Enterprise Search Software Category

SUMMER 2024
Customer Success Report
Enterprises are rapidly growing their technology stacks and they require an easy method to keep this data unified and accessible across the whole business. The solution is to invest in a cloud-hosted enterprise search solution. This tool presents a single search bar where staff can search across numerous cloud systems and access several types of content and thousands of pages. The search bar builds an index of all of a corporation’s databases and software applications, converting those storage silos into a single business-wide database.

Enterprise search software performs all this without needing heavy IT resources or big corporation-wide shifts to more unified systems. The search tool makes every platform, database, and app needed by a team easily accessible to all its members. It instantly sources answers to questions across numerous cloud platforms. Staff can access this data from anywhere using any internet-enabled device as the information is stored in the cloud and not on a device.
Customer Success Report
Ranking Methodology

The FeaturedCustomers Customer Success ranking is based on data from our customer reference platform, market presence, web presence, & social presence as well as additional data aggregated from online sources and media properties. Our ranking engine applies an algorithm to all data collected to calculate the final Customer Success Report rankings.

The overall Customer Success ranking is a weighted average based on 3 parts:

CONTENT SCORE
- Total # of vendor generated customer references (case studies, success stories, testimonials, and customer videos)
- Customer reference rating score
- Year-over-year change in amount of customer references on FeaturedCustomers platform
- Total # of profile views on FeaturedCustomers platform
- Total # of customer reference views on FeaturedCustomers platform

MARKET PRESENCE SCORE
- Social media followers including LinkedIn, Twitter, & Facebook
- Vendor momentum based on web traffic and search trends
- Organic SEO key term rankings
- Company presence including # of press mentions

COMPANY SCORE
- Total # of employees (based on social media and public resources)
- Year-over-year change in # of employees over past 12 months
- Glassdoor ranking
- Venture capital raised

Award Levels

MARKET LEADER
Vendor on FeaturedCustomers.com with substantial customer base & market share. Leaders have the highest ratio of customer success content, content quality score, and social media presence relative to company size.

TOP PERFORMER
Vendor on FeaturedCustomers.com with significant market presence and resources and enough customer reference content to validate their vision. Top Performer’s products are highly rated by its customers but have not achieved the customer base and scale of a Market Leader.

RISING STAR
Vendor on FeaturedCustomers.com that does not have the market presence of Market Leaders or Top Performers, but understands where the market is going and has disruptive technology. Rising Stars have been around long enough to establish momentum and a minimum amount of customer reference content along with a growing social presence.
2024 Customer Success Awards

Check out this list of the highest rated Enterprise Search Software based on the FeaturedCustomers Customer Success Report.

Companies listed in alphabetical order

* Companies listed in alphabetical order
Algolia is an API platform for dynamic experiences that helps businesses maximize the speed of search and discovery, while solving the pain of relevance tuning through AI. Accessing the right piece of content on websites and apps has never been faster or more intuitive. Algolia Search is a powerful, fully hosted API that delivers content to users in milliseconds. Developers can customize the relevance of their user experience and get insights on how users interact with it. Algolia Recommend is a robust API that allows you to build unique product recommendations.

**Featured Testimonials**

"I saw search as a competitive tool and as a strategy to get a leg up on our competition. After seeing Algolia on Hacker News I was absolutely blown away. After looking at the demos, we threw out what we were doing internally in terms of a small search revamp and I had one of our team get cracking with Algolia right away. As a little start up, it really helped that Algolia's price points were within reach in terms of not breaking the bank to get things rolling."

OMAR KASSIM
CO-FOUNDER, JADOPADO

"Algolia not only allows us to scale our search functionality with ease but it also provides us with bandwidth, which is extremely critical for a business at our stage of growth. We’ve been able to focus a large part of our energy on growing our business and that’s allowed us to be more focused on designing a product that is both intuitive and easy-to-use for our customers."

JEREMY LAPLANCHE
CTO, BALINEA

"What ultimately sold us on Algolia was the fact that it required almost no maintenance once set up and it brought us a great search functionality at an attractive price. Algolia is fundamental for any business to support the search functionality for thousands of people."

JUAN CATALANO
CTO, STREEMA

"Fast and reliable search is a critical component to Strava’s mission. Algolia has been a valuable partner in providing us with the tools to connect Strava athletes."

ALEX MACINTOSH
PRODUCT MANAGER, GROWTH, STRAVA

**Total Customer References**

257

**View All References**
ABOUT COVEO

Coveo is on a mission to transform business by improving people’s skills, knowledge, and proficiency with intelligent search. Coveo Search Apps unleashes the power of fragmented, disparate information from across the enterprise IT ecosystem, to surface what matters at every point-of-work. Recognized as the Most Visionary Leader in Enterprise Search by Gartner, Coveo enterprise search allows companies to create high performance contact centers, cultivate company-wide collaboration, and succeed at self-service. With the search industry’s highest security standards, broadest connectivity and greatest relevance control and configurability,...

261 TOTAL CUSTOMER REFERENCES

FEATURED TESTIMONIALS

“Big portions of the site beyond the traditional ‘site search’ features are being driven by content from the Coveo index. We were able to leverage Coveo throughout the site to dynamically generate content based on user preferences. That was a really powerful concept for this project.”

MIKE DOLAN
DIRECTOR OF BUSINESS DEVELOPMENT, BROOKINGS

“Making sense of all those different resources available to employees, it can be confusing at times – and hard. One of the reasons why we adopted Coveo as our internal search is to help give some clarity to that.”

WILL HUDSON
VICE PRESIDENT, IT MARKETING, DELL TECHNOLOGIES

“One of the advantages that we saw from Coveo was its scalability. We could implement it quickly, and give our members a turbo boost from the site search immediately.”

PAUL PUSTELNIK
ASA WEB AND DIGITAL SERVICES MANAGER, AMERICAN SOCIETY OF ANESTHESIOLOGISTS

“Leveraging Coveo in the search with our bot has allowed us quite substantially to not only deflect cases, but also increase the customer experience.”

TROY STAHL
VICE PRESIDENT GLOBAL CUSTOMER CARE, RINGCENTRAL

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boomi  Humana  L’ORÉAL  RingCentral  Medallia
Elastic provides real-time insights and makes massive amounts of structured and unstructured data usable for developers and enterprises. By focusing on scalability, ease-of-use, and ease-of-integration, Elasticsearch, Logstash, and Kibana power many of the world’s leading mobile, social, consumer and business applications.

742 TOTAL CUSTOMER REFERENCES

FEATURED TESTIMONIALS

“The Elastic Stack’s unified platform to search, analyze, visualize and secure our data has helped us identify new opportunities to manage and reduce risk and to lower costs. These added benefits that Elastic brings to the Ministry of the Armed Forces are advantages that our legacy infrastructure could not offer.”

VALÉRIE PLIER
SENIOR DIRECTOR, MINISTÈRE DES ARMÉES

“Using Elasticsearch queries, we can quickly see every action the user has done - this is a great way to see whether an account has been stolen, hijacked, or whether the user has done something naughty.”

TIM PEASE
OPERATIONS ENGINEER, GITHUB

“Search is key to providing the best user experience. Elasticsearch enables us to provide our customers with the most relevant results immediately.”

ALEXANDER GROSS
VP OF ENGINEERING, SOUNDCLOUD

“Using Elasticsearch has made our site search drastically faster, more reliable and accurate for the end user.”

ALISTAIR COLVILLE
LEAD DIGITAL DEVELOPER, DC THOMSON
Inbenta is a global leader in AI, whose patented NLP fuels highly accurate search solutions for customer support, e-commerce and chatbots. With a foundation of 11+ years of R&D, Inbenta’s technology understands & delivers results based on the meaning behind customers’ search queries, not the individual keywords. The result: industry-leading 90%+ self-service rates.

FEATURED TESTIMONIALS

FranklinCovey Organizational Products recently partnered with Inbenta as we were looking for a new search tool that would enhance customer experience on our website. Inbenta has been one of the best and easiest partners that I have ever worked with. When we were going through a presentation of their software, they told us that the implementation was simple and only required two lines of code to get underway. I was skeptical, but...

JARED LEE
VICE PRESIDENT, E-COMMERCE, FRANKLIN PLANNER

Using Inbenta was the key to understanding and closing important knowledge gaps in our self-help content. In just a few months, we achieved an 89% self-service rate. The implementation was a breeze (just a single line of Javascript), the Inbenta team is terrific, and our customers are finding what they need at a rate 40% higher than before. Success!

MARK DEATON
HEAD OF CUSTOMER SUCCESS, GOANIMATE

Developing new and creative ways to make information more searchable for our customers and our workers was key to improving both our customer experience and internal operations.

MEGAN MCCLUSKEY
SENIOR PROGRAM MANAGER, CX MARKETING AND COMMUNICATION, ALLEGION

To launch Pepe, we worked with Inbenta, who provided us with the software, the front-end interaction tool and the back-end content editing tool, which we use for the chat, and their natural language expertise. The team has been fantastic.

MATILDE BOADA
HEAD OF DIGITAL CHANNELS, NATURGY

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8x8
ALTELLA
AG2R LA MONDIALE
COUPA
INGERSOLL RAND

about inbenta

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ABOUT LUCIDWORKS

Lucidworks

Lucidworks is shaping the future of digital experiences, AI, and machine learning by reimagining the power and value of cognitive search to create all-new, human-centered experiences. They help companies deliver breakthrough search experiences that transform business and user engagement through an empowered, ambitious team. Fusion, Lucidworks’ advanced development platform, delivers enterprise-grade capabilities that power the design, development, and success of intelligent search apps at any scale. With technology built on Solr, the global search standard used by 90 percent of Fortune 500 companies, their team includes leading search and...

86 TOTAL CUSTOMER REFERENCES

FEATURED TESTIMONIALS

“Fusion gave us the features we needed to replace Google Search Appliance in a matter of weeks. With Fusion's out-of-the-box capabilities, we skipped months in our dev cycle so we could focus our team where they would have the most impact. We cut our licensing costs by 50% and improved application usability. The Lucidworks professional services team amplified our success even further. We’re all Fusion from here on out!”

LOURDURAJU PAMISHETTY
SENIOR IT APPLICATION ARCHITECT, INFOBLOX

“With Lucidworks and Solr, we are able to get the most out of our Hadoop investment. Both candidates and recruiters use our search applications to find the right match aligned to their specific needs. Lucidworks has transformed the way we use search across the organization to ensure every customer’s success.”

CLIFFORD BARNES
VICE PRESIDENT GLOBAL PROGRAM DIRECTOR, AT&T MOBILITY

“Search is what drives engagement with content and when people buy a subscription, they need to find the content they’re looking for. Fusion’s recommendations and query pipelines help our team provide the advantageous experience our customers require.”

ADRIAN ROGERS
AVP OF ENGINEERING, MINTEL

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Lenovo
Moody’s
redhat
Crate & Barrel
Dynatrace

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ABOUT SEARCHSPRING

Searchspring is on a mission to help ecommerce sites provide the ultimate shopper experience. We give online stores the user-friendly site search, product merchandising, ecommerce personalization, and insights & data they need to increase conversion, build customer loyalty, and get the right product in front of the right customer at the right time. Learn more at searchspring.com or visit the websites of some of our happy clients such as Moen, Fabletics, Volcom, Wildfang, or Alternative Apparel. Request a demo...

113 TOTAL CUSTOMER REFERENCES

FEATURED TESTIMONIALS

"After utilizing four different search solutions over the last few years, SearchSpring not only was able to boost performance and revenue but it was by far one of the easiest integrations I have taken part in during my career. It was a seamless integration with our website and analytics, allowing for a quick launch and more in-depth reporting on search."

TONY D'AMATO
MARKETING DIRECTOR, VINTAGE TUB & BATH

"Once we started using Searchspring's merchandising, managing our site became so much easier. It was so refreshing to trust that everything would just fall into the right place on a page with a few clicks. We love that we can customize rules by individual categories and schedule campaigns for specific time periods."

VANESSA VUMBACA
CONTENT SUPERVISOR, COSTUMEBOX

"We're amazed to see how much revenue can be driven by search. Even though about 90% of our shoppers prefer to browse our categories, almost half our revenue now comes from search. We're extremely happy with these results, and with how easy it has been to work with SearchSpring."

ROMANE VERNET
SENIOR DESIGNER/DEVELOPER, METROKITCHEN

"No matter what you sell, you need a powerful search tool on your site. Searchspring is a no brainer, it pays for itself and then some."

BECKY KLUKAS-BREWER
DIRECTOR OF MARKETING, SALES & CONSULTING, PRAIRIE MOON NURSERY

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11
2024 ENTERPRISE SEARCH SOFTWARE TOP PERFORMER
ABOUT ADDSEARCH

+Q AddSearch

AddSearch is a modern hosted search for any website. It’s lightning-fast, works on all devices, gives you full control, and is easy to install. Your users will experience an instant search with a modern and beautiful interface. Their system has been built to scale to large amounts of users all across the globe.

24 TOTAL CUSTOMER REFERENCES

FEATURED TESTIMONIALS

“We implemented AddSearch on our site when our existing Google site search was discontinued. We were looking for a solution that could provide the same or better search results, was multilingual and could be integrated with the look and feel of our site. From the beginning of the implementation, it was a pleasure working with AddSearch. Following a meeting with their team, our search page was up in no time. During the QA process, we found a…”

LIONEL VARY
PROJECT MANAGER, BARRACUDA NETWORKS

“We wanted a ready-made search product as we did not want to concentrate on optimizing site search by ourselves. We use a fairly standard setup with predictive search results and a search results page with content type filtering. About half a dozen of our sites are currently running AddSearch. What we like the most is the fact that it actually provides relevant results and enables the site owner to meaningfully influence what is displayed to the…”

TIMO SALMINEN
CLIENT DIRECTOR, KARHU HELSINKI

“We compared several similar services, but decided that AddSearch was the easiest one to implement. We wanted an easy to implement, ad-free solution, and needed it quickly. Search function is one of the most frequently used function on HAU’s website, as people rely on it to find information on the website quickly.”

TOM KLAGES
DIGITAL MARKETING OFFICER, HARPER ADAMS UNIVERSITY

“AddSearch gave us the flexibility to build search exactly the way we wanted. Customer support played an important role as every time we reached out we received an answer within 30 minutes. The platform has been developing very fast and new product features have improved our search a lot.”

COLIN JONES
WEB & APPLICATIONS TEAM LEADER, ROBERT GORDON UNIVERSITY

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karhu HELSINKI
POINT LOMA NAZARENE UNIVERSITY
Barracuda
BottomLine Inc
nintex
ABOUT AMAZON CLOUDSEARCH

Amazon CloudSearch is a managed service in the AWS Cloud that makes it simple and cost-effective to set up, manage, and scale a search solution for your website or application. Amazon CloudSearch supports 34 languages and popular search features such as highlighting, autocomplete, and geospatial search. With Amazon CloudSearch, you can quickly add rich search capabilities to your website or application. You don’t need to become a search expert or worry about hardware provisioning, setup, and maintenance. With a few clicks in the AWS Management Console, you can create a search domain and upload the data that you want to make...

44 TOTAL CUSTOMER REFERENCES

FEATURED TESTIMONIALS

“"We were in need of a way to bring more robust search capabilities to our team’s large-scale WordPress implementations. Amazon CloudSearch was a great fit because it could be deployed in our applications regardless of hosting platform and would automatically scale to support varying levels of documents and queries. We built and released the Lift Plugin...”"

NICK GERNERT
SENIOR VICE PRESIDENT, PLATFORMS, VOCE COMMUNICATIONS

“"We view Amazon CloudSearch as key to our strategy for our flagship product, SMART/InSight. Pay as you go pricing for a managed search service removes the operational burden of maintaining and managing complex search systems, and lets us focus on what’s most important to us: our customers. Search capability on AWS enables integration of data without thinking...”"

MACK K. MACHIDA
CHIEF EXECUTIVE OFFICER, SMART INSIGHT CORPORATION

“"Amazon CloudSearch is a game-changing product that has allowed us to deliver powerful new search capabilities. Our customers can now find what they are looking for faster and more easily than ever before. Amazon CloudSearch fits with our strategy of being 100% based in the cloud, and has allowed us to focus our technical resources on building a great customer experience. We saved many months of re-architecture and...”"

DON MACASKILL
CHIEF EXECUTIVE OFFICER & CHIEF GEEK, SMUGMUG

“"We use Amazon CloudSearch to let our members search our archive of news articles, dating back to 1785. We love the fact that CloudSearch automatically scales for traffic and data. Having a low cost, high throughput, low-latency search without maintenance and operational overhead lets us focus more time on delighting our members.”"

DANNY TEDORA
TRANSFORMATION PROGRAM MANAGER, NEWS UK
ABOUT CELEBROS

Celebros is the global leader in e-commerce site search, merchandising and conversion technologies for online retailers. Celebros revolutionized e-commerce by creating intelligent, concept-based site search for online stores. Since that time, Celebros has emerged as the industry leader in conversion technologies, developing a cutting edge search solution that employs the most advanced Natural Language Processing (NLP) technology available. Celebros is the only provider of conversion technologies that is available in seven languages.

18 TOTAL CUSTOMER REFERENCES

FEATURED TESTIMONIALS

“We are extremely pleased with the conversion technologies by Celebros and the improved quality and performance from our site search. The Celebros team worked professionally for implementation of the entire conversion solution. Celebros' ongoing support and their understanding of our business goals and principles are invaluable. Seeing the great results we got after implementing the Celebros technology, we decided to use the Celebros Conversion suite for our shops, Hirmer-Grosse-Groessen.de, and Eckerle.de as well.”

MICHAEL HOBELSBERGER
E-COMMERCE MANAGER, HIRMER

“I am very happy with the performance of Celebros and plan to make the search box significantly more prominent on our site. I'm also looking forward having Celebros up and running on our other sites as well.”

STEVE RAMSAY
ECOMMERCE MANAGER, GODFREYS

“Celebros has been by far the best Site Search system we’ve used. They really understand their customers’ needs and demands. In this day and age you can’t afford to settle for second best. Thank you.”

ALEX DEUTSCH
OPERATIONS MANAGER, GLASS TILE OASIS

“Avon.com’s internal search conversion increased by 50% over a two-year period after launching with Celebros.”

KRISYY MITCHELL
EMARKETING MANAGER, AVON

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Enterprise Search Software Category
ABOUT CLUDO

Cludo is a powerful search & insights engine. Cludo optimizes the way organizations and their customers connect with and use information. Their easy-to-use site search platform empowers you to easily customize and gain deep insights from your website’s search functionality. Unlike passive search, their unique platform enables you to custom rank and prioritize search results, automatically creating an intelligent guided search experience for website visitors.

42 TOTAL CUSTOMER REFERENCES

FEATURED TESTIMONIALS

“I regularly look at new and interesting ways to ensure that our customers find what they’re looking for with absolute ease. Cludo’s impressive software is an important piece of my wider digital search strategy that’s designed to deliver an exceptional customer experience and ultimately online conversion.”

— Lyndon Barnett
Senior Digital Content and SEO Manager,
Vodafone Australia

“Cludo has quickly become a highly valued partner of ours. This is not just due to the capabilities of the product but because of the Cludo team. Communication is first-class, but it’s the passion for their product and customer care that has really shone through.”

— Suraj Kika
Chief Executive Officer, Jadu

“It’s priority for us to have information searchable, reachable, approachable. You can only accomplish so much through your traditional menu of navigation. That’s why it was important for us to really find a good search solution.”

— Eddie Kirsch
Digital Producer, Visit St. Pete/Clearwater

“Cludo search became something we could put online and adapt and engage with the public. It was immediately useful and an immediate benefit.”

— Gregg Turnbull
Director of Innovation and Insights, Larimer County

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PARKINSON'S UK
BOISE STATE UNIVERSITY
VODAFONE
A.Vogel
City of Raleigh

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ABOUT HAWKSEARCH

Hawksearch is an intelligent search and recommendations platform that powers success for any size business across all industries. Our goal is to ensure brands have innovative tools to deliver accurate, relevant and customizable search experiences enabling users to find the relevant results for their needs in context, no matter the device, platform, or language. Having completed over 400+ implementations, Hawksearch is utilized for delivering engaging and personalized search experiences through our innovative features, which enable marketers, merchandisers and developers to accomplish their…

49 TOTAL CUSTOMER REFERENCES

FEATURED TESTIMONIALS

“The tools within Hawksearch are amazing. Our previous search product was limited and difficult to utilize. Most changes we needed to make had to be submitted to our IT team for completion. The Hawksearch dashboard is marketing centric and easy to use. By employing visibility rules, boost & bury, synonyms, redirects and other search functions, we can make any needed adjustments on the fly – all of which makes the customer experience better and ultimately drives sales.”

DAVID GRAVELY
VP ECOMMERCE & STRATEGIC SALES, STATE ELECTRIC SUPPLY CO.

“Since implementing Hawksearch, our page load speed has increased dramatically, allowing us to expand and grow our online databases. Plus, the setup process to create a new database is so simple that our team can do 99.9% of the work on our own now, making the process much more efficient. The success of our guide depends heavily on search. Thanks to Hawksearch, we finally have a solution that will help us for years to come.”

TERESA COVELLI
WEB DEVELOPMENT MANAGER, DIGITAL COMMERCE 360

“Hawksearch has been a great addition to our website. Our members can find exactly what they are looking for, which produces highly satisfying user experiences. Search relevancy has improved significantly and the Hawksearch dashboard tools have been a great help to our marketing team.”

AMERICAN MANAGEMENT ASSOCIATION

“Hawksearch allows us to customize our on-site search experience. Now search relevance is only ever a few clicks away!”

SAM DICKINSON
DATA STRATEGY AND ANALYTICS MANAGER, SWEETWATER SOUND

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Klevu is an intelligent site search solution designed to help e-commerce businesses increase onsite sales and improve the customer online shopping experience. Klevu powers the search and navigation experience of thousands of mid-level and enterprise online retailers by leveraging advanced semantic search, natural language processing, merchandising and multi-lingual capabilities, ensuring visitors to your site find exactly what they are looking for regardless of the device or query complexity.

**Featured Testimonials**

**We chose Klevu because we know that Klevu specializes in search and has a built in AI solution which learns behaviours and trends. Klevu already had an extension to Magento, and pre-built templates, so we were able to use Klevu right away without adding any extra hours of work to our team. The results are amazing. Ecommerce conversion has increased by 240%, which shows that Klevu reads our customers' behaviour and gets better each day, which is strongly aligned to our values here at Postery.**

SEBASTIAN JOHANSSON
CEO AND CO-FOUNDER, POSTERY

**Since our search has been upgraded, my sales team is able to sort through thousands of products quicker and more efficiently than ever before. More visitors have been converted into repeat customers thanks to Klevu.**

JEREMY JARAMILLO
HEAD OF SALES & CUSTOMER DEVELOPMENT, CUSTOMONIT

**We've worked with Klevu on several projects and has become our preferred search provider for several reasons; from the seamless integration, responsive support team, to the ability to support customizations where needed!**

CHARLES SELLERS
MANAGING DIRECTOR, ELSMEDIA

**Implementing Klevu as a search tool has vastly improved our user experience. Its intelligence and learnings help our users find the desired product without any pain.**

MARK HARDING
UX | CRO MANAGER, BATHROOM TAKEAWAY

**Featured Customers**
Newgen is the leading provider of a unified digital transformation platform with native process automation, content services, and communication management capabilities. Globally, successful enterprises rely on Newgen's industry-recognized low code application platform to develop and deploy complex, content-driven, and customer-engaging business applications on the cloud. From onboarding to service requests, lending to underwriting, and for many more use cases across industries. Newgen unlocks simple with speed and agility.

**244 TOTAL CUSTOMER REFERENCES**  
**VIEW ALL REFERENCES**

**FEATURED TESTIMONIALS**

“Newgen demonstrated to us a ‘can do, will do’ attitude towards the business. They demonstrated practical ways of integration and capability of their omnichannel platform which we could build upon with other products, be it on the deposit side or loan side. When we did our due diligence by talking with other peer banks, we found that they had a very good experience with Newgen in terms of delivery.”

GREG SULLINS  
EXECUTIVE VICE PRESIDENT, STRATEGY, QUALITY & PRODUCTIVITY, WILSON BANK & TRUST

“Newgen has supported us in delivering on our customer promise, helped us to innovate and foster thought leadership. And most importantly it has supported us in our growth.”

SEPTIMUS BLAKE  
CHIEF EXECUTIVE OFFICER, NATIONAL COMMERCIAL BANK JAMAICA LIMITED

“Newgen ticked all the boxes and then some. It immediately became clear that they were a like-minded business that would do what they said and be a great partner on our digital journey.”

NEWLAW SOLICITORS

“By leveraging Newgen’s solutions, we have significantly minimized our turnaround time, digitized paper-based manual operations, and eliminated process bottlenecks.”

BRAC BANK

**TRUSTED BY**

![MidWestOne Bank](image1.png)  
![Olam](image2.png)  
![LCNB National Bank](image3.png)  
![WellCare](image4.png)
SearchStax is the easiest and fastest way for marketers and developers to deliver the most powerful, relevant and robust search experiences. We offer end-to-end SaaS search solutions - with fully-managed Solr Service on the backend and powerful website search on the frontend. SearchStax Cloud is a fully-managed SaaS solution that automates, manages and scales Solr infrastructure in public or private clouds. SearchStax Studio delivers advanced, modern and personalized website search.

73 TOTAL CUSTOMER REFERENCES

FEATURED TESTIMONIALS

“SearchStax’s Solr expertise and service are top notch and really helped us make the right decisions around upgrade versioning and strategy around replication and sharding. The SearchStax software itself was great - automating some really time consuming tasks and getting us deployed and in production within days - allowing us to focus on new feature development. I would highly recommend SearchStax to other companies looking for a complete search solution for their Apache Solr Infrastructure. ROI on this project versus doing it ourselves was at least 10x.”

DAVID ROWE
SOFTWARE ENGINEER, ARCHITIZER

“SearchStax is an amazing platform that makes configuring Solr very easy and flexible – standalone Solr is very tricky technology to configure. But with the help of SearchStax, building high-availability Solr takes only a few minutes’ work. It is amazing how SearchStax simplifies Solr implementations.”

HEAD OF TECHNOLOGY
ISANGO!

“SearchStax enabled us to offload operations of running a complex search analytics & recommendation infrastructure. The fully integrated cloud based search analytics platform delivers unique insight into what apps are trending and how users really want to use their devices.”

DWIPAL DESAI
SR. DIRECTOR, SAMSUNG

“SearchStax enabled us to successfully handle the marketing campaign that we had in the works with 100% uptime & with better end-user search performance. We were also able to leverage their Solr expertise to move at an unprecedented pace.”

REZA ARBABIAN
CHIEF EXECUTIVE OFFICER, SHEYPoor.COM
Swiftype’s industry leading search platform delivers accurate, relevant and customizable search results for businesses. Swiftype’s suite of products, Site Search and Enterprise Search, have revolutionized the way people find information across their organization and on public facing websites. Its strong customer portfolio includes AT&T, Shopify, SurveyMonkey, Dr. Pepper, publishers Engadget and TechCrunch, and brands like Qualcomm, Asana, Marketo and Hubspot.

43 TOTAL CUSTOMER REFERENCES

FEATURED TESTIMONIALS

“We’ve found Swiftype to be a goldmine of analytics data—seeing what people are searching for, finding, and not finding. We share these reports with the product team to illuminate user confusion and pain points, and we use the data to add support content and make product changes.”

TERRENCE LAU
USER OPERATIONS, ASANA

“We manage the content, Swiftype manages the search engine. We don’t even have to worry about the stack, the infrastructure, or anything—that’s all taken care of. It’s one less thing to worry about for me.”

DAN KING
DOCUMENTATION LEAD, SHOPIFY

“Swiftype improved our search results immediately upon implementation, but also gave us the tools to precisely control our relevance algorithm and steadily improve search over time.”

PHIL SEATON
TECHNICAL PRODUCT MANAGER, INSTRUCTABLES

“When we launched Swiftype search, our staff was finally able to control results, relevance, and more all through an app. It was great. We couldn’t find that anywhere else.”

JOSE DEL CORRAL
PRODUCT LEAD, ENGADGET

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2024 ENTERPRISE SEARCH SOFTWARE

RISING STAR

featured customers
Constructor.io is a SaaS company providing search services that learn from your users to improve user experience and boost conversion rates. Founded by engineers with years of experience in high-growth, high-traffic sites, Constructor strives to deliver the best search experiences available anywhere.

FEATURED TESTIMONIALS

“Constructor.io’s solution has proved critical in helping us identify everything from spelling corrections to foreign language recognition enabling us to be more effective and efficient in our operations and positively contributing to our bottom line.”

JOHN TUREK
SVP OF ENGINEERING, JET.COM

“Greentoe lives and dies by maximizing our conversion rate. Constructor.io was the only search technology provider with the depth to build an autocomplete experience while optimizing results for key conversion metrics.”

ANDREW KURLAND
CTO, GREENTOE.COM

“Eligible.com is solving hard problems to drive down costs in the healthcare industry. When we needed a search solution, Constructor.io grasped our challenges and worked with us to implement a world-class search.”

MUNESS CASTLE
VP OF ENGINEERING, ELIGIBLE

“We get a lot of feedback about how easy our site is to use, and the credit in large part goes to how Constructor.io improved our search experience.”

EDDIE BEKOV
CEO & FOUNDER, FUTONLAND

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LIFE IS GOOD
LUCKY VITAMIN
jet
EasyAsk is the leading provider of eCommerce site search, navigation and merchandising solutions for e-retail, mobile commerce and B2B commerce. EasyAsk products go far beyond keyword-based site search, utilizing the most advanced Natural Language Processing (NLP) technology available and delivering unprecedented accuracy and precision to return the right products on the first page every time. Whether customers use a PC, tablet or mobile phone, EasyAsk’s search experience increases conversion rates and higher order values. Customers that use the EasyAsk software see a tremendous boost in online revenue through increased...

"EasyAsk is so much more than a software vendor, they are a partner with whom we work closely to make our business offering more valuable to our customers. This has paid off with a 73% increase in conversions, increased customer service scores and ultimately a significant increase to our sales revenue throughout all channels."

MATT KIBLER
ECOMMERCE AND WEB DEVELOPMENT COORDINATOR, GARDNER-WHITE

"EasyAsk is a well-featured highly scalable search engine that allows us to integrate a high-performance search capability into our system seamlessly. For the past 6 years, EasyAsk has shown complete reliability with minimal maintenance needed."

RICHARD TSENG
SENIOR DIRECTOR OF ECOMMERCE, PERSONALIZATION MALL

"True Value is committed to providing the highest level of service to our members and their customers. Our order-processing intranet is a key point of contact with our members and, as such, an important component of our service commitment."

ERIC LANE
DIRECTOR OF E-BUSINESS, TRUE VALUE

"A strong site search is critical to success in eCommerce. The tools and functionality that EasyAsk provides gives us confidence that our customers will find the gifts they’re looking for quickly and easily."

JEFF CHUN
VICE PRESIDENT OF MARKETING, PERSONALIZATION MALL
ABOUT FAST SIMON

Fast Simon is bringing an Amazon-like site search to millions of merchants and publishers. Fast Simon's powerful technology makes it simple for everyone to add a great search to their site: No coding. No integration. No maintenance. Their highly scalable platform and self-service simplicity allow them to offer all this. Fast Simon has everything you need to engage users across phones, tablets and desktops.

115 TOTAL CUSTOMER REFERENCES

FEATURED TESTIMONIALS

- "As a start-up company in the making, we need a good and fast solution that makes it easy for us to achieve our goals. Search was a big challenge because it is a key feature for our customers to find the desirable products in the shop. With InstantSearch+, we have found an excellent solution. Easy to install, easy to configure and a very good support, draw both the software and the provider. Since we are growing fast and have many projects on..."
  MARC PANKOW
  HEAD OF PRODUCT & DESIGN, HUNDELAND

- "(Fast Simon) added a serious value to our customer experience. Customers were now being presented with best matches and popular searches that met their search criteria. Now, instead of losing customer conversions due to basic lack of relevant information, we started seeing increased conversions, meaning less customers that walked away from the table. For any entrepreneur or business that is looking to add further value..."
  GARY A.
  CUSTOMER SERVICE, FRAGRANCE BUY

- "Simply the best Search app for Shopify, made by developers who do care and listen to app users. Support is outstanding, one of the best I ever had the pleasure to work with. The features are amazing and new ones are constantly added. It is a bit more costly than others but it is worth every penny, it's a great investment. It is a must for Shopify stores and we are very happy we found it. Try it out, you will be happy you did!"
  PREADORED

- "We found IS+ to have all the bells and whistles we wanted in a search app at an affordable price point. What’s best is that IS+’s support was there to help us get comfortable with the app, making sure we knew exactly how to set up everything we need to get in place before we pushed our new site out the door."
  COREY FRONS
  DIRECTOR OF E-COMMERCE, COFFEE FOR LESS
ABOUT SEARCHUNIFY

SearchUnify is a cognitive enterprise search solution from Grazitti Interactive that integrates knowledge sources to build a mammoth corpus of complete enterprise information. By tapping into its AI-driven algorithm, SearchUnify deciphers the search intent and pits it against structured and unstructured data sets to help organizations deliver relevant answers, work seamlessly, and make more informed decisions at the point of impact.

46 TOTAL CUSTOMER REFERENCES

FEATURED TESTIMONIALS

“As the Zuora Community Strategist, the level of metrics detail that SearchUnify provides for me in the administrator dashboard is impressive and useful. Not only does it give me a glimpse into the behavior of our community's visitors so that we can create a better, more optimized experience for them, but it also highlights the content gaps so that my team can quickly add needed content in the Community. At the end of the day, we want all Zuora Community users to be able to get the answer they need, as quickly as possible.”

LANA LEE
SENIOR COMMUNITY MANAGER & STRATEGIST, ZUORA

“By using SearchUnify to harness the power of AI, Bluebeam was able to use technology to dramatically improve our customers' support experience, measurably increasing our ability to quickly connect customers with the resources they need. Bluebeam's commitment to constantly improve our entire business isn't a program or an initiative, it's a way of doing business, and we're proud to be recognized for our work with SearchUnify in pursuit of that goal.”

JIM ATKINSON
PRESIDENT AND CHIEF CUSTOMER OFFICER, BLUEBEAM INC.

“SearchUnify provides my team with valuable insights that not only prove the value of our work - but also helps us drive our content strategy forward. It's been invaluable in driving knowledge base adoption across my org.”

PETER PITTWEBER
CONTENT MANAGER, NAMELY

“SearchUnify indexes all of our content and provides federated search interfaces (search clients) that enable a better user experience when searching for content.”

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EDUCATION TECHNOLOGY MANAGER, DELPHIX

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Flexera

Inform IT. Transform IT.

Mavenlink

Namely

Enterprise Search Software Category