

AI Chatbot Software Category

SUMMER 2026
Customer Success Report





AI Chatbot Software Category

AI chatbot software is software that uses artificial intelligence to understand, generate, and respond to human language in a conversational way. Unlike traditional rule-based chatbots that follow fixed scripts, AI chatbots can interpret context, answer a wide variety of questions, and often improve their responses based on the conversation.

Customer Success Report

Ranking Methodology

The FeaturedCustomers Customer Success ranking is based on data from our customer reference platform, market presence, web presence, & social presence as well as additional data aggregated from online sources and media properties. Our ranking engine applies an algorithm to all data collected to calculate the final Customer Success Report rankings.

The overall Customer Success ranking is a weighted average based on 3 parts:



CONTENT SCORE

- ✓ Total # of vendor generated customer references (case studies, success stories, testimonials, and customer videos)
- ✓ Customer reference rating score
- ✓ Year-over-year change in amount of customer references on FeaturedCustomers platform
- ✓ Total # of profile views on FeaturedCustomers platform
- ✓ Total # of customer reference views on FeaturedCustomers platform



MARKET PRESENCE SCORE

- ✓ Social media followers including LinkedIn, Twitter, & Facebook
- ✓ Vendor momentum based on web traffic and search trends
- ✓ Organic SEO key term rankings
- ✓ Company presence including # of press mentions



COMPANY SCORE

- ✓ Total # of employees (based on social media and public resources)
- ✓ Year-over-year change in # of employees over past 12 months
- ✓ Glassdoor ranking
- ✓ Venture capital raised

Award Levels



MARKET LEADER

Vendor on FeaturedCustomers.com with substantial customer base & market share. Leaders have the highest ratio of customer success content, content quality score, and social media presence relative to company size.



TOP PERFORMER

Vendor on FeaturedCustomers.com with significant market presence and resources and enough customer reference content to validate their vision. Top Performer's products are highly rated by its customers but have not achieved the customer base and scale of a Market Leader.

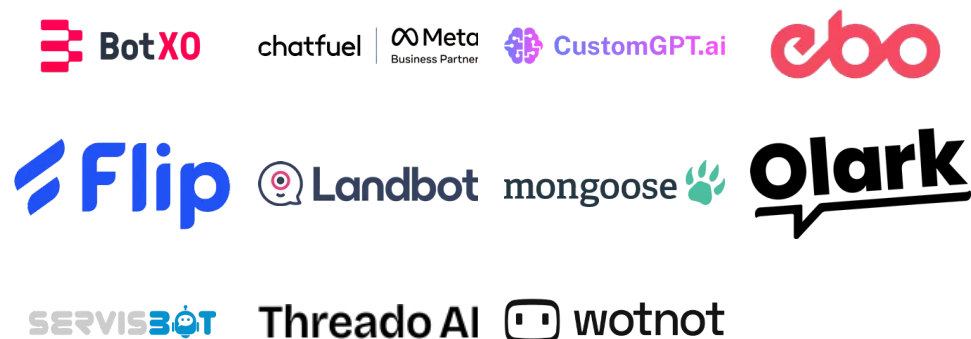


RISING STAR

Vendor on FeaturedCustomers.com that does not have the market presence of Market Leaders or Top Performers, but understands where the market is going and has disruptive technology. Rising Stars have been around long enough to establish momentum and a minimum amount of customer reference content along with a growing social presence.

2026 Customer Success Awards

Check out this list of the highest rated AI Chatbot Software based on the FeaturedCustomers Customer Success Report.



* Companies listed in alphabetical order



2026

**AI CHATBOT
SOFTWARE**

MARKET LEADER



**featured
customers**



ABOUT ADA



Ada's AI-powered platform enables enterprise businesses around the world to automate an incredible customer experience that saves time, reduces cost, and strengthens support. Their industry-leading clients like Telus, Upwork and Shopify, trust them to harmonize humans and AI to deliver instant, empathic, and effortless customer engagement.

92

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“Indigo is a customer-centric retailer, and everything we do is focused on putting our customer first and providing joyful experiences. Knowing that our customer service team has greater visibility into tracking details, and that our customers have a positive delivery experience aligned with our brand promise is exciting.”

LOREN KOUSAIE
VP OR CORPORATE SALES & CUSTOMER SERVICE,
INDIGO

“Ada's integrations with Salesforce allow us to proactively engage our customers and drive self-service. In one of my favorite use cases, we connected Ada to our status page so we can proactively notify users of new or updated postings.”

RYAN ELDER
SUPPORT LEAD, OPERATIONS AND ENABLEMENT,
BLUEJEANS BY VERIZON

“No matter where in the world our clients are, Ada allows us to provide them with high-quality instant support that still reflects the caring nature of our brand. It has become a trusted extension of our team.”

DIRECTOR OF CUSTOMER EXPERIENCE
INDUSTRY LEADING EDUCATIONAL COMPANY

“Our AI Agent has allowed us to scale our processes and empower our agents to spend more time with our clients on what matters to them.”

PAUL TESHIMA
CHIEF CLIENT EXPERIENCE OFFICER, WEALTHSIMPLE

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ABOUT AIVO

aivo

From Engageware

Aivo, founded in 2012, develops customer support software solutions with artificial intelligence technologies that transform the way companies and customers interact. Aivo has a broad customer base that includes Sony, AIG, Visa, GM, LG, Movistar, América Móvil, among others. With a fresh organization focused on modern client services and sales processes, Aivo has transformed the customer experience by offering innovative AI conversational software technologies that provide real-time solutions.

64

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“One advantage is the management of three or more simultaneous cases, in addition to having all the information integrated into the same platform. When the service is first started on WhatsApp, the customer is asked for important information on Support, so we avoid repeating requests and this reduces friction. It works for the customer because it provides flexibility and fluidity, and it also works for the agents.”

POLO RONALDO
TECHNICAL SUPPORT ANALYST, TOTVS

“When we talk about training a bot, it first seems like a mechanical and impersonal task. But it's nothing like that. With all the tools it has, it's possible to personalize the service and thus achieve an efficiency rate of over 90%.”

MÔNICA BATISTA VARGAS DE CASTRO
OPERATIONS MANAGER, CIEE

“The experience was excellent, and the implementation and the way we learned to use the tool were quick and simple.”

GUSTAVO VOLONTERIO
CONTACT CENTER MANAGER, ADT

“AgentBot allows us to reduce operational costs and boost our brand as an innovator player in the travel industry.”

DIEGO BETTINI
ASSOCIATE DIRECTOR, AMADEUS

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easynvest



DISAL



BANCO COMAFI

BBVA



ABOUT BOOST.AI



Boost.ai is a Scandinavian software company that specializes in conversational artificial intelligence (AI). With tireless dedication to machine learning, they have developed the world's most complete software for building, implementing and operating digital advisors powered by their market-leading conversational AI. Taking advantage of robust natural language technology, unlimited scalability, enterprise-level security and best-in-class privacy features, their numerous clients can rest assured that they provide the level of service their customers of the future expect today.

91

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“With boost.ai there’s no major risk compared to other enterprise technologies. You invest 8-12 weeks for implementation and the results are huge compared to expenditure.”

TÓMAS GUNNAR THORSTEINSSON
SALES CONSULTANT, ADVANIA

“Our virtual agent handles the equivalent of approximately 25 employees. And since it’s available 24/7, we’re able to easily meet our customer’s expectations.”

IREN HELLE
HEAD OF DIGITAL COMMUNICATION DEPARTMENT,
TRYG

“Boost.ai’s user-friendly software makes it easy to analyze conversation data and use it to make the chatbot more functional.”

BENJAMIN MAXIM
ASSISTANT VICE PRESIDENT OF DIGITAL STRATEGY, MSU
FEDERAL CREDIT UNION

“Boost.ai and Accenture have made it possible to harness world-class conversational AI technology to serve our customers.”

ARTO AIRAKSINEN
PROJECT MANAGER, FINNISH IMMIGRATION SERVICE

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HALOON

GENESYS™





ABOUT CLAUDE



Claude.com serves as the platform for the Claude AI assistant, a large language model developed by Anthropic known for its conversational and text-processing capabilities. Key features include conversational AI, visual analysis, coding assistance, and a large context window, with various pricing plans offered

457

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“Claude consistently produced summaries that were both faithful to the source and genuinely readable for non-lawyers. Other models either oversimplified, losing critical nuance, or reproduced the complexity without making it accessible.”

ARGHYA BHATTACHARYA
CO-FOUNDER AND CTO, ADALAT AI

“The decision to choose Claude was entirely data-driven. We tested multiple models side by side, and Claude consistently delivered the best results for both accuracy and reliability.”

JULIAN WIFFEN
CHIEF OF AI AND DATA SCIENCE, MATILLION

“Claude has helped us cut writing times on CSRs by 90% so we can get documentation directly into human hands for review and approval.”

WAHEED JOWIYA
DIGITALIZATION STRATEGY DIRECTOR, NOVO NORDISK

“Claude performed better for our needs around design reasoning and code logic.”

TEAM
BASE44

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ABOUT CONVERSICA



Conversica is the leader in Intelligent Virtual Assistants for Customer Engagement. By automating routine business conversations, and personalizing interactions at scale, Conversica augments your workforce allowing business professionals and AI Assistants to work together harmoniously. The flagship Conversica Sales AI Assistant helps companies find and secure customers more quickly and efficiently by automatically contacting, engaging, qualifying, and following-up with leads via natural, multi-channel, two-way conversations. With our large library of purpose-built and ready-to-use conversational skills backed by...

155

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“Conversica’s AI platform is used for lead generation and qualifying for our Inside Sales and Marketing Team. Due to the relatively small size of our company and the high volume of leads this is just like adding another employee to work through the initial inbound lead process. Each of our Conversica sales consultants have been AWESOME to work with. We recently started working with Gursharn Parmar and he is taking us to a new level with offering advice on improving our current campaigns and adding new conversations.”

JAY SACKETT
COOLFRONT

“With Conversica, we’re able to shift up the buying patterns. Someone who might typically buy tickets in May or June is now buying in January. Not only does Conversica convert leads faster, but we see that about a third of the revenue from those campaigns is sales we wouldn’t otherwise make.”

ANDY GIAMBRONI
DIRECTOR, CRM AND CONSUMER STRATEGY,
PITTSBURGH PIRATES

“Conversica helps us respond immediately to website inquiries, nurture previously engaged leads, and drive attendance to events. Conversica has replaced the traditional BDR role within our organization.”

WALTER GOODFIELD
CHIEF BUSINESS OFFICER, RKL ESOLUTIONS

“Conversica gives us a system to build on our membership base and get to the next layer of fans we couldn’t touch before.”

KIRK KING
SENIOR VICE PRESIDENT, TICKET SALES & SERVICE, NEW YORK ISLANDERS

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ABOUT GUPSHUP



Gupshup enables better customer engagement through conversational messaging. Gupshup is the leading conversational messaging platform, powering over 5 billion messages per month. Across verticals, thousands of large and small businesses in emerging markets use Gupshup to build conversational experiences across marketing, sales and support. Gupshup's carrier-grade platform provides a single messaging API for 30+ channels, a rich conversational experience-building tool kit for any use case and a network of emerging market partnerships across messaging channels, device manufacturers, ISVs and operators. With Gupshup,...

63

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“Partnering with Gupshup has revolutionized the way we interact with our audience. An incredibly reliable platform that is purpose-built for conversations, Gupshup Conversation Cloud has helped us grow repeat subscriptions by 10% with targeted campaigns. The integration with our CRM was smooth, and the added payment solutions have been a game-changer. We are also able to track the performance of our campaigns, helping us optimize.”

SANTHOSH KUMAR
REDDY RETENTION & SVOD BUSINESS STRATEGY, ARHA MEDIA

“By leveraging the power of conversational AI, the Keya chatbot is available across digital channels such as the Kotak website, internet banking, 811, and the Kotak mobile app. We have augmented human intelligence with machine learning to redefine an interactive banking experience for our customers.”

DEEPAK SHARMA
CHIEF DIGITAL OFFICER, KOTAK MAHINDRA BANK

“Through Gupshup, we were able to see data and insights which we would have never seen otherwise. We have always assumed consumers are less involved in our category; however, we now realize that they are involved once they get into the purchase journey and explore all avenues to get information.”

NAVNINDER SINGH
GLOBAL DIGITAL INNOVATION MANAGER, AKZONOBEL

“We are excited about this initiative. Gupshup Conversation Cloud has simplified the implementation of innovative gamification use cases on WhatsApp, surpassing our previous chatbot experience. We can now reach and engage our audience in a natural, non-intrusive manner.”

SAKSHI ARORA
DIRECTOR, MTV BEATS

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AkzoNobel





ABOUT YELLOW.AI



Yellow.ai is the World's Leading Conversational CX Automation Platform, recognized by Gartner, IDC & G2 Crowd a leader. yellow.ai brings the best of AI and Human intelligence together, to automate Customer Experience for large brands and enterprises. Trusted by 700+ global enterprises like Sephora, MG Motors, Bajaj Finserv, Food Panda, BPCL, Waste Connections US, and Tata, yellow.ai has clients spread over 30 countries, with chat and voice bots in 100+ languages, across 35+ channels like Web, WhatsApp, Instagram, In-App, IVR, Contact Center and more.

62

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“Yellow.ai's VoiceX is a game changer for improving customer experience. With fast responses and seamless human-like conversations it provides personalized attention and swift resolutions to users. Its ability to understand customer needs and drive engaging interactions will boost customer satisfaction and operational efficiency.”

CODY WEST
TELECOM SPECIALIST, WASTE CONNECTIONS INC.

“With yellow.ai's voice bot success in the picture, Bajaj Finserv wants to further diversify voice capabilities that'll help reduce operational costs further by 20%. Further, they also plan to achieve revenue targets of \$200Mn in the coming year with an increased bot accuracy of 97%.”

BAJAJ FINSERV

“The yellow.ai's conversational BOT helps in successfully responding to more than 100K customer queries a month saving more than 10000 agent- hours/month.”

ANANTH PRAKASH
PROJECT DIRECTOR, XIAOMI

“yellow.ai is the perfect software for building the perfect chatbot. The option of either using UI for building a bot or completely sticking to coding is just simply amazing.”

CAPTERRA

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ABOUT ZENDESK



Zendesk is a service-first CRM company that builds software designed to improve customer relationships and provide the best customer experience. The Zendesk Support Suite allows your business to have natural conversations with your customers, without letting them feel what's going on behind the scenes. It's sophisticated enough to meet complex needs and simple enough to let you get up and running immediately.

1332 TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“Zendesk has been instrumental in allowing us to focus on the customer experience. Moving away from just being a service desk to looking at the customer experience collectively across the business has been a critical change for us to better leverage our relationships with customers.”

ALEX WOOD
HEAD OF CUSTOMER SERVICE, 1-STOP

“We’re so much more efficient with Zendesk. We’re able to work with families over email or chat and then follow up with them on the phone. Being able to toggle between channels enables us to answer questions so much faster.”

SHYLENE SANCHEZ
DIRECTOR OF TECHNOLOGY SUPPORT, GRAPEVINE

“With the AI Summarize feature, our agents are able to get up to speed quickly on the status of each and every case they’re working on, as a result, issues are resolved faster.”

LORENZO PUCA
GLOBAL CLIENT DELIVERY MANAGER, CPM INTERNATIONAL

“Without Zendesk’s partnership, we would not have been able to build the integrated and unified support experience we have today.”

BARBARA KOZLOWSKI
SENIOR DIRECTOR OF GLOBAL SUPPORT, GITHUB

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2026

**AI CHATBOT
SOFTWARE**

TOP PERFORMER





ABOUT DECAGON



Decagon is AI customer support management solutions for enterprises. It is an enterprise-grade generative AI tool that leverages Large Language Models to design customer service assistants that respond to customer inquiries and provide personalized responses. The platform offers integrations with existing tools and data sources, allowing users to manage AI's responses using the knowledge bases, APIs, and workflows.

44

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“The Decagon team has been exceptional in helping us build a customer support function that can scale with our business. Their AI solutions handle over 90% of our inquiries, including time-sensitive and complex issues with precision and efficiency. They’ve been responsive and flexible in working with us to tailor their solution to Flashfood, to deliver what our platform needs and what our shoppers deserve. Thanks to this partnership, we’ve been able to focus on the strategic priorities of scaling a business while continuing to deliver outstanding support and service to our loyal shoppers.”

JORDAN SCHENCK
PRESIDENT AND COO, FLASHFOOD

“I appreciate Decagon's speed and level of execution in our interactions. The team is why I would recommend Decagon. Our company requires technical and emotional connection to customers and the Decagon team understood that nuance to deliver a great experience.”

SHARON HEDLUND
SR. DIRECTOR OPERATIONS STRATEGY & CUSTOMER EXPERIENCE, CUROLOGY

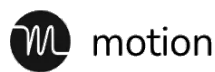
“Decagon showed us that speed and compliance don’t have to be at odds. They navigated the regulatory challenges of mortgage servicing while keeping up with Valon's pace of innovation, driving higher deflection and sustaining a great customer experience.”

JONATHAN HSU
CO-FOUNDER, VALON

“Decagon's accuracy is mindblowing. We have a pretty complex case categorization scheme. Their email bot learned it and started categorizing tickets with near perfect accuracy literally overnight.”

JOSH MOONEY
DIRECTOR BUSINESS SYSTEMS, OURA

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ABOUT DRUID



Druid is an intelligent chat bot that empowers employees, customers and partners to digitally communicate with your business and enterprise systems in the most intuitive, efficient and human-like way. The Druid applies modern technologies and design principles, providing a familiar(chat) user experience across all lines of business, tasks and devices. You enable users to interact with complex business systems even when they do not have access to them. Druid's assistance reduces the time spent by employees with data operation (non-productive time) and increases data quality, therefore reducing the overall costs for the same...

47

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“Delighting our customers is deeply ingrained in our culture in the ResMed group, and our new AI-driven support system is a prime example of that commitment in action. By transforming how we serve our clients, we’ve not only improved response times but also increased our operational efficiency. This initiative is being celebrated as a significant success internally, fundamentally changing the landscape of customer support in healthcare technology and setting a new standard for service excellence.”

TIM SMOKOFF
GENERAL MANAGER, MATRIXCARE

“ELIZA is designed starting from the recurring requests of our customers who need financing. It is a natural extension of our efforts to provide friendly solutions for local businesses, which support the reduction in bureaucracy and a shorter waiting time for contract validation, thereby allowing companies to focus on business development.”

HEAD OF MARKETING AND DIGITAL
TRANSFORMATION
OTP LEASING

“CLARA is just the first step we are taking in developing new channels for issuing travel insurance policies in a fully digital, mobile, and modern experience. We will expand collaboration to provide health and car insurance, assisted by AI agents.”

PRESIDENT OF THE MANAGEMENT BOARD
INSURANCE COMPANY

“FAN Courier always knows how to adapt to market changes quickly. I am glad that we partnered with DRUID, a company that helped us to reshape one of the most important areas - the digital interaction with our customers.”

CO-FOUNDER & MANAGING PARTNER
FAN COURIER

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ABOUT FEEDYOU

feedyou

Feedyou is a team of enthusiasts originally from the Czech Republic, passionate about Conversational and Generative AI. Their mission is to help companies and their employees get rid of repetitive work and make their lives easier.

38

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“In the last two years, Up Czech Republic has undergone more fundamental innovation changes. Above all, we focused on greater digitization of our products in the area of catering and leisure benefits, we expanded our services with more comprehensive customer solutions, as well as we modified a number of internal processes. At the very beginning of the changes, we built a completely new “Můj Up” platform in a web...”

PETR MIKOLÁŠ
DIGITAL PRODUCT MANAGER, UP CZECH REPUBLIC

“The cooperation with Feedyou was great from the beginning, as they provided us with technological ideas and possibilities that we had no idea existed. Recruiting using chatbots has saved us a lot of money we would spend using conventional recruitment methods. At the same time, the chatbot saved us many hours of time, as we did not have to devote ourselves to sorting CVs. The...”

MARKÉTA DEJMKOVÁ
HR SUPERVISOR, PANASONIC AUTOMOTIVE SYSTEMS CZECH

“Feedyou assists us in automating outreach and preselection of candidates for our strategic pharmacy and warehouse positions. Additionally, we utilize virtual assistant technology for preboarding, onboarding, and satisfaction surveys, and we plan to implement it for our internal helpdesk and service desk.”

IVAN BARANEC
HR DIRECTOR, DR.MAX

“Say goodbye to keypad or screen tapping – simply speak your request, and listen for the response. Tom can swiftly address your inquiry or identify the necessary actions, seamlessly transferring the call to the right agent when needed.”

PATRIK TORHAN
CONTACT CENTRE MANAGER, MONETA MONEY BANK

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Píseňský Prazdroj

NEXT | REALITY



Heimstaden



ABOUT FRESHWORKS



Freshworks provides organizations of all sizes with SaaS customer engagement solutions that make it easy for support, sales and marketing professionals to communicate effectively with customers for better service and collaborate with team members to resolve customer issues. The company's products include Freshdesk, Freshservice, Freshsales, Freshcaller, Freshteam, Freshchat, and Freshmarketer. Founded in October 2010, Freshworks Inc., is backed by Accel, Tiger Global Management, CapitalG and Sequoia Capital India. Freshworks' headquarters are located in San Bruno, Calif., with global offices in India, UK, Australia and Germany. The...

939

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

"A flexible system to be able to adapt to evolving processes is essential to the success of Logisfashion. Freshservice allows us to do just that. Freshservice empowered Logisfashion to deliver the most efficient, easy-to-use, scalable services internally. We could find immediate process efficiency gains and faster response times after deploying Freshservice."

JAUME RIERA
IT MANAGER, LOGISFASHION

"Freshservice has been working perfectly for us, It suits our needs and it is doing all the right things for us. Agents are finding it easy to use, and love the solution."

PAOLO MARAMBA
SENIOR TECHNICAL SUPPORT SUPERVISOR, CUSTOMER
SUPPORT AND OPERATIONS, SMS GLOBAL
TECHNOLOGIES

"The promise of AI/ML capabilities and advanced analytics across multiple modules is an exciting future to be a part of."

MATTHEW HIGGINS
SENIOR DIRECTOR OF OPERATIONS, ELSEVIER

"Freshservice is highly intuitive, easy to use and perfectly aligns with 2023 IT strategy at PPS."

SONJA VISAGIE
HEAD OF SERVICE DELIVERY, PROFESSIONAL
PROVIDENT SOCIETY

TRUSTED BY

M&CSAATCHI



reply.ai

make **my** trip

Alice



ABOUT LANGDOCK



Langdock platform is the only tool you need in your company to explore all possibilities of generative AI. Developer of an interactive chat assistant designed to embrace the productivity. The company offers GDPR-compliant ChatGPT and lets companies tap foundational models, open source models, or host their own models and make that accessible, enabling companies to manage and control the usage.

37

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“Langdock's integration with our landscape and the option to collaborate on tasks has made our workflow incredibly efficient. We can learn early, learn fast and offer our colleagues a controlled, secure, cost-effective environment.”

WALID MEHANNA
CHIEF DATA & AI OFFICER, MERCK

“A large part of our know-how is tied to employees who have been with us for decades. When they leave, we lose valuable knowledge. We needed to find a way to preserve this knowledge and make it accessible to the next generation.”

ALEXANDER JANSEN
CHIEF EXECUTIVE OFFICER, JANSEN

“Langdock provides HeyJobs with a secure and reliable way to use GenAI based on our sensitive data. It's a game changer for any CTO looking to elevate productivity while maintaining data security.”

BORIS DIEBOLD
CHIEF TECHNOLOGY OFFICER, HEYJOBS

“Anyone who has ever worked with AI knows how powerful such a tool can be.”

CHRISTIAN BORGMANN
AI MANAGER, JANSEN

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ABOUT MANYCHAT

Manychat

Manychat is the platform behind conversational growth. They help creators, brands, and teams capture attention from comments and messages, respond instantly (without burning out,) and turn conversations into leads, customers, and repeat buyers.

71

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“Approximately 99% of my audience are brides, and they want information right away. There are a lot of vendors in Southern California, so if we don't give it to them immediately, they'll likely go elsewhere.”

HENRY CHEN
AEVITAS WEDDINGS

“My first bot was for a mattress store, and that little messy program three years ago is what got me into ManyChat. When we faced the COVID "Digitalize or DIE" situation, I knew ManyChat and Ecommerce was the only way to thrive.”

THE DREAM WORKSHOP

“Johnny was working with other big agencies that helped him with his launches but none of them had a strategy that included Manychat.”

LUIS VARGAS
CHIEF MARKETING OFFICER, MARKETEX

“The method was a huge success. By simply funneling leads with our Messenger bot, we have generated \$1.2 million dollars in revenue.”

AUSTIN KUEFFNER
CHIEF EXECUTIVE OFFICER, ALICE DIGITAL & DESIGN

TRUSTED BY





ABOUT OCELOT

ocelot[®]

Now part of Gravyty

Ocelot combines AI Chatbot for student support, Text Campaigns for student outreach, and an unrivaled Content library that turns student engagement into student success. With 60,000 out-of-the-box Q&As including over 2,000 video explainers, as well as multilingual capabilities trained to DoED standards with independent BLEU scores above 50 ("better than human" translation), Ocelot delivers remarkable student engagement on Day 1 of launch.

33

TOTAL CUSTOMER REFERENCES

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REFERENCES**

FEATURED TESTIMONIALS

"I'm in love with my bot! Gives my team time to spend with the students who really need our direct help."

CURT LUTTRELL
DIRECTOR, COLLEGE OF THE DESERT

"A comfortable and engaging method for students to gather the information."

MOISES ALEMDARIZ
DIRECTOR, HARTNELL COLLEGE

"I would 100% recommend the chatbot - it has been absolutely amazing."

FLORIDA STATE COLLEGE AT JACKSONVILLE (FSCJ)

"This product is a revenue generator - It drives enrollment and retention."

MIKE BENNETT
ST. PETERSBURG COLLEGE

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ABOUT OCTANE AI



Octane AI is a start-up founded in 2016 with a SaaS platform that allows their customers (businesses) to use Facebook Messenger marketing to automatically send messages to their end-users (individuals) on Messenger. Their customers can use Octane AI to power Messenger marketing campaigns for abandoned carts, receipts, shipping notification, and custom campaigns. Octane AI can also help with customer support by automatically answering questions sent in by individuals.

124

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“At Live Love Gameday, we love the pop-up and abandoned cart features that Octane AI offers. This has brought a huge boost to our overall revenue the past few months—we were surprised by the tremendous increase in revenue. We chose Octane AI because they have the most robust form of Facebook Messenger that is currently on the market. We love the technology and innovation that we bring to our brand by using the Octane AI platform.”

JAY MCARTHUR
FOUNDER, LIVE LOVE GAMEDAY

“Since going live two weeks ago, Octane AI has increased abandoned cart revenue by 5x. It only took a few minutes to setup with three clicks. We see huge open rates of 70% to 80% and this is the best product we've ever used. If you're in ecommerce, you NEED Octane AI!”

TAYLOR OFFER
CO-FOUNDER, FEAT SOCKS

“Being too dependent on data you don't own is a recipe for disappointment, both for merchants and for their customers. We're entering a new era where privacy comes first, and brands need to adapt to this new online browsing experience.”

KELLY VAUGHN
FOUNDER, TAPROOM AGENCY

“We had a 76 completion rate. Which is not crazy high, but if you're getting 3 out of 4 people who start a quiz to complete a quiz and opt in, that's pretty good!”

LUKAS BRACK
ECOM MAILS, KINVARA SKINCARE

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BLANQI





ABOUT QUALIFIED



Qualified is the pipeline generation platform for revenue teams that use Salesforce. Headquartered in San Francisco, Qualified is ranked #1 on the Salesforce AppExchange and is led by former Salesforce CMO Kraig Swensrud and former Salesforce product SVP Sean Whiteley. Qualified is funded by Sapphire, Tiger Global, Norwest Venture Partners, Redpoint Ventures, and Salesforce Ventures.

171

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“Piper can bring all of the context of the lead’s activity on our website, connection into our tech stack, and use that to personalize outreach and follow-up. It’s going to be a game-changer.”

KRISTINA FINSETH
SENIOR GROWTH MARKETING MANAGER, GREENHOUSE
SOFTWARE

“Qualified Conversations has helped us accelerate sales cycles. We’ve seen 400% ROI in just six months. It’s incredible!”

ERNESTO CASTILLO
DIRECTOR, SALES DEVELOPMENT, GEM

“Qualified is our #1 lead source. This is a must-have solution.”

CRAIG SHULL
SENIOR VICE PRESIDENT AND GENERAL MANAGER,
SURVEYMONKEY

“With Piper, I have full control over the entire funnel.”

JAMIE DOMENICI
CHIEF MARKETING OFFICER, KLAVIYO

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attentive®



carta





ABOUT SWIVL

Swivl

Swivl builds AI-powered tools for educators to support classroom observation, reflection, coaching, and instructional coherence.

82

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“When I introduced MirrorTalk for verbal reflection, students finally took the initiative to talk to it and they didn't have to be reminded – they were excited to do it! Students also had a lot more to say when speaking rather than writing and MirrorTalk's personalized feedback makes them each feel individually heard. If I had conducted 1:1 verbal conversations with each student instead of MirrorTalk, my entire class time would be spent listening and I wouldn't have time to analyze their responses thoroughly or offer fair and accurate feedback.”

JULIE WITCZAK
COMMUNICATION MEDIA ARTS TEACHER (CMA),
DEERFIELD PUBLIC SCHOOLS DISTRICT 109

“Through MirrorTalk's dashboard, I'm able to understand and address students' immediate problems through their reflection scores. After each reflection they also get immediate feedback directly from Mirror, which they accept more readily because they don't feel judged. Their reflections are now more detailed, exciting, and structured and the students actually apply the feedback in future assignments.”

JULIE WITCZAK
COMMUNICATION MEDIA ARTS TEACHER (CMA),
DEERFIELD PUBLIC SCHOOLS DISTRICT 109

“We cannot see or hear everything. With Swivl, you have a much clearer picture of what your students are doing, and most importantly, what they are 'getting.'”

KEITH GEORGE
ALABAMA DEPARTMENT OF EDUCATION, ALABAMA
STATE DEPARTMENT OF EDUCATION

“Swivl has provided us a great tool to track and explore teacher and student growth and their customer service has been incredibly impressive.”

MATTHEW D'AGOSTINO
BACK OF THE YARDS COLLEGE PREP

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**ATLANTA
PUBLIC
SCHOOLS**



CATHEDRAL
CATHOLIC HIGH SCHOOL





ABOUT TENEO.AI

teneo.ai

Teneo AI is publicly traded on Nasdaq First North. Teneo is at the forefront of Generative AI and Large Language Models (LLM) technology, including GPT, which allows them to deliver superior customer service solutions. Their mission is to revolutionize the IVR experience, replacing outdated keypad navigation with intuitive, AI-powered conversations.

56

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“We were looking for an NLI-based virtual assistant that would not only provide our customers with the personal service we pride ourselves on, but one that we could easily update and extend ourselves to ensure customers always receive the very latest information.”

CHRIST-JAN AKKERMANS
BOSCH

“The advanced automation within of the Teneo platform made it possible for us to be in control of the project and its future development from the start, without needing to understand the complexities of computational linguistics.”

SÖREN TREBST
KABEL DEUTSCHLAND

“Thanks to Artificial Solutions’ deep understanding of the financial services industry we have easily created a virtual assistant that can communicate with our clients effortlessly.”

FABIO FERRI
WIDIBA

“Communicating in her native Japanese, HiKari Nishino answers customer queries quickly and easily.”

NTT

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 Försäkringskassan

Deutsche Post 

connexion 



2026

**AI CHATBOT
SOFTWARE**

RISING STAR





ABOUT BOTXO



BotXO is the first software to enable 24/7 automated customer support, sales and marketing. With a chatbot built on their software you will never leave your customers waiting or miss a sales opportunity again BotXO is Automated Chat as a Service Their mission is to help brands provide convenient service & personalized support through conversational interfaces to people, whenever they want it (now) and in the channel they prefer. Their software enables automated chat at scale and their professional services ensure you a positive return on investment and a premium end-user...

33

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“The AIO team was not technical, but with BotXO they could manage complex dialogue flows without being overwhelmed by their complexity. BotXO's intuitive interface was suitable for the customers as well. The onboarding process was a positive experience for the AIO team. The switch from DialogFlow to BotXO happened smoothly. The AIO team have very good communication with the team at BotXO and can collaborate on the product.”

REGIN JENSEN
CHIEF EXECUTIVE OFFICER, AIO

“BotXO has created a platform for chatbots, we can immediately use in our customer projects and focus on creating value to our customers. Therefore, BotXO is a great value driver for Delegate and our customers.”

PETER ØSTERGAARD
PARTNER & CHIEF OPERATING OFFICER, DELEGATE

“BotXO might be the single company in Denmark lifting the community with open source code. It is both important and inspirational for the industry.”

JACOB KNOBEL
OWNER, DATAPULT

“I would recommend all companies to start making use of this technology because it is easy to get started and easy to use. This is the future.”

JESPER LANGBERG THOMSEN
CUSTOMER CARE MANAGER, VISMA

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saxo



krifa
Kristelig Fagbevægelse





ABOUT CHATFUEL

chatfuel

Meta
Business Partner

Chatfuel is the leading no-code chatbot platform for Facebook, Instagram, and Messenger. They're a global team on a mission to simplify the way businesses communicate with their customers via conversational marketing and messaging.

49

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“Using just Chatfuel and its online course, videos, and help docs, I built and launched v1 of MyDreamChat in about two weeks. I continue to learn, grow, analyze, and iterate - all due to the vast amount of information and tools Chatfuel provides.”

SANSAN FIBRI
FOUNDER, WAKEFULLY

“The bot does the heavy lifting to answer lots of people's questions, but you also need human intervention to rescue people who ask more complex questions.”

DOUGAL SCAIFE
HEAD OF DIGITAL EXPERIENCE, LEEDS BECKETT
UNIVERSITY

“The Chatfuel chatbot dashboard is very stable and trustable. It brings a very pleasant user experience not only to the bot builder, but also to the bot users.”

DORA TSENG
CUSTOMER SUCCESS MANAGER, GOSKY AI

“The end-user experience is our relentless focus with every chatbot, so using Chatfuel helps us create more value for our clients.”

VIKRAM KANODIA
TALKATIVE.AI, ESSANGE

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ABOUT CUSTOMGPT.AI



CustomGPT.ai was founded by AI experts who wanted to make business AI impactful and accessible. Today, organizations around the world use CustomGPT.ai to drive real outcomes. Customers create specialized AI agents, assistants, and chatbots that connect to their data and power numerous activities, including ticket deflection, chatbot-driven conversions, and knowledge access.

50

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“CustomGPT.ai has transformed our operations by streamlining our legal team's process. Our AI Agent, 'Barry,' handles over 100 questions weekly, reducing response time from 20 minutes to 20 seconds and saving our legal team 130 hours per month. Integrated with Slack, it provides quick, accurate answers with citations, freeing our legal team to focus on strategic tasks. The efficiency and precision of CustomGPT.ai have significantly improved our sales team's productivity, allowing them to concentrate on selling. CustomGPT.ai has been a game-changer, optimizing our workflows and enhancing overall performance.”

TOMAS GIRALDO
PRODUCT MANAGER, ONTOP

“Custom GPT has allowed us to build a series of AI assistants for our legal businesses at speed without having to build them ourselves at great cost. We now deploy AI customer-service chatbots outside of office hours on 3 websites and have seen a massive increase in leads and sales during these times. Now, we're in the process of deploying AI assistants internally for a whole host of functions.”

MARK KEENAN
CHIEF EXECUTIVE OFFICER & FOUNDER,
DIVORCE-ONLINE

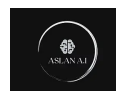
“The AI chatbot is trained on all of our business' information and content, and it understands our customers' needs and preferences like no human ever could.”

VENKAT KOLLURI
CIDEWALK

“I love that CustomGPT has solved the AI 'hallucinations' problem. The whole concept of AI making things up is outright scary.”

JULIE WINKLE GIULIONI
AUTHOR, HELP THEM GROW OR WATCH THEM GO

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ABOUT EBO.AI



EBO is a virtual agent provider that helps companies build valuable, long-lasting relationships with their customers using Artificial Intelligence. EBO tackles this exact issue by building custom-built Virtual Agents tailor-made for your company's needs. These VAs can target organization-specific problems and automate processes whilst keep interactions with customers truly human. The aim is to, ultimately, reduce churn, improve customer experience, solve problems faster, keep costs low and reach the bottom line.

39

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“EBO is a fantastic supplier to work with, they are hands-on and very supportive. They become part of the project team and take on activities to ensure tasks are completed on time. I have really enjoyed working with EBO. They are a pleasure to work with. No problem or question was ever too much. They were very patient and responsive to all queries. They take their time to talk through the solution and actively work with you to find solutions to workflows that fit our organisation's needs.”

PAM PAHAL
ICS AND PCN DIGITAL TRANSFORMATION PROGRAMME
LEAD, MIDLANDS PARTNERSHIP NHS FOUNDATION
TRUST

“EBO is a trusted partner of Microsoft, because a lot of what we see with thousands of customers that we work around the world is very much aligned with EBO's mission and vision. They empower caregivers; they empower administrative staff, and they empower patients to have better access to information. 84% of Healthcare Executives believe that AI will revolutionise the way we obtain information.”

RUTHY Kaidar
DIRECTOR, HEALTHCARE INDUSTRY SECTOR,
MICROSOFT

“It walks customers through registration with a dialog-driven process, which is more personal than filling in a standard form by yourself.”

REA THELERITI
CHIEF CUSTOMER AND DIGITAL TRANSFORMATION
OFFICER, ERGO INSURANCE

“Virtual Agents save the one thing that nobody has anymore – time. And time is money. This is how we can help our Forex customers to be more agile, save money and be more profitable.”

PARIS SAVVA
MICROSOFT

TRUSTED BY

eCabs

BNFBANK

APS bank

Gasamamo
FINANCIAL SERVICES

SAINT JAMES
HOSPITAL



ABOUT FLIP



Flip connects all employees. No matter if at the (home) office or on site, colleagues are always close. Optimal usability is ensured and employees become brand ambassadors. Flip is customized for your structure and fills all information gaps. And all this is DSGVO compliant, hosted on German servers. Flip is especially suitable for companies with a large workforce of non-desk workers. Empowering every employee! They redesign communication at the workplace – with the most intuitive and secure employee app.

80

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“Virgin Trains used a bot to allow the British public to audition to become the voice on their trains. Over 9000 people took part in just 4 weeks and the campaign went on to win best Social Media Campaign of the Year at UK Digital Growth Awards.”

VIRGIN TRAINS

“The ability to continuously interact with large cohorts of engaged digital users makes the chatbot a powerful tool for awareness, activation and retention all in one.”

DAN GRAY
DIGITAL ENGAGEMENT MANAGER, WATERAID

“Because we were growing so quickly, we needed a way to effectively communicate with our 200+ clients over time. Bots immediately solved this problem.”

STEVE BRUCE
THE ONE PERCENT GROUP

“Our staff LOVE our bots - DUDE, WANDA and DANI have personalities and are all seen as fellow colleagues at Globe Telecom, not just boring work apps.”

MARK DIMAISIP
EMPLOYEE ENGAGEMENT MANAGER, GLOBE TELECOM

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HONEST
BURGERS

HENDRICK'S
GIN



CLARINS





ABOUT LANDBOT.IO



Landbot is a platform that helps companies to create conversational experiences. Boost customer engagement with human conversations, at scale. Landbot manages and automates conversations on the main messaging channels to help you convert smarter, every time. Design, deploy and analyze your conversational strategies from the same place, sending the information across without a single line of code.

65

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“At Kayros, we believe that Landbot can help healthcare administrators in clinical labs by reducing the time spent addressing patient complaints, support, and queries. We want to play a greater role in taking this to other clinical labs and automating what we were able to do for our clients.”

LEO LEON
FOUNDER, KAYROS

“We’ve always been storytellers and the first time we’ve used Landbot in our platforms was precisely for telling a story of one patient. After going through it, we’ve received emails from people saying it was an amazing experience and thanking us for this!”

ALEXANDRA CARPENTIER
HEAD OF PATIENT PROGRAM & DIGITAL ACTION,
FUNDACIÓN JOSEP CARRERAS

“We like Landbot’s solution because it provides us with a front-end interface for users to participate in promotions and events. And beyond that, we really like the bot repository and how can we reuse resources that we have deployed for other projects.”

JUAN ANTONIO VERDE
FOUNDER, BECOMEYOO

“Our first experience with a client turned out to be a great success and the numbers speak for themselves. We started with a simple but fluid bot and we could immediately see a 38% conversion of the conversations!”

JOAQUÍN LOSA
MADISON MK

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Emma

Allianz

MADISON[®]
experience marketing



KUMANU CARE



ABOUT MONGOOSE



Mongoose is a student engagement software company focused on higher education. They developed Cadence, the premier texting platform, and Harmony, an intelligent virtual assistant chatbot. In addition to offering powerful, easy-to-use solutions, they also produce insightful content, share best practices, and continually go the extra mile to help you reach your goals. It's a little thing like to call "Client Love." They also attracts bright, creative, and genuinely nice professionals looking for their next career opportunity.

30

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

"I have shared the Harmony monthly report and metrics with our Chief Operations Officer, and he was impressed with the Harmony data package and metrics review. What you're doing is informative, and it's informative to a variety of audiences. Well done."

JEFF DIMICK
CHIEF RECRUITMENT OFFICER, OKLAHOMA CHRISTIAN
UNIVERSITY

"Cadence is easy to work with. Our CRM (Recruit) is a robust system, and I really had to dig in deep into some of the stuff with Microsoft Dynamics. Learning to work with it was a much bigger hurdle than working with Cadence APIs."

SHAUN STANCIL
SYSTEMS ADMINISTRATOR, JACKSONVILLE STATE
UNIVERSITY

"Harmony has completely transformed our recruitment efforts! With a staff that is fully remote and a reduction in recruitment events, Harmony has allowed us to make important connections with students and parents alike."

DANA ACEE
DIRECTOR, STUDENT RECRUITMENT, ONONDAGA
COMMUNITY COLLEGE

"Our enrollment went up, our drop rate went down, and we have more students attending our orientation than ever before."

BRIAN JACKSON
APPLICATION SUPPORT SPECIALIST, MCLENNAN
COMMUNITY COLLEGE

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OKLAHOMA
CHRISTIAN
UNIVERSITY

McLennan
COMMUNITY
COLLEGE

JSU
JACKSONVILLE STATE UNIVERSITY

EASTERN
WASHINGTON UNIVERSITY

CARROLL
UNIVERSITY



ABOUT OLARK



Olark is the most beautiful and effective way to talk to your customers for sales and support. And they make it super easy for you! Solve customers' problems before they have a chance to click away. Give them the answers they need immediately and gain powerful insights about what Olark wants for relationships that last. Olark has powerful features to give you access to visitors and behaviors. Make your business (and your site) look good and keep customers coming back.

128

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“When CVTC first approached me regarding the integration of an online chat program, we went through the gamut of research on many comparable platforms. After all was said and done, Olark was the bright star that shone from the rest of the pack. Not only has it helped us stay on a consistently upward application trajectory, but it consistently helps reduce the day-to-day strain on our recruitment department. Thank you, Olark!”

JOSHUA MYERS
FULL-STACK WEB DEVELOPER, CHIPPEWA VALLEY
TECHNICAL COLLEGE

“We use Olark and we are pretty happy with your service, you rock! We use Olark sometimes to give our users some gifts. For example, I decided to give a photoshop course to all our users if they contacted us though Olark from 4pm to 6pm. So i changed the Olark box's header and I put a mystery phrase, such as, 'Don't open me or I'll have to give u a present.’”

FERNANDO GONZÁLEZ DE VILLAUMBROSIA
GROWTH HACKER, FLOQQ

“Olark has helped us refine our web presence, especially over time. We had metrics of where people were going on our website, but not whether the information was the right information for them.”

JOE HICKMAN
REGISTRAR, UNIVERSITY OF VIRGINIA

“Olark has helped us refine our web presence, especially over time. We had metrics of where people were going on our website, but not whether the information was the right information for them.”

JOE HICKMAN
REGISTRAR, UNIVERSITY OF MONTANA

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ABOUT SERVISBOT



ServisBOT Conversational AI Platform helps businesses automate interactions across customer and employee journeys using AI. From acquisition to servicing to retention, their AI-powered solutions for insurance, financial services, energy & utilities, telco, travel and other sectors use automation combined with virtual assistants/chatbots to simplify key processes, achieve higher efficiencies and streamline operational costs, while driving growth and loyalty. Their multi-bot architecture makes it easier to create and manage conversational AI experiences, across multiple NLPs in complex enterprise environments and supports ease of scaling and improved...

31

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

"We handle a wide array of customer queries, some of which are complex while others are easier or repetitive. We wanted to see how we could automate the latter so that we could speed up the process for the customer."

KIM KAVANAGH
HEAD OF CONTACT OPERATIONS, CARTRAWLER

"It's very flexible. We really liked the fact that ServisBOT's platform could be used to create a single bot to serve all of our brands, across all channels, removing the burden of managing multiple bots."

HARRIET GRANT
HEAD OF PEOPLE AND SERVICES, INTOUCH GAMES

"The potential to use AI-powered chatbots to improve our conversion rates, while providing operational efficiencies across customer service, was an opportunity we couldn't ignore."

LOUISE MCCORMACK
CUSTOMER LIFECYCLE MANAGER, AA IRELAND

"ServisBOT provided a lot of suggestions about what was possible. They were very responsive when we requested changes and catered to our needs to ensure that we built something that really worked and got the results we needed."

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ABOUT THREADO

Threado AI

Threado is an AI-powered co-pilot built to help provide the best support to your customers and community across your Slack, Discord, and Website! They believe that the best businesses put their customers at the forefront - supporting them in every way and helping them connect and learn from each other. They are a team with decades of experience in support operations, community building and building products that serve a global audience.

110

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“There’s the saying that when you know, it’s ready, it’s probably too late. In the beginning, we were waiting for when it was ready to kind of show it to people to go about it. But actually, going back to those very early days, the more we waited, the more dangerous it was, and now we understand that the product is never ready.”

JORGE TORRES
MINDSDB

“Threado’s AI Bot effortlessly handles frequently asked questions and provides accurate and easy to understand responses. The set-up is very user friendly and the bot is easy to use for everyone in the community. It helps both the community and the team by providing substantial answers in a fast way.”

YVONNE LAVIGNE
COMMUNITY, BIG TIME STUDIOS

“Threado’s AI bot - the snappy caffeine-powered squirrel of FAQs. Armed with team wisdom, it is lightning fast at answering questions from PDFs/URLs and Slack channels. So easy to train, you’ll be AMAZED! Let Threado’s AI bot bring laughter and answers to your community in style.”

GOURAV
COMMUNITY ASSOCIATE, MYCAPTAIN

“I’ve tested Threado AI Bot, so far it looks very promising as long as you train it properly. I truly believe it will be helping massively with a lot of communities in web3! A really good innovation!”

CHRIS
CONTRIBUTOR, CORE DAO

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Framer

Gainsight

.bubble



Airtable



ABOUT WOTNOT



WotNot automates your customer interactions at scale with chatbots. Solve business challenges like getting more leads, booking more appointments, scaling your customer support with cutting-edge chatbots. Customers use WotNot to provide a personalized customer experience to their current or future customers which is available 24/7, responds instantly, totally reliable, and speaks the customer language. Add a chatbot to any vertical like Real Estate, Insurance, Finance, Healthcare, Automotive, SaaS, Banking, Consumer Goods, Manufacturing, and Education to cater to multiple...

62

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“Easy to use no-code bot builder. Their support team is always helpful with answering your questions and finding the best solution to any blocker you may have.”

LUCAS HERRICK
DIGITAL ASSETS LEAD, EASYEQUITIES

“We wanted a cost-effective, yet reliable channel through which we could help provide level 1 of support to our customers and prospects.”

CHANDRADIP PAITANDI
DGM - MARKETING, SYMPHONY

“WotNot’s chatbots helped us book 19,500+ appointments which was a 6X increase in just 2 years.”

SAJAN NAIR
CHIEF OPERATING OFFICER, ZYDUS HOSPITALS

“WotNot has truly given us a perspective in terms of priorities.”

RAJ SONI
CO-FOUNDER, SMARTAI

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