

# Employee Scheduling Software Category

WINTER 2023  
Customer Success Report





## Employee Scheduling Software Category

Employee scheduling software enables you to automate the procedure of creating, tracking, and maintaining staff schedules. The solution can boost team collaboration and productivity, and provides greater visibility on enterprise-wide bandwidth. These platforms track sick days, vacations, and other personnel leaves.

Leading employee scheduling applications possess functionalities like automatic alerts that help to avert scheduling conflicts. They collect scheduling data over time, which can be imported into financial tools like payroll applications. The software also offers analytics capabilities to assist in the coordination and management of tasks.

# Customer Success Report

## Ranking Methodology

The FeaturedCustomers Customer Success ranking is based on data from our customer reference platform, market presence, web presence, & social presence as well as additional data aggregated from online sources and media properties. Our ranking engine applies an algorithm to all data collected to calculate the final Customer Success Report rankings.

**The overall Customer Success ranking is a weighted average based on 3 parts:**



### CONTENT SCORE

- ✓ Total # of vendor generated customer references (case studies, success stories, testimonials, and customer videos)
- ✓ Customer reference rating score
- ✓ Year-over-year change in amount of customer references on FeaturedCustomers platform
- ✓ Total # of profile views on FeaturedCustomers platform
- ✓ Total # of customer reference views on FeaturedCustomers platform



### MARKET PRESENCE SCORE

- ✓ Social media followers including LinkedIn, Twitter, & Facebook
- ✓ Vendor momentum based on web traffic and search trends
- ✓ Organic SEO key term rankings
- ✓ Company presence including # of press mentions



### COMPANY SCORE

- ✓ Total # of employees (based on social media and public resources)
- ✓ Year-over-year change in # of employees over past 12 months
- ✓ Glassdoor ranking
- ✓ Venture capital raised

## Award Levels



### MARKET LEADER

Vendor on FeaturedCustomers.com with substantial customer base & market share. Leaders have the highest ratio of customer success content, content quality score, and social media presence relative to company size.



### TOP PERFORMER

Vendor on FeaturedCustomers.com with significant market presence and resources and enough customer reference content to validate their vision. Top Performer's products are highly rated by its customers but have not achieved the customer base and scale of a Market Leader.



### RISING STAR

Vendor on FeaturedCustomers.com that does not have the market presence of Market Leaders or Top Performers, but understands where the market is going and has disruptive technology. Rising Stars have been around long enough to establish momentum and a minimum amount of customer reference content along with a growing social presence.

# 2023 Customer Success Awards

Check out this list of the highest rated Employee Scheduling Software based on the FeaturedCustomers Customer Success Report.



\* Companies listed in alphabetical order



**2023**  
**EMPLOYEE**  
**SCHEDULING**  
**SOFTWARE**

**MARKET LEADER**





## ABOUT 7SHIFTS



7shifts is the most intuitive employee scheduling and management software designed for the restaurant industry. Restaurant managers using 7shifts reduce labor costs and spend 80% less time on management logistics after switching from paper or Excel. With 7shifts, schedules pull in employee availability and eliminate scheduling conflicts. Employees also automatically get a text and email with their upcoming shifts. It's simple to use, and everyone is kept in the loop without any effort. 7shifts also offers free mobile apps (iOS and Android), allowing managers and employees to have everything at their...

# 230

TOTAL CUSTOMER REFERENCES

**VIEW ALL  
REFERENCES**

## FEATURED TESTIMONIALS

“Hands down the best time management app I have ever found. As a manager of over 100 employees I have eliminated the confusion and surprises in my employee scheduling. The staff loves the app and the labor management features pay for the software in just a few weeks. We implemented for one week and never looked back. My staff loves 7shifts and I can imagine ever going back to life without this technology.”

JEB VETOCK  
HARBOR WATCH

“I use 7shifts not only for my kitchen scheduling, but most importantly for my part-time catering event staff. Most of our event staff signs up for shifts based on their availability, 7shifts allow us to be much more flexible, increases the communication to staff about upcoming events and allows us to schedule weeks in advance. This app/program has saved me probably at least 5 hours per week. Thank you!”

JON DOWNES  
OWNER OPERATOR, SERENDIPITY CATERING

“Scheduling employees is tricky, especially with the higher turnaround of the service industry. 7shifts is a great labor cost control and communication tool. It allows us to find replacements and react to unexpected changes with immediate updates to our employees. With 7shifts, we've become much more streamlined in scheduling and can use our valuable time elsewhere.”

AIMEE SCHULHAUSER  
TANGERINE'S OWNER, TANGERINE FOOD BAR

“My employees love that they can check the schedule whenever and wherever they are from their phones. I like that it notifies each employee an hour before their shift and I don't have to worry about “forgotten” shifts. I will definitely continue to work with 7 shifts.”

LISA GILBERTSON  
MOOSE RIVER BAR AND GRILL

## TRUSTED BY





## ABOUT DEPUTY



Deputy is the ultimate, all-in-one workforce management solution. With Deputy, you can create employee schedules in minutes and publish them to your team with a click, easily manage staff leave, track time & attendance, sync your timesheets to payroll, assign tasks and communicate with your team. Employees can clock in and out with one tap using Deputy mobile apps with geo-location tagging. Over 90,000 workplaces around the world trust Deputy to manage their teams from anywhere. Available on Desktop and Mobile. Free iOS and Android...

# 319

## TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

## FEATURED TESTIMONIALS

*"I depend on Deputy for the majority of my business operations. It's not only easier for me to create and adjust schedules and communicate with my team, but I now have greater control into overall business performance."*

REBECCA GRAY  
FOUNDER AND OWNER, BLUE CAT CAFE

*"Using Deputy has been incredible - we have reduced the time spent creating schedules for our childcare workers by six hours a month."*

TRACI ALVERSON  
PRESCHOOL MINISTER AND CARE TEAM COORDINATOR,  
THE AVENUE CHURCH

*"Using Google sheets to do the entire scheduling process literally took me about 3 days to do. With Deputy it takes me about 4-5 hours."*

JAYMIE SULLIVAN  
MANAGER, HUBSPOT

*"Deputy's allowed us to communicate more clearly with employees about scheduling, and we've also saved a lot of time with payroll."*

TIM LUNGHINO  
ASSISTANT STORE DIRECTOR, THE TURNIP TRUCK

## TRUSTED BY

**JONES**  
COFFEE ROASTERS

**ANYTIME**  
FITNESS

**TREK**

**ACE**  
The helpful place.

**HubSpot**



## ABOUT HOMEBASE

# homebase

Homebase is the easiest way to track hours, schedule your team, and hire for free. They build modern software for local businesses and their employees. Their goal is to make hourly work easy. They believe in these entrepreneurs and they believe in the people who work in these businesses. They are on a mission to eliminate this paper so that owners, managers, and employees can focus on the things they love.

66

TOTAL CUSTOMER REFERENCES

**VIEW ALL  
REFERENCES**

## FEATURED TESTIMONIALS

“Homebase has made it so easy to keep track of scheduling, timesheets, and sales. I use it so many times a day and it's easy to find everything right on the app on your phone! It keeps my staff organized & gives them a way to communicate. I couldn't run my business without it.”

JULIE ABES  
OWNER, BATTER COOKIE DOUGH

“Homebase scheduling gives an accurate and detailed view of our specific needs any given day. When scheduling, we use the shift notes and roles feature to communicate to each scheduled employee exactly where they are working.”

THERESA FOUQUETTE  
CO-FOUNDER, BLISS SMALL BATCH CREAMERY

“Homebase made tracking hours a lot easier, and managing my labor budget. Plus, it's easier for me to communicate the schedule to everyone. Everyone has the app, and gets the email alerts. It's really easy to pass along any schedule changes.”

THE MARKET AT GRELEN

“It's an awesome scheduling and employee management tool! We've used Homebase for 3 years now and honestly the scheduling, revenue, and messaging systems are amazing.”

NICOLE SMITH  
CO-FOUNDER, SOUTH LAKE BREWING COMPANY

## TRUSTED BY





## ABOUT PLANDAY



Planday creates software that makes it easier for managers and layer based employees to communicate, collaborate, and work. They strengthen companies by making the relationship between shift based employees and their superiors more efficient, transparent and productive, which in turn has a positive impact on revenue. Planday grew out of a simple idea - service planning and communication should be both simple and uncomplicated for managers and employees. Since then, the company has grown a lot and now offers a comprehensive SaaS product that meets the individual needs of a multitude of layer based...

# 122

TOTAL CUSTOMER REFERENCES

**VIEW ALL  
REFERENCES**

## FEATURED TESTIMONIALS

“Planday works seamlessly with Tenzo, empowering management teams with a more complete view of their business – on web or mobile. Tenzo’s forecasting insights allow users to make better scheduling decisions in Planday.”

CHRISTIAN M.  
CHIEF EXECUTIVE OFFICER, TENZO

“Honestly, if I started a new job with the similar type of staff, I would definitely bring Planday with me. I’ve tried a lot of scheduling tools and it has just been so easy and it is very helpful for me to use every day.”

MARTIN ANDERSEN  
SENIOR STORE MANAGER, ASTRALIS GROUP

“The upside for employers using Planday is that they can more easily create and maintain the optimal schedule, taking things like staffing needs, budget, employee availability, and workforce regulations into account.”

TECHCRUNCH

“We wanted a user-friendly system with easy access to the rota. We love the accessibility of Planday on the app on the phone and the clocking-in system on a touch screen for staff to use.”

JULIA LEACH  
FINANCE ADMINISTRATOR, MILLENNIUM CARE

## TRUSTED BY





## ABOUT SCHEDULEANYWHERE



ScheduleAnywhere employee scheduling software cuts scheduling time by up to 75% and ensures your 24/7 operation is properly staffed. The affordable, easy-to-use software lets you schedule shifts in seconds, instantly communicate with staff, and easily manage schedule requests. Get up and running in minutes. Make your job easier and your employees happier, all while meeting the needs of your organization. Sign up for a free 30-day trial of ScheduleAnywhere today!

82

TOTAL CUSTOMER REFERENCES

**VIEW ALL  
REFERENCES**

## FEATURED TESTIMONIALS

“Our schedules and services are constantly changing, but with ScheduleAnywhere we can adapt quickly. It's easy to use and navigate and we can change shift times on-the-fly. The software gives us real-time visibility of work shifts and the ability to reduce unnecessary overtime. We schedule time off and communicate with our employees right through the program via text and email messages. ScheduleAnywhere is a tremendous asset to our operation.”

TRACY ROTHENBERG  
NEW YORK WATER TAXI

“This has absolutely streamlined the scheduling process. In addition to saving time when creating the schedule, ScheduleAnywhere keeps track of time-off and other scheduling requests. When employees need shifts covered or want to pick up a shift, they can log in, see the schedule and make those requests remotely.”

ELISSA WHITEHEAD  
STAFFING COORDINATOR, STERLING VILLAGE  
HEALTHCARE

“With an ever-changing call-out schedule and multiple technician levels to fit to each project, ScheduleAnywhere has simplified our planning nightmare. It has given each employee a 'look-ahead' for future projects, simplified time-off scheduling and eliminated double booking. Overall, ScheduleAnywhere has made scheduling easy.”

ROBERT STEVENSON  
ADVANCED SERVICES MANAGER, ACUREN INSPECTION

“ScheduleAnywhere is easy to use, adaptable, visually clear and concise. It enables us to collate information and plan ahead. The reports and the ability to provide totals for staff on annual leave make scheduling far easier. I would recommend ScheduleAnywhere to anyone who is having difficulties with their existing method of staff scheduling.”

DUNCAN HALES  
DUTY MANAGER, THE NATIONAL GALLERY

## TRUSTED BY





## ABOUT SHIFTBOARD



Shiftboard is the leading provider of enterprise workforce scheduling software. Built around the hourly workforce, where scheduling, real-time communication, and change management are at the core of day-to-day operations, their solution helps organizations transform their business through automation. Thousands of customers choose Shiftboard to help lower labor costs, increase worker productivity, and decrease employee turnover. To date, Shiftboard has supported over 160 million scheduled shifts, providing the employment pipeline for nearly \$2 billion in wages earned.

69

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

## FEATURED TESTIMONIALS

“SchedulePro is not only easy to set up and manage but also easy for employees to understand and use... The ability to log in to the schedule when mobile has been a big asset. As a patrol sergeant, I can make last-minute changes from anywhere I have access to the Internet.”

WAYNE SCHREINER  
PATROL SERGEANT, SARTELL POLICE

“The key to me is having everything in a central place. It's all here. You can pull scheduling or applicant information out, run reports, or whatever you need to do. That was a huge win for us.”

JENNIFER FAST  
RECRUITING MANAGER, KOCH INDUSTRIES

“Shiftboard has eliminated the need to email schedules to our entire staff and wait for responses to notify everyone else that a shift is filled. With Shiftboard we don't have to be the middleman.”

JOSHUA WELBORN  
OWNER & CO-FOUNDER, WELBORN RELIEF AGENCY

“Shiftboard's Dynamic Scheduling System changed everything for us. We're able to manage scheduling more effectively, and in about half the time it took previously.”

KERRY MOORE  
PROJECT MANAGER, MAKER FAIRE

## TRUSTED BY





## ABOUT WHEN I WORK



When I Work is a software platform that nearly half a million business owners and managers in over 50 countries rely on for hourly employee scheduling, attendance, and communication. When I Work uses an innovative blend of collaborative communication technologies, including the web, mobile apps, text messaging, social media, and email, to make teams more efficient, more accountable, and better prepared.

**111**

TOTAL CUSTOMER REFERENCES

**VIEW ALL  
REFERENCES**

## FEATURED TESTIMONIALS

“Before using When I Work, it took 3 hours per week to create a schedule using Excel and I would have post-its everywhere detailing employee availability. Now, scheduling takes about 10 minutes per week and I get alerted to approve a swap or drop request! Employees also don’t have to stop at the restaurant to file availability or shift changes- it’s all done through the mobile app!”

DANIELLE METTLER  
CO-OWNER, WEGGY’S RESTAURANT

“I love When I Work! Using [When I Work] saves me a ton of time from having to oversee scheduling requests from employees. When an event request comes in, all it takes is a couple seconds to create OpenShifts™, and my employees can quickly self-assign shifts that work best for their schedule.”

KIM MOISTNER-BARTLETT  
OWNER, KONA ICE JANESVILLE

“We looked at other scheduling systems but chose When I Work because it was easy to use and the employees like using it. Before, the managers were on the phone all the time with employees about schedules. When I Work eliminated most of those calls by helping the employees be more self-reliant.”

OPERATIONS DIRECTOR  
LAKE LANIER ISLANDS RESORT

“It used to take me about 1-2 hours per week to schedule just one of our stores. As we expanded to four stores, I needed a more efficient tool to help me save time. When I Work is perfect for our business because it allows me to schedule all four locations in minutes!”

PAULA MORROW  
GENERAL MANAGER, VISION SOURCE SPECIALISTS

## TRUSTED BY

**1-800-GOT-JUNK?**

**GNC**  
LIVE WELL

**COURTYARD®**  
Marriott

**Culver's**  
Welcome to delicious.™

**NOTHING bundt CAKES®**



**2023**  
**EMPLOYEE**  
**SCHEDULING**  
**SOFTWARE**

**TOP PERFORMER**





## ABOUT ALADTEC



Aladtec's system is an affordable subscription-based online employee scheduling and workforce management system. Aladtec's System will allow your organization to: track licensing and certifications, automate reminders for approaching expiration dates or needed licensing, monitor operations, access and change schedules, view employee info and credentials 24/7 from any computer, smartphone or other mobile device with internet; save time & money, automate and manage employee time off, sign-up and trade requests which saves money in unplanned overtime and scheduling man hours; improve communications, send instant messages, texts or emails to...

# 152

## TOTAL CUSTOMER REFERENCES

**VIEW ALL  
REFERENCES**

## FEATURED TESTIMONIALS

“We only employ part-time employees and Aladtec fits perfectly because we allow our staff to submit their availability and then I'm able to build our schedule monthly. We have also moved all our forms online. We can now fill out, submit, review and store our Hose Inventory, Apparatus Work Orders, Equipment Work Orders, Fire Prevention Requests, Hydrant Repair Requests, Medical Supply Requests, SCBA Work Orders, and Shift Pass...”

STEVEN PARRISH  
ASSISTANT FIRE CHIEF, CUMBERLAND ROAD FIRE  
DEPARTMENT

“If you take one supervisor working on the schedule to create and fill overtime, approve leave, add in sick leave, etc. for 4 hours per shift from each squad that would equal out to 56 hours - that's 800 hours a year - or 20 work weeks! After switching to Aladtec we've reduced the time spent scheduling by 16 hours a week. Aladtec's time savings also allows for the ability to work further ahead in the schedule therefore getting overtime filled earlier...”

KRISTINA RUSSELL  
SHIFT SUPERVISOR, CHARLESTON COUNTY  
CONSOLIDATED

“There's also a whole lot of schedule changing that goes on with our EMS staff. With Aladtec - our staff can simply put in a trade request and then I can approve it, or deny it, with the touch of a button within the system. The advantage of Aladtec's mobile web app is that it allows employees and administrators schedule access, anytime and anywhere, on our smartphone or laptop. Frequently, I'm not at the office and I'm able to easily address...”

DAVID RADATZ  
EMS SPECIALIST, REGIONS HOSPITAL EMS

“Aladtec is more than a scheduling resource; there are forums, libraries and a member database allowing for easy staff interaction and information. The initial setup was easy and using it is a breeze. The program truly does what it is designed to do and we don't know how we managed so long without it.”

BRUCE HOFFMAN  
TRAINING OFFICER, ELLINGTON VOLUNTEER  
AMBULANCE CORPS

## TRUSTED BY





## ABOUT ATTENDANCE ON DEMAND



Attendance on Demand is a rapidly deployed, cloud-based time and attendance system that minimizes a company's risk and technology investment while providing advanced features for securely managing labor data. With over 30 years in the time and attendance industry, the company's founders have evolved product offerings from mechanical time clocks to powerful computerized systems. Now, businesses take advantage of cutting-edge technologies without costly software or hardware.

# 36

## TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

## FEATURED TESTIMONIALS

“A big advantage for us is that we didn't have to install or support any software. We can standardize the employee time tracking and scheduling process across all of our locations. Up-to-the-minute labor and wage information about all our employees is available instantly, even from remote locations.”

NOTES ELIZABETH T. JAGIELSKI  
CONTROLLER, KEITH & KEITH CORRECTIONS

“We track time and labor for half of what we were paying with the old system. Plus, I'm not spending hours each pay period with manual calculations. I have other responsibilities to address, and the new methods free me up considerably.”

TIFFANY WILLIAMS  
HR ASSOCIATE, OVERHEAD DOOR

“Attendance on Demand updates this information for us daily, so there's no reason not to pull reports each month. This ensures we won't be scrambling at the end of each quarter.”

KEN HANN  
HUMAN RESOURCES DIRECTOR, MAINE VETERAN HOMES

“Things are so much easier now. I no longer have to wait to receive time and attendance reports, but can pull all the information exactly when I need it.”

JEN BROYLES  
HUMAN RESOURCES ASSISTANT, ASPEN MANAGEMENT

## TRUSTED BY





## ABOUT CELAYIX SOFTWARE



Celayix Software is a leading provider of advanced employee scheduling, communication and time and attendance software. Celayix Software has been providing innovative workforce management solutions for over 2 decades. They offer advanced scheduling software which automatically creates shift schedules that are free of conflicts and meet your business needs as well as compliance requirements.

**88**

TOTAL CUSTOMER REFERENCES

**VIEW ALL  
REFERENCES**

## FEATURED TESTIMONIALS

“I manage over thirty people in ten locations. Scheduling is very important to keep our locations open and serving the public. I produce monthly schedules and [Celayix] helps me put the schedule together and know we are covered at all locations. My staff appreciates knowing when they are working and keeping the schedule published a few weeks out. It is easy for them to use on [Celayix] to check schedules and request time off. I get good feedback from the staff which helps avoid problems with scheduling.”

RICHARD SCHNEIDER  
MUSKEGON AREA DISTRICT LIBRARY

“Within a month's time, we eliminated all scheduling errors due to oversights and now we have none at all. The Celayix system also immediately allowed us to eliminate unnecessary overtime costs and as a result, we lowered our overall payroll costs – an enormous help for us.”

JEFF LORD  
RN SUPERVISOR, CONNECTICUT DEPARTMENT OF  
VETERANS' AFFAIRS

“Celayix is intuitive and easy to setup. After the challenges we had with our previous solution, implementing Celayix has provided us with the confidence we need when using an automated scheduling tool and allows us to focus on growing our business.”

SHAWN SCARLATA  
OWNER, SMART SECURITY PROS

“With Celayix, we were able to save over 6 hours of scheduling time per week. The automation also freed up our staff to quickly select their shifts, rather than having to try to call in and speak with someone.”

SOMMER GAY  
DIRECTOR OF BANQUETS, SHERATON GRAND CHICAGO

## TRUSTED BY



**ORDWAY**

**MoMA**





## ABOUT JOLT



Jolt believes in solving problems with software. It believes in creating tools to help customers grow their business in the most efficient way possible. Jolt does this by developing clean, simple yet powerful software that integrates with as little effort as possible yet has the maximum effect on bottom line. Jolt offers tools for labeling, audits, food safety compliance, scheduling, time and attendance, employee communication, and more. Changes to daily operations can be made on the fly across entire enterprises simultaneously with the click of a button.

**150**

TOTAL CUSTOMER REFERENCES

**VIEW ALL  
REFERENCES**

## FEATURED TESTIMONIALS

*“Jolt is just AMAZING! It will save you so much time and hassle. It will help organize all your information, which will make your business run smoother and help you achieve your goals easier. Jolt will help your employees work at their best potential and make managing a lot less stressful. It will, without a doubt, improve your business for the better!”*

KYLEE  
GENERAL MANAGER, BASKIN ROBBINS

*“Jolt is a very user friendly app. It's a medium to go from a trainer or management level to a front-line employee and have everyone perform exactly the same way, exactly how you want them to--with the ability to then monitor that and make sure it continues.”*

JAMIE SMITH  
OPERATIONS AND COMPLIANCE MANAGER, LEGOLAND CALIFORNIA

*“I just can't say enough about how much I love Jolt! Do yourself a favor and take the time for a demo on the program. If you aren't on Jolt, chances are your competitors are and you do NOT want them to have this competitive edge over you.”*

JON  
FRANCHISE OWNER, TOPPERS PIZZA

*“Jolt helps and has definitely made us more productive. We have less 'wasted hours' on the schedule.”*

SAM CLASS  
OPERATOR, CHICK-FIL-A

## TRUSTED BY





## ABOUT SCHEDULEBASE

# ScheduleBase®

ScheduleBase is an online service that allows you to schedule your staff from any computer with Internet access. It's a simple, real-world system so you can manage work schedules and save time.

44

TOTAL CUSTOMER REFERENCES

**VIEW ALL  
REFERENCES**

## FEATURED TESTIMONIALS

“Being a company with multiple locations and employees who work between each of them, we wanted software that could help us create a schedule and then easily get it to all of our employees. We also wanted a way for our employees to efficiently and quickly be able to see their schedules from home to avoid missing shifts. ScheduleBase has been an essential tool in helping us easily create these complicated schedules and has been so helpful in eliminating ‘shift confusion’ with their intuitive mobile app and email updates.”

CHRISTIAN HERRICK  
STORE MANAGER, RANDY'S HARDWARE

“ScheduleBase helps us communicate more efficiently and ensures everyone is on the same page with projects. The software is easy to use and very user friendly, especially with their mobile app. I would recommend ScheduleBase to anyone in our industry.”

LEIGH ANNE STONER-GIOIA  
OFFICE MANAGER, STONER & ASSOCIATES

“ScheduleBase is very user friendly. You can access it online, on your phone and receive different types of notifications. It keeps everything organized. I highly recommend ScheduleBase!”

JESSICA W. SENSER  
CHIEF OPERATING OFFICER, DAILY DENTAL & BRACES BAR

“ScheduleBase is affordable, super easy to administer, and allows us to schedule everyone in just a few minutes. We've looked at other applications to help with field staff scheduling, but ScheduleBase is by far the easiest and least expensive!”

PATRICK MARTIN  
PRODUCTION MANAGER, A-1 BUILDERS

## TRUSTED BY





## ABOUT SOFTWORKS



Softworks has been assisting companies around the world to organize the working day in a way that makes them more productive, profitable and adds value to their operations. Softworks' globally recognized and acclaimed Workforce Management Solutions include: Time and Attendance, eRostering/Scheduling, Absence Management, Project Tracking, and Access Control. Softworks works with some of the world's most successful global companies across various industries around the world.

90

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

## FEATURED TESTIMONIALS

*"I think from each employee's point of view it gives them more control over their time. It also frees up line managers as employees are effectively managing their own time and attendance. Overall, I believe that the Softworks system has benefited the entire hospital and has delivered tangible results in terms of enhanced payroll, rostering and time management effectiveness."*

TONY MCKEOWN  
IT MANAGER, BON SECOURS HOSPITAL

*"We are very pleased with our partnership with Softworks to date. We have a very good relationship with the Softworks team and their system has allowed us to spend more time on our core business objectives and less time on manual and administrative tasks."*

HANNAH ROBINS  
IT & STORE SYSTEMS, CLAS OHLSON

*"We were very impressed with Softworks as they really listened to our requirements and worked with us to suggest solutions that would best fit our needs. Because of the nature of our business we have very specific scheduling requirements."*

NELIUS KENNEDY  
HUMAN RESOURCES, AUGHINISH ALUMINA

*"We've set up our day service and residential care rosters in the Softworks system and can now easily manage any day to day changes needed. Managers can simply pull an available locum into their schedule to cover when a person is out."*

ST CHRISTOPHER'S SERVICES

## TRUSTED BY





## ABOUT TANDA

# TANDA

Tanda was founded in 2012, like many Australian businesses - with a little common sense, a common goal and a bit of mateship. The aim was to build a tool that helps eliminate paper timesheets, time theft and data entry from payroll. The idea was all businesses should be able to focus on what they do best, without being shackled by the tediousness of payroll and administration. Tanda's fast growing team now helps tens of thousands of employees and employers every week completely automate attendance, rosters and industry awards in the cloud. They're best known for our fear of...

# 93

## TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

## FEATURED TESTIMONIALS

“Tanda appeals to us in the sense that it's very, very user-friendly. We really haven't had any issues across any of our practice managers that range in their level in computers. It's very easy from their end, but also for accounts. They're able to export the times and timesheets that already have the award rules applied to it. So it saves time in that respect.”

NATASHA LAIDLER  
SYSTEMS DEVELOPMENT MANAGER, MYHEALTH MEDICAL CENTRE

“In my personal opinion, it's a fantastic tool for rostering, onboarding, communications, support, and app for the staff is a bonus, one-hundred percent.”

MARK EDWARDS  
HR MANAGER, KURRAWA SURF CLUB

“Tanda has automated our rostering system, from the sense of not having to have people get involved when someone might be sick, or when somebody wants to change their shift.”

JORDAN GRIVES  
MANAGING DIRECTOR, OVERTHEWIRE

“For us, Tanda is really the opportunity to create controls around timesheet collection and on the back of that is really the rostering.”

ANGUS BOOKER  
CHIEF EXECUTIVE OFFICER, BIG4 CALOUNDRA HOLIDAY PARK

## TRUSTED BY





**2023**  
**EMPLOYEE**  
**SCHEDULING**  
**SOFTWARE**

**RISING STAR**



## ABOUT BIZIMPLY

# BIZIMPLY

Bizimply is the all-in-one employee management platform, designed specifically for hospitality and retail businesses. They allow businesses to manage scheduling, attendance and day-to-day reporting across multiple locations in one easy to use platform. Bizimply helps customers save time, lower and maintain costs while improving employee engagement and business reporting across their entire organization.

# 140

## TOTAL CUSTOMER REFERENCES

**VIEW ALL  
REFERENCES**

## FEATURED TESTIMONIALS

“We are now getting accurate and up-to-date data that we can use to optimise our scheduling; using it to ensure the right amount of staff are working to cover the demand of our customers.”

NICK  
OPERATIONS MANAGER, MARKREE CASTLE

“It's so clear how much time and money we have saved by simplifying our scheduling, time and attendance using the Bizimply workforce management app.”

LOUISE KELLY  
HR BUSINESS PARTNER, DIAGEO GUINNESS  
STOREHOUSE

“I really like how schedules are published and sent out to their staff via their MyZimply App. It has eliminated any miscommunications or confusion with our staff.”

MARY MURRAY  
OPERATIONS MANAGER, ROOSTER'S CAFÉ & FARMSHOP

“I love the graph between scheduled versus actual hours and the bottom-line figure for costs. We weren't getting that before.”

SARAH BAKER  
DIRECTOR, CLOUGHJORDAN HOUSE

## TRUSTED BY





## ABOUT FINDMYSHIFT



Findmyshift is a website for creating employee schedules, sending schedules to employees, tracking the hours they work and generating payroll data. Its primary purpose is to help manage employees and to give those employees better visibility of their upcoming shifts.

**121**

TOTAL CUSTOMER REFERENCES

**VIEW ALL  
REFERENCES**

## FEATURED TESTIMONIALS

“We love the simplicity of Findmyshift! Schedule changes are so easy to make and you can use the schedule to fit your style of staffing. Since using Findmyshift, inputting the schedule for our staff has been so easy & has taken so much of the stress away. The fact that everyone can access the schedule from anywhere is also awesome! What would we do without Findmyshift?! We love it and are extremely satisfied.”

ELEANOR ARREOLA  
EAST BAY PEDIATRICS

“With multiple IT support technicians constantly on the move and out the office, Findmyshift is the ultimate scheduling tool enabling our technicians to see where they need to be by accessing the site from any internet-enabled location. A must have for any organization with mobile staff.”

IAIN  
SHACKLETON TECHNOLOGIES

“Findmyshift eased the pain of rostering and scheduling staff. It also makes the communication process better whilst still keeping staff interaction. The best alternative to ultra-costly scheduling software.”

JEAN-MARC CAMILLERI  
SALES MANAGER, MALTA PUBLIC TRANSPORT

“Findmyshift makes organizing employee schedules so much easier. I'm delighted with it - very user friendly. It's so simple to make amendments, calculate vacations and staff pay. Thanks very much!”

OPTIKO OPTICIANS

## TRUSTED BY

priceline.com®



KUMON

Curves





## ABOUT ORBITAL SHIFT



Orbital Shift online workforce management software makes managers' and employees' lives easier by saving them time and stress. Staff work schedules are generated and posted quickly with their online employee scheduling software and are accessible anywhere with an internet connection. No software to install or hardware to purchase because your online scheduling software is in the cloud.

**39**

TOTAL CUSTOMER REFERENCES

**VIEW ALL  
REFERENCES**

## FEATURED TESTIMONIALS

“Working with Orbital Shift was easy. They provide local service and always listened to our needs. With Orbital's scheduling application the communication between our employees and managers regarding schedules has improved significantly and our managers have a 360-degree view of the entire employee schedule.”

RYAN OLSON  
OWNER, COLD STONE CREAMERY

“I have been in the hospitality business for more than 40 years. I save a tremendous amount of time with Orbital Shift as well as the anxiety that scheduling can create. This system is very user friendly and the designers have addressed every situation that can arise. I highly recommend this software for your company.”

JOHN MELCHIOR  
GENERAL MANAGER, FINN & PORTER

“Creating and managing a schedule is so much easier and our employees are much happier because everything is done online and they communicate schedule changes whenever and wherever. I now look forward to scheduling instead of dreading it.”

TAMI WEHREN  
GENERAL MANAGER, TOWN & COUNTRY FOODS

“Orbital Shift makes my life 10 times easier! Now communicating with staff via text and email, getting shifts covered, working around school schedules and vacations. There are no miscommunications anymore. It's all online.”

JAY THANE  
GENERAL MANAGER, COPPER WHISKEY BAR & GRILL

## TRUSTED BY





## ABOUT SHIFTFORCE



ShiftForce is a workforce management solution designed to help shift-to-shift businesses increase their overall efficiency, sales, and profitability. Our goal is to help streamline employee scheduling, improve team communication, and improve tracking among actionable items and insights within your business. ShiftForce helps solve your workforce problems with a single solution.

21

TOTAL CUSTOMER REFERENCES

**VIEW ALL  
REFERENCES**

## FEATURED TESTIMONIALS

“Before ShiftNote we were using Email & Paper & White Boards. We decided to get ShiftNote because we continue to expand and get busy, and needed a more robust way to track information among all areas. ShiftNote has seriously helped us tremendously. We have bridged the gap between people and also between departments to be on the same page. We especially like the real-time emails and reporting we can now collect.”

GREGORY ADAMCZAK  
CEDARS-SINAI

“ShiftNote has allowed us to scale our business more easily knowing that all shifts would be covered. Before ShiftNote, we manually recorded dropped shifts and had to communicate with each employee individually. Now, everyone who is available receives a text message automatically and shifts are often picked up within minutes of being dropped. ShiftNote does an incredible job helping us manage more than 100 employees. Without it we would not have been able to maintain our business' growth.”

DISTRICT TRIVIA

“We have 18 locations which means tons of shift communication on a daily basis. Menu changes, promotions and staff news. ShiftForce's manager's log book and employee scheduling software not only is a great platform for this type of communication, but you can reply, set up an occurrence/reminders, log shift notes, set up tasks and help with your year-over-year(YOY) results. I am a huge fan! Thank you ShiftForce!”

TURTLE JACKS

“We sell high-end resort rear for ultimate relaxation. We use ShiftForce's communication software and manager's logbook to communicate more effectively with management in-store and the home office in Seattle.”

TOMMY BAHAMA

## TRUSTED BY





## ABOUT SOON

# soon

Soon is the leader in online collaborative employee scheduling. Implement self-scheduling to a degree that works best for your situation and offer your employees freedom & responsibility. With this structure in place, you will increase employee happiness and set your customer service department up for success while scaling up. They work with CS teams of rapid growth scale-ups to innovative enterprise corporations.

# 23

## TOTAL CUSTOMER REFERENCES

**VIEW ALL  
REFERENCES**

## FEATURED TESTIMONIALS

*“We were looking for scheduling software for our Engagement team. Soon provided us with an effective and efficient software solution. That enables us to easily schedule employees 24/7 to help support consumers contacting our regional client in 3 different countries.”*

INDAH PERMATA SARI  
MANAGER OPERATIONS, RIFF

*“I fell in love with the software and can't think of a better way to manage my team. It's the smartest and easy-to-use tool for team scheduling and I've tried them all.”*

ALBERTO INGRASSANO  
PROJECT MANAGER OPERATION NORTH ITALY, WERFEN

*“The Soon self-scheduling system is perfect. I can schedule myself and my work when I can and want. This makes my schedule more flexible and diverse.”*

JOHAN VAN SCHIJNDEL  
ENTREPRENEUR ADVISOR, KVK

*“Soon enabled us to change the way we manage shifts at our customer service departments. This gave us more freedom and satisfaction with the schedules.”*

RICK DE BAAT  
TEAM LEADER BELEGGINGSSERVICE SALES, ROBECO

## TRUSTED BY

**ROBECO**  
The Investment Engineers

**knab**

**KVK**

**LYNX**

**Orkla**



## ABOUT VISUAL PLANNING



Visual Planning is a comprehensive, cross-sector solution for scheduling and planning, project management, budgeting, resource management, staff tracking and assignments, field service management, production management, and order tracking. Visual Planning is available for an on-premise installation or as a cloud-based software. It can be customized to fit the needs of numerous industries and cater to multiple departments.

**35**

TOTAL CUSTOMER REFERENCES

**VIEW ALL  
REFERENCES**

## FEATURED TESTIMONIALS

*“Visual Planning was extremely easy to customize for the various project life cycle requirements of all our business units. It's a user-friendly tool and was very easy to deploy.”*

ARUN ROY  
VP OF ENGINEERING, SAFRAN ENGINEERING SERVICES

*“The application proved to be easy to customize for the requirements of various project life cycles in various business sectors. It is a user-friendly tool and was very easy to deploy.”*

VICE PRESIDENT  
AEROSPACE COMPANY

*“Managing schedules is now much easier with drag and drop – it does the work for you.”*

ANTOINE ATHIMON  
OPERATIONS, DISPATCH, PLANNING, ATLANTIQUE  
BERLINES

*“Visual Planning has quickly become an essential tool for our company and all our staff adopted it.”*

JEAN-MARIE BAGUR  
OPERATIONS MANAGER, COLAS RAIL

## TRUSTED BY

**HE HOMAG**



**Air Liquide**





## ABOUT ZOOMSHIFT



ZoomShift provides scheduling and time tracking software to teams that treasure time, value simplicity, and foster communication. Their software provides a central place for teams to plan, communicate, and track their schedules. They place a high value on minimalism and always focus on the features that matter most to their customers. Scheduling shouldn't be complicated. Your scheduling software shouldn't be either. The result is an enjoyable scheduling experience, happier and more productive teams, less time spent scheduling, and more time doing what you love.

53

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

## FEATURED TESTIMONIALS

“I like using ZoomShift because of the visibility I have to see staff availability and the recent addition to include availability effective dates, which is perfect when scheduling students and their changing schedules. My staff like ZoomShift's mobile app which gives them the ability to request swaps and accept shifts, right on their phone. I like the mobility of ZoomShift because shifts are picked up much quicker.”

TALLEY  
OREGON STATE UNIVERSITY

“I LOVE ZoomShift! I have researched and tried many other scheduling programs and ZoomShift is by far the best. It is easy to use and all of my employees love it. It is completely reliable which has been a problem for us with other programs in the past. It also has made scheduling much easier and quicker. We absolutely love it and I have nothing bad to say about it!”

JACKIE  
THE PAINT BAR

“With a feature-rich program that lets you create schedules, approve and review timesheets, and print reports of wages and earnings, there's no management question that ZoomShift can't answer. And if a question or two happens to slip by, rest assured that ZoomShift offers one of the best customer support services I've ever experienced.”

DAVID  
EXPERIMAC

“Very easy to use, makes scheduling very easy and lets you work efficiently. Great for the staff as well to be able to get their schedules and put in requests for time off or trade shifts.”

DONALD  
SIMPLE CAFE

## TRUSTED BY

