

Tax Compliance Software Category



Tax Compliance Software Category

Tax compliance software gives you accurate federal and local tax computations, and automates tax filing and reporting. Top vendors present different solutions to manage specific types of transactions and their linked taxes. Sales tax compliance programs compute and process relevant taxes to be charged across jurisdictions.

Further, Value-Added Tax (VAT) applications monitor regulations and automate computations across intricate scenarios. Advanced tax compliance tools support custom tax management for global sales. Many vendors also deliver managed audit reporting and tax filing for businesses of all sizes.



Customer Success Report Ranking Methodology

The FeaturedCustomers Customer Success ranking is based on data from our customer reference platform, market presence, web presence, & social presence as well as additional data aggregated from online sources and media properties. Our ranking engine applies an algorithm to all data collected to calculate the final Customer Success Report rankings.

The overall Customer Success ranking is a weighted average based on 3 parts:

CONTENT SCORE

- ▢ Total # of vendor generated customer references (case studies, success stories, testimonials, and customer videos)
- ▢ Customer reference rating score
- ▢ Year-over-year change in amount of customer references on FeaturedCustomers platform
- ▢ Total # of profile views on FeaturedCustomers platform
- ▢ Total # of customer reference views on FeaturedCustomers platform

MARKET PRESENCE SCORE

- ▢ Social media followers including LinkedIn, Twitter, & Facebook
- ▢ Vendor momentum based on web traffic and search trends
- ▢ Organic SEO key term rankings
- ▢ Company presence including # of press mentions

COMPANY SCORE

- ▢ Total # of employees (based on social media and public resources)
- ▢ Year-over-year change in # of employees over past 12 months
- ▢ Glassdoor ranking
- ▢ Venture capital raised

Award Levels



MARKET LEADER

Vendor on FeaturedCustomers.com with substantial customer base & market share. Leaders have the highest ratio of customer success content, content quality score, and social media presence relative to company size.



TOP PERFORMER

Vendor on FeaturedCustomers.com with significant market presence and resources and enough customer reference content to validate their vision. Top Performer's products are highly rated by its customers but have not achieved the customer base and scale of a Market Leader.



RISING STAR

Vendor on FeaturedCustomers.com that does not have the market presence of Market Leaders or Top Performers, but understands where the market is going and has disruptive technology. Rising Stars have been around long enough to establish momentum and a minimum amount of customer reference content along with a growing social presence.



2020 Customer Success Awards

Check out this list of the highest rated Tax Compliance Software based on the FeaturedCustomers Customer Success Report.



MARKET LEADERS



TOP PERFORMERS



RISING STARS



* Companies listed in alphabetical order





ABOUT AVALARA



Tax compliance done right

Avalara helps businesses of all sizes achieve compliance with sales and excise tax, VAT, and other transactional tax requirements by delivering comprehensive, automated, cloud-based solutions that are fast, accurate, and easy to use. Avalara's end-to-end suite of solutions is designed to effectively manage complicated and burdensome tax compliance obligations imposed by state, local, and other taxing authorities in the United States and internationally.

121

Total Customer References

[VIEW ALL REFERENCES](#)

Featured Testimonials

“Tapco was new to handling sales tax. Using AvaTax, I don't have to worry about being compliant. I have seen other STM systems in the industry and this technology does exactly what is supposed to do: make us more productive. We trust AvaTax to take care of all the details around our sales tax.”



ROY DEVADA
DIRECTOR OF IT, TAPCO CIRCUIT SUPPLY

“The automation aspect of Avalara products convinced us it was the best. It's automated, it's a one-time set-up and it's simple to use. We just loved it from the start.”



RAY DUONG
FINANCE ANALYST, ARGUS SOFTWARE

“Avalara AvaTax is really simple. I just like that it's really seamless. Avalara AvaTax is one of the few things we have just plugged into the system that has been painless.”



RICHARDINE OBRIEN
VICE PRESIDENT, BEYOND HEALTH

“Avalara's on-demand system delivers quick and accurate tax calculations while driving down customer costs.”



ALLISON WATSON
CORPORATE VP, WORLDWIDE PARTNER GROUP, MICROSOFT CORPORATION

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PRADA





ABOUT SOVOS



Sovos brings together the world's most accurate and reliable regulatory analysis with a global cloud software platform built to reduce the burden and risk of tax compliance and business to government reporting everywhere your business grows. Trusted by over half of the Fortune 500, Sovos delivers the world's most reliable, stable and secure solutions ahead of regulatory change.

71

Total Customer References

[VIEW ALL REFERENCES](#)

Featured Testimonials

“We now have a much greater certainty of tax compliance. We have reduced the chance that we will be selected for a tax audit, reduced the cost of complying with tax audits, and greatly reduced the potential that we will be subject to penalties.”



CARL SWEETLAND
CHIEF INFORMATION OFFICER, KELLY-MOORE PAINTS

“Change is happening, but we'll automatically solve it with the [Sovos] solution. Converting a legal requirement in a local language into a configuration plan is very complex, so the service of automatic updates to the new legislation was a clear key point of help for us.”



ALDO MAGENES
SAPANALYST, SUN CHEMICAL

“We always strive to create an exceptional trading experience that both protects and benefits our customers. Sovos takes away the complicated guesswork of crypto tax reporting, helping us and our clients to be compliant.”



ANDREW CHANG
CHIEF OPERATING OFFICER, PAXOS

“We are pretty careful about being compliant, [and] it went much smoother with Sovos Compliance. It just seems like things are getting more and more efficient—it seems to be really streamlined.”



SHANNAN MORRIS
SENIOR TAX ANALYST NATIONWIDE FINANCIAL, NATIONWIDE

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ABOUT TAXJAR



TaxJar is the leading technology solution for busy eCommerce sellers to manage sales tax and is trusted by more than 7,000 businesses. TaxJar was founded to help eCommerce merchants spend less time on sales tax and more time growing the businesses they love. TaxJar is passionate about creating simple solutions and leveraging technology to solve complicated sales tax issues.

45

Total Customer References

[VIEW ALL REFERENCES](#)

Featured Testimonials

“The number one thing we liked about TaxJar Plus was cost followed by the ease of onboarding, and getting set up with our API integration. Their system is straight-forward, easy to manage, and user-friendly.”



DAREN HAWS
VP OF FINANCE AND HR, KORNERSTONE CREDIT

“Providing our new automated tax calculation feature powered by TaxJar that essentially eliminates our customers’ concerns when it comes to sales tax helps us deliver on our promise and make our merchants more successful.”



JIM O'HARA
PRESIDENT, ECWID

“Making the complex and tedious simpler and seamless. The overall ease of use and UI/UX are complimented with great customer support. We saved significant time by getting informed, succinct answers from the customer team at TaxJar.”



RAGHU KAKARALA
MANAGING PARTNER, FORTYFOUR

“This app is a MUST have for any business. Filing taxes is a nightmare and this app automates the entire process! I recommend that everyone uses this app because it will save you a ton of time and it makes filing state taxes effortless.”



OK SOCK

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WOOCOMMERCE



MVMT

ECWID

JOULIES



ABOUT VERTEX INC.



Vertex Inc. is a leading tax software and services provider that empowers global commerce. Vertex connects customers and partners across all industries to deliver the world's most trusted tax solutions for businesses to grow with confidence. Vertex provides cloud-based and on-premise solutions that can be tailored to specific industries for every major line of indirect tax, including sales and consumer use, value added and payroll. Headquartered in Pennsylvania, and with offices worldwide, Vertex is a privately held company that employs over 1,000 professionals and serves companies across the globe.

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Total Customer References

[VIEW ALL REFERENCES](#)

Featured Testimonials

“The centralized, automated tax solution allows us to be more flexible and scalable without adding new resources each time there are new business ventures.”



RYAN MEAS
MANAGER OF SALES & USE TAX, STARBUCKS

“Vertex enabled us to digitally transform and centralize our tax department. This has created new best practices and yielded substantially lower costs and audit risk, as well as increased productivity. We couldn't be more pleased with the business results we have achieved with Vertex.”



LAUREN MARKS
ADMINISTRATIVE MANAGER, GRAYBAR

“We leveraged the full power of Vertex O Series — from custom impositions, to custom tax and situsing rules, to advanced taxability mappings.”



MARGIE MORRIS
CORPORATE TAX MANAGER, AMERIGAS

“The greatest strength of Vertex is that they're all tax professionals. They know how to prepare returns, they know how they should look. They speak the same language that we do in the tax department.”



LISA DOMINGUEZ
DIRECTOR OF SALES AND PROPERTY TAX, TOYOTA FINANCIAL SERVICES

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STARBUCKS







ABOUT CANOPY

canopy

Canopy is building sophisticated, cloud-based software to make resolving IRS collections easier on tax professionals and their clients. It allows effortless gathering of client information and documents, robust tax analytics, auto-completion of tax forms, and more.

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Total Customer References

[VIEW ALL REFERENCES](#)

Featured Testimonials

“After less than three months of using Canopy, I had streamlined my process to the point that I could add \$10,000 in monthly recurring revenue.”



JAMES FAUGHTENBERRY
THE ATA GROUP

“Canopy lets me work so much faster and makes me so much more productive - Canopy saves me at least an hour every time I pull a transcript.”



SHARISE NOBLES
NOBLES BOOKKEEPING

“...Choosing the right software made training and onboarding staff easy.”



EMILIA MCAFEE
TAX ATTORNEY, WE LEGAL, APC

“Filling out mountains of paperwork is stressful for clients, so [we] implemented a solution: Canopy's collections workflow.”



LEWIS HURWITZ
OWNER, HURWITZ TAX SOLUTIONS

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ABOUT TAXIFY



Taxify saves online sellers time and money by keeping them in compliance with sales tax reporting and remittance. Taxify can report for every state and local jurisdiction - on an easy-to-use, self-service software platform that any business can afford. Taxify makes it easy to comply with thousands of tax rules and rates, giving internet retailers, including Amazon sellers, an easy way to accurately calculate tax, avoid tax gaps and automatically file state and local tax forms.

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Total Customer References

[VIEW ALL REFERENCES](#)

Featured Testimonials

“I love Taxify, they have put to rest any ambiguities that I may have had. It was a bit of a process handling all the monthly, quarterly, six month or yearly State tax remittance. They took that burden off of me and put it on them. So far I feel like a huge weight has been taken off my shoulders. It is a field that you do not want to mess around in and they know their business.”



MICHAEL
RECORD PEAK

“From the top down, Taxify gets it. This type of support is a rarity today, something that is hard to find with new tech companies. But what was most impressive was they delivered a solution that was accurate and approved by our CPA.”



PAUL'S BAKERY

“Taxify is the perfect solution for our online business. It properly manages sales tax issues along with compliance.”



ZENBIO

“Taxify is a partner to eCommerce businesses and accountants to manage the mechanics of the complex world of sales tax compliance in the 21st Century. They take on this dirty job so you can focus on growing your business. We couldn't scale our business or deliver as much value to our eCommerce customers without Taxify as a partner.”



SCOTT SCHARF
CATCHING CLOUDS

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ABOUT VATBOX

VATBOX

VATBox offers peace of mind with their automated cloud-based technology. Recover VAT with complete compliance and genuine governance. Their state-of-the-art patented technology puts companies in control, providing total transparency and insight into all employee travel and expense transactions, foreign account payables, shipping (DDP), and all other invoices automatically identified with reclaimable VAT. Their simple-to-use dashboard offers drill-down analytics, effortlessly streaming compliant data from all VAT receipts and submitting VAT reclaims to the relevant authorities. Built by smart, passionate software engineers and VAT experts, their hassle-free solution minimizes overheads and maximizes refunds on domestic and foreign VAT.

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Total Customer References

[VIEW ALL REFERENCES](#)

Featured Testimonials

“We chose VATBox as our preferred solution in order to have one unified process for the recovery of VAT over specific jurisdictions. For us, VATBox means Governance & Disruptive innovation.”



GLOBAL HEAD OF INDIRECT TAX
KUEHNE + NAGEL

“VATBox has played a pivotal role in helping the company educate its employees, which has effectively mitigated their high disqualification rate, increased policy compliance and maximized VAT reclaim opportunities. VATBox helped us ensure our travelers are submitting documentation properly under the right legal entity or with the right breakdown of costs.”



JAMES NGUYEN
GLOBAL HEAD OF PROCUREMENT, ZOETIS

“With a direct connection between Teva's Expense Report and VATBox, we successfully minimized the time we needed to spend on VAT procedures and maximized our VAT potential outputs, leading to excellent results.”



SENIOR DIRECTOR OF GLOBAL TAX
TEVA

“We chose VATBox because we want to optimize our VAT reclaim process, simplify the administrative processes for our finance departments and to increase the compliance of our T&E invoices.”



MARCEL DE WIT
VICE PRESIDENT GLOBAL TAX & TREASURY, BCD TRAVEL

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ABOUT CSC CORPTAX



CSC Corptax transforms the business of tax through technology, business process expertise and award-winning customer support. Clients achieve breakthrough tax performance using the first and only single system on the market offering unmatched automation to align processes and workflows, enhance transparency, improve accuracy, and lower risk across the corporate tax lifecycle. For more than 40 years, Corptax products have supported the evolving tax needs of leading organizations in many industries. Today, Corptax solutions help almost 1,000 clients in 100 countries, including 50% of the Fortune 500 and 60% of the Fortune 100, nationally.

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Total Customer References

[VIEW ALL REFERENCES](#)

Featured Testimonials

“Better provision processes help engage foreign tax controllers, resulting in improved communication and trusted data. We now have time to focus on review and analysis.”



MISTY D'AMICO
GLOBAL TAX MANAGER, FAIRCHILD SEMICONDUCTORS

“Automating dataflow between three financial/tax systems via Corptax Office means less data entry, review time and frustration, and more time to assess tax positions and savings opportunities for the company. Plus, reviewing data on a consolidated rather than individual basis saves even more time.”



HAMADI BENGABSIA
VICE PRESIDENT OF PROCESS & TAX TECHNOLOGY, CBS

“A major benefit of Corptax architecture is the speed of calculations and the visibility we get to those calculations to do our analysis.”



DENISE VINCENT
TAX DIRECTOR, NATIONWIDE

“For us, Corptax is a powerful tax warehouse that automates adjustments, tracks deferred, and calculates taxable income for the provision. We then reuse that information to accelerate compliance.”



ANNE WANG
INTERNATIONAL TAX MANAGER, SMITHFIELD FOODS

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ABOUT DAVO TECHNOLOGIES



DAVO Technologies has developed a suite of applications to provide automated solutions to merchants' sales tax and cash management needs. DAVO Technologies Sales Tax is the only automated sales tax solution available with daily cash management. DAVO Technologies automatically collects sales tax daily and files and pays it when due. DAVO Technologies patented technology is trusted by thousands of brick and mortar merchants to automate their sales tax from start to finish. The DAVO Technologies Sales Tax app integrates with cloud based Point of Sale (POS) systems and guarantees on-time and in-full sales tax filing and payment for its merchant customers. DAVO Technologies offers a suite of payments products to help brick and mortar merchants with cash management—DAVO Technologies Sweep & Save, DAVO Technologies Savings Club and DAVO Technologies FranchisePay.

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Total Customer References

[VIEW ALL REFERENCES](#)

Featured Testimonials

“DAVO has literally changed my life because I never even think about sales tax anymore. If it wasn't for DAVO, we probably wouldn't be in business today.”



TED KNEUTTER
ENDLESS SUMMER TACO TRUCK

“DAVO takes the stress out of paying sales tax. With DAVO, we know our cash flow, pay our taxes daily, and never have to think about being in compliance with state law. This is one of the most essential services we use to run our business.”



ELIZABETH TURNBULL
CO-OWNER, COPA

“Since we started using DAVO Sales Tax on Square I never even think about sales tax anymore. DAVO sets our sales tax aside daily and always files and pays it on-time. We get our NY State on-time filing refund and that makes DAVO priceless! By far, one of the best decisions we made for our business. I highly recommend DAVO.”



STEVE APPLEBAUM
OWNER, MAYHEM & STOUT

“DAVO truly changed my life. I expended so much emotional energy worrying about sales tax all the time and now I don't even think about it.”



GINA KNOCHENMUS
OWNER, STEAMBOAT FLORAL

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STEAMBOAT FLORAL





ABOUT LOVAT COMPLIANCE



Lovat Compliance is an international company. They came up with an interesting idea. Their accountants, tax experts, and software developers gathered, and with their knowledge, LOVAT is the best all-in-one solution for online sellers and eCommerce companies to manage their taxes. They feel proud to help you spend less time on your VAT work and more time for your businesses. They are here to help you in growing your business globally. So their key value is to simplify your taxes and free you from manual paperwork with VAT returns.



Total Customer References

[VIEW ALL REFERENCES](#)

Featured Testimonials

“Tax reporting with Lovat is made with a higher level, it is automated and easy to use. The customer service delivers fast and consistent answers, it is always online with a chat to solve problems instantly. Pricing is an issue for us, and they are definitely competitive.”



ALFONSO RUSCIANO
STARGEM SRL

“It used to be very time-consuming to do submit all my VAT returns and do VAT registration in every country where my business has grown, now, thanks to LOVAT this is in the past.”



ZALINA NIZHEGORODOVA
OWOX BI

“Lovat helps me to calculate VAT to various countries. Since my business operates in multiple countries, it's not easy to calculate them accurately. But with Lovat, VAT calculation does not bother me anymore.”



DMYTRO BELKO
BOTSCREW

“My favorite thing about Lovat is the automation of almost everything. With the different integrations possible – I'm able to upload my data, fill the return and submit it a few clicks and all in one place and this saves really much time for me and keeping me sure that I'm up to date with everything regarding taxes.”



DMITRY CHERVONYI
BELKINS

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ABOUT QUADERNO



Quaderno provides automatic tax compliance for SaaS, eCommerce, and digital businesses worldwide. From US sales tax to VAT to GST, merchants can effortlessly comply with tax laws in any country. Quaderno offers automatic invoicing, instant tax reports, a variety of useful integrations, and great customer support. They want to help business owners customize Quaderno to their business, to solve their particular problems and reflect their own brand.



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Total Customer References

[VIEW ALL REFERENCES](#)

Featured Testimonials

“Quaderno made it a lot easier for the customers we already had or were gaining. Invoicing has become swift and efficient.”



DAVID SHERRY
CO-FOUNDER AND COMMUNITY BUILDER, DEATH TO THE STOCK PHOTO

“Quaderno was, and still is, the solution I needed to solve all my VAT compliance woes. Brilliant product. Exceptional team. Stress reduction accomplished!”



SAM HURLEY
OPTIM-EYEZ

“Quaderno is at the core of my business accounting and it works great when you want to get rid of all the invoice and tax hassle that comes with running a international WooCommerce store. Great support too!”



JEROME KNOOT
STRATEGISCHMARKETINGPLAN.COM

“Quaderno helped us a lot to work more efficiently by automatically creating Shopify and Amazon invoices. Furthermore, the service is great. Whenever we need something special, we just write an email to their support center and a few minutes later, we receive a reply.”



STEFAN LEHRER
SUNNYBAG

TRUSTED BY



DEATH TO STOCK

