member experience. Now workarounds are to maximize instead of survive.



GINA MACLLWRAITH

OPERATIONS MANAGER, INTERNATIONAL SOCIETY OF SUSTAINABILITY PROFESSIONALS

66 There are several things that are really great about this software – it makes managing an association easy. Having the option for auto-pay is huge and the system is flexible so that we can really make exactly what we need. We are really striving to do everything in one system versus many so YM has really streamlined all of our processes.



AMANDA HORVATH
EXECUTIVE DIRECTOR, MMBBA

66 We like YourMembership's all-in-one platform, so we have the website on the front-end, our data base management on the back-end and our online community. Everything is right there and so much easier for staff to manage. I can do anything from anywhere. You get set-up and everything rock and rolls. **99**



RENEE STAGER

SENIOR MANAGING DIRECTOR, INDEPENDENT INSURANCE AGENTS OF HOUSTON















ABOUT IMIS



iMIS is a recognized global, industry thought leader that focuses on helping associations and not-for-profits increase operational and financial performance through the use of best practices, proven solutions, and ongoing client advisement. Since 1991, ASI has served nearly 4,000 clients and millions of users worldwide, both directly and indirectly through a network of over 100 partners, and currently maintains corporate offices in the USA, UK, Canada, and Australia.



VIEW ALL REFERENCES

Featured Testimonials

(IMIS gives our associations the ability to give their members a seamless online experience with eCommerce, to track engagement, and manage their website all in one. We manage all types of associations from Trade to Professional and we've found that most of their business rules can be configured within iMIS. We've started a concept we call the "Executive Portal" which is made available to the Board of Directors and selected Executives to provide up to the minute information at a glance. Making this portal available to Board members saves staff time because they do not have to run reports which are outdated the moment they're printed. It also provides the Board with up to the minute information all without using up an iMIS seat license.



KIM ENGLE KELLEN

66 We've been using iMIS for 20 years but over the past few years we have really put the tools the database offers to work. The reporting and automation capabilities have created efficiencies that allow the staff to do their job more efficiently. The ease of use of the staff site has allowed more staff to learn and own their data. And the ability to create good-looking and user-friendly websites have made it easier for members to login, register and maintain their own profiles.



ISABEL CARRION
THE TOY ASSOCIATION

66 Something that I really love about iMIS is its flexibility. We can put any piece of data on a page that we want either for our staff or for the public. And as a bonus, our staff can get to the data that they need anywhere they are with the staff site. ??



TEXAS BANKERS ASSOCIATION

66 As a trade association we offer a variety of products and services for our members and needed a mobile friendly, flexible and organized in a way that was easy for staff to see. iMIS checked all those boxes. One of my favorite things about iMIS are the staff dashboards. These dashboards offer a visual way for us to use our data. We can create pie charts, bar charts, flow charts, you name it and you can create it in iMIS. They have a lot of out-of-the-box options, but we have customized some of ours to meet our specific needs.



HEARTLAND CREDIT UNION ASSOCIATION

















SUMMER 2022

Association Management Software Category

TOP PERFORMERS





ABOUT ACGI SOFTWARE



ACGI Software develops and delivers cloud-based software for associations, credentialing organizations and association management companies. The company's Association Anywhere® association management system (AMS) and Certelligence™ credentialing management system are built on a secure. enterprise-class database platform. Highly configurable and extensible through integrations with web, mobile, and back-office applications, ACGI has significant industry expertise gained from 20+ years of working with some of the nation's best-known associations, credentialing organizations and AMCs.



VIEW ALL REFERENCES

Featured Testimonials

66 Working with ACGI, TIA has a partner we can trust. This relationship has been critical to our success. ??



CHRISTINE HOOGENBOOM

DIRECTOR OF TRAINING, TIRE INDUSTRY ASSOCIATION

66 The Association Anywhere Submissions Management module has helped CAMA transform several business-critical membership processes, resulting in significant improvements in staff efficiency, data quality, cost savings and above all, ease of use for our members. **99**



TIM MCGRAW

DIRECTOR OF INFORMATION SYSTEMS, COMMON APPLICATION MEMBERSHIP ASSOCIATION

66 With ACGI's software-as-a-service deployment, our staff can focus on providing core value-producing lines of business, instead of maintaining costly infrastructure. We were also impressed with ACGI's track record for managing large-scale implementations and its culture of maintaining great partnerships with its customers.



JEANNE SHEEHY

CHIEF MARKETING OFFICER, BOSTROM

66 What separates ACGI from other software firms however, is their drive and dedication to the association industry – they have what it takes to help their customers achieve greater success. 99



TIM SHANE

MANAGING DIRECTOR FINANCE AND INFORMATION SYSTEMS, THE PGA OF AMERICA















ABOUT EUCLID TECHNOLOGY



Euclid Technology is a rapidly growing software and services company located in Bethesda, Maryland that provides industry-leading Association Management Software (AMS) to trade associations, professional associations and nonprofit organizations throughout North America. Euclid's cutting-edge products help member-based organizations streamline operations, grow revenue and increase member satisfaction. Euclid's enterprise AMS, ClearVantage, provides comprehensive AMS functionality along with Web Content Management, Social Networking, and integrated Business Intelligence. ClearVantage has a comprehensive API for integration with other applications and is accessible by almost any device, including smart phones, tablets and PCS. ClearVantage is available as an on-premise or SaaS solution.



VIEW ALL REFERENCES

Featured Testimonials

66 As an organization, we required our association management software to come as SaaS [software-as-a-service], but we didn't want to sacrifice functionality. Euclid was able to quickly deliver us a 'best of both worlds' solution with ClearVantage Sapphire. We are impressed by all that CV Sapphire has to offer in addition to its smooth, quick and painless on-boarding process.



HORACIO GAVILAN
CULTURE MARKETING COUNCIL

The Alaska Bar Association conducted an extensive search for new association management software. We needed software that could efficiently manage the needs of our bar association, such as license renewal and MCLE. A big draw was the real-time integration with our website, which will allow our members to do even more functions online, such as CLE registration and payment. The Bar will also be able to more easily provide member information on the website, such as current Section members. Euclid Technology has an excellent reputation within the bar association community and ultimately it was that reputation that sold us on ClearVantage.



DEBORAH O'REGAN ALASKA BAR ASSOCIATION

66 We initially chose Euclid based on its well regarded software and reputation within our industry. From a technological perspective, we can now offer more to our members, particularly with our online features. Our website and AMS provide self-service capabilities to our members, including online registration. Euclid implemented a newly designed website in both English and French, and a web-based system, Euclid's CLAS, manages many of our chapter functions. We also increased our capacity for marketing and communications. It's been a great partnership to date, and I expect that it will only get better for both Euclid and CSAE in the future.



MICHAEL ANDERSON
CANADIAN SOCIETY OF ASSOCIATION EXECUTIVES

66 The Euclid team is truly top notch at every level of engagement. Having a partner like Euclid has helped our organization in so many ways and they are always there to assist with any issue. Support from this team has surpassed my expectations and the results have been on average outstanding! Hats off to Euclid for its brilliance, great support and for building such an amicable relationship.



JOE PARISI

AMERICAN ACCOUNTING ASSOCIATION















ABOUT GLUE UP



Glue Up, formerly EventBank, is a leading cloud-based engagement management technology company that provides chambers of commerce, associations, event organizers, marketers, and businesses with solutions designed to streamline operations, modernize processes, and eliminate engagement challenges. Glue Up's innovative products combine the best event management, membership management, community engagement, email marketing, CRM, and mobile apps into one all-inclusive cloud platform. Glue Up's all-in-one management software solutions include: Membership Management Software: https://www.glueup.com /membership-management-softwa re Community Management Software: https://www.glueup.com /community-management-softwar e Association Management Software: ...



VIEW ALL REFERENCES

Featured Testimonials

66 Glue Up's greatest advantage is that it is designed for associations. Glue Up's association management software is specifically designed to optimize day-to-day operations. It saves time that would otherwise be wasted trying to customize other software to adapt to the typical functions of associations. Additionally, the price is competitive given the functionalities the platform provides. We found the price to be reasonable for us as a young association. It is also affordable to medium and large associations, which typically do not have many permanent employees.



THIBAULT DE BARSY

VICE-CHAIRMAN & GENERAL MANAGER, THE PAYMENTS ASSOCIATION EU

66 Our favorite features are the tools we use every day. The membership management module, events module, and email campaigns module have been beneficial to us. Initially, we have not had a system where all these are interconnected. I cannot say I like any in particular, just that they are all integrated, and working together as one unit is the best feature of Glue Up. >>



ABBY MCBRIDE

SOCIETY COMMUNICATOR, NORDIC SOCIETY OIKOS

66 Our members are giving us amazing feedback since we automated our processes with Glue Up all in one membership management solution. Most of them have downloaded the mobile app. They are very pleased that they can easily communicate with each other through the community feature, exchange business cards, etc. They have a sense of ownership over their membership which is great!



FRANCIS KIMANI

EXECUTIVE COORDINATOR, KENYA GREEN BUILDING SOCIETY (KGBS)

66 Glue Up's membership management software fit our budget at a time when the travel industry was adversely affected by the COVID-19 pandemic. Adopting Glue Up was an affordable way for us to keep all our membership benefits, and at the same time, reduce the costs of management. Moreover, Glue Up improved our management processes by combining systems that were initially separate onto one platform. I cannot overstate the value of this all-in-one solution, especially for small non-profit organizations with neither the time nor resources to use multiple software for membership management.



LISA SIMON

EXECUTIVE DIRECTOR, INTERNATIONAL INBOUND TRAVEL ASSOCIATION















ABOUT IMPEXIUM

impexium

Impexium's 100% web-based Association Management Solution (AMS) supports the full range of association business and administrative activities. They combine enterprise-level functionality with the benefits of a software-as-a-service model to deliver a mobile-first, fully responsive, analytics driven platform to associations of all sizes.



VIEW ALL REFERENCES

Featured Testimonials

66 What impresses me the most about Impexium is the ease of use.

Everything I need in Impexium is one-click away. ***



JAMES BRANNIGAN KELLEN

66 Like all associations, we end up having to do a little bit of everything, so personally, the goal of using Impexium was to get back to really focusing on the things that are part of our job descriptions. 99



LAURIE BOLLIG
COLLEGE SPORTS INFORMATION DIRECTORS OF AMERICA

66 So we really liked the idea that the new AMS system was planning on doing quarterly releases of new features and functionality, and that they would be putting out this roadmap so we'd be able to take a look at what was coming and give them feedback on what was most critical to us. >>



MICHIGAN CHAMBER OF COMMERCE

66 I found Impexium to be more modern, more sophisticated, more user friendly, more intuitive.
99



JEFF SVENTEK
EXECUTIVE DIRECTOR, AEROSPACE MEDICAL ASSOCIATION















ABOUT MEMBERSUITE

MemberSuite

MemberSuite is the premier software and services provider of association management solutions. MemberSuite harnesses the power of the cloud to deliver enterprise-class Association Management Software that enables member-based organizations of all sizes to accomplish every activity they need to serve their constituents. They combine enterprise functionality with the convenience of SaaS to deliver a modern solution that works.



VIEW ALL REFERENCES

Featured Testimonials

66 Switching to MemberSuite alleviated quite a few pain points for us. One of the biggest was to have our members have access to their own information without the staff having to log in and do updates to their accounts or provide them with invoices and other account information that they needed to have access to. It also gave us the opportunity to be more efficient and connect with more members in a single day.



TAMMY PETERSON
DIRECTOR OF CUSTOMER SERVICE, LERN

66 We're using data for targeting on the sales side, which helps us achieve business goals from a revenue standpoint. We also use MemberSuite data to analyze places for growth or opportunity, track our revenue goals, and benchmark performance year to year.



MICHAEL AMATO
CHIEF FINANCIAL OFFICER, COSMETOLOGISTS CHICAGO

66 Thanks to MemberSuite, our member experience has significantly improved as members now have one login to access any event registration or educational resource. >>



CHARLOTTE WHATLEY

VICE PRESIDENT OF COMPLIANCE SERVICES, COOPERATIVE CREDIT UNION ASSOCIATION

66 MemberSuite is better than customizable because it's configurable. My colleagues made a wise decision moving to a supported and configurable system like MemberSuite. We didn't have to pay thousands to customize an AMS, and we're no longer reliant on a single person for all our data needs.



RONNA PAPESH

WEBSITE & DATABASE ADMINISTRATOR, UNIVERSITY RISK MANAGEMENT & INSURANCE ASSOCIATION















ABOUT NIMBLE AMS



Nimble AMS you get all of the critical AMS features needed to manage your professional or trade association. In addition, your organization also gets the CRM features of Salesforce, the worlds leading CRM. NimbleUser is now part of the Community Brands family and focuses on empowering professional and trade associations, whose members and staff strengthen the collective voice, leadership, and educational programs that drive change and improve their society. NimbleUser has been helping associations and nonprofits become nimble through technology since 1992.



VIEW ALL REFERENCES

Featured Testimonials

66 Although we transitioned to Nimble AMS in 2014, the product's biggest strength has turned out to be the ease with which we were able to seamlessly transition our association management staff to a distributed workforce model during the COVID-19 pandemic. The Nimble AMS team is also very innovative. Working with their team, we've enhanced our association's ROI and strengthened member value through digital transformation of many of our processes.



NICOLE BOWEN

DIGITAL SOLUTIONS ARCHITECT, MASSACHUSETTS DENTAL SOCIETY

66 We chose Nimble AMS because of their great service and because we wanted our AMS to be on the Salesforce CRM platform. We wanted a flexible system that could evolve with us, and we didn't want to worry about it being managed or updated. ??



DAVID GRINDLE EXECUTIVE DIRECTOR, USITT

Carlier this year, we transitioned to a new association management system, Nimble AMS. It's a robust resource that comes with an app that allows me to access various dashboards at any time, any place. No matter where I'm at, I can track membership numbers, see how many people registered for our annual conference, or view the number of products sold. I'm getting real-time data and no longer need to ping a staff member for these updates.



STEPHANIE MERCADO

CERTIFIED ASSOCIATION EXECUTIVE, CHIEF EXECUTIVE OFFICER AND EXECUTIVE DIRECTOR, NATIONAL ASSOCIATION FOR HEALTHCARE QUALITY

66 Nimble AMS, built on Salesforce, is the foundation for anything we can think of. We've been able to automate hundreds of processes, which saves our staff countless hours each day. >>



JAKE ADLER

CHIEF TECHNOLOGY OFFICER, AMERICAN SOCIETY FOR SURGERY OF THE HAND















ABOUT PROTECH ASSOCIATES



Protech Associates is devoted to helping professional and trade association clients with their fully-loaded platform supported by an industry-leading customer care team. Protech's success is best measured by the success of its client associations, who have maximized efficiency on an easy-to-use platform built to engage members and increase staff productivity.



VIEW ALL REFERENCES

Featured Testimonials

66 Protech's LX 365 gives us the ability to easily drag and drop data directly onto a dashboard, and then interact with that data to quickly make intelligent business decisions that positively impact our members. >>



CHARLOTTE HANNAGAN
INSTITUTE OF INTERNATIONAL FINANCE

66 We were looking for a solution that was packed with functionality right out of the box. Protech offers an extensive list of association-specific tools seamlessly integrated with best-in-breed technology tools. ??



KEN HOFFMAN

CONSUMER HEALTHCARE PRODUCTS ASSOCIATION(CHPA)

66 Protech's association management software has definitely made our event management process more cohesive. It's more convenient to quickly gain information and we can better understand what our members need from us. That has been a huge benefit.



LIZ ARMSTRONG

MANAGER, TECHNOLOGY AND SUPPORT, MEETINGS & CONVENTIONS, WINE & SPIRITS WHOLESALERS OF AMERICA

66 The dues calculation requirement was ridiculously complex. But allowing members to be able to update their own data and interact in the system was essential. Now, members have a one-stop shop where they can create their own account, update and validate their profile, access committee pages and interact with other members. And for our staff, the reduction in manual tasks is amazing. It's night and day.



MELANIE RICHARDSON

VP, FINANCE AND OPERATIONS, NATIONAL ASPHALT PAVEMENT ASSOCIATION















ABOUT STARCHAPTER



StarChapter is a member-friendly association management software company serving local association chapters across the United States and Canada. StarChapter works directly with local chapter leaders, national associations, association management companies (AMCs), and other membership-based organizations.



VIEW ALL REFERENCES

Featured Testimonials

66 This software management system has saved our association TONS of time! I like that members are responsible for updating and renewing their own membership, it makes contact management and dues renewal a much easier and more efficient process. >>



NADIA GROOME ACI - GEORGIA

66 StarChapter is a good full-bodied product that allows us to communicate with members and non-members alike. [That's really critical as 80% of our audience is non-members.] It handles the meeting administration process, all communications, and serves as a reservoir for chapter resources. It may seem a little daunting at first, but the StarChapter staff is ready to help at any time and make the process easy.



JACKIE JOINES
PUBLICITY CHAIR, AFP EAST CENTRAL ILLINOIS

Great association management system! This checks all the boxes for us. We needed a platform that let us send comms to our members, manage our membership list (including sending invoices for renewals and new members), manage event registrations, post news articles, allow our members (and non-members for a fee) to post job openings, and more and this fit the bill! It was affordable, easy to use, the initial set-up was simple (StarChapter is a HUGE help and does a great deal of the work), and we've found their support team to be very responsive and helpful. We're very happy with our switch, and now all our data is managed in one place.



BETSY LARSON

AMERICAN ADVERTISING FEDERATION OF KANSAS CITY

66 Our members are ecstatic about StarChapter website. It has been very useful in uniting and informing the SJAC membership. The features such as individual login and dues information have received unanimous support. Moving away from Excel to StarChapter by adding online capability for membership to update personal data and to see a calendar, meeting info, dues, newsletters, documents, etc. in one organized location has helped our organization in unprecedented ways.



NORVAL BROOME

KAPPA ALPHA PSI STOCKBRIDGE-JONESBORO ALUMNI



















ABOUT MEMBERLEAP



MemberLeap is an easy-to-use association management system. It is an all-inclusive and flexible membership management solution for small, medium, and large organizations. This all-in-one association management system is built around a core database and has been helping member-based organizations discover membership solutions since 2000. The company also offers mobile-friendly, custom-built websites that are specifically designed for member-based organizations, associations, and commercial businesses.



VIEW ALL REFERENCES

Featured Testimonials

66 This system works very well and is easy to use and has the ability to handle the details of all our members, including their payments. It is easy and intuitive to use. It has all the functionality I need and more. The support is excellent. They are quick to understand my questions and needs. Anything I have wanted has been speedily resolved. Some of the search features could be improved. Sometimes I think I have searched for all the members of a certain type, but the search has not been initiated.



CLIVE WOODLEY
PRESIDENT, INTERNATIONAL BALLISTICS SOCIETY

We came from another association software that did not have all the features that MemberLeap offers. We were able to have one website connected with our database and that has been great. There are certain features that we wanted that we had to have the developer design for us. It took a while but we were happy with the end result. We have immediate benefits from the first conference being on the website and the reports that we're able to pull up. Customer service is very good and the response time is excellent. The only downside I've seen is that with my prior database, we had just 2 support people who were expert on everything with our old software and with MemberLeap people have specialties.



MICHAEL LIEPMAN

EXECUTIVE DIRECTOR, NATIONAL ASSOCIATION FOR TEMPLE ADMINISTRATION

66 MemberLeap is [a] customized software that has the ability to meet specific needs of my organization. Being an accredited CEU provider we needed our system to be able to meet the requirements of IACET. The MemberLeap team has been wonderful working with us to ensure this is being met. The system is user friendly and it streamlined our operations.



AMANDA YANCEY

OPERATIONS DIRECTOR, OHIO HEAD START ASSOCIATION

66 We have a good working relationship with MemberLeap. They offer a good overall product for Member Management, Member Communication, and Event Management at a good price. They have many more capabilities that we have not taken advantage of. When we have needs that are beyond the current capabilities of their system they work with us to do custom programming to meet our needs at a reasonable price and on a good implementation schedule. We appreciate their service, agility, and flexibility.



PAUL P.

CHAIRMAN, WEBSITE COMMITTEE, PIPELINERS ASSOCIATION OF HOUSTON















ABOUT NOVI AMS



Novi AMS is the only AMS that was created by associations, for associations. That's what makes Novi AMS different, you! Novi AMS is software designed to manage trade organizations who are looking to simplify their day to day operations and accounting procedures. Part of what makes Novi different is the fact that they have had a group of association executives collaborating with them on developing the software since day one. They found that they have been able to save their association partners 20-40 hours per week of staff time with some pretty unique features

51 Total Customer References

VIEW ALL REFERENCES

Featured Testimonials

66 The seamless integrations with QuickBooks & MailChimp save an incredible amount of time when it comes to managing our events.



KELLY VEIT

AMERICAN COUNCIL OF ENGINEERING COMPANIES OF WISCONSIN

66 I've implemented five different AMS's in my career, and have never really had a good experience – until Novi. Everything about the onboarding experience was incredible, but my favorite thing was that my Customer Success Manager took the time to get to know me and my association. She was willing to listen to the needs we had and offer advice about the best solutions for us. I wasn't left to fend for myself, she was there every step of the way guiding and supporting me.



KATHRYN STEMPLER EXECUTIVE DIRECTOR, NARI ATLANTA

66 The main reason we chose to use Sengii as our online community was because of the seamless integration that Novi AMS allowed through clean data and groups. We also loved the email functionality that Sengii provided. It is an easy way for people to stay connected, especially while social distancing. It's also is still staff driven and provides an opportunity for us to get answers more quickly than if we were to send out an email blast.



BRANDY PEAK

DIRECTOR OF EDUCATION AND EVENTS, APARTMENT AND OFFICE BUILDING ASSOCIATION OF METROPOLITAN WASHINGTON

66 Novi is the first AMS to be designed by actual Association people. So they know the challenges we face with other retail software that is on the market and have taken it to the next level. So convenient!



LYNNE WILLIAMS

ACCOUNTING MANAGER, AUSTIN APARTMENT ASSOCIATION

















ABOUT MEMBERPLANET

memberplanet

memberplanet's membership features empower you to drive engagement, making it simple to nurture and grow your member, donor, and volunteer base. Increase efficiency with easy-to-use tools. Collect dues, automate membership renewals, manage events, and send instant communication via text and email. memberplanet is trusted by over 25,000 organizations and over 7 Million members who benefit from having a single hub to stay connected with their groups via mobile or desktop.



VIEW ALL REFERENCES

Featured Testimonials

66 Using memberplanet, we were able to register members and event attendees so easily. It took virtually no time for us to set up, and we received great feedback letting us know how easy it was for a group to register together instead of individually, and pay on a single invoice. Members really appreciated the convenience. **99**



MAX MAXWELL

TREASURER, PENNSYLVANIA SOCIETY OF RADIOLOGIC TECHNOLOGISTS

66 We now have a good grasp on the number of real members. With memberplanet our data is kept accurate – and timely. >>



IAN PARKER

SECRETARY, NORTHERN CALIFORNIA CONTEST CLUB

66 Not only does memberplanet offer online tools that make my life as the head of this chapter easier, the company's customer service and support continually goes above and beyond. >>



DAVID

ATLANTA ALUMNI CHAPTER OF SIGMA CHI FRATERNITY

66 We have increased our dues paying membership by more than 50% because of memberplanet and are reaching our group with more effective communications with the newsletter functions! Thank you for the services you provide! >>



RACHELLE HINKLE DELTA GAMMA











