

Community Platforms Category

SUMMER 2026
Customer Success Report





Community Platforms Category

Online communities offer a platform for people to link around a shared activity, goal, or interest. Users create a network, develop relationships, and work together by engaging with content and sharing information. Community platforms enable businesses to build these forums, maintain memberships, and cultivate followers. These applications automate administrative workflows and give you actionable data on trends and metrics like user engagement and site activity.

Most importantly, communities should offer value to end users. Community platforms assist businesses to develop, manage, and assess the effectiveness of their web-based communities so they can strive for continual improvement and deliver greater value to their customers.

Customer Success Report

Ranking Methodology

The FeaturedCustomers Customer Success ranking is based on data from our customer reference platform, market presence, web presence, & social presence as well as additional data aggregated from online sources and media properties. Our ranking engine applies an algorithm to all data collected to calculate the final Customer Success Report rankings.

The overall Customer Success ranking is a weighted average based on 3 parts:



CONTENT SCORE

- ✓ Total # of vendor generated customer references (case studies, success stories, testimonials, and customer videos)
- ✓ Customer reference rating score
- ✓ Year-over-year change in amount of customer references on FeaturedCustomers platform
- ✓ Total # of profile views on FeaturedCustomers platform
- ✓ Total # of customer reference views on FeaturedCustomers platform



MARKET PRESENCE SCORE

- ✓ Social media followers including LinkedIn, Twitter, & Facebook
- ✓ Vendor momentum based on web traffic and search trends
- ✓ Organic SEO key term rankings
- ✓ Company presence including # of press mentions



COMPANY SCORE

- ✓ Total # of employees (based on social media and public resources)
- ✓ Year-over-year change in # of employees over past 12 months
- ✓ Glassdoor ranking
- ✓ Venture capital raised

Award Levels



MARKET LEADER

Vendor on FeaturedCustomers.com with substantial customer base & market share. Leaders have the highest ratio of customer success content, content quality score, and social media presence relative to company size.



TOP PERFORMER

Vendor on FeaturedCustomers.com with significant market presence and resources and enough customer reference content to validate their vision. Top Performer's products are highly rated by its customers but have not achieved the customer base and scale of a Market Leader.



RISING STAR

Vendor on FeaturedCustomers.com that does not have the market presence of Market Leaders or Top Performers, but understands where the market is going and has disruptive technology. Rising Stars have been around long enough to establish momentum and a minimum amount of customer reference content along with a growing social presence.

2026 Customer Success Awards

Check out this list of the highest rated Community Platforms software based on the FeaturedCustomers Customer Success Report.



* Companies listed in alphabetical order



2026

**COMMUNITY
PLATFORMS**

MARKET LEADER



ABOUT HIGHER LOGIC VANILLA

higher logic vanilla

Vanilla Forums allows you to create an online community that your customers or audience will love. Thousands of companies use our open source and hosted products to increase loyalty, brand advocacy and reduce customer service costs. Vanilla's customers are made of a broad group of organizations from around the world.

94

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

"The stability of Vanilla Forums has allowed us to reinvigorate the Forums. In fact, the responsiveness of the Vanilla Team has given me the confidence to use it more aggressively."

JEFF SHINER
CHIEF EXECUTIVE OFFICER, AGILEBITS

"I really liked the feel of Vanilla as a platform but also of the culture. It's something that resonated with me; that's where I wanted our community to be going."

RAV SINGH
COMMUNITY MANAGER, RECKON

"We wanted to find a community provider that would enable us to centralize our customer base and offer them independence with our product. Vanilla over delivered."

BEN DEVILLE
HEAD OF CUSTOMER EXPERIENCE, SPITFIRE AUDIO

"Our Vanilla community has become the backbone of our customer support - we literally couldn't provide support anymore without the community."

ESTHER HEIDE
PROGRAM MANAGER COMMUNITY AND SOCIAL MEDIA SUPPORT, TEAMVIEWER

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ABOUT INFLUITIVE



Influitive, the advocate marketing experts, is based in Toronto with offices in Palo Alto and Boston. Influitive allows you to build a community of advocates and invite your customers, developers, partners, and employees to complete challenges, referrals, product reviews, social media posts, and more. As they complete these personalized challenges—which can be targeted to groups or individuals—they automatically earn points, badges, and levels to redeem professional perks and privileges. Easily visualize and report on all activities completed and the ROI of those activities, while integrating with your CRM and marketing automation platform to guide members...

331

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“The Influitive platform is a game-changer! We’re reasonably early in our journey but can already see the huge benefits of using this intelligent platform to deepen our relationships with our customers. We are able to get to know our members better, understanding what they love about SUSE and where we need to work a little harder.”

HUW WIGLEY
POST-SALES MARKETING MANAGER, SUSE

“Influitive has given us a chance to interact more one-on-one with our loyal customers, build relationships with them, and get their feedback. We just used Influitive to launch a live announcement for our customers...[and] I was getting tons of messages after the fact about how much they enjoyed it.”

CAIT HASSETT
DIRECTOR OF SOCIAL MEDIA AND INFLUENCER MARKETING, KEEPER SECURITY

“Influitive generates multiple reports that show user engagement levels and the percentage of activities completed. My favorite is the referral dashboard because it gives us end-to-end insight into the conversion process. Over time, you can build great insight on what advocates want to see and retarget them with things they like.”

JON ASHLEY
HEAD OF GLOBAL CUSTOMER ADVOCACY, SAGE

“Influitive helps us better engage our instructors, leading to increased interaction with the company and each other.”

LENA BRIGANCE
SENIOR CUSTOMER SUCCESS MANAGER, WILEY

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ABOUT KHOROS



Khoros, formerly Spredfast + Lithium, is the leading customer engagement platform built to turn siloed knowledge into enterprise value, and customers into contributors. By connecting consumer insights across all departments, Khoros gives companies the ability to run their business with their customers, anticipating their needs, accelerating sales, loyalty, and innovation.

265

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

"The Khoros Communities solution offered advanced customization capabilities that aligned seamlessly with our brand identity, allowing us to maintain a consistent and recognizable platform experience."

ANNABEL BECERRA-CHAVEZ
SR. PROGRAM MANAGER, INSTACART

"One of the most useful things about a community is that posts continue to live on. For example, a solution posted in 2021 will continue to benefit users with a similar question in 2023 and beyond."

BRIUANA GREEN
COMMUNITY MODERATOR, ZOOM

"Through community, we can scale success so reps can focus on leverage points, without removing the human touch from the experience by transforming into a Community Success Center."

GABRIELLE HERRERA
SENIOR MARKETING MANAGER, HUBSPOT

"We decided to partner with Khoros because they are a global leader of community platforms."

EMILY BILLING
COMMUNITY MANAGER, PEXA

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ABOUT MIGHTY NETWORKS



Mighty Network is a provider of platforms to create a social network for businesses. The platform allows users to see people near them, by the topics they choose, and the categories they define for the group. It works on a premium membership model. It has clients such as TED, Mindbody, Singularity, etc.

184

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“I had people from places like Australia who would watch the tutorials and write to me about using their own microcurrent machines (typically dug out from under their beds!) to get the same results I showed in my tutorials. Their responses definitely reinforced the feeling that I was onto something with this.”

CHRISTINE BYER
CHRISTINE BYER BEAUTY CLUB

“We tell every creator we know to get on Mighty Pro. Last year, we earned over \$900,000 and helped 6,000 members achieve breakthroughs in their life.”

MISSY BUTCHER
LIFEBOOK

“I knew I had to make the switch to Mighty when I saw how it would help me build the kind of community I wanted—and do it all on one platform.”

ZAK FOSTER
THE QUALITY NOOK

“The week we decided to join Mighty Networks, we had a program launch that went kaboom, and a thousand people joined.”

ELEANOR MANN
CO-FOUNDER, THE RECONNECTED

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ABOUT NING



NING is a platform allowing you to build online presence from the ground up. They've helped thousands of users across the globe to create their own social networks and stay connected with the world. NING has come a long way to offer clients a comprehensive SaaS platform with a wide range of useful features and customization tools.

25

TOTAL CUSTOMER REFERENCES

[VIEW ALL
REFERENCES](#)

FEATURED TESTIMONIALS

“There are close to 6000 Credit Unions in the nation and they are struggling to manage their data, get insights and use this information to drive member engagement. The goal of CULytics is to bring peers from the Credit Union industry together to help them drive real outcomes by excelling in data management and getting insights to compete better in the market.”

CULYTICS

“Our NING community is cozy because it's by and for our members. You must have served in the Peace Corps to join.”

ERICA BURMAN
DIRECTOR OF COMMUNICATIONS, NATIONAL PEACE
CORPS ASSOCIATION

“NING has made it easy for members to get involved and submit their own photos, videos, and blog posts.”

STEVE CULBERTSON
CREATOR, YOUTH SERVICE AMERICA

“I was able to quit my job to start and run this company. I wouldn't be here without NING.”

CHRIS ANDERSON
FOUNDER, DIY DRONES

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The Journal of Roots Music
NO DEPRESSION



MathClubVirtual





2026

**COMMUNITY
PLATFORMS**

TOP PERFORMER



ABOUT BUILT-ID



Built-ID is the tech-for-good innovator behind the market-leading community engagement platform, Give My View. Built-ID is featured as one of the PropTech companies changing real estate forever and one of Forbes' Groundbreaking Female Founded PropTech Startups. By making it easy for hard-to-reach groups to have a constructive influence on decision-making, Built-ID consistently generates unprecedented community engagement results for industry leaders, including, Legal & General, RWE, City of London, Transport for London, Royal Borough of Kensington and Chelsea, Guild Living and many more, both in the property industry...

11

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“The Built-ID team provided a great solution for getting lots of responses quickly when we needed them, and made the whole process really easy. The team and the system are flexible and easy to work with and it's been great to engage with so many more people than usual. The feedback process makes it all much more conversational which is what we want to achieve, an ongoing conversation with public transport users about the public transport in MK.”

ADELE WEARING
STRATEGIC TRANSPORT LEAD, MILTON KEYNES
COUNCIL

“The Built-ID team and their Give My View software has been crucial to the success of our regeneration programme. Residents have loved the fun and flexibility of the polls, whilst the data gathered has helped shape our approach and design in decisive ways. The team are incredibly skilled, helpful and pleasurable to work with.”

ARMAN NOURI
ENFIELD COUNCIL

“We would absolutely recommend Built-ID's services. We have been talking to our team about Built-ID as our 'go to', and we feel we would absolutely recommend your services over those who use similar platforms.”

JO DAVIS
AVISON YOUNG

“I was very happy with the service provided by Built I-D. You were helpful and responsive to queries and provided good value for money. Would happily use you again.”

GEORGE WRIGHT
CITY OF LONDON CORPORATION

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ABOUT CIRCLE

Circle

Circle Engage your passive audience, turn customers into super fans, and offer group experiences. Integrate a community wherever your audience is. Bring together your discussions, memberships, and content. Integrate a thriving community wherever your audience is, all under your own brand.

73

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“Custom App Builder unified our glucose tracker and community in under an hour, delighting members with seamless convenience.”

MILA CLARKE
GLUCOSE GUIDE

“I moved my 20k subscriber list to Circle—now I can reach course or event members in seconds.”

MARC SABATELLA
FOUNDER, OUTSIDE SHORE MUSIC

“Circle’s Website Builder truly gets community—connecting everything in one experience.”

TAMARA GROMINSKY
VP OF PRODUCT MARKETING, KAJABI

“Circle approaches community holistically and gave me the structure I needed.”

NOELE FLOWERS
DIRECTOR OF COMMUNITY, ARTICULATE

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ABOUT DISCIPLE



Disciple is where communities thrive. Their community management platform helps people build independent, valuable and trusted communities in a safe space that they own and control. Disciple is the UK leader in the emerging technology category of community media - services that combine the interactivity of social media, with the control of owned media.

68

TOTAL CUSTOMER REFERENCES

[VIEW ALL
REFERENCES](#)

FEATURED TESTIMONIALS

“After trying another platform, which was confusing and unaffordable, Disciple gave us everything we needed - custom branding, easy navigation, and the ability to create safe spaces where our families can truly connect without distractions.”

KELLY BREAUX
FOUNDER AND DIRECTOR, RED BIRD MINISTRIES

“Disciple gives you back control of your business, your content and your client experience. It's a Game Changer.”

JASMINE MAYS
OWNER, JASMINE MAYS FITNESS

“The difference that Disciple has made to my company is not something I can calculate – it's changed everything!”

CRAIG MCKENNA
FOUNDER, THE GOLD AND GREEN

“Signing up with Disciple has opened my eyes to the possibilities of what I could be doing to grow my business”

ERIKA GAYLE
FOUNDER, THE BABES CLUB

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ABOUT GAINSIGHT

Gainsight

Gainsight, the first and only complete Customer Success Management solution, helps businesses reduce churn, increase up-sell and drive customer success. The company's SaaS suite integrates with Salesforce and uses Big Data analytics to evaluate sales data, usage logs, support tickets, surveys and other sources of customer intelligence. In this way, Gainsight provides a 360° view of customers and drives retention across Customer Success, sales, marketing, executive and product management.

494

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“Our database was ultimately an Excel sheet with loads of information. That information started in Asana, and was then duplicated into Excel, which was then duplicated into email. So you can imagine the sheer admin hours that people were facing just trying to manage it all.”

DESMA TUCKER
HEAD OF CUSTOMER OPERATIONS, ARBOR EDUCATION

“We’ve gotten very, very efficient. I would call Gainsight CE a real change agent. We would have great trainers and great content regardless, but without this LMS facilitating for us, I think we’d be spinning our wheels.”

COURTNEY O'REILLY
DIRECTOR OF PRODUCT ENABLEMENT AND
EDUCATION, CIN7

“With Gainsight, our team is so much more efficient...We can operate faster, not only as a Customer Education team, but alongside our other teams—Sales, Customer Success, Customer Support, even Marketing.”

MATTHEW MEEKS
DIRECTOR OF CUSTOMER EDUCATION, FRONT

“Since implementing Gainsight, we’ve had a lot more insight into really what our customer health. What they are thinking about the product and where we can find and leverage those champions.”

CASEY BALDIN
DIRECTOR OF CUSTOMER SUCCESS, OLIVE

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alteryx

singular

tigerconnect

Sage

Xactly



ABOUT GLUE UP



Glue Up, formerly EventBank, is a leading cloud-based engagement management technology company that provides chambers of commerce, associations, event organizers, marketers, and businesses with solutions designed to streamline operations, modernize processes, and eliminate engagement challenges. Glue Up's innovative products combine the best event management, membership management, community engagement, email marketing, CRM, and mobile apps into one all-inclusive cloud platform. Glue Up's all-in-one management software solutions...

142

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“Glue Up's platform has been instrumental in amplifying our efforts to meet our ambitious goals. It has provided us with the tools to effectively engage with our members, manage our resources, and extend our outreach. The ease of communication, the efficiency in event management, and the ability to connect with our community through a unified platform have...”

BETH CICCHETTI
EXECUTIVE DIRECTOR, FLORIDA ECONOMIC
DEVELOPMENT COUNCIL

“In our transformative digitalization journey with Glue Up, we started from a point of simplicity and were stuck in the old system. Despite a switch to a different platform, Glue Up introduced us to a new world of modern technology. This collaboration has been instrumental in breaking free from outdated processes and embracing a more efficient and dynamic approach to our chamber's operations.”

ALLAN SHINE
CHIEF EXECUTIVE OFFICER, COUNTY KILDARE CHAMBER

“Glue Up has revolutionized how we manage our alumni and student membership and events for CBAA. Its intuitive design and powerful features have streamlined our operations, saved us time, and enhanced member engagement. We highly recommend it to any organization seeking to strengthen connections and grow their community.”

SHANNON K. COHALL
MPH PRESIDENT, CORNELL BLACK ALUMNI
ASSOCIATION

“Glue Up has offered our organization a great tool - The Community Hub - to effectively communicate and engage with our esteemed members from around the world.”

ELIANE BLANCH
RELATIONSHIP & OPERATIONS MANAGER,
INTERNATIONAL MARITIME PILOTS' ASSOCIATION

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ABOUT HIVEBRITE



Hivebrite developed a powerful solution that allows their clients to easily brand, customize, and engage their communities. Leveraging modern design standards and an advanced suite of functionality, organizations can offer their stakeholders a dedicated networking space where they can share knowledge and experiences, benefit from targeted opportunities, and keep in contact with both the program and each other.

84

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“Hivebrite’s platform is incredibly user-friendly. I particularly appreciate the tiered membership payment options, meaning we can add features as our community evolves. The onboarding support from the team behind the platform has been invaluable – everything from tech and IT, to engagement strategies and behavioral psychology. Their support and expertise has been instrumental in supporting me to cultivate a community that people want to be part of.”

KATY MASSEY
PARTNERSHIPS OFFICER AND COMMUNITY MANAGER,
PLAN INTERNATIONAL

“Hivebrite’s Mentoring Module was one of the key reasons we selected Hivebrite as our community engagement platform. It was simple to set up our program with Hivebrite. Crucially, it is also easy for our participants to use. The day to day running of the program requires little manual intervention from the team, so scaling our program is quite straightforward!”

PAUL MCMILLAN
COMMUNITY MANAGER, THE DATA LAB

“Hivebrite offers our leaders, advocates, and partners a virtual home where they can learn, connect, and grow together. Their commitment to continuous improvement and addressing our needs, along with their dedication to our community’s success, makes Hivebrite a partner dedicated to growth.”

SARAH HEMPEL
SENIOR MANAGER, COMMUNITY EXPERIENCE,
BLANCHARD

“I think Hivebrite is a really intuitive platform. And the product team are so responsive. I get the impression they work really fast to bring in new features when you give them feedback. It’s nice to have a bit of a working relationship with the Hivebrite team, rather than a customer-sales relationship.”

LYDIA GREEN
INNOVATION MANAGER, SETSQUARED

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ABOUT MANGOAPPS



MangoApps is the hub of any digital workplace. It is the central location employees go to for fast and seamless access to all the tools they need every day to share, communicate, collaborate, find & learn. MangoApps provides core new tools like enterprise social networking, modern Intranet, team collaboration & employee engagement software while integrating with existing enterprise systems so employees have access to everything they need in one place.

318

TOTAL CUSTOMER REFERENCES

[VIEW ALL
REFERENCES](#)

FEATURED TESTIMONIALS

“We’ve used MangoApps to consolidate information and pretty much replace email. In the past, we’d send out an email to the store manager, who would then inform their team. This created an inconsistent experience, but if we just emailed everybody, that was a bit of a mess, too. A lot of our staff don’t actually have computers. With MangoApps on their phones, everybody who needs to know something hears it straight away and is able to respond.”

ALISTAIR MACKENZIE
FOUNDER & CEO, FULL HOUSE

“Our main focus was to have MangoApps be a resource tool that could help our employees find the information they needed to do their job, but it actually turned into something much, much bigger than that. We found that MangoApps offered a lot of the things we needed, so we expanded its use. Now we also use MangoApps for trackers, forms, projects, groups, and so much more.”

MARK JONES
DIRECTOR OF LITIGATION AND SPECIAL
INVESTIGATIONS UNIT, SHELTER INSURANCE COMPANY

“When we came across MangoApps, it instantly clicked that this is exactly what we were looking for. We recognized that it was something we could use to keep our page contents and information dynamic and allow our employees to collaborate and communicate with each other.”

EMMANUEL NDOW
CHIEF INFORMATION OFFICER, MARION HEALTH

“MangoApps became the glue that holds our fast-growing company together. It gives every new employee—from newly acquired teams to recent hires—an immediate sense of belonging and access to everything they need.”

JEFF PETET
SENIOR VP OF IT, PETAURI

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ABOUT QUESTIONPRO



QuestionPro provides powerful online survey software designed to help you make better business decisions. Our easy to use software includes tools for creation, distribution, and analysis of online surveys, polls, forms, and quizzes. Use our advanced features to completely customize the survey experience and power sophisticated analysis. Best of all, our customer support team is available 24-hrs a day to guarantee your project is a success! QuestionPro includes multiple pre-built survey templates and more than 30 question types, which can be used by companies to create questionnaires and personalized surveys. It offers tools...

226

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“QuestionPro has provided us with an excellent online survey platform to complete our research. It offers unique question designs that allow us to collect information in sophisticated ways. The functionality of the survey platform also permits the use of advanced branching and logic, which has been very effective for us in tailoring surveys to individual respondents. Overall, QuestionPro has been a very practical tool for facilitating our research.”

ELLIOT MARTIN, PHD
ASSISTANT RESEARCH ENGINEER, TRANSPORTATION
SUSTAINABILITY RESEARCH CENTER, UC BERKELEY

“QuestionPro's non-profit waiver has allowed us to use their program at no cost, which has been a great advantage for us. The system is extremely easy to use. We would encourage any and all non-profit organizations to take advantage of what QuestionPro has to offer.”

JENNIFER STONE SIMMONS
COMMUNICATIONS AND TECHNOLOGY DIRECTOR,
SCACPA, SCACPA

“QuestionPro has saved us so much time and money - both in making the survey online - and compiling the data. I only wish I had discovered it sooner. Their staff is a REAL pleasure to work with. They made sure their pricing fit exactly my needs.”

LISA
WASHINGTON STATE, KING COUNTY LIBRARY SYSTEM,
KING COUNTY LIBRARY SYSTEM

“Questionpro combines powerful analysis software with an intuitive user interface. When coupled with their outstanding customer service, QuestionPro.com becomes a very useful tool for survey-based human subject public health research.”

ALAN W. SHINDEL
M.D., DEPT OF UROLOGY, UNIVERSITY OF CALIFORNIA,
SAN FRANCISCO

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2026

**COMMUNITY
PLATFORMS**

RISING STAR



ABOUT BETTERMODE



Bettermode is an all-in-one customer community platform that helps businesses streamline the customer experience, build stronger customer relationships, and improve retention. The platform offers a unified set of engagement tools, including holistic analytics, robust customization options, a rich app ecosystem, and embed tools. With Bettermode, businesses can speed up community building using templates for spaces such as discussions, Q&A, events, groups, and help center. Bettermode is trusted by thousands of businesses, including IBM, ASUS, ConvertKit,...

72

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“Bettermode helped us create a user-friendly brand community with familiar design elements and customize it to serve the various needs of our customers.”

HALEY CHAMBERLAIN
CONTENT & COMMUNITY, CONVERTKIT

“Bettermode's biggest selling point was its ease of use, extensibility, and flexibility to our evolving business needs.”

IDA LEHTINEN
MARKETING MANAGER, E.POP

“Bettermode was selected for its ease of use and for filling in almost all of our coaches' wishlist.”

JENNIFER SERRAT
COMMUNITY MANAGER, COACHHUB

“Bettermode was our first choice for its powerful features, customizability, and scalability.”

YOLANDA JOY
FOUNDER, HERBAL ENTREPRENEUR

TRUSTED BY

digital.ai

ConvertKit

CoachHub

logitech

Kit



ABOUT CROWDSTACK PRO

CROWDSTACKPRO

Crowdstack Pro is an easy to use, all-in-one engagement platform for content, conversations, resource-sharing, and more. Bring content, calendars, and surveys together, without having to involve the IT department at all. (Shhhhhhhh.) What makes us different? *Unlimited members, simple pricing *Built-in Crowdstack Pay so you can make money from your community without hassling with credit cards or 3rd party...

12

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“ [Crowdstack] offers what we need to allow our community to grow. Our community, like most, are now expecting a mobile-friendly experience with social networking features like blogs, photo sharing and video sharing. [Crowdstack] offers all of that, and more. The folks at Social Strata are always working to improve the platform and are regularly rolling out new features that enhance the user experience and allow us to better manage the community. ”

LYNDA MITCHELL
FOUNDER, KIDS WITH FOOD ALLERGIES FOUNDATION

“ Crowdstack is another home run by the Social Strata family! Having been involved with them since early 2001, they continue to bring innovation to social media. Licorice Pizza has used Facebook groups over the last few years and not satisfied until now with our Crowdstack Community! The LP Community is home for good! Thank you Crowdstack! ”

OWNER
LICORICE PIZZA ONLINE

“ [Crowdstack] is so easy to use, and we were able to incorporate our community into an existing site. Plus the [Crowdstack] staff are amazing and always eager to help! If you're considering any kind of online community, this is definitely the company to choose. ”

AMIEE BURNAMAN
ASSOCIATE MANAGER - MEDIA & FIELD MARKETING,
LONG JOHN SILVER'S

“ Companies that successfully engage their B2B customers realize 63% lower customer attrition, 55% higher share of wallet and 50% higher productivity. ”

GALLUP

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YourGoodSkin™





ABOUT HONEYCOMMB

HONEYCOMMB

Honeycommb is an all-in-one white-label social network platform for brands, creators, influencers, and organizations to launch, own, and control their own independent social network with minimal cost, effort, and time.

22

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**



ABOUT OPEN SOCIAL



Open Social is an open source community building solution. We're a great match for your external, volunteer and ideation community. Our software is used by NGOs, governments and hundreds of smaller organizations to connect with their members, volunteers, employees, and customers. Greenpeace Greenwire, an award-winning project with hundreds of thousands of volunteers worldwide, was the inspiration for Open Social. We are now a Drupal-based community solution with more than a thousand active...

26

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“The Open Social platform, and especially the ideation feature we've built on top of it, is disrupting the way we create bottom-up policy advice in an international network of 'open think tanks'. We're very happy with the collaboration so far and look forward to a future where global challenges are solved by a connected global civil society.”

JONAS NAKONZ
POLICY KITCHEN

“The transition to the Open Social platform has been simple. It's easy to create and adjust the homepage to meet our changing needs allowing us to highlight our latest project or draw attention to an area of work that could use community support. For the end user, the overall look is clean, modern and attractive.”

ALISON SPRINGATE
STRATEGIC COMMUNICATIONS AND PROGRAM
ADVISOR, CITY OF GUELPH

“Transparency is at the heart of what IATI does. Therefore it is logical this would be a prerequisite for our community platform. The open nature of IATI Connect is a major improvement to our community infrastructure.”

SANDER HEES
COMMUNITY FACILITATOR SECRETARIAT, IATI CONNECT

“The community guide was very helpful in order to understand what we need to build a lively community.”

ANNA TÖNNESSEN
JUNIOR CONSULTANT, M3TRIX GMBH

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ABOUT ZAPNITO



The community platform built for personalized knowledge sharing. Connect customers to trusted knowledge and people — at the right time.

66

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“The Zapnito team are knowledgeable of their product, creative in developing a client solution, and professional in their client interaction while still being personable and approachable. They pulled out all the stops to help us achieve our go-live deadline.”

MELANIE LEONARD
PROJECT MANAGER, WILMINGTON HEALTHCARE

“The support from the Zapnito team is great - there is always someone to advise on community strategy and provide expert opinion.”

TORIE HART
HEAD OF COMMUNITIES AND PRODUCTS, MARK ALLEN GROUP

“With the Zapnito platform, we can constantly evolve as we learn from our users' behaviours. The Zapnito team are superb partners, taking time to support our strategy.”

RICHARD O'CONNOR
B2B MARKETING

“Zapnito arrived and had everything we needed out of the box.”

JAMES FARMER
CO-FOUNDER, B2B MARKETING

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