

Live Chat Software Category

SUMMER 2026
Customer Success Report





Live Chat Software Category

Live chat is a messaging solution that your website visitors and prospective customers can use to communicate with your support agents in real time. Similar to phone and email, it is one of the communication channels commonly deployed to provide customer support.

Live chat combines the best aspects of phone and email. Your customers can engage in effective two-way communication in real time with your sales, support and other agents to get their queries and issues resolved quickly and efficiently.

Customer Success Report

Ranking Methodology

The FeaturedCustomers Customer Success ranking is based on data from our customer reference platform, market presence, web presence, & social presence as well as additional data aggregated from online sources and media properties. Our ranking engine applies an algorithm to all data collected to calculate the final Customer Success Report rankings.

The overall Customer Success ranking is a weighted average based on 3 parts:



CONTENT SCORE

- ✓ Total # of vendor generated customer references (case studies, success stories, testimonials, and customer videos)
- ✓ Customer reference rating score
- ✓ Year-over-year change in amount of customer references on FeaturedCustomers platform
- ✓ Total # of profile views on FeaturedCustomers platform
- ✓ Total # of customer reference views on FeaturedCustomers platform



MARKET PRESENCE SCORE

- ✓ Social media followers including LinkedIn, Twitter, & Facebook
- ✓ Vendor momentum based on web traffic and search trends
- ✓ Organic SEO key term rankings
- ✓ Company presence including # of press mentions



COMPANY SCORE

- ✓ Total # of employees (based on social media and public resources)
- ✓ Year-over-year change in # of employees over past 12 months
- ✓ Glassdoor ranking
- ✓ Venture capital raised

Award Levels



MARKET LEADER

Vendor on FeaturedCustomers.com with substantial customer base & market share. Leaders have the highest ratio of customer success content, content quality score, and social media presence relative to company size.



TOP PERFORMER

Vendor on FeaturedCustomers.com with significant market presence and resources and enough customer reference content to validate their vision. Top Performer's products are highly rated by its customers but have not achieved the customer base and scale of a Market Leader.

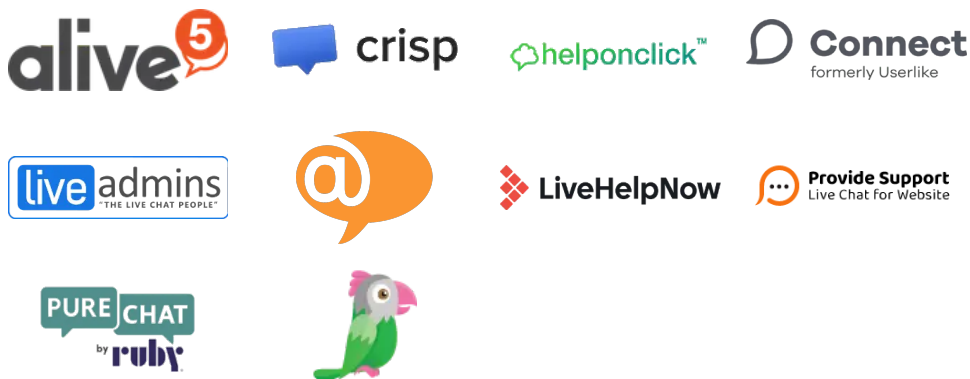
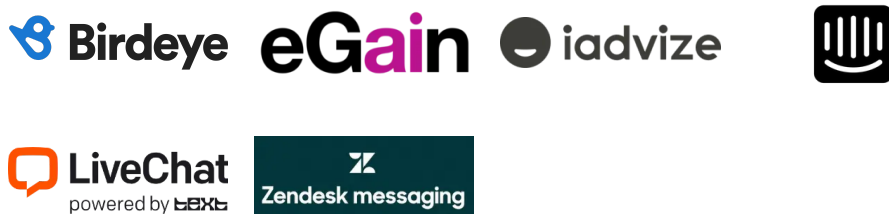


RISING STAR

Vendor on FeaturedCustomers.com that does not have the market presence of Market Leaders or Top Performers, but understands where the market is going and has disruptive technology. Rising Stars have been around long enough to establish momentum and a minimum amount of customer reference content along with a growing social presence.

2026 Customer Success Awards

Check out this list of the highest rated Live Chat Software based on the FeaturedCustomers Customer Success Report.



* Companies listed in alphabetical order



2026

**LIVE CHAT
SOFTWARE**

MARKET LEADER





ABOUT BIRDEYE



Birdeye is the leading reputation, social media, and customer experience platform for local businesses and brands. Over 150,000 businesses use Birdeye's all-in-one platform to effortlessly manage online reputation, connect with prospects through digital channels, and gain customer experience insights to grow sales and thrive. Founded in 2012 and headquartered in Palo Alto, Birdeye is led by a team of innovators from Google, Amazon, Salesforce, and Yahoo and is backed by the who's who of Silicon Valley, including Salesforce founder Marc Benioff, Yahoo co-founder Jerry Yang, Trinity Ventures, World...

359

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“Birdeye has given Total Point Healthcare a path to strengthen our relationships within our communities. A platform that gives an open dialogue and to really see where our strengths and weaknesses lie in all of our 20 locations. As we plan to grow the brand, Birdeye will continue to support our efforts in providing the best customer service in the healthcare realm.”

CORY COUNTRYMAN
CHIEF EXECUTIVE OFFICER, TOTAL POINT HEALTHCARE

“Birdeye Listings covers the major business directories, and when we need to update operating hours or a phone number for one of our shops, it only takes us a minute, and our profile gets automatically updated across all directories.”

MARY RABALAIS
SEO CONSULTANT AND WEB DESIGN, COLEMAN
TAYLOR TRANSMISSIONS

“Birdeye has been instrumental in helping us scale our reputation management while improving efficiency. The ability to automate review collection and track competitor benchmarks has been a game-changer.”

ELIZABETH SHORT
SVP OF MARKETING, CHARTWAY FEDERAL CREDIT
UNION

“Birdeye's automation has been a game-changer. We no longer have to manually send surveys, which saves us a lot of time and ensures consistency.”

TRAVIS BAKER
PRESIDENT, MECCA PROPERTY MANAGEMENT

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ABOUT EGAIN

eGain

eGain is the leading provider of cloud customer engagement hub software. Their top-rated cloud applications for social, mobile, web and contact centers help clients deliver connected customer journeys in a multichannel world. Headquartered in Sunnyvale, California, eGain has an operating presence in North America, EMEA, and APAC.

112

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“eGain AI Coach increases access to critical credit education, day or night. Plus, it allows members a safe and private approach to a conversation about credit.”

HELEN GIBSON
VICE PRESIDENT OF STRATEGIC OPERATIONS, DENVER
COMMUNITY CREDIT UNION

“eGain has evolved its product to include a new model of search that allows it to deliver better service to users. They can find information faster and easier and with a better overall experience.”

ESTEBAN KOLSKY
THINKJAR CONSULTING

“Easy to use and learn for end users. Provides the reporting capabilities needed to do the job. Interface is straight forward and easy to understand.”

BUSINESS OPERATIONS SPECIALIST
LEADING ENERGY AND UTILITIES COMPANY

“With eGain we have seen improved search response time.”

PROGRAM MANAGER
GLOBAL SILICON CHIPS MANUFACTURING COMPANY

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ABOUT IADVIZE



iAdvize, the 360° Conversational Platform, empowers more than 2,000 brands to deploy an immersive customer experience at scale, fostering conversation via generative AI-powered messaging throughout the customer journey. Providing a comprehensive solution for marketing, sales, and customer support, iAdvize has one mission—to connect brands and their customers through meaningful conversations. iAdvize also takes building customer engagement a step further by offering interactive live shopping experiences. Major brands like Samsung, Nespresso, OtterBox, Hyundai, and Decathlon have deployed the platform to increase their online...

172

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“Thanks to the iAdvize team’s support and availability, we were able to roll out the AI assistant across 6 countries without a hitch. The integration was fast, intuitive, and extremely well supported.”

MARIE PONTOIZEAU NOËL
PROJECT MANAGER, MON LIT CABANE

“With iAdvize, we found a solution that can provide both pre-sale consultations through chat, similar to in-store interactions, and handle the entire after-sales process.”

MARIO NEUHOLD
HEAD OF CUSTOMER SERVICE ONLINE, MÖMAX

“We deployed iAdvize to guide, accompany and advise website visitors, to remove friction in their browsing and generate more leads.”

AUDREY HEISER
E-COMMERCE MANAGER, RENAULT RETAIL GROUP

“Nowadays, 24/7 availability is crucial in our market, which is what iAdvize Messenger enables us to do.”

FABIEN BORRAS
DIRECTOR OF TOOLS QUALITY & OPERATIONS, SAGE

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BNP PARIBAS

BW | Best Western.
Hotels & Resorts

DECATHLON



HOUSE OF FRASER
SINCE 1849



ABOUT INTERCOM



Intercom offers the world's leading business messaging platform that delivers real time contextual communications to drive growth at every stage of the customer lifecycle. Intercom is the first to bring a real time messaging-first experience to sales, marketing and support teams and offers the only business messenger that powers more than chat. Its Messenger and suite of customizable toolkits are built on top of a platform that creates brilliant and personal experiences for businesses and customers. Intercom has over 30,000 customers and powers 500 million customer conversations each...

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TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“Fin is only as good as the information it's provided, and that's where we came in. We focused on simplifying language, creating scannable support articles, and ensuring key terms and abbreviations are well-explained. Formatting, like numbered and bulleted lists, is also very important when it comes to AI content digestion.”

PAIGE SAWATZKY
CONTENT & AUTOMATION LEAD, SWYFTX

“With Fin AI Agent's new personalized answers feature now retrieving critical order information from Shopify – including status updates and tracking details – even complex inquiries are resolved efficiently without involving our Customer Care team.”

AMANDA BROWN
CHIEF OF STAFF, GOODBUY GEAR

“Fin has really blown us away with the customer satisfaction levels. By giving bandwidth back to support, they're able to bump up their own personal customer satisfaction levels as well.”

ELLI NEELD
SENIOR PRODUCT EDUCATION CONTENT CREATOR, HONEYBOOK

“Within six days, Fin is successfully resolving 42% of conversations. It's truly surpassed my expectations.”

DANE BURGESS
CUSTOMER SUPPORT DIRECTOR, LINKTREE

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Airtable



Medallia



Livestorm





ABOUT LIVECHAT



Best live chat and help desk software for customer support and online sales. LiveChat helps to build a level of trust with people browsing the website and makes them more likely to make a purchase. Increase overall customer satisfaction through a more personalized way of communication with LiveChat. Over 28,000 companies rely on LiveChat in their everyday duties. Some of the major ones include: Ikea, Acer, Samsung, RyanAir, PayPal, Kaspersky Lab, LG, Suzuki, and Renault. Try LiveChat for...

206

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“I have been using LiveChat in the business I work for almost three years now since the first day of my employment with them. However, our very first chat was officially on October 21, 2011. SO, technically 4 years going strong with LiveChat. I have watched over the years as the software has improved while the ease of functionality has increased. I am immediately able to give my customers a point of support contact. I love the detailed...”

FAITH SPRADLING
LEAD CUSTOMER SUPPORT SPECIALIST, PHOBIO

“From a sales and marketing perspective, adding LiveChat to our site was the single BEST strategy we implemented in 2015. With 300,000 products on our site, you can imagine the product-related questions our customers might have. LiveChat is an easy and FAST way for a potential customer to get the information they need to make a buying decision. Since we...”

MARC JOSEPH
PRESIDENT/CHIEF EXECUTIVE OFFICER, DOLLARDAYS INTERNATIONAL

“With LiveChat, we are able to answer questions far more quickly and seamlessly so we can help customers make better product choices for their projects.”

DEANNA VARBLE
MARKETING & CREATIVE DIRECTOR, PIONEER MILLWORKS

“We embedded LiveChat inside our apps and on configuration pages for our products so that users can chat with our team directly from those places.”

CHRIS SKOROPADA
CHIEF EXECUTIVE OFFICER, APPSVIO

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SEPHORA



ActiveCampaign >



ABOUT ZENDESK MESSAGING



Zendesk builds software for better customer relationships. It empowers organizations to improve customer engagement and better understand their customers. Approximately 114,000 paid customer accounts in over 160 countries and territories use Zendesk products. Based in San Francisco, Zendesk has operations in the United States, Europe, Asia, Australia, and South America.

604 TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“Zendesk brings more consolidation of tools, more insights into customer experiences, more empowerment for our teams, more communication channels, and more assistive technologies. Our internal communications and our approach to technology have been streamlined, positively affecting our return on investment.”

KIT SANANWATHANANONT
MANAGING DIRECTOR, G.M. TOUR & TRAVEL

“We switched from Salesforce's Service Cloud to Zendesk in large part because of GenAI functionality, but it's been a huge win outside of that. I'm optimistic that we might be able to add 1-2 pts of margin from the operational improvements enabled by this switch.”

NATE BAKER
CHIEF EXECUTIVE OFFICER, QUALIA

“We built functionality and operate Zendesk workflows to get calls and chats answered within 30 seconds or less. We've heard from our customers that they love how easy it is to quote in our system, and that's helped build our reputation.”

TIM KYSE
VICE PRESIDENT OF CUSTOMER EXPERIENCE, OPENLY

“I've always been a big Zendesk fan. Zendesk has really easy APIs and systems. That allows us to do a lot of things that you just can't do on other systems.”

TY BAILEY
VP OF TECHNICAL SUPPORT, RECHARGE

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2026

**LIVE CHAT
SOFTWARE**

TOP PERFORMER





ABOUT 3CX



3CX is a 100% channel company and is the developer of a the 3CX communications software; the open standards IP PBX which innovates communications and replaces proprietary PBXs. 3CX cuts telco costs, boosts company productivity and mobility, and enhances the customer experience. With integrated WebRTC video conferencing, softphones for Mac and Windows, smartphone apps for Android and iOS, website live chat and more, 3CX offers companies a complete Unified Communications package out of the box.

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TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“The new 3CX system gave us clear audio during telephone calls, whether internal within our sites or outside the office using the smartphone apps. This has enabled us to facilitate smart-working with our employees. Additionally, 3CX is incredibly user-friendly and there is a remarkable ease of access to the various queues and contact center features. Logs are thorough and complete, which allows us to analyze everything quickly and easily. A big...”

MATTEO SANTINI
IT SYSTEMS MANAGER, INFOPLUS

“The fact that I could install 3CX Phone System on the existing Windows Server was a great advantage. Rather than buying a “black box”, I could leverage my Windows skills to administer the phone system and greatly reduce the administration time of the PBX. Our staff can actually do basic administration of the PBX via the web interface, reducing the need for outside consultants and giving us flexibility.”

STEFAN PFENDER
CHIEF EXECUTIVE OFFICER, MAIERL HOTEL

“3CX Phone System is a reliable, flexible, and cost-effective communication solution for the Bank. It has all the necessary features for day-to-day operations and offers a friendly, easy-to-use environment for our staff. Simple maintenance by our own IT team is another great advantage of the system, further complemented by responsive and competent support from the local 3CX Partner.”

EVGENY ZASCHERINSKY
HEAD OF IT INFRASTRUCTURE, RIGENSIS BANK

“So satisfied is Phillip with 3CX, that the company is considering using it to run its worldwide phone system.”

TERENCE TUNG
NETWORK MANAGER, PHILLIP SECURITIES GROUP

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ABOUT COMM100



Comm100 is a global provider of omnichannel communication software for education, government and commercial organizations of all sizes. With Comm100, organizations provide the optimal balance of human-bot engagement through configurable live chat, AI-powered bots and automation, and secure messaging – all from within one integrated platform. With more than 15,000 customers worldwide over 14 years of experience, Comm100 is helping organizations such as IBM, Stanford University, HomeTrust Bank, Rackspace, Colgate, and Canadian Blood Services. Learn more at...

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TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“Comm100 Live Chat has transformed how we support our agencies. With up to 400 calls a day, our clients were often put on hold for a considerable time before an agent became available. Now with live chat in place, we can instantly respond to every incoming query and give our clients the immediate support they expect. We’re now so fast that when they request a chat, we’ve usually sent our greeting message before they’ve even asked their question!”

SCOTT ECKSTEIN
INSURANCE SALES EXPERT, SAGICOR LIFE INSURANCE COMPANY

“Working with the Comm100 team has been a truly enjoyable experience. The team is extremely professional, helpful, and effective. Throughout our 6 years together, they have always been supportive and gone the extra mile to understand our needs. The outcomes have really exceeded my expectations, and I look forward to working with them on more future projects.”

BURAK DOGU
MARKETING MANAGER, ULTRABET

“Comm100 was the one that came out with the best score, including, of course, the fact that they were providing us with an option of having our system on-premises. Some of those points, when I read those, I was like, this is ridiculous. Nobody’s gonna be able to provide something like this. But Comm100 was able to say yes, we can do that.”

PRODUCT MANAGER
LEADING GAMING COMPANY

“We love our chatbot. We were initially slightly nervous about it so we started out with about 10% of incoming chats being answered by the bot. However, we soon saw the successes and where it needed correcting, and we now have it set managing about 30% of incoming chats.”

KELLI DAVIS
ASSISTANT VP OF MEMBER SUPPORT, CABRILLO CREDIT UNION

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ABOUT ENGATI



Engati is a one-stop platform for delighted customers. With their intelligent bots and Live Chat services they help you create the smoothest of Customer Experiences. They make it possible for businesses to reimagine their customer journey by using their integrated platform with the powerful combination of chatbots and live chat, enabling omnichannel global customer experiences.

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TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“Engati built an AI system that handles inquiries for all our international programs. Their proactive demo and user-friendly platform convinced us to proceed. We’ve experienced a 150% growth in our database within six months, leading to a corresponding boost in revenue.”

SANDEEP PEREIRA
SALES & PROGRAM OPS, UPGRAD

“Engati enabled the creation of intelligent bots that accurately responded to customer queries. Seamless integration with our website, mobile app, & social media, coupled with insights into customer behaviour, fueled continuous improvement for our chatbots.”

NAVINKUMAR MALI
DIRECTOR & FOUNDER, JIOSH URL

“Engati enabled us to use a lot of custom APIs and provided a very good support during the trial period and ensured all our requirements were met before our purchase. We were able to use Broadcast extensively.”

PRAMOD PRAKASH
CO-FOUNDER AND CEO, INSTALOGIST

“Engati is a very robust and easy to use multichannel Bot platform. Their great service and development makes it a highly flexible off-the-shelf solution which we advice for a lot of our clients.”

JEROME VAN DER LINDEN
CHIEF EXECUTIVE OFFICER & CO-FOUNDER, BOT IMPLEMENTATION

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ABOUT FRESHCHAT



Freshchat helps you delight your customers by driving smarter conversations on messaging channels they use whenever they need to talk to you, 24/7. At Freshchat, they will partner with you to deploy self-service capabilities setting you up for true conversational experiences, and providing instant customer service at scale, effortlessly.

61

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“Freshchat’s integration with WhatsApp and other messaging channels has helped MTN reach our goal of increasing digital penetration. Around 2 years ago, we only had 20 percent digital penetration, but today, 40 percent of our customers reach out to us through digital channels. We are confident that this number will continue to grow in the near future.”

IMANI MASUKE
HEAD OF DIGITAL INNOVATION, MTN CAMEROON

“We’re using Freshchat to solve our customers’ needs with precision, and in real-time. It has ensured our customers receive prompt personalized experiences and has also brought in operational efficiencies that make assisted buying extremely scalable.”

RAJESH MAGOW
CO-FOUNDER, MAKEMYTRIP

“The biggest thing was that Freshchat’s tech stack was quite easy for implementation compared to some of the other ones out there. And obviously cost was also a very big factor for why we chose Freshchat.”

JASON BOUTTE
CHIEF EXECUTIVE OFFICER, SHUTTLE DELIVERY

“Freshchat (and WhatsApp) is the #1 customer engagement tool in our organisation, whether it is sales or support. Our customer-facing folks spend 80% of their time on Freshchat everyday.”

MAYYER SALEH
GENERAL MANAGER, KAAFMEEM

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BLUE NILE



Klarna



ABOUT GLADLY



Uniquely powered by Customer AI, Gladly is the only CX platform that puts the customer —not tickets —at the center of every conversation. Trusted by the world's most customer-centric brands, including Crate & Barrel, Ultra Beauty, and Tumi, Gladly delivers radically efficient and radically personal experiences. Gladly was built for B2C leaders who refuse to compromise on operational efficiency or experience. With Gladly, every conversation feels uniquely tailored and instantly responsive, emotionally intelligent and operationally precise, deeply personal and effortlessly scalable. At...

61

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

"Bombas used Gladly's AI and people-centered platform to decrease average handle time by 90% and achieve an 88% resolution rate on cancel order - contact reasons CSAT all while maintaining a 99%."

ELISE HAUSMAN
SENIOR CUSTOMER, BOMBAS

"Gladly has helped decrease overall time spent on customer care. Now it is much easier to share the workload and focus on additional internal marketing projects to better educate our customers."

MICHAEL BOWMAN
CUSTOMER CARE COORDINATOR, DAVINE'S

"We've seen Gladly improve the interactions between customers and our Fit Experts because we have that continuity where agents can see all of the history in one place."

KAREN ZHOU
DIRECTOR OF OPERATIONS, ANDIE

"Gladly allows us to be more agile, adapt to demand, and focus less time on management and reporting, and more time on our team members and customers."

BRYAN RITER
DIRECTOR OF CUSTOMER CARE, DECKERS BRANDS

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ABOUT HAPPYFOX



HappyFox Inc., headquartered in Irvine, California, develops a multi-channel customer support help desk solution. HappyFox competes with Zendesk and Desk.com. Known for its solid ticketing capabilities and simple user interface, HappyFox caters to the help desk needs of both traditional businesses and modern, high-tech corporations of all sizes. HappyFox integrates with over 20 SaaS based applications including Salesforce and Google Apps, supports around 35 languages and is also available on iOS, Android and Windows mobile platforms.

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TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“HappyFox has not just been a tool; it's been a game-changer for Sonny's BBQ. The efficiency and clarity it brought to our IT support and business intelligence processes have allowed us to significantly reduce ticket volumes while improving our operational insights. This isn't just about solving IT issues; it's about elevating the entire brand's operational excellence.”

JOSHUA GRAVELY
IT MANAGER, SONNY'S BBQ

“HappyFox has been a game-changer for our district. The ease of ticket queue setup, automation of tasks, and powerful reporting capabilities have made our support operations much more efficient.”

CHRIS EGGLESTON
DIRECTOR OF IT - APPLICATION AND DATA SERVICES,
ACADEMY DISTRICT 20

“Using HappyFox smart rules and KB allow us to simply redirect customers to the detail pre-written answer so that we do not have to explain, write, compose, create screen capture again and again.”

STÉPHANE LAFRENAYE
ENTREPRENEUR, PREVISITE QUEBEC INC

“HappyFox's system uptime is superb. Despite adding many users and increasing complexity, it remains robust and scalable. We also experienced a 3X improvement in the first response time.”

AVINASH MUGALI
HEAD OF CUSTOMER EXCELLENCE, DARWINBOX

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ABOUT HELP SCOUT



Help Scout provides your team with a scalable help desk while keeping the customer experience simple and personalized. Customers won't have to create an account or keep track of their ticket number because to them, it works just like email. The customer experience is simple and training staff is painless, but Help Scout still has all the powerful features you need to provide great support at scale.

109

TOTAL CUSTOMER REFERENCES

[VIEW ALL
REFERENCES](#)

FEATURED TESTIMONIALS

“Help Scout’s friendliness, rapid support, bright interface, and simplicity quickly won us over. The tool has a low learning curve, where our team members could jump in and get started immediately, and the tool is also welcoming to customization and workflows. The price was also right and provides a lot of flexibility to what we need, including Light User seats!”

ANGELA COBBLE
SENIOR MANAGER OF CUSTOMER SUPPORT, SWITCHER

“Help Scout has replaced a bunch of different tools for us. For example, we used to have a Google Doc with answers to common questions so agents could respond quickly. Saved replies let us get rid of that.”

RAMIN SABOUR
CO-FOUNDER, REALTYNINJA

“Help Scout has helped us reduce our workload by 50%, making our team twice as productive.”

CARMEL GRANAHAAN
CUSTOMER SUCCESS TEAM LEADER, ONEPAGECRM

“Help Scout is by far the best support product I have ever used.”

LINDSAY COHEN
CHIEF OPERATING OFFICER, BRILLIANT

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BeerMenus

CrossFit
FORGING ELITE FITNESS™



CallDrip



BLUE BOTTLE
COFFEE



emburse
abacus



ABOUT KAYAKO

kayako /// one

Kayako is a simple customer service software that scales with your business. Kayako makes it easy to deliver an unrivaled customer support experience. Kayako started in 2001 with a goal: better customer support experience. Today, Kayako is the leading multi-channel helpdesk. Kayako is a team of more than 100 that helps 10,000s of businesses delight millions of customers using Kayako all around the world.

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TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“We chose to adopt Kayako as a way to enable our sales team to better interact with our website visitors. We wanted to learn about our visitors; see what they were doing on our website and how they found us. Our team was able to hit the ground running. With Kayako's visitor monitoring, we could see the search terms a visitor used in Google to find our website as well as the pages they had looked at so far. Before a conversation had even...”

NATALIE JEVRIC
IT MANAGER, SWEDISH MATCH

“Kayako has provided Pellerin Milnor with a cost-effective helpdesk management solution that has allowed the company to more effectively manage, monitor and fulfil end user support requests for IT issues and internal manufacturing process change requests. The Kayako solution was easy to implement and support as well as enhancements on the product have been outstanding.”

PETER H. PEETERS
SYSTEM ADMINISTRATOR, PELLERIN MILNOR CORPORATION

“Kayko is the only solution that brings us closer to our prospects and customers, all from one place. Whether it's from social media, email, or live chat, we are always having a single conversation - creating a truly unified customer experience.”

AMRITPAL SINGH
FOUNDER, CUSTOMERSUCCESSBOX

“Kayako cut our ticket age from 18 hours to under 5 and half of those tickets disappeared entirely. We weren't buying a new interface. We were buying a cost reset.”

COLIN GUILFOYLE
SVP OF CUSTOMER SUPPORT, TRILOGY

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ABOUT OLARK



Olark is the most beautiful and effective way to talk to your customers for sales and support. And they make it super easy for you! Solve customers' problems before they have a chance to click away. Give them the answers they need immediately and gain powerful insights about what Olark wants for relationships that last. Olark has powerful features to give you access to visitors and behaviors. Make your business (and your site) look good and keep customers coming back.

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TOTAL CUSTOMER REFERENCES

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FEATURED TESTIMONIALS

“Olark is a great place to start. Don't be overwhelmed by the idea of jumping into chat and the automated bot world. Once we got to CoPilot, it was just simple and easy, not intimidating. If you're hesitating, it's not as big of a leap as you think it's gonna be. And chat is not as overwhelming as you think. When I handed live chat to my customer service agent, they'd never done it before. They adapted extremely quickly to it. So I would say, give it a try. You won't regret it. How many years ago did I give Olark a try? And I'm still here!”

LAUREN ROTMAN
DIRECTOR OF E-COMMERCE, CREATIVE BAG

“I know for a fact that we have captured more leads using Olark than we would have if we didn't use Olark. I've worked for Landmark for 6 years, and I never really saw much success with Facebook Messenger being on our websites.”

JUSTIN STONE
REGIONAL MARKETING AND LEASING SPECIALIST,
LANDMARK PROPERTIES

“Our website is our storefront. Olark is the way for the staff in our store to engage with the person who's coming in to figure out what's on the shelf, learn more, and find their size.”

JULIA BOND
CO-FOUNDER, YOGA ED

“The value that Olark is bringing to Sphera is centered around the delight of our customers. Through our use of Olark, we have been able to make working with us, contacting us, easier.”

JONI MCHUGH
VICE PRESIDENT, SPHERA

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ABOUT STREAM



Stream is a B corporation, built with a social charter to provide fair financial services. Stream platform through 2,000 brands - across the U.K., Europe and U.S. - making them the world's most widely-used financial wellbeing provider. Offered through major employers like Bupa, Asda, New Balance, Hilton, Burger King and the NHS, their platform helps their members to build brighter financial futures.

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TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“I can be sceptical with new technology, but Stream has without a doubt been a huge success within Anchor. Already over half of our workforce is using the app to manage their money more effectively. A happy workforce means a more engaged workforce, giving a better experience to our residents.”

ROB MARTIN
EXECUTIVE DIRECTOR OF CARE SERVICES, ANCHOR

“Financial wellbeing is about empowering employees to not only understand and have the opportunity to educate themselves more about money but also empowering them to have access to that money at times when they need it.”

CHRIS WHITING
HEAD OF HUMAN RESOURCES, CAIRN GROUP

“In all of the years that I've been involved in system implementation from a HR perspective, this has got to be the best experience and the fastest experience I've had.”

NAZREEN JOHNSON
PEOPLE AND CULTURE DIRECTOR, ARC INSPIRATIONS

“I love having access to the Stream app because it gives me flexibility to use money whenever I need.”

DIANA
THE WHITE COMPANY

TRUSTED BY

HONEST
BURGERS

Superdrug

Butchies
BUTTERMILK FRIED CHICKEN

Bruce's

ASDA



ABOUT TIDIO



Tidio offers an all-in-one customer communication solution that combines live chat, help desk, chatbots, and AI agents to help businesses deliver efficient, personalized, and responsible support experiences. Designed for companies of all sizes, Tidio enhances customer engagement and automates routine interactions while keeping human agents available for complex or sensitive inquiries. Tidio's live chat enables real-time communication with visitors, allowing businesses to respond instantly, increase conversions, and provide proactive assistance. The help desk system...

76

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“At Your KAYA, delivering exceptional customer service has always been one of our top priorities. As we grew, we noticed that our Customer Care consultants were spending a significant amount of time handling repetitive inquiries. We realized we needed a solution that would automate these routine tasks, allowing our team to focus on more complex and urgent customer issues.”

MARTA ŻUCHOWSKA
CUSTOMER CARE COORDINATOR, YOUR KAYA

“Tidio Live Chat has been a huge success on our guitar lesson website because it allows students to ask questions real-time as they stream our guitar lesson videos. The tidio live chat application was so easy to install and it is by far the most modern chat application for website.”

DEVIN SHAWN
COUNTRY GUITAR ONLINE

“Tidio helps us to connect directly with our site visitors and support them immediately with their needs. At WeWent.com we use a customised chatbox to help us differentiate event bookers from event providers. Tidio app allows us to stay connected with our customers 24/7.”

BILGE APAK
WEWENT

“We were searching for something that would give us the possibility to use automations as well as human interactions—and Tidio was the best solution for that.”

LORENZO COLUCCI
CO-FOUNDER AND CMO, AD HOC ATELIER

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ABOUT WHOSON



WhosOn is a hosted or on-premises live chat solution that comes complete with real-time visitor tracking and analytics. WhosOn has been a leader in the live chat space for 15 years, and is a time-tested, ever-enriched solution. Today, WhosOn is the longest provider of chat in the UK and an established international brand. It is used in over 50% of the world's countries, across six continents and in many different industries and languages.

46

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“WhosOn has allowed us to deliver critical product information to our technical and sales teams. We've created a system to alert us of training opportunities with our internal customers to improve product knowledge and make sure that we are all providing the best possible experience. The feedback and insight here has been invaluable. The technical support from Parker Software is phenomenal. They are fast, efficient and friendly. It is extremely...”

RUSSELL HORTON
PROJECT MANAGER, SCHNEIDER ELECTRIC

“We chose WhosOn because they communicated really well with us, and because they were offering flexibility around the design of the platform. We knew we would need some special features and they seemed keen to take on the challenge! The other factor that clinched the deal was that WhosOn was offering in-chat translation, and being accessible to Bristol women whose first language isn't English felt really important to us. Parker...”

LAURA GALLAGHER
VOLUNTEER SERVICE CO-ORDINATOR, WOMANKIND

“The live chat service plays an important role in offering immediate and expert help, particularly for people who might find it difficult to discuss their experiences on the phone or in person.”

JUDITH BROWN
VICTIM SUPPORT

“I would certainly recommend WhosOn to anyone who has a customer facing website, the software is functional, easy to use and can only help your business improve its customer service.”

AMY KIRK
SALES & MARKETING EXECUTIVE, CENTERPLATE

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JOHN SMEDLEY





2026

**LIVE CHAT
SOFTWARE**

RISING STAR





ABOUT ALIVE5



Alive5 platform allows any business to chat with their customers using Chatbot Technology, from their websites, apps, SMS text-message and social media pages. Alive5 allows teams to connect with their customers over two-way text messaging. Give your customers a new way to connect by SMS-enabling your existing landline with the alive5 platform. Answer questions, groom sales leads and handle customer service inquiries on the world's most used channel – text message.

24

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“WebsiteAlive has been tremendous in our ability to effectively communicate with customers not only during office hours, but also after office hours with their Concierge services. Our sales reps are quite often able to convert a live chat conversation into a real phone conversation and close business regularly. In addition, the Concierge service has been a very effective customer service tool helping to accurately answer common questions by fans outside of office hours.”

WARREN PARR
DIRECTOR OF SALES, ATLANTA FALCONS

“To our knowledge, we are the first brush company to offer an online chat facility on our website, denmanbrush.com. This facility enables us to engage directly with visitors to our site, help them select which Denman product is best suited to their needs, and improve the overall visitor experience. It is an excellent feature that helps us connect with the end user of our products.”

PHILIP STEELE
MANAGING DIRECTOR, DENMAN

“With alive5, we can now interact with prospective customers at conferences with a text and they can either ask for more information or receive a promo link. By using alive5, we were able to successfully sign up a record number of new customers than any of conference previously.”

SHAWN SAILER
VICE PRESIDENT, LIONGARD

“Working with alive5 was more than just software. It was about how do we combine software with good strategy to achieve the goal that we want to achieve!”

HENAL PATEL
CHIEF EXECUTIVE OFFICER, DOCJURIS

TRUSTED BY





ABOUT CRISP



Crisp was created with an entrepreneur and "hacker" culture. Their goal is to create the best support software. They want to be free from any external pressures. So their company is fully bootstrapped from the beginning (2015). They are a remote-friendly company and didn't wait for the Covid pandemic to allow remote! In fact, Crisp used to be a 100% remote team at the beginning. Since 2018, they have offices in Nantes, France, where a part of the team is located. The rest of the team is distributed all their the world.

62

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

"Crisp is, at it's heart, a website chat, it's a support system by your website. But it does way more than that. Crisp is a key part of your customer support. Crisp has been amazing, and the first thing that really attracted me to, as a techy, was the size of the chat widget."

CHRIS SEES
CO-FOUNDER AND CHIEF EXECUTIVE OFFICER, THE HOXTON MIX

"Crisp has been a game-changer for streamlining our operations. From onboarding to day-to-day usage, the support we receive ensures everything runs smoothly. It's a solution that's simple to grasp and implement, making it a reliable partner for our firm."

VIRGILE PRADEL
AVOCAT ASSOCIÉ, PRADEL AVOCAT

"We rely on Crisp's features to centralize and organize our communications across multiple channels, helping us create a responsive, multichannel, multilingual, user-centered support experience that scales with our needs."

HUGO STEFAN
CO-FOUNDER, BETA.GOUV.FR

"Crisp is an amazing tool that is customer-focused and helps to build an omnichannel customer service. We use it for email marketing, customer education and customer support."

ALEXANDER BARROS
PARTNER, CODETRADING

prixz

obeem

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CODAGE
PARIS

contrôle

etnia
BARCELONA



ABOUT HELPONCLICK



HelpOnClick is a Live Chat software and Help Desk software for your online customer support. A one-stop shop for all your sales and customer support needs, HelpOnClick's Live Chat is the headline product, used and loved by thousands of customers. HelpOnClick's Help Desk software is a new product that helps you track all communications with your customers. Their business is not only software, but also forward-looking management, creative marketing, high-end development and dedicated customer support. They build the company that you would love to work with.

27

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“HelpOnClick's Chat app has allowed us to easily handle customer questions. We've reduced call volumes and increased customer service. At first our chat volumes were low but then we setup auto invitations and things really ramped up. Unlike many other chat providers HelpOnClick offers a desktop client. This allows sales staff to not be dependent on their web browsers. It looks more professional over all works better. I only wish we had done this...”

SASHA SHTERN
BATH & GRANITE

“Your HelpOnClick service has been a great help for our ASGA members to get in touch with us quickly and easily. Every day, some of our 1,200 member institutions ask questions about our upcoming conferences, how to join ASGA, or ask for help with their membership, passwords, or adding new members. Some even communicate with us to get live advice during their meetings, so it's like having us there in the room with them. We...”

BUTCH OXENDINE
AMERICAN STUDENT GOVERNMENT ASSOCIATION

“So far, HelpOnClick is the only live chat software that I have found that meets all my business needs, including: ability to use on several websites but monitor from one system; social media tags; saving the history and contact information; saving common responses alerted by sound on incoming chat; leaving e-mail when operator not available, and much more. Thanks for helping my startup get off to a great start!”

MICHELLE BEAUDET-SMITH
PRESIDENT, E-MEND SOFTWARE

“HelpOnClick software helps to provide on time support to university students.”

MATTHEW STENSON
CONCORDIA UNIVERSITY WISCONSIN

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ABOUT LIME CONNECT (FORMERLY USERLIKE)



Lime Connect (formerly Userlike) is a leading all-in-one software for AI-first customer service, WhatsApp marketing and customer messaging on all channels. Over 10,000 companies such as Toyota, Nivea and Targobank trust Lime Connect to scale their digital customer communication and optimize their customer experience. Lime Connect offers extensive features for professional customer service, sales and marketing that allow businesses to be closer to their customers and increase their revenue. The software meets the highest enterprise needs, and can be tailored flexibly to different industries and company...

35

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“We've been impressed by the modern look and feel of Userlike from the start. The usability and dedicated support were the decisive factors. With Userlike we've found a solution that really focuses on our needs.”

JENS LIPPERT
HEAD OF CUSTOMER EXPERIENCE, CYBERPORT

“Userlike is the most intuitive and modern live chat we found. Live chat obviously made our users happier and our service department more efficient.”

ALEXANDER PROSKE
IT AND PRODUCT MANAGER, STATISTA

“With Userlike we were able to integrate our self-developed bot and use our platform to control it across all messaging services.”

PATRICK STAUFENBIEL
PROCESS MANAGER, HERMES GERMANY

“Userlike is a very useful tool to get insights about the factors on which customers base their buying decision.”

JOURY DE REUVER
FOUNDER AND CEO, DE LAADKABEL SHOP

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ABOUT LIVEADMINS



LiveAdmins is a leader in providing multilingual live chat solutions and services that enrich online visitor experience, customer satisfaction and the bottom line of businesses of all sizes. LiveAdmins offers the most innovative and easy-to-use live help solution, allowing businesses from a variety of industries to provide instant online customer support and proactively sell their products and services. LiveAdmins strives to provide your website visitors with the best possible online experience - one that resonates your brand. Over the years, live chat has evidently become the preferred mode of customer service available around the clock. Their solutions are...

72

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“LiveAdmins has exceptional chat agents, helping us almost double our leads in 4 Years. After working with them, we have seen a remarkable transformation in our lead generation efforts, resulting in a substantial increase in sales. These chat agents are incredibly efficient and effective. They provide prompt and accurate responses, impressing customers with their personalized and attentive support. LiveAdmins integrates seamlessly with...”

NATALY BLANCO
DIRECTOR OF MARKETING, KUL OFFICE FURNITURE

“LiveAdmins provides a high level of support to us and our clients with their attentiveness, diligence and outstanding professionalism. We especially appreciate their ongoing commitment to helping us to continuously improve and adapting to change when necessary. In today's world where everything is quickly becoming AI-driven, the human touch is becoming more of a rare commodity, and it's wonderful to still be able to...”

RYAN UY
DIRECTOR OF MARKETING, OFFICE FURNITURE

“LiveAdmins has enabled another mode of communication via our website with our existing and potential new customers. Customers have the option of selecting SMS text as well. The operators are excellent. When we tweak our instructions, they are very quick to adapt. If there is an issue, they are quick to resolve it. I highly recommend LiveAdmins.”

ELLEN CASTLE
BUSINESS DEVELOPMENT MANAGER, A1A SOLAR CONTRACTING, INC

“I would highly recommend LiveAdmins. We receive a large volume of online chats that have led to business. People appreciate the option to chat live with someone at various hours throughout the day. It gives our clients an additional way to contact us and be heard.”

SUSAN THOMPSON
AGENCY MANAGER, COLDWELL BANKER BERMUDA REALTY

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ABOUT LIVEAGENT



LiveAgent is a fully-featured web-based live chat and helpdesk software. It harnesses the power of a universal inbox, real-time live chat, built-in call center, and a robust customer service portal. LiveAgent streamlines all of your customer interactions into an integrated, seamless hybrid ticketing system where everything is easily accessible and manageable. Advanced automation features, rules and vast amounts of integrations create powerful customer service software for businesses of all sizes. Join companies like BMW, Yamaha, Huawei and Oxford University in providing world-class customer service. Start your free trial, no credit card required. LiveAgent...

149

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

"We use LiveAgent on all of our ecommerce websites to provide our customers with an additional channel of getting in touch with us, without having to pick up the phone. We are known for providing a high level of service and the on-site chat function is very popular with our customers. The tool is easy to use and has had a positive effect on our productivity."

VIVIANE CARTER
CSI PRODUCTS

"Thanks to LiveAgent, we now have a well-organized support environment that scales with our business and keeps us responsive across all channels."

KATARZYNA SKONIECZNA
INNPRO

"LiveAgent helps us to achieve both our objectives: Quality and Availability."

MARTIN BAČA
CHIEF CUSTOMER OFFICER, WEBSUPPORT

"Getting used to LiveAgent has been a breeze."

LUKÁŠ MITAS
DIGITAL SPECIALIST, NUTRICIA

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ABOUT LIVEHELPNOW



LiveHelpNow is to enable companies of all sizes to facilitate meaningful customer service interactions. They provide a complete customer service software suite that brings personal attention, timely responses and motivating incentives into the sales and support process of each and every business. LiveHelpNow solutions make real customer relationships possible, fueled by data shared and exchanged effortlessly by both parties, facilitating relationships that set their clients apart from their competitors.

46

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“LiveHelpNow's live chat system has enhanced the way that our company handles customer service. We can connect with our customers in an instant, all while learning more about them than ever before. We can tailor our marketing services to various organizations all while growing our business. Additionally, all of our support needs are met in a timely manner by the...”

JOE RANGEL
DIRECTOR OF CUSTOMER EXPERIENCE KEY ACCOUNTS
MANAGER, OUTREACH

“Email management is one of the most important pieces of software we purchased in Customer Service in my eight years with Carolina Biological. We implemented email management right before the Covid restrictions, and it could not have come at a better time. Customers began to use email as a major medium of communication with us. We saw our email volume grow...”

STEPHEN KIDDER
DIRECTOR OF CUSTOMER SERVICE, CAROLINA
BIOLOGICAL SUPPLY COMPANY

“LiveHelpNow not only made it easy to set up, they also provided amazing demonstrations so our users and administrators were able to get up and running within only a few days. Support is critical for us and LiveHelpNow has one of the best support teams that I've come across. They are quick to respond and very patient with the varying levels of knowledge and understanding of their clients.”

ROBERT WYNTER
DURHAM COLLEGE

“From an effortless install to having the self-explanatory operator panel to complete each correspondence. It's just so easy to use. And, it's user-friendly on the customer side and on our side.”

DEANNE TRIEGLAFF
WELLNESS ADVOCATE & ONLINE CORRESPONDENCE
SUPERVISOR, SWANSON HEALTH

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ABOUT PROVIDE SUPPORT LIVE CHAT



Provide Support Live Chat is a powerful customer support tool. It allows you to help customers instantly via live chat, see their navigation through your website in real time, guide them, and offer assistance proactively. Provide Support offers one of the most reliable Live Chat services on the market. The company was founded in 2003 and has proven its credibility. With Provide Support Live Chat you get: - All features included in any...

72

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“We have been very pleased with Provide Support's live online chat system. We used another similar service previously and decided to switch to yours because it had more of the features we wanted and was a better value. Since switching, both our employees that use it and our customers have been very happy. We enjoy being able to separate our chats by department so the customers are directed to the right person. And the emoticons allow our chat...”

DONEEN ST. JOHN
CO-OWNER, BITTER CREEK CANDLE SUPPLY

“After a comprehensive search of online support services, BullionVault.com was delighted to find Provide Support's elegant solution. BullionVault.com allows private individual gold traders all over the world to buy and sell gold bullion online with each other at live spot market prices. This requires a high level of trust from potential customers and can be a lot to comprehend. Provide Support has enabled us to cost-effectively provide...”

ALEX EDWARDS
CHIEF OPERATING OFFICER, BULLIONVAULT

“We have been using Live Chat Provide Support since 2009 without any issues. Day in/ Day out the service is rock solid. Although, for us, it doesn't generate direct sales, it DOES afford another way to support our customers, especially if they need an answer “right now”. This avenue allows us to meet our customer at their point of need, which is sufficiency enough to continue the service.”

RICK MILLER
PRESIDENT, ELIJAH TOOLING

“We use Live Chat to offer our prospects and Platinum Membership customers added support, and I see no reason to ever look for an alternative. Quite simply, it works.”

GABE ANDERSON
DIRECTOR OF CUSTOMER SUPPORT, ARTICULATE

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rti-rips.com

CoverYourCar
.co.uk

Airfarenow.com

BIOAGE
The Age of Advanced Organics

CARLTON
HOTEL GROUP



ABOUT PURE CHAT



Pure Chat was born with a simple premise: to help entrepreneurs and small teams have better conversations with leads and customers. Since launching in 2012, small businesses have generated over three million chats on the Pure Chat platform. Small businesses can generate more leads and drive sales with Pure Chat! When companies add Pure Chat to their website they can message multiple leads and customers at once--instead of spending hours talking on the phone! They can also chat with new website visitors at their desktop or on the go with their mobile apps. Pure Chat is simple and intuitive unlike other enterprise-focused chat software...

27

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“Chat is one of the best ways we know to introduce new people to communicating. It's much less terrifying than being on phone. You can say you're going to go ask co-workers a question and instead of putting someone on hold, it's much less awkward to pause a chat conversation. There's no awkward silence on chat.”

QUINN DAVIS
WEBSITE SUPPORT SPECIALIST, ITHAKA

“Some of our customers are big fans. They think it's really cool when the owner and founder jumps on the chat to talk with them directly. We really love connecting with our customers and encourage our team to always put people first!”

BEN WILLIAMSON
FOUNDER, CRUSHFIT

“It's so inexpensive. Our entire setup is less than \$55 a month, and we generated thousands in sales off of this in six weeks.”

GLENN CAREY
SALES LEAD, KRANK GOLF

“Pure Chat helps connect real people in a digital world in a personal way.”

STONEY NOELL
OWNER, EPIC LIFE

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ABOUT TAWK.TO



tawk.to makes it easy for over five million people to communicate and transact with billions of customers. No matter where they are or how they pay. The most widely used chat application on the planet, tawk.to is ranked #1 with a 98% customer satisfaction score. Monitor and chat with customers in real time. Then follow up in a built-in ticketing and support center. tawk.to's free messaging and customer management software is easy to use across all devices and integrates with all your websites. tawk.to is completely free forever and offers 24/7 support. Create an account at...

139

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“What impressed me the most about tawk.to is to be able to have people represent your business and answer questions about your business as if they work for your business, it requires a lot of structure. So through the process of signing up with you guys, it actually helped us structure our business in a manner that’s scalable and repeatable.”

TIM LIVINGSTON
OWNER, GREEN BEAN BATTERY COMPANY

“In fact, even today, we have this policy where everybody in the team needs to spend time on tawk.to because that way they listen, they hear our customers, they hear firsthand what they have to say.”

SHAUN JANKS
CO-FOUNDER & CHIEF, DINGGO

“We love tawk.to because it gives us the ability to scale up and down the number of people to man that help desk.”

LUKE PETERSON
CO-FOUNDER AND PARTNER, BUZZCAST

“Live Chat is an essential, integral part of any e-commerce business these days.”

RYAN CUNNINGHAM
CO-FOUNDER, LOGOCLOTHZ

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