



# AI Voice Agents Software Category

SUMMER 2026  
Customer Success Report





## AI Voice Agents Software Category

AI voice agent software is technology that lets computers hold spoken conversations with people in real time. Instead of pressing buttons or talking to a scripted phone menu, users can speak naturally, and the AI listens, understands, responds, and often takes actions on their behalf.

# Customer Success Report Ranking Methodology

The FeaturedCustomers Customer Success ranking is based on data from our customer reference platform, market presence, web presence, & social presence as well as additional data aggregated from online sources and media properties. Our ranking engine applies an algorithm to all data collected to calculate the final Customer Success Report rankings.

**The overall Customer Success ranking is a weighted average based on 3 parts:**

## CONTENT SCORE

- ✓ Total # of vendor generated customer references (case studies, success stories, testimonials, and customer videos)
- ✓ Customer reference rating score
- ✓ Year-over-year change in amount of customer references on FeaturedCustomers platform
- ✓ Total # of profile views on FeaturedCustomers platform
- ✓ Total # of customer reference views on FeaturedCustomers platform

## MARKET PRESENCE SCORE

- ✓ Social media followers including LinkedIn, Twitter, & Facebook
- ✓ Vendor momentum based on web traffic and search trends
- ✓ Organic SEO key term rankings
- ✓ Company presence including # of press mentions

## COMPANY SCORE

- ✓ Total # of employees (based on social media and public resources)
- ✓ Year-over-year change in # of employees over past 12 months
- ✓ Glassdoor ranking
- ✓ Venture capital raised

## Award Levels



### MARKET LEADER

Vendor on FeaturedCustomers.com with substantial customer base & market share. Leaders have the highest ratio of customer success content, content quality score, and social media presence relative to company size.



### TOP PERFORMER

Vendor on FeaturedCustomers.com with significant market presence and resources and enough customer reference content to validate their vision. Top Performer's products are highly rated by its customers but have not achieved the customer base and scale of a Market Leader.



### RISING STAR

Vendor on FeaturedCustomers.com that does not have the market presence of Market Leaders or Top Performers, but understands where the market is going and has disruptive technology. Rising Stars have been around long enough to establish momentum and a minimum amount of customer reference content along with a growing social presence.

# 2026 Customer Success Awards

Check out this list of the highest rated AI Voice Agents Software based on the FeaturedCustomers Customer Success Report.



ElevenLabs



\* Companies listed in alphabetical order



**2026**  
**AI VOICE**  
**AGENTS**  
**SOFTWARE**

**MARKET LEADER**





## ABOUT CM.COM



CM.com is a communication platform (CPaaS) with a rich portfolio of messaging channels, interactive voice solutions and Europe's most innovative payment solutions. All combined into one online platform. Through this platform, they enable global brands and enterprises to communicate with their customers in the most efficient way. Their solutions are available via API and Web apps. Their services are used all over the world.

**47**

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

## FEATURED TESTIMONIALS

“We switched to CM as our text message provider because a number of other telecom companies proved to be less reliable when it came to delivering text messages. CM offered the solution for this, including delivery reports of text message batches.”

OLIVIER NIELAND  
SENIOR ACCOUNT MANAGER, MULTIBEL

“Thanks to iDIN via CM, we can better identify our customers without having to send us a copy of their identification. This gives us the opportunity to further improve our services and thus deliver even faster.”

MOBIEL.NL

“Cost reducing and efficient processes are easily realized by implementing SMS. The Westfriesgasthuis in the Netherlands reminds patients to remain sober one day before their operation.”

WESTFRIESGASTHUIS

“The Medical Center Haaglanden reduces no-shows by remembering patients to their appointments with SMS. The results spoke for themselves: In 9 months, no-shows were down from 8% to 4%.”

HAAGLANDEN MEDISCH CENTRUM

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**BRENNAN HEART**



ABOUT ELEVENLABS

# II ElevenLabs

ElevenLabs is a voice AI research & deployment company with a mission to make content universally accessible in any language & voice. ElevenLabs creates the most realistic, versatile and contextually-aware AI audio, providing the ability to generate speech in hundreds of new and existing voices in 29 languages. As a technology research company, ElevenLabs is at the forefront of developing new cutting-edge voice AI. They deploy the most advanced models and features accessible via web app or API to a user base from creators to publishers and beyond.

**173** TOTAL CUSTOMER REFERENCES [VIEW ALL REFERENCES](#)

## FEATURED TESTIMONIALS

*“Our decision to go with ElevenLabs was simple: ElevenLabs has the best, most human-sounding, natural quality voices. When Particle first launched our Listen to the News feature, people were blown away that the voices are AI. We continuously evaluate other providers, but ElevenLabs still comes out on top.”*

SARA BEYKPOUR  
CO-FOUNDER & CEO, PARTICLE

*“ElevenLabs was also more affordable with the tiered pricing and really caters to start ups—growing the character allowance as our app users grow. Starting out with a minimal budget meant that ElevenLabs enabled us to create a first version of our app because of their tailored and easy to scale pricing.”*

COCO SHELLIM  
SOUNDAISLEEP

*“By incorporating ElevenLabs AI voices into Augie, finally you don’t have to be the star of your own sales video. We’ve empowered marketers to reach any audience in virtually any market with natural-sounding narration for their videos.”*

JEREMY TOEMAN  
CEO & FOUNDER, AUGIE

*“The ElevenLabs node enables everything from animating video game characters to generating accessible content. One of the most impactful uses is restoring voices for those who have lost them — helping people communicate again.”*

LUIS GUZMÁN  
HEAD OF MARKETING, N8N

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**2026**  
**AI VOICE**  
**AGENTS**  
**SOFTWARE**

**TOP PERFORMER**





## ABOUT EBO.AI



EBO is a virtual agent provider that helps companies build valuable, long-lasting relationships with their customers using Artificial Intelligence. EBO tackles this exact issue by building custom-built Virtual Agents tailor-made for your company's needs. These VAs can target organization-specific problems and automate processes whilst keep interactions with customers truly human. The aim is to, ultimately, reduce churn, improve customer experience, solve problems faster, keep costs low and reach the bottom line.

**39**

TOTAL CUSTOMER REFERENCES

**VIEW ALL REFERENCES**

## FEATURED TESTIMONIALS

“EBO is a fantastic supplier to work with, they are hands-on and very supportive. They become part of the project team and take on activities to ensure tasks are completed on time. I have really enjoyed working with EBO. They are a pleasure to work with. No problem or question was ever too much. They were very patient and responsive to all queries. They take their time to talk through the solution and actively work with you to find solutions to workflows that fit our organisation's needs.”

PAM PAHAL  
ICS AND PCN DIGITAL TRANSFORMATION PROGRAMME  
LEAD, MIDLANDS PARTNERSHIP NHS FOUNDATION  
TRUST

“EBO is facilitating us with additional artificial resources which enable us to use our time in a better way. The dedication and professionalism during the project were outstanding and those are the key for a successful cooperation.”

TAL ZAMSTEIN  
CHIEF EXECUTIVE OFFICER, LAPALINGO.COM

“Virtual Agents save the one thing that nobody has anymore – time. And time is money. This is how we can help our Forex customers to be more agile, save money and be more profitable.”

PARIS SAVVA  
MICROSOFT

“EBO has allowed us to leverage the power of AI in keeping with our mission to make the banking experience simpler and more personal.”

SCOTT LEE HOLLOWAY  
VOICE OF THE CUSTOMER MANAGER, APS BANK

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eCabs

**ERGO**

lapalingo.com

MAPFRE  
MIDDLESEA

orbex



ABOUT FLIP



Flip In a world of products that are AI everything for everyone - all channels, use cases, industries, languages, etc - Flip stands out by doing the single most important thing 10x better for brands in a few very specific verticals.

57

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“One of the best things about Flip is I didn't have to do a lot of work to set it up. And if I need any updates or there are any changes that need to be made, I just send an email and it gets updated. Unlike IVRs that I've used in the past, I don't have to figure out the mapping of the conversations.”

ZACH GENTRY  
DIRECTOR OF CUSTOMER EXPERIENCE, 3Z BRANDS

“I am one of Flip's first customers and swear by the product and more importantly the team. It's been an honor to share the journey, and a great success for our business.”

IVAN GONZALEZ  
PROJECT MANAGER, YELLOW CHECKER CAB COMPANY

“The team at Flip are true experts in their field. We were able to migrate all our fleets to their IVR solution within three months with exceptional automation results.”

REENU BHASIN  
A2B AUSTRALIA

“Flip was incredibly easy to setup and get running. Within the first few days we collected +\$15,000.”

CANDICE JONES  
CHIEF OPERATION OFFICER, KITTITAS VALLEY URGENT CARE





## ABOUT HUME AI



Hume AI offers companies the ability to understand human communication and expression through artificial intelligence. Some of the tools it provides are APIs, machine learning models, and data analyses that enable analysis of speech (tone and rhythm), facial expressions, and other vocal bursts (laughs, umms, sighs). Hume AI can run its analysis with human behavior in video, audio, images, and text, and aims to optimize user well-being in many industries.

42

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

## FEATURED TESTIMONIALS

“Hume’s narrations are a great match with the way Spoken analyzes and prepares each passage. My own debut sci-fi novel is launching in September, and Hume’s custom voices were a great match for my over 100 complex, accented characters. I’m a tough customer, and the combination of Spoken plus Hume for making a seamless multi-voice audiobook is simply unmatched.”

PHIL MARSHALL  
FOUNDER, SPOKEN

“We were able to implement EVI fairly easily into our app. The team at Hume was very helpful with whatever we needed and with suggestions when we needed further guidance.”

DANIEL HUNGERFORD  
CHIEF EXECUTIVE OFFICER, EVERFRIENDS

“We’ve been impressed with the unique insights Hume’s API offers. It allows us to focus on critical emotional cues, giving us actionable data in a way that other solutions just couldn’t.”

MARKETS EQ

“You’re amazing, Ream. Thanks for existing.”

REAM

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NANCY AI



IRISINSIGHTS



Bearwith



## ABOUT INFINITUS



Infinitus is a Healthcare AI communication company that automates routine calls for leading brands. With their digital assistant Eva, healthcare companies can offload thousands of benefit verification, prior authorization, and pharmacy calls per day. Infinitus automates calls between entities such as Pharmacies, Patient Access Programs, Hospitals, Providers, and Payors, enabling the US healthcare system to spend less time on hold and more time improving the patient experience.

22

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

## FEATURED TESTIMONIALS

“Infinitus has helped us to support 50% more patients at current staff levels by freeing up tens of thousands of hours per week. Our existing staff is able to spend more time with patients and is seeing significant productivity gains in their back-office processes. The fact that we could launch something like this in less than 30 days is an anomaly in healthcare.”

SINI ABRAHAM  
SR. VP, CLIENT SERVICES + OPERATIONS, MERCALIS

“Infinitus gives us a significant advantage over other surgery centers that have offshored or outsourced the benefit verification process. While human labor can learn and improve, it's not as systematic and consistent as technology. Infinitus consistently delivers accurate results, allowing us to focus on providing excellent patient care.”

CHIEF EXECUTIVE OFFICER  
TOP 10 AMBULATORY SURGERY CENTER

“The platform Infinitus is building couldn't come at a better time. As costs in the healthcare industry continue to be the key challenge, solutions like Infinitus will not only ensure that healthcare is affordable, but will also ensure more efficient and accurate transmission of information to improve the overall patient experience.”

JAMES HEREFORD  
PRESIDENT & CHIEF EXECUTIVE OFFICER, FAIRVIEW HEALTH SERVICES

“I'm very impressed with how the Infinitus AI agent is able to navigate calls in an intuitive and meaningful way, and even more impressive is the natural language processing that converts the conversation into data that seamlessly flows into our system.”

NATHAN MILLER  
EXECUTIVE DIRECTOR OF MARKET ACCESS GROWTH STRATEGY, FORTREA

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ABOUT KRISP



Krisp is voice AI technology enhances voice communication through audio cleansing, bi-directional noise cancellation, accent localization, speech-to-speech translation, and call transcription to elevate the customer and agent experience and increase the productivity of every conversation. Krisp technology processes over 75 billion minutes of conversations per month, improving the productivity and efficiency of hundreds of thousands of agents and CX professionals everywhere.

25

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“Roam Inventors are working around the clock to deliver the #1 Cloud HQ meeting experience. Our new partnership with Krisp means our members will get the best available noise cancellation on the planet.”

HOWARD LERMAN  
FOUNDER AND CEO, ROAM

“Our partnership with Krisp enhances our ability to respond with empathy to the customer. By leveraging AI tools to support voice-based interactions, Startek delivers a superior voice-based experience.”

ABHINANDAN JAIN  
CHIEF DIGITAL OFFICER, STARTEK

“Integrating Krisp eliminates one of the biggest challenges—unwanted interruptions—ensuring seamless, interruption-free conversations.”

ZACH KOCH  
FOUNDER AND CEO, FIXIE

“Integrating Krisp eliminates one of the biggest challenges—unwanted interruptions—ensuring seamless, interruption-free conversations.”

ZACH KOCH  
FOUNDER AND CEO, ULTRAVOX

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## ABOUT LEVEL AI



Level AI is a Mountain View, CA-based startup innovating in the Voice AI space. Their state-of-the-art AI-native solutions are designed to drive efficiency, productivity, scale, and excellence in sales and customer service. With a focus on automation, agent empowerment, customer assistance, and strategic business intelligence, they are dedicated to helping their clients exceed customer expectations and drive profitable business growth.

**25**

TOTAL CUSTOMER REFERENCES

**VIEW ALL  
REFERENCES**

## FEATURED TESTIMONIALS

*“Level AI’s Agent Assist has been a game-changer for our customer service team. With real-time support and instant access to vital information, our agents can resolve issues faster and deliver exceptional service. It’s like having a personal assistant guiding our agents through every conversation.”*

CONTACT CENTER LEADER  
EZCATER

*“Level AI’s solutions not only saved time and resources by optimizing our customer support operations but also improved overall customer experience, which is invaluable in the health and wellness industry.”*

EXECUTIVE, DIRECTOR OF OPERATIONS  
SHARECARE

*“Level AI enables us to keep our fingers on the pulse of all customer interactions and ensure that our agents are delivering exemplary service each time.”*

CUSTOMER SERVICE EXCELLENCE MANAGER  
MAJOR PAYMENTS COMPANY

*“We chose Level AI because of its uncanny ability to accelerate production, add value, and “transform science fiction into science fact.”*

GLOBAL DIRECTOR OF QUALITY  
MULTINATIONAL DESIGN AND MARKETING FIRM

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## ABOUT MYOPERATOR



MyOperator was launched in 2013 with a vision of empowering businesses of all sizes to handle their customers calls with ease and automation. MyOperator envisions a world where each business recognises the need to optimize their customer's on-call experience and create exponential growth curves. The product is based on the technology of cloud telephony which helps businesses and their team bring advancement and automation to their call handling process. Along with an enthusiastic approach to make business call management effective and manageable, their team also strives to find ways to bring in more advanced features which...

**41**

TOTAL CUSTOMER REFERENCES

**VIEW ALL  
REFERENCES**

## FEATURED TESTIMONIALS

“MyOperator enabled our agents to attend multiple calls simultaneously and ensure timely follow-ups on missed calls. Their solution has streamlined our entire call handling process and help us improve our customer experience.”

SHUBENDU FASHIONVIBES

“MyOperator has been very effective for us, especially for distributing calls. It has improved our conversions by more than 30% as compared to previous times when things were done manually.”

PARIVAR GROUP

“With MyOperator call management system, we could actually keep a check on the customer count at the end of the day and also use it to nullify the issues which are caused from our side.”

FLABERRY

“MyOperator supports Innov8's inbound calls and helps us streamline our lead tracking. Call reports and exceptional after sales service is one of the factors that differentiates them.”

INNOV8

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## ABOUT ORION LABS



Orion is the leader in voice-activated business communication and automation for the mobile, frontline workforce. Their customers are global enterprises transforming their productivity, compliance, and worker safety with Orion's unique combination of real-time communications, context, and automation. With a focus on hospitality, transportation, logistics, and field services, They provide cloud-based enterprise services including alert workflows, indoor positioning, geofencing, language translation, Health, Safety, & Environment (HSE) compliance checklists, and more...

23

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

## FEATURED TESTIMONIALS

*“Orion has been an important tool for the Rock Med team over the past five years, helping us save time and focus on the critical patient care we provide.”*

GORDON OLDHAM  
EXECUTIVE DIRECTOR, ROCK MEDICINE

*“Orion has helped our teams be more nimble in high-intensity situations. We're more effective at providing critical help in disaster-stricken areas.”*

STICK KEINER  
TECHNICAL PROJECT MANAGER, DISASTER TECH LAB

*“Orion has helped us save a great deal of time and money. We're thrilled we made the switch.”*

DANIELLE MENDEZ  
FRONT OFFICE TEAM LEADER, ARROWHEAD DENTAL

*“Orion was the solution we needed to solve our operational headaches.”*

DIRECTOR OF SYSTEMS PLANNING  
AVIATION SERVICES COMPANY

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## ABOUT REPLICANT



Replicant is a Conversational AI technology that works out of the box to solve customer problems over the phone. The platform lets you offer high-touch customer service without hiring, offshoring, or adding complex technical infrastructure to your call center. Their production stack includes Haskell, TypeScript, JavaScript, and Python. They have offices in San Francisco, Toronto, and Waterloo, a diverse team and a big challenge ahead.

**34**

TOTAL CUSTOMER REFERENCES

**VIEW ALL REFERENCES**

## FEATURED TESTIMONIALS

*“With Replicant, we’ve unlocked a new level of visibility into what drives calls to our contact center. The platform’s insights have empowered us to identify patterns, improve processes, and implement AI automation where it matters most.”*

NIGEL PONDS  
GLOBAL DIRECTOR OF WORKFORCE MANAGEMENT,  
FANATICS

*“With Replicant answering so many calls, supervisors actually get to supervise and coach agents, instead of helping out with the call queue themselves. It’s ‘command’ more than ‘reprimand’. It’s a career, not a job.”*

NAMECCA PARKER  
GENERAL MANAGER, ACCESS LINK, NJ TRANSIT

*“With Replicant, it’s not just about the solution itself, but about the partnership and their ability to strategize and see downstream with us.”*

BILL HACKETT  
VICE PRESIDENT OF CONTACT CENTERS STRATEGY AND  
OPERATIONS, THE GENERAL

*“Replicant has set a new standard for me in what to expect from a vendor—in process, organization, and communication.”*

ONEISHIA HEARD  
OPERATIONS SITE DIRECTOR, AMERICOR

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## ABOUT RETELL AI



Retell is the #1 voice AI agent platform, enabling you to build, test, deploy, and monitor voice AI agents. Industries such as healthcare, insurance, financial services, and logistics use Retell to automate and enhance call operations.

26

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

## FEATURED TESTIMONIALS

“Retell has fundamentally transformed how we manage client care at scale. With Danielle, our AI voice agent, we’ve routed tens of thousands of calls with remarkable consistency, reduced manual handoffs, and unlocked client insights we never had access to before. The platform is intuitive, the call quality is excellent, and the Retell team has been responsive and agile— especially when refining edge cases. What truly sets Retell apart is the dedication of its founders — they go above and beyond to make sure every client is successful.”

FARAH AHMED  
DIRECTOR OF CUSTOMER EXPERIENCE, STORAGEVAULT

“Retell was one of the providers that we met with and really loved that. I think you were the only ones who actually wanted to learn more about our case and actually to help us, to guide us through.”

ANA RIABOVA  
AI GROWTH PRODUCT MANAGER, TRIPLETEN

“Retell AI is an incredibly user-friendly and flexible solution for building AI-driven communication channels over the phone. As a result, we’ve reduced human support calls by 82%.”

IGOR SHELMAKH  
CHIEF OF AI, RESPAID

“RetellAI is powering our Cal.ai phone voice scheduling and we’re more than excited to be partnering up. Their team ships fast and their voice agent is the best in the market.”

PEER RICHELSEN  
COFOUNDER, CAL.COM

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ABOUT VOCTIV

# VOCTIV

Voctiv is a small businesses tap into unparalleled AI technology that's already earning the trust of over 30,000 US businesses. Their innovative approach converts 86% of missed calls into leads, ensuring your business not only saves revenue but also sees significant growth. It's an investment that pays for itself, powering a new era of customer engagement for SMBs.

21

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

## FEATURED TESTIMONIALS

“We needed a solution that could handle our growing demand for outbound sales while maintaining quality and reducing costs. The seasonal nature of our campaigns meant we constantly struggled with capacity management.”

HEAD OF VAS  
TELE2

“Our healthcare facility struggled with appointment no-shows and follow-up management. Voctiv's AI platform reduced no-show rates by 60% through automated reminders while maintaining perfect HIPAA compliance.”

HEAD OF CUSTOMER EXPERIENCE  
PRIVATE HEALTHCARE PROVIDER

“As an eCommerce platform, we struggled with peak season call volumes. Voctiv's AI handled our Black Friday surge flawlessly, processing 3x more calls while maintaining perfect service quality.”

HEAD OF CUSTOMER EXPERIENCE  
LARGE ECOMMERCE COMPANY

“Implementing Voctiv's AI solution has allowed us to handle 80% of customer requests without human intervention, significantly improving our operational efficiency.”

ALEX K  
CHIEF TECHNOLOGY OFFICER, UNA FINANCIAL

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## ABOUT WIZ.AI



WIZ.AI is the trusted AI Partner for enterprises, delivering enterprise-grade ConversationalAI solutions designed to enhance customer experience and maximize operational efficiency. Powered by GenAI and advanced VoiceAI, WIZ.AI's AI Agents and Voice Agents provide human-like engagement, enabling businesses to manage customer interactions at scale while driving exceptional customer service and measurable ROI. With a proven track record serving 300+ clients across 17 countries, WIZ.AI supports leading enterprises in Banking and Finance, Telco, Healthcare, E-Commerce, and FMCG. From customer growth and support to collections, contact...

**21**

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

## FEATURED TESTIMONIALS

“The best thing about our experience is that WIZ.AI CX Designers are always helping us refine our strategy. There’s excellent two-way communication between us and the WIZ team. WIZ continually suggests how to improve the performance of the Talkbots and implementing the suggestions improves our results.”

FITRIAH BETAN  
HEAD OF CUSTOMER EXPERIENCE, JAGADIRI

“Wiz.AI’s customer engagement data allows us to proactively engage with our customer base. With their Outreach Talkbot, we can reach out and reassure customers during uncertain times. We constantly hear their needs.”

STUART TAN  
CHIEF EXECUTIVE OFFICER AND FOUNDER, ZERO1

“WIZ.AI’s performance is top-notch, providing nearly 24/7 uptime with an exceptionally minimal SLA response time, ensuring seamless and reliable operations.”

SIMON HUNG  
HEAD OF COLLECTIONS, GOTO FINANCIAL

“The moment a customer realizes you’re not just responding but understanding them, that’s where real engagement begins.”

CUSTOMER SERVICE MANAGER  
SEAMONEY





**2026**  
**AI VOICE**  
**AGENTS**  
**SOFTWARE**

**RISING STAR**





ABOUT CONSIO

# consio.

Consio is an AI-powered voice platform built for e-commerce brands on Shopify, designed to convert more sales by handling inbound and outbound calls with 24/7 AI agents, launching targeted dialer campaigns (abandoned carts, VIPs), and providing a unified hub for all customer interactions with deep Shopify/Klaviyo integration for full sales context and revenue tracking.

25

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

## FEATURED TESTIMONIALS

“Consio creates a unique sense of trust and authenticity for brands, unlike any other app. In today’s world of AI technology, people are often happily surprised when they hear the real voice of an actual person.”

WILLIAM ALEXANDER  
CHIEF EXECUTIVE OFFICER, EVOLV

“Consio changed the way we engage our customers. There is now a lot less friction, more certainty, and a stronger connection with our user base, leading to higher conversion rate.”

ALEX PHILIP  
FOUNDER, ELAVATE

“Consio is the closest thing to hiring a full sales team overnight – except it never sleeps and it never drops a lead.”

VINCENT GLADU  
CHIEF EXECUTIVE OFFICER, MEN

“With Consio we are able to call more customers, faster. It’s great to avoid any revenue on the table.”

KRISTER BAGNKOP  
CHIEF EXECUTIVE OFFICER, DYIVERSIFY

TRUSTED BY





## ABOUT CONTACTSWING



ContactSwing transforms every call into a growth opportunity with their advanced, human-like AI voice assistants. Designed to work around the clock, their no-code platform ensures your business never misses a chance to engage, whether your team is on hand or not.

**24**

TOTAL CUSTOMER REFERENCES

**VIEW ALL REFERENCES**

## FEATURED TESTIMONIALS

*“ContactSwing's AI for car dealerships platform has been a game-changer for us. Instead of getting bogged down with paper work and follow-ups, we're spending quality time with customers on our lot. The automation handles all the routine tasks beautifully, and our sales numbers show it's working.”*

LISA MARTINEZ  
SALES DIRECTOR, DRIVESMART

*“AI medical receptionist is a game-changer. It integrates with our systems, manages appointments, and even sends reminders. This has significantly improved efficiency and reduced missed appointments Thanks to Contactswing AI voiceagent.”*

MICHAEL LEE  
IT DIRECTOR, CENTRAL CITY HOSPITAL

*“AI medical receptionists handle appointments, insurance, and common inquiries. Our front desk can now focus on patients, and the AI even flags urgent issues. A huge improvement in efficiency and patient care.”*

SUSAN DAVIS  
NURSE MANAGER, CITY HOSPITAL

*“The gen AI help desk provides exceptional patient service. It schedules appointments, answers questions accurately, and learns and adapts over time. A valuable tool for any healthcare provider.”*

DAVID RODRIGUEZ  
CHIEF EXECUTIVE OFFICER, THRIVE MEDICAL GROUP

## TRUSTED BY





ABOUT ECHOWIN



echowin is an AI-powered voice and agent automation platform that enables businesses to deploy AI agents across phone, SMS, chat, and other channels while delivering reliable, compliant, and scalable automation without sacrificing customer experience.

26

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“An AI-powered call management solution called echowin assists enterprises in managing connections, tasks, and client inquiries. It is intended to comprehend natural language and provide tailored solutions for each situation. Moreover, it provides a complete real-time view of client interactions, enabling organizations to make smarter choices. Businesses may save time and concentrate on operating their operations since it is completely automated and available around the clock.”

PRATHAMESH INGLE  
MARKTECHPOST

“echowin's AI-powered call management system simplifies business tasks, customer inquiries, and connections, freeing up time for business owners. The fully automated system can handle an unlimited number of calls and provides personalized responses using natural language understanding. Its real-time visibility into customer interactions also allows for data-driven insights that can improve decision-making.”

BLOCKCHAIN FOUNDERS GROUP

“echowin streamlines phone call management by automatically answering calls and delivering personalized information to callers. Its parallel call pickups ensure no hold times and round-the-clock availability, while AI capabilities generate leads and facilitate smooth call transfers for optimized business operations.”

BARDEEN (ULTIMATE AI AUTOMATION GUIDE)

“An AI-powered phone system that automatically handles customer calls, schedules appointments, and provides 24/7 support without the need for human intervention. Perfect for businesses looking to scale their operations efficiently.”

DEEPGRAM

TRUSTED BY





## ABOUT HEYMILO AI



HeyMilo AI takes the guesswork out of the screening process and allows companies of all sizes to hire the right people for the job. HeyMilo AI is a generative AI-powered voice agent that allows companies to automate the screening process and engage candidates with an always-available voice agent. The agent can be tuned for your role and interview needs and is designed to evaluate candidates in a bias-free manner.

**25**

TOTAL CUSTOMER REFERENCES

**VIEW ALL  
REFERENCES**

## FEATURED TESTIMONIALS

*“Before HeyMilo I was looking at maybe only 5% of candidates. HeyMilo has allowed me to optimize my time and really focus on the best candidates for a role now.”*

TRENT LAWSON  
MANAGED SERVICES MANAGER, INTERSHOP

*“HeyMilo has been a game changer letting us interview at scale, boost productivity, and easily analyze candidates’ technical details in one place.”*

PATRICK WAITES  
CO-FOUNDER & CHIEF EXECUTIVE OFFICER, COLTECH

*“With HeyMilo AI, we provide access to multilingual recruiters around the clock, ensuring flexibility & accessibility 24/7.”*

COREY HAND  
TALENT ACQUISITION MANAGER, SILVER BAY SEAFOODS, LLC

*“As a one-person HR team handling 3,000 applicants a day, HeyMilo helps me quickly vet candidates and go beyond the resume.”*

WENDY SERGOT  
HR & OFFICE MANAGER, ALPINE HOME AIR

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## ABOUT PLUM VOICE



Plum Voice is a CPaaS technology company that provides voice automation solutions through programmable cloud platforms. Plum Voice allows customers to choose from a suite of intelligent virtual voice agents (IVAs) or custom solutions interactive voice response (IVR), surveys, payment processing, etc. to automate repetitive tasks, customer interactions and business processes for cost efficiencies and cost savings.

**26**

TOTAL CUSTOMER REFERENCES

**VIEW ALL REFERENCES**

## FEATURED TESTIMONIALS

*“There was a lot of customization that [the Plum] team was able to provide. The level of service and support that Plum provided proved a critical deciding factor.”*

AL BRANDANO  
FOUNDER, THE VOICE LIBRARY

*“Even if you’re not really sure about what the IVR should look like Plum will help you put it together in a way that will benefit your business.”*

CHIEF REVENUE OFFICER  
NATIONAL MERCHANT SERVICES COMPANY

*“Very flexible, you can make changes in the portal with relative ease, and the changes are made instantly.”*

MARK Y.  
SR. DIRECTOR OF TECHNICAL SUPPORT, COMPUTER SOFTWARE COMPANY

*“Plum is a solid company that is great to work with, and you’ll get a solid ROI working with them.”*

DOUGLAS FINK  
OWNER AND PRESIDENT, PENNSYLVANIA PAPER & SUPPLY COMPANY

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## ABOUT RINGBOOST



RingBoost believe in the power of voice. With the rise of digital marketing and the beginning of the age of AI, most business owners have forgotten the power of voice connection to drive conversions, lower cost of sales, and increase customer loyalty. They're here to remind you. Humans do business with humans. Talking with prospects and customers is one of the most efficient ways to grow your business sustainably, and they want to talk about how to do it more frequently and more effectively.

28

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

## FEATURED TESTIMONIALS

“RingBoost saved me. I was searching all over the place when I finally found the site. Everything was user friendly, easy to set up. And when I was having problems with the overlay and porting, I had the option to do the forwarding. It's less than what I spend on two cups of coffee a month. Everyone was helpful, informative, and gave me the exact instructions I needed to make my decisions.”

ANDRIA LIVINGSTON  
OWNER, EDEN SALON & BARBERSHOP

“Buying 903-FOR-CASH was the best thing that has happened to me, and it has become so much bigger than just me. I could easily sell the brand for 10s of thousands of dollars or even more, based on the goodwill that has grown around it. The combination of the phone number and website has revolutionized my business.”

TOM MITCHELL  
903 FOR CASH

“Companies that are good at using a phone have a strategic advantage. So many people are so bad at it. Companies that have good phone numbers and know how to use them are the ones that get ahead.”

TAYLOR TOCE  
CHIEF EXECUTIVE OFFICER, VELO IT GROUP

“It's easy to remember, so it helps our business and fellow physicians. It's a great way to stand out in an age when no one remembers phone numbers [but phone calls remain critical].”

MARK MOHRMANN  
CHIEF EXECUTIVE OFFICER, HIGHLINE ORTHOPAEDICS

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## ABOUT SYNTHFLOW



Synthflow AI is a no-code platform for deploying voice AI agents that automate phone calls across contact center operations and business process outsourcing (BPO) at scale. A G2 Grid Leader for AI Agents, Synthflow helps mid-market and enterprise companies manage routine calls to save teams time and resources without increasing headcount.

**23**

TOTAL CUSTOMER REFERENCES

**VIEW ALL  
REFERENCES**

## FEATURED TESTIMONIALS

“We’ve tried many AI platforms, and Synthflow AI is by far the best. The quality is outstanding, with low latency and reliable performance that makes a huge difference. It’s easy to use and consistently helps us deliver top results. Plus, the integration with HubSpot makes it even easier to manage and optimize our workflows.”

DAVID DAMJAKOB  
CHIEF OPERATING OFFICER, AGICAP

“Synthflow’s Voice AI Agents help us book more demos faster. We increased the conversion rates in the top of our lead pipeline: the number of contacts dialed by 31% and the number of answered calls, 24%. With more people dialed, we re-focused the sales team on high-value signals.”

DANIEL LEFANOV  
IMPLEMENTATION MANAGER, SMARTCAT

“I absolutely love Synthflow. We have tried 4 different Voice AI providers and Synthflow is by far the best on the market. They are actively developing and improving the platform and always focused on feedback they get to improve.”

MICHAEL WIMMER  
DIRECTOR, AI LAUNCH

“This is the NUMBER ONE software you want to be using when creating your AI Callers. The amount of time and effort they put into these builds is just incredible. They have changed the game and will continue to do so!”

KEVIN CAMPOS  
MANAGING PARTNER, VISIONAIRAI

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## ABOUT UNEEQ



UneeQ's intelligent digital human platform makes digital conversations more human. As companies invest in digital and chatbots, very often the connection between man and machine lacks the human touch needed to create meaningful impact. UneeQ (formerly FaceMe) enables companies to reimagine the customer experience through a conversational platform designed around leveraging the 'human touch' to create amazing customer experiences.

23

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

## FEATURED TESTIMONIALS

*“Speaking with my clone was an amazing experience. It is about exploring the particular limits of technology, exploring your own skills with clients and how they will respond. Ultimately, my clone might understand a lot more detail than I do.”*

CHIEF ECONOMIST  
UBS

*“With our AskZeno chatbot we introduced conversational commerce and an integration point with enterprise collaboration platforms, and we believe UneeQ's digital human is the next evolution of that.”*

CHIEF EXECUTIVE OFFICER  
SERKO

*“By bringing Mia to life, we're giving customers a whole new way to interact with their online home loan application and completely challenging the perception of a digital bank.”*

CEO  
UBANK

*“UneeQ's digital humans are capable of continuously learning how to anticipate our customers' needs and better serve them.”*

DIRECTOR OF CUSTOMER OPERATIONS  
VODAFONE

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## ABOUT WRITECREAM



Writecream is an AI-powered content creation tool to generate text, audio, and images. You can use Writecream to generate 2,000-word blog articles in one-click. Instantly generate high-quality copy for ads, emails, websites, listings, blogs and more.

77

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

## FEATURED TESTIMONIALS

“Writecream is a game-changer for me. Writecream1 creates high converting copy for me, allowing me to focus on the important tasks that require your time and attention. Writecream is a huge time saver for people like me, who need to generate content for multiple platforms, and at the same time, cannot spend all day doing that. Writecream is able to generate unique and engaging content based on my ideas. I love how it can even generate...”

FRANK DIDSZULEIT  
FOUNDER, DIDSZULEIT

“Amazing app. Exactly what I was looking for - personalization with AI. I tested on LinkedIn and it came out perfect. It would take me an hour to do like 15-20 personalization. I find this staff difficult... Surprisingly, when I do it myself, my brain quickly loses its cool. I wanted to hire someone to do just that all day long. However, I doubt that a hired person would achieve this level of success. Love it. So, thank you for saving me a time and money...”

GENNADY BATRAKOV  
FOUNDER, BLOGELY

“Even before we were like 'let's choose the luggage,' we were talking about editorial content and all we can do in the travel space. We see the long-term potential for Away to be much, much more than just selling luggage.”

JEN RUBIO  
CO-FOUNDER, AWAY

“Create new material on your own website whenever feasible to truly display your own skills across varied themes.”

GEORGE PITCHKHADZE  
CHIEF MARKETING OFFICER, THRIVE CUISINE

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CHIAVAYE

DIAMONDCANDLES

Boden

Albertsons

ECCO



ABOUT ZAION



ZAION Conversational, Voice and Generative Artificial Intelligence solutions. ZAION supports companies in improving the customer experience through innovative solutions augmented by AI and places voice - but also emotional empathy - at the heart of an engaging, interactive and effective relationship. Based on an experience of more than 20 years in Customer Relations coupled with expertise in Conversational, Voice and Generative Artificial Intelligence, ZAION offers complete solutions deployed in SaaS mode.

**23** TOTAL CUSTOMER REFERENCES [VIEW ALL REFERENCES](#)

**FEATURED TESTIMONIALS**

*“Lucy is the first callbot in France for checking your bank account. With a voice specifically created by the Zaion Lab to reflect our values as a bank of the people, Lucy has risen to the challenge with flying colors - more than 89% of our customers are satisfied!”*

SANDRINE BELTRAN  
CUSTOMER RELATIONS SERVICES DIRECTOR, LA BANQUE POSTALE

*“Zaion has been the technical solution that has helped us respond better to calls. Zaion has saved our account managers from time-consuming tasks by freeing them up to focus on housing applicants with more complex issues.”*

PATRICIA LAMOUR  
HEAD OF SALES & CUSTOMER SERVICE, LOGEMENT FAMILIAL DE L'EURE

*“We got in touch with Zaion explaining these issues and they were fairly quick in advising us to set up a Callbot.”*

DAVID WALLET-MARCHAND  
DIRECTOR OF OMNICHANNEL CUSTOMER RELATIONS, GENERATION

*“Zaion has a team of customer relations professionals who have provided us with a wealth of advice.”*

LUCE GUIRAUD  
CUSTOMER RELATIONS DIRECTOR, DIAC

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**DIAC**