

Identity Verification Software Category

SUMMER 2025 Customer Success Report







Identity Verification Software Category

Identity verification software assists businesses to make sure an online user or person is genuine. Companies get affirmation about user identities so they can generate trust online and offline, avert identity fraud and be in compliance with anti-fraud and privacy regulations. Multiple departments in an enterprise can use this system to verify identities.

Human resources staff can utilize it to authenticate a new recruit's identity and legal teams can leverage it before replying to user requests for confidential personal information. You can accomplish identity verification through methods such as biometric information like live selfies, photo-based verification of identity documents and checking on established identity libraries like public records.



The FeaturedCustomers Customer Success ranking is based on data from our customer reference platform, market presence, web presence, & social presence as well as additional data aggregated from online sources and media properties. Our ranking engine applies an algorithm to all data collected to calculate the final Customer Success Report rankings.

The overall Customer Success ranking is a weighted average based on 3 parts:



CONTENT SCORE

- ✓ Total # of vendor generated customer references (case studies, success stories, testimonials, and customer videos)
- Customer reference rating score
- Year-over-year change in amount of customer references on FeaturedCustomers platform
- ✓ Total # of profile views on FeaturedCustomers platform
- ✓ Total # of customer reference views on FeaturedCustomers platform



MARKET PRESENCE SCORE

- ✓ Social media followers including LinkedIn, Twitter, & Facebook
- ✓ Vendor momentum based on web traffic and search trends
- ✓ Organic SEO key term rankings
- Company presence including # of press mentions



COMPANY SCORE

- Total # of employees (based on social media and public resources)
- Year-over-year change in # of employees over past 12 months
- ✓ Glassdoor ranking
- Venture capital raised



Award Levels



MARKET LEADER

Vendor on FeaturedCustomers.com with substantial customer base & market share. Leaders have the highest ratio of customer success content, content quality score, and social media presence relative to company size.



TOP PERFORMER

Vendor on FeaturedCustomers.com with significant market presence and resources and enough customer reference content to validate their vision. Top Performer's products are highly rated by its customers but have not achieved the customer base and scale of a Market Leader.



RISING STAR

Vendor on FeaturedCustomers.com that does not have the market presence of Market Leaders or Top Performers, but understands where the market is going and has disruptive technology. Rising Stars have been around long enough to establish momentum and a minimum amount of customer reference content along with a growing social presence.

2025 Customer Success Awards

Check out this list of the highest rated Identity Verification Software based on the FeaturedCustomers Customer Success Report.













































ekata



* Companies listed in alphabetical order









ABOUT ID.ME



ID.me simplifies how individuals prove and share their identity online. The ID.me secure digital identity network has over 89 million users with over 125,000 new people joining on average daily (May 1, 2021 - April 30, 2022), as well as partnerships with 30 states, 10 federal agencies, and over 500 name-brand retailers. The company provides identity proofing, authentication and group affiliation verification for organizations across sectors. The company's technology meets the federal standards for consumer authentication and is approved as a NIST 800-63-3 IAL2 / AAL2 conformant credential service provider by the Kantara Initiative. ID.me's Identity Gateway also...

56 TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

We have had great success in partnering with ID.me. Since the launch of our new Tessitura ticketing system in February (5 months time) we've sold 2,164 discounted military tickets online using their verification, 2.49% of all of our online ticket sales.

MATT BRINEY

VICE PRESIDENT OF MEDIA & COMMUNICATIONS, GEORGE WASHINGTON'S MOUNT VERNON

Creating a program for veterans and active military can be a massive undertaking, and ID.me provided us with the right tool to be able to accept registrations and administer the program effectively.

BRIAN RICHESON

SENIOR VICE PRESIDENT OF SALES AND SERVICE, TAMPA BAY RAYS

Implementation was seamless even with a few custom requests to ensure the experience was inline with the UNTUCKit brand. The flexibility and communication from the ID.me team made it that much easier to project plan.

ALBERTO CORRAL

VICE PRESIDENT OF MARKETING AND BUSINESS DEVELOPMENT, UNTUCKIT

I use my ID.me account to log into the Social Security Administration. It was easy to add my verification as a first responder to my existing account in order to access discounts!

DARRELL ELDER

SUPERVISOR & SANDOVAL COUNTY SO COMMANDER, NEW MEXICO STATE POLICE















ABOUT JUMIO

jumio.

Jumio is a leading identity management and credentials company that helps businesses reduce fraud and increase revenue while providing a fast, seamless customer experience. The company utilizes proprietary computer vision technology to reduce customer sign-up and checkout friction and verify credentials issued from over 120 countries in real-time web and mobile transactions. Jumio's products are leveraged by a wide range of clients; from the leading internet companies to start-ups, Fortune 500 and FTSE 350 organizations in the financial services, sharing economy, retail, travel and online gaming sectors. Headquartered in Palo Alto, California, Jumio...

TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

Jumio is the best way for us to verify physical IDs and give our customers a frictionless experience to access and scale with our services, while ensuring we prevent ID-theft driven fraud, as well as meet regulatory requirements and KYC for safe and secure transactions.

SOUPS RANJAN DIRECTOR OF DATA SCIENCE, COINBASE

Jumio opened a totally new stream for customer acquisitions. A process that used to take up to five days now takes only five minutes and is easy for customers to complete whenever and wherever they want.

WALEED ALJASMI HEAD OF DIGITAL CHANNELS, AHLI UNITED BANK ■■ We've enabled Jumio's real-time instant verification solution, Netverify to enhance our trust & safety efforts. It was easy to implement and the latest platform offers a fresh clean design and an intuitive user interface.

STEVE KIRKHAM

■ The combination of Jumio's ID document authentication and facial comparison supports speedy account opening for our customers, and make for a better and faster customer experience with WorldRemit.

ISMAIL AHMED

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wework Revolut





airbnb coinbase





ABOUT ONFIDO



Onfido helps businesses to build automated identity verification around their unique needs with an end-to-end, Al powered identity verification solution. We help 900+ businesses power open, secure, and inclusive relationships with their customers. Our Real Identity Platform helps businesses to seamlessly onboard customers at scale while stopping fraud and navigating KYC, AML and other

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TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

■■ Aiming to be the world's most inclusive bank, Pockit nee ded a KYC provider that was able to offer a seamless identity verification solution. Onfido, with its understanding of the dynamics of the start-up environment and easy API integration met our requirements perfectly. Pockit's relationship with Onfido allows us to grow and fulfil our mission, safe in the knowledge that we remain compliant with regulatory requirements.

ALEXANDRA GECA

•• We have already begun the process of integrating the Onfido identity into our user account and it will be a feature available when we launch in November. We are very much looking forward to having the most respected user verification providers working with us and building an incredible user experience that will drive innovation in the distributed ledger industry.

DOMENIC THOMAS

■ We are excited to be working with Onfido to leverage best in class intelligent technology to identify fraudulent attempts on our online loan applications. We have been able to scale our risk processes by relying on a trusted partner like Onfido and look forward to scaling together with them in the future, offering customers a seamless online onboarding experience.

MRITYUNJAY SHAHI

Onfido improves the speed of our identity verification process. They enable us to be much more flexible in adapting the verification criteria, which means a better verification experience for our international userbase.

ERICA RASCH















ABOUT PING IDENTITY



At Ping Identity, we believe in making digital experiences both secure and seamless for all users, without compromise. That's digital freedom. We let enterprises combine our best-in-class identity solutions with third-party services they already use to remove passwords, prevent fraud, support Zero Trust, or anything in between. This can be accomplished through a simple drag-and-drop canvas. That's why more than half of the Fortune 100 choose Ping Identity to protect digital interactions from their users while making experiences frictionless.

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TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

If the new portal gives people a single view of all their pension and employment details for their entire career, so of course security is paramount. At the same time, we need to open up and share more services and data not only with the end users, but also with other pension and social security organizations. The ForgeRock Identity Platform helps us to balance the requirements for confidentiality and usability, and the solution also offers the required performance, scalability and reliability.

FRANÇOIS BROUSSE
CHIEF INFORMATION OFFICER, CNAV

■● PingFederate has become an extension of our business. We view it as a critical differentiator and a key component of our core offering. Energy data is sensitive information, and Ping helps us reassure our utility partners that we can handle their data and the connections to it securely. ■■

JOHN DAVIDSON
SENIOR PRODUCT MANAGER, OPOWER

*By partnering with Ping Identity, we've been able to streamline our day-to-day operations, increase reliability and employee satisfaction and reduce downtime in our field operations. Ping's technology serves us well now and will continue to do so in the future.

ZACHARY CURRY

DIRECTOR OF INFORMATION SYSTEMS AND TECHNOLOGY, PURE ENERGY

Ping Identity came through for us with PingFederate. We have no doubt Ping Identity will keep us stocked with the latest technologies as the Web SSO market evolves.

NICK RAPATTONI
VICE PRESIDENT RAPATTON

















ABOUT SOCURE



Socure is the leading platform for digital identity verification and trust. Its predictive analytics platform applies artificial intelligence and machine learning techniques with trusted online/offline data intelligence from email, phone, address, IP, device, velocity, and the broader internet to verify identities in real time. The company has more than 1,000 customers across the financial services, government, gaming, healthcare, telecom, and e-commerce industries, including four of the top five banks, seven of the top 10 card issuers, three of the top MSBs, the top payroll provider, the top credit bureau, the top online gaming operator, the top Buy Now, Pay Later (BNPL)...

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TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

**ISocure helps us onboard new customers quickly and scale faster than we could with other tools. The Socure solutions provide a unified, comprehensive view of a digital identity, not just on document authenticity and selfie matching, but for actual identity and risk-based decisions. We identified no other solutions that compared in terms of accuracy or insights. We apply the detailed reason codes from Sigma Identity Fraud and Sigma Synthetic Fraud to do our own risk analysis and to improve our overall risk program and strategy. Socure's services are also easy to deploy to support any device and operating system.

JOHN MEARLS, HEAD OF RISK & OPERATIONS, LILI

*Ildentity fraud is a major risk that requires a robust mitigation strategy. We took this risk very seriously in the design of our administrative processes and system controls.

STEPHEN JOHNSON
DIRECTOR OF FINANCE, CALIFORNIA HOUSING FINANCE

■ Socure's identity verification and fraud prediction solution is a major component of our success. Our goal was to positively verify as many applicants' identities as possible to keep up with skyrocketing consumer demand, while staying within regulatory rules and reasonable fraud management. Socure provides industry expertise, unmatched coverage and scope of the data, and an innovative approach to the underlying logic calibration, without having to compromise between fraud mitigation, regulatory compliance, and consumer delight. ■

STEPHEN SIKES

II The new approach strengthens identity verification and makes the process easier for our users.

TERRENCE SAMUEL

DIRECTOR OF INFORMATION SYSTEMS
ADMINISTRATION, THE FLORIDA DEPARTMENT OF
HIGHWAY SAFETY AND MOTOR VEHICLES

















ABOUT TRULIOO

Trulioo.

Trulioo offers the most robust and comprehensive global identity verification solution in the market. Through one single portal/API, Trulioo can assist you with all your AML/KYC identity verification requirements by providing secure access to over 4 billion identities worldwide. Trulioo's mission is to create products that solve online identity verification challenges in a way that is accessible to both SME and large enterprise customers.

TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

■ Trulioo is a leader in ID verification. We chose the platform because of its breadth of personally identifiable data sources, impressive match rates and global footprint. Trulioo has the trusted authentication and verification experience we want to offer clients and additional layers of protection from fraud during the onboarding experience and beyond.

RYAN SCHMIEDL

MANAGING DIRECTOR - GLOBAL HEAD OF TRUST &

11 Due to the familiarity with the product and the levels of verification that Trulioo offered, it suited us to partner up. We really liked what we saw, we talked to our support representative at the time and we were able to get the existing contract switched over into our name.

CONOR GLAVEY

■■ With Trulioo, we can do both KYB and identity document-based KYC checks with one solution, turning a previously cumbersome onboarding process into one that is quick and easy. This has enabled us to remain compliant across multiple continents and provide payments solutions that accelerate our customers' businesses.

PHILIPPE PANNETON

SENIOR VICE PRESIDENT, GLOBAL RISK &

■■ Trulioo has become a crucial service provider, assisting us in verifying our clients more efficiently by leveraging their electronic Know Your Customer (eKYC) service as a gateway to dozens of countries.

WILLIAM SIRETT

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J.P.Morgan PAYMENTS





ABOUT VERIFF



Veriff is the preferred identity verification platform partner for the world's most innovative growth-driven organizations, including pioneers in financial services, fintech, crypto, gaming, mobility, and online marketplaces. We provide advanced technology that combines Al-powered automation with reinforced learning from human feedback, deep insights, and expertise. We are leading the digital identity revolution by delivering a proven infrastructure that enables our customers to have trust in the identities and personal attributes of their users across all the moments that matter in the customer journey. Veriff's clients include Bolt, Deel, Monese,...

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TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

■ Partnering with Veriff allows Starship to autonomously deliver age-restricted items in the UK and beyond as we continue to take on new markets and stores at a rapid pace.

RYAN TUOHY

BUSINESS DEVELOPMENT AND SALES, STARSHIP

■ We are delighted to be partnering with Veriff. Their commitment to providing the highest quality identity verification solution is essential to the success and trustworthiness of our forthcoming digital banking platform.

DEREK MAYNE

Veriff has been instrumental in our fight against fraudsters whilst not impacting our good customers with their ID verification platform. Our strong partnership with Veriff ensures we are always prepared in this ever fast-changing threat landscape.

CHRIS ADJEI-AMPOFO

■ Not only does Veriff provide a reliable and cost effective identity verification solution that meets our needs, but they also understand the unique challenges of a young, B2B startup with plans to expand regionally.

ALI SATTAR



















ABOUT FRAUD.NET



FraudNet's Al-driven platform empowers enterprises to prevent threats, streamline compliance, and manage risk in real-time. Our sophisticated machine learning models continuously learn from billions of transactions to identify anomalies and predict fraud attacks. Transform your defense with our unified solutions: comprehensive screening for smoother onboarding and improved compliance, continuous monitoring to proactively identify new threats, and precision fraud detection across channels and payment types. With dozens of data integrations and advanced analytics, you'll dramatically reduce false positives while...

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TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

**Fraud.net's solutions and teams far surpassed our expectations, delivering tangible value within 90 days. We gained \$100mm in new sales, reduced fraud by 30%, and enabled our team to operate more effectively and efficiently. Their platform is indispensable. And their 3rd party data integration simplified reviews, leading to valuable savings in time and money. Their expertise is unmatched.

SENIOR VICE-PRESIDENT

Fraud.net's flexibility has helped our AfterPay business grow by allowing us to meet our increasingly complex customer and country requirements. Their platform has helped us increase our agility and significantly reduce fraud attacks.

MARKUS D.
DIRECTOR RISK & FRAUD, ARVATO FINANCIAL
SOLUTIONS

Implementing the new UI and fraud model streamlined our fraud process, reducing manual errors, enhancing efficiency and optimizing our operational process for greater productivity and investigations. By providing real-time scoring and analytics, Fraud.net empowered us to make better data-driven decisions.

NICK PINTO
FRAUD AND RISK MANAGER, TINKA

■■ Fraud.net allowed us to streamline how we vet our vendors, which reduced our exposure to AML, fraud losses, and IRS-based fines. Their team helped us understand how we could let Al technology refine our risk rules, saving us both time and money. ■■

FRAUD SPECIALIST
PACIFIC DENTAL SERVICES

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®GCHQ



arvato BERTELSMANN





ABOUT GBG



GBG offers a series of solutions that help organisations quickly validate and verify the identity and location of their customers. Their products are built on an unparalleled breadth of data obtained from over 200 global partners. Their innovative technology leads the world in location intelligence, detects fraud and enables them to verify the identity of 4.4 billion people globally. GBG is headquartered in the UK, with over 800 team members across 18 countries. They work with clients in 79 countries, including some of the best-known businesses around the world, ranging from US e-commerce giants to Asia's biggest banks and European household...

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TOTAL CUSTOMER REFERENCES



FEATURED TESTIMONIALS

We use [GBG] to verify new members and also to verify existing customers wanting to make any account changes. We take considerable precautions to eliminate internal network theft so that our members are completely comfortable and secure in knowing we are protecting them. Ultimately, [GBG] is helping us build trust and loyalty with our customers. *

SERGIO PINON
CHIEF EXECUTIVE OFFICER, ELAYAWAY

In transition from our legacy fraud prevention system to GBG Instinct was a huge success. Having our credit and card applications screened in real-time with this easily adaptable rule-based decision engine has halved our fraud losses compared to the time before.

CONSORS FINANZ

**I GBG Investigate's verified phone numbers and emails transformed our donor tracing. Credit data, previous addresses and linked information like cohabitants or business directorships provide more channel contacts and also help us confirm we have traced the right person.

LISA CAWLEY
DONOR LIAISON MANAGER, ANTHONY NOLAN

We needed a reliable system that could help us extract and autofill guest identity document data to expedite the check-in process and provide the best reception experience.

SHARGUNA NATHAN
OPERATION MANAGER, D'RESORT















ABOUT IDENFY



iDenfy is the leading identity verification company. iDenfy offers an all-in-one identity verification, fraud prevention, and compliance platform. The platform combines Al-based biometric recognition and manual human supervision to help businesses stop fraud, comply with anti-money laundering and know your customer regulations and reduce onboarding costs.

102 TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

Practically, it's impossible to onboard customers quickly and safely with manual procedures. Integrating KYC and AML tools provide us with better risk-based management of our customers, at the same time, enhancing efficiency and minimizing the risks of regulatory fines.

JONATHAN SÄTHER

■ The new identity verification has resulted in higher conversion rates on our platform. We deeply care about security, and now we can be completely sure and confident that the risks of fraud are minimized.

DAN HOUSKA

■ JobHireHub is on a mission to create the ultimate project planning and hiring platform for remote work. We value iDenfy's partnership in helping us deliver a cost-effective and easy-to-use tool that helps our clients build their project teams.

KENLEY LAMAUTE

■ With the new KYB services, we've improved our ability to screen the identity of applicants. Certified Liveness checks are now becoming an industry standard, and iDenfy provided us with such a solution.

PATRICK RYAN

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W Authologic **finora bank**







ABOUT IDNOW

IDnow.

IDnow provides the world's most advanced machine-learning technology for its Identity-as-a-Service platform that can verify in real time the identities of more than 7 billion people from 193 different countries. Their patent-protected video identification and e-signing solutions help their clients save money, improve customer conversion rates and streamline the onboarding process. They are backed by the venture capital investors BayBG, Seventure Partner and Jet A and a consortium of well-known business angels. Founded in 2014, they already count a large and fast growing team of over 300, making them one of Europe's fastest growing...

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TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

■■ IDnow eSign allows us as medical doctors to focus on what really matters serving patients quickly and conveniently. Thanks to the integration of IDnow and DocuSign into our app, TeleDoctor24 can assess patients' health, remotely from the comfort of their own homes, and issue e-prescriptions and sick notes signed with a legally valid qualified e-signature in a matter of minutes. ■■

IAHANYAR

CHIEF MEDICAL OFFICER TELEDOCTOR24

**Through our partnership with IDnow, our customers can now verify their identity independently from anywhere, without being restricted by service hours. This brings us another step closer to our goal of making all banking processes completely digital and as simple as possible.

MICHEL BILLON

**IThanks to IDnow's service, which can be easily integrated via our marketplace, we were one of the first projects to automate the identification of more than 1,000 ID cards per day via API, thus further advancing the digitalization of the insurance industry. **IT

HÄUSLER CARINA ANNA
PRODUCT OF HEAD, SYNCIER

**I Thanks to IDnow's solutions, we've significantly strengthened our fraud prevention measures while making it easier for drivers to access the bonus. We now focus more on valuable user feedback. **I

BASTIEN DIAZ
CHIEF MARKETING OFFICER, CITYGO

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SELMA



DocuSign[®]





ABOUT METAMAP

MetaMap | An Incode Company

MetaMap is the digital trust and reputation infrastructure layer that powers borderless services. The company's tools and APIs provide the infrastructure to transform anonymous strangers into trustworthy individuals in the digital economy. MetaMap offers solutions to builders across the spectrum, from developers tackling high-trust online services to enterprises bolstering their user verification and reputation processes. Founded in San Francisco in 2017, MetaMap operates globally and is trusted by 370+ customers including Binance, Mercado Bitcoin, and Allianz. To learn more, visit...

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TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

If We needed a truly global solution with an extremely high reputation, which is why we chose MetaMap. I was surpised at the flexibility with which they worked backwards from the problem to adapt their solution. The onboarding can now be completed in 30 seconds and the verification happens in real time. We just couldn't do that with the other solutions.

DARSHAN BATHIJA CHIEF EXECUTIVE OFFICER, VAULD

**Thanks to [MetaMap] we could become completely KYC & AML compliant within a few weeks. I remember before [MetaMap], we had these endless discussions about how to comply with SEC, Fincen, or even CFTC regulations as they arise.

NICK MURPHY EXECUTIVE VP OPERATIONS, BEAXY **MetaMap's API has become a reference in the market, it's the hub for identity. With MetaMap, no need to look for other suppliers to access a new watchlist or national database. Implementing MetaMap has also resulted in substantially higher conversion rates on our loans thanks to faster and more relevant checks. ***

GUSTAVO ROMERO
CHIEF EXECUTIVE OFFICER, WENANCE

We liked [MetaMap] because the product was quite easy to integrate. We just have a verification button [anywhere in the user flow] and then we collect the data from the webhooks.

CHRISTOPHER DANWOSKI
HEAD OF BUSINESS DEVELOPMENT, MATCH TRADE
TECHNOLOGIES















ABOUT MITEK SYSTEMS



 ${\it Mitek (NASDAQ: MITK) is a global leader in mobile capture and identity verification software solutions. Mitek's ID}$ document verification allows an enterprise to verify a user's identity during a mobile transaction, enabling financial institutions, payments companies and other businesses operating in highly regulated markets to transact business safely while increasing revenue from the mobile channel. Mitek also reduces the friction in the mobile users 5,400 organizations and used by tens of millions of consumers daily for new account...

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TOTAL CUSTOMER REFERENCES

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FEATURED TESTIMONIALS

■ By adding HooYu [now Mitek] to our KYC tools, we can improve some of our higher-risk customer processes and can now facilitate customer requests without asking the customer to post in copies of documentation.

SUE SINGLETON

Without the platform to perform positive and negative database checks and validate our customer ID documents, we would not be able to onboard businesses at the speed and efficiency we currently have in place.

MIKE MOATE

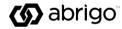
Mitek saves us time and money by providing excellent verification results, allowing for automated onboarding and reduced manual interruption. In short, Mitek exceeds all expectations from providers.

SERGEY FEDOROV

■ We often hear from our customers how easy it is to get verified through our platform using digital identity verification.

MIKE WILKINS

SENIOR DIRECTOR, TRUST & SAFETY, TURO















ABOUT ONDATO

ondato

Ondato provides a complete compliance management suite in regards to the know your customer procedure. Starting from both photo and live video Identity verification (Both natural and legal entities), data monitoring, screening, due-diligence, risk scoring and case management all in one place. We are experts in: Photo and live video Identity verification Data...

TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

Automated identity verification tool has significantly expanded the limits of our onboarding process while at the same time minimizing all operational costs and saving us a lot of headaches. With Ondato, we can finally be certain that all of our incoming customers are of permitted age and that there will be no unwanted legal or financial surprises.

BITWIN24

Ondato KYC solution allowed us to simplify the client's onboarding process and reduced our operational costs. It was the simplest and fastest integration that we have ever seen, thanks to advising and to the great support of Ondato team.

GENERAL FINANCING

■ For years, Ondato's automatic identification confirmation has been a reliable and efficient solution to ensure our services' security. Besides that, we appreciate their quick response to our needs and willingness to make improvements or upgrades when necessary. They are also very prompt in resolving any issues that may arise.

CITYBEE

■ Secure identity check, verification and onboarding is one of the cornerstones for digital services and society in general, during the Lighthouse program Ondato has shown their excellence in developing a real solution tackling this problem.

SEB

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FJORD



Luminor





ABOUT SHUFTI PRO



Shufti Pro is an Al-powered SaaS product that offers Identity Verification services with the help of KYC & AML Screening solutions. Considered a top player in the industry, Shufti Pro can verify identity documents in 150 languages within 15-60 seconds. Its services include KYC, AML and KYC screening, video KYC, face verification, consent verification, and touchless airport security kiosk. Shufti Pro provides seamless and fast API integration through automated code generator. It provides flexible pricing models (pay-as-you-go & monthly commitment) and a 15 day free...

TOTAL CUSTOMER REFERENCES



FEATURED TESTIMONIALS

■■ Shufti Pro offers great identity verification services to meet the needs of BitTiger for course enrollment. In order to protect the copyright of BitTiger's educational content, we require students to verify their ID to register. Shufti Pro provided customised portals for different courses, which made it convenient for BitTiger to operate with the high volume of customers. The built-in video identification feature is intuitive for customers to follow the process and verify successfully. We have found the team at Shufti Pro to be very responsive in helping with any questions or concerns.

BITTIGER

■■ Thanks to its flexible modular structure, Shufti Pro's features are at the core of our state-of-the-art, proprietary, single-access merchant boarding system. It allows Paydoo to maintain full regulatory compliance by seamlessly identifying and screening our merchants, ensuring seamless and rapid onboarding.

FOUNDER

■ We are using Shufti Pro to fulfill our KYC requirements, including but not limited to age, identity, and document verification. The UK Gambling Commission is quite strict with regard to its KYC regulations and we have even seen new requirements being put into place this year. Thankfully, we were able to verify our users and their backgrounds instantaneously with Shufti Pro's integration, creating a seamless user experience on our end, while allowing us to comply with all regulatory requirements.

CO-FOUNDER AND CHIEF EXECUTIVE OFFICER

■■ With Shufti Pro"s automated solution, we utilized our human resources more effectively and achieved the security level that was needed !!

CHIEF OPERATING OFFICER















ABOUT SUMSUB



Sumsub is an independent international tech company which started operations in 2015. They create Al solutions which help identify customers, partners and employees online, enabling Internet services to protect their users from fraud, avoid being caught in money laundering schemes (KYC/AML), and comply with identification requirements mandated by law in a simple and practical way.

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VIEW ALL REFERENCES

FEATURED TESTIMONIALS

- We sought for a robust solution that could help us strengthen legal framework and keep demanding regulators satisfied, processing an immense amount of applications, with the access to manage them when needed while keeping clients engaged with identity verification algorithms on the other side. Sumsub had all of the aforementioned, and after a couple of conversations we decided to integrate them into Xena. 💶
- Sumsub is very responsive for any problems that we might have with the implementation of their KYC solution, offer full support, enable us to build custom user flows, work hard on automating the whole KYC process and have a great knowledge base.

- Sumsub's specific competence in this area complements our existing compliance routines very well. They have been able to customize KYC document screening to fit our specific flows and needs.
- ■■ With Sumsub, our clients can enjoy a more efficient onboarding process while simultaneously joining the fight against the growing threat of identity fraud in the cryptocurrency industry.

transfer Go













ABOUT CAF



CAF is one of the main Cybersecurity companies in Brazil and the only one in the country with the approval of iBeta. Specialized in id/face technology, they are present in the daily life of Banks, Fintechs, Ecommerces, Insurance Companies, Apps, Marketplaces and much more. Their mission is to make the internet an increasingly secure environment, and they rely on their more than 200 employees in 4 countries (CAFers) to achieve these goals. They are now Great Place to Work certified, which places them on the list of the best places to work.

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TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

In the idea of offering a safe and fast experience to our clients became even more possible with the arrival of CAF! The technology has optimised our formalisation processes, which was previously done in a manual and bureaucratic way, outside that it is a partner concerned with BPC opportunities. They are always available to offer quick and complete support".

NATHALIA DIAS CUSTOMER EXPERIENCE SUPERVISOR, BO

**Combat Fraud was the only one able to solve our problem. Besides a great product and very good technology, the best part is knowing that their team is always very concerned about helping us and evolving the product to meet our demands. **I

LUCAS GARCIA PRODUCT MANAGER, CORA ■■ Before, the checking process was time-consuming and inefficient: we still faced more than 4% fraud in the company. With CAF's solution, the fraud rate is practically zero. A process that used to take around 24 hours now takes a maximum of 10 minutes and has an average validation time of 30 seconds. ■■

VICTOR FERNANDES

CHIEF EXECUTIVE OFFICER MUTUAL

Successful partnership! CAF has brought agility and more security in our validations. Super attentive, they are always available when we need any support.

NAYARA MAIA TECLÍDER

TRUSTED BY



com pra crédito











ABOUT COGNITO



Cognito is focused on simplifying identity verification through cutting-edge technology integrations and partnerships. They empower customers with the most advanced technology ever created for optimizing the customer signup experience, developer-first infrastructure, and an industry first full spectrum verification solution.

7

TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

Cognito's team was incredibly fast in moving forward with testing and setting up a sandbox for our team. That really stood out compared to other alternatives that our team was considering.

MAX KAUFMAN
PRODUCT MANAGER CURRENT

Cognito's screening product was easy to integrate and has helped us filter out false positives while maintaining a high quality sanction screening program.

MEG NAKAMURA
CHIEF EXECUTIVE OFFICER, APTO PAYMENTS

Because of Cognito, Curology's dermatology providers are now able to spend more time on what matters—providing personalized care.

DAN WEISS
PRODUCT MANAGER, CUROLOGY

Cognito's instant customer onboarding has helped reduce sign-up abandonment and increase our customers at a very rapid rate.

VINCE COGAN
GENERAL COUNSEL BREX

TRUSTED BY

Curology





Current





ABOUT EKATA



ekata

Ekata Inc., a Mastercard company, empowers businesses to enable frictionless experiences and combat fraud worldwide. Our identity verification solutions are powered by the Ekata Identity Engine, which combines sophisticated data science and machine learning to help businesses make quick and accurate risk decisions about their customers. Using Ekata's solutions, businesses can validate customers' identities and assess risk seamlessly and securely while preserving privacy. Our solutions empower more than 2,000 businesses and partners, including Alipay, Paypal, and Microsoft, to combat cyberfraud and enable an inclusive, frictionless experience for customers...

24

TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

**We utilize Ekata's API in our accept rules, to reduce the number of orders in the review queue. Ekata Pro Insight is most helpful in helping us validate errors in customer data. For example, if Ekata API tells us the email doesn't exist, it may be because the customer made a typo. With Pro Insight, we have the ability to validate that data, then go in and change it. **I

CARLA GUTIERREZ

MANAGER OF GLOBAL E-COMMERCE FRAUD & PAYMENTS SOLUTIONS, GOPRO

Ekata's Account Opening Solution is very helpful as it helps us to identify more legitimate users before going through a digital KYC process.

MARK ROSS-SMITH
CEO AND FOUNDER, STATUS MATCH

**I Ekata provides us with the best fit solution that helps us reject more fraud without causing unnecessary friction. At the same time, we can better manage cost containment and enhance data security for our guests and the business, which is a key priority in these times. **I

STEVE HARBICK

GROUP HEAD OF BUSINESS SECURITY, AIRASIA

■ This is very useful in regions like Southeast Asia where, oftentimes, we don't have access to many traditional data sources. ■

KASPARS MAGAZNIEKS
FRAUD MANAGER, SUN FINANCE













ABOUT PERSONA



Persona enables businesses to seamlessly verify customer identities with a drop-in widget that can be integrated in less than 10 lines of code. From selfie videos to government-issued IDs to database lookups, Persona offers a comprehensive suite of fully-automated identity verification components with worldwide coverage (190+ countries and 20 languages) that can be configured, themed, and branded to create custom-tailored flows that cover any use case.

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TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

[Persona's] platform knows more about passports than any individual on our team, so that raises the quality of the response in addition to the significant improvements with respect to the speed of the response.

MATTHEW O. PRODUCT MANAGER, PREPLY

**The fact that Persona was willing to work through the IAL2 certification process for us was a tremendous benefit — we really need it for our future plans. **I

SARAH GOODELL GESIOR
HEAD OF OPERATIONS CITIZEN HEALTH

Persona enables us to seamlessly customize the verification process, accounting for the unique needs and forms of identification across Coursera's global learner community.

SHRAVAN GOLI
CHIEF PRODUCT OFFICER COLIRSERA

Persona's intuitive UI has saved our team several hours a day and led to a massive reduction in customer service requests.

LIAM DICKSON
TRUST & SAFETY MANAGER SONDER

TRUSTED BY



*****instacart





