featured customers

Business Process Management (BPM) Software Category

WINTER 2026
Customer Success Report

Business Process Management (BPM) Software Category

Business process management (BPM) software is designed to streamline business workflows and processes to make them more efficient and adaptable to changing scenarios. This empowers businesses to handle whole process life cycles by implementing best practices in their workflows. Thus, BPM software helps to develop and improve business processes as it can store all the collected data, publish them on the web, and give company-wide access to it.

BPM software consists of three main types: Efficiency monitors that track all enterprise systems for inefficiency in the workflows by following them from start to completion; Workflow software, which utilizes details maps of existing workflows and streamlines them by optimizing specific steps. And, enterprise application integration tools which are a mix of workflow software and efficiency monitors. These integrate legacy platforms with new solutions.

Customer Success Report Ranking Methodology

The FeaturedCustomers Customer Success ranking is based on data from our customer reference platform, market presence, web presence, & social presence as well as additional data aggregated from online sources and media properties. Our ranking engine applies an algorithm to all data collected to calculate the final Customer Success Report rankings.

The overall Customer Success ranking is a weighted average based on 3 parts:

CONTENT SCORE

- ✓ Total # of vendor generated customer references (case studies, success stories, testimonials, and customer videos)
- ✓ Customer reference rating score
- ✓ Year-over-year change in amount of customer references on FeaturedCustomers platform
- ✓ Total # of profile views on FeaturedCustomers platform
- ✓ Total # of customer reference views on FeaturedCustomers platform

MARKET PRESENCE SCORE

- ✓ Social media followers including LinkedIn, Twitter, & Facebook
- ✓ Vendor momentum based on web traffic and search trends
- ✓ Organic SEO key term rankings
- ✓ Company presence including # of press mentions

COMPANY SCORE

- ✓ Total # of employees (based on social media and public resources)
- ✓ Year-over-year change in # of employees over past 12 months
- ✓ Glassdoor ranking
- ✓ Venture capital raised

Award Levels

MARKET LEADER

Vendor on FeaturedCustomers.com with substantial customer base & market share. Leaders have the highest ratio of customer success content, content quality score, and social media presence relative to company size.

TOP PERFORMER

Vendor on FeaturedCustomers.com with significant market presence and resources and enough customer reference content to validate their vision. Top Performer's products are highly rated by its customers but have not achieved the customer base and scale of a Market Leader.

RISING STAR

Vendor on FeaturedCustomers.com that does not have the market presence of Market Leaders or Top Performers, but understands where the market is going and has disruptive technology. Rising Stars have been around long enough to establish momentum and a minimum amount of customer reference content along with a growing social presence.

2026 Customer Success Awards

Check out this list of the highest rated Business Process Management (BPM) Software based on the FeaturedCustomers Customer Success Report.

2026 BUSINESS PROCESS MANAGEMENT (BPM) SOFTWARE — MARKET LEADER

appian · auraquantic · bizagi · blueprint
CAMUNDA · Creatio · iGrafx · kissflow
nintex · outsystems · processmaker · quickbase
SAP Signavio

2026 BUSINESS PROCESS MANAGEMENT (BPM) SOFTWARE — TOP PERFORMER

Bonitasoft · FlowForma Empowering Process Automation · genpact cora · kintone
Nutrient · pipefy · Q·nomy · ULTIMUS COMPOSED PROCESS SOLUTIONS

2026 BUSINESS PROCESS MANAGEMENT (BPM) SOFTWARE — RISING STAR

BP LOGIX · Tallyfy

* Companies listed in alphabetical order

2026

BUSINESS PROCESS MANAGEMENT (BPM) SOFTWARE

MARKET LEADER

featured customers

2026
BUSINESS PROCESS MANAGEMENT (BPM) SOFTWARE

MARKET LEADER

ABOUT APPIAN

appian

Appian is a software company that automates business processes. The Appian Platform includes everything you need to design, automate, and optimize even the most complex processes, from start to finish. The world's most innovative organizations trust Appian to improve their workflows, unify data, and optimize operations-resulting in better growth and superior customer experiences.

349 TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

Initially, our need was mainly in the orchestration and automation of processes as part of our Information System transformation initiative. Appian provided the necessary know-how and enabled agile collaboration between business and IT. Our internal Appian Center of Excellence made it easy to access and build software applications very quickly, making it possible to manage a portfolio of projects efficiently while gaining IT speed.

FRÉDÉRIC FERNANDEZ
MANAGER OF BPM CENTER OF EXCELLENCE, GAZ RÉSEAU DISTRIBUTION FRANCE

Appian helped us accelerate our business operations and improve the overall customer experience. Mobilizing our field service teams and improving collaboration to resolve finance and repair issues allows us to be more responsive to our customers while running the business more efficiently.

ACHAL AUGUSTINE
IT MANAGER FOR SERVICES AND SOLUTIONS, FLOWSERVE

Appian's comprehensive technology and services expertise helped us create a highvalue BPM program that has transformed our business. Our Appian-based Claims Management solution, leveraging strong technology, strategy and people, delivered $10 million (AUD) in benefit in 12 months.

MICHAEL SHEEHAN
CHIEF INFORMATION OFFICER, TERRITORY INSURANCE OFFICE

Appian provides powerful but user-friendly business solutions that support our goals of increased operational agility and excellence in customer service.

ANNA GIKOVSKI
PROCESS IMPROVEMENT MANAGER, MELBOURNE AIRPORT

TRUSTED BY

Bendigo and Adelaide Bank   **KONE**   **Ryder**   **AMGEN**   **AEGON**

2026
BUSINESS PROCESS MANAGEMENT (BPM) SOFTWARE
MARKET LEADER

ABOUT AURAQUANTIC

auraquantic

AuraQuantic is a no-code digital platform designed for business users to easily and rapidly build unlimited processes and applications to automate end-to-end operations, reducing costs and optimizing productivity. It combines the sophistication of iBPMS (Intelligent Business Process Management Suite) for process automation with integration, innovation and intuitive design environments for you to easily optimize and transform business operations. Turn your ideas into applications with our easy-to-use Digital Platform and accelerate your...

217 TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

❝*AuraQuantic has greatly benefited our operational efficiency and day-to-day management of the processing plant. It has notably increased our agility and expedited production times.*❞

ELOI MELICH BONANCIA
ICT MANAGER, BALFEGÓ GRUP

❝*An application that allows you to design your business processes in an easy and understandable way... I'm a fan!*❞

TELEVIC

❝*AuraQuantic is undoubtedly an essential solution to achieve continuous improvement.*❞

ALIANZA

❝*We have reduced processing time from days to just minutes.*❞

UNITECO

TRUSTED BY

STADLER   NISSAN   🔴 Santander   vodafone   AJINOMOTO Agro•Solutions

2026
BUSINESS PROCESS MANAGEMENT (BPM) SOFTWARE

MARKET LEADER

ABOUT BIZAGI

bizagi

Bizagi helps organizations to transform into digital businesses. Its process automation platform connects people, applications, devices and information to deliver the engaging experience that today's customers demand. Fueled by a community of almost 1 million users, Bizagi powers enterprises worldwide including Adidas, BAE Systems, Kaiser Permanente and Old Mutual.

264 TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

Bizagi is my favourite BPMS. Why? First, it has a clear and understandable business object model (the E-R style representation and navigation of what's essentially an XML data structure). Second, a low resource impact/footprint. Third, a rationalized (spinning balls metaphor) progression to execution that makes common sense. Fourth, the inclusion of simulation. But most importantly, you are by far the quickest in helping us resolve problems.

RICHARD WELKE
PROFESSOR, GEORGIA STATE UNIVERSITY

I've worked with other BPM tools but Bizagi offers an overwhelming number of advantages such as flexibility, security, efficiency, rapid development, outstanding customer service, and an excellent cost-to-benefit ratio. A customer can actually do all the testing without spending a dime.

PEDRO GENTIL
PROCESS MANAGEMENT, TRUST BUSINESS CONSULTING

Bizagi BPM software is flexible and capable of integrating and automating several processes at the same time, creating a robust system that can be easily adapted to business growth as more and more processes are automated.

AUDI
AUDI BRUSSELS

In Bizagi, Abengoa found a modern and robust BPM tool capable of supporting its sophisticated process oriented structure and providing the necessary adaptability in changing market conditions.

ABENGOA

TRUSTED BY

Unilever   Citizens Bank   KYOCERA   BANCO POPULAR.   Audi Brussels

MARKET LEADER

2026
BUSINESS PROCESS MANAGEMENT (BPM) SOFTWARE

ABOUT BLUEPRINT SOFTWARE SYSTEMS

blueprint®

Blueprint Software Systems is a global software company that helps enterprise organizations understand and improve how their business operates. Blueprint enables consolidated visibility and analysis across all processes within an organization, and provides the critical insights needed to identify improvement opportunities and then execute them with speed and precision. This enables more strategic decision-making, and dramatically reduces the time, cost, and effort associated with process analysis and optimization. For more information, visit www.blueprintsys.com

104   TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

"Blueprint's Enterprise Automation Suite helped us extract critical information, as well as design and build models in 50% of the time we had initially estimated. We were able to identify critical business processes, connect them to organizational objectives, and easily feed them into our automation tool, helping us feel confident that our bots were optimally built for our company."

COO
FORTUNE 100 BANK

"Because Blueprint lets us shift control from IT to business, we have not only reduced our operating expenses, but also achieved the timeliness and scalability needed to better service our clients and members."

DIRECTOR OF AUTOMATION
GLOBAL MEDTECH COMPANY

"Blueprint was able to migrate over 15,000 task bots where 80% of those automated processes required no adjustments. The result was a vastly accelerated migration with huge time and cost savings."

MAJOR TELECOM PROVIDER

"Blueprint enables them to do far more than they could in Microsoft Office and SharePoint."

SENIOR SOLUTION MANAGER
LARGEST PENSION PROVIDER

TRUSTED BY

NEW YORK LIFE   TD Bank   ally   Bank of America   BNY MELLON

2026
BUSINESS PROCESS
MANAGEMENT (BPM)
SOFTWARE

MARKET LEADER

ABOUT CAMUNDA

CAMUNDA

Camunda enables organizations to orchestrate and automate processes across people, systems, and devices to continuously overcome complexity, increase efficiency, and fully operationalize AI. Built for business and IT users, Camunda's leading orchestration and automation platform executes any process at the required speed and scale to remain competitive without compromising security and governance. Over 700 companies across all industries, including Atlassian, ING, and Vodafone trust Camunda with the design, orchestration, automation, and improvement of their business-critical processes to accelerate digital transformation. To...

242 TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

In Camunda BPM we found a lightweight BPMN 2.0-platform that we could integrate perfectly into our existing Java EE platform and architecture. Even individual requirements can be implemented with our usual programming model. This gives us the necessary flexibility within our department. Java developers can use their existing knowledge and quickly found their way around the engine. Camunda supported us greatly, starting...

ANDREAS EIGENMANN
IT SOLUTION ENGINEER, HELVETIA

To further establish the process idea Camunda BPM supports us in the implementation of our internal business processes. The process engine fits perfectly into our existing IT infrastructure.The concept and specification in the BPMN 2.0 standard is an important basis for the interaction between the department and IT. The uniform language allows the processes to be mapped efficiently. The CMNN and DMN standards are also good tools...

MAGNUS LOBENHOFER
HEAD OF IT, FÜRSTLICH CASTELL'SCHE BANK

We were looking for a BPMN engine to complement business process management capabilities within our Lifecycle Service Orchestration (LSO) products. After assessing a number of candidates we selected Camunda due to its flexibility and ease-of-use, as well as the ability to seamlessly integrate it within our CENX LSO offerings. From a commercial relationship point of view, Camunda was very responsive and easy to do business with.

CENX

Camunda enables us to orchestrate the many RPA bots, APIs and other tasks within our automated processes. With this latest release, our team is looking forward to the new catalog for RPA services, which allow us to more easily integrate existing RPA bots into our processes and eventually completely replace them with more robust APIs.

CHRISTOPH ANZER
PROJECT MANAGER RPA, DEUTSCHE TELEKOM

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SwissLife ATLASSIAN athenahealth FINAXIS amdocs

2026 BUSINESS PROCESS MANAGEMENT (BPM) SOFTWARE
MARKET LEADER

ABOUT CREATIO

Creatio

Creatio is a global vendor of an agentic CRM & workflow platform with no-code and AI at its core. They help organizations automate customer and operational workflows achieving the fastest time-to-value and the highest ROI on the market. Millions of workflows run on Creatio daily, supporting thousands of clients in over 100 countries. Genuine care for their clients and partners is at the heart of their DNA.

224 TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

"Creatio's end-to-end processes automation enabled the company to completely revamp all its customer-facing operations from lead management and order processing to contract management, invoicing, and the sales follow-up process."

JACK HEESTERBEEK
BUSINESS MANAGER, CONVENIENT SOFTWARE SOLUTIONS

"Creatio centralizes our member service, relationship management, sales, and communications. The no-code capabilities supercharge our ability to deliver value to users with intuitive workflows and rapid delivery."

MATTHEW PINCOSKI
DIRECTOR OF ENGAGEMENT SYSTEMS, ENT FEDERAL CREDIT UNION

"We are proud to partner with [Creatio] for its flexible, easily customizable BPM platform on which marketing, sales and service are linked. In this way, [Creatio] is truly helping companies accelerate growth."

AINA NEVA FIATI
MANAGING DIRECTOR, ISYSTEM ASIA

"Partnering with bpm'online enables us to supply our customers with technology that helps them adapt to market changes and disrupt their industries. That is the real power of bpm'online."

STÉPHANE BANON
MANAGING PARTNERS, PROCESSFIRST

TRUSTED BY

bpa blueprint automation   AXESS Digital & Business Experts   CITY of BOSTON   BANK OF GEORGIA   PURPLE BRICKS

2026
BUSINESS PROCESS MANAGEMENT (BPM) SOFTWARE

MARKET LEADER

ABOUT IGRAFX

iGrafx®

iGrafx, a leader in business process management, enables the world's largest enterprises to turn process into a competitive advantage. The iGrafx platform captures and connects critical business operations for detailed process mining, analysis, modeling, and optimization. In today's competitive market, business leaders must align business objectives and IT systems, comply with industry regulations, automate business process, and identify and implement process efficiencies by undertaking initiatives such as RPA, Six Sigma and Lean. With iGrafx, businesses connect the dots across these efforts to deliver results, improvements, and increase return on investment....

171 TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

iGrafx has not only allowed us to see all our operational processes in action for the first time, which means we can quickly make improvements where required, it has also helped us achieve Basel II compliance ahead of the deadline and before any other bank in Egypt.

GAMAL MOHARAM
CHAIRMAN AND CHIEF EXECUTIVE OFFICER, PIRAEUS BANK EGYPT

iGrafx gives us the ability to map processes at multiple levels across a company, drill down into the data and re-engineer processes, which means we can deliver ongoing improvements and cost savings to our customers.

PAUL RUGGIER
PRACTICE DIRECTOR, PROCESS COMPETENCY, XCHANGING

When I left to come to my current employer with the task to create a BPM team from the ground up, iGrafx was a MUST HAVE/DEAL BREAKER request for me to be successful with my job.

APRIL ARCH-ESPIGARES
PROCESS IMPROVEMENT MANAGER, UTICA NATIONAL INSURANCE COMPANY

iGrafx is a great process mapping product, very easy on data analyzing, documents sharing platform and it provides the user with options which simplifies the entire working process.

JENIFFER CARLOS
SALES COORDINATOR, ALLIANCE MEDIA

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Bank of Ireland   accenture   Afterpay   CapitalOne®   B|BRAUN

2026 BUSINESS PROCESS MANAGEMENT (BPM) SOFTWARE

MARKET LEADER

ABOUT KISSFLOW

kissflow

Kissflow is the only platform that has both no-code and low-code capabilities. Kissflow's no-code capabilities allow process owners to automate internal business processes on a self-service basis and require no programming knowledge. On the other hand, Kissflow's low-code capabilities allow internal IT teams to build full-fledged business applications. The unified platform enables enterprises to automate all their middle office processes leading to digital transformation. Kissflow bundles an integration module and a lightweight business intelligence and reporting module in the standard platform...

171 TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

[Kissflow] is easily customizable and is very user-friendly. I am able to visualize the workflow and develop it in Kissflow easily. And the development time, compared to other solutions, is less.

ABHRA CHANDRA
SR. EXECUTIVE QUALITY MANAGEMENT SYSTEM, QUEST NUTRA PHARMA

Kissflow allows me to automate various processes for repeatability and traceability of our workflows. The support team was able to optimize my workflow and automate the manual process of updating my dataset.

JOHN VARONE
CHIEF TECHNOLOGY OFFICER, PTB SALES

Kissflow is very easy and user-friendly; users can now create processes by themselves without the need to go through a software design process or involve the IT department.

JUAN CARLOS CALDERÓN TAPIA
HEAD OF OPERATIONS, SERVITRON

I designed it, tested it, and had it ready in a week. The platform is simple and highly intuitive, so anyone can use it.

AJIT SINGH
CHIEF PRODUCT MANAGER, CARATLANE

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Rentokil | ARVADA FIRE RESCUE | Axíz | BURR BURTON ACADEMY est. 1820 | CAMBA where you can

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BUSINESS PROCESS MANAGEMENT (BPM) SOFTWARE
MARKET LEADER

ABOUT NINTEX

nintex

Nintex is the global standard for process management and automation. Today more than 8,000 public and private sector clients across 90 countries turn to the Nintex Platform to accelerate progress on their digital transformation journeys by quickly and easily managing, automating and optimizing business processes.

703 TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

❝Transforming this process with Nintex helps us achieve our quality goals eliminate waste and reduce defects. With Nintex we're able to enforce and standardize the process. Our inspectors are more efficient, our data is more accurate and readily available, and we are embracing digital transformation. All of this helps reduce our costs, improve the quality of our products and ultimately improve our customer experience and satisfaction.❞

JUSTIN PARKER
QUALITY MANAGER, HILLPHOENIX

❝The Nintex drag-and-drop functionality has enabled our team to create workflows and get them deployed faster than we could have imagined. It's really made a huge difference in our department's productivity.❞

JAYESH JINA
HEAD OF IT, NATIONAL METROLOGY INSTITUTE OF SOUTH AFRICA

❝Out of the box, Nintex offered all the features we were looking for. The combination of Nintex with Equilibrium fit our needs like a glove.❞

PIETER GOES
VICE PRESIDENT OF IT AND BI, E.T. BROWNE DRUG CO.

❝The payroll features saves me tons of time and I love how the merchant services and UPS are integrated into the system. Great feature!❞

RONNIE ROELSE
PRESIDENT, APS PROMOTIONAL SOLUTIONS

TRUSTED BY

TWININGS OF LONDON   LIEBHERR   LVMH   Adventist HEALTH SYSTEM   دائرة الشؤون البلدية والنقل DEPARTMENT OF MUNICIPAL AFFAIRS AND TRANSPORT

2026
BUSINESS PROCESS MANAGEMENT (BPM) SOFTWARE

MARKET LEADER

ABOUT OUTSYSTEMS

outsystems

Thousands of customers worldwide trust OutSystems, the number one low-code platform for rapid application development. Engineers with an obsessive attention to detail crafted every aspect of the OutSystems platform to help organizations build enterprise-grade apps and transform their business faster. OutSystems is the only solution that combines the power of low-code development with advanced mobile capabilities, enabling visual development of entire application portfolios that easily integrate with existing systems.

844   TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

❞ *The OutSystems Platform allows us to develop the applications that we need at the speed that we need them. With technology being the enabler of our strategic vision, OutSystems was essential in keeping up with the growth pace, and so far there has been a clear return on the investment.* ❞

NUNO HENRIQUES
IT ARCHITECT AND SOFTWARE ENGINEER MANAGER, TURISMO DE PORTUGAL

❞ *OutSystems' user-friendly platform enabled our developers to build in record speed, thus creating a speed-to-market advantage. We built the Dragonfly prototype in just one month—a remarkable achievement that impressed our business users.* ❞

DANI SATHEESAN
MANAGER OF APPLICATION DEVELOPMENT SALES & CUSTOMER SERVICES, SEACO

❞ *OutSystems enabled us to partner closely with the business, iterate rapidly through real-time feedback, and build a high-quality app while meeting their changing business needs.* ❞

ERIC FOUST
SVP, ENTERPRISE TRANSFORMATION LEADER, KEYBANK

❞ *OutSystems was the only alternative that met all our requirements, allowing us to leverage the elasticity and stability provided by both on-premise and cloud environments.* ❞

DX LEADER AND PROJECT MANAGER
SEAH GROUP

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ENGIE   **Atos**   **Colliers INTERNATIONAL**   **BURTON**   **randstad**

2026
BUSINESS PROCESS MANAGEMENT (BPM) SOFTWARE
MARKET LEADER

ABOUT PROCESSMAKER

processmaker

ProcessMaker is a cost effective and easy to use open source business process management (BPM) or workflow software application. ProcessMaker is extremely efficient, lightweight and has one of the lowest overheads of any workflow software in the industry. With the additional benefit of it being open source, ProcessMaker Enterprise clients can take advantage of a fully supported, high quality BPM suite. Customers on 5 continents, through 17 different languages and across a variety of industries including manufacturing, telecommunications, finance and government, healthcare and education are using ProcessMaker workflow…

137 TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

When we decided to move forward with ProcessMaker as our BPM solution, our IT department approached ProcessMaker to build a core system for managing business workflows and internal operation workflows. We successfully designed and developed our two most important processes based on ProcessMaker's community version. Within the next five months, we needed to expand our processes in accordance with our business demands. We decided ProcessMaker Enterprise was the logical upgrade due to its enhanced features, capabilities and, most importantly, the real-time support we could get from ProcessMaker's professional services team.

CHAU NGUYEN
PROJECT MANAGER, MCREDIT VIETNAM

ProcessMaker has given us the ability to centralize all the information regarding all of our inbound requests. It is a tool that has made the job of managing these requests easier by allowing us to work across the network and find and solve requests from anywhere in the country.

ROSA ELENA RESTREPO
HEAD OF THE HUMAN RESOURCES DEPARTMENT, NATIONAL UNIVERSITY OF COLOMBIA (MEDELLIN)

With ProcessMaker in place, we can manage our commercial processes and ensure our business runs smoothly, from the creation of a proposal to the shipment of our products.

MANUEL SILVA
CEO, DECSIS

Streamlined business processes and improves the overall level of service to clients by automating many functions which now makes tracking customer applications simple and efficient.

LAMP JAMAICAN GOVERNMENT

TRUSTED BY

THE ADECCO GROUP   VEOLIA   EARTHLINK   STONEGATE.   BARTON ASSOCIATES

2026
BUSINESS PROCESS
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SOFTWARE

MARKET LEADER

ABOUT QUICKBASE

quickbase

Quickbase is the ultimate low-code app development platform — empowering both business and IT to solve problems faster and drive huge ROI compared to traditional software development. More than half of the Fortune 100 relies on Quickbase to save time, save money, and improve team productivity.

365   TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

We needed a tool that was flexible and reliable enough to consolidate our data management process across multiple regions efficiently. FastField provided exactly what we were looking for, enabling us to manage our data seamlessly and securely.

CHRISTINE WALDNER
GLOBAL SERVICES, TIS SOLUTIONS LEAD, BANKING & RETAIL, DIEBOLD NIXDORF

Quickbase has helped streamline and structure employee communication, speeding our ability to access critical information and decreasing our reliance on email.

DAVID TURO
VP, INFORMATION OF TECHNOLOGY, CUSTOMIZED DISTRIBUTION SERVICES

QuickBase Sync gives us perfect profitability calculations and the business intelligence insights we need to take our company in the right direction.

SCOTT STORLIE
QUALITY & PROCESS MANAGER SPYDER TRAP, SPYDER TRAP

Quickbase gives us a level of speed and flexibility in automating key business processes that we can't get anywhere else.

JIM GIZA
DIRECTOR OF TECHNOLOGY, KAYAK

TRUSTED BY

HITACHI   H·D SUPPLY   Balfour Beatty   Mondelēz International   Carbon

2026
BUSINESS PROCESS
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SOFTWARE

MARKET LEADER

ABOUT SAP SIGNAVIO

SAP Signavio

SAP Signavio enables organizations to keep up with the pace, volume, and complexity of change. Our Business Transformation Suite is the smarter way to continuously translate between strategy and execution. Headquartered in Berlin with offices in the US, UK, Australia, France, Singapore, and Switzerland, SAP Signavio serves more than 1,000 customers around the globe across all industries. SAP Signavio is a cloud-based process transformation suite that gives companies the ability to understand, improve and transform all of their end-to-end business processes, fast and at...

278 TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

"When choosing a suitable BPM solution we decided for Signavio because we needed a tool that covers the comprehensive requirements of a multinational corporation. With Signavio's creative and innovative development team, we feel well-prepared for future challenges."

PATRICK KRESSE
HEAD OF BUSINESS PROCESS MANAGEMENT, ELG HANIEL

"SAP S/4HANA and SAP Signavio solutions created transparency across operational processes and systems, as well as their synergies. The solutions have shown that there is plenty of optimization potential not just in individual areas but also across departments."

ALEXANDER NEUMAIER
PROJECT MANAGER BPM, HOCHLAND

"With Signavio, we are able to simply and sustainably secure knowledge about processes and to lay the foundations for transparent and efficient further development of company processes."

NORBERT SCHMIDT
PROJECTS & BUSINESS PROCESSES, CITTI HANDELSGESELLSCHAFT MBH & CO. KG

"The association BPM-Maturity Model EDEN e.V. uses the Signavio Process Editor and its collaboration features for their internal business processes."

SVEN SCHNÄGELBERGER
BPM-MATURITY MODEL EDEN E.V

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Tetra Pak® PROTECTS WHAT'S GOOD   Danish Crown   teva   ARISTOCRAT   WERNSING FOOD SOLUTIONS

2026

BUSINESS PROCESS MANAGEMENT (BPM) SOFTWARE

TOP PERFORMER

featured customers

2026
BUSINESS PROCESS
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TOP PERFORMER

ABOUT BONITASOFT

Bonitasoft

Bonitasoft helps innovative companies worldwide reinvent, automate and gain deep visibility into their business processes. Bonitasoft's Bonita Digital Process Automation platform enables collaboration between professional and citizen developers to rapidly deliver automation projects and applications using best-of-breed DevOps methodologies and tools. With an ecosystem of more than 150.000 members and customers in 75+ countries, Bonitasoft provides the most widely used open source and low-code platform for business process automation...

204	TOTAL CUSTOMER REFERENCES	**VIEW ALL REFERENCES**

FEATURED TESTIMONIALS

The agile approach was chosen to deploy BPM. At Alptis, we found that this approach has already brought us a lot in terms of project management and business / IT communication. It allows us to enhance experimentation and offer project teams the opportunity to go through regular testing phases of the products being designed. Moreover, it allows us to adapt continuously, to the needs of our customers.

VÉRONIQUE PACHOUD LE FLOCH
CHIEF INFORMATION OFFICER, ALPTIS

Bonita has a considerably better user interface than most BPM tools out there, and it's definitely better than workflow packages that are prepackaged with more expensive identity management systems. It has a much more mature product feel than other solutions we considered. We gave this a thorough technical evaluation and it performed admirably.

DOUGLAS GREEN
SENIOR SOFTWARE ENGINEER, AEGIS IDENTITY

Bonita allowed us to quickly get into BPM and into production, due to familiar tools and its ready-to-go portal. We are now more efficient, less error-prone, and have the necessary audit trail on each transaction to fullfill both our accounting and regulatory requirements.

FRED BLAISE
SR. TECHNOLOGY OFFICER, GOTTEX BROKERS ALTERNATIVE

The move from Excel spreadsheets to an automated single process with standardized forms allows each billing entity to input information once, and approvals don't have to be signed on the invoices, as they are now approved online.

SYAZLAN OSMAN
HEAD OF IT, ICON OFFSHORE BERHAD

TRUSTED BY

PLEXUS ®   **CA CRÉDIT AGRICOLE**   **BBVA**   **Ui|Path**® Agentic automation   **TEACHFOR AMERICA**

2026
BUSINESS PROCESS MANAGEMENT (BPM) SOFTWARE
TOP PERFORMER

ABOUT FLOWFORMA

FlowForma®
Empowering Process Automation

FlowForma, the leading provider of Process Automation tools for Microsoft Office 365®, has been revolutionizing the traditional BPM space with an innovative approach to developing award-winning products that empower users to create and streamline processes smarter and faster, utilizing the familiar SharePoint platform, without any coding. FlowForma® Process Automation enables over 200,000 business users to deploy business processes with speed and flexibility, no matter what the complexity. Sitting on the SharePoint® platform, the FlowForma Process Automation tool incorporates forms, workflow,...

111 TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

> *FlowForma allows us to extend the functionality of our own products to meet client-specific requirements. We can achieve this quickly using FlowForma's No-Code Rapid Development environment. Given FlowForma is an Open Standards framework, we can also utilise other third-party frameworks such as Azure Logic app components to offer our clients a fully integrated Contract Management solution.*

DARRELL, H
KOANGA

> *FlowForma Process Automation is completely different to other SharePoint apps; much more business intuitive. I designed a five-step Mobile Request form and completed it in a day.*

WILLIAM MCCANN
IT MANAGER, GRANT THORNTON

> *The power of FlowForma Process Automation's rules engine allowed the process to become completely dynamic. There was an 80% reduction in questions to admin.*

SHAUN WILDE
DIRECTOR, THINK ASSOCIATES

> *Tablets allow engineers, project managers and site managers to walk the site and use FlowForma Process Automation forms on the move, not just in cabins.*

SHAUN O'DONNELL
IT DIRECTOR, COINFORD

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BOUYGUES ENERGIES & SERVICES   **AON**   **Coinford**   **CAIRN**   **Bus Éireann**

2026
BUSINESS PROCESS MANAGEMENT (BPM) SOFTWARE
TOP PERFORMER

ABOUT GENPACT CORA ORCHESTRATION

genpact cora

Genpact Cora Orchestration is Intelligent business process management software. Firms can streamline and optimize complex business processes across the front, middle, and back offices with Cora Orchestration.

44 TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

PNMSOFT Sequence enabled us to automate and improve our administrative processes within just a few weeks; adding auditing, monitoring and reporting capabilities. Due to the characteristics of the platform and the methodology used, our team was also able to integrate the developing process and build their own business processes internally very quickly.

RUBEN SIMÕES
MEMBER OF THE INFORMATION TECHNOLOGY DEPARTMENT, BANCO BNI EUROPA

Sequence enables our business users to create workflows quickly and simply, minimizing the need for IT intervention. We've created hundreds of workflows for approximately 2,000 users using Sequence.

ROBERT DAWKINS
BUSINESS ANALYST, AON HEWITT

Sequence is user-friendly, flexible, & easy to configure by our team. It provides our clients with the ability to view their case status online. It ensures we give them better service.

STUART TOLL
CHIEF ARCHITECT, AON HEWITT

PNMSOFT Sequence is a versatile and adaptable BPM platform, mirroring the agility of our organization and how we operate at Banco BNI Europa.

SUSANA FONSECA
ORGANIZATION MANAGER, BANCO BNI EUROPA

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ABOUT KINTONE

kintone

Kintone is making teamwork better and business people love their data again by letting them build and deploy sophisticated custom database applications within a powerful collaboration environment that offers automated workflow and granular permission controls, rapidly, and often with no coding necessary. Kintone is a global leader in the no-code / low-code revolution, recognized by both Forrester's 2017 Wave as a leader in Low-Code Application Platforms for Business Users and on Gartner's 2018 Magic Quadrant for "hpaPaaS" (high productivity application platform as a...

86 TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

❝ *In modern times, IT systems are considered a good and indispensable aid to work, can help communicate both inside and outside the organization, as well as promote smooth and efficient collaboration between departments. As an executive, I need to choose software that can meet the needs of the organization's work exactly and alleviate the functional problems we are facing.* **❞**

SOMKID RATTANABURI
FOUNDER AND DIRECTOR, FRIEND OA CENTER CO.

❝ *It is amazing how people who are not tech-savvy can take part in creating Kintone applications. Kintone is a perfect tool for a project leader to create what they truly need for their daily operations by making small but effective changes.* **❞**

KOBE STEEL USA INC.

❝ *The Kintone system has been performing great, It's easy to use and setting up new clients takes very little time.* **❞**

DOUG MILLER
FOUNDER, MANAGINC

❝ *Kintone's dashboard analytics also gave me a better picture of Ouray, its customers, and even my employees.* **❞**

AARON MONTGOMERY
OWNER/PRESIDENT, OURAY ENVIRONMENTAL SERVICES

TRUSTED BY

Hoshino Resorts **AscendWare** **BENESTAR BRANDS** **EnRoute Consulting** *gap year & student sabbatical services* **CONGO™** *Alani PRIME LUNCHLY*

2026
BUSINESS PROCESS MANAGEMENT (BPM) SOFTWARE
TOP PERFORMER

ABOUT NUTRIENT

Nutrient

Nutrient delivers the building blocks to accelerate digital transformation for modern businesses. Nutrient's SDKs, cloud-based document processing, low-code solutions for M365, and workflow automation platform transform document ecosystems. The company powers thousands of organizations worldwide, including more than 15 percent of Global 500 brands, thousands of commercial businesses across 80 nations, and more than 130 public sector organizations in 24 countries. Backed by Insight Partners and based in Raleigh, N.C., Nutrient operates offices in England, France, and Austria. Nutrient is on a mission to evolve the human experience...

168 TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

"Nutrient's leading-edge document processing technology accelerated our PDF previewing capabilities in the Box mobile app, helping us achieve our mobile UX goals months earlier than planned."

KLAUDYNA SZPARA
PRODUCT MANAGER, BOX

"Features, functions, and robustness were the original reason I chose Nutrient. I didn't want to worry about how the SDK works. I just want it to work."

STEVEN ENGEL
FOUNDER, ATHENA BOARD

"Nutrient solves the problem. It rolls perfectly with our model, and for us, it was just the perfect solution."

SIMON READ
CHIEF EXECUTIVE OFFICER, KWIKSIGN

"Having Nutrient Workflow lets me sleep better at night."

CHRIS KERR
DIRECTOR OF TECHNICAL OPERATIONS, HGL

TRUSTED BY

caregility — Connecting Care Everywhere | BJC HealthCare | BELLEVUE CLUB | Baylor University | abbvie

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BUSINESS PROCESS MANAGEMENT (BPM) SOFTWARE

TOP PERFORMER

ABOUT PIPEFY

pipefy

Pipefy is a cloud-based business process management platform that empowers managers to build and execute any type of workflow. Through a simple Kanban-style interface, companies can achieve process excellence without the need for IT, technical skills or professional services.

162 TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

Pipefy allows us to increase the process complexity as it becomes necessary with time. You establish an initial outline of what the team already does and then add details to it to make it more complete, deeper, so the changes are incorporated gradually into our routine.

LUCAS LUPATINI
GROWTH ANALYST, BEAUTY DATE

Pipefy is a very intuitive and flexible tool! We can work with autonomy and implement processes on a fast an effective way, we can develop different processes for several demands.

JULIANA SGRIGNOLI NAVARQUI
CONSULTANT, BASF

Pipefy gives us the control we need to ensure everyone abides by our rules and policies. It also creates an easily accessible trail for future audits.

MAURICIO RIZZI
CUSTOMER SERVICE AND PROCUREMENT MANAGER, SAMSONITE

Pipefy enables me to track the progress of our sales machine and make custom reports for my sales staff and owners. I can customize my pipelines to what I want to see most.

KEELY WARNER
SALES COORDINATOR, MODERN MACHINERY COMPANY

TRUSTED BY

BLOOMIN' BRANDS INC.

Capgemini

BASF
We create chemistry

AGILIZE
CONTABILIDADE ONLINE

LACOSTE

featured customers

ABOUT Q-NOMY

Q·nomy

Q-nomy is a leading software vendor providing solutions that optimize true omnichannel digital and physical business processes and customer journeys. Q-nomy helps global household name customers and government organizations to perform better by streamlining the customer journey in physical and online points of sale, service, and care. They help their clients become more competitive by delivering the best customer experience, seamlessly across all channels.

98 TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

❞ From my perspective, Q-Flow is a fascinating tool and very easy to use as an administrator. The functionalities have been put to the test in different projects, giving incredible results for the collaborators who use it and, of course, benefiting the bank financially. Having added the appointments and video calls module gives the bank more freedom to serve customers, offering them alternatives to be helped quickly or remotely. ❞

FERNANDA MOREIRA
ASSISTANT MANAGER CUSTOMER SERVICE, BANCO INDUSTRIAL

❞ This is the first step for Sydney / Sydney Eye Hospital's Q-Flow technology integration. It is intended to provide person centred care helping patients pre clinic attendance and on arrival. 'Patient Opinion' feedback consistently highlights communication and waiting times as areas for improvement and we're pleased to be rolling out a series of kiosks that patients may use to register their arrival. ❞

JENNIE BARRY
GENERAL MANAGER, SYDNEY EYE HOSPITAL FOUNDATION

❞ Prior to implementing Q-Flow, we had another queuing system designed to manage the flow of the lobby, but not designed to allow for appointments. The pandemic shifted our needs considerably and we found ourselves continually trying to put a band-aid on a product that simply wasn't built for the needs that had surfaced. ❞

JESSICA LIARD
DIRECTOR OF OPERATIONS, BAY COUNTY TAX COLLECTOR

❞ Q-Flow streamlines patient throughput, and enables the optimal management of operating rooms where resources are limited. ❞

DINA ORKIN
DIRECTOR, SHEBA MEDICAL CENTER

TRUSTED BY

Claro   John Power | TAX COLLECTOR   Bi BANCO INDUSTRIAL   CEMEX   Cabrini

ABOUT ULTIMUS

ULTIMUS
COMPOSED PROCESS SOLUTIONS

Ultimus is a leading global provider of BPM-based technology solutions and services that automate and optimize business processes in order to solve everyday business challenges. Ultimus helps companies grow their business, increase profits and control risk. Ultimus increases operational efficiency and accelerates performance, so companies can dedicate more time to their business and customers. Achieving significant and measurable results through the combination of expertise, global experience, services, and technology, is the core mission of Ultimus and the basis for the ongoing success of its...

66 TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

> *Ultimus and its technology have always been on the cutting edge as the BPM industry has evolved, which is why we've stayed with them for so long. Additionally, Ultimus is one of the few, if not the only vendor today that really understands the value of people and how people create, manage and own process. It is this philosophy and expertise that has made the company a world leader in BPM.*

BERNSTEIN

> *Ultimus BPM became a valuable asset for our company. We've gained faster process design, better coordination between departments, and reduced process lag times. It has already generated a high return on investment.*

CUATRECASAS LAW FIRM

> *Ultimus was able to easily integrate with our core insurance system, and improve the quality of claims decisions as well as sales results.*

JANIS KESTERIS
HEAD OF IF BALTIC & RUSSIA'S IT DEVELOPMENT UNIT, IF LATVIA

> *With the Ultimus BPM Suite, our approval process time was reduced by 77%.*

SPECTRASITE

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BUSINESS PROCESS MANAGEMENT (BPM) SOFTWARE

RISING STAR

featured customers

2026
BUSINESS PROCESS
MANAGEMENT (BPM)
SOFTWARE

RISING STAR

ABOUT BP LOGIX

BP LOGIX

BP Logix unites IT and business users, enabling them to deploy sophisticated, form-based, workflow-driven enterprise apps in a fraction of the time and a fraction of the cost of traditional development efforts. BP Logix's award-winning business process management (BPM) software supports the rapid creation of custom workflow-driven solutions, embracing the C-suite, operations, sales, customers, and prospects. Hundreds of global organizations across every sector—government, non-profit, and commercial—use BP Logix-powered workflow apps to deliver clear and measurable improvements in productivity, compliance, and customer…

82 TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

What continues to set Process Director apart from its BPM and Case Management software competitors is the Process Timeline™ — an executable process model that presents a Gantt-chart oriented notation. The Process Timeline captures time as a formal process dimension in ways not possible with other models. For example, although both BPMN and CMMN support "timer" events for setting deadlines and triggers, what they cannot do is capture – in any formal way – either elapsed time nor anticipated impact on completion time resulting from unplanned events.

NATHANIAL PALMER
PRINCIPLE ANALYST, BPM.COM

What was unique was that the process we went through with BP Logix wasn't a sales call – it was a discovery call. We were shown value before we bought the product.

MIKE NOMLAND
DIRECTOR OF INFORMATION TECHNOLOGY, FESTIVAL FOODS

The system is easy to both use and maintain — and the application works well. Ease of operation and authorization were our goals – and those goals have been met.

IAN MACKENZIE
SUPPLY CHAIN FINANCE DIRECTOR, RENTOKIL INITIAL

PubPro offered an intuitive experience at a cost-effective price, aligning with our budget requirements and operational needs.

PETER HEROUT
ASSOCIATE DIRECTOR OF SCIENTIFIC COMMUNICATIONS, ESPERION

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Penn UNIVERSITY of PENNSYLVANIA | LABOR FINDERS | festival foods | Abbott | West Allis WISCONSIN City at the Center

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BUSINESS PROCESS MANAGEMENT (BPM) SOFTWARE
RISING STAR

ABOUT TALLYFY

Tallyfy

Tallyfy is the leader in Workflow Made Easy® - a beautiful product that anyone can use to document, run and track the status of business processes. Customers say it's absolutely perfect to digitize any repeatable process that kicks off with a trigger - a form filled out, an email request, etc. It's no-code, no-flowcharts, no-stress and AI-native.

50 TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

" Tallyfy transformed how we manage client onboarding and policy renewals. It eliminated inefficiencies, reduced meeting times from hours to minutes, and helped us avoid costly penalties by automating key processes. We now have full visibility over tasks, and I no longer need to chase down updates—it's all right there. "

LEWIS MARTY
BUSINESS DEVELOPMENT DIRECTOR, SIMPLOY

" Tallyfy blueprints are far better than traditional process documentation and flowcharts. We started by designing our workflows in one place and then moved on to automating them. Now, all our processes are being done much faster and with fewer mistakes! "

DENNIS
HEAD OF OPERATIONS, MID-SIZE US COMPANY

" Tallyfy has helped our team streamline the efficiency of our processes. We now have smooth processes from beginning to end – without any steps being forgotten or skipped! "

MONICA MEJIA ZULUAGA
DIRECTOR, A BRIDGE TO ACHIEVEMENT

" Tallyfy allowed me to break complex processes into smaller, manageable tasks, giving me a greater sense of control. "

WILLIAM VAN ROSSUM
OWNER / VIDEO MARKETING SPECIALIST, VIDEOTRAILS

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Cowork Inc   greetabl   HAVAS MEDIA   JLL   corestream