

AI Automation Software Category

WINTER 2026
Customer Success Report





AI Automation Software Category

AI Automation Software is software that uses artificial intelligence (like machine learning, natural language processing, and computer vision) to automate tasks, workflows, and decisions with little or no human intervention.

Unlike basic automation (which follows fixed rules), AI automation can learn, adapt, and improve over time. AI automation software can:

- Automate repetitive tasks
- Learn from patterns and past data
- Make predictions and decisions
- Understand text, voice, or images
- Optimize workflows automatically

Customer Success Report

Ranking Methodology

The FeaturedCustomers Customer Success ranking is based on data from our customer reference platform, market presence, web presence, & social presence as well as additional data aggregated from online sources and media properties. Our ranking engine applies an algorithm to all data collected to calculate the final Customer Success Report rankings.

The overall Customer Success ranking is a weighted average based on 3 parts:

CONTENT SCORE

- ✓ Total # of vendor generated customer references (case studies, success stories, testimonials, and customer videos)
- ✓ Customer reference rating score
- ✓ Year-over-year change in amount of customer references on FeaturedCustomers platform
- ✓ Total # of profile views on FeaturedCustomers platform
- ✓ Total # of customer reference views on FeaturedCustomers platform

MARKET PRESENCE SCORE

- ✓ Social media followers including LinkedIn, Twitter, & Facebook
- ✓ Vendor momentum based on web traffic and search trends
- ✓ Organic SEO key term rankings
- ✓ Company presence including # of press mentions

COMPANY SCORE

- ✓ Total # of employees (based on social media and public resources)
- ✓ Year-over-year change in # of employees over past 12 months
- ✓ Glassdoor ranking
- ✓ Venture capital raised

Award Levels



MARKET LEADER

Vendor on FeaturedCustomers.com with substantial customer base & market share. Leaders have the highest ratio of customer success content, content quality score, and social media presence relative to company size.



TOP PERFORMER

Vendor on FeaturedCustomers.com with significant market presence and resources and enough customer reference content to validate their vision. Top Performer's products are highly rated by its customers but have not achieved the customer base and scale of a Market Leader.



RISING STAR

Vendor on FeaturedCustomers.com that does not have the market presence of Market Leaders or Top Performers, but understands where the market is going and has disruptive technology. Rising Stars have been around long enough to establish momentum and a minimum amount of customer reference content along with a growing social presence.

2026 Customer Success Awards

Check out this list of the highest rated AI Automation Software based on the FeaturedCustomers Customer Success Report.



chalk ■ Gruve teneo.ai



 **alby**
by Bluecore



AutomatePro  **Gumloop**



Llamaindex



Refold AI



testRigor



TinyFish

 **vellum**



WisdomAI



 **Adopt**



aisentr

 **genesis**



Gradient Labs

 **hal9**

 **Letta**

 **Mindset AI**



Supervity

 **tekst**

* Companies listed in alphabetical order



2026

AI
AUTOMATION
SOFTWARE

MARKET LEADER



featured
customers



ABOUT CHALK

chalk ■

Chalk is the data platform for inference, providing critical infrastructure that empowers teams to rapidly operationalize machine learning and AI. The developer-friendly platform consists of a Compute Engine that automatically compiles features into high-performance Rust pipelines without complex ETL, and an LLM Toolchain that seamlessly unifies structured and unstructured data.

27

TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

“Chalk has transformed our ML development workflow. We can now build and iterate on ML features faster than ever, with a dramatically better developer experience. Chalk also powers real-time feature transformations for our LLM tools and models — critical for meeting the ultra-high freshness standards we require. Beyond the product, the Chalk team has been a great partner: responsive, deeply knowledgeable, and committed to helping us move faster.**”**

JAY FENG
ML ENGINEER, NOWSTA

“Chalk is a key component of our underwriting pipeline, increasing velocity across our engineering, risk, and data science teams. Chalk branches let us test new code against production pipelines without disrupting them, enabling us to quickly iterate on new features and enhancements without a PR. This allows us to offer unmatched capital products with more flexibility than other offerings in the market.**”**

NATE WIGER
CHIEF TECHNOLOGY OFFICER, PIPE

“Chalk understood our problem from day one. Our first call was with a sales engineer who had deep technical knowledge—it felt clear and technically sound. Their docs were excellent and completely open. And they even got us up and running on GCP that weekend.**”**

NIEL KETKAR
CO-FOUNDER, VERISOUL

“Chalk has become a critical component of our Risk Intelligence Platform. It expanded Ramp's capabilities with online machine learning and enabled us to scale safely by powering our transaction fraud model and credit underwriting process.**”**

RYAN DELGADO
DIRECTOR OF ENGINEERING, RAMP

TRUSTED BY





ABOUT GRUVE



Gruve was founded on the premise that new technologies in Machine Learning, Data Sciences, Artificial Intelligence, and Software Development are transforming Enterprise Services. Their goal is to harness these advancements to deliver services with superior efficiency and tangible outcomes.

57

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“Gruve helped us secure 600,000 users with zero downtime!”

LARGE BANKING COMPANY

“Gruve made VPN security transformation feel effortless.”

LEADING FINANCE COMPANY

“Reduced incident detection and response time by 50%!”

LEADING IT SERVICES COMPANY

“It significantly strengthened our security posture.”

LARGE PUBLIC AIRPORT



TRUSTED BY





ABOUT TENEO

teneo.ai

Teneo AI is publicly traded on Nasdaq First North. Teneo is at the forefront of Generative AI and Large Language Models (LLM) technology, including GPT, which allows them to deliver superior customer service solutions. Their mission is to revolutionize the IVR experience, replacing outdated keypad navigation with intuitive, AI-powered conversations.

20

TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

“The expansion of our conversational solution in these key regions further demonstrates our commitment to provide our customers with the best service and experience possible. The dedicated team has been working hard in order to expand the market coverage and capabilities of our solution and we're extremely excited about the next phase of our project and look forward to sharing our new engagement tool with millions more people. **”**

VERONIKA MAREČKOVÁ
BUSINESS LEAD, KODA AUTO

“With Teneo, we were able to achieve better results than we could have imagined, and we're thrilled with the performance of the IVR solution. Our team has been able to design and develop the solutions that were needed, and we have not been let down at any point. The success in the Cardiovascular department has led to other contact centers implementing the same solution for their needs. **”**

SERVICE DELIVERY MANAGER VIRTUAL ASSISTANT AS A SERVICE
LEADING GLOBAL HEALTHCARE ORGANIZATION

“A project like this doesn't just come to life from nothing. There needs to be a vision from product marketing and to senior management because you need to get buy in from multiple stakeholders. Innovation is not free, so you need to invest in technology and in your team in order to execute on your vision and plan for the future. **”**

SARAH ROJEWSKI
MANAGER OF A.I. AND AUTOMATION, TELEFONICA
GERMANY

“With Teneo.ai, we've reduced staffing costs by 85% while improving our First Call Resolution score by 30%. Their technology has transformed our customer service. **”**

FORTUNE 500 COMPANY

TRUSTED BY







ABOUT ALBY



alby is an AI Shopping Agent that guides your shoppers from discovery through conversion. Predict questions, compare products, make recommendations, and so much more.

10

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“Customer education is crucial for DefenAge and alby fits this goal perfectly. We see both new and loyal customers actively engaging with alby to learn more about our products.”

NIKOLAY TUROVETS
CHIEF EXECUTIVE OFFICER, DEFENAGE

“We've now seen almost 5,000 product questions answered, lower bounce rates and higher customer engagement, which only helps our SEO rankings.”

MICHAEL HUGHES
FOUNDER & CEO, PLUSHBEDS

“We've tried a lot of AI tools in the last 6 months, but alby has consistently been one of the easiest to deploy with a high value add.”

ERIK STEPHENS
DIVISION MANAGER, DENALI ELECTRONICS

“alby is dramatically increasing revenue per session on our site. Working with alby has been nothing short of amazing.”

NATHAN DECKER
DIRECTOR OF ECOMMERCE, EVO

TRUSTED BY





ABOUT AUTOMATEPRO

AutomatePro

AutomatePro is a patented automated testing solution for ServiceNow, which puts test automation in the hands of your business users. No longer do test automation scripts need to be built and run by developers and test automation experts. Using their unique module built in ServiceNow, test steps and data are automatically validated against your ServiceNow configuration as you build the user stories and test cases.

34

TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

“Continuous testing means we can more quickly catch issues when we make a changes that breaks a process that we had forgotten would be impacted somehow; no business uses the Now Platform out-of-the-box, so inevitably we have lots of customization too and it's easy to lose track of a customization we did many years ago.”

MOSH JAHAN
SOLUTIONS ARCHITECT & ENGINEERING MANAGER,
RENTOKIL

“I can't imagine what it would take for somebody to do this manually, talking a month of test engineered focus.”

ROBERT FREDUROK
VIVIDCHARTS

“We know everything is tested thoroughly, every time, with full confidence in the results.”

MARTIN JONES
DIRECTOR, BARCLAYS

“An 86% reduction in resource and over \$130k savings from AutomatePro.”

TIM STACEY
ENTERPRISE SERVICE MANAGEMENT, ARM HOLDINGS

TRUSTED BY



Rentokil

arm


BARCLAYS


NETCLOUD
ICT PROFESSIONALS



ABOUT GUMLOOP

Gumloop

Gumloop is a platform for automating complex work using AI via a no-code drag and drop interface. They want any person or business to be able to automate their work without needing to be AI experts or engineers. A platform for building LLM-powered automations.

20

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“We knew there were community members we needed to respond to—it just wasn’t feasible to find them without draining all our time. We needed a way to separate the posts that required our attention from the ones that didn’t.”

EMILY LONETTO
SENIOR DIRECTOR OF MARKETING, COMMUNITY & AGENCIES, WEBFLOW

“When we looked at how much time was spent collecting basic data for each email, we realized we were losing hours of productive work every day. Our reps are here to drive relationships, not to wrestle with spreadsheets.”

JOSH RIDER
VICE PRESIDENT OF COMMERCIAL EXCELLENCE, INSTACART

“It feels like having a personal research assistant. By the time I open Gumloop, everything I need is right there in a draft, ready to go.”

GUNNAR KOZEL
BRAND PARTNERSHIPS, INSTACART

“Gumloop helps us move faster without lowering the bar. It’s like having an editorial assistant who never sleeps.”

DONNCHA
OPERATIONS ASSOCIATE, ZPSY



TRUSTED BY





ABOUT LLAMAINDEX



Llamaindex

Llamaindex is a simple, flexible framework for building knowledge assistants using LLMs connected to your enterprise data. They provide the tools to build any of context-augmentation use case, from prototype to production. Their tools allow you to ingest, parse, index and process your data and quickly implement complex query workflows combining data access with LLM prompting.

46

TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

“LlamaCloud's capabilities have played a significant role in helping standardize the development of enterprise knowledge assistants at KPMG. The platform's intuitive interface for configuring RAG pipelines allows us to leverage cutting-edge techniques while maintaining consistency. Its ability to handle multi-modal data embedded within documents during both ingestion and retrieval has been valuable in unlocking insights from our diverse enterprise corpora. LlamaCloud is a foundational capability in our AI & Data Center of Excellence, supporting our efforts to drive systematic AI adoption in a trusted manner.”

SWAMI CHANDRASEKARAN
HEAD OF AI & DATA LABS, KPMG

“LlamaCloud's ability to efficiently parse and index our complex enterprise data has significantly bolstered RAG performance. Prior to LlamaCloud, multiple engineers needed to work on maintenance of data pipelines, but now our engineers can focus on the development and adoption of LLM applications.”

YUSUKE KAJI
GM, AI FOR BUSINESS DEPT., RAKUTEN GROUP

“LlamaParse's support of a wide variety of filetypes and its accuracy of parsing made it the best tool we tested in our evaluations. The Llamaindex team was very responsive and we were off to the races within a day.”

SATWIK SINGH
LEAD ENGINEER, 11X

“Llamaindex felt like it was six months to a year ahead of alternatives. Setting up agent workflows was straightforward, and it actually feels like the system thinks — not just runs through steps.”

EWAN MAY
FOUNDER, CONDOSCAN

TRUSTED BY



NVIDIA





ABOUT REFOLD AI



Refold AI

Refold is an AI-powered, secure enterprise integrations platform. Refold AI Agents handle SAP/Oracle/Workday, brittle APIs, and custom logic with self-healing workflows, audit logs, and 1,000+ connectors. Their AI agents quickly learn the unique workings of your enterprise software—from understanding complex APIs to configuring custom workflows—so that integration tasks that once took weeks or months are now completed in minutes. With their no-code interface, even complex tasks become easy to manage, enabling your team to focus on what really matters: growing your...

10

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“Refold's simplicity and scalability have enabled us to accelerate integrations, empowering us to focus on delivering exceptional customer experiences turning months of work into hours.”

PRAYAS TIWARI
SENIOR PRODUCT MANAGER, OVATIONCXM

“We needed Zoho integrations within a short period to close a deal worth \$20,000, which is a significant amount for us. Without Refold, this wouldn't have been possible.”

PIYUSH PATEL
CHIEF EXECUTIVE OFFICER, SALESHANDY

“We don't need middleware anymore. We have agents that understand what to do—and do it securely.”

PRAVEEN HEGDE
SENIOR PRODUCT ENGINEER, NAEHAS

“We didn't compromise on what we wanted to build. We just got there faster.”

ANURAG MALIK
VP OF PRODUCT MANAGEMENT, INCORTA

TRUSTED BY





ABOUT TESTRIGOR



testRigor is a codeless test automation tool helping companies empower manual testers to build test automation via executable specifications in plain English 15X faster than with Selenium and spend 200X less time maintaining tests compare to Selenium. testRigor is best applied as a nocode automation testing tool for cross-system end-to-end testing to build tests spanning web, mobile, Salesforce, ServiceNow, Microsoft Dynamics, SAP, and any other 3rd party systems in one simple test.

35

TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

“Since using testRigor, our test coverage and team efficiency have improved. Writing tests in plain English makes it easier for everyone to create and update tests. Video recordings help us debug faster and understand failures better.”

GEETHA BOBBA
QA MANAGER, SEVENTABLETS, INC.

“Choosing testRigor was absolutely the right decision. If you’re dealing with flaky tests, high upkeep, or slow QA cycles, testRigor is more than a tool—it’s a game-changer.”

PARTIBARAJAN
P S ENGINEERING DIRECTOR, PEERISLANDS

“With testRigor, we went from ZERO to 100% test automation within six months of implementation.”

KRIS GUSTOVICH
CHIEF INFORMATION OFFICER, ENUMERATE

“We didn’t want to reinvent the wheel; we wanted plug and play and to move on.”

PREM ANAND SHANMUGAM
HEAD OF QA, DISPRZ

TRUSTED BY





ABOUT TINYFISH



TinyFish

TinyFish believe technology should fade into the background, so human connections can shine. A tiny fish moves with the currents, never the biggest in the ocean, but always exactly where it needs to be. It rides the flow, finds its moment, and makes the leap. That's the spirit they follow. Work with the world as it is. Make the hard parts feel easy. And give people the space to do what they do best.

18

TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

“One of the newest challenges in my role is navigating the AI wave to find tools that solve real problems and make a measurable impact. It's clear the TinyFish team is building next-level AI agent solutions that deliver real results.”

JONATHAN LAM
SENIOR PROGRAM MANAGER, CLASSPASS

“TinyFish agents don't just extract—they adapt. They handle real websites and deliver structured data at scale. That's become essential for our go-to-market.”

JOÃO BATALHA
CEO & CO-FOUNDER, AMPLEMARKET

“This frees up our team to focus on what truly matters: helping people find the right job.”

ETHAN ZHENG
CO-FOUNDER & CTO, JOBRIGHT

“TinyFish's platform manages web interaction complexity at scale.”

ABHI SHAH
DIRECTOR OF DATA SCIENCE, DOORDASH

TRUSTED BY



Jobright

Google



DOORDASH



classpass

amplemarket



ABOUT VELLUM

vellum

Vellum's best-in-class prompt playground lets you systematically iterate and refine prompts with ease. Perform side-by-side comparisons between models from any provider - close sourced, open sourced, and even self-hosted. Use Vellum to build and ship reliable AI solutions. Define, evaluate and monitor AI solutions through test-driven development for AI.

53

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“Using Vellum for testing our initial ideas about prompt design and model configuration was a game-changer. It allowed us to work without always needing engineering resources, enabling a broader group of people to work on prompts and to work faster without needing to deploy code to test changes. Once we had satisfying results from the prototyping phase, we then handed over the process to our engineers to integrate it into our production system. Vellum's software, and their knowledgeable team, saved us hundreds of hours.”

SEBI LOZANO
SENIOR PRODUCT MANAGER, REDFIN

“Vellum has been a game-changer for us. The speed at which we can now iterate and improve our AI-generated content is incredible. It's allowed us to stay ahead of the curve and deliver truly personalized, engaging experiences for our customers.”

DANIEL WEINER
FOUNDER, AUTOBOUND

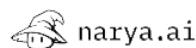
“The way we use Vellum has evolved over time. Vellum's platform has adapted well to support the increasing complexity of our use cases, and Vellum Workflows has already proven helpful in the development of our prototypes.”

ERIC LEE
PARTNER & CTO, LEFT FIELD LABS

“Vellum makes it easier to deliver reliable AI apps to our partners and train senior software engineers on emerging AI capabilities. Both are crucial to our business and we're happy to have a tool that checks both boxes.”

CHRIS SHEPHERD
AI PRODUCT MANAGER, CODINGSCAPE

TRUSTED BY





ABOUT WISDOMAI



WisdomAI

WisdomAI is the AI platform that stands out when it comes to understanding, maintaining, and customizing business logic for the enterprise. They are passionate about democratizing access to intelligence, implementing solutions quickly, and uncovering insights you didn't know to look for.

6

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“With Proactive Agents, analysis that used to take an analyst thirty minutes or more now happens automatically. It saves us hours every week and, more importantly, gives us instant visibility into insights and trends we sometimes would discover weeks too late.”

VICTOR GARATE
DIRECTOR OF BUSINESS INTELLIGENCE, HOMESTORY

“Wisdom AI brings data to my fingertips. It really democratizes the data, bringing me the power to go answer questions and move on with my day, rather than define your question, wait for somebody to build that answer, and then get it in 5 days.”

RISHI BHARGAVA
CO-FOUNDER AND CRO, DESCOPe

“LLMs are a moving target, for complex enterprise data, getting accuracy is very complex process, one needs to think of all ways”

GLOBAL ENERGY COMPANY

TRUSTED BY








ABOUT ADOPT AI



Adopt AI helps modern applications deliver an agentic experience to their end users within days. Using Adopt, end users of applications can execute complex actions across their applications via natural language commands, automate workflows, and unlock new possibilities for application innovation.

10

TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

“Adopt AI provides the tools and flexibility needed to build agentic solutions quickly and effectively, giving companies a significant advantage in streamlining their operations.**”**

PUSHPAK TEJA
SENIOR PRODUCT STRATEGY MANAGER, MOENGAGE

“Adopt is helping us deliver faster, simpler, more intuitive experiences—and they've done it as a true partner.**”**

YASH KOTHARI
HEAD OF PRODUCT, SPENDFLO

“Adopt AI's technology has the potential to fundamentally change how customers interact with applications.**”**

CHAITH
CO-FOUNDER AND CTO, ZLURI

“Adopt makes the process of deploying AI agents easy and scalable.**”**

VIGNESH
COFOUNDER AND CPO, ROCKETLANE



TRUSTED BY





ABOUT AISENTR



aisentr

AiSentr empowers businesses to scale effortlessly and boost operational efficiency with the power of generative AI - no coding required. Think of them as the team member that handles all the grunt work so your people can focus on what actually matters.

6

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“I'd recommend AiSentr to a colleague at another company—especially if they're in a similar industry or facing the same challenges we are. The ability to read and understand complex documents, even PDFs that aren't usually searchable, is a huge benefit. For any business that relies on technical, document-heavy product information, AiSentr can save a massive amount of time. It helps teams quickly interpret, understand, and share accurate answers with both internal and external stakeholders.”

MARTYN KENEALLY
HEAD OF NEW PRODUCT DEVELOPMENT, SELO

“AiSentr pulled our invoices and vehicle build specs out of scattered spreadsheets and email chains and put everything in one searchable place. Anyone on the team can pull up a Defender or Porsche history in seconds instead of digging through folders. It feels like having a company-wide virtual assistant: upload the files and start searching minutes later. The time we save and the clarity we gain make it an easy recommendation for any business that needs better record-keeping.”

YELANY DE VARONA
CO-FOUNDER, SHORELINE

“AiSentr has saved us hours in managing the knowledge of our roofing team.”

ZACH THOBURN
AXE ROOFING

“I'm amazed how easy it was for us to be up and running.”

PETER ELY
PILOTIQ

TRUSTED BY

Shoreline
VEHICLE DESIGN

selo. PILOTQ





ABOUT GENESIS COMPUTING



Genesis Computing offers purpose-built agents that understand your organization's data context and grow smarter over time. Their platform delivers AI Data Agents with the tools and know-how to successfully perform autonomous work in data engineering, data operations, and data analysis.

6

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“Over the past year, AI agents have gone from unheard of to one of the key building blocks to increasing AI productivity and unlock insights that deliver real business value. Genesis Computing's founders have taken advantage of this opportunity by building their autonomous data agents natively on the Snowflake AI Data Cloud, enabling them to accelerate adoption through instant access to thousands of enterprises that depend on the security and governance of the Snowflake platform.”

SRIRAM KRISHNAN
MANAGING PARTNER, KEARNY JACKSON

“Over the past year, AI agents have gone from unheard of to one of the key building blocks to increasing AI productivity and unlock insights that deliver real business value. Genesis Computing's founders have taken advantage of this opportunity by building their autonomous data agents natively on the Snowflake AI Data Cloud, enabling them to accelerate adoption through instant access to thousands of enterprises that depend on the security and governance of the Snowflake platform.”

CHRISTIAN KLEINERMAN
EVP OF PRODUCT, SNOWFLAKE

“Genesis AI Data Agents are a game-changer for quant investors like me. By automating the data collection and analysis process, I can spend more time developing and refining my trading strategies. This technology will revolutionize our industry and it will happen faster than most people realize.”

QUANTITATIVE PORTFOLIO MANAGER
GREENWICH HEDGE FUND SERVICE PROVIDER

“Genesis Computing's agents are helping our lean data team better manage our data platform and resolve DBT and Dagster pipeline failures before they impact critical workflows.”

HEAD OF DATA PRODUCTS
LARGE NYC PRIVATE EQUITY FIRM

TRUSTED BY



KEARNY
JACKSON





ABOUT GRADIENT LABS

Gradient Labs

Gradient Labs is building an autonomous AI agent aiming to resolve up to 80% of customer queries (incl. using actions and account data), enabling companies to scale CX with minimal human staff. The product caters to companies that aim to offer exceptional customer support and want a guarantee of good customer outcomes rather than a "best effort" automation.

10

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“Otto, Gradient Labs' AI agent, has been a game-changer for us. With a 98% CSAT, it delivers superb customer experiences. We especially value how closely Otto matches our tone of voice, ensuring interactions feel seamless and personal. We're excited to continue integrating further, in particular, we look forward to Otto helping us manage fraud and financial crime alerts more efficiently.**”**

MC GLOVER
VICE PRESIDENT OF STRATEGY AND OPERATION,
YONDER

“Gradient AI has been instrumental in enhancing our team's efficiency. By handling a wide range of inquiries, from simple to complex, it allows our team to focus on high-value tasks and complex cases. The bot is highly conversational, accurate, and easy to set up, making it a game-changer for customer support at Sling Money.**”**

ALINY PENROSE
HEAD OF OPERATIONS, SLING MONEY

“Gradient's AI solution delivered impressive results with minimal effort on our part. The proof of concept made the decision clear, and the rollout was seamless. Seeing such a high CSAT and resolution rate validated our choice.**”**

YOAN JEDROWIAK
HEAD OF CUSTOMER SUCCESS, PLUM

“Gradient Lab's AI agent it's already considered the 'best human' according to customer reviews.**”**

STEN SAAR
CHIEF EXECUTIVE OFFICER, ZEGO

TRUSTED BY



Rain

 SLING MONEY



 ZEGO



ABOUT HAL9



Hal9's mission is to make "Artificial Intelligence Accessible to Everyone", as they believe AI desperately needs to become more accessible for people worldwide to benefit from this new technology. They have a skilled team of engineers, data scientists, and designers working on this effort.

25

TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

“Hal9’s expertise & rapid development helped us navigate the technology landscape and shape our vision.”

MAHDI FARRA
FOUNDER, DESIGNQA

“Hal9 helped us accelerate innovative interaction technologies and enabled us to move at startup speed.”

TIMOTHY SAVAS
MANAGER, FERRERO

“Hal9 was a game-changer for Greenny. We started showcasing our AI-powered service in just two weeks.”

ANTONIO ANGUIANO
FOUNDER, GREENNY

“Hal9’s rapid development and collaborative approach made them an ideal partner.”

RICHARD SPRAGUE
FOUNDER, PROOFBOUND

DesignQA

FERRERO

 **GREENNY**

 **Limber**

 **MoneyJive**

TRUSTED BY



ABOUT LETTA



Letta is a complete operating system for building stateful agents AI agents. Letta handles state persistence, context compilation, and intelligent resource allocation, so you can focus on building applications powered by agents that actually learn. Letta was founded by the creators of MemGPT, which introduced memory (or context) management for AI agents. Today's AI agents struggle with fragmented context and limited memory. Just as computers needed operating systems to manage resources, your agents need intelligent context management to unlock their full potential.

11

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“In executive recruiting there's a lot of unstructured data from a lot of different sources, including direct feedback and conversations logs. It's a mess how you get from this unstructured data to a really crisp idea of the perfect candidate for a given job.”

JAMES KIRK
VP OF AI, HUNT CLUB

“What Letta allowed us to do is rapidly iterate on this system. We changed our design multiple times throughout the process without having to throw everything away with each new iteration.”

KOSTA KRAUTH
CHIEF TECHNOLOGY OFFICER, BUILT

“Looking at the advancements and cost reductions in LLMs, we recognized the opportunity to deliver personalized recommendations at scale.”

ANDREW FITZ
LEAD ENGINEER FOR THE AI PERSONALIZATION PROJECT, BUILT

“The idea was that our agent should be able to intelligently read from data in our vast knowledge base.”

SATWIK SINGH
ENGINEER, 11X

HuntClub

B I L T

11x

TRUSTED BY



ABOUT MINDSET AI



Mindset AI's mission is simple: to build a future where AI augments them humans—instead of replacing them. They're building next-gen AI tools focused on human-AI collaboration. Artificial Intelligence is changing everything—and they're here to make sure it changes for the best. They are shaping a world of collaboration where AI agents and humans are co-workers who support each other instead of competing—so they can lead healthier, happier, and more fulfilled lives.

17

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“The AI ability is dynamic, its individual. I can put a question in there to stimulate an answer that's really tailored to me, and that's what I find so powerful. I can fill my knowledge banks in the platform, uploading my books and content on a regular basis. The [user] can go to the segments, which could be 1 minute of a 2 hour podcast but that's the bit that really makes that difference. The app lets me go to that exact bit I needed, without spending hours looking for it. **”**

OLLIE OLLERTON
BREAK POINT

“Mindset is enabling us to move to a recurring revenue business model, offering a more engaging experience for clients, all by putting our research and content into a knowledge base that raises the value for everyone. We're really happy to be partnered with Mindset and expect to continue for years to come. **”**

JESS
CO-FOUNDER & CHIEF PROGRAMME OFFICER, ACHIEVE UNITE

“The feeling from our providers is just, thanks. They're thankful they have a space for answers, where going for a marketing answer they go here, for a business answer you go there and inventory answer you go somewhere else. So the overwhelming word is thanks. **”**

RACHEL YUSSIM
PERSIMMON REGIONAL GROWTH MANAGER,
PERSIMMON

“Many of our products rely on data input from partner organisations and with Mindset, the process has been simplified and they have the ability to put information directly to the platform. It is a gamechanger! **”**

JACQUI BATESON
MANAGING DIRECTOR, HACT



BreakPoint

TRUSTED BY





ABOUT SUPERVITY



Supervity is a leading Agentic AI platform building the world's first AI Workforce, where intelligent AI Employees work alongside humans to manage business processes end-to-end. Headquartered in Reston, Virginia, and operating in 20+ countries, Supervity enables enterprises to achieve speed, accuracy, and agility by deploying human-equivalent AI agents across finance, HR, IT, and operations. From reading documents to resolving service requests, these AI Employees are redefining how knowledge work gets done - with up to 70% of manual effort eliminated in under six...

14

TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

With Supervity's AI Agents, we have seamlessly integrated a broad range of internal and external systems - automating data retrieval and delivering actionable insights through research summaries, alerts, and streamlined workflows. As a result, our teams now receive timely, context-rich information that enables faster, more confident decision-making. AI-driven triggers have also added a critical layer of agility and strengthened our...

PREMA SALIAN
THE GREAT EASTERN SHIPPING CO.

At the Daikin Shared Service Centre, our goal was to reduce manual workload across finance operations while strengthening control and compliance. Supervity's AI Agents helped us streamline invoice processing and internal approvals, allowing our teams to focus on higher-value work. The system continually learns from team feedback, improving accuracy and outcomes over time. More than just automation, it brought us consistency....

RAJIV BALI
OPERATIONS HEAD, DAIKIN

Robotic Process Automation at WV dep is gaining headway. After many hurdles we are in production. We still see issues to address as we ask the robot to do is large and varied. I am proud of the folks at dep and our contractors and how they all work together. This RPA project is a pilot project for WV state government. I believe RPA will help the state of WV be able to reduce rote work and free people to work on higher value work increasing job...

NEIL CHAKRABARTY
CHIEF INFORMATION OFFICER, WEST VIRGINIA DEP

With Supervity, end-users are working on enterprise applications independently faster. The easy to automate approach has given a broader automation adoption in our operations while improving productivity by 40%.

CHIEF INFORMATION OFFICER
STATE OF WEST VIRGINIA

TRUSTED BY





ABOUT TEKST



Tekst AI is here to streamline those business operations for enterprises. From classifying and prioritizing to automating and routing, they take care of the details & complexities so your team can lose the admin and win the customer. Every day, front and back-office teams are fighting a messy inbox with orders, questions, complaints, and more.

8

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“Tekst isn’t just a tool—it’s a partner. Their solutions-focused approach has been a game-changer. Looking forward, we’re excited about how Tekst can help us not only route emails faster but significantly reduce email volume overall.”

CHRISTOPHE LAPEAU
PRODUCT OWNER SALESFORCE, SECUREX

“Implementing Tekst provided us with instant insights into our email traffic and response times, transforming our customer service operations. The seamless integration with Outlook and PowerBI has been a game-changer for our team.”

STEFANIE STANDAERT
BECTON DICKINSON

“The easy integration with Outlook and the fact that you don’t need to train your team was the biggest advantage for us.”

CHRISTOPHE BOUCQUET
CUSTOMER SERVICE DIGITALIZATION MANAGER,
BECTON DICKINSON

“We love that we now have very good insights into the daily emails we get from customers.”

SOPHIE DE KEER
CUSTOMER SERVICE MANAGER, MILCOBEL

TRUSTED BY

