



Robotic Process Automation Software Category

WINTER 2026
Customer Success Report





Robotic Process Automation Software Category

Robotic process automation (RPA) software uses bots to automate routine work within software programs normally executed by an enterprise's employees. These solutions help to save time and remove the need for human staff members to perform tedious, repetitive, and time-consuming tasks.

RPA solutions utilize artificial or cognitive intelligence such as computer vision to train the bot agents in virtual environments. These products also offer analytics functionalities as well as a central system to maintain and control all the bots deployed in an enterprise. RPA software is typically used in departments where manual processes are utilized such as supply chain, sales, and finance and operations units.

Customer Success Report Ranking Methodology

The FeaturedCustomers Customer Success ranking is based on data from our customer reference platform, market presence, web presence, & social presence as well as additional data aggregated from online sources and media properties. Our ranking engine applies an algorithm to all data collected to calculate the final Customer Success Report rankings.

The overall Customer Success ranking is a weighted average based on 3 parts:

CONTENT SCORE

- ✓ Total # of vendor generated customer references (case studies, success stories, testimonials, and customer videos)
- ✓ Customer reference rating score
- ✓ Year-over-year change in amount of customer references on FeaturedCustomers platform
- ✓ Total # of profile views on FeaturedCustomers platform
- ✓ Total # of customer reference views on FeaturedCustomers platform

MARKET PRESENCE SCORE

- ✓ Social media followers including LinkedIn, Twitter, & Facebook
- ✓ Vendor momentum based on web traffic and search trends
- ✓ Organic SEO key term rankings
- ✓ Company presence including # of press mentions

COMPANY SCORE

- ✓ Total # of employees (based on social media and public resources)
- ✓ Year-over-year change in # of employees over past 12 months
- ✓ Glassdoor ranking
- ✓ Venture capital raised

Award Levels



MARKET LEADER

Vendor on FeaturedCustomers.com with substantial customer base & market share. Leaders have the highest ratio of customer success content, content quality score, and social media presence relative to company size.



TOP PERFORMER

Vendor on FeaturedCustomers.com with significant market presence and resources and enough customer reference content to validate their vision. Top Performer's products are highly rated by its customers but have not achieved the customer base and scale of a Market Leader.



RISING STAR

Vendor on FeaturedCustomers.com that does not have the market presence of Market Leaders or Top Performers, but understands where the market is going and has disruptive technology. Rising Stars have been around long enough to establish momentum and a minimum amount of customer reference content along with a growing social presence.

2026 Customer Success Awards

Check out this list of the highest rated Robotic Process Automation Software based on the FeaturedCustomers Customer Success Report.



appian

AUTOMATION ANYWHERE

blueprint

KEYSIGHT

MuleSoft
from Salesforce

NiCE

nintex

PEGA

Redwood
30 Years of Automation

SS&C | Blue Prism

TUNGSTEN
AUTOMATION

UiPath
Agentic automation



DATAMATICS

edgeverve
An Infor company

FORTRA

newgen

WORKSOFT

Xceptor



AutomationEdge

BP3

lectroNeek

ELMA 365 niividous

* Companies listed in alphabetical order



2026

**ROBOTIC PROCESS
AUTOMATION
SOFTWARE**

MARKET LEADER





ABOUT APPIAN



Appian is a software company that automates business processes. The Appian Platform includes everything you need to design, automate, and optimize even the most complex processes, from start to finish. The world's most innovative organizations trust Appian to improve their workflows, unify data, and optimize operations—resulting in better growth and superior customer experiences.

349 TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“Appian provided us with a centralized process automation solution which is flexible, stable, and scalable. Processes are executed on a daily basis by business users, and the necessary resources are supervised by the technical department, making humans and robots work together in a coordinated and super-efficient way.”

BRUNO VICENTE
CHIEF INFORMATION OFFICER, GARSA

“The value of RPA lies in its ability to enhance human capabilities, reduce response times and errors. Appian RPA has given us not only powerful tools for bot development but also a complete automation platform for workflow management.”

LUIS GONZÁLEZ GUGEL
ROBOTICS PARTNER MANAGER, DELOITTE

“Appian provides powerful but user-friendly business solutions that support our goals of increased operational agility and excellence in customer service.”

ANNA GIKOVSKI
PROCESS IMPROVEMENT MANAGER, MELBOURNE AIRPORT

“With Appian, State Street improved onboarding time by 19% in 1 year, realized a 30% improvement in operational efficiency and reduced losses due to errors by 50%.”

STATE STREET

TRUSTED BY





ABOUT AUTOMATION ANYWHERE



Automation Anywhere is a leader in agentic automation that empowers organizations to drive productivity gains, foster innovation, improve customer service, and accelerate business growth. The company's Agentic Process Automation System, available in both public and private clouds, is powered by specialized AI, autonomous AI agents, and offers process discovery, end-to-end process orchestration, document processing, and analytics — all with a security and governance-first approach. Guided by its vision to fuel the future of work, Automation Anywhere is dedicated to unleashing human potential through AI-powered automation. Learn more...

522

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“Automation Anywhere gave us the ability to set up a fail-over system for our printers, so that if a printer fails overnight, another printer automatically takes over. Several of the competing automation packages we tested didn't have that capability, and it was a big selling point, because redundancy is very important for us. We need to be confident that when we arrive in the morning we will find letters printed and waiting for us, even if a printer fails or jams or runs out of paper.”

JACQUILINE CARR
NETWORK ADMINISTRATOR, NATIONAL BUREAU FOR PROFESSIONAL TEACHING STANDARDS, NATIONAL BOARD FOR PROFESSIONAL TEACHING STANDARDS (NBPTS)

“Using Automation Anywhere, I have created about 300 tasks and about 150 executables using the Create EXE feature of Automation Anywhere Premier. Within 2-3 minutes I can create a new task for a new customer.”

CHRIS WHITE
COO, COMRES TELECOM

“The Automation Anywhere Enterprise A2019 platform has helped us fulfill our mission by increasing our data processing capabilities and automate time-consuming manual tasks.”

RUSSELL OLSEN
SVP OF INNOVATION AND PRODUCT MANAGEMENT, WEBPT

“Automation and Robotization are fundamentally changing service delivery in finance for the better.”

ERIC GOESSENS
PARTNERSHIP DEVELOPMENT LEAD, SIGNIFY



TRUSTED BY





ABOUT BLUEPRINT SOFTWARE SYSTEMS

blueprint®

Blueprint Software Systems is a global software company that helps enterprise organizations understand and improve how their business operates. Blueprint enables consolidated visibility and analysis across all processes within an organization, and provides the critical insights needed to identify improvement opportunities and then execute them with speed and precision. This enables more strategic decision-making, and dramatically reduces the time, cost, and effort associated with process analysis and optimization. For more information, visit www.blueprintsys.com

104 TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“Blueprint’s ability to be a permanent record for what has been or is being delivered is huge for us and, it’s enabling us to make better decisions.”

SUSAN HILL
MANAGER — BUSINESS SYSTEMS ANALYSIS
COMPETENCY CENTER, GLOBAL CUSTOMER SERVICE
DELIVERY, XEROX

“[Blueprint provides] centralization of process and rigor, allowing for a level of delivery standardization that our business partners previously were not accustomed to receive.”

MERCEDES DRAFFIN
IT VICE PRESIDENT, NEW YORK LIFE INSURANCE
COMPANY

“Blueprint saves a remarkable amount of time during the development phase when migrating automations from legacy RPA tools onto Microsoft Power Automate.”

JOEL LINDSTROM
SENIOR DIRECTOR, POWER PLATFORM, HITACHI
SOLUTIONS

“Blueprint’s ability to define and decompose complex current state process flows is instrumental in enabling us to collaboratively and visually define our future state processes and potential candidates for automation.”

AMERIHEALTH

TRUSTED BY





ABOUT KEYSIGHT



Keysight Technologies has the broadest range of products in the industry to accelerate deployment of your new technologies. Keysight reflects their rich heritage - a direct line from both Hewlett-Packard's standards of integrity and innovation and Agilent's premier measurement business. The name Keysight conveys the ability to see what others cannot, offering the critical or key insight to understand and unlock the changing technology landscape.

413

TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

“We can now deliver the Automation project successfully from a cost and time perspective – it's been brilliant. We have managed to get Regression test creation down from 4 days effort in our previous tool to 4 hours using Eggplant, which means we automate quicker and will allow our testers to focus on other areas of testing and development in the future.”

JUSTINE SHARP
IT TEST MANAGER, STUDIO RETAIL LIMITED

“Keysight's PNA-based solution helped us reduce test setup times from hours to minutes. The PNA also delivered stability, repeatability, and reproducibility to dramatically reduce our team's workload and ensure accuracy of measurement data for our customers around the world.”

CP HUNG
VICE PRESIDENT OF CORPORATE R&D, ADVANCED SEMICONDUCTOR ENGINEERING, INC. (ASE)

“We truly have benefited from the robotics in our testing. The faster execution has enabled us to have back-to-back POS code drops or parallel testing for different purposes, POS for regression testing, pin pad update testing, and intake pre-release testing.”

MIKE FRIEDEL
SR. DIRECTOR RETAIL CUSTOMER SOLUTIONS, ALBERTSONS COMPANIES INC.

“Streamlined IP management with IP traceability and reporting capabilities helped us save an estimated 45-50% of the design time over the last five years, simplifying Allegro's efforts to meet ISO 262622 functional safety requirements.”

JIM MCCLAY
DIRECTOR OF DESIGN ENABLEMENT, ALLEGRO MICROSYSTEMS

TRUSTED BY

THALES



QUALCOMM



BMW GROUP



ABOUT MULESOFT



MuleSoft's mission is to help organizations change and innovate faster by making it easy to connect the world's applications, data and devices. With its API-led approach to connectivity, MuleSoft's market-leading Anypoint Platform™ empowers over 1,600 organizations in approximately 60 countries to build application networks. By unlocking data across the enterprise with application networks, organizations can easily deliver new revenue channels, increase operational efficiency and create differentiated customer experiences.

270 TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

“We chose to partner with MuleSoft because of its ability to connect clinical and non-clinical systems, both on-premise and in the cloud. Anypoint Platform allows us to connect Epic, Salesforce.com and mobile and paging systems into one seamless solution.”

MICHAEL BLUM
MD, CHIEF MEDICAL INFORMATION OFFICER, UCSF

“MuleSoft is the integration platform powering the honeyBee platform. It's API-led connectivity approach delivered a 10x improvement in productivity. That's a massive win in a digital world that's changing constantly.”

SIMON POST
GROUP CIO, DIXONS CARPHONE

“MuleSoft has provided us with a robust and flexible platform that not only supports our current activities but allows us to extend them over time. They are an integral part of our entire operation.”

BEN MCMULLEN
CIO, SERVICE NSW

“With MuleSoft, we're thinking about service-based, API-driven architecture, allowing us to be more dynamic and have better speed to market.”

JEFF HEATHCOTE
HEAD OF TECHNICAL DELIVERY, SIEMENS HEALTHINEERS

TRUSTED BY





ABOUT NICE SYSTEMS



NICE Systems is the worldwide leading provider of software solutions that enable organizations to take the next best action in order to improve customer experience and business results, ensure compliance, fight financial crime, and safeguard people and assets. NICE's solutions empower organizations to capture, analyze, and apply, in real time, insights from both structured and unstructured Big Data. This data comes from multiple sources, including phone calls, mobile apps, emails, chat, social media, video, and transactions. NICE solutions are used by over 25,000 organizations in more than 150 countries, including over 80 of the Fortune 100...

1149

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“Playvox by NiCE has been integral in driving accountability with our BPOs and is operationally critical to running our agent operations. We would not be able to effectively balance costs and performance in the way we do today, without support from Playvox by NiCE tooling and their team.”

ROB LAJEUNESSE
DIRECTOR OF CX STRATEGY AND OPERATIONS, ANGI

“It was by far the easiest and cleanest install I've ever done, and I've done at least four installs with robotic process automation software.”

RICHARD CARTER
DIRECTOR OF AUTOMATION, RESULTSCX

“Robotic Automation has allowed us to invest our time better, dedicating ourselves more to customer service and customer satisfaction.”

SIMONA RENNA
SENIOR AGENT – VIRTUAL UNIT, BANCA POPOLARE DI SONDRIO

“NICE RPA helps minimize the disruptive business impact of unpredictable, dynamic, and shortnotice external demands.”

MOLLY WALKER
MANAGER OF BUSINESS EXCELLENCE, PSCU

TRUSTED BY





ABOUT NINTEX



Nintex is the global standard for process management and automation. Today more than 8,000 public and private sector clients across 90 countries turn to the Nintex Platform to accelerate progress on their digital transformation journeys by quickly and easily managing, automating and optimizing business processes.

703

TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

“The Nintex drag-and-drop functionality has enabled our team to create workflows and get them deployed faster than we could have imagined. It’s really made a huge difference in our department’s productivity.”

JAYESH JINA
HEAD OF IT, NATIONAL METROLOGY INSTITUTE OF SOUTH AFRICA

“Thanks to the Nintex Workflow Platform, we’re getting more information and more accurate information on hazards than ever. We address hazards faster, so we can send our people home safely at the end of the day.”

LEE HARRIS
SYSTEMS ADMINISTRATOR, NAYLOR LOVE

“Nintex Workflow 2010 is one of the easiest tools I’ve ever worked with. I can do so much with it. It makes developing workflows fast and efficient and it’s really easy to use.”

KEVIN HIPKINS
WEB DEVELOPMENT SPECIALIST, UPPER CHESAPEAKE HEALTH

“Nintex Workflow has given us so many great advantages: tracking history, flexibility to adapt to change, better authentication, and a lot more.”

FERNANDO DOS SANTOS NUNES
SYSTEM CONSULTANT, MAN ENERGY SOLUTIONS

TRUSTED BY





ABOUT PEGASYSTEMS



Pegasystems Inc. is the leader in software for customer engagement and operational excellence. Pega's adaptive, cloud-architected software – built on its unified Pega® Platform – empowers people to rapidly deploy, and easily extend and change applications to meet strategic business needs. Over its 30-year history, Pega has delivered award-winning capabilities in CRM and BPM, powered by advanced artificial intelligence and robotic automation, to help the world's leading brands achieve breakthrough business results.

809 TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“Pega enables our teams with a single platform where business, development, and design can collaborate on the ideal customer journey, which both digitizes and automates our back-office processes and can be easily extended to customers directly through web and mobile. Pega has accelerated the delivery of customer self-service capabilities and done so in a way which will provide greater reuse and maintainability moving forward.”

JOCHEN REINARTZ
HEAD OF DELIVERY AND DEVELOPMENT IMPROVEMENT SOLUTIONS, DEUTSCHE KREDITBANK AG

“Using Pega, we actually have a case management system. We take the documents once and we determine which accounts need those documents, so that the client doesn't have to reproduce the same documents over and over again. The other great benefit that we have with Pega is we take very detailed notes for the case, so people don't have to repeat their story when they call us.”

SANGEETA DOSS
HEAD OF ESTATE CARE CENTER, WELLS FARGO

“Utilizing the Pega solutions—both robotics as well as workforce intelligence—enables our agents to focus on what's important. Process that took us two and a half to three minutes previously, was automated to 30 seconds and below.”

ROBIN GOMEZ
DIRECTOR - DATA & ANALYTICS, RADIAL

“The Pega team did a wonderful job They came back in two weeks with a working prototype and showed us the art of the possible In two weeks they developed something that was useful to us.”

RICK MARBLE
SOLUTION TRAIN ENGINEER, DEPARTMENT OF VETERANS AFFAIRS





ABOUT REDWOOD SOFTWARE



Redwood Software is the leader in full stack automation fabric solutions for mission-critical business processes. With the first SaaS-based composable automation platform specifically built for ERP, they believe in the transformative power of automation. Their unparalleled solutions empower you to orchestrate, manage and monitor your workflows across any application, service or server — in the cloud or on premises — with confidence and control.

163

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“Redwood Robotics has helped us in a very positive way by supporting our growth and delivering efficiencies through a solid and strong solution that is user friendly.”

BRIAN THOMSEN
FINANCE DIRECTOR, ARLA FOODS

“Redwood has provided us with a means for controlling everything effectively and efficiently, while giving us complete visibility into our core business.”

CLAIRE JOEL
IT DIRECTOR, FRENCH CONNECTION

“Redwood Robotics has helped us in a very positive way by supporting our growth and delivering efficiencies through a solid and strong solution that is user friendly.”

EVEREST GROUP

“Redwood streamlined and automated our closing process across 650 businesses — and gave us complete visibility.”

JEROEN HOLLEMA
IT PROJECT MANAGER, ROYAL DUTCH SHELL

TRUSTED BY





ABOUT SS&C BLUE PRISM



SS&C Blue Prism provides leading enterprise intelligent automation technology worldwide. We empower customers to reimagine how work gets done with a secure and scalable intelligent digital workforce. A digital workforce increases efficiency, reduces operating costs and returns millions of hours to staff to focus on the things that matter most.

499

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“We had to process 15,000 records a month. It would take 20 to 30 days to respond, with almost nine people involved. With RPA, the setup time is reduced by a third and the number of resources involved has dropped to one. We saw a huge benefit overnight.”

DERK WEINHEIMER
VICE PRESIDENT OF COST EFFICIENCY AND
CONTINUOUS IMPROVEMENT, INTERCONTINENTAL
HOTELS GROUP

“The benefit of RPA for the customer is that they get a quicker service that is done accurately and without human error. Our teams benefit from RPA because they don't have to do mundane data-entry tasks and can move to more value-added tasks.”

MICK RIPLEY
PROJECT LEAD, REVENUE AND BENEFITS, ENGIE UK

“RPA results in time savings for our customers. Requests that had been left lying for two, three or four days are now processed immediately, today, directly. These are the items that really affect the customer.”

SERKHAN SARACUZ
HEAD OF ORGANIZATION AND PROCESSES,
OPERATIONS CENTER, POSTBANK

“We clearly want to move away from RPA and move towards intelligent and cognitive automation, and we see Blue Prism being our partner in doing so.”

AKSHAY NIGAM
GLOBAL PROGRAM MANAGER, SMART AUTOMATION
AND ADVANCED ANALYTICS, GBS PROCUREMENT AND
LOGISTICS, ABB

TRUSTED BY



JABIL



proximus





ABOUT TUNGSTEN AUTOMATION

TUNGSTEN AUTOMATION

Tungsten Automation, formerly Kofax, is the global leader in intelligent workflow automation solutions with a trusted legacy of 40 years, with a team of 2,200 employees in 32 countries, serving 25,000+ global customers. Our commitment to innovation and customer success has earned us industry recognition, including being named a Leader in IA and IDP by Everest Group and Process Orchestration by Forrester. We are trusted to help businesses gain unprecedented efficiencies and reduce costs through workflow automations that will propel their businesses into the future.

572

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“The Infosys implementation of Kofax RPA went very smoothly, and we have eliminated more than 12,000 hours of manual work annually. This will enable our staff to move away from routine account checks and focus on delivering the kinds of value-added services that foster customer loyalty and drive business growth.”

LARGE EUROPEAN BANK

“Serco uses the Kofax intelligent automation platform, leveraging Robotic Process Automation (RPA), Intelligent Document Capture, as well as Process Intelligence components to make eligibility decisions for vital public programs that benefit millions of people.”

NATHANIEL PALMER
DIRECTOR OF SOLUTION ARCHITECTURE, SERCO

“The Kofax RPA robots were so efficient at identifying sales leads that the solution delivered a return on investment before the POC had even finished.”

TAYFUN ÖZÇAY
CHIEF INFORMATION OFFICER, BORUSAN CAT

“With Kofax RPA, we can now deliver accurate, timely data to our teams working around the world 24 hours a day, seven days a week.”

CATH MORRIS
DATA OPERATIONS MANAGER, ICIS

TRUSTED BY





ABOUT UIPATH



Agentic automation

UiPath (NYSE: PATH) is on a mission to uplevel knowledge work so more people can work more creatively, collaboratively, and strategically. The AI-powered UiPath Business Automation Platform combines the leading robotic process automation (RPA) solution with a full suite of capabilities to understand, automate, and operate end-to-end processes, offering unprecedented time-to-value. For organizations that need to evolve to survive and thrive through increasingly changing times, UiPath is The Foundation of Innovation™. For more information, visit www.uipath.com.

813

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“CapitalG is thrilled to deepen its commitment to UiPath. We strongly believe that RPA is a primary route for organizations to benefit from AI, and UiPath is proving this potential with its unparalleled growth and incredible customer impact. We look forward to our continued partnership with UiPath to bring this transformative technology to businesses across the globe.”

LAELA STURDY
PARTNER, CAPITALG

“We believe that proper training is essential to roll out company-wide RPA initiatives and realize further business value. In that sense, the Academy gives us the essential skills and knowledge to make our RPA journey successful from both technical and business sides.”

KAZUNARI AKISHIGE
MASTER BLACK BELT / RPA COE LEADER, SMFL CAPITAL

“RPA has allowed us to reduce our administrative costs, which is something all Swedish municipalities and counties want to do.”

FREDERIK GEIJER
MUNICIPAL CHIEF EXECUTIVE, TRELLEBORG
MUNICIPALITY

“The biggest benefit of the product is how easy it is. If you want to get into the code you can but there’s no need to.”

ANDY DICKSON
BUSINESS ANALYST, MORRISON UTILITY SERVICES

AIRFRANCEKLM
GROUP



TRUSTED BY



SKANSKA dentsu



2026

**ROBOTIC PROCESS
AUTOMATION
SOFTWARE**

TOP PERFORMER





ABOUT DATAMATICS

DATAMATICS

Datamatics is a global provider of Consulting, Information Technology (IT), Data Management and Business Process Management services to several Fortune 500 companies. Datamatics has a fully integrated offering to support digital transformation of organizations through Smart Processes, Smart Systems, Smart Devices and Smart Data. These solutions are powered by Robotics, Artificial Intelligence and Machine Learning algorithms which offer improved business efficiency in the interconnected world.

530

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“ We have been working with the Datamatics Data Science team for over 2 years now on a range of complex models and analytical solutions across our projects. This has included projects such as Path to Purchase journeys, iterative model-building across evolving customer segments, Discrete choice models or even highly-evolved models like Product affinity clusters, Marketing Mix models and Association rule mining. We have been very... ”

KRISTIAN NØRGAARD JENSEN
MANAGING PARTNER, AIM CREATE

“ We had an interesting time with Datamatics when we implemented RPA. After RPA implementation, a process which used to take five days, now took only 2 days and we are now able to do our regulatory reporting in time. Second process we automated was policy admin processing wherein we got nonstandard data from customers and with automation it was... ”

SHAILESH PUTHRAN
HEAD OPERATIONS, ADITYA BIRLA SUNLIFE INSURANCE COMPANY LTD

“ We are new to the RPA world and although we are experts in what we do, Datamatics has shown us how it can be done more efficiently with RPA. Since I am working on the RPA initiatives, Datamatics are giving their expertise and providing solutions on RPA. ”

MANISH JAIN
REGIONAL HEAD, INDUSIND BANK

“ We have been using Datamatics RPA, and we found it really good solution for our bank reconciliation. We will be using RPA for our other processes as well. ”

SAKET AGRAWAL
CHIEF FINANCIAL OFFICER, EMKAY GLOBAL FINANCIAL SERVICES LIMITED

TRUSTED BY





ABOUT EDGEVERVE



EdgeVerve Systems, a wholly-owned subsidiary of Infosys, develops innovative software products and offers them on premise or as cloud-hosted business platforms. EdgeVerve products help businesses develop deeper connections with stakeholders, power continuous innovation and accelerate growth in the digital world. EdgeVerve power their clients' growth in rapidly evolving areas like banking, distributive trade, credit servicing, customer service and enterprise buying. Today, global corporations across financial services, insurance, retail and CPG, life sciences, manufacturing, and telecommunications use EdgeVerve...

336

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“EdgeVerve brings powerful processing to our platform with a solution that is already a leading product in the global RPA market. Where most providers utilize RPA in place of API to patch a broken and inefficient process, EdgeVerve delivers critical business functions such as massive document validation, which automates supplier management, and accelerates manual processes through digital transformation. The XtractEdge AI platform collaboration with the JAGGAER ONE platform delivers sophisticated and industry leading automation to resource intensive functions.”

ZIA ZAHIRI
CHIEF TECHNOLOGY OFFICER, JAGGAER

“Infosys' EdgeVerve's collaboration with the Department brought to fruition our concept of an integrated procure to pay system for the provision of government-funded social services in Queensland.”

ARTHUR O'BRIEN
DEPUTY DIRECTOR GENERAL AND CHIEF INFORMATION OFFICER, DEPARTMENT OF CHILDREN, YOUTH JUSTICE AND MULTICULTURAL AFFAIRS, QUEENSLAND GOVERNMENT

“Using AssistEdge, the real value for Curtin University has been the simplicity, the speed at which we can operate, seamless multiple system integration. It allows us to get to the crux of the issue and resolve it quickly as well.”

MATTHEW RAINBOW
DEPUTY DIRECTOR PEOPLE BUSINESS IMPROVEMENT, CURTIN UNIVERSITY

“AssistEdge's RPA not only saved 50,000 human-hours but also became the linchpin in Hussmann's journey towards digital transformation, IT optimization, and excellence in demand planning.”

MICHAEL SEALS
SVP STRATEGY, HUSSMANN CORPORATION

TRUSTED BY





ABOUT FORTRA

FORTRA®

HelpSystems is now Fortra, your cybersecurity ally. We're bringing the same people-first support and best-in-class portfolio that you've come to expect from HelpSystems, only now we're unified through the mission of providing solutions to organizations' seemingly unsolvable cybersecurity problems. We offer leading solutions like data security, infrastructure protection, managed services, and threat research and intelligence. Throughout every step of our customers' journeys, our experts are determined to help increase security maturity while decreasing the operational burden that comes with it. Because our team puts the same level of care into protecting...

764 TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“As an organization, we handle extremely sensitive information and are all too aware of the risks to that information. Our intellectual property is what our business is built on, and the security of our customer's data is always our top priority.”

LAURENT PORRACCHIA
IT INNOVATION AND SECURITY MANAGER, SAFRAN MORPHO

“When the RPA engine was integrated with our tool to validate requests coming from customers, our agents could finally focus on value and provide the correct amount of supplies based on their actual usage.”

ANDREA GOMBAC
DIRECTOR OF CUSTOMER SERVICE, RICOH

“This whole RPA space requires a culture change and it's going to take time to evolve. The technology is not going away. It's going to grow.”

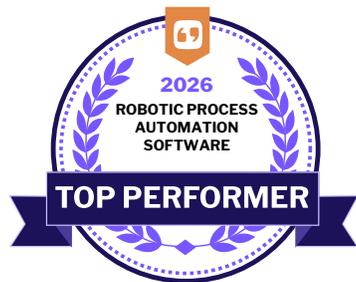
JERRY ADACH
MANAGER OF WEB, DATA, AND AUTOMATION, ELLIS MEDICINE

“RPA came to join other technological projects aiming at making our collaborators' work easier and enabling us to offer increasingly better services to our clients.”

MARIO LOPES
CHIEF INFORMATION OFFICER, SOCIETE GENERALE

TRUSTED BY





ABOUT NEWGEN SOFTWARE



Newgen is the leading provider of a unified digital transformation platform with native process automation, content services, and communication management capabilities. Globally, successful enterprises rely on Newgen's industry-recognized low code application platform to develop and deploy complex, content-driven, and customer-engaging business applications on the cloud. From onboarding to service requests, lending to underwriting, and for many more use cases across industries. Newgen unlocks simple with speed and agility.

310

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“Newgen has the ability to automate many of the items that have a large compliance risk. With the implementation of these items my team has been able to improve compliance audits to above 98% consistently. As a business partner when there is a change needed Newgen tries to identify quick solutions to ensure the team continues to function to the high quality expected within...”

ANGELA PERKINS
MANAGER – APPEALS AND GRIEVANCES, CENTENE CORPORATION

“The Newgen platform plays a crucial role in our mission to reimagine banking and provide our corporate and retail customers with a superior banking experience. Through this technology, we have successfully delivered smart solutions that have yielded remarkable results. We are confident that this platform will be a game changer in our ongoing digital transformation journey, driving innovation and reshaping the...”

CHIEF OPERATING OFFICER
LEADING GLOBAL BANK

“Newgen's business process management system underpins the bank's centralization initiatives and we have seen significant improvement in key areas of our business. The bank-wide error rate has reduced from 30% to 3%. During the COVID-19 pandemic, the solution has provided us the opportunity to reach 50% more customers than we would have been able to reach...”

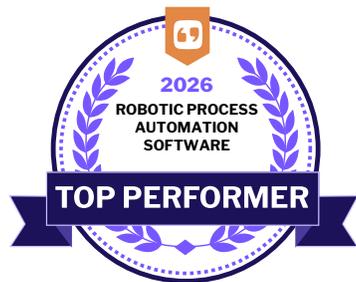
EDWARD OPARE-DONKOR
DEPUTY MANAGING DIRECTOR, FIDELITY BANK GHANA LIMITED

“Using NewgenONE solution, I can (easily) build a customization solution for our company on the platform instead of buying different end-point solutions that only solve one problem statement.”

BRYAN WILKEN
CHIEF INFORMATION OFFICER & COO, BANK MIDWEST

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ABOUT WORKSOFT



Worksoft® is a leading global provider of automation software for high-velocity business process testing and discovery. Enterprises worldwide use Worksoft intelligent automation to innovate faster, lower technology risk, reduce costs, improve quality, and deeply understand their real end-to-end business processes. Global 5000 companies across all industries choose Worksoft for high speed process discovery and functional testing of digital, web, cloud, mobile, big data, and dozens of enterprise applications, including SAP®, Oracle, and Salesforce.com.

120

TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

“Test automation will make internal processes more flexible and improves productivity by releasing time and resources for other more productive work than manual testing. Testing could be performed more frequently and whenever needed. This creates more agility to respond to business requirements and increases our competitiveness.”

KRISTA MÄNNISTÖ
METSU

“A manual automated ECS load would've taken us 17 days, whereas with the help of Worksoft's automation, we were able to do it within four days. This translated into substantial returns on investment, reinforcing the strategic importance of automation in driving operational efficiency and cost-effectiveness.”

ANKUR SAXENA
SENIOR MANAGER S4 HANA, BMO FINANCIAL GROUP

“The ease of use of the technology played a big role in achieving unexpected value from Worksoft's RPA capabilities. We see a lot of team members participating in the journey and developing multi-skill profiles that give us more of an agile team.”

GREG BOGGS
VICE PRESIDENT OF SOFTWARE ENGINEERING,
CARDINAL HEALTH

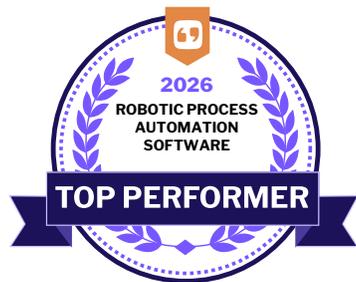
“Worksoft helps us move faster and with more confidence. We trust the results - and the automation does the heavy lifting. If it's not in Worksoft, we ask why not.”

CHEVRON PHILLIPS CHEMICAL COMPANY



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ABOUT XCEPTOR

Xceptor

Xceptor empower business users within financial institutions to build automated processes that deliver trusted data. Experience the power of adaptability with our platform, designed to accommodate thousands of use cases. Simplify your tax, reconciliations, confirmations, client onboarding, and allocations processes with unparalleled efficiency.

37

TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

“Xceptor is helping us to succeed in replacing three existing tools with one solution, resulting in huge cost savings. Reducing the time it takes to train operational teams to set up and manage simple reconciliations, allowing them to manage breaks in half the time. With the next release of the Xceptor Platform, we will migrate more complex reconciliations across, accelerating time to market.”

HEAD OF RECONCILIATIONS
GLOBAL INVESTMENT BANK

“Xceptor is working extremely well for us, meeting all its targets in a very short timeframe. Xceptor is very helpful to work with and continues to be one of our best vendors from both a support and product point of view. Xceptor is now used for more than ten applications with over 100 users.”

HEAD OF ASSET SERVICING TECHNOLOGY & CHIEF OPERATIONS OFFICER
LEADING INVESTMENT BANK

“Xceptor allows us to significantly reduce the time and risk inherent in the migration processes and take on more complex work. We can now focus on growing our business pipeline and take on additional funds.”

HEAD OF SECURITIES SERVICES BUSINESS UNIT
LEADING GLOBAL BANK

“Xceptor has helped to shift the time and effort that my team used to spend on manual work to other less mundane and higher-value activities.”

ASSOCIATE DIRECTOR
LARGE FINANCIAL SERVICES COMPANY

TRUSTED BY





2026

**ROBOTIC PROCESS
AUTOMATION
SOFTWARE**

RISING STAR





ABOUT AUTOMATIONEDGE



AutomationEdge is the preferred Hyperautomation, Robotic Process Automation and IT Automation solution provider. Its highly advanced Intelligent RPA brings together all the essential capabilities required for enterprise automation like Artificial Intelligence, Machine learning, Chatbot, ETL, ready API integrations and IT automation. AutomationEdge has already delivered its innovative solution to large multinationals globally like American Express, Capita, Coty, ICICI Lombard, HDFC Life, Smart Dubai Government, Mashreq Bank and Genpact to name a few. AutomationEdge helps organizations automate their mundane, repetitive rule-based tasks...

102

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“AutomationEdge is a powerful RPA tool to automate IT and business processes with AI-powered automation tool. It helped us reduce TAT for multiple IT processes such as User ID creation, password reset for Active directory & email system with added IT security. At the same time, there are no SLA breach now.”

HEAD OF INFRA AND OPERATIONS
LARGE FINANCE COMPANY

“AutomationEdge’s RPA solution transformed our vendor payout process from failure to 99% accuracy, drastically reducing employee pain and attrition. Their dashboards now drive our strategy, ensuring efficient audits and proactive decision-making.”

SANTANU BANERJEE
CHIEF HUMAN RESOURCE OFFICER, BAJAJ ALLIANZ LIFE INSURANCE

“To accelerate the financial growth AutomationEdge identified business processes that contained voluminous data, required high manual intervention, or took a long time to complete.”

AXIS BANK

“AutomationEdge performed an automation assessment and implemented two case solutions for various business processes.”

AJAY KAPOOR
SR. EVP, HDFC LIFE

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GrupoServopa





ABOUT BP3 GLOBAL



BP3 Global delivers transformative solutions that help enterprise-level organizations improve overall performance by connecting people, processes and technologies. Providing digital process, decision management and analytics software and services to Fortune 500 businesses in the financial services, retail, healthcare and energy sectors.

70

TOTAL CUSTOMER REFERENCES

[VIEW ALL REFERENCES](#)

FEATURED TESTIMONIALS

“I have been working with BP3 for almost two years now and it has been and continues to be a partnership for developing IT solutions that actually work for the business. The team is so engaged and energized. I really feel BP3 provides developers that are easy to work with, dedicated to providing a quality product, can communicate and translate needs of the business into a workable IT framework plus they understand the core of BPM technology to discuss what it can and can't do. They have been...”

ELI LILLY AND COMPANY

“We partnered with BP3 team to take on the challenge of building our intranet application in Outsystems. From the beginning, the team approached the project with professionalism, flexibility, and a genuine commitment to collaboration. What started as a vendor relationship quickly grew into a trusted partnership. BP3 took the time to understand our needs, worked closely with our team, and consistently delivered with quality and transparency. It's been a great experience working with a team that not only...”

UIPATH

“Taking a broader view, business process management is key to UHB's ongoing strategy across every department. By blending technologies into a service-oriented approach, we can deliver significant and continuous improvements in many areas of UHB's operations we were introduced to BP3 by another of our partners, and we saw a number of areas where their capabilities were a good match for our requirements.”

STEPHEN CHILTON
DIRECTOR OF IT, UNIVERSITY HOSPITALS BIRMINGHAM

“At EY things move slowly and are costly because of the many silos we have to deal with internally, but I appreciate what BP3 does because it helps us tremendously!”

BUSINESS PRODUCT MANAGER
EY



TRUSTED BY





ABOUT ELECTRONEEK



ElectroNeek is an Intelligent Automation Platform transforming business process management in enterprises by integrating AI bots with employee workflows, automating routines, and helping humans to focus on more creative and strategic tasks. ElectroNeek provides a wide range of exciting low-code automation tools based on RPA, IDP, AI and GPT-4 (Conversational and Generative) technologies.

56

TOTAL CUSTOMER REFERENCES

VIEW ALL REFERENCES

FEATURED TESTIMONIALS

“We implemented automation with the ElectroNeek platform within just a couple of months. The no-code functionality of the platform was easy to learn and use. ElectroNeek has helped us foster closer relationships with clients through RPA implementation and proof of concept.”

FILUM HO
CHIEF EXECUTIVE OFFICER, APOLLO STUDIOS

“I use ElectroNeek for web scraping. It's a very intuitive tool to bypass blacklisting. The platform is growing and improving very fast, more user friendly. You don't need to be a JavaScript or Python developer to take full advantage of this platform.”

SAM NARRAINEN
SENIOR SYSTEM DEVELOPER, REVATURE

“We chose ElectroNeek because of the various benefits, such as the competitive pricing model, the support, and the product roadmap made the platform a very effective solution for us.”

LUKE BOURKE
SERVICES DIRECTOR, ELLBY GROUP

“I thought RPA was such a great opportunity, so I had to get involved. So I invested in the ElectroNeek platform in March of 2022 and created my automation service, Botget.”

JAVIER VILLA
CHIEF EXECUTIVE OFFICER & CO-FOUNDER, BOTGET

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ABOUT ELMA365



ELMA365 provides opportunities for everyone. ELMA is an IT company developing low-code platforms based on AI technology, chatbots, and computer vision. They do not just help businesses adapt and cope with the world's changes, they manage these changes. More than 2000 companies have implemented their program products since 2008. G2 has named ELMA365 a High Performer in its latest G2 Grid® Report for the top Business Process Management Software products.

39

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“Before ELMA, we used to receive all the purchase requests in Excel tables format. After that, a free supplier picked the request. Sometimes the requests were ignored and got lost. The supplier recorded the data: he entered it in another table, manually assigned the request number, specified the initiator, and sent a letter to the budget holder for coordination. When approving the invoice, it might turn out that there were no funds in the budget. Now we approve the potential applications at the first stages to avoid such financial risks. Each request is going to be proceeded.”

OLGA DAVIDOVA
LEADING BUSINESS ANALYST, GS NANOTECH

“BPMS for marketing is, before all, clear customer tracking. We know how clients choose us and what they need. We do understand what to offer them. This is a great benefit.”

ALISA KAFANOVA
HEAD OF MARKETING DEPARTMENT, ROSITAL GROUP
OF COMPANIES

“ELMA has proven to be a flexible and cost-effective tool.”

ROMAN BOGDASHKIN
DIRECTOR OF ENTERPRISE APPLICATIONS AND
E-BUSINESS DEVELOPMENT, AIR ASTANA

“After having implemented ELMA, employees spend 30% less time on their tasks.”

SAMARSKY TRANSFORMATOR

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ABOUT NIVIDOUS



Nividious is a global intelligent automation company, is passionate about enabling organizations to work at their peak efficiency. At Nividious, realized quite early that automation must be approached holistically and not siloed. This is why from day one they have focused on building a comprehensive business automation platform that harnesses the power of RPA, AI, and BPM. Having these three key pillars natively available on all the platforms is all key differentiator. They also offer end-to-end professional services that include process discovery, implementation, support, and building Centers of Excellence...

128

TOTAL CUSTOMER REFERENCES

**VIEW ALL
REFERENCES**

FEATURED TESTIMONIALS

“We partnered with Nividious to streamline our accounts payable process. Previously, manual handling stretched a 12 to 15-hour task into a 35-hour workload. With automation, we freed up valuable time for our skilled operators. This transition not only reduced errors but also resulted in a \$95k-\$100k cost saving over two years, achieving ROI in 21 months. I would highly recommend Nividious. Unlike larger players, Nividious understands and tailors solutions effectively for SMEs.”

ERNIE DELANY
CHIEF EXECUTIVE OFFICER, PROBES UNLIMITED INC

“The Nividious platform has helped us automate many processes related to MIS, reconciliations, and reporting, totaling around 15 to 20 processes. This has saved us approximately 1,000 man-hours monthly, allowing us to improve efficiency and utilize resources in different roles. Both my management and I are satisfied with what we have achieved using the Nividious platform for the past two years.”

DAKSHAY ANCHLIA
SENIOR MANAGER – PROCESS EXCELLENCE & AUTOMATION, AMBIT FINANCIAL SERVICES LTD

“Nividious' implementation is extremely good in clearly understanding our needs and the overall execution. Nividious meets our expectations concerning achieving desired results – we achieved excellent accuracy levels through their intelligent OCR-enabled data extraction and consistent performance.”

LAXMANA MURTHY
DIRECTOR OF DIGITAL TRANSFORMATION AND STRATEGIC PROJECTS, LEGRAND INDIA

“Nividious's automated tracking solution has transformed our regulatory submission process. It streamlined data import, accelerated case management, and provided real-time insights. This has significantly improved efficiency and reduced turnaround times.”

DIRECTOR
LEADING PHARMA AND LIFE SCIENCES ADVISORY COMPANY

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Healthrageous™

