Medical Practice Management Software Category
Medical Practice Management Software Category

Medical practice management software (PMS) is designed to assist medical offices of all sizes to operate more efficiently by managing daily administrative and financial functions. Medical PMS can be used to store and maintain patient records as well as manage large data sets, including details of physicians and other health care providers, medical facilities, insurance companies, procedures, and ICD codes.

The capabilities of PMS include: entering and monitoring patients, storing patient demographics, scheduling patient appointments, handling charge capture, executing billing procedures, presenting insurance claims, processing payments from third parties, insurance providers, and patients, and producing reports for employees.
Customer Success Report Ranking Methodology

The FeaturedCustomers Customer Success ranking is based on data from our customer reference platform, market presence, web presence, & social presence as well as additional data aggregated from online sources and media properties. Our ranking engine applies an algorithm to all data collected to calculate the final Customer Success Report rankings.

The overall Customer Success ranking is a weighted average based on 3 parts:

CONTENT SCORE
- Total # of vendor generated customer references (case studies, success stories, testimonials, and customer videos)
- Customer reference rating score
- Year-over-year change in amount of customer references on FeaturedCustomers platform
- Total # of profile views on FeaturedCustomers platform
- Total # of customer reference views on FeaturedCustomers platform

MARKET PRESENCE SCORE
- Social media followers including LinkedIn, Twitter, & Facebook
- Vendor momentum based on web traffic and search trends
- Organic SEO key term rankings
- Company presence including # of press mentions

COMPANY SCORE
- Total # of employees (based on social media and public resources)
- Year-over-year change in # of employees over past 12 months
- Glassdoor ranking
- Venture capital raised

Award Levels

MARKET LEADER
Vendor on FeaturedCustomers.com with substantial customer base & market share. Leaders have the highest ratio of customer success content, content quality score, and social media presence relative to company size.

TOP PERFORMER
Vendor on FeaturedCustomers.com with significant market presence and resources and enough customer reference content to validate their vision. Top Performer’s products are highly rated by its customers but have not achieved the customer base and scale of a Market Leader.

RISING STAR
Vendor on FeaturedCustomers.com that does not have the market presence of Market Leaders or Top Performers, but understands where the market is going and has disruptive technology. Rising Stars have been around long enough to establish momentum and a minimum amount of customer reference content along with a growing social presence.
2022 Customer Success Awards

Check out this list of the highest rated Medical Practice Management Software based on the FeaturedCustomers Customer Success Report.

* Companies listed in alphabetical order
ABOUT ADVANCED DATA SYSTEMS CORPORATION

Now in our 45th year, ADS has an unparalleled history of stability in the industry. Practices and enterprise groups in every specialty, including behavioral health/substance use disorder settings, laboratories of every type, and imaging centers, rely on our AI-architected, rules engine-driven MedicsPremier platform to ensure maximized claims, out-of-network alerts, eligibility verifications, for our patient responsibility estimator, proactive Denial Preventer®, NCCI editing, and so much more. Analytics, dashboards, and KPIs are user-defined and exportable to Excel. Other options include insurance discovery and automated prior authorizations. MedicsPremier is available in our cloud or your server. If preferred, ADS RCM is ideal for outsourced revenue cycle management and services. ADS RCM also uses the MedicsPremier platform.

Featured Testimonials

“We really love MedicsPremier. It’s easy to use, has created immense efficiencies, and has automated the financial and operational sides of the practice.”

HAZAR DAHHAN
MD, CONNECTICUT CARDIOLOGY CENTER

“MedicsPremier works so well from the point of scheduling an appointment to submitting the claim to the insurance carrier. The system is efficient and revenue-producing.”

DEDE PERRY
PRACTICE ADMINISTRATOR, COMPREHENSIVE CHILDCARE ASSOCIATES

“Data and security are critically important to us, and MedicsPM supports each comprehensively and effortlessly.”

RINKU SINGH
IT GROUP LEADER, HORIZON FAMILY MEDICAL GROUP

“Tremendous kudos and credit goes to ADS and their Medics technology for not only keeping us afloat during the pandemic, but for actually helping us thrive in spite of it! ADS really is a role model vendor with the technology and platforms to match.”

KARTIK J. DESAI
MD, DESAI MEDICAL CENTER
ABOUT ADVANCEDMD

AdvancedMD is the community of choice for independent providers delivering integrated workflow and personalized service to ensure the health of every practice and their patients. An integrated suite of cloud solutions includes practice management/medical billing, electronic health records, telemedicine, patient relationship management, business analytics reporting, and physician-performance benchmarking all backed by expert practice advocates. AdvancedMD also offers full service revenue cycle management and serves an expansive national footprint of more than 22,500 practitioners across 8,000 practices and 600 medical billing companies.

114 Total Customer References

VIEW ALL REFERENCES

Featured Testimonials

“Having all of our systems integrated on Advanced MD – from our billing side to scheduling to the clinic side to our mobile and our telemedicine – it becomes a seamless process that allows the practice to work more efficiently together.”

LAURA BRUNEAU
FOUNDER, COOPER UNIVERSITY HEALTH CARE

“AdvancedMD is designed for the physical therapist. Because it addresses the exact needs of physical therapy workflow, we achieve faster, more seamless patient encounters, more accurate charting and billing data capture, and most importantly, the ability for providers to work more quickly while maintaining a high level of quality care. AdvancedMD lets us see more patients in a day without increasing resources.”

SIMON HARGUS
CHIEF EXECUTIVE OFFICER, FIRST SETTLEMENT PHYSICAL THERAPY

“(Our) patients are very well-educated and well-informed, and they want to see results quickly. The practice has to run extremely efficiently and be accessible to them. The nice thing about [AdvancedMD] is it has allowed me to be more efficient both in and out of the office. Now I don’t have to come back into the office, which is great for my family and everything else. It saves me a lot of time – probably an hour a day on the three days I work in the second office.”

KEITH BERKOWITZ
INTERNIST, AND FOUNDER AND MEDICAL DIRECTOR, CENTER FOR BALANCED HEALTH

“We especially like the accessibility, affordability and malleability of AdvancedEHR. The other products we evaluated have cookie-cutter ENT and head and neck surgery templates where the amount of work and cost to change them just didn’t add up. With AdvancedMD, we can go in and make small notes today to help our documentation go smoothly, and they are updated immediately.”

JEFFREY A. BUYTEN
ASSOCIATE, OKLAHOMA OTOLARYNGOLOGY ASSOCIATES, LLC

TRUSTED BY

Cooper University Hospital
STAT Emergency Medical Solutions
synergyhealth
Colorado Dermatology Institute
fspt PHYSICAL THERAPY

SUMMER 2022 CUSTOMER SUCCESS REPORT
Medical Practice Management Software Category
CareCloud, formerly MTBC, is the leading provider of cloud-based revenue cycle management (RCM), practice management (PM), electronic health record (EHR), and patient experience management (PXM) solutions for high-growth medical groups. CareCloud helps clients increase financial and operational performance, streamline clinical workflows, and improve patient care nationwide. More than 40,000 providers across the United States count on CareCloud to help them improve patient care while reducing administrative burdens and operating costs. (Nasdaq: MTBC) (Nasdaq: MTBCP)

**Featured Testimonials**

“It’s really a practice manager’s dream. It makes your front office extremely efficient. And what’s really beautiful about it is that by doing that, your front office can now concentrate on patient care, on providing that excellent service that we, as a practice, try so hard to do and that you don’t see anymore. It’s a wonderful thing.”

BARBARA ARBIDE
PRACTICE MANAGER, ACADEMIC ALLERGY & ASTHMA CENTER

“Companion gives me the ability to check into my practice everyday from anywhere. By giving me immediate access to the patient chart, I can now respond more quickly to my patients — in the office or out-of-the office — whenever they need me. CareCloud Companion definitely makes my practice more productive.”

KEVIN BROWN
PHYSICIAN AND OWNER, IDEAL MEDICAL

“The integration of practice management with our EHR has had the biggest impact on our practice. It’s so easy to finish my note, enter my codes, then have a quick recheck by my staff before sending it off.”

SANDRA LEE FRANCO
FOUNDER, FRANCO & CO

“CareCloud’s cloud-based system is awesome. If I need to look up anything, I can just go to my computer and look it up there. No more chasing down files – I love the accessibility. I [also] love the freshness of CareCloud. I have to look at a computer all day and it is very easy on the eyes.”

VERONICA CUESTA
OFFICE MANAGER, FOOT AND ANKLE CENTER OF GAINESVILLE

**TRUSTED BY**
ABOUT CUREMD

CureMD is the leading provider of Cloud EHR, Practice Management and Medical Billing Services that transform the administrative and clinical operations of healthcare organizations of all sizes. CureMD award winning solutions simplify decision-making, streamline operations and ensure compliance with industry standards and best practices – ultimately saving time and effort to maximize value and returns.

Featured Testimonials

“CureMD is a robust electronic medical record solution that still allows practices to personalize and customize the platform to meet specific local needs. Staff greatly appreciates the synergies between the scheduling, clinical and billing modules of the system.”

BATTLE BETTS
DISTRICT HEALTH DIRECTOR, ALBERMALE REGIONAL HEALTH SERVICES

“Billing and office management is efficient with CureMD. There are numerous safeguards in place to send out clean claims. Claims are paid faster, ERA’s are processed efficiently and denials/reprocessing of claims is effortless to use. To sum up, CureMD is sophisticated yet simple to use.”

NAGWA S. AWAD
YASSIN PEDIATRICS

“CureMD has the ability to add custom information for tracking and reporting purposes in order to monitor the progress and day-to-day activities of not only employees but of patient care plans and statuses as well. CureMD has the best customer service and account management representatives I have come across.”

REBECCA SILVA
DIRECTOR OF OPERATIONS, DENVILLE MEDICAL & SPORTS REHABILITATION CENTER

“One of the best things about CureMD is the functionality. We can schedule appointments, bill, chart, order labs and submit patient prescriptions all electronically with a click of a button.”

JENNIFER BLACKMON
HUMAN SERVICES DEPUTY DIRECTOR, CRAVEN COUNTY

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SUMMER 2022 CUSTOMER SUCCESS REPORT
Medical Practice Management Software Category
About Greenway Health

Greenway Health™ delivers advanced health information solutions that empower providers, consumers and payers with access to the right information and insights, at the right time, in the right place, to enable coordinated, efficient and effective care in a value-driven environment. Greenway® serves more than 75,000 providers in nearly 10,000 organizations across over 40 specialties, touching more than 100 million lives.

Featured Testimonials

“From access to patient data to better-coordinated care and improved financial operations, everything in our practice is so much better, by far, because of PrimeSUITE.”

TRACY GROBARCIK, RN
CLINICAL OPERATIONS MANAGER, WOMEN’S HEALTHCARE OF ILLINOIS

“Patients can see that using Phreesia with PrimeSUITE is easier for us, but it saves them time too. And they have the privacy to really think through their family medical history; we end up with better information.”

MARY FICO, CMM
PRACTICE ADMINISTRATOR, NORTH POINTE OB/GYN

“We’ve achieved a higher level of patient care and satisfaction thanks to information being more readily available with Greenway PrimeSUITE.”

MELISSA STANG
RECEPTION SUPERVISOR, ST. CLOUD MEDICAL GROUP

“The training, the flexibility to do your own forms and the reporting capabilities are the three shining stars of Intergy.”

BETH WROBEL
CHIEF EXECUTIVE OFFICER, HEALTHLINC COMMUNITY HEALTH CENTER

TRusted BY

ST CLoud MEDICAL GROUP
SEVEN HILLS Women’s Health Centers
East Lake Pediatrics
ARLINGTON Orthopedics
Aspire
Kareo is the leading cloud-based and complete medical technology platform purpose built to meet the unique needs of independent practices. Today they help over 75,000 providers in all 50 states run more efficient and profitable practices, while deliver outstanding patient care. In 2016, Kareo introduced the first technology platform that helps independent practices manage their care with a fully certified and easy to use EHR, optimize their revenue cycle management and improve the end-to-end patient experience all in one complete and integrated package. Kareo has received extensive industry recognition, including the Frost & Sullivan Enabling Technology Leadership Award, being named the Deloitte Technology Fast 500, Inc. 5000 and Black Book’s #1 Integrated EHR, Practice Management and Medical Billing Vendor. With offices across the country, their mission is to help independent practices succeed ...

### Featured Testimonials

“I believe Kareo allows us to better manage our efforts in the way we conduct billing, scheduling, patient history, and the overall medical practice. Being a new user to the Kareo system, I am sure there are many unique features being over looked by my inexperience on the platform. Through my personal use, and receiving staff feedback on their experiences, I see much promise. I feel training on the systems through Kareo directly, is the best way to take advantage of these features, thus expanding Kareo's strong-hold in our offices.”

**DAREEN SIRI**
OWNER, MIDWEST ALLERGY SINUS ASTHMA

“My mission is simple: to help medical practices achieve better financial performance without sacrificing quality patient care. Kareo helps me achieve my goals with real time eligibility that is thorough and fast, excellent claims management tools for quick and easy working of denied claims, easy to read patient statements with the option to add personal notes and finally the provider performance reports that keep our clients/doctors in the know about the key factors of their practice.”

**NICOLE CASTRO**
OWNER, PRIORITY ONE BILLING INC

“Kareo is integrated with our EMA Orthopaedic EMR. It has made our billing workflow from office visit to claim processing streamlined in the most efficient of processes. Billing follow ups and clearinghouse reports are easily accessible. The scheduler and demographics portion of the PM is user friendly with a simplistic layout from one screen to the next. Kareo has helped our practice move to another of the collections process and we would recommend it highly to anyone.”

**CATHLEEN SANFORD**
OFFICE MANAGER, JESU JACOB, DO, PC

“We had been using a practice management software for 15+ years when they announced they were dropping their program. After an exhaustive search, we decided on using Kareo as our new practice management software. Why? It is easily integrated with WebPT which most of our customers use. Kareo also allows us to offer our customers a number of services that we could not offer before like remote access, scheduled reporting, patient statements and payment options, and a lot more. We look forward to a long relationship with Kareo as we expand our business.”

**JOHN YODONISE**
OFFICE MANAGER, PT BILLING SERVICES, LLC

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**TRUSTED BY**
ABOUT NEXTGEN HEALTHCARE

NextGen Healthcare, Inc. (Nasdaq: NXGN) is a leading provider of innovative healthcare technology solutions. We are reimagining ambulatory healthcare with award-winning solutions that enable high-performing practices to create healthier communities. We partner with medical, behavioral and dental providers in their journey toward whole person health and value-based care. Our highly integrated, intelligent and interoperable solutions go beyond EHR and Practice Management to increase clinical quality and productivity, enrich the patient experience and drive superior financial performance. We are on a quest to achieve better healthcare outcomes for all. Learn more at nextgen.com, and follow us on Facebook, Twitter, LinkedIn, YouTube and Instagram.

Featured Testimonials

“NextGen offers a single integrated product that allows our practice to complete practice management, medical coding, and billing all at once—and it works quite well.”

KEVIN CRAWFORD
PRESIDENT AND CEO, ADVANCED DERMATOLOGY

“A lot of the benefits that I see from using the practice management side of the house is how well NextGen captures the patient demographic. The reporting functionality on the practice management side is pretty straightforward and easy to use. It just makes capturing all of the different elements that you’re looking for very intuitive, and so I really enjoy that. Our key performance indicators have always been, we wanted to be about 80, 85%, but we’ve been able to keep it up over 90% of accurate data. So, for us, it’s been excellent. I am very pleased with the folks that I work with, that partner with us to help resolve any issues.”

ANNE FRUNK
DIRECTOR OF ELECTRONIC DATA INTERCHANGE, SHASTA COMMUNITY HEALTH CENTER

“NextGen was willing to partner with us because again there wasn’t another practice management vendor out there that had all the pieces we needed for our practice management operations.”

KIM WILEY
VP OF CLINICAL TECHNOLOGIES AND BUSINESS INTELLIGENCE, HANGER INC.

“NextGen® Ambulatory EHR, NextGen® Practice Management, and NextGen® Electronic Dental Record work together to provide a single patient record for Valley View Health Center with impressive features for charting and billing.”

ANGELA BENNETT
DENTAL ASSISTANT, VALLEY VIEW HEALTH CENTER

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SUMMER 2022 CUSTOMER SUCCESS REPORT
Medical Practice Management Software Category
ABOUT PRACTICE FUSION

Practice Fusion is the largest cloud-based electronic health records (EHR) company in the U.S. with more than 112,000 monthly active medical professionals and 81 million patients. Their mission is to connect doctors, patients and data to drive better health and save lives. Practice Fusion provides a web-based Electronic Health Record (EHR) system to physicians with charting, scheduling, e-prescribing, billing, lab integrations, e-referrals, tablet interface, Meaningful Use certification, unlimited support and a Personal Health Record for patients.

31 Total Customer References

VIEW ALL REFERENCES

Featured Testimonials

“I began using Practice Fusion three months ago and recently signed up for e-Prescribing, the best feature yet. I love it!”

DENISE SMITH
HART 2 HEART MEDICAL

“I am really impressed with the strong foundation Practice Fusion has built into its EMR. It does what the more expensive EMRs do at a significantly lower cost, plus because it is internet based, I have more flexibility in where and how I use it - you can do pretty much everything without using your keyboard and mouse.”

DAVID J. WYATT
WEIGHT LOSS MD

“We looked for an EMR that could help us with creating portable records for our patients. Every system we looked at was very expensive, but with Practice Fusion we liked what we saw and the risk was minimal. The system is great for us and is very user friendly. It is really easy to pull up a SOAP note and go.”

JASON BOYLAN
ROBERTSON HEALTH SERVICES

“Just completed one month with PF - starting to get the hang of the system (SOAP Notes, and other features). With e-prescribing, we are definitely seeing the blue-dot. Keep up the great work, including the support. Thank you!”

PANKAJ GOEL
EMPLOYEE, HERITAGE PRIMARY CARE

TRUSTED BY
ABOUT ECLINICALWORKS

eClinicalWorks® is a privately held leader in ambulatory healthcare IT solutions. With physicians across all 50 states using its solutions, customers include ACOs, physician practices, outpatient departments of hospitals, health centers, departments of health and convenient care clinics. Thirteen eClinicalWorks customers have received the prestigious HIMSS Davies Awards during the past eight years, honoring excellence in electronic health record implementation. The company is the second largest in the country for e-prescribing.

Featured Testimonials

“RCM has created a more efficient practice, especially for the front-office staff, because now when a patient inquires about their account it’s simply a matter of a few clicks and the information is available at your fingertips. In addition, communication between the patient and the office has improved.”

DENISE MANESS
PRACTICE MANAGER, SPECTRUM FAMILY MEDICINE

“It’s very fast, it’s efficient, and it’s thorough, which is very important when we are documenting in the medical arena. With the previous program we used it was a little bit tedious. You’d have to go from one page to another. But with eClinicalWorks, it’s very smooth, it’s efficient, and we’re able to transition easily from one section to another without any hesitation or delay.”

JANETTE NESHEIWAT
CITYMD

“eClinicalWorks is user friendly. It’s easy for new providers who come on to learn how to use the system, and there are lots of bells and whistles. I can choose to use them, or keep it simple. Through the years as we’ve changed and incorporated different services into our practice, I was very happy to find that my EMR already has all of that built into it.”

PRASANTHI REDDY
FOUNDER, RAINBOW PEDIATRIC CENTER

“Having eClinicalWorks has made my job easier because I have access to all of the data from the patient when they call me to ask for something. I can talk to the other providers, access patients’ charts, and make appointments. All of that is really easy.”

MICHELLE ALVARADO
CLINICAL CARE MANAGER, PROJECT VIDA

TRUSTED BY
ABOUT AZALEA HEALTH

Azalea Health is a leading provider of fully integrated, technology-enabled healthcare solutions and managed services for practices of all sizes and most specialties. Azalea’s comprehensive portfolio includes integrated electronic health records, practice management, electronic prescribing, interoperability services, personal health records, patient portal, telehealth, AzaleaM mobile platform integrated with Apple® HealthKit, as well as revenue cycle performance services. The Azalea platform also provides tools and resources to help customers meet their Meaningful Use and ICD-10 requirements as well as strategies to navigate accountable care and alternative payment models.

70
Total Customer References

Featured Testimonials

“Our practice decided to make the move from Meditech and EPRO/Tactus’ antiquated systems, after seeing the simplicity and flexibility of Azalea EHR. Since the transition, Azalea has exceeded our expectations. Our workflow is more streamlined and tasks, such as processing patients, are easier and more efficient. With fewer clicks and excellent customer service, we are able to quickly train new employees. I would recommend adopting Azalea’s software because they listen to the needs of your office to help you customize the system to make it work FOR your practice.”

TRIPP LESTER
OFFICE MANAGER, SOUTH GEORGIA PEDIATRIC AND ALLERGY, P.C

“We have been using Azalea’s practice management system (Azalea PM) after switching from Healthpac. I have noticed a significant increase in our daily productivity. The streamlined design that Azalea systems employ is similar to widely used internet platforms, making site navigation easy and intuitive. Additionally, using the simple tasking system allows my staff and I to be more efficient. Would I recommend Azalea PM to other practices? I would have to answer with an emphatic, “Yes!” I have worked in several other systems (GE IDX groupcast, Amicas Financials, Meditech, and Healthpac) and Azalea PM is by far the most efficient system that I have ever used.”

JOE CARNES
FINANCIAL ADMINISTRATOR, BAYVIEW RADIOLOGY

“Azalea Health’s billing service has improved our collections process immensely. Their operating system, Azalea PM, allows me to have excellent access to our practice billing information at all times. The Azalea EHR system is intuitive, streamlined, and extremely easy to learn. Azalea’s staff has been accessible and accommodating. We really feel like our success is one of Azalea Health’s main priorities!”

ERIC M. WARD
VALDOSTA GASTRO AND ENDOSCOPY CENTER

“Azalea Health has done a great job of enabling my practice through their telehealth technology. Having a fully HIPAA compliant, integrated telehealth solution that is easy to use and deploy has empowered my staff and patient community with the right tools to ensure the care excellence that is the hallmark of our practice.”

OMAR L. CABAN
PRESIDENT, PHYCINITY

TRUSTED BY

SUMMER 2022 CUSTOMER SUCCESS REPORT
Medical Practice Management Software Category
CollaborateMD was founded in 1999 by Douglas Kegler, CEO, to help medical practices and medical billing services thrive in the jungle of ever-changing government and insurance payer regulations without having to spend a fortune on software, support, and hardware. Their mission was a simple one: provide a software solution where they handle all of the hardware and software components (software, servers, backups, clearinghouse communication, regulations, etc.) and allow their users to concentrate on their business, all at an affordable price.
ABOUT DRCHRONO

DrChrono focuses on bringing the medical practice of the future to reality; the company built the first iPad EHR. DrChrono creates the best electronic health record, practice management, medical billing and revenue cycle management experience for physicians and patients; the health platform was built for iPad, iPhone, Apple Watch and the web. The EHR includes customizable medical forms, e-prescribing, real-time patient eligibility checks, patient portal and more. The healthcare App Directory offers a multitude of apps that a practice can select from to bundle in and a medical API for healthcare app developers.

76
Total Customer References

VIEW ALL REFERENCES

Featured Testimonials

“DrChrono has been EXTREMELY customizable and the easiest EMR to use for the front office staff when it comes to scheduling, taking payments, and making new patient charts. We have heard from others that if you are transitioning from paper to EMR, this was the one to choose. We could see that even before the advice was given. Every step is very intuitive and the programmers and designers made every task only about 2-3 clicks away. EASY AND FAST!”

CAYLIN HOLMES
ALLIANCE INTEGRATIVE MEDICINE

“DrChrono has been one of the best changes we have ever implemented. When the physician I work with told me that we were switching EHRs, I was hesitant and nervous about learning how to use a new software. To my surprise there was little to no learning curve. When it came to learning how to use DrChrono, not only was it easy for staff to learn how to use, it was also just as easy for patients to use the DrChrono Check-in app and patient portal.”

BELLA MOHARRERI
PRACTICE ADMINISTRATOR, STEPHANIDES PLASTIC SURGERY

“DrChrono focuses on bringing the medical practice of the future to reality; the company built the first iPad EHR. DrChrono creates the best electronic health record, practice management, medical billing and revenue cycle management experience for physicians and patients; the health platform was built for iPad, iPhone, Apple Watch and the web. The EHR includes customizable medical forms, e-prescribing, real-time patient eligibility checks, patient portal and more. The healthcare App Directory offers a multitude of apps that a practice can select from to bundle in and a medical API for healthcare app developers.

“DrChrono is very easy to use and to individualize with a great patient portal. They have excellent support and are cost effective. The part I like the most is the iPad and iPhone compatibility. This makes it easy to access anywhere that internet or cell service is available. It’s easy for patients to use for demographics.”

LEON L. COHEN
ISLAND MEDICAL GROUP

Our practice has been on DrChrono for almost 5 years, and it was one of the best changes we have ever implemented. When the physician I work with told me that we were switching EHRs, I was hesitant and nervous about learning how to use a new software. To my surprise there was little to no learning curve. When it came to learning how to use DrChrono, not only was it easy for staff to learn how to use, it was also just as easy for patients to use the DrChrono Check-in app and patient portal.”

BELLA MOHARRERI
PRACTICE ADMINISTRATOR, STEPHANIDES PLASTIC SURGERY

“I’ve used a lot of EMRs over the years and I searched a long time to find a good solution for our small group private practice that was user-friendly from the provider side but also had the analytics tools needed to run the practice management. We also struggled to find a biller in-house that could manage our growing practice. We switched to the RCM services with DrChrono and have been very pleased with the billing team noticing an improvement in our collections and reduction of our costs.”

TIM DUERLER
MANGO MEDICAL

TRUSTED BY

SUMMER 2022 CUSTOMER SUCCESS REPORT
Medical Practice Management Software Category
Meditab is a leading software solutions company that has been continuously changing the landscape of healthcare delivery through innovative collaborations, exceptional service, and best-in-class technology for over 20 years. Their mission is simple - to create the most advanced, intuitive technology solutions that enable healthcare providers to focus on more important things, their practice and their patients. Their core product, Intelligent Medical Software (IMS), is one of the most comprehensive, All-in-One EHR/Practice Management/Billing Softwares on the market. With IMS, you’ll experience the power of highly-customizable, intelligent software that adapts to your practice, not the other way around.

Featured Testimonials

“When I think of Intelligent Medical Software, I think ease of use and the ability to streamline my day. I’m done with my notes by the end of the day and can typically leave now by 5:30 p.m. The Intelligent Medical Software system has allowed me to be more efficient, to see more patients in a day, and not cut into my personal time. As a solo practitioner, it has made the quality of my life better.”

ROSS OSBORN
CENTER FOR HEALTH & SPORTS MEDICINE

“We spent months researching and wanted something to manage all of our photos, EMR, scheduling, invoicing and PM and we found it in Intelligent Medical Software. The team at Meditab was very prompt with all of their responses and was very knowledgeable. They made me feel extremely comfortable.”

ENRIQUE HANABERGH
ENRIQUE HANABERGH, MD

“I have worked with Meditab while providing management consulting services at a major cardiology practice, where I supervised them during technical deployment and operational tasks. I have found Meditab to be a reliable, competent and professional service provider. Their staff is proactive, has a keen focus on customer service and strives to support their client’s business needs as a trusted partner. Their technical team is knowledgeable and responsive. They deliver the appropriate degree of support from both a time and expertise perspective in a flexible manner. All in all, it has been a pleasure working with Meditab and I wish them continuing success.”

ARUN DESOUZA
CISSP, MIDMICHIGAN CARDIOLOGIST

“What I love most about IMS for our practice is how customizable it is. It has this amazing ability to allow us to chart for the different disciplines and customize the different templates.”

LUCIA GALINDO
DIRECTOR OF OPERATIONS, REHABONE MEDICAL GROUP

TRUSTED BY
ABOUT PULSE

Pulse provides certified, integrated, electronic health care management systems to thousands of providers across more than 40 specialties nationwide. Pulse’s award-winning, interoperable technology platform includes easy-to-use, cost efficient EHR, Practice Management and Revenue Cycle Management solutions. Pulse is committed to helping their physician partners gain greater workflow efficiencies, reduce costs and achieve Meaningful Use incentives all supported by their best in class client support, training and implementation services.

32
Total Customer References

VIEW ALL REFERENCES

Featured Testimonials

“The software is easy to use and makes it possible to achieve the seemingly impossible challenges set before our staff. Even during our transition to ICD-10, it was basically effortless on our staff's part. There were no glitches, no missed payments and hardly an extra minute of our precious time was wasted on worrying or unnecessary training.”

LESLIE ROBBINS
PRACTICE MANAGER, VASCULAR TYLER

“Pulse is best for us because their EHR fit our practice, we were able to customize it for each physician, and they were able to offer us the support and the things that we needed to get it up and running with very little downtime.”

LESLIE PLYER
CLINICAL NURSE MANAGER, CAROLINA MEDICAL CONSULTANTS

“PulseRCM has helped our office tremendously. Pulse files our claims, ensures payments are received and posted, processes appeals, and spends much time on the phone with insurance companies to increase reimbursements. The Pulse team is also always willing to speak with our patients and help when issues arise.”

LAURA ABSHIRE
OFFICE MANAGER, FEIGENBAUM NEUROSURGERY

“Pulse’s customizable solutions have enabled us to meet the RCM needs of our high-volume practice while ensuring our revenue cycle team follows best-practice processes that support best-in-class results. Claims are approved sooner, with fewer complications, and days in A/R have been cut in half.”

CHARLES R. STAFFORD
DIRECTOR OF OPERATIONS, RECLAIM PHYSICIANS MEDICAL GROUP

TRUSTED BY
ABOUT SIMPLEPRACTICE

SimplePractice is the industry-leading practice management software for therapists to manage their businesses, with features like AutoPay, online booking, and customizable therapy notes. Save time with SimplePractice so that you can spend time on the things that matter. Practice management software for Therapists, Psychologists, Social Workers, and Counselors.

36
Total Customer References

Featured Testimonials

“SimplePractice helped me streamline everything—my schedule, my notes, my paperwork, my treatment plans. It was relieving to have everything in one place.”

TIFFANY MCLAINE
HEY TIFFANY

“SimplePractice has helped me by allowing me to focus on treating substance use disorders and co-occurring issues without getting bogged down by the administrative tasks necessary to run a solo private practice. I have also enjoyed the support of the SimplePractice community.”

ANNA MUNRO, LICSW

“From my clinicians’ points of view, SimplePractice is very user-friendly and the simple intake and clinical note forms have taken a lot less time to complete.”

JULIE DE AZEVEDO HANKS
FOUNDER, DIRECTOR, WASATCH FAMILY THERAPY

“I say to patients, "I'm very fancy over here. I have a paperless practice, so everything will come via email." They love it. I can't tell you how many times people will say "I love this client portal.”

LICENSED CLINICAL PSYCHOLOGIST
NIKKI RUBIN

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ABOUT WRS HEALTH

WRS Health, formerly Waiting Room Solutions, is the leading web-based provider of fully integrated EHR and Practice Management software solutions for over 32 medical specialties. In 2015, WRS Health was awarded the Surescripts White Coat of Quality Award for e-Prescribing Best Practices for the fifth time. WRS Health seamlessly integrates all of the clinical and business functions required for healthcare providers, including: Electronic Medical Records, Revenue Cycle Management, Personal Health Records, electronic prescribing (eRx), scheduling, website creation and content management, messaging, fax, order tracking, and billing — all at an affordable price. WRS Health is a Surescripts® Solution Provider for its web-based Electronic Medical Record (EHR) and Practice Management System (PM) V6.0.
ABOUT EMDS

eMDs is a leading provider of healthy solutions for healthy patients. They offer integrated electronic health records, practice management software, revenue cycle management solutions, and credentialing services for physician practices and enterprises. Founded by physicians, the company is an industry leader for usable, connected software that enables physician productivity and a superior clinical experience.

102
Total Customer References

Featured Testimonials

“We’re looking at opening a second practice next door because of the increase in revenue. The combination of letting eMDs manage the software on their servers and the billing with their team has helped us focus on our business and what we do best: delivering care to our patients.”

DENNIS LAUGHLIN
LA JOYA’S NEIGHBORHOOD DOCTOR

“[eMDs] helps me practice quality, efficient medicine. It’s easier to chart quickly and accurately, code correctly, and take my computer home and do call-backs from there - all that stuff that makes my life better.”

JEFFREY HYMAN
MEDICAL DIRECTOR, UNIVERSITY PHYSICIANS GROUP

“The feature we like most is the full customization we can do with the templates, basically mapping how our workflow for patients went to the system. It was seamless for us to put Solution Series into play.”

BILL SWEENEY
CHIEF FINANCIAL OFFICER, MID-STATE HEALTH CENTER

“From the implementation to the ongoing support, we have been thrilled with our relationship with eMDs. There’s not another system that offers the functionality, flexibility and ease of use of eMDs. It has been instrumental to our success and will be critical to supporting our future plans.”

DAVID BERG
FOUNDER, ARROWHEAD HEALTH CENTERS

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ANCHORAGE FOOT & ANKLE CLINIC
ADVANCED FOOT & ANKLE SPECIALISTS of Arizona
MID-STATE HEALTH CENTER
ORLANDO HEART & VASCULAR INSTITUTE
The Diabetes Centre

SUMMER 2022 CUSTOMER SUCCESS REPORT
Medical Practice Management Software Category
ABOUT CHARMHEALTH

Charm Health suite of products are built to address the application of cloud and mobile technologies for managing healthcare data and intelligent data analysis. Charm Health suite of products include integrated EHR, Practice Management and RCM Solution, Patient Portal for Patient Engagement, TeleHealth solution for remote patient care, Connect solution for collaborative communication, along with a slew of Mobile Apps across platforms. Charm EHR allows you to schedule appointments, share pre-appointment questionnaires, record patient visits with SOAP notes, and maintain comprehensive information about patient’s medical condition. Configurable templates allow physicians to quickly document patient visit and lets them focus more than on the patient. Practices can provide Charm PHR, Patient Portal to their patients upon registration. Through patient portal, care team ...

Featured Testimonials

“We chose ChARM because of its features and because we could really customize it for our practice. We can communicate with our patients through the patient portal very easily and we also take advantage of being able to customize our own templates. Integrating with ChARM was very simple. We easily got set up and any time we have a question or issue, we always get the best help.”

DAWDA POUNCY
FUNCTIONAL HEALTH & WELLNESS

“I would definitely recommend both! ChARM has been very easy to learn and easy-to-use. It’s cost-effective —the list of positives goes on. I would also say that a lot of our suggestions are put into the system within a couple of weeks. I don’t think any other EHR system would be so responsive. Switching to ChARM will make you feel heard and make you feel as though you and your practice matter.”

ANDREW WONG
CAPITAL INTEGRATIVE HEALTH

“I have a private practice in Endobiogeny, a form of integrative medicine. ChARM EHR was a natural choice for me. ChARM offers a modular and completely customizable platform that allows for both standard and non-standard medical assessments and treatments to be prescribed and tracked. The inclusion of patient management tools such as scheduling and email communication allows for a complete package for managing my practice. It also allows for me to stay in touch with my patients no matter where they are, around the world at any time.”

KAMYAR M. HEDAYAT
FULL SPECTRUM HEALTH

“I write this recommendation of ChARM EHR with joy. It is a truly unique EHR platform that allows me great flexibility in documentation and management of my holistic pediatric practice. In this system I am able to document vaccines and conventional medications as easily as supplements and other holistic/integrative therapies I use. My families have enjoyed the patient portal and the secured communication tool and access to their children’s health records it provides. The ChARM management team has been wonderful and very responsive to specific requests we have had for development of individualized templates and other features within the system.”

PEJMAN KATIRAEI
WHOLISTIC KIDS AND FAMILIES, INC.

TRUSTED BY
ABOUT CHARTLOGIC

ChartLogic is driven by the desire to improve patient care, office efficiencies and profitability for the physician practice. Since 1994, ChartLogic has seen positive growth and expanded its software suite from the original stand-alone EMR to a complete ambulatory EHR suite including electronic medical record, practice management, revenue cycle management, e-prescribing, patient portal and more.

Featured Testimonials

“The determining factors for choosing ChartLogic were its ease of use, cost, and the customization of templates. The implementation process overall went very smoothly.”

STACIE CHAPMAN
PRACTICE ADMINISTRATOR, ENT ASSOCIATES OF EAST TEXAS

“The implementation of ChartLogic into our practice has increased the quality and accessibility of our patient medical records, while at the same time eliminated transcription and other overhead costs.”

JAMES W. STRICKLAND
RECONSTRUCTIVE HAND SURGEONS OF INDIANA

“ChartLogic’s software allows true multi-tasking by integrating voice input of clinical data with the capability for customization that’s unsurpassed in the industry.”

JOSEPH C. NOREIKA
EXCELLENCE IN EYECARE

“Thanks so much for being so easy to work with. I regularly share my ChartLogic experience with my colleagues because I truly feel your company is in it to help practices succeed and do their very best meaning it’s not all about the money. I really appreciate that we can work with such an outstanding group!”

BRITTNEY WACHTER
BUSINESS MANAGER, EXCEL EYE CENTER

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Compulink has been a recognized leader in EHR and Practice Management systems for the specialty practice. Offering the industry's most flexible, most complete and best supported system, Compulink's Advantage software is designed to improve patient outcomes and practice profitability.

Featured Testimonials

“I love having access to everything I need, such as medical history, family history, refractive status, health status, and imaging right at my fingertips. While seemingly small things, the efficiency is invaluable.”

Laurie Wade Cagle
OD, Cagle Eye Center

“I strongly recommend Compulink’s EHR and Practice Management system to any otolaryngology practice for its ENT specificity, ease of use, cost, confidentiality, and friendly personal customer support.”

Romeo C. Agyan
Owner & Chief Executive Officer, Marin ENT

“As an administrator, I have much better oversight of financial metrics and even employee behavior, thanks to Compulink’s extensive reporting capabilities. Their reports are the equal of any other in the industry, and at a fraction of the cost of some of the systems that constantly publicize their reports.”

Debbie Weiss
Administrator, Dallas Eye Care Associates

“Compulink helps me do a better job documenting everything I want to about the patient’s health status, relevant tests, and our discussion. It also means that I can respond to patient questions any time of the day, from wherever I am. I can quickly graph out trends in a patient’s intraocular pressure or refraction over time, and I never lose important information because it is buried deep in the chart. All of these features contribute to better patient care. The fact that EHR also helps reduce my overhead expenses and run more efficiently is really an added bonus.”

Michael K. Tran
Solo Practitioner, Michael K. Tran, MD

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ABOUT PRACTICESUITE

PracticeSuite’s passion is providing money-saving revenue cycle management tools to Practice Administrators, Medical Billers, and RCM Companies in tandem with their certified physician EHR available +61 medical specialties. PracticeSuite is an end-to-end Cloud-based Medical Billing, Revenue Cycle Management, Electronic Health Record Software, Practice Portal, and Practice Marketing CRM Software. As a state of the art enterprise-class platform, PracticeSuite uses Linux, J2EE, HTML 5, Oracle and other evergreen open source technologies to manage the mission-critical office needs of customers that rely on their platform to run their medical practices and businesses.

Featured Testimonials

“PracticeSuite has been great, when we call support, they are nice and available to help you. The electronic claims and ERA are wonderful. In appointment scheduling, a great feature is the ability to drag and drop and edit patients within the application. It has been great to see some of the updates and changes in the software from enhancement requests that we submitted. We think the in-office messaging and patient communication will be a great time save. Overall everything is great with PracticeSuite.”

CHELSEA SUTER
FRONT OFFICE COORDINATOR, PEDIATRIC DEVELOPMENT CENTER OF ATLANTA

“PracticeSuite was an easy choice for my office because it is easy to use and has better pricing than most competitors. The report functionality is great for really analyzing all aspects of your office. You can extract the data to Excel, develop charts and look at year-after-year of trends in revenue and patient numbers very easily. It’s very user-friendly and the best part is that it’s web-based, so I can use it anywhere! The customer service team is amazing too they are very quick and efficient and always friendly. I would highly recommend PracticeSuite to any practice looking for a more efficient billing and practice management software to help with managing your practice and improving your revenue.”

SHEILA KATEBIAN
OWNER, OC SPORTS & REHAB

“I am thoroughly satisfied with this product. Switching over to PracticeSuite has allowed me to bill my patients more efficiently and in turn made more money for my practice. My favorite feature by far is the outstanding support team. They are always there when you need them and they have assisted me with every problem I have encountered.”

MATTHEW SALAZAR FAMILY MEDICINE

“With our specialty, the appointment scheduling is very important to our organization. The PracticeSuite appointment scheduling is very customizable and gives us the ability to create our schedule based upon our needs. Our organization has found the PracticeSuite Report Central to be very easy to use. Report Central allows us to create our own reports as we need them, we like the usability. The PracticeSuite support team has been very helpful at resolving questions/issues very quickly and efficiently.”

LACEY FURNARI
FOUNDER, SHASTA SLEEP SERVICES

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Medical Practice Management Software Category
SequelMed, founded in 1995, is a 2014 ONC-ACB Meaningful Use Certified software vendor offering hospitals, health organizations, physician practices and billing companies Electronic Health Record (EHR), Electronic Medical Record (EMR) and Electronic Practice Management (EPM) solutions. As a leading provider in healthcare IT, SequelMed has earned a number of medical software awards for meeting the critical challenge of simplifying complex healthcare IT needs and ensuring accurate and timely access to patient information. SequelMed software is currently utilized by over 15,000 physicians throughout the United States.

**Featured Testimonials**

“SequelMed’s EMR has made me more efficient and grants me the ability to reference patient information from anywhere when I’m on call. I am able to finish my charting faster than when I used paper charts. The templates are extraordinarily customizable, allowing me to tailor the EMR to our workflow. The e-prescription module is my favorite feature and I now prefer it over paper scrips. Patients love it because they can save the step of bringing a paper scrip to the pharmacy.”

Peter Klein
Port Jefferson Dermatology

“PBI adopted SequelMed’s EPM in 2005 after being on an outdated legacy-type system prior to that time. Overall, productivity and efficiency increased dramatically with a much more organized workflow. In addition, the system is ideally designed for the office-based practice environment with an integrated scheduling application as well as an integrated EMR. The reporting capabilities of the system are amazing and limitless in terms of access to practice data. SequelMed is a complete end-to-end solution which can’t be beat!”

J. Doug Bush
Professional Billing, Inc.

“Billing performance and staff efficiency has improved dramatically since we adopted SequelMed’s EPM system seven years ago and we have found responsiveness and support to be great. SequelMed’s robust reporting capability also enables us to track every claim, monitor payer reimbursement, and easily extract all of the decision support information we need. The whole system makes day-to-day workflow, collections and follow-up easy to manage.”

Craig Adkins
Engage Healthcare Business Solutions

“SequelMed’s EPM has proved vital to improving productivity and efficiency exponentially at E Central Medical Management. We have been able to create a paperless accounts receivable process, which in turn has made each member of our staff significantly more efficient. The EPM has made communication, collections, follow-up and overall day-to-day tasks much easier to manage.”

Louis Burke
ECM - Total Solutions for the Medical Practice

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edgeMED provides expert revenue cycle management and intelligent technology to increase physicians’ revenue and improve their operational efficiency - enabling them to provide better patient care while stressing less, making more and living more. EdgeMED, they’re committed to making a difference for their customers, team members and communities. And they do it through a full-service approach, coupling the knowledge and expertise of their dedicated people with their advanced technology solutions. Whether primary care or specialty, multi-site or solo practitioner, thousands of physicians and allied health professionals on the front lines of care delivery trust edgeMED every day to improve the way they deliver effective, coordinated care.

Featured Testimonials

“We are extremely satisfied with edgeMED and truly appreciate everything you do for us. We have never experienced such a wonderful company. It is very comforting knowing we can rely on getting instant service and support. We believe in your product. We love your product. Thank you for having a great company and amazing employees.”

TERRI AZEVEDO
PRESIDENT, PERSONALIZED MEDICAL BILLING

“edgeMED Healthcare has one of the best medical computer systems. Reliability of the system has been outstanding with no downtimes experienced due to hardware or software. Response time for technical assistance is immediate with a customer service staff that is friendly and knowledgeable. We would highly recommend edgeMED to all other healthcare providers.”

CHRIS NILES
PRACTICE ADMINISTRATOR, CARDIOLOGY & MEDICINE ASSOCIATES

“We have been working with edgeMED since 1998 and are completely satisfied. The staff is excellent. We have always found them to be professional, courteous and above all, extremely prompt in handling any issues that have arisen. I highly recommend this company without reservation.”

MARK ALTSCHULER
ALTSCHULER & JOHR PA

“Thanks to all those at edgeMED whose work helps to make my practice financially successful.”

RALPH CASH
MD, CASH FAMILY PRACTICE