

Business Process Management (BPM) Software Category



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Business process management (BPM) software is designed to streamline business workflows and processes to make them more efficient and adaptable to changing scenarios. This empowers businesses to handle whole process life cycles by implementing best practices in their workflows. Thus, BPM software helps to develop and improve business processes as it can store all the collected data, publish them on the web, and give company-wide access to it.

Commercial BPM software solutions focus on automating business processes and shifting them from paper-based workflows to easy automated transactions. The platform tracks how business information is utilized and then maps the pertinent business process. Plus, it ensures that transactions are executed accordingly. This indicates where process and data bottlenecks happen, and highlights the drawbacks in business processes, such as the areas where resources are under-utilized. Managers can then optimize and streamline those processes to boost efficiency.



Customer Success Report Ranking Methodology

The FeaturedCustomers Customer Success ranking is based on data from our customer reference platform, market presence, web presence, & social presence as well as additional data aggregated from online sources and media properties. Our ranking engine applies an algorithm to all data collected to calculate the final Customer Success Report rankings.

The overall Customer Success ranking is a weighted average based on 3 parts:

CONTENT SCORE

- ▣ Total # of vendor generated customer references (case studies, success stories, testimonials, and customer videos)
- ▣ Customer reference rating score
- ▣ Year-over-year change in amount of customer references on FeaturedCustomers platform
- ▣ Total # of profile views on FeaturedCustomers platform
- ▣ Total # of customer reference views on FeaturedCustomers platform

MARKET PRESENCE SCORE

- ▣ Social media followers including LinkedIn, Twitter, & Facebook
- ▣ Vendor momentum based on web traffic and search trends
- ▣ Organic SEO key term rankings
- ▣ Company presence including # of press mentions

COMPANY SCORE

- ▣ Total # of employees (based on social media and public resources)
- ▣ Year-over-year change in # of employees over past 12 months
- ▣ Glassdoor ranking
- ▣ Venture capital raised

Award Levels



MARKET LEADER

Vendor on FeaturedCustomers.com with substantial customer base & market share. Leaders have the highest ratio of customer success content, content quality score, and social media presence relative to company size.



TOP PERFORMER

Vendor on FeaturedCustomers.com with significant market presence and resources and enough customer reference content to validate their vision. Top Performer's products are highly rated by its customers but have not achieved the customer base and scale of a Market Leader.



RISING STAR

Vendor on FeaturedCustomers.com that does not have the market presence of Market Leaders or Top Performers, but understands where the market is going and has disruptive technology. Rising Stars have been around long enough to establish momentum and a minimum amount of customer reference content along with a growing social presence.



2022 Customer Success Awards

Check out this list of the highest rated Business Process Management (BPM) Software based on the FeaturedCustomers Customer Success Report.



MARKET LEADERS

appian

bizagi

blueprint

CAMUNDA

Creatio

iGrafx®

kissflow

nintex

ProcessMaker

quickbase

SIGNAVIO



TOP PERFORMERS

Agiloft

aura
quantic

Bonitasoft

FlowForma™
Empowering Process Automation

pipefy

Q·nomy

Scoro

ULTIMUS™
COMPOSED PROCESS SOLUTIONS



RISING STARS

BP LOGIX

integrify

knack*

ProcessGene™
Forward Thinking GRC

Tallyfy

* Companies listed in alphabetical order





299

Total Customer References

[VIEW ALL REFERENCES](#)

ABOUT APPIAN

appian

The Appian Platform makes building, launching, using, and changing powerful enterprise apps easy. Create easy-to-use, natively mobile applications. Unify all of your processes, data, systems, and apps. Build once and deploy everywhere. Be better at what makes your organization stand out. And do it all with one integrated platform that requires virtually no coding.

Featured Testimonials

“We chose Appian as a strategic platform for cloud-based digital transformation because it allows us to be agile in how business and IT respond to the changing environment. The mix of Business Process Management (BPM) and low-code development supports our focus on process monitoring and continuous improvement, collaboration within and outside of our company, and visibility into our records across applications.”



SANDRO SALVIGNI
IT & DIGITAL TRANSFORMATION MANAGER, AMADORI

“Appian provided us with a centralized process automation solution which is flexible, stable, and scalable. Processes are executed on a daily basis by business users, and the necessary resources are supervised by the technical department, making humans and robots work together in a coordinated and super-efficient way.”



BRUNO VICENTE
CHIEF INFORMATION OFFICER, GARSA

“Appian is focused on the rapid delivery of both process-centric and data/case-centric applications. Appian was the first vendor to introduce social and mobile functionality as foundational components. New capabilities focus on case management, data virtualization, responsive design, and application performance tuning.”



FORRESTER

“We adopted Appian's platform for Enterprise Rideshare because it combines the best of business process management, social business, mobile access and cloud deployment.”



RYAN JOHNSON
ASSISTANT VICE PRESIDENT, ENTERPRISE RENT-A-CAR

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FEMA





ABOUT BIZAGI



Bizagi helps organizations to transform into digital businesses. Its process automation platform connects people, applications, devices and information to deliver the engaging experience that today's customers demand. Fueled by a community of almost 1 million users, Bizagi powers enterprises worldwide including Adidas, BAE Systems, Kaiser Permanente and Old Mutual.



205

Total Customer References

[VIEW ALL REFERENCES](#)

Featured Testimonials

“Everyone in our business uses Bizagi software; it's so simple and easy to use. Just a small amount of time spent standardizing tasks has reduced errors to a minimum. Thank you Bizagi!”



MIGUEL GALINDO
ASESORES EN RED

“I've worked with other BPM tools but Bizagi offers an overwhelming number of advantages such as flexibility, security, efficiency, rapid development, outstanding customer service, and an excellent cost-to-benefit ratio. A customer can actually do all the testing without spending a dime.”



PEDRO GENTIL
PROCESS MANAGEMENT, TRUST BUSINESS CONSULTING

“Bizagi is my favourite BPMS. Why? First, it has a clear and understandable business object model (the E-R style representation and navigation of what's essentially an XML data structure). Second, a low resource impact/footprint. Third, a rationalized (spinning balls metaphor) progression to execution that makes common sense. Fourth, the inclusion of simulation. But most importantly, you are by far the quickest in helping us resolve problems.”



RICHARD WELKE
PROFESSOR, GEORGIA STATE UNIVERSITY

“Having used different BPM software solutions for over 10 years I think Bizagi is the ONE that allows the business control over their own processes rather than IT telling the business. For me, this is what BPM is all about- clue is in the title Business.”



JOHN DAVISON
BUSINESS TRANSFORMATION MANAGER, NEWTON INVESTMENT MANAGEMENT

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72

Total Customer References

[VIEW ALL REFERENCES](#)

ABOUT BLUEPRINT SOFTWARE SYSTEMS

blueprint

Blueprint Software Systems is a global software company that helps enterprise organizations scale intelligent hyperautomation initiatives. Offering innovative cloud-based process documentation, governance, and bot migration capabilities, Blueprint provides the visibility and oversight needed to strategically scale RPA initiatives enterprise-wide and dramatically reduces the costs and effort associated with migrating bots between the top RPA vendors. This enables organizations to drive more robust and impactful hyperautomation initiatives. For more information, visit www.blueprintsys.com

Featured Testimonials

“We needed a tool that could easily digest and help us optimize our business processes, and ensure our bots are not only compliant but exceed our customer expectations - Blueprint did that for us.”



TECHNICAL LEAD
FORTUNE 100 BANK

“Blueprint was able to migrate over 15,000 task bots where 80% of those automated processes required no adjustments. The result was a vastly accelerated migration with huge time and cost savings.”



DIRECTOR OF AUTOMATION
MAJOR TELECOM PROVIDER

“Because Blueprint lets us shift control from IT to business, we have not only reduced our operating expenses, but also achieved the timeliness and scalability needed to better service our clients and members.”



DIRECTOR OF AUTOMATION
GLOBAL MEDTECH COMPANY

“We now believe that bots built with manual documentation are inherently flawed. This used to be a huge blindspot for us until we started using Digital Blueprints to define and govern our automated processes.”



FORTUNE 100 INSURANCE ORGANIZATION

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ABOUT CAMUNDA

CAMUNDA

Camunda Platform is a process automation software that enables some of the most competitive enterprises around the world to automate and orchestrate complex processes end-to-end. Organizations such as 24 Hour Fitness, AT&T, Zalando, ING, and Vodafone use Camunda Platform to build better customer experiences, get to value faster, increase business agility, and drive operational cost savings. Using the BPMN and DMN standards as a common language, Camunda Platform is developer-friendly and open source helping to reduce silos between IT and business stakeholders. With this approach, organizations are able to integrate existing legacy systems with a modern process automation architecture for their digital transformation initiatives. To learn more visit: <https://camunda.com/>



144

Total Customer References

[VIEW ALL REFERENCES](#)

Featured Testimonials

“To further automate our business processes, we are using Camunda BPM: The open platform permits the implementation of our individual needs in a way that closed BPM suites just cannot achieve. Our BPMN 2.0 process models are executed directly, which improved communication between business departments and development and shortens development cycles. Thanks to Camunda's additional advice we were able to instantly involve all stakeholders into the process design and were also able to swiftly start the technical implementation.”



MARKO LEHN
TEAMLEAD SOFTWARE ENGINEERING, ZALANDO

“To stay competitive, we want to provide our customers with an easy and speedy fulfillment process. Camunda BPM plays an important role in this as we use it to automate order execution processes, thus reducing operating costs and shortening fulfillment time. One additional benefit is that Camunda can integrate very easily with other IT systems via APIs which makes implementing new processes quite fast.”



LUKA SAMARŽIJA
HEAD OF BUSINESS SUPPORT SYSTEMS, ISKON

“We are using Camunda BPM in very business-critical processes. The open source solution is the systematic way for us to document business processes by modeling them in BPMN 2.0 as well automating them. For the design and specification of new functions and processes, BPMN 2.0 provides an important basis, thereby making a common understanding of processes between IT and the customer possible. Due to our positive experiences with Camunda BPM, the platform is now being used at various places within the investment process of the company and is becoming increasingly popular.”



ANDRÉ HERCHENHAN
FBB INVESTMENT - PROCESSING, UNION INVESTMENT

“Camunda is the ideal partner for us to digitize our core business. From an IT point of view, Camunda is very flexible and integrates easily into our existing development environment. This improves the stability and adaptability of our systems. With the BPMN and DMN standards, we can continue to specialize and play a leading role in digitisation. As a whole, the costs of operation have also been significantly reduced because of the level of transparency BPMN and DMN provide.”



GERHARD WIESINGER
HEAD OF IT, ACREDIA

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Goldman
Sachs

kw
KELLERWILLIAMS

Panasonic

CapitalOne

24 FITNESS



ABOUT CREATIO



Creatio is the leading provider of ONE platform to automate industry workflows and CRM with no-code and maximum degree of freedom. Creatio offering includes a no-code platform (Studio Creatio), CRM applications (Marketing, Sales, and Service), industry workflows for 20 verticals and marketplace add-ons.



125

Total Customer References

[VIEW ALL REFERENCES](#)

Featured Testimonials

“At DECTA, we choose our partners wisely. We chose Creatio for its advanced solutions that complimented our business specifics. So far, everything has been fast and easy. The low-code platform is flexible; we can solve and improve various sophisticated processes effortlessly, which in turn has increased the efficiency of our business processes. And last but not least, we cannot forget about the great customer service that we receive.”



MARKS ANDREJEVS
CHIEF EXECUTIVE OFFICER, DECTA

“Creatio is a master system in the company from a standpoint of multiple functions - managing tasks, running business processes, monitoring customer data, and many others.”



OGNJEN KOVAČEVIĆ
BUSINESS PROCESS & OPERATIONS MANAGER, AL PACK GROUP

“Creatio's end-to-end processes automation enabled the company to completely revamp all its customer-facing operations from lead management and order processing to contract management, invoicing, and the sales follow-up process.”



JACK HEESTERBEEK
BUSINESS MANAGER, CONVENIENT SOFTWARE SOLUTIONS

“The functionality of the business process management platform has brought us the most value. Creatio's software solution puts the power of the system into our own hands and has delivered it to us in such a way that it is intuitive and well-structured.”



MARK HEADLEY
SYSTEMS DEVELOPMENT MANAGER, SPRIG ELECTRIC

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ABOUT KISSFLOW



People closest to a problem know how to fix it best. So we empowered business leaders with Kissflow - the #1 Digital Workplace Software, used by 10,000+ customers across 160 countries.

135

Total Customer References

[VIEW ALL REFERENCES](#)

Featured Testimonials

“Kissflow is very easy and user-friendly; users can now create processes by themselves without the need to go through a software design process or involve the IT department.”



JUAN CARLOS CALDERÓN TAPIA
HEAD OF OPERATIONS, SERVITRON

“We have complex processes. Kissflow helps us enforce standard processes and makes sure nothing gets lost or goes wrong.”



COLIN BONNER
VICE PRESIDENT BUSINESS OPERATIONS, VONAGE

“I love everything about our new digital workflow. The transition has been seamless and easy for everyone. Workflow has increased because approvals can be done from anywhere, and aren't sitting in mailboxes. Support from the Kissflow team is amazing! They are very knowledgeable, patient, and personable.”



RANDALL FULLINGTON
TECHNOLOGY COORDINATOR, THOMASVILLE CITY SCHOOLS

“Kissflow Procurement Cloud allows any level of customization. It is easy to use and is flexible enough. It is also a business process-compliant system.”



NANA

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ABOUT NINTEX



Nintex is the global standard for process management and automation. Today more than 8,000 public and private sector clients across 90 countries turn to the Nintex Platform to accelerate progress on their digital transformation journeys by quickly and easily managing, automating and optimizing business processes.



543

Total Customer References

[VIEW ALL REFERENCES](#)

Featured Testimonials

“We see Nintex Promapp® as the principle tool for documenting our processes and for discussing how we’re executing processes in our business. Our investment in Nintex is helping us to quickly become an even more process-driven business.”



FRANCIS HARDY
PROCESS AUTOMATION MANAGER, WIZZ AIR

“Using Nintex Promapp led to a couple of key improvements. We have better visibility and collaboration across the council, because Nintex Promapp gives all staff access to the same processes and tools.”



MUSTAFA GHULAM
BUSINESS IMPROVEMENT AND CUSTOMER EXPERIENCE MANAGER, WILLOUGHBY COUNCIL

“With Nintex Promapp we have the right processes in place to deal with things seamlessly. You can very clearly see who is accountable for certain actions, the responses needed and the necessary timeframes.”



INGRID SWAFFIELD
DIRECTOR, MARKETING AND SALES, OBEX

“The need to automate content-centric processes to drive faster business results for customers is more critical than ever before. Box’s cloud content management platform combined with Nintex’s workflow automation capabilities opens up new possibilities for enterprises to streamline businesses processes while ensuring their content stays secure and compliant.”



JEETU PATEL
CHIEF PRODUCT OFFICER, BOX

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102

Total Customer References

[VIEW ALL REFERENCES](#)

ABOUT PROCESSMAKER



ProcessMaker is a cost effective and easy to use open source business process management (BPM) or workflow software application. ProcessMaker is extremely efficient, lightweight and has one of the lowest overheads of any workflow software in the industry. With the additional benefit of it being open source, ProcessMaker Enterprise clients can take advantage of a fully supported, high quality BPM suite. Customers on 5 continents, through 17 different languages and across a variety of industries including manufacturing, telecommunications, finance and government, healthcare and education are using ProcessMaker workflow software.

Featured Testimonials

“With ProcessMaker in place, we can manage our commercial processes and ensure our business runs smoothly, from the creation of a proposal to the shipment of our products.”



MANUEL SILVA
CEO, DECSIS

“Thanks to ProcessMaker we have been able to automate many of our forms based, approval driven processes. The new automated processes have helped the institution reduce the average turn-around time, eliminate transcription and math errors with an estimated decrease of 1,200 man-hours annually. Additionally, ProcessMaker improved the administrative staff's negative pre-conceptions about automation and process change. We will continue to expand usage of ProcessMaker.”



ELKIN URREA
WEB APPLICATION ANALYST INFORMATION TECHNOLOGY RESOURCES, LEHMAN COLLEGE

“When we decided to move forward with ProcessMaker as our BPM solution, our IT department approached ProcessMaker to build a core system for managing business workflows and internal operation workflows. We successfully designed and developed our two most important processes based on ProcessMaker's community version. Within the next five months, we needed to expand our processes in accordance with our business demands. We decided ProcessMaker Enterprise was the logical upgrade due to its enhanced features, capabilities and, most importantly, the real-time support we could get from ProcessMaker's professional services team.”



CHAU NGUYEN
PROJECT MANAGER, MCREDIT VIETNAM

“AgroTechnology transfer and commercialization center successfully uses ProcessMaker to benefit the company's business and its government clients. We have automated most of the company's business processes and achieved very good level of work transparency and efficiency.”



BEKEMBAEV ARMAN
BUSINESS DEVELOPMENT MANAGER, AGROTECHNOLOGY TRANSFER AND
COMMERCIALIZATION CENTER, LTD.

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221

Total Customer References

[VIEW ALL REFERENCES](#)

ABOUT QUICKBASE



Quickbase is the ultimate low-code app development platform — empowering both business and IT to solve problems faster and drive huge ROI compared to traditional software development. More than half of the Fortune 100 relies on Quickbase to save time, save money, and improve team productivity.

Featured Testimonials

“Now that we have Quickbase we are able to manage tasks, timelines, and information for multiple events in one central location. This has definitely streamlined our processes and has allowed our team to communicate much more effectively.”



KATHY HERRMANN
DIRECTOR OF PROJECT MANAGEMENT, SWISSCOM

“I see Quickbase as a tool that complements lean and continuous improvement cultures. You can use this technology to prototype exactly what you want and help your stakeholders quickly envision what the future state could look like; and then deploy a fully tested app on a secure platform partnering with IT governance policies. Seeing those process improvement changes happen quickly helps build faith that continuous improvement methodologies can have a real and lasting impact on the enterprise in a shorter timeline than with traditional practices.”



ROBERT SALAJ
DIRECTOR OF OPERATIONAL EXCELLENCE, LIGHTHOUSE ELECTRIC COMPANY

“The out-of-the-box application features like personalized dashboards, custom reports, and automated e-mails have helped improve user productivity and performance immeasurably.”



TODD COWAN
CIO AND CHAIRMAN, GEORGIA DEPARTMENT OF ADMINISTRATIVE SERVICES

“Quickbase gives us a level of speed and flexibility in automating key business processes that we can't get anywhere else.”



JIM GIZA
DIRECTOR OF TECHNOLOGY, KAYAK

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170

Total Customer References

[VIEW ALL REFERENCES](#)

ABOUT SIGNAVIO



Signavio enables organizations to keep up with the pace, volume, and complexity of change. Our Business Transformation Suite is the smarter way to continuously translate between strategy and execution. Headquartered in Berlin with offices in the US, UK, Australia, France, Singapore, and Switzerland, Signavio serves more than 1,000 customers around the globe across all industries.

Featured Testimonials

“Signavio brought a lot of great things to the table, especially the standardized notation, intuitive usability, and collaborative functionality. We were able to engage our entire team in documenting and innovating key development processes and saw great results.”



HARRISON LYNCH
SENIOR DIRECTOR OF PRODUCT DEVELOPMENT, CONSENSUS CORPORATION

“WM AG aimed at documenting business processes and IT processes in an integrated model and making it usable for the day-to-day business. The Signavio Process Editor supports by offering the standardized notation BPMN together with WM-specific extensions to the meta-model. The dictionary enables consistent wording throughout the process architecture and fast navigation between related processes.”



THOMAS TRAPMANN
WM FAHRZEUGTEILE

“Signavio supports us in achieving success by letting us focus on our core business processes, which are given a central importance through the Collaboration Hub. The integrated commenting function enables agile collaboration across departmental boundaries.”



SCHWÄBISCH HALL

“When choosing a suitable BPM solution we decided for Signavio because we needed a tool that covers the comprehensive requirements of a multinational corporation. With Signavio's creative and innovative development team, we feel well-prepared for future challenges.”



PATRICK KRESSE
HEAD OF BUSINESS PROCESS MANAGEMENT, ELG HANIEL

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ABOUT IGRAFEX

iGrafx®

We believe that process is at the center of everything. We deliver business transformation software that turns your processes into a portfolio of valuable assets. iGrafx provides the most comprehensive Business Transformation Platform that enables process knowledge management through process discovery & analysis, RPA & workflow automation, customer journey, governance, risk, compliance, and more. Our solutions are available as SaaS and private cloud deployment and are the most scalable, currently supporting the largest, global enterprises with over 100k users.



144

Total Customer References

[VIEW ALL REFERENCES](#)

Featured Testimonials

“iGrafx was an excellent choice for our process improvement initiatives. It was cost-effective, very graphical and visual, and integrated with MINITAB.”



JOHN COX
DIRECTOR OF TRAINING AND DEVELOPMENT, PARKLAND HOSPITAL

“iGrafx was our top choice for an advanced business process management tool largely because of its ease of use and seamless integration capabilities. Barrick users globally (at all levels across the organization) can now easily view and access process documentation helping us deliver our program effectively and efficiently.”



AMIT SHAH
BUSINESS PROCESS ANALYST, BARRICK GOLD CORPORATION

“Very helpful for risk reporting, automating different business processes, task management, process mapping and its the best on reputation risk control and excellent for easy coordination.”



AHEMAD SHAH
INFORMATION TECHNOLOGY ENGINEER, MICROCRED

“iGrafx is software we use in our company to run dynamic analysis of work processes to improve them, increase production, increase our workflows and reduce costs.”



DILEEP REDDY
DVG TECH SOLUTIONS

TRUSTED BY







128

Total Customer References

[VIEW ALL REFERENCES](#)

ABOUT AGILOFT



Agiloft, Inc. is a trusted provider of agile business process software. Agiloft's unique platform enables pre-built and custom applications to be tailored to your exact needs without writing custom code, so deployment times and costs are a fraction of those required for other systems. Agiloft specializes in automating processes that are too complex for competing vendors. Their best practice templates and adaptable technology ensure rapid deployment and a fully extensible system.

Featured Testimonials

“Using Agiloft afforded us the flexibility to be able to render a series of highly contingent processes into a cohesive whole, without the requirement for additional resources. With our previous approach to CLM and supplier management, we couldn't handle the complexity and the different rules guiding the diverse agreements and relationships without time-consuming manual interventions.”



MAX ELVEY
GOVERNANCE AND SUPPLIER ANALYTICS MANAGER, WILLIAMS LEA TAG

“People can go into the portal and quickly get what they need. It's been exciting to see staff embrace the system and provide feedback to further tailor it to our unique process needs.”



KELLY BUSCH
DIRECTOR OF STRATEGIC BUSINESS SERVICES, NORTHERN RIVERS

“90% of required communications are now automated. The data contracts management process requires us to notify research teams about the project activation, expiration, closure, and user accounts' statuses throughout the project lifecycle. Before Agiloft, this process was manual and time-consuming.”



ELENA GOLOBORODKO
SECURE DATA SERVICES MANAGER, CORNELL INSTITUTE FOR SOCIAL AND ECONOMIC RESEARCH (CISER)

“Time savings and the accuracy of data are the biggest benefits. The system is very reliable and dynamic— it meets most needs out of the box and can be quickly modified to do even more. It was simple and effective from day one.”



RYAN BARRETT
SALES MANAGER, EDALE LTD

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Carestream





ABOUT AURAQUANTIC



AuraQuantic is a digital platform designed for business users to easily and rapidly build unlimited processes and applications to automate end-to-end operations, reducing costs and optimizing productivity. It combines the sophistication of iBPMS (Intelligent Business Process Management Suite) for process automation with integration, innovation and intuitive design environments for you to easily optimize and transform business operations. Turn your ideas into applications with our easy-to-use Digital Platform and accelerate your digital transformation.



104

Total Customer References

[VIEW ALL REFERENCES](#)

Featured Testimonials

“The product itself is very powerful and will transform how our business operates. The support and guidance given to us by the AuraQuantic Team is second to none.”



MARK LINTON
CONTROLLER, NEIS CAPABILITY FILM (MONOZUKURI), NISSAN MOTOR CORPORATION

“I have seen quite a lot of applications already in my personal and professional life, but it was long ago that a tool impressed me so much as AuraQuantic did. In essence: an application that allows you to design your business processes in an easy and understandable way, combining the possibilities of BPM-modelling with low-code application development. [...] An application that allows you to design your business processes in an easy and understandable way... I'm a fan!”



DOMINIEK LEENKNECHT
CIO, TELEVIC

“In literally 4 days, technology has empowered us to implement remote work in practically 100% of the company, being one of the first companies in the sector to do so.”



JUAN PABLO NÚÑEZ
GENERAL MANAGER, UNITECO

“The most important benefits? Clearly the time reductions for tasks that were extremely time consuming. In some processes, we have saved more than 5 hours a day.”



JUAN SERRANO
GENERAL MANAGER, BALFEGÓ GRUP

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ABOUT BONITASOFT



Bonitasoft helps innovative companies worldwide reinvent, automate and gain deep visibility into their business processes. Bonitasoft's Bonita Digital Process Automation platform enables collaboration between professional and citizen developers to rapidly deliver automation projects and applications using best-of-breed DevOps methodologies and tools. With an ecosystem of more than 150.000 members and customers in 75+ countries, Bonitasoft provides the most widely used open source and low-code platform for business process automation.

177

Total Customer References

[VIEW ALL REFERENCES](#)

Featured Testimonials

“The Bonita platform is very user friendly and enables complex business processes to be designed and associated applications implemented quickly and efficiently. Furthermore, the extensive range of connectors means that applications can be easily integrated with other systems.”



CLIVE RETHMAN
FIRST DIGITAL SOLUTIONS

“Bonita allowed us to quickly get into BPM and into production, due to familiar tools and its ready-to-go portal. We are now more efficient, less error-prone, and have the necessary audit trail on each transaction to fulfill both our accounting and regulatory requirements.”



FRED BLAISE
SR. TECHNOLOGY OFFICER, GOTTEX BROKERS ALTERNATIVE

“Bonita provides a single design and runtime environment for business functionality. Using the Bonita Forms and BPM process runtime we can enable accurate electronic data capture, assign responsibilities and escalation for form pressing and monitor and measure the effectiveness of our business functions. Further we have compared Bonita to a range of other BPM providers and found that it meets the expectations with a competitive advantage in agility and price. Delighted to recommend Bonita.”



DAVID EDSON
PRINCIPAL CONSULTANT, SOLUTION ARCHITECT, INTELLIGENT PATHWAYS

“We chose the Bonita platform because it gives us agility, ease and efficiency in our processes. The tool allows our developers to implement flows in an agile way, which can be easily changed, if necessary. In addition, we have involved an official Bonita partner because we have verified that the experience in the management of the platform has given us more positive results.”



CÉSAR VALENCIA
BUSINESS ANALYST, VODAFONE

TRUSTED BY





ABOUT FLOWFORMA



FlowForma, the leading provider of Process Automation tools for Microsoft Office 365®, has been revolutionizing the traditional BPM space with an innovative approach to developing award-winning products that empower users to create and streamline processes smarter and faster, utilizing the familiar SharePoint platform, without any coding. FlowForma® Process Automation enables over 200,000 business users to deploy business processes with speed and flexibility, no matter what the complexity. Sitting on the SharePoint® platform, the FlowForma Process Automation tool incorporates forms, workflow, document generation, and decision making all in one place.

49

Total Customer References

[VIEW ALL REFERENCES](#)

Featured Testimonials

“Our partnership with FlowForma lets us fulfil our vision for business transformation. We work with FlowForma because they develop technology that solves today's real-world problems and they care about their partners and clients.”



SIMON HUDSON
DIRECTOR, CLOUD2

“It had a robust set of features and required no coding skills, so that was an advantage. For an analyst role like mine, I needed something that would be relatively easy to step into where I could start learning immediately.”



DUSTIN RAY
BUSINESS PROCESS ANALYST, MCKINLEY IRVIN

“I needed a tool to be able to develop workflows that was simple enough that I wouldn't be beholden custom coding, yet powerful and flexible enough to design processes that meet our needs. FlowForma Process Automation is this.”



MIKE TORRES
PROGRAM EXECUTIVE, NISGA'A DATA SYSTEMS

“We did some benchmarking of a range of no code products. The look and feel of FlowForma Process Automation took it through to the final selection where we asked for a proof-of-concept and it excelled. The no code setup means the process owners are heavily involved; they can understand what is happening without requiring any knowledge of systems or coding language. It motivates people to learn how to maintain their own processes and extend them beyond their own sites.”



DENNIS MINGEROT
GLOBAL PROCUREMENT RESEARCH MANAGER, NIPRO EUROPE GROUP COMPANIES

TRUSTED BY





ABOUT PIPEFY

pipefy

Pipefy is a cloud-based business process management platform that empowers managers to build and execute any type of workflow. Through a simple Kanban-style interface, companies can achieve process excellence without the need for IT, technical skills or professional services.



104

Total Customer References

[VIEW ALL REFERENCES](#)

Featured Testimonials

“Pipefy is easy to use and flexible. It has a database included, reporting, automation. A complete solution. The main problem I solve is to comply by always getting the same results out of the process. Quality is assured.”



LUIS FERNANDO SALAZAR CANAS
REGIONAL MANAGER, INFINA FINANCIAL SERVICES

“Pipefy is the best Process Management tool. You don't need any IT guy to create a process. The UX/UI of Pipefy is very good, making it easy for users to adapt to use the platform.”



ROBSON JEAN PENTEADO
CTO, AMPLIFIQUE.ME

“Pipefy is an extremely powerful tool to run the operations of the whole company, as it unites all the sectors' workflow and experience. I only wish all of my suppliers used it too. The thing I like the most about Pipefy is the assurance that all of my processes are running outside my sector without any information getting lost in the way.”



BRUNO JACOBUCCI
WOODWORKING ANALYST, LOFT

“I automated a whole advertising agency, from briefing to contracts, payments to recruitment, all in Pipefy. The integration between pipes allows information between areas to flow very smoothly. And automations reduce significantly the amount of work.”



WILL PRESTES
FOUNDER, INVSBL.AGENCY

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*** 65

Total Customer References

[VIEW ALL REFERENCES](#)

ABOUT Q-NOMY



Q-nomy has been developing, selling and implementing software solutions that help organizations optimize the customer experience in their branches or stores. Q-nomy's software tailors the individual experience of visiting the store or service center, from entrance to exit, to the customer's personal background, expectations, and needs – and at the same time allows the business to use this experience as a platform for targeted multi-channel messaging and advertising.

Featured Testimonials

“Q-Flow has proven to be the right tool. It has contributed towards simplification of the sale process, allowing the branch staff to offer our customers more qualified and professional advice. Since its introduction, we have been able to recognize the benefits of using Q-Flow, and we are upgrading its use in more areas. Q-Flow features great flexibility and adapts perfectly to processes in the bank business.”



AMEDEO FALLETTO
HR AND ADMINISTRATIVE DIRECTOR, BANCA DI ASTI

“The solution provided completely overhauled our appointment booking system. The integration was seamless, its real-time service and ability to be managed remotely for multiple locations is fantastic, and its intuitive and flexible design means customers can quickly and easily get the appointments they need, where and when they need it at the touch of a button. Ultimately the solution has made us much easier and efficient to do business with.”



LINZI PIPER
OPERATIONAL IMPROVEMENT MANAGER, DIRECT MORTGAGES, YORKSHIRE BUILDING SOCIETY

“After working with Q-nomy for over a year now, I can say that we were all very pleased with both their product and the team. We have been extremely pleased with Q-Flow and are always impressed with its functionality and ease of use. Adding new Agents / Workstations and departments has been a very smooth process. Based on how fast our institution is growing, it is definitely an asset being able to scale up and leverage all of Q-Flow's features.”



ANGIE PAISLEY
ASSOCIATE REGISTRAR, STUDENT SERVICE OPERATIONS, DURHAM COLLEGE

“Our goal was to acquire and migrate to a robust, reliable, easy-to-use and cost-effective solution like Q-Flow.”



DAVID RÍOS
IT SYSTEMS MANAGER, AGUAS DE SALTILLO

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ABOUT SCORO



Scoro is an award-winning end-to-end work management software loved by agencies and consultancies around the world. With Scoro, you can manage your entire workflow all in one place, from the first hello to the final invoice. By combining a robust suite of project management, CRM, billing and reporting tools all in one place, Scoro enables you to streamline work, automate routine tasks and ensure a business runs as smoothly and efficiently as possible. Powerful API integrations connect Scoro to dozens of tools you already know and love, from Zapier and Google Calendar to Mailchimp and Xero.

68

Total Customer References

[VIEW ALL REFERENCES](#)

Featured Testimonials

“With Scoro, we have found a business management software that is transparent and easy to use – a system that works for the user, not the other way around.”



JODIE GIBBENS
CHIEF EXECUTIVE OFFICER, AESARA PARTNERS

“My favourite thing about integrating Scoro is that it has a solution to every problem a client can throw at us because of its emphasis on flexibility and customisation.”



CONNOR REICH
SENIOR ANALYST, BUSINESS CONTINUUM

“We chose Scoro for its user focused design and versatility that make it easy to set up quotes, projects, and invoices, create tasks and plan team members' work. Besides, it enables us to seamlessly integrate other systems to Scoro.”



STEFANIE VAN DER LEEGTE
MANAGING DIRECTOR, NOSUCH

“Scoro provides Vivid Agency with an overview of our business and gives us instant access to the detail of client contacts and projects. The interface is refined, flexible and great to work with – helping us to work in a more productive and efficient way.”



JOHN CHIPPERFIELD
CREATIVE DIRECTOR, VIVID AGENCY

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Caltech

Forbes



Grant Thornton

PANDORA

Sotheby's



62

Total Customer References

[VIEW ALL REFERENCES](#)

ABOUT ULTIMUS



Ultimus is a leading global provider of BPM-based technology solutions and services that automate and optimize business processes in order to solve everyday business challenges. Ultimus helps companies grow their business, increase profits and control risk. Ultimus increases operational efficiency and accelerates performance, so companies can dedicate more time to their business and customers. Achieving significant and measurable results through the combination of expertise, global experience, services, and technology, is the core mission of Ultimus and the basis for the ongoing success of its customers.

Featured Testimonials

“With a small staff, we needed a BPM solution that would work out of the box. Ultimus' Web-based user interfaces gave us the flexibility needed to get processes automated and it enabled our remote workers to access the technology anywhere at any time. The Ultimus BPM Suite paid for itself within a very short period of time. We would never be able to go back to our old way of doing assessment processes. Our entire system is automated, errors have been reduced and assessments are completed in a much more timely fashion.”



WESTPARK ASSESSMENT CENTRE

“A handful of our customers have implemented Ultimus solutions in their HR departments. These processes included Time Processing Forms, Time Off Requests and Sick Leave. They've been nothing but happy and have reported great success. I believe Ultimus is a good investment as it's a flexible workflow tool.”



SIMON WEEKLEY
CONCERTA

“Keeping our customers happy is vital to our business, and we have to manage customer relationships in very competitive situations. By automating our customer service processes with these flexible tools, we will ensure that we have the flexibility to respond to any situation, not just those we've predefined – and we will also have a higher degree of control / management and visibility. With Ultimus and Adaptive Discovery, we can define and manage this process without losing the critical flexibility and quick competitive responsiveness our customers have come to expect.”



MIKE BRANNON
SENIOR MANAGER OF E-COMMERCE TECHNOLOGY, NATIONAL GYPSUM COMPANY

“Ultimus and its technology have always been on the cutting edge as the BPM industry has evolved, which is why we've stayed with them for so long. Additionally, Ultimus is one of the few, if not the only vendor today that really understands the value of people and how people create, manage and own process. It is this philosophy and expertise that has made the company a world leader in BPM.”



BERNSTEIN

TRUSTED BY







ABOUT BP LOGIX



BP Logix unites IT and business users, enabling them to deploy sophisticated, form-based, workflow-driven enterprise apps in a fraction of the time and a fraction of the cost of traditional development efforts. BP Logix's award-winning business process management (BPM) software supports the rapid creation of custom workflow-driven solutions, embracing the C-suite, operations, sales, customers, and prospects. Hundreds of global organizations across every sector—government, non-profit, and commercial—use BP Logix-powered workflow apps to deliver clear and measurable improvements in productivity, compliance, and customer engagement.

77

Total Customer References

[VIEW ALL REFERENCES](#)

Featured Testimonials

“The graphical process design canvas in Process Director is a huge step forward in working with business users to develop process requirements. Everyone can participate in the process of designing the application using the point-and-click web-based interface.”



ROBERT SZABÓ
DIRECTOR OF INFORMATION TECHNOLOGY, COLUMBUS TECHNICAL COLLEGE

“Since NPD provides oversight of incoming data from partners we needed to closely monitor the health of those processes. Process Director will enable us to respond more rapidly to reports and updates and enable us to forge better partnerships. I look forward to using the predictive analytics capability of Process Director so we can more proactively address our processes and improve visibility.”



KEVIN FELICE
EXECUTIVE DIRECTOR OF OPERATIONS, NPD GROUP

“Process Director has significantly increased our turnaround time for obtaining approvals and delivering orders to our vendors. It has also enabled us to have a single repository for tracking of disposed, sold or transferred assets. The underlying automated workflow allows us to engage our internal operations faster and capture relevant information that can be viewed by all in the approval workflow. We were very pleased with the efficiencies achieved from the very beginning of the Process Director deployment.”



KYLE HUTCHINSON
VICE PRESIDENT INFORMATION TECHNOLOGY, MULTIPLAN

“Process Director automatically initiates review and approval cycles, instantaneously tracking and auditing all tasks involved in those processes.”



ABBOTT LABS

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ABOUT INTEGRIFY



Integrify is a low-code, cloud-based workflow automation platform that helps businesses build automated processes, design dynamic forms, create self-service portals and dashboards, track performance, and review activity audit trails. Integrify is built for organizations that need to rapidly implement and then scale automated processes to replace manual workflow and increase process visibility in areas such as IT, HR, Sales, Operations, IT, and Finance. Thanks to our open API, Integrify can integrate with most enterprise applications like ERP, CRM, HRIS, etc. That means our customers can freely move data between systems as part of any process. We also offer full implementation services and coaching to help make every automation project successful.

*** 70

Total Customer References

[VIEW ALL REFERENCES](#)

Featured Testimonials

“Automating our approval processes for human resources, facilities and purchase requests has been something we’ve wanted to do for quite awhile. Integrify’s solution allows us to easily automate those processes, removing an inefficient paper chase and saving us a tremendous amount of time fulfilling a request.”



DICK BOSCOMBE
IS MANAGER, BELLEVUE CLUB

“Integrify provides an auditable tracking system which provides the end user a status update on each step of the process. This equates to the end user knowing exactly where their request is delayed.”



LARRY STEWARD
MANAGER OF IT BUSINESS SUPPORT, NORTHERN NATURAL GAS COMPANY

“We’re continuing to move more and more processes over. Most users find Integrify clean and easy to use; many initial suggestions and “wish lists” were able to be implemented with the new system.”



MALLORY MANKE
PROCESS IMPROVEMENT ANALYST, SONY ENTERTAINMENT NETWORKS

“We chose Integrify OnDemand because of its flexibility; unlike similar solutions out there, we weren’t confined to pre-built processes designed-in that would be incompatible with our needs.”



KEVIN O'HARA
VICE PRESIDENT, HEALTHSTREAM

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ABOUT KNACK



Knack is the easiest way to build your own online database. With Knack, anyone can build apps to access your data from anywhere, run reports and analytics, and share it with your users, employees, or customers. You can publish your apps to any website or blog. Stop struggling with Excel and Access. Move that data into an online database and easily build apps to manage, share, and distribute that data. Member Directories, Customer Portals, Project Management and more are all easy to build and customize with Knack.

95

Total Customer References

[VIEW ALL REFERENCES](#)

Featured Testimonials

“With Knack we are only using exactly what we need without paying for features that don't fit our business. For the price and ease of use I would have a hard time finding a replacement.”



KEVIN HORROCKS
LOGISTICS MANAGER, WORLD VISION

“Our favorite feature is creating custom reports and pivot table searches. With these reports we're finding all sorts of new ways to explore and share our data.”



ALEX PHELPS
PRONTO MARKETING

“Knack is awesome, and has been a great match for my skill set. I'm familiar with databases and their structure, but am not a coder, and Knack has provided a very intuitive way to build a database and an interface for it. I also really like that I could build from the ground up, instead of having to force my data and business processes into a predetermined format like the CRM software I looked at.”



ADAM ROGERS
NCSU LIBRARIES

“I have to first say you guys and this database are AMAZING!!! I have nothing but good things to say about the whole ordeal. Setting it up, using it, making changes, all of it is like a walk in the park and that is such a breath of fresh air compared to the rest of the databases I looked into. Our project managers and my boss love it as well. So glad I found you all. Thanks again for such a user friendly system. It truly rocks.”



BRITTNEY ARMSTRONG
ALL AMERICAN WINDOWS

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ABOUT PROCESSGENE

ProcessGene™
Forward Thinking GRC

ProcessGene develops forward-thinking GRC and BPM software solutions, designed to serve multi-subsidiary organizations. The company has been acknowledged as a market leader and innovator by the most important analyst firms. Businesses and governments worldwide use ProcessGene software solutions to manage, control and improve business processes, implement enterprise software, and coordinate mergers and acquisitions.

64

Total Customer References

[VIEW ALL REFERENCES](#)

Featured Testimonials

“We sought a BPM solution with advanced GRC capabilities for optimizing our worldwide operations, managing internal audit and ensuring regulatory compliance. The ProcessGene solution enabled the effective generation and management of a global business process model, while providing our local variants a high level of flexibility.”



JOSHUA SIGURA
HEAD OF GLOBAL OPERATIONS, KETER PLASTICS LTD.

“Managing risk and regulatory compliance in publicly traded companies is a complex and time consuming task- specifically when it comes to IT GRC. ProcessGene's automation capabilities have enabled effective handling of all IT GRC topics. In addition, their BPM software was a major enabler for the optimization of our IT processes. Company's exceptional professional services helped us meet all our goals – on time with excellent results.”



YUVAL NAVON
CIO, VACATION ROUTE

“The ProcessGene Software Suite helped us setup and automate our regulatory compliance framework. The system incorporates business processes, related risks and controls within one accessible environment. The ProcessGene GRC software implementation was fast and did not require allocation of IT personnel resources.”



YOAV LIBAL
CEO, A-ONLINE CAPITAL

“The ProcessGene software implementation was simple and fast. The GRC software is intuitive and saves time through automation of repeated manual operations. We also think very highly of ProcessGene's professional services capabilities and integrity. This company is clearly committed to the success of its customers.”



AMIT ZELDMAN
CFO, AVIATION LINKS

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ABOUT TALLYFY



Tallyfy is a beautiful workflow software for professionals. Tallyfy frees you from busywork and eliminates chaos in your daily tasks, approvals and business processes. It's the only business process management software that anyone can understand in 60 seconds.

46

Total Customer References

[VIEW ALL REFERENCES](#)

Featured Testimonials

“We run all of our processes on Tallyfy. By making ourselves to write out the processes we can now ensure that steps are not missed or done out of order. Generally, there are fewer mistakes.”



LEN GILBERT
CHIEF OPERATING OFFICER, DIGITAL PRISM ADVISORS

“Tallyfy has helped our team streamline the efficiency of our processes. We now have smooth processes from beginning to end – without any steps being forgotten or skipped!”



MONICA MEJIA ZULUAGA
DIRECTOR, A BRIDGE TO ACHIEVEMENT

“Tallyfy is great for any team that needs to be on the same page and implement processes for the first time. Tallyfy would be a good fit for any company that has a design, approval and implementation process that needs to have a quick turn around and that is growing fast.”



MACKLIN ANDRICK
OPERATIONS MANAGER, GREETABL

“Our clients and team sail through the Tallyfy process – there is no need for clients to log in, there is one link for everything they need to do, everything saves in real-time – it all works incredibly well! I can't imagine scaling our Google Ads agency without Tallyfy.”



KASIM ASLAM
FOUNDER & CEO, SOLUTIONS 8

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