

Association Management Software Category

SUMMER 2026
Customer Success Report





Association Management Software Category

Association Management Software (AMS) empowers you to save time on administrative tasks and focus on engaging your members closely. It is an all-in-one platform utilized by professional associations to efficiently handle all their membership processes online and save valuable time.

With AMS software, you can instantly process online donations, fees, and payments, set up event registration and new member pages online, enhance member communication via automated emails, invoices, reminders, and newsletters, produce member-only access to materials like educational courses and white papers, and develop a professional website complete with a blog, event calendars, member directories, and more.

Customer Success Report

Ranking Methodology

The FeaturedCustomers Customer Success ranking is based on data from our customer reference platform, market presence, web presence, & social presence as well as additional data aggregated from online sources and media properties. Our ranking engine applies an algorithm to all data collected to calculate the final Customer Success Report rankings.

The overall Customer Success ranking is a weighted average based on 3 parts:



CONTENT SCORE

- ✓ Total # of vendor generated customer references (case studies, success stories, testimonials, and customer videos)
- ✓ Customer reference rating score
- ✓ Year-over-year change in amount of customer references on FeaturedCustomers platform
- ✓ Total # of profile views on FeaturedCustomers platform
- ✓ Total # of customer reference views on FeaturedCustomers platform



MARKET PRESENCE SCORE

- ✓ Social media followers including LinkedIn, Twitter, & Facebook
- ✓ Vendor momentum based on web traffic and search trends
- ✓ Organic SEO key term rankings
- ✓ Company presence including # of press mentions



COMPANY SCORE

- ✓ Total # of employees (based on social media and public resources)
- ✓ Year-over-year change in # of employees over past 12 months
- ✓ Glassdoor ranking
- ✓ Venture capital raised

Award Levels



MARKET LEADER

Vendor on FeaturedCustomers.com with substantial customer base & market share. Leaders have the highest ratio of customer success content, content quality score, and social media presence relative to company size.



TOP PERFORMER

Vendor on FeaturedCustomers.com with significant market presence and resources and enough customer reference content to validate their vision. Top Performer's products are highly rated by its customers but have not achieved the customer base and scale of a Market Leader.



RISING STAR

Vendor on FeaturedCustomers.com that does not have the market presence of Market Leaders or Top Performers, but understands where the market is going and has disruptive technology. Rising Stars have been around long enough to establish momentum and a minimum amount of customer reference content along with a growing social presence.

2026 Customer Success Awards

Check out this list of the highest rated Association Management Software based on the FeaturedCustomers Customer Success Report.



* Companies listed in alphabetical order



2026

**ASSOCIATION
MANAGEMENT
SOFTWARE**

MARKET LEADER





ABOUT APTIFY



Founded in 1993, Aptify has years of experience providing powerful, flexible, and comprehensive association management software and solutions to clients all over the world. As a privately held company free of debt and outside investors, Aptify doesn't have to worry about answering to a board. This leaves us free to realize Aptify's vision of a uniquely client-centric culture. While Aptify's products are leading edge, it's the emphasis on the people Aptify serves that truly sets us apart. This client-centered approach has earned us a 97% customer retention rate.

50

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“When we went live with Aptify, one of the things that we found out pretty quickly is that the fundraising module was lacking a bunch of stock features that usually come standard in the fundraising world. Our challenge was to build the tools needed by the fundraising department within the Aptify system to create reports and make the process of entering donations simple, easy, and trouble-free.”

RICHARD WOLLENBERGER
IT DIRECTOR, PARENTS AS TEACHERS

“One of the reasons ARA decided to go with Aptify as an AMS partner back in 2006 was because of the configurability of the system. We liked that virtually everything could be customized to fit our needs and found that staff were very responsive and beyond helpful.”

ADAM STEMPER
.NET DEVELOPER, AMERICAN RENTAL ASSOCIATION

“WorldatWork uses the Aptify platform to power their in-house Aptify Java development library, providing it with the flexibility to perform necessary tasks while simultaneously continuing Aptify development.”

JASON BRITTON
IT DEVELOPMENT MANAGER, WORLDATWORK

“ASAE was one of several clients to help test Aptify Web. It was then we realized we could utilize the platform and the functionality built into it. We worked with Radolo, and they helped us make it mobile.”

DEBBIE HANGER
DIRECTOR OF DATABASE ADMINISTRATION, ASAE

TRUSTED BY

ADA American Dental Association®
America's leading advocate for oral health

NJCPA
NEW JERSEY SOCIETY OF
CERTIFIED PUBLIC ACCOUNTANTS



pcma
Professional Convention
Management Association

NACE



ABOUT CLUBEXPRESS



ClubExpress provides clubs and associations with an Internet platform to manage both front-office and back-office operations. ClubExpress combines the association web site with the membership and non-member databases, secure online member signup, renewals and expirations, credit-card processing, membership directory, discussion forums, event calendar and online registration, E-commerce storefront, committees, documents, interests, surveys, and other modules based on what clubs and associations do. The platform includes a full suite of administration tools to run the organization. There is no programming or HTML experience required; everything is controlled...

196

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“ClubExpress is an awesome partner for us, and with your help, we hope to expand our membership significantly. Our Board of Directors is very happy and finally empowered to make our organization live up to its mission. Thank you for everything, and kudos to everyone at ClubExpress for putting such an accessible package together at such a reasonable per-member cost.”

SENEM EVRIM OZER
WEBMASTER, TURKISH AMERICAN ASSOCIATION OF CALIFORNIA

“I just wanted to say congrats on the latest release and how happy I am with the new photo gallery. The module is easy, intuitive, and looks great to the endusers. To prove my point, I just created 5 pages, uploaded 50 images and made them viewable in less than 5 minutes!! Whats best, I didn't have to read your manual to do this. Great job to you and your staff.”

DONAVON LEWIS
WEBMASTER, MISSISSIPPI HEAT TRIATHLON TEAM

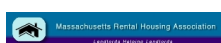
“I've grown to love ClubExpress even more in year 2 as VP Programming for the club.”

JANET MANGANO
VICE PRESIDENT PROGRAMMING, UNIVERSITY OF PENNSYLVANIA CLUB OF METRO NJ

“It's been a great experience from the start.”

JR
GREY BERET ASSOCIATION

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BAY AREA
THUNDERBIRD
OWNERS CLUB





ABOUT FONTEVA



Fonteva, a Salesforce Premier Partner, is the leading provider of membership, events, and eCommerce solutions built on the Salesforce platform. At the heart of everything Fonteva does is its quest to equip and empower its customers to meet the unique needs of their communities. By harnessing the power of the Salesforce platform for membership and event management, Fonteva delivers highly configurable solutions that grow and strengthen the relationships that organizations are built on.

110

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“With Fonteva Payments, it’s made it so much easier. Now since the systems talk to each other, that part of the reconciliation is done.”

FELICIA CARTER
STAFF ACCOUNTANT, NATIONAL SOCIETY OF BLACK ENGINEERS

“Fonteva is easy to use and very user friendly. Being able to login on any device makes handling urgent membership issues effortless.”

MEMBERSHIP COORDINATOR
INDUSTRIAL DESIGNERS SOCIETY OF AMERICA

“Fonteva being built upon Salesforce already has a reputation of high caliber there it eases my mind.”

RALPH PEREZ
IT, NATIONAL SOCIETY OF BLACK ENGINEERS

“Fonteva has been one of the smoothest rollouts that I have had in close to 30 years.”

DALE THOMAS
CHIEF INFORMATION OFFICER, SIGMA CHI



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ABOUT GROWTHZONE



GrowthZone Association Management Software and ChamberMaster Member Management Software help member based organizations grow and retain membership, generate revenue, engage and communicate with members and prospects, and streamline their day to day operations.

205

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“ChamberMaster immediately began making our life easier when we installed it spring of 2011. Member renewals are tracked better, website information is uploaded seamlessly and the calendar and news items on our website are never out of date anymore. We love the events module and do everything in there that used to be accomplished with spreadsheets and lots of data entry. We’ve already more than paid for the investment in software use fees and our Chamber is growing steadily now.”

KARL TERRY
EXECUTIVE DIRECTOR, ROOSEVELT COUNTY CHAMBER
OF COMMERCE

“We feel like you get a lot of value for the price point and the level of investment. The public-facing website templates are contemporary, design-friendly, and easy to transition to, and the back-end functionality is also pretty easy to use.”

MICHAEL BATTAGLIA
VICE PRESIDENT OF CLIENT SERVICES, AMPED
ASSOCIATION MANAGEMENT

“The feedback we’ve received from our members is they love the new look, and the ability to update things themselves. They really like the Info Hub and being able to search for different members and information.”

AMANDA WEBB
MEMBER SERVICES & OPERATIONS SPECIALIST, SOUTH
WEST TRANSIT ASSOCIATION

“It was seamless, I felt heard, I felt respected, I felt so comfortable. It was quick, they tested everything for me, walked me through, talked me through, told me what best practices were moving forward.”

ALLYSON TONOZZI
EXECUTIVE DIRECTOR, TWINSBURG CHAMBER OF
COMMERCE



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ABOUT HIGHER LOGIC



Higher Logic is an industry leader in cloud-based engagement platforms. Our data-driven approach gives organizations an expanded suite of engagement capabilities, including online communities and marketing automation. From the initial web visit to renewal and ongoing engagement, we help you track and manage interactions along each stage of the digital customer experience. Organizations worldwide use Higher Logic to bring people all together, by giving their community a home where they can interact, share ideas, answer questions, and stay connected. Everything...

296

TOTAL CUSTOMER REFERENCES

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REFERENCES**

FEATURED TESTIMONIALS

“We came up with a phrase for our strategic plan, which was, ‘Our members are our North Star.’ And Higher Logic Thrive is all about putting the member first. It’s member-experienced focused. We knew what our members wanted and how we could accomplish our goals, and Higher Logic Thrive is a great tool to do that.”

KERRI L. MCGOVERN
SENIOR DIRECTOR OF MEMBERSHIP, ASSOCIATION OF
CORPORATE COUNSEL

“Higher Logic Thrive has really added to the value of community for us. The dynamic, interactive home feed has changed how user-friendly the site is, how people navigate it, and how they find content. Having all the content from groups they follow in one feed has definitely increased usage and conversations.”

CLEMENTINE WEST
COMMUNITY AND SOCIAL ENGAGEMENT MANAGER,
ENGINEERS AUSTRALIA

“Our Salesforce community worked as a temporary Band-Aid to meet a member need, but we quickly realized it lacked some basic things you’d expect in a community platform.”

HENRY EICKELBERG
CHIEF OPERATING OFFICER, THE HR POLICY
ASSOCIATION

“The guidance we’ve gotten at Higher Logic has been invaluable. I couldn’t have asked for a better way to get help.”

KENNETH LAW
DIRECTOR OF DIGITAL SUPPORT, 8X8



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ABOUT IMIS



iMIS is a recognized global, industry thought leader that focuses on helping associations and not-for-profits increase operational and financial performance through the use of best practices, proven solutions, and ongoing client advisement. Since 1991, ASI has served nearly 4,000 clients and millions of users worldwide, both directly and indirectly through a network of over 100 partners, and currently maintains corporate offices in the USA, UK, Canada, and Australia.

446

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“Since upgrading to iMIS® Cloud, our costs for third-party support have decreased because basic support comes with our iMIS Cloud subscription. We've been happy with the support that ASI is providing — they are very helpful and friendly. ASI has a great help site with how-to documentation and short training videos that help us when we need a quick answer.”

CANADIAN SOCIETY OF PETROLEUM GEOLOGISTS

“iMIS not only stores all our member data in one place but also enables seamless integration with other platforms. This allows us to tailor communications, offer targeted campaigns, and provide members with a self-service experience that's streamlined and user-friendly.”

MEMBERSHIP SYSTEMS MANAGER
ROYAL SOCIETY OF CHEMISTRY

“The new iMIS tools let members log their areas of expertise and interests directly into their profiles. This has significantly increased engagement and streamlined how we involve volunteers since it opens up more opportunities for participation.”

CHIEF EXECUTIVE OFFICER
SCHOOL LIBRARY ASSOCIATION

“iMIS has saved our team so much time. The hours we used to spend on reconciling inconsistent data can now be focused on higher-impact projects that had to previously be put on hold.”

MEMBER ENGAGEMENT LEAD
NATIONAL ASSOCIATION OF CHRONIC DISEASE
DIRECTORS



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ABOUT PERSONIFY CORP



Personify is the leading solution provider that empowers the best constituent-focused organizations to succeed. Personify's suite of products and services enable organizations to better understand, engage, manage, and monetize the relationships with their constituents in a manner that benefits everyone involved. As an organization's technology foundation, Personify captures and provides insight across all constituent interactions, allowing them to maximize engagement and drive revenue.

66

TOTAL CUSTOMER REFERENCES

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REFERENCES**

FEATURED TESTIMONIALS

“A2Z Events is great to work with. They have a professional, dedicated staff, many of whom have been show organizers, so they understand our perspective and challenges. People are as important as the technology solutions. Without the A2Z Events team, we wouldn't have had the success we enjoyed.”

SCOTT CRAIGHEAD
VICE PRESIDENT, INTERNATIONAL ASSOCIATION OF
EXHIBITIONS AND EVENTS

“Personify Community has been an excellent partner in helping us reach our organizational goals. Relative to their offline counterparts, we've found that members within our online community start fundraising earlier, set higher goals, achieve those goals more often and raise more money.”

JOE PROSPERI
AMERICAN CANCER SOCIETY

“The A2Z team is always great to work with. They gave us all the tools we needed, explained everything really well and gave us much-needed confidence in the exhibits component of our first virtual event, even with a very short timeframe.”

CHRIS LYONS
ASSOCIATE EXECUTIVE DIRECTOR, AALAS

“Personify360 is the foundation that allows us to build a successful and robust system to serve our members and customers.”

BOB MURRAY
VP, INFORMATION SERVICES, AMERICAN COLLEGE OF
PHYSICIANS

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ABOUT YOURMEMBERSHIP



YourMembership is now part of the Community Brands family, and is the leading technology and revenue solutions company serving associations and member-based organizations. YM's portfolio of connected products include Association, Community and Learning Management Software, and Career Centers + Job Boards all designed to take member engagement to levels never before imagined. Leveraging the power of a best-in-class outsourced sales force and dynamic data model, revenue and member experience is maximized through a highly-personalized presentation of association store products, content, and recruitment and media...

55

TOTAL CUSTOMER REFERENCES

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FEATURED TESTIMONIALS

“In YourMembership, they have forums where people can ask questions and it builds this library of information. Some other folks in our group have bought Higher Logic and spent all this money, but YourMembership does the same thing and it's super robust.”

BRIANNE KING
EXECUTIVE DIRECTOR, WASHINGTON ASSOCIATION FOR
SCHOOL BUSINESS OFFICIALS

“YM works for complicated chapter-driven organizations like mine, and maybe a simple State organization with, for example, one trade membership level and one dues level. I think it offers a wide range of experiences for organizations.”

HEIDI WEBER
EXECUTIVE DIRECTOR, ALPHA OMEGA INTERNATIONAL
DENTAL SOCIETY

“The YM Careers team has been delightful to work with and without their guidance and expertise from marketing to sales to account management, IFMA JOBNet's revenue and member value would not be where it is today.”

KIM COFFEY
SR. DIRECTOR, SALES AND CORPORATE PARTNERS,
INTERNATIONAL FACILITY MANAGEMENT ASSOCIATION

“Working with YouMembership allows us to focus and expand our efforts to help drive deeper member engagement and increase member retention and growth.”

KATHIE PUGACZEWSKI
VICE PRESIDENT OF COMMUNICATIONS &
TECHNOLOGY, EWALD CONSULTING

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2026

**ASSOCIATION
MANAGEMENT
SOFTWARE**

TOP PERFORMER





ABOUT ACGI SOFTWARE



ACGI Software develops and delivers cloud-based software for associations, credentialing organizations and association management companies. The company's Association Anywhere® association management system (AMS) and Certelligence™ credentialing management system are built on a secure, enterprise-class database platform. Highly configurable and extensible through integrations with web, mobile, and back-office applications, ACGI has significant industry expertise gained from 20+ years of working with some of the nation's best-known associations, credentialing organizations and...

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TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“With ACGI's software-as-a-service deployment, our staff can focus on providing core value-producing lines of business, instead of maintaining costly infrastructure. We were also impressed with ACGI's track record for managing large-scale implementations and its culture of maintaining great partnerships with its customers.”

JEANNE SHEEHY
CHIEF MARKETING OFFICER, BOSTROM

“The Association Anywhere Submissions Management module has helped CAMA transform several business-critical membership processes, resulting in significant improvements in staff efficiency, data quality, cost savings and above all, ease of use for our members.”

TIM MCGRAW
DIRECTOR OF INFORMATION SYSTEMS, COMMON APPLICATION MEMBERSHIP ASSOCIATION

“What separates ACGI from other software firms however, is their drive and dedication to the association industry – they have what it takes to help their customers achieve greater success.”

TIM SHANK
MANAGING DIRECTOR FINANCE AND INFORMATION SYSTEMS, THE PGA OF AMERICA

“Working with ACGI, TIA has a partner we can trust. This relationship has been critical to our success.”

CHRISTINE HOOGENBOOM
DIRECTOR OF TRAINING, TIRE INDUSTRY ASSOCIATION

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ABOUT EUCLID TECHNOLOGY



Euclid Technology is a rapidly growing software and services company located in Bethesda, Maryland that provides industry-leading Association Management Software (AMS) to trade associations, professional associations and nonprofit organizations throughout North America. Euclid's cutting-edge products help member-based organizations streamline operations, grow revenue and increase member satisfaction. Euclid's enterprise AMS, ClearVantage, provides comprehensive AMS functionality along with Web Content Management, Social Networking, and integrated Business Intelligence. ClearVantage has a comprehensive API for integration with...

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TOTAL CUSTOMER REFERENCES

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REFERENCES**

FEATURED TESTIMONIALS

“HCCA required a solution that would allow our members to continue to interact using our social networking platform, Higher Logic. While our members count on us as a valuable resource for education and certification, over the past few years they've also come to rely on us more as it relates to communicating with each other. Euclid's preconfigured social media integration points will allow us to do that. That functionality served as an additional incentive to go with Euclid and ClearVantage.”

ROY SNELL
HEALTH CARE COMPLIANCE ASSOCIATION

“The Euclid team is truly top notch at every level of engagement. Having a partner like Euclid has helped our organization in so many ways and they are always there to assist with any issue. Support from this team has surpassed my expectations and the results have been on average outstanding! Hats off to Euclid for its brilliance, great support and for building such an amicable relationship.”

JOE PARISI
AMERICAN ACCOUNTING ASSOCIATION

“Managing our extensive library of educational resources is one of the most important functions of our organization. Both ClearVantage and ClearVantage Connect have made that process considerably easier to manage for our staff and more personalized – and therefore more effective – for our members.”

EVAN BROWN
MANAGER OF MEDIA & WEB DEVELOPMENT,
COLORADO BAR ASSOCIATION CLE

“The support is the best I have ever worked with. I view them as an extension to my staff and resources. I think at some point I've worked with just about everybody on the support, web and programming teams. Oh and the sales team. To make my experience better would be tough.”

JOEY HEAPE
SOUTH CAROLINA BAR

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ABOUT GLUE UP



Glue Up, formerly EventBank, is a leading cloud-based engagement management technology company that provides chambers of commerce, associations, event organizers, marketers, and businesses with solutions designed to streamline operations, modernize processes, and eliminate engagement challenges. Glue Up's innovative products combine the best event management, membership management, community engagement, email marketing, CRM, and mobile apps into one all-inclusive cloud platform. Glue Up's all-in-one management software solutions...

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TOTAL CUSTOMER REFERENCES

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FEATURED TESTIMONIALS

"I would definitely recommend Glue Up because it has streamlined all our membership management and event management processes. As a one-person office, Glue Up is my virtual assistant. Glue Up is very user-friendly and has simplified managing our organization. I have no plans of leaving Glue Up! Whether you're a small association with 50 members or a large organization with 5000 members, Glue Up is a great system to use for managing your database."

LEAH ROSS
EXECUTIVE DIRECTOR, CHANNEL ISLANDS CHAPTER

"Glue Up has revolutionized how we manage our alumni and student membership and events for CBAA. Its intuitive design and powerful features have streamlined our operations, saved us time, and enhanced member engagement. We highly recommend it to any organization seeking to strengthen connections and grow their community."

SHANNON K. COHALL
MPH PRESIDENT, CORNELL BLACK ALUMNI
ASSOCIATION

"We are extremely happy with Glue Up's CRM software. We can now easily pull reports and get valuable insights that guide our Key Performance Indicators. The return on investment has been quite significant. We were so impressed with the platform that we recommended Glue Up to other chambers of commerce, such as the British and Belgium chamber which is now your customer. We are looking forward to growing our membership with Glue Up."

SPANISH CHAMBER OF COMMERCE IN SOUTH AFRICA

"Glue Up has offered our organization a great tool - The Community Hub - to effectively communicate and engage with our esteemed members from around the world."

ELIANE BLANCH
RELATIONSHIP & OPERATIONS MANAGER,
INTERNATIONAL MARITIME PILOTS' ASSOCIATION

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ABOUT INTERNET4ASSOCIATIONS



internet4associations software is intuitive membership software that is designed to work the way your organization works. Their solutions are flexible enough to fit your organization, whatever your size. Their fully integrated content manager and association management software allows you to easily manage your web content, membership database, event registration, reports, and more. internet4associations software provides unlimited software support, free web hosting, and as always upgrades based on your input.

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TOTAL CUSTOMER REFERENCES

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FEATURED TESTIMONIALS

“All of the features that we are using are excellent and the customer service is amazing! The support wiki is extremely in depth and will guide a user step by step to do anything they need. The team will also do some excellent custom work for you if needed and they are constantly adding new functionality. It's brought our 10,000+ member nonprofit into the 21st Century! I would highly recommend this for any organization looking to manage their membership and move away from multiple databases and spreadsheets to manage their data.”

DAWN BELLINGER
SMALL BYTES LLC

“We use I4A for all our association based clients. Over the years we as a company have built a strong relationship with I4A. They are very receptive to their customers needs which is something that was shown loud and clear by their complete re-coding of their back-end to make it more user friendly and efficient.”

JUSTIN MILLER
CALMETTO

“i4a™ association management software helped transform our membership renewal and annual meeting registration processes. What took us months upon months and endless faxes and phone calls is now accomplished in about half the time and a tenth of the hassle.”

COUNCIL OF COLLEGES OF ARTS AND SCIENCES

“i4a™ software has a flexible program to allow groups of all sizes and types to have a professional looking website with little administration and programming knowledge. I would recommend i4a™ software to anyone.”

RON STEFFENS
L & L MANAGEMENT SERVICES

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ABOUT MEMBERSUITE



MemberSuite is the premier software and services provider of association management solutions. MemberSuite harnesses the power of the cloud to deliver enterprise-class Association Management Software that enables member-based organizations of all sizes to accomplish every activity they need to serve their constituents. They combine enterprise functionality with the convenience of SaaS to deliver a modern solution that works.

50

TOTAL CUSTOMER REFERENCES

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FEATURED TESTIMONIALS

“Switching to MemberSuite alleviated quite a few pain points for us. One of the biggest was to have our members have access to their own information without the staff having to log in and do updates to their accounts or provide them with invoices and other account information that they needed to have access to. It also gave us the opportunity to be more efficient and connect with more members in a single day.”

TAMMY PETERSON
DIRECTOR OF CUSTOMER SERVICE, LERN

“With this partnership with Event Farm in place, ASAE is confidently moving forward using CLEAR Health Pass to provide the best level of safety we can for our members, and we hope to serve as a model for many other associations seeking to bring back their in-person meetings and events safely and confidently.”

REGGIE HENRY
CHIEF INFORMATION OFFICER, ASAE

“MemberSuite's Knowledge Base is vast and guaranteed to solve issues. If, for some reason, I cannot find the information I seek, their fantastic support team is always there to help.”

EBONY DONAHUE
DIRECTOR OF MEMBERSHIP SERVICES, NATIONAL ASSOCIATION OF BASKETBALL COACHES (NABC)

“Our customer success manager and implementation consultant have really been going the extra mile to make sure we go live by our deadline.”

RANDY JOHNSON
IT DIRECTOR, THE VERTICAL FLIGHT SOCIETY

TRUSTED BY





ABOUT NIMBLE AMS



Nimble AMS you get all of the critical AMS features needed to manage your professional or trade association. In addition, your organization also gets the CRM features of Salesforce, the worlds leading CRM. NimbleUser is now part of the Community Brands family and focuses on empowering professional and trade associations, whose members and staff strengthen the collective voice, leadership, and educational programs that drive change and improve their society. NimbleUser has been helping associations and nonprofits become nimble through technology since 1992.

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TOTAL CUSTOMER REFERENCES

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FEATURED TESTIMONIALS

“Nimble AMS is a huge timesaver, especially when it comes to reporting. It's difficult to quantify just how much time Nimble AMS saves us, but we know it's a lot. We've partnered with the Nimble AMS team to understand where we want to go and how we can further utilize Nimble AMS to help us get there.”

HEIDIE DOLAN
DIRECTOR OF OPERATIONS, LEADINGAGE PA

“Nimble AMS is a beautiful tool, providing you with everything you need. With mobile accessibility, you can have everything you need in one click. Our membership team loves using Nimble AMS when they travel because they can just pull it up and search whenever they need.”

MARY SAENZ
DIRECTOR OF CUSTOMER EXPERIENCE, AMERICAN
COMPOSITES MANUFACTURERS ASSOCIATION

“Nimble AMS reports and dashboards help us provide helpful data to our members and Montana's legislature. Our constituents don't have to hunt for this important information, wondering if it's accurate. Nimble AMS reports has made MTSBA much more efficient.”

EMILY DEAN
DIRECTOR OF ADVOCACY, MONTANA SCHOOL BOARDS
ASSOCIATION

“We chose Nimble AMS because of their great service and because we wanted our AMS to be on the Salesforce CRM platform. We wanted a flexible system that could evolve with us, and we didn't want to worry about it being managed or updated.”

DAVID GRINDLE
EXECUTIVE DIRECTOR, USITT

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ABOUT PROTECH ASSOCIATES

PROTECH

Protech Associates is devoted to helping professional and trade association clients with their fully-loaded platform supported by an industry-leading customer care team. Protech's success is best measured by the success of its client associations, who have maximized efficiency on an easy-to-use platform built to engage members and increase staff productivity.

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TOTAL CUSTOMER REFERENCES

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FEATURED TESTIMONIALS

“We’re a Microsoft shop. When I saw the Protech solution, what won me over were some of the integrations, like being able to email right from the system and have it all tracked. The staff liked the interface, but for me it had to do with integration.”

MATT MORRIS
DIRECTOR, COMPUTER AND NETWORK OPERATIONS,
NATIONAL ASSOCIATION OF CONVENIENCE STORES

“A Microsoft platform may evolve, but it’s never going to go away; and so I looked at it from a longevity point of view. There will always be people out there that will support Microsoft products.”

GWEN GATTSEK
DATA SERVICES MANAGER, NATIONAL ASSOCIATION OF
CONVENIENCE STORES

“The Microsoft platform has made the system more accessible to our users because of its familiar interface, while Protech’s association-specific tools make it possible to solve more business problems.”

TOM DAY
CONNECTICUT BUSINESS & INDUSTRY ASSOCIATION

“The Protech AMS is like a Ferrari under the hood, but we had lost the keys. The optimization project helped us understand exactly what the system can do.”

CHRISTOPHER GALCZYNSKI
DIRECTOR, IT, CONSUMER HEALTHCARE PRODUCTS
ASSOCIATION(CHPA)

TRUSTED BY



NACS



NASS
NORTH AMERICAN SPINE SOCIETY

**WINE & SPIRITS
WHOLESALE
OF AMERICA**



ABOUT RE:MEMBERS

re:members

re:Members everything they do is driven by one purpose: to empower their clients to better serve their members. Their name embodies their commitment to reimagining how associations and fraternal organizations engage, manage, and support their member communities. They believe that when their clients' members thrive, so do their organizations.

45

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REFERENCES**

FEATURED TESTIMONIALS

“My favorite thing about re:Members AMS is working with the management team and being a partner in understanding where we want to go and telling us where they want to go and working together as partners to deliver a future vision of what people in the association industry want and what RAPS wants for its members and that's more important than any individual feature.”

WENDY SAHLI
DIRECTOR OF TECHNOLOGY, REGULATORY AFFAIRS
PROFESSIONALS SOCIETY

“To fill that gap, everyone is working extra shifts, Our ability to recruit volunteers is limited by this lack of spare capacity. We've also seen generational and behavioral shifts in our culture because of the pandemic. People are more focused on their personal lives than their workplace-adjacent lives.”

AARON GREGORY SMITH
EXECUTIVE DIRECTOR, LPGA AMATEUR GOLF
ASSOCIATION

“With re:Members AMS, it looks like an app on your phone/iPad, it's a lot more intuitive, it uses language we understand and it's much more user friendly, much more attractive system.”

KELLY WEBB
FEDERATION OF CHIROPRACTIC LICENSING BOARDS

“re:Members CRM (formerly ChapterSpot) gives us a platform where we can continually make improvements and make sure our tools keep up with us.”

TRI DELTA

TRUSTED BY





ABOUT STARCHAPTER



StarChapter is a member-friendly association management software company serving local association chapters across the United States and Canada. StarChapter works directly with local chapter leaders, national associations, association management companies (AMCs), and other membership-based organizations.

154

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“StarChapter has allowed us to centralize all of our club outreach and engagement efforts into one CMS-CRM hybrid. It's provided a solid administrative platform to manage events, communications and member data. Prior to StarChapter, we relied on a hodge-podge of spreadsheets and third-party providers to keep the club running. Our new website also allows for multi-user management of content and flexible page templates to make updates faster and easier.”

MATT MCDERMOTT
PAST PRESIDENT, AAF BALTIMORE

“StarChapter has been a godsend. We've been able to automate tasks and better track our registrations for meetings and have greatly improved the effectiveness of our communications. It has been a tremendous value for our Chapter. Whenever there is an issue with the system, which is rare, the support team is extremely prompt in helping us resolve the issue and does so with extreme professionalism.”

LYDIA A. BOSKE-HEATER
PRESIDENT, CLARK COUNTY AHU CHAPTER

“StarChapter has helped us streamline our contact with our members. It is very easy for us to maintain email communication, like the President's message. The website is very user friendly, both for the members and for the staff. It is easy to keep the website up to date, so members know they are getting the most current information.”

DEANN HARTMAN
EXECUTIVE DIRECTOR, SAN DIEGO CHAPTER OF THE APPRAISAL INSTITUTE

“Super Easy, Fast help, user friendly. My favorite thing about the software is how easy it is to get things done. For our users, it is not time consuming for them to do what they need. The ease of use for people that are new to using the internet and other programs is great.”

KILEY HENRY
BOMA NORTH ALABAMA

TRUSTED BY





2026
**ASSOCIATION
MANAGEMENT
SOFTWARE**

RISING STAR



ABOUT MEMBER JUNGLE



Member Jungle makes membership management easy. Member Jungle is a cloud-based one-stop shop, designed to help membership officers in Australian clubs, societies and associations escape the paper jungle and spreadsheets that come with managing large membership bases. Everything a club could need is included - a website, membership database, event management, online store, automatic renewal system and more. Day-to-day tasks are automated where possible and there is no longer a need for snail mail and postage costs, with members-only forums, newsletters and email...

14

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“Member Jungle is tailored for Associations including those with membership needs, professional development requirements, events, content and database management requirements and resource sharing. The admin area is so easy to navigate and use that we've been able to set up components of the website such as events, membership and resources and use them without any...”

ALISON MUSCAT
EXECUTIVE OFFICER, CAREER ADVISERS ASSOCIATION
NSW & ACT

“Member Jungle has taken us from a painful, highly unreliable, manual membership model that annoyed members to a much more centralised, controlled, and reliable system that is making our members happy. The integration of the website, the membership management and shop all in one place makes such a difference.”

DAAMON PARKER
VICTORIAN MOTORCYCLE COUNCIL

“Going online with Member Jungle was a turning point. Prior to Member Jungle, our bowlers had to physically come into the Club to look at the board to find out if they were on a game or if a date or a time had changed. Now it's on our app and at our Bowler's fingertips.”

LEE-ANNE BAXTER
MEREWETHER BOWLING CLUB

“Running a club is so much easier with Member Jungle. It's an 'all-in-one' service. With one log in, I can do everything we need. With everything in one place, the whole APU team is happy. Member Jungle does it all!”

TYO MUIR
AUSTRALIAN POWERLIFTING UNION LTD

TRUSTED BY



Merewether
ON THE GREEN





ABOUT MEMBERLEAP



MemberLeap is an easy-to-use association management system. It is an all-inclusive and flexible membership management solution for small, medium, and large organizations. This all-in-one association management system is built around a core database and has been helping member-based organizations discover membership solutions since 2000. The company also offers mobile-friendly, custom-built websites that are specifically designed for member-based organizations, associations, and commercial businesses.

87

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“The platform has been a game changer for our organization. We have been able to offer virtual elections, surveys, and webinars from one place - which would have been tedious previously - and essential since the COVID-19 Pandemic. Centralized Membership Roster and Billing system, Committee Portal, and communication system has helped us be more efficient - and provide a legacy of...”

PAULA MURPHY
IT COORDINATOR, ASSOCIATION OF AIRPORT INTERNAL AUDITORS

“MemberLeap is still working for us 5 years later. We needed an integrated system to handle all aspects of association management in one place. MemberLeap is easy to learn and provides us with the functions we need to handle a nearly 1,000 member association. Support staff are responsive. Prior to MemberLeap, our website was hacked. We were using multiple...”

DIANE B
EXECUTIVE DIRECTOR, PENNSYLVANIA CHILD CARE ASSOCIATION

“BEST Customer Service EVER! When I can't figure something out on my own by reading their HelpDesk articles/watching their instructional videos, I can email the Customer Support team and they will very quickly tell me how to fix my issue and often they just fix it for me and teach me how to do it myself next time. FAST response time with wonderful assistance.”

SUSIE T.
EXECUTIVE DIRECTOR, KANSAS SPEECH

“Member Leap hands down is the best for membership services and website management! What I liked most particularly is the fast turnaround time for any issues we have run into. Whenever we submit a ticket through their email their team responds fast and efficiently and solved our problems!”

DAVID Z.
ZOGLIO LAW

TRUSTED BY





ABOUT MEMBERPLANET

memberplanet

memberplanet's membership features empower you to drive engagement, making it simple to nurture and grow your member, donor, and volunteer base. Increase efficiency with easy-to-use tools. Collect dues, automate membership renewals, manage events, and send instant communication via text and email. memberplanet is trusted by over 25,000 organizations and over 7 Million members who benefit from having a single hub to stay connected with their groups via mobile or desktop.

15

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“We have increased our dues paying membership by more than 50% because of memberplanet and are reaching our group with more effective communications with the newsletter functions! Thank you for the services you provide!”

RACHELLE HINKLE
DELTA GAMMA

“I was able to personalize our fundraising page and send it to alumni, family and friends of our chapter. With memberplanet my chapter set a record high of money raised for our event.”

ALYSSA
DELTA GAMMA

“Not only does memberplanet offer online tools that make my life as the head of this chapter easier, the company's customer service and support continually goes above and beyond.”

DAVID
ATLANTA ALUMNI CHAPTER OF SIGMA CHI FRATERNITY

“We are a more agile chapter because of the technology that is at our fingertips at any given moment, and that is satisfaction that you cannot measure in dollars and cents.”

MICHELLE MACK-WILLIAMS
FIRST VICE PRESIDENT, ZETA PHI BETA SORORITY, INC.

TRUSTED BY



Northern California Contest Club





ABOUT NOVI AMS



Novi AMS is the only AMS that was created by associations, for associations. That's what makes Novi AMS different, you! Novi AMS is software designed to manage trade organizations who are looking to simplify their day to day operations and accounting procedures. Part of what makes Novi different is the fact that they have had a group of association executives collaborating with them on developing the software since day one. They found that they have been able to save their association partners 20-40 hours per week of staff time with some pretty unique features.

55

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“Novi is the first AMS to be designed by actual Association people. So they know the challenges we face with other retail software that is on the market and have taken it to the next level. So convenient!”

LYNNE WILLIAMS
ACCOUNTING MANAGER, AUSTIN APARTMENT
ASSOCIATION

“Novi makes me look good. Novi Exchange has been very helpful, with good tips and tricks shared by others. The culture of sharing information was surprising but in the best way.”

KAYLA GOODALL
MEMBERSHIP OPERATIONS MANAGER, WISCONSIN
ASSISTED LIVING ASSOCIATION

“Novi streamlines accounting tasks, makes life easier, and is the most trustworthy product I have used.”

DOMINICA HURST
ACCOUNTING HELP 4 YOU

“Novi gives me everything I need in one place. I can run my association from anywhere.”

KELLY MCLENDON
GEDA

TRUSTED BY





ABOUT PROPFUEL



PropFuel is a SaaS conversational member engagement platform that makes it easy for associations to capture, analyze and take action on member feedback to drive revenue and deeper member engagement.

18

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“In the words of Priya Parker and her book, *The Art of Gathering*, we wanted to do a lot of priming and prepping, and it really felt like PropFuel... was just the right tool for the job to get folks in the right headspace to show up feeling heard, with an understanding of what was going to happen, and ready to participate from an informed place. So they weren't just kind of showing up, wondering what to do next.”

TIM PARSONS
CHIEF INNOVATION OFFICER, AMAZON

“PropFuel is bad a**! I swear I was just about to call this member to check on their renewal and then got the alert from PropFuel that they were planning to renew. 23% response rate and the increase in renewals is awesome. Plus I like that it verifies some of the things I'd been wondering.”

ANDY DUNCAN
VP, MEMBERSHIP, NATIONAL HOSPICE AND PALLIATIVE CARE ORGANIZATION

“PropFuel was helpful in reaching out to a group of members whose engagement had dropped throughout the last year in an effort to catalyze renewals as part of a lapsed member campaign. Their functionalities were also vital in collecting information that will help guide aspects of future membership campaigns.”

LISA MARIE ROMANO
DIGITAL MARKETING, THE ENDOCRINE SOCIETY

“I just wanted to let you know how excited we are about how well this campaign is already performing. We received 10 renewals within an hour of sending out the first email. We had set our goal for the campaign as 50 renewals, and now I'm thinking we will blow that out of the water! Thanks!”

KARA POTTER
MSTA

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ABOUT TIDYHQ



TidyHQ increases productivity and saves time by combining great tools in an easy to use the platform. Committees from clubs, schools, associations, fraternities, unions, guilds, state bodies, national bodies and many more use TIDY around the world to reduce administration pain and improve the experience for their members.

19

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“The Para Hills CC are entering into their second season using TidyHQ and we are confident to say it is the smarter way to run our meetings and the smarter way to run our administration. TidyHQ has allowed us to keep up to date with the current technology that is available, It has streamlined all of our administration and become a ‘one-stop-shop’. This has allowed for a smooth and simple transition of incoming committee members by providing a platform that makes succession planning and handovers so much simple. We highly recommend this product and Cricket Australia will immediately see the benefits of it.”

TYSON ROLLING
SECRETARY, PARA HILLS CRICKET CLUB

“Used from early days when free. Installed in two organisations. Easy to set up, pretty straightforward to use. Not much else like it on the market.”

ROB K
HEMA ALLIANCE

“With a high turnover of the committee, we needed something that the next generation could follow up with. It's made life easy.”

MICHELLE BRAZIER
EAST FREMANTLE PLAYGROUP

“TidyHQ has been great with the NSBKA.”

ROGER MURPHY
MEMBERSHIP MANAGER, NORTH SHORE BEE KEEPERS ASSOCIATION

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