

# Payroll Software Category



## Payroll Software Category

Payroll software is used to compensate staff members for time worked. This solution can be bought as a standalone system or as part of a HR software platform in which it is a module. With payroll software, you can calculate paychecks from attendance tracking tools and logged work hours. The application then makes payments via paychecks or direct deposit into workers' accounts. Plus, it calculates and withholds deductions and taxes.

All companies - big and small in any industry - that employ staff members need to provide compensation to them. Payroll needs to be done regularly and accurately, and therefore businesses need a platform that automates these workflows. Payroll software helps to save time, improves compliance, and reduces errors.



# Customer Success Report Ranking Methodology

The FeaturedCustomers Customer Success ranking is based on data from our customer reference platform, market presence, web presence, & social presence as well as additional data aggregated from online sources and media properties. Our ranking engine applies an algorithm to all data collected to calculate the final Customer Success Report rankings.

The overall Customer Success ranking is a weighted average based on 3 parts:

## CONTENT SCORE

- ▢ Total # of vendor generated customer references (case studies, success stories, testimonials, and customer videos)
- ▢ Customer reference rating score
- ▢ Year-over-year change in amount of customer references on FeaturedCustomers platform
- ▢ Total # of profile views on FeaturedCustomers platform
- ▢ Total # of customer reference views on FeaturedCustomers platform

## MARKET PRESENCE SCORE

- ▢ Social media followers including LinkedIn, Twitter, & Facebook
- ▢ Vendor momentum based on web traffic and search trends
- ▢ Organic SEO key term rankings
- ▢ Company presence including # of press mentions

## COMPANY SCORE

- ▢ Total # of employees (based on social media and public resources)
- ▢ Year-over-year change in # of employees over past 12 months
- ▢ Glassdoor ranking
- ▢ Venture capital raised

## Award Levels



### MARKET LEADER

Vendor on FeaturedCustomers.com with substantial customer base & market share. Leaders have the highest ratio of customer success content, content quality score, and social media presence relative to company size.



### TOP PERFORMER

Vendor on FeaturedCustomers.com with significant market presence and resources and enough customer reference content to validate their vision. Top Performer's products are highly rated by its customers but have not achieved the customer base and scale of a Market Leader.



### RISING STAR

Vendor on FeaturedCustomers.com that does not have the market presence of Market Leaders or Top Performers, but understands where the market is going and has disruptive technology. Rising Stars have been around long enough to establish momentum and a minimum amount of customer reference content along with a growing social presence.



## 2021 Customer Success Awards

Check out this list of the highest rated Payroll Software based on the FeaturedCustomers Customer Success Report.



### MARKET LEADERS



### TOP PERFORMERS



### RISING STARS



\* Companies listed in alphabetical order





62

Total Customer References

[VIEW ALL REFERENCES](#)

#### ABOUT ASCENTIS



Ascentis, backed by Palm Ventures, LLC and Catalyst Investors, offers easy-to-use workforce management HRIS, online payroll and timekeeping solutions that support greater business efficiency and accuracy. Ascentis technology automates critical processes such as full scale benefits management, compliance, online open enrollment, time and attendance, real-time payroll processing, tax filing, applicant tracking, employee and manager self-service and reporting.

### Featured Testimonials

*“I like the HR piece because you can go in as an administrator and approve things. It's really simple. If it's payroll related it flows right over to payroll. I love that.”*



DEBBIE BALLARD  
CONTROLLER, CREWS & ASSOCIATES

*“Very logical software. It is user-friendly and the support is awesome. They respond fast and take care of any issues.”*



CHRISTINE SHIRLEY  
ACCOUNTANT, BIONETICS CORPORATION

*“Ascentis is there for us when we need it. That kind of support is really what sets Ascentis apart from the other payroll companies I've worked with.”*



RENEE PRIMER  
PAYROLL MANAGER, GHIRARDELLI

*“Synchronization audits between the HR and payroll databases have been virtually eliminated and payroll errors have been reduced by more than 90%.”*



MICHELLE VOISINET CAYLOR  
VICE PRESIDENT OF HUMAN RESOURCES, CALIBRE

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#### ABOUT CERIDIAN

## CERIDIAN

Ceridian is a global human capital management (HCM) software company. Dayforce, their flagship cloud HCM platform, provides human resources, payroll, benefits, workforce management, and talent management capabilities in a single solution. Their platform helps you manage the entire employee lifecycle, from recruiting and onboarding, to paying people and developing their careers. Ceridian provides solutions for organizations of all sizes, from small businesses to global organizations.



# 298

## Total Customer References

[VIEW ALL REFERENCES](#)

### Featured Testimonials

“Being able to import and export data with the touch of a button and preview our payroll before it is deemed final means we gain valuable extra time to inspect and ensure pay accuracy. Furthermore, with our move to real-time, online earnings statements are eliminated from our office paper trail.”



JUDY SINGH  
MANAGER, FINANCE AND ADMINISTRATION, PETO MACCALLUM LTD.

“Since we've implemented Dayforce, processing payroll has become much faster. The employee clocks their time via the mobile app from virtually anywhere. We pull a time clock from Dayforce and are able to pull hours and time from the same day if we need it. The process has become much more efficient than it was before.”



LISA RUIZ  
DIRECTOR OF PAYROLL SERVICES, HOUSTON TEXANS

“Our biggest benefit has definitely been a combined reduction in payroll error rates and excess leave and clock rounding costs. If we see that someone punched something other than what they were scheduled for, we now hit it immediately as opposed to the old days when it could cost the company more in payroll to deal with it than to resolve it.”



NOAH KATZ  
CO-PRESIDENT, PSK SUPERMARKET'S FOODTOWN

“Dayforce has helped us be more progressive in offering tools for our Millennials. We have a mobile app, we have dashboards that are in the system that we can make available to our executive team so that they have the knowledge at their fingertips, and we no longer have to wait for this information to be created through a spreadsheet.”



MICHELLE COOMBS  
SENIOR MANAGER, PAYROLL & HRIS, RUBIOS

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#### ABOUT GUSTO

# gusto

Gusto is a modern, online people platform that helps small businesses take care of their teams. On top of full-service payroll, Gusto offers health insurance, 401(k)s, expert HR, and team management tools. Today, Gusto offices in Denver, San Francisco, and New York serve more than 100,000 businesses nationwide.



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## Total Customer References

[VIEW ALL REFERENCES](#)

### Featured Testimonials

“I love the easy-to-use interface and how streamlined the process is. With Gusto, payroll isn't daunting at all. I just had to follow the steps and enter the info.”



NINI GUECO  
CHIEF EXECUTIVE OFFICER, AVANT-BARRE

“With Gusto, I think of payroll as a 30-second job now rather than 30 minutes and scary. The website is so friendly and a joy to use.”



PANKAJ GARG  
BUSINESS OWNER, INTEGRATIVE PAIN CLINIC

“My favorite thing about Gusto is the compliance aspect. They make quarterly taxes, onboarding, and everything else so simple and easy, which saves me a ton of time.”



LUKE HENKE  
ACCOUNTING MANAGER, AMPLIO DIGITAL

“The onboarding process is incredibly easy and I know I don't have to worry about constantly filing paperwork because Gusto has it all under control for me. It takes the usual payroll stress off my shoulders entirely.”



CHARLOTTE GUYTON  
OWNER, BARD AND BAKER LLC

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catimini  
PARIS

CLUB  PILATES®

 Kettle & Fire

THE  
SALTY

MATHNASIUM  
The Math Learning Center





#### ABOUT JUSTWORKS

## JUSTWORKS.

Justworks, the fastest growing HR technology company, helps entrepreneurs and businesses grow with confidence by giving them access to big-company benefits, automated payroll, HR tools, and compliance support — all in one place. It does this by combining the power of a certified Professional Employer Organization (PEO) with expert 24/7 customer service and a simple and friendly platform. With Justworks, teams of all sizes can work fearlessly, pursue their passion, and do more of what matters.

79

Total Customer References

[VIEW ALL REFERENCES](#)

### Featured Testimonials

“Justworks has been great at allowing us to operate the flow of money from a vendor, payroll, back-office perspective.”



COLIN MOFFETT  
MANAGING PARTNER, ARTEMIS WARD

“Whether it's questions related to payroll, paid family leave, or our benefits offerings, Justworks has an answer ready right away.”



LIEVEKE PEETERS  
PEOPLE OPERATIONS DIRECTOR, AREA 17

“Justworks is a startup for startups. It's nice to work with another company that completely understands what we have to do and what we're going through. It's nice to have a company that empathizes with us. It makes it a lot easier to have a harmonious relationship.”



CHRISTINA BOLAND  
DIRECTOR OF OPERATIONS, NOMADWORKS

“When we switched to Justworks, it was all just so easy. Justworks came to our office fully prepared, knew the budget that we had to work with and within one hour our company was all set-up.”



VANUSA PEDROZO COSTA  
DIRECTOR OF OPERATIONS, FLUENT CITY

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#### ABOUT NAMELY



Namely is the #1 HR Software company that empowers mid-sized businesses to build better workplaces. Its cloud-based software brings HCM, benefits, insights, payroll, and time into a single-view platform to help modern HR teams make data-driven decisions about their people and understand what's really going on in their workforce. The Namely ecosystem includes powerful integrations with market-leading applicant tracking, identity management, ERP, compliance, E-Verify solutions, and more. Serving more than 1,400 clients with 230,000 employees globally, the company is backed by leading investors, including Altimeter Capital, GGV Capital, Matrix Partners, Scale Venture Partners, Sequoia Capital, Tenaya Capital, and True Ventures. For more information, visit [www.Namely.com](http://www.Namely.com).

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## Total Customer References

[VIEW ALL REFERENCES](#)

### Featured Testimonials

“Through Namely, I can easily store and access everything in one place. From payroll and benefits to performance management and reporting, Namely streamlines all of our HR processes, and that is invaluable to me. Especially as we continue to grow as a company, having everything in one centralized location is crucial.”



DANIELLE BENSIGNOR  
MANAGER OF TALENT MANAGEMENT, EXECONLINE

“Having all HR, payroll, and benefits information in one place, accessible for reporting and analyzing, has made a world of difference. We once had to build out data from an archaic report from payroll. Not only does Namely save time, but better decisions can be made (and made faster) around benefits and all sorts of human-centric things.”



TRISH SWOPE  
DIRECTOR OF HR, ARCHER MALMO

“Namely allows us to track our data globally and in local currencies - plus it's easy to use. I can configure data fields and filtering myself! I also love the interactive portions - like 360 Performance Reviews and Time Off Tracking - which allow managers and employees to share documents and information.”



ARMAND FABIANO  
HEAD OF GLOBAL TALENT, GYRO

“What is most helpful about having all of our HRIS information in one location is that everyone can access it and everyone knows the one place to go. That helps us to be more streamlined and consistent and make sure that everyone has the right information.”



APRIL HARGROVE  
OFFICE MANAGER, PERCOLATE

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vimeo Business

CLASSPASS

BlueSnap

indeed



142

Total Customer References

[VIEW ALL REFERENCES](#)

#### ABOUT PAYCOM



Paycom helps employers streamline their payroll and HR processes with the latest cloud-based human capital management technology. They innovated payroll services over the Internet and for over a decade, Software-as-a-Service (SaaS) solution has helped to free companies from the constraints of traditional software. In addition to payroll processing they offer a complete suite of human capital management tools that includes time and attendance, HRIS, talent acquisition, HR management and talent management all in one online application.

### Featured Testimonials

“It's really our scorecard and our road map. We see where we have deficiencies. I don't think a lot of HR professionals necessarily have the access, certainly not the real-time access to data like payroll utilization, hours, overtime, tax liability — all of that's available. So you become a very credible resource of meaningful metrics that really impact the business.”



ROBIN BOUDREAU  
SENIOR VICE PRESIDENT OF HR, NEW ENGLAND PATRIOTS

“Having everything all in one place, you don't have to think about having a checklist a mile wide.”



HR DIRECTOR  
THE COLLEGE PREPARATORY SCHOOL

“I was happy about the positive acclimation our employees experienced with the self-service platform. We have a diverse group of employees from various cultural, and educational backgrounds, so introducing something new was a big deal. But, our employees love having access to update personal information, obtain paystubs, W2s and much more at their convenience.”



SELINA C.  
HR MANAGER, BURGER KING

“I am very pleased with the Paycom system and have found that it's very user-friendly. Making a switch to Paycom would be one of the smartest decisions that an IHOP franchise owner could make. We are completely satisfied.”



LYNDI W.  
PAYROLL ADMINISTRATOR, IHOP RESTAURANT

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\*\*\* 264  
Total Customer References

[VIEW ALL REFERENCES](#)

#### ABOUT PAYCOR



Paycor creates HR software for leaders who want to make a difference. Our Human Capital Management (HCM) platform modernizes every aspect of people management, from the way you recruit, onboard and develop people, to the way you pay and retain them. But what really sets us apart is our focus on business leaders. For 30 years, we've been listening to and partnering with leaders, so we know what they need: HR technology that saves time, powerful analytics that provide actionable insights and dedicated support from HR experts. That's why more than 30,000 medium & small businesses trust Paycor to help them solve problems and achieve their goals.

### Featured Testimonials

“The benefits module that you have is amazing. I love how it flows through the carrier connect to payroll. I can send out my open enrollment and it's one and done. I would not be able to do my job if I didn't have a system that took care of everything and tracked everything for me. It's so much easier and saves me so much time.”



DONA MITCHELL  
PAYROLL COORDINATOR, MIDWEST HEALTH SERVICES

“In our industry, keeping up with payroll, taxes and compliance is very challenging. But Paycor's specialized higher education team gives me the peace of mind [that] we're covered. From proactive compliance alerts and user groups to a dedicated industry contact, Paycor is a partner I trust to help us eliminate risk.”



JASON TODD  
VICE PRESIDENT, FINANCE, BAPTIST BIBLE COLLEGE

“What I value most is the peace of mind that using Paycor brings with respect to maintaining compliance in all areas of payroll with government agencies and other agencies.”



RYAN HOLLAND  
OWNER, TIM HORTONS

“Ximble is an easy and cost effective way to do everything I need to do with my time tracking and payroll. It is simple, but powerful.”



BRYAN GINTZ  
OWNER, NOVVA

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## 109 Total Customer References

[VIEW ALL REFERENCES](#)

### ABOUT PAYLOCITY



Paylocity is a leading provider of cloud-based payroll and human capital management (HCM) software solutions. Paylocity's comprehensive product suite delivers a unified platform for professionals to make strategic decisions in the areas of benefits, core HR, payroll, talent, and workforce management, while cultivating a modern workplace and improving employee engagement. Founded in 1997 and headquartered in Schaumburg, Ill.

### Featured Testimonials

“They do all things payroll from timekeeping, to ACA, to state and federal reports. The customer service is amazing. The end of year process is amazing. They are efficient and honest and will stand behind your company 100%. ”



JESSICA PALMER  
OWNER, BIG JAKES BBQ

“Love this system! It's very user-friendly. The implementation was out of this world. They imported our data for us. There were no spreadsheets to populate or painful data loads. Everything is seamlessly integrated, and the support team are very responsive. I also like their help guides. ”



HATTIE BECKETT  
GLOBAL PAYROLL LEAD, CLOUDREACH

“Paylocity has saved me hours every week during payroll processing. Managers get a direct notification from the site when an employee review is due, an employee requests time off, or a rate change needs approval. I no longer have to email each manager when these events occur. ”



TRUDY LUDEMAN  
HR MANAGER, WHITACRE LOGISTICS

“We have found that switching our flexible spending account to Paylocity has been a very positive move. Administration has been much easier and our employees prefer it over our previous vendor. We are very happy to have made the move to the Paylocity Flexible Benefits offering. ”



KATE STAGGS  
MANAGER, LICENSING & PAYROLL, EQUITY RESOURCES, INC

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#### ABOUT TRINET



TriNet provides small and midsize businesses with a full-service HR solution so they can free themselves from the complexities of HR and focus on their goals. As their trusted HR business partner, TriNet assumes many of the responsibilities of being an employer and helps these companies contain HR costs, minimize employer-related risks and relieve the administrative burden of HR. TriNet offers bundled HR products tailored by industry and strategic HR services, resulting in a comprehensive and empowering solution.

221

## Total Customer References

[VIEW ALL REFERENCES](#)

### Featured Testimonials

“We describe TriNet as our HR solution and we like to call them our mentors - people who help us with our HR process, accounting, payroll and reporting and compliance required for our business.”



DAN BELL  
CHIEF FINANCIAL OFFICER, BELL BIOSYSTEMS

“We don't have to worry about payroll compliance, benefits or onboarding new employees. It's seamless with TriNet.”



YANNIS PEYRET  
FINANCE MANAGER, DOCKER

“We are a very distributed workforce and so, consequently, the flexibility from TriNet in terms of the ability to scale up new payroll in new places, as well as trying to bring together two organizations has been very helpful.”



MATTHEW KING  
CHIEF EXECUTIVE OFFICER, FANDUEL

“I can't imagine going through this period without the payroll, benefits and HR services that TriNet has provided. The level of assistance both through the COVID-19/PPP loan webinars and from our points of contact for payroll processing and customer service have exceeded all expectations.”



KELLY HANSEN  
REDWOOD BRANDS LLC

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434  
Total Customer References

[VIEW ALL REFERENCES](#)

#### ABOUT UKG



At UKG (Ultimate Kronos Group), Our Purpose Is People. Built from a merger that created one of the largest cloud companies in the world, UKG believes organizations succeed when they focus on their people. As a leading global provider of HCM, payroll, HR service delivery, and workforce management solutions, UKG's award-winning Pro, Dimensions, and Ready solutions help tens of thousands of organizations across geographies and in every industry drive better business outcomes, improve HR effectiveness, streamline the payroll process, and help make work a better, more connected experience for everyone. UKG has more than 12,000 employees around the globe and is known for its inclusive workplace culture. The company has earned numerous awards for its culture, products, and services, including consecutive years on Fortune's 100 Best Companies to Work For list.

### Featured Testimonials

“With Pro, our payroll now is much faster, smoother, and more accurate. At a minimum, we've gained several hours each pay period to focus on other important initiatives that support our overall business.”



MICHELLE WARNER  
FINANCE MANAGER, RAYDON CORPORATION

“With UKG Pro Pay [formerly UltiPro Payroll], I know that payroll is being processed on time and accurately, and that, from a compliance perspective, the taxes are being calculated correctly. I can rely on Pro to process payroll quickly and handle the different combinations of pay based on our business needs.”



STEPHANIE GRANT  
DIRECTOR OF PEOPLE, OLYMPUS PROPERTY

“We've achieved so many measurable results and improvements since we moved to Pro. We have a pretty complex payroll, including different pay groups. Pro has streamlined the process immensely—reducing our time spent on payroll processing by nearly half.”



MARISA VEIGA  
VP, HR OPERATIONS MANAGER, ENTERPRISE BANK

“UKG's robust reporting transformed our payroll process with both standard reports and the ability to easily configure reports that are specific to our business. Now, we are able to design our payroll processes to drive accuracy proactively, including an effective pre-audit process, and multiple checkpoints that elevate our department's role from administrators to analysts.”



JEN SUTTER  
MANAGER OF TOTAL REWARDS, SMS EQUIPMENT

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#### ABOUT ZENEFITS



Zenefits is committed to making entrepreneurship easier and more accessible for everyone. By using technology to unify the HR process, Zenefits helps eliminate thousands of hours of paperwork, enabling small businesses to focus on less tedious tasks, and more on what matters most—running and growing their business. Their best work is empowering people to work their best — whether you're a consultant, broker, HR admin, or employee. They believe technology should champion people.



# 195

## Total Customer References

[VIEW ALL REFERENCES](#)

### Featured Testimonials

“Payroll is like ‘click, click, boom, done’. It’s pretty satisfying and very efficient and allows me to focus on my business.”



BRETT SWOPE  
FOUNDER & PRESIDENT, SWOPE DESIGN SOLUTIONS

“We went down from it taking a half a day to a full day to run payroll, to one to two hours. That’s like a full day of work that we can go back to.”



KATH FIDLER  
LOOK LISTEN CREATIVE

“Zenefits payroll is much faster, easier and more efficient. We save over \$550 a month.”



GREG HAWKES  
HR DIRECTOR, LEWIS CABINET SPECIALTIES

“I feel confident knowing all the steps of onboarding, payroll and compliance are taken care of.”



RODNEY CHEW  
CHIEF EXECUTIVE OFFICER, CHEW DENTAL GROUP

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#### ABOUT ADP



ADP is a comprehensive global provider of cloud-based Human Capital Management (HCM) solutions that unite HR, payroll, talent, time, tax and benefits administration, and a leader in business outsourcing services, analytics, and compliance expertise. Their unmatched experience, deep insights, and cutting-edge technology have transformed human resources from a back-office administrative function to a strategic business advantage.



# 785

## Total Customer References

[VIEW ALL REFERENCES](#)

### Featured Testimonials

“ADP is the gold standard in terms of payroll, and employees are comfortable with how a payroll check is going to be processed. That's one less thing we have to talk about it when it comes to employment engagement. It's one less thing we have to talk about it when it comes to retention.”



MARK RUMA  
CHIEF ARCHITECT OF GROWTH, EPITEC INC.

“The tax expertise at ADP is phenomenal – we really have an unbelievable resource in ADP to help us make sure that our payroll and taxes are done right.”



DONNA WILKINSON  
SENIOR VICE PRESIDENT OF HUMAN RESOURCES, PACERS SPORTS AND ENTERTAINMENT

“With ADP, I can do the payroll myself any day before payday. The interface is incredibly easy to use. And the employees like being able to go online and see their check stubs without having to bother me for them. That's a nice convenience.”



MIKE GRIFFIS  
HUMAN RESOURCES MANAGER, ROMAN HEALTHCARE GROUP

“Having a global common platform for both HR and payroll has simplified our ability to onboard large volumes of people through acquisitions. ADP has the breadth and depth of understanding in terms of how to manage payroll and to be compliant in each and every country.”



LINDA MOORE  
VICE PRESIDENT OF GLOBAL TALENT, CELESTICA

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AutoNation



GEICO



91

Total Customer References

[VIEW ALL REFERENCES](#)

#### ABOUT APS PAYROLL



APS has a mission: to make payroll and HR easier. We provide our clients and partners with intuitive technology delivered with personalized service and support. Our unified solution is designed to simplify workforce management tasks. Process payroll in hours, not days. Automate HR workflows to be more strategic. Elevate the employee lifecycle with a single-system platform. We are APS, your workforce partner.

### Featured Testimonials

“The APS payroll system is designed with the user in mind. Employees like the direct access, and I believe it is a time saver because it allows them to look up information without having to call our office. It's a great system that saves time and gives our employees direct access to their information.”



MILLIE CRITES  
PAYROLL & BENEFITS COORDINATOR, CENTENARY COLLEGE OF LOUISIANA

“We have been very pleased with the APS payroll solution and the APS team. The ability to create your own reports from a wide variety of templates and the employee self-service options are two of the system's standout features.”



CHRISSY HUFFMAN  
CHIEF FINANCIAL OFFICER, ALL SAINTS EPISCOPAL SCHOOL

“The APS payroll system features are simple to use from the login, to the time clock, to the reports. Direct Deposit also saves time for both our company and our employees, which is a critical factor in health care with growing services demands.”



BILL MCKELLAR  
CPA, REGIONAL UROLOGY

“The reports are easy to use and I can pull everything I need from the internet with APS' online payroll system. The ability to access the system online is a 'must-have' for a multi-location restaurant business and has significantly reduced the time required to process payroll.”



LIZ MORENO  
BOOKKEEPER, SUPERIOR GRILL

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## Total Customer References

[VIEW ALL REFERENCES](#)

### ABOUT ASCENDER

## Ascender

Ascender (formerly known as Talent2 HRMS), is the leading payroll and learning outsourcing provider in the Asia-Pacific and Middle East region. They are a human-made organisation that sets the bar higher, puts the passion into providing, and is leading the charge on change. Their people, processes and technology can integrate seamlessly with your current systems, or provide a holistic, human experience, for all your Human Capital Management needs.

“Preceda is an ideal fit for this industry and a key part of how the payroll function provides value is analyzing staff optimization and other business improvements. Ultimately, it will help us move forward successfully in an industry where the momentum of change continually increases.”



ANDREW O'TOOLE  
GENERAL MANAGER, CORPORATE SERVICES, CHRISTADELPHIAN AGED CARE

“Ascender provides services in an efficient, secure, accurate, and confidential manner, so you can ensure compliance with regulations and make sure that your data is secure from the risk of payroll theft and fraud.”



BALAJI CHEHALLA  
PROFESSIONAL 2 FINANCE, DXC TECHNOLOGY

“The Ascender team manages and runs the payroll according to our calendar, and then they send the reports to me. I don't have to log in to the system to do all of it.”



JO AN CHEAH  
FINANCIAL ANALYST, HITACHI

“I always liked working with Ascender. The payroll team assigned to me are very supportive and will always give me an update whenever I need them.”



NORAZILAH RUSLI  
HR SHARED CENTER ANALYST, BRADY CORPORATION

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**Deloitte.**



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## Total Customer References

[VIEW ALL REFERENCES](#)

### ABOUT CIPHR

**CIPHR**  
ALL ABOUT PEOPLE

CIPHR is a leading UK provider of HR software as a service, delivering innovative systems designed to meet the needs of private and public sector organisations. Covering the employee lifecycle, CIPHR's products comprises of people management, payroll, absence, recruitment, onboarding, reporting and analytics. Accessible anytime, anywhere, delivered from UK-based data centres.

### Featured Testimonials

“Collating our monthly payroll information has been a godsend. Previously we would have to spend about a week and a half gathering the information using complex spreadsheets but with CIPHR the amount of time has reduced by about eighty percent, so it's a huge improvement. CIPHR came along at the right time, especially with the paylink integration because it allowed us to automate the process of providing the right information quickly to the payroll team.”



HARRY PAYNE  
PEOPLE ADMINISTRATOR, PRO-DIRECT

“CIPHR is great. The system eases our administrative burden and reduces the possibility of human error by automating many tasks that were previously manual processes. It has saved our HR team valuable time and helped streamline our processes. Less people are labouring over administrative tasks which can now be completed much more efficiently. I would definitely recommend CIPHR to other organisations. We are looking forward to continuing to explore the system and will be looking at integrating payroll services next year.”



SANOOPER QUAMER  
HEAD OF HR, RCNI

“We love the way you guys respond with speed and accuracy to our issues, always very efficient, friendly, helpful and knowledgeable.”



MANDEEP GILL  
HR ADMINISTRATOR, AETNA

“I would definitely recommend CIPHR. For the ICT team it was really straightforward to deploy and also straightforward from an HR perspective. It really does provide open reports so we can get any kind of report out of the system. It's really straightforward. It has been a perfect system and a really easy project for us to manage and deploy.”



LIAM OSBORNE  
ICT DIRECTOR, CHATTERTONS SOLICITORS

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#### ABOUT GOCO



GoCo is modern Employee Management Software, built with flexibility and ease-of-use in mind. Unlike other HRIS platforms, GoCo is built to be flexible enough to support your existing processes, policies, and providers, so you don't have to change the way you work just to adopt a modern HR system. With GoCo, you can simplify and streamline all of your HR into a single, all-in-one solution. From employee onboarding to benefits administration and payroll, the platform offers a truly consolidated experience, in a modern, easy-to-use interface.

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## Total Customer References

[VIEW ALL REFERENCES](#)

### Featured Testimonials

“It's pretty unusual to have a dedicated customer service person that I can reach out to directly via email or phone. I've even had the opportunity to speak with the CEO of GoCo when I've had larger needs. That just wouldn't happen with any other software.”



NAOMI HONIG  
DIRECTOR OF HUMAN RESOURCES, CALIPER FOODS

“GoCo is probably the easiest software I've used to manage benefits, vacation and my team, all in one place. It's awesome.”



TAYLOR CORRADO  
DIRECTOR OF MARKETING, SHIFT

“GoCo has really held our hands through everything. We really see GoCo as our partner, not just a service provider.”



DARBY DUPRE  
PRODUCT OPERATIONS MANAGER, QUOTAPATH

“Every year [during open enrollment], I would have sleepless nights just trying to get people to finish their paperwork on time. With GoCo, the process is just so much easier.”



ROBIN GITTRICH  
VICE PRESIDENT OF HR, TOPPERS PIZZA

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88

Total Customer References

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#### ABOUT NETCHEX



Netchex offers businesses a comprehensive, web-based suite of payroll, human resource and benefit administrative services backed by dedicated support specialists. Regardless of the number of employees or your payroll complexity, Netchex can tailor solutions to fit your needs. This rare combination of comprehensive solutions, dedicated support and flexible offerings helps you easily manage employee information and simplify your entire payroll process.

### Featured Testimonials

“Netchex has saved us time in timekeeping, reporting, and several other areas. Netchex has better customer service and helps correct any issues as quickly as possible. They work with you to find the best solutions to any problem.”



WENDY  
PAYROLL ADMINISTRATOR, JM TEST SYSTEMS

“The payroll and HR solution provided by Netchex has provided both cost and time savings related to the processing of payroll and related liabilities. However, the greatest benefit has been the ability to offer our clients (and their employees) tremendous visibility into their payroll via online access. Moreover, the Netchex solution has enabled us to expand the value-added HR services package we provide to our clientele.”



DAVID FAUNCE  
KM CONSULTING

“I love the integrated platform. With our old payroll company you would have to make the same change in several different areas of the software. With Netchex, it only takes once. This system is so user-friendly, it makes training a breeze. And the customer service is second to none!”



SOUTHERN VENEER

“Netchex has been the best payroll platform I have used in my 12 years at my job. We had two previous providers, but Netchex gives one on one help and it is nice to have dedicated people to our company. Personally, I am grateful Netchex is local. I really have not found a downfall.”



ANGELA  
HR DIRECTOR AND PAYROLL ADMINISTRATOR, ST. MARTIN'S EPISCOPAL SCHOOL

#### TRUSTED BY





#### ABOUT ONPAY



OnPay combines over 30 years of experience with the latest Internet technology to save small business owners both time and money. "It's an easy, quick, mobile-friendly system that doesn't require a steep learning curve," according to Entrepreneur's list of the best small business payroll solutions. Pay employees, automate tax payments and filings, and rely on OnPay's guarantee that filings will be error free. For \$36 plus \$4 per employee, get unlimited pay runs for hourly, salaried, tipped workers, and contractors. You can even add HR, 401k as well as benefits or workers comp in all 50 states.

71

## Total Customer References

[VIEW ALL REFERENCES](#)

### Featured Testimonials

“OnPay takes the stress out of our payroll by giving me an easy-to-navigate system to complete payroll, submit taxes automatically, provide a total cash expense to balance against my available funds, and manage quarterly and annual taxes behind the scenes. To do all this on my own would take 10x the time.”



MICHELLE UNDERHILL  
NORTHERN COLORADO THERAPY SERVICES

“After switching from another company (who messed up our payroll several times a month), OnPay is extremely accurate with payroll and tax reporting. The online system is very simple to use and takes the confusion out of payroll processing.”



HEATHER EVANS  
UNDERGROUND PAINT SHOP LLC

“OnPay's flexibility and depth make payroll processing understandable and fast. It's an excellent choice for many small businesses, and even those with advanced needs. OnPay provides an excellent user experience that doesn't get in the way of or detract from operations.”



KATHY YAKAL  
PCMAG.COM

“OnPay is totally hassle-free, taking all of my payroll issues and obligations off my hands. I don't have to do the payroll calculations or deal with my payroll taxes. It's super easy to use — I just plug in my numbers.”



CATHY STATHAKOS  
THE KEIKI LUNCHBOX

### TRUSTED BY







#### ABOUT PATRIOT SOFTWARE

## PATRIOT

Patriot Software provides fast, simple, and affordable accounting and payroll software. After a rough start-up experience, they know first hand what small businesses need in order to breakthrough and achieve success. So they created a software service to help you keep the two things you don't have enough of: time and money.



# 164

## Total Customer References

[VIEW ALL REFERENCES](#)

### Featured Testimonials

“Patriot Software is a comprehensive payroll and tax service. The software is very intuitive and set at a very reasonable price. The customer support team is very willing to help with any questions. I would recommend this easy-to-use software.”



DAVID ORRINGER  
VELO MED, PLC

“I give Patriot 5 stars for their payroll services. This is my first payroll I've ever run and I was so nervous about starting the service. Patriot is very user friendly. It has training videos and all the menus seem to be in the right places. Once you sign up there are step by step instructions to help you go through the process. I was very happy to discover that a staff member called me the next day to see how things were going and answered any questions that I had. I can't imagine another service being this well laid out and customer friendly. 5 stars for sure!”



CANDIE WALTON  
PET GROOMING PLUS, INC

“Patriot Software offers exactly what you need. The Payroll Software is simple to use, is accurate, on time and I can trust it completely to handle my payroll taxes properly. The Tax Service takes the pressure off; I don't have to worry about anything! I'd rate your service with "6" Stars!”



RAY  
BELMONT GARAGE, INC.

“I have a small business and had been looking for a simple-to-use payroll service that could replace the system I was using. I needed complete payroll service at an affordable price and I have found it with Patriot Software. We are in our second year of using them and the ease of use, low cost, complete payroll service and support will keep us using Patriot Software.”



WILLIAM BUHR  
QUALITY CLEANERS

### TRUSTED BY





#### ABOUT PAYCHEX

**PAYCHEX**

HR | Payroll | Benefits | Insurance

Paychex is a leading provider of integrated human capital management solutions for payroll, HR, retirement, and insurance services. By combining its innovative software-as-a-service technology and mobility platform with dedicated, personal service, Paychex empowers small- and medium-sized business owners to focus on the growth and management of their business.



105

Total Customer References

[VIEW ALL REFERENCES](#)

## Featured Testimonials

“Having Paychex as my payroll service just makes my life a lot easier, you know, the one call on Tuesdays, and I give her all the info. I've never had a problem with any tax issues or anything. And I also do the workman's comp. It just comes out every week, what I actually owe, not an estimate or anything. So it just makes life much simpler. But as far as when it comes to Paychex, the personal touch I like. I know I could do it online, and it's just kind of nice. It's just a nice, friendly atmosphere, and I like that.”



FRANK ROBERTS  
OWNER, FRANK'S AUTO REPAIR

“We went with Paychex for one simple reason. It just takes all of the worry and the concerns out of payroll. I don't have to take my time and energy to worry about compliance with state and federal tax guidelines. I don't have to worry that the deposits are made timely, because they do all that for me. When I call Paychex, I can count on someone answering the phone. It's not a machine, it's a person. They know exactly what it is that I need. I don't have to explain how we do things every week — they already know — and that's important to us.”



JIM ALLEN  
CEO, NEW YORK APPLE ASSOCIATION

“Payroll has to be done right. If the client has problems with payroll and the provider, it comes right back to us. We know that when they go to Paychex, they're going to be taken care of and everything's done.”



PHILIP JURAVEL  
MANAGING PARTNER, JURAVEL & COMPANY, LLC

“Paychex has a very comprehensive offering of services. They offer just about anything anybody could want. It's good to have all those options, and having it integrated with the payroll is a big help as well. It just makes life easier — it saves us a lot of time.”



LORI GROSSER  
FINANCE/HUMAN RESOURCES MANAGER, MASON SELKOWITZ MARKETING

## TRUSTED BY





# 31

## Total Customer References

[VIEW ALL REFERENCES](#)

### ABOUT PRIMEPAY



PrimePay has been helping organizations get time back in their day to focus on what matters most. This is possible through the Payroll, Applicant Tracking and Onboarding, HR, Time Clock, and Benefits Administration services that help to ensure compliance and to provide exceptional support throughout the employee lifecycle. Additionally, PrimePay is dedicated to supporting veterans in business.

### Featured Testimonials

“I've been very happy with the support and the responsiveness of PrimePay. My customer service person has been wonderful. I just recently converted over to your web-based portal to process payroll and went through a training, which was a mandatory training. That was impressive to me. You didn't just throw a portal my way and let me figure it out for myself. There was a one-on-one training that I went through. The portal itself is very user friendly.”



ANDREW JARUSINSKY  
OWNER, DUCK DONUTS

“We're very happy with the service you guys have provided us. Every time I have a payroll question or a tax question, I love being able to pick up the phone and get somebody right away. They're always very kind and able to help me with whatever I need.”



JOSHUA MANI  
ASSISTANT CONTROLLER, KING-AMERICAN AMBULANCE

“Reliable, professional, easy to use, excellent customer service. It is good to know that PrimePay is on my team. Ease of mind that payroll is done right!”



TIM FELDIS  
PRESIDENT, FELDIS FLORIST

“When I took over the family business in 2013, my PrimePay specialist was one of my greatest supporters through the transition. She was always available to me and patiently answered any questions I had regarding payroll. I am very grateful for [PrimePay's] services.”



LAURA BOSCOLE  
OWNER, JACIVA'S BAKERY

### TRUSTED BY





#### ABOUT PRISMHR



PrismHR creates exceptional software and services, empowering human resource outsourcing organizations such as Professional Employer Organizations (PEOs) and Administrative Service Organizations (ASOs) to deliver world-class HR, benefits, and payroll to small and medium-sized businesses. PrismHR powers more than 64,000 organizations, delivering payroll, benefits, and HR to over 1.8 million worksite employees and processing greater than \$50 billion in payroll each year.

41

Total Customer References

[VIEW ALL REFERENCES](#)

## Featured Testimonials

“The ability to use the system from anywhere, across devices will give our team and clients the freedom they want. And client managers will love the new interface. It truly is designed with them in mind.”



AMBER COLLINS  
DIRECTOR OF PAYROLL AND OPERATIONS SUPPORT, RESOURCING EDGE

“I'd probably have to onboard about three or four additional people in my office just to do payroll, taxes, and workers' compensation. I like the PEO model because I'm effectively outsourcing a lot of administrative functions and I can keep a reduced overhead. By contracting with subject matter experts, my company can focus on actively recruiting people for the various jobs that we have across the country.”



MARK DAVIS  
PRESIDENT AND OWNER, ADVANCED RESOURCE SOLUTIONS

“PrismHR Pulse sends us notifications when an employee makes an address or direct deposit change. Before, we would never have known until someone didn't get their direct deposit on payday.”



RHODORA TUTEN  
PAYROLL MANAGER, TEAMWORK SERVICES, INC.

“Pulse will be huge for our payroll team, especially the notification and alert system that will give them a heads up on data changes and improve the accuracy of their payroll processing.”



JESSICA MINNER  
SYSTEMS MANAGER, HUMAN CAPITAL CONCEPTS

## TRUSTED BY





#### ABOUT RAMCO SYSTEMS

# ramco

Ramco is a next-gen enterprise software player disrupting the market with its multi-tenant cloud and mobile-based enterprise software in HR and Global Payroll, ERP and M&E MRO for Aviation. Part of the USD 1 billion Ramco Group, Ramco Systems focuses on Innovation and Culture to differentiate itself in the marketplace. On Innovation front, Ramco has been focusing on moving towards Active ERP leveraging Artificial Intelligence and Machine Learning and Event Driven Architecture by building features such as Talk It - which allows transactions to be carried out by simple voice commands, Bot it - which allows users to complete transaction using natural conversations; Mail It - transact with the application by just sending an email; HUB It - a one screen does it all concept built to address all activities of a user; Thumb It - mobility where the system presents users with option to choose rather than type values ...



# 166

## Total Customer References

[VIEW ALL REFERENCES](#)

### Featured Testimonials

“Ramco ERP has helped us improve efficiency and keep our payroll processing cost under control. Thank you Ramco, we value our relationship with you.”



SHOPPERS STOP

“Not only has the Ramco payroll processing team helped us by systematically running our payroll without errors for the last 15 months, they have also helped us bring employee self service access 24x7 at a click. They have always responded to our call for improvements with a structured and inclusive approach thereby ensuring the solution is a WIN-WIN.”



ROYAL SUNDARAM

“Ramco truly stands by its promise of Creating Enduring Value for its customers. Their reliability was 24x7. They were always available for us. Their support mechanism enabled us to reach whenever we need them.”



COMMERCIAL BANK INTERNATIONAL

“Ramco's service, implementation and support go beyond the terms of the agreement-in-writing. The approach has been as though we are partners in business. The Ramco product has evolved over the last decade and Ramco's continued support ensures zero down-time and stability to our operations in the long run.”



PPN - POWER GENERATING COMPANY

### TRUSTED BY







#### ABOUT BRIGHTPAY



BrightPay is a modern payroll and auto-enrollment software package designed for SMEs and accountants. It takes care of every aspect of running your payroll, from entering employee and payment details to creating payslips and sending RTI submissions. BrightPay has recently been updated to enable all auto-enrollment features, making payroll easier for employers across the UK. BrightPay has been designed from the ground up to be really simple, yet with no compromise on payroll features. It's priced fairly with no hidden costs.



# 496

## Total Customer References

[VIEW ALL REFERENCES](#)

### Featured Testimonials

“BrightPay is an excellent payroll package with great features. The added benefit is that the customer support service is also excellent with friendly helpful staff.”



LOUISE OLIVER  
OLIVER BUSINESS SERVICES

“I've got to say BrightPay Connect is one of the best payroll portals I have used! I really like the new documents feature and I have been using it quite a bit recently. I'm really looking forward to the timesheet function too.”



KEVIN WALLER  
CLIENT SERVICES PAYROLL MANAGER, STRUTT AND PARKER

“I have been using BrightPay payroll for two years now in my payroll bureau. I find that it has all of the functions that other, more expensive, programmes have and a few more innovative and very useful functions. The programme works perfectly with RTI and in my 30 years of experience in preparing payrolls I find that BrightPay is the best product that I have used. The support system is efficient and friendly and always willing to help. I would thoroughly recommend BrightPay to any business.”



DAVID WILLIAMS  
THE WAGES ROOM

“BrightPay is a simple to use system to keep track of payroll. The online tutorials cover all aspects and explain in very simple terms what to do. For the price it is a very good piece of software that certainly saves time and effort.”



GRAHAM COULSTON-HERRMANN  
ROSEMARY GLEN LTD

### TRUSTED BY





#### ABOUT DATIS

# DATIS

DATIS HR Cloud provides a fully unified HR and Payroll software designed to help organizations better manage the workforce. Through modern Human Capital Management and Payroll Software, DATIS drives productivity and efficiency in Health and Human Services organizations that struggle with manual processes and disconnected systems. DATIS provides a single source of truth for information and analytics across departments.

38

Total Customer References

[VIEW ALL REFERENCES](#)

## Featured Testimonials

“We have cut three days from our bi-weekly payroll cycle, optimized approval process using Workflow and reduced the days-to-fill open positions by 20 percent.”



MANUEL GOMEZ  
CFO, ALEXANDER YOUTH NETWORK

“When we moved over to DATIS, after we were live for about six months, we were able to go down to just one person to process payroll for around 1,000 employees.”



PEGGY CHASE  
PRESIDENT AND CEO, TERROS

“Having a complete human capital solution from DATIS has turned information into strategic, executive decision-making tools. We've been able to reduce our staffing expenses over a quarter of a million dollars.”



MARY RUIZ  
PRESIDENT AND CEO, CENTERSTONE OF TENNESSEE

“The system is easy to use and has yielded efficiency in operations, helping us fulfill our mission and strategic objectives more effectively.”



JERRY VAGNIER  
PRESIDENT, HELEN ROSS MCNABB CENTER

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#### ABOUT KEYPAY



KeyPay is an entirely cloud-based and automated app that eliminates the pain points associated with payroll. We reduce the time spent on payroll processing & increase employee interaction through Employee Self Service. Over 158k businesses now operate with KeyPay, with over \$21b of payments processed annually.

28

Total Customer References

[VIEW ALL REFERENCES](#)

### Featured Testimonials

“KeyPay has automated our rostering and capturing time and attendance, saving us a lot of time and money processing our payroll.”



PAUL DONALDSON  
GENERAL MANAGER, QUEEN VICTORIA MARKET

“Switching to KeyPay made the world of difference - it's the best payroll system I have ever used and I have never looked back!”



CHLOE ASTON  
HR MANAGER, PPC MOULDING SERVICES

“One of the best payroll and rostering systems I've seen. I wish I had KeyPay in my last organisation - it would've been a lot easier!”



ANNETTE  
HUMAN RESOURCE MANAGER, HONEST TO GOODNESS

“KeyPay has been a lot more efficient and better than our previous payroll system. I've reduced time spent on payroll by at least 50%.”



SANAK AHMED  
FINANCE MANAGER, MY MUSCLE CHEF

#### TRUSTED BY





#### ABOUT PERSONNEL DATA SYSTEMS



Personnel Data Systems is a leading provider of recruiting, human resources, benefits, payroll, and time and attendance software throughout the U.S. and Canada. The company's end-to-end HCM solution enables organizations to minimize the time invested in administrative HCM and payroll activities by streamlining and automating those processes and facilitating strategic decision-making capabilities. Its innovative, personalized technology is backed by a team of experts who know your name, so you get a truly personal experience your way, on your terms.

25

## Total Customer References

[VIEW ALL REFERENCES](#)

### Featured Testimonials

“I like the flexibility the system offers. We have a variety of companies and most of the time with diverse payrolls each one has to be processed a little differently - I am glad to say not with Vista! It is easy to follow the wizards to setup new hires etc. in the system. The security allows multiple ways of granting access which allows companies to pin point who can review what. The software is robust and an overall great system.”



CRYSTAL HUDLER  
SENIOR ACCOUNTANT & PAYROLL SPECIALIST, DISCOVERY INSURANCE COMPANY

“PDS' Vista can be used in-house (on-premise) or in the cloud. It's easy to customize and has a full range of features.”



DAVID SHAPIRO  
IT DIRECTOR, BARRON COLLIER COMPANIES

“We needed an integrated, in-house system to handle our HR, payroll, and benefits functions. Vista was the only enterprise system that truly met all of our needs.”



MERIBETH CARTER  
DIRECTOR OF HR OPERATIONS, NORTON ROSE FULBRIGHT U.S. LLP

“PDS provides regular updates to Vista, whether tax-related or the latest regulation changes to the Affordable Care Act. PDS customer service is second to none. Representatives can be contacted by phone or email with quick responses to resolve any question or issues that might arise.”



AMITAI LEVIN  
TENDER TOUCH REHAB SERVICES

### TRUSTED BY





#### ABOUT RISE PEOPLE



Rise believe people are the most important part of every business and that philosophy informs everything they do. Rise commitment is to transform modern workforce management by emphasizing collective happiness and empowerment through technology. Rise brings all your people management requirements together into a fully-integrated, transparent, and easy-to-use solution.

57

Total Customer References

[VIEW ALL REFERENCES](#)

### Featured Testimonials

“I think it is very user-friendly and easy to use. The support team has always been great to deal with.”



AMY CORNELIUS  
HUMAN RESOURCES & PAYROLL OFFICER, MAKLOC BUILDINGS AND CONSTRUCTION INC.

“Changing to Rise from our previous payroll solution saved us time and simplified our payroll and T4 filing procedure. Their customer support is outstanding – we’re a small company, but Rise treats us like a major client.”



JAMES R BARLOW  
PURPLE ROCK INC.

“The thing I like best about payroll through Rise is that it’s easy to use. You can add bonuses easily, you can add commissions...you can make changes in just a few simple clicks. It saves me a lot of time because people can find all of the information that they’re looking for themselves. It’s all in a nice, easy-to-digest platform.”



JANA MUTCH  
DIRECTOR OF OPERATIONS, STAT SEARCH ANALYTICS

“Rise breaks the typical mold of antiquated user interfaces and complicated menu features with its payroll. Everything is straightforward and easy to find.”



LESLIE COLLIN  
PEOPLE AND CULTURE MANAGER, UNBOUNCE

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#### ABOUT SENTRICHR



Sentric serves the middle market through its all-in-one, cloud-based HR and payroll software. Sentric's mission is to secure clients for life by ensuring software and service work together to solve real business problems. They think their high customer satisfaction and retention rates are pretty darn good, but they're always improving. Sentric is headquartered in Pittsburgh, PA.

26

## Total Customer References

[VIEW ALL REFERENCES](#)

### Featured Testimonials

“We don't even consider another payroll vendor because of our client service representative, Joan. She calls just to let us know the payroll deadline is approaching and that's the kind of added comfort that is irreplaceable.”



MEGHAN STEWART  
HUMAN RESOURCES DIRECTOR, INCASE DESIGNS

“SentricHR has been very beneficial for us going from just a payroll system to an HR/payroll system, and we've added more features as we've gotten more comfortable with it. SentricHR has allowed us to streamline our processes, assist in compliance and reporting, and gives us information at our fingertips. The customer support is quick and responsive, and I get connected with the right person to help me every time. And on top of all of that, Sentric keeps improving and developing their software. Sentric is fantastic! We are so glad we switched to them almost 4 years ago!”



BRANDON MILLER  
HUMAN RESOURCES, HOSE & RUBBER

“From Payroll to Performance and everything in between, SentricHR has improved our ability to stay on top of Talent Management across our organization!”



JESSICA STEELE  
HR ASSOCIATE, BIG RIVER RESOURCES

“Sentric is more than just a vendor that helps with our payroll and tax issues, they're a trusted partner who knows our business, anticipates our needs and finds the best solution for us.”



PATTY SWEENEY  
OFFICE MANAGER, CARUSOS

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