

Association Management Software Category

SUMMER 2025
Customer Success Report





Association Management Software Category

Association Management Software (AMS) empowers you to save time on administrative tasks and focus on engaging your members closely. It is an all-in-one platform utilized by professional associations to efficiently handle all their membership processes online and save valuable time.

With AMS software, you can instantly process online donations, fees, and payments, set up event registration and new member pages online, enhance member communication via automated emails, invoices, reminders, and newsletters, produce member-only access to materials like educational courses and white papers, and develop a professional website complete with a blog, event calendars, member directories, and more.

Customer Success Report

Ranking Methodology

The FeaturedCustomers Customer Success ranking is based on data from our customer reference platform, market presence, web presence, & social presence as well as additional data aggregated from online sources and media properties. Our ranking engine applies an algorithm to all data collected to calculate the final Customer Success Report rankings.

The overall Customer Success ranking is a weighted average based on 3 parts:



CONTENT SCORE

- ✓ Total # of vendor generated customer references (case studies, success stories, testimonials, and customer videos)
- ✓ Customer reference rating score
- ✓ Year-over-year change in amount of customer references on FeaturedCustomers platform
- ✓ Total # of profile views on FeaturedCustomers platform
- ✓ Total # of customer reference views on FeaturedCustomers platform



MARKET PRESENCE SCORE

- ✓ Social media followers including LinkedIn, Twitter, & Facebook
- ✓ Vendor momentum based on web traffic and search trends
- ✓ Organic SEO key term rankings
- ✓ Company presence including # of press mentions



COMPANY SCORE

- ✓ Total # of employees (based on social media and public resources)
- ✓ Year-over-year change in # of employees over past 12 months
- ✓ Glassdoor ranking
- ✓ Venture capital raised

Award Levels



MARKET LEADER

Vendor on FeaturedCustomers.com with substantial customer base & market share. Leaders have the highest ratio of customer success content, content quality score, and social media presence relative to company size.



TOP PERFORMER

Vendor on FeaturedCustomers.com with significant market presence and resources and enough customer reference content to validate their vision. Top Performer's products are highly rated by its customers but have not achieved the customer base and scale of a Market Leader.



RISING STAR

Vendor on FeaturedCustomers.com that does not have the market presence of Market Leaders or Top Performers, but understands where the market is going and has disruptive technology. Rising Stars have been around long enough to establish momentum and a minimum amount of customer reference content along with a growing social presence.

2025 Customer Success Awards

Check out this list of the highest rated Association Management Software based on the FeaturedCustomers Customer Success Report.



* Companies listed in alphabetical order



2025

**ASSOCIATION
MANAGEMENT
SOFTWARE**

MARKET LEADER





ABOUT APTIFY



Founded in 1993, Aptify has years of experience providing powerful, flexible, and comprehensive association management software and solutions to clients all over the world. As a privately held company free of debt and outside investors, Aptify doesn't have to worry about answering to a board. This leaves us free to realize Aptify's vision of a uniquely client-centric culture. While Aptify's products are leading edge, it's the emphasis on the people Aptify serves that truly sets us apart. This client-centered approach has earned us a 97% customer retention rate.

48

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“Just as the Society began a strategic initiative to boost member engagement, Aptify AMS offered a powerful platform that uses real-time data to help us better manage our relationships with members and create an improved member experience.”

CAROLYN HOOK
MEMBERSHIP/OPERATIONS DIRECTOR, NEW JERSEY
SOCIETY OF CERTIFIED PUBLIC ACCOUNTANTS

“I would highly recommend Aptify to other unions or organizations. The flexibility of the platform to effectively perform the features and functions a union needs, that are not your standard AMS features, that's just wonderful.”

LEE NORSTERN
IT MANAGER DEVELOPMENT AND SUPPORT, AIR LINE
PILOTS ASSOCIATION

“Aptify's private cloud gives us the flexibility to modify our system as needed in real time. It significantly reduces turnaround time, allowing us to concentrate on improving, not simply maintaining.”

JANEY BRUMMETT
SENIOR DIRECTOR OF INFO & TECHNOLOGY, CATHOLIC
HEALTH ASSOCIATION OF THE UNITED STATES

“WorldatWork uses the Aptify platform to power their in-house Aptify Java development library, providing it with the flexibility to perform necessary tasks while simultaneously continuing Aptify development.”

JASON BRITTON
IT DEVELOPMENT MANAGER, WORLDATWORK

TRUSTED BY



American
Bankers
Association®

ADA American Dental Association®
America's leading advocate for oral health



ABOUT CLUBEXPRESS



ClubExpress provides clubs and associations with an Internet platform to manage both front-office and back-office operations. ClubExpress combines the association web site with the membership and non-member databases, secure online member signup, renewals and expirations, credit-card processing, membership directory, discussion forums, event calendar and online registration, E-commerce storefront, committees, documents, interests, surveys, and other modules based on what clubs and associations do. The platform includes a full suite of administration tools to run the organization. There is no programming or HTML experience required; everything is controlled...

196

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“Please share my thanks with your entire team at ClubExpress. We are very excited to get our members in and using ClubExpress. Plus all of the other fantastic features ClubExpress offers, this is big for us. You’ve gained a big group of Porsche enthusiast here in the Pacific NW as users/fans! Thanks for putting together such a comprehensive system that caters to clubs, exactly what we were looking for! Your customer service & support folks have...”

BARB COPLEN
WEBMASTER, PORSCHE CLUB - PACIFIC NW REGION

“I want you to know I really, really, like ClubExpress. One of the main reasons I picked your product for MDEPTA was because of your very nice content manager. My users need/want to be able to update data themselves and your product allows them to do so.”

MELAINE ANDERSON
E-COMMUNICATIONS CHAIRPERSON, MEMORIAL DRIVE
ELEMENTARY PTA

“Thanks for your quick and excellent customer service. I tell everyone that your customer services is the best I’ve ever experienced from a software developer. You’re the best.”

DAVE KRATZER
MEMBERSHIP DIRECTOR AND WEBMASTER, OHIO
VALLEY WOODTURNERS GUILD

“We are very thankful for all the assistance you have given us to get our website set up. ClubExpress has really helped our club improve its operations and attract new members.”

REBECCA WELLS
EDITOR-WEBMASTER, NORTHWEST EXOTIC BIRD
SOCIETY

TRUSTED BY





ABOUT FONTEVA



Fonteva, a Salesforce Premier Partner, is the leading provider of membership, events, and eCommerce solutions built on the Salesforce platform. At the heart of everything Fonteva does is its quest to equip and empower its customers to meet the unique needs of their communities. By harnessing the power of the Salesforce platform for membership and event management, Fonteva delivers highly configurable solutions that grow and strengthen the relationships that organizations are built on.

105

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“The Fonteva staff are incredible - smart, friendly, and very customer focused. They took the time to get to know our business processes and came up with solutions to not only accommodate, but improve, our existing processes. Moving to MemberNation is one of the best decisions we’ve made.”

MICHELE LISTON
ACCOUNT EXECUTIVE, NATIONAL INVESTMENT
COMPANY SERVICE ASSOCIATION

“The product is built to meet the needs of associations who want to connect with their members. The power of the product has excited everyone in the organization, from the Executive Director to the Membership staff.”

LORI CHRISTIANSON
DIRECTOR OF TECHNOLOGY, NATIONAL HEAD START
ASSOCIATION

“The customer service at Fonteva is better, and Fonteva is more focused on the clients’ needs.”

CHRIS LOVE
CHIEF INFORMATION OFFICER, ASSOCIATED GENERAL
CONTRACTORS OF AMERICA

“Finally! A robust association management solution combined with the sales and CRM functionality we need.”

CLAIRE MOORE
INTERNATIONAL CARWASH ASSOCIATION

TRUSTED BY





ABOUT GROWTHZONE



GrowthZone Association Management Software and ChamberMaster Member Management Software help member based organizations grow and retain membership, generate revenue, engage and communicate with members and prospects, and streamline their day to day operations.

205

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“MemberZone gets five stars from me! Our organization was using another CRM for over five years. The software was not user friendly and it was not a positive return on our investment. We decided to go with MemberZone this year and it has been an invaluable tool for membership management. The customer service support is superb and the software is much easier to learn than our previous CRM. I wholeheartedly would recommend this product to any chamber or business association. It's worth the investment.”

MALCOLM JONES
MARKETING & ADMINISTRATIVE MANAGER,
METROPOLITAN BUSINESS LEAGUE

“When asked how MemberZone has made a difference. Updating member records is much easier. Changes made by members or staff automatically update in the online directory. Communication is simplified and of course, WMS uploading — all we have to do is click a few buttons and voila! A perfect report.”

KRISTINA ELLIS
DIRECTOR OF OPERATIONS, HOME BUILDERS
ASSOCIATION OF DURHAM, ORANGE, AND CHATHAM
COUNTIES

“MemberZone has made my organization a lot more efficient. I am able to do more things in less time. The ability to communicate and personalize communications has really enhanced the value to my members.”

RON REMPLE
BOW VALLEY BUILDERS AND DEVELOPERS
ASSOCIATION

“We are really excited about all the capabilities of GrowthZone. I look forward to adding new features to streamline non-dues revenue, member retention, and growth.”

CHERYL ARCHIBALD
EXECUTIVE ASSISTANT, NATIONAL INDIAN COUNCIL ON
AGING

TRUSTED BY





ABOUT HIGHER LOGIC



Higher Logic is an industry leader in cloud-based engagement platforms. Our data-driven approach gives organizations an expanded suite of engagement capabilities, including online communities and marketing automation. From the initial web visit to renewal and ongoing engagement, we help you track and manage interactions along each stage of the digital customer experience. Organizations worldwide use Higher Logic to bring people all together, by giving their community a home where they can interact, share ideas, answer questions, and stay connected. Everything...

289

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“We hear people say they are part of an association and don't recognize the benefits. This is a great selling point for a members-only site or community, because this data helps us with the member view component. We can use this demographic data from the AMS and community to steer a member to the right place, where they find valuable, relevant conversations.”

MEGAN KUHMANN
SENIOR MANAGER OF ONLINE COMMUNITIES,
AMERICAN SOCIETY OF ASSOCIATION EXECUTIVES

“Our online community is the heart of our association, so web site improvements are a key means of enhancing our member service. TMA Resources and Higher Logic integrated seamlessly to bring our members the best solution for peer-to-peer communication—which is consistently rated our number one member benefit.”

CLAY GIBNEY
IT DIRECTOR, INTERNATIONAL LEGAL TECHNOLOGY
ASSOCIATION (ILTA)

“Higher Logic has a great product, first and foremost. The community is an asset to our Association and my members rely on the community to ask each [other] questions and get advice. This gives our members all over the world the ability to communicate in real time.”

ELIZABETH AUSTIN
COMMUNICATIONS AND MARKETING MANAGER,
AMERICAN ASSOCIATION OF ANATOMISTS

“I love this series and really appreciate Higher Logic putting on the Learning Series program. I'm a busy professional of a small staff association – and I make time to attend the webinars because I always leave with actionable takeaways.”

CHERYL ROTHBART
MEMBERSHIP SERVICES ASSOCIATE, INTERNATIONAL
PROPELLER CLUB OF THE UNITED STATES

TRUSTED BY





ABOUT IMIS



iMIS is a recognized global, industry thought leader that focuses on helping associations and not-for-profits increase operational and financial performance through the use of best practices, proven solutions, and ongoing client advisement. Since 1991, ASI has served nearly 4,000 clients and millions of users worldwide, both directly and indirectly through a network of over 100 partners, and currently maintains corporate offices in the USA, UK, Canada, and Australia.

446

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“The combination of iMIS for registration, fundraising and alumni tracking mixed with the Great Plains financial series has allowed us to centralize all of our work processes into one integrated system. We now have the room to grow as our business expands and technology changes.”

CAMP MANITO-WISH YMCA

“IMIS allowed us to get rid of the data silos that were impacting our ability to accurately manage and track our members, revenue, and programs. It's brought greater accountability to our organization and is an integral part of AWSP operations.”

ASSOCIATION OF WASHINGTON SCHOOL PRINCIPALS

“One of the main reasons why I love iMIS is the ability to contact all of our contacts via advanced email. It's such a convenient platform that I can send emails, I can track emails, I can track whether they opened - all within iMIS.”

CONFERENCE OF STATE BANK SUPERVISORS

“IMIS met our needs as far as not only keeping basic records on our members, but also gave us a CRM system and a package we could add on to. And, the implementation was completed on time and on budget.”

BUS ASSOCIATION VICTORIA

TRUSTED BY



AMERICAN BASEBALL
COACHES
ASSOCIATION





ABOUT PERSONIFY CORP



Personify is the leading solution provider that empowers the best constituent-focused organizations to succeed. Personify's suite of products and services enable organizations to better understand, engage, manage, and monetize the relationships with their constituents in a manner that benefits everyone involved. As an organization's technology foundation, Personify captures and provides insight across all constituent interactions, allowing them to maximize engagement and drive revenue.

66

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“Personify360 is the lifeblood of the American Optometric Association. It allows us to surpass our goals and make some of the most unimaginable things happen for our members and for our affiliates. The extendability of Personify has made so many changes in the strategy of AOA in the last three years alone.”

ADAM REIDER
TECHNICAL TRAINING AND SUPPORT MANAGER,
AMERICAN OPTOMETRIC ASSOCIATION

“The A2Z team is always great to work with. They gave us all the tools we needed, explained everything really well and gave us much-needed confidence in the exhibits component of our first virtual event, even with a very short timeframe.”

CHRIS LYONS
ASSOCIATE EXECUTIVE DIRECTOR, AALAS

“Personify is the version of truth for our association. It's the core of our constituent database, allowing us to have a complete 360-degree view of our stakeholders.”

DENNIS SADDLER
DEPUTY EXECUTIVE DIRECTOR OF OPERATIONS,
NATIONAL ASSOCIATION OF SECONDARY SCHOOL
PRINCIPALS

“Personify360 is the foundation that allows us to build a successful and robust system to serve our members and customers.”

BOB MURRAY
VP, INFORMATION SERVICES, AMERICAN COLLEGE OF
PHYSICIANS

TRUSTED BY





ABOUT YOURMEMBERSHIP



YourMembership is now part of the Community Brands family, and is the leading technology and revenue solutions company serving associations and member-based organizations. YM's portfolio of connected products include Association, Community and Learning Management Software, and Career Centers + Job Boards all designed to take member engagement to levels never before imagined. Leveraging the power of a best-in-class outsourced sales force and dynamic data model, revenue and member experience is maximized through a highly-personalized presentation of association store products, content, and recruitment and media...

55

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“YourMembership AMS makes it possible for our twoperson staff to do everything we need to do to manage our professional organization. We wouldn’t be nearly as efficient working with multiple products from different companies.”

ROSIE ROBINSON
EXECUTIVE ASSISTANT, SOUTH CAROLINA NURSES
ASSOCIATION

“We were able to put the alumnae association with a huge member base in place with very few resources; it was super simple to use and was easy to maintain.”

MARK GOEBEL
TM FORUM

“I enjoy using YM and would highly recommend it to colleagues. Overall easy to use and navigate. Customer support is TOP NOTCH.”

AMANDA WUJCIK
DIRECTOR OF EVENTS, NCRMA

“YM Learning has transformed our education and association. Our e-learning registration has surpassed our face-to-face registration.”

DAVE JENNINGS
VICE PRESIDENT, COMMUNITY ASSOCIATIONS
INSTITUTE

TRUSTED BY





2025
**ASSOCIATION
MANAGEMENT
SOFTWARE**

TOP PERFORMER



ABOUT ACGI SOFTWARE



ACGI Software develops and delivers cloud-based software for associations, credentialing organizations and association management companies. The company's Association Anywhere® association management system (AMS) and Certelligence™ credentialing management system are built on a secure, enterprise-class database platform. Highly configurable and extensible through integrations with web, mobile, and back-office applications, ACGI has significant industry expertise gained from 20+ years of working with some of the nation's best-known associations, credentialing organizations and...

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TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“With ACGI's software-as-a-service deployment, our staff can focus on providing core value-producing lines of business, instead of maintaining costly infrastructure. We were also impressed with ACGI's track record for managing large-scale implementations and its culture of maintaining great partnerships with its customers.”

JEANNE SHEEHY
CHIEF MARKETING OFFICER, BOSTROM

“The Association Anywhere Submissions Management module has helped CAMA transform several business-critical membership processes, resulting in significant improvements in staff efficiency, data quality, cost savings and above all, ease of use for our members.”

TIM MCGRAW
DIRECTOR OF INFORMATION SYSTEMS, COMMON APPLICATION MEMBERSHIP ASSOCIATION

“What separates ACGI from other software firms however, is their drive and dedication to the association industry – they have what it takes to help their customers achieve greater success.”

TIM SHANK
MANAGING DIRECTOR FINANCE AND INFORMATION SYSTEMS, THE PGA OF AMERICA

“As a result of switching to Association Anywhere, HI-USA has seen gains in efficiency, reductions in cost, and improvements in customer service.”

ANNETTE HINKLE
DIRECTOR OF OPERATIONS AND MEMBERSHIP, HOSTELLING INTERNATIONAL

TRUSTED BY





ABOUT EUCLID TECHNOLOGY



Euclid Technology is a rapidly growing software and services company located in Bethesda, Maryland that provides industry-leading Association Management Software (AMS) to trade associations, professional associations and nonprofit organizations throughout North America. Euclid's cutting-edge products help member-based organizations streamline operations, grow revenue and increase member satisfaction. Euclid's enterprise AMS, ClearVantage, provides comprehensive AMS functionality along with Web Content Management, Social Networking, and integrated Business Intelligence. ClearVantage has a comprehensive API for integration with...

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TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“We initially chose Euclid based on its well regarded software and reputation within our industry. From a technological perspective, we can now offer more to our members, particularly with our online features. Our website and AMS provide self-service capabilities to our members, including online registration. Euclid implemented a newly designed website in both English and French, and a web-based system, Euclid's CLAS, manages many of our chapter functions. We also increased our capacity for marketing and communications. It's been a great partnership to date, and I expect that it will only get better for both Euclid and CSAE in the future.”

MICHAEL ANDERSON
CANADIAN SOCIETY OF ASSOCIATION EXECUTIVES

“We appreciated working closely with Euclid to integrate and automate some of our internal processes as part of the ClearVantage implementation. The Euclid team took the time to understand our association and were responsive and professional throughout. The end result is that we have a system that has saved our staff – and our members – valuable time and money.”

ANNE FAZZINI
MANAGER OF MEETINGS AND MEMBERSHIP, AMERICAN
WATERWAYS OPERATORS

“The implementation process took some time but was well worth it in the end. Euclid's methodology allowed us to rethink and rework our processes so that we can succeed in an increasingly online world. Simply put, we are quite happy with the results.”

CHRISTOPHER DAMON
AMERICAN MEDICAL TECHNOLOGISTS

“Euclid's team took the 'extra step' by making it their objective to give us the level of comfort we needed to move forward, and not leave us behind with just a training manual.”

DAVID LAFLECHE
DIRECTOR OF MEMBERSHIP, EDUCATIONAL THEATRE
ASSOCIATION

TRUSTED BY





ABOUT GLUE UP



Glue Up, formerly EventBank, is a leading cloud-based engagement management technology company that provides chambers of commerce, associations, event organizers, marketers, and businesses with solutions designed to streamline operations, modernize processes, and eliminate engagement challenges. Glue Up's innovative products combine the best event management, membership management, community engagement, email marketing, CRM, and mobile apps into one all-inclusive cloud platform. Glue Up's all-in-one management software solutions...

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TOTAL CUSTOMER REFERENCES

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REFERENCES**

FEATURED TESTIMONIALS

"In our transformative digitalization journey with Glue Up, we started from a point of simplicity and were stuck in the old system. Despite a switch to a different platform, Glue Up introduced us to a new world of modern technology. This collaboration has been instrumental in breaking free from outdated processes and embracing a more efficient and dynamic approach to our chamber's operations."

ALLAN SHINE
CHIEF EXECUTIVE OFFICER, COUNTY KILDARE CHAMBER

"Glue Up has revolutionized how we manage our alumni and student membership and events for CBAA. Its intuitive design and powerful features have streamlined our operations, saved us time, and enhanced member engagement. We highly recommend it to any organization seeking to strengthen connections and grow their community."

SHANNON K. COHALL
MPH PRESIDENT, CORNELL BLACK ALUMNI ASSOCIATION

"Discovering that we could simplify our communication and event management without losing the personal touch was a game-changer. Glue Up has not only met our expectations but exceeded them, proving to be an indispensable tool in our mission to advance the event management industry."

DIRK PRIJS
DIRECTOR, GENOOTSCHAP VOOR EVENTMANAGERS

"Glue Up has offered our organization a great tool - The Community Hub - to effectively communicate and engage with our esteemed members from around the world."

ELIANE BLANCH
RELATIONSHIP & OPERATIONS MANAGER,
INTERNATIONAL MARITIME PILOTS' ASSOCIATION

TRUSTED BY





ABOUT INTERNET4ASSOCIATIONS



internet4associations software is intuitive membership software that is designed to work the way your organization works. Their solutions are flexible enough to fit your organization, whatever your size. Their fully integrated content manager and association management software allows you to easily manage your web content, membership database, event registration, reports, and more. internet4associations software provides unlimited software support, free web hosting, and as always upgrades based on your input.

11

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“For associations and professional societies needing complete web services, i4a is an outstanding option. Having CMS and AMS capabilities ‘under one roof,’ makes the web development process painless, fast and affordable. With over a dozen association clients on the i4a platform, Kellen’s development costs and time have been profoundly impacted leading to streamlined business efficiencies and end-use proficiencies. Since membership data...”

CHRIS BARRY
DIRECTOR, IS COMMUNICATIONS, KELLEN

“All of the features that we are using are excellent and the customer service is amazing! The support wiki is extremely in depth and will guide a user step by step to do anything they need. The team will also do some excellent custom work for you if needed and they are constantly adding new functionality. It’s brought our 10,000+ member nonprofit into the 21st Century! I would highly recommend this for any organization looking to...”

DAWN BELLINGER
SMALL BYTES LLC

“We use I4A for all our association based clients. Over the years we as a company have built a strong relationship with I4A. They are very receptive to their customers needs which is something that was shown loud and clear by their complete re-coding of their back-end to make it more user friendly and efficient.”

JUSTIN MILLER
CALMETTO

“As an association executive with 25 years of experience with various software packages, i4a™ offers everything I wanted and more! Should have switched years ago.”

BRAD FELDMAN
BLF MANAGEMENT, LTD.

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ABOUT MEMBERSUITE



MemberSuite is the premier software and services provider of association management solutions. MemberSuite harnesses the power of the cloud to deliver enterprise-class Association Management Software that enables member-based organizations of all sizes to accomplish every activity they need to serve their constituents. They combine enterprise functionality with the convenience of SaaS to deliver a modern solution that works.

50

TOTAL CUSTOMER REFERENCES

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REFERENCES**

FEATURED TESTIMONIALS

“Switching to MemberSuite alleviated quite a few pain points for us. One of the biggest was to have our members have access to their own information without the staff having to log in and do updates to their accounts or provide them with invoices and other account information that they needed to have access to. It also gave us the opportunity to be more efficient and connect with more members in a single day.”

TAMMY PETERSON
DIRECTOR OF CUSTOMER SERVICE, LERN

“MemberSuite saved me so much time with billing because I used to create PDFs for all of the invoices and email them one at a time. Now, I just set it up all in the system, push a button and the emails go out, so it has been great.”

CHRIS ANNE SANYER
DIRECTOR OF MEMBERSHIP, ASSOCIATION OF
UNIVERSITY PROGRAMS IN HEALTH ADMINISTRATION

“MemberSuite makes it easy to maintain data integrity. Once you get to that point, the system does everything else for you.”

HANNA AYOUB
MEMBERSHIP REGISTRATION & EDUCATION PRODUCT
DEVELOPER, COSMETOLOGISTS CHICAGO

“MemberSuite's ecosystem of integrations, services, and resources can grow which is great for associations.”

SHAUN HOLLOWAY
DIRECTOR OF INFORMATION TECHNOLOGY,
ASSOCIATION OF UNIVERSITY HOUSING OFFICERS -
INTERNATIONAL

TRUSTED BY





ABOUT NIMBLE AMS



Nimble AMS you get all of the critical AMS features needed to manage your professional or trade association. In addition, your organization also gets the CRM features of Salesforce, the worlds leading CRM. NimbleUser is now part of the Community Brands family and focuses on empowering professional and trade associations, whose members and staff strengthen the collective voice, leadership, and educational programs that drive change and improve their society. NimbleUser has been helping associations and nonprofits become nimble through technology since 1992.

77

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“The Nimble AMS + Crowd Wisdom integration automatically syncs our program credits, making it simple for members to access their learning transcripts and print certificates. The ease of Nimble AMS has been a major benefit for both SIIM staff and members.”

SUSAN HOUCHINS
SENIOR MANAGER OF MEMBERSHIP AND DATA ANALYTICS, SOCIETY FOR IMAGING INFORMATICS IN MEDICINE

“With Nimble AMS, we now have easier and more reliable access to our member data. We can configure the system to meet our needs. And since it's cloud-based, with easy product upgrades, we don't have to worry about maintaining and updating it.”

J. REX BROWN
DIRECTOR OF INFORMATION SERVICES, PETROLEUM EQUIPMENT INSTITUTE

“Heavy users of the AMS are really happy. I knew we had a breakthrough when one of my toughest critics on staff approached me after a meeting and said ‘this is going to be better.’”

MARK ANDERSON
EXECUTIVE VICE PRESIDENT AND CHIEF EXECUTIVE OFFICER, AMERICAN SOCIETY FOR SURGERY OF THE HAND

“Nimble AMS has set us up for innovation and success. When we want to do something new or make an improvement, we can just do it, leveraging the investment in technology we've already made.”

THOMAS DURKIN
VICE PRESIDENT, TECHNOLOGY AND DIGITAL PUBLISHING, IHRSA

TRUSTED BY





ABOUT PROTECH ASSOCIATES

PROTECH

Protech Associates is devoted to helping professional and trade association clients with their fully-loaded platform supported by an industry-leading customer care team. Protech's success is best measured by the success of its client associations, who have maximized efficiency on an easy-to-use platform built to engage members and increase staff productivity.

45

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“The Protech team has been top-notch from the first sales contact through go-live. They’ve been great at keeping the project on track, but more importantly they listen well and turn things around quickly. As a result, we got what we wanted out of the system without major customizations.”

PAM POISSON
AMERICAN WIND ENERGY ASSOCIATION

“I truly appreciate Protech going the extra mile by stepping in and helping us work with our third-party merchant services provider to resolve an issue that was outside of the Protech AMS.”

CARRIE MORTENSEN
AMERICAN MORGAN HORSE ASSOCIATION

“The Protech AMS is like a Ferrari under the hood, but we had lost the keys. The optimization project helped us understand exactly what the system can do.”

CHRISTOPHER GALCZYNSKI
DIRECTOR, IT, CONSUMER HEALTHCARE PRODUCTS ASSOCIATION(CHPA)

“The Protech AMS is a thing of beauty and I am blown away—literally almost in tears—by the difference between it and our clunky old system. Protech has done an amazing job.”

CAROL METZGER
NATIONAL ASPHALT PAVEMENT ASSOCIATION

TRUSTED BY





ABOUT RE:MEMBERS



re:Members everything they do is driven by one purpose: to empower their clients to better serve their members. Their name embodies their commitment to reimagining how associations and fraternal organizations engage, manage, and support their member communities. They believe that when their clients' members thrive, so do their organizations.

45

TOTAL CUSTOMER REFERENCES

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FEATURED TESTIMONIALS

“My favorite thing about re:Members AMS is working with the management team and being a partner in understanding where we want to go and telling us where they want to go and working together as partners to deliver a future vision of what people in the association industry want and what RAPS wants for its members and that's more important than any individual feature.”

WENDY SAHLI
DIRECTOR OF TECHNOLOGY, REGULATORY AFFAIRS
PROFESSIONALS SOCIETY

“Reports are much easier for them because they only have to use one tool to access data and manage other chapter business, instead of having separate accounts for banking, PayPal, Eventbrite, the website, and so on. It's like a chapter-in-a-box solution.”

GLORIANNE O'NEILIN
DIRECTOR OF MEMBERSHIP OPERATIONS, LPGA
AMATEUR GOLF ASSOCIATION

“When I saw re:Members AMS it was clear as the ED that this is something we needed to seriously consider. I found it to be more sophisticated, more modern and we made a quick decision to make the transition.”

JEFF SVENTEK
EXECUTIVE DIRECTOR, ASMA

“With re:Members AMS, it looks like an app on your phone/iPad, it's a lot more intuitive, it uses language we understand and it's much more user friendly, much more attractive system.”

KELLY WEBB
FEDERATION OF CHIROPRACTIC LICENSING BOARDS



TRUSTED BY



ABOUT STARCHAPTER



StarChapter is a member-friendly association management software company serving local association chapters across the United States and Canada. StarChapter works directly with local chapter leaders, national associations, association management companies (AMCs), and other membership-based organizations.

154

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“StarChapter has helped us streamline our contact with our members. It is very easy for us to maintain email communication, like the President’s message. The website is very user friendly, both for the members and for the staff. It is easy to keep the website up to date, so members know they are getting the most current information.”

DEANN HARTMAN
EXECUTIVE DIRECTOR, SAN DIEGO CHAPTER OF THE
APPRAISAL INSTITUTE

“The San Fernando Valley Chapter of IFMA is considered a small chapter with less than 300 members. The Denver Chapter of IFMA is considered a large chapter. Whether large or small, StarChapter has been useful to us to manage events, our website, send out email blasts and create our newsletter.”

DEBBIE REECE
CHAPTER ADMINISTRATOR, IFMA SAN FERNANDO
VALLEY

“Professional societies are run by volunteers. Star Chapter respects people’s time and makes running the chapter easy.”

BILL CHALMERS
ASHRAE HOUSTON

“Very easy to apply for and implement!”

KRISTEN REEVES
NEW ENGLAND BUSINESS TRAVEL ASSOCIATION

TRUSTED BY





2025
**ASSOCIATION
MANAGEMENT
SOFTWARE**

RISING STAR



ABOUT MEMBERLEAP



MemberLeap is an easy-to-use association management system. It is an all-inclusive and flexible membership management solution for small, medium, and large organizations. This all-in-one association management system is built around a core database and has been helping member-based organizations discover membership solutions since 2000. The company also offers mobile-friendly, custom-built websites that are specifically designed for member-based organizations, associations, and commercial businesses.

87

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“Great association management web hosting! We used MemberLeap several years ago to custom build our association sites, and when the time came to add a new site, it was an easy decision. They have a great and attentive staff; their system is very user-friendly issues and problems are resolved quickly; and any custom updates made are available to all clients. The only...”

SHANNON MOAD
COMMUNICATIONS MANAGER, OKLAHOMA
RESTAURANT ASSOCIATION

“Great app for consolidation of data and communication for our association. Consolidated the functions of Filemaker, Constant Contact and Wordpress, making it one stop shopping! The customer service team is fast, friendly and efficient. The admin (menu) is a little complex and almost has too many functions. They need to streamline the look and font formats to make it...”

LISA ROBINSON
MEMBERSHIP ADMINISTRATOR, BRENTWOOD
HOMEOWNERS ASSOCIATION

“We (Michigan Water Environment Association) hired Vieth Consulting to be our event and membership management software provider (web-based). They are handling our website needs as well that is a work in progress but we are delighted with our experience to date. The owner has worked with us very well so far. He has customized his basic system to fit our needs in a...”

JERRY HARTE
EXECUTIVE DIRECTOR, MICHIGAN WATER
ENVIRONMENT ASSOCIATION

“MemberLeap provides excellent customer support. They respond promptly and effectively. Highly Recommended.”

JOHN PEEKE-VOUT
MEMBER BOARD OF DIRECTOR - IT, SONORAN ARTS
LEAGUE

TRUSTED BY





ABOUT MEMBERPLANET

memberplanet

memberplanet's membership features empower you to drive engagement, making it simple to nurture and grow your member, donor, and volunteer base. Increase efficiency with easy-to-use tools. Collect dues, automate membership renewals, manage events, and send instant communication via text and email. memberplanet is trusted by over 25,000 organizations and over 7 Million members who benefit from having a single hub to stay connected with their groups via mobile or desktop.

15

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“Using memberplanet, we were able to register members and event attendees so easily. It took virtually no time for us to set up, and we received great feedback letting us know how easy it was for a group to register together instead of individually, and pay on a single invoice. Members really appreciated the convenience.”

MAX MAXWELL
TREASURER, PENNSYLVANIA SOCIETY OF RADIOLOGIC
TECHNOLOGISTS

“We were able to boost membership and increase funds enough to save at-risk programs. It's given us the luxury to focus on adding new ones and upgrade technology resources.”

MIGUEL MARCO
PRINCIPAL, WITTMANN ELEMENTARY SCHOOL

“We are a more agile chapter because of the technology that is at our fingertips at any given moment, and that is satisfaction that you cannot measure in dollars and cents.”

MICHELLE MACK-WILLIAMS
FIRST VICE PRESIDENT, ZETA PHI BETA SORORITY, INC.

“We now have a good grasp on the number of real members. With memberplanet our data is kept accurate – and timely.”

IAN PARKER
SECRETARY, NORTHERN CALIFORNIA CONTEST CLUB

TRUSTED BY



Northern California Contest Club





ABOUT NOVI AMS



Novi AMS is the only AMS that was created by associations, for associations. That's what makes Novi AMS different, you! Novi AMS is software designed to manage trade organizations who are looking to simplify their day to day operations and accounting procedures. Part of what makes Novi different is the fact that they have had a group of association executives collaborating with them on developing the software since day one. They found that they have been able to save their association partners 20-40 hours per week of staff time with some pretty unique features.

55

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“The main reason we chose to use Sengii as our online community was because of the seamless integration that Novi AMS allowed through clean data and groups. We also loved the email functionality that Sengii provided. It is an easy way for people to stay connected, especially while social distancing. It's also still staff driven and provides an opportunity for us to get answers more quickly than if we were to send out an email blast.”

BRANDY PEAK
DIRECTOR OF EDUCATION AND EVENTS, APARTMENT
AND OFFICE BUILDING ASSOCIATION OF
METROPOLITAN WASHINGTON

“Novi is the first AMS to be designed by actual Association people. So they know the challenges we face with other retail software that is on the market and have taken it to the next level. So convenient!”

LYNNE WILLIAMS
ACCOUNTING MANAGER, AUSTIN APARTMENT
ASSOCIATION

“Novi is data made easy. It creates a centralized location for data, rather than jumping around between various files.”

RACHEL JAMES
THE TRANSFORMER ASSOCIATION

“Novi is robust in the area that matters – a dedicated passion for customer service and experience.”

CHRISTOPHER DEAN
APARTMENT ASSOCIATION OF METRO DENVER



UNITY
ONE INDUSTRY
ONE VOICE

TRUSTED BY

